



RECORD OF CONVERSATION

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Person Contacted: Summary of written statement to operator from Flight Attendant B.

NTSB Accident Number: WPR12LA119

They had been airborne for about an hour and a half. She was in the process of taking her last tray of drinks on her second round. She was reaching for some napkins when her body was thrown back onto the aft galley door. Her right hand came down and hit the recyclable can door. She was then thrown forward and then back on the door again. Flight attendant C was in the same area with her, and she was also thrown around, but she was able to hang onto the grab bar on the counter. The Captain then came on the PA and told the flight attendants to take tier seats immediately. They took their seats and buckled in. The Captain then called to see if they were all alright. Flight Attendant B immediately felt pain in her right hand, and knew that it had been injured from the impact. She also immediately felt soreness throughout her body, especially in her neck and back area.