

From: Jayme Shiner
Sent: Monday, November 26, 2012 10:40 AM
To: Latson Tom
Subject: RE: NTSB questions to the Passengers

Jayme A. Shiner PWS

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Whitenton Group, Inc.
San Marcos, TX 78666



REQUEST: Could you please answer the following questions and [respond directly and privately to me](#)

1. (Summarize your injuries) during the impact.... before the airplane came to a complete stop.... did you hit your head, face, chest, belly, hands, shoulder, or did you have postimpact lower back pain?

I'm not sure when I hit my head, likely when we flipped over. Debbie said she saw more than one thing hit me in the head. I hit the top of my head. I was wearing a headset and the headset caused the laceration. I have a ~3-inch laceration on the top of my head. I had a bruise on my forehead at my hairline. I had bruises on my hips from the seatbelt and miscellaneous bruises on my legs, arms and back. All healed quickly. My jaw was sore and misaligned for a couple of days, but healed quickly. I had headaches for the next week. My brain was fuzzy (mental clarity) for about 2 weeks. No other significant injuries.

2. Were you wearing your lap belt: very loose, loose, tightly fastened, or very tightly fastened?

Tightly fastened.

3. Do you think your personal injuries might have been less severe IF you had been wearing a shoulder harness?

No. I was held firmly upside-down in my seat. There was not space between me and seat upside down. I don't think a shoulder harness would have prevented me hitting my head.

4. Do you have any personal feelings or other comments about the accident?

(comments redacted).... We walked away from a crash that could not have been avoided with minor injuries. It doesn't get any better than that ...

From: Debbie Scott
Sent: Monday, November 19, 2012 4:02 PM
To: Latson Tom
Subject: FW: N732BL

REQUEST: Could you please answer the following questions and [respond directly and privately to me](#)

1. (Summarize your injuries) during the impact... before the airplane came to a complete stop.... did you hit your head, face, chest, belly, hands, shoulder, or did you have postimpact lower back pain?

My head hit the airplane as we flipped. I have severe whiplash from the accident.

2. Were you wearing your lap belt: very loose, loose, tightly fastened, or very tightly fastened?

Yes. It was somewhere between tightly fastened and loose. It was comfortable.

3. Do you think your personal injuries might have been less severe IF you had been wearing a shoulder harness?

Yes. The lap belt did restrain me (as is evidenced by severe bruising on my legs) but it wasn't enough to keep me from hitting the ceiling.

4. Do you have any personal feelings or other comments about the accident?

Bryan did an amazing job landing the plane given the circumstances. We were very lucky to sustain only minor injuries.