## UNITED STATES OF AMERICA

#### NATIONAL TRANSPORTATION SAFETY BOARD

### OFFICE OF ADMINISTRATIVE LAW JUDGES

In the matter of:

\*

METROLINK TRAIN NO. 111

COLLISION WITH UNION PACIFIC

RAILROAD LEESDALE LOCAL, \* Docket No.: DCA-08-MR-009

September 12, 2008,

\*

Los Angeles, California

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Interview of: MARK CHALLED

National Transportation Safety Board

Courtroom

1515 West 190th Street Gardenia, California

Thursday,

September 25, 2008

The above-entitled matter came on for interview pursuant to notice.

BEFORE: TED TURPIN

#### APPEARANCES:

TED T. TURPIN
National Transportation Safety Board

DAVE WATSON, Senior Investigator National Transportation Safety Board

STEPHEN T. DAWSON, Safety Coordinator United Transportation Union

JAY J. ELLIS, Operating Practices Inspector State of California Public Utilities Commission Rail Operations Safety Branch

W.R. (BILL) DESKIN, Operating Practices Inspector Federal Railroad Administration

TED FRITZ, Transportation Manager Connex/Metrolink

# I N D E X

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# 1 PROCEEDINGS

- 2 INTERVIEW OF MARK CHALLED
- 3 BY MR. TURPIN:
- 4 Q. We'll start right here with the interviewee. If
- 5 you'll state your name and spell it please?
- 6 A. Okay. Mark Challed, spelled M-a-r-k, last name is
- 7 C-h-a-l-l-e-d.
- 8 Q. And your employer?
- 9 A. Connex Railroad.
- 10 Q. And your title?
- 11 A. System General Road Foreman of Engines.
- 12 Q. Okay. And explain your job position and
- 13 responsibilities.
- 14 A. Okay. The way it's described is that I'm in charge
- 15 of all the locomotive engineers. But really what I do is
- 16 check-riding guys that have come to us from other railroads
- 17 that already have certificates. And so I'm the eyes of the
- 18 corporation as far as, you know, where they're at, you know,
- 19 their previous training and everything else, and to see how
- 20 they're handling the train. And I evaluate all their
- 21 performances.
- 22 Also, there's one of the crew base managers that
- 23 isn't a DSLE, so his crew base has to have guys check -- check-
- 24 ride their guys, you know, twice a month -- or twice a year.
- 25 So I am doing that guy.

- And then whatever other stuff I do, emergency
- 2 response for fatalities, incidents. I also fill in for a
- 3 couple of crew managers when they go on vacation. I'm the
- 4 guy -- I end up going to the crew base and filling in that way.
- 5 So -- there's other stuff, but that's basically what I do.
- 6 Q. Okay. So you cover the entire Metrolink property?
- 7 A. That's correct.
- 8 Q. Okay. Were you familiar specifically with the
- 9 engineer in this accident?
- 10 A. Yes, I knew him.
- 11 Q. Had you taken any check-rides with him?
- 12 A. Yes.
- Q. When was the last time?
- 14 A. The last time was January 24th of this year.
- 15 Q. Okay.
- 16 A. Well, there was -- it was -- it was just -- I must've
- 17 been qualifying another guy that particular day because what I
- 18 did is I rode down on 600, which leaves Los Angeles, goes to
- 19 Oceanside, and I must've been in a position where I could
- 20 actually check-ride him for the first half of this year. So I
- 21 decided to get him -- get him done.
- 22 Q. Okay. And in that check-ride, any exceptions taken
- 23 or any --
- A. No. No, there's no exceptions. He did, he did well.
- 25 He, you know, complied with the delayed in block and reduced

- 1 the speed for signals requiring reduction in speed. I can't
- 2 think -- I can't see anything that's out of the ordinary or
- 3 something I'd take an exception to.
- 4 Q. Okay. How often do the engineers need a check ride?
- 5 A. The law is once a year, but what we do is we do it --
- 6 we try to do it every six months. We do it in the first half
- 7 of the year and the second half of the year.
- 8 O. Okay. Now, would you maintain those records at the
- 9 Connex or would you submit those to Metrolink?
- 10 A. What we do is we have a central place at Connex that
- 11 everybody faxes their 175's to. It's Tommy's secretary, Sue
- 12 Ralston. But I don't know whether or not we share those -- I
- 13 don't know whether or not we share that information with the
- 14 agency, Metrolink itself.
- 15 Q. Okay. I think we have a witness coming who would be
- 16 able to explain the process.
- 17 When was the last that -- or have you ever observed
- 18 the conductor that was on this train?
- 19 A. Observed him actually working? Probably was the day
- 20 I showed up to help work with the fatalities out in the valley.
- 21 It was July 26th, I think that's the date, I don't know.
- 22 Q. And what interaction did you have with the conductor
- 23 at that time?
- 24 A. To determine whether or not he was okay to continue
- 25 for the rest of the day; listen to him make the announcements,

- 1 you know; had to interact with him obviously because Sanchez
- 2 asked for relief at that point. So, what I did is I was able
- 3 to take the train from that point into -- I think we took it
- 4 into Los Angeles Union Passenger Terminal.
- 5 And Bob was able to, you know, call the signals and,
- 6 you know, work with me and interact with me to tell me, you
- 7 know, when it was time to move the train, that sort of thing.
- 8 Q. Okay. Do you participate in the operating testing
- 9 program, efficiency testing program?
- 10 A. Yes.
- 11 Q. And do you have a minimum number of tests you're
- 12 required to perform each month?
- 13 A. Yes.
- Q. And that number is?
- 15 A. Fifty.
- 16 Q. Fifty. Are you required any specific rules or tests
- 17 to be performed?
- 18 A. Well, the majority of the testing that I end up doing
- 19 to satisfy that number -- I mean, there's obvious requirements
- 20 when you're check riding a guy. We want to see that they do
- 21 certain things, that they fault a delayed in block, that they
- 22 do reduction in speed, that they're calling the signals, you
- 23 know, that sort of thing.
- I -- but as far as to satisfy that, I can't think of
- 25 anything that specific. I just -- things that have to with the

- 1 operation of the train.
- 2 Q. If you observe a rules violation, how do you act on
- 3 that?
- 4 A. Well, it depends on how serious it is. There might
- 5 be time to address it right then and there and there might be a
- 6 situation where I might have to call them aside later and talk
- 7 to them, you know, one-on-one so it doesn't seem like I'm, you
- 8 know, singling them out, you know, just start yelling at them,
- 9 that sort of thing.
- 10 Q. Okay. Would you enter that as an efficiency test?
- 11 A. Yes. That or as a failure, yes.
- 12 Q. So, any rule violation that you can observe or see
- 13 or -- what are you -- I mean, we used to get in a testing mode.
- 14 With efficiency tests, we'd record those.
- 15 A. Right.
- Q. But on a day when we're not efficiency testing, we
- 17 might observe a rules violation and correct it, but it may not
- 18 note as an efficiency test.
- 19 A. I can't say a hundred percent that I would record
- 20 every single, you know, violation, but I'd say it -- from my
- 21 experience, the things that are notable have been so rare that,
- 22 you know, it's not something I would say that, you know, I'm
- 23 not recording violations. So --
- Q. Okay. We're asking specifically the circumstances
- 25 around this train as far as some rules application. And we

- 1 need -- we're trying to understand that -- we know this train
- 2 came in on a flashing yellow and a hard yellow, stopped at the
- 3 station, okay? We need to know what rule applies, or in your
- 4 mind, what rule applied to that train at that time.
- 5 A. At that point, if you can see the signal, you can
- 6 proceed prepared to stop for the next signal. That's what he,
- 7 you know -- if that's the signal configuration that he
- 8 received, then that's what he should've done. He should've --
- 9 if you can see the next signal, then he proceed prepared to
- 10 stop at the next signal.
- 11 O. At the next?
- 12 A. At the next signal. Because he's already gone by the
- 13 hard yellow. He stops at the station.
- 14 Q. Right.
- 15 A. And then they look to see if they can see the next
- 16 signal.
- 17 O. Okay.
- 18 A. And if they can see it, then they can proceed
- 19 prepared to stop at the next signal.
- 20 O. What would be his speed?
- 21 A. No more than 40.
- 22 Q. Okay. Because of the yellow signal, or for some
- 23 other rule?
- 24 A. I might be getting it confused. I don't know if our
- 25 rules require them to go 40 or if they just have to proceed

- 1 prepared to stop.
- Q. Okay. We've set down that the -- and Rick -- Rick,
- 3 the previous interview, the engineer's required to call the
- 4 signals. Our question now is the conductor's responsibility in
- 5 connection with those signals being called. Do you know what
- 6 that is?
- A. At a station stop, if you can see the next signal,
- 8 he's supposed to relay that to the engineer. Say that, you
- 9 know, what he's saying is that I can see that signal and this
- 10 is the color it is, you know? And he's also supposed to say
- 11 what the preceding signal was as a reminder to the engineer,
- 12 you know, like where they're at.
- 13 And then he's supposed to repeat any -- while the
- 14 train's in motion, he's supposed to repeat any signal less than
- 15 clear on the radio. So, if the engineer says, okay, we've got
- 16 a flashing yellow, you know, at whatever point then the --
- 17 you're supposed to get some sort of communication back from the
- 18 conductor that says, yeah, I understand.
- 19 You know, that's where we're at and that's what we're
- 20 working on because it's part of the communication. He's not
- 21 going to -- in our configuration, there's no way for him to see
- 22 that signal while the train's in motion. So he's reliant -- at
- 23 that point, he's relying on the engineer to give him any
- 24 information about where they're at, and he should be able to
- 25 know where they're at by looking out the windows, but he's

- 1 going to -- he won't know the signals unless he hears from the
- 2 engineer.
- Q. Okay. And we understand the conductor does -- is not
- 4 required to respond to the green signal.
- 5 A. Yes. I've worked with -- I've been on some trains
- 6 where the conductor will, you know, either repeat every signal
- 7 that you call out. Or he'll click the handset to say, yeah,
- 8 okay, I heard -- you know, I heard the clear, that sort of
- 9 thing.
- 10 Q. As a general rule, the engineers, they call all
- 11 signals? Do you see that -- as a solid practice?
- 12 A. Yeah, I -- my experience has been in the situations
- 13 where we've tested other trains or I've been on -- well, it's
- 14 kind of a catch-22. If you're on the train, the guy's going to
- 15 be calling every signal. So, it's -- you know, my experience
- 16 has been the majority of cases that they're calling every
- 17 signal.
- 18 Q. You ride back on the train too, don't you?
- 19 A. It's pretty rare, but I'll do it every once in
- 20 awhile. It depends on whether or not I had a handset or I can
- 21 be in a position where I can actually hear what's going on.
- 22 Q. Okay. I -- this is kind of difficult, but I had a
- 23 question earlier that if you're operating at track speed and
- 24 you're the conductor on the train, how do you know that the
- 25 engineer is not getting greens?

- 1 A. I don't think he -- I don't think there's any way for
- 2 him to know.
- Q. Okay. But he would have an idea where the signals
- 4 are. What's his responsibility to say like, hey, engineer,
- 5 you're not calling the signals? Do --
- 6 A. The rules require that at the next point where the
- 7 train stops, he's supposed to confer with the engineer and find
- 8 out, you know, like what color are we running on? Why aren't
- 9 you calling the signals?
- 10 Q. Okay. All right.
- 11 A. So that's part of their requirements.
- 12 Q. Basically at the next station stop, though?
- 13 A. Yes.
- 0. Okay. And the -- you -- could you paraphrase the
- 15 guideline for the use of cell phones by operating crews?
- 16 A. The rule that we had in place was that we told the
- 17 engineers that if they cell phone, it's supposed to be off and
- 18 in their bag.
- 19 And the conductors -- I can't recall that there was
- 20 anything about their own personal cell phones, but obviously
- 21 the cell phones that were provided by the agency, they were
- 22 supposed to use those for business. They're supposed to, you
- 23 know -- if they need to call the dispatcher or, you know, a
- 24 manager needs to get a hold of them or they need to call
- 25 somebody regarding, you know, some operation of the train.

- 1 Let's say the train gets stopped somewhere and they're having
- 2 mechanical difficulties. They use their phone and call
- 3 somebody.
- 4 And we basically told the engineers at that point,
- 5 that, you know, if you were stopped somewhere and you were
- 6 having mechanical problems and the conductor was doing
- 7 something else, you turn your phone on and call and get
- 8 assistance, you know, that sort of thing while the train was
- 9 stopped.
- 10 But the -- once that situation was completed, they
- 11 are, you know, to turn the phone off and put it in their bag,
- 12 put it away, so --
- 13 Q. Had you ever observed an engineer inappropriately
- 14 using their phone?
- 15 A. I don't think I ever saw somebody actually do it in
- 16 violation of our rules.
- 17 O. Okay. We'd heard earlier that someone was in the cab
- 18 and the phone rang. Have you ever been in the cab and
- 19 somebody's cell phone rang?
- 20 A. Yeah, but it was down in their bag.
- 21 Q. Yeah. You didn't take exception to that?
- 22 A. I can't remember that I did, I mean, because it
- 23 was -- you know, it's supposed to be off and in their bag, but
- 24 you know, their bag was in some position where they'd have to
- 25 dive across the cab to get it. And the guy didn't make a move

- 1 for the phone, so I just figured he forgot to turn his phone
- 2 off.
- Q. Okay. I was told earlier that the radio mechanisms
- 4 for the locomotive engineer, actually there's two different
- 5 types of hang-ups for the handset. One has a physical button
- 6 and one has a magnetic relay.
- 7 A. I'm not familiar with what makes that thing work.
- 8 Q. Okay. Well, my point was that if the phone handset
- 9 is removed, sometimes the magnetic connection is not nullified
- 10 as a negative thing and the engineer has to physically override
- 11 so that the handset will then function again.
- 12 A. We had requested from the mechanical contractor,
- 13 Bombardier, to make is so when they hung up the handset or when
- 14 they removed it, that it didn't turn off the radio.
- 15 Q. Um-hum.
- 16 A. We wanted to -- we wanted to take that, you know,
- 17 off. And to my knowledge that they'd completed all that work.
- 18 And I don't know if -- there may be some cab cars that, you
- 19 know -- it's really only on the cab cars, but there may be some
- 20 cab cars where there may be a couple of them still running
- 21 around where -- there may be some situation where if you shove
- 22 it all the way down into handset that it contact-to-contact and
- 23 it would turn the radio off.
- 24 But the cue would be that the light on the radio, on
- 25 the left hand side would go out. And so, the engineer would

- 1 know that the radio is -- like, if he picks up the handset,
- 2 it's not going to transmit.
- Q. Okay. But it's unlikely on this particular model
- 4 that that radio was even equipped with that?
- 5 A. It's -- I just can't remember locomotives ever being
- 6 configured that way.
- 7 Q. Okay.
- 8 (Pause.)
- 9 MR. TURPIN: I think I'll pass it around the table at
- 10 this time. Anybody have any other questions?
- 11 MR. FRITZ: No questions.
- 12 BY MR. DESKIN:
- Q. Bill Deskin. Mark, how many DSLEs are there in the
- 14 Los Angeles area?
- 15 A. For our -- our workgroup?
- 16 Q. Yes.
- 17 A. I'd have to count them. I think it would be easier
- 18 to figure out how many guys aren't. There's two managers that
- 19 aren't DSLEs, Bud McDade and Mike Hyman.
- 20 O. Todd?
- 21 A. Todd Penny is not a DSLE either.
- 22 Q. And --
- 23 A. We just recently hired him.
- Q. How about Danny?
- 25 A. Danny is a DSLE.

- 1 Q. And Anthony?
- 2 A. Is a DSLE, previously certified from Amtrak at some
- 3 point. So, let's see --
- 4 (Pause.)
- 5 A. It's got to be eight. Just right off the top of my
- 6 head doing the math, I'd say there's eight.
- 7 Q. Okay.
- 8 A. Seven or eight.
- 9 Q. So the only crew base manager that's not a DSLE would
- 10 be --
- 11 A. Mike Hyman.
- 12 Q. -- Mike Hyman.
- 13 A. That's correct.
- 14 O. So, Rick Dahl is a DSLE?
- 15 A. That's correct.
- 16 Q. Now, you said you -- when you did your last check
- 17 ride with Mr. Sanchez, you did it not on his district, but
- 18 another district?
- 19 A. Yeah, he -- it was near the end of last year he bid
- 20 on a job that worked out of Los Angeles and went from LA to
- 21 Oceanside, from Oceanside to Riverside, from Riverside to
- 22 Oceanside, and then back to Los Angeles.
- 23 And I was also -- he also needed to re-familiarize
- 24 himself with that route and I was able to ride with him on
- 25 the -- on those particular trains. It was October 25th, 2007.

- But yeah, you're right, it was not Rick's -- that was
- 2 not Rick's territory.
- 3 Q. Well, do you also take care of the 240 requirements
- 4 for locomotive engineers are far as required testing? The stop
- 5 tests, etc.?
- 6 A. Well, everybody that is a DSLE, they take care of
- 7 those particular items.
- 8 Q. Well, how frequent would you say calls are made to
- 9 these conductors over their business phones on a daily basis?
- 10 A. It would be hard to say. I would think it would be
- 11 infrequently, but depending on the scenario. I was called to
- 12 an incident yesterday where -- I mean, the train was stopped
- 13 obviously, but the guy was on the phone pretty much the whole
- 14 time. But it's -- that wouldn't really affect the operation of
- 15 the train because the train stopped. So it --
- 16 Q. Well, that -- what I really meant was on moving
- 17 trains.
- 18 A. On a moving train?
- 19 Q. I mean, what would -- what would bring about a call
- 20 to a conductor on a moving train?
- 21 A. The dispatcher wouldn't necessarily call them on
- 22 their phone to give them a restriction. They'd use the radio.
- 23 I really can't think. I mean, unless he needed to actually
- 24 talk to the conductor for some reason, I can't think that
- 25 they're using that phone that often. I just -- I can't think

- 1 of that many scenarios.
- Q. Well, do -- would you take exception to the conductor
- 3 being in the cab car with the engineer and using his phone?
- 4 A. My experience with that is what they'll do is if they
- 5 get a call or something, they'll turn and walk away from that
- 6 area just so it's not disturbing the engineer.
- 7 Q. But would you take exception if he was in there,
- 8 standing next to the engineer?
- 9 A. If he stood there and continued to talk, yes, I
- 10 would.
- 11 Q. Okay. And would you take exception if he called the
- 12 dispatcher and requested, say, track and time or joint track
- 13 and time over the telephone rather than using the radio?
- 14 A. I'd rather have them use the radio. I mean,
- 15 unless -- I wouldn't take exception to it. I might say -- to
- 16 have everybody a part of that process. Obviously, the guy that
- 17 has to operate has to rely on what the conductor heard on the
- 18 phone. So it kind of takes half the crew out of the loop --
- 19 Q. That's my next question.
- 20 A. Well, I would prefer that everybody be in the loop at
- 21 the same time.
- Q. In case somebody makes a mistake?
- 23 A. Right. In case there's -- you know, somebody says
- 24 east or west or, you know, there's some misunderstanding about
- 25 what they're exactly doing.

- 1 MR. DESKIN: Okay. That's -- I think that's all I
- 2 need for right now.
- 3 BY MR. ELLIS:
- 4 Q. Jay Ellis. Back on the conductor's phone, what is it
- 5 used for? I mean, why do you guys issue a conductor a phone?
- 6 A. There's scenarios where they have to get in touch
- 7 with either the dispatcher or a manager or something like that
- 8 and they're unable or they can't do it through the radio, or
- 9 the dispatcher's busy talking to somebody else.
- 10 Q. So it's just for a backup type of communication that
- 11 they're not required to like call in a place and say we left
- 12 this station or --
- 13 A. No.
- 14 Q. -- delayed or --
- 15 A. No, the delay is kept on the delay report, which is a
- 16 written document that's -- they fax it at the end of their
- 17 shift.
- 18 Q. Okay.
- 19 A. So --
- 20 O. That's it.
- 21 A. Okay.
- MR. DAWSON: No questions.
- MR. TURPIN: All right.
- 24 BY MR. WATSON:
- 25 Q. Let me predicate this for the record on the car tow.

- 1 A. Yes, we've had previous discussion regarding that.
- Q. And I don't understand the delay in the block stuff
- 3 here. So, the system road foreman, you obviously got
- 4 locomotive experience?
- 5 A. That's correct.
- 6 Q. Okay. Can you run down for me where you started hog
- 7 heading and how you got to where you're at?
- 8 A. Okay.
- 9 Q. Just experience.
- 10 A. As far as being an engineer?
- 11 Q. Yeah.
- 12 A. I was trained as an engineer by Southern Pacific and
- 13 worked there for two years as a -- as a certified locomotive
- 14 engineer. Then I came to Amtrak in 1998, and what they said
- 15 was that they needed help at Metrolink, which was one of their
- 16 contracts at the time. And so I was certified on that
- 17 territory and basically never left. I worked there as an
- 18 engineer for two years and then I've been a road foreman since
- 19 2000.
- 20 O. On Metrolink?
- 21 A. That's correct.
- Q. And during the Amtrak time, did you run intercity?
- 23 Did you run --
- A. No, I never worked for Amtrak proper. I mean, I just
- 25 worked -- I worked for the corporation itself, but I worked

- 1 only on Metrolink trains.
- Q. Okay. And the reason I asked that is delayed in the
- 3 block, okay, is the delayed in the block rule because it's
- 4 different from what I understand, you know.
- 5 A. Okay.
- Q. I wondered if you had experiences on other places you
- 7 had operated with different application of delayed in the block
- 8 type assistance. Have you?
- 9 A. Do you mean is the application of the rule
- 10 consistent?
- 11 Q. No, no, no. Not that they do what they're supposed
- 12 to but that the other places seem to do it different. Did --
- 13 did -- did the SP have a different way of applying delayed in
- 14 the block?
- 15 A. (Pause.)
- 16 Q. I'm not trying to trick you. Hold up, stop.
- 17 A. I was thinking about an emergency order 20 or --
- 18 Q. Yeah. Let me tell you what I understand.
- 19 A. Okay.
- 20 Q. Here a guy comes in, got a flashing yellow --
- 21 A. Okay.
- 22 Q. -- coming to a hard yellow, got a yellow, comes to
- 23 the station, stops at a hard yellow at the station, looks down
- 24 the next signal, sees something.
- 25 A. Right, whatever he sees, he proceeds on.

- 1 Q. Yeah, then -- yeah. So if he sees a clear down
- 2 there, he's good to go at track speed?
- 3 A. That's correct.
- 4 Q. He's good to go at --
- 5 A. Right.
- 6 Q. -- 70 mph?
- 7 A. He's no longer limited to what signal he would -- was
- 8 previously operating under.
- 9 Q. Okay. I've had other places where it's different.
- 10 A. That's true.
- 11 Q. Where when you would come in, it was the last --
- 12 A. There --
- 13 Q. It was the hard yellow that you would come in on that
- 14 would govern you until you got to the --
- 15 A. That's correct.
- 16 Q. Okay.
- 17 A. There were some railroads where they had to -- you
- 18 had to operate on the previous signal until -- no matter what
- 19 the next signal was, until you got to that signal. So, if you
- 20 were on a yellow --
- 21 Q. Yep.
- 22 A. -- you had to proceed like you were on a yellow --
- 23 Q. Yep.
- 24 A. -- until you got to the green. And then you could --
- 25 you could operate on the green.

- 1 Q. That's my experience.
- 2 A. Okay.
- 3 Q. You cross -- you know, cross several different
- 4 situations I've been involved and the Safety Board met.
- 5 A. Okay.
- 6 Q. You take it just like any other signal. You're
- 7 delayed in the block until you're -- you know, you get to the
- 8 next signal, then you're good to go from there beyond.
- 9 A. Okay. We may be talking about two different things.
- 10 Q. Okay.
- 11 A. Okay.
- 12 Q. All right. So --
- 13 A. Delayed in block means that you -- you cannot see the
- 14 next signal. Let's say you stop at a station and you cannot
- 15 see the next indication. You can't see the next signal. So
- 16 you have to proceed prepared to stop and you can go no faster
- 17 than 40 mph until you can see the next signal.
- 18 Q. Was he delayed in block?
- 19 A. No.
- Q. Oh, because when he stopped at the station he could
- 21 see the signal? Is that why he wasn't delayed in block?
- 22 A. Yes.
- 23 O. Uh huh.
- 24 A. I know when we did the test train, I could see the
- 25 signal.

- 1 Q. Uh huh.
- 2 A. And everybody else could see the signal except for
- 3 the person that wasn't trained in any sort of railroad
- 4 operations.
- 5 Q. Um-hum.
- 6 A. We had to get a little closer before she could pick
- 7 it out.
- 8 O. Um-hum.
- 9 A. But everybody that had some sort of railroad
- 10 experience was able to pick out the signal.
- 11 Q. Okay. Then with -- you know, with the knowledge you
- 12 just said, were you involved in either writing the rule or
- 13 system -- because you're a system person.
- 14 A. That's correct.
- 15 Q. Yeah, system-type discussions about -- let me back
- 16 up. The only reason for that is to advance the train at a
- 17 reasonable fashion?
- 18 A. Yes.
- 19 Q. That would seem to me to be valued -- you want to do
- 20 that, you want to get the train --
- A. Yeah.
- Q. You don't want to have unnecessary delay. You can
- 23 see the signal.
- 24 A. Right.
- Q. And off you go.

- 1 A. Right.
- Q. Were you involved with the discussions, you know,
- 3 about the thinking behind that, the philosophy behind that?
- 4 A. No, I'm not part of the Rules Committee.
- Q. Yeah. As a DSLE, is that -- we're asking opinion
- 6 now.
- 7 A. Okay.
- 8 Q. Your opinion. Is that what you'd like to see done?
- 9 A. Have me be part of that discussion?
- 10 Q. Yeah.
- 11 A. Yes.
- 12 Q. Yeah. And can you share what your thoughts would be
- 13 about that -- during that discussion?
- 14 A. Regarding what particular thing?
- 15 Q. I tried to hit you up.
- 16 A. I know (laughing).
- 17 Q. Is it something you want to see? Does that -- is
- 18 that a safe thing to have them working on that signal ahead?
- 19 A. Yes, I think so.
- Q. Okay. It's just foreign to me the first I heard was
- 21 when Rick was talking about it in --
- 22 A. Right.
- 23 Q. -- a little bit ago was -- and I'd heard it out there
- 24 on scene because there was a lot discussion about that --
- 25 A. Yeah, he had a clear and so this is what he did.

- 1 Q. Yeah.
- 2 A. And that's why he operated and that didn't make sense
- 3 to you.
- 4 Q. See, it didn't.
- 5 A. Right.
- 6 Q. It did not.
- 7 A. Right.
- 8 Q. I looked at an event recorder tape. I don't know if
- 9 you've seen it yet or not.
- 10 A. I heard about it. I have not seen it.
- 11 Q. I got it next door if you want to see it before you
- 12 leave.
- 13 A. Okay, I will.
- 14 Q. But he knocked her up to 55 and 55 shows on the
- 15 point --
- 16 I don't know if you guys have seen it. You're all
- 17 welcome to before you leave.
- 18 He got her up to 55, got closer to that speed board,
- 19 took a bite, he got it down to about 42-43, kicked them off.
- 20 And then he went into that --
- 21 A. He ran into the curve.
- 22 Q. Yeah. And Ted and I, he is a road foreman and I was
- 23 an old trainmaster, and it looked like he was running on a
- 24 clear.
- A. Yeah.

- 1 Q. For whatever he got, doesn't make any difference,
- 2 but --
- 3 A. Right.
- 4 Q. -- the train handling looked like he was running on
- 5 clear and I did -- still didn't understand.
- 6 A. That's the thing that's really disturbing to me.
- 7 Q. Yeah. I still didn't understand that 55. And so
- 8 Rick was explaining to us --
- 9 A. Right.
- 10 Q. -- and I thought he had come in on a hard yellow --
- 11 A. Right, that he shouldn't go fast --
- 12 Q. -- and that he should go 40.
- 13 A. -- faster than 40 --
- Q. Right.
- 15 A. -- and he couldn't proceed until he got to the next
- 16 signal.
- 17 Q. That's what I thought, yeah.
- 18 A. Right.
- 19 Q. Obviously, it's wrong. All right. Now I understand.
- 20 I'm not sure I agree, I'll tell you my opinion.
- 21 A. All right.
- 22 Q. Understand, may not agree. All right.
- We talked a whole ton about cell phones and that's on
- 24 every website and every newspaper in the world.
- 25 A. I understand that everybody's watching that.

- 1 Q. How about distractions in general? Set cell phones
- 2 aside, I've had other types of distractions up there in the
- 3 cab. First off, is your rule written specifically about cell
- 4 phones or electronic communications or --
- 5 A. The interesting thing about it, I thought -- I
- 6 thought that the -- I mean, we covered -- I thought we covered
- 7 more territory than was already required by rule.
- 8 The General Code requires that, you know, they can't
- 9 be reading, you know, sleeping, they can't have any electronic
- 10 devices, you know, which used to mean, you know, like little
- 11 TV's and --
- 12 Q. Radios.
- 13 A. Radios, GameBoy, or whatever, you know, like when
- 14 they're operating, they're not supposed to be doing any of that
- 15 stuff. And if they're in siding and they're supposed to be
- 16 waiting for another train, you know, they're supposed to be
- 17 watching what they're doing.
- 18 O. Um-hum.
- 19 A. So, to have something that's specific for that
- 20 particular electronic device, I thought was -- I mean, I
- 21 thought that was already covered, but maybe to say it again
- 22 might -- maybe people will go, oh, okay, well, you know, I
- 23 didn't realize that that would be part of the thing.
- Q. Um-hum. And there's some question if you focus on
- 25 this, do you lose focus on some of the other things that we've

- 1 all had experiences with, guys being distracted with GameBoys
- 2 or whatever.
- 3 The question would be, have you had or taken
- 4 exceptions or efficiency tests with -- with distractions in
- 5 general? In general, other distractions?
- 6 A. I can't remember that I have.
- 7 Q. Talking with your colleagues, the guys, do you have a
- 8 staff, a road foreman, that work for you?
- 9 A. No, I don't. We're -- what we do is we have a
- 10 cooperative effort. The -- you know, I try to help out the
- 11 other managers, you know, if they need somebody ridden with or
- 12 something like that, but we're all basically on the same level.
- 13 I don't really have a staff of people that work for me.
- 14 Q. Okay. In talking with those other managers, you
- 15 know, before this accident -- I'm sure there's a ton of talk
- 16 now. But before the accident, had there been discussions about
- 17 distractions and what's going on in the control cab?
- 18 A. Regarding cell phones or other things?
- 19 Q. Any -- just any kind of a distraction, cell phones or
- 20 any kind of a gizmo, or whatever they're doing up there than
- 21 what you want them to do.
- 22 A. I can't recall any specific talk about anything that,
- 23 you know, people were saying, yeah, this is taking away my
- 24 attention from what I'm supposed to do.
- Q. Wasn't a high nail?

- 1 A. Didn't see it.
- Yeah.
- 3 A. You know, didn't -- it wasn't brought to my attention
- 4 as far as I know.
- 5 Q. Yeah. Only about these two people on this accident
- 6 train just in general?
- 7 A. There may've been a couple of people that we thought
- 8 were using their cell phones, but when we would go to
- 9 investigate, we could never -- we would never catch them doing
- 10 it. You know, but we had an idea that, you know, they were
- 11 involved in stuff like that, we just could never catch them.
- 12 And what I'd heard from the other employees was that
- 13 subsequent to this is that -- I don't know if they didn't think
- 14 it was a big deal, but they just thought that we weren't doing
- 15 enough enforcement on it. I never had a -- I never had an
- 16 employee come to me and say, this guy's on his phone all the
- 17 time, you know, I can't even get him to talk to me or anything.
- 18 I mean, there were guys with specific information
- 19 about anyone in particular that we thought, you know, might've
- 20 been using their phone all the time. We had suspicions about a
- 21 couple of guys, but were never able to nail them down. So --
- 22 Q. Okay. I'm going to ask opinion stuff.
- 23 A. Surely.
- Q. Because you're an opinion kind of guy.
- 25 A. Okay.

- 1 Q. You're a system officer. Good notes. I don't know
- 2 if you call them different things from what I call them, but
- 3 crib notes so that you've got some kind of a little document
- 4 that you'll handwrite out.
- 5 A. Um-hum.
- 6 Q. In this particular instance, crib notes.
- 7 A. Right.
- 8 Q. And crib notes about running and where the signal
- 9 is --
- 10 A. Um-hum.
- 11 Q. -- how you control the train, when you put the brake
- 12 on --
- 13 A. Um-hum.
- 0. -- and those kind -- you know, those -- you know the
- 15 general thing I'm talking about?
- 16 A. Well, I think at the outset there may be -- there may
- 17 be some reliance on that, but at some point, the only thing
- 18 that they would really actually use and actually have handy
- 19 would be a list of the mileposts and the actual crossings. In
- 20 case something happens, that's a real handy thing to have, you
- 21 know.
- 22 Q. So if you -- you swing up on a locomotive and if you
- 23 see a guy sitting there and he's got a handwritten set of how-
- 24 to instructions he has somewhere on the control stand, that --
- 25 you know, that doesn't, you know, cause you concern?

- 1 A. It depends on where the guy is. I mean, is he
- 2 just -- is he just starting his training or is he trying to
- 3 learn the territory or is has he been there for like ten years?
- 4 I mean, he should know all that stuff. I mean, I think -- I
- 5 think a -- I think I'd be -- I think I'd take -- not
- 6 necessarily take exception to it, but I might wonder, you know,
- 7 what is this guy doing?
- 8 There have been sheets that some of the employees
- 9 have printed out and they show the speeds and -- I don't know
- 10 if you've seen any of them --
- 11 Q. Sure.
- 12 A. -- but some of them are real --
- 13 Q. Some with signal locations.
- 14 A. -- some of them -- yeah, signal locations. I don't
- 15 know how much of that guys actually use because the whole thing
- 16 is -- I know how I operate the train. I just -- I do it, you
- 17 know, from memory, you know? So I don't really need something
- 18 in front of me, but I think if we hit a pedestrian or we hit a
- 19 car or something like that. I might -- there might be some --
- 20 some areas where I wasn't familiar with every single crossing.
- 21 Q. Yeah. Now, the freight railroads nowadays, the
- 22 conductors have those logbooks and, you know, where they'll
- 23 fill out if they get anything other than a clear signal or
- 24 where the detectors are all at.
- 25 And the unions, you know, a lot of times will publish

- 1 an electronic computerized kind of thing saying on this
- 2 district, here's what it is you got to look for. And they'll
- 3 kind of have that out so they're looking, you get a preview of
- 4 what's coming up to know what they've got to write down if
- 5 there's something that's supposed to be done. I know what I'm
- 6 talking about.
- 7 And I'll tell you, I ain't got a secret. After the
- 8 engineer was removed in this accident then I was looking for
- 9 some kind of electronic device. And what I did find was a
- 10 Delta Dental sheet, you know, on the front where the flyers are
- 11 in the markup room. Turned it over on the back and in
- 12 handwritten notes all down through there was what I call crib
- 13 notes, you know, where you start, where you stop, where you do
- 14 what have you.
- 15 And it obviously had been -- it wasn't in the grip,
- 16 it was back up inside the thing. It was with stuff that was
- 17 loose in the control compartment. So I was kind of wondering,
- 18 you know -- my understanding was he was a seasoned engineer,
- 19 that he had been operating for some period of time. Is that
- 20 something you'd expect? Take him aside, we won't talk about
- 21 that, but in general, would you expect a seasoned engineer to
- 22 be running from?
- 23 A. I wouldn't -- I mean, after the period of time that
- 24 he'd been on that job, I don't know why he would even need
- 25 something like that. I mean, are you sure it wasn't just a

- 1 list of where the restrictions were?
- 2 Q. You mean like --
- 3 A. I mean, I didn't see it.
- 4 Q. -- the slow orders?
- 5 A. Yeah, the slow orders and --
- 6 Q. No.
- 7 A. Okay.
- 9 A. I can't -- I can't really explain that. I'm --
- 10 Q. Yeah, I'm just talking -- I'm just talking in
- 11 general.
- 12 A. I can't really explain why he would have something
- 13 like that.
- 0. Nothing you'd expect to see from a --
- 15 A. I just don't know. You know, I don't know why he
- 16 would ever even look at it. I mean, I wouldn't unless --
- 17 unless it was an emergency and I had to know, you know, what
- 18 was the last crossing? I might be unfamiliar with that exact
- 19 crossing and to give the dispatcher an exact milepost so they
- 20 could get somebody out there.
- Q. All right.
- MR. TURPIN: Okay.
- BY MR. TURPIN:
- Q. I'll double back just a little bit. The -- we used
- 25 the term earlier, DSLE.

- 1 A. Yes.
- 2 0. What's that stand for?
- 3 A. Designated Supervisor of the Locomotive Engineers.
- Q. Okay. And they don't answer to you?
- 5 A. No, that's not how our command structure works.
- 6 Q. Okay. Who manages the actual 240 Engineer Program?
- 7 A. I'm not quite sure what you're asking me.
- 8 Q. Okay. Generally, the -- you know, if an engineer
- 9 misses a check ride or they need -- they need something
- 10 completed out for their cycling, you know, and certification
- 11 process, who calls the DSLE and says, hey, you need to test
- 12 this person? Or do they run it on their own or do they
- 13 maintain that?
- 14 A. Well, every manager watches their -- watches their
- 15 crew base --
- 16 Q. Um-hum.
- 17 A. -- and they -- they do that. But I keep a list of
- 18 every certified engineer we have. Like, when was the last time
- 19 somebody check rode them, who check rode them, and then I
- 20 know -- based on that list, I know who needs to be done.
- 21 Q. Okay.
- 22 A. I keep the list.
- 23 Q. Then I would almost say that you manage them.
- 24 A. Yes.
- 25 Q. Thank you. That's good. That's good.

- 1 A. I didn't quite know what you were asking me.
- Q. Rule Committee, when you made reference, is that made
- 3 up at the Connex level or the Metrolink level or --
- 4 A. I'm not really sure how it's organized but I'm --
- 5 I've never been --
- 6 O. Are there members on it?
- 7 A. I believe -- I believe there's a group of people. I
- 8 think the agency has people and I think we have people on
- 9 the --
- 10 Q. Maybe we'll ask the next witness.
- 11 A. Okay.
- 12 Q. All right. We're going to look back at the accident,
- 13 and the meet was set up for the freight train. Do you -- at
- 14 Chatsworth. Do you take any exception to that that the
- 15 dispatcher didn't hold the local back at CP Davis?
- 16 A. No, I don't take exception to that.
- 17 Q. Okay. Just as a general -- like Dave says, we do
- 18 appreciate opinions in these things. But just as a general --
- 19 anything you can think of that would improve the safety of the
- 20 train operation, specific to this accident or in general?
- 21 A. I can't really think of anything. I've been thinking
- 22 about this ever since I -- my supervisor called me about it,
- 23 but I can't think of anything that I know or I think I know
- 24 about the situation where I think, oh, yeah, if we did this,
- 25 you know, that might improve safety. I guess -- I just

- 1 can't -- I just can't think of anything that we're doing.
- Q. I went to another detail real quick. On that list of
- 3 240, what's your total number of engineers?
- 4 A. It's 70-something engineers.
- 5 MR. TURPIN: All right. Okay.
- 6 Anybody else have questions?
- 7 BY MR. DESKIN:
- 8 Q. Bill Deskin. Mark, have you had any red signal
- 9 violations in the last couple of years on the -- this system?
- 10 A. Yes. Well, I mean, on our system or -- our engineers
- 11 have been involved but -- I have the information in the car,
- 12 but I don't have it at my finger -- I don't know it
- 13 specifically.
- Q. Well, not necessarily a positive count, but just
- 15 generally, what were the causes of the --
- 16 A. Well, I recently -- I recently went to an incident
- 17 where Amtrak had gotten by the signal at College and the guy
- 18 swore up and down that the last signal was flashing yellow.
- 19 And the scenario was that he was closely following either a
- 20 Metrolink train or another Amtrak train. And the thing that
- 21 didn't make any sense to me was why wasn't he hanging back
- 22 more? I mean, because he knew the guy had to stop at Anaheim,
- 23 or what they now call Station or College, or whatever.
- So, I didn't understand why he in such a rush. What
- 25 happened was he come -- he comes around the corner and College

- 1 is red, puts it in emergency and gets by the signal. And his
- 2 statement to us was that, oh, yeah, I was working on a flashing
- 3 yellow. There was a camera on that locomotive and it was hard
- 4 yellow.
- 5 So, I mean, it wasn't a situation where, you know,
- 6 the guy had a flashing yellow and he -- and it was, you know,
- 7 like all of a sudden there's a mystery why there's a red. So,
- 8 it was --
- 9 There was a guy in San Diego Northern. The guy was
- 10 working on a yellow and he got really focused on the green
- 11 board for a restriction. And he was looking at the green flag
- 12 to see when he could speed up and he didn't look up until he
- 13 was real close to the red signal and got by the red signal.
- 14 But it wasn't a scenario where -- where the guy thought he had
- 15 some other thing. It was that he had gotten distracted by, you
- 16 know, something that was going on.
- 17 And there was -- there was one guy who'd gotten by a
- 18 couple of signals but he wasn't -- I don't believe that was on
- 19 our territory. It was on -- I believe it was on the BNSF.
- 20 Q. Here again back into the opinion section, do you
- 21 think that the -- or do you find that passenger engineers are
- 22 more aggressive in their running habits than freight engineers?
- 23 A. I think -- I think by their nature they are
- 24 because -- because of the nature of the equipment. There's
- 25 certain things that you can do with passenger equipment.

- 1 There's just no earthly way that -- you just don't want to
- 2 put -- you don't want to put a freight train in that type of
- 3 situation. You want to do it -- and I was trained to do both
- 4 things and you want to do the freight thing -- you want to do
- 5 it -- you want every application of power or breaking. You
- 6 want to do it in a slow manner so it, you know, can get all the
- 7 way through the train.
- 8 So -- but passenger engineers there's literally no
- 9 slack. I mean, it's just something that can go bang, bang,
- 10 bang.
- 11 Q. And getting back to one of Ted's questions about
- 12 making thing a little safer out there, do you think it would
- 13 be -- or it would behoove the powers that be to put two people
- on a locomotive or two people in the cab car to observe?
- 15 A. That's kind of interesting because we had a little
- 16 discussion about this yesterday. And I really don't know if it
- 17 would help. I can't say that it wouldn't but I can't say that
- 18 it would. I know that some guys like to be up there by
- 19 themselves. And some guys, I -- you know, it might be -- it
- 20 might be valuable to have another guy up there.
- 21 I just don't see that -- I just don't see that as a
- 22 solution to this. I just don't. You know, off the top of my
- 23 head, I just don't see how there's having another set of eyes
- 24 up there, I mean, because this particular case, I mean -- you
- 25 know, the conductor saw the signal from the platform, so if

- 1 he's on the head end and he's telling the engineer the same
- 2 thing and they're saying, yeah, we're in agreement. That's
- 3 what I see. I don't -- I mean, just take this particular case,
- 4 I mean, it wouldn't -- it wouldn't have changed anything.
- Q. Okay.
- 6 A. I don't think.
- 7 Q. That's all I've got.
- 8 MR. DAWSON: One thing came up.
- 9 BY MR. DAWSON:
- 10 Q. You -- you said that you could see that signal from
- 11 the cab. You were talking, you were at the station on --
- 12 A. That's correct.
- 13 Q. -- on that test train?
- 14 A. Yes.
- 15 Q. Could you see that signal regardless of the color?
- 16 Could you see a red, a yellow, a flashing yellow, and a green
- 17 signal from that --
- 18 A. We didn't --
- 19 Q. -- from that location?
- 20 A. We didn't really go -- there wasn't a change of
- 21 color. I mean, it was --
- Q. What color did you see?
- 23 A. Red.
- Q. And you could see red from the --
- 25 A. Yes.

- 1 MR. DAWSON: Thank you.
- 2 BY MR. WATSON:
- 3 Q. Something came up. It's just what happens, you know
- 4 the red signal that Bill talked about --
- 5 A. Yes.
- 6 Q. That's a 240 type of de-certifiable thing?
- 7 A. That's correct.
- 8 Q. Yeah, you don't have any choice about that. And --
- 9 A. No, that's a law thing.
- 10 Q. Yeah. And did that happen in this instance that you
- 11 described?
- 12 A. Yes.
- 13 Q. Okay. And I think there's these -- in the
- 14 vernacular, they talk about the seven deadly sins.
- 15 A. That's correct.
- 16 Q. The, the seven things that you can --
- 17 A. Right, the things you're never supposed to do.
- 18 Q. And did the group that you oversee, whatever you call
- 19 that, 70 folks --
- 20 A. Um-hum.
- 21 Q. -- have you had -- what's the history there since
- 22 you've been -- the de-certifiable history?
- A. You mean, how many de-certs have we had?
- Q. Yeah. Form B or whatever the instance was.
- 25 A. I have the list but I just -- I can't recall them all

- 1 from memory.
- 2 Q. Generally?
- 3 A. Generally, I'd say seven.
- 4 Q. In how long?
- 5 A. The period of time that I've been a manager there.
- 6 MR. WATSON: We can probably get that from the FRA
- 7 too, what's officially -- what's officially been done. You
- 8 know, that's all I have.
- 9 MR. TURPIN: And it always starts one other and
- 10 cascades down, you know?
- 11 BY MR. TURPIN:
- 12 Q. I just want to verify. Of those seven or eight, or
- 13 whatever you have that were de-certs, none of those were for
- 14 red signal, as you can recall?
- 15 A. I know that -- let's see, one, two, three, four --
- 16 four of ours were red signal violations.
- 17 Q. Okay, and that's from what time span, you said?
- 18 A. I would say that that would be from the time I took
- 19 over in 2002 until this year.
- 20 Q. So almost eight years, we're talking seven to eight.
- 21 A. Well, obviously, this -- depending on how you look at
- 22 this particular thing, so --
- Q. Okay. A significant of that would be if there were
- 24 failure during efficiency testing on reds. Has that ever
- 25 happened on those?

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1
         Α.
              Not to my knowledge, no.
              I think that's all I have. Anybody else? Very good.
2
         0.
    We're done.
3
 4
              All right.
         Α.
5
              MR. TURPIN: Thank you very much.
              (Whereupon, the interview in the above-entitled
 б
7
    matter was concluded.)
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#### CERTIFICATE

This is to certify that the attached proceeding before the NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: METROLINK TRAIN NO. 111

COLLISION WITH UNION PACIFIC

RAILROAD LEESDALE LOCAL,

September 12, 2008, Los Angeles, California Interview of Mark Challed

DOCKET NUMBER: DCA-08-MR-009

PLACE: Gardena, California

DATE: September 25, 2008

was held in accordance with the record, and that this is the original, true and accurate transcript which has been compared to the recording accomplished at the interviews.

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John Sullivan Court Reporter