

NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety Washington, D.C. 20594

March 17, 2016

Attachment 7 – CRM Training

OPERATIONAL FACTORS

CEN16MA036

ATTACHMENT 7 CEN16MA036



Crew Resource Management (CRM) Syllabus

NameOSCATChwez : Date Answer 1:A	: 6/25	/150	Grade: <u>/00</u>	Correcte	d Grade	Ľ
Answer 2:						
Answer 4:						
Answer 5:A						
Answer 6:						
wer 8:					,	

Answer 9:___

Answer 10: A



Crew Resource Management (CRM)

Name LENATO MARCIFESE Jate: 7/1/5 Grade: 80% Corrected Grade: 100% Answer 1:

Answer 3:

Answer 4:

Answer 6:

Answer 7:

Answer 8:

Answer 9:

Answer 10:

Execuflight CRM Test

- 1. Final Authority for each fight:
 - A. Director of Operations
 - B Pilot in Command
 - C. Company President
- 2. The communication process includes passengers:
 - A) True
 - B. False
- 3. The process in order to involve all parts of the operations is called:
 - A. SOPs
 - B. SMS
 - (C.) Building a flight team
 - D. Internal Evaluation Program
- 4. Delegation of duties is a method to comply with:
 - (A) Flightdeck Management
 - B. Workload and Time Management
 - C. Principals of Compliance
 - D. Flight Evaluation
- 5. The elements of CRM:
 - A. Situation Awareness
 - B. Communication Skills
 - C. Teamwork- Task Allocation
 - (D.) All of the above

- 6. One part of effectively managing time in the cockpit is:
 - A. To place high priority on making radio calls
 - (B) Assignment of critical tasks to a crew member who is not overloaded.
 - C. To set aside high priority tasks until later in the flight
 - D. For the pilot in command to accomplish all task
- 7. Which of the following is not a source of distractions?
 - A. Casual conversation with other crew members
 - B. Flying the airplane
 - C. Completing paperwork in the cockpit
 - D. Talking to passengers
- 8. Controlled flight into terrain, "CFIT" is:
 - A. Often the loss of situational awareness.
 - B. One of the least important causes of accidents
 - C. Involves loss of aircraft control
 - D. Seldom a factor when the flight is on approach

- 9. Which of the following is NOT a common risk factor in CFIT accidents?
 - (A) Approaches during day VMC
 - B. Poor weather
 - C. Incorrect altimeter setting
 - D. Monitoring failures
- 10. Which of the following best defines Aeronautical decision-making and judgment:
 - A. Decision-making is a by-product of every factor of each element of Crew Resource Management.
 - B. Aviation judgement is based on crew members experience and training.
 - C. The objective is to find a balance of decisions based on sound judgment.
 - (D). All of the above