



NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety
Washington, D.C. 20594

October 27, 2016

Attachment 5 – ACARS Communication

OPERATIONAL FACTORS

DCA16IA200

QU ATLDDDL
.DDLXCXA 080242
A83
FI DL2845/AN N333NW
DT DDL RAP 080242 M45A
- 1202/07 KMSB/KRAP .N333NW
/ON 0242/FOB

QU ATLDDDL
.DDLXCXA 080245
A80
FI DL2845/AN N333NW
DT DDL RAP 080245 M46A
- 3401/07 KMSB/KRAP .N333NW
JUST LANDED AT ELLSWORTH

QUATLDDDL.1UPLINK.MSG
** NO ACK REQ **
%ROGER. GIVE ME A CALL WHEN ABLE.
NAME: JOHN C. DENMAN
TITLE: FLT - SUPERINTENDENT
DESK: 5-0088

QU XXXXXDL
.ATLXGDL 080303
KM 23:03:35 00 REC
DL2845 RQ PATCH DD88 R13 60/61 P2
ATL SB
DD GA
DL OVR 30YRS NVR HAD ANYTHING LIKE THIS COORD WITH ELLS RIGHT N
OW WHAT HAPPENED INITIAL 32
//UTM WORKING OTHER FLT//
DD2 GIVE DETAILS PARKED BRAKES ON LOCATION START FROM THERE
DL ENG OFF APU SEC PPL OUT THERE THATS WHERE AT
DP2
HD 2845 08JUL0303 SPL 45f
JOHN HANG UP ALL CALLS CALL YOU BACK CELL JOHN PATCH IN THRU
PHONE LINE HANG UP

QU ATLDDDL
.DDLXCXA 080322
A84
FI DL2845/AN N333NW
DT DDL RAP 080322 M49A
- 1304/07 KMSB/KRAP .N333NW

/IN 0244/FOB /BLK

QU XXXXXDL

.ATLXGDL 080347

KM 23:47:48 00 REC

DL2845 RQ PATCH DD88 R14 62/63 P2

ATL SB

DD GA

DL TRIED CALL DP DIRECT CHIEF PILOT SLC BASE COMMAND WING COMMAN
N ON BOARD PPRWORK INTACT RDY GO GIVE CLEAR GO TO RAP DONT NEED
ANYTHING GOOD ON FR JUST NEED CLEARANCE 13000 RWY FAA NUMS FOR P
E RFORM HE SAID 13000 RUN NUMS FOR RAP

HD 2845 08JUL0347 SPL 45f

GUESS LAST AIRLINER DID

DD DP GOING AROUND ROOM GET AUTH COMPLETE GOOD NEWS COMMAND LET
LAUNCH DONT KNOW CA

N DO AS AIRLINE YET YOU WERE CALLING DP

DL CALLED DIRECT LINE VOICEMAIL

DD SWAMPED SB

DL WILLING GIVE US QQQ TELL ABOUT IT GO THRU BASE COMMAND DONT
K NOW HOW LONG ON AC

DD RGR WILL NEED NEW FLT PLN WDR BEFORE LAUNC

HD 2845 08JUL0347 SPL 45f

H DL SEND ACARS

DD RIGHT IF CAN DO THAT GRT NEWS GIVE YOU CALL BACK HAVE YOUR C
ELL

DL 907-230-3151 DOWN ABOUT 35PERCENT CAN PLUG IN GO FROM THERE

DD STILL GOING AROU

ND INFO CALL BACK

DL THX

QU XXXXXDL

.ATLXGDL 080419

GM 00:19:15 00 ALL

DL2845 RQST PATCH DD88 62/69/P6/R20

ATLDD GA

DL2845 I SENT LEFT CTR RT CTR NO FUEL IN OUTBOARDS
GOT BACK INFO ON ACARS IS THERE ANYTHING ELSE U NEED
ATLDD SDBY WL CHK W/LC THEY ARE TRYING TO CONFIRM THAT
DL2845 CAN U ACARS ME BACK I NEED WDR WL WE BE ABLE
TO DO AN AUT

HD 2845 08JUL0419 SPL 45f

OMATIC OR MANUAL

ATLDD IT WL LIKELY NOT RECOGNIZE

DONT WANT TO DRAIN UR BATTERY WL CALL U BACK

DL2845 TH

EY ARE READY FOR US TO DEPART
ATLDD R CLR

QU XXXXXDL
.ATLXGDL 080438
KM 00:38:47 00 REC
DL2845 RQ PATCH DD88 R13 60/61 P2
ATL SB
DD GA
DL CK
DD FR IMBALANCE RT WING
DL CAN DO
DD STRIP TO MILITARY
DL SENT THAT ALREADY
DD CORRECT VIA EMAIL HAS THAT RAP TWR WILL BE CLOSED
DL AWARE
DD ASKED STAY THEY ARE NOT AWARE RTE HAS OVR EAST TO LOW QQQ D
IR
ECT RAP ONLY THING DO MAKE FLT PLN WORK
NO PROB DOING THAT
DD THINK GOOD DP NOT REQUEST TALK
DL CALL WHEN GET OVR GIVEN CLEARANCE GO OVR EVERYTHING TAKEN CA
RE OF HERE ZERO FR WT SEND VIA WDR
DD FR SLIP APPROVE FLT OPS VERBAL PAPER CANT DO NOT ELECTRONIC
S
TATION YOURE AT DOES NOT DO ELEC VERBAL
DL NOW
DD PATCH IN LC
LC VERIFY FR LT TANK
DL 4020 BURNING OFF APU CTR 140 5320 ENG START BURN OUT RT TANK
BRING BACK BALAN
CE BEFORE TAKE OFF
LC GET DOWN 4020 LT 4900 RT 140 CTR
DL OK
DD FR SLIP
DL AFFIRM CPY DOWN
DD LC GOOD
LC FR BASED ON THOSE NUMS EVERYTHING ELSE NO DIFF WORKING NORM
FLT SEND NUMS FROM HERE
DD ACARS RELEASE
DL WDR ALSO
LC SEND FROM
CSR 2023
HERE
DL DONE GET RDY
ECT TO LOW VOR FLY DIRECT TO RWY RAP
DL CLEARANCE FROM

DD SB ELLSWORTH TWR TRAVIS BECK
DL CAN HANDLE FROM THERE ANYTHING ELSE
DD GOOD TO GO
DL SIGN OFF GET RDY SB WAITING FOR ACARS
DD RIGHT NOW
DL THX

.DDLXCXA 080505
A81
FI DL2845/AN N333NW
DT DDL RAP 080505 M59A
- 1003/07 KRCA/KRAP .N333NW
/OUT 0505/FOB /FBD
/CLS 0401 /OPN
/LIT /DRK

QU ATLDDDL
.DDLXCXA 080515
A82
FI DL2845/AN N333NW
DT DDL RAP 080515 M60A
- 1102/07 KRCA/KRAP .N333NW
/OFF 0515/FOB
/MOVEMENT