Exhibit No. 2-N

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Attachment 13 – Weight and Balance (13 Pages)



NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety Washington, D.C. 20594

January 31, 2014

Attachment 13 – Weight and Balance

OPERATIONAL FACTORS

DCA13MA133

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DCA13MA133

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A. WEIGHT AND BALANCE

1.0 Computer –Generated Weight and Balance

| Flight Date | | 14-Au | 854 ng-13 r4-622R | Close | SDF Date Date | 1.4-2 | BHM \ug=13 \ug=13 | Tail Close Print | Time Time | N155UP 08:40:46 08:40:48 | Z 3 |
|-------------|--------|-------|-------------------------|-------|---------------------|-------|-------------------------|------------------------|--------------|--------------------------------|--------|
| pos. | CONTAI | NER | WGHT. | DEST | . 1 | Pos. | CONTAIN | | WGHT. | DEST. | |
| | | | | | - : | | | | | 25.70 | |
| | | | | | | 1 | AAY8957 | | 2080 | 3570 | |
| 2L | AAY431 | | 2090 | 3529 | | 2R | AAY8629 | | 1775 | | |
| 3L | AAD432 | | 3045 | 3529 | | 3R | AAY7413 | | 2030 | 3516 | |
| 4L | AAD145 | | 2615 | 3509 | | 4R | AAY4245 | | 2047 | BHM | |
| 5L | AAY788 | | 2150 | 3560 | | 5R | AAD1824 | | 1850 | 3539 | |
| 6L | AAD176 | | 4420 | 3539 | | 6R | AAY8475 | | 6400 | 3540 | |
| 7L | AAY896 | | 3035 | 3562 | | 7 R | AAD1771 | | 3710 | 3609 | |
| 8L | AAY764 | | 3085 | 3620 | | 3 R | AAY8647 | | 1870 | 3590 | |
| 9L | AAD471 | | 3935 | 3539 | | 9R | AAY7053 | | 3445 | 3509 | |
| 10L | AAY758 | 90UPS | 3320 | 3570 | | LOR | AAY7735 | | 3345 | 3970 | |
| | | | | | | 11 | AAY7019 | | 3560 | 3509 | |
| | | | | | 1 | 12 | AAY7882 | | 3260 | 3570 | |
| | | | · · · · · | | . 1 | 13 | AAY8789 | | 3060 | 3609 | |
| | | | | | 1 | P1 | AAZ2328 | 6UPS | 3025 | 3509 | |
| | | | 2 | | 1 | P2 | AAZ2561 | OUPS | 2595 | 3509 | |
| | | | | | - I | P3 | AAZ2999 | 4UPS | 3435 | 3539 | |
| | | | | | I | P4 | AAZ2630 | 7UPS | 3710 | 3539 | |
| | | | | | I | 25 | AA22997 | 7UPS | 2995 | 3509 | |
| | | | 3 | | I | 26 | AAZ2537 | 3UPS | 3405 | 3529 | |
| | | | | | F | ?7 | AAZ2594 | OUPS | 3155 | 3529 | |
| | | | | | 7 | ٩B | N155UPA | В | 760 | BHM | |
| | | | | | | | | | | | |
| | | | | | 7 | rotal | Payload | | 89227 | | |
| | | | | | I | BOW | | 1 | 79200 | | |

18.37 Flight UPS1354 From SDF To BHM Tail N155UP Flight Date 14-Aug-13 Close Date 14-Aug-13 Close Time 08:40:46 E A/C Model A300F4-622R Print Date 14-Aug-13 Print Time 08:40:48 Z 1 1 ACMS | - 1 4 ZFW |268.4 27.1)268.7 26.9|269.0 26.8|269.3 26.7|269.5 26.6|269.8 26.4| FUEL | TAKEOFF | TAKEOFF | TAKEOFF | TAKEOFF | TAKEOFY | 33.1|300.5 28.9|300.8 28.8|301.1 28.7|301.4 28.5|301.6 28.4|301.9 28.3| 33.6|301.0 28.9|301.3 28.7|301.4 28.6|301.9 28.5|302.1 28.4|302.4 28.3| 34.1|301.5 28.8|301.8 28.7|302.1 28.6|302.4 28.5|302.6 28.4|302.9 28.7| 34.9|302.0 28.8|302.3 28.7|302.6 26.6|302.9 28.4|303.1 28.3|303.4 28.2| 35.1 302.5 28.6 302.8 28.6 303.1 28.5 303.4 28.4 303.6 28.3 303.9 28.2 35.6 303.0 28.7 303.3 28.6 303.6 28.5 303.9 28.4 304.1 28.3 304.4 28.1 36.1 | 303.5 28.7 | 303.8 28.6 | 304.1 28.4 | 304.4 28.3 | 304.6 28.2 | 304.9 28.1 | 36.6|304.0 28.6|304.3 28.5|304.6 28.4|304.9 28.3|305.1 28.2|305.4 28.1| 37.1|304.5 28.6|304.8 28.5|305.1 28.4|305.4 28.3|305.6 28.2|305.9 28.0| 37.6|305.0 28.6|305.3 28.5|305.6 28.3|305.9 28.2|306.1 28.1|306.4 28.0| STAB: I 0.6 | 0.6 | 0.7 | 0.7 | 0.7 | 0.8 | 1.1 | 1.1 | 1.2 | 1.2 | 1.2 | 1.3 | 15/0 I 15/15 [15/201 $N/A = NOT ALLOWED TAKEOFF CG = \frac{\lambda S. S}{(28.0 - 28.9)}$ TAXI BURN = 1.0 USABLE CENTER TANK FUEL - 800 LBS USABLE TRIM TANK FUEL = 0 LBS MAX ALLOW GTOW 3(9-) ORIGINAL ZEW + ADD. PAYLOAD LIMITED BY: REVISED ZFW T.O. RUNWAY T.O. CLIMB T.O. STRUCTURAL ORIGINAL TOW INDG ALT() DEST + ADD. PAYLOAD REVISED TOW ENROUTE CERTIFICATIONS: *** WEIGHT AND BALANCE DOES NOT INCLUDE ALL MEL/CDL LIMITATIONS *** MOTOC IS REQUIRED/FOR FLIGHT: (X) YES / NO () BROOKE NASH TAIL N

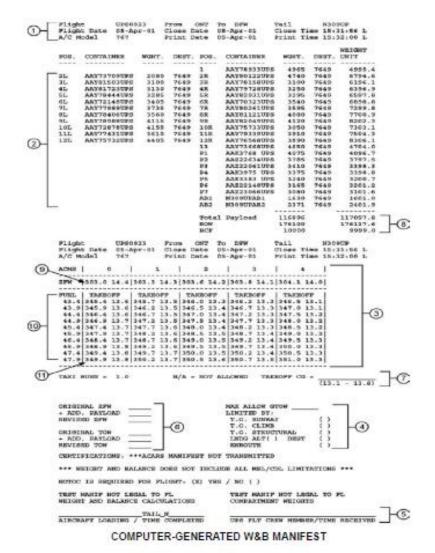
INADING / TIME COMPLETED COMPARTMENT WEIGHTS 08:437 UPS FLT CREW MEMBER/TIME RECBIVED AIREBAET

1.1 Computer –Generated Weight and Balance Format¹

09.01.02 COMPUTER-GENERATED WEIGHT AND BALANCE

09.01.02.01 FORMAT

- Illustrations of DWB computer-generated load manifests have been included in this chapter. Load manifests may be printed by a computer or by a remote computer.
- Below is a sample of a B767 DWB computer-generated load manifest.



¹ Source: FOM Volume 2, Section 09.01.02.02 ELEMENTS

09.01.02.02 ELEMENTS

The elements in this section refer to the DWB computer-generated load manifest format for a B757-767 aircraft. General elements of the load manifest are defined in this section. Specific differences for the A300, MD11 and B747-400 are defined in the remaining sections of this chapter.

ELEMENT 1: HEADING

Flight

The W&B heading section shows flight number, departure and destination airports, aircraft tail, Flight Date (first leg of pairing), output run date (the date and time document was actually closed and printed) and the aircraft model. The following example is for a B767, but is consistent with any aircraft.

From JAA To ANC

UPS0123

N310UP

Tail

| | 26-Nov-11 B-767-300 | | 27-Nov-11 | Close Time Print Time | |
|--|---------------------------|------------|----------------------------------|--|-----------|
| | | | | | |
| | | FLIGHT | RELEASE | | |
| DISPATCHER ACFT REG ACFT TYPE | B767-300 | | VIA | | 11/27/11 |
| IFR FLIGHT | UPS123/10 R | | | | |
| ETOPS RULE ENRTE ALTN FMS ROUTE REMARKS | RJCC PACD | GIRAF Y808 | PEXEL AS9 | 0 HAMND NEELL1 | PANC |
| | ** EXTRA FUE | L FOR TAXI | . ** | FLIGHT CONTROL | |
| SIGNATURE | | | | INTL 01-502- | 359-8378 |
| OFP 7/0/1 | (| | L FLIGHT P | LAN | |
| FLIGHT NBR ACFT REG ACFT TYPE | UPS123 N310UP | DATE 11/ | | SCHEDULE RJAA STD 12.55 TXO 00.20 | |
| SCHD CRZ | 290.M78 M80 M78.290 | WIND | DLEQ PO12 MO1 NRTANCO15 | ETE 06.15 TXI 00.09 PANC STA 19.39 | ETA 20.00 |
| | | | | | |

The Close or Print dates can be either date. These simply reflect load complete and/or final weight and balance computations complete and print time.

ELEMENT 2: COMPARTMENT WEIGHTS

This section shows the container number, weight, destination and corresponding weight unit for each payload position. In addition, the total payload is calculated and the basic operating weight is displayed. "C" in the right "POS" column on a B767 manifest indicates a container loaded in the center position. When a "C" appears in the right "POS" column on a B767 manifest, a zero ("0") will appear in the left "POS" column. (See A300-600, MD11 and B747-400 exceptions.)

NOTE: All voided positions require a load supervisor's initials.

ELEMENT 3: ZERO FUEL WEIGHT AND TAKEOFF MATRIX

The matrix displays zero fuel weight and takeoff weight calculations. To determine zero fuel weight and CG, first locate the actual number of ACMs across the top of the matrix. The line below the number of ACMs shows the corresponding zero fuel weight (/1000) and the zero fuel weight CG (MAC UNITS). (See A300, MD11, B747-400 exceptions.)

Below the zero fuel line is the matrix showing takeoff weights and CGs. To determine takeoff weight and CG, first locate the actual number of ACMs across the top of the matrix. Next, locate the ramp fuel row along the left side of the matrix. The intersection of the ACM column and ramp fuel row contains the takeoff weight (/1000) and the takeoff CG (MAC UNITS). (See A300, MD11 and B747-400 exceptions.)

NOTE: The zero fuel weight and takeoff weight values must always be in the same column.

You may select the next higher fuel value when the actual ramp fuel falls between two values in the matrix

The logic of the DWB software prevents values from being printed when a W&B limit is exceeded. When any limit is exceeded, the abbreviation "NA," meaning "not allowed," will be printed.

ELEMENT 4: MAXIMUM ALLOWABLE TAKEOFF WEIGHT

In this section, the flight crew records the maximum allowable takeoff weight. Boxes (in the form of brackets or parentheses) are provided for the flight crew to check the limiting performance factor (i.e., runway, climb, structure, enroute [B757-767, A300 and MD11], landing at the alternate, or landing at the destination).

ELEMENT 5: SIGNATURES

Two electronically printed signatures and two hand signatures are required in this section of the load manifest. The electronically printed signatures are produced by the DWB system to certify W&B calculations and compartment weights. The aircraft Loading Supervisor enters a hand signature and time on the "Aircraft Loading" line of the manifest. An operating crewmember enters a hand signature and time on the "UPS Fit Crewmember" line of the manifest.

ELEMENT 6: LATE ARRIVING PACKAGE CORRECTIONS

This section is used to account for zero fuel weight and takeoff changes when late arriving packages are added to the lower aft belly positions. Notice that weight corrections are applied for up to 200 pounds of late arriving packages only. Due to the negligible change in CG, it is not necessary to make any adjustment to takeoff CG.

ELEMENT 7: TAKEOFF CG

This section is used to record the actual takeoff CG for the flight. This takeoff CG is the same value circled in the takeoff matrix. Below the recorded takeoff CG is the minimum and maximum takeoff CG range displayed in the matrix. This range simply serves as a safety check and in no way indicates the forward and aft CG limits. Confirm that your recorded value for takeoff CG is within this range.

ELEMENT 8: BALANCE CONTROL FUEL (BCF)

On the B747-400 aircraft, BCF is unusable fuel loaded in the Center Tank. (On the MD11, BCF is unusable fuel loaded in the Upper AUX Tank.) BCF has the effect of moving the aircraft CG forward. BCF is considered payload and is included in the Zero Fuel Weights of the aircraft. Refer to your AOM for details on BCF. When an aircraft is loaded with BCF in the Center Tank (MD11 - Upper AUX Tank), "BCF" and the amount in pounds is shown below "BOW."

ELEMENT 9: BALANCE CONTROL FUEL (BCF)

When an aircraft is loaded with BCF in the center tank, the BCF weight is included in Zero Fuel Weight.

ELEMENT 10: BALANCE CONTROL FUEL (BCF)

When an aircraft is loaded with BCF in the center tank, the fuel is included in total fuel on the aircraft.

ELEMENT 11: BALANCE CONTROL FUEL (BCF)

To find the actual Takeoff Weight and CG in the appropriate ACM column, enter the fuel column with the total ramp fuel, which includes BCF when BCF is loaded on the aircraft.

09.01.03 A300 EXCEPTIONS

09.01.03.01 ELEMENTS

The figure below illustrates a DWB computer-generated load manifest for the A300. Five elements of the A300 load manifest differ from the load manifests for other UPS aircraft.

ELEMENT 1: NO WEIGHT UNIT COLUMN

Weight Unit is absent on the A300 load manifest.

ELEMENT 2: STAB TRIM

The stabilizer trims for flaps 15/0, 15/15 and 15/20 (labeled "STAB TRIM") are printed on the A300 load manifest. These three "STAB" trims also appear on the A300 ACARS load manifest previews.

ELEMENT 3: PERCENT MAC CG

Percent MAC column is used for the A300 load manifest.

ELEMENT 4: UNUSABLE FUEL

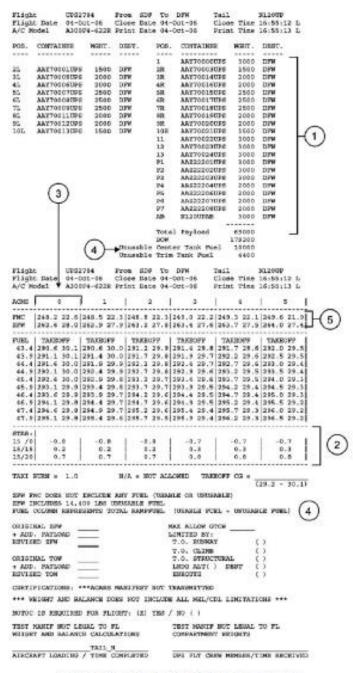
Unusable Center Tank Fuel: MEL trapped fuel (unburnable/unusable) can be in the center tank, provided it is included in ZFW and CG calculations and ZFW does not exceed 286,600 lbs.

Unusable Trim Tank Fuel: Up to 4400 lbs. MEL trapped fuel (unburnable/unusable) can be in the trim tank, provided it is included in ZFW and CG calculations and ZFW does not exceed 286,600 lbs.

ELEMENT 5: ZFW FMC

ZFW FMC (Zero Fuel Weight - Flight Management Computer). In those cases where there is MEL trapped/unusable fuel, the load manifest will display both ZFW and ZFW FMC values. If there is no trapped/unusable fuel the ZFW FMC line will not appear on the load manifest. Under certain MEL Limitations, unusable fuel may be trapped in the center and/or tim tank. The flight crew enters ZFW and ZFW CG from the ZFW FMC row on the load manifest into the FMC INIT page B. The A300 ECAM Memo page will then display proper weight and CG, matching the load manifest values.

NOTE: The A300 FMC is the input interface to the A300 Center of Gravity Control Computer (CGCC), which calculates the aircraft CG. The FMC input (ZFW FMC values to the CGCC) excludes unusable MEL trapped fuel (the CGCC already has the fuel distribution). The CGCC will then calculate the effect of fuel (usable and unusable, separate from the load manifest ZFW and CG) and when complete, the FMC values will match the load manifest values.



A300 COMPUTER-GENERATED W&B MANIFEST

2.0 Fuel Load

| 1 | PS Fuel Purcha and Deliv | sing Authorizat ery Receipt | ion | (Ups) up | 'S Fuel Purchas and Delive | ing Authorizat ry Receipt | ion |
|-----------------------------------|-----------------------------|--------------------------------|-------------------------------|-------------------------------|-------------------------------|------------------------------|---------------------|
| | | Ticket 541 | 03840 | | | | 02694 |
| Aircraft No. | Flight No. | origin KJSIDIFF Carrie | Next Destination KRHM r Name | Aircreft No | Flight No. | Origin KISIDIFI | Next Destination |
| Jet A Meter/Truck | Jet A-1 | Finish Meter | | Jet A | Other Jet A-1 | Carrie | er Name |
| 161016 | 266 | | 36/ 390 | 3945 99 | 0 | e fue l | |
| Gallons/liters added per meter | | Start Meter | | Gallons/liters added | lia | Start Meter | |
| Total gallons added Fueled by: | 59 | 7 / | | Total gallons added | 61 | 91 | |
| | 3 ENA | 58,8 | 1/3/13 | Fueled by: | 5.5 | Date: 8 | 113/13 |
| Comments: | | 3 310 | | Beginning Fuel: 58 | . 82 | <u>e-</u> | 34.65 |
| Fame: 2* 19-010 Date: 09/30/1 | 1 | | | Form: 24-13-010 Date: 09/30/1 | | | |

| | UPS Fuel Plan | ning Workshe | et . |
|---------------------------------|---------------|----------------------|--------------------|
| Date- | | 8 / | 13 13 |
| (Je | (A.) | | A-1- |
| Aircraft No. | Flight No | Origin Gtwy | Next Distination |
| N 1SSUP | 1354 | KSDF | KBHM |
| Tank | Remaining | Planned | Actual |
| 1 . | 7,94 | 812. | 8,26 |
| 2 | 0 | 21.1 | 19.74 |
| 3 | 2.74 | 0 | 3.76 |
| 4 | | 21.0 | 1978 |
| S Q | 7.63 | 8,2 | 8128 |
| Q | 0 | 0 | 0 |
| | | | 100 |
| Total Fuel Indicated | 1,55 m/mg 43 | S& S | S8 to |
| ural Fuel Airorit pulated | 18,3 | 440: 24 | 58,54 Foodstand |
| 10 71 | , | | 10.24 |
| od Gurshbers (par mater) | x 6,74 | Fuel Dentaly Ltb/gal | = 40,24 |
| Fuel Amt | | Lbs | Euron |
| k No. 16 / 0 / | G | | |
| fed by: | | Date: | 8131/3 |
| nments: | | | |

FORM: 29-49-001 DATE: 09-30

| Date | | | 8 | 13 / 15 |
|---|--|------------------|--------------------|------------------|
| | (Jet | A-> . | Je | t A-1- |
| Ain | rait No. | Flight No | Origin Gtwy | Next Destination |
| NIS | Sup | 1354 | KSOF | KBHM |
| | ank | Remaining | Planned | Actual |
| ļ | 1 | | | |
| | 2 | | | |
| 5 | 3 | 2,76 | 0 | ,80 |
| Ł | 1 | | 9.1 | 8,66 |
| < | - 1 | 8.28 | | 8.27 |
| (| 0 | 0 | Ò | 0 |
| | | 58,85 | 34.6 | 34.65 |
| Actural Fixet On Airorit Calculated | | Remaining Los | Added Fuel Lbs | == fedal Uto |
| gaed Gals Men | (per meter) | _× له، | Feet Dansky Ubfgal | Added Fakil |
| e-Fuel Am | \supset | | 24,2 | 3591 |
| ruck No. | ## ## ## ## ## ## ## ## ## ## ## ## ## | | | |
| ueled by: | - | | Date: | 8113113 |

3.0 NOTOC²

| | Dangerou | ıs G | ahor | Load Notif | icatio | n to Cant | tain (NO | TOC) | | _ | | | | | | | | | |
|-----------------------|--|-----------------|-----------|--------------------------|------------|--------------------------|---|--------------|----------|--------|--------------------------|-------------------------------------|----------|--------------|------------------------------|-------------------|------------------------------------|--|---------------|
| Flight | | | | rt From | SDF | - to cap | (140 | .00) | | _ | \dashv \vdash | | | | | | | | ٦ |
| | | | | | | | | | | | | | | AIRCR | AFT DG LC | ADING SU | JMMARY | | |
| Tail Date | | 155UF Aug 13 | Arrive | То | ВНМ | | | | | _ | #_ | | | ad- | UN1845 Dry Ice | UN1845 Dry Ice | Transport | Gateway of | |
| Telepho | one Number where a c | copy of | fthis NO | OTOC information | on can be | obtained in | the event of | an eme | rgenc | y. UP | | ition | | iction de | PG III (lbs) | PG III (KGs) | Index | Unloading | |
| | ULD DG Loading Res | | | 'A"= Accessibilib | mauirad | / 'M' = Mann | etized (*P* - | Dadina | other II | es III | ᆜᄂ | _ | | | 1 | | | | _ |
| Yellow / | "U" = No Loading Rest | triction | / *** = N | on regulated volu | me only - | No NOTOC (| required. | rauloai | cove ii | or III | | 1 | _ | j | 160 | 72.6 | 0.0 | HSV-3570 | 7 |
| | Type "P" = Passenger a Emergency Response I | | | | Aircraft O | nly | | | | | - 11 | 3L | | J | 360 | 163.3 | 0.0 | BHM-3529 | - |
| Medical | | R | amp Su | pervisor / Aircra | ft Loader | Certification | | SUL V | | 8.00 | | | b.T. | | | | | DI IIII OULU | _ |
| | that there was no evide loaded on the aircraft. | ence of | any dar | nage to or leakag | e from the | e packages o | r any leakage | from th | e unit i | oad | | 31 | bTo | tais | 520 | 235.8 | 0.0 | | |
| Signate | | | | | | | | | | | \dashv | | | | | | | | |
| | | | | | | | | | | | | | | | | | | | |
| 0523 | | 5-62 | | Pilot Certi | fication : | | J. A | | 185 | mit, s | Sec | | | | | | | | |
| I certify | I have received the rec | quired I | NOTOC | documentation. | AP SAUS | The second second second | | OLICINA INC. | - | 200 | 91000 | | | | | | | | |
| Signatu | ire | | | | | | | | | | _ | | | | | | | | |
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| | | =- | | | | | | _ | | _ | | | | | | | | | |
| ICAO Drill Code | AirWaybill / Tracking Number | Seq. | IN or ID | Proper Sh Technical N | | | Class or Div./ Class 1 Compat. Group | | PG | RQ | Number of Packages | Net Qty Trans Ind. p packa | p. er | юм | Radio- active Category | Pack | rizations / age Info / marks | Emergency Phone Number / ERIP | Aircr. Typ |
| Pos | : 1 | | | | | | | | | L | | _ | | | | | | | |
| HL | ZF975F00211142665 | 1 10 | 08000 | CONSUMER COM | MODITY | | 9 | | | | 1 | | 1.45 | lb G | | FIBERBOA | RD BOX/ | (800) 535-5053 | |
| Pos. | : 3L | | | | | | | | | | | | | | | | | ACCT #81468 | |
| ZL | Z14X4580103091027 | 1 U | N1950 | AEROSOLS | | | 2.2 | | | | 3 | | 2.65 | kg | | | BERBOARD | | Р |
| | | - | | | | | - | | | _ | _ | | | | | BONOVER | IPWUK UGEL | 9300 / CHEM-TREC (#11102) | |
| EL | ZAT08261306988718 | 1 U | N1813 | POTASSIUM HYD | ROXIDES | OLID | 8 | | н | | _ 1 | 0 | 001 | kg | | FIBERBOA | RD BOX/ | +1-703-527- 3887 / QIAGE | , Р |
| | | | | | | | | | | | | , | | | | | | SCIENCES, LL | |
| | | | | | | | | | | | 5 | J | | | | | | | |
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| | | | | | | | | | | | | | | | | | | | |
| inaliz | ed on: 14AUG13 | 08:34 | :00 G | MT Printe | d on: 1 | 4AUG13 1 | 1:03:57 | F | light | UP | S1354 S | DF/BH | 4 | \neg | | | Page | 1 of | 1 |

 $^{\rm 2}$ NOTOC-Notification To Captain/Special Load Notification.