

Docket No. SA-538

Exhibit No. 2-L

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Attachment 11 – Witness Statements
(27 Pages)



NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety
Washington, D.C. 20594

February 3, 2014

Attachment 11 – Witness Statements

OPERATIONAL FACTORS

DCA13MA133

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A. WITNESS STATEMENTS

1.0 USP Ground Personnel

**GAT Airline Ground Support
Post Incident
Witness Statement**

Name Clenice Ford Company GAT Today's Date 8/16/2013
Date/Time of Accident 8/16/2013 @ 2:00 am/pm Phone # [REDACTED]

Describe in detail exactly what you witnessed, please be clear and concise.

I saw what appears to be a
ball of fire.

Where were you when the accident happened? ON TAMP

Describe any special circumstances or conditions (rain, snow, high winds, etc.) N/A

Witness Signature: [REDACTED]

Directions to Witness. Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: REINHOLD BENDER Company GAT Today's Date 8/14/2013

Date/Time of Accident 8/14/2013 @ 4:39 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I WITNESSED A LARGE ORANGE GLOW
AT A DISTANCE

Where were you when the accident happened? ON THE RAMP
AT UPS CARGO LOCATION

Describe any special circumstances or conditions (rain, snow, high winds, etc.)

NONE

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Kris Bunge Company GAT Today's Date 1/16/2017
Date/Time of Accident 1/14/2017 @ 5:00 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

Just seen explosion of plane

Where were you when the accident happened? Outside on the ramp

Describe any special circumstances or conditions (rain, snow, high winds, etc.) NONE

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: James Christy Company GAT Today's Date 8/16/2013

Date/Time of Accident 8/14/2013 @ 5:00 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

Did not see ANYTHING or hear ANYTHING

Where were you when the accident happened? ON TARMAC

Describe any special circumstances or conditions (rain, snow, high winds, etc.) NO SPECIAL CIRCUMSTANCES

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Why? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Kendra Christian Company GAT Today's Date 08/16/2013

Date/Time of Accident 08/14/2013 @ 5:00am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I did not see anything but a fire from a distance.

Where were you when the accident happened? At work here at aircargo warehouse

Describe any special circumstances or conditions (rain, snow, high winds, etc.) Not sure

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: ~~John Smith~~ Company _____ Today's Date 8/17/2013

Date/Time of Accident 8/14/2013 @ _____ am/pm Phone # ~~514-533-6331~~

.....
Describe in detail exactly what you witnessed, please be clear and concise.

Nothing.

Where were you when the accident happened? Restroom

Describe any special circumstances or conditions (rain, snow, high winds, etc.) _____

Witness Signature: [Signature]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident

Witness Statement

Name: Maria Deane Company GAT Today's Date 8/17/2013

Date/Time of Accident 8/14/20 @ 4:50 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I didn't see the incident happen.

Where were you when the accident happened? Outside in plane
on approach position.

Describe any special circumstances or conditions (rain, snow, high winds, etc.) Light wind.

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name: James Harris company _____ Today's Date 8 / 17 / 20 13

Date/Time of Accident ___ / ___ / 20__ @ ___ am/pm Phone # _____

.....
Describe in detail exactly what you witnessed, please be clear and concise.

Red & Orange Sky

Where were you when the accident happened? Ramp and
it was cloudy

Describe any special circumstances or conditions (rain, snow, high winds, etc.) _____

Witness Signature: _____

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name Cliff Mayfield Company GAT INC. Today's Date 08/17/2013

Date/Time of Accident 08/11/2013 @ A.M. am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I was on Ramp waiting for Aircraft, And setting up for Aircraft heard noise. As though it was Thundering, And IT WAS A CONTINUOUS SOUND, Right after each other

Where were you when the accident happened? Inside Bldg.

Describe any special circumstances or conditions (rain, snow, high winds, etc.) Light drizzle. Cloudy.

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name: Ron DWENS Company GAT Today's Date 8/17/2013

Date/Time of Accident 8/14/2013 @ 4:45 am pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I witnessed in the distance from the airport Runway
(Ramp) a large ball of fire burning in the air. After
several explosion

Where were you when the accident happened? on the Ramp (Runway)

Describe any special circumstances or conditions (rain, snow, high winds,
etc.) Weather was cool with wind at the time of crash

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name: F. Perry Company GAT Today's Date 8/16/2013

Date/Time of Accident 8/14/2013 @ 5:00 am Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I witnessed nothing

Where were you when the accident happened? on runway

Describe any special circumstances or conditions (rain, snow, high winds, etc.) N/A

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name: Britten Price Company GAT Today's Date 08/16/2013

Date/Time of Accident 08/14/20 @ 5:00 am/pm Phone # [REDACTED]

Describe in detail exactly what you witnessed, please be clear and concise.

On the day of August 14, 2013, I was
training to marshal the airplane into position.
My trainee was standing in front of me. The
supervisors gave us the E.T.A and we were in
position. The crew continued to wait and after
about five minutes; the Fed-Ex crew member as
well as one of my supervisors informed us the plane
crashed! We continued to stand in disbelief and
then began seeing a red flame. The longer we sat
the more noise we heard. Then more smoke and noise appeared.

Where were you when the accident happened? Standing at the
set-up awaiting the arrival of the plane.
With the rest of the crew

Describe any special circumstances or conditions (rain, snow, high winds,
etc.) It started to drizzle right before the plane
was suppose to land. (I think)

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Abraham Reaves Company GAT Today's Date 08/17/2013

Date/Time of Accident ___/___/20___ @ ___ am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I didnt see anything I was in the building

Where were you when the accident happened? in the building

Describe any special circumstances or conditions (rain, snow, high winds, etc.) _____

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Je Rhodes Company GAT Today's Date 8/16/2013

Date/Time of Accident 8/14/2013 @ 4:15 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I didn't ~~see anything~~ see anything
I just heard a two to three explosion

Where were you when the accident happened? I was by the C.S.P.

Describe any special circumstances or conditions (rain, snow, high winds, etc.) there was none of the above

Witness Signature: [Signature]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Gregory Bickett Company Gat Today's Date 8/17/20

Date/Time of Accident 8/14/20 @ _____ am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

On the morning of the accident, as I was looking across
the ramp, I notice a sudden red glow, ~~flashed~~ later a
loud noise as if something was blowing up.

Where were you when the accident happened? I was standing
on the ramp near the CSP

Describe any special circumstances or conditions (rain, snow, high winds,
etc.) _____

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name Jonathan Company GAT Today's Date 8/17/2013

Date/Time of Accident 8/14/2013@ am/pm Phone # [REDACTED]

.....

Describe in detail exactly what you witnessed, please be clear and concise.

Did not see anything.

Where were you when the accident happened? Inside

Describe any special circumstances or conditions (rain, snow, high winds, etc.) rain little.

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name: B. Turner Company GAT Today's Date 8/14/2013

Date/Time of Accident 8/14/2013 @ 5 AM am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I did not see anything

Where were you when the accident happened? Waiting on Arrival
of aircraft (Marshall) (Ramp)

Describe any special circumstances or conditions (rain, snow, high winds,
etc.) N/A

Witness Signature: [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

GAT Airline Ground Support

Post Incident Witness Statement

Name Carisha Turner Company GAT Today's Date 8/17/2013

Date/Time of Accident 8/13/2013 @ 5:03 am/pm Phone # [REDACTED]

.....
Describe in detail exactly what you witnessed, please be clear and concise.

I heard and felt the explosion's twice
and saw a little lightning from the area.

Where were you when the accident happened? Standing in the
parking lot next to my car.

Describe any special circumstances or conditions (rain, snow, high winds,
etc.) calm

Witness Signature [REDACTED]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Why? Use an extra sheet of paper, if needed.

GAT Airline Ground Support
Post Incident
Witness Statement

Name: Beth Whitehead Company GAT Today's Date 8/17/2013

Date/Time of Accident / / 20 @ am/pm Phone #

.....

Describe in detail exactly what you witnessed, please be clear and concise.

We were waiting arrival for plane parking -
I saw a large light and heard an explosive
boom.

Where were you when the accident happened? at UPS cargo
plane parking

Describe any special circumstances or conditions (rain, snow, high winds, etc.)

Witness Signature: [Signature]

Directions to Witness: Please print. Be very neat. Use ink. Put down as much as you can remember. What was going on? Describe conditions. Was it raining, cold, snowing, windy, etc.? Provide a sequence of events. Was other equipment involved? Were other people involved? Who? Use an extra sheet of paper, if needed.

2.0 Previous UPS Crew Statements

STATEMENT OF _____ Chris A Johnson _____

This written statement is provided in response to specific questions posed by the investigative staff of the National Transportation Safety Board (NTSB) in its ongoing investigation of the accident involving UPS Flight 1354 near the Birmingham-Shuttlesworth International Airport, Birmingham, Alabama, on August 14, 2013.

My responses are as follows:

Question 1: Did you experience any anomalies with the Flight 1354 accident aircraft, N155UP, during your recent operation of the aircraft?

Response: No

Question 2: Did you or your fellow crewmember conduct a non-precision approach with the accident aircraft, N155UP, during your recent operation of the aircraft, and if so, what type of non-precision approach or approaches were involved?

Response: No

Question 3: Did you encounter any difficulties in flying such approach(es), and in particular, did you encounter any difficulties associated with the automation used during the non-precision approach(es), or any other approach that you recently conducted in the accident aircraft?

Response: No

Question 4: Do you have any observations about the accident aircraft, N155UP, or any of its systems, that you wish to share with the NTSB.

Response: No. Everything was normal during our 4 legs of flying N155UP.

The responses provided above are true and correct to my knowledge and belief.

Signed and submitted this __8__ day of September, 2013.



Typed name: _____ Chris

Johnson _____

3.0 SWA Pilot Statements



SOUTHWEST AIRLINES CO.
Dennis Post
Senior Safety Investigator
Safety & Security
P.O. Box 36611 HDQ/ISE
Dallas, TX 75235-1611
Phone [REDACTED]
Fax [REDACTED]

September 4, 2013

Captain David Lawrence
Senior Air Safety Investigator
Operational Factors Division (AS-30)
National Transportation Safety Board

RE: DCA13MA133 UPS Flight 1354 Requests

David,

Per your request, please find below statements from the pilots of Southwest Airlines Flight [REDACTED], which landed on Runway 18 at KBHM at approximately 2100 CDT on August 13, 2013.

Captain (Pilot Monitoring):

We shot a visual approach to runway 18 in BHM. No unusual items noted.

First Officer (Pilot Flying):

Shot and landed a visual approach to RW 18. Nothing unusual to report.

Thank you,

Dennis Post
Senior Safety Investigator
Southwest Airlines



SOUTHWEST AIRLINES CO.
Dennis Post
Senior Safety Investigator
Safety & Security
P.O. Box 36611 HDQ/10E
Dallas, TX 75235-1611
Phone [REDACTED]
Fax [REDACTED]

September 9, 2013

Captain David Lawrence
Senior Air Safety Investigator
Operational Factors Division (AS-30)
National Transportation Safety Board

RE: DCA13MA133 UPS Flight 1354 Requests

David,

Per your request, please find below statements pilots of three Southwest Airlines flights on which UPS First Officer Shanda Fanning traveled.

August 10, 2013
Southwest Airlines Flight [REDACTED]
KSAT - KDAL

Captain:

I can not recall anything in particular about the UPS jump seater. No abnormal interaction.

First Officer:

This report is in response to a request from the NTSB regarding the interaction with UPS First Officer Shanda Fanning who was involved in the accident at BHM. I am sorry to say I do not remember interacting with FO Fanning. It is very possible she checked in with the Captain because I do not recall speaking with her. Additionally, the CA did not mention anything in regard to his conversation/interaction with FO Fanning. I believe she rode in the cabin even though she was probably on a cockpit jumpseat pass.

August 10, 2013
Southwest Airlines Flight [REDACTED]
KDAL – KHOU

Captain:

UPS First Officer Shanda Fanning was a jump seating passenger on my flight [REDACTED], from Dallas Love field to Houston Hobby. I was informed by my First Officer that we had a UPS jump seater; however, I never met or saw Shanda at any time during boarding, flight, or post boarding. I never was told anything or saw anything about her demeanor or state.

First Officer:

I was asked to comment on UPS FO Shanda Fanning's appearance and actions on board our flight. I wish I could be more help but I'm not sure if she just said a quick hi and dropped off her paperwork and sat in the back, or if the Captain greeted her while I was grabbing food or using the restroom up in the terminal. I don't really recall meeting her or if I did nothing unusual stood out to me that would make me remember her from 2 weeks ago. I'm sorry this is not much help to you and wish I could remember more about it. She didn't ride up in the cockpit that I can recall.

August 12, 2013
Southwest Airlines Flight [REDACTED]
KHOU – KSAT

Captain:

I do not recall having any interaction with Shanda Fanning.

First Officer:

I have no recollection of any interaction with UPS FO Shanda Fanning. She did not sit on the jump seat for the flight, and if she was given jumpseat authorization, she did not check in with the cockpit while I was in there. Occasionally jumpseaters are given a standard boarding pass if there are seats available in the back, and do not check in with the captain as they board.

Thank you,

Dennis Post
Senior Safety Investigator
Southwest Airlines

4.0 Homeowner Statements



RECORD OF CONVERSATION

Ralph E. Hicks
Senior Air Safety Investigator
Eastern Region Aviation

Date: August 15, 2013 @ 1100 EDT
Person Contacted: Cornelius Benson
NTSB Accident Number: DCA13MA133 – Birmingham, AL

Narrative:

This investigator interviewed Mr. Benson at his residence (~~██~~ in Birmingham, AL ████████. His phone number is ~~████████████████████~~. Also present during the interview was Mr. David Hargett from the Birmingham, AL Flight Standards District Office.

Mr. Benson was at home at the time of the aircraft accident. He was in bed with his wife, Barbara. The first thing that he recalled was a “loud boom” that woke him up from his sleep. His bedroom is located on the south corner of the house, facing toward the airport. He lay down for a minute, and then the security alarm monitoring company called since the power to the house was off. About 10 to 15 minutes later, a relative called from Atlanta called, asking about the airplane crash at Birmingham airport. It was then that he realized an airplane had crashed.

It was still dark at the time of the accident. He recalled that it was “misty” outside. He hears airplanes coming over his house all the time and this one seemed to be more quiet than most.



RECORD OF CONVERSATION

Ralph E. Hicks
Senior Air Safety Investigator
Eastern Region Aviation

Date: August 15, 2013 @ 1115 EDT
Person Contacted: Barbara Benson
NTSB Accident Number: DCA13MA133 – Birmingham, AL

Narrative:

This investigator interviewed Mrs. Benson at her residence (██████████) in Birmingham, AL (██████). Also present during the interview was Mr. David Hargett from the Birmingham, AL Flight Standards District Office.

Mrs. Benson was asleep at the time, and the crash woke her up. It was a loud noise and it made her sit straight up. She saw a glow through the bedroom window, and knew it could not be lightning. It was an orange-yellow glow. After the loud "boom," it was really dark since the power was out to the house. The alarm company called to check on them since the power was out.

A few minutes later her brother called from Atlanta asking about the plane crash at the Birmingham airport and she then realized what had happened. It was still dark at the time, and she could see the wires down in the yard. She saw a lot of debris in the yard. She did not see the airplane crash.

The weather was "fairly decent...normal for this time of year."

They left all the yard debris as it was and did not disturb anything.