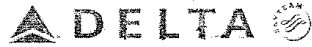


Attachment 4

to Operations Group Factual Report

DCA11FA084A/B

**DELTA AIR LINES LETTER CONCERNING LACK
OF SUBSTANCE TESTING FOR ACCIDENT CREW**



Barry Wilbur
Director, Flying Operations
Flight Operations

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To: Mr. David Tew (National Transportation Safety Board)
Date: 08 August 2011
Re: Delta Air Lines, Inc. – Substance Testing (Flight 266 (BOS-AMS), B767-300ER (Ship 0185), 07/14/2011)

Mr. Tew,

Per the Delta Air Lines, Inc. Human Recourse Policy Manual (HRPM), Delta has four types of drug tests; 1) Pre-Employment, 2) Post-Accident, 3) Reasonable Suspicion, and 4) Random. According to the HRPM, the Substance Testing Program office will verify the need for a post-accident drug and/or alcohol test.

Delta Air Lines, Inc. Flight Operations has delegated the task of coordinating post-accident drug testing to the Chief Pilot on duty. According to the Chief Pilot Manual, a guide that is used to assist with daily duties, the Chief Pilot on duty, or his/her designee, will contact the Substance Testing Program office and the Director, Flying Operations to ensure that the required substance testing is administered.

The evening of the collision in BOS, there was a miscommunication between the Substance Testing Program office and the Chief Pilot designee. The Substance Testing Program office was unaware of the amount of damage that occurred as a result of the collision; therefore they made the decision to not test the flight crew.

As a result of this miscommunication, Delta Substance Testing Program, Flight Operations, and Flight Safety will complete a review of the post-accident testing process and make changes as necessary to prevent reoccurrence.

Please let me know if there are any other questions or concerns.

Thank you,

Barry Wilbur