

8/15/16

Per research performed by Gordon Stabler, there have been no leaks on underground facilities in the defined incident area in the last 12 months.

Thanks,
Katie Harkless

Director- Below Ground Field Operations

12 MONTHS - ABOVE GROUND LEAK CALLS IN THE VICINITY

Territory	Address	City	EXP1	Field Priority	CMPDP	TIME STAMPS	ACCT	INST	RMK1
Maryland	8736 ARLISS ST	SIL SPR	812	2	321	Taken 1/26/2016 18:58 Assigned 1/26/2016 20:54 EnRoute 1/26/2016 21:14 Arrived 1/26/2016 21:20 Completed 1/26/2016 21:39	ODOR NEAR FRONT DOOR/WILLIAM /C-BETTY POTEAT/	C#202-531-2143/CLEAR ACCESS /	CHECKED FOR LEAK IN FRONT DOOR AREA, METER BUILDUP, EXPOSED HOUSELINE, NO LEAKS OR ODORS FOUND, PERFORMED SAFETY CHECKS, ADVISED CUSTOMER, LEFT OK
Maryland	8541-A PINEY BR RD	SIL SPR	802	2	321	Taken 2/13/2016 12:38 Assigned 2/13/2016 12:39 EnRoute 2/13/2016 12:57 Arrived 2/13/2016 13:03 Completed 2/13/2016 14:10	ODOR AT FRONT ENTRANCE NEAR METERS/EDWIN /C-LUIS/	240.398.9191 C/CLEAR ACC/ CX WAITING AT FRONT	CALLED CUSTOMER AND ALSO HAD DISPATCH CALL, GOT IN BUILDING, GOT NO GAS READINGS
Maryland	8545 PINEY BR RD	SIL SPR	802	2	321	Taken 2/12/2016 20:02 Assigned 2/12/2016 20:45 EnRoute 2/12/2016 21:34 Arrived 2/12/2016 21:34 Completed 2/12/2016 22:51	ODOR IN HALLWAY/MIKE /C-CLAUDIA/	240-4132643 MAIN ENTRANCE	CKED AREA CUST SMELLING ODOR, APPLIANCES AND EXPOSED PIPES, NO ODOR OR READINGS, NO LEAK AT THIS TIME. NO ACCESS TOT HE MTR
Maryland	8644 PINEY BR RD #204	SILVER SPRING	802	3	441	Taken 7/14/2016 13:12 Assigned 7/14/2016 13:20 EnRoute 7/14/2016 13:29 Arrived 7/14/2016 14:14 Completed 7/14/2016 15:44	ODOR AT STOVE/C-SIRGOTA SIMA/	GO TO FRONT DESK	FOUND TOP PILOTS OUT ON RANGE HAD TO LET UNIT VENTILATE ALSO WAIT FOR ACCESS CHECK ALL OTHER UNITS AND AROUND DOORS AND SERVICE AT BLDG WALL ASST FROM MAITENANCE
Maryland	8644 PINEY BRANCH RD	SILVER SPRING	802	1	321	Taken 8/11/2016 0:10 Assigned 8/11/2016 0:10 EnRoute 8/11/2016 0:11 Arrived 8/11/2016 0:36 Completed 8/11/2016 6:32		EXPLOSION WITH GAS ODOR...FIRE DEPT ON SITE	ARRIVED TO FIND BUILDING 8701 TO BE ACTUAL ADDRESS NOT 8644, FOUND BUILDING ON FIRE UPON ARRIVAL, LOCATED VALVE BOX IN YARD, TURNED GAS OFF BY VALVE KEY W/ASSISTANCE FROM F-J.RICH, CHECKED AMBIENT AIR IN

LEGEND	
EXP1	Order type dispatched 802- Odor inside 812- Odor outside
Field Priority	Assigned Priority: used to manage emergency response 1- Target response time 50 minutes 2- Target response time 60 minutes 3- Target response time 95 minutes
CMPDP	Completion Code: used to summarize outcome of order 321- No leak found 441- Range Adjust / Left Off
ACCT	Account Remarks: summary of description provided by caller
INST	Access Instructions: relevant information to assist responder in accessing property
RMK1	Completion Remarks: comments from responding technician describing findings and outcome