

Odor Complaints
Flower Branch Apartments Pre 8/11/2016

addrno	addrstr	Unit#	DTE_COMP	EXP1_CDE	FLD_PRTY	CMPLD_CD	CPLD1_CD	CPLD2_CD	CPLD3_CD	Fld_ODR	Fld_VPT
8703	ARLISS ST		9/5/2013	812	2	12				OK	CLR
8703	ARLISS ST	#204	7/15/2013	802	2	321				OK	CLR
8703	ARLISS ST	#104	2/1/2013	302	2	302				OK	CLR
8857	GARLAND AVE	#104	5/5/2015	802	3	321				OK	CLR
8857	GARLAND AVE	#104	11/2/2012	802	2	321				OK	CLR
8857	GARLAND AVE	#301	11/21/2011	802	2	441				OK	CLR
8644	PINEY BR RD	#204	7/14/2016	802	3	441				OK	CLR
8656	PINEY BR RD		8/17/2011	802	1	471	482			OK	CLR
8660	PINEY BR RD		12/22/2012	302	2	302	520			OK	LEK
8666	PINEY BR RD		4/23/2013	802	2	471				OK	CLR
8666	PINEY BR RD	#203	3/20/2012	802	3	321				OK	CLR
8666	PINEY BR RD		9/4/2011	802	2	321				OK	CLR
8666	PINEY BR RD	#101	9/4/2011	802	2	318				OK	CLR
8670	PINEY BR RD	#202	7/30/2014	802	2	321				OK	CLR
	FLOWER AVE & PINEY BRANCH		2/19/2014	812	3	12				OK	LEK
	PINEY BR RD & FLOWER AVE		2/14/2012	802	2	321				OK	CLR

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSORDR
TIME: 09:37:27 SERVICE ORDER TERMID: B136
SCREEN OPTIONS: ACGHJLM
FLOWER BRANCH APTS ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8703 ARLISS ST [REDACTED] 33 0 24603 09/05/2013
SILVER SPRING MD 20901 QUAD MAP: B 016NE
DISPATCH CODES: 812 PRIORITY CODE: 2 FREEZE-UP: SAFETY SECTOR: 3928
ASSIGNED TO: 777 DATE: 09/05/2013 ORDERED BY: 0AC93569
CALL AHEAD NO: JESSICA AMAYE
HOME PHONE NO: 301 439-9630 APPT:
WORK PHONE NO: EXT:
TRADING AS:
SRV INIT FEE: N SPECIAL ATTENTION: ENSCAN

FINAL BILL: NAME:
ADDR: CTY/STE/ZIP:

MTR#	INDEX	MNF#	ERT#	PRESS
G94085		U994053	30952052	OTHER

ENTER OPTION: A F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F8=STD DETAIL

DATE: 08/25/2016
TIME: 09:37:35

CUSTOMER SERVICE HISTORY
MISCELLANEOUS

SCREEN: CQSMSC
TERMID: B136

FLOWER BRANCH APTS
8703 ARLISS ST
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM

ACCOUNT NO RATE SV RTE#
 33 0 24603

REPORT TO DATE REQ
 09/05/2013

QUAD MAP: B 016NE

PAGE 1 OF 1

LEAK GRADE: NO
COMPLETION CODES:
012 - LEAK OUTSIDE

EQUIP TAG:
REFERRAL CODES:

PRESS CHK:

INDEX: MTR#: G94085 MNF#: U994053 RMT#: 30952052
REMARKS:

ENTER OPTION: C F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:37:39

CUSTOMER SERVICE HISTORY
COMPLETION

SCREEN: CQSCMPL
TERMINID: B136

FLOWER BRANCH APTS
8703 ARLISS ST
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM

ACCOUNT NO	RATE	SV RTE#	REPORT TO	DATE REQ
██████████	33 0	24603		09/05/2013
QUAD MAP: B 016NE				

TURN-OFF METHOD:

ORDER STATUS: COMPLETED

COMPLETION CODES: 012

PRIORITY CODE: 2

COMPLETED DATE: 09/05/2013

TIME: 12:34

ARRVD TIME: 10:32

COMPLETED BY: CAD

ORDER WORKED BY: CW10285

REENTERED DATE: 09/05/2013

TIME: 12:34

ROOT CAUSE:

ORDER RE-ENTERED BY: CW10285

GAS OFF:

MERCURY REG: NO

VAPOR TEST: CLEAR

ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:37:43

CUSTOMER SERVICE HISTORY
GAS LEAK

SCREEN: CQSGSLK
TERMID: B136

FLOWER BRANCH APTS
8703 ARLISS ST
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
33 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
09/05/2013

COMPLETION CODE: 012 - LEAK OUTSIDE

GAS OFF:

PRIORITY CODE: 2

LEAK GRADE FOUND:

ADVISED OF MSP

NOTIFY APPL SVC

ODOR MEDIUM

ENTER OPTION: H PF1=SUMM BY ID PF2=SUMMARY PF3=ICIS PF4=IQSH

DATE: 08/25/2016
TIME: 09:37:48

CUSTOMER SERVICE HISTORY
METER INQUIRY

SCREEN: CQSMTR
TERMID: B136

FLOWER BRANCH APTS

SCREEN OPTIONS: ACGHJLM

8703 ARLISS ST

ACCOUNT NO [REDACTED] RATE SV RTE#
33 0 24603

REPORT TO DATE REQ
09/05/2013

SILVER SPRING MD 20901

QUAD MAP: B 016NE

COMPLETION CODE: 012-LEAK OUTSIDE

PAGE 1 OF 1

EQUIP ON FILE
INDEX: 0
MTR#: G94085
SIZE: 5AL
PRESS: OTHER
#/DIAL TYPE: 4/
LOCATION: LAUNDRY ROOM
MNF#: U994053
MNF NAME: AMERICAN
ERT#: 30952052
RMT TYPE:

LEAK GRADE FND:
EQUIP FOUND
0
G94085
5AL
OTHER
LAUNDRY ROOM
U994053
AMERICAN
30952052

EQUIP TAG:
NEW/REPL EQUIP

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:37:53

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMINID: B136

FLOWER BRANCH APTS
8703 ARLISS ST
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
33 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
09/05/2013

PAGE 1 OF 1

COS NUMBER: 13248B128453831

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	09/05/2013	09:49:44	0AC93569
ADD AKNOWLEDGED	09/05/2013	09:49:59	CAD
ASSIGNED	09/05/2013	09:52:59	CW10285
EN ROUTE	09/05/2013	10:08:59	CW10285
ARRIVED	09/05/2013	10:32:59	CW10285
COMPLETED - CAD	09/05/2013	12:34:59	CW10285

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSRMKS
TIME: 09:37:57 REMARKS TERMID: B136

SCREEN OPTIONS: ACGHJLM
FLOWER BRANCH APTS ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8703 ARLISS ST [REDACTED] 33 0 24603 09/05/2013
SILVER SPRING MD 20901 QUAD MAP: B 016NE

ACC INST - 301.439.9630 C/CLEAR ACCESS/REPORTED BY RENTAL OFF C/O KAY
MANAGEMENT
ACC RMK - ODOR AT FRONT OF BUILDING/COVER THAT HAS GAS ON IT/PERRY
/C-JESSICA AMAYE/
RMK 1 - FOUND 82% GAS READINGS 6FT FROM BLDG WALL. 711 CAME TO WORK JOB.

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSORDR
TIME: 09:38:52 SERVICE ORDER TERMID: B136
SCREEN OPTIONS: ACGHJLM
MINH TRAN ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8703 ARLISS ST #104 [REDACTED] 08 0 24603 02/01/2013
SILVER SPRING MD 20901 QUAD MAP: B 016NE
DISPATCH CODES: 302 PRIORITY CODE: 2 FREEZE-UP: SAFETY SECTOR: 3928
ASSIGNED TO: 777 DATE: 02/01/2013 ORDERED BY: 0ACN9655
CALL AHEAD NO: JESSICA MYER
HOME PHONE NO: 301 431-2035 APPT:
WORK PHONE NO: EXT:
TRADING AS:
 SRV INIT FEE: N SPECIAL ATTENTION: ENSCAN

FINAL BILL: NAME:
ADDR: CTY/STE/ZIP:

MTR#	INDEX	MNF#	ERT#	PRESS
R61489		D293598	27589315	OTHER

ENTER OPTION: A F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F8=STD DETAIL

DATE: 08/25/2016
TIME: 09:38:58

CUSTOMER SERVICE HISTORY
MISCELLANEOUS

SCREEN: CQSMSC
TERMID: B136

MINH TRAN
8703 ARLISS ST #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO RATE SV RTE#
 08 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
 02/01/2013

PAGE 1 OF 1

LEAK GRADE: NO
COMPLETION CODES:
302 - METER RACK LEAK

EQUIP TAG:
REFERRAL CODES:

PRESS CHK:

INDEX: MTR#: R61489 MNF#: D293598 RMT#: 27589315
REMARKS:

ENTER OPTION: C F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:39:01

CUSTOMER SERVICE HISTORY
COMPLETION

SCREEN: CQSCMPL
TERMID: B136

SCREEN OPTIONS: ACGHJLM

MINH TRAN

8703 ARLISS ST #104

SILVER SPRING MD 20901

ACCOUNT NO RATE SV RTE#
 08 0 24603

REPORT TO DATE REQ
 02/01/2013

QUAD MAP: B 016NE

TURN-OFF METHOD:

ORDER STATUS: COMPLETED

COMPLETION CODES: 302

PRIORITY CODE: 2

COMPLETED DATE: 02/01/2013

TIME: 10:42

ARRVD TIME: 09:18

COMPLETED BY: CAD

ORDER WORKED BY: CW10285

REENTERED DATE: 02/01/2013

TIME: 10:42

ROOT CAUSE:

ORDER RE-ENTERED BY: CW10285

GAS OFF:

MERCURY REG: NO

VAPOR TEST: CLEAR

ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:39:05

CUSTOMER SERVICE HISTORY
GAS LEAK

SCREEN: CQSGSLK
TERMINID: B136

SCREEN OPTIONS: ACGHJLM

MINH TRAN	ACCOUNT NO	RATE	SV RTE#	REPORT TO	DATE REQ
8703 ARLISS ST #104	██████████	08 0	24603		02/01/2013
SILVER SPRING MD 20901	QUAD MAP: B 016NE				

COMPLETION CODE: 302 - METER RACK LEAK

GAS OFF:

PRIORITY CODE: 2

LEAK GRADE FOUND:

ADVISED OF MSP

NOTIFY APPL SVC

ODOR MEDIUM

ENTER OPTION: H PF1=SUMM BY ID PF2=SUMMARY PF3=ICIS PF4=IQSH

DATE: 08/25/2016

CUSTOMER SERVICE HISTORY

SCREEN: CQSMTR

TIME: 09:39:09

METER INQUIRY

TERMID: B136

SCREEN OPTIONS: ACGHJLM

MINH TRAN

ACCOUNT NO RATE SV RTE#

REPORT TO DATE REQ

8703 ARLISS ST #104

08 0 24603

02/01/2013

SILVER SPRING MD 20901

QUAD MAP: B 016NE

COMPLETION CODE: 302-METER RACK LEAK

PAGE 1 OF 1

LEAK GRADE FND:

EQUIP TAG:

EQUIP ON FILE

EQUIP FOUND

NEW/REPL EQUIP

INDEX:

0

0

MTR#:

R61489

R61489

SIZE:

5AL

5AL

PRESS:

OTHER

OTHER

#/DIAL TYPE: 4/

LOCATION:

LAUNDRY ROOM

LAUNDRY ROOM

MNF#:

D293598

D293598

MNF NAME:

AMERICAN

AMERICAN

ERT#:

27589315

27589315

RMT TYPE:

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:39:12

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMINID: B136

MINH TRAN
8703 ARLISS ST #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO RATE SV RTE#
 08 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
 02/01/2013

PAGE 1 OF 1

COS NUMBER: 13032B300418711

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	02/01/2013	08:51:12	0ACN9655
ADD AKNOWLEDGED	02/01/2013	08:51:59	CAD
ASSIGNED	02/01/2013	08:52:59	CW10285
EN ROUTE	02/01/2013	08:53:59	CW10285
ARRIVED	02/01/2013	09:18:59	CW10285
COMPLETED - CAD	02/01/2013	10:42:59	CW10285

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:39:15

CUSTOMER SERVICE HISTORY
REMARKS

SCREEN: CQSRMKS
TERMID: B136

SCREEN OPTIONS: ACGHJLM

MINH TRAN	ACCOUNT NO	RATE	SV RTE#	REPORT TO	DATE REQ
8703 ARLISS ST #104	██████████	08 0	24603		02/01/2013
SILVER SPRING MD 20901		QUAD MAP: B 016NE			

PAGE 1 OF 1

ACC INST - 301 439 9630C/GO TO THE OFFICE 8626 PINEY BRANCH RD

ACC RMK - ODOR AT METER/LAUNDRY ROOM/DAWN /C-JESSICA MYER/

RMK 1 - FOUND LEAK ON 1" UNION.....TIGHTENED UNION.....FIXED
LEAK.....CHECKED BUILD-UP WITH SOAP AND RANGER....NO OTHER LEAKS
FOUND....LEFT OK.

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016

TIME: 09:40:12

CUSTOMER SERVICE HISTORY

MISCELLANEOUS

SCREEN: CQSMSC

TERMID: B136

SCREEN OPTIONS: ACGHJLM

MILLICENT BOOKER

8703 ARLISS ST #204

SILVER SPRING MD 20901

ACCOUNT NO RATE SV RTE#

08 0 24603

REPORT TO

DATE REQ

07/15/2013

QUAD MAP: B 016NE

PAGE 1 OF 1

LEAK GRADE: NO

COMPLETION CODES:

321 - NO LEAK FOUND

EQUIP TAG:

PRESS CHK:

REFERRAL CODES:

INDEX:

MTR#: V15096

MNF#: 5390996

RMT#: 61392146

REMARKS:

ENTER OPTION: C F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:40:20

CUSTOMER SERVICE HISTORY
COMPLETION

SCREEN: CQSCMPL
TERMID: B136

SCREEN OPTIONS: ACGHJLM

MILLICENT BOOKER
8703 ARLISS ST #204
SILVER SPRING MD 20901

ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
07/15/2013

TURN-OFF METHOD:

ORDER STATUS: COMPLETED

COMPLETION CODES: 321

PRIORITY CODE: 2

COMPLETED DATE: 07/15/2013

TIME: 21:25

ARRVD TIME: 20:53

COMPLETED BY: CAD

ORDER WORKED BY: RH10189

REENTERED DATE: 07/15/2013

TIME: 21:25

ROOT CAUSE:

ORDER RE-ENTERED BY: RH10189

GAS OFF:

MERCURY REG: NO

VAPOR TEST: CLEAR

ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:40:25

CUSTOMER SERVICE HISTORY
GAS LEAK

SCREEN: CQSGSLK
TERMID: B136

MILLICENT BOOKER
8703 ARLISS ST #204
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
07/15/2013

COMPLETION CODE: 321 - NO LEAK FOUND
GAS OFF:

PRIORITY CODE: 2

LEAK GRADE FOUND:

ADVISED OF MSP

NOTIFY APPL SVC

ODOR MEDIUM

ENTER OPTION: H PF1=SUMM BY ID PF2=SUMMARY PF3=ICIS PF4=IQSH

DATE: 08/25/2016

CUSTOMER SERVICE HISTORY

SCREEN: CQSMTR

TIME: 09:40:30

METER INQUIRY

TERMID: B136

SCREEN OPTIONS: ACGHJLM

MILLICENT BOOKER

ACCOUNT NO RATE SV RTE#

REPORT TO

DATE REQ

8703 ARLISS ST #204

08 0 24603

07/15/2013

SILVER SPRING MD 20901

QUAD MAP: B 016NE

COMPLETION CODE: 321-NO LEAK FOUND

PAGE 1 OF 1

EQUIP TAG:

NEW/REPL EQUIP

LEAK GRADE FND:

EQUIP ON FILE

EQUIP FOUND

INDEX: 0

0

MTR#: V15096

V15096

SIZE: 5AL

5AL

PRESS: OTHER

OTHER

#/DIAL TYPE: 4/

LOCATION: LAUNDRY ROOM

LAUNDRY ROOM

MNF#: 5390996

5390996

MNF NAME: AMER BY NO

AMER BY NO

ERT#: 61392146

61392146

RMT TYPE:

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:40:33

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMID: B136

MILLICENT BOOKER
8703 ARLISS ST #204
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE 08 0 SV RTE# 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
07/15/2013

PAGE 1 OF 1

COS NUMBER: 13196B446836911

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	07/15/2013	20:28:14	OACN8752
ADD AKNOWLEDGED	07/15/2013	20:28:59	CAD
ASSIGNED	07/15/2013	20:30:59	RH10189
EN ROUTE	07/15/2013	20:33:59	RH10189
ARRIVED	07/15/2013	20:53:59	RH10189
COMPLETED - CAD	07/15/2013	21:25:59	RH10189

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:40:36

CUSTOMER SERVICE HISTORY
REMARKS

SCREEN: CQSRMKS
TERMID: B136

SCREEN OPTIONS: ACGHJLM

MILLICENT BOOKER	ACCOUNT NO	RATE	SV RTE#	REPORT TO	DATE REQ
8703 ARLISS ST #204	██████████	08 0	24603		07/15/2013
SILVER SPRING MD 20901	QUAD MAP: B 016NE				

PAGE 1 OF 1

ACC INST - 240.413.1757C/CX HOME/OPEN ACCESS

ACC RMK - ODOR AT LIVINGR-KITCHEN AREA/PERRY /C-CIDEL/

RMK 1 - CHECKED GAS APPLS, ACCESSIBLE HL, NO GAS LEAK INDICATIONS FOUND
AT THIS TIME, LEFT OK

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:41:16

CUSTOMER SERVICE HISTORY
SERVICE ORDER

SCREEN: CQSORDR
TERMID: B136

SCREEN OPTIONS: ACGHJLM

AURIA ASARIS
8857 GARLAND AVE #104
SILVER SPRING MD 20901

ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603

REPORT TO DATE REQ
05/05/2015

DISPATCH CODES: 802

PRIORITY CODE: 3 FREEZE-UP: SAFETY SECTOR: 3928

ASSIGNED TO: 791

DATE: 05/05/2015 ORDERED BY: 7AC93569

CALL AHEAD NO:

AURIA

HOME PHONE NO: 202 390-9332

APPT:

WORK PHONE NO:

EXT:

TRADING AS:

SRV INIT FEE: N

FINAL BILL: NAME:

ADDR:

CTY/STE/ZIP:

MTR#	INDEX	MNF#	ERT#	PRESS
H11867		V224889	59972381	OTHER

ENTER OPTION: A F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F8=STD DETAIL

DATE: 08/25/2016

TIME: 09:41:22

CUSTOMER SERVICE HISTORY

MISCELLANEOUS

SCREEN: CQSMSC

TERMID: B136

SCREEN OPTIONS: ACGHJLM

AURIA ASARIS

8857 GARLAND AVE #104

SILVER SPRING MD 20901

ACCOUNT NO RATE SV RTE#

08 0 24603

REPORT TO

DATE REQ

05/05/2015

QUAD MAP: B 017NE

PAGE 1 OF 1

LEAK GRADE: NO

COMPLETION CODES:

321 - NO LEAK FOUND

EQUIP TAG:

PRESS CHK:

REFERRAL CODES:

INDEX:

MTR#: H11867

MNF#: V224889

RMT#: 59972381

REMARKS:

ENTER OPTION: C F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSCMPL
TIME: 09:41:30 COMPLETION TERMID: B136
SCREEN OPTIONS: ACGHJLM
AURIA ASARIS ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8857 GARLAND AVE #104 ██████████ 08 0 24603 05/05/2015
SILVER SPRING MD 20901 QUAD MAP: B 017NE
TURN-OFF METHOD: ORDER STATUS: COMPLETED
COMPLETION CODES: 321 PRIORITY CODE: 3
COMPLETED DATE: 05/05/2015 TIME: 13:36 ARRVD TIME: 12:41
COMPLETED BY: CAD ORDER WORKED BY: KL11305
REENTERED DATE: 05/05/2015 TIME: 13:36 ROOT CAUSE:
ORDER RE-ENTERED BY: KL11305 GAS OFF: MERCURY REG: NO
VAPOR TEST: CLEAR ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:41:35

CUSTOMER SERVICE HISTORY
GAS LEAK

SCREEN: CQSGSLK
TERMID: B136

AURIA ASARIS
8857 GARLAND AVE #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
05/05/2015

COMPLETION CODE: 321 - NO LEAK FOUND
GAS OFF:

PRIORITY CODE: 3

LEAK GRADE FOUND:

ADVISED OF MSP

ODOR SLIGHT

ENTER OPTION: H PF1=SUMM BY ID PF2=SUMMARY PF3=ICIS PF4=IQSH

DATE: 08/25/2016
TIME: 09:41:40

CUSTOMER SERVICE HISTORY
METER INQUIRY

SCREEN: CQSMTR
TERMID: B136

SCREEN OPTIONS: ACGHJLM

AURIA ASARIS

8857 GARLAND AVE #104

SILVER SPRING MD 20901

COMPLETION CODE: 321-NO LEAK FOUND

ACCOUNT NO RATE SV RTE#
 08 0 24603

QUAD MAP: B 017NE

REPORT TO DATE REQ
 05/05/2015

PAGE 1 OF 1

EQUIP TAG:
NEW/REPL EQUIP

EQUIP ON FILE
INDEX: 0
MTR#: H11867
SIZE: 5AL
PRESS: OTHER
#/DIAL TYPE: 4/
LOCATION: OUTSIDE LEFT
MNF#: V224889
MNF NAME: AMERICAN
ERT#: 59972381
RMT TYPE:

LEAK GRADE FND:
EQUIP FOUND
0
H11867
5AL
OTHER
OUTSIDE LEFT
V224889
AMERICAN
59972381

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:41:44

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMID: B136

AURIA ASARIS
8857 GARLAND AVE #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE 08 0 SV RTE# 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
05/05/2015

PAGE 1 OF 1

COS NUMBER: 15125B245534201

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	05/05/2015	12:03:41	7AC93569
ADD AKNOWLEDGED	05/05/2015	12:03:59	CAD
ASSIGNED	05/05/2015	12:12:59	KL11305
EN ROUTE	05/05/2015	12:29:59	KL11305
ARRIVED	05/05/2015	12:41:59	KL11305
COMPLETED - CAD	05/05/2015	13:36:59	KL11305

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016

CUSTOMER SERVICE HISTORY

SCREEN: CQSRMKS

TIME: 09:41:47

REMARKS

TERMID: B136

SCREEN OPTIONS: ACGHJLM

AURIA ASARIS

ACCOUNT NO

RATE

SV RTE#

REPORT TO

DATE REQ

8857 GARLAND AVE #104

██████████

08 0

24603

05/05/2015

SILVER SPRING MD 20901

QUAD MAP: B 017NE

PAGE 1 OF 1

ACC INST - 302.230.6561 C/CLEAR ACCESS/NO SECURE FRONT DOOR

ACC RMK - ODOR AT KITCHEN HAS GAS STOVE/C-AURIA/

RMK 1 - NO GAS READINGS OR ODOR FOUND UPON ENTRY. CHECKED RANGE & RANGE CONNECTIONS, NO LEAK FOUND AT THIS TIME.

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:42:06

CUSTOMER SERVICE HISTORY
MISCELLANEOUS

SCREEN: CQSMSC
TERMID: B136

YENI M ROMERO
8857 GARLAND AVE #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO RATE SV RTE#
 08 0 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
 11/02/2012

PAGE 1 OF 1

LEAK GRADE: NO
COMPLETION CODES:
321 - NO LEAK FOUND

EQUIP TAG:
REFERRAL CODES:

PRESS CHK:

INDEX: MTR#: H11867 MNF#: V224889 RMT#: 59972381
REMARKS:

ENTER OPTION: C F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSCMPL
TIME: 09:42:10 COMPLETION TERMID: B136
SCREEN OPTIONS: ACGHJLM
YENI M ROMERO ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8857 GARLAND AVE #104 ██████████ 08 0 24603 11/02/2012
SILVER SPRING MD 20901 QUAD MAP: B 017NE
TURN-OFF METHOD: ORDER STATUS: COMPLETED
COMPLETION CODES: 321 PRIORITY CODE: 2
COMPLETED DATE: 11/02/2012 TIME: 19:50 ARRVD TIME: 19:22
COMPLETED BY: CAD ORDER WORKED BY: VK10338
REENTERED DATE: 11/02/2012 TIME: 19:50 ROOT CAUSE:
ORDER RE-ENTERED BY: VK10338 GAS OFF: MERCURY REG: INAC
VAPOR TEST: CLEAR ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:42:10

CUSTOMER SERVICE HISTORY
COMPLETION

SCREEN: CQSCMPL
TERMID: B136

SCREEN OPTIONS: ACGHJLM

YENI M ROMERO
8857 GARLAND AVE #104
SILVER SPRING MD 20901

ACCOUNT NO RATE SV RTE#
 08 0 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
 11/02/2012

TURN-OFF METHOD:

ORDER STATUS: COMPLETED

COMPLETION CODES: 321

PRIORITY CODE: 2

COMPLETED DATE: 11/02/2012

TIME: 19:50

ARRVD TIME: 19:22

COMPLETED BY: CAD

ORDER WORKED BY: VK10338

REENTERED DATE: 11/02/2012

TIME: 19:50

ROOT CAUSE:

ORDER RE-ENTERED BY: VK10338

GAS OFF:

MERCURY REG: INAC

VAPOR TEST: CLEAR

ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:42:19

CUSTOMER SERVICE HISTORY
METER INQUIRY

SCREEN: CQSMTR
TERMINID: B136

YENI M ROMERO
8857 GARLAND AVE #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
11/02/2012

COMPLETION CODE: 321-NO LEAK FOUND

PAGE 1 OF 1

	EQUIP ON FILE	EQUIP FOUND	LEAK GRADE FND:	EQUIP TAG:
INDEX:	0	0		NEW/REPL EQUIP
MTR#:	H11867	H11867		
SIZE:	5AL	5AL		
PRESS:	OTHER	OTHER		
#/DIAL TYPE:	4/			
LOCATION:	OUTSIDE LEFT	OUTSIDE LEFT		
MNF#:	V224889	V224889		
MNF NAME:	AMERICAN	AMERICAN		
ERT#:	59972381	59972381		
RMT TYPE:				

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016

TIME: 09:42:23

CUSTOMER SERVICE HISTORY

ORDER STATUS

SCREEN: CQSSTAT

TERMID: B136

SCREEN OPTIONS: ACGHJLM

YENI M ROMERO

8857 GARLAND AVE #104

SILVER SPRING MD 20901

ACCOUNT NO

QUAD MAP: B 017NE

RATE SV RTE#

08 0 24603

REPORT TO

DATE REQ

11/02/2012

PAGE 1 OF 1

COS NUMBER: 12307B385740761

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	11/02/2012	17:47:59	7AC93196
ADD AKNOWLEDGED	11/02/2012	17:48:59	CAD
ASSIGNED	11/02/2012	17:49:59	VK10338
EN ROUTE	11/02/2012	19:21:59	VK10338
ARRIVED	11/02/2012	19:22:59	VK10338
COMPLETED - CAD	11/02/2012	19:50:59	VK10338

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:42:26

CUSTOMER SERVICE HISTORY
REMARKS

SCREEN: CQSRMKS
TERMID: B136

YENI M ROMERO
8857 GARLAND AVE #104
SILVER SPRING MD 20901

SCREEN OPTIONS: ACGHJLM

ACCOUNT NO RATE SV RTE#
 08 0 24603
QUAD MAP: B 017NE

REPORT TO DATE REQ
 11/02/2012

PAGE 1 OF 1

ACC INST - C2023909332/CLEAR ACCESS/CX HOME

ACC RMK - ODOR AT STOVE IN KITCHEN/KOCHER /C-AURIAJOY/

RMK 1 - NO LEAKS FOUND AT THIS TIME...

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSORDR
TIME: 09:43:09 SERVICE ORDER TERMID: B136
SCREEN OPTIONS: ABGHJLM
SANTOS DIAZ ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8857 GARLAND AVE #301 [REDACTED] 08 0 24603 11/21/2011
SILVER SPRING MD 20901 QUAD MAP: B 017NE
DISPATCH CODES: 802 PRIORITY CODE: 2 FREEZE-UP: SAFETY SECTOR: 3928
ASSIGNED TO: 763 DATE: 11/21/2011 ORDERED BY: 0ACN8752
CALL AHEAD NO: CARMEN AVELAR
HOME PHONE NO: 301 996-6634 APPT:
WORK PHONE NO: EXT:
TRADING AS:
SRV INIT FEE: N SPECIAL ATTENTION: ENSCAN

FINAL BILL: NAME:
ADDR:

CTY/STE/ZIP:

MTR#	INDEX	MNF#	ERT#	PRESS
V15060		5390960	61275569	OTHER

ENTER OPTION: A F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F8=STD DETAIL

DATE: 08/25/2016
TIME: 09:43:13

CUSTOMER SERVICE HISTORY
APPLIANCE

SCREEN: CQSAPPL
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SANTOS DIAZ
8857 GARLAND AVE #301
SILVER SPRING MD 20901

ACCOUNT NO [REDACTED] RATE SV RTE# REPORT TO DATE REQ
08 0 24603 11/21/2011

COMPLETION CODE LEAK GRADE FOUND EQUIP TAG CO PAGE: 1 OF 1
441 - RANGE ADJ/LEFT NO DANGER NCK

APPLIANCE MAKE YR INST UNIT NO APPL UPDATE CODE
RANGE

MODEL SERIAL # IGN EQUIPMENT REF NO
PILOT

RATED INPUT FND INPUT FOUND LEFT MQC
ON OFF OFF

CONDITIONS: PILOT PAGE: 1 OF 1
FOUND: LEFT:
HIGH OFF

ENTER OPTION: B F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F5=PREV APPL
F6=NEXT APPL F7=PREV COND F8=NEXT COND

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSCMPL
TIME: 09:43:17 COMPLETION TERMID: B136
SCREEN OPTIONS: ABGHJLM
SANTOS DIAZ ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8857 GARLAND AVE #301 ██████████ 08 0 24603 11/21/2011
SILVER SPRING MD 20901 QUAD MAP: B 017NE
TURN-OFF METHOD: ORDER STATUS: COMPLETED
COMPLETION CODES: 441 PRIORITY CODE: 2
COMPLETED DATE: 11/21/2011 TIME: 19:04 ARRVD TIME: 18:29
COMPLETED BY: CAD ORDER WORKED BY: AJW9440
REENTERED DATE: 11/21/2011 TIME: 19:04 ROOT CAUSE:
ORDER RE-ENTERED BY: AJW9440 GAS OFF: MERCURY REG: N/A
VAPOR TEST: CLEAR ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:43:22

CUSTOMER SERVICE HISTORY
GAS LEAK

SCREEN: CQSGSLK
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SANTOS DIAZ	ACCOUNT NO	RATE	SV RTE#	REPORT TO	DATE REQ
8857 GARLAND AVE #301	██████████	08 0	24603		11/21/2011
SILVER SPRING MD 20901	QUAD MAP: B 017NE				

COMPLETION CODE: 441 - RANGE ADJ/LEFT OFF

GAS OFF:

PRIORITY CODE: 2

LEAK GRADE FOUND:

ADVISED OF MSP

NOTIFY APPL SVC

ODOR MEDIUM

ENTER OPTION: H PF1=SUMM BY ID PF2=SUMMARY PF3=ICIS PF4=IQSH

DATE: 08/25/2016
TIME: 09:43:26

CUSTOMER SERVICE HISTORY
METER INQUIRY

SCREEN: CQSMTR
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SANTOS DIAZ

ACCOUNT NO RATE SV RTE#

REPORT TO DATE REQ

8857 GARLAND AVE #301

08 0 24603

11/21/2011

SILVER SPRING MD 20901

QUAD MAP: B 017NE

COMPLETION CODE: 441-RANGE ADJ/LEFT O

PAGE 1 OF 1

LEAK GRADE FND:

EQUIP TAG:

NEW/REPL EQUIP

EQUIP ON FILE

EQUIP FOUND

INDEX: 0

0

MTR#: V15060

V15060

SIZE: 5AL

5AL

PRESS: OTHER

OTHER

#/DIAL TYPE: 4/

4/

LOCATION: LAUNDRY ROOM

LAUNDRY ROOM

MNF#: 5390960

5390960

MNF NAME: AMER BY NO

AMER BY NO

ERT#: 61275569

61275569

RMT TYPE:

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:43:29

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SANTOS DIAZ
8857 GARLAND AVE #301
SILVER SPRING MD 20901

ACCOUNT NO [REDACTED] RATE 08 0 SV RTE# 24603
QUAD MAP: B 017NE

REPORT TO
DATE REQ 11/21/2011

PAGE 1 OF 1

COS NUMBER: 11325B311754721

STATUS	DATE	TIME	EMPLOYEE ID
TAKEN - COS	11/21/2011	18:11:13	0ACN8752
ADD AKNOWLEDGED	11/21/2011	18:11:59	CAD
EN ROUTE	11/21/2011	18:12:59	AJW9440
ASSIGNED	11/21/2011	18:12:59	AJW9440
ARRIVED	11/21/2011	18:29:59	AJW9440
COMPLETED - CAD	11/21/2011	19:04:59	AJW9440

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016

CUSTOMER SERVICE HISTORY

SCREEN: CQSRMKS

TIME: 09:43:33

REMARKS

TERMID: B136

SCREEN OPTIONS: ABGHJLM

SANTOS DIAZ

ACCOUNT NO

RATE

SV RTE#

REPORT TO

DATE REQ

8857 GARLAND AVE #301

██████████

08 0

24603

11/21/2011

SILVER SPRING MD 20901

QUAD MAP: B 017NE

PAGE 1 OF 1

ACC INST - 301.996.6634C/CX HOME/OPEN ACCESS CARMEN AVELAR

ACC RMK - ODOR AT DINNR/KITCHEN/RESURRECTION /C-CARMEN AVELAR/

RMK 1 - CHECKED ALL EXPOSED PIPING @ RANGE W/SENSIT,NO
G.L.INDICATIONS/ODORS OF NATURAL GAS FOUND,DID SMELL ODOR OF
ALDEHYDES DUE TO TOP BURNERS BURNING HIGH CAUSING SOOT UNDER
RANGE TOP,UNABLE TO LOCATE ADJUSTMENT SCREW FOR SAME,TURNED GAS
OFF @ S.COCK @ SAME,WROTE D TAG STATING SAME,ADVISED CUSTOMER OF
ALL,LEFT D TAG W/SAME,LEFT OK...

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSORDR
TIME: 09:44:12 SERVICE ORDER TERMID: B136
SCREEN OPTIONS: ABGHJLM
SIRGOTA SIMA ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8644 PINEY BR RD #204 [REDACTED] 08 0 24603 07/14/2016
SILVER SPRING MD 20901 QUAD MAP: B 016NE
DISPATCH CODES: 802 PRIORITY CODE: 3 FREEZE-UP: SAFETY SECTOR: 3928
ASSIGNED TO: 768 DATE: 07/14/2016 ORDERED BY: 7FN00094
CALL AHEAD NO: SIRGOTA SIMA
HOME PHONE NO: 301 706-6375 APPT:
WORK PHONE NO: EXT:
TRADING AS:
 SRV INIT FEE: N SPECIAL ATTENTION: ENSCAN

FINAL BILL: NAME:
ADDR: CTY/STE/ZIP:

MTR#	INDEX	MNF#	ERT#	PRESS
H34430		V517483	24610106	OTHER

ENTER OPTION: A F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F8=STD DETAIL

DATE: 08/25/2016
TIME: 09:44:18

CUSTOMER SERVICE HISTORY
APPLIANCE

SCREEN: CQSAPPL
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SIRGOTA SIMA
8644 PINEY BR RD #204
SILVER SPRING MD 20901

ACCOUNT NO [REDACTED] RATE SV RTE# REPORT TO DATE REQ
08 0 24603 07/14/2016

COMPLETION CODE LEAK GRADE FOUND EQUIP TAG CO PAGE: 1 OF 1
441 - RANGE ADJ/LEFT 3 N/A NCK

APPLIANCE MAKE YR INST UNIT NO APPL UPDATE CODE
RANGE

MODEL SERIAL # IGN EQUIPMENT REF NO
PILOT

RATED INPUT FND INPUT FOUND LEFT MQC
ON OFF OFF

CONDITIONS: BURNER
FOUND: LEFT: MQC
LEAK AT APPLIANCE NEEDS REPAIR OFF

PAGE: 1 OF 1

ENTER OPTION: B F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F5=PREV APPL
F6=NEXT APPL F7=PREV COND F8=NEXT COND

DATE: 08/25/2016 CUSTOMER SERVICE HISTORY SCREEN: CQSCMPL
TIME: 09:44:25 COMPLETION TERMID: B136
SCREEN OPTIONS: ABGHJLM
SIRGOTA SIMA ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8644 PINEY BR RD #204 [REDACTED] 08 0 24603 07/14/2016
SILVER SPRING MD 20901 QUAD MAP: B 016NE
TURN-OFF METHOD: ORDER STATUS: COMPLETED
COMPLETION CODES: 441 PRIORITY CODE: 3
COMPLETED DATE: 07/14/2016 TIME: 15:44 ARRVD TIME: 14:14
COMPLETED BY: CAD ORDER WORKED BY: TWP7402
REENTERED DATE: 07/14/2016 TIME: 15:44 ROOT CAUSE:
ORDER RE-ENTERED BY: TWP7402 GAS OFF: MERCURY REG: NO
VAPOR TEST: CLEAR ODORANT: OK

ENTER OPTION: G F1=SUMM BY ID F2=SUMMARY F3=ICIS PF4=IQSH F10=R&C CDES

DATE: 08/25/2016
TIME: 09:44:33

CUSTOMER SERVICE HISTORY
METER INQUIRY

SCREEN: CQSMTR
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SIRGOTA SIMA ACCOUNT NO RATE SV RTE# REPORT TO DATE REQ
8644 PINEY BR RD #204 ██████████ 08 0 24603 07/14/2016

SILVER SPRING MD 20901 QUAD MAP: B 016NE

COMPLETION CODE: 441-RANGE ADJ/LEFT 0

PAGE 1 OF 1

EQUIP TAG:
NEW/REPL EQUIP

	EQUIP ON FILE	EQUIP FOUND	LEAK GRADE FND:
INDEX:	0	0	
MTR#:	H34430	H34430	
SIZE:	5AL	5AL	
PRESS:	OTHER	OTHER	
#/DIAL TYPE:	4/	4/	
LOCATION:	OUTSIDE LEFT	OUTSIDE LEFT	
MNF#:	V517483	V517483	
MNF NAME:	AMERICAN	AMERICAN	
ERT#:	24610106	24610106	
RMT TYPE:			

ENTER OPTION: J F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:44:38

CUSTOMER SERVICE HISTORY
ORDER STATUS

SCREEN: CQSSTAT
TERMINID: B136

SIRGOTA SIMA
8644 PINEY BR RD #204
SILVER SPRING MD 20901

SCREEN OPTIONS: ABGHJLM
ACCOUNT NO [REDACTED] RATE SV RTE#
08 0 24603
QUAD MAP: B 016NE

REPORT TO DATE REQ
07/14/2016

PAGE 1 OF 1

COS NUMBER: 16196B136575481

STATUS	DATE	TIME	EMPLOYEE ID
ADD AKNOWLEDGED	07/14/2016	13:11:59	CAD
TAKEN - COS	07/14/2016	13:12:29	7FN00094
ASSIGNED	07/14/2016	13:20:59	TWP7402
EN ROUTE	07/14/2016	13:29:59	TWP7402
ARRIVED	07/14/2016	14:14:59	TWP7402
COMPLETED - CAD	07/14/2016	15:44:59	TWP7402

ENTER OPTION: L F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT

DATE: 08/25/2016
TIME: 09:44:41

CUSTOMER SERVICE HISTORY
REMARKS

SCREEN: CQSRMKS
TERMID: B136

SCREEN OPTIONS: ABGHJLM

SIRGOTA SIMA	ACCOUNT NO	RATE	SV	RTE#	REPORT TO	DATE REQ
8644 PINEY BR RD #204	██████████	08 0		24603		07/14/2016
SILVER SPRING MD 20901				QUAD MAP: B 016NE		

ACC INST - GO TO FRONT DESK
 ACC RMK - ODOR AT STOVE/C-SIRGOTA SIMA/
 RMK 1 - FOUND TOP PILOTS OUT ON RANGE HAD TO LET UNIT VENTILATE
 ALSO WAIT FOR ACESSESS CHECK ALL OTHER UNITS AND AROUND DOORS AND
 SERVICE AT BLDG WALL ASST FROM MAINTENANCE

ENTER OPTION: M F1=SUMM BY ID F2=SUMMARY F3=ICIS F4=IQSH F7=PREV F8=NEXT