

NATIONAL TRANSPORTATION SAFETY BOARD

Office of Aviation Safety
Washington, D.C. 20594

Attachment 9 - UPS6 Block In/Block Out times

**OPERATIONS/HUMAN PERFORMANCE SUPPORT TO
THE U.S. ACCREDITED REPRESENTATIVE**

DCA10RA092

UPS0006	N571UP - Timelines (Block in - Block out)
STA	1135Z
ATA	1134Z
STD	1400Z
ATD	1442Z
1105Z	Pre-Ramp meeting with the Vendor
1120Z	Pre-trip and pre-ramp inspection
1130Z	FOD Walk in Parking Bay - 25
1135Z	Aircraft chocks-on and GSE and related set-up procedures started.
1142Z	Meet and Greet the Crew members - inbound (No Jumpseaters were onboard)
1145Z	Belly door opened by Ground Handler staff
1149Z	Crew bags were unloaded and handed over then crew transported to Terminal to complete Customs and Immigration.
1149Z	Inbound Document Box and cargo (45pieces) were unloaded - NOADG / COMAT found in the belly.
1200Z	Belly unload completed
1205Z	Maindeck aft side unload started with the sequence 14 L / 18 L / 19 L / 13 L
1207Z	Unload started with 14L
	18R flythrough ULD was noticed with pkgs bulging outward the container door towards the center between 18L and 18R
	Inside the aircraft, we tried to push the packages inward but were too high for us to reach therefore ULD was decided to be unloaded.
	Unloaded 14R, 18R, 18L, 19L, 13L
	During unload, ULD serviceability check was performed and ULDs were in good condition. The ULD numbers matched with inbound load predictions.
1230Z	Performed walk-around inspection by UPS staff to check floor locks, side restraint rails, interior walls at aft section of the main-deck
1235Z	13L Fly through ULD volume transferred to the belly. (Hand to surface method) was carried out by the vendor loaders.
1259Z	Belly load completed and crew meals up-lifted
1309Z	Aircraft fueling started.
1334Z	DWB Closed and load plan printed.
1340Z	18R flythrough was transferred to a designated staging area for rearranging the packages inside the ULD
1345Z	Aircraft fueling finished.
1345Z	13L ULD (Joining express from HUB) was loaded - ULD serviceability check was completed at the platform of the deck loader.
1410Z	18R flythrough ULD was received at the platform of the deck-loader - and ULD serviceability check was performed.
1425Z	14R, 19L, 18L, 14L load positions were loaded after performing ULD serviceability check at the platform of the deck-loader.
1425Z	Completed Load Manifest Accuracy check.
1432Z	CAPT. SIGNED load manifest
1441Z	CHOCKS-OFF

**Confidential Commercial
Information – Per 5 USC 522(b)
and 18 USC 1905**