



# NTSB MEMORANDUM FOR RECORD

**Adam Gerhardt**  
**Air Safety Investigator**  
**General Aviation Accident Investigation Division, AS-20**

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**Date: 12/8/2016**  
**NTSB Accident Number: ERA17FA066**

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**Narrative:**

The following document on the next page was obtained from the Federal Aviation Administration Aviation Safety Inspector assigned to the accident. The document is an email written by a Key Lime Air Dispatch employee titled, "LYM308 765FA Dispatch Timeline 12/05/2016." The email outlines the dispatch timeline and communications with the pilot of the accident flight.



# NTSB MEMORANDUM FOR RECORD

**Taylor, Jeff**

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**From:** Struhs, Jonathan  
**Sent:** Monday, December 05, 2016 11:58 PM  
**To:** Honeycutt, Cliff; Rich, Glen; Giovannini, Michael; Taylor, Jeff; Carrizo, David; Perdue, Linda; Baca, Daphne  
**Subject:** LYM308 765FA Dispatch Timeline 12/05/2016

## All times MST

- ~19:40 Brett Backiewicz (BB) in Dispatch answers call. UPS GA call wants to confirm flight LYM308 will happen, noting if it doesn't depart soon, freight will not make service.
- ~19:42 Jonathan Struhs calls Lance McCaw (LM). LM says he is departing immediately to try and fly the clear weather corridor extending northeast toward ABY. If he can't get through the storms to his left, he will make TLH his alternate.
- 19:54 Flight Explorer indicates LYM 307 departed ECP.
- 20:21 Flight Explorer indicates LYM308 destination changed to TLH.
- 20:28 Flight Explorer indicates LYM308 aged-out.
- ~20:55 UPS GA calls to ask if the freight has landed at TLH, but we find no indication of LYM308 arrival at TLH on Flight Explorer, Flight Aware, or e-mailed log page.
- ~20:58 BB calls LM's mobile phone for verbal confirmation of arrival and gets voicemail.
- 21:00 BB calls TLH tower to verify record of LYM308 having landed. They say they've had no radio contact.
- ~21:03 BB calls Jacksonville Center. As soon as BB identifies himself as Key Lime Air, the respondent indicates he has been anticipating contact from us. He notifies BB that the aircraft has gone down just south of ABY and that they have no status on the condition of the pilot.