



RECORD OF CONVERSATION

Ralph E. Hicks
Senior Air Safety Investigator
Eastern Region Aviation

Date: June 1, 2014 @ 1:15 pm
Person Contacted: Susan Aucoin
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Ms. Aucoin at the offices of Jet Aviation at BED. Also in attendance: Joe Taylor and Craig Hiltz (FAA FSDO Boston).

Ms. Aucoin provided the following information:

- The G-IV (N121JM) arrived at their ramp around 1530L on 5/31.
- The crew came in to the FBO, no services were requested. They arranged to order some pizza and went back to the aircraft.
- Two large pizzas were delivered and they ate in the airplane. One of the pilots brought the empty boxes inside to throw them away. He used the rest room and went back out to the aircraft.
- She recalled that there were four passengers (three females and the airplane owner).
- The crew seemed alert, joking around, and generally happy to be working together.
- She did not see either pilot use their computers or do any flight planning inside the FBO.



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Date: June 1, 2014 @ 4:00 pm
Person Contacted: Timothy Busa, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Mr. Busa at the offices of Jet Aviation at BED. Also in attendance: Joe Taylor and Craig Hiltz (FAA FSDO Boston), Adam Huray NTSB (AS-40).

Mr. Busa provided the following information:

- He did not assist with the accident airplane prior to the accident and was not at the FBO when they first arrived earlier on 5/31.
- There were no bags to handle and they stayed for a few hours. The crew ordered pizza.
- The crew pretty much kept to themselves. He did not converse with either pilot. They stayed on the airplane for most of the time they were at BED.
- Everything about their arrival and departure was “routine.”
- He did not recall the airplane or crew in BED before.
- The crew arrived around 4:45 pm and off loaded. They departed around 9:30 pm.



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Date: June 1, 2014 @ 4:30 pm
Person Contacted: Tim David, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Mr. David at the offices of Jet Aviation at BED. Mr. Melochick provided the following information:

- It was a “very normal day.”
- John Dimase parked the G IV.
- No bags came off the airplane. The crew and passengers exited the airplane and left.
- They did not take on any fuel and left the APU running.
- He was inside the ramp shack when the flight departed and did not see the takeoff or the accident.



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Date: June 1, 2014 @ 4:20 pm
Person Contacted: John Dimase, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Mr. Dimase at the offices of Jet Aviation at BED. Also in attendance: Joe Taylor and Craig Hiltz (FAA FSDO Boston), Adam Huray NTSB (AS-40).

Mr. Dimase provided the following information:

- The G IV arrived around 3:30 – 4:30 pm and he marshalled them into the ramp.
- They stayed in the airplane for the rest of the evening.
- The airplane departed from their FBO around 9:30 pm. He assisted the crew with the steps and chocks. The pilots started the engines and it seemed like they needed a little more power than normal to get rolling. They kept the throttles in steady versus retarding the throttles when they started taxi.
- The flight crew taxied out of the ramp with both engines running.
- He had no conversation with the flight crew.
- He did not hear the takeoff or crash. He learned about the accident on the radio.



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Date: June 1, 2014 @ 4:10 pm
Person Contacted: Ashlyn Hackert, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Ms. Hackert at the offices of Jet Aviation at BED. Also in attendance: Joe Taylor and Craig Hiltz (FAA FSDO Boston), Adam Huray NTSB (AS-40).

Ms. Hackert provided the following information:

- The G IV arrived around 3:30 pm and parked out front on the ramp.
- Around 4:00 to 4:40 pm, a pilot and flight attendant came inside the FBO and ordered pizzas.
- The pizzas arrived and the pilot paid the delivery person and went back out to the airplane.
- About 9:10 pm she received a call from the pilot. The passengers were about 10 minutes out and needed to be buzzed through. That was the last time she spoke with the crew.
- She did not see the airplane taxi out for departure or see anything unusual.



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Date: June 1, 2014 @ 4:30 pm
Person Contacted: John McCarthy, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Mr. McCarthy at the offices of Jet Aviation at BED. Also in attendance: Joe Taylor and Craig Hiltz (FAA FSDO Boston), Adam Huray NTSB (AS-40).

Mr. McCarthy provided the following information:

- He noted nothing unusual with the G IV flight on 5/31.
- He recalled that no bags came off the airplane after arrival.
- Looked over tires....all seemed OK.
- Engine start: nothing unusual.
- He did not recall the airplane being at Jet Aviation previously.



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Date: June 1, 2014 @ 4:30 pm
Person Contacted: Jeffery Melochick, Jet Aviation
NTSB Accident Number: ERA14MA271 – Bedford, MA

Narrative:

This investigator interviewed Mr. Melochick at the offices of Jet Aviation at BED. Mr. Melochick provided the following information:

- The G IV flight arrived on 5/31 about 4:30 to 4:45 "...I think."
- He recalled that the crew remained on the airplane and left the APU running the entire time.
- He chocked the tires and put cones at the wing tips and tail. The crew did not request any services.
- The crew ordered pizza and left to return to the airplane.
- He did not recall the airplane being at Jet Aviation previously.