

## **Attachment 10**

**to Operational Factors / Human Performance Group Chairman's Factual Report**

**DCA00MA026**

FEB-16-2000 06:06 EMERY WORLDWIDE 916 364 0860 P.01  
006B##5ALD 000/##H411 16FEB00\_1158Z

SAC SACD BND RND HDY KCS.

ATTN: MANAGERS/SUPERVISORS  
RE: DELAY OF FLT EB018 DUE MX

PLEASE BE ADVISED THAT DUE TO A WINDSHEILD MECHANICAL, YOUR FLIGHT, EB018  
ROUTED (HDY/MHR/RND) WILL OPERATE ON AN EXTREMELY DELAYED STATUS TODAY.

WITH AN ETIC OF 1430Z, THE NEW TIMES WOULD BE:  
ARR/MHR: 1811Z  
ARR/RND: 2037Z

PLEASE NOTIFY ALL AFFECTED PERSONNEL OF THIS DELAY.

THANK YOU,  
PATTI HARSTERS/HDY NETWORK CONTROL/NORTHWEST COORDINATOR