

NATIONAL TRANSPORTATION SAFETY BOARD

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IN RE: :
: :
THE AIRCRAFT ACCIDENT THAT : NTSB Accident No.
OCCURRED IN FRISCO, COLORADO : CEN15MA290
ON JULY 3, 2015 :
: :
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Friday,
July 3, 2015

Frisco, Colorado

OCC COMMUNICATIONS

This transcript was produced from audio
provided by the National Transportation Safety Board.

1 P-R-O-C-E-E-D-I-N-G-S

2 DAVE: OCC. This is Dave.

3 MR. MAHANY: Hey, Dave, it's Patrick up at
4 Life Guard 2, Frisco, Colorado.

5 DAVE: What can I do for you today?

6 MR. MAHANY: I can't log-in for some reason.
7 This is my first day back and it's saying "invalid log
8 in." My password is only about 30 days old.

9 DAVE: Mr. Mahany?

10 MR. MAHANY: Mahany, yeah, RMAH.

11 DAVE: All right. No lock on your account.
12 I'm scratching my head on that part.

13 MR. MAHANY: Let me try it one more time
14 here.

15 DAVE: How many times did you try by chance?

16 MR. MAHANY: I've tried it three times now.
17 P. M-A-H-A-N-Y. That's my name. I swear that's right.

18 DAVE: Can I put you on hold one sec?

19 MR. MAHANY: Yep.

20 DAVE: OCC. This is Dave.

21 MR. ROSS: Hey, Dave, this is Wyatt Ross
22 (phonetic) in Roamingham (phonetic). I have an admin.
23 issue if you've got a second.

24 DAVE: Hey, Ross. Can I put you on hold for
25 one minute?

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1 MR. ROSS: Yeah.

2 DAVE: Thanks.

3 All right. Sorry about that.

4 MR. MAHANY: Let's try it one more time. I
5 was super careful. It tries to and then says -- I
6 mean, it tries. The little circle of lights hits for
7 about five seconds like it's going to work and then it
8 says "invalid log-in attempt."

9 DAVE: All right. So I'll get you logged in
10 right now and we'll get you released. Then let it sit
11 for about 30, 40 minutes and then try again. Sometimes
12 if you get locked out or something like that just don't
13 sweat that part. What time are you starting duty day
14 today?

15 MR. MAHANY: 0735.

16 DAVE: 0735. Your currently MBG (phonetic)?

17 MR. MAHANY: Yep.

18 DAVE: You got a contact number for us?

19 MR. MAHANY: [REDACTED]

20 DAVE: And what do you want to call the
21 weather for today?

22 MR. MAHANY: Green. Low risk, whatever.
23 We're blue weather because we're mountains.

24 DAVE: Yep. So VFR on the current forecast?

25 MR. MAHANY: Yep.

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1 DAVE: Total fuel 390?

2 MR. MAHANY: 1+45.

3 DAVE: And any restrictions or MELs on that
4 aircraft?

5 MR. MAHANY: No. Well, I can't tell because
6 I can't get to the 411.

7 DAVE: You might have to take the logbook
8 with you. Somebody can always update it for you. MEG
9 system operational if you know?

10 MR. MAHANY: Yep.

11 DAVE: All right. So short-term we're
12 looking at three days left on flight data recording
13 equipment, 24-day card exchange. Our items 10 hours, 52
14 minutes on a 15-hour seven-day inspection. Both these
15 is minus any flight time that may not have made the
16 system but looking good for today.

17 MR. MAHANY: What is the flight release
18 number again?

19 DAVE: One second and I'll punch it up for
20 you.

21 MR. MAHANY: Okay.

22 DAVE: Let me know when you're ready.

23 MR. MAHANY: Yep.

24 DAVE: 1507419.

25 MR. MAHANY: All righty.

1 DAVE: All right, sir.

2 MR. MAHANY: All right. So I'm good to go.
3 Right?

4 DAVE: Yes, sir. Just remember give it
5 about 30, 40 minutes if you've got time. If it doesn't
6 work then, get hold of the service desk and see if they
7 can help you out because it might just be beyond either
8 of us to get it working.

9 MR. MAHANY: I hear you.

10 DAVE: All right.

11 MR. MAHANY: Thanks, man.

12 DAVE: All right. Take care.

13 MR. MAHANY: Bye.

14 DAVE: Bye.

15 (Whereupon, the above-entitled matter went
16 off the record and resumed.)_

17 DAVE: OCC. This is Dave.

18 MAJ. MARTINEZ: Hi, David. This is Major
19 Martinez calling from the Air Force Rescue Coordination
20 Center.

21 DAVE: What can I do for you today?

22 MAJ. MARTINEZ: We've got an ELT going off
23 on the aircraft T-ALL (phonetic). Tail number is
24 N390LG. I wonder if you can help us with getting that
25 located.

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1 DAVE: Absolutely. Let me reach out to --
2 it looks like they are --

3 MAJ. MARTINEZ: It's plotting right to a
4 hospital.

5 DAVE: In Frisco, Colorado?

6 MAJ. MARTINEZ: Yeah.

7 DAVE: Yep. They are sitting on a pad. It
8 looks like they are motoring it right now. Let me
9 reach out to them and see if I can get that for you.

10 MAJ. MARTINEZ: Okay.

11 DAVE: You said you're Major Martinez?

12 MAJ. MARTINEZ: Yep. The number here is ■

13

14 DAVE: Okay. All right. Let me get on that
15 real quick and I'll get back to you here shortly.

16 MAJ. MARTINEZ: Thanks so much.

17 DAVE: No problem. Bye.

18 MAJ. MARTINEZ: Bye.

19 (Whereupon, the above-entitled matter went
20 off the record and resumed.)

21 KATIE: Flight for life. This is Katie
22 (phonetic).

23 DAVE: Katie, it's Dave with Air Methods,
24 OCC.

25 KATIE: Hi.

1 DAVE: Can you do we a favor?

2 KATIE: Yeah.

3 DAVE: Can you get me in touch with the
4 Frisco pilot real quick?

5 KATIE: Actually, the Frisco pilot just took
6 off from the helipad. Apparently there's a situation
7 behind the helipad. In the camera it looks like a fire
8 but I can't tell for sure and he is airborne and I'll
9 try to connect with him and see where he's headed. Is
10 that what you were calling about?

11 DAVE: No. I got a call from Air Force
12 Search and Rescue that their ELT is activated.

13 KATIE: Oh.

14 DAVE: If you have them on air to ground can
15 you just get hold of them real quick and just have them
16 confirm that their ELT is silenced?

17 KATIE: You bet. Hold on one second.

18 DAVE: Absolutely. Thanks.

19 KATIE: Dave?

20 DAVE: Yes.

21 KATIE: I believe the helicopter has
22 crashed. I just got a call from someone at dispatch.
23 We're going to activate the PAIP. I did not know they
24 were listing.

25 DAVE: Okay. What's going on now?

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1 KATIE: I got the call from Summit Con
2 Center. They said the helicopter is down behind the
3 helipad. There are injuries. They are sending EMS.

4 DAVE: Okay.

5 KATIE: We're going to activate the PAIP.

6 DAVE: All right. Just keep me appraised.

7 KATIE: I will. Thank you.

8 DAVE: Thank you. Bye.

9 (Whereupon, the above-entitled matter went
10 off the record and resumed.)

11 KATIE: Flight for Life. This is Katie.

12 DAVE: Katie, it's Dave from OCC.

13 KATIE: Yep.

14 DAVE: All right. Just following up with
15 you. Where do we stand right now?

16 KATIE: What we know so far is that Life
17 Guard 2 per Summit EMS has crashed behind the hangar.
18 They have found the pilot. He has burns. The medic is
19 out and they are looking for the nurse. I don't know
20 where they were going or why they were lifting. I've
21 paged -- we've contacted the Com Center manager. He's
22 on his way in.

23 We've paged Kathy Mayer (phonetic). We've
24 paged Teresa Elder (phonetic). We have also paged or
25 tried to contact by cell Rod Ballock (phonetic). We've

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1 got a helicopter in-bound to that location. Medevac
2 has been dispatched to that location for any
3 transports. That's where we are so far. I'm going to
4 contact Ed Stemby (phonetic) next. He's our safety
5 officer.

6 DAVE: Sure.

7 KATIE: The mechanic is also aware.

8 DAVE: Okay. And, real quick, we don't have
9 a soul-on-board count, do we?

10 KATIE: We do not because they did not
11 advise that they were getting ready to lift. I just
12 looked up and saw fire behind the helipad and then you
13 called.

14 DAVE: Okay. So what we're looking for
15 right now is did they have a flight that they were
16 going out on that you know of?

17 KATIE: No. I'm the one on this side of --
18 I'm dispatching or working with North State and there
19 was no request for a helicopter.

20 DAVE: So there is no request for service so
21 we had them going out on an unknown issue doing
22 something. We don't know the count. The pilot has
23 burns. Can you specify that for me? I know it might
24 be stupid.

25 KATIE: That's okay. He called into Com

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1 Center to say he was out, that the pilot was out with
2 burns and they were looking for the nurse.

3 DAVE: Okay. The medic for right now is in
4 okay shape and no serious --

5 KATIE: From what we know, yeah. Can you
6 hold on one sec?

7 DAVE: Absolutely. Whatever you need to do.

8 KATIE: Thanks.

9 Okay. That's all I have so far, Dave.

10 DAVE: That's all you have so far? Okay.

11 Whenever you get any more details about anything.

12 Specifically on location, it's just behind the hangar?

13 KATIE: Just behind the hangar, yes. We can
14 see it on the camera on the helipad picture.

15 DAVE: Just the unimproved area that's just
16 behind there like the gravel pit?

17 KATIE: Yes.

18 DAVE: Okay.

19 KATIE: Can we go ahead and silence that
20 alarm?

21 DAVE: Are you getting an alarm for them?

22 KATIE: Yeah, I do have an alarm going off.

23 DAVE: Is it Flight Vector (phonetic)?

24 KATIE: Yep. It's actually the DMS tracker
25 that I have.

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1 DAVE: Really? You're getting an alarm for
2 them?

3 KATIE: I am, yep.

4 DAVE: Why am I not getting an alarm?
5 That's not good. I am not getting an alarm on that
6 aircraft. Sorry.

7 KATIE: I'm going to go ahead and confirm
8 it.

9 DAVE: Sure. Absolutely. Whatever you need
10 to do to get rid of it. Go ahead and get rid of it,
11 whatever you need to do.

12 KATIE: Okay.

13 DAVE: Like I said, Kate, whenever you get
14 any more information, just let me know. Okay?

15 KATIE: Okay. Will do.

16 DAVE: Thank you. Appreciate it.

17 KATIE: Thanks. Bye.

18 DAVE: Bye.

19 (Whereupon, the above-entitled matter went
20 off the record and resumed.)

21 FEMALE: Air Force Rescue. You're being
22 recorded live. How can I help you?

23 DAVE: Hi, this is Dave with Air Methods,
24 OCC. Can I talk to Major Martinez, please?

25 FEMALE: Yes, one moment.

1 DAVE: Thank you.

2 MAJ. MARTINEZ: This is Major Martinez.

3 DAVE: Hi, Major Martinez. This Dave with
4 Air Methods, OCC. Real quick, I did check on the
5 status of that aircraft. I contacted one of our
6 communication centers that's responsible for doing the
7 flight following on that aircraft to have them verify
8 the ELT was found. They did inform me after that that
9 the aircraft did, in fact, crash. We are working with
10 them right now in coordinating a response for that but
11 we do have an accident in the vicinity of Summit.
12 Stand by and I'll give you the name of the hospital.

13 MAJ. MARTINEZ: St. Anthony's Summit Medical
14 Center?

15 DAVE: That is the one.

16 MAJ. MARTINEZ: Okay. Do you need anything
17 from us? Do you need assistance or is it under
18 control?

19 DAVE: They should have local response
20 coming out. It's in the vicinity of the hospital. If
21 I do find that we need something, I will definitely get
22 in touch with you as soon as possible.

23 MAJ. MARTINEZ: Okay. All right. Thanks so
24 much. Appreciate it.

25 DAVE: Thank you for the call. Appreciate

1 that.

2 MAJ. MARTINEZ: Yep. Bye.

3 DAVE: Bye.

4 (Whereupon, the above-entitled matter went
5 off the record.)

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C E R T I F I C A T E

MATTER: THE AIRCRAFT ACCIDENT THAT OCCURRED
IN FRISCO, COLORADO ON JULY 3, 2015
ACCIDENT NO. CEN15MA290
OCC COMMUNICATIONS

DATE: 07-03-15

I hereby certify that the attached transcription of page 1 to 14 inclusive are to the best of my professional ability a true, accurate, and complete record of the above referenced proceedings as contained on the provided audio recording; further that I am neither counsel for, nor related to, nor employed by any of the parties to this action in which this proceeding has taken place; and further that I am not financially nor otherwise interested in the outcome of the action.



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