



**Motor Carrier Attachment 9:
How to Improve Safety Culture
Oxnard, California
HWY15MH006
(3 pages)**

How to Improve Our Safety Culture

- 1) Attend and spot check Tailgate meetings
- 2) Spend time with problem foremen and **observe** their daily operations
 - a. Teach them while you're there
 - b. Not verbal instructions... **actions** (show them!)
- 3) Hazard Assessments! Overwhelm the office with paperwork
- 4) TEACH TEACH TEACH!! All the time --- Lead through example
- 5) Utilize the office: Think of yourself as the President of safety wherever you are walking. If you need something to help you make your area safer, call the office and they will DO whatever you need them to
- 6) Ask Foremen (Daily) when you see them if they have any new hires?
 - a. Were they trained?
 - b. Ask them, how they were trained

Como Mejorar Nuestra Cultura de Seguridad

- 1) Atienda y cheque las juntas de tailgate
- 2) Pase tiempo con los mayordomos con problemas y **observe** sus operaciones diarias.
 - a) Enséñelos mientras usted esta allí
 - b) Instrucciones no verbales....**acciones** (demuéstreles!)
- 3) Evaluación de Peligros! Abrume la oficina con papeleo
- 4) ENSENE, ENSENE, ENSENE! A todas horas---Demuestre con el ejemplo.
- 5) Utilice a la oficina: Piense de usted como si fuera el presidente de seguridad por donde quiera que ande. Si usted necesita algo que pueda ayudarle hacer su área más segura, llame a la oficina y ellos le harán lo que usted necesite.
- 6) Pregunte a los mayordomos (Diariamente) cuando usted los ve si tienen algún empleado nuevo?
 - a) Fueron entrenados?
 - b) Pregúnteles, como fueron entrenados?

Safety Culture – Changes

Most important elements:

- 1) People that want to make Safety a priority
- 2) The ability/opportunity to talk with the employees

How:

- 1) Supervisor Training – Work Comp discussion
- 2) Individual Attention to the Supervision
 - a. Take the time to meet and explain
 - b. Compare those who are good examples of what needs to be done with the poor performers

Videos most common for certification training

Communication – Visualization & Discussion