



Motor Carrier Attachment 44:

9-1-1 Call dated June 30, 2017

Baltimore, MD; 11/1/2016

HWY17MH007

(6 pages)

UNITED STATES OF AMERICA
NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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SCHOOL BUS/COMMUTER BUS CRASH IN

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BALTIMORE, MARYLAND ON

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Accident No.: HWY17MH007

NOVEMBER 1, 2016

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911 Call

Thursday,
June 30, 2016

R E C O R D I N G

1
2 911 OPERATOR: Baltimore City 9-1-1, Operator 1209. What's
3 the address of the emergency?

4 CALLER: 3300 block of Leighton Street. Leighton,
5 L-e-i-g-h-t-o-n.

6 911 OPERATOR: Your phone number?

7 CALLER: [REDACTED]. The gentleman's laying right here by
8 the school bus. He had a seizure.

9 911 OPERATOR: Okay. So it's a male had a seizure. Is he
10 still having it?

11 CALLER: I'm not sure what's going on right now. He's
12 incoherent.

13 911 OPERATOR: Okay.

14 CALLER: Hold on one moment, please.

15 Mr. Chappell?

16 Okay. Yeah, yeah. I'm going to need an ambulance. He's not
17 coherent.

18 911 OPERATOR: No? Okay.

19 CALLER: No.

20 911 OPERATOR: All right. One moment.

21 CALLER: He's getting up -- he's turning over like he's
22 sleeping.

23 911 OPERATOR: How old is he?

24 CALLER: He's in his sixties. He's my bus driver.

25 911 OPERATOR: Your bus driver. Okay.

1 CALLER: Yeah.

2 911 OPERATOR: And right now is he awake?

3 CALLER: He looked at me but I don't think he recognizes me.
4 And now he turned over like he's sleeping.

5 911 OPERATOR: Okay. All right. Was there any twitching
6 involved?

7 CALLER: I had my back to him. I was taking pictures of the
8 damage on the bus, and I turned around and he had fell.

9 911 OPERATOR: And he didn't go into a full seizure? It was
10 more like you thought he was about to have one or did he actually
11 have a seizure?

12 CALLER: He actually has it, because he don't even remember
13 I'm standing here or anything.

14 911 OPERATOR: Okay. Do you know if he's diabetic, ma'am?

15 CALLER: Yes, he is.

16 911 OPERATOR: Yes. Okay. Do you know if he has a history
17 of stroke or brain tumor?

18 CALLER: No. I don't know all of that.

19 911 OPERATOR: Okay. I'll put in unknown.

20 CALLER: I hope it's not his sugar.

21 911 OPERATOR: Well, sometimes that can be a factor, ma'am.

22 CALLER: Because he just fell just out the clear blue, no
23 warning, no anything.

24 911 OPERATOR: Yeah. All right. Paramedics are already on
25 the way, ma'am. I'll stay on the line.

1 CALLER: Okay.

2 911 OPERATOR: If he starts to seize again, don't do CPR,
3 don't hold him down.

4 CALLER: I already know that. I already know that.

5 911 OPERATOR: Okay. All right. Okay, ma'am.

6 CALLER: Okay.

7 911 OPERATOR: I'm still obligated to say it, you know, to do
8 my job. Move dangerous objects away. When he stops seizing, make
9 sure he's still breathing, turn him gently on his side, and when
10 he wakes up --

11 CALLER: He's on his side now.

12 911 OPERATOR: Okay. When he wakes up, he'll be disoriented.
13 Just talk to him. Help is on the way.

14 CALLER: Okay.

15 911 OPERATOR: Don't -- let him rest. Watch him closely.
16 Help -- meet the paramedics and if he gets worse in any way, call
17 us back immediately. Okay?

18 CALLER: Okay.

19 911 OPERATOR: All righty, ma'am. Bye-bye.

20 CALLER: Bye-bye.

21 (End of call.)

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CERTIFICATE

This is to certify that the attached proceeding before the
NATIONAL TRANSPORTATION SAFETY BOARD


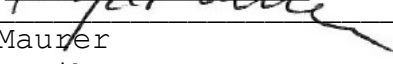
IN THE MATTER OF: SCHOOL BUS/COMMUTER BUS CRASH IN
BALTIMORE, MARYLAND ON
NOVEMBER 1, 2016
911 Call

DOCKET NUMBER: HWY17MH007

PLACE:

DATE: June 30, 2017

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been compared to
the recording.

Kay Maurer
Transcriber