



Motor Carrier Attachment 34:

Y&L Transportation Interview

Baltimore, MD; 11/1/2016

HWY17MH007

(11 pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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SCHOOL BUS/COMMUTER BUS CRASH IN

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BALTIMORE, MARYLAND ON

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Accident No.: HWY17MH007

NOVEMBER 1, 2016

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Interview of: Y&L Transportation Personnel

Y&L Transportation Company Offices
2020 Gable Avenue
Baltimore, Maryland

Wednesday,
November 9, 2016

APPEARANCES:

MICHAEL FOX, Highway Accident Investigator
National Transportation Safety Board

I N D E X

ITEM

PAGE

Interview of Y&L Transportation Personnel:

By Mr. Fox

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I N T E R V I E W

(1:12 p.m.)

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3 MR. FOX: This is Michael Fox, investigator, NTSB, out of the
4 Washington, D.C. office. I'm currently located at Y&L
5 Transportation Company, located at 2020 Gable Avenue, Baltimore,
6 Maryland. The time is now 1:12 and we're going to be interviewing
7 staff here at Y&L Transportation regarding the employment or the
8 employment process involving driver Glenn Chappell.

9 So we'll start with you, Ms. April. Can you give me your
10 full name, your title, and spell your last name?

11 MS. YOUNG: April Nonna Ann Young (ph.), Y-o-u-n-g. Y&L
12 Transportation, operations manager.

13 MR. FOX: Okay. And you, sir?

14 MR. BRENTFORD YOUNG: My name is Brentford Young,
15 B-r-e-n-t-f-o-r-d; last name Young. Y&L Transportation, and I'm
16 the owner.

17 MR. FOX: Okay. And you, sir?

18 MR. DALE YOUNG: Dale Young, Y-o-u-n-g, and I'm an operations
19 manager.

20 MR. FOX: All right, sir.

21 So we'll start with you, April. It's my understanding that
22 Mr. Chappell came to your office seeking employment; is that
23 correct?

24 MS. YOUNG: Yes.

25 MR. FOX: And can you recall the sequence of events that

1 transpired?

2 MS. YOUNG: He applied to be a school bus driver. He was
3 currently employed and certified with Baltimore City Public
4 Schools at that time. He had a position already at AA Affordable
5 Transportation, and he was looking to come drive for us. However,
6 at the time we were looking for a Howard County Public School bus
7 driver, and that's when we began the process.

8 MR. FOX: So can you walk me through your driver
9 qualification process? Did the driver fill out paperwork?

10 MS. YOUNG: Yes. The driver filled out an application for
11 employment. They went and took a pre-employment drug screening at
12 Concentra, and they go to FYI Fingerprints for the criminal
13 background check.

14 We received the negative results for drug testing; however,
15 the criminal background report came back -- which a copy goes to
16 Howard County Public Schools and to the driver. We received a
17 notice from Howard County stating that this driver was ineligible
18 for certification in Howard County Public Schools, and --

19 MR. FOX: Now, when you received -- I'm showing you a
20 document. Is this an email that you get from them?

21 MS. YOUNG: Yes. This is an email.

22 MR. FOX: And that's the way it would -- before you can put
23 the driver onto that route, they would come back and say that he's
24 good or he's not good. And so this was the transmission you
25 received saying he was not eligible?

1 MS. YOUNG: Not eligible and nothing else further can
2 transpire.

3 MR. FOX: Okay. And who did you receive this transmission
4 from?

5 MS. YOUNG: A Ms. Catherine Magers.

6 MR. FOX: And what is her position and title?

7 MS. YOUNG: She handles the certifications for drivers and
8 school bus assistants in Howard County. She's a secretary as
9 well.

10 MR. FOX: So she's a Howard County --

11 MS. YOUNG: Public School --

12 MR. FOX: -- employee?

13 MS. YOUNG: Yes.

14 MR. FOX: Okay. Do you recall anything about the driver?
15 Did he come in and talk to you after this transpired?

16 MS. YOUNG: No, not afterwards, no.

17 MR. FOX: Did you just call him up and say you're not going
18 to be hired, or --

19 MS. YOUNG: I did contact him to have a conversation, but I
20 did not ever get in contact with him.

21 MR. FOX: And why is that?

22 MS. YOUNG: He didn't answer the phone and didn't return any
23 messages, so --

24 MR. FOX: Okay.

25 MS. YOUNG: We just put it in an ineligible file of

1 applicants that may have applied, and for various reasons I just
2 keep an ineligible file.

3 MR. FOX: Now, I understand he did fill out an application
4 and you're just looking for it now?

5 MS. YOUNG: Yes.

6 MR. FOX: Okay. And if you can locate it, if you could fax
7 it or email it to me? I know you're busy and you have other work
8 to do, but my contact information is on my business card.

9 MS. YOUNG: Yes.

10 MR. FOX: Either way, fax or email, whatever's the easiest
11 for the office.

12 MS. YOUNG: Okay.

13 MR. FOX: Sir, you're the owner?

14 MR. BRENTFORD YOUNG: Yes.

15 MR. FOX: Do you remember the driver at all?

16 MR. BRENTFORD YOUNG: No.

17 MR. FOX: No. Okay.

18 And -- I'm sorry. I forgot your name.

19 MR. DALE YOUNG: Mr. Dale.

20 MR. FOX: Dale. Mr. Dale, do you remember the driver?

21 MR. DALE YOUNG: Yeah, I remember him. I was here and we was
22 out in the parking lot just talking, you know, just a general
23 conversation. And he appeared to be a very nice, older man.

24 MR. FOX: Um-hum.

25 MR. DALE YOUNG: There was nothing that I picked up that was

1 -- you know, I couldn't physically see anything wrong with him.
2 But that's the extent of the conversation. We were just general
3 conversation.

4 MR. FOX: Correct. Correct. So just some general niceties,
5 but other than that he didn't describe his medical condition or
6 anything like that?

7 MR. DALE YOUNG: No. It was nothing like that. We were just
8 general conversation, that's all. No, I was just saying that I
9 did meet him, that's all.

10 MR. FOX: Okay.

11 MR. DALE YOUNG: Because we didn't discuss his health or
12 nothing like that.

13 MR. FOX: Right. And you didn't conduct an interview with
14 the driver at all?

15 MR. DALE YOUNG: No. No. It was just a general
16 conversation.

17 MR. FOX: April, do you remember interviewing the driver
18 about his background, you know, as far as previous employment?

19 MS. YOUNG: Yes. And it was listed on the application, as
20 well as a current, as you would see at the time I say current,
21 driver's license and DOT card was presented as well, which means
22 that he would have passed whatever criteria was necessary at that
23 time. And you have a copy in your packet of that as well.

24 UNIDENTIFIED SPEAKER: Yeah, I gave it to him already.

25 MS. YOUNG: Okay.

1 MR. FOX: Now do you -- can you remember -- I may be testing
2 your memory, but can you remember what employers he had worked
3 for?

4 MS. YOUNG: I know for sure AA Affordable.

5 MR. FOX: Right.

6 MS. YOUNG: I'm not sure by memory of any of the other
7 companies that he may have had employment with.

8 MR. FOX: Okay. And --

9 UNIDENTIFIED SPEAKER: I've got to go.

10 MR. FOX: Sir, if you need to go, please go.

11 And does anyone else in the room remember anything about the
12 driver or any other dialogue that we already haven't discussed?

13 MS. YOUNG: No.

14 UNIDENTIFIED SPEAKER: No.

15 MR. FOX: So that was the extent of his time here at the
16 company?

17 MS. YOUNG: Yes.

18 MR. FOX: Just filling out an application, going through the
19 process, and then being rejected for the position?

20 MS. YOUNG: Yes.

21 MR. FOX: Okay. All right. Very good.

22 So at this time I'm going to conclude the interview, and the
23 time now is 1:20.

24 (Whereupon, at 1:20 p.m., the interview was concluded.)

25

CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: SCHOOL BUS/COMMUTER BUS ACCIDENT
 IN BALTIMORE, MARYLAND ON
 NOVEMBER 1, 2016
 Interview of Y&L Transportation Personnel

DOCKET NUMBER: HWY17MH007

PLACE: Baltimore, Maryland

DATE: November 9, 2016

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been transcribed
to the best of my skill and ability.

Kay Maurer
Transcriber