

DOCKET NO. SA-509

EXHIBIT NO. 15G

NATIONAL TRANSPORTATION SAFETY BOARD
WASHINGTON, D.C.

9-1-1 Telephone Transcripts
(8 pages)

THIS TAPE WILL BE DATED 2 JULY 1994

IT WILL BE 911 CALLS:

TIME IS NOW 1843.56 on 911

DISPATCHER: 911

CALLER: Yes there is an airplane crash over here right at the airport.

DISPATCHER: Ok let me connect you with Medic

CALLER: It's to the

MEDIC: What was is your emergency, medic or fire?

CALLER: Yes there is an airplane crash at the airport. I don't think they can see him from the tower. We were behind the airport and it came over my head. There is fire coming out. There's fire every ... I mean

MEDIC: Ok it has crashed?

CALLER: It's just crashed. There's wires down here on

MEDIC: At the airport?

CALLER: Yes ... what a minute, Jimmy, there's wires in the road

MEDIC: Okay. You guys stay where you are. If you are going to be crossing any wires ... We will be there as soon as possible.

CALLER: Ok we're sitting right here at this church. Right behind the airport.

MEDIC: Where at?

CALLER: He's on Wallace Neal Road. Wallace Neal Road

MEDIC: That's where the plane is?

CALLER: Yes m'am we see the fire.

MEDIC: Ok we will be there as soon as possible. Thank you.

TIME NOW IS 1844.04

DISPATCHER: 911. Whitlock. Do you need police, fire or medic?

CALLER: Operator just listen to me please. I live west Douglas Municipal Airport and a plane sounded like it was coming in and a thunder hit real loud and I saw this huge ball of black smoke come up. Now I can't see the runway from where I am. Is there emergency over there?

DISPATCHER: Hold on I'll check.

CALLER: Look up yonder. Do you see that black smoke?

ERIC: Yea. We got to go see what it is.

CALLER: go out in the yard and see if house is on fire. Just walk up there to the old building.

... No son, don't go it's lightning too hard. I sent you ... Do you smell that smoke?

ERIC: I smell it

DISPATCHER: You can smell the smoke? Is anything else on fire?

CALLER: Oh I can see some black smoke from where I'm standing but you see I am on Berryhill Drive off Walker's Ferry Road.

DISPATCHER: Ok. Is there anybody hurt that you can see on the ground.

CALLER: I see smoke around me down here.

DISPATCHER: Do you see anyone on the ground that's hurt?

CALLER: No do you hear that plane over head?

DISPATCHER: Okay yes m'am we're on the way out there. Okay?

CALLER: I don't whether it's a house hit or a plane came down or what it was.

DISPATCHER: Okay. If you see anybody in your area that's hurt

you need to call us back okay we're on the way to the emergency.

CALLER: I will. Okay. Bye

DISPATCHER All right

DISPATCHER: 911. Whitlock. Do you need police, fire or medic?

CALLER There's a plane crash on Wallace Neal Road.

DISPATCHER: It's on Wallace Neal?

CALLER: It's right at the intersection and I don't know the name of the street. It's right down here by the airport and

DISPATCHER: Wallace Neal ... near air ... the plane is down on the ground?

CALLER: Right and there is fire everywhere. I see a pilot. I see some people walking.

DISPATCHER: Some people are walking away from the plane?

CALLER: It's looks like it's like the pilot and the copilot and attendants.

DISPATCHER: A pilot, a copilot and attendant. How big is this air plane ? Is it a big one?

CALLER: Oh my God. I can't tell a man is laying on the ground. It look like his whole arm is off.

DISPATCHER: His whole arm is missing?

CALLER: It's look it is bleeding everywhere.

DISPATCHER: Ok. How big is the airplane? It is a commercial airplane?

CALLER: I don't know. All I can see is the front.

DISPATCHER: Is it a little airplane or is it one with a lot of windows?

CALLER: It's blown up. It's not together.

DISPATCHER: It's blown up into pieces?

CALLER: Yes

DISPATCHER: Okay. All right is anybody around you hurt?

CALLER: I'm in my car.

DISPATCHER: Is anybody around you hurt at this time other than those people?

CALLER: Not that I can see.

DISPATCHER: And it's not on a house or anything?

Okay we've got medics and everybody's on the way. Okay. Can you tell me anything else?

CALLER: What do you want to know?

DISPATCHER: Anything you can tell me.

CALLER: Do you want to talk to maybe the pilot. I'll go get him.

DISPATCHER: You want the pilot

CALLER: I'll get somebody to talk to you. Hold on.

(long pause)

DISPATCHER: Yea

CALLER: Hello

DISPATCHER: Hello

CALLER: The plane is coming from Augusta, Georgia.

DISPATCHER: It came from Augusta. How big is it?

CALLER: The pilot wouldn't come and he said ... there's a police man here now.

DISPATCHER: There is a police man there. How many people were on the plane?

CALLER: The pilot wouldn't tell me. He's bloody all over.

DISPATCHER: Pilot wouldn't tell her how many people were on the phone.

THIS CALL WILL BE 1844.05

DISPATCHER: 911 do you need police, fire or medic?

CALLER: M'am it sounds like a jet just went down there's been a big fire ball off to the side of the airport. There's a big cloud of smoke went up in the air.

DISPATCHER: Where at sir?

CALLER: We are at Old Dowd Road and we can see the big plume of smoke shooting up and it got really funny sounding noise.

DISPATCHER: Thank you sir.

CALLER: Do you need my name?

DISPATCHER: I've got it.

CALLER: Okay bye

TIME IS NOW 1846.20

DISPATCHER: 911. Do you need police, fire or medic?

CALLER: It's an airplane crash.

DISPATCHER: Okay we've got one down. What do you know about it ... go ahead.

CALLER: Okay.
My parents just come in and said at the corner of Old Dowd and 160 at the airport. It's about a mile from the airport.

DISPATCHER: Okay

CALLER: Was it a fire or what is it? It's burned
The wires is all down in the road and everything

DISPATCHER: Did they see it go down?

CALLER: ... they said ... calm down

Did y'all see it go down?

Yes.

CALLER: Yes right in front of them.

DISPATCHER: Okay
What I'm doing is ... we've got information we're starting for the rescue procedure. I'm printing their statement, address and phone number you are calling from in case they need to be contacted for witnesses.

CALLER: Okay

DISPATCHER: Thank you

CALLER: Thank you.

TIME IS NOW 1847.01

CALLER: Yes I'm sure someone's already called you but there's been a plane crash up here off of Newell Road

DISPATCHER: Yes we have the fire department, medic on the way police too.

CALLER: Thank you

DISPATCHER: Uh huh

TIME IS NOW 1847.42

DISPATCHER: 911 Chapman. Do you need police, fire or medic?

CALLER: Did you know an airplane is down at Douglas?

DISPATCHER: Yes sir we got it. We're on the way

CALLER: All right

DISPATCHER: Sir?

CALLER: Huh?

DISPATCHER: Are you at the scene?

CALLER: Yes

DISPATCHER: Is it a small jet?

CALLER: A what?

DISPATCHER: Is it a small plane, twin engine, or what?

CALLER: Honey, I don't know it's the biggest thing I've ever seen it's right there

DISPATCHER: Okay do you know how many people are injured can you tell?

CALLER: No. There's a bunch of people. There's a bunch of people running down there right now. There's one lady that looks like she is on the plane

DISPATCHER: Okay we've got police and medic on the way. And Douglas has been notified.

CALLER: Yea. I right here in front of the school there at Berryhill

DISPATCHER: Thank you so much.

CALLER: Bye bye

TIME IS NOW 1850.00

DISPATCHER: 911 Chapman. Do you need police, fire or medic?

CALLER: A plane is down on Mill Hawkins Road

DISPATCHER: Mill Hawkins ?

CALLER: Mills Hawkins Road. Plane, they just went over my car. It's crashed

DISPATCHER: M'am? M'am?

CALLER: Yes

DISPATCHER: We've got police and medic on the way. Do you know how many people are hurt?

CALLER: No m'am I drove to the church

DISPATCHER: Up at Berryhill Church?

CALLER: Yes I drove there and their lines was out and I got home ...

DISPATCHER: It down beside it's down beside Wallace Neal, right?

CALLER: Yea

It went across there and it right over my church as I was standing there and I saw him crash.

DISPATCHER: Okay. Was it a smaller plane?

CALLER: It was a medium size plane. I don't know. You might send a lot of medics out there. I don't know if they need my help or not.

DISPATCHER: But you couldn't say if it was smaller or anything?

CALLER: It wasn't one of those cargo planes. It was a passenger ... maybe from a local town or something.

DISPATCHER: Okay was it like. Can you tell me if it was a US Air or was it like one those we call

CALLER: It's silver one. It had to be US Air

DISPATCHER And it was a smaller one?

CALLER: yea

DISPATCHER: Thank you very much m'am.

CALLER: Uh huh.