

**Addendum Attachment 3. Sundance Director of Maintenance Record of
Conversation**

DCA12MA020 Maintenance Factual Report



RECORD OF CONVERSATION

Kristi Dunks
Senior Air Safety Investigator

Date: June 14, 2012

Person Contacted: Kyle Reynolds, Sundance Director of Maintenance

Subject: DCA12MA020, Las Vegas, Nevada

The Director of Maintenance for Sundance was asked about the experience of mechanics on staff at the time of the July 2011 Tour Operators Program of Safety (TOPS) Audit. In addition to the fore/aft servo mechanic, two additional mechanics on staff did not meet the TOPS audit requirements. He reported "Sundance technicians, when hired, undergo a 90 day probationary period during which time they are not considered for company sponsored manufacturer training."

The Director of Maintenance additionally stated, "It has been my understanding that the currently employed licensed technicians by a TOPS endorsed company must meet the experience and factory training requirements collectively, which Sundance exceeds. This understanding is backed by the fact that we have maintained TOPS status with yearly audits of our systems and processes. I do not believe it would be practical to hold each individual mechanic employed by the company to this standard, if we were to enforce this requirement for each individual technician it would dramatically decrease the available pool for technicians."

Regarding the operations of Sundance, he reported that in calendar year 2011, the fleet of 22 aircraft accumulated 31349.7 flight hours (an average of 1500.0 hours per aircraft) and transported over 200,000 passengers. In calendar year 2010, their fleet of 20 aircraft accumulated 28029.4 flight hours and transported over 175,000 passengers.