#### NATIONAL TRANSPORTATION SAFETY BOARD

IN RE:

THE COLONIAL PIPELINE

GASOLINE LEAK THAT WAS : NTSB Accident No.

DETECTED ON SEPTEMBER 21, 2015 : DCA15MP002

IN CENTREVILLE, VIRGINIA

-----:

INTERVIEW OF: ROCCO ALVARO

Wednesday,

September 30, 2015

Reston, Virginia

**BEFORE** 

MUHAMED EL-ZOGHBI, NTSB

This transcript was produced from audio provided by the National Transportation Safety Board.

### APPEARANCES:

# On Behalf of Colonial Pipeline:

JEFF TITUS
Manager, Process Safety Management and Emergency
Response
Colonial Pipeline Company
P.O. Box 1624
Alpharetta, Georgia 30009-9934

## On Behalf of Fairfax County:

TRICE BURGESS Assistant Fire Marshal Fairfax County Fire Marshal's Office 10700 Page Avenue Fairfax, Virginia 22030

### P-R-O-C-E-E-D-I-N-G-S

2	(5:15 p.m.)
3	MR. EL-ZOGHBI: This is Muhamed El-Zoghbi,
4	Hazardous Materials Accident Investigator with the
5	NTSB. We're here to conduct an interview related to
6	the Colonial Pipeline release that occurred in
7	Centreville, Virginia, on September 21st, 2015. Today
8	is Wednesday, September 30th. It is approximately
9	5:15. We are in a conference room at the Fairfax
LO	County Office of the Fire Marshal. And we're going to
L1	begin by going around the table. And please give us
L2	your name, the spelling of the name, and your position.
L3	All right. I'll begin with my left.
L4	MR. ALVARO: Rocco Alvaro, Captain in the
L5	Fire Hazardous Materials Investigative Services Section
L6	here in the Fire Marshal's office. Rocco is R-O-C-C-O,
L7	last name is Alvaro, A-L-V-A-R-O. Name, title,
L8	position?
L9	MR. EL-ZOGHBI: Yes. Yes, please.
20	MR. ALVARO: That was it.
21	MR. EL-ZOGHBI: Okay. Just to make you
22	aware, you're allowed to have a representative if you
23	want to have one. Not an attorney necessarily, or any

MR. ALVARO: Yes.

1	MR. EL-ZOGHBI: person. You're allowed
2	to have one person here with you during the interview.
3	So also just didn't note that this is a recorded
4	interview, and you have no objections to the recording
5	of the interview?
6	MR. ALVARO: No, not at all.
7	MR. EL-ZOGHBI: Okay.
8	MR. BURGESS: Trice Burgess, Fairfax County
9	Fire Marshal's Office and investigator. Last name
10	spelling B-U-R-G-E-S-S, and a contact phone number is
11	
12	MR. TITUS: Jeff Titus with Colonial
13	Pipeline Company. Last name spelled T-I-T-U-S. I'm
14	the manager for Process Safety & Management and
15	Emergency Response based in Alpharetta, Georgia. Phone
16	number is .
17	MR. EL-ZOGHBI: Okay.
18	MR. ALVARO: I did not give you my phone
19	number, Muhamed. It is
20	MR. EL-ZOGHBI: Great. Thank you. Captain
21	Alvaro, is it Alvaro? Am I pronouncing -
22	MR. ALVARO: Rocco, please.
23	MR. EL-ZOGHBI: Rocco?
24	MR. ALVARO: Yes.
25	MR. EL-ZOGHBI: Okay. Rocco, could you

please in your own words and narrative format, just tell us what your involvement was with the release that occurred on September 21st and walk us through the entirety of your involvement in the incident.

MR. ALVARO: Sure.

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MR. EL-ZOGHBI: Thank you.

MR. ALVARO: Normal shift day for us, it was actually the first day of our tour. We work four days in a row, two 12-hour shifts, daytime 7:00 a.m. to 7:00 p.m. followed by two evening shifts 7:00 p.m. to 7:00 a.m. So that was actually the first day of our fourday tour. Normal day.

In the afternoon I received a phone call from Trice approximately maybe 3:30, 4 o'clock, somewhere in that time frame. I don't have the exact time. I actually tried to check my phone, and it actually deletes after so many days. It clears a log, and the log picks up on the 22nd. So if I had checked it yesterday, I could have given you an exact time that Trice called me.

But anyway, he was tied up on another call, gave me a buzz to go out there and see what was going on. We carry radios with us all day. We always monitor what's going on in the county so if something comes up, we can respond and we can be proactive -

MR. EL-ZOGHBI: Okay.

MR. ALVARO: -- so to speak. I monitored the call all day. It sounded like a normal just illegal dumping, gasoline odor, or a gas odor. I think that's what it came in as so I'm thinking, you know, natural gas. And again, you know, as we're doing other stuff, we're monitoring the radio in the background so you really don't hear every single word that's being said. You're just kind of, okay, gas leak, okay, you know, vehicle accident, ALS call, emergency call.

So didn't pay much attention to it. Had heard some communication on the radio earlier in the day before Trice called me between Trice and command on this gas leak. Somehow they got a hold of him. They were exchanging information via radio. And I heard it again. Didn't pay much attention. I just heard Investigator 18, which that's Trice's identifier, come up on the radio and give them some basic information. So not a big deal. Normal stuff. Trice's got it. He is the lead on most of our HazMat calls so if you hear him come up on the radio, it's like, okay, I can go back and do my work because I know that call's covered. So a very competent individual.

So good. No big deal. Fast forward. He calls me, hey, Rocco, I'm tied up. Can you go out and

T	provide some on-scene assistance. Absolutely. Shoot
2	right out there kind of towards the end of our shift so
3	we're getting to that time frame. Get out there, it's
4	not a big deal. It's right down Braddock Road. It's
5	not emergency response for us. We don't shoot red
6	lights and sirens unless we absolutely have to.
7	So it takes me, you know, 20, 30 minutes to
8	get out there maybe, get on scene, just jaw jack with
9	the fellows that are out there, talk to them briefly,
10	see what's going on. And you can tell they're still in
11	the investigative stage. As you're walking up from my
12	vehicle, I park just as you come in off Macon into the
13	complex there, I park in that, I think it's a daycare
14	center right there, maybe a KinderCare. I park in that
15	parking lot because the police have the road cordoned
16	off.
17	MR. EL-ZOGHBI: Okay. I'm going to, if you
18	don't have any objections
19	MR. ALVARO: Yes, I'll tell you exactly
20	where I parked.
21	MR. EL-ZOGHBI: we have a map, and feel
22	free to use it. Just when you use the map -
23	MR. ALVARO: Yes.
24	MR. EL-ZOGHBI: make sure that you
25	MR. ALVARO: Yes.

MR. EL-ZOGHBI: -- describe the location.

MR. ALVARO: There's the preschool right there. Wherever they had the road blocked off, the PD did. So here's Sweetwater. So I guess I'm coming in Macon. Yes, coming in Macon. So I stopped just before where the police officer has the road blocked, and I park in the parking lot of the preschool, which is off of Macon Drive on Multiplex Drive. There's no one there. I just kind of take up the whole entrance to the preschool. Get out, just kind of a few words to the police officer to see how he's doing type of thing. You know, he'd been there a while.

So as I'm approaching the scene where the HazMat unit is in the retention basin here, if you want to call it a retention basin, the concrete culvert where it dumps into the stream here, you get a distinct odor of gas. Gasoline, not natural gas. I'm thinking I thought this was a gas call. So dumping gasoline in the air. You can smell it. Talked to the guys. They're still investigating. They're not sure what's going on. They tell me they've canvassed the entire area pretty much behind the shopping center. They're looking for any illegal dumping, residual product or staining in the concrete. And again that's the assumption we're going on.

We don't have any other information to dictate that something else other than an illegal dump has occurred somewhere in the area. As I talked to them a little bit longer, they've had this odor for two weeks. That comes from the management, from Sweetwater Tavern. So good information to have.

Talked to them again. Again the on-scene units are telling me that there's a gas station just on the other side of Sweetwater Tavern, which you can see. I think it's an Exxon gas station.

MR. EL-ZOGHBI: Yes.

They said they'd already MR. ALVARO: Yes. spoken to the owner there or the on-duty manager. verifies that his Veeder-Root is up and running, that it is correct, that they've dipped their tanks, and there's no reason to believe that they have a leak or a significant leak anyway. He's contacted his manager because he's not exactly familiar with all of the protocols here at the gas station. The manager will be there the next day, which is the 22nd, and he'll evaluate the whole system at that time just to make sure everything's up and running. He'll check the sale receipts. He'll dip the tank to make sure everything is, well, within a certain percentage. procedure for the management of that Exxon and do that

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if they have an issue.

So again, trying to eliminate possible sources. We're still going on a dumping, what I perceive to be a dumping call, just because of the color of the product. It is so dark you're thinking that it's mixed in with diesel. So you're thinking maybe some service station or some truck, you know, just illegal dump somewhere in this area, and it just flowed down and found its way into the stream.

At that point no reason to believe we have a gas line issue. And as Trice will tell you, we get a ton of illegal dumping calls in the county. I mean, it's almost daily sometimes. Or some type of release, a surface release, on the county, whether it be accidental, vehicle accident, mechanical failure, or intentional. So again, that's where I'm thinking anyway, just based on a product that's there.

Take some very, very basic photos. It's starting to rain a little bit so the ground, as you're heading down to the concrete basin, is very slippery. The guys were falling. They're not sure how much product is in this concrete basin so we come up with just, hey, let's recover what we can. Let's get a pump down there. We've got an over-pack drum. Let's fill, let's recover it. Let's see what we can pull out of

1 it. Maybe we can get a better sampling of product. 2 Maybe the top layer is really dark. Let's see what's underneath it. 3 4 They do that. They set up -- and this takes a little while. I get there maybe 4:00, 4:15 or so. 5 So I'm there until probably the end of shift, 7 o'clock 6 And this is what we're doing in the meantime. 7 We're just, we're collecting product. These guys have 8 I just kind of walked the area myself 9 done a recon. just to see what's going on. They're telling me they 10 11 do have gas odor in the very end of the parking lot at the Multiplex which would kind of be where everything 12 comes down into this one little area right here just, I 13 14 quess it'd probably be north maybe. MR. EL-ZOGHBI: All right. North is -- this 15 is the top of the page. 16 MR. ALVARO: Actually north is this way. 17 North is this way. So it's going to be, I guess it's 18 going to be maybe southeast of the recovery site, the 19 first recovery site here. 20 21 MR. BURGESS: Was it down this way? MR. ALVARO: No, it was -22 MR. BURGESS: Up here in the front? 23 Other side of the road. MR. ALVARO: 24 MR. BURGESS: Okay. 25

Just across the fence line.

2 MR. BURGESS: Okay. MR. ALVARO: Yes, right there. 3 4 because there is such a vapor smell, Command decides to dump foam into this stormwater drain. 5 They're thinking, you know, to help alleviate some of the odor, 6 some of the gasoline smell, and to help out the 7 businesses in the area, there's nothing wrong with 8 putting foam into this stormwater drain so it will flow 9 down, catches wind in a pipe, whatever vapors you have. 10 11 It will suppress it, and then just till we get a blanket down here at the end of the concrete basin, 12 then we'll stop. That was the game plan. 13 14 While they're doing that, I'm talking to And again, my number one, I quess, 15 Stormwater. function or concern when I get there is, okay, who's 16 the responsible party. The county's there. 17 Stormwater's been there for a while. The maps that 18 they're showing me, they show that the county has an 19 easement directly over this concrete basin. Well, it's 20 your property. Technically you are the responsible 21 party at this point. 22 So they made some phone calls. 23 They get, I quess, the go ahead or the confirmation to contact a 24 cleanup company, which I provided them a brochure that 25

MR. ALVARO:

we've made up here over God knows how many years it's They pick a cleanup contractor. been around. out to be, oh, my goodness, was it --

> MR. TITUS: It was Atlas.

MR. BURGESS: Atlas.

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MR. ALVARO: Atlas, it was Atlas. It was Atlas. Confirmation, they get the goright. They've got a fiscal line item approved to go ahead. ahead and call Atlas. Atlas is on the way from Lorton, Virginia, which is on the southern part of the county.

So they're en route. ETA's going to be up in an hour and a half, two hours. So I'm thinking not a big deal, I'm going to wait. I want to make sure when they get here, I get to see what they're doing, and we're all in the same plan. So I'm waiting there We're still just kind of going through the They're still pumping out the top recovery phase. They've already filled the over-pack drum 90 gallons, 85 gallons or so. Now they've got a 35-gallon over-pack drum that they're bringing down to fill it up.

They do kind of a secondary recon. look in the basin again, and they realize it's bigger than what we can handle so pumping has stopped.

They're setting up for foam operations. I get hold of

Atlas just to give them the rundown. Hey, this is what we've got. This is what we've done. I talked to, oh, my goodness, I forget his name.

MR. BURGESS: Paul or Matt.

MR. ALVARO: I think it was Paul. No, it might have been Matt. Well, it was either one or the other. I can't remember who. It was Paul or Matt. And tell them what we're going to do. He says, hey, can you do me a favor and not put foam in the system, and here's the reason why. He says the more foam you put in there, the harder it is for our vehicles to extract the product. You're essentially going to cavitate our pumps because the foam is so aerated. That's what it is. It's bubbles.

So I was like, well, hold on, let me get back to you. I want to check with command first, see that they're okay with it. Because again, the gasoline odor is coming and going, and it's changing essentially, you know, as the breeze changes, as the wind direction changes, the direction of travel, the vapor is changing as well, too. So sometimes it's strong, sometimes it's not as strong.

So we decide, okay, whatever is in their best interest. We don't consider it a safety issue.

Again they're monitoring this whole area with monitors.

They're not coming back with very strong readings, especially up above where Sweetwater Tavern is. So the decision is made to stop.

They did flow maybe just a little bit of foam before they got the word to stop. It's not a big deal. They pack up their operation. They cease that. They get that cleaned up. They leave the over-pack drum in place. They seal it off.

I'm not sure if they had any product in the 35-gallon smaller over-pack drum. They may not have pumped into that. They begin cleaning up their equipment. Their portable pump, they get that cleaned up. They apply additional pillows and pads just to soak up anything.

Again the rain is starting to come down now. And this is actually the first time just before Atlas gets there that the one boom, the initial first series of booms right at the end of the concrete culvert is starting to show some brown staining, almost like now it's collecting product.

But again, it's been raining for a little while. You've got a tremendous amount of asphalt area here so you're going to get a lot of rain-off or runoff here into this one storm drain. So it's expected. We know it's coming. So we beef up some of these pillows

and pads and a boom.

Stormwater does the same thing. I believe they go downstream just before the first retention pond, and I think they apply and check a set of booms that they've placed down here because one of their workers actually did get in his truck and drive around. He may have applied a second set or just checked this set for any staining. And when he came back, he said everything's all set down there. There's no product that's gotten past this first series of booms so everything's holding.

So again, responsible party is determined.

The cleanup contractor is coming. Everything that

we've done so far is holding the product in place.

Atlas gets there. The first thing their worker does is

he shoots down the hill. He has a quick look. Okay,

good. He checks the boom pillows and pads. He's happy

with what is here so far.

He tells us the vacuum truck's probably going to be maybe 30 minutes behind him. This is maybe around 6 o'clock he gets there, maybe just after 6:00. And again I'm not keeping track of time because right now everything is stable. The event is stable. Everything is in place for us to do what we think is a quick recovery of product. We have no reason to

believe there's anything else coming into this site.

Again the gasoline line, the Colonial's line, you know, is a thought, is a consideration, but we still have an unknown here which is the Exxon gas station very close and a little bit uphill from where we are here. So again, potential suspect here. And also illegal dumping based on the information we had here in the sense that the product is so discolored. You know, one of the HazMat techs said, you know, I think it's diesel, definitely gasoline, but I'm also maybe getting an odor of diesel, and it looks really dark like diesel product would look. So, okay. We're still focusing on any illegal dump for the most part. That was the information we have.

So the Atlas guy, he drives down. He checks this. He's happy with it. He hasn't seen anything that he doesn't like. He comes back. The HazMat unit, all the units clean up. And I believe they all leave. I wait around with one Stormwater technician, whose card I have upstairs. We hang out. We reserve these spots right here in Sweetwater Tavern's parking lot for the vacuum truck. And the vacuum truck shows up, and it sets up operation.

That's the 21st. I'm happy with what they're going to do, just a brief face to face with

their folks. Stormwater still on the scene. And that's it. That's it.

I talked to, as I'm getting ready to leave, another representative from Stormwater comes, Valerie. She's got the cameras. Her intention is to come back the next day just to make sure there's no illegal tieins here and run a camera system down here. Great. Not a big deal. I agree. I want to pass everything on to Trice the next day. And that's it. I leave. And Atlas, essentially turn the site over to them, and they go to work. And then, of course, we come back to work the next day.

Do you want me to continue with the 22nd, or do you guys want to just focus on one day at a time?

MR. EL-ZOGHBI: No, please, please continue.

MR. ALVARO: So the 22nd we're coming in to work, and we do a shift change here at the office unless the guys are on an actual physical call that we'll meet them on the scene. We do a change with our evening shift, which is Allen and Rich Gunder, just talking to them roundtable in the morning. They say, hey, we're not sure what's going on, but something changed in the middle of the night. Apparently there's more gas than they can recover, and they've recovered already a full vacuum truck, or close to one full

vacuum truck.

So there's something else going on here so we're going to have to ramp up operations and go back out there on the 22nd. And again, we come on at 7 o'clock in the morning, but we pretty much get here an hour before shift so we're here at 6:00 talking about this.

So no big deal. We're setting up to go out there that day. And again, you know, talking to Allen, this is now beginning to ramp up. More Colonial reps are out there. I think Stormwater's still involved.

And maybe another agency or two is beginning to jump on board with this. Obviously Atlas is heavily involved.

We go out there that morning. That's myself, a lieutenant on my shift, our battalion chief, Barry Hall, another HazMat investigator, and Trice is not too far behind us. We talk on the phone on the way there briefly. We're going over some stuff.

The information we share, is it possibly, it's not an illegal dump. Still not sure what it is yet. Still we have not ruled out the Exxon gas station by any means. We just know that there's something else going on, and it's above an illegal dumping. With that much product, it's just, it's beyond the scope of just some schmo from a gas station, from a service station,

dumping in a stormwater drain.

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So obviously now my thoughts are focusing on this as I'm driving out there. Colonial Pipeline, the Exxon, something bigger. A bigger tank, a bigger supply of product has to be leaking into this area.

But so anyway, that's what we do. We go out there. And once we get there, it's pretty much a cordoned off area. We've got more people coming.

There's quite a few folks from Colonial there. Our HazMat unit is back, fire department units are on scene, our HazMat battalion chief is there. And they're doing their thing. They're still collecting product.

I think at the time maybe Miller was there, the contractor for you folks. I believe they were.

Atlas, I believe, was downstream collecting here.

Maybe Miller had taken over up here. I could be wrong.

But definitely Miller, they had another truck there, and it wasn't Atlas. It was a blue truck. It was

Miller's.

So anyway, who else was there. DEQ was there. State's there. We're beginning to set up operations in the parking lot right across the way here. That's going to be our command post. It's already kind of set up. Colonial Pipeline is setting

up as well, and it looks like it's going to be just a joint operational command post right here.

We do a quick recon. We want to see what's going on. This is Tim's first time to the scene so he does his own walk around. As a matter of fact, he comes right from home. He never does even come here. So he gets here at 6 o'clock, and he's already walked this area to see what's going on.

we focus on the gas station. The manager's en route. We've talked to him. We start focusing our efforts here. We're checking the Veeder-Root. We've got Exxon's service tech coming. We've dipped the tanks. We watch him dip the tanks. We take measurements, compare them to the Veeder-Root system, and they're pretty much right on target.

There's also a monitoring well on this site, which is locked, which most of them are. Service techs have that key, have the ability to dip it and check it. So again we're still focusing here. So we have that in place. That investigation is ongoing. But again, and again, just kind of understanding what's going on here, you have an appreciation for something else is going on despite the way this is wrapped up.

That's really it. We assist. We do what we can. DEQ is, I wouldn't say taking over here, but

assisting with the Exxon gas station. They've got one of their technicians coming up as well who has a better understanding of these tanks and the Veeder-Root system. So they were coming to assist that service tech.

We go back. We get our lab, which is kind of our mini command bus for us. We go pick that up. We bring it back here. We set it up for our command post. And that's it. There's really not much we can do. Trice is already there. And everything from our perspective, from our office is being handled. We're the on-duty shift. We're still responsible for the whole county. Anything that happens fire-wise, HazMat wise, I mean, we're the on-duty shift. So we leave. Trice has got this call. We're good.

We go back in service around maybe noon, noon to 1:00, 1:30, and we head to McLean to look at a cold fire from a prior shift, from a different shift just to give them a second set of eyes.

So that's the two day shifts, the 21st, 22nd. And then the 23rd is an evening shift. By that time we come on shift we realize obviously that it's not the gas station. It's a Colonial Pipeline, a breach somewhere in their line. So we're going to staff our lab and provide assistance here throughout

the shift, and we do. We immediately go out there right at shift change. We just shoot right out there, and we're onsite for any assistance. We're onsite. staff the lab. We walk the area, you know, we check out the excavation and dig site up here. That's really it. Tim staffs a unit throughout the night. take periodic just drives to him, see if he's okay. But I think around 1:30 or 2:00, could have been a Colonial Pipeline technician asks him, and a HazMat unit which was staffed here at the time as well, to take a sewer sample, and he assists them with that. So they dip, pop open a manhole cover, which was already opened, as all of them were. And they take a jar of sample that night based on their request. don't --MR. EL-ZOGHBI: Just for clarification --MR. ALVARO: Yes. MR. EL-ZOGHBI: -- what night specifically -The 23rd. MR. ALVARO: MR. EL-ZOGHBI: -- and time? 23rd. Okav. 23rd. Actually it would have MR. ALVARO: been the 24th, early morning after midnight. So 23rd and the 24th. Approximately I think you said around

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maybe 2:00, between 2:00 and 3:00 in the morning. Yes, there was actually product flowing. Well, there was liquid flowing. We don't know what it is. No one knew what it was. It was probably 30 feet down, 25 feet down to the manhole. And he just assists them with getting a jar off the lab. They hook it to one of their poles, and they draw a sample for them. Did the same thing 24th and then at 25th, same time frame, 2:00 to 3:00.

So that takes care of the 23rd, evening shift. Same thing on the 24th. We go out there. This time we're a little bit late. The unit is unstaffed till about 10 o'clock. But the HazMat unit is up here. We're at the range qualifying with our weapons. As soon as we're done, we shoot right down.

Instead of going to the command post, which would have been here, which is our lab, we go directly to the excavation site. And we stay there for a good hour, hour and a half, just talking with, you know, with actually everybody, Colonial Pipeline folks.

There's a few NTSB folks that were there. Just watching the operation. After that we leave. We head back to the lab. Tim staffs the lab again. John and I leave. John's the other lieutenant on my shift.

Same thing. Tim, between 2 and 3, is asked

to take another sample. I believe it was from the same
manhole. This time the HazMat unit wasn't here to
support them so I think Tim did the whole operation by
himself or with whoever was there. I think it was
Colonial Pipeline folks that had asked them to draw
that sample. And that's the end of the four day tour.
That's what we did, in a nutshell anyway.
MR. EL-ZOGHBI: Okay. For a quick
clarification.
MR. ALVARO: Yes.
MR. EL-ZOGHBI: The samples that you folks
were involved in collecting, was there product noticed
in the samples? Do you know that at all?
MR. ALVARO: I think Tim did say that there
was some product in there. I believe the first sample
there was. Second sample, I didn't ask him. He just
told me that he assisted them taking a second sample on
a second night.
MR. EL-ZOGHBI: Okay. And the first sample
was the 23rd
MR. ALVARO: Yes.
MR. EL-ZOGHBI: and the 24th? Okay.
MR. ALVARO: Yes, 23rd into the 24th, which
would have been the 24th early morning between 2 and 3.
And Tim can elaborate more.

1	MR. EL-ZOGHBI: Okay.
2	MR. ALVARO: Yes.
3	MR. EL-ZOGHBI: Okay. All right. Let's
4	see.
5	MR. ALVARO: And they did have monitoring
6	equipment with them so they were monitoring whatever
7	spaces, you know, they were going around and checking.
8	MR. EL-ZOGHBI: So on the 21st and when you
9	arrived, I know there was a lot of discussion of the
10	Exxon gas station.
11	MR. ALVARO: Yes.
12	MR. EL-ZOGHBI: And you said folks went over
13	and talked to the -
14	MR. ALVARO: The HazMat folks.
15	MR. EL-ZOGHBI: Okay.
16	MR. ALVARO: I would assume they what?
17	MR. EL-ZOGHBI: Were you involved in
18	MR. ALVARO: I did not.
19	MR. EL-ZOGHBI: any discussions when you
20	went to them?
21	MR. ALVARO: I did not talk to them at all.
22	I was going based on what they said, that they'd
23	already been over here. They've checked for any
24	surface leaks. Everything was okay. They did have a
25	damaged pump which they did not tell us. No one told
I	'

us until the next day when we walked over there we noticed that they had a damaged pump. 2 MR. EL-ZOGHBI: 3 Okay. MR. ALVARO: It was actually gone. 4 was a plywood box built over the space. In talking to 5 the on-duty manager, this would have been the morning 6 7 of the 22nd. Because again, the 21st never walked over I just took what they told me at face value. 8 No surface leaks. Everything looks good. No vehicles 9 had been over there leaking. Pumps are in great shape. 10 11 Talked to the manager. Everything matches up. signs of any leaks. Everything looks good. Great. 12 So when we go over there on the 22nd we 13 14 notice that a pump is gone. So when we ask, a vehicle hit it. No leaks. Everything worked as normal. 15 just removed the pump because they're waiting for a new 16 one to come in. In its place they just dropped a 17 plywood box. 18 Trice Burgess, Fairfax County. 19 MR. BURGESS: Rocco, do you remember, do they sell diesel and 20 21 gasoline or just gasoline at that station? I believe it's just gasoline. MR. ALVARO: 22 MR. BURGESS: 23 Okay. MR. ALVARO: I could have sworn I actually 24 looked for a kerosene pump, and I did not notice one. 25

I think it was just the three grades of gasoline. I really did not look that close. But actually, you know what? I take it back. We only dipped, we dipped three tanks so that must be only the products that they sell are three grades. I hope I'm correct. I didn't see any other tanks. There were three tanks, three vapor ports, and three tanks that we dipped. So six ports, three vapor and three dips. So, yes, there should have been just three products of gasoline.

MR. BURGESS: Okay. Next question from me.
On the first day out did you meet with any Colonial
Pipeline reps on the site? Were they there when you
got there, or had they already left?

MR. ALVARO: I don't believe so. I didn't talk to everyone that was in the huddle. I assume everyone that was with Stormwater in the huddle I was talking to was with Stormwater. I didn't notice any identifiers, badges, IDs from Colonial. It was all Stormwater folks, and, of course, our own folks from our fire department, HazMat unit, and our operations folks.

MR. BURGESS: Okay.

MR. ALVARO: The Stormwater was great. I mean, they had maps on their tablets and were able to see, you know, exactly where the sewer pipes were and

1	where a potential for entry could have been, but they
2	were already reconned. They were already scouted out
3	by our operations unit. There was no reason for me not
4	to take at face value what they're telling me, you
5	know. No staining, no residual product anywhere in the
6	immediate area.
7	MR. BURGESS: Okay. Did you get relieved on
8	duty out at the site, or did you just or were you
9	cut loose and not have anybody from the night shift
10	relieve you?
11	MR. ALVARO: I was cut loose. Allen
12	actually came here. He called me. And I'd pretty much
13	stayed right up until 7:00, just until Atlas got up and
14	going.
15	MR. BURGESS: Okay.
16	MR. ALVARO: There was no reason for me to
17	be there.
18	MR. BURGESS: Okay.
19	MR. ALVARO: I mean, everything was, I felt
20	was, I felt comfortable in what they were doing.
21	MR. EL-ZOGHBI: Going back to the Exxon gas
22	station, you mentioned that there was a pump that was
23	hit.
24	MR. ALVARO: Yes.
25	MR. EL-ZOGHBI: And that they had replaced

1	it. Did they tell you when the pump was hit and
2	MR. ALVARO: You know, no.
3	MR. EL-ZOGHBI: any of that information?
4	MR. ALVARO: I think what he said, that pump
5	was hit a couple days ago, and I didn't get into
6	specifics, but I did ask them specifically was there a
7	leak. Did you have a surface leak of any kind and did
8	anyone inspect it. He said it was inspected.
9	Everything's been capped off, and it did not leak.
10	MR. EL-ZOGHBI: Okay.
11	MR. ALVARO: Okay. And that's the first
12	thing I thought, well, there it is. You know, there's
13	your smoking gun.
14	MR. BURGESS: That was your smoking gun.
15	MR. ALVARO: Yes. I think that's perfect,
16	that's the one.
17	MR. BURGESS: If only.
18	MR. TITUS: If only.
19	MR. ALVARO: I know, if only. But he said
20	he had no leaks, and we had no calls here either. So I
21	asked the HazMat unit, I said in 38 one of the first
22	two units that respond to this area was a firehouse
23	that was just up the road here.
24	I asked them, I said you guys must have been
25	here before because Sweetwater said it's been going on

1 for two weeks. He said, Rocco, we haven't been here at all for any gas odors, any gas leaks, nothing. 2 they would have said we had a car hit a pump, you know. 3 4 Of course, you know, what's the severity of a car hitting a pump. You know, is it just enough to damage 5 the actual, you know, body to that pump, or did it 6 actually knock it over, he never got into it, the 7 manager did. 8 MR. EL-ZOGHBI: Jeff, if you have any 9 questions, feel free to go ahead. 10 11 MR. TITUS: I really don't have that many honestly. You're very thorough in terms of your 12 fantastic memory. A lot better than mine. But at what 13 14 point, it sounds like, you know, in terms of your investigation, a lot of us, especially in the early 15 stages, really focused on the gas station. 16 And other sources. correct? 17 MR. ALVARO: Yes. 18 MR. TITUS: An illegal dump and the gas 19 station seemed to be it. 20 21 MR. ALVARO: Right. MR. TITUS: At what point did you really 22 kind of -- I know your testimony said when you ruled 23 out the illegal dumping. At what point did you really 24

rule out the gas station as being a likely source?

you recall about when that was?

MR. ALVARO: It would have been the next, it would have been as shift change on the 22nd. And again, keep in mind I've been working for the county for 21 years. In my time with the county, we've never had an issue with the pipeline. So it's not at the forefront. Of course, next time I have an issue it's going to be at the forefront.

MR. EL-ZOGHBI: You also have Jeff's contact number.

MR. ALVARO: Yes. He's supporting this area of the county. But it's just something that doesn't happen every day. What happens every day is gas stations, service stations, illegal dumping, mechanical failures, accidents. Those happen every day. And we had one in the county this morning on the beltway. Tanker tips over, 200 gallons of diesel on the side of the road. Every day in this county. Literally every day. That's the norm. That's what you expect, and that's what you rule out by process of elimination, you know, when you get to these calls.

And to me, you know, it's two things right away just based on their description of the product and the gas station just a proximity. You know, it's one of these two. You know, illegal dumping, gas station.

1	And the gas station confirmed guy's going to be here
2	tomorrow. No big deal. Got it. Trice can follow-up
3	with them. We can do a thorough examination tomorrow,
4	eliminate them. And we can all do some research here
5	just to make sure that the gas station is permitted,
6	its tanks, you know, were inspected by us when they
7	were installed. We can go back and do some
8	investigation on our inspection side to see what is
9	involved in this gas station. So there's more we can
10	do physically here the next day obviously.
11	MR. TITUS: And this is Jeff Titus again.
12	Just one more quick question. I'm just trying to make
13	sure I piece together the time line correctly. So you
14	arrived onsite around I think it was 4:15 you said,
15	something like that?
16	MR. ALVARO: Approximately, yes.
17	MR. TITUS: Yes. And then it was right
18	there is when you have your huddle? It sounds like you
19	had a huddle meeting -
20	MR. ALVARO: Yes.
21	MR. TITUS: where the Stormwater folks
22	and
23	MR. ALVARO: Yes.
24	MR. TITUS: the firefighters
25	MR. ALVARO: And the battalion chief.
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1	MR. TITUS: Yes.
2	MR. ALVARO: The Stormwater folks.
3	MR. TITUS: Okay. So that's
4	MR. ALVARO: Two supervisors, our battalion
5	chief, and the officer from the HazMat unit. Just had
6	a quick little huddle.
7	MR. TITUS: Yes. Yes, I'm just trying to
8	just piece together the time line.
9	MR. ALVARO: Yes, right around 4:15 to 4:30,
10	right in there.
11	MR. TITUS: Okay.
12	MR. ALVARO: Yes.
13	MR. TITUS: That's all I have.
14	MR. EL-ZOGHBI: This is Muhamed. So for
15	clarification, did the battalion chief, I believe was
16	it Chief Knerr?
17	MR. ALVARO: Yes, it was. Yes, it was Joe
18	Knerr.
19	MR. EL-ZOGHBI: Okay. And Lieutenant Woolf
20	as well?
21	MR. ALVARO: Yes, Kelly Woolf.
22	MR. EL-ZOGHBI: Okay. Did they communicate
23	what their findings were directly to you that
24	MR. ALVARO: They did.
25	MR. EL-ZOGHBI: they had eliminated
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certain sources or, you know --

MR. ALVARO: Yes. Yes, they told me they did a recon. And I asked them, you know, how far they had gone. And they had all these stormwater drains here, look for any sanitary, look for any manhole covers. And they were out with meters. They were physically checking with meters. They were checking for the LEL Of the area.

They found really nothing significant, nothing that piqued their interest at the time. And again, no residual product, no staining. And they'd already spoken, told me they'd already spoken to the gas station attendant, I won't even call him a manager, the manager was there the next day who knew a lot more than the attendant on that day.

And just talking with Stormwater. And, you know, with Stormwater is, you know, to me the first thing is control the leak, which HazMat had already done. There's nothing going downstream. Everything seems to be in this basis. So right there you're thinking, well, then it just happened or recently happened, illegal dump or something popped here recently because there's no product down here.

So it hasn't been going on. You know, two weeks, okay, I get it. Three or four weeks, a month,

1	two months, six months, no one goes back that far time
2	line. So I'm thinking something recent. And that's
3	what we're all talking about, something recent happened
4	here.
5	MR. EL-ZOGHBI: Okay.
6	MR. ALVARO: Just because no one's been here
7	for any other calls. That was my first question.
8	Well, you guys been here yesterday, day before? No,
9	nothing.
10	MR. EL-ZOGHBI: Did they mention that they
11	had detected any LEL readings in storm drains
12	MR. ALVARO: They
13	MR. EL-ZOGHBI: along I guess, and I'm
14	pointing right here past Sweetwater Tavern on Multiplex
15	
16	MR. ALVARO: I'm not sure how far
17	MR. EL-ZOGHBI: near Centerwood Drive?
18	MR. ALVARO: And again it all is coming
19	together because the days we were there after the 21st
20	everybody had a meter. Everybody was walking around
21	with a meter. So they did have their meters out on the
22	21st, and they did detect readings, but I don't know
23	how far away from the basin those readings were.
24	MR. EL-ZOGHBI: Okay.
25	MR. ALVARO: But there was no precautions

1	being taken because the readings were so low or so
2	insignificant.
3	MR. EL-ZOGHBI: Okay.
4	MR. ALVARO: At least that's what I recall,
5	you know.
6	MR. EL-ZOGHBI: And is it safe to state
7	that, I guess at the point when it was being
8	transitioned over to the contractor that they had ruled
9	out or basically zeroed in on illegal dumping? Is that
10	where they were?
11	MR. ALVARO: I wouldn't say we'd ruled.
12	MR. EL-ZOGHBI: Okay.
13	MR. ALVARO: We had well, we hadn't ruled
14	anyone out yet.
15	MR. EL-ZOGHBI: Okay.
16	MR. ALVARO: We still kind of included
17	everyone. We just knew that we had the site contained.
18	We knew that there was no additional product coming in
19	anywhere else. Our concern was, and we were checking
20	the radar maps every five minutes, is how much rain are
21	we going to get.
22	MR. EL-ZOGHBI: Okay.
23	MR. ALVARO: And our concern was to get
24	Atlas here as quickly as possible, drain this basin,
25	and then pick up again in the morning.
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1	MR. EL-ZOGHBI: Okay.
2	MR. ALVARO: And again, you know, they
3	couldn't determine, even looking in here, how far that
4	liquid surface went. How far back did it go, the
5	actual true depth of it, the scope of it, they just
6	weren't sure. But they felt at one point that they
7	could recover it with one over-pack drum. We quickly
8	realized that's not going to happen.
9	MR. EL-ZOGHBI: Okay.
10	MR. ALVARO: Either way Atlas was still
11	coming. And one vacuum truck looking at the basin
12	itself, you're thinking, yes, that will get it all to
13	include, you know, whatever normal water product they
14	take up as well. Obviously we were a little bit off on
15	truck size.
16	MR. EL-ZOGHBI: Okay. Trice, do you have
17	any additional questions?
18	MR. BURGESS: I guess when you sent out an
19	email later that night saying that you thought Atlas
20	had got everything set up correctly.
21	MR. ALVARO: I think I did.
22	MR. BURGESS: Because I think I'd sent out
23	an email trying to get a, I can't remember.
24	MR. ALVARO: Yes, I think I tried to did

Yes, I think I did. I also --

1 MR. BURGESS: You did, yes. Your status 2 report. MR. ALVARO: Yes, when was it. When did I 3 enter it into -- we have obviously a database here. 4 think it was the next morning I may have generated our 5 first entry into our database. 6 7 MR. BURGESS: Okay. MR. ALVARO: Just trying to begin that, and 8 especially after a shift change talking to Allen and 9 his crew that, you know, this was going to be something 10 11 bigger. I wanted to begin the documentation process 12 right away, at least what I had done and what our findings were. 13 14 MR. EL-ZOGHBI: So two other, two questions. MR. ALVARO: Sure. 15 MR. EL-ZOGHBI: One is so you heard what the 16 fire department had done with the gas station. In your 17 assessment that it meant you didn't want to rule them 18 It just didn't seem like it was an apparent leak 19 directly from them, or a visible leak, or I mean I 20 21 quess -22 MR. ALVARO: Yes. MR. EL-ZOGHBI: -- you still had them as a 23 24 suspect. MR. ALVARO: Absolutely. 25

1 MR. EL-ZOGHBI: Okay. 2 MR. ALVARO: Absolutely. MR. EL-ZOGHBI: At what point did you feel 3 4 comfortable to sort of eliminate them as a potential 5 suspect? I think the very next day when MR. ALVARO: 6 7 I went out there, and we physically, we physically, all of us, we went with the manager, and we dipped the 8 tanks. 9 MR. EL-ZOGHBI: Okay. 10 11 MR. ALVARO: We looked at the conditions of Everything looked good. the piping. The actual site 12 itself looked like it was well maintained. The Veeder-13 14 Root system. He checked his receipts. Everything matched up where he was not losing product, and he was 15 very adamant that I check. I would know right away if 16 I was losing product. 17 MR. EL-ZOGHBI: Okay. 18 MR. ALVARO: He was very adamant. 19 think that morning. And then knowing that DEQ and then 20 21 a service tech was coming from Exxon, I think we were pretty much covered knowing that we were going to rule 22 out the gas station that day. 23 MR. EL-ZOGHBI: 24 Okay. MR. TITUS: Excuse me. Jeff Titus. Just 25

1	for clarification, this was the morning of the 22nd?
2	MR. ALVARO: Yes, sir. Yes.
3	MR. TITUS: Okay. And at that point
4	Colonial people were on site?
5	MR. ALVARO: Absolutely.
6	MR. TITUS: In force?
7	MR. ALVARO: In force.
8	MR. TITUS: Okay.
9	MR. ALVARO: The beginning stages were
10	there, and you kind of knew, I mean, that something
11	else was going on. Because even a slow gasoline leak
12	from a gas station, it was just too much product. From
13	what Allen was telling us, you know, and again I'm not
14	sure where he got his information from, but they had
15	already collected a truck full of liquid, you know.
16	And liquid as a combination of water and
17	whatever else was coming out of that basin. There's no
18	way you're going to get that much gas out of a gas
19	station unless that tank has a catastrophic failure.
20	And then that's a lot of gas.
21	MR. TITUS: Yes.
22	MR. ALVARO: And it's going to go everywhere
23	at that point. Here it was just, it was just here.
24	There was nothing here, here. If you had a ground leak
25	here from this gas station, I mean, it's sitting up

high here, it's going to go elsewhere from a ground 1 Here we had a concentrated leak. 2 leak. 3 MR. BURGESS: Just to point out, I think 4 that is your service station right there. 5 MR. ALVARO: Oh, I'm sorry. MR. TITUS: Yes, this is the service 6 7 This is Sweetwater here. station. MR. ALVARO: Yes, Sweetwater. 8 That's Sweetwater, yes. Yes, because it's right up from the 9 So here's the service station here just at the 10 11 corner of Multiplex and Centrewood Drive. Yes, so right here. And we dipped the tanks right there, just 12 right along here. 13 14 MR. EL-ZOGHBI: The tanks are located, are they on the Centrewood Drive, along Centrewood Drive? 15 They're on, yes. Yes, they're 16 MR. ALVARO: on Centrewood Drive, and the actual dip ports 17 themselves are right here on the concrete pad. 18 19 MR. EL-ZOGHBI: Okay. MR. ALVARO: And again, same thing. 20 I mean, 21 it sits up high. It's an elevated site. It definitely would have gone elsewhere if it was originating. 22 was a catastrophic failure from these tanks, it would 23 24 have gone everywhere. MR. EL-ZOGHBI: So that's why I'm wondering 25

1	what made, what indicators were there that the gas
2	station could still be a suspect?
3	MR. ALVARO: Could still be?
4	MR. EL-ZOGHBI: Yes, on the -
5	MR. ALVARO: You can't rule them out until
6	DEQ says, their technician.
7	MR. EL-ZOGHBI: Okay.
8	MR. ALVARO: And the technician from Exxon
9	says -
10	MR. EL-ZOGHBI: Okay.
11	MR. ALVARO: that their tanks are okay.
12	And I believe that was done later that day.
13	MR. TITUS: It was.
14	MR. ALVARO: Yes. We had left. We had set
15	up our lab knowing that this was going to be eliminated
16	or included later on if it was found to be leaking.
17	MR. EL-ZOGHBI: Okay.
18	MR. ALVARO: But word we got later on was
19	that both technicians were there from DEQ and Exxon,
20	and they had confirmed the tanks were stable.
21	Everything was okay. And they were able to access
22	that, I believe, that one well, observation well.
23	MR. EL-ZOGHBI: Regarding that well, was
24	that do you know if that was examined on the night
25	of, or let's say on September 21st?
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1 MR. ALVARO: I'd probably say no. 2 MR. EL-ZOGHBI: No. MR. ALVARO: If anything, knowing our folks, 3 4 they probably just did a quick recon. I'm going to say quick. They did a thorough recon of the area. 5 I'm sure they checked this whole area 6 walked it. 7 looking for any signs of leakage. I doubt they opened any of the ports, the dip ports --8 MR. EL-ZOGHBI: 9 Okay. MR. ALVARO: -- or the actual vapor ports. 10 11 And the observation well itself, even if they did open it, which it didn't look like it was open --12 MR. EL-ZOGHBI: Okay. 13 14 MR. ALVARO: -- because it had so much debris on it when we opened it. We physically opened 15 It wasn't bolted down. And once you did open it, 16 the PVC piping was locked with a padlock. 17 MR. EL-ZOGHBI: Okay. 18 So it was untouched. MR. ALVARO: 19 20 MR. EL-ZOGHBI: Untouched. Okav. 21 MR. ALVARO: It was untouched. Looking at the gas station, you know, there was no notable 22 deficiencies, you know, until you obviously get there 23 and see one pump missing. But I mean it's well kept. 24 It was well maintained. The grounds are well 25

1 maintained. It's not a rundown gas station. 2 MR. EL-ZOGHBI: Okay. 3 MR. TITUS: Yes. I have no questions. MR. EL-ZOGHBI: As you know, we do a safety 4 investigation, and, you know, we're always interested 5 in learning lessons learned. Are there -- is there 6 7 anything that you would like to share with us, lessons learned or things that anyone can learn from this type 8 of experience that you'd like to share with us? 9 MR. ALVARO: No, I'll tell you what. 10 11 think we worked well together initially. We had a, I mean, we've got a great communication system set up 12 That's something Trice has done over with Stormwater. 13 14 the years. There's no communication at all. Once we got there, Stormwater was what do you need, how can we 15 We're the same way. What do you 16 help. need, how can we help. Let's fix the problem first. 17 We'll get the responsible party later. But the problem 18 was already stopped. Cleanup contractor, it was just a 19 matter of calling someone once we determined who the 20 21 responsible party was. And working with Stormwater was great. 22 we've got good intercounty interagency networks where 23 we have no problem calling anyone for service or for 24 assistance, you know. I think our county contract, is 25

1	it still with Atlas?
2	MR. BURGESS: Still with Atlas.
3	MR. ALVARO: So let's say we didn't
4	determine who a responsible party was. I would have
5	called Atlas. I mean, plain and simple it was that bad
6	where it's going to get cleaned up tonight, period.
7	MR. EL-ZOGHBI: Okay.
8	MR. ALVARO: There's no way it was going to
9	stay there because it was that bad, you know, the odor
10	was. And again, we're all thinking, you know, it's an
11	inch or two of some type of product. Yes.
12	MR. EL-ZOGHBI: All right.
13	MR. ALVARO: Our HazMat folks, I mean, I'll
14	be quite honest with you, they're the best. I'm not
15	just saying that because I worked for their department.
16	I used to be a HazMat technician on the team, and
17	they're the best hands down. Very good.
18	MR. EL-ZOGHBI: Well, great. Is there
19	nobody? Last round? No takers? Okay.
20	MR. ALVARO: Perfect.
21	MR. EL-ZOGHBI: I'd like to thank you for,
22	you know, giving us your information.
23	MR. ALVARO: Sure.
24	MR. EL-ZOGHBI: And
25	MR. ALVARO: My pleasure.

1	MR. EL-ZOGHBI: with that, I will
2	terminate the recording. All right.
3	MR. ALVARO: Sure.
4	MR. EL-ZOGHBI: Thank you.
5	(Whereupon, the above-entitled matter went
6	off the record at an undisclosed time.)
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## CERTIFICATE

MATTER: Colonial Pipeline Leak in Centreville, VA, Sept. 21, 2015 NTSB Accident No. DCA15MP002 Interview of Rocco Alvaro

DATE: 09-30-15

I hereby certify that the attached transcription of page 1 to 48 inclusive are to the best of my professional ability a true, accurate, and complete record of the above referenced proceedings as contained on the provided audio recording; further that I am neither counsel for, nor related to, nor employed by any of the parties to this action in which this proceeding has taken place; and further that I am not financially nor otherwise interested in the outcome of the action.

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