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UNITED STATES OF AMERICA  
NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of: \*  
\*  
PACIFIC GAS & ELECTRIC COMPANY \*  
SEPTEMBER 9, 2010 ACCIDENT \*  
SAN BRUNO, CALIFORNIA \*  
\*

Docket No. DCA-10-MP-008

\* \* \* \* \*

*MGC*

Interview of: ~~MARK~~ CENICEROS  
*MARC*

Anaheim Room  
Marriott Hotel  
San Francisco Airport  
1800 Bayshore Highway  
Burlingame, California 94010

Thursday,  
September 16, 2010

The above-captioned matter convened, pursuant to  
notice, at 2:48 p.m.

BEFORE: KARL GUNTHER  
Accident Investigator

## APPEARANCES:

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U.S. Department of Transportation  
Pipeline and Hazardous Materials Safety  
Administration

ROBERT FASSETT, Director  
Integrity Management and Technical Services  
Pacific Gas & Electric Company

GEOFF CALDWELL, Police Sergeant  
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DEBBIE MAZZANTI, Business Representative  
International Brotherhood of Electrical Workers  
Local 1245

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Engineers and Scientists of California  
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I N T E R V I E W

(2:48 p.m.)

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MR. GUNTHER: I'm Karl Gunther, National Transportation Safety Board. We're investigating an accident that occurred September 9th, 2010, in San Bruno, California. It's our number DCA-10-MP-008.

The first thing I want to do is advise you that you are allowed to have a person with you of your choosing. It can be anyone you wish. Have you chosen someone?

*mac* MR. CENICERO: Yes, I have.

MR. GUNTHER: And who is that?

MR. JAQUES: Dane Jaques, on behalf of the witness.

MR. GUNTHER: We've also been asked while we're on the record to go around the table, identify yourself and where you're from.

MR. FASSETT: Bob Fassett, PG&E, Director of Gas Engineering.

MR. SHORI: Sunil Shori with the California Public Utilities Commission.

MR. KATCHMAR: Peter Katchmar with the U.S. DOT, Pipeline and Hazardous Materials Safety Administration.

MR. GUNTHER: Karl Gunther, National Transportation Safety Board.

MS. MAZZANTI: Debbie Mazzanti, IBEW Local 1245, Business Rep.

1 MR. GUNTHER: And later on, Joshua Sperry, from  
2 Engineers and Scientists of California Union.

3 INTERVIEW OF MARK CENICEROS

4 BY MR. GUNTHER:

5 Q. The first thing I want to do is get your name, address,  
6 and phone number for the record.

7 A. Mark Cenicerros, [REDACTED], [REDACTED],  
8 California [REDACTED].

9 Q. Okay.

10 COURT REPORTER: Excuse me. Could you spell the last  
11 name, please, sir.

12 MR. CENICEROS: C-e-n-i-c-e-r-o-s.

13 COURT REPORTER: Thank you.

14 BY MR. GUNTHER:

15 Q. And your affiliation and your job title?

16 A. My job title is senior transmission coordinator. I  
17 don't understand what you mean by affiliation.

18 Q. What company do you work for?

19 A. Pacific Gas & Electric Company.

20 Q. I'd like to take you back to the start of September 9th,  
21 just go ahead and describe everything that you did on that day.

22 A. At what point in time would you like me to start?

23 Q. Sometime in the morning and just go on through.

24 A. I got up at 4:00 a.m. I went through my morning  
25 rituals. I went to work. I arrived by 5:40 a.m., or

1 approximately. I took the change of shift briefing. I began the  
2 ~~signing~~ <sup>PLANNING</sup> of my gas day. I presented the morning meeting. And I  
3 went about the normal business of my daily routines.

4 Q. And what happened after that? Was that prior to the --  
5 you know, the explosion? Or what did you do after or during --  
6 before, during, and after the explosion?

7 A. Before the explosion, I was aware of work -- I became  
8 aware of work going on at Milpitas. I was preparing to transfer  
9 our operational control of the system to our alternative gas  
10 control center, which is located in Brentwood, California, as we  
11 were going to be vacating our system gas control offices. When it  
12 became time to make the transfer, I delayed making the transfer  
13 until the difficulties that were taking place at Milpitas were  
14 resolved.

15 While we were working on the problem, we received  
16 reports of the pipeline rupture and we began responding to that  
17 event and I began -- I myself began making calls of notification  
18 to appropriate personnel and instructed my -- the crew in the room  
19 to do the same thing, to the people that they're responsible to  
20 notify.

21 Q. Okay. And these people you notified were PG&E people or  
22 outside people?

23 A. PG&E people.

24 Q. Okay. Now, you didn't call the NRC or that kind of  
25 thing?

1 A. No.

2 Q. Okay. Now, I'd like to get into either your formal  
3 education --

4 A. I'm a high school graduate.

5 Q. Okay. And then have you had any other courses, like  
6 through PG&E or other places?

7 A. I received many brief and short career development  
8 courses through the many years I've worked for them.

9 Q. And are you covered over the PG&E OQ plan?

10 A. Operator qualifications?

11 Q. Yes.

12 A. Yes.

13 Q. Okay. All right.

14 MR. GUNTHER: Sunil, PG&E -- or, restate that --  
15 California PUC?

16 MR. SHORI: I'm going to go ahead and let Peter go first  
17 on this one.

18 MR. GUNTHER: Okay. So Peter Katchmar of PHMSA.

19 BY MR. KATCHMAR:

20 Q. Yes, sir. Thank you for coming in today.

21 As you probably know, we've been gathering a lot of  
22 paperwork from PG&E. One of the things we received was a -- I  
23 guess it's Instant Messaging log from 7:00 a.m., September 9th --  
24 one of them is September 9th, 7:00 a.m., through the 10th at 5:41  
25 a.m. And I just had a few questions on this. The first question

1 is, how many forms of communication are there at your control  
2 center to the field?

3 A. Normally three.

4 Q. Can you describe them?

5 A. We communicate via e-page, via telephone, and via a  
6 device known as a gas logging system.

7 Q. Okay. Can you further explain what e-page is?

8 A. It's essentially a brief message, text message that I  
9 send to either pagers or telephones with paging functions that the  
10 officers receive and their staff. And I'm limited to 220  
11 characters. It goes off as a page on your telephone.

12 Q. Like a text message?

13 A. Similar.

14 Q. Okay.

15 MR. KATCHMAR: If I may, Dane, or if you would? I'd  
16 like for him to just look at the front page of that and see if  
17 that's what's he talking about. That's a log.

18 You're welcome to turn the pages. It's not hooked  
19 together, so -- the staple fell out.

20 MR. CENICEROS: This appears to me to be the gas logging  
21 system.

22 BY MR. KATCHMAR:

23 Q. Oh, great. Thank you.

24 Okay. All right. So you've got your e-page, which is  
25 like texting. And then you have the telephone. And then the gas



1 logging system, how does that work?

2 A. The gas logging system is a typewritten message that we  
3 send across -- to each other across the room and to remote  
4 stations that are manned 24/7.

5 Q. Okay. Good. Why would you use one over the other --  
6 one form of communication instead of another?

7 A. The nature of the communication varies. So it would be  
8 because of the nature of the communication we're making.

9 Q. Okay. And could you give me a sample? What would you  
10 send by e-page versus what would you send by gas logging system?

11 A. I would send notification to the officers -- my upper  
12 management of a gas event that would have customer effect. I  
13 would send --

14 Q. Via what communication?

15 A. Oh, excuse me, via e-page.

16 Q. Okay.

17 A. I would send a direction from myself to a gas system  
18 operator to make a setpoint change via the gas logging system.

19 Q. All right, great.

20 And how would you generally make a decision that a set  
21 point needed to be changed?

22 A. By observing and analyzing system conditions.

23 Q. Okay. So, I guess, could you give us the hierarchy of  
24 how your control room is manned and what the hierarchy is of  
25 personnel there?

1           A.    Yes.  I am the employee in charge of the shift.  There  
2 is another management employee who is a transmission coordinator.  
3 And then there are IBEW bargaining unit employees who are gas  
4 system operators.

5                   I am primarily responsible for planning and forecasting  
6 to maintain the system inventories and overseeing the other  
7 activities in the control room, amongst other things.  The  
8 transmission coordinator is responsible for understanding the  
9 plans that I create and dispatching the system to ensure those  
10 goals are met.  He would then send an order to -- he would  
11 communicate an order to a gas system operator to make the various  
12 setpoint changes that would achieve our goals.

13           Q.    Okay.  And then you just said before that you might send  
14 an order to change a set point directly to a gas system operator  
15 instead of maybe going through the transmission coordinator.  And  
16 why would that occur, then?

17           A.    If he were out of the room.  If he was busy with other  
18 activities.

19           Q.    Okay.  And -- all right, good.

20                   Can you explain to me what does "K2" refer to?

21           A.    A compressor unit.

22           Q.    Okay.  And how about, "BINKNEY on shift 1900 to 0700.  
23 Good evening, K4, K5, K6, available.  Rest on.  BINKNEY"?

24           A.    That's a typical beginning of shift message from an  
25 operator at a compressor station.  He is letting us know who is

1 working -- that's himself. He's telling us which compressor units  
2 are available if we want to have them, and he's telling us which  
3 compressor units are currently running, so that we can verify.

4 Q. Thank you. Okay. I've got a message at 1939:38 that  
5 says, "Hello, everyone. We are moving back to San Francisco  
6 tonight, AGC will reopen tomorrow morning. Thanks and have a safe  
7 and great evening. Grant." This was September 9th at 1900 hours,  
8 39 minutes, 38 seconds.

9 Can you explain that?

10 A. We were planning on transferring operational control of  
11 the pipeline system to our alternative system gas control, located  
12 in Brentwood. We canceled it.

13 Q. Oh. So you really didn't move yet?

14 A. That's correct.

15 Q. So, he's saying -- and what is 19 -- that's 7:39 p.m.?

16 A. Yes.

17 Q. He says, "We're moving back to San Francisco." What's  
18 "AGC," sir?

19 A. Alternate gas control.

20 Q. Oh, okay. So what he's saying is they're moving  
21 telemetry back over to San Francisco?

22 A. We were moving -- they, physically, themselves, they're  
23 moving their bodies back to San Francisco.

24 Q. Oh, all right. You had a second shift going over there,  
25 so that there'd be a shift here and a shift there when you made

1 the change?

2 A. Yes. Normally, they would relieve us on site, but  
3 because we were transferring to a different location, they were  
4 going to relieve us from that other location.

5 Q. That makes sense to me now. I was going through this  
6 the other day and I didn't know, "What's this mean?"

7 All right. 2045, it says, "Milpitas Station indication  
8 and control is back in service." That would be 10 -- 8:45? Okay.  
9 What does that tell you?

10 A. That the Milpitas controls -- the communications between  
11 Milpitas and system gas control had been restored.

12 Q. At Martin in San Francisco?

13 A. No, sir. From Milpitas terminal to system gas control.

14 Q. Where is system gas control?

15 A. In Room 1645, 77 Beale Street.

16 Q. In San Francisco?

17 A. In San Francisco.

18 Q. Okay. And then at 2158, it says, "Per Vern Lopez,  
19 advises we can put back Martin Station back to normal operations."  
20 And then it says, "Martin Station is back to normal ops."

21 A. As a result of the line rupture, we had operated the  
22 remote controls out at Martin Station, and he was indicating that  
23 we could place it back in normal position.

24 Q. And had they closed it?

25 A. We had.

1 Q. So they reopened it?

2 A. Yes.

3 Q. All right. Okay. All right. Now, at 2253, it says,  
4 "Per Vern Lopez at Healey, valves 38.91, valve 3 and valve 4 open.  
5 Valve 40.05-1 is open to feed Martin line 109 and valve 40.05 is  
6 closed with zero percent on the upstream."

7 A. I would need to read that more carefully to myself. By  
8 that time, I had left shift.

9 Q. Okay. Well, we can ask somebody else.

10 I guess I have -- a question, an overall question is  
11 what form of communication was mainly used at 6:12 when the  
12 incident occurred? After -- you know, when the incident occurred  
13 and you said that "we learned of it," number one, how did you  
14 learn of it -- of the rupture?

15 A. I heard a GSO report from a phone call he had received  
16 that there were reports of a sound of a jet airplane and a fire.

17 Q. Okay. And then what mode of communication did you use  
18 to transmit that information to your -- you know, up and down the  
19 ladder, if you will?

20 A. I would have made -- I did make an e-page to the  
21 officers, and I began making telephone calls to supervision and  
22 directed telephone calls to be made to support staff.

23 Q. Okay. Is there any log of the e-page? Is that recorded  
24 somewhere?

25 A. I would expect so.

1 Q. Okay. The other form of communication was telephone.  
2 Are all telephone calls logged?

3 A. There are voice loggers that have all telephone calls in  
4 them.

5 Q. Okay. Do they roll over at some period of time? I  
6 mean, it's been seven days. Are they still on the tapes?

7 A. I believe so.

8 Q. Okay.

9 A. I don't know. I should say I don't know.

10 MR. KATCHMAR: Okay. We need to secure that. We need  
11 to secure that real quick.

12 MR. JAQUES: What?

13 MR. KATCHMAR: The telephone logs.

14 Because, I mean, at some point, they might roll over.  
15 Do you know, Bob?

16 MR. FASSETT: No, I'm going to go make a call and tell  
17 them you want to secure them.

18 MR. KATCHMAR: Yes. Can we go off the record for just a  
19 second, please?

20 (Off the record.)

21 (On the record.)

22 BY MR. KATCHMAR:

23 Q. All right, sir. I guess my other -- my next question  
24 would have been in looking through these logs -- I've got three of  
25 them -- I don't know why I've got three of them, but I do. It --

1 there's no discussion at all of the event. Is that curious to  
2 you?

3 A. No.

4 Q. Okay. Why?

5 A. During the event we were very busy making and taking  
6 calls and communications that are flowing back and forth across  
7 the room are verbal.

8 Q. Okay. All right. Very good.

9 When you were on duty, I just wonder -- do you monitor  
10 the system at all when you're on duty?

11 A. Me personally?

12 Q. Yes, sir.

13 A. Yes.

14 Q. Okay. I'm just wondering, would there have been an  
15 alarm when the pressure dropped because of the rupture? I'm just  
16 wondering why somebody at the control center didn't say, you know,  
17 "We have a problem."

18 A. We received the telephone call announcing the <sup>RUPTURE</sup>~~call~~  
19 within moments, plus or minus, of the pressure dropping.

20 Q. So there wasn't time for somebody to notice it here?

21 A. Yes.

22 Q. Okay. That makes sense. All right.

23 And I think until we're able to review the other two  
24 forms of communication, I can't think of anything else to ask you.  
25 Thank you very much.

1 MR. GUNTHER: Okay. Sunil, California PUC?

2 BY MR. SHORI:

3 Q. Mark, just -- I guess I'm just trying to make sense of  
4 what exactly this is being acknowledged to as far as -- are these  
5 for one individual or are these -- you know, why are there two  
6 logs? They're both opened at September 9th. They're both  
7 7:00:02. So, just to get an idea of why do we have two sets?

8 A. I don't know, sir. I need to see them.

9 MR. JAQUES: If you want an answer --

10 MR. CENICEROS: These are two different days, sir.

11 BY MR. SHORI:

12 Q. This particular -- the documentation of after the event,  
13 is this -- who would prepare this? Is this something that you  
14 helped in preparing?

15 A. I did help to prepare it.

16 Q. Okay. The analysis is just on the first part of it.  
17 Perhaps, if you need to see it -- can you explain in terms of what  
18 exactly this is alluding to or what this is discussing?

19 A. Are you -- sir, are you referring to this very first  
20 paragraph?

21 Q. That -- yeah, that entire paragraph under "analysis."

22 A. Can you repeat your question?

23 Q. Yeah. What is that analysis describing? What is trying  
24 to be conveyed there?

25 A. At the time stated, we received low, low pressure alarms



1 at the outgoing mains from Milpitas Terminal.

2 Q. Okay. And what's the time that you see there, that you  
3 got that alarm?

4 A. 1620.

5 Q. By that point had the valves already been placed while  
6 the work was taking place? Had they been placed on local control?

7 Sir, let me back up a little bit. Since you're seeing  
8 the alarms, the alarm is linked to SCADA. So the communications  
9 are still there, correct?

10 A. At -- when these alarms came in, we received several  
11 pages of alarms, many auto and manual alarms and many local  
12 control alarms from the multiple regulators. They were cascading  
13 in, in the digital change of state and, simultaneously, we  
14 received the low pressure alarms on the outgoing mains.

15 Q. But what was the -- and you can look at the previous  
16 one. What was the period, if any, where you had no communication  
17 coming through? At this -- I want to confirm that at 1620 --

18 A. Yes.

19 Q. -- you had communication coming through.

20 A. That's when it went away.

21 Q. At 1620?

22 A. Yes, sir. It returned by 1632.

23 Q. Would you have been communicating with folks down there  
24 after this to -- in regard to this? I mean, obviously, this thing  
25 happened.

1 A. Yes.

2 Q. You got it back.

3 A. Yes.

4 Q. And there would have been some discussion going back and  
5 forth?

6 A. Yes.

7 Q. And this -- I'm sorry, I missed the first part. These  
8 are the e-page logs?

9 There's nothing here between 1631 and 1638. There's no  
10 entries whatsoever on both of these sets that we have. What would  
11 cause that?

12 A. The communications were via telephone. And I wasn't the  
13 one making them.

14 Q. And I know there was some discussion earlier -- I just  
15 want to clarify again. I'm just trying to make sense of stuff  
16 myself, but Brentwood is not normally manned for your control  
17 facility?

18 A. That's correct.

19 Q. Can you explain -- I'm sorry, one more time, why that  
20 was being manned and what this whole process between moving people  
21 from San Francisco to there or back, can you go over that one more  
22 time, please?

23 A. Brentwood is an alternative system gas control center.  
24 A place that we would man should the system gas control center in  
25 San Francisco becomes unavailable to us.

1           In this case, we were doing it to allow work to take  
2 place in our control room, in gas control in San Francisco. So we  
3 were transferring control out -- we were intending to transfer  
4 control out to Brentwood, and they would have then proceeded with  
5 the normal operations from there.

6           Q.    And what was the extent of the work that was going to be  
7 taking place at your San Francisco facility that you needed to do  
8 that?

9           A.    I don't know the full extent. I believe it included  
10 some wiring.

11          Q.    And that was pre-planned work or how far in advance was  
12 -- do you recall that that work was pre-planned? How much notice  
13 did you have that --

14          A.    It was pre-planned.

15          Q.    And so these folks from San Francisco, because of that  
16 work, for some period of time were going to be physically working  
17 in Brentwood?

18          A.    Yes.

19          Q.    And do you have procedures that your folks -- your  
20 controllers would operate under as far as in the event of loss of  
21 communication, what -- what the procedure is for response?

22          A.    Yes.

23          Q.    Who else was involved in preparing this report? You  
24 said you were -- you contributed.

25          A.    Rick Pena.

1 Q. Anyone else?

2 A. Andy Wenzel. Fanyee Hong.

3 Q. Is that it?

4 A. To the best of my knowledge.

5 Q. And earlier you -- to one of the questions on OQ, you  
6 said you are OQ qualified?

7 A. Yes, sir.

8 Q. Which covered tasks are you qualified for?

9 A. Start and stop compressors, make setpoint changes, issue  
10 the directions.

11 Q. Anything else?

12 A. Not that I recall.

13 Q. Okay.

14 MR. SHORI: That's it for me. Thank you.

15 MR. GUNTHER: Okay. PG&E?

16 MR. FASSETT: No questions.

17 MR. GUNTHER: City?

18 MS. MAZZANTI: Debbie Mazzanti, IBEW.

19 BY MS. MAZZANTI:

20 Q. How many years do you have with PG&E?

21 A. I started in 1979.

22 Q. What's your career history with PG&E?

23 A. I was a helper in pipeline operations. Then I became a  
24 terminal operator at Milpitas Gas Terminal. Then I became -- that  
25 was -- turned into a gas supply coordinator at Milpitas Terminal.

1 Then I became a transmission coordinator, which is a management  
2 position. And then I became a senior transmission coordinator.

3 MR. GUNTHER: Okay. Any questions from Engineers and  
4 Scientists of California?

5 MR. SPERRY: No.

6 MR. GUNTHER: Okay. Any more questions, Pete? Sunil?

7 MR. KATCHMAR: Yes.

8 BY MR. KATCHMAR:

9 Q. Yes, sir. That same document that you were reading  
10 from --

11 A. Yes.

12 Q. -- it has some -- if you turn -- they aren't numbered,  
13 but there's some trends.

14 A. Um-hum.

15 Q. On the back there and, I guess -- well, actually, first,  
16 if we go to page 3?

17 A. Text or --

18 Q. Text. If you look up at the top here, we've got 1954.  
19 So, again, help me out, guys. That's 7:00?

20 A. 7:54.

21 Q. Okay. It says -- the last little line there, it says,  
22 "We are continuing to feed line 132."

23 A. Yes.

24 Q. Can you explain what that means, you think -- what you  
25 think that means?

1 A. That we have not closed any valves. That's how I would  
2 interpret that.

3 Q. Okay. And then 1959, it says, "The line break is at --  
4 39.33 and reports the following valve ops: 44.04 closed at  
5 Healey, main line valve; 38.49 upstream of Healey closed, crews  
6 opened cross-tie valves 1 and 4 at Healey between 109 and 132 to  
7 establish flow to Martin Station." Are you familiar with the  
8 valving?

9 A. Some of it.

10 Q. Do you understand what's going on there?

11 A. Some of it.

12 Q. Can you tell me?

13 A. Valve 40.04 is a main line valve on line 132, and main  
14 line valve 38.49 is a main line valve. Those locations are north  
15 and south, respectively, of the line break at mile 39.33. They  
16 are closing those to isolate the break.

17 Q. Okay. And then why would they open cross-tie valves?

18 A. Without the operating map, I could not say.

19 Q. Okay. And then 24 minutes later, 2023, someone called  
20 to verify we have taken steps to isolate the break to report to  
21 PUC.

22 A. Yes.

23 Q. And then at 2028, Mr. Cenicerros -- that's you?

24 A. That's me.

25 Q. Okay. And it says, "To Dave <sup>CLARE</sup>~~Claire~~: OEC, GRC, and EOC

1 open and team mobilized. Rupture isolated on high pressure line."

2 Can you tell me what those acronyms stand for?

3 A. OEC stands for operations emergency center; GRC stands  
4 for gas restoration center; and EOC stands for emergency  
5 operations center.

6 Q. What's the first one again?

7 A. Operations emergency center.

8 Q. GRC?

9 A. Gas restoration center.

10 Q. And EOC?

11 A. Emergency operations center.

12 Q. Where are each of those located?

13 A. The EOC is a division level. It was in San Carlos.

14 MR. FASSETT: Excuse me, point of clarification. Did  
15 you mean the OEC or the EOC?

16 MR. CENICEROS: I meant to say the OEC, excuse me. The  
17 OEC, division level, located in San Carlos.

18 BY MR. KATCHMAR:

19 Q. The GRC?

20 A. The GRC is transmission system level, located in Walnut  
21 Creek. EOC, company-wide level, opened in 215 Market Street, San  
22 Francisco.

23 Q. Okay. And what is your address there where the control  
24 center is?

25 A. Yes.

1 Q. What is that address?

2 A. 245 -- excuse me, 77 Beale Street, Room 1645.

3 Q. 77 --

4 A. Beale, B-e-a-l-e.

5 Q. Room number again?

6 A. 1645.

7 Q. Okay.

8 MR. FASSETT: Just to clarify, 215 Market and 245 Market  
9 are the original PG&E structure. There's a mezzanine bridge deck  
10 that connects 215 and 245 Market to 77 Beale. It is essentially  
11 on the same block. Those three structures take up an entire city  
12 block.

13 MR. KATCHMAR: Thank you for that.

14 BY MR. KATCHMAR:

15 Q. Okay. So as a tech -- as far as you're concerned, I  
16 guess, at 2032 the rupture was isolated; is that correct?

17 A. I don't know precisely what time the rupture was  
18 isolated.

19 Q. Okay. But you were helping put together this log.

20 A. Yes, sir.

21 Q. Where did you get that 2032 reading?

22 A. The notes were compiled by Rick Pena.

23 Q. And these were notes from all of the controllers?

24 A. Yes.

25 Q. Oh, okay. All righty.



1           So you didn't use any other -- you didn't call the guy  
2 that actually closed the valves and said, "What time did you close  
3 the valve?"

4           A.    I did not personally, no.

5           Q.    Okay. All righty. Because that's 8:32. And down here  
6 below, it says, "Gas transmission time," you see that?

7           A.    Yes.

8           Q.    8:00 p.m. Excuse me, it says, "Valves closed and leak  
9 isolated."

10          A.    Yes.

11          Q.    So that was 32 minutes prior, but that's okay.

12          A.    This is when we communicated to Ed Salas.

13          Q.    Okay.

14          A.    Not when the isolation occurred.

15          Q.    Okay.

16          A.    Two different events -- two different things.

17          Q.    Sure. All right.

18                Now, getting -- if you turn one, two, three, four -- the  
19 fifth page? I'm looking at a trend that says, "MMT," underscore,  
20 "PT, 0083-Mil". I assume -- it's M-i-l-p-t-s -- Milpitas, dash,  
21 TER -- Terminal?

22          A.    Yes.

23          Q.    Line 132, pressure?

24          A.    Yes.

25          Q.    And it appears that -- and I didn't -- it says it's a

1 six-hour tran, starting at 99 at 1559 to 99 at 2159, six hours.  
2 But if you look at the -- it looks like 630, plus a little -- no,  
3 wait a minute, 612. It goes to 623, maybe? The pressure, 623.

4 A. Um-hum.

5 Q. Do you understand how to read these graphs?

6 A. Yes, I do, sir.

7 Q. Okay. Could you explain that pressure increase?

8 A. That pressure was indicating 600 -- if I recall  
9 correctly -- 623 pounds. It may have been 625 pounds. I  
10 discounted it. There was no line supplying Milpitas that had that  
11 much pressure.

12 Q. Okay. What was the highest pressure that Milpitas was  
13 being fed by?

14 A. I'm not sure.

15 Q. Okay. But I guess if you discount it, number one, why  
16 would you discount it and why wouldn't you think it was -- if  
17 you're discounting it, why wouldn't it be 600 or 550 or 500?

18 A. There were three options for feeding -- there's three  
19 pipelines that were feeding Milpitas at high pressure. The two  
20 coming from the south were in the 540 or less range. The one  
21 coming from the north was in the 550 or less range.

22 Q. Okay.

23 A. So I knew there was no available pressure at 625 pounds  
24 within the terminal itself.

25 Q. Right. But I guess what I'm saying is how -- do you

1 agree with the pressure at -- what would that be -- 1600?

2 A. At the beginning of the chart?

3 Q. Yes, sir.

4 A. Yes, I do agree with that pressure.

5 Q. Do you agree that it went to zero?

6 A. The pressure did not go to zero. The indication went to  
7 zero.

8 Q. Okay. And then it went right back up --

9 A. Yes.

10 Q. -- a few minutes later to the three-whatever. And it  
11 maintained that fairly level, and then it went down a little below  
12 300.

13 A. Um-hum.

14 Q. And then it popped way up to 625, or whatever you say.

15 A. Yes, sir.

16 Q. Okay. So are you -- do you agree with the numbers as  
17 they are level there?

18 A. I agree that those are the numbers that were indicated.  
19 But I knew as an operator there wasn't 625 pounds. Just as I knew  
20 as an operator it wasn't zero earlier.

21 Q. Okay.

22 A. They were both false readings.

23 Q. What would have caused that, do you think?

24 A. The communications difficulties and electronics  
25 difficulties that they were having in Milpitas.

1 Q. So the work that was going on down there gave you false  
2 readings?

3 A. Yes, sir.

4 Q. Okay. And at some point they said Milpitas is back on  
5 line, everything's ~~nominal?~~ <sup>NORMAL?</sup>

6 A. Yes.

7 Q. And when do you think that might have occurred? Does it  
8 say it back here somewhere? Because that was going on -- earlier  
9 in the day, right?

10 A. Yeah. It was somewhere around 8:30.

11 Q. So that's 2030?

12 A. Yes, sir.

13 Q. Okay. So the event --

14 MR. FASSETT: Point of clarification: I believe the  
15 earlier -- a bit earlier you asked that about what did 2045 mean,  
16 when it says "communication re-established." You read that out of  
17 the record.

18 MR. KATCHMAR: 2045? There is no 2045.

19 BY MR. KATCHMAR:

20 Q. Anyway, okay. So, I guess, let me ask this question,  
21 then. Is there any mechanical log of pressures on this line that  
22 we could understand what the real pressures were?

23 A. No.

24 Q. Okay. Okay. So, I guess, another -- then the next  
25 question in my mind comes up, if you see that pressure or your

1 controller/operator sees that pressure, why -- I guess, would you  
2 call immediately out there and say, "Hey, I'm seeing 623. What's  
3 the deal?"

4 A. Yes.

5 Q. Okay. So, again, we need the telephone log or the e-  
6 page log --

7 A. Yes.

8 Q. -- to know what you did.

9 MR. KATCHMAR: All right, sir. I guess I'm done.

10 MR. GUNTHER: Okay. California PUC?

11 BY MR. SHORI:

12 Q. Yeah, just, in this particular entry that was asked, you  
13 indicated that these numbers are -- or you didn't believe them to  
14 be correct, and in error, because basically the equipment had been  
15 lost or the communication had been lost, or because of issues  
16 going on down at Milpitas?

17 A. There are two reasons I didn't believe them. Primarily,  
18 because nowhere in the station was 625 pounds available. It did  
19 not exist. Secondly, I knew they were having electronics and  
20 communication problems with the terminal. It's not unusual for  
21 comm problems to produce false data.

*HGC* 22 Q. And in this particular reading, as far as the <sup>RTU</sup>~~RKU~~ board  
23 or the sensor board, it's coming from Milpitas?

24 A. Yes, sir.

25 Q. Okay. And would this be the same reading going to the

1 devices themselves, if the -- this pressure reading is coming from  
2 SCADA to you, is that the same -- that would be the same level of  
3 pressure that would be communicated to the valve or the set points  
4 on the valve?

5 A. I don't know.

6 MR. SHORI: That's it. Thank you.

7 MR. GUNTHER: Anybody else have any questions?

8 BY MS. MAZZANTI:

9 Q. I have kind of a generic question, in the sense that if  
10 you're explaining this to a five year old, when you lose power to  
11 that -- to those controls -- to the mimic board and to the  
12 controls, when you lose communication with that and then it comes  
13 back on, could that be kind of compared to like if I had to turn  
14 off my computer and then I had to boot it back up? And then you  
15 might see everything kind of go to scales that maybe don't really  
16 exist, but it's just because you lost the power instantaneously  
17 and now it's booting back and it's kind of doing some cuckoo  
18 things, but it stabilizes within a very short amount of time?

19 MR. JAQUES: I'm going to have to object to that.

20 MS. MAZZANTI: Okay.

21 MR. JAQUES: I just don't think he's qualified to answer  
22 a technical question like that.

23 MS. MAZZANTI: Okay.

24 MR. GUNTHER: Okay.

25 MR. FASSETT: Excuse me. Bob Fassett, PG&E.

1 BY MR. FASSETT:

2 Q. You mentioned you had three incoming feeds to Milpitas?

3 A. Three high pressure incoming feeds.

4 Q. Three high pressure incoming feeds. You had pressure  
5 reads on those three incoming feeds at some -- the nearest points,  
6 I assume?

7 A. Yes, sir.

8 Q. Is there a compressor between the nearest points and  
9 Milpitas on any of those three lines?

10 A. No, sir.

11 Q. So there would be no reason to believe that there

12 <sup>Am GC</sup> ~~couldn't~~ <sup>COULD</sup> have been a pressure increase from the reads on those

13 three input lines into Milpitas?

14 A. Absolutely not.

15 MR. FASSETT: Thank you.

16 MR. JAQUES: I have one point I want to clarify.

17 BY MR. JAQUES:

18 Q. How about the stations downstream of Milpitas at the  
19 same time that that 623 psi reading, did you look at the  
20 downstream stations to see what the pressures were there?

21 A. Yes.

22 Q. And what were they?

23 A. In the 380 range, 380 to 390.

24 MR. JAQUES: That's all I have.

25 MR. GUNTHER: Any more questions? All right.

1 BY MR. KATCHMAR:

2 Q. Is there anything that we have not asked you here today  
3 that you feel we need to know about?

4 A. No.

5 Q. Okay. If, in the next few days or weeks, something does  
6 come to mind, you're going to have all of our numbers and names  
7 and contact information.

8 A. Okay.

9 Q. If you do think of something, you're welcome to call any  
10 one of us and, you know, report it.

11 A. Okay.

12 Q. We would appreciate that. Thank you.

13 A. Yes, sir.

14 BY MR. SPERRY:

15 Q. Could I ask a couple basic questions? And probably  
16 somebody else already answered, but I just don't know. Just some  
17 real basic stuff.

18 A. Sure.

19 Q. The pipeline 132, the gas was flowing into Milpitas?

20 A. No, sir. No, sir. It flows from Milpitas towards San  
21 Francisco.

22 Q. Okay. You mentioned it as an incoming feed, though.

23 A. I made reference to incoming feeds, but line 132 is a  
24 delivery line. It goes from Milpitas towards San Francisco.

25 Q. But the pressure that we're talking about, the one that



1 had the 625 reading that probably wasn't accurate, that was the  
2 pressure on line 132? That that reading was the volume we're  
3 talking about, right? The one that ruptured?

4 A. I don't recall within the schematic which represents the  
5 piping to the station where I saw the 625.

6 Q. Okay.

7 A. I discounted them immediately, because I knew there was  
8 no 625 pounds available to that station from any source.

9 Q. Right. And besides which, if that was an incoming  
10 reading, right, on one of the incoming lines, and the one that  
11 goes through San Bruno was an outgoing line, it probably wasn't  
12 even the same one. Or is that too simplistic?

13 MR. KATCHMAR: Sir, the graph says line 132.

14 MR. SPERRY: It does?

15 MR. KATCHMAR: Yes.

16 MR. SPERRY: Okay.

17 BY MR. SPERRY:

18 Q. And my other question is, then, was that pressure  
19 reading taken at Milpitas Terminal or close to it?

20 A. Which pressure reading are you referring to?

21 Q. The one that's 625.

22 A. Within the Milpitas Terminal.

23 Q. Okay. Are there any other pressure gauges that take  
24 readings between there and San Bruno?

25 A. Yes.

1 Q. Okay.

2 MR. SPERRY: Is that -- I haven't seen the document. Do  
3 we have those readings, too?

4 MR. GUNTHER: Yes.

5 MR. SPERRY: Okay. Thanks.

6 MR. GUNTHER: All right. Any more questions?

7 Okay. Would you like to make a statement for the  
8 record?

9 MR. CENICEROS: No, sir.

10 MR. GUNTHER: All right. Thank you for coming in here.  
11 It's a big help to us. We appreciate it.

12 (Whereupon, the interview was concluded.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD


IN THE MATTER OF:           PACIFIC GAS & ELECTRIC COMPANY  
                                  SEPTEMBER 9, 2010 ACCIDENT  
                                  SAN BRUNO, CALIFORNIA  
                                  Interview of Mark Cenicerros

DOCKET NUMBER:           DCA-10-MP-008

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DATE:                     September 16, 2010

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been compared to  
the recording accomplished at the hearing.

 /LH  
\_\_\_\_\_  
Richard Friant  
Official Reporter