### UNITED STATES OF AMERICA

### NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

\*

THE EXPLOSION OF APARTMENT
BUILDING 8701 OF FLOWER BRANCH
APARTMENTS IN SILVER SPRING,
MARYLAND ON AUGUST 10, 2016

\* Accident No.: DCA16FP003

\* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \*

Interview of: ROBERT KIRSCHNER

Washington Gas Facilities Chillum, Maryland

Friday, August 19, 2016

The above-captioned matter convened, pursuant to notice.

BEFORE: RAVI CHHATRE

Investigator-in-Charge

### **APPEARANCES:**

RAVI CHHATRE
Investigator-in-Charge
National Transportation Safety Board

RACHAEL GUNARATNAM, Hazmat Investigator National Transportation Safety Board Tel:

KALU KELLY EMEABA, Investigator National Transportation Safety Boar

Tel:

RASHMIKANT AMROLIWALA, Pipeline Safety Engineer Public Service Commission

Tel:

DOUGLAS STAEBLER, Senior Vice President Operations Washington Gas

Tel:

STEVE PRICE, Division Head of Systems Operations Washington Gas

Tel:

SPENCER NICHOLS, Associate General Counsel Washington Gas

Tel:

# I N D E X ITEM PAGE Interview of Robert Kirschner: By Mr. Chhatre 6 By Mr. Emeaba 7 By Ms. Gunaratnam 13 By Mr. Chhatre 14 19 By Mr. Amroliwala By Mr. Emeaba 22

## 1 INTERVIEW 2 MR. CHHATRE: Good afternoon. Today is Friday, 3 August 19, 2016. We are currently in Chillum, Maryland, at 4 Washington Gas, Chillum Station. We are meeting in regards to the explosion of Building 8701, Arliss Street, in Flower Branch 5 6 Apartments, Silver Spring, Maryland. The explosion occurred on 7 August 10, 2016. The NTSB investigation number for this accident is DCA16FP003. 8 9 My name is Ravi Chhatre. I am with the National 10 Transportation Safety Board located in Washington, D.C., and I am 11 Investigator-in-Charge of this accident. 12 I would like to start by notifying everyone present in this 13 room that we are recording this interview for transcription at a 14 later date. All parties will have a chance to review the 15 transcripts if and when they are made. 16 Also, I would like to inform Mr. Robert Kirschner --17 MR. KIRSCHNER: Kirschner. 18 MR. CHHATRE: Kirschner, that you are permitted to have one 19 other present with you during the interview. This is a person of 2.0 your choice: your supervisor, friend, family member or, if you so 21 choose, no one at all.

Please state for the record your full name, spelling of your name, business contact information -- no personal information -- such as work phone, email address or postal mailing address, and whom you have chosen to be present with you during your interview

22

23

24

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1
    today.
 2
         MR. KIRSCHNER: My name is Robert Kirschner, R-o-b-e-r-t,
 3
    K-i-r-s-c-h-n-e-r.
                        I work for Williams Meter Company at 7930
 4
    Cryden Way, in Forestville, Maryland.
 5
         MR. CHHATRE: And whom you have chosen to be with you during
 6
    the interview today?
 7
         MR. KIRSCHNER:
                         Spencer.
 8
         MR. NICHOLS:
                      Spencer Nichols.
 9
         MR. KIRSCHNER:
                         Spencer Nichols.
10
         MR. CHHATRE: Now I would like to go around the room and have
11
    each person introduce themselves. Please state your name,
12
    spelling of your name, your title, and the organization that you
13
    represent, and your contact information such as work phone, email
14
    address or postal mailing address. We will start from my left.
15
         Kelly.
16
         MR. EMEABA: Kalu Kelly Emeaba, K-a-l-u, K-e-l-l-y,
                  I'm an NTSB investigator. Phone number is
17
    E-m-e-a-b-a.
18
19
                          My name is Rashmikant Amroliwala,
         MR. AMROLIWALA:
2.0
    R-a-s-h-m-i-k-a-n-t, and last name, A-m-r-o-l-i-w-a-l-a.
                                                               I work
21
    with the State of Maryland, Public Service Commission, Pipeline
22
    Safety Engineer. My phone number is
23
         MR. PRICE: I'm -- oh, I'm sorry. Go ahead.
24
         MR. STAEBLER:
                        My name is Doug Staebler, I'm the Senior Vice
25
    President of Operations for Washington Gas. Staebler is
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1
    S-t-a-e-b-l-e-r. And my phone number is
 2
         MR. PRICE: I'm Steve Price, Division Head, System
 3
    Operations, Washington Gas, and my cell phone number is
 4
         MR. NICHOLS: My name is Spencer Nichols. My title is
 5
 6
    Associate General Counsel, Washington Gas. My phone number is
 7
 8
         MR. CHHATRE:
                       Who you are representing?
 9
         MR. NICHOLS:
                       I'm representing Mr. Kirschner.
10
                          My name is Rachael Gunaratnam,
         MS. GUNARATNAM:
11
    R-a-c-h-a-e-l, G-u-n-a-r-a-t-n-a-m, NTSB investigator. My phone
12
    number is
13
         MR. CHHATRE:
                       Thank you for that.
14
                       INTERVIEW OF ROBERT KIRSCHNER
15
         BY MR. CHHATRE:
16
         Mr. Kirschner, the reason you are here because you have
17
    information that we think might help us finding out what happened
18
    in this accident. So it's your forum. Please tell us some
19
    personal information, background, your education background,
2.0
    experience, how long you have been doing what you are doing.
                                                                  Walk
21
    us through.
22
         My background before Williams Meter?
23
         All the pertinent background, whatever is related to --
24
         Well, I've been in the car business, the automotive
```

25

business --

- 1 Q. Oh, okay.
- 2 A. -- for many years.
- 3 Q. Okay.
- 4 A. I left that, and I came to work for Williams Meter as a
- 5 credit collector.
- 6 (Noise)
- 7 BY MR. CHHATRE:
- 8 Q. Go ahead.
- 9 A. And they have trained me to -- I've been there about 6 years,
- 10 and they trained me to do some service work, turning on the gas at
- 11 residential homes and apartments when the gas is off. What was
- 12 his other -- just the background, that's it?
- 13 MS. GUNARATNAM: Yes.
- MR. KIRSCHNER: Okay. So I've been with Williams Meter about
- 15 | 6 years now. I don't know what else to --
- 16 BY MR. EMEABA:
- 17 Q. So what education or training did you require to perform your
- 18 current position?
- 19 A. I trained with three or four of the employees with Williams
- 20 Meter for quite a few months. I did a lot of tests and book
- 21 training. I rode with the different employees. I rode with
- 22 management. All along they were teaching me how to do the
- 23 different tests and the pressure checks and the safety checks and
- 24 taught me about the gas, taught me about gas.
- 25 Q. Okay. From your -- virtually they were all on-hands

- 1 training, from what you stated?
- 2 A. Eventually they were?
- 3 Q. On-hands.
- 4 A. All hands?
- 5 Q. Yeah.
- 6 A. On-hands?
- 7 Q. Are there some paper evaluation you received to --
- 8 A. I don't understand. I'm sorry.
- 9 Q. Were there some written evaluations that was part of your
- 10 training?
- 11 MS. GUNARATNAM: Written evaluations.
- MR. KIRSCHNER: Many written evaluations. As far as tests?
- 13 BY MR. EMEABA:
- 14 Q. Paper, written, yes.
- 15 A. Paper tests, yes. Questionnaires and tests and quizzes and
- 16 so forth, yes.
- 17 A. Okay.
- 18 MS. GUNARATNAM: Do you have certifications in anything?
- MR. KIRSCHNER: I have journeyman's license.
- 20 BY MR. EMEABA:
- 21 Q. This still Kalu Kelly Emeaba. Could you please walk me
- 22 through how your day started on all work or non-work activities
- 23 you have performed in the previous day before the time of the
- 24 accident on August 2016.
- 25 A. The day before the accident?

- 1 Q. Yes. What you have done up to the time of the accident.
- 2 UNIDENTIFIED SPEAKER: Let me just ask for a clarification,
- 3 Kelly.
- 4 MR. EMEABA: I can repeat it.
- 5 UNIDENTIFIED SPEAKER: No. The question I have for you is
- 6 | are you thinking that he responded to the accident?
- 7 BY MR. EMEABA:
- 8 Q. Were you involved in the accident?
- 9 A. No, sir.
- 10 Q. Okay. So before the accident on a regular day-to-day work,
- 11 | could you just tell me, lead me through on the work activities you
- 12 perform before the day of the accident?
- 13 A. I work credit for the credit department for Washington Gas.
- 14 Q. Okay.
- 15 A. And I receive my work about 8:30 in the morning. I get it on
- 16 paper. I have it printed out at FedEx. It's emailed to me and I
- 17 | have the paperwork printed. And I get about 45 jobs, different
- 18 houses to go to, and I go around and knock on doors and collect
- 19 money --
- 20 Q. Okay.
- 21 A. -- for Washington Gas.
- 22 Q. Okay.
- 23 A. And I believe that's what I was doing. It was a Monday or
- 24 Tuesday, I think before the accident.
- 25 Q. Can you tell me how did you hear about this accident?

- 1 A. I heard it on the radio on the news, you know, the news
- 2 station. I drive in my car and I listen to the news.
- 3 Q. Have you performed work related to 8701 Arliss Street, Silver
- 4 Spring?
- 5 A. I was at 8703 Arliss Street. They tell me it was on
- 6 June 24th and I did service work there. I turned on a gas meter
- 7 for a certain apartment, number 204; 8703, number 204.
- 8 Q. Besides 8703, what does the turn on the meter involve?
- 9 A. What does turning on the meter involve?
- 10 Q. Yes. What do you have to do to perform that task?
- 11 A. I have to go into the apartment. I have to turn off the gas
- 12 | valves to the appliances. Then I go into the meter room. I have
- 13 to remove the disk from the meter. There's a disk. It's a multi-
- 14 meter rack on an apartment building. So I put new washers in the
- 15 meter and turn the gas on. I set the test hand, and I check the
- 16 test hand for a while to see if there's any movement in the test
- 17 | hand. And if there's no movement, I -- after that I do a soap
- 18 | test with water and soap, and at the same time I have my CGI
- 19 machine, my Ranger tester that's on and sniffing for gas, you
- 20 know, around the meter. I take the meter reading, write down the
- 21 meter information.
- 22 After I'm satisfied there's no movement with the test hand, I
- 23 proceed back to the apartment where I open the valves, the shutoff
- 24 | valves, and again with my Ranger test I check around the stove and
- 25 around any appliance, any gas appliance that might be in the

apartment. Usually it's a furnace or hot water heater or something like that. I -- you know, I'm sniffing for gas the whole time with the machine. I soap test all the connections.

2.0

As long as I'm happy with the -- you know, that I'm not finding any leaks or anything, then I light the appliance. It either has a standing pilot which you have to light with a match or it has an electronic ignition; same with the stove, the range, the oven. So I light that up and let it run for a minute, 2, 3 minutes, you know, just depending on how far away the appliances is from the meter. Make sure there's no air in the lines.

I shut it down. I reset the thermostat to whatever it was on when I got there. I make sure the water temperature is a normal temperature. I set the arrows on the dial so it's a normal temperature, which I believe is about 125 degrees. And that's about it. And I'm done.

- Q. Okay. Kalu Kelly Emeaba. The turn-on procedure you follow, is it the same thing you do when it's also a turn-off -- you are turning off a meter to a customer?
- A. It is not. I do not have to go into the unit, either the house or the apartment if the meter is outside. I mean, all I have to do is go to the meter. I turn the gas off at the riser valve or the stopcock, as they call it. I turn that off. I loosen the swivel heads on the meter. I put a disk in the top of the meter. That blocks any gas. If somebody would come by and turn the gas on, the gas cannot go through the meter to go

- 1 anywhere into the dwelling. So I put a disk in it and, of course,
- 2 | tighten it all down. Same time I have the CGI machine going and I
- 3 make sure there's no leaks.
- 4 Q. And that is what you describe -- this is Kalu Kelly Emeaba.
- 5 What you described is the work you perform at 8703, correct?
- 6 A. Yes, the first work, the turning on.
- 7 Q. The turning on, yes. So have you had work performed at 8701?
- 8 A. No, sir.
- 9 Q. Okay. And when was the last time you performed, you worked
- 10 at 8703?
- 11 A. June 24th is what's here on this paper. I can't recall the
- 12 day, you know, myself. I do know I was there, but I have the date
- 13 here, that it shows I did the work on that day.
- 14 Q. Okay. You mentioned using your CGI. To what extent do you
- 15 apply the CGI?
- 16 A. To what extent?
- 17 Q. Yes.
- 18 A. I don't understand.
- 19 Q. How do you use it? What do you have to do, activities you
- 20 have to do at the meter locations?
- 21 A. That is a sniff gas detecting machine. It's Combustible Gas
- 22 Indicator. Okay. It's programmed and calibrated to, you know,
- 23 take a reading of the gas in the air or a gas reading at a
- 24 junction or a fitting or something like that. So I have that on
- 25 | with me. I turn it on outside the building so it gets a -- to

- 1 calibrate it and do the test, and then I turn the knob to sniff.
- 2 I think it says sniff. And I walk in the building with it and
- 3 it's on. And after I get done turning on the gas, I'm taking the
- 4 probe at the end of it and I'm going around all the connections
- 5 | around what I've worked on.
- 6 Q. This is Kalu Kelly Emeaba. Beside the work you're performed
- 7 on June of this year of 2016, did you get any other report from
- 8 residents of any complaint?
- 9 A. No, sir. You mean for this building or for any building?
- 10 For any --
- 11 Q. For that building or any other building.
- 12 A. No, sir. No complaints.
- 13 Q. Nobody has talked to you and tell you of anything at all?
- 14 A. No, sir.
- 15 MR. EMEABA: Okay. Thank you. That's it for me. I'll pass
- 16 on to Ravi.
- 17 MR. CHHATRE: Rachael, do you have any questions?
- 18 BY MS. GUNARATNAM:
- 19 Q. I just had a question about the CGI machine. Do you
- 20 calibrate it?
- 21 A. We go once a month to a Washington Gas office, like this one
- 22 here, and we install -- we plug it into a machine, a tester, and
- 23 it calibrates. It calibrates it that way.
- 24 O. Once a month?
- 25 A. Yes.

- 1 Q. Okay.
- 2 A. It's every 30 days actually, so --
- 3 Q. Okay.
- 4 A. I usually try to do it every payday, kind of reminds me to do
- 5 that.
- 6 MS. GUNARATNAM: Okay.
- 7 BY MR. CHHATRE:
- 8 Q. Ravi Chhatre. Sorry. I was gone for a few minutes. If I
- 9 ask you a question that's already asked, just tell me it was done
- 10 and we can save ourself time.
- 11 You're a contractor for the gas company. Are you required to
- 12 have same OQ qualifications as the gas company's employees?
- 13 A. I believe I am, yes, and I have the OQ card.
- 14 Q. And how do you get qualified, OQ qualified?
- 15 A. We have exams at the Williams Meter training facility.
- 16 Q. Okay.
- 17 A. You know, I'm not too up on who is doing it. There's people
- 18 that call in. It's a company, I think, that tests us.
- 19 Q. And what kind of test you have to go through?
- 20 A. It's usually a computer program test. You're, you know, on a
- 21 computer screen.
- 22 Q. And yearly or how often you have to renew your
- 23 qualifications, I guess?
- 24 A. Certain different codes have certain expiration dates. So I
- 25 don't know if it's yearly or bi-yearly or --

- 1 Q. Okay. How will you know if your qualifications are expiring
- 2 or have expired? How will you know?
- 3 A. I look at my card every so often.
- 4 Q. Okay.
- 5 A. And I'm also called by the office.
- 6 Q. Your company's office or Washington Gas?
- 7 A. My company's office.
- 8 Q. Okay. Somebody in your company is keeping track of the
- 9 operator qualifications --
- 10 A. Yes.
- 11 Q. -- for all employees? Does Washington Gas check your card
- 12 and check --
- 13 A. Yes.
- 14 Q. -- where you are working?
- 15 A. Not Washington Gas. Williams Meter does.
- 16 Q. Right. But when you come to do a job for Washington Gas,
- 17 does anybody from Washington Gas say show me your card and make
- 18 | sure you are OQ qualified?
- 19 A. I'd have to say no because I don't usually see anyone from
- 20 Washington Gas when I'm at a job.
- 21 Q. Okay. And what is it that you did in Building 8703?
- 22 A. I just answered that.
- 23 Q. Okay. No, don't do it again.
- 24 A. Yeah. I mean --
- 25 Q. No, no. I just want to make sure that question is answered,

- 1 that's all.
- 2 A. I explained the whole procedure.
- 3 Q. Beautiful. Okay. Do you routinely check the piping system
- 4 when you go in?
- 5 A. Yes, I do. I check the piping system. It goes from the
- 6 | meter I'm working on to the unit, and I also check the piping
- 7 system that comes into the building where the gas service is fed.
- 8 Q. You have some kind of a checklist that you have to go in and
- 9 say, okay, meter checked, radiator checked or regulator checked,
- 10 piping system checked? Is there some kind of a checklist like
- 11 | that?
- 12 A. I don't have a checklist, no. But in our computer that we
- 13 have with our vehicles, it asks me questions there what I've done.
- 14 Q. So your computer has a checklist?
- 15 A. We check all things we do --
- 16 Q. But then after you -- I mean, after you are done and go back
- 17 to fill that thing in, right --
- 18 A. Yes.
- 19 Q. -- on the computer? Okay.
- 20 A. Yes.
- 21 Q. Now is there a guideline that tells you that something is
- 22 right, something is wrong or what to worry about? I guess, maybe
- 23 alarms, if you would. How do you know if everything is working
- 24 kosher?
- 25 A. Well, I -- how do you know everything is working kosher?

- 1 You're testing the house line to see if there's any movement in
- 2 | the test hand. So --
- 3 Q. In the test?
- 4 A. In the test hand on the meter.
- 5 Q. Okay.
- 6 A. And if I have any movement there, I know something is not
- 7 kosher, there's something leaking.
- 8 Q. Okay.
- 9 A. Okay. So I don't turn on the gas.
- 10 Q. Okay.
- 11 A. I visually check piping, meter bars, meter racks. We have a
- 12 place where if we notice an AOC, which is an abnormal operating
- 13 | condition, which is I think what you're asking --
- 14 Q. Yes.
- 15 A. -- we either try to remediate it or we report it. If I go to
- 16 a house and I don't see something I'm supposed to see, I have to
- 17 | call it in to dispatch or my office, and they'll direct me on, you
- 18 know, what to do next.
- 19 Q. Which order you follow? Office first and then Washington Gas
- 20 or Washington Gas and then office?
- 21 A. I usually call my office first and they'll tell me who to
- 22 call.
- 23 Q. Oh, okay. Has it ever happened to you in your experience
- 24 | with Washington Gas that you have called because of AOC?
- 25 A. I called my office a while back -- I can't remember how long;

- 1 | a couple of months ago -- because there was no post in front of
- 2 | the meter on a driveway. Okay. There's supposed to be a
- 3 protection post. And I noticed there was no post so I figured it
- 4 was an AOC, so I called my office to make sure I should put that
- 5 | in as an AOC. He told me what to do. I put it in on the computer
- 6 as an AOC. That's what I did.
- 7 Q. But the single-family homes you do or apartment complexes or
- 8 | just a mix?
- 9 A. It's a mix.
- 10 Q. Okay. And how often you went to 8703? Just one time or
- 11 | you --
- 12 A. They have me there as one time. That's all they told me
- 13 about.
- 14 Q. That's right, you told the year, but what is the year? What
- 15 | year you went to 8703?
- 16 A. 2016.
- 17 Q. Okay. Recently?
- 18 A. June 24th.
- 19 Q. June 24th. Did you see any abnormal conditions, anything AOC
- 20 | in that building?
- 21 A. I did not.
- 22 Q. And does Washington Gas offer you any training or Williams
- 23 offer some training?
- 24 A. Yes. They offer lots of training and I've been through a lot
- 25 of training.

- 1 Q. And where is Williams' headquarters?
- 2 A. It's Cryden Way, 7930, I believe is the office address in
- 3 Forestville.
- 4 Q. Now, in 8703, did you go out and check if the vent line is
- 5 blocked, plugged or you don't go --
- 6 A. I do not check vent lines, sir, on a multi-unit building.
- 7 Q. Okay, but 8703, wouldn't that have a vent line?
- 8 A. It's an apartment building.
- 9 Q. Okay.
- 10 A. So I never --
- 11 Q. Check. Okay.
- 12 A. I do not check vents on an apartment building.
- 13 Q. So that's not on your checklist, I guess is what I'm asking?
- 14 A. Not on my checklist, no.
- 15 Q. Okay. Then you wouldn't do it. Okay.
- 16 A. Right.
- 17 Q. Makes sense.
- 18 MR. CHHATRE: And that's all I have for now.
- 19 Go ahead.
- 20 BY MR. AMROLIWALA:
- 21 O. Yes. This is Rashmikant Amroliwala. I work with the State
- 22 of Maryland Public Service Commission. I have just question about
- 23 the OQ that's operator qualification requirement. When you do the
- 24 job for Washington Gas, do you have your OQ card available right
- 25 | now with you?

- 1 A. I do.
- 2 Q. Do you know the what covered tasks or what OQ number for the
- 3 gas turn on and gas turn off in your OQ card?
- 4 A. I do not know the number off the top of my head.
- 5 Q. Okay. If you have your OQ card, can you just show me 0703
- 6 and 0706? That's the requirement for the gas turn on and gas turn
- 7 | off; is that right? Because that's what I got it from the
- 8 Southeast Station, that they told me that this is for the pressure
- 9 relief -- the meter check, pressure relief check, all the
- 10 information.
- 11 A. Okay. I'd have to check it.
- 12 Q. Yeah. So that -- and I need to just make sure that that
- 13 qualification is current.
- 14 A. 0703.
- 15 Q. Yeah.
- 16 A. 2/14/19.
- 17 Q. 2/14/19.
- 18 A. And 070 -- what was the other one?
- 19 0. 06.
- 20 A. 0706.
- 21 Q. Or is there a 0704, -5?
- 22 A. I have 0701, 0702, 0703.
- 23 Q. Okay. What was the --
- 24 A. I have a 2706.
- 25 Q. What was the 0702?

- 1 A. 11/12/16.
- 2 Q. 11/12/16. And 0701?
- 3 A. 11/12/16.
- 4  $\mathbb{Q}$ . 11/12/16. Okay. So these are the code tests that the
- 5 Washington Gas conducted with you, maybe the test or maybe the
- 6 in-house training. I don't know. Whatever the way the training
- 7 needs to be, the material you need to read it or you need to just
- 8 pass the test on the computer or whatever the way.
- 9 A. Yes.
- 10 Q. But the Washington Gas is taking care for conducting the
- 11 | training for you, right, all -- that's the card?
- 12 A. Yes.
- 13 Q. Oh, okay. All right. So then I can -- 00 -- or 0703, I can
- 14 see the current qualification, so that question is already
- 15 answered.
- 16 The second question, when you went out at the 8703 Arliss
- 17 | Street and the Building Number 204, Apartment Number 204, and that
- 18 | was just a gas turn on; is that correct?
- 19 A. Yes, that's correct.
- 20 Q. So when you turn on the gas, you just use the -- downstairs
- 21 in the basement there is a meter rack.
- 22 A. Yes.
- 23 Q. Fifteen, 16 meters. When you turn on gas for that particular
- 24 | apartment, 204, did you check on the meter rack for the leak, that
- 25 | if any other meter is leaking or any leaking in the piping, above-

- 1 ground piping? Do you check?
- 2 A. I have my Ranger machine on so it is sniffing gas in the room
- 3 as I'm in there. I do not check every fitting on that meter bar,
- 4 no.
- 5 Q. Okay, but you --
- 6 A. I check the brick wall for the gas that enters into the
- 7 building, but I do not check the entire meter rack with 16 meters,
- 8 no.
- 9 Q. But you make sure that there is no leak; is that correct? Do
- 10 you check with the CGI? You keep your CGI on or maybe the
- 11 | Gas-Trac --
- 12 A. I have my CGI on, yes.
- 13 Q. -- Gas-Trac on and -- you don't check with the Gas-Trac all
- 14 meter X --
- 15 A. No.
- 16 Q. -- all meters? Normally when you go, as far as I know, that
- 17 | when you go at certain place and when you see the bank of meters,
- 18 so with the Gas-Trac you should just check all the meters and make
- 19 sure that there is no leak in that particular basement area.
- MR. CHHATRE: Okay, next.
- BY MR. EMEABA:
- 22 Q. This is Kalu Kelly Emeaba. Just to follow-up, as a follow-up
- 23 question, and follow-up with what you -- or, I mean, R.K. has just
- 24 asked you, what is your procedure when you go to do a meter turn
- 25 on at the meter location like apartment unit such as 8703 that do

- 1 have lots of meters in there? Can you tell me what does the
- 2 procedure say? Does it say check only the meter you are working
- 3 on or you should do a survey, a leak survey of the system that is
- 4 in place?
- 5 | A. I don't know the answer to that question, what the manual
- 6 says. I do not know.
- 7 Q. Okay. How were you trained to do that?
- 8 A. I don't recall.
- 9 Q. And do you remember how often if when an employee job
- 10 function will require the individual to be requalified?
- 11 A. I'm sorry. Can you say that again, please?
- 12 Q. At this situation or do you remember a situation that a job
- 13 function of an employee like you will need that individual to be
- 14 | requalified?
- 15 A. You're asking when I should be requalified?
- 16 Q. Yes. What situation could you be in that require your
- 17 | requalification?
- 18 MR. CHHATRE: If you don't understand the question, you know,
- 19 maybe he can rephrase it or make sure that, you know,
- 20 communication is there. So do you understand what he's saying?
- 21 MR. KIRSCHNER: I'm not sure I'm understanding. I mean, he's
- 22 asking about qualifications.
- MR. CHHATRE: Oka, then don't answer. Let him rephrase it
- 24 then.
- 25 MR. KIRSCHNER: I mean, I have the qualification, the OQ card

- 1 that says I'm supposed to be qualified, I guess, in 2016, November
- 2 2016 is when it's coming up due for requalification.
- 3 BY MR. EMEABA:
- 4 Q. While you are current with your qualifications, are there
- 5 some actions that you take at the site that would require you to
- 6 be requalified before your due date?
- 7 A. No, sir. If you're asking if I think I should be
- 8 requalified? Is that what you're asking, if I should be
- 9 requalified?
- 10 MR. CHHATRE: I think -- let me see if I'm translating
- 11 | exactly. What he's asking is if there is any action you took that
- 12 | the company might feel that you need to go through requalification
- 13 | check. Is that what you're asking?
- MR. EMEABA: Yes. Yes.
- 15 MR. KIRSCHNER: Has the company ever come to me and said,
- 16 hey, Bob, we think you need to have this redone?
- 17 MR. CHHATRE: Well, Bob, you did this and this. Maybe we
- 18 | need to check and see if you're really qualified to do this work,
- 19 requalified.
- 20 MR. KIRSCHNER: I do not recall them ever asking me that, no.
- 21 MR. EMEABA: Thank you. That's it.
- MR. CHHATRE: Do you have any questions?
- 23 UNIDENTIFIED SPEAKER: That was it. Yeah, I asked them.
- MR. CHHATRE: Okay. Do you have any questions?
- 25 UNIDENTIFIED SPEAKER: Nothing.

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MR. CHHATRE: Thank you so much for coming, and thank you for
1
    your patience in waiting outside for an hour and a half.
2
 3
         MR. KIRSCHNER: Not a problem.
 4
         MR. CHHATRE: Appreciate that.
 5
         Off the record.
 6
          (Whereupon, the interview was concluded.)
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### CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: THE EXPLOSION OF APARTMENT

BUILDING 8701 OF FLOWER BRANCH APARTMENTS IN SILVER SPRING, MARYLAND ON AUGUST 10, 2016 Interview of Robert Kirschner

DOCKET NUMBER: DCA16FP003

PLACE: Chillum, Maryland

DATE: August 19, 2016

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

To the set of Motiles

Katherine Motley Transcriber