## DCA-06-FR-004

# Norfolk Southern Rear-end Collision Derailment

Train No. 226 & Train No. 22R Lincoln, AL

**January 18, 2006** 

# Interview of Dispatcher for NS's East End District

28 pages, including cover sheet

### UNITED STATES OF AMERICA

### NATIONAL TRANSPORTATION SAFETY BOARD

OFFICE OF ADMINISTRATIVE LAW JUDGES

Interview of: SANDRA LAVETT

Comfort Inn Lincoln, Alabama

Wednesday, January 18, 2006

The above-captioned matter convened, pursuant to

notice.

BEFORE: RUSSELL GOBER

APPEARANCES:

RUSSELL GOBER, OPERATIONS GROUP CHAIRMAN National Transportation Safety Board DuPage County Airport 31 West 775 North Avenue West Chicago, Illinois 60185

TOM MCAVOY Federal Railroad Administration

### I N D E X

ITEM							PA	AGE
Interview	of	Sandra	Lavett,	Dispatcher,	2nd	Shift,	Norris	Yard
	By	Mr. Gob	er					4

1	<u>PROCEEDINGS</u>
2	INTERVIEW OF SANDRA L. LAVETT
3	BY MR. GOBER:
4	Q. Can you tell me your name, please, and your address?
5	A. My name is Sandra L. Lavett. My address is 1400
6	Norfolk Southern Drive, Birmingham, Alabama.
7	Q. What's your company phone number?
8	A. Area code
9	Q. Okay. Sandra, what do you do for Norfolk Southern as
10	a train dispatcher?
11	A. I dispatch the trains between Birmingham and Atlanta,
12	between Birmingham and Chattanooga, Wednesday through Friday,
13	and from Green (ph.) to Senoia. And on Saturday and Sunday
14	they add a territory between Birmingham and Columbus, Georgia.
15	Q. Okay. Is most of your work on a CTC system?
16	A. No.
17	Q. Okay. On the territory between Birmingham and
18	Atlanta that the trains that had the accident, was that CTC?
19	A. Yes.
20	Q. Okay. Before I get lost in what I'm doing, how long
21	have you worked for Norfolk Southern
22	A. No, it was Norfolk Southern. I remember I hired. I
23	was hired in 1985, so that would be what, 21 years.
24	Q. Okay. Did you hire on as a train dispatcher when you
25	started?

1 A. No.

2 Q. Okay. Just give me a quick itinerary of what your 3 jobs have been.

A. I hired in Jacksonville, Florida as a clerk and I
worked in Jacksonville for -- I think it was about 12 years and
transferred to Birmingham in 1997, and I've been a train
dispatcher since 1997. I believe my seniority date is October
the 25th of 1997.

9 Q. Did you go through a train dispatcher's training 10 program?

11 A. Yes.

12 Q. Just sitting in with other dispatchers and also a 13 classroom?

14 A. Yes.

Q. Okay. As a train dispatcher, how many yearsseniority do you have?

17 A. From '97 until 2006, nine years.

18 Q. Okay.

A. Well, not quite, because I -- October would be abouteight years and what, some odd days?

Q. Okay. So you take efficiency tests to see what kind of train dispatcher you are? Do you have rules practice or --A. I have rules practice once a year.

Q. Okay. What kind of grading do you have to make on that to pass?

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1 A. Eighty.

2 Q. Okay. Do you usually pass?

A. Yes, yes, I pass.

4 Q. Okay. Are most of the questions out of the operating5 rule book?

6 A. Yes.

Q. Okay. So you're a qualified train dispatcher with nine years of service, and part of your responsibilities is the line between Birmingham and Atlanta, which is a CTC or centralized traffic control system?

11 A. Yes.

Q. Okay. On that line, do you have any other -- do you have any monitoring systems on there that tells you anything about the train other than the signals? Wide load detectors, high/wide, hot box, that kind of stuff.

16 A. Usually, no.

17 Q. Mechanically are there?

18 A. Mechanically, yes, there are detectors that --

19 Q. About every 20 miles or so?

20 A. Yeah.

21 Q. Okay.

A. There's detectors, hot box detectors, high/widedetectors, dragging equipment detectors.

Q. Okay. Was there any occasion yesterday for either one of these trains that was involved in the accident to have

1 any -- any kind of delay after they left Birmingham that you
2 remember?

A. 226 probably got a little delay leaving Birmingham by following a freight train between what we call Lubbock (ph.) and Central. That is a point where the trains would leave the line going from Birmingham to Atlanta. It would leave that line and head towards Columbus, Georgia, and it was following that train.

9 Q. Okay. Did you have any delays for doors open or 10 anything like that on either one of the trains, that you're 11 aware of?

12 A. No.

Q. Okay. According to the road foreman that was riding on the train that was struck, he allowed his conductor to get off the train at Leeds and close a door on -- on a car in his train, because somebody had called on the radio and said that a door was open. Were you familiar with that?

18 A. I was not notified.

Q. Okay. If -- if the conductor decided to ride the train, or if the conductor decided to get off the train and make part of his trip in any other way besides riding on the train, would you be notified of that?

23 A. I don't understand the question.

Q. Okay. If somebody got off the train and drove a car along side of the train, would you be made aware of that?

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A. Somebody -- I still don't --

2 Q. If the conductor got off the train and drove the road 3 foreman's car, would you be made aware of that?

A. Probably not. I don't know if they would tell me or5 not.

б Ο. Okay. According to the road foreman, as a 7 convenience to moving the trains, that because he left his vehicle at Leeds and that the train was notified a track person 8 9 that a door was open, that he gave the keys to his vehicle to 10 the conductor and told him to drive the car to the station at 11 Lincoln because they could move the train and it wouldn't block 12 traffic as much. Is that a reasonable thing to do? I'm not 13 trying to get anybody into any trouble.

A. I know what you're -- I know it's -- let's put it this way. It's not a normal -- I would say it's not a normal thing to do.

Q. Okay. But because the person that's allowing this to be done is on the train taking the place of maybe the conductor and he's a supervisor, is there anything unusual about that kind of activity? A road foreman has the authority to do that, doesn't he or does he?

22

A. I don't know.

Q. Okay. All right. Yesterday the conductor drove the road foreman's car from Leeds to Lincoln and the train dispatcher was not aware of that.

- 1
- A. That's correct.

2 Q. Okay. Okay. That's really not (inaudible). I wish3 I hadn't found out.

A. I wish I hadn't found it out, too.

5 Q. What was your first indication that there was a 6 problem at Coosa?

A. My first indication that I was pretty sure there was
a problem was when I saw the track light come on my computer
between Lincoln and Embry on the main line.

Q. Okay. So that's past the switch for the train to go in the siding. Did something cause that? Normally speaking -and if that switch hadn't been lined back at Coosa, there would be nothing to make a track light on the main line from Coosa to Embry, is that correct?

15 A. That's correct.

16 Q. And you got a track light on that section of the 17 track?

18 A. I had a track light on the main line between Coosa19 and Embry.

20 Q. Okay. And that gave you some --

A. Concern.

22 Q. Concern. What did you do about your concern?

A. I called 22R and asked him if there was a problem and he said no. I'm trying to remember if he asked, was he showing in the clear and I said no. I said I'm still showing --

showing them in the OS circuit there at Embry -- at Coosa. I'm
 sorry, at Coosa.

3 Q. Could you remember how long he'd been stopped there
4 at --

5 A. He hit the OS circuit at 4:03.

6 Q. Okay.

7 A. This was at 4:20.

Q. Okay. Did you think that was unusual that he'd been9 there so long and he hadn't cleared yet?

A. He was 8200 feet long. The siding is 8900 feet. For a train that long and a siding that -- I would've had -- I would have expected him to probably take about 10 to 15 minutes to pull in there to get it pretty much in the clear and my switch show clear and then starting lining for the main line.

Q. After you got the track light between Coosa and Embry on the main line, what did you do then?

A. That's what I was telling you. I started -- I called 22R and asked him if there was anything wrong and he said no. Was he showing in the clear, and I said no, you're still showing in the OS circuit. And he said okay, I'll try to pull down a little bit more. And I said okay and that's whenever I started trying to call 226.

Q. Okay. So just instinctly, you wanted to know wherehe was.

25 A. That's right.

- 1
- Q. Did you --

A. I felt like that there was something wrong. I felt like there was something wrong with 226. I don't know why, but I just felt like 226 -- I felt like 226 had run through the switch.

Q. Okay, 226 had run through the switch. How could 2267 run through the facing point of the switch?

8 A. Well, what I thought -- and this is just what I had 9 thought -- was that there was just something wrong with the 10 machine.

11 Q. Okay.

A. I thought that maybe 22R, okay, he was in the clear and maybe there was -- this is what I was hoping. This is just what I was hoping, that 220 -- 22R was in the clear and maybe the switch was lined or maybe something was wrong with the switch or something --

17 Q. Something might be out of correspondence or --

18 A. Well, no, I know it wasn't correspondence because it19 was not blinking.

20 Q. Okay.

A. It was solid and the lock light was on and I just thought, well, maybe 226 came through there and maybe he just came through there so fast that he just -- he just went through and just kind of went down the main line or something like that and he's just -- he's just down the main line.

Q. Okay. Had you had any thoughts about 226, from like
 Pell City to Riverside or anything like that, any unusual
 activity there?

4 A. No.

Q. Okay. So you knew that something -- instinctively,
something wasn't right.

7 A. Something was wrong.

8 Q. And then, how long was it before you identified a9 problem?

10 A. Whenever Aaron called me.

11 Q. Okay. And Aaron is who?

12 A. The engineer.

13 Q. On which train?

14 A. 226.

15 Q. Okay. What did he tell you?

16 He said, we've got a problem or something to that Α. 17 effect. And I said, what's the matter, Aaron? He said, we've 18 run into the back of 22R. I said, are you hurt? He said, 19 we're hurt bad. I said, do I need to get the emergency people And he said, they're on their way. He said, I think 20 there? 21 they're pulling up now. I said, do I need to get the fire 22 department or anybody there? He said no. He said, everything's on fire. But are you okay, and he said no. My 23 24 face is all cut up and it's all bloody, and that's whenever the 25 conversation -- do you want to know the whole conversation?

1

Q. Yes, ma'am.

2 He said his face was all cut up, it was all bloody, Α. and I was trying to -- all I could think of was that his face 3 4 was -- you know, I don't know how bad he was bleeding. All I could think of was that, you know, he's bleeding bad and he's 5 6 cut real bad, you know, he could possibly go into shock and you 7 know, maybe -- I don't why I was thinking, you know, he could fall asleep and all I could think of was to keep him talking, 8 9 keep him talking. And so that's what I just kept doing. I 10 said, you know -- I said okay. Well, Aaron, how's the other --11 how's everybody else? I said look around. You know, I said, did the other guys get out? I said, you know -- and then, as 12 he was talking, I screamed for Jackie. 13

14

Q. Who's Jackie?

15 Α. Jackie is the chief. Jack Phelps (ph.). And you 16 know, he didn't hear me. And so -- because I wasn't going to 17 leave this guy. I wasn't going to get up. I wasn't going to 18 say hold on for just a minute. I got to -- you know, I wasn't 19 going to leave him. And -- and he said, well, the conductor trainee, his ankle was -- his ankle was broke and he thought 20 21 that the conductor, you know, his hips were broke or something, but he said -- he kept saying, you know, he was -- he said 22 everything's on fire and I just kept -- and I kept talking to 23 24 him and just telling him, you know, everything's going to be all right. You know, everything's going to be all right. 25 Не

1 said, everything's on fire. Then he said it's just a mess. I 2 said, don't worry about the mess, you know. I said, that mess 3 can be cleaned up. I said, we got -- I'm just glad -- you 4 know, I'm just glad you're okay. Thank god you all are okay. 5 Just thank god you're okay.

б And I screamed for Jackie again and he came in there 7 and of course, Jackie wanted to know, was the engines on the ground, you know. So I asked him. I said, you know, Aaron, I 8 9 said, are the engines, are they derailed? And he said, yes, 10 He said, everything's on fire and it's a mess. And so ma'am. 11 some emergency people were here and everything and I just kept 12 talking to him. I kept talking to him and you know, I said, 13 don't -- you know, don't go. I said, you just, you know, stay 14 with me. I said, I'm going to be right here. I'm going to be 15 right here with you, you know, and we're going to get you help. 16 And you know, I said, you know, we're just glad you're here, 17 you know, and everything and everything's going to be all 18 right.

19 You know, is there anybody, you know, who we need to call for you or anything? He said, no, I'll be okay. 20 You 21 know, I just kept talking to him and talking to him. And I guess the emergency people finally got around to him and he 22 said, here, I'm going to give the phone to the conductor. So 23 24 he gave the phone to Mr. Quinn and he was talking to me, and I asked him how he was and he said that his chest was hurting 25

1 him, and he said that he thought he hurt his back. And you know, I -- you know, I had again (inaudible) we're going, you 2 3 know, and all this kind of stuff. And I asked him, you know, 4 how fast did they think they were going? He said, I don't know, Sandy, you know. I said, well, don't worry about it. 5 Ι 6 said, you know, we're just glad you're here, you know, that 7 you're okay. You know, I hated to ask him those questions. You know, it just tore me up. 8

9 (Off the record.)

10 (On the record.)

11 MR. GOBER: Okay.

12 MS. LAVETT: Okay. Are we back?

13 MR. GOBER: Yeah, on the record.

MS. LAVETT: Aaron Smith was the one that I spoke to first and Monte Quinn was the one that I spoke second and I never spoke to the conductor trainee. They were apparently working on him, the emergency personnel were working on him. His name is Blake Mashburn. He's the one that had the broken ankle whenever they got there.

20 BY MR. GOBER:

21 Q. Okay. What was Monte Quinn's job?

22 A. Monte Quinn was the conductor --

- 23 Q. Okay.
- 24 A. -- on the job.

25 Q. And Blake Mashburn was a trainee conductor?

A. Conductor, yes. A trainee. And I did ask Aaron, whenever I was talking to him, I asked him how he got off the engine, or I asked him how -- if they jumped off, you know, as they were pulling in, you know, whenever they saw, you know, what was happening and he said no, that they rode it out.

6 Q. Okay.

A. And he did say that -- he said they came around on a clear. He said, Sandy, we came around on a clear and we were lined in on 22R. The switch was lined and we ran into the back and 22R was in the clear.

11 Q. Did you have anything on your board to indicate that 12 it was lined up on a clear?

13 A. No.

Q. Would you have had -- and you would have had some kind of signal because the switch was open at Coosa, but what would it have shown on the board?

A. It would have been clear. It would've been white -would be the easiest way for me to explain it, whereas I actually had a track light which is -- indicates as red in the OS circuit.

Q. Okay. Is that because the train was on the circuit?
A. That's because it was indicating something was on the
OS circuit.

Q. Um-hum. And with that, under normal setups, could 25 226 be operating on a clear?

- 1
- A. No.

2 Q. If he was operating on anything better than a 3 restricting, would you have known it?

A. I wouldn't have known that he was operating on a 5 restricting.

6 Q. Okay. All you would know is that --

7 A. He --

Q. -- there was a train ahead of him and the switch was9 still lined for the siding?

A. All I know is that he should've had a stop at Coosa. That's all I know. I don't know what his previous signal would've been. I don't know what the intermediate's display.

Q. Yeah, maybe it's -- back so it wouldn't tell you -A. Yeah. The only signals that I control and that I
know that display are the home signals, the absolute signals.
Q. Okay. Did you have to -- did you have your signal at

17 Pell City set up for routing, or did you have to give him a 18 signal at Pell City?

A. I don't control Pell City. That's an intermediatesignal.

Q. Okay. What is the next home signal before reaching Coosa? You would've given him a clear to go through there, right?

24 A. Yes.

25 Q. Okay. You were talking to Mr. Smith and Mr. Quinn

1 and you knew that they were hurt. What did you do after that? 2 Α. -- with him. 3 0. Okay. Were you on the radio with him? 4 Α. No, I was -- Aaron had called me on, apparently, his 5 cell phone and he had called me to my phone through --6 Ο. Is there ---- my radio. 7 Α. Is there a transcript of that or is there --8 Ο. 9 Α. Yes. -- a recording of that? 10 Q. 11 Α. Yes. Okay. The Safety Board needs to get a copy of that. 12 Q. 13 After you hung up, what did you do? 14 -- it was my track supervisor, which was Mickey Ward. Α. 15 He was already en route. He had been out at Leeds, Alabama, with a rail train, but I called him on the radio and he was 16 17 already en route and I got him on channel two and he said, tell 18 me that big puff of black smoke that I see 10 miles away is not 19 I said, well, it is. And so I told him where it was and us. 20 he said okay. 21 Ο. Since he was at Leeds, it's possible he could've talked to the 22R earlier about a door. 22 23 He probably did. He probably was the one that talked Α. 24 to them if he was at -- yes, that was there at Leeds --25 Q. Okay.

-- and he was the -- if they said track people, it 1 Α. was either him or maybe Mike Adams, because they were there at 2 Leeds with the rail train. I believe Mr. Tifton called me 3 4 and -- and I've listened to the tapes and I did not hear him say about the fire trucks. All I heard him say was that we 5 6 need to cut these crossings. And I thought he was talking 7 about just flat out traffic, you know, to cut the crossings so that the traffic could get through. And I told him -- well, I 8 9 actually -- let me back up.

10 While I was talking to Monte Quinn, the conductor, I 11 had put him on hold for just a minute and I had told 22R, do 12 not move your train, do not move your train, because I didn't 13 know what was going on, you know, what the emergency personnel 14 was going around the rear with the guys. I didn't know how 15 many there were, the fire people. I didn't know what -- so I 16 didn't want them to move anything. So when Mr. Tifton called 17 me, I didn't even know if they knew if they had been hit.

18 Q. Um-hum.

A. So at that time, I took the opportunity to tell him that they had been hit and -- which I didn't even -- I didn't know if he knew.

22 Q. Um-hum.

A. And he didn't seem to act like he knew, because hejust said, you know, what's going on?

25 Q. Well, he told us he didn't know, so --

1 A. Yeah.

2 Q. Okay.

3 Α. So I told him, you know, that 226 had run into the 4 back of him, that, you know, he might want to go back there because we had three injured. We had fire trucks all around, 5 6 you know, emergency personnel all around. You know, if you 7 need to move the truck -- if you need the train moved. And so you know, I did what I thought was right. 8 9 Q. Okay. You certainly --10 I didn't know what else to do. Α. 11 What else did you do? I'm not laughing at you. Ο. I know. 12 Α. 13 I'm just --Q. 14 Oh, what -- okay, what else did I do. I quess I kind Α. 15 of just went back to working and you know, doing what I needed 16 to do. 17 Ο. Did you have any other activities going on? Yeah, I had the north end between here and 18 Α. 19 Chattanooga and kind of got it caught up a little bit. The chief dispatcher helps you notify the management 20 Ο. 21 of the problem? 22 I guess they were doing what they had to do. I don't Α. know. I never saw them anymore. Jackie never did come in --23 24 Q. What time --25 Α. -- anymore.

1 Q. What time did you go on duty?

2 A. 2:00 p.m.

3 Q. And what time did you get off?

A. Well, I was relieved -- they relieved me at I'd say
about 27 of 8:00 and I was taken for a drug test last night.
Q. Okay. Do you have any concern about the fact that
you had to take a drug test?

8 A. Uh-uh.

9 Q. Okay. Do you use drugs or alcohol?

A. No, I'm on -- I mean, I take medications. I mean, I take prescription medication, but I don't, you know -- no, I'm a recovering alcoholic. I haven't taken a drink in --

13 Q. When you have a bad day like that, what do you do? 14 Do you ever think about taking a drink?

- 15 A. No.
- 16 Q. That's cool.
- 17 A. --.

18 MR. GOBER: Okay. Mr. McAvoy (ph.), do you have any 19 questions?

20 MR. MCAVOY: No, I don't think so.

21 MR. GOBER: Okay. Sandy, do you have any questions?
22 UNIDENTIFIED SPEAKER: --

23 MR. GOBER: Because the signals between Pell City and 24 Coosa are directly involved in this. If there's any 25 clarification we need to make, tell me.

1 UNIDENTIFIED SPEAKER: If you're not sure --2 MS. LAVETT: I'm not sure. I have to sit there and 3 look at my board. You know, I sit there and look at it every 4 day. Okay. I'd have to look at my board or either look at 5 timetable, because it's --6 MR. GOBER: Well, usually you have --7 MS. LAVETT: It would be the most --8 MR. GOBER: -- sidings every so often and normally 9 the control points are on each end of the siding. 10 MS. LAVETT: Right. It would be the most east end of 11 the siding and I can't remember if it's Roberts -- it's Roberts 12 and Holt (ph.), or either Holt and -- it's Roberts and Holt. It'd be Holt. 13 14 MR. GOBER: Okay. 15 MS. LAVETT: Holt. 16 MR. GOBER: Okay. 17 MS. LAVETT: Holt. MR. GOBER: 18 And that's before you get to Coosa --19 MS. LAVETT: Before. 20 MR. GOBER: -- and Embry. 21 MS. LAVETT: Coosa and Embry, yes. 22 MR. GOBER: Okay. 23 MS. LAVETT: Uh-huh. I'm sorry. 24 MR. GOBER: No problem. It's just clarification. 25 MS. LAVETT: Yes.

1

MR. GOBER: So that was good.

2 MS. LAVETT: Yes.

3 UNIDENTIFIED SPEAKER: That's all the questions I
4 have.

5 BY MR. GOBER:

б Q. Okay. If you have anything else -- Sandy Lavett, do 7 you have any comments you'd like to make, any statements you'd like to make about how we can prevent an accident like this in 8 9 the future? Any comments at all? You don't have to. Whatever 10 you're comfortable with. If you have anything to say, tell us. 11 Yeah, I do. There putting in a new computer system, Α. a DMTS. 12

13 Q. What does that mean?

14 A. Direct train --

Q. If you know what it means, tell us. If you -- it's just an acronym for a new type of dispatching system?

17 A. Yes.

18 Q. Okay, tell us about what your comments are.

A. My comments are, I've been seeing some real funny things happen on my board recently, since they've been putting this in, and I reported two things that happened on Sunday to a supervisor. And --

Q. Does this affect the territory of Coosa at all?A. No. No, it doesn't.

25 Q. Okay. What you're saying is that whenever you make

1 change, you need to make sure it's set up properly before
2 you --

A. I'm just saying --

4

Q. -- put it in operation?

5 A. I'm just saying I don't trust the signal system 6 anymore and I don't think the men would put their trust in it 7 anymore, either. And especially with this new computer system 8 coming in.

9 Q. Have you seen anything out there on your standard CTC 10 that would cause you to question the safety of the system?

A. Well, I've had -- well, track lights -- the trains go through the OS circuits and it looks like on my board that the signals have failed in their face and the trains never report the signals following in the their face. It's like the track light doesn't catch up with the computer.

16 Q. Does it happen like when something -- where there 17 are -- or does it happen any time?

A. It happens any time -- coming into Lubbock on Sunday, where my whole computer system just locked up and the signal was sitting there blinking out of correspondence, and I knew that the signal was -- it was a restricted route to come in from the yard and there was no way I could unlock it until we ran a train through there on a restricted route and unlocked it.

25 Q. Okay. In a case like that, would you call ahead to

1 the train crew and say hey, we're out of correspondence in some 2 way. You know to go through there --

He had a --3 Α.

-- or does he go by the signal? 4 Ο.

He had a good route. 5 Α.

б Ο. He goes by the signal. You just don't know how to 7 control it.

8 Α. I couldn't knock it down.

9 Q. You can't --

10 I couldn't do anything with it. I'm not going to Α. 11 trust the signal system -- I can tell you that.

12 Q. As a dispatcher, how would you operate differently if you didn't trust it? 13

14 I'd get all of our territory --Α.

15 Q. If you did that, would you have to run on the 16

track -- or how would you operate?

17 Α. -- our territory. If you can't trust the signal system, take it out. 18

Okay. Any -- and that's a fix. 19 Q.

20 I mean I'm sorry. I just -- you know, I don't want Α. 21 to see anybody get killed, but I -- you know --

22 We understand that and we appreciate it. Q.

And I know that's drastic --23 Α.

24 Q. Okay.

25 -- but I don't want to see anybody else get through Α.

1 and do --

2 Q. Okay.

3 A. -- anything else.

MR. GOBER: Okay. Well, it's -- do you have any 4 5 questions than have already been asked? I don't have any more. 6 We do have the number where we can reach you, so we appreciate 7 you coming in and if we need you, we'll call you. 8 MS. LAVETT: Okay. 9 And I hope I didn't upset you too much. MR. GOBER: 10 MS. LAVETT: No. I hope I didn't upset you. No.

11 (Whereupon, the interview in the above-entitled 12 matter was concluded.)

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#### CERTIFICATE

This is to certify that the attached proceeding before the NATIONAL TRANSPORTATION SAFETY BOARD IN THE MATTER OF: Norfolk Southern Rear-End Collision

Lincoln, AL January 18, 2006 Interview of Sandra Lavett

DOCKET NUMBER: DCA-06-FR-004

PLACE: Lincoln, AL

DATE: January 18, 2006

was held according to the record, and that this is the original, complete, true and accurate transcript which has been compared to the recording accomplished at the hearing.

> David Martini Transcriber