UNITED STATES OF AMERICA NATIONAL TRANSPORTATION SAFETY BOARD

In the Matter of:

SS NORWAY

DCA 03 MM 032

Miami, Florida

Thursday, June 1, 2003

The above-entitled matter came on for the Interview of Minas Myrtiois, pursuant to Notice, at 1:45 p.m.

APPEARANCES:

For the National Transportation Safety Board:

BRIAN CURTIS JIM WALSH BARRY STRAUCH

For the United States Coast Guard:

ERIK LASALLE KEN OLSEN UNKNOWN TORRES

For the Bureau of Veritas:

MICHEL LAMBERT

Also Present:

RICHARD LEHRER CURTIS MASE JON SALE

I N D E X

WITNESS:			PAGE:
Minas Myrtiois -	-	<u>=</u>	3
-	by Mr.	Leo Unknown	10
_	by Mr.	Curtis	10
_	by Mr.	Montorez	20
_	by Mr.	Walsh	25
_	by Mr.	Strauch	46
_	by Mr.	Olsen	65
_	by Mr.	Roth-Roffy	72
_	by Mr.	Torres	75
_	by Mr.	Walsh	77

1	PROCEEDINGS
2	10:25 a.m
3	Whereupon,
4	MINAS MYRTIOIS
5	having been first duly sworn, was called as a witness
6	herein and was examined and testified as follows:
7	
8	EXAMINATION
9	BY MR. ROTH-ROFFY:
10	Q Mr. Myrtiois, how are you doing? We are
11	conducting an interview with you with regards to the
12	incident that happened last week on the Norway, last
13	Sunday, May 25. Your position with NCL?
14	A Superintendent, Nautical Operations. I am
15	the Designated Person.
16	Q And the DP?
17	A Mm-hmm.
18	Q How long have you been the DP?
19	A September last year.
20	Q How long have you been with NCL?
21	A June 19, 2000.
22	Q As the DP ashore, who is your direct contact
23	with on board the Norway?
24	A Direct contact on the Norway?
25	Q Well, who controls the SMS system on the

1	vessel'	2
	VESSEL	:

- 2 A Well, maybe I need to clarify that there's
- 3 not one specific person that I have a direct contact
- 4 with.
- Q Okay. Well, who do you contact with then?
- **6** A If you could be more specific with the
- 7 question, because the function of the Designated Person
- **8** is a link between the seaport management and the
- 9 office, so in this capacity I report directly to the
- 10 president, if and when there is an issue.
- 1 Q Okay. But I don't expect that if every crew
- member on the Norway has an issue they're going to call
- 13 you. I would think it goes through some type of
- 14 channel on the ship for them to address and then for
- you to follow up on.
- 16 A That is correct, but also they have the
- 17 privilege and they actually encourage calling directly
- if they feel that there is an issue not properly
- **19** addressed.
- 20 Q Okay. Well, if it's properly addressed if
- 21 there is an issue and it's going through the regular
- chain on board the vessel, how does it then get to you?
- 23 A If it is properly addressed, then most likely
- 24 it's not going to get to me.
- 25 Q If it has to be addressed to you?

2	information could come from anybody.
3	Q Who is responsible aboard the Norway for the
4	SMS? I'm sorry, your system is the SEMS.
5	A Well, the primary responsibility is the
6	ship's management, starting from the ship's captain and
7	going down, so everybody has a piece of the pie.
8	Q Who on the Norway is in charge of making sure
9	everyone is familiar with the SEMS?
10	A The ultimate responsibility again starts with
11	the captain, going down accordingly.
12	Q All right. If there are safety concerns, who
13	receives those if they're coming from the ship?
14	A What kind of safety concern?
15	Q Any safety concern. The decks remain
16	slippery after they're washed and it could be a
17	tripping hazard. If that's filed as a safety concern,
18	who ultimately ashore receives that safety concern, if
19	it's generated in paper form above the ship?
20	A Right. Well, again, most likely if there is
21	a safety concern identified by the crew, the most
22	natural step is that the immediate supervisor will be
23	notified. If it is not addressed appropriately to the
24	understanding of the crew member who is having the
25	concern, then they have the responsibility of bringing

A Again, there is not one specific person. The

- 1 that to the higher level.
- 2 And basically, at any point of time anybody
- from the ship's compliment is feeling that there is an
- 4 issue which is not appropriately addressed through the
- 5 appropriate channel, then they are free to call me with
- 6 that concern.
- 7 Do you have any safety concerns in your
- 8 possession? Not here today, but in files?
- **9** A No.
- $\mathbf{0}$ Q From the Norway, no safety concerns?
- **11** A No.
- 12 Q Who is in charge of training the crew in the
- SEMS?
- 14 A Again, it is a shared responsibility within
- the departments or division heads. There's a hierarchy
- 16 like everything else on a ship. Certain aspects of the
- 17 SEMS, for training purposes they're assigned to
- 18 specific individuals.
- 19 So for let's say hotel issues, you start with
- the hotel director, going down.
- 21 Q Do you know how often the Norway is audited
- **22** internally?
- 23 A Every year.
- 24 O And who conducts those audits?
- 25 A The internal auditing team.

1	Q	Are you a part of that team?
2	А	No, I'm not.
3	Q	Do you know who is a part of that team?
4	А	Yes.
5	Q	Who is that?
6	А	That's the leader of it is Peter Randall,
7	who is th	e vice president of environmental and
8	regulator	y affairs. One person from the audit team
9	actually	is Leo in certain occasions. Stephen Seaman
10	(phonetic), I'm sure you have met him as well.
11	Q	Yes.
12	А	Dr. Richard Wade and Captain Graham Barton,
13	who is an	outside consultant.
14		MR. CURTIS: I'm sorry, who was the last one,
15	Dr. Richa	rd Wade?
16		THE WITNESS: Wade.
17		MR. LEHRER: W-a-d-e.
18		THE WITNESS: Yes.
19		MR. CURTIS: And Captain?
20		THE WITNESS: Graham Barton.
21		MR. CURTIS: Graham Barton?
22		THE WITNESS: Mm-hmm.
23		BY MR. ROTH-ROFFY:
24	Q	Do you know how often on the ship they have
	_	

safety meetings regarding the SEMS?

25

1	A	They have monthly meetings.
2	Q	Once a month?
3	А	Yes.
4	Q	Do you know approximately with a ship that
5	size, I k	now, but approximately who is in attendance
6	and who h	olds those meetings?
7	А	Yes. Well, what we're talking about is the
8	Safety and	d Environmental Protection Committee, where
9	there are	representatives from the crew, each division.
10	The mean	s of that meeting are for consideration for
11	the ship'	s management for the Safety and Environmental
12	Managemen	t meeting now, so they go through the steps.
13	Q	And at these meetings, if someone had any
14	concerns,	they could bring them up at that time and
15	they would	d possibly be addressed?
16	А	And possibly be (inaudible), yes.
17	Q	And again, if an issue could not be addressed
18	at that m	eeting, any crew member has the right either
19	to contac	t you or to initiate a safety concern report?
20	А	Correct.
21	Q	In all the time that you've been a DP for
22	this comp	any, no safety concern reports have been
23	generated	from the Norway?
24	А	No.

25

Q

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That's impressive.

1	A Not directly to me.
2	Q Where would they go to then? Might some be
3	out there if they weren't directed to you?
4	A I am not aware of that.
5	Q But they all should come to you?
6	A Yes. If there is again, the process is
7	that if there is something, and this is pretty well-
8	defined in our system, that any of the crew will feel
9	that not appropriate action is taken to rectify the
10	problem, they know how to contact me immediately.
11	As a matter of fact, we encourage the crew to
12	contact me immediately.
13	Q And by not receiving any safety concern
14	reports, would you say the SEMS system is working
15	aboard the vessel?
16	A Yes.
17	MR. LEHRER: Rob, if I may, I'm not going to
18	ask a question, but just as a point of clarification,
19	this is Richard Lehrer. Are you asking if anyone has
20	ever reported, an e-mail or any kind of communication,
21	to his attention while he has been the DP concerning a
22	safety issue on the ship? Is that your question?
23	MR. ROTH-ROFFY: No. my question is does he

receive safety concern reports and if he has not in all

the time that he's been DP, does it feel that the SEMS

24

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1 system i	s working	aboard	the	Norway.
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- THE WITNESS: Yes, I do, because the system
- **3** is audited.
- 4 MR. ROTH-ROFFY: Okay. I don't have anything
- further right now. Leo?
- 6 EXAMINATION
- BY MR. LEO UNKNOWN:
- **8** Q You as the DP receive the result of the
- **9** internal audit?
- 10 A Yes, I do.
- MR. LEO UNKNOWN: That's all I have.
- MR. CURTIS: Brian Curtis asking questions.
- 13 EXAMINATION
- BY MR. CURTIS:
- 15 Q Let's just go through for instance, sir, if
- in the engine room a stoker decides that he thinks part
- of his work area is very slippery due to an oil leak on
- 18 the deck plates.
- 19 What's the process in your SEMS for him to
- 20 report that, right through the whole process, if you'd
- 21 just take us through that, how he reports it?
- 22 A Would you repeat the question? You said if
- we assume that a stoker has an oil -- I'm sorry, I
- 24 didn't get the first part.
- 25 Q I'll rephrase it or repeat it. A stoker is

1	in his work space in the engine room and there's say an
2	oil leak in a pipe over his head making a spot on the
3	deck slippery, it's a leak in a pipe that needs to be
4	fixed. How is that brought to the system's attention?
5	A Well, first of all I think that it would be
6	his responsibility to go and clean the oil, because
7	that's part of the string. If it was a leak, as you
8	say, I would imagine that the next normal step for him
9	as a professional seaman is to report it to his
10	immediate supervisor.
11	Q Okay. And at the next do they have
12	department meetings where all the crew members are
13	present? Say in the engine department, do they have
14	monthly meetings where all the engine department crew
15	members would be present?
16	A I cannot remember off the top of my head.
17	I'd have to look into the system. There are routine
18	meetings, whenever there is the whole crew at one time,
19	I'm afraid I don't remember off the top of my head.
20	Q Back to the first question. Say the leak in
21	that pipe just doesn't get fixed and he wants to report
22	it to the system so it's noted within the SEMS system.
23	How does he go about that?
24	A Well, again, if it is something that could

potentially jeopardize the safety of the environment or

25

- 1 the safety of the ship or human life, he is encouraged
- to report this directly to me if appropriate action has
- 3 not been taken.
- **4** Q Directly to you?
- 5 A He could do that, yes.
- **6** Q Do you have -- in other vessels, other
- 7 companies, they refer to them as "permit to work." If
- you're in an area and you're going to do a particularly
- ¶ dangerous job outside of your normal scope of
- 10 operations, do you have a form like that they have to
- fill out previous to doing the work?
- 12 A I can give you a very good example: if they
- want to weld, they have to have this on board permit.
- 14 If they wanted to enter a confined space they have to
- have a confined space entry form.
- 16 Q Where would those forms be kept once they've
- been filled out?
- 18 A Again, there's different retention
- 19 requirements for different forms.
- 20 Q Say we're having an internal audit and the
- 21 auditor wants to see these forms. Who would the
- **22** auditor ask to obtain these forms?
- 23 A Well, in this specific case, most likely the
- 24 (inaudible) engineer is going to have in records hot
- 25 work permits. I think our retention time is one year

1	for the specific form. I don't remember everything off
2	the top of my head.
3	Q Say we get a new crew member sign on board.
4	How is he brought up to speed regarding familiarization
5	with SEMS?
6	A Again, there is a formalized process of
7	familiarization, both in safety and SEMS, so there is a
8	specific questionnaire that they have to go through.
9	Q A questionnaire, but how are they informed of
10	their responsibilities within the system? How are they
11	made familiar to know the system for that part that
12	they're responsible for?
13	A There is a matrix within the SEMS that
14	assigns specific responsibilities and defines the level
15	of knowledge.
16	Q And who exactly
17	A I know your next question most likely is who
18	is responsible to do that, so that would be again the
19	question that I answered before, it is a breaking down
20	responsibility within the shipboard personnel.
21	So if we have a cabin attendant, ultimately
22	it will be director of that who is the one who is
23	providing the training for that specific issue.

have to fill out and turn in so it's documented that

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Is there a familiarization form that they

- they've been through their familiarization?

 A Correct.
- **3** Q And who keeps those forms?
- 4 A It's individual department head again. I can
- tell you for example for bridge that you are going to
- find the familiarization for the bridge officers that
- 7 their familiarization checklist are there.
- Q In relating to an earlier question of who isresponsible for the SEMS system on the vessel, you said
- 10 ultimately the captain is. Do they do some type of an
- 11 on board review of the system periodically?
- 12 A Correct.
- 13 Q Who is responsible for that?
- 14 A It is the master, because the master is
- **15** signing the review.
- 16 Q And what is the frequency of that review?
- A Annual, one year.
- 18 Q Annual. I'm sorry, did you give me the last
- 19 time we had an internal audit?
- 20 A On the Norway?
- 21 O Yes.
- 22 A I believe it was almost a year ago, maybe
- less or more. I have seen it is due for the audit
- 24 soon, for that matter I guess.
- **25** Q And the last external audit?

1	A I don't remember right now. I could find out
2	for you, but I don't remember.
3	Q In the last internal audit do you recall if
4	there were any minor or major non-conformities in that
5	audit?
6	A There were some non-conformities. No major.
7	Minor non-conformities.
8	Q Were all those non-conformities addressed
9	within the prescribed time frame?
10	A I believe, yes.
11	Q I realize it wasn't on your watch, but the
12	last external audit, were there non-conformities in
13	that as well, do you recall?
14	A I do not recall. We have 11 ships on the
15	fleet. I could retrieve the information if I have to,
16	but I don't remember exactly what it was last time.
17	Q We'd like to see those audit reports, both
18	external and internal.
19	MR. LEHRER: We've made a request for them.
20	MR. CURTIS: Good.
21	BY MR. CURTIS:
22	Q Regarding updates to the system, any time
23	there's an update to any portion of the system, how is
24	that passed along to the vessel and its crew members?
25	A Well, we have an electronic system, the

1	Safety and Environmental Management System is
2	electronic. Revisions are released on a separate
3	section of the front page that says "Revision" and
4	there is a notification that is sent by (inaudible)
5	notifying the ships to go and take (inaudible).
6	Q I just keep using a stoker as a reference,
7	but say there's something in that change to the SEMS
8	system, the update, that relates to his job. How would
9	he go about obtaining the information or how would he
10	access that information regarding that?
11	A Well, there are two methods. One is it's
12	going to be relayed to him by his supervisor and the
13	other one is we have public access computers aboard the
14	ship that crew members can go and read the entire SEMS,
15	specifically of course what is more important to them.
16	Q So would you pretty much expect if you picked
17	a crew member at random he would be able to go in and
18	find his job description in the system?
19	A We train them to do so. Whatever a crew
20	member is going to be able to do, I don't know.
21	Q Regarding the Norway, have you received any,
22	even in the past, safety concerns regarding the
23	boilers?
24	A No.

How about the permit to work forms around the

25

Q

- 1 boiler, would there be any of those, working in
- 2 dangerous areas or dangerous jobs around the boilers?
- **3** Are you aware of any of those?
- 4 A I wouldn't know that.
- MR. LEHRER: Brian, Richard Lehrer. I just
- **6** want to follow up on a question you asked before about
- whether or not he's received any safety concerns about
- 8 the boiler. Do you mean him personally or the position
- 9 of DP?
- MR. CURTIS: The position of DP.
- 11 THE WITNESS: Said I said again, I will
- 12 receive something if there is a concern, so the crew is
- 13 encouraged to report to me if there is a concern of an
- issue and action has not been taken.
- MR. LEHRER: That's only as far back as
- 16 September, that's about as long as he's been DP.
- MR. CURTIS: Okay. Yes.
- BY MR. CURTIS:
- 19 Q Procedural checklists, for instance lighting
- off a boiler, where are the checklists kept, how are
- 21 they used and who keeps track of them? The procedure
- for the checklists, that was a lot of questions.
- 23 A The procedure of a checklist or the procedure
- of a checklist of a boiler?
- 25 Q I'm just using the boiler as an example. If

- 1 an individual is going to light off the boiler, is
- there a checklist for that procedure that he's required
- **3** to follow?
- A I'm not sure. You know, I'm not an engineer,
- **5** so --
- **6** Q I appreciate that. Are checklists used --
- 7 A I know. I'm sorry. I know there are
- 8 checklists within the system, whenever there is one
- § specific to light the boiler, again, I could look for
- 10 you, but I don't know on the top of my head.
- 1 Q Another way of asking the question, are
- checklists used for various jobs throughout the vessel?
- 13 A Correct.
- 14 Q If you use a checklist in effecting a job, is
- it a checklist that's filled out each individual time,
- 16 that you physically check off or how does it work, the
- 17 checklist?
- 18 A Well, like with maybe a checklist for the
- 19 bridge, you are talking about a checklist of the
- 20 process, then the checklist will be filled out each
- individual time that the task is performed.
- 22 Q And does your system hold a list of your
- 23 checklists?
- 24 A Yes. There are multiple checklists within
- 25 the system for various tasks.

1	Q Are they physical checklists that they fill
2	out and submit or are they protocol that they follow
3	and some way of signing to the effect that they
4	followed the checklist?
5	A It could be both.
6	MR. LEHRER: Brian, do you mind going off for
7	one quick second? Thanks.
8	(A brief recess was taken.)
9	MR. CURTIS: We're back on the record again.
10	We took a ten-minute pause. This is Brian Curtis
11	asking.
12	BY MR. CURTIS:
13	Q Mr. Myrtiois, how do you as DP know that the
14	crew members have read the updates that are pertinent
15	to their jobs? In other words, how do you know if this
16	information has been put out to all the appropriate
17	people? Is there a feedback mechanism?
18	A Well, it's not really my job to know that.
19	I'm the Superintendent of Nautical Operations and the
20	Designated Person. There are other people within the
21	ship's management and the shore side management that
22	are responsible for the system, specifically Mr.
23	Randall is responsible for the implementation of the

So there is no feedback mechanism in place to

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SEMS.

Q

1	assure that the individual has seen the updates?
2	A No, I didn't say that. There is a feedback,
3	I said but I'm not the responsible person to take the
4	feedback.
5	Q And the responsible person is?
6	A The person responsible for the implementation
7	of the system, which is ultimately Peter Randall.
8	Q So Mr. Randall would have all of the
9	feedback?
10	A The feedback is (inaudible).
11	Q Just one last question. How many just
12	from the engine room we'll say, engine crew members,
13	how many of them have, since you've been in the job,
14	contacted you regarding any safety issues or concerns?
15	A Nobody.
16	MR. CURTIS: I have no further questions
17	right now.
18	MR. ROTH-ROFFY: Juan, do you want to
19	introduce yourself so the tape knows?
20	MR. MONTOREZ: Mr. Montorez from the U.S.
21	Coast Guard. I have various questions, some of the
22	questions have been already addressed. However, I'd
23	like to have a better understanding of the SEMS system

EXAMINATION

within that vessel and within the company itself.

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1 BY MR. MONTOREZ: 2 You mentioned that the captain designates 3 individuals, persons to actually work or carry out the 4 SEMS system. Are these persons identified in some way? I'm afraid that I didn't say that the captain 5 Α 6 designates, I think I said that there are people 7 assigned based on their job description to have these responsibilities and yes, they're identified within the 9 system. How are they identified? In black and white 10 0 11 are they within the SEMS system? 12 Α Yes. 13 Are they also identified in some way to the 14 crew members of the vessel? Based on job descriptions, yes. 15 16 Is there any posters which are placed on the 17 walls or anywhere where the crew members work or where the crew members might meet that have these names or 18 designations? 19 20 Α I'm afraid they're not names, they're ranks. 21 Can you be more specific with this question? Posters? 22 0 Maybe some type of paper just identifying 23 these persons who are actually designated or the ranks which are designated as carrying out a certain function 24 25 within the SEMS system?

•	A I'm sorry, I'm sorry, I'm sorry. I'm crying
2	to think exactly what you're asking
3	Q Let me give you an example. If I was a crew
4	member and I have some sort of safety concern and I
5	want to make sure that I carry it out and identify it
6	to somebody and if it's not in my work area, but it's
7	somewhere else, in another work area, could I find out
8	who in that particular section
9	A Absolutely. On that respect or that level
10	you have what we mentioned before, the Safety and
11	Environmental Protection Committee, which members are
12	identified. So requests by the crew, for the crew,
13	they can be directly represented for the committee.
14	Q What about if I wanted to make an anonymous
15	type of safety concern, could I do that if I was a crew
16	member?
17	A Absolutely, yes.
18	Q What's the process of making them anonymous?
19	A It's described within the system. It's
20	possible (inaudible) and basically now you're talking
21	about the Designated Person, so by e-mail, phone
22	numbers, mail. It's available for everybody.
23	Q So your e-mail is implemented within the SEMS
24	as well or
25	A Correct.

1	Q	There's some sort of documentation?
2	A	Correct.
3	Q	Do crew members receive some sort of training
4	which act	ually lets them know, you know, what how to
5	address t	he issues? Do they receive some type of
6	training	which
7	A	What kind of issues?
8	Q	Any safety-related issues, any issues which
9	might eme	rge on the ship. Do they obtain some sort of
10	training,	the crew members?
11	A	Yes, of course. We said that before.
12	Everybody	goes through a specific familiarization.
13	Q	How often are these training?
14	A	Training is ongoing on the ship.
15	Specifica	lly for that, depends whether it is their
16	first tim	e signing on or returning and again, the
17	guideline	s are in the system.
18	Q	Is the training documented in some way?
19	A	Yes.
20	Q	Before you began working in your position,
21	did you h	ave any information or had you heard anything
22	in relati	on to the vessel having any type of boiler
23	problems,	any type of mechanical problems, any type of
24	electrica	l problems?

Could you be more specific?

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A

1	Q When you first began in your position, when
2	you first began working there, did you receive or hear
3	anything, any reports mentioning to you if there were
4	any type of issues related with the boiler, with the
5	mechanical portions of the vessel which might go back
6	maybe to 1982?
7	A I understand, but I'm trying to see how to
8	answer your question, to be honest with you. Are you
9	talking maintenance? What is it you're talking about?
10	Q It could be maintenance.
11	A Vessels always have maintenance issues.
12	Q What type of maintenance issues did you hear
13	of when you first began working there that you wanted
14	to take care of right away?
15	A I didn't hear of anything that I would have
16	to take care of right away. I'm not an engineer
17	responsible for care and maintenance.
18	Q If there was a maintenance issue that emerged
19	from the captain and the captain wanted to take care of
20	this particular issue, how would the captain go about
21	it in order to contact you, making sure that issue was
22	corrected it it's beyond his control?
23	A If I don't know about it, that means that it
24	was not any.
25	Q I know, but

1	A It goes what I'm trying to say is that if
2	it was against something that was not being taken care
3	of through the appropriate channels, this is the time
4	that I can offer this link. I cannot think of anything
5	else.
6	Q Let me rephrase the question. If I was the
7	captain and I had a particular issue that maybe I
8	couldn't take care of it right away because maybe it
9	required a lot of money, what procedures are used in
10	order to correct that deficiency?
11	A What type of deficiency are you talking
12	about?
13	Q It could be major, it could be something
14	wrong with the boiler, with the mechanical system, any
15	procedure established to correct
16	A If it was such, then I would imagine the
17	captain would call his boss and tell him this is the
18	problem that I'm having.
19	MR. MONTOREZ: That's all the questions I
20	have.
21	MR. WALSH: Jim Walsh.
22	EXAMINATION
23	BY MR. WALSH:
24	Q Minas, you've been in this job since
25	September of '02?

1	A	7	Correct.
2	Q)	What were you doing before that?
3	A	A	Superintendent of Nautical Operations.
4	Q)	For Norwegian Cruise Lines?
5	A	A	Correct.
6	Q	<u>)</u>	How long were you in that position?
7	A	7	Since June 2000.
8	Q	2	And prior to June 2000 what were you doing?
9	A	A	Captain with Royal Caribbean.
10	Q	2	How long did you sail as captain?
11	A	7	I started my first command in '95, I want to
12	say.		
13	Q	<u>)</u>	And from '95 to 2000 you sailed as master
14	with R	Royal	Caribbean. Did Royal Caribbean have a
15	Safety	<i>y</i> Man	agement System in place as of July 1, 1998
16	while	you	were sailing as captain?
17	A	7	Correct.
18	Q	2	Could you tell us your understanding of the
19	ISM co	de?	
20	A	A	In terms of?
21	Q)	Of how what it's supposed to do and how
22	it's s	suppo	osed to work.
23	A	A	Sure. Well, the code is very wide in its
24	essenc	ce.	It doesn't set the procedures, it basically
25	says t	hat	we have to have some. Companies establish

1	their own systems, they all vary basically.
2	Processes which are established by the
3	company usually they bring forward for approval from
4	societies, different agencies and once approved, it
5	becomes the company's system.
6	Of course they contain all the requirements
7	from (inaudible) and SSW, in essence.
8	Q How long is the code? How many items are in
9	that ISM code?
10	A Twelve.
11	Q Twelve items in the code and the code
12	specifically says that there is one Designated Person,
13	two Designated Persons?
14	A It's not the code is not specific. It
15	could be a person or persons.
16	Q And what is that person responsible for?
17	A Well, the person is responsible to monitor
18	the safety and environmental aspects of the operation
19	and basically is the link between the seaport and shore
20	side management to ensure that vessels receive the
21	appropriate resources to perform according to the
22	standards. That was a free explanation, of course.

Q No, it's almost verbatim. The aspect of

monitoring, your way of monitoring as Designated Person

the safety and environmental aspects of the ship are to

23

24

25

1	what the	code says, how do you do that?
2	А	Through the reporting structure. That's I
3	think the	most important element, based on the fact
4	that peop	le are given the privilege to contact the
5	Designate	d Person for these concerns.
6	Q	And that reporting structure is?
7	А	From any crew member directly to the
8	Designate	d Person for such a concern.
9	Q	And your name is posted?
10	А	That is correct.
11	Q	Specifically Minas Myrtiois, throughout the
12	fleet?	
13	А	Yes.
14	Q	On at least four or five locations?
15	А	And in some cases I guess even more, yes.
16	The speci	fic (inaudible) that has my name, my telephone
17	number, m	y name and address, in the last line of this
18	it says t	hat it should be posted in obvious spots.
19	Q	That's just part of your job.
20	А	Correct.
21	Q	You're a nautical superintendent as well?
22	А	Right.
23	Q	What do you do as nautical superintendent?

And in that function?

I serve as the deputy of the vice president.

24

25

A

Q

1	А	Navigation procedures, policies, safety of
2	navigation	n, fire fighting and other safety issues in
3	general;	liaison with authorities; (inaudible)
4	regulation	ns; construction negotiations
5	Q	Meeting with the NTSB?
6	А	Meeting with the NTSB, exactly.
7	Q	Coast Guard?
8	А	Exactly.
9	Q	Who do you report to for both positions?
10	А	Sven Swinkness (phonetic), who is my boss for
11	the nautio	cal side of the operation. Directly to the
12	president	if I have to as the Designated Person.
13	Q	You say "if you have to," which means that if
14	something	is reported to you, you don't have to go to
15	the presid	dent?
16	А	Not necessarily.
17	Q	When wouldn't you go to the president?
18	А	If I can handle it shortly, right away, I
19	don't see	any reason why I should bother the president.
20	Q	And when would you go to the president?
21	А	When I get no response.
22	Q	In the event that there was a report to you,
23	a non-conf	formities, you're monitoring these non-
24	conformit	ies, the internal audits are done and you
25	receive a	list of non-conformities. The non-

1	conformit	ies are broken down into two areas?
2	А	Major and minor.
3	Q	Can you define a major non-conformity for us?
4	А	Absolutely. Major would be a non-conformity
5	based on	an issue which could potentially jeopardize
6	the safet	y of the ship and the lives of the passengers,
7	something	so big that it needs to shortened right away.
8	Q	"Right away" means within
9	A	Now.
10	Q	Minor?
11	A	Minor, basically non-conformities based on
12	three iss	ues, we have process, we have verification and
13	we have e	vidence that the cause is not complex or it is
14	in place.	
15		If we have identified the process, if a
16	procedure	is there and there is evidence that it's not
17	cared for	, that could be areas of non-conformity.
18	Q	You took over the job of Designated Person or
19	you assum	ed the additional function of Designated
20	Person in	September 2000?
21	А	Correct.
22	Q	And you assumed that function from who?
23	А	Peter Randall.
24	Q	When you took over that function in addition
25	to your r	egular duties, did you receive information

1	from	Peter	Randall on all the files which Peter had
2	been	the I	Designated Person?
3		A	Yes. We have what we call a hand over.
4		Q	In that hand over, did Peter go through the
5	major	and	minor non-conformities that had not been
6	addre	ssed	throughout the fleet?
7		A	We didn't have major non-conformities, as far
8	as I	can r	remember. There were minor non-conformities.
9		Q	And the person for the most part, the
10	peopl	e who	are identifying the major non-conformities
11	come	throu	igh the internal or the external audit
12	proce	ss?	
13		A	Both.
14		Q	And both use the same definition, external
15	and i	nterr	nal?
16		A	As far as I know, yes.
17		Q	Do you know how the internal audit team
18	defin	es a	non-conformity so that it reaches the level
19	of ma	jor?	
20		A	How they look at the
21		Q	Let me make it easier. The internal audit
22	team,	do t	they have checklists that they go on board the
23	ship	with?	
24		A	Yes, they do.

And those checklists have items on them?

25

Q

1	A Correct.
2	Q Are those items prioritized as to the risk of
3	the issue that they're looking at? Is it a high risk,
4	is it a low risk?
5	A I'm trying to remember how the checklist is
6	structured. I don't remember.
7	MR. ROTH-ROFFY: Excuse me, we need to turn
8	the tape over.
9	(Off the record discussion.)
10	MR. WALSH: June 1 '03, continuation of
11	Designated Person, Director of Nautical.
12	BY MR. WALSH:
13	Q Minas, we were talking about risk and the
14	internal audit team. Have you participated with the
15	internal audit team on an internal audit since
16	September of 2002?
17	A No.
18	Q Were you part of the audit team prior to your
19	Designated Person position?
20	A In one occasion.
21	Q When you were part of the internal audit
22	team, did you audit the nautical area?
23	A Correct.
24	Q The ship's nautical area, the captain reports
25	to who shore side?

1	A	Sven Swinkness, vice president of nautical.	
2	Q	As a part of the non-conformities and the	
3	non-confor	rmity reports, as far as you know, how does	
4	the capta:	in communicate that non-conformities have been	
5	addressed	to the shore side personnel?	
6	А	So far the results of the audits, and	
7	actually t	this is our process I should say, not so far,	
8	they're pu	ublished right way within a week from the	
9	auditing t	team, so all the responsible people see that.	
10	Q	Describe the process one more time?	
11	A	The results of the audits	
12	Q	Internal?	
13	A	Internal audits, they're published, the non-	
14	conformity reports, findings, within a week, if I'm		
15	correct.	That's the requirement.	
16	Q	They're published where?	
17	A	They're published to the people that to	
18	receive th	ne reports.	
19	Q	Would it be published on your internal	
20	website?		
21	A	No, via e-mail.	
22	Q	And you get a copy of those e-mails?	
23	А	Correct.	
24	Q	Just as historical, from the internal audits,	
25	the break	down of major to minor, can you give us any	

1	idea of how many are major and how many are minor in		
2	general?		
3	A I cannot remember major non-conformities. I		
4	know we have had minor non-conformities, but I have a		
5	hard time to even speculate the number.		
6	Q Is there one of your processes tracking as		
7	part of the monitoring process the major non-		
8	conformance?		
9	A Again, I don't remember seeing major non-		
10	conformities.		
11	Q How would you track major non-conformity as		
12	per your process?		
13	A I am not sure that it is even again, you		
14	are talking about the major non-conformity, correct?		
15	Q Correct.		
16	A there is a way of tracking, because if it		
17	was one, it should be corrected right away. If it's		
18	that significant as stopping the ship.		
19	Q It may be a significant as stopping the ship		
20	A Of course. So in my mind, if it is major, it		
21	is significant of stopping the ship.		
22	Q If the process says there's a major non-		
23	conformity, how is it tracked so that an external		

auditor can come in and can see that it was identified,

written up and addressed?

24

25

1	A Again, there is an action log for this		
2	process.		
3	Q I'm sorry?		
4	A An action log. There is an action log for		
5	this process.		
6	Q And that's kept where?		
7	A And that's kept by the Environmental and		
8	Regulatory for Compliance Department, Peter Randall.		
9	Q That action log, is there communication		
10	between the captain and Peter Randall's group?		
11	A (No response.)		
12	Q Who maintains that log on board the ship of		
13	major non-conformities?		
14	A Well, there is a shore side, an action log		
15	actually maintained by the department, Environmental		
16	and Regulatory Compliance, and there's also a seaboard		
17	action log.		
18	Q Clearly, from what we're picking up here, if		
19	something was of major importance, a communication		
20	other than a non-conformity which is identified by an		
21	official group, there can be another method of		
22	communicating that?		
23	A Yes.		
24	Q What other methods are you aware of that that		
25	is communicated?		

ı	А	Other than the auditing process, you're
2	asking m	e if there is another way of
3	Q	Yes.
4	А	If it was something major, again, which was
5	not prop	erly addressed, I would expect to receive a
6	notifica	tion of some sort.
7	Q	If it wasn't properly addressed.
8	А	Correct.
9	Q	What I'm asking through is how would someone
10	shore si	de other than the external or internal auditor
11	address	a major issue with shore side?
12	А	Well, there is a process in place. You are
13	talking,	if I understand what you are asking me, how
14	people a	re notified, basically?
15	Q	Correct.
16	А	The action log is public for everybody to
17	see, the	responsible people, superintendents and so on
18	Q	The action log I understand is for major non-
19	conformi	ties?
20	А	It's for everything.
21	Q	It's for everything?
22	А	Yes.
23	Q	Who maintains that action log ashore?
24	А	Environmental and Regulatory Affairs
25	Departme	nt.

1	Q	So you have a Director of Technical shore
2	side?	
3	А	Correct.
4	Q	If I'm the Director of Technical, I have to
5	go to an	action log maintained by a safety person
6	before I'	d find out that there's something going wrong
7	on a ship	?
8	А	No. It should have been reported to the
9	superinte	ndent by the ship.
10	Q	So there is a process where if the ship was
11	having an	issue that it might not go to the ISM Code,
12	it might	go hey, we have an issue to the
13	superinte	ndent?
14	A	Well, again, what
15	Q	As part of this needs to be addressed.
16	A	What exactly it is that you're referring to,
17	because w	e try to document everything.
18	Q	And I'm sure this is probably documented as
19	well. Wh	at we're saying is we have a formal system
20	under the	ISM that says if internal/external finds it,
21	we docume	nt it and we address it.
22	А	Right.
23	Q	And you're saying it gets to you if it's not
24	properly	addressed.

Right.

A

25

1	Q	So now what we're trying to find out how, if
2	it's prope	erly addressed and hasn't
3	А	I understand. As I mentioned, the sea board
4	have an ac	ction log that they have to write the issues
5	as such in	n there.
6	Q	And most of the ships, as per your
7	understand	ding both as Designated Person and Director of
8	Nautical,	have one superintendent for every two ships?
9	А	Correct.
10	Q	In the case of the Norway, do you know what
11	two ships	the superintendent has, the other ship other
12	than the N	Norway?
13	А	In the case of the Norway, the Norway has one
14	superinter	ndent.
15	Q	The Norway has one superintendent?
16	А	Actually, the superintendent of the Norway
17	has one sh	nip, I should say it the other way around.
18	Q	Right. Who communicates directly from the
19	ship with	the superintendent? From the Norway to shore
20	side?	
21	А	Well, I guess you have to ask him.
22	Q	The superintendent, but as far as your
23	understand	ding?
24	А	It could be both the chief engineer, of
25	course.	

1	Q Traditionally. Is the communication via e-
2	mail as well as phone?
3	A I believe it's all of the above.
4	Q As the Nautical Director, you liaison
5	directly with the captain?
6	A Yes.
7	Q Do you have much opportunity to liaison with
8	the chief engineer?
9	A No.
10	Q And you're on board a fleet of 11 ships,
11	you're in charge of 11 ships as the Designated Person
12	and as Director of Nautical?
13	A Correct.
14	Q How often are you on board each ship?
15	A At least once every year.
16	Q When you go on board the ship, you meet first
17	with the captain?
18	A Mm-hmm.
19	Q Do you ever hold crew meetings to introduce
20	yourself as Designated Person?
21	A Occasionally, yes.
22	Q You muster the entire crew?
23	A No, I don't think it is necessary.
24	Q I'm just asking.
25	A No, what I'm saying is they know definitely

- 1 my name, they know I'm bald, but the most important way
- 2 in the whole process is to know how to contact the
- 3 Designated Person, not how he looks like. Or she.
- 4 Q I agree. The familiarization on board a
- **5** ship, if I don't believe that I can correct something,
- 6 does the ship and the SEMS direct the employee to go to
- 1 their department head?
- 8 A If --
- **9** Q There is an issue in a department, does the
- 10 Safety and Environmental Management System direct the
- memployee to go to their department head first?
- 12 A Yes.
- O And then where does the SEMS direct the
- 14 person to go after the department head, if they don't
- feel it's been addressed correctly?
- 16 A I specifically do not know for certain.
- 17 Q There are several layers of management
- 18 between the captain and a crew member.
- 19 A Correct.
- 20 Q If I'm in the hotel department, I could, as
- 21 you pointed out, go to the housekeeper. Would that be
- 22 expected, from your position as Designated Person, that
- a person would go through the chain of command prior to
- 24 contacting you?
- 25 A It's expected, it's not mandatory.

1	Q But expected?
2	A But it's not mandatory. I wouldn't be
3	bothered if somebody calls.
4	Q Is it stated, though, that they have to
5	they should go to their department head?
6	A It says that it is encouraged.
7	Q If something was major, and I don't know what
8	it is, but it's something that this person considers
9	major, and they go to their department head and the
10	department head says they'll take care of it and the
11	person says fine. Then it's not taken care of.
12	You would expect that person to go over the
13	department head to the next level?
14	A The tool is there.
15	Q What is that? Would you consider that
16	knowing the chain of command on a ship, would you
17	consider that tantamount to suicide on board that ship?
18	A I don't think so, especially if they know
19	that it's confidential.
20	Q For the non-conformities prior to you taking
21	over, for the notifications that came to Peter prior to
22	you taking over when you were Director of Nautical, so
23	from 2000 to 2002, are you aware of specifically on the
24	Norway, a ship that's 40 years old, that it was having
25	problems with blackouts?

1	A Please repeat your question. If
2	Q As Director of Nautical from 2000 to 2002,
3	were you aware that the Norway was having blackouts?
4	A I have heard about it.
5	Q As an ex-captain, would you consider a
6	blackout on a steamship a major issue?
7	A I have never worked on a steamship.
8	Q As a captain on a ship, a diesel or electric
9	ship, would you consider a blackout as a major issue,
10	on a cruise ship?
11	A What kind of blackout?
12	Q Blackout, total lack of power.
13	A Because of what?
14	Q Because your electrical producing ability to
15	distribute electricity throughout the ship has failed.
16	You're the captain on the bridge of a ship coming into
17	the Port of Miami and you have a blackout. Would that
18	concern you?
19	A Definitely. It is a problem to have a
20	blackout if you have a total loss of power, of course.
21	Q If you are coming into St. Thomas to anchor
22	and you have a blackout, would you consider that a
23	major concern?
24	A Of course.

Would you expect a captain to follow up on a

25

Q

1	blackout with a report of a major non-conformity if
2	they were having blackouts?
3	A Non-conformity?
4	Q Easier, do you have a formal process for
5	A I was trying to say I guess it depends on a
6	lot of things. You know, whether it is an identified
7	pattern of some sort. There's a million things that
8	can cause a blackout. Now days, a blackout could be
9	caused by one electronic chip aboard. It depends.
10	It's very your question is very wide.
11	Q Very board.
12	A Very board.
13	Q Are there any other reports other than the
14	non-conformity reports that come off of the internal/
15	external audits, much like an immediate action report
16	or a near miss or incident or accident that you would
17	be aware of from 2000 to 2003 concerning the Norway?
18	A If there are accident reports?
19	Q Near miss, incident or accident reports that
20	are based on their severity, based on your system for
21	defining severity, that you would be aware of, whether
22	you were the Nautical Director or now Nautical

I'd have to look. I cannot remember anything

Director/Designated Person?

of that significance.

23

24

25

1	Q	The Norway comes in here once or twice a
2	week?	
3	А	Once a week.
4	Q	And you talk with the captain as Director of
5	Nautical.	In the last two years, have you had
6	discussion	ns with the captain on the Norway, captains on
7	the Norway	y, concerning blackouts on that ship?
8	А	Not that I remember of.
9	Q	And you don't recall reports, informal
10	reports of	r conversations with the other deck officers
11	concerning	g blackouts?
12	А	No.
13	Q	Has the Norway run aground due to a blackout
14	or run ag	round at all in the last three years, to your
15	knowledge'	?
16	А	No.
17	Q	Has she reported any loss of propulsion?
18	А	I cannot remember on the top of my head.
19	Q	Would you keep a log of that?
20	А	If it was a report made there should be some
21	record, ye	es.
22	Q	Is there a report in your system other than
23	the non-co	onformity reports to address issues like near
24	misses, a	formal report? Near misses, accidents,
25	injuries?	

1	A Absolutely, yes.
2	Q Can you describe those to us and how they
3	would be used and who they would go to?
4	A Well, we have again the Environmental
5	Compliance and Regulatory who administers this whole
6	thing, they probably are the most appropriate people to
7	describe it for you.
8	Q Just from your understanding as the
9	Designated Person, do you get copies of those reports?
10	A If it is something pertaining to that kind of
11	failure, yes, because the system covers injuries.
12	Q Is there a requirement that the ship issue
13	those within 12 hours?
14	A I don't remember.
15	Q If the ship had a loss of propulsion and was
16	in U.S. waters, would you expect the ship to issue a
17	2692?
18	A Correct.
19	Q Does the ship do that by themselves?
20	A I think if that was the case they will do
21	that after speaking to the office.
22	Q And would they speak to you?
23	A No, not necessarily.
24	Q Would they speak to the Environmental
25	A No. Usually the captain would call, in a

1	case	like	that, his boss again, who is Sven Swinkness.
2			MR. WALSH: Thank you.
3			THE WITNESS: You're welcome.
4			MR. ROTH-ROFFY: Erik?
5			EXAMINATION
6			BY MR. STRAUCH:
7		Q	Captain, you'll have to excuse me, I'm the
8	only	one h	nere without much of a marine background.
9		A	I wish I could write as fast as you.
10		Q	You were a captain on the Royal Caribbean
11	Lines	s for	five years before you joined NCL?
12		A	I was with Royal Caribbean for seven years,
13	yes.		
14		Q	For seven years?
15		A	I started in '93.
16		Q	What did you do before that?
17		A	Before Royal Caribbean?
18		Q	Yes.
19		А	Would you like to know the companies I have
20	worke	ed wit	ch?
21		Q	Please.
22		A	Royal Cruise Line
23		Q	And can you give us the approximate years
24	also,	if	you can, that you worked?
25		A	Royal Cruise Line I believe for three years.

- 1 Let me see. I had two very brief contracts with
- 2 Premier, that was about one and a half months. And
- **3** with Celebrity I made one weekly trip on one vessel and
- 4 I left.
- **5** Before that I was with five years a tanker
- 6 company, I believe, and before that, several
- 7 freighters, maybe three or four companies. I could
- 8 remember if I think hard enough.
- **9** Q How long have you been at sea?
- 10 A Since '78.
- 1 Q And you've been with passenger vessels since
- when?
- A Let me see now, '89 or '90, I believe.
- 14 Q And you became a captain in '94?
- **15** A In '94, '95 or -- as I said, end of '95,
- 16 beginning '96 I took the first command on Royal
- 17 Caribbean, yes.
- 18 Q What formal training have you had, like
- schooling, to work at sea?
- **20** A Yes.
- 21 Q Could you just walk us through the formal
- training you've had, what formal schools you've got to
- to get licenses or undergraduate degrees or whatever?
- 24 Graduate degrees.
- 25 A I graduated from the -- elementary you call

- 1 it, school, high school, college, there is the School
- 2 of Further Education in Greece where you go for your
- 3 upper licenses. I have Bridge Resource Management
- 4 courses, I'm a United States Coast Guard Certified
- 5 Instructor on Bridge Resource Management and
- 6 (inaudible) ship handling.
- 1 I am a certified assessor and supervisor for
- 8 training purposes. I have all the necessary fire
- ¶ fighting, life saving, hazardous material, crude oil
- **10** washing, tanker safety courses. I'm a (inaudible)
- 1 operator, I have a Federal Communications commission
- 12 certificate for annual maritime communications.
- Let me see. I have an anti-terrorist course
- in England. I'm a certified internal auditor from both
- (inaudible) and there are a few more maybe that I
- 16 forget right now. I am an airplane pilot as well.
- 17 Q What pilot ratings do you have?
- 18 A Just private. I'm a small pilot.
- 19 Q You're a pilot of small airplanes, you mean.
- **20** A Yes.
- 21 Q You're not a small pilot.
- 22 A No. Small planes.
- 23 Q Do you have a college degree as well?
- 24 A Yes, I have a Bachelor of Sea and Maritime
- 25 Transportation and how do you call it -- Marine --

1		MR. LEHRER: Just stick to Marine
2	Transport	ation.
3		THE WITNESS: Yes.
4		BY MR. STRAUCH:
5	Q	And what school was that?
6	А	This is in Athens, Greece, the Maritime
7	Academy.	
8	Q	And when did you get the degree?
9	А	In '82. I also served in the Navy.
10	Q	Which one?
11	А	Greek Navy.
12	Q	I knew that, but I had to ask. What years
13	was that?	
14	А	I believe '83, '84 if I'm correct.
15	Q	Why did you leave cargo and tankers to go
16	into pass	enger operations?
17	А	Why?
18	Q	Yes.
19	А	I guess to improve life.
20	Q	In what way?
21	А	Well, I come you know from the old maritime
22	school wh	ere you would go on the ship and then you
23	forget to	leave. I have served my biggest time 18
24	months st	raight and the times were such that passenger
25	ships, I	started with the Royal Caribbean Cruise Line,

- 1 as I say, it would make life a little bit easier in
- that aspect.
- $oldsymbol{3}$ Q In that you weren't at sea for 18 months at a
- 4 time, is that what you're saying?
- **5** A I'm sorry?
- **6** Q Because you weren't at sea for 18 months at a
- 1 time?
- 8 A Well, you were not at sea 18 months at a
- § time, plus it was more challenging to work I believe on
- 10 a cruise ship.
- 11 Q Challenging in what way?
- 12 A More things are happening.
- 13 Q That raises a whole host of questions.
- 14 A I know, I know, but what did you expect me to
- tell you why I changed from freighters to cruise ships?
- If I decided to do that.
- 17 Q Okay. Safety concerns in passenger vessels,
- 18 how do they compare to safety concerns in cargo, tanker
- 19 operations? How are they different?
- 20 A Safety concerns?
- 21 O Yes.
- **22** A Well, the passenger ships are carrying
- 23 passengers, the freighter is carrying boxes, so right
- 24 there is one.
- **25** Q More people?

1]	A	More people.
2	(Q	Any other concerns?
3	1	A	Such as?
4	(Q	In the years you've been at sea, have you
5	ever	firs	thand experienced an incident like the one we
6	had la	ast v	week?
7	2	A	I have experienced a fire.
8	(Q	Could you tell us about it?
9	j	A	It was a galley fire, everybody was safe, it
10	was p	ut o	ut and that's all I can say basically about
11	it.		
12	(Q	Was it a passenger
13	2	A	No, that was a freighter.
14	(Q	How long did it take to extinguish the fire
15	or br	ing :	it under control, I should say?
16	2	A	I don't remember. It's been a long time ago,
17	I thi	nk s	ome time in '84.
18	(Q	And that was the only serious incident you've

- 20 A No, it was one more time in 1978, I was on a
- 21 (inaudible) ship and we were carrying (inaudible) from
- 22 Trinidad, 25,000 tons, up to Rotterdam, I believe, and
- we had a big crack on the starboard tank and it was a
- very good possibility that we would sink.
- **25** Q And then what happened?

experienced firsthand?

19

1	A	And then I'm here talking to you. And then
2	we didn't	sink. I'm sorry. Well, we got assistance,
3	we arrive	d in port, they patched that thing and we
4	continued	to the next dry dock.
5	Q	How do you think the response was to that?
6	А	How?
7	Q	Yes, how well do you think it went, the
8	response?	
9	А	I was not here. I believe that everything
10	went well	, but I don't have personal opinion because I
11	was not he	ere.
12	Q	Will NCL carry out an internal investigation
13	of this in	ncident independent of our investigation?
14	А	I believe they are doing that as we speak. I
15	think the	authorities are involved in that.
16	Q	Are you involved in that yourself?
17	А	Not now.
18	Q	Will you be?
19	А	If they ask me, yes.
20	Q	Who is involved from your department?
21	А	We have several people here that are part of
22	the invest	tigation, about four or five, if I'm correct.
23	Q	Are there other people at NCL that are
24	involved	in safety oversight?
25	A	In what sense?

1	Q	I understand you are the Designated Person
2	and I g	uess my question is that gives you certain
3	respons	ibilities, but in terms of ship safety, are
4	there of	ther people at your level or similar to you at
5	the corp	porate office who are involved in safety
6	oversigl	nt?
7	А	Yes, of course.
8	Q	Could you tell me what their positions are?
9	А	We have the Superintendent of Training and
10	Develop	ment, Mr. Harper.
11	Q	Go on, I'm sorry.
12	А	We have the whole again, Environmental and
13	Regulato	ory Compliance Department, which is Leroy Scale
14	(phonet:	ic), Peter Randall, Stephen Cmar, Eric Wolf are
15	also in	Environmental.
16	Q	Training Development and Environmental and
17	Regulato	ory, you're in Nautical Operations?
18	А	Correct.
19	Q	Are there any other areas that would oversee
20	some as	pect of ship safety?
21	А	Overall or specific areas?
22	Q	I guess specific areas, because and I
23	really o	don't know, that's why I'm having trouble asking
24	you.	

That's okay, I'm having a little bit of

25

Α

- trouble answering because I'm trying to see exactlywhat you are asking.
- Q Let me be more specific. Boiler safety orpower safety.
- 5 A I tell you, our headquarters of the
- 6 operations are committed to safety. We're all involved
- 1 in the safety one way or the other. Others have a
- 8 bigger stake, others have a smaller stake. It's stated
- § in our policy, Safety and Environmental Policy, we all
- 10 are part of it one way or the other.
- 1 Q Let's say there's a recurrent problem with
- the boiler. Who is responsible to make sure that the
- 13 problem gets repaired before it becomes a safety issue,
- ultimately, within NCL?
- 15 A Well, if there is a problem, it is addressed
- on the ship level and follows again the steps within
- 17 the company, the Technical Superintendent.
- 18 Q The Technical Superintendent?
- **19** A Yes.
- 20 Q That's not you?
- 21 A No, that's not me.
- **22** Q Okay.
- 23 A I wish I was an engineer, but I'm not.
- 24 Q So we have Training Development,
- 25 Environmental and Regulatory Compliance, Nautical

I	Safety, T	echnical Superintendent. Are there any other
2	corporate	level departments or this is it?
3	A	Oh, no. Of course we have the marketing
4	departmen	t, the sales department, human resources dp.
5	Q	And those are corporate. I guess I mean more
6	operation	s.
7	А	I think that will include probably human
8	resources	, because they're active in that. I think
9	that's al	l. We have Communications, of course.
10	Q	How often do you meet with the Training
11	Developme	nt people, Environmental and Regulatory
12	Complianc	e people, Nautical Safety people, Technical
13	Superinte	ndent people?
14	A	We work together. Our offices are next to
15	each othe	r, that's one. The second is we have
16	meetings,	weekly meetings.
17	Q	Weekly meetings?
18	A	Yes.
19	Q	What kinds of things are discussed at these
20	weekly me	etings?
21	A	Operational issues.
22	Q	What specific meetings are held to discuss
23	safety-re	lated issues?
24	A	Specific meetings to discuss specific safety

25

issues?

1	Q Yes.
2	A We have the Safety and Environmental
3	Management meeting, the SEMS meeting as we call it. We
4	have the Marine Operations weekly meetings.
5	Q Those are all weekly?
6	A Yes.
7	Q You described a system where people, crew
8	members, can report a non-conformity and ultimately, if
9	it's not repaired or taken care of satisfactorily, you
10	would become involved.
11	What system does NCL have to monitor safety-
12	related issues that may not be reported, that maybe be
13	let's say recurrent problems that get fixed at the ship
14	level, but because there's a trend of problems,
15	somebody maybe above the ship needs to see that to say
16	hey, they have a problem and they're just responding to
17	it at the time, but someone needs to take a longer,
18	bigger view of it? What system do you have for that?
19	A Well, there is the AMOS system, that is the
20	maintenance system, that basically everything is
21	documented there in terms of maintenance.
22	So far we have two action logs we mentioned,
23	we have an auditing process which is both external and
24	internal, we have the United States Coast Guard
25	inspection, we have the class participating, so I think

- there's a lot of processes there to indicate the kind

 deficiencies you are talking about.

 Q Okay. What was the name of the system you
- 4 described, please? The maintenance system, what was
- **5** the name of that?
- **6** A AMOS. Automated Maintenance Onboard System.
- 7 Q Is that an NCL system or industry?
- 8 A Industry. Do you mind if I take a break and
- **9** go to the boy's room?
- MR. ROTH-ROFFY: We're going off the record.
- (A brief recess was taken.)
- MR. ROTH-ROFFY: We're back on record after
- taking approximately a ten-minute break.
- BY MR. STRAUCH:
- 15 Q As the DP, what are your legal
- 16 responsibilities? What does that do to you legally, as
- 17 the DP?
- **18** A Legally?
- 19 Q What is required of you, what are your
- 20 responsibilities as the DP?
- 21 A My responsibilities I explained I think three
- times so far.
- 23 Q Forgive me. I'm slow.
- 24 A Well, they are defined by the ISM Code
- 25 itself.

1	Q But if there's a maintenance, then that goes
2	to somebody else?
3	A Correct.
4	Q How do you find out about it under ISM?
5	A I don't need to find out about the
6	maintenance issue unless it is an issue again which is
7	potentially jeopardizing the safety or the
8	environmental aspects and it has not been properly
9	addressed.
10	Q Who makes the decision if this is a potential
11	problem?
12	A It could be any crew member.
13	Q I mean at the corporate level.
14	A If there is such an indication, of course
15	it's going to be investigated.
16	Q You get involved if somebody makes a report,
17	but I'm asking you now about let's say a trend of
18	problems that haven't been reported, but there's still
19	a trend and somebody has to make the determination that
20	this could be a safety problem.
21	A If it has not been reported, how it is a
22	problem?
23	Q It's repaired and then a week later it
24	happens again and it's repaired; a week later it
25	happens again and it's repaired. Something like that.

1	A If you could be more specific, if you could
2	help me out a little bit I guess. If the bottle is
3	breaking constantly, let's say, and you have the
4	responsibility of the bottle, I think then it is your
5	duty to identify the trend and say that the bottle is
6	breaking from the way it sits and bring this to the
7	attention of the management.
8	Q You said you have not received any reports
9	from the Norway?
10	A I'm sorry?
11	Q You said that since you've taken your
12	responsibilities with NCL you have not received any
13	reports from the Norway?
14	A That is correct, I have not.
15	Q What about the other NCL vessels, what
16	reports have you received from them?
17	A None concerning safety to that degree of this
18	one.
19	Q You have received reports though from other
20	vessels?
21	A I have received a report for sexual
22	harassment. What I'm trying to say here is that this
23	has nothing to do with people knowing that there is a
24	person there they wish to report, I am addressing.
25	Q But as the DP, you've been with NCL three

1	years?
2	A Correct.
3	Q Eleven vessels in three years, you have not
4	received a single DP-related report for any vessel?
5	A I have been the DP only since last September.
6	Q That's nine months, I'm sorry. In nine
7	months you have not received a single report on any NCL
8	vessel?
9	A What kind of report?
10	Q DP-related report.
11	A No, I have not.
12	Q Have you received any anonymous reports from
13	any crew member with any NCL vessel since September,
14	since you took your present position?
15	A Related to safety and environmental
16	compliance?
17	Q Yes. Not like sexual harassment.
18	A Okay. No.
19	Q How many crew members would report? With a
20	total of 11 vessels, we're talking about
21	A If you calculated it, maybe between 800 and
22	900 for each vessel and multiplied, that's maybe 9,000
23	to 10,000 crew.
24	Q You have 9,000 to 10,000 crew members and not
25	a single one has made a DP-related report to you since

1	September	<u>.</u> ?							
2	А	Well,	that	tells	me	that	probably	things	are

addressed properly.

3

23

24

25

Q I guess it could tell you that. If somebody
were to make an anonymous report to you, what
procedures are there to assure that any supervisor or
any person in this crew member's supervisory chain does
not know that this person reported something directly

to you?A It's very simple, you don't r

10 A It's very simple, you don't reveal their name, their identity.

Q It goes to you and it doesn't go to anyplace else?

A Well, no, that will not make any sense if it

was going only to me and staying. If you report

something to me and you give me a call and you say I'm

a crew member on a ship and this is what is happening,

well, then it's going to be brought up right away to

the responsible person shore side.

Q So in other words, the procedure is that you would assure the crew members that nobody will learn the identity of the person who --

A It is written in black and white. It is written in black and white that the company assures their confidentiality and they are encouraged to report

1 situations. 2 This may sound kind of naive --That's okay. That's no problem, please. Α But if it was me, I think I'd feel more comfortable if I got a few reports since September if 5 6 there were 9,000 or 10,000 crew members. 7 I think it could be interpreted that maybe people are afraid to report if you have these many crew 8 9 members and not one has made a report to you. 1N But I guess it's what you said, it could be 11 interpreted. If this is the wrong interpretation, I 12 cannot speculate on that. 13 0 And we don't want you to speculate. MR. ROTH-ROFFY: We need to stop momentarily 14 and start another tape. 15 16 (A brief recess was taken.) 17 MR. ROTH-ROFFY: We're back on record after a 18 ten-minute pause. Barry was questioning. BY MR. STRAUCH: 19 20 Do you want to just put on the record what Q 21 you just told us? 22 Α Absolutely. If you ask me the question if I

And had you received a report? EXECUTIVE COURT REPORTERS, INC.

boiler on the Norway, no, I have no.

23

24

25

Q

did receive any report specific to the incident to the

(301) 565-0064

1	A It could be
2	(Interruption.)
3	MR. ROTH-ROFFY: Back on the record.
4	BY MR. STRAUCH:
5	Q What we were saying at the time the tape ran
6	out was that it could be interpreted, the fact that you
7	had not received a single report since you've assumed
8	the position of DP as people are afraid to report to
9	you or that it's a very safe system.
10	You said I believe that you would interpret
11	it as being this is a very safe system?
12	A Correct.
13	Q Why would you make that interpretation?
14	A Because I see the effort and the safety
15	cautions within the company to achieve that safety.
16	Q Could you elaborate on that, on the kind of
17	efforts you see on the part of the company?
18	A The training that is in place, the system
19	that we have tried to establish, the resources that we
20	use, the support that there is from the upper
21	management when it comes to that.
22	For the thousands of crew members, again, as
23	I say, it's written in black and white and communicated
24	that not only we expect them, but we encourage them to
25	report the situations.

1	As a part of that, we even have a hot line
2	which is completely anonymous and anybody can call and
3	say listen. I just have not received this kind of
4	reports.
5	Q How is the hot line communicated to the crew
6	members? How would they know about the hot line?
7	A There have been I believe announcements about
8	that as well, written and verbal announcements.
9	Q You said that if a situation is serious
10	enough you would go to the president directly?
11	A Yes.
12	Q How often have you gone to the president?
13	A We have a monthly meeting.
14	Q How often have you got to the president
15	outside of a regularly scheduled meeting to discuss a
16	safety-related issue with him or her?
17	A In this nine months, none. I didn't need to
18	Q Can you give me an example of something that
19	NCL does with regard to safety that's above the minimum
20	required, that shows how dedicated the company is that
21	they go above and beyond the call of duty to foster a
22	safe system?
23	A Right. Above and beyond. Well, here we go
24	on our safety and environmental issues, we have
25	established boundaries and lenience way above that are

1	required by the law for environmental discharges, for
2	example. That's above and beyond the required.
3	We train our officers and we provide courses
4	that are not required by law. An example is Bridge
5	Resource Management and Crew Source Management courses.
6	They are not mandatory, but we do that.
7	We have established procedures, speaking of
8	my part in the story, that are way above and beyond
9	what is required by the law in the way we conduct our
10	operations.
11	We have drills and safety training which is
12	way above and beyond the required by the law that says
13	weekly drill. We have basically training every single
14	day.
15	MR. STRAUCH: I don't have any more
16	questions.
17	MR. OLSEN: I'll go again.
18	MR. ROTH-ROFFY: Ken.
19	EXAMINATION
20	BY MR. OLSEN:
21	Q Minas, how long has the SEMS been in place at
22	NCL?
23	A I don't know exactly. It was a system there

when I joined the company. Well, after we joined, we

24

25

just revised it.

1	Q	And you said you took over from Peter Randall
2	and had a	hand over, change over?
3	А	For the responsibilities of the Designated
4	Person.	
5	Q	I know we've hit this before and you've
6	already s	tated no safety concerns since you've been
7	aboard as	DP.
8	А	Right.
9	Q	Would you now hold the records if Peter
10	Randall go	ot any safety concerns?
11	А	If he would communicate this to me, yes.
12	Q	Well, I'm assuming he
13	A	Oh, I'm sorry. I'm sorry. The question was
14	if it was	
15	Q	He turned over the job to you and I'm
16	assuming	that's files and protocols and whatever was in
17	place for	the SEMS when Peter Randall was the DP?
18	A	Yes.
19	Q	So if there were safety concerns outstanding
20	at that t	ime, you would have them?
21	А	Well, everything that was related to me is
22	what I kno	ow, so the things that I received is exactly
23	the items	on the action logs and so on and so forth.
24	Q	So there have been safety concerns that Mr.
25	Randall ha	ad received?

1	A	I don't know about that. I cannot
2	Q	And they could have been closed.
3	А	Right.
4	Q	They could have been issued and then closed.
5	А	For that month, they could, yes, but I don't
6	know that	
7	Q	Wouldn't you keep those on record as DP to
8	have some	type of ability for tracking to see how
9	concerns	were addressed?
10	А	Well, again, the ability to track comes
11	through t	he regimentation and again, that's the
12	auditing	process, either internal or external, the
13	control v	erification letters, certificates of
14	complianc	e, and I'm referring to the United States
15	Coast Gua	rd, through the classification society
16	inspectio	ns and I guess I covered everything there.
17	Q	Who does the external audits for NCL?
18	А	DNV.
19	Q	DNV?
20	А	DNV for the DNV class vessels and of course
21	Bureau Ve	ritas for the Norway.
22	Q	I think you might have answered this, so I
23	apologize	if I ask it again, but have you sat in on an
24	external?	
25	A	Audit?

1	Q Yes.					
2	A Yes.					
3	Q And I'm assuming they check for safety					
4	concerns?					
5	A They check everything, yes.					
6	Q Did you see any reaction from the external					
7	auditing if they found no safety concerns with 11					
8	vessels and 9,000 to 10,000 crew members?					
9	A Help me out a little bit.					
10	Q Well, I'm just curious to see if the auditing					
11	group from DNV, if you sat in on the audit, if that					
12	raised a flag or they had any reaction, good or					
13	indifferent?					
14	A There have been non-conformities in the past					
15	with the fleet, that's for sure. Then they have been					
16	addressed.					
17	Q Okay. As part of the DP, do you also control					
18	or is it in the SEMS the Ballast Order Exchange					
19	Program?					
20	A No. They are there, I don't control these					
21	things.					
22	Q But you're aware of them?					
23	A Yes.					
24	Q Does the Norway participate in a Ballast					
25	Order Exchange Program?					

ı	A I believe it is a mandatory requirement and I
2	believe they participate in the Ballast Exchange
3	Program if they are required. I'm not sure, I can
4	check for you.
5	Q Because I was just in conducting some of
6	the interviews, people were standing around that
7	morning prior to the incident waiting to conduct de-
8	ballasting operations.
9	A Maybe you are talking about slides or
10	something.
11	Q It could have been.
12	A Well, that's part of our processes.
13	Q It could have been going ashore, but I just
14	heard it, so I was just wondering if you knew a little
15	more about it.
16	A All I know about it is they are floating
17	several waste streams that we don't dump out to sea,
18	again because of our policies, the above and beyond
19	rule.
20	Q That's fine. You can't know everything that
21	is going on at the ship at the time, but I just de-
22	ballasting sludge isn't a term I've often heard.
23	This is kind of going back a little bit to
24	what we were talking about before. It brings up the
25	point of the cycle so that everybody aboard is familiar

- 1 with the SEMS and changes to it.
- If a crew member reports aboard and while his
- time ashore there were changes to the SEMS, what is in
- 4 place that assures you that this crew member has now
- **5** been informed of certain changes, and it could be
- 6 environmental, which is very important, or just
- 1 shipboard protocol that he now knows and you as the DP
- 8 ashore are certain that he knows, or at least made
- **9** aware somehow that there's a process in place that he
- 10 can be trained in that?
- 1 A You see, as the DP I am not responsible to
- know what you're saying. It is not by any means even
- 13 close to -- if you allow me to say, the job description
- when it comes to this specific item.
- **15** Q Okay.
- 16 A My duty, let me continue, would be again by
- 17 definition of the code, if there is an issue which is
- not properly addressed by the management, whatever kind
- 19 of management we are talking about, everybody is
- 20 encouraged to bring this to my attention so appropriate
- 21 action is taken.
- 22 Q And that makes perfect sense.
- 23 A I am the safety valve. I think this is a
- very smart element of the code, that they have this
- 25 position or positions, if you wish.

1	Q And you had mentioned then that that was Pete
2	Randall's job, to make sure that training or that
3	information took place for the new crew members?
4	A He is responsible for the implementation and
5	administration of the SEMS.
6	Q So if he is responsible for the
7	implementation, again, that question maybe you can't
8	answer for him and I'm not going to ask you to, but
9	there has to be a process in place with that many crew
10	members that the training has to be verified.
11	A Correct.
12	Q Before you had stated that as the DP, you
13	were the link between shore side and the vessel.
14	A Right. Correct.
15	Q Do you think that link can be strengthened or
16	do you think it is definitely handled by some other
17	branch in your office that shows that training and that
18	information is being passed on to those that are
19	aboard?
20	A I'm trying to see the relevance between DP
21	and the training. I'm trying to understand.
22	Q Well, that's about the best I can phrase it
23	to you. That's all right.

sure exactly what you are asking me.

And I'm trying to respond, but I'm not really

24

25

1	Q And that's fine, Minas. Maybe it's from
2	different ships different SEMS a little bit.
3	A Right.
4	Q I've seen some that handle it differently and
5	that can happen.
6	A Right.
7	MR. OLSEN: Without putting words in your
8	mouth or you trying to come up with something, that's
9	fine. We can leave it right there. That's all I have
10	then.
11	MR. ROTH-ROFFY: Leo?
12	MR. LEO UNKNOWN: I don't have anymore.
13	MR. ROTH-ROFFY: I just have a couple more,
14	Mr. Myrtiois, and I appreciate your patience this
15	afternoon.
16	THE WITNESS: Sure. No problems.
17	EXAMINATION
18	BY MR. ROTH-ROFFY:
19	Q Regarding if a vessel has a blackout,
20	wouldn't that be a serious enough event, regardless of
21	cause, that they should issue the vessel should
22	issue a safety concern report?
23	A Why is that?
24	Q That's my question to you. Do you feel that
25	is significant enough if a vessel blacks out that a

1	safety concern report should be issued?
2	A Well, they make a report. They are saying
3	that they are having a blackout.
4	Q Have you seen any issued?
5	A Yes, I have.
6	Q Also, AMOS, the AMOS system, I just have some
7	questions. It's used to record maintenance, I
8	understand.
9	A Correct.
10	Q Do you know if it records scheduled
11	maintenance, say grease every three months, as well as
12	unscheduled, which would be a repair, that something
13	broke?
14	A It does both, yes.
15	Q It does both?
16	A Yes.
17	Q So if an auditor went on the vessel and
18	wanted to see the main lube oil pump, all that
19	maintenance, both scheduled and unscheduled, should be
20	in the AMOS system?
21	A To my knowledge, I think you record both
22	there, the scheduled and then as you say, if something
23	broke, then you can see that as well.

board, for the engineering department, who would be

Just one more question regarding AMOS. On

24

25

1	responsible for making sure that data gets into the
2	system?
3	A I think your best bet to get the most correct
4	answer would be to ask either the ship superintendent
5	or the engineer. I believe the chief engineer, the
6	staff chief engineer or the first engineer can have
7	input into the system, into the computers. But I don't
8	want to speak for them, really.
9	Q Okay. I can appreciate that. I understand
10	your title is is it Nautical Superintendent? Is
11	that correct?
12	A Correct. Superintendent Nautical.
13	Q As well as DP?
14	A Correct.
15	Q I just have a last question. Do feel, having
16	been assigned both of these titles, that you have
17	enough time in your work day to fully to do both
18	jobs? Do you have enough time to do both jobs?
19	A I understand that question. Well, my job as
20	Superintendent Nautical, yes, I can accomplish that
21	without problems.
22	The other part of my function within the
23	company is again very much a communications reporting
24	position, so my knowledge is very much dependent on

what is going to be reported to me as an unsafe

25

1	condition.	I	cannot	read	the	crystal	sphere.
	OCTION CTOIL.	_	00111100		0110		OPIICI C

- If you tell me, I know. If you don't, I
- don't. I hope that's a fair answer, too.
- 4 Q I just wanted your take on whether --
- **5** A And I have the time when an audit happens
- 6 once a year. I have all the time in the world to
- review an audit report.
- MR. ROTH-ROFFY: Thank you, sir. That's all
- ¶ I have.
- MR. TORRES: Mr. Torres from the U.S. Coast
- 11 Guard. I just have a quick question here.
- 12 EXAMINATION
- BY MR. TORRES:
- 14 Q During this interview you've mentioned that
- 15 you heard that the vessel Norway was having blackouts.
- 16 How did you hear?
- 7 A I said I've heard of blackouts in general.
- 18 Q Oh, blackouts?
- **19** A Yes.
- 20 Q In general on the vessel?
- 21 A Within the fleet we have had situations that
- 22 a ship had a blackout, that's correct.
- 23 Q Within the fleet. Did you ever heard of the
- 24 Norway having a blackout?
- 25 A I believe I have. I don't remember when or

1	where exactly, but I believe I have.
2	Q Would you consider that a major non-
3	conformity of that vessel having blackouts?
4	A To have a blackout?
5	Q Yes.
6	A No, unless if it is somehow brought out that
7	what caused the blackout was not maintained or
8	whatever. It's like to say that a guy will never trip.
9	Q Have you done anything in reference to the
10	blackouts, to these vessels that are having them? Have
11	you ever done anything, taken any action?
12	A Me personally?
13	Q Yes.
14	A I'm not an engineer. My function is totally
15	different than taking care of a blackout.
16	Q Have you ever addressed the issue with anyone
17	else with reference to the blackouts? Have you ever
18	talked with anyone?
19	A In what capacity and why? If you'll help me
20	out a little bit with the question, I
21	Q Maybe to find out if the vessel was having
22	blackout or to confirm if it was?

2690 form saying to the Coast Guard, for example I can

remember the Norwegian Star, that they had a loss of

I have seen probably a report issued to -- a

23

24

25

1	propulsion. I have seen the report. They have
2	identified the problem, that it was that piece of
3	equipment which they replaced and the case is closed.
4	MR. TORRES: That's all I have.
5	MR. WALSH: Jim Walsh.
6	EXAMINATION
7	BY MR. WALSH:
8	Q Minas, I heard something during the other
9	discussion. The Norway is classed by Bureau Veritas.
10	Does DNV do the internal or external ISM audit?
11	A Yes.
12	Q I just wanted to make sure of that. So DNV
13	does the external audit and Bureau Veritas does the
14	class passenger ship safety?
15	A Right.
16	Q Your budget, has it been cut at all in the
17	last two years, year and a half?
18	A Nothing, no.
19	Q Are you aware of any budget cuts to the
20	Technical Department?
21	A No. Not specifically, no.
22	Q Is there a Designated Person for the
23	Technical Department?
24	A A similar capacity like mine?

25

Q Correct.

1	А	No.
2	Q	Traditionally, there has been a line between
3	deck and	engine on board merchant ships. You've sailed
4	captain.	Did you know everything that was going on on
5	board the	ship when you sailed captain that was going
6	on in the	engine room?
7	А	I knew everything that chief engineer would
8	rely to m	e, yes.
9	Q	So you were on board Royal Caribbean ships
10	from 1995	to 2000?
11	А	Right.
12	Q	Royal Caribbean ships were discharging and
13	bypassing	the oiler water separator.
14	А	Right. I was not on any of the ships. I
15	understan	d. I understand what you are saying.
16	Q	When you go on board a ship, you liaison with
17	the capta	in in Norwegian Cruise Lines?
18	A	Right.
19	Q	You mentioned reports to you that would be
20	major non	-conformities. Recently a Norwegian Cruise
21	ship disc	harged sewage up in the Peugeot Sound area.
22	Was that	reported to you?
23	A	I am very much aware of the situation. It

So somehow you got a copy of the report?

was -- yes, reported through the chain, yes.

24

25

Q

ı		А	Absolutely. I knew exactly what happened,
2	yes.		
3		Q	Did anyone phone you up when it happened?
4		A	No.
5		Q	Did anyone send you an immediate e-mail when
6	it h	appen	ed?
7		A	No, because again, there is clear lines of
8	comm	unica	tions. They communicated the incident right
9	away	to t	he appropriate recipients.
10		Q	And the appropriate recipients in this case
11	were	the	Safety and Environmental Management group?
12		A	Peter Randall. They knew right away. When
13	Pete:	r kne	w about that, he came right away and he told
14	me l	isten	, this is what we had. Then again, for the
15	purp	oses	of the process, then the process is in place
16	so I	can	stay back and see these people do what they
17	have	to d	0.
18		Q	And you monitored that how?
19		A	Conversations, meeting with Peter, how is
20	ever	ythin	g going, what is the outcome, things like
21	that		
22		Q	Do you keep notes on those conversations?
23		A	Not necessarily. Since
24		Q	Is there a requirement for you to keep notes?
25		A	No. If the task, if the issue I see in front

- 1 of me that it has been addressed and not neglected, no,
- I don't, because what I do expect to see now is the
- 3 resolution, since it is in the pipeline, as we say.
- 4 Q And one of things you said was unless you're
- told, you don't know.
- **6** A Correct.
- **7** Q So part of your monitoring is to talk with
- the implementors?
- **9** A Yes. We do talk.
- 10 Q And they are the ones that are telling you
- 11 whether this has been taken care of or not.
- 12 A Correct.
- 13 Q That would be considered a major non-
- 14 conformity?
- **15** A Which?
- 16 Q The discharging of sewage in an area like
- 17 that.
- 18 A Well, that was -- I would not call it a major
- non-conformity. We didn't really violate any rules, we
- violated our own policy and that was an accident.
- 21 Q I see. But violating your own policy under
- the ISM, if it's part of your Safety Management System,
- can be a major non-conformity.
- 24 A Well, it could be. It could be, but again,
- 25 the nature of the discharge, it was treated sewage, it

- 1 was not oil or it was not anything else. 2 Who signs off and closes out a non-3 conformity? Α That's after verification. You have a gentleman right here, basically, who does this. 5 6 Q So the Designated Person doesn't close it out 7 as this item has been properly closed out? Α No. Do you track the close out of items? Q I see it in the action log. Α 11 When you have your weekly meetings with the Q 12 Environmental Management and Safety folks, do you keep 13 minutes? 14 Α Yes, they do keep minutes. Do you keep minutes? 15 0 No, because I get those that they keep. 16 Α 17 0 So if we wanted copies of those minutes, we could see those minutes? 18 They are all in their PC's, I believe. 19 Α 20 The Safety and Environmental Management Q
- 24 A Right.

that's done once a week?

21

22

23

25 Q And there are minutes kept on that.

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another meeting, so you have your technical meeting and

System has weekly or monthly meetings? You have

1	А	Right.
2	Q	So we could get those minutes from whom?
3	А	Anybody who is participating. Leo, I'm sure.
4	I'm sor	ry, I'd get involved here, but
5	Q	No, no. Someone is here that we can get the
6	minutes	from?
7	A	Yes.
8	Q	And the Safety and Environmental Management
9	System a	lso has a weekly meeting?
10	А	A SEMS meeting, correct.
11	Q	It's weekly, not monthly? I just want to
12	make sur	e it's weekly.
13	А	We have the I want to say weekly.
14	Q	And someone keeps minutes to that?
15	A	Correct.
16	Q	And you monitor the close out of all the non-
17	conformi	ties?
18	A	I look at them, yes.
19	Q	But you don't have to sign off on them?
20	A	I don't have to.
21	Q	In the case of a discharge, if you feel as
22	Designat	ed Person that something is not being addressed
23	and you	bring it to the president and the president
24	A	Doesn't do anything?
25	Q	Then what do you do?

1	A I'm going to take the president to the Risk
2	Management Committee.
3	Q So that's part of the formal process?
4	A Yes. And if they don't listen to me, then
5	I'm going to pick up the phone. No, this is the way it
6	is.
7	MR. WALSH: Right. That's an honest answer.
8	That's it.
9	MR. ROTH-ROFFY: That's all the questions and
10	this concludes the interview of NCL's Designated
11	Person, Minas Myrtiois. Thank you, sir.
12	THE WITNESS: Thank you.
13	MR. ROTH-ROFFY: This tape was recorded on
14	June 1, 2003 between the hours of 1:45 p.m. and
15	finishing up at 4:05 p.m.
16	(Whereupon, at 4:05 p.m. the interview was
17	concluded.)
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