JEFFREY RAMOS-Waiter-is on a 10-month contract, his third with the Norway. Before that he worked with Carnival for two years. Typically his hours were 0745 to 1045, 1145 to 1445, 1745 to about 2200. Emergency assignment was station leader on zone 4, deck 9.

He was in his cabin at the time of the event. Located 1139, port side, on Biscayne deck. He heard the explosion, the lights went out and the emergency lighting went on. He heard first Code Alpha, then Code Bravo, then he heard the 7 short 1 long blast. He knew that this meant to report to his muster station. He climbed up multiple decks to go to his muster station. He took the crew tower stairway.

As a station leader he had six other individuals working for him. All reported for duty. His emergency duty was to assure that cabins were clear. Those who reported to him checked the cabins. He noted that the passengers remained calm.