

UNITED STATES OF AMERICA
NATIONAL TRANSPORTATION SAFETY BOARD

* * * * *

Investigation of:

*
*
*
*
*

ENBRIDGE OIL SPILL
MARSHALL, MICHIGAN

Docket No.: DCA-10-MP-007

* * * * *

Interview of: BRIAN BUCK

Conference Room
Holiday Inn Express
630 East Chicago Street
Coldwater, Michigan

Thursday,
July 29, 2010

The above-captioned matter convened, pursuant to notice,
at 1:56 p.m.

BEFORE: KARL GUNTHER
Accident Investigator

APPEARANCES:

KARL GUNTHER, Accident Investigator
National Transportation Safety Board

[REDACTED]
[REDACTED] [REDACTED]
[REDACTED]

MATTHEW R. NICHOLSON, Investigator-in-Charge
National Transportation Safety Board
Office of Railroad, Pipeline, &
Hazardous Materials Investigations

[REDACTED]
[REDACTED] [REDACTED]
[REDACTED]

JAMES BUNN, General Engineer
BRIAN PIERZINA, General Engineer
U.S. Department of Transportation
Pipeline and Hazardous Materials
Safety Administration

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED])

JAY A. JOHNSON, Senior Compliance Specialist
Enbridge Energy Company, Inc.

[REDACTED]
[REDACTED] [REDACTED]
[REDACTED]

TOM TIDWELL
U.S. Fish and Wildlife Service

[REDACTED]

<u>ITEM</u>	<u>I N D E X</u>	<u>PAGE</u>
Interview of Brian Buck:		
By Mr. Gunther		4
By Mr. Nicholson		12
By Pierzina		23
By Mr. Johnson		26
By Mr. Pierzina		28
By Mr. Nicholson		34

I N T E R V I E W

(1:56 p.m.)

1
2
3 MR. GUNTHER: I'm Karl Gunther from the NTSB, and we are
4 investigating an oil spill that occurred on July 26, 2010 in
5 Marshall, Michigan.

INTERVIEW OF BRIAN BUCK

6
7 BY MR. GUNTHER:

8 Q. Could you please give your name, address, and phone
9 number for the record?

10 A. Brian Buck. Address is [REDACTED],
11 [REDACTED].

12 Q. And could you give your job title and company
13 affiliation?

14 A. My job title is technical supervisor and I'm responsible
15 for the mechanics and electricians that operate the stations in
16 lines 5, 6B, 17 in Michigan. I've got a business card. I don't
17 know if anyone's interested in it.

18 Q. Yeah.

19 MR. JOHNSON: That's for Enbridge for affiliation.

20 MR. BUCK: Correct. Sorry about that.

21 MR. JOHNSON: Yeah. We kind of knew that, but for the
22 record.

23 BY MR. GUNTHER:

24 Q. What formal training do you have?

25 A. Formal training. Well, I pretty much --

1 MR. JOHNSON: You're an engineer to start with.

2 MR. BUCK: Well, that's correct. I'm a licensed
3 professional engineer. But as far as like formal Enbridge
4 training, pretty much if you look at our O&A manual, the safety
5 training matrix, all the training is applicable to technical
6 supervisor, I pretty much have gone through that. Extra training,
7 you know, I've gone through supervisor safety training, the DNV
8 incident investigation process training, but I guess if you want
9 the most of it you'd have to pull my training records or look at
10 the safety training matrix and O&M manual.

11 BY MR. GUNTHER:

12 Q. Are you qualified under your company's OQ program?

13 A. I'm a -- I've been trained as an OQ evaluator.

14 Q. Okay. Could you discuss the procedures that you have
15 expertise in?

16 A. The procedures that I have expertise in: high voltage
17 safety, just general pipeline operation, pipeline engineering and
18 design, project management, incident investigation training; just,
19 those are a few that just --

20 MR. JOHNSON: Probably some of the ones that you OQ your
21 people in.

22 MR. BUCK: OQ tasks. Yeah, like, I'm trying to think.
23 Well, for the electricians we've got two senior electricians that
24 are also OQ evaluators, and those guys OQ the electricians, and I
25 have been mainly focusing on OQ'ing the mechanics. So I've OQ'd

1 the mechanics on like their corrosion inhibitor injection OQ task.
2 Off the top of my head I'm drawing a blank here on what all their
3 OQ tasks are, but I've OQ'd the mechanics on pretty much all their
4 cover tasks, but the electricians had been evaluated by other OQ
5 evaluators.

6 BY MR. GUNTHER:

7 Q. Okay, now what action would one of your employees take
8 in response to an oil leak such as what happened in Marshall?

9 A. Yeah, given that it's AOC. You know, a confirmed oil
10 leak, call the control center. If it needs to have the area
11 isolated, they would have notified any public, and then contact
12 myself if it's confirmed, and then I would have notified, you
13 know, up the chain of command.

14 Q. What kind of equipment does one of your employees --
15 would have in their vehicle?

16 A. Safety equipment or work tools or?

17 Q. Both.

18 A. You're going to have personal gas monitors. They've got
19 half-mask respirators. They have, you know, just hand tools, but
20 mostly focused on tools for operation and maintenance of the
21 pipeline in the stations.

22 Q. What actions would be prudent when there's a major oil
23 spill into the waterway?

24 A. What actions would be prudent for -- what was that?

25 Q. If you have a major oil spill into a waterway as opposed

1 into the ground?

2 A. Right. Well, for someone that's responding or somebody
3 in my position?

4 Q. Well, I could use both. I'll just say both.

5 A. Well, obviously, containment, notifying anyone nearby
6 that's affected, verifying the pipeline is isolated and shutdown,
7 monitoring the immediate area, keep the public out. Personal
8 worker safety and then the safety of the public first and foremost
9 and then the environment, you know, third.

10 Q. Do you go out like, for example, and do an evacuation?
11 Do you alert home owners in case of something?

12 A. Absolutely.

13 Q. Do you have a procedure for that?

14 A. I don't know if there's a set procedure for actually
15 notifying landowners, but our people are instructed that if it's
16 determined -- and they are trained, you know, to make that
17 determination. If they think they need to notify landowners,
18 evacuate landowners or anyone else, general public, they will
19 certainly do that.

20 Q. Again, under what circumstances would an employee
21 contact the fire or police department?

22 A. If they've confirmed hydrocarbon or hydrocarbon vapors
23 in the area that would be a threat to the public.

24 Q. What would be a typical response time after being
25 contacted about a major oil leak?

1 A. Typical response time for?

2 Q. For Enbridge.

3 A. For Enbridge?

4 Q. Or people in your, you know, group.

5 A. So again, what was the question? What would be the
6 typical --

7 Q. What would be a typical response time after being
8 contacted about a major oil leak?

9 A. It'd be immediate. But then, you know, beyond that,
10 it'd be -- you know, it's just a matter of how far the individual
11 is from where the leak's being reported; that would be travel
12 time.

13 Q. So, you know, do you have anything like in minutes, 30
14 minutes, an hour?

15 A. It could be within a minute to -- I think maybe we're
16 spread out to where it could be up to a half hour to an hour,
17 depending on location.

18 Q. What training and testing do your employees undergo
19 regarding actions to be taken in case of a major oil leak both in
20 and out of a waterway?

21 A. You know, they undergo a yearly HAZWOPER training. You
22 know, they're evaluated, they go through the OQ evaluation to
23 recognize AOCs. We do tabletop exercises quarterly that they
24 participate in for dealing with emergency situations like this. I
25 think those would be the main ones.

1 Q. And what steps are taken to ensure that the person will
2 understand the procedures?

3 A. What steps are taken to understand the person will
4 understand procedures?

5 Q. Tests, training, quizzes, tests?

6 A. Well, yeah, we review our O&M manuals monthly at our
7 safety meetings. HAZWOPER, there's a, I think, question and
8 answer session as part of our HAZWOPER to make sure that people
9 understand that material. The OQ evaluation process, obviously.
10 I'm not sure if I can add anything else at least off the top of my
11 head beyond that.

12 Q. Do you have goals for a leak incident response time?

13 A. Well, there's required notifications and certain
14 timelines you have to notify, you know, a supervisor, control
15 center -- I think the agency is within certain time periods, and
16 that's detailed out in our O&M manual.

17 Q. And do you have a maximum response time for a leak call?
18 In other words, no more than this?

19 A. I think those would be the same, you know, those would
20 be outlined in the O&M manual as far as, you know, contact these
21 people, you know, no later than say an hour or a day, and then
22 also then the agency requirements.

23 Q. And can you describe what you did on the day of the
24 leak?

25 A. Okay.

1 Q. Just start from the beginning.

2 A. On Monday -- I can start from Sunday. I was involved --

3 Q. Go ahead.

4 A. I was in contact with Darrell. On Sunday they were in
5 the process of running two pigs in the pipeline: one was a batch
6 pig and the other one was a smart tool. I was concerned because
7 my employees were responsible for bypassing the stations, and the
8 schedule had changed so much. I had been monitoring my e-mails.
9 We'd been getting updates from the pig trackers, a contractor,
10 giving us the status of where the tools were at. I got an e-mail
11 Sunday afternoon that stated that the line was going to be
12 scheduled for a shutdown, I think 1600 MST, that evening into the
13 early morning hours on Monday morning. So when I got that e-mail
14 I phoned Darrell Carter, and I said, "Hey, did you get this
15 e-mail? There's a scheduled shutdown." And he said, "Yes, I did;
16 I know about the shutdown. They want me to go to Niles station,"
17 and he said he believed it would be that evening if they wanted
18 him to bypass the station before the pigs get there and then
19 they're going to shut the line down. I said great. Went to bed.

20 Monday morning I woke up. I spoke to Darrell and he
21 said that the line was still down and he indicated to me that he
22 didn't know when the line was going to start back up. I got
23 another e-mail later that morning that said that the line was shut
24 down. They had started the line sometime in the night for a
25 certain period of time. It was a short duration like 15, 20

1 minutes. They shut down. The e-mail said that then they started
2 the line back up for a certain period of time and then shut down,
3 and then the line was still shut down.

4 So when I got that I said, "Hey, Darrell, what's going
5 on with this?" And he said that he had spoken to the operator,
6 and the operator indicated to him that there was some problems.
7 He didn't, you know, tell me what they were. It sounded like they
8 were operational problems with the tool run.

9 I got in contact with Brian Whittaker shortly after
10 that. He was at Marshall station, and he told me that his
11 pressures were low or near zero at Marshall station. So Brian
12 Whittaker and I discussed that. He was wondering what, you know,
13 maybe what some of his next steps should be. And I said, "Well,
14 what's the control center telling you? You know, have they told
15 you to stay at the station? Have they told you to go out and
16 investigate?" He said no, that he was just going to be at the
17 station, you know, waiting to talk to the control center next, and
18 he instructed me, he told me that he had gone around the station
19 and checked out his station, made sure everything was looking good
20 there. He didn't see any abnormal condition at a station.

21 We had a discussion. He asked me if he thought he
22 should maybe go out and start checking some of the valve sites up
23 and down the station, and I told him that I thought that was a
24 great idea. I told him, "Don't get too far from the station just
25 in case the control center calls you back up if they want to start

1 back up again for this tool run," and so he said okay. And then I
2 think that's when Brian went out and started, you know, on his way
3 to checking some of the valves that he ran into the pipeline
4 maintenance crew and then they discovered the actual oil.

5 MR. GUNTHER: Okay. Matt you got any questions?

6 MR. NICHOLSON: Yeah, just a follow-up from some of what
7 I've heard.

8 BY MR. NICHOLSON:

9 Q. So your title is technical supervisor?

10 A. Yep.

11 Q. And how many people report to you?

12 A. Ten.

13 Q. So what kind of area do you, how are you -- there's
14 other technical supervisors I take it, along the pipeline?

15 A. Yeah, for this area --

16 Q. Or do you cover an area or?

17 A. Yeah, I mean, I basically --

18 Q. Or do you cover an area?

19 A. Yeah, I mean I basically cover line 6B in Michigan, line
20 5 in Michigan, line 17, which is mostly Michigan. There's a small
21 portion in Ohio, and then that's it.

22 Q. So you're assigned by line or by territory?

23 A. By stations really, because my employees are responsible
24 for certain stations.

25 Q. So which stations would that encompass? How many

1 stations, I guess I should ask first?

2 A. I can name them off. There's approximately 13 stations
3 and there's a couple of metering sites, a small tank farm in
4 Stockbridge. So the metering sites on line 17, I don't know if
5 you'd consider them a station. There's a metering site at
6 Marysville. It's not a station.

7 MR. JOHNSON: So Niles, Menden, and Marshall --

8 MR. NICHOLSON: Are all three.

9 MR. JOHNSON: -- are all three --

10 MR. NICHOLSON: Yeah. Okay, I got that.

11 MR. JOHNSON: Basically, where we entered Michigan,
12 pretty much your territory would be Michigan. It just includes
13 three lines.

14 MR. NICHOLSON: Is that part of Ohio, I think was
15 also --

16 MR. JOHNSON: A little bit where 17 goes in there.

17 MR. PIERZINA: That's line 17 not line 6B.

18 MR. NICHOLSON: Not 6B, right.

19 BY MR. NICHOLSON:

20 Q. So I thought I heard something about emergency
21 conditions or --

22 MR. JOHNSON: The AOCs?

23 BY MR. NICHOLSON:

24 Q. The AOCs. I thought I heard you say Brian did not see
25 any AOCs?

1 A. Yeah, Brian --

2 Q. He didn't see anything abnormal?

3 A. -- when we first were discussing the incident, Brian
4 Whittaker and myself, he had walked around his station, looked at
5 all the valves and he didn't observe any --

6 Q. So that's just the perimeter?

7 A. Inside the fence at the station, right.

8 Q. He hadn't looked at gauges or anything like that?

9 A. You know, I talked to Brian several times that morning,
10 and I think it was that conversation that he had told me that and,
11 like I had mentioned, that he had low to no pressure. I can't
12 remember if he had like two or four pounds on his transmitters,
13 and that's what prompted him to do, you know, a walk around and
14 check out his site.

15 Q. Okay, so he saw the low pressure and he reported that to
16 you?

17 A. Correct.

18 Q. So you were aware of it?

19 A. Yep, and then the further discussion then, he was
20 wondering, "Well, should I go up and down the line, check some
21 valve sites? What should I do? The control center is not
22 directing me what to do." I said, "That's a great idea." I said,
23 "Don't get too far from your station just in case they want to try
24 starting it up. They may want you at the station." And then
25 that's when he had made the decision to go ahead and leave the

1 station and start investigating up and down the pipeline.

2 MR. JOHNSON: So when Brian talked earlier he talked
3 about, and we always assume everyone knows what we're talking
4 about, he said he checked the panel view. It's our programmable
5 logic controller --

6 MR. NICHOLSON: Right.

7 MR. JOHNSON: -- so all of our pressures and
8 temperatures, they come in from transmitters.

9 MR. NICHOLSON: Right.

10 MR. JOHNSON: So you wouldn't go out and check gauges.
11 You check the --

12 MR. NICHOLSON: Yeah, okay.

13 MR. JOHNSON: So you check those.

14 MR. NICHOLSON: Not in this day and age, right.

15 MR. JOHNSON: Yeah. Oh, no. We've got some stuff down
16 in Oklahoma, but --

17 MR. BUCK: Yeah, and I guess I, you know, I don't know
18 how Brian checked those, if he physically checked them, because
19 they do have a digital readout on each individual transmitter or
20 if he just looked at the panel view.

21 MR. JOHNSON: He talked about going to the panel view.

22 MR. BUCK: Okay.

23 MR. NICHOLSON: Yeah, you got the local display.

24 MR. JOHNSON: Exactly.

25 BY MR. NICHOLSON:

1 Q. So it was alarming to you that you had no suction
2 pressure on the line?

3 A. Yeah, I thought -- I mean I had never seen anything that
4 -- in my few years here, I had never, you know, seen or had anyone
5 having reported that kind of situation to me, and so that's when
6 Brian and I had a discussion, you know, "Did you walk around your
7 station, check things out?" "Yes, I did." "Should I check some
8 things out further?" "Yes, please do." "What's the control
9 center telling you?" He said they hadn't really been telling him
10 anything, and they hadn't instructed him to go out and check.

11 I think Brian told me that the control center operator
12 thought that there were some issues going on with the tool run and
13 column separation maybe was mentioned, but, you know, what Brian
14 observed on his transmitters and what he told me he wanted to do,
15 I totally agreed that he was doing the right thing and I agreed
16 with what he was doing as far as checking the station and then
17 going out to the nearest valve sites.

18 Q. When he's checking the station he's checking like maybe
19 a valve shut or --

20 A. Well, that, and then also if there's a release at a
21 station.

22 Q. So he's thinking rupture or loss of oil?

23 A. Yeah, absolutely, yeah.

24 Q. So you had it in your mind. I've heard this term and
25 I'm not from your industry, so what is column separation? Can you

1 define that for me?

2 A. I guess if you're operating the pipeline and it gets
3 below a certain pressure and there's -- you know, pipeline follows
4 the ground profile elevation, if there's hills or valleys. The
5 pipeline shuts down, there's possibly like the oil can run away
6 from the high points if it's not pressurized, and then there's,
7 you know, column separation. Basically it's a hydraulic term.

8 Q. Sure. And you end up with air in the line? Okay.

9 MR. JOHNSON: Or also a heavily batched -- different
10 batches in our lines so you can get basically the batches will
11 separate and you get -- so then you'll want to get line pack. So
12 we go into a turbulent flow, so you'll have that and you'll pump
13 against that for a while until you pack the line, if you will,
14 that column separation.

15 MR. NICHOLSON: Okay. You can call that?

16 MR. JOHNSON: Your column separation, so now you're
17 pumping and you're not seeing your suction on your downstream
18 side, and your pressure's going up --

19 MR. NICHOLSON: Yeah, until you pack it.

20 MR. JOHNSON: -- until you get that line pack.

21 MR. NICHOLSON: Compress the gap in there and pressurize
22 the other end of it.

23 MR. BUCK: So, I mean, that was something that, you
24 know, I had never heard of that condition happening on our line
25 6B. But again, that wasn't -- I didn't have direct contact to the

1 control center. That was just information through Brian.

2 BY MR. NICHOLSON:

3 Q. Where were they suspecting column separation?

4 A. Obviously somewhere around Marshall if that's where they
5 were seeing low pressure, but --

6 MR. JOHNSON: That's probably going to come out in the
7 interview that was conducted yesterday as far as where that was.
8 You'll probably get that from your control center ones, because I
9 honestly haven't heard where. I heard they considered column
10 separation, but I don't know where they thought it might be, you
11 know, and I don't -- you know, they've got the profiles up there
12 too in Edmonton, so they may be looking and --

13 MR. BUCK: I thought it was odd. At the time I thought,
14 well, maybe there's something going on with the tool run because
15 we did have two tools in the line, but --

16 BY MR. NICHOLSON:

17 Q. Two tools in the line?

18 A. That's correct.

19 Q. Oh, I didn't realize.

20 A. There's two. Ahead of the smart pig there was a batch
21 pig, a cup pig, so --

22 Q. A batch pig and a smart pig? Is that what --

23 A. Yeah, correct. I don't know if it was an MFL tool or --

24 MR. JOHNSON: I think it was a crack tool.

25 MR. BUCK: A crack tool? Okay.

1 MR. JOHNSON: Tom will be able to tell us here in a
2 little bit.

3 MR. NICHOLSON: I mean, to me, the column separation
4 should have a pretty distinct signature on SCADA, right? I mean,
5 see the pressure drop?

6 MR. JOHNSON: I honestly don't know. I don't know if
7 you do, Brian.

8 MR. BUCK: Yeah, I wouldn't -- they would show it, yeah.

9 BY MR. NICHOLSON:

10 Q. So that's not something you could pull at the station?

11 A. No, we don't have that kind of display, no.

12 Q. Brian can't pull --

13 MR. JOHNSON: No, we only have right at the station.

14 BY MR. NICHOLSON:

15 Q. But didn't Darrell pull trends at a station?

16 A. Pressure from his instrumentation. Just pressure
17 readings. You can't see like a hydraulic profile of the whole
18 line at an individual station.

19 Q. But the profiles in the pressure should tell you if you
20 had column separation, right?

21 A. No, not necessarily. If you have zero pressure at
22 Marshall and you have zero pressure at Stockbridge, the line could
23 be static and, you know, that doesn't --

24 Q. That would have been 350, 400, and then falling off
25 where the separation occurred?

1 A. Maybe.

2 MR. JOHNSON: We don't have pressure transmitters along
3 the line.

4 MR. NICHOLSON: I know.

5 MR. JOHNSON: We have them at the station.

6 MR. NICHOLSON: You have them at the station.

7 MR. BUCK: But one station you're only going to get the
8 information for that station.

9 MR. NICHOLSON: For that station, true. So it's hard to
10 draw conclusions. Okay.

11 BY MR. NICHOLSON:

12 Q. The AOCs, what kind of training do your guys have for
13 AOCs, or do they go through AOC training out in the field? The
14 field guys?

15 A. Well, you know, AOC identification, it's obviously
16 covered as part of OQ. You know, when someone's OQ'd, there's the
17 task-specific AOCs that are discussed for that task, and then
18 there's also general AOCs which are covered for every -- for every
19 OQ task you also cover general AOCs, and that's in the OQSG
20 training, those modules that we have gone with for, you know, for
21 AOC testing as part of our OQ evaluation.

22 Q. And that's been yearly?

23 MR. JOHNSON: Every three years. You have to take your
24 general AOCs, unless there's a specific one that has to be done
25 more frequently, default's to three.

1 MR. BUCK: Or there's a change.

2 MR. JOHNSON: Or there's a change.

3 MR. PIERZINA: And let's be careful with AOCs because in
4 our regulations they have a couple meanings, right? You've got
5 your task specific or general AOCs related to OQ, but you've also
6 got your pipeline abnormal operating conditions which are
7 indications of problems along the pipeline, and I think your
8 question meant -- had to do with the pipeline AOCs pressure drops,
9 unexpected changes in operating conditions?

10 MR. NICHOLSON: Yeah.

11 MR. JOHNSON: Those --

12 MR. NICHOLSON: It doesn't necessarily have to be a
13 pressure drop.

14 MR. JOHNSON: Those AOCs are spelled out. They're
15 recognized by the control center.

16 MR. NICHOLSON: Yeah, and I wanted to make a
17 distinction. I'm not talking control center here, not
18 necessarily.

19 MR. PIERZINA: Okay.

20 MR. JOHNSON: So then --

21 MR. NICHOLSON: I was curious what --

22 MR. JOHNSON: So that's how he does that. That's every
23 three years the general AOCs.

24 MR. NICHOLSON: The general AOCs.

25 MR. JOHNSON: And then every time they OQ on a task,

1 there's test-specific AOCs.

2 BY MR. NICHOLSON:

3 Q. And I'm interested too that you said Brian mentioned he
4 wasn't getting any direction from the control room?

5 A. As far as if he should, like, stay at a station or if
6 they wanted him to go out on the line and check things out.

7 Q. So he talked to the control room. Did they share with
8 him that the valves were isolated at Marshall?

9 A. I believe that the line was isolated after that. I
10 believe it was one of the pipeline maintenance employees phoned in
11 and confirmed, "Yeah, we've got oil on the ground." Then they
12 isolated the station. So that would have been after Brian and I
13 had that discussion.

14 I mean, Brian saw that there was low or no pressure at
15 Marshall. He was thinking something may have been happening, and
16 that's when we had the conversation about whether he should go and
17 check things out beyond the station. They hadn't isolated it at
18 that time.

19 Q. They had not?

20 A. They had not.

21 MR. JOHNSON: And then if you remember what -- Brian
22 then was out getting ready to go upstream and downstream to the
23 two valves when Ben Camp, who we talked to first, saw the oil,
24 called it in, and they isolated it.

25 MR. BUCK: And that's -- right.

1 MR. JOHNSON: So then by the time Brian got -- you saw
2 trucks by the time you got to them. They said, "We already called
3 it in; they isolated the station."

4 MR. BUCK: Yep.

5 MR. JOHNSON: And Darrell had went in and --

6 MR. BUCK: Yeah, Darrell was on his way and Darrell came
7 up and confirmed the valve was isolated just as a safety
8 precaution.

9 MR. NICHOLSON: That's all I've got for now.

10 MR. JOHNSON: Starting to track it here a little bit in
11 my mind.

12 MR. PIERZINA: Brian Pierzina with PHMSA Central Region.
13 I've got a few of them, Brian.

14 BY MR. PIERZINA:

15 Q. Previously, we discussed with Brian Whittaker, you know,
16 how his Monday started. And he first arrived at the PLM shop
17 about 7:30 and got word that there were pressure problems at
18 Marshall station. And do we know how, whichever personnel at
19 Marshall station were aware of pressure problems, how they were
20 aware of those pressure problems?

21 A. I don't know. That's a good question. I'm wondering
22 the same thing myself, like who -- obviously, someone at the
23 Marshall PLM spoke to control center.

24 Q. And if I misspoke, I may have said Marshall station. I
25 meant Marshall PLM.

1 A. Right.

2 Q. Okay, so you're not aware of any communication coming
3 into Marshall PLM that indicated a pressure problem? Basically,
4 your first knowledge of pressure problem was the call from Brian
5 Whittaker?

6 A. From Brian Whittaker, yes.

7 Q. Thank you.

8 MR. JOHNSON: Just to -- there is a mechanic based at
9 Marshall PLM that's not part of the PLM.

10 MR. PIERZINA: And we'll have to --

11 MR. BUCK: And I think my first, the first person I
12 talked to on Monday morning was with Darrell. Darrell told me
13 that the line was not running and that there is a problem with
14 Marshall. He didn't tell me about the pressure problems at
15 Marshall. That's all he had told me. So when I actually heard
16 they had low or no pressure at Marshall, that was from Brian
17 Whittaker. Darrell may have mentioned that there'd been an issue
18 at Marshall station, but I didn't know if it was like a unit that
19 couldn't run or I -- you know.

20 BY MR. PIERZINA:

21 Q. As far as the batch pig and the smart pig, which one,
22 it's smart pig and batch pig following?

23 A. Batch pig first, smart pig following.

24 Q. All right.

25 A. And approximately -- from the information I got from

1 Darrell it was a two to three hour separation and that they
2 were -- I thought they were close to Niles when they shut the line
3 down, but I think they were still an hour or two upstream of
4 Niles.

5 Q. Right. And that would be the batch pig?

6 A. Correct.

7 MR. NICHOLSON: An hour or two upstream of where?

8 MR. BUCK: Niles. And that was where Darrell was
9 located.

10 MR. PIERZINA: Where Darrell was isolating the Niles
11 station, so, yeah. All right, that helps because I don't know
12 stuff about that.

13 MR. BUCK: And I couldn't tell you why they decided to
14 run a batch pig ahead of that smart tool. I don't know, someone
15 from integrity would have to fill you in on that.

16 MR. JOHNSON: We've got him coming in.

17 BY MR. PIERZINA:

18 Q. And I think one of Karl's questions tried to get to
19 this, and may give you another chance, I think, to kind of -- if
20 you could discuss your emergency response training program? What,
21 you know, what you guys do for that?

22 A. Well, you know, we have our yearly HAZWOPER training.
23 We've got -- you know, we do emergency response exercises. I
24 conduct with my employees quarterly tabletop emergency response
25 exercises. We invite officials to those. You know, I have

1 supervisor safety training. I've gone to incident investigation
2 training. We hire a consultant, DNV, to come and do its
3 investigation training.

4 Q. Do you, you know, as part of this training or your
5 personnel training, do you do land and water exercises or do you
6 concentrate on facilities?

7 A. Yeah, we certainly concentrate on the facilities of my
8 employees because they're based at the stations. Some of my
9 employees have participated in boom deployment exercises. It's
10 not a requirement, but we encourage them when the maintenance
11 crews do the water exercise that they participate.

12 Q. Do you or your personnel have responsibilities regarding
13 integrity assessments that might be going on along the main line?

14 A. No. The only involvement is the bypassing and the
15 operation of the stations to help facilitate those.

16 Q. Of the actual inspection? I was talking more about
17 anomaly digs and stuff like that.

18 A. No, we're not involved with the dig program at all.

19 MR. PIERZINA: I think that's good for me.

20 MR. JOHNSON: Jay Johnson with Enbridge.

21 BY MR. JOHNSON:

22 Q. Maybe, Brian, to clear things up, your group is not the
23 emergency response group?

24 A. Correct.

25 Q. But you provide support to the emergency response group

1 and you take all the training they have so you're prepared, so
2 like in an incident like this, so they can -- you know, they've
3 had the full HAZWOPER, so they can be utilized when we're
4 basically pulling out our stop.

5 MR. JOHNSON: But his people are not the emergency
6 responders that we list. That's the pipeline maintenance crew.

7 MR. NICHOLSON: That's the pipeline maintenance crew.

8 MR. JOHNSON: The pipeline maintenance crew that are
9 emergency responders. He has the technicians, so they're -- I
10 mean, even though they get all the same training, that's not their
11 focus. So they provide support during emergency response.

12 MR. NICHOLSON: Right.

13 MR. JOHNSON: And like in this case, I mean literally,
14 they're there, they're trained. We don't need you to do anything
15 at the station; we need you on this boom, therefore they're
16 trained. So, and I know the question you asked Brian as far as,
17 you know, what is your emergency response times, your goals,
18 that's not Brian's people. His people aren't situated with the
19 boom trailers and the vac trucks, the gang trucks. His people are
20 technicians with technicians' vehicles that are not geared up to
21 do response. They can pull a boom trailer.

22 MR. BUCK: Yeah, like they questioned about what kind of
23 equipment they have on their trucks. I mean, they don't have --
24 maybe to help further answer that question, they don't have
25 emergency response equipment on their trucks. It's mostly tools

1 and work equipment. They do have their personal safety equipment
2 like the personal monitors, but they're not outfitted with the
3 absorbent pads or anything like that or any kind of emergency
4 response gear.

5 MR. NICHOLSON: So their truck is just like a pickup
6 truck or something?

7 MR. BUCK: Correct.

8 MR. NICHOLSON: It's smaller. And the people that are
9 emergency responders would drive much larger utility --

10 MR. JOHNSON: Yeah, one tons and, you know --

11 MR. BUCK: Stake beds.

12 MR. JOHNSON: Stake beds and semi-trailers.

13 MR. GUNTHER: Crew trucks, yeah.

14 BY MR. PIERZINA:

15 Q. Brian, I'm getting notorious for this, but --

16 MR. JOHNSON: He's doing his Colombo.

17 BY MR. PIERZINA:

18 Q. Yeah. You got an e-mail that the line was scheduled for
19 a shutdown at 1600 MST?

20 A. Yes. The e-mail was sent about noon local on -- or
21 maybe 1:00 local on Sunday.

22 Q. And 1600 MST, as far as you know, that time, what is
23 that local?

24 A. 1600 MST?

25 Q. Yeah.

1 A. Is going to be plus three: 7:00 p.m. local.

2 Q. 7:00 p.m. local.

3 A. And then another e-mail was actually -- and now I
4 remember this. There's an e-mail on Sunday about noon or 1:00
5 saying the line's going to be shut down. They sent out another
6 one at about 8:00 p.m. and said the line is shut down.

7 Q. The line is shut down?

8 A. They -- you know, so they just confirmed that the
9 scheduled shutdown happened. And those communications and those
10 e-mails came from the pig tracking contractor, the ones that were
11 actively tracking the pigs.

12 Q. Oh, okay. And so that, I suppose -- is there a hard
13 shutdown and a soft shutdown, you know?

14 MR. PIERZINA: Karl, if you could let Brian see that
15 pressure chart?

16 BY MR. PIERZINA:

17 Q. And that's what we got from Marshall station with
18 Darrell Tuesday.

19 A. All right.

20 Q. And just -- we're thinking that that chart indicates,
21 you know, in any event, you know, something different than a
22 planned shutdown, and maybe with the electrical technicians that
23 you have, you know, you may be familiar with the charts and stuff.
24 I guess I'd just like your interpretation of the chart and the
25 time and that -- I mean, I guess I want to ascertain whether or

1 not this planned shutdown was actually -- if somebody believes
2 that they commanded a shutdown or if the SCADA controls shut the
3 pipeline down due to an event?

4 A. You know, I guess there's a couple of things I would --
5 off the top of my head I don't know if I could tell you if -- you
6 know, that this looks like a planned controlled shutdown or an
7 uncontrolled shutdown. I mean, you know, one question I have is
8 what set of transmitters does this come from? At the station
9 there's several transmitters, right?

10 MR. JOHNSON: Right.

11 MR. NICHOLSON: So you can't tell from any of this?
12 There's no tag --

13 MR. BUCK: That's what I'm looking at.

14 BY MR. PIERZINA:

15 Q. I will tell you -- I was with Darrell when we printed it
16 out.

17 A. I assume a discharge at the station, which is pretty
18 much main line pressure.

19 Q. And it's actually a suction case and discharge and --

20 A. Oh, they're all together?

21 Q. -- and both sets of transmitters read the same, whether
22 we were looking at one or two.

23 A. You know what I do, is just look at like -- you know,
24 line 6B gets shut down all the time. I would compare this to some
25 of the other planned shutdowns and --

1 Q. Okay, so we can find some of those.

2 A. Yeah, you can probably go to like last -- you know, they
3 shut the line down, I don't want to say frequently, but you could
4 probably go back within the last week and say, "Oh, here was a
5 planned shutdown, look at this, look at this; okay, do they look
6 the same?" I don't -- you know, I do sometimes look at these
7 charts but not in detail, and I think there's a way if you talk to
8 the folks that are responsible for the SCADA system you can like,
9 you know, get a -- increase the scale and look at it --

10 MR. JOHNSON: Yeah, we're going to talk to Bill tomorrow
11 if you're going on that.

12 MR. PIERZINA: We've got those guys coming in, but --

13 MR. BUCK: But from this scale of what this is, I can't
14 tell whether that's planned or unplanned to be honest with you.

15 MR. NICHOLSON: You can't tell from that straight
16 vertical line and pressure whether that's a planned shutdown or
17 not?

18 MR. BUCK: No.

19 MR. NICHOLSON: Okay.

20 MR. BUCK: But it's pretty clear that the pressure went,
21 you know --

22 MR. NICHOLSON: All the way to zero.

23 MR. BUCK: Or close to it.

24 MR. GUNTHER: Like two, four pounds.

25 BY MR. PIERZINA:

1 Q. The other related to that chart, and I realize that a
2 planned shutdown for 1600 MST may -- you know, chances are it may
3 not take place exactly at 1600 MST, but on that chart where is
4 1600 MST?

5 A. It's going to be -- well, here's 7-25, 0. There's
6 12:00. It's going to be -- so it's right around in there. I
7 don't know. It probably is pretty close to where that's
8 indicating right there.

9 Q. Okay. And we understand that it might not be
10 perfectly --

11 A. To me this looks like it's very well in line with 1600
12 MST. The one thing I will add that might look a little bit out of
13 the ordinary to me, which we discussed, was that, you know,
14 Whittaker reported zero or no pressure, and that's what this
15 confirms, and typically when the line shut down, it'll still hold
16 50 or 60.

17 Q. Thanks. I'm glad you clarified that because that's I
18 think what we would expect as well.

19 A. Yeah, the line is shut down, you know, it's going to
20 hold I would say 50 or 60 pounds.

21 MR. GUNTHER: It's going to hold something. And it
22 would tend to taper, I would think.

23 MR. JOHNSON: And depending on how they capture it, and
24 in the Yokogawa they capture the pressures pretty regular. We've
25 got the folks coming from --

1 MR. NICHOLSON: You said five seconds, right?

2 MR. JOHNSON: Yeah. I'm thinking in the three to five
3 second range, so --

4 MR. BUCK: I would -- yeah, go ahead, Jay. Sorry.

5 MR. JOHNSON: So, you know, that's why as soon as we got
6 talking about that last evening and these questions you had about
7 that, we need to get the experts in reading these and can train
8 them, and they're going to be in tune tomorrow.

9 MR. GUNTHER: That's fine. Okay.

10 MR. JOHNSON: We've told them what we're looking for.
11 Hopefully, we can get some printouts from you. Well, we are going
12 to get some printouts for you, not hopefully. And have the right
13 people in to answer those questions.

14 MR. PIERZINA: Yeah, and that's fair enough.

15 BY MR. PIERZINA:

16 Q. I just -- you know, with the electrical technician
17 working with me to get those and you're being their supervisor,
18 you know, I wasn't sure how much experience you had with the
19 displays and charts.

20 A. You know, they're responsible for maintaining those and
21 making sure that the chart recorders are operational. We recently
22 have gone to the smart chip instead of the actual paper recorders.
23 We don't get involved with looking at the charts very often, if at
24 all.

25 Q. Okay.

1 A. You know, we're supposed to confirm that through working
2 and but to analyze the data, that's just something that we're not
3 involved with.

4 BY MR. NICHOLSON:

5 Q. You don't use them for troubleshooting pumps or --

6 A. What's that?

7 Q. You don't use these in troubleshooting equipment?

8 A. You know, we've got all kinds of other information,
9 like, for example, for pumps we've got vibration data we rely on.
10 We do use pressure readings. We'll use tabular actual numbers for
11 troubleshooting. You know, if a pump's operating at 435 and now
12 it's only putting out 400 pounds, we'll use the actual number data
13 for troubleshooting pumps rather than a chart where it's kind of
14 like a scale, like because that 400 -- or, you know, we'll use
15 actual readout numbers and record readout numbers for like
16 troubleshooting pumps versus like a chart like that.

17 Q. You'll have someone sit there and just read the local
18 gauge?

19 A. Yeah, we do. If you look at our stations, we have a
20 weekly -- well, it's not a weekly, it's just whenever a station
21 technician is on site at a station, they'll pencil -- they'll hand
22 write the pressures that they observe at that time, and we just
23 add that up for just kind of off-the-cuff troubleshooting.

24 MR. GUNTHER: Okay, any more questions?

25 MR. NICHOLSON: So we're sure that, I'm sorry, that 1600

1 Mountain Standard Time is 7:00 p.m. local, right? That's what you
2 said, Brian? I just want to -- I guess I got my notes wrong
3 somewhere.

4 MR. PIERZINA: Darrell had said 1600 was --

5 MR. JOHNSON: 1600 is 4:00, plus three hours.

6 MR. BUCK: Seven.

7 MR. JOHNSON: So I would agree with you.

8 MR. NICHOLSON: I would too, actually, because --

9 MR. PIERZINA: Is it one of those things that changes
10 every six months for Daylight Savings Time to get --

11 MR. BUCK: It gets really confusing.

12 MR. PIERZINA: The pipeline does not change for Daylight
13 Savings Time, correct?

14 MR. JOHNSON: Mountain Standard Time is what pipeline
15 time is.

16 MR. BUCK: So like right now, Edmonton is the same time
17 as MST?

18 MR. JOHNSON: No.

19 MR. BUCK: It's an hour off.

20 MR. JOHNSON: Because it's Mountain Daylight Time.

21 MR. PIERZINA: So this period of the year between spring
22 and fall should be three hours, and fall to spring at two hours?

23 MR. BUCK: Yes.

24 MR. PIERZINA: This may help us for a long time.

25 MR. GUNTHER: Okay, any more questions? All right, cut

1 it.

2 (Whereupon, at 2:35 p.m., the interview was concluded.)

3

4

5

6

7

8

9

10

11

12

13

14

15

16

17

18

19

20

21

22

23

24

25

CERTIFICATE

This is to certify that the attached proceeding before the
NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: ENBRIDGE OIL SPILL
 MARSHALL, MICHIGAN
 Interview of Brian Buck

DOCKET NUMBER: DCA-10-MP-007

PLACE: Coldwater, Michigan

DATE: July 29, 2010

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been compared to
the recording accomplished at the hearing.

Amy Shankleton-Novess
Official Reporter

Kristen Shankleton
Transcriber