

DEPARTMENT OF TRANSPORTATION  
NATIONAL TRANSPORTATION SAFETY BOARD

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In the Matter of: \*  
\*  
\* Docket No. DCA03MM032  
SS NORWAY \*  
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Wednesday,  
May 28, 2003

INTERVIEW OF:

ALEJANDRO DALY

PRESENT:

ROB JONES, NTSB  
JIM WALSH, NTSB

## P R O C E E D I N G S

1  
2 MR. JONES: We are talking with Alejandro  
3 Daly, whose safety number is 8-6-5. He is a galley  
4 utility. And go ahead.

5 MR. DALY: Yeah, when this thing started I was  
6 in my bed, I was just knocking off from work. I come  
7 out at 5:30, and I was, I went and laid down. I can't  
8 sleep. So, I just laid down there. And then after  
9 several, when I look at the watch it is 6:30 and  
10 suddenly I just hear a boom, and it shake, you know, it  
11 shakes, I think maybe one of the ropes broke and the  
12 ship give a little rock. So, at the same time I hear  
13 a guy outside, you know, ah, ah, ah. I said, why are  
14 you, guys, are joking, you know. But, he continued to  
15 yelling, I get off the bed, jump out of bed, and I went  
16 out to the door and when I look at this guy, I see his  
17 back and his back was burned, you know, the guy was  
18 like all -- and his skin was hanging. And the guy was  
19 screaming, you know, for help. So, the same time I  
20 went out to him, the guy, some guy is holding and take  
21 him away. I don't know, maybe medical -- they take him  
22 away and everybody come out of their room and everybody  
23 start, what is wrong and everybody come in and say what  
24 is going on and everybody -- some guy come to us, some  
25 type --

1           So, I think the guy that got burned in the  
2 bathroom, the hot wires -- the guy was coming to the  
3 bathroom when one of the pipes burst and had water on  
4 his body and burn him up, so. Everybody started to  
5 come in and wait and stand by with -- We didn't hear  
6 anything like no alarm, nothing. So, we just stayed  
7 right there, outside. And that was the only thing I  
8 saw. Then they call us to come to go to our deck and  
9 that was --

10           MR. JONES: What is your room number?

11           MR. DALY: Eleven, forty, one.

12           MR. JONES: Okay. So you were in, your  
13 roommate is Giovanni?

14           MR. DALY: That is right.

15           MR. JONES: Okay.

16           MR. DALY: Yes, Giovanni Aquino.

17           MR. JONES: Yes. So you were in the room and  
18 then came out.

19           MR. DALY: When I hear the guy screaming, I  
20 say, what is going on.

21           MR. JONES: And did you hear anything else?

22           MR. DALY: No, that is it.

23           MR. JONES: No announcements.

24           MR. DALY: No.

25           MR. JONES: Okay.

1 MR. DALY: The --

2 MR. JONES: Okay, but you heard them.

3 MR. DALY: Yes.

4 MR. JONES: Codes, and the codes?

5 MR. DALY: Yes, we got the seven short and one  
6 long.

7 MR. JONES: Any kind of, you know what we have  
8 been hearing a lot is a Code Alpha, a Code --

9 MR. DALY: Yes.

10 MR. JONES: You heard those?

11 MR. DALY: Yes.

12 MR. JONES: Okay. That is kind of what we are  
13 asking, did you hear that?

14 MR. DALY: Yes.

15 MR. JONES: Now do you think that is for the  
16 tourists or is that --

17 MR. DALY: No, that is for everybody.

18 MR. JONES: Okay.

19 MR. DALY: Yes.

20 MR. JONES: So after you heard the bang, and  
21 you came out, before you saw the crew member that was,  
22 you know, was, had been injured, did you hear those  
23 codes before that?

24 MR. DALY: No, not before that.

25 MR. JONES: Not yet. Okay.

1           And what did you do, did you, so the first  
2 thing you remember is an announcement to go up to what  
3 deck was that?

4           MR. DALY: International Deck.

5           MR. JONES: International Deck.

6           MR. DALY: Yes.

7           MR. JONES: And that is where you remained?

8           MR. DALY: No, that was, no, that was, that  
9 was for the tourists, not for us. An announcement for  
10 the tourists to go to International Deck.

11           MR. JONES: Okay. And do you have any duties,  
12 emergency duties onboard?

13           MR. DALY: Yes, stay at Station 10 and stand  
14 by if anybody need help, just call me and I will  
15 answer.

16           MR. JONES: And what alerts to you to go to  
17 Station 10?

18           MR. DALY: Hmm?

19           MR. JONES: What, what sends you to Station  
20 10? What announcement or --

21           MR. DALY: An alarm, the seven short and the  
22 one long blast.

23           MR. JONES: And when you heard that, did you  
24 go to Station 10?

25           MR. DALY: No, I didn't. We stay, all of us

1 stay right there outside.

2 MR. JONES: Outside where?

3 MR. DALY: Of the room. Outside the room. We  
4 get out of the room, everybody get out of their room  
5 and just stay there.

6 MR. JONES: Outside your room on Caribbean  
7 Deck?

8 MR. DALY: Yes.

9 MR. JONES: So you remained around --

10 MR. DALY: All us guys stayed there, the other  
11 room guys, they stay there.

12 MR. JONES: Okay. So even after you heard your  
13 emergency alarm, you stayed where you were.

14 MR. DALY: Yes, yes.

15 MR. JONES: Why?

16 MR. DALY: I don't know really. I didn't see  
17 anybody running and going anywhere, so I just stayed  
18 there with the guys, you know, I mean --

19 MR. JONES: Do you think you might have been  
20 able to help someone at your emergency station?

21 MR. DALY: Well, I guess, because the ship was  
22 then -- and everything was, so, I think it was pretty  
23 easier that -- the guys, the people not come on the  
24 ship and --

25 MR. JONES: For who to go off the ship?

1 MR. DALY: The tourists.

2 MR. JONES: The passengers.

3 MR. DALY: The passengers.

4 MR. JONES: But, you didn't receive any orders  
5 to leave the ship?

6 MR. DALY: No, no.

7 MR. JONES: Okay. So at that time, or that day  
8 you didn't leave the ship at all?

9 MR. DALY: No.

10 MR. JONES: How long did you wait around your  
11 room after you heard the emergency signal?

12 MR. DALY: About a half hour more --

13 MR. JONES: Okay. Were you instructed at any  
14 time after, after that to go anywhere? Did you go  
15 anywhere?

16 MR. DALY: No, no, no.

17 MR. JONES: What is the next thing you did  
18 after that time period, that half hour?

19 MR. DALY: Well, after they -- all the  
20 passengers, all of them come up and remain --

21 MR. JONES: Was there any other muster taken?  
22 I mean, how did anybody in the ship account for where  
23 you were? You could have been one of the ones injured  
24 and no one would have known about it. Because you  
25 weren't at your station, right? No one had come around

1 to ask where you were or what you were doing.

2 MR. DALY: Yes.

3 MR. JONES: So, how did the ship personnel  
4 find out where you were and what you were doing? Was  
5 there any other signals made, to go anywhere for a  
6 muster?

7 MR. DALY: No, no.

8 MR. JONES: So, you remain outside your room  
9 for half hour or so after the emergency and then you go  
10 up to the Viking Deck a little later on.

11 MR. DALY: Yes.

12 MR. JONES: And then where after that?

13 MR. DALY: No, then that is it. We stay right  
14 there for a good while, all day, actually the rest of  
15 the day.

16 MR. JONES: Did you go back to your room?

17 MR. DALY: No, no, I didn't go back to my  
18 room.

19 MR. JONES: You stayed in Viking Deck.

20 MR. DALY: Yes, yes, I come up there and I  
21 don't move from there anymore. I didn't go out.

22 MR. JONES: No officer came to Viking Deck to  
23 take a muster?

24 MR. DALY: No.

25 MR. JONES: Or team leaders that day or



1 account for who was up there with you.

2 MR. DALY: No, no.

3 MR. JONES: Did you go down to the theater at  
4 all that morning?

5 MR. DALY: The theater?

6 MR. JONES: The theater on the ship.

7 MR. DALY: Yes, that was --

8 MR. JONES: Okay. There you go. Is that where  
9 the ship took maybe a muster and you were accounted for  
10 then.

11 MR. DALY: Yes, we were.

12 MR. JONES: Okay. -- is pretty important. If  
13 no one accounts for you, you are going to be missing.

14 MR. DALY: Yes.

15 MR. JONES: And we don't know whether you are  
16 hurt and to keep looking or not, so.

17 MR. DALY: Oh, yes. -- called numbers if you  
18 were missing -- So we went to the theater and they  
19 called numbers and we were listed.

20 MR. JONES: Okay. Any questions, Jim?

21 MR. WALSH: When you came out of your cabin,  
22 who else was with you from your cabin?

23 MR. DALY: There was only one of them, only  
24 one -- I don't know his name, but only one of them was  
25 there.

1 MR. WALSH: Did he stay with you?

2 MR. DALY: Yes, he stayed with me. All of us.

3 MR. WALSH: And you stayed there on the  
4 Caribbean Deck.

5 MR. DALY: Yes.

6 MR. WALSH: Did you take a look at all down  
7 Biscayne Deck?

8 MR. DALY: No.

9 MR. WALSH: Did you smell anything?

10 MR. DALY: Yes, yes, we could smell like  
11 diesel.

12 MR. WALSH: Did you see much smoke?

13 MR. DALY: Yes, smoke.

14 MR. WALSH: Did you see the sprinklers going  
15 off?

16 MR. DALY: No -- Where I was nothing was going  
17 off?

18 MR. WALSH: Did you see sprinklers going off  
19 anywhere?

20 MR. DALY: I just hear the water in the pipes  
21 that --

22 MR. WALSH: Did you see any of your crew  
23 members in the coats, the fire fighting or the helmets  
24 or the --

25 MR. DALY: All of us -- I was -- the jacket,

1 the life jackets.

2 MR. WALSH: But, you don't remember crew  
3 members in the fire fighting gear and the hoses?

4 MR. DALY: No.

5 MR. WALSH: I don't have any more questions.  
6 Thank you.

7 MR. JONES: Okay.

8 MR. ESQUEA: You were by the Caribbean Deck  
9 all the time.

10 MR. DALY: Yes.

11 MR. ESQUEA: What time did you go to the --

12 MR. DALY: Well, that was a good while after  
13 everything cooled down. They call us up to go to the  
14 theater to --

15 MR. ESQUEA: Who called you?

16 MR. DALY: Someone on the bridge, I want to  
17 say -- Got a message from the bridge, crew members go  
18 to the theater, there will be, I don't remember, roll  
19 call.

20 MR. ESQUEA: And you went to the theater?

21 MR. DALY: Yes.

22 MR. ESQUEA: Okay. What did you see when you  
23 were on the way from the Caribbean Deck to the theater?

24 MR. DALY: What do I see?

25 MR. ESQUEA: Yes.

1 MR. DALY: I didn't seen nothing.

2 MR. ESQUEA: Nothing.

3 MR. DALY: Nothing different.

4 MR. ESQUEA: Which way did you go up to the  
5 theater?

6 MR. DALY: Well, I come up from Viking, and I  
7 come straight to the theater.

8 MR. ESQUEA: Okay.

9 MR. DALY: I didn't go through -- So from  
10 where I was in my cabin, I come up to Viking Deck, and  
11 then go a little more and I just come straight to the  
12 theater.

13 MR. ESQUEA: And you were there --

14 MR. DALY: And in the theater there is a count  
15 and then they tell us to come over here to --

16 MR. ESQUEA: Okay. Thank you.

17 MR. JONES: How many people were with you when  
18 you were around your room, in that area when you were  
19 waiting for --

20 MR. DALY: About 30 or us, 25 of us were  
21 there.

22 MR. JONES: Even after the emergency signal,  
23 you kind of just stayed there.

24 MR. DALY: Yes, yes.

25 MR. JONES: Okay.

1 (Pause.)

2 MR. JONES: And the gentleman that you saw  
3 that was burned, was he, as you came out of your cabin,  
4 was he to the left or to the right?

5 MR. DALY: He was to the left.

6 MR. JONES: As you came out of your cabin, he  
7 was to the left.

8 MR. DALY: Yes.

9 MR. JONES: But, you are saying --

10 MR. DALY: Left to the door of my cabin.

11 MR. JONES: Okay.

12 MR. DALY: On the right.

13 MR. JONES: Okay.

14 (Pause.)

15 MR. JONES: And that 25 or 30 of you remained  
16 in the area of your room in the passageway.

17 MR. DALY: Yes. Well, these guys that want to  
18 go up, but, there was a girl at our station and she  
19 tells us not to. The two guys that want to go up  
20 Viking Deck, they want to come out there, and the girl  
21 said no, stay there. Don't move.

22 MR. JONES: Okay. And who was this girl?

23 MR. DALY: I don't know, I don't know her. I  
24 am not -- She is an officer.

25 MR. JONES: She is an officer.

1           MR. DALY: Yes. That was out station, at the  
2 door which we come out is Viking Deck, that is our  
3 station --

4           MR. JONES: So you were at your emergency  
5 station?

6           MR. DALY: She, she.

7           MR. JONES: She was.

8           MR. DALY: Yes. She was.

9           MR. JONES: At her emergency station.

10          MR. DALY: Yes.

11          MR. ESQUEA: You were feeling some kind of  
12 heat, you saw smoke, you smell diesel and you remained  
13 in that area.

14          MR. DALY: Yes.

15          MR. ESQUEA: And you saw a guy burned.

16          MR. DALY: Yes.

17          MR. ESQUEA: Together with how many more?

18          MR. DALY: No, it was -- Well, there were more  
19 guys in there.

20          UNIDENTIFIED SPEAKER: The man that they saw  
21 burned, he had a towel around him.

22          MR. DALY: Yes. The towel was burned.

23          UNIDENTIFIED SPEAKER: And where did you see  
24 him?

25          MR. DALY: I saw him coming out of the back

1 ahead of my cabin, when I come out, I see him at the  
2 door, coming out of there and was screaming. So, I  
3 guess he was coming out of -- And maybe getting burned  
4 and getting crazy looking where to run, you know, some  
5 guys take him away.

6 UNIDENTIFIED SPEAKER: Okay.

7 MR. JONES: Alejandro, I appreciate the  
8 information. Every, every person has a little piece  
9 for the puzzle, and it makes, it gives us a clear  
10 picture of what happened.

11 MR. DALY: Yes, yes.

12 MR. JONES: So everybody has a little piece.  
13 We are just putting it altogether and it helps.

14 MR. DALY: I hope I have helped.

15 MR. JONES: You did. You did. Thanks a lot.

16 MR. DALY: You are welcome, sir.

17 MR. JONES: Okay.

18 (Whereupon, the interview was concluded.)