UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

DGNO TRAIN ACCIDENT IN CADIZ YARD, * Accident No.: RRD18FR010

DALLAS, TEXAS, AUGUST 13, 2018

Interview of: ROBERT CORLEY

Indigo Hotel Dallas, Texas

Wednesday, August 15, 2018

APPEARANCES:

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1 INTERVIEW 2 This is an NTSB informal interview. MR. TORRES: My name is 3 Tomas Torres, T-O-M-A-S, T-O-R-R-E-S. Today's date is August the 4 15th, 2018. We're at Dallas, Texas at the Indigo Hotel interviewing a trainmaster in connection with the accident that 5 6 occurred in Cadiz Yard in Dallas, Texas on August 13th, 2018. 7 NTSB accident number is RRD18FR010. 8 The purpose of the investigation is to increase safety, not 9 to assign fault, blame or liability. The NTSB cannot offer any 10 guarantee of confidentiality or immunity from legal or certificate 11 actions. A transcript or summary of the interview will go in the 12 public docket. 13 The interviewee can have one representative of the 14 interviewee's choice. Is there somebody you need? 15 MR. CORLEY: No. 16 MR. TORRES: Do you understand that this interview is No? 17 being recorded? 18 MR. CORLEY: Yes. 19 MR. TORRES: Okay. Please state your name and spell it. 2.0 MR. CORLEY: My name is Robert, R-O-B-E-R-T, Corley, 21 C-O-R-L-E-Y. 22 MR. TORRES: Thank you. 23 Michael Hoepf, H-O-E-P-F, with the NTSB. 24 MR. STRICKLAND: Bret Strickland, B-R-E-T, S-T-R-I-C-K-L-A-N-25 D, OP inspector, FRA.

- 1 MR. GIOVANDO: Adam Giovando, G-I-O-V-A-N-D-O, Deputy
- 2 Regional Administrator with the FRA, Region 5.
- 3 MR. DUNN: John Dunn, D-U-N-N, with SMART, S-M-A-R-T,
- 4 Transportation Division.
- 5 MR. HOLTZ: Robert Holtz, Vice President of Operations,
- 6 | Central Region. Last name is spelled H-O-L-T-Z.
- 7 MR. BROWN: David Brown, Chief Operating Officer, Genesee &
- 8 | Wyoming Incorporated. It's Brown, B-R-O-W-N, the Second.
- 9 MR. TORRES: Okay. Tomas Torres with the NTSB.
- 10 INTERVIEW OF ROBERT CORLEY
- BY MR. TORRES:
- 12 Q. Robert, can you give us a brief description of your work
- 13 history?
- 14 A. I've been working here with DGNO for about 18 years strictly
- 15 as just DGNO. Started out as a conductor, worked my way up, and
- 16 now I am trainmaster.
- 17 Q. Okay. So how long were you a conductor?
- 18 A. I was a conductor almost 2½, 3 years before I had made
- 19 engineer card. That's counting before, actually, I officially got
- 20 the engineer card.
- 21 Q. Okay. And so now you're a trainmaster?
- 22 A. And I'm a trainmaster, yes.
- 23 Q. Can you describe those responsibilities?
- 24 A. A trainmaster is usually -- we're here to brief the crews on
- 25 what needs to be done, help with job briefs and what their job

- 1 | entails; check on your crews; transport them from location of
- 2 | where they need to go from one location; and basically a little
- 3 paperwork here and there, we have to take care of and, you know,
- 4 document and talk with the other railroads and the other trains to
- 5 keep the traffic flowing.
- 6 Q. Okay. On the day of the accident, what time did you go on
- 7 duty? Were you on duty --
- 8 A. On duty 1800.
- 9 Q. 1800. So you went on duty with the train crew, pretty much?
- 10 A. Yes. We both came on at the same time.
- 11 Q. Okay. So what interaction did you have with them?
- 12 A. It was a little interaction. You know, like your normal
- 13 talk. We were carrying on a conversation like we normally do:
- 14 How's your day? How's it going on? You know, little jokes here
- 15 and there, you know. And then basically ask me, what we got going
- on today? And I told them where they were starting out at, what
- 17 they had to do today. And they said okay, and then they started
- 18 looking at their warrants and started to discuss them, I quess.
- 19 Then I got called away with another job asking for me, and then
- 20 they started discussing what they were going to do for the day.
- 21 So I heard them start talking about what their plans were for
- 22 their stuff today.
- 23 Q. Okay. And so you -- so what was their work for that day? Do
- 24 | you recall?
- 25 A. Their work was assisting. Then I bussed them over there to

- 1 Cadiz. They started at Cadiz. They had a customer called
- 2 American Iron to take care of, and then they had to go do another
- 3 | -- two more customers in a place called East Dallas, which was
- 4 Texas Star and Texas Recycling. That was pretty much their tasks,
- 5 then, for the day.
- 6 Q. And where's your facility located? You know, like your yard
- 7 office?
- 8 A. Yard office is located on Mockingbird. It's 823 West
- 9 Mockingbird. It's in Dallas, Texas.
- 10 Q. And how far is that from Cadiz?
- 11 A. To where they're --
- 12 O. Yes. Yeah.
- 13 A. -- where they're at?
- 14 Q. Yeah.
- 15 A. Where I dropped them off at? I'd say you're probably looking
- 16 at 15, 25 minutes to get over there. It was -- 15 being if it was
- 17 | light traffic, 25 minutes if we have to deal with the traffic.
- 18 Q. Yeah. But on the railroad, you know --
- 19 A. Far as railroad-wise?
- 20 Q. Yeah, yeah.
- 21 A. Oh, okay. You're talking about track-wise?
- 22 Q. Yeah, track-wise.
- 23 A. You're probably looking at -- track-wise, you can be there
- 24 with a -- clear signals going through there, you can be there in
- 25 about 15 minutes.

- 1 Q. Fifteen minutes?
- 2 A. Yeah.
- 3 \mathbb{Q} . Is it east or --
- 4 A. It'd be all eastward movements. If you're coming from our
- 5 yard to where Cadiz is, all eastward.
- 6 Q. Eastward?
- 7 A. Yeah.
- 8 Q. And they typically come out with their cars, or is it
- 9 locomotive? What was at Cadiz?
- 10 A. It was brought over there for them, just to -- so they'd have
- 11 a decent shot at starting out that evening. So everything was
- 12 brought there. The motors and the cars were all brought over
- 13 there for them.
- 14 Q. Okay. And so once you dropped them off there at Cadiz, what
- 15 | else took place?
- 16 A. I made sure, talked to them, told them just to make you all
- 17 | -- you have an EOT, and they made sure they had EOT. To make sure
- 18 they had it so there would be a -- you know, communication in the
- 19 rear of the train. They said, yeah, they had one; they were okay.
- 20 And then I said, anything else, you know? You know, they said,
- 21 | well, if we need anything, we'll let you know. And then both of
- 22 them said bye, and I went to go back to Mockingbird and check on
- 23 what other crews I had working out there.
- 24 Q. So the crew pretty much, once they -- once you instruct them
- 25 as to what cars or what --

- 1 A. Yeah. Right.
- 2 Q. -- industries they have to spot and pull, they decide how
- 3 | they're going to do it?
- 4 A. They pretty much run it. They're their job is
- 5 (indiscernible) for that.
- 6 Q. Yeah. And how many train crews do you watch, or how many
- 7 crews?
- 8 A. That specific night I had a total of four train crews that
- 9 night. It was a pretty light night for that night.
- 10 Q. Yeah. And it's -- they were all switch crews or local crews?
- 11 A. All of them were switch crews. Most of them are switch
- 12 crews, local crews -- well, they're -- most of them are all switch
- 13 operation crews that night.
- 14 Q. And the crews, are they like a two-man operation, engineer
- 15 and conductor, or --
- 16 A. Two men. Two men, an engineer and conductor. That's it.
- 17 Q. Yeah. All of them are like that?
- 18 A. Yes, sir.
- 19 Q. And what kind of switching do they do? Is that mostly pull
- 20 and spot, or do they kind of like --
- 21 A. That crew does pull and spot. Pulls and stops and brings it
- 22 | back to the yard. You know, your typical is pick up or switch out
- 23 the customers, any interchange we had to pick up along the way,
- 24 they pick up on the way. That's pretty much what the job does.
- 25 Most of -- matter of fact, all the jobs do that.

- 1 Q. Okay. And what communication do you have like with the Union
- 2 | Pacific Railroad? Or can you explain how -- what that process is?
- 3 You know, like how do you get on their tracks?
- 4 A. Okay. We usually get our warrants through the fax line to be
- 5 on their property, you know, to be -- or it'll -- basic UP
- 6 warrants. And that basically entails the -- entail the whole area
- 7 | we're going to be working at and the subdivisions we hit. And
- 8 that's how we get authority to get on their tracks.
- 9 And we usually contact them with our radio, the dispatcher,
- 10 because it's CT (indiscernible) territory, which is all light
- 11 | controlled. So that's how we get ahold of the dispatcher. And
- 12 where they're at, usually I talk to dispatch to get talked out,
- 13 since we're inside of a yard.
- 14 Q. And do you -- so you talk to a train dispatcher? I mean --
- 15 A. Me?
- 16 Q. Yeah. I mean, like to get their paperwork? Is it --
- 17 A. Oh, no, it's -- we have a dispatching center. We will send a
- 18 | -- it's called a DOB, a date of operation -- or night of operation
- 19 -- date of operation of paperwork that they send it to our
- 20 dispatcher, the people and the crews, who's going to be on the
- 21 crew, what engine they have and where will they be working, in
- 22 what location. And then their dispatcher will type up the
- 23 warrants and send it to our dispatcher, who will send it to us in
- 24 the fax machine.
- 25 Q. How about with local Union Pacific managers? Is there any

interaction?

- 2 A. Yeah. Well, whoever is the MYO on the crew, their
- 3 trainmaster and crew will talk to that trainmaster if we have to
- 4 go in their yard or anything that we're dealing with this that's
- 5 in connection with them and what's going on pretty much, you know.
- 6 Unless we're entering in their yard or something, it's really not
- 7 | much talk with that. Or if they're out there working in those
- 8 limits, it's usually most of the time talking to the dispatcher.
- 9 Q. Yeah. So at Cadiz, when you guys go into Cadiz Yard, I mean,
- 10 do you have to talk to the Union Pacific?
- 11 A. We're already in -- yeah, we're already in Cadiz. Cadiz is
- 12 | like a little small yard, so we have that -- other than the main
- 13 track switch they have to operate to give authority to CTC. So
- 14 we're already there, so it's mostly -- they've already like -- the
- 15 crew will drop off the power cars there and someone will come back
- 16 | later to pick it up. But pretty much, it's one side is CTC
- 17 | controlled; this one -- this south -- this other south side has a
- 18 | hand-operated switch you have to get authority, coming out on.
- 19 Q. Yeah, but when you go into Cadiz, into those tracks, do you
- 20 | have to communicate with a Union Pacific Railroad, hey, we're
- 21 | going to go in there, or --
- 22 A. Anytime you're going in there, you're entering along their
- 23 main line, so you're going to have to talk to them. Usually when
- 24 you start out there, you're starting out there, you don't really
- 25 talk to them. You just get everything you need to get, you know,

- 1 your engine tests, everything else. Then you can tell dispatcher
- 2 to get on his main line. But any much, besides that, you can try
- 3 to get -- if you're going from his main line in there, you will
- 4 have to talk to the dispatcher.
- 5 Q. Yeah, but to go into those yard tracks, 400, 401, 402, you
- 6 don't have to communicate --
- 7 A. You don't have to communicate at all. There's no saying, I'm
- 8 going to this track or anything else. Once you hit that switch,
- 9 it's all hand-operated switches in there, so there's no CTC
- 10 control. So it's like a regular coming in from a yard into -- of
- 11 | a CTC into a normal yard. You're not really saying, hey,
- 12 dispatcher, I need this switch or this switch. You're not telling
- 13 them which switches you need in Cadiz. It's just the ones that
- 14 affect his main line.
- 15 Q. Oh, okay. And so when do you communicate with Union Pacific
- 16 managers? I mean, you said --
- 17 A. Like I said, when we're going in their yard, we'll --
- 18 Q. Which yard is that?
- 19 A. Their Miller Yard, their main yard.
- 20 Q. Oh, Miller Yard?
- 21 A. Their main yard. If I go into their main yard, we'll talk
- 22 | with their dispatcher and stuff, their yardmaster and their MYO.
- 23 But otherwise, when you're going to Cadiz, we really don't have
- 24 anything with the -- except talking to the dispatcher that we're
- 25 going in the yard here and we need -- had to leave the, you know,

- 1 leave a switch; know we're going to be in here and we'll be
- 2 switching in here, and in case we need a light to make a switching
- 3 move on.
- 4 Q. So Miller Yard is their classification yard where they do all
- 5 their switching operations? You're --
- 6 A. Not ours, but Union Pacific.
- 7 Q. Union Pacific. That's when you communicate with them?
- 8 A. That's when I communicate, anytime we go in there. But
- 9 otherwise, this is -- because it's our yard, our little staging
- 10 | yard or whatever you want to call it, that we use to stage in
- 11 between them, so crews can pick up stuff.
- 12 Q. So it's primarily used by your rail --
- 13 A. Just us. Occasionally UP will drop off some trains there,
- 14 but mostly used by us.
- 15 Q. Yeah. Okay. So how do you monitor your train crews, your
- 16 switch crews?
- 17 A. Usually I have to go from one location to another location
- 18 checking them out. Our radio has -- my radio has a scan
- 19 capability, so sometimes when I'm in between places, I'll hit scan
- 20 | to hear what's going on. And I'll pick somebody up on the way or
- 21 something like that, or check out where they are going to be and
- 22 | show up somewhere along the way where they -- you know, they're
- 23 over here; let me go check and see if they're last where I heard
- 24 them. I'll head to that area.
- 25 Q. Okay. Do you ever do -- do you ever observe how they're

- 1 | conducting their work, you know, their operation?
- 2 A. Yeah, every now and then on occasions or -- I mean, I don't
- 3 | want to make it on a regular basis. I just want to catch them
- 4 | when they're not expecting me much. But most of them, I'll get
- 5 | out there and try to get ahold of them first.
- 6 Q. Yeah. And what are things that you look for?
- 7 A. You're looking to make sure that they're -- things that I'll
- 8 double check, or make sure they lined the switches where they need
- 9 to be. Make sure they're not getting off moving equipment. Make
- 10 | sure they're not, like, riding to go through the gate, and make
- 11 | sure just -- not being unsafe, is basically what I'm trying to
- 12 make sure.
- 13 Q. Right.
- 14 A. He's performing his duties safely without putting any harm to
- 15 him or his engineer.
- 16 Q. Then how about shoving movements?
- 17 A. Shoving movements?
- 18 O. Yeah.
- 19 A. Depends on the shoving movement. Shoving movements, if you
- 20 can see from the ground, they'd watch a shove from the ground. I
- 21 you can't see it, then you'd be on the point, riding the point.
- 22 | That's pretty much when dealing with shoving movements. And doing
- 23 | -- if he's pulled out a track -- let's say he's pulling a track
- 24 and he had 20 cars in; he set 3 out; he's got room to put those 3.
- 25 He can observe from the ground. He can shove right back in that

- 1 | track again. So it's pretty much on the shoving moves when you
- 2 want to do the -- shoving that way.
- 3 Q. Okay. So, and are they allowed to walk on the gauge of the
- 4 track or --
- 5 A. Shouldn't be walking in the gauge of track. It should be up
- 6 on the outside of the track.
- 7 Q. Outside. So when they're making shoving movements like --
- 8 and switching operations, so they pull out 20 cars. They already
- 9 know they got room for 20, so they can go in there and he doesn't
- 10 have to be in the point?
- 11 A. He doesn't have to be in the point. Like I said, it's
- 12 (indiscernible) you've pulled out 20-car track, you pull 20 cars
- on a track, that's 40. You just putting a few cars back in or
- 14 maybe 10, you got room.
- 15 Q. Yeah.
- 16 A. Yeah, (indiscernible).
- 17 Q. And do you ever see them doing any other task other than, you
- 18 know, when they're protecting the shove?
- 19 A. You'll see them tie brakes. You'll see (indiscernible) with
- 20 | the cars, you'll see that be taken care of. Lacing up hoses.
- 21 | mean, I don't know. You know, making sure everything is where
- 22 | it's supposed to be and (indiscernible) double checking
- 23 themselves, stuff like that. Push-shoves, make sure the cars roll
- 24 | -- you know, make sure everything is maintained so the cars won't
- 25 roll.

- 1 Q. Are you required to do efficiency testing on the train crews?
- 2 A. Yes.
- 3 Q. Can you explain what the program is or what your requirements
- 4 | are as a trainmaster?
- 5 A. As far as efficiency testing?
- 6 Q. Yeah. I mean, what's the requirements?
- 7 A. We're -- like I said, we're supposed to make sure that they
- 8 do all this stuff, follow by the rules and do it in a safe manner.
- 9 And anytime they do have something where they are doing it wrong
- 10 and you do observe them, you need to have them stop the movement,
- 11 have a job briefing once they're going, and let them understand
- 12 what they did wrong. And make sure, when they leave -- when you
- 13 leave, before you -- they do have an understanding what they did
- 14 wrong. And then we're to enter it in to a thing called
- 15 SafeTracks.
- 16 Q. But how do you document it? I mean --
- 17 A. SafeTracks is your documentation. Anything that's wrong that
- 18 they do, you enter it in SafeTracks so they know what they did, so
- 19 the previous person coming in after you knows what to look for.
- 20 Q. But it's entered in the computer system?
- 21 A. In our computer system, yes.
- 22 Q. And the employees are notified of their observation of the
- 23 results?
- 24 A. Yes. Yes, you need to --
- 25 Q Pass or fail?

- 1 A. I know I let -- every time I've done something with them,
- 2 I'll let them know.
- 3 Q. And so how many tests are you required to conduct? I mean,
- 4 | is there any requirement? Any specific number?
- 5 A. I couldn't tell you the exact number they require a year, far
- 6 as federal-wise. I couldn't tell you the exact number. I just
- 7 know that we're required to have testing, you know, on a regular
- 8 basis. I couldn't tell you the exact number that I'm required to
- 9 do because there are really -- no number tells me, you need to do
- 10 | this many. It just says we're required to do this. We need to
- 11 make sure we do these testings and we need to make sure we have
- 12 these tests for these certain specific things.
- 13 Q. So how many do you perform, maybe, per day? A week? Month?
- 14 | I mean --
- 15 A. I might get one during the day. Sometimes I might be one
- 16 | every other day. You know, it's not really on a really consistent
- 17 | basis. You know, I might get one, then it might be 2 or 3 days
- 18 and I might catch another one. Or it might be -- I might hit two
- 19 | right after the other. I can't tell you how consistent, not
- 20 | consistent. It's just here and there on the testing.
- 21 Q. And are you required to do what they call structured or setup
- 22 | tests, you know, where you change --
- 23 A. Oh, yes.
- 24 Q. -- when you change the environment or the, you know --
- 25 A. Yeah, you'll -- there's structured tests. You'll set up stop

- 1 | tests for these guys and make sure they're coming around, you
- 2 know, that they're looking for any obstructions in the tracks,
- 3 stuff like that. You'll set up those little tests like that for
- 4 them.
- 5 Q. And what would you use like for an obstruction? Like, you
- 6 know, how --
- 7 A. Daytime, it's usually going to be a flag as an obstruction.
- 8 During the nighttime, we've got two forms of doing it. There is a
- 9 red light we use, and another one is a big board that says "Stop.
- 10 Obstruction" that we use.
- 11 Q. And how about for switch operations? You know, how do you
- 12 test for that or how do you you monitor that?
- 13 A. I usually try to watch how they're -- when they're switching,
- 14 make sure they're checking the points and watch when they say, you
- 15 know, hey -- the guy telling the conductor lined the switch, make
- 16 sure he's looking at the points and not just lining the switch and
- 17 | walk away, and he tells the engineer double check and he's never
- 18 seen them. Double check to make sure the engineer -- you know,
- 19 hey, switch is lined, double-checked. The engineer's supposed to
- 20 respond back, double check. And the conductor's supposed to tell
- 21 | him, good on the double check, to make sure that he's looked at it
- 22 | a second time. Make sure they just don't line it -- say it just
- 23 to say it and not really be looking at the points.
- 24 Q. So verify the position of the --
- 25 A. Yes, verify the position of the points.

- 1 Q. -- switch points to verify the route.
- 2 A. Yeah. Yeah, you're just double checking yourself to make
- 3 sure everything's right.
- 4 Q. Well, when the conductor's on the ground, where should he be
- 5 positioned, you know, in reference to the engineer being on the
- 6 locomotive?
- 7 A. It really depends on where the safest place to be doing this
- 8 at. Because some locations, you've got to understand, if he's on
- 9 the side where he's -- on the engineer's side, he could be putting
- 10 himself at harm. He might have to be on the conductor's side.
- 11 It's always where it's the safest possible way to throw that --
- 12 | work that switch without putting him in harm's way.
- 13 Q. So make sure he's like --
- 14 A. Yeah.
- 15 Q. Yeah. Okay.
- 16 A. Make sure he's not --
- 17 Q. Get a clear area for him to walk.
- 18 A. Clear area to make sure, make sure he's -- obviously, you
- 19 know, when you're training, you make sure that they know that you
- 20 | don't want to be standing on this side when you're riding a shove.
- 21 You don't want to be over here when you're coming in this
- 22 direction because these things will knock you off your car or put
- 23 | you in harm's way.
- 24 Q. Okay. Do you ever conduct efficiency testing with Union
- 25 | Pacific, like joint testing?

- 1 A. I have never done it yet with Union Pacific.
- 2 Q. Never?
- 3 A. I haven't done it with them yet.
- 4 |Q. Is there a requirement for you guys to do that, or is that --
- 5 A. It's usually they'll call us up and say, hey, man, we're
- 6 going to be efficiency testing; you can join us if you want to.
- 7 And that's pretty much how it is. And if you've got time without
- 8 | busting (indiscernible), you'll try to join. But I have not had
- 9 the opportunity yet to work with them yet.
- 10 Q. Do they ever observe your crews?
- 11 A. Yes, they do.
- 12 Q. I mean, like at Cadiz, or mostly at Miller Yard?
- 13 A. They observe them anywhere on that area. They observed them
- 14 in Cadiz. They've observed them at Miller. They have -- and if
- 15 | -- they've done stop tests on them. They've -- pretty much
- 16 anywhere on their territory, they've pretty much observed our
- 17 crews.
- 18 Q. Yeah. So even when they're doing switching there?
- 19 A. They'll be there -- they're around; they'll watch them. And
- 20 they'll let us know what they saw.
- 21 Q. And do you recall what they've told you? You know, the
- 22 results of that test?
- 23 A. As in -- are you talking about this specific crew or the
- 24 other ones?
- 25 Q. No. Yeah, I mean, just the --

- 1 A. There's a few they've mentioned that, you know, hey -- but
- 2 | most of them is not really bad. Your crew did great. Like your
- 3 | crew's done great, man, and they did a great job. I've never
- 4 | really heard anything bad. Maybe one time on one day, he said,
- 5 | one guy didn't really do a good double check on a switch or he's
- 6 -- he wasn't -- he said he was tying a brake from the ground. I
- 7 | mean, that's about the only thing I've really heard as far as
- 8 anything I've heard from them on UP's kind of thing.
- 9 Q. On the accident crew, do you recall when's the last time you
- 10 tested them?
- 11 A. This is a new crew, so they've only been together -- oh God,
- 12 I would say not even a freaking week together. So I really
- 13 haven't had a chance to even test them together, see how they
- 14 operate together.
- 15 \mathbb{Q} . But have you tested them on any other jobs?
- 16 A. Yeah, I've tested them. I mean, I've watched there and
- 17 watched them. On the other -- on other jobs, I watched them
- 18 before, and the other guy working engineer on the job.
- 19 Q. Do you recall what you tested them for and the results?
- 20 A. I just basically was watching them line switches, how they're
- 21 performing in the yard, make sure everything was clear. And
- 22 | that's pretty much what I got him. And what he tested on, the
- 23 engineer, I was just watching his handling of the train, how he
- 24 was handling it and pretty much tested him on that.
- 25 Q. On the conductor, the accident conductor, can you tell us

- 1 anything about him? Like, you know, his work habits or, you know
- 2 | -- I mean, what was he like?
- 3 A. Well, I mean, I talk to these guys often. I mean, these guys
- 4 come to me all the time, even after work, and they talk to -- we
- 5 | -- they talk to me all the time about stuff. So, I mean, he's a
- 6 pretty good guy. I mean, he's -- I tell you, he's a guy who's
- 7 willing to learn and keep learning. And he was relatively new. I
- 8 think he was probably here not even a year or a year or less.
- 9 He's come to me many a times about certain things that he was
- 10 -- in this situation, what do I do? You know, like if the
- 11 engineer wants me to do this but I don't think it's right -- well,
- 12 you know, you're the conductor of the job; if you don't think it's
- 13 right, you don't need to be doing it. You know, you're -- like I
- 14 tell these guys, if you have any doubt in your mind, you don't
- 15 | need to be doing it. If there's any questions, you don't need to
- 16 be doing it. You know, call somebody, discuss it with somebody,
- 17 but you don't need to be doing it.
- 18 And with him, we've done like that, but he's always got the
- 19 | good attitude. He's always showed up for work. He's always --
- 20 | he's a pretty -- nice guy. Real nice guy to work with.
- 21 Q. So his training started here in Dallas --
- 22 A. Yes, he started in Dallas.
- 23 Q. -- in this facility?
- 24 A. It was his first, it was his first time working for the
- 25 railroad.

- 1 Q. Oh, okay. So how long was his training? I mean, what's the
- 2 | length of his training?
- 3 A. Oh. Off the top of my head, I think he did 6 to 9 months'
- 4 worth of training. He had every job we had.
- 5 Q. So he was always with somebody?
- 6 A. He was always with somebody. He was always with, you know,
- 7 | certified conductor beside him.
- 8 Q. And how long has he been working by himself? Or when did he
- 9 get, like, certified?
- 10 A. I could not tell you the exact time he got certified. I do
- 11 know this is his second time on this kind of job where he's at.
- 12 This job recently got changed and he used to be in that area
- 13 working on the previous job, so that he didn't -- so he'd been
- 14 this, with this job, I think, going on a -- so it'd be about 5
- 15 months with this one.
- 16 Q. So he's been working on that area --
- 17 A. For 5 months, yeah.
- 18 O. -- for about 5 months.
- 19 A. Yeah.
- 20 Q. So was he working it with -- while he was training or when he
- 21 was by himself?
- 22 A. Both. He's also done it when he was training out there with
- 23 previous crews, and he's done it by himself.
- MR. TORRES: Okay. At this time, I'll pass it to Dr. Hoepf.
- DR. HOEPF: Okay. Thanks, Tomas.

- Yeah, so I'm just going to -- I think Tomas kind of covered quite a bit there. I'm just going to bounce around and just couple --
- 4 MR. CORLEY: Okay.
- 5 DR. HOEPF: -- fill a couple of holes.
- 6 BY DR. HOEPF:
- 7 Q. So, I mean, he pretty much talked about Julio. Sounds like
- 8 he was a pretty competent guy. I mean, overall did you have any,
- 9 you know, safety concerns about the way he went about doing his
- 10 job?
- 11 A. No. I mean, there's a few that the other managers pointed
- 12 out to me that, you know, I had to keep my eye out for. You know,
- 13 being that he's relatively new, he's understandably -- when you're
- 14 going through a facility, you don't want to be riding a car going
- 15 through the gate. Stuff like that's been pointed out to me. I
- 16 think there's one brief time that they said he left the cars in
- 17 the foul, and that he was -- that was pointed out to me, but
- 18 otherwise, besides that he's been pretty good with his work. Real
- 19 good, as a matter of fact.
- 20 Q. Yeah, okay. So, I mean, would it be a fair characterization
- 21 to say, you know, you're looking at somebody who's new,
- 22 | learning --
- 23 A. Yeah. Real new.
- 24 Q. -- maybe making a couple mistakes, but --
- 25 A. I'd say, I'd say we're looking at somebody who's new. He is,

- 1 definitely. I mean, there are new -- anybody who's worked in the
- 2 | industry knows that, you're new -- you still get the training
- 3 | beforehand and when you get by yourself, it's a lot different than
- 4 being there with somebody to coach you through it. You're having
- 5 to think the process, so it's a little slower process, a little
- 6 more time. And it's a learning curve for him because he's doing
- 7 | it on his own without somebody, hey, no, stop, do that. He has to
- 8 make sure he -- the rules that he's learned, and to try to apply
- 9 them out here and do what he's doing the same time.
- 10 Q. Right, right. So, I mean, as with anybody who's new, there's
- 11 maybe a higher chance they could run into some snags just because
- 12 | they're inexperienced?
- 13 A. Well, there's a good 50/50 chance you'll get somebody new
- 14 that's going to have -- run into some snags.
- 15 Q. Yeah. Okay. All right. You know, fair enough, fair enough.
- Tomas was talking a little bit to you about just the UP. I
- 17 | think he covered that pretty well. So just, for example, let's
- 18 just talk about Cadiz Yard.
- 19 A. Okay.
- 20 O. So UP owns it.
- 21 A. UP owns it; we're leased to use it. Yes.
- 22 Q. Okay. So you guys got a lease to use it. So if you're going
- 23 to access that yard, you've got to talk to the dispatcher to get
- 24 through the main line switch to get into the yard.
- 25 A. To get into the yard, yes. Anytime to access that yard, you

- 1 have to talk to the dispatcher. Yeah.
- 2 Q. Got you. But then, so like let's say you were going to move
- 3 some cars from 401 to 402, then --
- 4 A. You wouldn't have to talk to the dispatcher. There's one
- 5 | area in there you've probably got -- from 401 to 402, you wouldn't
- 6 have to talk to the dispatcher because you can probably get an
- 7 | engine and three cars through, because you wouldn't be affecting
- 8 anywhere on their main line. You wouldn't even hit the circuit to
- 9 the main line.
- But to do anything from top of the hill onto that, I guess,
- 11 where the foul, the -- they got a little gold mark there, let you
- 12 know where the circuit's at. From that point on there, yeah,
- 13 you're going to have to talk to the dispatcher. If you're coming
- 14 in the yard there to operate that switch, you know, you let the
- 15 dispatcher know you're going into South Cadiz. And he knows it's
- 16 | a switch that still -- that he has that, I quess, mechanism to
- 17 unlock and unlock it so you can throw it when you need to. You
- 18 still have the keys to operate it.
- 19 Q. Got you, got you. And then just -- so, I mean, is there --
- 20 | the way your lease works, is there any restrictions on that? I
- 21 mean, let's say that -- you know, you said UP rarely uses the yard
- 22 but --
- 23 A. There's really no restrictions that I know of. There's no
- 24 you can't take these cars; you can't take that cars. There's not
- 25 any restrictions whatsoever in Cadiz that I am aware of. For as

- 1 long as I've been here, I've never even heard of any restrictions.
- 2 | Q. Okay. I'm just wondering -- let's say that UP did want to
- 3 drop off some cars there or something. That would -- how would --
- 4 A. They would contact us first to make sure they have the room
- 5 | for that. They just don't come here and pull in and say, here you
- 6 go. Say, hey, man, I'm dropping off 75 cars over at Cadiz; you
- 7 got the room for it? It's either we do or we don't, you know.
- 8 And so, you know, we do have the room for it or -- who's these
- 9 cars for? You know, most of the time the cars are dropping off
- 10 | all the time is pretty much for us.
- 11 Q. Okay. So that's like --
- 12 A. That's a rare occasion. It's like, if we don't have -- they
- 13 | need to get it out of their yard and we missed make it into that
- 14 yard, then they'll pull it in and drop it off. But it's a very
- 15 rare occasion that that happens.
- 16 Q. Got you, got you. So is that typically with UP? I mean, is
- 17 | it typically like you guys have got, you know, Cadiz Yard and
- 18 then, you know, UP's got the yards that they use, and usually
- 19 | they're not mixing? Or do you guys do a lot of mixing on other
- 20 yards?
- 21 A. We mix them. There's other yards we go into. They have a
- 22 Browder Yard; we go in there. There's a CJ Yard across from
- 23 Cadiz. We'll use that every once -- that's once in a blue moon.
- 24 We used to use it together, in unison. And then there's Miller
- 25 Yard we go into. And that's pretty much their yards that we --

- 1 anything related to UP that we do, that -- not only you talk to
- 2 dispatcher or yard -- most of the time you'll talk to yardmaster,
- 3 and he'll let you know. Or you'll handle a dog crew and the crews
- 4 | will talk with each other to let them know.
- 5 Q. Okay. So it kind of depends on the yard?
- 6 A. Yeah.
- 7 Q. So Cadiz Yard is pretty much --
- 8 A. Pretty much just all the time us. Yeah.
- 9 Q. Okay, okay. And then so just -- now not to get into the
- 10 | super details, but given that UP owns it, does UP maintain the
- 11 yard, then, in terms of the --
- 12 A. Yes. Far as I know, UP maintains anything that has to be
- 13 taken care of as far as it's UP's maintenance of it. Because
- 14 there was several times they've had to work in our -- that yard
- and do some work that they're told this track was shut down; we
- 16 have to work on it. So they do the maintenance as far as I know.
- 17 Q. Okay. So the maintenance, that includes, you know, the
- 18 track; that includes the switches, the --
- 19 A. Track, ties, switches, all that stuff are -- but there -- I
- 20 | mean, that's, far as I know that's happened, that's the way they
- 21 do it. It's always been -- if there's some kink in there, we call
- 22 the UP. They need to come fix it.
- 23 Q. Okay. So that was going to be my next question. So yeah, so
- 24 | if you guys notice, hey, there's an issue with this track or this
- 25 | tie --

- 1 A. Yeah.
- 2 Q. -- or something like that --
- 3 A. Now, we have had where UP told us, we don't have the crews,
- 4 and our guys go out there and work on it. That does happen there.
- 5 But it would be, most of the time, if it's something major that
- 6 they consider they need to take care of, they take care of it.
- 7 Q. Got you, got you. Okay. I'm just trying to get a better
- 8 understanding, you know, kind of how this communication works
- 9 between, you know --
- 10 A. Yeah.
- 11 Q. -- you and UP. So that sounds like that's sort of like an
- 12 office level -- I mean, would that be you who would -- like, let's
- 13 say one of your crews said, hey, we got a busted switch or
- 14 something.
- 15 A. Yeah. We'll --
- 16 Q. And they would communicate that to you, and then --
- 17 A. They'll communicate it to us. We in turn talk to our MOW
- 18 department, have an MOW department, let them know. And -- because
- 19 | there's some areas I, even I can't tell you who owns what and what
- 20 | does, and sometimes I do know. But it's like, we'll talk to MOW
- 21 department. They go, okay, well, I need to tell UP; it's their
- 22 track. You know, that's pretty much how it goes down.
- 23 Q. Got you.
- 24 A. And it follows an exchange from there.
- 25 Q. Okay, okay. And then so I'm -- but would it be fair to say

- 1 on a day-to-day basis it's mostly the communication with the
- 2 dispatcher that's kind of controlling the --
- 3 A. Yeah. It's day to day, dispatcher all the time day to day
- 4 out there.
- 5 Q. Okay, okay. And then -- okay. And then, so I'm wondering
- 6 about, you know, like let's say you get -- you know, do you get,
- 7 like safety alerts or something from UP?
- 8 A. Yes.
- 9 Q. You know, do they have -- like how do you kind of coordinate
- 10 | the safety --
- 11 A. The safety alerts usually come on -- we have a website that
- 12 | the UP provided for us. It's UPR/foreign railroad, and you'll
- 13 look up your subdivision. And you'll type it up there, and
- 14 unusually the manager has to make that because we put it on the
- 15 | board for all these people, and it's pretty much a daily
- 16 occurrence or, you know, that you have to look at it daily. And
- 17 | you'll say, okay, anything different? Nothing's changed.
- 18 Nothing's new out here.
- 19 On anything you have as far as a Form B or Form C out there,
- 20 | slow restriction or -- will be on your warrants. But anything
- 21 they have that -- anything, other kind of alerts that doesn't
- 22 | relate to the movement of traffic, it's usually you'll find the
- 23 website and then -- or more the time that the yard men over there
- 24 | will tell you, hey, this is happening in this area, something
- 25 that's not normal for us that's going to be on there. Let you all

- 1 know you can be out -- let us know the crews that are working out
- 2 there; we'll let them know.
- 3 Q. Got you, got you. Do you have like a point of contact,
- 4 somebody you can call from UP and say, you know, for --
- 5 A. It's MYO. Any one of the MYOs that are on duty, their
- 6 | version of a trainmaster is on duty, that's who I contact. Either
- 7 that, or -- and of us going in the yard, I can talk to the
- 8 | yardmaster.
- 9 Q. Okay, okay. I got you. So just in general, how would you
- 10 characterize your, you know, just from a safety management
- 11 perspective, your relationship with UP? Is it pretty good?
- 12 A. It's good.
- 13 Q. Is it -- any room for improvement anywhere?
- 14 A. As far as the level I know from the trainmaster level and the
- 15 | crew level, it's good. There's not -- there's no, I hate you or
- 16 you hate me kind of a -- it's, we all try to work together so we
- 17 | don't -- nobody gets hurt or anything else goes wrong. We just,
- 18 | we work pretty much together real good.
- 19 Q. Good. Sounds good, sounds good.
- 20 So then the other topic I just kind of wanted to switch gears
- 21 and talk about -- I think Tomas covered it pretty well, you know,
- 22 sort of the supervision. But if we can kind of go back to, you
- 23 know, when you came on shift, and maybe just try to get any
- 24 details that you kind of -- you know, you might remember from when
- 25 you briefed this crew.

It sounded, when we talked to -- you know, when we talked to the engineer, he said, you know, there was sort of a plan and then they sort of had to change that plan a little bit?

A. Yeah, there was an original plan. Yeah.

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- Q. Can you try to -- you know, to the extent that you can remember the details, can you really try to break that down for us?
- A. I can tell you I wasn't part of their job briefing at that
 point in the plan. I can tell you what I've heard from what the
 engineer told me what their briefing was and little bits the
 conductor told me what their original plan was.
- 12 Q. Yeah, anything, as much as you can give us.
 - A. Okay. The original plan was that they were going to start over there; they started in Cadiz. They were going to head and grab 16 gonds, set them over to this 401 track, put their Texas Stars back in. All right? And come on out and put the extra transit cars they're taking up there for the next switch in a track over there on the -- think it was the 902 track. And then go ahead and do the customer and them come back down, go back into 400 track, grab their cars and head over to East Dallas for the next customers. That was the original plan that I understood they had.

Now, as far -- do you want what they told me about the change-up plan? Because this is what -- he told me. He says, while they were up there, they realized that their cars were

- 1 pretty much in a nice blocked order. And instead of taking all
- 2 | this tonnage with them, they were going to shove their KCSes into
- 3 401, and the UPs are (indiscernible) with the UPs in 402. Go back
- 4 to 400, grab their cars that go to eastbound cars to Texas Star
- 5 and Texas Recycling, and head in that direction.
- 6 Q. Okay.
- 7 A. That's what changed. That's what -- so they did change it
- 8 up.
- 9 Q. Okay. So, you know, did you have any concerns about that?
- 10 You know, I mean --
- 11 A. No, it --
- 12 Q. -- on reflection, I mean, is that kind of a minor change? Is
- 13 that a big change? Is that --
- 14 A. That's a little minor change in your situation. I mean,
- 15 | you're only out here -- if you want your working night safely but
- 16 efficiently. And so there's job briefings throughout the day.
- 17 | This is not something -- you know, hey, we're going to do it like
- 18 this and we'll stay like this. You're going to have a job
- 19 briefing several times a day. Sometimes it might be twice a day.
- 20 | Sometimes you might have five in one day because the situations
- 21 | call for that, and change in that situations. So this is one of
- 22 those things. It was just a minor change. They just changed the
- 23 plans to what they were planning on doing.
- 24 Q. Got you, got you. Okay. So that wasn't like a world, you
- 25 know, change that --

- 1 A. It wasn't the end of the world. It was --
- 2 Q. This is just a relatively minor --
- 3 A. This is like a pin drop in water. It's like -- it's
- 4 something that you're just changing the way you wanted to -- what
- 5 your original plan was, and you just do one -- a different, just a
- 6 different way of doing it.
- 7 Q. Okay, okay. And then the -- I believe they've said that they
- 8 radio -- got in touch with you later in the day at some point. Do
- 9 you recall any of the communications you had with the crew? You
- 10 know, like not at the -- like after you dropped them off, you
- 11 know?
- 12 A. I can't tell you those communications with the crew because,
- 13 I mean, it's not like, we're going to do this; hey, this is going
- on, somebody's out over here. I mean, I had like several calls.
- 15 You know, I mean, at one point I had one crew just look -- they
- 16 were trying to get rid of some cars and they had an area where
- 17 | they had both never been, and I said -- I went up there to work
- 18 | with these guys to take them through it because I've been in this
- 19 | area; I've been in that area before, and I didn't want these guys
- 20 to go in there blind. And so I went up with another crew to work
- 21 | with them and make sure they knew what they were doing in this
- 22 | area. And being that he also had a real -- a brand, brand new
- 23 conductor just released. I mean, so I went up there to make sure
- 24 | he's -- know where he was at, what's going on, and walked him
- 25 through the steps so he got -- then next time he knew what to do.

- So that's pretty much what I would -- if they did talk to me,
- 2 | I just, I probably was -- after I talked to them, and went over to
- 3 help this other crew out.
- 4 Q. Got you. So would it be a fair characterization to say, you
- 5 know, you communicated with them, but those were relatively minor
- 6 compared to --
- 7 A. They were, really small. They're really nothing really
- 8 major. Nothing to cause any problem or -- you know, it was, you
- 9 know, not even dealing with switches or something. You know,
- 10 like, hey, we got to wait on a couple of trains before we go.
- 11 Which was like, okay, I understand. I mean, it could be something
- 12 like that. It was not -- really something that was like an
- 13 everyday occurrence that you have to wait on trains so we can get
- 14 out of Cadiz. Okay.
- 15 You know, because any time these guys sit more than 30
- 16 minutes, they're supposed to report to the trainmaster to let them
- 17 know what's going on and that's pretty much it. And it's an
- 18 occurrence like, hey -- I think it could be when they were waiting
- 19 on the train before they did their work.
- 20 Q. I got you. I got you.
- 21 A. And it could be -- I think one of them was that they were
- going to go ahead and take the 16 instead of the 8 up there. They
- 23 were going to take some more to be ready for the next switch. So
- 24 I mean, that's pretty much -- I mean, it wasn't like really, oh,
- 25 okay, what I want you to do. That was something they had and let

1 me know.

- 2 Q. Okay. Just them kind of keeping you in the loop and stuff?
- 3 A. Yeah. Pretty much.
- 4 Q. Okay. All right. And the other thing I was going to talk
- 5 about just a little bit was the -- there was a discussion of some,
- 6 you know, equipment issues where, you know, this motor is, you
- 7 know, not having a lot of pulling power. I'm just kind of -- is
- 8 that something that's on your radar that you've, you know, talked
- 9 about --
- 10 Q. All I can tell you, experience range gensets that they're
- 11 | running with and compared to conventionals, gensets are not your
- 12 | fast motors. They are not made for speed. They're not made to go
- 13 | fast. They're not made for switching. Plus, he's got a six-axled
- 14 genset, which is not really made for any fast movement. It's not
- 15 | very quick. It's -- gensets are just, I hate to say it, but
- 16 they're turtles. They're good as far as what they can do. They
- 17 | can pull, but they're not going to be going really -- you know,
- 18 like, hey, let's get moving, kind of thing. They're not going to
- 19 be a quick motor. They're going to be about your average motor
- 20 running.
- 21 And there's some -- anything you're -- known effects that
- 22 motors have, being gensets are pretty relatively new to this
- 23 industry, there are still bugs you got to kick out of them that
- 24 | are going to be popping up every now and then that we have to take
- 25 care.

- 1 Q. Got you, got you. I guess what I'm kind of, you know, kind
- 2 | of what I'm getting at there is, you know, is there any concern
- 3 about the workload or the time people have to do their jobs? You
- 4 know what I mean?
- 5 A. Their workload where they're at, it's one of those things
- 6 that they know, take it as far as you can, guys; if I have to pick
- 7 you up, I'm going to be there to pick you up. I mean, we're not
- 8 going to sit here and give you a key; come on, let's give you
- 9 more, give you more.
- They knew what they had to do that night. We ought to know
- 11 that, at a certain time -- I'm not going to say, hey, let's rush
- 12 it back. No. We're not going to even try to rush it back.
- 13 don't even want to do that. You get a certain location, you got
- 14 it done; if you don't, going to be there again the next day. You
- 15 know.
- 16 Q. Okay. So there's -- and you know, I don't -- the engineer,
- 17 you know, he said that there was no rush. So, you know, I'm just
- 18 | wondering was there a -- you can probably imagine what I'm getting
- 19 at, where if there's a motor that's not running, you have to get X
- 20 amount of cars with this amount of time --
- 21 A. You have get as much (indiscernible) running.
- 22 Q. -- but, you know, but it doesn't sound like that was --
- 23 A. It's not really an issue. I mean, you know, it depends on --
- 24 I've worked with several different people and what's their version
- 25 of, am I behind or not? What is their version? There are some

- 1 people that are always, oh my God, I got to hurry up, I got to
- 2 | hurry up. Or some people, I just want to get this thing and go
- 3 home. You know, those people you got to watch out for. But
- 4 | really, there wasn't any sense of rush on this job. It was the
- 5 same stuff they did for the -- you know, before, he's done before.
- 6 There was really not much of a rush. You really tied up on what
- 7 the traffic situation is how it's going to work with you. But
- 8 it's pretty much understandable, we do what we can. And if we get
- 9 -- we got a certain time, we don't get it done, well, it's there
- 10 tomorrow to take care of.
- DR. HOEPF: Yeah, okay. Thanks. That's all the questions
- 12 I've got for now.
- 13 Troy?
- MR. LLOYD: Yeah, this is Troy Lloyd for the NTSB; L-L-O-Y-D.
- 15 BY MR. LLOYD:
- 16 Q. Just a couple questions, basically piggybacking off of
- 17 Mr. Tomas. But does the GDNO [sic] have any specific rules on
- 18 when a conductor is shoving a move in, where he is to walk if he's
- 19 having to walk? You know, not looking at the move, does he walk
- 20 | in the gauge of the track? Does he walk on the field side? Is
- 21 | there any specific rules --
- 22 A. It depends on where it's safe and not obstructed. That's the
- 23 rules. I mean, he's able to -- if you can't see it further down,
- 24 | he has to be on the point. All right? If he can observe from the
- 25 ground, he can observe from the ground.

- 1 Q. So what would be the specific rules at this particular yard
- 2 where there is plenty of clearance between 400 and 401?
- 3 A. Well, he shouldn't be in the middle of the gauge, if that's
- 4 | what you're asking. Yeah, there's no way. He should either be on
- 5 the side, one side or the other, where he can observe the
- 6 movement, or be on the point riding it.
- 7 Q. Okay. Mr. Tomas mentioned efficiency testing.
- 8 A. Yes.
- 9 Q. You guys ever go out and just to make sure that you're --
- 10 just understanding, there are not people walking in the gauge of
- 11 | the track --
- 12 A. Oh, yeah. If you're out there and you catch them out there,
- 13 you get ahold of them, let them know -- say, dude, you don't want
- 14 to -- you know, my biggest point with these people is, and I tell
- 15 | them -- I use an example: How much is half a ton? And then
- 16 people are like, say I don't know. You tell them, close to half a
- 17 ton is 1600 pounds. Can you bench 1600 pounds? And they'll go,
- 18 oh, no, no. And I say, well, these cars are 145 tons loaded. So
- 19 if you can't bench 1600, there's no way in the world you're going
- 20 to stop that bugger, so you don't need to be standing in the
- 21 middle of the rail. Just to give them a point of how much they're
- 22 | going to be dealing with and how much dangerous you can be.
- 23 Q. So you sort of make -- when you find someone doing something
- 24 | that's not within the DGNO --
- 25 A. Yeah, you want to, you want --

- 1 Q. -- it's more of an education.
- 2 A. It's an --
- 3 Q. It's a learning process.
- 4 A. Yes, it is. A lot of educational process. I mean, you're
- 5 | looking at stuff, you make sure that they understand what's going
- 6 on. And plus, you make a point -- even when you're not really
- 7 observing these guys, you can go to these guys and they'll be
- 8 sitting and looking, and says, man, you hear that train? What
- 9 train? And they look up; there's a train going by.
- Just let them know, see how quiet these things are? Even
- 11 | when you're not there and you're by them and they're no more than
- 12 | 50 -- you know, 100 yards away from them, they're coming by
- 13 quietly. You're not going to hear them. So you need to be
- 14 looking out for those.
- 15 These are things you can use to let them know.
- 16 Q. I know some railroads have rules where, for example, they are
- 17 | not allowed to tell the car, you can come back 30 cars, or tell
- 18 that crew to come back 30 cars until they're at that point at that
- 19 coupler. Then they're watching the protected move.
- 20 A. Yeah.
- 21 Q. You never have that back toward the moving -- move toward
- 22 | them. They always get back to the coupling point, then they'll
- 23 start, say bring them back. Do you all have anything written
- 24 about that?
- 25 A. You really don't want your back to the movement, but you want

- to be in a position where you can at least observe the movement and what you got going this way. Now, you don't want to be
- 3 standing with your back. You do tell these people that, you know,
- 4 | you don't want to be standing to your back, and you try to get
- 5 them to be in a point -- and you don't want him to sit there when
- 6 he's making a joint, to be walking backwards and keep his eye on a
- 7 car. You know, you don't want that. You want to tell him, if
- 8 you're going to be walking and you're going to be -- make sure
- 9 you're looking at your (indiscernible). Take a glance every now
- 10 and then behind your shoulder.
- I mean, you tell this to trainees all the times and you try
- 12 to emphasize this. You will emphasize this to a trainee. I know
- 13 I did. I always tell the guys, I mean, you might walk two steps,
- 14 but always look behind your shoulder constantly where that car's
- 15 going to be. Because these things are quiet. You don't know.
- 16 You won't even know that it's going on top of you.
- And I've used the example before when I was -- first started
- 18 out, that I didn't even know a car came. And I was sitting -- I'm
- 19 | lucky. It just popped me on the shoulder. And I said, I wasn't
- 20 paying attention to -- you need to do that. And they'll, they'll
- 21 be surprised, you know --
- 22 Q. Wake-up call.
- MR. LLOYD: Thank you. I'm good. Thank you.
- MR. CORLEY: Okay.
- MR. LLOYD: Bret?

- 1 MR. STRICKLAND: Bret Strickland, S-T-R-I-C-K-L-A-N-D, FRA
- 2 OP.
- 3 BY MR. STRICKLAND:
- 4 Q. I may have missed this earlier when you were talking about
- 5 | your experience. How long have you been a trainmaster? Did you
- 6 say?
- 7 A. I've only been a trainmaster 2 years.
- 8 Q. Two years. Okay. All right. And on the ops testing side,
- 9 how do you -- how were you trained on your ops testing?
- 10 A. I always set there -- told you we were looking for the
- 11 | certain rules. We normally abide by GCOR rules. And then we'll
- 12 | check to make sure everybody's following these GCOR rules relating
- 13 to the job and their environment. And then here is where -- if
- 14 | they fail here, you mark it down as a fail, or you mark it down as
- 15 a pass.
- 16 Q. Okay. And you're using SafeTracks; is that right?
- 17 A. That's SafeTracks. Yes.
- 18 Q. To record everything?
- 19 A. Yes.
- 20 Q. So that training for your ops testing, is that something that
- 21 you did here on site, or did you go to Jacksonville or something?
- 22 A. It's actually on site. I got -- most of my training has been
- 23 on site. I'm one of the few people who has actually had -- that I
- 24 can say all of my training has been on site.
- 25 O. And that was with the --

- 1 A. The regional guy.
- 2 Q. One of your --
- 3 A. Our local safety guy. I don't know what the title they give
- 4 him, though.
- 5 Q. Yeah. Just one of your locals?
- 6 A. Um-hum.
- 7 Q. Safety guys or supervisors or (indiscernible) --
- 8 A. Yeah. Safety supervisor, yes.
- 9 Q. -- everything here. Okay. Okay.
- 10 Do you -- and I think you already answered this, but I just
- 11 | want to go over it again. Do you recall any issues or problems
- 12 with this particular conductor in the past? Anything that sticks
- 13 out at all in your mind that --
- 14 A. It doesn't -- there's really nothing that sticks out in my
- 15 mind. I mean, he's a really nice guy. He did serve in the
- 16 military. He did mention to me that he had PTSD and he's -- had
- 17 kind of overcome of it. But other, besides that, he was a real
- 18 | nice guy. You know, and he was -- nothing wrong with him. And
- 19 he's always the one that if he had a question, he'd ask. I mean,
- 20 he was a really good guy.
- 21 Q. Okay. So nothing sticks out at all there, if --
- 22 A. No.
- 23 Q. Do you have any kind of mentoring program or anything on this
- 24 railroad like they do in some other places? If you have somebody
- 25 | that you think needs a little bit of extra help, you have somebody

- 1 assigned to them?
- 2 A. There really is not a really mentoring program.
- 3 Q. Yeah.
- 4 A. Me, I've always took guys I've had and made sure they're --
- 5 | I'm always doing something. You can ask guys if they've learned
- 6 something new. And if I get to them before they, before they --
- 7 | you know, the end of the day or something like that, I always say,
- 8 | what'd you learn today? You know, just to get them out -- you
- 9 know, that they're -- you know, hey, you did learn something
- 10 today.
- 11 And I let them know, this is a learning process. I've been
- 12 here going on 18 years, and there's stuff I still learn every time
- 13 I go out there. This is a job that you will never stop learning.
- 14 There is never a chance, because once you stop learning, you put
- 15 yourself in danger.
- 16 Q. True. There was some mention earlier about lights. And
- 17 understandably, I mean, there was some security issues --
- 18 A. Yeah.
- 19 Q. -- that some of the guys perceive with it. I'm sure they're
- 20 probably correct on some of it, but can -- what is the rule as far
- 21 as conductors or anybody having to carry lights?
- 22 A. They'll have a light with them or some kind of visional
- 23 thing. It's either there'll be a lantern, a flashlight or a
- 24 | headlight. Some kind of --
- 25 Q. So you allow them to use the headlights here if they wish?

- 1 A. Yeah, they need headlights when they're switching. If
- 2 | they're riding a shove, I prefer them to have a bright enough
- 3 | light to, you know, bright enough light to see when you're riding
- 4 | the shove. I do prefer them to have that.
- 5 Q. So is that something that you've seen an issue with some of
- 6 the guys in the past?
- 7 A. I really haven't seen issues of it. And the only thing I
- 8 said I've mentioned -- I mean, I saw one guy ride a shove with a
- 9 pretty much dim headlight, kind of -- or, you know, light. And I
- 10 said, well, he had a light; he was riding a shove. I just told
- 11 | him I -- for my benefit, I mean, I'd rather you have a brighter
- 12 light. You know, if you've got a lantern, if you're riding a
- 13 | shove, I'd rather you have that lantern, something for distance-
- 14 | wise because, you know, you're -- this little thing here is not
- going to see no more than two cars, if you're lucky, you know.
- 16 MR. STRICKLAND: All right. Thank you, that's all I have.
- MR. GIOVANDO: I don't have any questions.
- 18 BY MR. IGNACIO:
- 19 Q. Hey, I've got another thing. Since it's UP --
- 20 MR. TORRES: Introduce yourself. Spell your name out.
- 21 MR. IGNACIO: I'm Noel Ignacio, OP inspector.
- MR. TORRES: Spell your name out.
- 23 MR. IGNACIO: I-G-N-A-C-I-O.
- 24 BY MR. IGNACIO:
- 25 Q. Since this is UP Cadiz Yard, are you following UP rules when

- 1 | you go there or you're using your rules?
- 2 A. Usually it depends on where we're going. We're following our
- 3 | rules and safety procedures while we're in UP Yard. Or in our
- 4 | yard -- in the yard. But if anything deals with something like
- 5 theirs, it's usually a few things that deal with it, but not a
- 6 | whole lot, not the whole UP manual. It's more we're following
- 7 GCOR.
- 8 Q. Okay. Because UP got different set of rules.
- 9 A. Yeah.
- 10 Q. Right? in shoves, right?
- 11 A. Yeah, they have a different set than what we have on lining
- 12 shoves.
- 13 Q. What did they follow?
- 14 A. What did they follow?
- 15 \mathbb{Q} . Um-hum. What do they follow, or what you --
- 16 A. They're following our GCORs that we follow by. Over our
- 17 | safety rules and our procedures when they're over in Cadiz.
- 18 Q. So when UP -- does UP test -- do UP managers test your crew
- 19 | right there in Cadiz Yard?
- 20 A. Yes, they do. You have -- they've done it once that I know
- 21 of. But other times like that, I would say I've seen them more on
- 22 | the main line and their yard of testing them. But there's -- one
- 23 | time I know they've tested in Cadiz.
- 24 Q. So when they test in Cadiz, when they tested in Cadiz, what
- 25 rules they use?

- 1 A. Really depends on who you have. Sometimes the guys will know
- 2 | that we're using GCOR and follow the -- will follow the GCOR
- 3 rules. Some of the guys go by the UP rules. It's depending on
- 4 who does the testing.
- I mean, I can't really tell you -- I've had some guys tell me
- 6 that, he got us on their UP rule, but not ours; but ours is
- 7 | completely different from what theirs is. And I've seen -- and
- 8 like I said, and I've had guys that have just, like I said, done
- 9 ours, and --
- 10 Q. So if they got them on UP rules and they put failures, are
- 11 | you guys taking it as a failure?
- 12 A. I cannot tell you at that point because I've never had to
- deal with that being a failure at that point. I mean, as far as I
- 14 know, that there are -- I think there was one that I did have, but
- 15 that happened when I first started out. And it's dealing with the
- 16 main line track, which our rule says we have to have three brakes
- 17 | when you're cutting off a main track, and their rule was five
- 18 | brakes. But when I got to the scene, the guy had tied the -- I
- 19 quess they told him to tie some more brakes. And I saw the
- 20 | brakes, but I didn't really see the failure. I saw it, like there
- 21 was five that the UP guys had told him to tie five brakes. And
- 22 | when I got there, I was taking his word on what he saw. And he
- 23 was doing it with their rules, that it was five brakes.
- Q. Okay. Thank you. Another question on your testing. You
- 25 said pass and fail, right?

- 1 A. Yeah, it's just -- it's actually, you want to look at pass
- 2 | and fail, it's comply and non-comply, is what it says on the
- 3 thing.
- 4 Q. Is there anything as coach and counsel?
- 5 A. Yeah, you'll -- if you do catch the person at that time, when
- 6 you catch them, you do coach them, then and there, on what they're
- 7 doing wrong.
- 8 Q. So how you, how you mark it? Is it failure or pass? If it's
- 9 always (indiscernible) --
- 10 A. If it's a -- if you caught them doing it and you coached them
- 11 on it, you're going to mark it as a failure. All right? And if
- 12 he does something right, it's going to be a comply. And, you
- 13 know, you'll tell him, hey, you did great. You want to be -- it's
- 14 pretty much what you're going to be telling them.
- 15 But if it's something they did wrong, you will coach them on
- 16 that scene before they do anything else, and make sure when you
- 17 leave that they do have an understanding of what they did wrong.
- 18 Q. On your testing, do you put that in the remarks, that you
- 19 | coached them or you just put the failure of this one?
- 20 A. If it's one of those things where I don't feel like the guy
- 21 | really understood it, I would put it in the comments. If it isn't
- 22 | -- if he doesn't -- that's when I put it. But if he understood it
- 23 and he relayed it back to me that he understood it and what he did
- 24 wrong, then I really don't put a comment, but I still classify it
- 25 as a fail because we had -- it was a coaching session.

- 1 MR. IGNACIO: Okay. I think I'm done.
- 2 MR. DUNN: Okay. This is John Dunn, SMART; D-U-N-N.
- 3 BY MR. DUNN:
- 4 Q. Is there a standard training for a new employee? You all
- 5 have a standard training classroom, field training?
- 6 A. Classroom, then field training.
- 7 Q. And how long is that?
- 8 A. That's like I previously said. You're looking at 6 to 9
- 9 months they'll (indiscernible) job out here. And then usually,
- 10 with a job, a week. If you feel like we need more, we put them on
- 11 for more time on that job, so they understand the procedures of
- 12 | that -- when they're working on that job and understand the
- 13 territory.
- 14 Q. But 9 months long each?
- 15 A. Usually 9 months long. Usually it's 6 to 9 months long.
- 16 Q. So he -- in that training of that 9-month period, he's
- 17 | working with a qualified train crew.
- 18 A. Qualified train crew, qualified conductor, qualified --
- 19 Q. And he's just there as a student to learn.
- 20 A. He's a student to learn, yes.
- 21 Q. Okay. And on your testing, is -- this is all recorded in
- 22 some database or something?
- 23 A. We will have a sheet that the conductor must -- we require
- 24 when the -- when he's testing them, when he's working with a
- 25 student during his training period of what he has related to the

area or -- not related to the area, but it's a whole -- just a 1 2 standard, standardized testing, and you'll mark -- you say, yes, he's good, he's compliant with everything; he needs additional 3 4 training; or he has a good understand of what's going. just have four little boxes you check across there that tell you 5 6 what you need that the conductor fills out on pretty much every --7 every day, it has to be taken care of. Okay. And your field testing that you perform these 8 9 structured tests or field testing, is there a discipline policy as 10 far as if someone continues to not protect the shove or get off 11 moving equipment or whatever? Are there -- some more rules more 12 serious than others that, you know, I've done talked to you about 13 this or -- can you elaborate? 14 Yeah, if you talk to him once and he does it again and it 15 gets serious and serious, I mean -- first you've got the verbal. 16 You give him the verbal warning, and then the second time, it's 17 not only a verbal, but you get a written. All right? Third time, 18 you've got a verbal, a written and plus you get time off. If vou 19 get a fourth one on, that's where discussed if we need you here or 2.0 I mean, you've already got three strikes against you and we 21 gave you time off to think about this, and you're doing it again 22 here on a fourth time. Do we really -- is he something we need to 23 think about keeping his employment here, or is somebody we need to 24 terminate because he is basically putting himself and anybody 25 working with him in jeopardy?

- 1 MR. DUNN: All right, that's all I had. Thank you very much.
- 2 MR. CORLEY: Okay.
- 3 UNIDENTIFIED SPEAKER: No questions, thank you.
- 4 MR. TORRES: It's Tomas with the NTSB.
- 5 BY MR. TORRES:
- 6 Q. So how many trainmasters are at this location?
- 7 A. Right now there's three.
- 8 Q. Three?
- 9 A. In the future -- we did have four one time, but now we have
- 10 three.
- 11 Q. And you guys, like, work different shifts or --
- 12 A. No, it's -- yeah, it's -- you're either working days or
- 13 | nights. There's either -- it's just -- a swing shift is not a set
- 14 pattern. I mean, the week might be for a set pattern. But the
- 15 | next week might be different. You know, you might be working a
- 16 week, 2 weeks days, and the next week you might be doing 2 days.
- 17 Your day is often just going to be varied to the week, where
- 18 | it depends on -- you might have the weekends off. You might be
- 19 working at -- you might be off in the middle of the week. It just
- 20 | -- for us, there's not a standard, steady pattern that we even
- 21 follow. Oh, he's going to be here this week; we can do this
- 22 | because this guy's here. There's not a pattern that -- you know,
- 23 you're just going, okay, well, where are they going to be? You
- 24 know, they'll just most likely call, hey, I'm not working right
- 25 | now; this trainmaster's on duty, but what can I do for you? And

- 1 then you can get the, you can get the other trainmaster, let him
- 2 know. Or you just tell him to call.
- Depending on the situation, you say, well, you might want to discuss with your trainmaster who's on duty right now.
- 5 Q. So you don't have like an assigned --
- 6 A. There is no assigned days on the trainmaster, no.
- 7 Q. Hours? Anything like that?
- 8 A. No. It's just, it just goes -- from one week to another it
- 9 could be -- I could be working 2 days and 2 nights during the
- 10 | week, or I can work all nights and all days, or I could be just
- 11 | bouncing from one place to the other through the week. Because
- 12 | there's no set schedule for a trainmaster.
- 13 Q. So they call you like the day before or what? I mean, like,
- 14 you know --
- 15 A. We got a schedule as far as we know as trainmasters where
- 16 we're going to be at. You know, we know it. And what -- number
- 17 of days we're working. And it is available if the crew wants to
- 18 know about it, but most of the crew, I can tell from experience,
- 19 don't even look at that. They'll call who they had the previous
- 20 day, and that's who they'll think there is to be working.
- 21 Q. So you guys operate, you have three around-the-clock --
- 22 you've got crews around the clock?
- 23 A. Oh, yeah, 24/7.
- 24 Q. So how many crews per shift?
- 25 A. Oh, let's see. Weekend's usually our light shifts. I know

- 1 during the day you'll probably have three crews during the day,
- 2 | and the night we'll have four. And that's pretty much -- pretty
- 3 | light during the -- Saturdays are even lightest. You might have
- 4 just three crews working Saturdays, and it's a pretty light day.
- 5 Monday through Friday, you'll probably have five crews there that
- 6 | -- yeah. About five crews, five to six crews during the day.
- 7 Because we do have a relief job that bounces around. And five --
- 8 and the same thing with about nighttime, five to six crews. It's
- 9 just during the week, Monday through Friday, you'll have about
- 10 | that number, but the weekends is pretty light.
- 11 Q. And who are the other trainmasters?
- 12 A. You want their names, you mean?
- 13 Q. Yeah. Yeah, I mean the --
- 14 A. Okay. One trainmaster is Michael Stewart. The other
- 15 | trainmaster is Miquel Fernandez, and then myself. Those are the
- 16 trainmasters.
- 17 Q. And your safety officer? You mentioned a safety officer.
- 18 A. Safety officer? Well, I have -- our safety officer -- oh,
- 19 you mean the one for the SafeTracks? His name is Dale Anderson.
- 20 Q. Okay. In your facility, do you perform switching operations,
- 21 or is that just where they report to go on duty?
- 22 A. Mockingbird is also -- it's a yard, and also there's
- 23 switching operations in that yard.
- 24 Q. Yeah, and how many tracks do you have there?
- 25 A. You want as far as yard tracks, as far as customer tracks?

- 1 Both.
- 2 Q. Yard tracks. Where you guys actually --
- 3 A. Okay.
- 4 Q. -- do switching.
- 5 A. Ten total.
- 6 Q. Ten.
- 7 A. There's three incoming tracks, and then actually seven yard
- 8 tracks where you stage the trains up. I mean, three -- yeah,
- 9 three incoming and seven yard. Yeah.
- 10 Q. So you build trains there too?
- 11 A. We build them and then, you know, you'll get them --- they'll
- 12 bring trains in. We take, like, the interchanges where the -- the
- 13 three, the three are interchanged where you bring the train in,
- 14 break it down into the yard so it'll go to the other locations.
- 15 You know, you'll be building the next train for that, and the
- 16 other ones also take the interchange back to pick up more cars
- 17 from the, like, other railroads.
- 18 MR. TORRES: Okay, thank you. Mike?
- DR. HOEPF: Okay. Thanks, Tomas.
- 20 All right, you still doing -- you want a break or anything?
- 21 MR. CORLEY: Oh, I'm fine.
- 22 DR. HOEPF: Okay. I think we're probably coming up to the --
- 23 I just have a couple of following-up sort of questions. You've
- 24 | already touched on all this stuff, but just, you know, to be
- 25 clear.

- 1 BY DR. HOEPF:
- 2 Q. It sounds like UP's got a pretty minimal involvement, in
- 3 | particular talking about operations in the --
- 4 A. Yeah.
- 5 Q. -- in the Cadiz Yard. Is there some -- is there any like
- 6 | contact person or something if we did decide that we needed to
- 7 | talk to somebody from UP for some reason? Do you have like a
- 8 safety person that would be sort of in charge of that might have
- 9 some insight? Somebody you talk to or anything?
- 10 A. As far as us talking to UP, or somebody at UP?
- 11 Q. I mean, somebody -- you know, like if we were to do another
- 12 interview with somebody from UP -- and like I said, I'm not sure
- 13 if that's really necessary, but just -- you know, is there
- 14 somebody you would -- like a safety oversight person that you've
- 15 been in contact with or something?
- 16 A. I could not really tell who their safety person is. I mean,
- 17 | there's so many different yardmasters and trainmasters I talk to
- 18 | in a shift. I might be talking to one, might be two -- one day
- 19 this one and have a different one the next day. I mean, I've got
- 20 one line to reach all of them. Whoever is that day is the one has
- 21 | that phone.
- 22 Q. Okay. So you're talking to like --
- 23 A. There is --
- 24 Q. -- other people, kind of at your level.
- 25 A. Yeah.

- 1 Q. You're not talking to like --
- 2 A. I do not deal with their safety guy --
- 3 Q. -- the chief safety officer or something?
- 4 A. -- their chief safety guys. Don't even talk to their chief
- 5 safety guys or anything else. Anything that happens that their
- 6 safety guys saw that they'll tell us, that MYO will come and tell
- 7 us. That's pretty much it. Like I said, I don't really --
- 8 Q. That's totally fine. That's all -- that's no problem. Okay.
- 9 And then I just -- I wanted to follow up, you know, on the, you
- 10 know, maintenance of the Cadiz Yard. You know, I know you said
- 11 | that you kind of -- you'd float something up to UP if you --
- 12 A. Yeah.
- 13 Q. -- found an issue or something. If we could just talk
- 14 briefly about is there some sort of standards for the conditions
- 15 of the switches that, you know, you -- is that about that -- and
- 16 | if that's not your wheelhouse, you don't have to comment on it.
- 17 A. I can't really tell you what the standards of the switch is
- 18 | because I'm not an MOW and what the requirement -- I cannot --
- 19 | that's -- I cannot tell you anything relating to that. I can only
- 20 | tell if you the switch is hard to throw or if it fails to line,
- 21 our crew report it to us, and I tell the MOW people. I cannot
- 22 | tell you how it's supposed to be, a certain measurement, what's
- 23 (indiscernible). Could not tell you that because it's not
- 24 something I deal with every -- it's not what I do.
- 25 Q. Yeah, I don't -- yeah, I don't want you to speculate.

- 1 A. Yeah.
- 2 Q. You know, if it's -- if you're not the guy that's going out
- 3 there and does this --
- 4 A. Yeah, I'm not the guy that works with the switches or does
- 5 anything to them.
- 6 Q. Okay, okay. You would just be, if your crew reports to
- 7 | you --
- 8 A. This switch is, this switch is --
- 9 Q. -- say, this -- I'm having trouble with this --
- 10 A. -- starting to gap, and -- or this switch isn't lining
- 11 properly; it doesn't line into the clasp. All right, then I tell
- 12 | the MOW. That's just about the extent of my part as far as
- 13 maintenance on the switches.
- 14 Q. Okay. I got you. And have you heard anything from anybody
- 15 | about any confusion or condition of the switches in the Cadiz
- 16 Yard? Is there anything, you know, in recent memory in terms of,
- 17 | you know, the banner is falling off or it's got graffiti on it and
- 18 | -- I mean, just anything that, you know, was brought up?
- 19 A. Banners falling off. You know, I've heard that before. It's
- 20 | been replaced. Graffiti on trains and cars. And I mean, we see
- 21 | it every day. Unless it affects where a guy is going to see a
- 22 | switch or anything like that, if it's on a car, it's like, hey, we
- 23 see it all the time, you know, anyplace that people -- where they
- 24 tag these cars all the time. That's about it. I mean, really
- 25 there has not been a whole lot that, hey -- the only time I'd say

we had confusion when UP was working on it one time, and one person didn't tell the other person that the track was open when it was; it didn't get related down the line. And that's the only time I really can say there was confusion.

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And then when it's something like that, we're like, well, we're still taking it. It's out of service until I know, you know -- guys will call me. Hey, this one I know was told was out of service, the crew told me. I'll check on you. I'm going to check for you before we do something; otherwise, we're not doing it till we know it's in service. And they won't -- they understand that. I don't want you going in there unless I know it's back in service too. You know, it's something that we make sure we always check, and the guys will check with me. You know, hey, this one says it isn't --

Now if it is taken out of service, we do have a thing called the DOB to tell you this switch is out of service, and it's out of switch service. If they do it and they report it, they'll call our dispatcher. The dispatcher will get ahold of this crew and say, hey, this switch is back in service; you can board it off your DOB. And if they can't get ahold of the crew, the dispatcher will call me. Hey, I can't get ahold of the crew; can you get ahold of the crew and let them know? And that's pretty much -- if he doesn't get ahold, he tries to get me to get ahold of them, and I try to get ahold of them.

Q. Got you, got you. Okay, thanks for, you know, clarifying

- 1 | that a little bit. You've already touched on this, but just real
- 2 | briefly. So when you came in, you did have a job briefing with
- 3 this crew.
- 4 A. Yes, sir. It was very minor. I wouldn't say -- I mean, it
- 5 was just really small, you know. It was like not --
- 6 Q. Do you recall what you said or --
- 7 A. Well, you know it's hot. We're trying to get these guys to
- 8 understand it's hot, so take your breaks, make sure you're doing
- 9 everything. Keep your mind focused in the game. Make sure you
- 10 know what you're doing, you know. If you have any doubts of what
- 11 | you're doing, don't do it. If you have any questions, call and
- 12 discuss with your engineer. If he doesn't have an answer, you
- don't -- call. You know, let us know. You know, that's pretty
- 14 much -- or let me know. Or whoever's on duty, let them know.
- 15 Yeah.
- 16 Q. But then -- so, you know, would it be -- again, I think, I
- 17 | think you've already described this, but a fair characterization
- 18 to say that once you drop them off, you've kind of got to rely on
- 19 this crew to function? At the end of the day, I mean, they're --
- 20 A. They're grown adults out there. They know what they got to
- 21 do on the job. I mean, they're aware of what the situation is and
- 22 | where -- what's got to be done. You know, and so they're -- I'm
- 23 | relying on -- here you go. It's like where you have your kids
- 24 | that you grow up -- when you have your kids, you teach them what
- 25 you need to teach them to know, but at a point they're going to

- 1 have to go by themselves and do it, and you got to trust that
- 2 situation, they can do it.
- 3 Q. And, I mean, and you do pop by, you know, for operational
- 4 testing as you've described already, but --
- 5 A. I'll pop by. You know, I mean, the guys are -- you hear guys
- 6 on the radio when I'm scanning. Where's Robert at? I don't know.
- 7 I thought I saw him over here, or I thought I saw him over here.
- 8 You know, they're like trying to find where the manager is. So
- 9 when you hear that, you're like, I might be buzzing over there a
- 10 little quick.
- 11 Q. Right, right. But so -- yeah, so I mean, you go around and
- 12 | -- I mean, you can't be everywhere at once, so it's, you know,
- 13 | it's --
- 14 A. No, you can't. As one person, you can't be all the places
- 15 | all the time. And like I said, I don't like crews -- I've got
- 16 people that have been here, tells me he's never been in that
- 17 | location before. I have. I will get on the train and ride with
- 18 the engineer to make sure he's safe. And if it means I have to
- 19 | ride the whole time where he's out there doing his little stuff to
- 20 make sure he understands it, I'll be out there the whole time with
- 21 | him. If I go in there, a crew's never been on that location and
- 22 | the crew is not experienced, I'll be out there to make sure --
- 23 we'll walk through this thing slowly and surely till you -- till
- 24 they understand what's going up here in this area.
- We don't want them to say, hey, here you go; you just, like,

- 1 do what you want to. You know the area. It's just like riding on
- 2 | the train. No, they need to -- you just, you just want to make
- 3 | sure they understand where they're at, that there's still a danger
- 4 out there no matter where you're going. You just make sure -- you
- 5 don't want them to be in a situation where they're going to get
- 6 harmed.
- 7 Q. Right, right. Yeah, and so, you know, and so what I'm trying
- 8 to -- you know, what I'm kind of building up to -- I mean, so even
- 9 though you're trying to do the best you can, probably 95 percent
- 10 of the time these guys are unsupervised. You know, I mean,
- 11 | they're supervised in the sense that you're the supervisor but,
- 12 you know, they're functioning independently.
- 13 A. You're looking about 85, 90 percent they're unsupervised and
- 14 they're doing a good job. They're telling us their job. They
- 15 know what they need to do and they take care of it, but I mean --
- 16 Q. Right. Right, and I mean, that's not unique to, you know --
- 17 A. Yeah, it's --
- 18 Q. That's all over railroading, right?
- 19 A. Yeah. Pretty much.
- 20 Q. So the question I've got, I mean, is something that we've --
- 21 | you know, you see, unfortunately, a lot of times is somebody --
- 22 | you know, let's go into the situation of where this accident
- 23 happened. If somebody's following the rules, you know, they
- 24 | wouldn't be multitasking; they would just be -- you know, correct
- 25 me if I'm wrong here, but they would, you know, they'd direct a

train movement, they'd be clear of the, you know, they'd be clear of the track. They'd watch the movement. They'd be using their lights to make sure that they're verifying this position of the switch. You know, maybe we have a situation where that, you know, did or didn't -- maybe that didn't happen. You know, what are your -- as a trainmaster, what do you, you know, what do you say to that? What do we -- what could be -- how do we fix this problem? I mean, as a trainmaster, if they're not following the rules, you're going to get them on the -- you're going to catch them on the rules if you catch them doing it. I will say from experience, I mean, you're focused on your job, and everybody in here who's not, (indiscernible) your mind's going to wander, and it will do that. And you'll tend to, you know, snap back what you're doing. But, you know, you will focus on your task and do stuff right. If you're doing something wrong and I see you doing something wrong, you're going to be coached about it. You're going to be told what you did wrong, and you're going to make sure before I leave that you know what you did wrong. You know, and it's -- and if I can't -- and like I said, if I catch them, see them again, I'll remind them about what you did. You know, remind them -- you know, not to the point where it's annoying, but, like, hey, don't forget to look at this next time you're over there. Or when you're over here, pay attention to your switches next time. Watch where you cut this car off.

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And I might catch them every now and then, remind them, you know. Let them know that, hey, you did make this mistake and be aware of it, you know.

2.0

Q. Yeah. Yeah, absolutely, absolutely. And so, you know, I mean, do you have any suggestions, you know, for -- that's really my last question, is, you know, to improve safety. I mean, is there anything from your perspective that could be done better to prevent these sorts of things from happening?

A. You can do all you want with safety. We were doing everything we can for safety. It's -- once you get out there, like I said, you can't really control human nature and what they're thinking about and what's going through their mind. I can't read your mind; you can't read my mind. You trust that they know what they're doing out there, and if they do it wrong and we catch them, we make sure they do it right.

I've even had other crew members telling other crew members doing it wrong, and you approach that person about what they're doing wrong and you let them know. You know, you're being overly, you know -- your engineer tells me you're getting off moving equipment before you get to the switch, or you're running when you shouldn't be running, you know, you're putting yourself in danger. And you know, they'll tell me that that week -- approach the guys with that.

But as far as your timing with safety, we are doing what we need to be doing with safety. We give them the proper teaching

- 1 and stuff like that that needs to be taken care of, and we hope we
- 2 | -- like I say, with your kids, you help and you teach them. And
- 3 then when they get in that field, they do do these things and they
- 4 do do it properly, that events like this happen will not happen.
- DR. HOEPF: Yeah. Okay. Thanks.
- 6 MR. LLOYD: I'm good, Mike.
- 7 MR. STRICKLAND: Bret Strickland, FRA operating practices.
- 8 S-T-R-I-C-K-L-A-N-D. Just a couple things real quick, just --
- 9 MR. CORLEY: Yes.
- 10 MR. STRICKLAND: -- for information.
- BY MR. STRICKLAND:
- 12 Q. Company-issued cell phones. Do you use company-issued cell
- 13 phones on your jobs?
- 14 A. Yes, we do. Every job has a company-issued phone.
- 15 Q. Everybody has them.
- 16 A. And most of the time, the one that holds it is the conductor,
- 17 | the one who's controlling the job.
- 18 Q. Did they have one on this day, this --
- 19 A. Far as I know, yes, they did. If they had it on them at the
- 20 time, I could not tell you.
- 21 Q. Yeah. But they -- every job was supposed to have one.
- 22 A. Everyone is supposed to have one.
- 23 Q. For a redundant --
- 24 A. And this job is one of the two jobs, since they're a relief
- 25 job, that they have a phone, a phone that they use. They don't

- 1 | share with anybody else. It's specific to that job.
- 2 |Q. Okay. So they have a specific number and everything --
- 3 A. Yes.
- 4 Q. -- that's usually assigned to the job?
- 5 A. Yes.
- 6 Q. Okay. We'll need to get the -- get that number, by the way.
- 7 Do you have any kind of peer-to-peer program? When we were
- 8 talking about safety and he was asking about focus on safety --
- 9 A. You talking about peer --
- 10 Q. A lot of railroads have a peer-to-peer program. Do you have
- 11 one here?
- 12 A. I don't really know there's a peer-to-peer program. I think
- 13 we have a more of a family kind of program where you want to keep
- 14 an eye on your brother, you feel like he's part of your family
- 15 and you keep an eye on him. You see him doing wrong, you let him
- 16 know. It's more like we're all here to help each other out. If
- 17 | like, you're talking about, hey, this is a peer person here, you
- 18 know, usually that -- you find out with us that there's somebody
- 19 that they go towards and understand this person, and they follow
- 20 | what that person wants to do. And they are more likely they'll
- 21 ask their questions to that person. They trust this person.
- 22 Q. There's no structured program. I mean --
- 23 A. I mean, no really structured of, hey, this is your person;
- 24 he's your peer. If you don't -- you know, there you go. It's not
- 25 like that.

1 The safety committee -- do you have a safety committee? 2 Yes, we do. 3 And do they get active in any kind of that peer support or 4 any kind of --5 Our safety committee is just to make sure -- they'll talk 6 about what needs to be done here, what needs to be fixed here. 7 This territory, that tree's hanging down; we need to cut this off. 8 There's some talk about some crew -- you know, and there might be 9 a mention that this crew's doing this when they should be doing 10 this. You know, they'll -- there's stuff like that mentioned. I 11 mean, the safety crew committee is all around trying to discuss --12 you know. 13 MR. STRICKLAND: Okay. That's all I have. Thank you. 14 MR. GIOVANDO: I don't have any questions. 15 MR. IGNACIO: I don't have any questions. 16 UNIDENTIFIED SPEAKER: Pass. 17 UNIDENTIFIED SPEAKER: No questions. 18 MR. TORRES: There's no further questions. This will 19 conclude the interview. Thank you. 2.0 (Whereupon, the interview was concluded.) 21 22 23 24 25

CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: DGNO TRAIN ACCIDENT IN CADIZ YARD,

DALLAS, TEXAS, AUGUST 13, 2018

Interview of Robert Corley

ACCIDENT NO.: RRD18FR010

PLACE: Dallas, Texas

DATE: August 15, 2018

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Eileen Gonzalez

Transcriber