



NATIONAL TRANSPORTATION SAFETY BOARD - **Public Hearing**

Conrail Derailment in Paulsboro, NJ with Vinyl Chloride Release

| | |
|---------|---|
| GROUP | 3 |
| EXHIBIT | |
| BR | |

Agency / Organization

Paulsboro

Title

Paulsboro Fire Department
Operations Transcripts

UNITED STATES OF AMERICA
NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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CONRAIL DERAILMENT/HAZARDOUS
MATERIAL RELEASE
PAULSBORO, NEW JERSEY
NOVEMBER 30, 2012

Docket No.: DCA-13-MR-002

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Selected Recordings
Paulsboro Fire Department
Communications

Friday,
November 30, 2013

I N D E X

Paulsboro 911 Calls:

| | |
|---------------------|----|
| 911 Calls 0700-1200 | 3 |
| 911 Calls CH9TS | 20 |
| File CH55TS | 28 |
| Fire OPS 0700-0800 | 31 |
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Paulsboro Responder Communications

| | |
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R E C O R D I N GPaulsboro 911 Calls 0700-1200

[Times noted are times from the beginning of the audio track.]

[00:00:04] (Dialing; phone ringing.)

CALLER (MRS. STEVENSON):: Hurry up.

DEPUTY FIRE CHIEF STEVENSON: I know.

CALLER (MRS. STEVENSON): Look at it.

EMERGENCY DISPATCHER: 911. Where is the emergency?

CALLER (MRS. STEVENSON): Hurry up. The train derailed at the train bridge in Paulsboro.

EMERGENCY DISPATCHER: Okay.

CALLER (MRS. STEVENSON): It fell in the water. Hurry up. Smoke's everywhere.

EMERGENCY DISPATCHER: Is anyone injured?

CALLER (MRS. STEVENSON): Not that I'm aware of.

EMERGENCY DISPATCHER: Okay. Hold on while I transfer you to the police.

CALLER (MRS. STEVENSON): Hurry up, please.

(Dialing; phone ringing.)

CALLER (MRS. STEVENSON): I watched it.

DEPUTY FIRE CHIEF STEVENSON: Did you call 911?

CALLER (MRS. STEVENSON): I'm on the phone.

POLICE DISPATCHER: Good morning. Police --

EMERGENCY DISPATCHER: Yeah, 911 transfer. [REDACTED] East Jefferson reporting a train derailed.

1 CALLER (DEPUTY FIRE CHIEF STEVENSON): Yeah, I got it.
2 I'm the assistant fire chief.

3 POLICE DISPATCHER: Yes?

4 CALLER (DEPUTY FIRE CHIEF STEVENSON): Yeah. Hello?

5 POLICE DISPATCHER: Yeah. What's wrong?

6 CALLER (DEPUTY FIRE CHIEF STEVENSON): Yeah, a train,
7 it's spewing out all kind of gas. It derailed into the Mantua
8 Creek.

9 POLICE DISPATCHER: Okay. It --

10 CALLER (DEPUTY FIRE CHIEF STEVENSON): The bridge
11 collapsed.

12 POLICE DISPATCHER: Okay. Where's that? Mantua --
13 where at?

14 [00:00:53] CALLER (DEPUTY FIRE CHIEF STEVENSON): Mantua Creek and
15 -- [REDACTED] East Jefferson Street.

16 POLICE DISPATCHER: [REDACTED] East Jefferson. Is everybody
17 okay?

18 CALLER (DEPUTY FIRE CHIEF STEVENSON): The engine's not
19 in, but the train is over. We have a tank car leaking something
20 that's into the water.

21 POLICE DISPATCHER: Okay. And you're in Paulsboro,
22 right?

23 CALLER (DEPUTY FIRE CHIEF STEVENSON): In Paulsboro.

24 POLICE DISPATCHER: All right.

25 [00:01:10] CALLER (DEPUTY FIRE CHIEF STEVENSON): You can put me

1 on location.

2 POLICE DISPATCHER: And you're the fire chief, correct?

3 CALLER (DEPUTY FIRE CHIEF STEVENSON): I'm the
4 assistant fire chief, 1702.

5 POLICE DISPATCHER: 1702. Okay.

6 CALLER (DEPUTY FIRE CHIEF STEVENSON): Copy.

7 POLICE DISPATCHER: All right.

8 Alarm room, you still on the phone? Hello?

9 EMERGENCY DISPATCHER: You there? We got it.

10 POLICE DISPATCHER: All right.

11 CALLER (DEPUTY FIRE CHIEF STEVENSON): Got it?

12 POLICE DISPATCHER: You're sending it over?

13 EMERGENCY DISPATCHER: Yep. Yep.

14 POLICE DISPATCHER: Thanks.

15 EMERGENCY DISPATCHER: See you.

16 [00:01:24] (End of call.)

17 * * *

18 [00:09:01] (Phone ringing.)

19 EMERGENCY DISPATCHER: 911. Where's your emergency?

20 CALLER: Ah, yes. Did anybody report there's a -- at
21 the Paulsboro train bridge?

22 EMERGENCY DISPATCHER: Yes, sir.

23 CALLER: That was already reported?

24 EMERGENCY DISPATCHER: You mean the --

25 CALLER: Derail.

1 in the river. A lot of my guys were exposed to this.

2 EMERGENCY DISPATCHER: Okay.

3 CALLER: We have no idea what the chemical is -- have
4 everybody mustered in one area so we could release (indiscernible)
5 or something. Check these guys out.

6 EMERGENCY DISPATCHER: All right. What's your address
7 there?

8 CALLER: You know what, I really don't know. It's on
9 Commerce Drive.

10 EMERGENCY DISPATCHER: Right. It's -- what's the name
11 of the place? The Paulsboro Terminal?

12 CALLER: Yeah. They probably got it down
13 (indiscernible) cloud. Then I got maybe another dozen or two guys
14 that were in the area, you know, didn't realize what were -- was
15 going on, so --

16 EMERGENCY DISPATCHER: All right, hang on. I got to
17 try to figure out where you are because I don't have the terminal
18 in --

19 CALLER: You go down -- if you go down Route 44, make a
20 -- come to Commerce.

21 EMERGENCY DISPATCHER: Right. I understand that, but
22 I'm trying to find either an exact street address or your business
23 location and my system is not showing either. Does anybody there
24 know the address?

25 CALLER: It's a brand new facility. It's called

1 Paulsboro Marine Terminal Access Road (indiscernible).

2 EMERGENCY DISPATCHER: Paulsboro -- let me try Marine.

3 Paulsboro Marine Terminal -- I have a derailment at Paulsboro
4 Terminal.

5 What's your name, sir?

6 CALLER: My name's **** PII ****. I go by the name
7 of **** PII ****. That's my middle name.

8 EMERGENCY DISPATCHER: Yes, sir. C-r-?

9 CALLER: C-r-e-e-l-m-a-n.

10 EMERGENCY DISPATCHER: Okay. Contact number for you?

11 CALLER: Area code 215-**** PII ****.

12 EMERGENCY DISPATCHER: **** PII ****?

13 CALLER: Yes, sir.

14 EMERGENCY DISPATCHER: And you have -- you said about
15 18 people?

16 CALLER: Yes, sir, around that neighborhood
17 (indiscernible) those trains out here, and take them all out of
18 here. I got everybody mustered up around Commerce Drive.

19 EMERGENCY DISPATCHER: All right. And you're on
20 Commerce. Is there a cross street?

21 CALLER: No, not really. 4th and Commerce would be
22 your closest.

23 EMERGENCY DISPATCHER: 4th and Commerce?

24 CALLER: Yes.

25 EMERGENCY DISPATCHER: Okay. Just so I can at least

1 get something in the computer, get somebody out there.

2 CALLER: All right. I'll get somebody out on the road
3 to wave them in.

4 EMERGENCY DISPATCHER: Very good. Thank you.

5 CALLER: All right?

6 EMERGENCY DISPATCHER: Right. See you.

7 (End of Call 1.)

8 [00:24:01] **SIMULTANEOUS CALL 2**

9 EMERGENCY DISPATCHER: 911. What's your emergency?

10 CALLER: Hey, it's emergency at the Gloucester County
11 Utilities Authority.

12 EMERGENCY DISPATCHER: What do you got?

13 CALLER: I'm sure you already know that the utility,
14 the train --

15 EMERGENCY DISPATCHER: Right.

16 CALLER: -- is blocking the road (indiscernible) --

17 EMERGENCY DISPATCHER: All right. What's your address
18 there?

19 CALLER: -- the derailment of the train. There's got
20 to be at least 100 cars here. We could use a cop to
21 (indiscernible) traffic jam.

22 EMERGENCY DISPATCHER: (Indiscernible) leak, sir.

23 CALLER: Right. Right. That train is blocking
24 everybody coming into the GCUA and the traffic's down all the way
25 to the other light.

1 EMERGENCY DISPATCHER: Okay. I'm going to --

2 CALLER: (indiscernible)

3 EMERGENCY DISPATCHER: Let me connect you with West
4 Deptford -- yeah, let me get you to West Deptford Police.

5 CALLER: Okay, thank you.

6 EMERGENCY DISPATCHER: Stay on the line. Okay. Hold
7 on, please.

8 POLICE DISPATCHER: Police communications.

9 EMERGENCY DISPATCHER: Hello. This is 911. In
10 reference to the derailment in Paulsboro, I now have a traffic jam
11 on --

12 CALLER: 44 --

13 EMERGENCY DISPATCHER: Yeah, 44.

14 POLICE DISPATCHER: Hello?

15 CALLER: Yeah, we have a major traffic jam at 44 and
16 Paradise Road (indiscernible) because the light's really blocking
17 up. I'm just worried -- I'm the executive director for UA and I'm
18 just worried that there's going to be an accident or something.

19 POLICE DISPATCHER: Okay. What's your name, sir?

20 CALLER: My name is John (indiscernible).

21 POLICE DISPATCHER: Okay. And what's your phone number
22 there, John?

23 CALLER: ** PII **

24 POLICE DISPATCHER: Um-hum.

25 CALLER: ** PII ** .

1 POLICE DISPATCHER: Um-hum.

2 CALLER: ****PII****. It's my cell. Obviously, I can't get
3 into work either.

4 POLICE DISPATCHER: Okay. And you're from the -- the
5 train in front of the utility is making it hard (indiscernible) --
6 (Third call coming in - 07:25:44.)

7 POLICE DISPATCHER: I'll send somebody out. I don't
8 know what they're going to be able -- because they're obviously
9 not letting anybody into Paulsboro, so. But I'll send an officer
10 around.

11 CALLER: Thank you very much.

12 POLICE DISPATCHER: You're welcome.

13 [00:25:44] (End of Call 2.)

14 **SIMULTANEOUS CALL 3**

15 [00:25:37] (Dialing; phone ringing.)

16 EMERGENCY DISPATCHER: 911. What's your emergency?

17 CALLER: I'm not sure if there is one. I'm in
18 Paulsboro down by Mantua Creek (indiscernible) workers down here
19 telling me the derailed.

20 EMERGENCY DISPATCHER: Okay. That is true.

21 CALLER: And that there is a noxious cloud drifting
22 down Mantua Creek.

23 EMERGENCY DISPATCHER: What we're being advised it's
24 stabilized vinyl chloride. If you're in that area, it is
25 suggested that you (indiscernible) --

1 CALLER: What's the radius on that chloride?

2 EMERGENCY DISPATCHER: One-half mile, sir.

3 CALLER: One-half mile?

4 [00:26:17] (End of Call 3.)

5 * * *

6 (Phone ringing.)

7 [00:58:30] POLICE DISPATCHER: Police communication.

8 CALLER: Yes. This is Gloucester County
9 Transportation.

10 POLICE DISPATCHER: Yes.

11 CALLER: Okay. And we had a driver go over to
12 Paulsboro this morning to pick somebody up, but an officer had
13 told him that he wasn't allowed over there.

14 POLICE DISPATCHER: There is, there is a train
15 derailment, ma'am. You're going to have to, I guess, suspend any,
16 any stuff over in that area.

17 CALLER: Okay. So we won't have anybody go to
18 Paulsboro for about how long?

19 POLICE DISPATCHER: Uh-huh. A while.

20 CALLER: Okay. So anybody -- any drivers that are
21 supposed to go to Paulsboro, we just cancel the --

22 POLICE DISPATCHER: Ma'am, I would suggest that you
23 cancel them for -- at this time.

24 CALLER: Okay.

25 POLICE DISPATCHER: It's going to be a while.

1 CALLER: Okay.

2 POLICE: All right?

3 CALLER: All right.

4 POLICE: Thank you.

5 CALLER: Thank you. Bye-bye.

6 [00:59:08](End of call.)

7 * * *

8 [00:04:30] EMERGENCY DISPATCHER: 911. Where's the emergency?

9 CALLER: Sir, I don't have an emergency, but I'm a
10 Paulsboro resident.

11 EMERGENCY DISPATCHER: Okay.

12 CALLER: And I'm wondering, they're saying something
13 about something poisonous in Paulsboro. Did you hear anything
14 about that?

15 EMERGENCY DISPATCHER: Something -- what happened now
16 in Paulsboro?

17 CALLER: They're saying that something poisonous in
18 Paulsboro that people should evacuate. I mean, did you hear
19 anything about that? Because I am a resident.

20 EMERGENCY DISPATCHER: Okay. Hang on one second.

21 (To co-worker) Have them shelter in place at this time,
22 right? Everybody should shelter in place at this time? Okay.

23 (To caller) All right. There is a problem with a train
24 and if your having any problem, just shelter in place. Stay where
25 you are. Close your doors and windows and stay inside until

1 further information. Pay attention to the news.

2 CALLER: Okay. Should we leave or what?

3 EMERGENCY DISPATCHER: No. Stay at home. Stay in
4 place. Close your doors and windows.

5 CALLER: Okay.

6 EMERGENCY DISPATCHER: Okay?

7 CALLER: All right. Thank you.

8 EMERGENCY DISPATCHER: Okay.

9 [00:05:25](End of call.)

10 * * *

11 (Dialing; phone ringing.)

12 (Simultaneous 911 Calls)

13 **SIMULTANEOUS CALL 1**

14 [00:03:04] EMERGENCY DISPATCHER: 911. Where's your emergency?

15 CALLER: Yeah, I don't know if you guys have heard yet,
16 but we live in Mount Royal and the news just alerted everybody
17 that (indiscernible) that we're all in danger of that chemical.
18 Nobody's working in the town (indiscernible). I know my husband's
19 on a recycling truck outside and they said to try to stay inside
20 if you can. Is there any way to get a notification out? They
21 said that, on the (indiscernible) --

22 EMERGENCY DISPATCHER: All right. Hold on
23 (indiscernible)

24 (Phone ringing.)

25 POLICE DISPATCHER: Police. Buchanan (ph.).

1 CALLER: Yeah, I was wondering if you guys got
2 notification about the chemical spill in Paulsboro? They're
3 saying on TV that Mount Royal's in danger, that you have to keep
4 inside.

5 POLICE DISPATCHER: They're not -- well, there could be
6 a cloud coming that way or the smell may go that way so you should
7 keep inside and stay -- keep your windows and doors closed.

8 CALLER: The only problem is my husband works on a
9 recycling truck and he's out in the field (indiscernible) and no
10 one's making that announcement, that call. I don't have any
11 (indiscernible) --

12 POLICE DISPATCHER: Okay. I'm sure they're working on
13 that. We were first working on Paulsboro, notifying the Paulsboro
14 or Paulsboro (indiscernible) --

15 CALLER: They do know. Okay. All right.

16 POLICE DISPATCHER: Okay. We know.

17 CALLER: Yeah, because his supervisor didn't know
18 anything about the (indiscernible), so (indiscernible)

19 EMERGENCY DISPATCHER: The communication side knows
20 what's going on. I don't know if (indiscernible) the people in
21 town may know.

22 CALLER: Okay.

23 EMERGENCY DISPATCHER: Okay.

24 CALLER: Okay. Thank you.

25 [00:04:47] (End of Call 1.)

1 * * *

2 [00:07:24] (Dialing; phone ringing.)

3 EMERGENCY DISPATCHER: 911. Where is the emergency?

4 CALLER: We are on Paulsboro Road -- Paradise Road,
5 right off of Crown Point.

6 EMERGENCY DISPATCHER: Okay.

7 CALLER: We are on a (audio cuts out) is this emergency
8 management?

9 EMERGENCY DISPATCHER: What information are you looking
10 for, ma'am?

11 CALLER: Okay, what I'm looking for is most of our
12 class has left already.

13 EMERGENCY DISPATCHER: Okay.

14 CALLER: We were told to stay in a lockdown shelter.

15 EMERGENCY DISPATCHER: Um-hum.

16 CALLER: It looks like everybody watching on television
17 saying (audio cuts out) is it possible that we can evacuate?

18 EMERGENCY DISPATCHER: If you -- yeah, if you feel it's
19 safe. You know, if you're not smelling anything outside or
20 whatever, you can leave.

21 CALLER: Okay. Thank you.

22 EMERGENCY DISPATCHER: If there's any (indiscernible),
23 you can, you know -- but the reason it was just to stay inside is,
24 you know, depending on where you're going, you may have to go
25 through the area.

1 CALLER: Right. No, I'm going -- well, most of us are
2 going the opposite way, so --

3 EMERGENCY DISPATCHER: Okay. Yeah, like I said --

4 CALLER: Thank you so much.

5 EMERGENCY DISPATCHER: How many people are there, do
6 you (indiscernible)?

7 CALLER: Oh, in here, we've probably got 15 of the 20
8 of us. Yeah, most of -- the class is 113.

9 EMERGENCY DISPATCHER: Um-hum.

10 CALLER: 100 or so left already.

11 EMERGENCY DISPATCHER: Right. So nobody's experienced
12 any difficulty or you're not smelling anything?

13 CALLER: (indiscernible) we haven't heard anything and,
14 you know.

15 EMERGENCY DISPATCHER: I'm saying, within the people in
16 your office or anything?

17 CALLER: No. And I'm sitting right by the reception,
18 which is the front doors.

19 EMERGENCY DISPATCHER: Right. And you're not smelling
20 any kind of chemicals or anything?

21 CALLER: No, no.

22 EMERGENCY DISPATCHER: Yeah. Yeah, we can't force you
23 to stay, just recommend that everybody stay inside because this
24 way, you know, you're not exposing yourself, you're not going
25 through any type of cloud or anything like that.

1 CALLER: No, there's nothing. It's all clear.

2 EMERGENCY DISPATCHER: We can't force you to stay.

3 CALLER: Okay.

4 EMERGENCY DISPATCHER: So, you know, if you want to
5 depart, we can't tell you no. The recommendation is to shelter in
6 place, but since, like you said, all your people left, they're not
7 coming back for the day.

8 CALLER: No, they're not coming back and, again,
9 because they all were saying --

10 EMERGENCY DISPATCHER: Got a long weekend.

11 CALLER: -- (indiscernible) people -- well, the people
12 up on the train didn't even have respirators on.

13 EMERGENCY DISPATCHER: Yeah. Well, that's -- like I
14 said, there's still associated hazards with it and, you know, they
15 could be upwind versus you traveling downwind and through a cloud,
16 which is why we told everybody to stay where they are because
17 winds can change and all that stuff.

18 CALLER: Right.

19 EMERGENCY DISPATCHER: And if you noticed -- like I
20 said, we're looking at the same news reports you are -- most of
21 the people are on one side versus the other, so --

22 CALLER: Right. We're on that Deptford, other side.

23 EMERGENCY DISPATCHER: Yeah. And, like I said, so it
24 depends on which way the winds are going, which side they're on.

25 CALLER: Right.

1 EMERGENCY DISPATCHER: And, you know --

2 CALLER: All right. I will pass that around.

3 EMERGENCY DISPATCHER: So, yeah, we can't tell you to
4 stay.

5 CALLER: Okay. Thank you.

6 EMERGENCY DISPATCHER: Just our recommendation is right
7 now is to shelter place; however, again, we cannot tell you to
8 stay.

9 CALLER: Gotcha.

10 EMERGENCY DISPATCHER: All right?

11 CALLER: Thank you so much.

12 EMERGENCY DISPATCHER: Bye.

13 CALLER: Bye-bye.

14 [00:09:54] (End of call.)

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1 Paulsboro 911 Calls CH9TS

2 (Talking Clock Time: 07:28:49.)

3 EMERGENCY DISPATCHER: Was that Life Support 1
4 responding? Your warning signal got --

5 Okay. Life Support 1.

6 (Talking Clock Time: 07:29:20)

7 8235: County, 82-35 is on the --

8 EMERGENCY DISPATCHER: 82-35.

9 (Talking Clock Time: 07:29:40)

10 EMERGENCY DISPATCHER: 82-35.

11 8235: 82-35.

12 (Talking Clock Time: 00:07:30)

13 EMERGENCY DISPATCHER: Per the Police, they're out with
14 a male with chest pains requiring your services. Life Support 1
15 is on location.

16 8235: 35, copy.

17 LIFE SUPPORT 1: County, Life Support 1.

18 EMERGENCY DISPATCHER: Yeah, go ahead Life Support 1.
19 Did you say you're responding or on location?

20 LIFE SUPPORT 1: We're responding from Mantua.

21 EMERGENCY DISPATCHER: You said you're on location,
22 okay.

23 They're responding from Mantua. Disregard that 82-35.

24 8235: And copy.

25 (Talking Clock Time: 07:30:40)

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(Talking Clock Time: 07:39:40)

EMERGENCY DISPATCHER: All units standby. Monitor your radios before transmitting. I have multiple units signing on at one time. 82-45, you are responding.

(Talking Clock Time: 07:40:00)

EMERGENCY DISPATCHER: Next unit responding re-identify.

8255: Gloucester County, 82-55 is responding.

EMERGENCY DISPATCHER: Okay, 82-55.

Next unit responding?

8215: County, 82-15 is responding.

EMERGENCY DISPATCHER: Okay, 82-15.

BLS units, have you been briefed regarding your assignment?

8255: 82-55. That's a negative.

EMERGENCY DISPATCHER: Units assigned Mantua Avenue at 4th Street, your assignment.

(Talking Clock Time: 07:40:40)

EMERGENCY DISPATCHER: Your assignment is to proceed to the new building at the Paulsboro Marine Terminal. Due to the leak of fuel or hazmat vinyl chloride, we have approximately 18 personnel who are experiencing respiratory difficulty. Your supervisors are en route or on-scene at this time. They are checking the personnel at this time and will update you upon

1 arrival.

2 (Talking Clock Time: 07:41:20)

3 LIFE SUPPORT 1: Okay, Life Support 1. Okay, Life
4 Support 1, we're going to be arriving Ace Pallet just right for
5 the car that's being related for the train upset.

6 EMERGENCY DISPATCHER: Understood.

7 (Talking Clock Time: 07:41:40)

8 * * *

9 (Talking Clock Time: 07:43:20)

10 (Tone.)

11 EMERGENCY DISPATCHER: All units standby unless you
12 have an emergency.

13 LIFE SUPPORT 1: Life Support 1.

14 EMERGENCY DISPATCHER: Life Support 1.

15 (Talking Clock Time: 07:43:40)

16 LIFE SUPPORT 1: I mean, do we have any idea what the
17 chemicals leaking, because this is related to the incident.

18 EMERGENCY DISPATCHER: Stabilized vinyl chloride.

19 LIFE SUPPORT 1: Received. Thank you.

20 (Talking Clock Time: 07:44:00)

21 EMERGENCY DISPATCHER: Units assigned, BLS units
22 assigned, 82-15, 82-45, 82-55, relocate to the Gloucester County
23 Fire Academy. Standby for further orders.

24 Repeating, 82-15, 82-45, 82-55, report to the
25 Gloucester County Fire Academy. Standby for further orders. All

1 other non-emergency traffic will remain on this -- off this
2 frequency.

3 8245: County, 82-45 copy.

4 8255: 82-55. Received.

5 (Talking Clock Time: 07:44:40)

6 8215: 82-15. Copy.

7 * * *

8 (Talking Clock Time: 07:46:40)

9 EMERGENCY DISPATCHER: Life Support 1.

10 LIFE SUPPORT 1: Have we established a command post?

11 Advising we're going to have three patients here with us at Ace
12 Pallet.

13 EMERGENCY DISPATCHER: I wasn't aware you had more than
14 one patient. You're going to need an additional BLS unit out
15 there?

16 (Talking Clock Time: 07:47:00)

17 LIFE SUPPORT 1: We're actually, we're going to have
18 four patients and they're all going to need ALS assessment. If
19 you could advise Life Support 100 that we'll probably going to be
20 transporting and leaving the truck?

21 (Talking Clock Time: 07:47:20)

22 EMERGENCY DISPATCHER: All right, due to the proximity
23 of the wind directions, we are staging our people at the
24 Gloucester County Fire Academy. The hot zone at this time is the
25 hot zone. We're not getting near that. We have the fire company

1 away from the area itself. We suggest if your people are in
2 danger or in the line of danger, evacuate that area, go to a safe
3 zone. Let me know where you're at. I will get units to you.

4 LIFE SUPPORT 1: Let's see, we're going to be en route
5 to the hospital now. We're going to leave the med truck and we're
6 going to be transporting four patients.

7 EMERGENCY DISPATCHER: In 82-35?

8 (Talking Clock Time: 07:48:00)

9 LIFE SUPPORT 1: Affirmative.

10 EMERGENCY DISPATCHER: I will notify Life Support 100
11 to pick up the truck, and you are going to be okay en route to the
12 hospital?

13 LIFE SUPPORT 1: Yeah, we're going to be fine. But if
14 our truck is in the hot zone, then he's not going to be able to
15 come get it. We're going to be evacuating, taking four patients
16 to the hospital.

17 EMERGENCY DISPATCHER: If I can get somebody with
18 proper protocol and equipment, we'll get your truck out of the hot
19 zone. We'll take care of that.

20 (Talking Clock Time: 07:48:40)

21 LIFE SUPPORT 200: Yeah, Life Support 200. I copied
22 all that.

23 EMERGENCY DISPATCHER: Thanks. You'll take care of
24 that for me? Life Support 100?

25 LIFE SUPPORT 200: No, that was Life Support 200.

1 EMERGENCY DISPATCHER: All right, Life Support 200, can
2 you take care of that?

3 LIFE SUPPORT 200: Yes, I'll get ahold of the crew
4 right now.

5 EMERGENCY DISPATCHER: Appreciate your help.

6 (Talking Clock Time: 07:49:00)

7 * * *

8 (Talking Clock Time: 08:05:00)

9 LIFE SUPPORT 200: Gloucester County Life Support 200.

10 EMERGENCY DISPATCHER: Life Support 200.

11 LIFE SUPPORT 200: All right, we also got -- there may
12 be 12 coming in a mass care truck. They'll be in with the
13 trailer.

14 EMERGENCY DISPATCHER: Okay. What was the first one?

15 LIFE SUPPORT 200: Mass casualty bus.

16 EMERGENCY DISPATCHER: Okay. Copy that.

17 (Talking Clock Time: 08:05:40)

18 LIFE SUPPORT 200: From the state task force.

19 EMERGENCY DISPATCHER: Understood. When you get a list
20 of all your apparatus staged and in operation, just give me a
21 holler. I believe they're setting a field com up, but I'll let
22 you know when that should be finished staging.

23 LIFE SUPPORT 200: All right. We have everybody going
24 to the fire academy.

25 EMERGENCY DISPATCHER: Okay then.

1 (Talking Clock Time: 08:06:00)

2 * * *

3 (Talking Clock Time: 08:50:00)

4 8200: County, hazmat staging, 10-9.

5 EMERGENCY DISPATCHER: Hazmat staging.

6 8200: Hazmat staging at the academy, send me three BLS
7 non-emergency to this location.

8 EMERGENCY DISPATCHER: All right, try that again,
9 8-200.

10 8200: I need three BLS from staging to this location,
11 non-emergency.

12 EMERGENCY DISPATCHER: Affirmative. Three BLS to the
13 fire academy, non-emergency.

14 8200: Negative, 3 BLS to the hazmat staging area.

15 EMERGENCY DISPATCHER: I stand corrected, hazmat
16 staging area.

17 (Talking Clock Time: 08:51:00)

18 * * *

19 (Talking Clock Time: 09:10:40)

20 8236: County, 82-36 is responding.

21 EMERGENCY DISPATCHER: Okay, 82-36?

22 8236: 82-36, affirmative.

23 EMERGENCY DISPATCHER: Okay, read -- what is your
24 assignment location?

25 8236: We are taking a Paulsboro call. We are coming

1 out of Station 3.

2 EMERGENCY DISPATCHER: All right. I have 82-56
3 handling the Paulsboro call. Who's going to take it?

4 8236: We were just paged out for a medical emergency
5 on Commerce Street.

6 EMERGENCY DISPATCHER: 82-56, confirming you are
7 responding to Life Support 4, correct?

8 8256: That is correct, 120 West Jefferson.

9 EMERGENCY DISPATCHER: Okay. 82-36, they're handling
10 120 West Jefferson. You're handling 15-0-6 South Commerce,
11 correct?

12 8236: That's affirmative, sir.

13 (Pause.)

14 (Talking Clock Time: 09:12:00)

15 (Tone.)

16 EMERGENCY DISPATCHER: Attention all EMS units
17 operating in the Paulsboro incident, switch and operate Channel
18 13. All EMS units operating in the Paulsboro incident, switch and
19 operate Channel 13.

20 (Talking Clock Time: 09:12:20)

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1 Paulsboro File CH55TS

2 (Talking Clock Time: 07:49:49)

3 CBRNE 1: County, CBRNE 1's responding to the fire
4 academy.

5 EMERGENCY DISPATCHER: Okay, CBRNE 1.

6 1504: County, 15-0-4 is on location at command post.

7 EMERGENCY DISPATCHER: Okay, 15-0-4.

8 (Talking Clock Time: 07:50:20)

9 * * *

10 (Talking Clock Time: 08:04:00)

11 5101: CBRNE 1, 51-0-1 on star.

12 CBRNE 1: Go for CBRNE.

13 5101: CBRNE 1, do not come to the Gloucester County
14 Fire Academy. You are to report straight to the Ames parking lot
15 in Paulsboro where we did check-in for iron and steel.

16 CBRNE 1: Understood.

17 5101: All right. Okay, we'll meet you over there.

18 1-0-1. 02.

19 (Talking Clock Time: 08:04:40)

20 * * *

21 (Talking Clock Time: 08:49:40)

22 CBRNE 1: County from CBRNE.

23 EMERGENCY DISPATCHER: Gloucester County. Go ahead,
24 CBRNE.

25 CBRNE 1: What's the status of the four BLS and one ALS

1 for this location?

2 EMERGENCY DISPATCHER: County EMS is refusing to
3 respond until there is decon administered. I have Life Support
4 100 --

5 (Talking Clock Time: 08:50:00)

6 * * *

7 (Talking Clock Time: 10:05:20)

8 EMERGENCY DISPATCHER: County to Field Com 2.

9 FIELD COM 2: Field Com 2.

10 EMERGENCY DISPATCHER: I don't know if you can monitor
11 Channel 3. See if you can find a number for the Delaware River
12 Basin Commission. The IC is reporting that they're going to have
13 to possibly shut down all the intakes to the refineries until this
14 situation stops.

15 SPEAKER: Do you have an OIC with you there in field
16 com?

17 FIELD COM 2: Sorry, repeat your -- I cut you off.

18 SPEAKER: Do you have an OIC with you there in the
19 field com?

20 FIELD COM 2: That's negative. We need a forward
21 command post at the scene.

22 SPEAKER: Okay. Have him contact him directly. Give
23 me a number.

24 (Talking Clock Time: 10:06:00)

25 SPEAKER: Okay, give me (indiscernible)

1 5020: Field Com, 50-20 on star.

2 FIELD COM: 50-20. 50-20 proceed.

3 5020: Field com, at the request of Pat Dolgos I need
4 the rest of the CBRNE team up by the command post. They're to
5 come down Commerce Street. Past the church, there's a parking lot
6 on the right. They're to assemble there.

7 (Talking Clock Time: 10:06:40)

8 FIELD COM: Understood.

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1 Paulsboro File Fire OPS 0700-0800

2 [Times noted are times from the beginning of the audio track.]

3 (Tone.)

4 UNIDENTIFIED SPEAKER: -- in water leaking something.

5 [00:00:17] EMERGENCY DISPATCHER: District 17, respond and operate
6 Channel 3. [REDACTED] East Jefferson Street between North Delaware
7 Street and the Mantua Creek, a hazardous materials incident.

8 District 17, respond and operate Channel 3. [REDACTED] East
9 Jefferson Street between North Delaware Street and Mantua Creek, a
10 hazardous materials incident. 706.

11 1702 (DEPUTY FIRE CHIEF): Gloucester County, 17-0-2.

12 EMERGENCY DISPATCHER: 17-02.

13 (Pause.)

14 [00:01:03] 1702 (DEPUTY FIRE CHIEF): County, be advised, we have
15 at least four rail cars -- they are tank cars -- in the creek at
16 this time. The bridge has collapsed. We have three box cars on
17 their side on -- actually, on my property.

18 EMERGENCY DISPATCHER: 17-02. Three -- four tank cars
19 and three box cars, four tank cars and the movable bridge
20 collapsed.

21 1702 (DEPUTY FIRE CHIEF): Affirmative. And the rail
22 cars and the tank cars have been pierced and have leaked out all
23 their contents into the creek. The creek is full of vapors from
24 these cars.

25 EMERGENCY DISPATCHER: Received.

1 (Pause.)

2 [00:01:51] 1702 (DEPUTY FIRE CHIEF): County, I need a
3 representative from Conrail at my residence, **PII**,
4 ASAP.

5 EMERGENCY DISPATCHER: Okay, 17-0-2.

6 (Pause.)

7 [00:02:11] 1702 (DEPUTY FIRE CHIEF): County, I need a wind
8 direction if you got one.

9 EMERGENCY DISPATCHER: We're getting the wind direction
10 for you now.

11 1701 (FIRE CHIEF): Gloucester County, 17-0-1 en route,
12 responding.

13 EMERGENCY DISPATCHER: Okay, 17-0-1.

14 (Pause.)

15 [00:02:36] EMERGENCY DISPATCHER: 17-0-1 from Gloucester County.
16 17-0-2 reports four tank cars in the water leaking, three box cars
17 off the track and the bridge has collapsed.

18 1701 (FIRE CHIEF): Received. And contact Conrail.

19 EMERGENCY DISPATCHER: Contacting them now.

20 [00:02:54] 1701 (FIRE CHIEF): Do you want to contact the CBRNE
21 team and have the CBRNE team start out here? Also, contact
22 Paulsboro -- or Paulsboro Refining Company and have their hazmat
23 team come out.

24 EMERGENCY DISPATCHER: Okay, 17-0-1.

25 [00:03:12] 1702 (DEPUTY FIRE CHIEF): Yeah, I would say there's at

1 least four cars into the creek. They've been all broken wide
2 open. I'm trying to get a read on exactly what's in them.

3 Okay. Copy.

4 UNIDENTIFIED SPEAKER: Are they Conrail or --

5 [00:03:34] EMERGENCY DISPATCHER: 17-0-2, 17-0-1 from Gloucester
6 County, wind direction from the National Weather Service, light
7 and calm surface winds, they're vertical, west to southwest.

8 1702 (DEPUTY FIRE CHIEF): County, copy. I got a
9 placard number that I can visually see through binoculars, 1-0-8-
10 6.

11 EMERGENCY DISPATCHER: Received. 1-0-8-6.

12 [00:03:58] 17-0-1, 17-0-2, Conrail's been notified.

13 [00:04:09] EM-17: Gloucester County, EM-17's responding.

14 EMERGENCY DISPATCHER: Okay, M-17.

15 EM-17: Ah, also copy that we're switched.

16 EMERGENCY DISPATCHER: Received.

17 1721: Gloucester County, MB 17-21 will be on radio
18 leaving (indiscernible).

19 [00:04:34] DISPATCHER: Okay, 17-21.

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1 Paulsboro File Fire OPS 0800-0900

2 [Times noted are times from beginning of the audio track]

3 [00:00:01] LIFE SUPPORT 4: Gloucester County, Life Support 4 is
4 en route to the fire academy.

5 EMERGENCY DISPATCHER: Okay, Life Support 4.

6 Life Support 4, your operations are going to remain at
7 the fire academy until this situation diffuses.

8 LIFE SUPPORT 4: I've been informed that we're
9 reporting to the staging area, so we'll go affirmative on that
10 statement.

11 EMERGENCY DISPATCHER: Yeah, I think that's a good
12 idea.

13 LIFE SUPPORT 200: Yeah, Life Support 200, that's
14 affirmative on Life Support 4 to --

15 EMERGENCY DISPATCHER: Okay, that's good. We'll keep
16 somebody up in that area just for that situation. We're going to
17 probably have to be moving them people out also, I'm being told by
18 the higher ups.

19 LIFE SUPPORT 200: All right. Life Support 9 is
20 getting it together now and will be en route shortly to the
21 trailer.

22 EMERGENCY DISPATCHER: Did you say 0-9 with the
23 trailer?

24 LIFE SUPPORT 200: Probably another 10 or 15 minutes.

25 [00:00:55] EMERGENCY DISPATCHER: Copy that. Keep me informed.

1 (Pause.)

2 [08:01:04] EM-17: EM-17, 17-0-1.

3 EMERGENCY DISPATCHER: 17-0-1, EM-17.

4 1701 (FIRE CHIEF): EM-17, can you make contact with me
5 by a phone line or face to face?

6 EM-17: I'm on my way there now. Sgt. Gilchrest still
7 there?

8 1701 (FIRE CHIEF): That's affirmative. We're going to
9 keep a full command post here at the church. The church is deemed
10 (indiscernible). If you want a secondary command post at borough
11 hall or the firehouse, that's fine, but I'm keeping the forward
12 command post here. I'll go over the rest of it when you get here.

13 EM-17: All right. On my way.

14 (Pause.)

15 [00:01:47] 5101: CBRNE 1, 51-0-1 on star.

16 CBRNE 1: Go for CBRNE.

17 5101: CBRNE 1, do not come to the Gloucester County
18 Fire Academy. You are to report straight to the Ames parking lot
19 in Paulsboro where we did check-in for iron and steel.

20 CBRNE 1: Understood.

21 [00:02:15] 5101: All right. Okay, we'll meet you over there.

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1 Paulsboro 911 Calls 0900-1000

2 [Times noted are times from beginning of the audio track.]

3 [00:00:33] MANTUA CREEK COMMAND: County, Mantua Creek Command.

4 EMERGENCY DISPATCHER: Mantua Creek Command.

5 MANTUA CREEK COMMAND: After this call, could you have
6 District 19 cover District 17, in case we need 21 for something
7 else, they won't be tied up?

8 EMERGENCY DISPATCHER: Okay, sir. Have District 19
9 cover District 17. Sure.

10 MANTUA CREEK COMMAND: Affirmative, County. You can
11 keep District 19 in their local at this time.

12 EMERGENCY DISPATCHER: Received.

13 (Pause.)

14 82: County, 82-56, and Life Support 4 en route to
15 (indiscernible).

16 EMERGENCY DISPATCHER: 82-56, Life Support 4.

17 * * *

18 [00:00:55] EMERGENCY DISPATCHER: Mantua Creek Command from
19 Gloucester County.

20 MANTUA CREEK COMMAND: Okay, County.

21 EMERGENCY DISPATCHER: Are you okay with 19-14 to the
22 Ames parking lot?

23 MANTUA CREEK COMMAND: Negative, County. That's 21
24 that's going to be standing by at the Ames parking lot in case
25 they need to assist us. District 19 will be covering all of the

1 calls in Paulsboro, but they can cover from their station.

2 [00:01:21] EMERGENCY DISPATCHER: Received.

3 * * *

4 [00:02:11] LIFE SUPPORT 200: County, Life Support 200.

5 EMERGENCY DISPATCHER Life Support 200.

6 LIFE SUPPORT 200: All right. Are medics -- do you
7 have medics on the Commerce Street job?

8 8236: Life Support 200, that's a negative. 82-36.

9 LIFE SUPPORT 200: That's received. Thanks. And
10 they'll be transporting to the -- directly to the hospital.

11 EMERGENCY DISPATCHER: Okay.

12 * * *

13 [00:03:05] EMS BRANCH: County, EMS branch.

14 EMERGENCY DISPATCHER: EMS branch.

15 EMS BRANCH: Yeah, (indiscernible) staging and have him
16 send me one more BLS non-emergency down here to (indiscernible)
17 people.

18 EMERGENCY DISPATCHER: Your radio's a little muffled.
19 To do what?

20 EMS BRANCH: I said, can you send me one more BLS to
21 the Ames parking lot?

22 EMERGENCY DISPATCHER: Copy.

23 * * *

24 [00:03:39] EMERGENCY DISPATCHER: Mantua Creek command post.

25 MANTUA CREEK COMMAND: County (indiscernible)

1 EMERGENCY DISPATCHER: Command, we have representatives
2 from Dupont at Ames parking lot now that (indiscernible). Do you
3 want them up at the command post?

4 MANTUA CREEK COMMAND: Affirmative, County.

5 [00:04:10] EMERGENCY DISPATCHER: Received.

6 * * *

7 [00:06:59] MANTUA CREEK COMMAND: Mantua Creek, Mantua Creek
8 Command.

9 EMERGENCY DISPATCHER: Chief, be advised, Field Com 2
10 is in service. You can direct all communications here from this
11 point on. Also, PolyVinyl is on location. They have a couple
12 meters that can meter the chemical and they also have the MSDS
13 sheets. Do you want them to remain here or do you want them at
14 the incident scene?

15 MANTUA CREEK COMMAND: Tell them to report to the
16 incident. We're about to do a briefing on what we have, so tell
17 them to the forward command (indiscernible), please.

18 EMERGENCY DISPATCHER: Okay. They'll be coming up with
19 those L (indiscernible), and confirming the forward command post
20 is still at Commerce and Jefferson, correct?

21 MANTUA CREEK COMMAND: That's affirmative.

22 [00:07:44] EMERGENCY DISPATCHER: They're on the way.

23 * * *

24 [00:11:52] EMS BRANCH: Staging from EMS branch, staging.

25 EMS STAGING: Staging.

1 EMS BRANCH: Relocate yourself and your assets to the
2 Broad Street location.

3 EMS STAGING: Staging. Received, branch.
4 EMS branch from staging.

5 EMS BRANCH: EMS branch.
6 EMS STAGING: Proceed with your message.

7 EMS BRANCH: Relocate yourself and whatever remaining
8 assets you have there from EMS to the Ames location.

9 [00:12:35] EMS STAGING: Copy. Be on the way.

10 * * *

11 [00:12:45] EMS BRANCH: Field com from EMS branch.
12 FIELD COM 1: County, Field Com 1's arriving Paulsboro.
13 EMS BRANCH: Okay, Field Com 1.

14 * * *

15 8255: Gloucester County 82-55 and 82-15 are both
16 arriving Underwood.

17 [00:13:19] EMERGENCY DISPATCHER: 82-55, 82-15.
18 [00:13:24] 8245: Gloucester County, 82-45 en route to 1-5-1-0
19 Commerce Street.

20 EMERGENCY DISPATCHER: 82-45.
21 (Pause.)

22 8245: Gloucester County 82-45 arriving at Commerce.
23 [00:13:43] EMERGENCY DISPATCHER: 82-45.

24 * * *

25 [00:16:19] (Tone.)

1 EMERGENCY DISPATCHER: Attention all units operating
2 Paulsboro, Field Com 2 is now in service. All communications
3 should be going through them.

4 Repeating. Attention all units operating Paulsboro,
5 Field Com 2 is in service. All communications are to go through
6 Field Com 2.

7 [00:16:58]

8 * * *

9 [00:17:18] EMERGENCY DISPATCHER: Attention all units operating
10 Paulsboro, Field Com 2 is now in service. All communications
11 should be going through them.

12 Repeating. Attention all units operating Paulsboro,
13 Field Com 2 is in service. All communications are to go through
14 Field Com 2.

15 [00:17:50]

16 * * *

17 [00:18:19] FIELD COM 2: EMS from Field Com 2.

18 EMS STAGING: Yeah, commence ops from the Field Com
19 (indiscernible).

20 FIELD COM 2: Field Com, 8300. 82-45 proceed to 46 and
21 82-16 will be your two to help you with (indiscernible)

22 EMS STAGING: 82-16 and 82-46. Copy that.

23 * * *

24 [00:19:14] EMERGENCY DISPATCHER: 8300. EMS Branch for Field Com
25 2.

1 EMS: Field Com.

2 EMERGENCY DISPATCHER: **** PII ****, we got a 47-
3 year-old female and a 41-year-old male with high irritation.

4 EMS: Okay. 4-0-7?

5 EMERGENCY DISPATCHER: **** PII **** Road.

6 1519: Yeah, 15-19 to **** PII **** Commerce.

7 EMERGENCY DISPATCHER: Are you staying on that one?

8 EMS STAGING: Field Com 2, 82-46, EMS staging.

9 EMERGENCY DISPATCHER: Okay, 82-46 (indiscernible).

10 [00:20:13] FIELD COM 2: EMS Branch from Field Com 2.

11 EMS BRANCH: EMS Branch.

12 FIELD COM 2: Let them (indiscernible) 407 going to
13 (indiscernible).

14 EMS BRANCH: Copy, (indiscernible).

15 [00:20:26] FIELD COM 2: Okay.

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1 Paulsboro 911 Calls 1000 to 1100

2 [Times noted are times from beginning of the audio track.]

3 [00:03:16] MANTUA CREEK COMMAND: Field Com from Mantua Creek
4 Command.

5 EMERGENCY DISPATCHER: Proceed.

6 MANTUA CREEK COMMAND: Did anyone contact the Delaware
7 River Basin Commission about the, about the water intake and that
8 they need to shut down going into the refineries, to the entrance
9 and (indiscernible) water?

10 EMERGENCY DISPATCHER: Yeah, received. We're doing the
11 best we can with that.

12 [00:03:49]

13 * * *

14 [00:04:01] EMERGENCY DISPATCHER: Field Com 2.

15 FIELD COM 2: I don't know if you've been monitoring
16 Channel 3? See if you can find a number for the Delaware River
17 Basin Commission. The IC is reporting that they're going to have
18 to possibly shut down all the intakes to the refineries until this
19 situation stops.

20 EMERGENCY DISPATCHER: Do you have an OIC with you
21 there in Field Com?

22 FIELD COM 2: Sorry, repeat your -- I cut you off.

23 EMERGENCY DISPATCHER: Do you have an OIC with you
24 there in the field com?

25 FIELD COM 2: That's negative. He's at the forward

1 command post at the scene.

2 EMERGENCY DISPATCHER: Okay. We'll have them contact
3 him directly. Give me a number.

4 FIELD COM 2: All right. Standby.

5 [00:04:47] 50-20: Field Com, 50-20 on star.

6 FIELD COM: 50-20. 50-20, proceed.

7 [00:05:01] 50-20: Field com, at the request of Pat Dolgos I need
8 the rest of the CBRNE team up by the command post. They're to
9 come down Commerce Street. When you pass the church there's a
10 parking lot on the right. They're to assemble there.

11 FIELD COM: Understood.

12 [00:05:18]

13 * * *

14 [00:05:27] EMS OPS: EMS Operations, 82-36, 82-45, 15-19,
15 (indiscernible) Mantua.

16 FIELD COM: Field com (indiscernible). Copy that.

17 (Pause.)

18 [00:05:55] 8216: Field Com from 82-16.

19 FIELD COM: 82-16.

20 8216: Where's the current staging area?

21 FIELD COM: The old Ames parking lot in Paulsboro.

22 Come through the Paulsboro (indiscernible) on the right-hand side.

23 8216: Copy. We're en route from Shady Land Complex.

24 FIELD COM: 82-16, (indiscernible).

25 * * *

1 [00:06:20] EMERGENCY DISPATCHER: Field Com 2, Gloucester County.

2 FIELD COM 2: Go ahead.

3 EMERGENCY DISPATCHER: We have on the screen **** PII ****

4 **** PII **** with respiratory, **** PII **** male -- or female,
5 respiratory.

6 FIELD COM 2: Yeah, try it again. I didn't get a word
7 of it. Too much feedback, background noise.

8 [00:06:43] EMERGENCY DISPATCHER: Another respiratory, Paulsboro.

9 **** PII **** .

10 FIELD COM 2: Copy, **** PII **** .

11 * * *

12 [00:07:00] SPEAKER: Okay, 200, Field Com.

13 EMERGENCY DISPATCHER: County to 200. (Indiscernible)
14 503 North Delaware for a respirator.

15 8255: 82-55, copy that (indiscernible)

16 EMERGENCY DISPATCHER: Okay, 200, you're going to be
17 assigned (indiscernible).

18 [00:07:35]

19 * * *

20 [00:07:59] 8255: Gloucester County from 82-55. We're going to be
21 clearing the Paulsboro incident and handling the call on **** PII ****
22 Street in Paulsboro.

23 [00:08:08] EMERGENCY DISPATCHER: 82-55.

24 * * *

25 [00:10:26] FIELD COM 2: Command, Field Com 2.

1 FIRE CHIEF: Are you trying to contact me?

2 FIELD COM 2: Affirmative, Chief. I need you to call
3 into field com by cell. Prepare and copy a number.

4 FIRE CHIEF: Proceed.

5 FIELD COM 2: All right. 856-**** PII ****.

6 [00:10:54] FIRE CHIEF: Copy.

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1 Paulsboro 911 Calls 1100 to 1200

2 [Times noted are times from beginning of the audio track.]

3 [00:00:04] 1702 (DEPUTY FIRE CHIEF): OEM-17, 17-0-2.

4 EM-17: EM-17 calling (indiscernible).

5 1702 (DEPUTY FIRE CHIEF): All right. Can you go to
6 Channel 4?

7 EM-17: On Channel 2, Channel 4.

8 [00:00:37] 1701 (FIRE CHIEF): 17-0-2, 17-0-1, Channel 3.

9 1702 (DEPUTY FIRE CHIEF): Go, Chief.

10 [00:00:50] 1701 (FIRE CHIEF): NTSB, National Transportation
11 Safety Board, they're on their way up from Washington, D.C. Do
12 not allow Conrail to move anything or move any of the cars or lift
13 anything. Secondly, send a representative from Conrail to the
14 borough hall ASAP.

15 [00:00:13] 1702 (DEPUTY FIRE CHIEF): Copy, to both of those.

16 * * *

17 1702 (DEPUTY FIRE CHIEF): Chief, do we need an
18 operational representative from Conrail? By the way, they are not
19 moving anything. They're well aware not to move nothing. Or do
20 you want a PR representative? (indiscernible) here, he wants to
21 know who to send.

22 17-0-1, 17-0-2, you copy that message from me?

23 [00:01:51] (Loud tone; feedback)

24 * * *

25 [00:02:54] 1702 (DEPUTY FIRE CHIEF): Field Com 1, 17-0-2.

1 FIELD COM 1: Field Com 1.

2 1702: Field Com, are you -- get ahold of 17-0-1?

3 FIELD COM 1: 17-0-2, repeat.

4 1702: Are you able to get ahold of 17-0-1?

5 FIELD COM 1: Standby. 17-0-1, Field Com 1.

6 17-0-2, copy? Negative. He's tied up in there
7 briefing.

8 [00:03:26] 1702: All right. Copy.

9 * * *

10 [00:05:20] EMERGENCY DISPATCHER: Field Com 1 from Gloucester
11 County.

12 FIELD COM 1: Field Com 1.

13 [00:05:26] EMERGENCY DISPATCHER: Can you locate EM-17 and hog-tie
14 him until he calls here?

15 FIELD COM 1: Ah, **** it, I believe he was station 17-
16 1.

17 EM-17 from Field Com 1. EM-17, Field Com 1.

18 [00:05:54] EM-17: EM-17 to -- go ahead, Field Com.

19 * * *

20 [00:06:31] FIELD COM 1: Gloucester County, Field Com 1.

21 EMERGENCY DISPATCHER: Field Com 1.

22 FIELD COM 1: Contacted EM-17 by phone. He's calling
23 in now. Did he copy off of (indiscernible)?

24 EMERGENCY DISPATCHER: I'm not copying, no, sir. No.

25 FIELD COM 1: All right. Turn it off. I'm going to

1 use (indiscernible).

2 [00:06:49] EMERGENCY DISPATCHER: Okay, UHS (indiscernible).

3 * * *

4 [00:07:23] 1701 (FIRE CHIEF): 17-0-2, 17-0-1. Can you have
5 Conrail come to borough hall ASAP?

6 1702 (DEPUTY FIRE CHIEF): Chief, you looking for
7 someone from operations for the borough hall?

8 1701 (FIRE CHIEF): That's affirmative. We're in a
9 meeting now and trying to come up with some logistical stuff for
10 the next operational -- or for the rest of the operational period.
11 They're needed here.

12 1702 (DEPUTY FIRE CHIEF): Okay, copy. Right now
13 they're all across on the other side, but I will go over there and
14 get one of them. They're all inspecting the other side right now.

15 [00:07:57]

16 * * *

17 [00:10:46] MANTUA CREEK OPS: Field Com, from Operations Mantua
18 Creek.

19 FIELD COM: Proceed.

20 MANTUA CREEK OPS: I just wanted to give you an update
21 on -- at this time. No one -- we have a boat in the water,
22 personnel from Conrail are investigating. They're out of the
23 water. Right now we're just in a standby mode waiting for some
24 other people to come here. So I just wanted to update you on
25 what's going on. Nothing -- no personnel is on the bridge at this

1 time.

2 [00:11:14] FIELD COM: Copy that. (indiscernible).

3 MANTUA CREEK OPS: That's affirmative. Just docked at
4 this time. We'll be going out shortly. I'll advise you what we
5 got going on, but right now we're in standby mode waiting on some
6 arrival of some personnel.

7 [00:11:36] FIELD COM: Copy.

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1 Paulsboro 911 Calls CH3TS

2 (Talking Clock Time: 07:05:02)

3 1702 (DEPUTY FIRE CHIEF): Gloucester County 17-0-2.

4 EMERGENCY DISPATCHER: 17-0-2.

5 1702 (DEPUTY FIRE CHIEF): County, be advised we have
6 at least four rail cars -- they are tank cars -- in the creek at
7 this time. The bridge has collapsed. We have three box cars on
8 their side on -- actually on my property.

9 EMERGENCY DISPATCHER: 17-0-2, three -- four tank cars
10 and three box cars. Four tank cars in the water, bridge
11 collapsed.

12 1702 (DEPUTY FIRE CHIEF): Affirmative. And the rail
13 cars or the tank cars have been pierced and have leaked out all
14 their contents into the creek. The creek is full of vapors from
15 these cars.

16 EMERGENCY DISPATCHER: Received.

17 (Pause.)

18 1702 (DEPUTY FIRE CHIEF): County, I need a
19 representative from Conrail at my residence, [REDACTED] East Jefferson,
20 ASAP.

21 (Talking Clock Time: 07:06:00)

22 EMERGENCY DISPATCHER: Okay, 1702.

23 1702 (DEPUTY FIRE CHIEF): County, I need a wind
24 direction if you got one.

25 (Talking Clock Time: 07:06:20)

1 EMERGENCY DISPATCHER: We're getting the wind direction
2 for you now.

3 (Talking Clock Time: 07:06:40)

4 1701 (FIRE CHIEF): Gloucester County 17-0-1, on
5 (indiscernible) responding.

6 EMERGENCY DISPATCHER: Okay, 17-0-1.

7 (Talking Clock Time: 07:07:00)

8 EMERGENCY DISPATCHER: 17-0-1 from Gloucester County,
9 17-0-2 reports four tank cars in the water leaking, three box cars
10 off the track and the bridge has collapsed.

11 1701 (FIRE CHIEF): Received. Have you contacted
12 Conrail?

13 EMERGENCY DISPATCHER: Contacting them now.

14 1701 (FIRE CHIEF): Do you want to contact the CBRNE
15 team and have the CBRNE team start out here? Also contact
16 Paulsboro -- Paulsboro Refining Company and have their hazmat team
17 come out.

18 EMERGENCY DISPATCHER: Okay, 17-0-1.

19 (Talking Clock Time: 07:08:00)

20 1702 (DEPUTY FIRE CHIEF): Yeah, I would say there's at
21 least four cars into the creek. They've been all broken wide open
22 and I'm trying to get a read on exactly what's in them.

23 (Talking Clock Time: 07:08:20)

24 1702 (DEPUTY FIRE CHIEF): Okay, copy.

25 (Talking Clock Time: 07:09:00)

1 EMERGENCY DISPATCHER: 17-0-2, 17-0-1 from Gloucester
2 County, wind direction from the National Weather Service, light
3 and calm surface winds. They're vertical, west to southwest.

4 1702 (DEPUTY FIRE CHIEF): County, copy. I got a
5 placard number that I can visually see through binoculars, 1-0-8-
6 6.

7 EMERGENCY DISPATCHER: Received, 1-0-8-6.

8 (Talking Clock Time: 07:10:20)

9 EMERGENCY DISPATCHER: 17-0-1, 17-0-2, Conrail's been
10 notified.

11 (Talking Clock Time: 07:12:00)

12 EM-17: Gloucester County, EM-17 is responding.

13 (Talking Clock Time: 07:12:20)

14 EMERGENCY DISPATCHER: Okay, M-17.

15 SPEAKER: I'll also copy that, we'll switch.

16 EMERGENCY DISPATCHER: Received.

17 (Talking Clock Time: 07:13:00)

18 ENGINE 1721: Gloucester County, Engine 17-21 will be
19 on the radio awaiting other (ph.).

20 EMERGENCY DISPATCHER: Okay, 17-21.

21 (Talking Clock Time: 07:13:40)

22 EMERGENCY DISPATCHER: I need station 17-1 apparatus on
23 radio.

24 ENGINE 1721: County, Engine 17-21 is awaiting other.

25 EMERGENCY DISPATCHER: Yeah, 17-21.

1 (Talking Clock Time: 07:14:20)
2 1702 (DEPUTY FIRE CHIEF): 17-0-1. 17-0-2.
3 (Talking Clock Time: 07:14:30)
4 1701 (FIRE CHIEF): 0-1.
5 1702 (DEPUTY FIRE CHIEF): Chief, you at my residence
6 yet?
7 1701 (FIRE CHIEF): En route now.
8 (Talking Clock Time: 07:16:20)
9 2218: County 22-18 responding.
10 EMERGENCY DISPATCHER: Okay, 22-18, calls on Channel
11 11.
12 (Talking Clock Time: 07:16:40)
13 1701 (FIRE CHIEF): 02 from 01, (indiscernible) from
14 your property?
15 (Talking Clock Time: 07:17:00)
16 EMERGENCY DISPATCHER: 17-0-1 from Gloucester County,
17 Pat Robinson from Valero is en route, mobilizing his team.
18 1701 (FIRE CHIEF): Received. Put me on location. We,
19 we also need to contact the New Jersey Department of
20 Transportation and you may want to go to whatever's next; I guess
21 the state.
22 EMERGENCY DISPATCHER: Received.
23 (Talking Clock Time: 07:18:00)
24 STATION 1: 17-0-1 call Station 17-1.
25 1701 (FIRE CHIEF): Go ahead, Station 1.

1 (Talking Clock Time: 07:18:20)

2 STATION 1: Send (indiscernible) behind the engine or
3 just bring the engine for now?

4 1701 (FIRE CHIEF): Bring, bring the rescue. Bring the
5 engine and bring some warm stuff. It's mighty chilly out here.
6 And my estimate, Mr. Emergency Manager Coordinator, we have one,
7 two, three, four -- seven cars possibly overturned in the water.

8 STATION 1: Yeah, I'm in process. That's why I asked.

9 EMERGENCY DISPATCHER: (Indiscernible) 17 apparatus
10 responding at this time.

11 (Talking Clock Time: 07:19:00)

12 1701 (FIRE CHIEF): Gloucester County, 17-0-1, command
13 post will be set up at [REDACTED] West -- East Jefferson Street. We have
14 an open area field maybe 50 yards from the initial cars
15 overturned. With the way it's punctured, have all apparatus come
16 in East Jefferson Street off of Mantua.

17 EMERGENCY DISPATCHER: Received. Command Post at [REDACTED]
18 East Jefferson. Have the apparatus come down East Jefferson
19 Street.

20 (Talking Clock Time: 07:19:40)

21 (Talking Clock Time: 07:21:00)

22 1701 (FIRE CHIEF): County 17-0-1.

23 EMERGENCY DISPATCHER: 17-0-1.

24 1701 (FIRE CHIEF): (Indiscernible) District 21
25 (indiscernible) this operation?

1 EMERGENCY DISPATCHER: Nothing from your station has
2 signed on at this time, sir.

3 1718: Engine 17-21 is en route. 1718, we're
4 responding re calls District 21.

5 EMERGENCY DISPATCHER: Okay. 17-21 and 17-18.
6 (Talking Clock Time: 07:22:00)

7 ROUTE 55 OPERATIONS: Gloucester County from Route 55
8 Operations.

9 EMERGENCY DISPATCHER: 55 Operations. It sounds like
10 Channel 11.

11 (Talking Clock Time: 17:22:40)

12 1721: 17-0-1. 17-21. Do you want us to come into
13 1702's property?

14 1701 (FIRE CHIEF): That's affirmative (indiscernible).

15 1721: Okay.

16 (Talking Clock Time: 07:24:20)

17 SPEAKER: County 17-21 and 17-18 are arriving.

18 EMERGENCY DISPATCHER: Okay, 17-21, 17-18.

19 (Talking Clock Time: 07:25:00)

20 MANTUA AVENUE COMMAND: Gloucester County, Mantua
21 Avenue Command.

22 EMERGENCY DISPATCHER: Madison [sic] Avenue Command.

23 MANTUA AVENUE COMMAND: Can you contact the Coast Guard
24 also with some (indiscernible) or any other notifications that you
25 think should be made? I don't know if the federal transportation

1 needs to be contacted with this. We're getting some information
2 and feedback now that a couple of these tanks have bad stuff in
3 them. We just can't get the placards.

4 EMERGENCY DISPATCHER: Received.

5 (Talking Clock Time: 07:28:20)

6 MANTUA CREEK COMMAND: Gloucester County 17, Mantua
7 Creek Command.

8 EMERGENCY DISPATCHER: Mantua Creek Command.

9 MANTUA CREEK COMMAND: County, Mantua Creek Command.

10 Speaking with the conductor, it looks like we have five cars of
11 vinyl chloride. Can you give me a quick synopsis on the hazards I
12 have with vinyl chloride?

13 EMERGENCY DISPATCHER: Received. Five cars, vinyl
14 chloride. Standby.

15 (Talking Clock Time: 07:29:00)

16 EMERGENCY DISPATCHER: Command, that's the total number
17 affected or is that the only ones you have identified at this
18 time?

19 MANTUA CREEK COMMAND: Well, we have the train
20 conductor here with his sheets and he's confirmed that the cars
21 are vinyl chloride.

22 EMERGENCY DISPATCHER: Received.

23 (Talking Clock Time: 07:29:20)

24 EMERGENCY DISPATCHER: Command, vinyl chloride says you
25 need to handle with care, can cause reproductive damage. Contact

1 can severely irritate and burn eyes and cause eye damage, irritate
2 and burn the skin. Contact with liquid can cause frostbite;
3 irritate nose, throat and lungs, causing coughing, wheezing, and
4 other shortness of breath. Also cause headache, nausea, vomiting,
5 dizziness, fatigue, weakness, confusion. Also can cause you to
6 pass out, damage the liver and nervous system and lungs. Highly
7 flammable reactive chemical and is dangerous -- a dangerous fire
8 and explosion hazard.

9 MANTUA CREEK COMMAND: (indiscernible) do you have any
10 idea it's reactivity in the water?

11 EMERGENCY DISPATCHER: Sir, do you have a fax available
12 anywhere we can fax this to you?

13 (Talking Clock Time: 07:30:20)

14 MANTUA CREEK COMMAND: County, there's no fax right
15 now. Can they scan and email --

16 EMERGENCY DISPATCHER: Sir, you're breaking up.

17 MANTUA CREEK COMMAND: I have Paulsboro Refining
18 Company on location now.

19 EMERGENCY DISPATCHER: Received. We have six pages.
20 We're checking through it.

21 (Talking Clock Time: 07:31:20)

22 MANTUA CREEK COMMAND: Gloucester County, can -- Mantua
23 -- or Mantua Creek Command. Can you also notify District 6
24 because this train was heading into his district and it stopped on
25 the other side of the creek.

1 EMERGENCY DISPATCHER: Did you say want District 6 to
2 respond?

3 MANTUA CREEK COMMAND: Make notification to him and he
4 can make notification for that.

5 EMERGENCY DISPATCHER: Received.

6 (Talking Clock Time: 07:31:40)

7 * * *

8 (Talking Clock Time: 07:37:00)

9 EMERGENCY DISPATCHER: Mantua Creek Command from
10 Gloucester County.

11 MANTUA CREEK COMMAND: Mantua Creek Command.

12 EMERGENCY DISPATCHER: Mantua Creek Command, your
13 command post is still at XXXX East Jefferson, correct?

14 MANTUA CREEK COMMAND: That's affirmative.

15 EMERGENCY DISPATCHER: Received.

16 (Talking Clock Time: 07:38:00)

17 EMERGENCY DISPATCHER: Mantua Creek Command from
18 Gloucester County, I have information for you on the water
19 reaction.

20 MANTUA CREEK COMMAND: Go ahead, County.

21 EMERGENCY DISPATCHER: Per the guidebook, it said do
22 not direct water at spill or source of leak. Use water spray to
23 reduce vapors or divert vapor cloud allowing water to run off --
24 avoid allowing water runoff to contact spilled material.

25 MANTUA CREEK COMMAND: Received. And (indiscernible)

1 water.

2 EMERGENCY DISPATCHER: Affirmative.

3 (Talking Clock Time: 07:40:40)

4 1702 (DEPUTY FIRE CHIEF): 17-0-2, 17-0-1.

5 1701 (FIRE CHIEF): 17-0-1. Go ahead.

6 1702 (DEPUTY FIRE CHIEF): Chief, we got two railroad
7 workers on the bridge at this time confirming what's in the other
8 cars. I'll let you know.

9 1701 (FIRE CHIEF): Received.

10 EMERGENCY DISPATCHER: Mantua Creek Command from
11 Gloucester County.

12 (Talking Clock Time: 07:41:00)

13 EMERGENCY DISPATCHER: Mantua Creek Command from
14 Gloucester County.

15 MANTUA CREEK COMMAND: Go ahead, County.

16 EMERGENCY DISPATCHER: Mantua Creek Command, trying to
17 find out from you if the Paulsboro Marine Terminal would be a safe
18 location for the BLS units for the people.

19 (Talking Clock Time: 07:41:20)

20 1701 (FIRE CHIEF): (Indiscernible) EMS at my fire
21 station, Station 1, that's going to be primary staging. Secondary
22 staging will be at the Paulsboro Plaza. Immediate staging for the
23 incident will be at my location, command center, at this time.

24 (Talking Clock Time: 07:42:00)

25 EMERGENCY DISPATCHER: Mantua Creek Command, we have

1 about 18 people at the marine terminal area. I'm trying to find
2 out if that is a safe zone to transport these people from.

3 (Talking Clock Time: 07:42:20)

4 1701 (FIRE CHIEF): County, there's extreme background
5 noise. You were not -- unreadable.

6 EMERGENCY DISPATCHER: Okay. Sir, there is about 18
7 patients at the Paulsboro Marine Terminal with respiratory
8 problems. Trying to determine is that a safe zone for the BLS to
9 go into?

10 (Talking Clock Time: 07:42:40)

11 1701 (FIRE CHIEF): Negative, we'd like to keep them
12 out of there.

13 EMERGENCY DISPATCHER: Okay.

14 (Talking Clock Time: 07:43:20)

15 UNIDENTIFIED SPEAKER: Negative, negative, hot zone is
16 shelter in place at this time. No work out in the yard.

17 (Talking Clock Time: 07:44:20)

18 EMERGENCY DISPATCHER: Mantua Creek Command from
19 Gloucester County, Coast Guard is responding.

20 MANTUA CREEK COMMAND: Received.

21 (Talking Clock Time: 07:45:00)

22 MANTUA CREEK COMMAND: County from Mantua Creek
23 Command.

24 EMERGENCY DISPATCHER: Go ahead, Mantua Creek Command.

25 MANTUA CREEK COMMAND: Contact Conrail and tell them we

1 need the consist out here and give me a timestamp when, when you
2 did contact them.

3 EMERGENCY DISPATCHER: Okay, sir, contact them for
4 what, sir?

5 (Talking Clock Time: 07:45:20)

6 MANTUA CREEK COMMAND: The consist, the shipping
7 papers.

8 EMERGENCY DISPATCHER: Received. Standby.

9 EM-6: Mantua Creek Command from EM-6.

10 (Talking Clock Time: 07:46:00)

11 MANTUA CREEK COMMAND: Go ahead, EM-6.

12 EM-6: Yeah, I'm going to be coming into your local to
13 get a better view. Our best access?

14 MANTUA CREEK COMMAND: The first red light, make a
15 right, come down to the church on Washington -- Gloucester Street
16 and -- or Jefferson Street. Follow the light through there, come
17 into Jefferson and make the right.

18 EM-6: I follow.

19 County, as soon as we have police responding, I'll be
20 going to Mantua Creek Command post.

21 EMERGENCY DISPATCHER: Okay, EM-6.

22 (Talking Clock Time: 07:47:00)

23 MANTUA CREEK COMMAND: County, Mantua Creek Command.
24 Can you contact Alan Richter from Conrail for a hazmat specialist
25 and advise him and request for him to come to this location?

1 EMERGENCY DISPATCHER: Okay, sir, Alan Richter.
2 (Talking Clock Time: 07:47:20)
3 (Talking Clock Time: 07:48:20)
4 EM-6: Gloucester County from EM-6.
5 EMERGENCY DISPATCHER: EM-6.
6 EM-6: Yeah, can you make notifications to GCUA,
7 NuStar, and Solvay of this incident because they're in a direct
8 path wind direction-wise?
9 EMERGENCY DISPATCHER: EM-6, repeat who you want
10 contacted. We have Solvay and who else?
11 EM-6: NuStar, Solvay, Gloucester County Utilities.
12 EMERGENCY DISPATCHER: Received. Gloucester County
13 Utilities, Solvay, and NuStar.
14 (Talking Clock Time: 07:49:00)
15 (Talking Clock Time: 07:51:20)
16 EM-6: County, EM-6. You can put me on location at
17 command post.
18 EMERGENCY DISPATCHER: Okay, M-6.
19 (Talking Clock Time: 07:52:20)
20 UNIDENTIFIED SPEAKER: -- hazmat guy?
21 UNIDENTIFIED SPEAKER: I'm out here at the command
22 post, so I can go out with you and (indiscernible).
23 UNIDENTIFIED SPEAKER: Okay, thank you.
24 (Talking Clock Time: 07:54:40)
25 EMERGENCY DISPATCHER: EM-6 from Gloucester County, can

1 you give communications a call?

2 EM-6: Yeah, I was (indiscernible).

3 EMERGENCY DISPATCHER: Received.

4 (Talking Clock Time: 07:55:00)

5 (Talking Clock Time: 08:00:40)

6 EMERGENCY DISPATCHER: Mantua Creek Command from
7 Gloucester County.

8 MANTUA CREEK COMMAND: Go, County.

9 EMERGENCY DISPATCHER: Sir, I contacted Conrail in
10 reference to the waybills. They had already been contacted. They
11 have a phone number they're faxing it to.

12 MANTUA CREEK COMMAND: Okay, (indiscernible).

13 (Talking Clock Time: 08:04:00)

14 EM-17: 17-0-1, EM-17.

15 1701 (FIRE CHIEF): EM-17, can you make contact with me
16 by a phone line or a face-to-face?

17 EM-17: I'm on my way there now. Sgt. Gilcrest still
18 there?

19 1701 (FIRE CHIEF): That's affirmative. We're going to
20 keep a full command post here at the church. The church is deemed
21 (indiscernible). If you want a secondary command post at borough
22 hall or the firehouse, that's fine, but I'm keeping the forward
23 command post here. I'll go over the rest of it when you get here.

24 EM-17 All right. On my way.

25 (Talking Clock Time: 08:04:40)

1

* * *

2

(Talking Clock Time: 08:11:00)

3

MANTUA CREEK COMMAND: Gloucester County, Mantua Creek

4

Command.

5

EMERGENCY DISPATCHER: Mantua Creek Command.

6

MANTUA CREEK COMMAND: We need to contact Miller

7

Environmental in Paulsboro and ask the representative to come to

8

our location at the command post. We're going to need some

9

booming out here.

10

EMERGENCY DISPATCHER: Okay, sir, repeat your message.

11

A lot of background noise here.

12

MANTUA CREEK COMMAND: Miller Environmental located in

13

Paulsboro. Can you contact them and have them have a

14

representative come to my command post so we can get them -- it's

15

going to be possible we're going to need some booms set up.

16

EMERGENCY DISPATCHER: Okay. Miller Environmental.

17

MANTUA CREEK COMMAND: Miller. M, as in Mary, i-l-l-e-

18

r.

19

EMERGENCY DISPATCHER: That's affirmative. Miller

20

Environmental.

21

(Talking Clock Time: 08:12:00)

22

(Talking Clock Time: 08:16:40)

23

EMERGENCY DISPATCHER: Mantua Avenue Creek Command from

24

Gloucester County.

25

MANTUA CREEK COMMAND: County, you're calling Mantua

1 Creek Command?

2 EMERGENCY DISPATCHER: That's affirmative.

3 MANTUA CREEK COMMAND: Mantua Creek Command.

4 EMERGENCY DISPATCHER: Mantua Creek Command, Miller
5 Environmental has been notified. They state there should be a
6 supervisor on location but they will double check and, if not,
7 send someone out.

8 MANTUA CREEK COMMAND: Received.

9 (Talking Clock Time: 08:17:00)

10 (Talking Clock Time: 08:20:20)

11 EMERGENCY DISPATCHER: Mantua Avenue Creek Command from
12 Gloucester County.

13 MANTUA CREEK COMMAND: Mantua Avenue Creek Command
14 post.

15 EMERGENCY DISPATCHER: Sir, do we have any kind of
16 contact phone number at this time for the location there? For
17 your command post?

18 MANTUA CREEK COMMAND: Use my cell number.

19 EMERGENCY DISPATCHER: Okay, sir. The Coast Guard
20 wants to contact you.

21 MANTUA CREEK COMMAND: Received.

22 (Talking Clock Time: 08:21:00)

23 (Talking Clock Time: 08:22:00)

24 EMERGENCY DISPATCHER: Mantua Avenue Creek Command, we
25 don't have your phone number for on the location here?

1 MANTUA CREEK COMMAND: I'll contact you by land line.

2 Can I go through the [REDACTED] number?

3 EMERGENCY DISPATCHER: That's affirmative.

4 (Talking Clock Time: 08:22:20)

5 * * *

6 (Talking Clock Time: 08:39:00)

7 OPERATIONS COMMAND (DEPUTY FIRE CHIEF): Operations
8 command, Mantua Creek Command.

9 MANTUA CREEK COMMAND: Mantua Creek Command.

10 OPERATIONS COMMAND (DEPUTY FIRE CHIEF): Yeah, just to
11 advise you, everything has lifted. If you need to get a better
12 visual, we got a lot better visual of everything now.

13 MANTUA CREEK COMMAND: Received. I'll be down there
14 (indiscernible).

15 (Talking Clock Time: 08:39:40)

16 * * *

17 (Talking Clock Time: 08:42:40)

18 FIRE ACADEMY STAGING: Fire academy.

19 EMERGENCY DISPATCHER: Fire academy staging from
20 Gloucester County.

21 (Talking Clock Time: 08:43:00)

22 EMERGENCY DISPATCHER: Fire academy staging from
23 Gloucester County.

24 (Talking Clock Time: 08:43:20)

25 (Talking Clock Time: 08:46:20)

1 EM-17: 17-0-1, EM-17.

2 1701 (FIRE CHIEF): Go ahead.

3 EM-17: If I understand correctly, you're going to
4 move?

5 1701 (FIRE CHIEF): Stand by on that one.

6 EM-17: They said let's use, all use (indiscernible).

7 1701 (FIRE CHIEF): Can you standby on that? The
8 readings themselves are changing down here. We may not be moving.

9 EM-17: Okay, no problem.

10 (Talking Clock Time: 08:47:00)

11 EMERGENCY DISPATCHER: Mantua Creek Command from
12 Gloucester County.

13 MANTUA CREEK COMMAND: Mantua Creek Command.

14 (Talking Clock Time: 08:47:20)

15 EMERGENCY DISPATCHER: Sir, where are you moving your
16 command post to? The last one I have is at St. James Church?

17 MANTUA CREEK COMMAND: We're staying at St. James
18 Church for now. Secondary, back -- secondary command post will be
19 1211 North Delaware Street, borough hall.

20 EMERGENCY DISPATCHER: Received. Secondary command
21 post borough hall.

22 1701 (FIRE CHIEF): EM-17, 17-0-1. Negative, 1602
23 Swedesboro on location. 17-0-1.

24 EM-17: Yeah, call me on my land line. That's a
25 negative.

1 (Talking Clock Time: 08:48:00)

2 (Talking Clock Time: 08:50:20)

3 CBRNE: County from CBRNE, Channel 3.

4 EMERGENCY DISPATCHER: Go ahead, CBRNE.

5 CBRNE: All right. I wasn't listening. I'm sorry.

6 Have the supervisor repeat his message.

7 EMERGENCY DISPATCHER: Received, standby.

8 CBRNE: Okay, Krall (ph.), you copy me?

9 KRALL: Krall. Yeah, go ahead.

10 CBRNE: Okay, County EMS is refusing to go into the hot
11 zone to treat the patients. They don't want to go near the
12 patients until they have been deconned. I have Life Support 100
13 en route to survey these patients. Also Decon 10 has been
14 rerouted to your location.

15 (Talking Clock Time: 08:51:00)

16 KRALL: Okay. I got Life Support 1 and Decon 27 on
17 location. They're setting up a decon station now. I'll speak to
18 Life Support 1. Are we going to have a -- are they staging at
19 their building or are they just waiting for orders?

20 CBRNE: The EMS is staged at the fire academy, to my
21 knowledge.

22 (Talking Clock Time: 08:51:20)

23 KRALL: Okay, thank you. I'll get back to you.

24 (Talking Clock Time: 08:51:40)

25 * * *

1 (Talking Clock Time: 09:01:40)

2 FIELD COM: Field Com for CBRNE.

3 (Talking Clock Time: 09:02:00)

4 1702 (FIRE CHIEF): 17-0-2, OEM-17.

5 EM-17: EM-17.

6 (Talking Clock Time: 09:02:20)

7 1702 (DEPUTY FIRE CHIEF): Are you back at the
8 firehouse or are you in the vicinity of the command post?

9 EM-17: Just left from the PIO and en route to your
10 scene.

11 1702 (DEPUTY FIRE CHIEF): Copy. Can you report down
12 here to the captain and the chief (indiscernible)?

13 EM-17: Affirmative.

14 (Talking Clock Time: 09:02:40)

15 (Talking Clock Time: 09:04:40)

16 MANTUA CREEK COMMAND: Gloucester County, Mantua Creek
17 Command.

18 EMERGENCY DISPATCHER: Mantua Creek Command.

19 MANTUA CREEK COMMAND: (Indiscernible) at the scene is
20 making notification to Airco/AIR U.S. Industries that their
21 pipeline is running through here and there has been a major
22 derailment, just for a notification. I will, by landline, give
23 you the phone number when I get the time.

24 EMERGENCY DISPATCHER: Received.

25 (Talking Clock Time: 09:05:20)

1 * * *

2 (Talking Clock Time: 09:07:00)

3 MANTUA CREEK COMMAND: Gloucester County from Mantua
4 Creek Command.

5 EMERGENCY DISPATCHER: Mantua Creek Command.

6 MANTUA CREEK COMMAND: Dispatch District 21 and their
7 tanker and their department to the Ames parking lot and have Phil
8 (indiscernible) contact me when they get there.

9 EMERGENCY DISPATCHER: Okay, Mantua Creek Command.

10 (Talking Clock Time: 09:07:40)

11 * * *

12 (Loud tone.)

13 (Talking Clock Time: 09:12:00)

14 EMERGENCY DISPATCHER: Attention all EMS units
15 operating in Paulsboro incident, switch and operate Channel 13.
16 All EMS units operating at Paulsboro incident, switch and operate
17 Channel 13.

18 (Talking Clock Time: 09:12:20)

19 * * *

20 (Talking Clock Time: 09:15:40)

21 EMERGENCY DISPATCHER: Mantua Creek Command from
22 Gloucester County.

23 MANTUA CREEK COMMAND: Go ahead, County.

24 EMERGENCY DISPATCHER: Sir, we have a report from the
25 fire -- police department requesting fire department to 120 East

1 Broad Street in your town for CO and smoke alarms going off.

2 MANTUA CREEK COMMAND: Send District 19 or District 21.

3 EMERGENCY DISPATCHER: Received.

4 (Talking Clock Time: 09:16:00)

5 (Talking Clock Time: 09:16:40)

6 EMERGENCY DISPATCHER: Mantua Creek Command from
7 Gloucester County.

8 (Talking Clock Time: 09:17:00)

9 MANTUA CREEK COMMAND: Go ahead, County.

10 EMERGENCY DISPATCHER: Yeah, I have District 21 on the
11 line. They're going to get one truck out to you. Do you want
12 them to go to the Ames parking lot first or the smoke alarm first?

13 (Talking Clock Time: 09:17:20)

14 1702 (DEPUTY FIRE CHIEF): County, what calls do you
15 have? County, 17-0-2, what calls do you have?

16 EMERGENCY DISPATCHER: 17-0-2, we have an alarm, CO and
17 smoke alarm at 120 East Broad. District 21 is going to handle.

18 1702 (DEPUTY FIRE CHIEF): Copy that.

19 EMERGENCY DISPATCHER: Sir, do you want a county task
20 force sent to the area to handle other alarms so they're not
21 disrupting you?

22 1702 (DEPUTY FIRE CHIEF): County, negative at this
23 time. If 21's busy, next call, just go to District 19.

24 EMERGENCY DISPATCHER: Okay, sir. Just requesting that
25 you did request 21 for the Ames parking lot also?

1 1702 (DEPUTY FIRE CHIEF): Yeah, that's affirmative,
2 County. (Indiscernible).

3 EMERGENCY DISPATCHER: Received.

4 (Talking Clock Time: 09:18:20)

5 MANTUA CREEK COMMAND: County, Mantua Creek command.

6 EMERGENCY DISPATCHER: Mantua Creek Command.

7 (Talking Clock Time: 09:18:40)

8 MANTUA CREEK COMMAND: After this call, could you have
9 District 19 cover District 17, in case we do need 21 for something
10 else they won't be tied up?

11 EMERGENCY DISPATCHER: Okay, sir. Have District 19
12 cover District 17. Sure.

13 MANTUA CREEK COMMAND: Affirmative, County. You can
14 keep District 19 in their own local at this time.

15 EMERGENCY DISPATCHER: Received.

16 (Talking Clock Time: 09:19:00)

17 * * *

18 (Talking Clock Time: 09:24:20)

19 EMERGENCY DISPATCHER: Mantua Creek Command.

20 MANTUA CREEK COMMAND: IC.

21 EMERGENCY DISPATCHER: Command, we have representatives
22 from DuPont at Ames parking lot now (indiscernible). Do you want
23 them up at the command post?

24 (Talking Clock Time: 09:24:40)

25 MANTUA CREEK COMMAND: Affirmative, County.

1 EMERGENCY DISPATCHER: Received.

2 (Talking Clock Time: 09:25:00)

3 * * *

4 FIELD COM 2: Mantua Creek Command from Field Com 2.

5 MANTUA CREEK COMMAND: Mantua Creek Command.

6 (Talking Clock Time: 09:31:00)

7 FIELD COM 2: Be advised Field Com 2 is in service.

8 Can you direct all communications here from this point on? Also,
9 Poly Vinyl is on location. They have a couple meters that can
10 meter the chemical and they also have the MSDS sheets. Do you
11 want them remain here or do you want them at the incident scene?

12 MANTUA CREEK COMMAND: Have them to report to the
13 incident for (indiscernible) briefing on what we have, so send
14 them to the forward command post.

15 FIELD COM 2: Okay. They'll be coming up with
16 themselves, also two techs. And confirming the forward command
17 post is still at Commerce and Jefferson, correct?

18 MANTUA CREEK COMMAND: That's affirmative.

19 FIELD COM 2: They're on their way.

20 (Talking Clock Time: 09:32:00)

21 * * *

22 (Tone.)

23 (Talking Clock Time: 09:48:40)

24 EMERGENCY DISPATCHER: Attention all units operating
25 Paulsboro, Field Com 2 is now in service. All communications

1 should be going through them. Repeating. Attention all units who
2 are operating Paulsboro, Field Com 2 is in service. All
3 communications are to go through Field Com 2.

4 (Talking Clock Time: 09:49:00)

5 * * *

6 (Talking Clock Time: 09:55:20)

7 246: Field Com 10-80, 2-46 en route to staging.

8 FIELD COM 2: Okay, 2-46.

9 (Talking Clock Time: 09:55:40)

10 * * *

11 (Talking Clock Time: 09:56:20)

12 FIELD COM 2: EM-2-46 for Field Com 2.

13 (Talking Clock Time: 09:56:40)

14 EM-246: EM-246, (indiscernible).

15 FIELD COM 2: Switch out to Channel 13 for your
16 assignment.

17 (Talking Clock Time: 09:57:20)

18 EM-246: EM-246 received.

19 FIELD COM 2: Switch out to Channel 13 for your
20 assignment.

21 (Talking Clock Time: 09:57:40)

22 * * *

23 (Talking Clock Time: 10:04:40)

24 MANTUA CREEK COMMAND: Field Com from Mantua Creek
25 Command.

1 FIELD COM: Proceed.

2 MANTUA CREEK COMMAND: Can you (indiscernible) the
3 Delaware River Basin Commission (indiscernible) about the water
4 intake and that they need to shut down going into the refinery
5 (indiscernible) and product in the water.

6 FIELD COM: Received. We'll do the best we can with
7 that.

8 (Talking Clock Time: 10:05:20)

9 * * *

10 (Talking Clock Time: 10:08:40)

11 FIELD COM 2: Mantua Creek Command from Field Com 2.
12 Command, Field Com 2.

13 (Talking Clock Time: 10:09:00)

14 * * *

15 (Talking Clock Time: 10:14:00)

16 FIELD COM 2: Mantua Creek Command from Field Com 2.
17 (Talking Clock Time: 10:14:20)

18 MANTUA CREEK COMMAND: Go ahead, Field Com 2.
19 Field Com 2 from Mantua Creek Command.

20 FIELD COM 2: Field Com 2.

21 (Talking Clock Time: 10:14:40)

22 FIELD COM 2: Command, Field Com 2.

23 MANTUA CREEK COMMAND: Are you trying to contact me?

24 FIELD COM 2: Affirmative, Chief. I need you to call
25 into Field Com by cell. Prepare and copy a number?

1 (Talking Clock Time: 10:15:00)

2 MANTUA CREEK COMMAND: Proceed.

3 FIELD COM 2: All right, 856 **** PII ****.

4 MANTUA CREEK COMMAND: Copy.

5 UNIDENTIFIED SPEAKER: Com Field, your house?

6 (Talking Clock Time: 10:15:40)

7 * * *

8 (Talking Clock Time: 10:28:00)

9 UNIDENTIFIED SPEAKER: We have (indiscernible) here,
10 these people are waiting for you.

11 UNIDENTIFIED SPEAKER: All right. Have everybody
12 standby for now. I'm going try (indiscernible) as far as options
13 and information.

14 UNIDENTIFIED SPEAKER: Received.

15 (Talking Clock Time: 10:28:20)

16 * * *

17 (Talking Clock Time: 10:32:40)

18 FIELD COM 2: Command, Field Com 2.

19 FIRE CHIEF: (Indiscernible).

20 FIELD COM 2: FYI, Chief, the Basin Commission was
21 notified. They're waiting for a return phone call. I gave them
22 your cell phone number. They'll be contacting you.

23 FIRE CHIEF: Received.

24 (Talking Clock Time: 10:32:00)

25 * * *

1 (Talking Clock Time: 10:46:00)

2 MANTUA CREEK COMMAND: Field Com from Mantua, Mantua
3 Creek Command.

4 FIELD COM: Mantua Creek Command.

5 MANTUA CREEK COMMAND: Is that you at the railroad
6 tracks there on Mantua Avenue?

7 FIELD COM: That should be Field Com 1 go in there in
8 order to set up (indiscernible) there.

9 MANTUA CREEK COMMAND: We're going to be through the
10 alley with our car here. We're going to be actually moving
11 operations to the borough hall, which would probably be a better
12 spot because it's a half-mile evacuation area, and when they start
13 the lifting of these tanks that are full, we're not going to be
14 able to be in this area.

15 FIELD COM: Understood. Field Com 1.

16 (Talking Clock Time: 10:47:20)

17 * * *

18 (Talking Clock Time: 10:58:40)

19 FIELD COM 1: Gloucester County, Field Com 1, Channel
20 3.

21 EMERGENCY DISPATCHER: Field Com 1, you calling
22 Gloucester County?

23 FIELD COM 1: That's affirmative. Put a tone out, all
24 communications are now going through Field Com 1. We're set up at
25 the incident site.

1 EMERGENCY DISPATCHER: Okay, Field Com 1.

2 (Talking Clock Time: 10:59:00)

3 (Tone.)

4 EMERGENCY DISPATCHER: Attention all units, respond --
5 correction. Attention all units operating Paulsboro, all
6 communications are now going through Field Com 1.

7 (Talking Clock Time: 10:59:40)

8 EMERGENCY DISPATCHER: Attention all units operating
9 Paulsboro, all transportation is now -- correction -- all
10 communications is now going through Field Com 1. 1101.

11 * * *

12 1701 (FIRE CHIEF): 17-0-2 from 17-0-1, Channel 3.

13 1702 (DEPUTY FIRE CHIEF): Okay, Chief.

14 (Talking Clock Time: 11:14:20)

15 1701 (FIRE CHIEF): Per NTSB, National Transportation
16 Safety Board, they're on the way up from Washington, D.C. Do not
17 allow Conrail to move anything or to move any cars or lift
18 anything. Secondly, send a representative from Conrail to borough
19 hall ASAP.

20 1702 (DEPUTY FIRE CHIEF): Copy. We'll handle both of
21 those.

22 (Talking Clock Time: 11:14:40)

23 * * *

24 (Talking Clock Time: 11:16:00)

25 1701 (FIRE CHIEF): 17-0-1. 17-0-2, can you go to

1 Channel 4?

2 1702 (DEPUTY FIRE CHIEF): Chief, do we need an
3 operational representative from Conrail? By the way, they are not
4 moving anything. They're well aware not to move nothing. Or do
5 you want a PR representative? They (indiscernible) here. He
6 wants to know who to send.

7 (Talking Clock Time: 11:16:40)

8 * * *

9 (Talking Clock Time: 11:19:20)

10 1702 (DEPUTY FIRE CHIEF): Field Com 1, 17-0-2.

11 FIELD COM 1: Field Com 1.

12 1702 (DEPUTY FIRE CHIEF): Field Com, are you able to
13 get a hold of 17-0-1?

14 FIELD COM 1: 17-0-2, repeat.

15 1702 (DEPUTY FIRE CHIEF):: Are you able to get a hold
16 of 17-0-1?

17 (Talking Clock Time: 11:20:00)

18 FIELD COM 1: Standby.

19 17-0-1, Field Com 1.

20 17-0-2 copy?

21 Negative. He's tied up in a briefing.

22 (Talking Clock Time: 11:20:20)

23 1702 (DEPUTY FIRE CHIEF): I copy.

24 * * *

25 (Talking Clock Time: 11:36:20)

1 2302: County, 23-0-2 is responding. Do you have
2 development name on that?

3 EMERGENCY DISPATCHER: 23-0-2, switch and operate
4 Channel 11.

5 (Talking Clock Time: 11:36:40)

6 * * *

7 (Talking Clock Time: 11:38:40)

8 EMERGENCY DISPATCHER: Field Com 1 from Gloucester
9 County.

10 FIELD COM 1: Field Com 1.

11 (Talking Clock Time: 11:39:00)

12 EMERGENCY DISPATCHER: Can you locate EM-17 and hog-tie
13 him until he calls here?

14 FIELD COM 1: Ah, **** it. I believe he's at Station
15 17-1.

16 EM-17 from Field Com 1.

17 (Talking Clock Time: 11:39:20)

18 EM-17: EM-17, Field Com 1.

19 FIELD COM 1: EM-17 to (indiscernible).

20 (Talking Clock Time: 11:40:00)

21 * * *

22 (Talking Clock Time: 11:41:40)

23 FIELD COM 1: Gloucester County, Field Com 1.

24 EMERGENCY DISPATCHER: Field Com 1.

25 FIELD COM 1: Contacted EM-17 by phone. He's calling

1 him now. Can you copy off of (indiscernible)?

2 EMERGENCY DISPATCHER: I'm not copying, him, sir. No.

3 FIELD COM 1: All right. Turn that off. I'm going to
4 use (indiscernible).

5 EMERGENCY DISPATCHER: Yeah, give me (indiscernible).

6 (Talking Clock Time: 11:42:20)

7 EMERGENCY DISPATCHER: If you said something? I got
8 nothing (indiscernible).

9 FIELD COM 1: Copy.

10 FIELD COM 2: Field Com 1, Field Com 2. We copy
11 your --

12 FIELD COM 1: Okay.

13 (Talking Clock Time: 11:42:40)

14 * * *

15 (Talking Clock Time: 11:44:00)

16 1701 (FIRE CHIEF): 17-0-2, 17-0-1. Can you have
17 Conrail come to borough hall ASAP?

18 1702 (DEPUTY FIRE CHIEF): Chief, you looking for
19 someone from operations to the borough hall?

20 1701 (FIRE CHIEF): That's affirmative. We're in a
21 meeting now and I'm trying to come up with some logistical stuff
22 for the next operational -- or for the rest of the operational
23 period. They're needed here.

24 1702 (DEPUTY FIRE CHIEF): Okay, copy. Right now
25 they're all across on the other side, but I will go over there and

1 get one of them. They're all inspecting the other side right now.

2 1701 (FIRE CHIEF): Copy --

3 (Talking Clock Time: 11:44:40)

4 * * *

5 (Talking Clock Time: 11:45:00)

6 EM-6: Mantua Creek Command from EM-6.

7 MANTUA CREEK COMMAND: Go ahead, EM-6.

8 EM-6: I'm coming back for the next briefing. Are you
9 guys in the borough hall?

10 (Talking Clock Time: 11:45:20)

11 MANTUA CREEK COMMAND: Affirmative. They're in borough
12 hall.

13 EM-6: Copy that, thanks.

14 (Talking Clock Time: 11:45:40)

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1 Paulsboro 911 Calls CH13TS

2 (Talking Clock Time: 10:06:20)

3 8216: Field Com from 82-16.

4 FIELD COM: 82-16.

5 8216: Where's the current staging area?

6 FIELD COM: The old Ames parking lot in Paulsboro.

7 Come through Paulsboro (indiscernible) on the right-hand side.

8 8216: Copy. We're en route from (indiscernible).

9 FIELD COM: 82-16, (indiscernible).

10 (Talking Clock Time: 10:07:00)

11 * * *

12 (Talking Clock Time: 10:33:20)

13 1519: Gloucester County, 15-19 clearing

14 (indiscernible).

15 EMERGENCY DISPATCHER: Okay, 15-19, you're to report
16 back to the Ames parking lot.

17 1519: 1519. Copy.

18 (Talking Clock Time: 10:33:40)

19 * * *

20 (Talking Clocking Time: 10:56:40)

21 FIELD COM 2: 82-0-1, go ahead.

22 8201: (Indiscernible) at the (indiscernible) building.

23 Do you know a different location?

24 FIELD COM 2: I'm advised they're moving the incident
25 command post to the (indiscernible). I don't know if anybody's at

1 there yet.

2 8201: Understood. Thanks.

3 MANTUA CREEK COMMAND: Field Com 2 from Mantua Creek
4 Command, we are open here at the fire hall.

5 (Talking Clock Time: 10:57:20)

6 * * *

7 (Talking Clock Time: 10:59:00)

8 (Tone.)

9 EMERGENCY DISPATCHER: Attention all units, respond --
10 correction. Attention all units operating Paulsboro, all
11 communications are now going through Field Com 1.

12 (Talking Clock Time: 10:59:40)

13 * * *

14 (Talking Clock Time: 11:36:20)

15 EMERGENCY DISPATCHER: Field Com 1 from Gloucester
16 County.

17 FIELD COM 1: Field Com 1.

18 EMERGENCY DISPATCHER: I have a respiratory emergency
19 2-4-2 West Washington Street between Pine Street and Penn Line
20 Road.

21 (Talking Clock Time: 11:36:40)

22 FIELD COM 1: Respiratory emergency 2-4-2 West
23 Washington.

24 EMERGENCY DISPATCHER: That's affirmative.

25 (Pause.)

1 FIELD COM 1: EMS Branch, Field Com 1.
2 (Talking Clock Time: 11:37:00)
3 FIELD COM 1: EMS Branch, Field Com 1.
4 82-1-0 -- 8-2-0-1 to Field Com 1.
5 8201: 82-0-1.
6 FIELD COM 1: Trying to call EMS Branch. Respiratory
7 emergency Paulsboro, 2-4-2 West Washington, ALS and BLS.
8 (Talking Clock Time: 11:37:40)
9 (Talking Clock Time: 11:38:00)
10 EMS STAGING: Field Com from EMS staging.
11 FIELD COM 1: EMS staging.
12 EMS STAGING: 82-15 and Life Support 1 are going to be
13 handling that job, West Washington.
14 FIELD COM 1: Okay, EMS staging, 82-15 and Life Support
15 1 heading to 2-4-2 West Washington.
16 (Pause.)
17 (Talking Clock Time: 11:38:40)
18 * * *
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1 Paulsboro Incoming calls 0700 to 0800

2 [Times noted are times from the beginning of the audio track.]

3 (Tone.)

4 [00:00:10] EMERGENCY RESPONSE: Oh, well.

5 HAZMAT TEAM (JACK): Yo.

6 EMERGENCY RESPONSE: Three tank cars derailed, contents
7 dumped into the creek, all -- yeah, all cars are compromised.

8 Three boxcars on their sides still on the land. This is not a
9 drill.

10 HAZMAT TEAM (JACK): Where's this?

11 EMERGENCY RESPONSE: Paulsboro.

12 HAZMAT TEAM (JACK): Have they requested us?

13 EMERGENCY RESPONSE: They're requesting full hazmat
14 response. They're requesting a response out of Valero's team.

15 HAZMAT TEAM (JACK): Sounds good. Start REACT too.

16 Yeah, that's fine, go ahead, and page the team. I'm unavailable,
17 I'm in the Poconos.

18 EMERGENCY RESPONSE: Oh.

19 HAZMAT TEAM (JACK): So go ahead and send our team and
20 if you make contact to REACT --

21 EMERGENCY RESPONSE: What the hell's React?

22 HAZMAT TEAM (JACK): REACT is a --

23 EMERGENCY RESPONSE: Is that through the Rock?

24 HAZMAT TEAM (JACK): No.

25 EMERGENCY RESPONSE: Where do I get them?

1 HAZMAT TEAM (JACK): It's a private cleanup company.

2 EMERGENCY RESPONSE: Oh.

3 HAZMAT TEAM (JACK): They do railcar. That's all they
4 do.

5 EMERGENCY RESPONSE: And their number is where?

6 HAZMAT TEAM (JACK): I don't know. Is it not in there?

7 EMERGENCY RESPONSE: I don't have Rollodex or anything,
8 brother.

9 HAZMAT TEAM (JACK): All right. I'll see if I can get
10 a hold of them. I don't even know if I have them in my phone.
11 Where is it? Paulsboro Refinery?

12 EMERGENCY RESPONSE: Well, no, it's Jefferson -- behind
13 East Jefferson Street, I guess over the creek, because they said
14 that the bridge collapsed.

15 HAZMAT TEAM (JACK): Oh, okay. All right.

16 EMERGENCY RESPONSE: Excuse me. All right?

17 HAZMAT TEAM (JACK): Very good.

18 EMERGENCY RESPONSE: Okay.

19 HAZMAT TEAM (JACK): Bye, man.

20 EMERGENCY RESPONSE: Bye, now --

21 HAZMAT TEAM (JACK): Yeah.

22 EMERGENCY RESPONSE: Yeah, I'll hit the team out and
23 I'll get the assessment first and all.

24 HAZMAT TEAM (JACK): Okay.

25 EMERGENCY RESPONSE: All right. Bye.

1 HAZMAT TEAM (JACK): Bye.

2 [00:01:46] (End of call.)

3 * * *

4 [00:01:48] EMERGENCY DISPATCHER (TAYLOR): Communications, Taylor.

5 MALE SPEAKER: I don't know if you copied that. That's
6 a propane tanker that's overturned and leaking.

7 EMERGENCY DISPATCHER (TAYLOR): Propane from the
8 police?

9 MALE SPEAKER: Yep.

10 EMERGENCY DISPATCHER (TAYLOR): All right. How many?

11 MALE SPEAKER: One so far. They're trying to do
12 whatever they can.

13 EMERGENCY DISPATCHER (TAYLOR): Okay.

14 MALE SPEAKER: All right.

15 EMERGENCY DISPATCHER (TAYLOR): All right.

16 [00:02:07] (End of call.)

17 * * *

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1 Paulsboro Incoming Calls 0800 to 0900

2 [Times noted are times from the beginning of the audio track.]

3 [00:04:04] HOSPITAL (DON): ER, Don.

4 EMERGENCY DISPATCHER: Hey, it's Gloucester again.

5 HOSPITAL (DON): Yeah.

6 EMERGENCY DISPATCHER: The EMS supervisor wanted to
7 know if you guys were setting up a decon?

8 HOSPITAL (DON): I called a few minutes ago and
9 somebody gave me a rash, tell me that they didn't know and they'd
10 call back. So nobody called me back to tell me if these patients
11 for decon. So I have decon set up. Do you know how many
12 patients? If it's going to be more than a couple walking, I'm
13 going to have to set up my back.

14 EMERGENCY DISPATCHER: You know what, hold on one
15 second. I'm going to get --

16 HOSPITAL (DON): Yeah, see if you can get a hold of
17 **** PII **** from the hazmat medics and give me a call and tell me
18 what I need to do.

19 EMERGENCY DISPATCHER: All right. Stay on the phone
20 with me. I'm going to conference in our EMS supervisor with us
21 right now.

22 HOSPITAL (DON): All right.

23 EMERGENCY DISPATCHER: Okay. Oh, god. Hold one second
24 for me.

25 (Dialing.)

1 EMERGENCY DISPATCHER: Hey.

2 UNIDENTIFIED SPEAKER: Yo.

3 EMERGENCY DISPATCHER: Hey, listen, I have to call you
4 back. We are beyond busy. Watch the news, all right?

5 UNIDENTIFIED SPEAKER: All right, bye.

6 EMERGENCY DISPATCHER: All right, bye.

7 (To Don) Okay, hold on. I'm going to put him on now.

8 (Dialing; phone ringing)

9 [00:05:10] EMS SUPERVISOR (JOE): Hello.

10 EMERGENCY DISPATCHER: Joe?

11 EMS SUPERVISOR (JOE): Yes?

12 EMERGENCY DISPATCHER: Okay, listen I have Underwood on
13 the other line on hold.

14 EMS SUPERVISOR (JOE): Okay.

15 EMERGENCY DISPATCHER: Okay. They said that they
16 needed to know do we know the severity of any, should he -- they
17 have one set up, that they're going to start setting up the back
18 if we think it's going to be that, that many patients?

19 EMS SUPERVISOR (JOE): Okay.

20 EMERGENCY DISPATCHER: So it's up to you. He doesn't
21 care either way, he just wants to know if they should start
22 setting up the back.

23 EMS SUPERVISOR (JOE): Hold on, let me talk to captain.

24 CAPTAIN: (Speaking on another line) (Indiscernible)
25 once you get the pre-entry levels done (indiscernible) assigned to

1 them, head over to the Ames parking lot in Paulsboro. That's our
2 next staging area. All right? On Broad Street.

3 EMS SUPERVISOR (JOE): Cap, do I need to have Underwood
4 set up a decon unit?

5 CAPTAIN: Apparently according to what I heard on the
6 radio, Hesland (indiscernible) were handling that.

7 EMS SUPERVISOR (JOE): Okay. Tell them to disregard,
8 Hesland's (ph.) handling that their on Underwood side.

9 EMERGENCY DISPATCHER: Okay.

10 EMS SUPERVISOR (JOE): Hesland's up there, okay? So
11 he's going to be their --

12 EMERGENCY DISPATCHER: Hesland's up there?

13 EMS SUPERVISOR (JOE): Yeah, he's going to be the main
14 point of contact at Underwood.

15 EMERGENCY DISPATCHER: Okay, I'll let them know.

16 EMS SUPERVISOR (JOE): All right, thank you.

17 EMERGENCY DISPATCHER: Thank you, bye.

18 EMS SUPERVISOR (JOE): All right, bye.

19 [00:06:14] (End of call.)

20 * * *

21 [00:06:40] JIM: Hi, this is Jim.

22 EMERGENCY DISPATCHER: Hey, this is Gloucester County,
23 how are you?

24 JIM: Good.

25 EMERGENCY DISPATCHER: Hi. Just so you know, we were

1 talking about the decon setup?

2 JIM: Um-hum.

3 EMERGENCY DISPATCHER: Hesland is on his way up there.

4 JIM: Okay.

5 EMERGENCY DISPATCHER: And he is going to be handling
6 everything, telling you guys what to do and communicating between
7 us and you.

8 JIM: Okay.

9 EMERGENCY DISPATCHER: Okay?

10 JIM: Thank you.

11 EMERGENCY DISPATCHER: All right, thank you.

12 JIM: All right.

13 EMS DISPATCHER GLOUCESTER: Bye-bye.

14 [00:06:58] (End of call.)

15 * * *

16 [00:08:25] LT HARRIS: Lieutenant Adrienne Harris calling from the
17 Coast Guard. I was given this number someone who is on scene at
18 Paulsboro with the railroad.

19 EMERGENCY DISPATCHER: Okay, hold on, please.

20 (Dialing.)

21 LT HARRIS: (Talking to co-worker) Can you talk with
22 somebody at (indiscernible) --

23 COMMUNICATION CENTER: Hello.

24 LT HARRIS: -- because he's probably going to leave
25 about now, so tell him just to standby.

1 (To Communication Center) Hi, this is Lieutenant Harris
2 calling from Philadelphia and the Coast Guard.

3 COMMUNICATION CENTER: Yes.

4 LT HARRIS: Are you on scene with this rail in
5 Paulsboro?

6 COMMUNICATION CENTER: I am not.

7 LT HARRIS: Not, okay.

8 COMMUNICATION CENTER: No, I am in the communication
9 center.

10 LT HARRIS: Okay. Do you know if there is anybody on
11 scene and like where they'd be located, (indiscernible)?

12 COMMUNICATION CENTER: Yeah, there are people on scene.

13 LT HARRIS: Um-hum.

14 COMMUNICATION CENTER: They are in the rear of the PII
15 East Jefferson address.

16 LT HARRIS: PII Jefferson --

17 COMMUNICATION CENTER: East Jefferson in Paulsboro.

18 LT HARRIS: PII East Jefferson.

19 COMMUNICATION CENTER: In Paulsboro.

20 LT HARRIS: In Paulsboro.

21 COMMUNICATION CENTER: Right.

22 LT HARRIS: What -- or building is that, do you know?

23 COMMUNICATION CENTER: It's in the back of a private
24 residence.

25 LT HARRIS: Okay.

1 COMMUNICATION CENTER: Okay, that's off of North
2 Commerce Street if anybody is familiar with the area, but --

3 LT HARRIS: North Commerce Street.

4 COMMUNICATION CENTER: Right.

5 LT HARRIS: Okay, awesome. Do you have any updates, by
6 the way?

7 COMMUNICATION CENTER: I do not. Now we're -- they're
8 saying that it is five cars in the creek.

9 LT HARRIS: Five cars, okay.

10 COMMUNICATION CENTER: Okay. Unknown how many are
11 actually compromised.

12 LT HARRIS: Okay.

13 COMMUNICATION CENTER: And now there's some scuttlebutt
14 that this may just be that morning fog laying on the creek.

15 LT HARRIS: Okay.

16 COMMUNICATION CENTER: It may not actually be a
17 release. But it sure looks ugly to me.

18 LT HARRIS: Right, yeah.

19 COMMUNICATION CENTER: So -- I just saw it.

20 LT HARRIS: Okay. Go ahead.

21 COMMUNICATION CENTER: But I'm looking at it now.

22 LT HARRIS: The news?

23 COMMUNICATION CENTER: Yeah.

24 LT HARRIS: Okay.

25 COMMUNICATION CENTER: So, all right.

1 LT HARRIS: Thank you so much.

2 COMMUNICATION CENTER: Bye.

3 LT HARRIS: Bye.

4 [00:10:07] (End of call.)

5 * * *

6 (Dialing.)

7 [00:10:14] CARLY: Hello.

8 MR. GEZZI: Good morning, how are you?

9 CARLY: Hi, how are you? Can I help you?

10 MR. GEZZI: Yeah, who am I speaking to?

11 CARLY: This is Carly.

12 MR. GEZZI: Hi, Carly, my name is Robert Gezzi with
13 Gloucester County Utilities Authority.

14 CARLY: Hi, how are you?

15 MR. GEZZI: Good. And with -- I'm sure everybody over
16 on your end is aware of the problem that Conrail is having.

17 CARLY: Uh-huh.

18 MR. GEZZI: And we were informed that there was some
19 vinyl chlorine gas in the air right now.

20 CARLY: Yes.

21 MR. GEZZI: And we don't know which ways the winds are
22 headed and I know I have people here in the Authority and there's
23 people down in New Star also.

24 CARLY: Okay.

25 MR. GEZZI: And there was just a concern as far as

1 right now we're just all -- I got all my employees in one building
2 right now with about four or five Scott Air-Paks just in case.

3 CARLY: Okay. Can you hold on one second, I'm going to
4 get somebody else on the phone with you?

5 MR. GEZZI: Okay.

6 CARLY: Only because I -- to be honest with you, he
7 knows more than I do.

8 MR. GEZZI: Okay.

9 CARLY: Okay?

10 MR. GEZZI: Yep.

11 CARLY: Hold on, please.

12 [00:11:00] (Dialing; phone ringing.)

13 * * *

14 [00:11:13] POLYONE: Good morning, Patrick (ph.) Town Industrial
15 Complex, can I help you?

16 EMERGENCY DISPATCHER: Hi, is this PolyOne?

17 POLYONE: Yes, it is.

18 EMERGENCY DISPATCHER: This is Gloucester County. We
19 have a train derailment in Paulsboro.

20 POLYONE: Okay.

21 EMERGENCY DISPATCHER: And the tank cars are marked as
22 vinyl chloride. And the emergency management in this area said
23 that you guys may have meters?

24 [POLYONE: Hold on, I'm going to transfer you to Oxy.
25 Hold on, please.

1 EMERGENCY DISPATCHER: (To co-worker) Yeah, tell them
2 shelter in place. Huh?

3 [00:11:45] (Phone ringing.)

4 EMERGENCY DISPATCHER: (To co-worker) In place means
5 where they're at.

6 [00:11:50] POLYONE: Console (ph.).

7 EMERGENCY DISPATCHER: (To co-worker) Okay, in place
8 means where they are. Tell them shelter in place and because of
9 the derailment.

10 (To PolyOne) Hi, how are you?

11 POLYONE: Good.

12 EMERGENCY DISPATCHER: Sorry about that. We have a
13 train derailment in Paulsboro.

14 POLYONE: Okay.

15 EMERGENCY DISPATCHER: The tank cars are labeled as
16 vinyl chloride.

17 POLYONE: Okay.

18 EMERGENCY DISPATCHER: And emergency management in this
19 area said that you guys may have some meters to detect vinyl
20 chloride.

21 POLYONE: Okay, I guess I've got to get our
22 transportation guy involved in that. Is there a number he needs
23 to call?

24 EMERGENCY DISPATCHER: Okay. Well, he can call here
25 again. What we're looking to do is see if we can borrow some

1 meters or have somebody run some meters up this way.

2 POLYONE: Okay.

3 EMERGENCY DISPATCHER: Because nobody has anything
4 specific to vinyl chloride.

5 POLYONE: Let me get your phone number.

6 EMERGENCY DISPATCHER: It is [REDACTED].

7 POLYONE: Okay.

8 EMERGENCY DISPATCHER: [REDACTED].

9 POLYONE: [REDACTED].

10 EMERGENCY DISPATCHER: [REDACTED].

11 POLYONE: [REDACTED].

12 EMERGENCY DISPATCHER: Okay?

13 POLYONE: And you said it's in Paulsboro?

14 EMERGENCY DISPATCHER: Well, yeah, it's the Mantua
15 Creek between Paulsboro and West Deptford.

16 POLYONE: Okay.

17 EMERGENCY DISPATCHER: The bridge itself had collapsed.

18 POLYONE: Okay. [REDACTED]?

19 EMERGENCY DISPATCHER: Right.

20 POLYONE: Got you.

21 EMERGENCY DISPATCHER: Thank you.

22 POLYONE: All right, bye.

23 [00:12:51] (End of call.)

24 * * *

25 (Dialing; phone ringing.)

1 [00:13:46] RECEPTIONIST: Miller Environmental Group.

2 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Yes,
3 Gloucester County Communications calling. We have a train
4 derailment and spill out on Jefferson Street.

5 RECEPTIONIST: Okay, can you hold on one second? I
6 have to connect you to operations.

7 [00:13:57] GLOUCESTER COUNTY EMERGENCY DISPATCHER: Sure.

8 (Pause.)

9 [00:14:15] KEVIN: Miller Environmental Group, Kevin speaking.

10 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Yeah, this is
11 Gloucester County Communications calling. We have a train
12 derailment and spill in Paulsboro out on Jefferson Street.

13 KEVIN: Yes, actually I'm right around the corner from
14 it.

15 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Okay. They're
16 requesting to have a representative from your company out there to
17 the command post in reference to possibly needing booms.

18 KEVIN: Okay. Actually, I believe one of my
19 representatives, one of my supervisors is actually out there right
20 now analyzing it. Hold on one second. Where did you say you were
21 calling from, I'm sorry?

22 GLOUCESTER COUNTY EMERGENCY DISPATCHER: This is
23 Gloucester County Communications.

24 KEVIN: Oh, Gloucester County Communications.

25 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Yeah.

1 KEVIN: Okay. Gloucester County -- and you guys are
2 requesting --

3 GLOUCESTER COUNTY EMERGENCY DISPATCHER: A
4 representative to the command post on Jefferson Street.

5 KEVIN: Command post on Jefferson.

6 GLOUCESTER COUNTY EMERGENCY DISPATCHER: [REDACTED] East
7 Jefferson.

8 KEVIN: [REDACTED] East Jefferson?

9 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Yeah.

10 KEVIN: All right, I will send somebody -- I will
11 actually call the supervisor and then, if necessary, send an
12 additional supervisor out there --

13 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Okay.

14 KEVIN: -- to check it out and we will get on it. Can
15 I get a number from you?

16 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Sure, it's
17 [REDACTED].

18 KEVIN: [REDACTED].

19 GLOUCESTER COUNTY EMERGENCY DISPATCHER: [REDACTED].

20 KEVIN: [REDACTED].

21 GLOUCESTER COUNTY EMERGENCY DISPATCHER: [REDACTED].

22 KEVIN: [REDACTED]?

23 GLOUCESTER COUNTY EMERGENCY DISPATCHER: [REDACTED].

24 KEVIN: Okay. And this is Gloucester County
25 Communications?

1 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Yep.

2 KEVIN: All right, thank you.

3 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Okay, bye.

4 [00:15:19] (End of call.)

5 * * *

6 [00:15:22] EMERGENCY DISPATCHER: Police, fire, ambulance
7 communications.

8 CALLER: Hi. Yes, I'm sorry to bother you but we are
9 at -- we're on -- what's the road?

10 Crown Point Road and we're having employees come in
11 and then some of them are in a panic because they're hearing that
12 some businesses are being evacuated. And we had called Paulsboro
13 Police and they told us that where we are we're okay right now,
14 but we're getting conflicting stories. So I just want to calm
15 everybody down but I don't know what the truth is.

16 EMERGENCY DISPATCHER: Hold on.

17 (Phone ringing.)

18 POLICE EMERGENCY DISPATCHER: Police.

19 CALLER: Hello?

20 [00:15:57] POLICE EMERGENCY DISPATCHER: Police Communications.

21 * * *

22 [00:15:59] BRICE: Hey, what's up? It's Brice.

23 EMERGENCY DISPATCHER: Yeah.

24 BRICE: Where's -- the fire academy is like a freak'n
25 circus over here. Where is the hazmat team, where are we

1 mustering up?

2 EMERGENCY DISPATCHER: At the fire academy itself.

3 BRICE: Okay.

4 EMERGENCY DISPATCHER: And CBRNE 1 is on the way, so I
5 guess look for the big white truck when it gets there, is the
6 easiest thing to do, Brice.

7 BRICE: I'll give you a heads up, they ain't fitting
8 CBRNE 1 in here.

9 EMERGENCY DISPATCHER: No? Well, then they'll put it
10 next door at the fire marshal.

11 BRICE: That's kind of where I'm at right now.

12 EMERGENCY DISPATCHER: Yeah.

13 BRICE: I don't know if you maybe want to advise them
14 and see if we can get (indiscernible). They got --

15 EMERGENCY DISPATCHER: Well --

16 BRICE: -- all the, all the counties EMS units are
17 there and I spot like four, three or four life support vehicles.

18 EMERGENCY DISPATCHER: Right.

19 BRICE: And a bunch of POVs. You're never going to fit
20 that in there, so --

21 EMERGENCY DISPATCHER: All right, well --

22 BRICE: -- I don't know if we can get out in front of
23 it and maybe move it to --

24 EMERGENCY DISPATCHER: Yeah, we'll see what we can do.

25 BRICE: I'm over, I'm over at the communications center

1 now and the parking lot's clear.

2 EMERGENCY DISPATCHER: The new communications center?

3 BRICE: Right.

4 EMERGENCY DISPATCHER: Yeah, that's what I said, that's
5 where the fire marshal office is.

6 BRICE: Right.

7 EMERGENCY DISPATCHER: And you said it's clear, right?

8 BRICE: Yes.

9 EMERGENCY DISPATCHER: So that's what I said. You
10 weren't listening to me? I said I'll have them go into the fire
11 marshal's parking lot.

12 BRICE: Okay. Sounds good.

13 EMERGENCY DISPATCHER: All right.

14 BRICE: I'm here, dude. See ya.

15 EMERGENCY DISPATCHER: All right, bye.

16 BRICE: Bye.

17 [00:17:11] (End of call.)

18 * * *

19 [00:17:12] NJDEP: Hello. I'm with the New Jersey Department of
20 Environmental Protection, how are you?

21 CARLY: Hi, how are you?

22 NJDEP: Good. Did you guys call in about this railcar
23 incident in Paulsboro?

24 CARLY: Yes.

25 NJDEP: What else can you tell us?

1 CARLY: Okay, let me get in the narrative.
2 Okay, four tank cars are in the water.
3 NJDEP: Four?
4 CARLY: Four tank cars and three boxcars.
5 NJDEP: Four tank cars.
6 CARLY: And three boxcars.
7 NJDEP: And three box.
8 CARLY: Yeah. The bridge collapsed.
9 NJDEP: Okay.
10 CARLY: Okay. We do have hazmat as well as various
11 task forces. The police did report one propane tank was leaking.
12 NJDEP: Was what, one what?
13 CARLY: One propane-filled tank was leaking and we also
14 had -- where is it -- stabilized vinyl chloride leaking.
15 NJDEP: Stabilized vinyl chloride?
16 CARLY: Yes.
17 NJDEP: Wait, wait, wait a minute; I'm trying to write
18 all this down.
19 CARLY: That's okay. Do you want the placard number
20 for that?
21 (Pause.)
22 [00:18:37] NJDEP: Okay, what else?
23 CARLY: Let's see, what else do we have? Coast Guard's
24 en route.
25 NJDEP: Coast Guard's en route?

1 CARLY: Yes. (Indiscernible) five cars -- five boxcars
2 in the water. Okay, so we went from --

3 NJDEP: (Indiscernible)

4 CARLY: -- we went from three boxcars to five boxcars.
5 I'm sorry, I'm reading our narrative because everything is going
6 nuts here. I want to try and give you all the information I can.

7 Police have started shelter, you know, sheltering in
8 place. Schools have been shut down.

9 NJDEP: Wait a minute. Wait a minute. Wait a minute.

10 CARLY: That's okay.

11 (Pause.)

12 NJDEP: Okay. The police are sheltering in place and
13 the schools are shut down?

14 CARLY: Yep.

15 NJDEP: Okay. And the County OEM is initiating all
16 this?

17 CARLY: Yeah, I believe -- (To co-worker) Andy?

18 (To NJDEP) Hold on one second.

19 NJDEP: Yeah.

20 (Pause.)

21 CARLY: Sir?

22 NJDEP: Yes?

23 CARLY: Yes, County OEM is on scene.

24 NJDEP: Do you got a name and number for County OEM?

25 CARLY: Hold on one second.

1 All right, bear with me one second, I'm going to get
2 his -- his name is **** PII **** .

3 NJDEP:: **** PII **** ?

4 (Pause.)

5 CARLY: Yes, and I'm going to pull up his phone number
6 now.

7 Are you starting your morning out like this too?

8 NJDEP: No, I was -- I was in taking a shower.

9 CARLY: All right, let's see what we got.

10 (Pause.)

11 CARLY: I'm sorry. I had to get into a whole different
12 system here.

13 NJDEP: That's all right. Now, while you're doing
14 that --

15 CARLY: Uh-huh.

16 NJDEP: -- they said it was the Mullica River, it must
17 be the Mantua River, right?

18 CARLY: Mantua Creek.

19 NJDEP: I don't know why they didn't say it's Mantua
20 Creek.

21 CARLY: Who said Mullica?

22 (Pause.)

23 NJDEP: All right. But anyway, okay, that sounds good.

24 CARLY: I'm still going through this.

25 (Pause.)

1 [00:23:04] CARLY: Hold on one second.

2 * * *

3 [00:23:07] EMERGENCY DISPATCHER: Communications.

4 JUNE: Hey, this is June from Kennedy --

5 EMERGENCY DISPATCHER: Yes.

6 JUNE: -- ER, Washington.

7 EMERGENCY DISPATCHER: Yes.

8 JUNE: I'm trying to find out any further information
9 on this Paulsboro incident --

10 EMERGENCY DISPATCHER: Okay.

11 JUNE: -- hazmat.

12 EMERGENCY DISPATCHER: That's right.

13 JUNE: You know, they told me it was stabilized vinyl
14 chlorine.

15 EMERGENCY DISPATCHER: Um-hum. Vinyl chloride.

16 JUNE: Chloride, thank you. Chlorine, chloride.

17 EMERGENCY DISPATCHER: It could be a big difference,
18 you never know.

19 JUNE: Okay. We just -- do we -- were they deconned at
20 the scene? You know, we just want to know as far as us --

21 EMERGENCY DISPATCHER: Right.

22 JUNE: -- what we have to set up as far as decon?

23 EMERGENCY DISPATCHER: We don't know if they're being
24 deconned yet, we still are --

25 JUNE: Is that a gas? Is it a gas, is it -- as opposed

1 to liquid?

2 EMERGENCY DISPATCHER: All right. It's a, it's a
3 liquid --transported as a liquid, becomes gaseous.

4 JUNE: It becomes gaseous. Okay, so it was an actual
5 spill?

6 EMERGENCY DISPATCHER: Yeah, it's in the water,
7 numerous railcars in the water.

8 JUNE: Okay. Oh, so it was a spill in the water?

9 EMERGENCY DISPATCHER: Yeah.

10 JUNE: Okay.

11 EMERGENCY DISPATCHER: And we'll let you know if
12 they're deconned or not, all right?

13 JUNE: You'll let us know before they get here?

14 EMERGENCY DISPATCHER: Yep.

15 JUNE: Thank you.

16 EMERGENCY DISPATCHER: See you.

17 JUNE: Bye.

18 [00:24:01] (End of call.)

19 * * *

20 [00:24:02] UNIDENTIFIED SPEAKER: Okay, Steve (ph.), I know you're
21 getting slammed, just a quick update. When Kevin gets there he's
22 going to grab Field Com 2 and take off.

23 EMERGENCY DISPATCHER: Okay.

24 UNIDENTIFIED SPEAKER: Per Dennis -- I talked to
25 Dennis.

1 EMERGENCY DISPATCHER: Okay.

2 UNIDENTIFIED SPEAKER: We're going to be going --
3 actually we're going to the Ames parking lot for staging. We're
4 not going to the fire academy.

5 EMERGENCY DISPATCHER: Yeah, you're going to the fire
6 marshal office?

7 UNIDENTIFIED SPEAKER: No, no, per -- Dennis said we're
8 actually relocating to the old Ames parking lot there in
9 Paulsboro.

10 EMERGENCY DISPATCHER: Which parking lot?

11 UNIDENTIFIED SPEAKER: The old Ames parking lot.

12 EMERGENCY DISPATCHER: Ames, oh, okay.

13 UNIDENTIFIED SPEAKER: Yeah.

14 EMERGENCY DISPATCHER: All right.

15 UNIDENTIFIED SPEAKER: And we'll go from there.

16 EMERGENCY DISPATCHER: Okay.

17 UNIDENTIFIED SPEAKER: Kevin -- I already talked to
18 Kevin. He's on his way now.

19 EMERGENCY DISPATCHER: All right.

20 UNIDENTIFIED SPEAKER: He's just going to go in, grab
21 the truck and bail.

22 EMERGENCY DISPATCHER: Okay.

23 UNIDENTIFIED SPEAKER: All right?

24 EMERGENCY DISPATCHER: All right.

25 UNIDENTIFIED SPEAKER: How are you making as far as

1 personnel, okay?

2 EMERGENCY DISPATCHER: Yeah, we should have two people
3 here shortly.

4 UNIDENTIFIED SPEAKER: Okay.

5 EMERGENCY DISPATCHER: All right?

6 UNIDENTIFIED SPEAKER: Very good.

7 EMERGENCY DISPATCHER: All right.

8 UNIDENTIFIED SPEAKER: Anything, just give me a page.

9 EMERGENCY DISPATCHER: All right.

10 UNIDENTIFIED SPEAKER: Bye.

11 [00:24:45] (End of call.)

12 * * *

13 [00:26:25] CHIEF JUROWSKI: Hey, how are you doing? This is
14 Chief Jurowski (ph.) from the Coast Guard.

15 EMERGENCY DISPATCHER: Yo. What's up?

16 CHIEF JUROWSKI: Yeah, I'm calling in reference to the
17 train.

18 EMERGENCY DISPATCHER: Okay.

19 CHIEF JUROWSKI: Do you guys have an on scene commander
20 or somebody who's down on the scene that's in charge down there by
21 any chance?

22 EMERGENCY DISPATCHER: Yeah.

23 CHIEF JUROWSKI: Could you give me their name and
24 number?

25 EMERGENCY DISPATCHER: I don't know if we have a

1 contact number for them yet. Hang on one second.

2 CHIEF JUROWSKI: Thank you.

3 EMERGENCY DISPATCHER: (To co-worker) Do you have a
4 phone number for the scene -- a telephone number for the incident
5 scene? Can you see if we have one? Command post or
6 (indiscernible) --

7 CHIEF JUROWSKI: (To co-worker) Hey, Ms. Greer, can
8 you grab that?

9 EMERGENCY DISPATCHER: (To co-worker) Coast Guard wants
10 to get ahold of him.

11 CHIEF JUROWSKI: (To co-worker) I'll talk to him.

12 EMERGENCY DISPATCHER: (To co-worker) We're going to
13 have to get it. You can look it up in this -- Rolodex.

14 CHIEF JUROWSKI: I'm talking to Gloucester right now.

15 EMERGENCY DISPATCHER: (To Chief Jurowski) We're
16 working on getting your number.

17 CHIEF JUROWSKI: All right, thanks man.

18 EMERGENCY DISPATCHER: (To co-worker) I agree.

19 CHIEF JUROWSKI: (To co-worker) Hey, somebody tell
20 Majesta (ph.) to come down here. Hey, Senior --

21 SENIOR: Sir?

22 CHIEF JUROWSKI: (To co-worker) Can you call Majesta
23 and tell him to come down here? He's going to get some press
24 calls.

25 EMERGENCY DISPATCHER: (To co-worker) That's his cell?

1 CHIEF JUROWSKI: Yes?

2 EMERGENCY DISPATCHER: (To co-worker) [REDACTED]'s the home
3 number. All right, call him back and give us the number over the
4 radio.

5 CHIEF JUROWSKI: (To co-worker) Hold on, man.
6 What's up?

7 UNIDENTIFIED SPEAKER: (To Chief Jurowski) Is it on the
8 news already?

9 CHIEF JUROWSKI: (To co-worker) Yeah, I'm talking to
10 Gloucester getting the number of the on-scene command.

11 UNIDENTIFIED SPEAKER: (To Chief Jurowski) All right
12 Captain wants to be initiated it as well, and I know it just says
13 no for the major hazmat, but --

14 CHIEF JUROWSKI: (To co-worker) Yeah, yeah, that's
15 fine.

16 EMERGENCY DISPATCHER: (To Chief Jurowski) What a
17 circus.

18 CHIEF JUROWSKI: Yeah, I know it's crazy.

19 EMERGENCY DISPATCHER: He's got to call in because we,
20 we switched over to a new system and we can't look up phone
21 numbers like we used to.

22 CHIEF JUROWSKI: Yeah, no worries, man, no worries.

23 I just know the captain's going to want to talk to
24 somebody down there on the scene.

25 EMERGENCY DISPATCHER: I understand.

1 (Conversation among Coast Guard personnel not on the
2 call.)

3 [00:30:12] EMERGENCY DISPATCHER: You know what, let me get a
4 contact number for you and I'll give you a call back.

5 CHIEF JUROWSKI: Yeah, sure, it's -- do you have my
6 number?

7 EMERGENCY DISPATCHER: No, what is it?

8 CHIEF JUROWSKI: **** PII ****.

9 EMERGENCY DISPATCHER: Right.

10 CHIEF JUROWSKI: **** PII ****.

11 EMERGENCY DISPATCHER: All right, we'll get back to you
12 with that number as soon as we can.

13 CHIEF JUROWSKI: All right, man, thanks a lot.

14 EMERGENCY DISPATCHER: All right, see ya.

15 CHIEF JUROWSKI: Bye.

16 [00:30:26] (End of call.)

17 * * *

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1 Paulsboro Incoming Calls 0900-1000

2 [Times noted are times from the beginning of the audio track.]

3 [00:00:00] EMERGENCY DISPATCHER: Police, Fire, and Ambulance
4 Communications.

5 CALLER: Ah, yes. I just received an alert to seek
6 shelter in East Greenwich. What does that mean?

7 EMERGENCY DISPATCHER: You live in East Greenwich?

8 CALLER: Yeah.

9 EMERGENCY DISPATCHER: Okay. There's been a chemical
10 spill in Paulsboro, and we're just tell residents to stay at home
11 and stay in their homes, and just keep your windows and doors
12 shut, and you'll be fine. There's no --

13 CALLER: Okay.

14 EMERGENCY DISPATCHER: At this point it's not even
15 blowing towards your town, but we just sent --

16 CALLER: Okay.

17 EMERGENCY DISPATCHER: -- out a page for county
18 residents in that area to advise everybody.

19 CALLER: Okay. So you can't go out?

20 EMERGENCY DISPATCHER: Well, we advise you not to. I
21 mean, where --

22 CALLER: Okay.

23 EMERGENCY DISPATCHER: -- where you live is not a big
24 issue, but if you have to go out, by, by all means go. If you can
25 stay at home for a couple of hours, should be fine.

1 CALLER: Okay, cool. Thank you.

2 EMERGENCY DISPATCHER: All right? Bye-bye.

3 [00:00:38] CALLER: Bye-bye.

4 (End of call.)

5 * * *

6 [00:00:40] EMERGENCY DISPATCHER (ANDY): Communications.

7 CALLER: Hey, Andy. I'm sorry to bug you, pal. Where
8 was Field Com 2's arrival location; did he say?

9 EMERGENCY DISPATCHER (ANDY): They should be at Ames.

10 CALLER: Okay. Because I'm at Ames and --

11 EMERGENCY DISPATCHER (ANDY): Okay, then you --

12 CALLER: -- I know what Field Com looks, and I don't
13 see it.

14 EMERGENCY DISPATCHER (ANDY): Okay. Then he may be --

15 CALLER: What is your --

16 EMERGENCY DISPATCHER (ANDY): (To co-worker) Field Com
17 2 from Gloucester County?

18 (To Caller) He may be at the church.

19 (To co-worker) And your location?

20 FIELD COM 2: The parking lot of Miller, across from
21 Commerce.

22 EMERGENCY DISPATCHER (ANDY): Supposed to be --

23 CALLER: All right. He should come to Ames.

24 EMERGENCY DISPATCHER (ANDY): 8200 -- I'm sorry --
25 Field Com 2, relocate to the Ames parking lot.

1 FIELD COM 2: (indiscernible).
2 EMERGENCY DISPATCHER (ANDY): That's affirmative.
3 CALLER: Okay. Second question.
4 EMERGENCY DISPATCHER: Yes?
5 CALLER: What's your staffing?
6 EMERGENCY DISPATCHER (ANDY): In here?
7 CALLER: Yes.
8 EMERGENCY DISPATCHER (ANDY): Oh, now, I'm caught up
9 now in here.
10 CALLER: Okay. What about the police side? Are they
11 okay?
12 EMERGENCY DISPATCHER (ANDY): They should be. The page
13 went out for both sides, so I think --
14 CALLER: All right.
15 EMERGENCY DISPATCHER (ANDY): -- they're turning people
16 away now also.
17 CALLER: All right. What I would like to see is have
18 somebody bring Field Com 1 here.
19 EMERGENCY DISPATCHER (ANDY): Okay.
20 CALLER: But I don't want to strip your, you know --
21 EMERGENCY DISPATCHER (ANDY): No.
22 CALLER: -- resources because I know you're probably
23 busy.
24 EMERGENCY DISPATCHER (ANDY): Okay. Not a problem.
25 Report --

1 CALLER: Do you have somebody there we can bring?

2 EMERGENCY DISPATCHER (ANDY): -- to Ames? I certainly
3 do.

4 CALLER: Okay. Have that respond here to the Ames
5 parking lot as well.

6 EMERGENCY DISPATCHER (ANDY): Okay.

7 CALLER: All right. We may return Field Com 2, but in
8 the meantime, have them both, you know, start (indiscernible).

9 EMERGENCY DISPATCHER (ANDY): Yes, sir. Okay.

10 CALLER: And thank you very much for your help.

11 EMERGENCY DISPATCHER (ANDY): (To co-worker) It's an
12 emergency. Just be quiet.

13 (To caller) Field Com 1 to the Ames parking lot in
14 Paulsboro. Okay. It's on its way.

15 CALLER: Who's your driver?

16 EMERGENCY DISPATCHER (ANDY): Kevin --

17 CALLER: Okay.

18 EMERGENCY DISPATCHER (ANDY): -- Calrigo (ph).

19 CALLER: Very good.

20 EMERGENCY DISPATCHER (ANDY): Okay?

21 CALLER: And thanks for your help.

22 EMERGENCY DISPATCHER (ANDY): All right. No problem.

23 [00:02:23] CALLER: Okay.

24 * * *

25 [00:02:23] EMERGENCY DISPATCHER: Police, Fire, and Ambulance

1 Communications.

2 MR. FISHER: Yes. Hello. Good morning. My name's
3 **** PII ****. I live at **** PII ****. I just got a
4 phone call saying, from the Emergency Management, there's been a
5 hazardous spill between Paulsboro and the Woodbury area.

6 EMERGENCY DISPATCHER: Yes, sir.

7 MR. FISHER: And they asked everybody to be evacuated?

8 EMERGENCY DISPATCHER: No. The message said for you to
9 shelter in place. That means stay at -- stay in your home.

10 MR. FISHER: Okay.

11 EMERGENCY DISPATCHER: Okay?

12 MR. FISHER: Thank you.

13 EMERGENCY DISPATCHER: All right. Bye-bye.

14 [00:02:52] (End of call.)

15 * * *

16 [00:02:52] EMERGENCY DISPATCHER: Police, Fire, and Ambulance
17 Communications.

18 CALLER: Hi. The Police Department just gave me the
19 phone number to call. I was calling from Kohl's department store
20 because our corporate called about the evacuations in Paulsboro
21 and wanted to know if there was any concerns with the Mantua
22 Township?

23 EMERGENCY DISPATCHER: Okay. Hold on, please.

24 CALLER: Thank you.

25 (Pause.)

1 EMERGENCY DISPATCHER: Okay. There have been no orders
2 for Mantua Township.

3 CALLER: Okay. Thank you.

4 EMERGENCY DISPATCHER: Thank you.

5 CALLER: Bye.

6 [00:03:16] (End of call.)

7 * * *

8 [00:04:39] EMERGENCY DISPATCHER: Communications, Olskey (ph).

9 SPEAKER: Yeah. What's up Mick? It's (indiscernible).

10 EMERGENCY DISPATCHER: Yeah.

11 SPEAKER: We're going to have a crew together soon.

12 What's the call they got?

13 EMERGENCY DISPATCHER: Okay. First off, he requested
14 your tanker and engines to the Ames parking lot to help provide a
15 decon.

16 SPEAKER: Okay.

17 EMERGENCY DISPATCHER: Okay. And now they have a smoke
18 alarm going off at ****PII**** Broad Street.

19 SPEAKER: Is that a business?

20 EMERGENCY DISPATCHER: I think it's -- I'm not sure
21 what it is at this point.

22 SPEAKER: In Paulsboro?

23 EMERGENCY DISPATCHER: Yeah.

24 SPEAKER: All right. Ask him if they want us to hit
25 that first. We could do that, then we can go right to the, the

1 Ames after that or --

2 EMERGENCY DISPATCHER: Okay.

3 SPEAKER: Because we're probably only going to be able
4 to roll one truck.

5 EMERGENCY DISPATCHER: Okay.

6 (On radio) Mantua Creek Command from Gloucester County?

7 [00:05:19] (Pause.)

8 EMERGENCY DISPATCHER: Probably ask one
9 (indiscernible)?

10 (On radio) Yeah, this is 21 on the line. They're only
11 can get one truck out. You want him to go to the Ames parking lot
12 first or the smoke alarm first?

13 (To Speaker) I guess, do the alarm first, I guess.

14 SPEAKER: Okay.

15 EMERGENCY DISPATCHER: Okay.

16 [00:05:41] SPEAKER: We'll take it on. Thanks.

17 * * *

18 [00:12:14] EMERGENCY DISPATCHER (ANDY): Communications.

19 MR. PRICE: Hi, it's ****PII****.

20 EMERGENCY DISPATCHER (ANDY): Yes.

21 MR. PRICE: Just calling to see what's -- what the
22 status is in Paulsboro so that I can provide some information to
23 our residents.

24 EMERGENCY DISPATCHER (ANDY): Okay. There's, we were
25 told, five railcars in the water. The bridge collapsed over the

1 Mantua Creek. There are additional railcars that are boxcars that
2 are derailed, but they're up on the land still.

3 MR. PRICE: Yep.

4 EMERGENCY DISPATCHER (ANDY): Okay. There has been
5 some release into the creek, but they don't know if it's just like
6 wash-off from the skin or if there's actual leakage from the car.

7 MR. PRICE: Okay. So it's like --

8 EMERGENCY DISPATCHER (ANDY): A lot of, a lot of the
9 confusion came from the morning fog that was out there this
10 morning.

11 MR. PRICE: Okay, because that's the reports I got was
12 that there was a heavy cloud over it, because I'm --

13 EMERGENCY DISPATCHER (ANDY): What's that?

14 MR. PRICE: I said I got reports that there was a big
15 cloud over it, the last time --

16 EMERGENCY DISPATCHER (ANDY): No.

17 MR. PRICE: -- I'm hearing.

18 EMERGENCY DISPATCHER (ANDY): No, no, no. And at no
19 point were we aware of a large plume or anything like that. Yeah,
20 even people --

21 MR. PRICE: Okay.

22 EMERGENCY DISPATCHER (ANDY): -- on the scene weren't
23 reporting a large plume. If anything, it was low-lying fog over
24 the water that they thought was -- you know, increased by this
25 product.

1 MR. PRICE: Okay.

2 EMERGENCY DISPATCHER (ANDY): But apparently, you know,
3 by looking it, at any leak appears to be small at this point. The
4 creek itself is boomed on both sides of the railroad bridge.

5 MR. PRICE: Okay.

6 EMERGENCY DISPATCHER (ANDY): So on and so forth. No -
7 - there's guys from Conrail and all climbing all over the stuff
8 with nothing on but a helmet, so --

9 MR. PRICE: Of course.

10 All right. Well, that sounds a whole lot different
11 than the word on the street. So that'll --

12 EMERGENCY DISPATCHER (ANDY): Yeah.

13 MR. PRICE: -- that'll calm people down.

14 EMERGENCY DISPATCHER (ANDY): Right.

15 MR. PRICE: Okay.

16 EMERGENCY DISPATCHER (ANDY): All right?

17 MR. PRICE: I appreciate that now.

18 EMERGENCY DISPATCHER (ANDY): Okay.

19 MR. PRICE: Thanks.

20 EMERGENCY DISPATCHER (ANDY): Appreciate it. Bye-bye.

21 * * *

22 [00:13:58] EMERGENCY DISPATCHER (CONNOR): Communication, Connor.

23 EM-6: Yeah, this is EM-6. Can you tell me exactly
24 where the forward command post is? Is it in Paulsboro's borough
25 hall?

1 National Weather Service --

2 EMERGENCY DISPATCHER: Yes.

3 MR. DRAG: -- in Mount Holly. Hi. I was wondering if
4 you could provide me some information? Number one, do you need
5 any decision support services?

6 EMERGENCY DISPATCHER: No, all we need is -- you know,
7 I mean we got -- still have calm winds, correct?

8 MR. DRAG: Yep.

9 EMERGENCY DISPATCHER: In the area out of the
10 southwest, correct?

11 MR. DRAG: Yeah. Well, they're light southwest aloft,
12 but they're going to be turning northeast here very -- east, some,
13 some sort of easterly component within the next hour or two.

14 EMERGENCY DISPATCHER: Okay. That'll mean it'll be
15 blowing --

16 MR. DRAG: To --

17 EMERGENCY DISPATCHER: -- towards the west?

18 MR. DRAG: -- blowing toward the west, yeah. Right now
19 -- we'll know more in about 20 minutes.

20 EMERGENCY DISPATCHER: Okay.

21 MR. DRAG: But the trends are -- they're -- the winds
22 are very light and --

23 EMERGENCY DISPATCHER: But they'll be remaining light?

24 MR. DRAG: Light this morning, and then turning
25 easterly and increasing a little bit maybe to about 10 miles an

1 hour by mid or later afternoon. But right now, they'll remain
2 light, very light.

3 EMERGENCY DISPATCHER: Turning easterly --

4 MR. DRAG: Yeah, and when I say easterly, that could be
5 anywhere from northeast to southeast.

6 EMERGENCY DISPATCHER: Right. Turning east from where
7 they are now?

8 MR. DRAG: Yeah. Definitely.

9 EMERGENCY DISPATCHER: Gotcha.

10 MR. DRAG: Yeah. So the wind will be -- any --

11 EMERGENCY DISPATCHER: Okay.

12 (To co-worker) Life Support (indiscernible).

13 (To caller) I'm sorry.

14 MR. DRAG: Go ahead.

15 (Pause.)

16 MR. DRAG: Who's our contact point there?

17 EMERGENCY DISPATCHER: And increasing later in the day.
18 Up to like 10, you say?

19 MR. DRAG: Yeah, by midafternoon.

20 EMERGENCY DISPATCHER: Steady, correct?

21 MR. DRAG: Yeah, be steady, 7 to 10, somewhere --

22 EMERGENCY DISPATCHER: Okay.

23 MR. DRAG: -- right around 7 to 10 miles --

24 EMERGENCY DISPATCHER: All right. I appreciate it.

25 MR. DRAG: Okay. Now, but any other decision support

1 services needed or do you got it under control?

2 EMERGENCY DISPATCHER: No, everything is, you know, in
3 place. You know, the feds are in and all that good stuff, so --

4 MR. DRAG: Okay. Can you tell me exactly -- give me a
5 little brief -- who's, who's -- if I need to contact somebody
6 there, who would I contact?

7 EMERGENCY DISPATCHER: On scene?

8 MR. DRAG: Yep. Or the incident commander, to give
9 information if they have -- if they want information or you or
10 whoever?

11 EMERGENCY DISPATCHER: Yeah, this -- the best part, you
12 know, if you get something come up that's, you know, of any kind
13 of value, best part is to call in here because they're, they're
14 using a unified command --

15 MR. DRAG: Okay.

16 EMERGENCY DISPATCHER: -- and it's shifting by the
17 minute, so --

18 MR. DRAG: Okay. Unified command. So --

19 EMERGENCY DISPATCHER: Yeah, it --

20 MR. DRAG: -- I'll just call to the number I did --

21 EMERGENCY DISPATCHER: Yeah, right.

22 MR. DRAG: -- and ask to relay. Who should I relay it
23 to?

24 EMERGENCY DISPATCHER: Yeah. Just to the supervisor,
25 that's all.

1 MR. DRAG: Relay to supervisor.

2 EMERGENCY DISPATCHER: Okay?

3 MR. DRAG: Okay. And no other information is needed?

4 EMERGENCY DISPATCHER: Nope, we're good.

5 MR. DRAG: Okay, great. Thank you.

6 EMERGENCY DISPATCHER: Thank you. Appreciate it.

7 MR. DRAG: Bye.

8 EMERGENCY DISPATCHER: Bye-bye.

9 [00:19:28] (End of call.)

10 * * *

11 [00:22:08] (Phone ringing.)

12 EMERGENCY DISPATCHER: Gloucester County.

13 CALLER: Hey, how are you? This is --

14 EMERGENCY DISPATCHER: Fine.

15 CALLER: -- (indiscernible) emergency phone, correct?

16 Or a supervisor's phone?

17 EMERGENCY DISPATCHER: Supervisor's phone, yes.

18 CALLER: Yeah. I need somebody to contact Len Clark.

19 He's the Emergency Management for Gloucester County.

20 EMERGENCY DISPATCHER: All right. Hang on one second.

21 Let me grab -- see if I can't grab my supervisor for you.

22 (To co-worker) Where'd ■■■ go? Where's ■■■.

23 (To caller) Hang on one second.

24 [09:22:40] CALLER: Um-hum.

25 EMERGENCY DISPATCHER: (To co-worker) You got to take

1 this.

2 (Indiscernible) -- hello?

3 FIELD COM 1: This is Field Com 1.

4 EMERGENCY DISPATCHER: Hey, how are you?

5 I need somebody from your facility to call Len Clark,

6 Emergency Management.

7 FIELD COM 1: Okay.

8 EMERGENCY DISPATCHER: Can I give you a phone number?

9 FIELD COM 1: Yes.

10 EMERGENCY DISPATCHER: It is [REDACTED].

11 FIELD COM 1: [REDACTED].

12 EMERGENCY DISPATCHER: [REDACTED].

13 FIELD COM 1: [REDACTED].

14 EMERGENCY DISPATCHER: [REDACTED].

15 FIELD COM 1: [REDACTED].

16 EMERGENCY DISPATCHER: Okay?

17 FIELD COM 1: Okay. Thank you.

18 EMERGENCY DISPATCHER: Thank you. Bye.

19 [00:23:11] CALLER: Len Clark, right?

20 * * *

21

22

23

24

25

26

1 Paulsboro Incoming Calls 1000 to 1200

2 [Times noted are times from the beginning of the audio track.]

3 [00:00:11] EMERGENCY DISPATCHER: Police, Fire, and Ambulance
4 Communications.

5 CHIEF FISHER: Hi. It's Chief Fisher over at Salem
6 County. How are you?

7 EMERGENCY DISPATCHER: Hi. What's up?

8 CHIEF FISHER: Question for you. Have they extended
9 out the evacuation area in Paulsboro by any chance because of this
10 train derailment? Or is it still basically --

11 EMERGENCY DISPATCHER: We're --

12 CHIEF FISHER: -- the generalized area there?

13 EMERGENCY DISPATCHER: It's just a -- as far as I know,
14 it's the generalized area, and it's kind of the shelter in place.

15 CHIEF FISHER: Yeah. We're taking calls from people
16 from school districts here. I mean, we have one school that
17 called and said they were in lockdown.

18 EMERGENCY DISPATCHER: Oh.

19 CHIEF FISHER: We're just trying to figure out if we
20 missed something where they've extended something out and --

21 EMERGENCY DISPATCHER: Okay. You know what I'm -- I'm
22 just a measly little dispatcher. Let me get you somebody more
23 important.

24 CHIEF FISHER: Okay.

25 EMERGENCY DISPATCHER: Okay?

1 CHIEF FISHER: All right.

2 EMERGENCY DISPATCHER: Hold on.

3 [00:00:55] EMERGENCY DISPATCHER (GALLO): Communications, Gallo.

4 CHIEF FISHER: Hi, it's Chief Fisher over in Salem
5 County. How are you?

6 EMERGENCY DISPATCHER (GALLO): Okay.

7 CHIEF FISHER: I was just checking. Have they extended
8 the, the area in Paulsboro where they're doing the sheltering for
9 this train derailment? Is it still basically in the generalized
10 area?

11 EMERGENCY DISPATCHER (GALLO): Yeah, it's just general
12 -- localized to that area.

13 CHIEF FISHER: Kind of like (indiscernible)?

14 EMERGENCY DISPATCHER (GALLO): It's Paulsboro proper --

15 CHIEF FISHER: Okay.

16 EMERGENCY DISPATCHER (GALLO): -- and then the lower
17 corners of West Deptford and the western end of East Greenwich.

18 CHIEF FISHER: Okay. Because for some reason --

19 EMERGENCY DISPATCHER: But that's it.

20 CHIEF FISHER: Somehow, some way, we're getting -- we
21 got a school district here that's supposedly locked their school
22 down.

23 EMERGENCY DISPATCHER: Why would they --

24 CHIEF FISHER: I have no idea.

25 EMERGENCY DISPATCHER: That's, you know --

1 CHIEF FISHER: We're trying to, we're trying to figure
2 it out why, why it's happening and everything, because we got a
3 call from actually two -- they're two different school districts.

4 And I'm like --

5 EMERGENCY DISPATCHER: Where are they?

6 CHIEF FISHER: Well, Oldmans Township --

7 EMERGENCY DISPATCHER: Okay.

8 CHIEF FISHER: -- which, I mean, yeah, they're
9 somewhat, you know -- they're not that close.

10 EMERGENCY DISPATCHER: Yeah.

11 CHIEF FISHER: And Woodstown, so --

12 EMERGENCY DISPATCHER: No, I don't see it affecting
13 anywhere -- anything that way at all.

14 CHIEF FISHER: Yeah. We didn't --

15 EMERGENCY DISPATCHER: And the majority of it's laying
16 on the water. There's no plume. There's nothing --

17 CHIEF FISHER: Right. Well, the -- see, what's
18 happening is the news is reporting that -- the news is reporting
19 about the cloud, and I --

20 EMERGENCY DISPATCHER: But there is no -- the
21 problem --

22 CHIEF FISHER: I know.

23 EMERGENCY DISPATCHER: -- the situation being there is
24 no cloud.

25 CHIEF FISHER: Well, I know. We've been watching it.

1 It's fog.

2 EMERGENCY DISPATCHER: Right.

3 CHIEF FISHER: And they're --

4 EMERGENCY DISPATCHER: Yeah. No, there's, there's
5 no --

6 CHIEF FISHER: -- saying it's a cloud. It's got
7 people in an uproar.

8 EMERGENCY DISPATCHER: -- you know, plume of off-
9 gassing --

10 CHIEF FISHER: Right.

11 EMERGENCY DISPATCHER: -- or anything like that.

12 CHIEF FISHER: Yeah. We were watching it and they kept
13 say, "Oh, this cloud." I'm like, come on, it's fog, people. So
14 -- all right. Well, I just wanted to check on that.

15 EMERGENCY DISPATCHER: Yeah, no. No -- you know, I
16 don't see any purpose whatsoever in any of that.

17 CHIEF FISHER: That's what we figured.

18 EMERGENCY DISPATCHER: All right.

19 CHIEF FISHER: Okay. Thank you.

20 EMERGENCY DISPATCHER: Thanks.

21 [00:02:39] CHIEF FISHER: Bye.

22 (End of call.)

23 * * *

24 (Dialing; phone ringing.)

25 BEN FRANKLIN BRIDGE: Ben Franklin Bridge.

1 EMERGENCY DISPATCHER (CHRIS): Hey, it's Gloucester
2 County.

3 BEN FRANKLIN BRIDGE: Hi.

4 EMERGENCY DISPATCHER (CHRIS): Do have the number --
5 hi. Do you have the number for the Basin Commission, the Delaware
6 River Basin Commission?

7 BEN FRANKLIN BRIDGE: The Delaware River Basin. Oh,
8 let me go look. I don't think so. If -- I can get you back to
9 police or I can look under the bridge operations information. Do
10 you want police first?

11 FIRE EMERGENCY DISPATCHER (CHRIS): Yeah, give me
12 something over there.

13 BEN FRANKLIN BRIDGE: Maybe they would have it --

14 FIRE EMERGENCY DISPATCHER (CHRIS): Right.

15 BEN FRANKLIN BRIDGE: -- before I would. Hold on one
16 second.

17 FIRE EMERGENCY DISPATCHER (CHRIS): Thank you.

18 (Dialing; phone ringing.)

19 [00:03:51] POLICE ADMINISTRATION: Police Administration.

20 FIRE EMERGENCY DISPATCHER (CHRIS): Hey, it's
21 Gloucester County Fire Communications.

22 POLICE ADMINISTRATION: Hi, how are you?

23 FIRE EMERGENCY DISPATCHER (CHRIS): Hi. Good. Do you
24 a number for the Delaware River Basin Commission?

25 POLICE ADMINISTRATION: Basin Commission?

1 FIRE EMERGENCY DISPATCHER (CHRIS): Yeah. I'm being
2 asked that, but I don't know if that's exactly what we need. We
3 -- we may have -- obviously, I'm sure you're aware of the
4 Paulsboro problem.

5 POLICE ADMINISTRATION: Yes.

6 FIRE EMERGENCY DISPATCHER (CHRIS): They need to have,
7 I guess, the -- what I was told was the Basin Commission to
8 contact all the refineries to shut down their water intakes
9 because of the spill.

10 POLICE ADMINISTRATION: Okay. You know what I'm going
11 to do? I'm going to connect you to our captain so --

12 FIRE EMERGENCY DISPATCHER (CHRIS): Okay.

13 POLICE ADMINISTRATION: -- he can direct you in any way
14 that you may need to be directed.

15 FIRE EMERGENCY DISPATCHER (CHRIS): Thank you.

16 POLICE ADMINISTRATION: Just let me get your name
17 again.

18 FIRE EMERGENCY DISPATCHER (CHRIS): Chris.

19 POLICE ADMINISTRATION: Chris. And you're from?

20 FIRE EMERGENCY DISPATCHER (CHRIS): Gloucester County
21 Fire Communications.

22 POLICE ADMINISTRATION: Gloucester County Fire. Hold
23 on for one second, Chris.

24 [00:04:34] (Dialing; intermittent beeping.)

25 [00:05:22] EMERGENCY DISPATCHER (CHRIS): (To co-worker) Working

1 on it. I'm waiting for the captain for the Port Authority to get
2 on the phone. Do you have something?

3 (Beeping; pause; phone ringing.)

4 EMERGENCY DISPATCHER (CHRIS): Hello, this is
5 Gloucester County Fire Communications.

6 POLICE: How are you?

7 EMERGENCY DISPATCHER (CHRIS): All right. Do you have
8 a number for the Basin Commission?

9 POLICE: No, I do not.

10 EMERGENCY DISPATCHER (CHRIS): Okay. Do you know who
11 we should contact, we need -- basically what they want is the
12 refineries, to have them contact all the refineries and shut down
13 their intakes.

14 POLICE: No, we don't have anything to do with that.

15 EMERGENCY DISPATCHER (CHRIS): All right. Thank you.
16 Bye-bye.

17 POLICE: Bye.

18 [00:06:35] (End of call.)

19 * * *

20 [00:08:50] UNIDENTIFIED SPEAKER: Andy?

21 EMERGENCY DISPATCHER (ANDY): Yes.

22 UNIDENTIFIED SPEAKER: Okay. For the Delaware River
23 Basin Commission.

24 EMERGENCY DISPATCHER (ANDY): Yeah.

25 UNIDENTIFIED SPEAKER: The requesting party is

1 Paulsboro Emergency Management and it'll be Glenn.

2 EMERGENCY DISPATCHER (ANDY): Is he with you?

3 UNIDENTIFIED SPEAKER: Glenn? No, he's on the
4 incident. He's not here. I called him.

5 EMERGENCY DISPATCHER (ANDY): We -- I thought he was
6 setting up a shelter at 17-1. We got all people up --

7 UNIDENTIFIED SPEAKER: Well, maybe he is there. He
8 didn't tell me that (indiscernible) --

9 EMERGENCY DISPATCHER (ANDY): He's not there. He's not
10 answering anything.

11 UNIDENTIFIED SPEAKER: Yeah. I just talked to him on
12 the phone. When I just tried calling back, he didn't answer.

13 EMERGENCY DISPATCHER (ANDY): On his cell?

14 UNIDENTIFIED SPEAKER: I called him on his cell, yeah.

15 EMERGENCY DISPATCHER (ANDY): The -- all right, yeah.
16 Because we're trying to reach him. If you hear from him or if you
17 can reach him again, tell him to call me here.

18 UNIDENTIFIED SPEAKER: Okay. Can -- just call him on
19 the radio. He's EM-17. He was on the radio earlier.

20 EMERGENCY DISPATCHER (ANDY): Well, he wasn't answering
21 us.

22 UNIDENTIFIED SPEAKER: Okay. You need his phone
23 number?

24 EMERGENCY DISPATCHER (ANDY): Okay.

25 UNIDENTIFIED SPEAKER: 609.

1 EMERGENCY DISPATCHER (ANDY): Uh-huh.

2 UNIDENTIFIED SPEAKER: 381-5917. And also, just an
3 FYI, we got to make a recommendation to --

4 EMERGENCY DISPATCHER (ANDY): So you're
5 (indiscernible) --

6 UNIDENTIFIED SPEAKER: -- somebody and get the hell out
7 of here because of the -- the staging area meters are now at 10
8 parts per million, so --

9 EMERGENCY DISPATCHER (ANDY): The staging area?

10 UNIDENTIFIED SPEAKER: At the staging area, yeah.

11 EMERGENCY DISPATCHER (ANDY): As in the fire academy?

12 UNIDENTIFIED SPEAKER: As in -- no, no, no, no, no.

13 Staging area where we are, Ames parking lot.

14 EMERGENCY DISPATCHER (ANDY): Oh, okay, the secondary
15 command. Okay.

16 UNIDENTIFIED SPEAKER: Yeah. All righty? So we might
17 be scooting. I don't know where we're going.

18 EMERGENCY DISPATCHER (ANDY): Okay. Let me know.

19 UNIDENTIFIED SPEAKER: All righty.

20 EMERGENCY DISPATCHER (ANDY): Thanks.

21 UNIDENTIFIED SPEAKER: Okay. Bye.

22 [00:10:06] (End of call.)

23 * * *

24 [00:22:23] EMERGENCY DISPATCHER: Police, Fire, and Ambulance
25 Communications.

1 CALLER: Hi, I was given this phone number from the
2 EPA. I was calling in reference to the train derailment in
3 Paulsboro.

4 EMERGENCY DISPATCHER: Okay.

5 CALLER: I was wondering -- I called the EPA to find
6 out if they had anybody doing air monitoring because I was going
7 down Broad Street by the Gibbstown school and it stinks. But, I
8 mean, that could be anything, from the refinery or, you know. So
9 I just figured I'd give them a call, and they told me to call this
10 number.

11 [00:22:42] EMERGENCY DISPATCHER: Oh, hold on.

12 (Phone ringing.)

13 POLICE EMERGENCY DISPATCHER: Police Communications.

14 EMERGENCY DISPATCHER: Transfer for Paulsboro.

15 CALLER: Hi. How you doing?

16 [00:22:52] (End of call.)

17 * * *

18 [00:26:17] EMERGENCY DISPATCHER (ANDY): Communications.

19 CALLER: Yo. Do you have any idea the status of the
20 people who were taken to the hospital?

21 EMERGENCY DISPATCHER (ANDY): All in stable, is all I
22 know.

23 CALLER: Okay. PolyVinyl was inquiring was their
24 people around -- it's their cars in the creek.

25 EMERGENCY DISPATCHER (ANDY): Because what?

1 CALLER: It's their cars in the creek. They were
2 asking --

3 EMERGENCY DISPATCHER (ANDY): No, I thought it was
4 DuPont.

5 CALLER: -- the status of the people were that went to
6 the hospital.

7 EMERGENCY DISPATCHER (ANDY): Yeah, I thought DuPont
8 owned that. It's not? It's PolyVinyl?

9 CALLER: Yeah, PolyVinyl's.

10 EMERGENCY DISPATCHER (ANDY): Uhh.

11 CALLER: They're PolyVinyl's cars.

12 EMERGENCY DISPATCHER (ANDY): All right. Yeah, they're
13 all -- you know, I think everything was Underwood and everything
14 is stable.

15 CALLER: Okay.

16 EMERGENCY DISPATCHER (ANDY): All right?

17 CALLER: All right.

18 EMERGENCY DISPATCHER (ANDY): All right.

19 CALLER: Okay.

20 EMERGENCY DISPATCHER (ANDY): Bye.

21 [00:26:54] (End of call.)

22 * * *

23 [00:34:02] EMERGENCY DISPATCHER (GALLO): Communications, Gallo.

24 CALLER: Yo.

25 EMERGENCY DISPATCHER (GALLO): Hey. I been looking for

1 you since 10:00.

2 CALLER: Yeah, I'm sure. So is everybody else.

3 EMERGENCY DISPATCHER (GALLO): Yeah. Most of it had
4 gone away, with the exception of Chris Embrey at Sunoco Logistics.

5 CALLER: Okay.

6 EMERGENCY DISPATCHER (GALLO): They have a pipeline.

7 CALLER: Right.

8 EMERGENCY DISPATCHER (GALLO): That apparently runs
9 parallel and over this bridge and all that kind of good stuff.

10 CALLER: Right.

11 EMERGENCY DISPATCHER (GALLO): They currently have it
12 shut down.

13 CALLER: Okay.

14 EMERGENCY DISPATCHER (GALLO): And he's scratching at
15 his head to get this open.

16 CALLER: Okay.

17 EMERGENCY DISPATCHER (GALLO): And he is going to open
18 it if he doesn't hear from us.

19 CALLER: Okay.

20 EMERGENCY DISPATCHER (GALLO): Which may very well,
21 like, pump a bunch of pipeline stuff into the creek.

22 CALLER: All right. Well, we have a briefing in 10, 15
23 minutes. I will address that and I will call you back.

24 EMERGENCY DISPATCHER (GALLO): Okay. I have a phone
25 number for him if you're interested.

1 CALLER: Go ahead.

2 EMERGENCY DISPATCHER (GALLO): [REDACTED].

3 CALLER: [REDACTED].

4 EMERGENCY DISPATCHER (GALLO): [REDACTED].

5 CALLER: [REDACTED].

6 EMERGENCY DISPATCHER (GALLO): [REDACTED].

7 CALLER: [REDACTED].

8 EMERGENCY DISPATCHER (GALLO): And he was --

9 CALLER: What was his name?

10 EMERGENCY DISPATCHER (GALLO): -- complaining that his

11 pipeline is not operational.

12 CALLER: What was his name?

13 EMERGENCY DISPATCHER (GALLO): Chris Embrey.

14 CALLER: Chris Embrey.

15 EMERGENCY DISPATCHER (GALLO): Okay?

16 CALLER: And he's Sun Logistics, right?

17 EMERGENCY DISPATCHER (GALLO): Right.

18 CALLER: Okay.

19 EMERGENCY DISPATCHER (GALLO): Okay?

20 CALLER: All right.

21 EMERGENCY DISPATCHER (GALLO): Thank you, sir.

22 CALLER: All right.

23 EMERGENCY DISPATCHER (GALLO): That's the only thing

24 left. The other stuff was let go, Red Cross and so on.

25 CALLER: Okay. Yeah, Red Cross is here. I spoke with

1 them. We've already done one press conference. We're having a
2 briefing at noon, and then we're going to do another press
3 conference at 1. And then we're going to let them get close to
4 where they can get some pictures and then --

5 EMERGENCY DISPATCHER (GALLO): Okay. Where are you
6 doing your press conferences?

7 CALLER: The press conference is going to be at the
8 Paulsboro Fire House.

9 EMERGENCY DISPATCHER (GALLO): Okay. Thomson and
10 Swedesboro?

11 CALLER: Yep.

12 EMERGENCY DISPATCHER (GALLO): Okay.

13 CALLER: Okay?

14 EMERGENCY DISPATCHER (GALLO): Yes, sir.

15 CALLER: All right. Bye.

16 [00:35:41] (End of call.)

17 * * *

18 [00:35:45] DEPUTY FIRE COORDINATOR: My name's **** PII ****
19 (ph.). I'm one of the deputy county fire coordinators.

20 EMERGENCY DISPATCHER: Uh-huh.

21 DEPUTY FIRE COORDINATOR: And I'm wondering did **** PII ****
22 **** PII **** need me to come to the, the (indiscernible) or the --

23 EMERGENCY DISPATCHER: You know, hang on. Let me
24 transfer you over to **** PII **** (ph.), all right?

25 DEPUTY FIRE COORDINATOR: All right.

1 [00:35:56]

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1 Paulsboro Incoming Calls 5810TS

2 (Talking Clock Time: 07:07:23)

3 EMERGENCY RESPONSE: Oh, well. Three tank cars
4 derailed, contents dumped into the creek, all -- yeah, all cars
5 are compromised. Three boxcars on their sides still on the land.
6 This is not a drill.

7 HAZMAT TEAM (JACK): Where's this?

8 EMERGENCY RESPONSE: Paulsboro.

9 HAZMAT TEAM (JACK): Have they requested us?

10 EMERGENCY RESPONSE: They're requesting full hazmat
11 response. They're requesting a response out of Valero's team.

12 HAZMAT TEAM (JACK): Sounds good. Start REACT too.
13 Yeah, that's fine, go ahead, and page the team. I'm unavailable,
14 I'm in the Poconos.

15 EMERGENCY RESPONSE: Oh.

16 HAZMAT TEAM (JACK): So go ahead and send our team. Go
17 ahead and if you make contact to REACT --

18 EMERGENCY RESPONSE: What the hell's REACT?

19 HAZMAT TEAM (JACK): REACT is a --

20 EMERGENCY RESPONSE: Is that through the Rock?

21 HAZMAT TEAM (JACK): No.

22 EMERGENCY RESPONSE: Where do I get them?

23 HAZMAT TEAM (JACK): It's a private cleanup company.

24 EMERGENCY RESPONSE: Oh.

25 HAZMAT TEAM (JACK): They do railcar. That's all they

1 do.

2 EMERGENCY RESPONSE: And their number is where?

3 HAZMAT TEAM (JACK): I don't know. Is it not in there?

4 EMERGENCY RESPONSE: I don't have Rollodex or anything.

5 HAZMAT TEAM (JACK): All right. I'll see if I can get

6 ahold of them. I don't even know if I have them in my phone.

7 Where is it? Paulsboro Refinery?

8 EMERGENCY RESPONSE: Well, no, it's Jefferson -- behind
9 East Jefferson Street, I guess over the creek, because they said
10 that the bridge collapsed.

11 HAZMAT TEAM (JACK): Oh, okay. All right.

12 EMERGENCY RESPONSE: Excuse me. All right?

13 HAZMAT TEAM (JACK): Very good.

14 EMERGENCY RESPONSE: Okay.

15 HAZMAT TEAM (JACK): Bye, man.

16 EMERGENCY RESPONSE: Bye, now --

17 HAZMAT TEAM (JACK): Yeah.

18 EMERGENCY RESPONSE: Yeah, I'll hit the team out and
19 I'll get the assessment first and all.

20 HAZMAT TEAM (JACK): Okay.

21 EMERGENCY RESPONSE: All right. Bye.

22 HAZMAT TEAM (JACK): Bye.

23 (Talking Clock Time: 07:09:00)

24 (End of call.)

25 * * *

1 (Talking Clock Time: 07:14:20)
2 (Dialing.)
3 EMERGENCY DISPATCHER (GALLO): Communications, Gallo.
4 CSX (MYRTIE): Hi. This is Myrtie from CSX Railroad.
5 I got a call from Conrail, who controls the train movement --
6 EMERGENCY DISPATCHER (GALLO): Right.
7 CSX (MYRTIE): -- area of Paulsboro, New Jersey --
8 EMERGENCY DISPATCHER (GALLO): Yes.
9 CSX (MYRTIE): -- in regards to the bridge that has
10 collapsed.
11 EMERGENCY DISPATCHER (GALLO): Right.
12 CSX (MYRTIE): Part of the train is in the water.
13 EMERGENCY DISPATCHER (GALLO): Yeah, we got, got --
14 (Talking Clock Time: 07:14:40)
15 CSX (MYRTIE): Okay. I just had a report that there
16 are vapor trails coming from the train?
17 EMERGENCY DISPATCHER (GALLO): Right. They're laying
18 on the creek at this point.
19 CSX (MYRTIE): Okay. What creek is that?
20 EMERGENCY DISPATCHER (GALLO): It's Mantua Creek.
21 CSX (MYRTIE): Okay. I just wanted to make sure I had
22 the right creek name. And I've got reports of no injuries to the
23 crew or anything like that.
24 EMERGENCY DISPATCHER (GALLO): Right. No injuries to
25 personnel at this point.

1 CSX (MYRTIE): Okay.

2 (Talking Clock Time: 07:15:00)

3 EMERGENCY DISPATCHER (GALLO): One of the cars is vinyl
4 chloride. That's the only one we'd be able to read.

5 CSX (MYRTIE): What kind of chloride?

6 EMERGENCY DISPATCHER (GALLO): Vinyl.

7 CSX (MYRTIE): Vinyl?

8 EMERGENCY DISPATCHER (GALLO): Yeah it's 1086.

9 CSX (MYRTIE): 1086. Okay.

10 EMERGENCY DISPATCHER (GALLO): Is the tank code for
11 the --

12 (Talking Clock Time: 07:15:20)

13 CSX (MYRTIE): Okay. And do we know if there's any
14 release of that? Is that what --

15 EMERGENCY DISPATCHER (GALLO): Yeah, all cars --
16 there's three tank cars. They're reporting all three are
17 compromised. That's the only car they can identify.

18 CSX (MYRTIE): Okay.

19 EMERGENCY DISPATCHER (GALLO): There's also boxcars
20 that are overturned still on the land, but the tankers are in the
21 water; the box trucks are on the land.

22 CSX (MYRTIE): Okay. All right. Okay. And do we have
23 the personnel removed from the train or whatever?

24 EMERGENCY DISPATCHER (GALLO): They are with the
25 command post at this point.

1 CSX (MYRTIE): Okay.

2 EMERGENCY DISPATCHER (GALLO): Again, this incident is
3 only about 4 or 5 minutes old, so I don't have a whole lot of --

4 CSX (MYRTIE): Where do you have the command post set
5 up?

6 EMERGENCY DISPATCHER (GALLO): They're East Jefferson
7 Street in the area of the creek. Wind speeds are minimal and it's
8 very calm wind at this point.

9 CSX (MYRTIE): Okay. And who's your commander on scene
10 at East Jefferson, like a contact name?

11 EMERGENCY DISPATCHER (GALLO): 17-0-2 and he's Gary
12 Stevenson, at this point. That'll probably change.

13 CSX (MYRTIE): Okay. Not a problem. I'm going to go
14 ahead and notify our special agents on this as well.

15 EMERGENCY DISPATCHER (GALLO): Okay.

16 CSX (MYRTIE): And notify our hazmat personnel.

17 EMERGENCY DISPATCHER (GALLO): Okay.

18 CSX (MYRTIE): All right. Do you have any hazmat
19 personnel on scene with the fire department?

20 EMERGENCY DISPATCHER (GALLO): They are not on scene at
21 this point.

22 CSX (MYRTIE): Okay. All right. And what was your
23 dispatcher --

24 EMERGENCY DISPATCHER (GALLO): They have been, you
25 know, contacted and, you know, are activated.

1 CSX (MYRTIE): Okay.

2 EMERGENCY DISPATCHER (GALLO): Okay?

3 CSX (MYRTIE): And what was your name or number?

4 EMERGENCY DISPATCHER (GALLO): My name is Gallo.

5 CSX (MYRTIE): And what agency are you with?

6 EMERGENCY DISPATCHER (GALLO): I am with Gloucester
7 County Emergency Response, which is the 9-1-1 center,
8 communications and all.

9 CSX (MYRTIE): Okay. What's a good number for you in
10 case something (indiscernible)?

11 EMERGENCY DISPATCHER (GALLO): It's [REDACTED].

12 CSX (MYRTIE): Uh-huh.

13 EMERGENCY DISPATCHER (GALLO): [REDACTED].

14 CSX (MYRTIE): Uh-huh.

15 EMERGENCY DISPATCHER (GALLO): [REDACTED].

16 CSX (MYRTIE): Okay. Very good. Thank you.

17 EMERGENCY DISPATCHER (GALLO): All right? Bye.

18 (End of call.)

19 (Talking Clock Time: 07:17:00)

20 * * *

21 (Talking Clock Time: 07:17:20)

22 EMERGENCY DISPATCHER (GALLO): Communications.

23 DENNIS: Hey, it's Dennis.

24 EMERGENCY DISPATCHER (GALLO): What's up?

25 DENNIS: What do you got?

1 EMERGENCY DISPATCHER (GALLO): Huh?

2 DENNIS: What do you have?

3 (Talking Clock Time: 07:17:40)

4 EMERGENCY DISPATCHER (GALLO): I have a railroad bridge
5 collapsed in Paulsboro over the Mantua Creek. I have three tank
6 cars all compromised in the creek with vapors, and then three
7 additional box trucks that are still on land that are derailed.

8 DENNIS: All right. I'm up 17-0- -- Jack's out, so I'm
9 picking up his vehicle and then I'm going to respond.

10 EMERGENCY DISPATCHER (GALLO): I cannot -- I couldn't
11 hear you. Repeat that. What happened?

12 DENNIS: Jack is out of the state. I'm picking up his
13 vehicle and then I'm going to respond.

14 EMERGENCY DISPATCHER (GALLO): Okay.

15 DENNIS: What else do you got?

16 EMERGENCY DISPATCHER (GALLO): I got nothing so far.
17 This is only about 6 minutes old, 7 minutes old. 6:12 -- okay,
18 maybe it's 15 now, coming up on 15. REACT is notified.

19 DENNIS: Okay.

20 EMERGENCY DISPATCHER (GALLO): They are activating
21 their people.

22 DENNIS: Okay.

23 EMERGENCY DISPATCHER (GALLO): They'll be out there.

24 DENNIS: All right.

25 EMERGENCY DISPATCHER (GALLO): Winds are calm, out of

1 nowhere.

2 DENNIS: All right. Very good.

3 EMERGENCY DISPATCHER (GALLO): All right? Bye.

4 DENNIS: Thank you. See ya.

5 (End of call.)

6 (Talking Clock Time: 07:18:40)

7 * * *

8 (Talking Clock Time: 07:19:40)

9 MR. CLARK: Hey, it's Len.

10 EMERGENCY DISPATCHER: Yes.

11 MR. CLARK: Hey, I got the page on the rail incident.

12 I haven't looked into it. Are they requesting any resources from
13 anybody, or just was that notification?

14 EMERGENCY DISPATCHER: No, that was not notification.
15 We need a full response. These cars are compromised.

16 MR. CLARK: Okay. That was not in the page.

17 EMERGENCY DISPATCHER: Okay. Yeah, well, that's what
18 -- the page went out while I got interrupted.

19 MR. CLARK: Okay. All right. Notify the DEP hotline,
20 give the Coast Guard a call, let them call for DOT, so --

21 EMERGENCY DISPATCHER: Yeah. Well, I'm in the middle
22 of that. REACT was notified from Conrail. They're sending their
23 people.

24 MR. CLARK: Right.

25 EMERGENCY DISPATCHER: I'll let Coast Guard know. DEP

1 has also been notified.

2 MR. CLARK: Okay.

3 EMERGENCY DISPATCHER: All right?

4 MR. CLARK: Very good, sir. Thank you.

5 EMERGENCY DISPATCHER: Okay. Take care.

6 MR. CLARK: Bye.

7 (End of call.)

8 (Talking Clock Time: 07:19:40)

9 * * **

10 (Talking Clock Time: 07:21:20)

11 JACK: (Indiscernible) the hazmat team?

12 EMERGENCY DISPATCHER: Yes.

13 JACK: Okay. Now, Washington Township with a decon --

14 EMERGENCY DISPATCHER: I'm sorry. I can't hear you,

15 Jack.

16 JACK: Page out the hazmat team.

17 EMERGENCY DISPATCHER: Yeah.

18 JACK: And then page out the full -- like a tone page,

19 not one (indiscernible).

20 EMERGENCY DISPATCHER: Oh, general page them?

21 JACK: Yes. And tell the Washington Township --

22 EMERGENCY DISPATCHER: We want decon?

23 JACK: Yes.

24 EMERGENCY DISPATCHER: Okay. All right.

25 JACK: How bad is this? Are things leaking or no?

1 EMERGENCY DISPATCHER: Yes. Yeah, three --

2 JACK: Oh, no.

3 EMERGENCY DISPATCHER: -- the tank cars are
4 compromised. The boxcars reportedly are not.

5 JACK: Okay.

6 EMERGENCY DISPATCHER: The only tank car that they can
7 identify is 1086, which reads back it's vinyl chloride.

8 JACK: Vinyl chloride, okay.

9 EMERGENCY DISPATCHER: They don't know what the others
10 are.

11 JACK: Okay. Start -- notify the sheriff's department
12 that they need to be doing some evacuations. That's who's in
13 charge of the evacuations per our policy.

14 EMERGENCY DISPATCHER: Really?

15 JACK: Yeah.

16 EMERGENCY DISPATCHER: The sheriff's department?

17 JACK: Well, but we may need them.

18 EMERGENCY DISPATCHER: Okay.

19 JACK: And Lenny's aware of what's going on?

20 EMERGENCY DISPATCHER: Yeah, Lenny's already called me.

21 JACK: Okay. All right, very good.

22 EMERGENCY DISPATCHER: I staged the hazmat team at the
23 fire academy for now.

24 JACK: All right, great. All right.

25 EMERGENCY DISPATCHER: Okay? Because it's -- yeah, we

1 can shoot straight down Berkley or whatever.

2 JACK: Okay.

3 EMERGENCY DISPATCHER: All right?

4 JACK: I guess Dennis isn't available. Catlin (ph.) is
5 (indiscernible) --

6 (Talking Clock Time: 07:23:00)

7 JACK: -- he's administering a test. (Indiscernible),
8 so he's --

9 EMERGENCY DISPATCHER: He's administering what? A
10 test?

11 JACK: The EMD test, I think.

12 EMERGENCY DISPATCHER: Oh.

13 JACK: And Catlin's unavailable too.

14 EMERGENCY DISPATCHER: Lovely.

15 JACK: Yes.

16 EMERGENCY DISPATCHER: But Jay's coming to get a
17 vehicle or something and then he's going up.

18 JACK: He's supposed to have one.

19 EMERGENCY DISPATCHER: That's what he said, he's going
20 to pick it up.

21 JACK: Oh, okay. All right.

22 EMERGENCY DISPATCHER: And he'll go out. All right?

23 JACK: All right. Thanks.

24 EMERGENCY DISPATCHER: Okay. Bye.

25 (End of call.)

1 (Talking Clock Time: 07:23:40)

2 * * *

3 (Talking Clock Time: 07:26:00)

4 DENNIS: Communications, (indiscernible).

5 EMERGENCY DISPATCHER: Hi. This is (indiscernible).

6 DENNIS: Who do you have confirmation from so far?

7 Anyone?

8 EMERGENCY DISPATCHER: The new person.

9 DENNIS: Okay.

10 EMERGENCY DISPATCHER: (indiscernible). Like I said, I
11 talked to Jack.

12 DENNIS: (indiscernible) in training, Elliott's in
13 training.

14 EMERGENCY DISPATCHER: Yeah.

15 DENNIS: I got an EMD test at 8:30.

16 EMERGENCY DISPATCHER: I've talked to Jack.

17 DENNIS: Yeah, he's called in.

18 EMERGENCY DISPATCHER: Yeah, he's in the Poconos.

19 DENNIS: Yeah.

20 EMERGENCY DISPATCHER: But he's -- like I said, I
21 talked to him. REACT is started from CSX. They've got their
22 team. The team's assembling out of Valero.

23 DENNIS: Yes.

24 EMERGENCY DISPATCHER: And they're going over.

25 DENNIS: Okay.

1 EMERGENCY DISPATCHER: We've putting a page out. Like
2 I said, I put -- you know, and again, I'm hectic because I've got
3 so many things going on.

4 DENNIS: Oh, I know.

5 EMERGENCY DISPATCHER: And then I put the page out. It
6 is a full team response.

7 DENNIS: How many (indiscernible)

8 EMERGENCY DISPATCHER: At (indiscernible)?

9 DENNIS: How many, yeah, how many people can you use?

10 EMERGENCY DISPATCHER: I can use probably three --

11 DENNIS: All right. When you get a --

12 EMERGENCY DISPATCHER: -- two.

13 DENNIS: -- when you get a chance put out a page, put
14 out an all-call page to anybody who thinks they're a PST.

15 EMERGENCY DISPATCHER: Right.

16 DENNIS: To get their butts into the center.

17 EMERGENCY DISPATCHER: Okay.

18 DENNIS: As soon as I can free up from the EMD test --
19 Dennis, could you hold a second?

20 DENNIS: Yeah, go ahead.

21 EMERGENCY DISPATCHER: Disregard. They hung up.

22 DENNIS: All right. REACT's got their team going in
23 for CSX, right?

24 EMERGENCY DISPATCHER: Right.

25 DENNIS: And they're going to be the responsible folks

1 anyway.

2 EMERGENCY DISPATCHER: Right. But like I said, they've
3 already responded. Still I got to get the Coast Guard yet --

4 DENNIS: Yep.

5 EMERGENCY DISPATCHER: -- and then I'm going to go to
6 DOT.

7 DENNIS: Okay.

8 EMERGENCY DISPATCHER: And so --

9 DENNIS: All right. I'm at the fire academy.

10 EMERGENCY DISPATCHER: Right.

11 DENNIS: So if you need to speak to me, just send me a
12 page.

13 EMERGENCY DISPATCHER: All right.

14 DENNIS: All right, dude?

15 EMERGENCY DISPATCHER: Yeah.

16 DENNIS: I'll call you back in a few.

17 EMERGENCY DISPATCHER: Bye-bye.

18 DENNIS: Thanks.

19 (End of call.)

20 (Talking Clock Time: 07:27:40)

21 (Dialing.)

22 EMERGENCY DISPATCHER: Communications.

23 MALE SPEAKER: Hey, (indiscernible).

24 EMERGENCY DISPATCHER: Yes.

25 MALE SPEAKER: I'm just checking the hazmat job in

1 Paulsboro. Is that a full team response?

2 EMERGENCY DISPATCHER: Yes, it is.

3 MALE SPEAKER: (indiscernible) is that one of those
4 (indiscernible) things?

5 EMERGENCY DISPATCHER: I'm sorry?

6 MALE SPEAKER: Is that (indiscernible)?

7 EMERGENCY DISPATCHER: Yeah, I think that -- what it
8 is, we got -- you know, I don't know if you've been listening or
9 not, but it's three tank cars in the creek all compromised and
10 another four on ground. Of the ones on ground I think three of
11 them are boxes rather than tanker.

12 MALE SPEAKER: Okay. I'll be heading to Franklinville
13 to pick up a trailer and head that way. What's the staging area
14 where we go?

15 EMERGENCY DISPATCHER: I'm thinking the fire academy.
16 It's a half-mile evac area, so --

17 MALE SPEAKER: Okay.

18 EMERGENCY DISPATCHER: All right?

19 MALE SPEAKER: Thanks.

20 EMERGENCY DISPATCHER: Thanks.

21 (End of call.)

22 (Talking Clock time: 07:28:40)

23 * * *

24 (Talking Clock Time: 07:33:00)

25 (Phone ringing.)

1 COMMAND CENTER: Command Center, (indiscernible).

2 EMERGENCY DISPATCHER: Hey, how are you? It's
3 Gloucester County. You receive any calls yet for --

4 COMMAND CENTER: I'm sorry?

5 EMERGENCY DISPATCHER: Have you received any calls yet
6 for Paulsboro?

7 COMMAND CENTER: Paulsboro?

8 EMERGENCY DISPATCHER: Yeah, (indiscernible) if that's
9 a no, that's fine, I'll fill you in. If not, I don't want to
10 waste your time.

11 COMMAND CENTER: Nope. I have not.

12 EMERGENCY DISPATCHER: All right. We have a rail
13 bridge collapse over the Mantua Creek. We have three tank cars in
14 the water -- or five? I think I have three tank cars in the
15 water. Five tank cars? Okay, we have five in the water.

16 COMMAND CENTER: Tank cars? Is that what you're --

17 EMERGENCY DISPATCHER: Yeah, railroad tank cars --

18 COMMAND CENTER: Okay.

19 EMERGENCY DISPATCHER: -- in the water.

20 COMMAND CENTER: Okay.

21 EMERGENCY DISPATCHER: Multiple of those -- I'm not
22 sure all five, but I know more than one is compromised. Best we
23 can tell the contents are vinyl chloride -- DOT is notified. We
24 have REACT from the rail system notified. Our hazmat teams are
25 assembling and responding.

1 COMMAND CENTER: Have you called the National Response
2 Center?

3 EMERGENCY DISPATCHER: I believe that's REACT. That's
4 through CSX, right?

5 COMMAND CENTER: No.

6 EMERGENCY DISPATCHER: Okay. (Indiscernible).

7 COMMAND CENTER: (indiscernible) which number. Is that
8 the 424-8802?

9 EMERGENCY DISPATCHER: I am not sure.

10 COMMAND CENTER: Okay. All right, so you guys have to
11 also -- or whoever is on scene, call the National Response Center.

12 EMERGENCY DISPATCHER: 424-8802?

13 COMMAND CENTER: Yeah, 1-800-424-8802.

14 EMERGENCY DISPATCHER: Okay.

15 COMMAND CENTER: All right.

16 (To co-worker) Can you grab that for me Stuckey?

17 (To Dispatcher) We got a person in the water in the
18 Delaware River.

19 EMERGENCY DISPATCHER: Oh, lovely. Yeah, that's the
20 same way, we've got like two multiple vehicle crashes going and
21 all that good stuff too.

22 COMMAND CENTER: All right. So the railroad bridge
23 collapsed over Mantua Creek, three railroad tank cars in the
24 water --

25 EMERGENCY DISPATCHER: Right. And it'll be like the

1 Paulsboro/West Deptford border.

2 (Talking Clock Time: 07:35:00)

3 COMMAND CENTER: The Paulsboro/West Deptford border.

4 All right.

5 EMERGENCY DISPATCHER: All right?

6 COMMAND CENTER: Is your callback number 215-**** PII ****?

7 EMERGENCY DISPATCHER: No. Nope. It is **** PII **** --

8 COMMAND CENTER: Okay.

9 EMERGENCY DISPATCHER: -- **** PII ****.

10 COMMAND CENTER: Okay.

11 EMERGENCY DISPATCHER: All right?

12 COMMAND CENTER: Thank you, sir.

13 EMERGENCY DISPATCHER: Thanks. Bye now.

14 COMMAND CENTER: Okay. Bye.

15 (End of call.)

16 * * *

17 (Talking Clock Time: 07:36:40)

18 RECORDED MESSAGE: Thank you for calling the National
19 Response Center. If this is regarding an actual or potential
20 release of hazardous materials, an oil spill, maritime security,
21 or railroad incident, please stay on the line and the next
22 available watchstander will be with you momentarily. If this
23 involves a medical emergency or life-threatening situation, please
24 call 9-1-1 before making this notification. You may also make a
25 report over the Internet at www.nrc.uscg.mil. Click on services,

1 then on web reports. For quality assurance your call may be
2 recorded.

3 Thank you for calling the National Response Center. If
4 this is regarding an actual or potential release of hazardous
5 material, an oil spill, maritime security, or a railroad
6 incident --

7 MS. HUGGINS: National Response Center. How can I help
8 you?

9 EMERGENCY DISPATCHER: How are you? This is Gloucester
10 County, New Jersey.

11 MS. HUGGINS: Um-hum.

12 EMERGENCY DISPATCHER: I don't know, you may have
13 received calls from other (indiscernible). We have a railroad
14 bridge collapse with five tank cars in the water, more than one
15 being compromised.

16 MS. HUGGINS: Hold on just a second. Okay?

17 Okay. I just called out to my other watchstanders. It
18 doesn't sound like anybody's gotten that call yet, so --

19 EMERGENCY DISPATCHER: Okay. Yeah, it's still less
20 than a half hour old at this point.

21 MS. HUGGINS: Okay. And would you have a release of
22 materials involved?

23 EMERGENCY DISPATCHER: There is a release of materials.
24 To our knowledge that is 1086, vinyl chloride.

25 MS. HUGGINS: Okay. Let me get your phone number, area

1 code first, to start this report.

2 EMERGENCY DISPATCHER: Okay. 856-****PII****.

3 MS. HUGGINS: Operator ****PII****?

4 EMERGENCY DISPATCHER: I'm sorry?

5 MS. HUGGINS: What's your operator number?

6 EMERGENCY DISPATCHER: ****PII****

7 MS. HUGGINS: ****PII****.

8 EMERGENCY DISPATCHER: Is my number.

9 MS. HUGGINS: And do you know if this was an Amtrak

10 train or a --

11 EMERGENCY DISPATCHER: CSX, I believe.

12 MS. HUGGINS: CSX.

13 EMERGENCY DISPATCHER: Yeah, they have REACT notified.

14 It's in the area of refineries. The hazmat teams from our county

15 team is en route for hazmat, but also the team out of Valero's

16 refinery.

17 MS. HUGGINS: All right. We'll get all that in just a

18 second.

19 EMERGENCY DISPATCHER: Okay.

20 MS. HUGGINS: What's the -- do you have an approximate

21 location or --

22 EMERGENCY DISPATCHER: We're using ****PII**** ****PII**** East

23 Jefferson Street, Paulsboro, New Jersey.

24 MS. HUGGINS: And when did the call initially come to

25 (indiscernible)?

1 (Talking Clock Time: 07:39:00)

2 EMERGENCY DISPATCHER: Ah, come on. Everything's slow.
3 The initial report was at 7:04.

4 And this is the -- if you need it, it's the bridge that
5 goes over Mantua (indiscernible).

6 MS. HUGGINS: Does that lead directly into the Delaware
7 River?

8 EMERGENCY DISPATCHER: Yes, it does. From where it
9 is --

10 MS. HUGGINS: And there's five tank cars?

11 EMERGENCY DISPATCHER: Right. There's more than that.
12 There's five in the creek.

13 MS. HUGGINS: Okay.

14 EMERGENCY DISPATCHER: We know that there's also box
15 trucks that are involved, or boxcars.

16 MS. HUGGINS: And at least one of those tank cars is --
17 (Talking Clock Time: 07:40:20)

18 EMERGENCY DISPATCHER: At least one. Now, that's --
19 you know, like we can only see so much of it. You know, until we
20 get people in suits to walk down there to get a better eye view of
21 what's up.

22 MS. HUGGINS: And what's the material that you have
23 (indiscernible)?

24 EMERGENCY DISPATCHER: I'm sorry?

25 MS. HUGGINS: What's the material again that was in

1 that tank car?

2 EMERGENCY DISPATCHER: The one that -- the stuff we
3 could see and according to the conductor it's 1086, which is vinyl
4 chloride.

5 (Talking Clock Time: 07:41:00)

6 (Pause.)

7 EMERGENCY DISPATCHER: (To co-worker) Where are they
8 putting those people?

9 EMERGENCY DISPATCHER 2: Right now they are at
10 Paulsboro Marine Terminal.

11 MS. HUGGINS: Do you know of any other material that
12 might -- that may have gone into the water besides vinyl chloride?

13 EMERGENCY DISPATCHER: Not that we're -- not that we're
14 aware of or can identify.

15 MS. HUGGINS: Understood. Okay. Have there been any
16 injuries?

17 EMERGENCY DISPATCHER: There's been no physical injury
18 at this point.

19 MS. HUGGINS: Okay. Any evacuation of the area?

20 EMERGENCY DISPATCHER: They are beginning an evacuation
21 of that area.

22 MS. HUGGINS: What kind of radius are we looking at?

23 EMERGENCY DISPATCHER: According to guidebooks it's a
24 half mile.

25 MS. HUGGINS: A half mile, and it's all the residents

1 in that area?

2 EMERGENCY DISPATCHER: That -- yeah, that would be the
3 residents. On one side it's pretty much all marsh, so that
4 shouldn't (indiscernible). That's into the West Deptford area.
5 But in Paulsboro is a heavy population density.

6 Right now our winds are calm with no true direction.
7 They're variable.

8 MS. HUGGINS: What's the approximate air temperature?

9 EMERGENCY DISPATCHER: Somewhere in the high 30s. I
10 believe it's like 38 degrees or so.

11 MS. HUGGINS: Okay. And you've got hazmat crews en
12 route or are they on scene already?

13 EMERGENCY DISPATCHER: No, we have hazmat all en route.
14 No one has arrived that is specifically hazmat. Fire departments
15 are on location, but there's no specifically hazmat.

16 MS. HUGGINS: Do you know any other agencies that have
17 been notified or are en route besides the fire department?

18 EMERGENCY DISPATCHER: Well, the fire department,
19 police department, sheriff's department, our county hazmat team,
20 the Valero -- well, what used to be -- now I believe it's
21 Paulsboro Refinery hazmat team. And I believe, you know, the
22 product was coming out of that way. I'm not sure, but --

23 MS. HUGGINS: Now, has that -- is Paulsboro Refinery,
24 that hazmat crew has been alerted. Are they going to help out as
25 well?

1 EMERGENCY DISPATCHER: Oh, absolutely. Yeah. Yeah,
2 they are -- you know, they are a part of the county team that
3 (indiscernible) our county team.

4 MS. HUGGINS: All right. Let me backtrack through.
5 You said no to injuries, no fatalities, no -- no fires, just
6 evacuation starting of the half mile of neighborhood?

7 EMERGENCY DISPATCHER: I'm sorry. I'm sorry, I wasn't
8 (indiscernible) --

9 (Talking Clock Time: 07:44:00)

10 MS. HUGGINS: That's fine. No, that's okay. I
11 understand how that is. I just wanted to backtrack a little bit
12 and make sure that there were no fires, injuries, or fatalities
13 reported.

14 EMERGENCY DISPATCHER: Right. There has -- there have
15 been no ignition or anything at this point. There have been no
16 injuries to civilians or the train crew.

17 MS. HUGGINS: Okay.

18 EMERGENCY DISPATCHER: The train crew is all accounted
19 for and is standing and talking with the fire (indiscernible).

20 (Talking Clock Time: 07:44:20)

21 MS. HUGGINS: Okay. I think I've got all the
22 information that I can get from your agency. Now, they didn't
23 provide you any information with regard to the train, train
24 number, locomotives, anything like that, right?

25 EMERGENCY DISPATCHER: No, not at this point. Again,

1 like I said we're still in (indiscernible) stage.

2 MS. HUGGINS: Okay. Let me give you a report number
3 and I'll let you get back to your work there.

4 EMERGENCY DISPATCHER: Okay. Go ahead.

5 MS. HUGGINS: 1031 --

6 EMERGENCY DISPATCHER: 1031.

7 MS. HUGGINS: -- 908.

8 EMERGENCY DISPATCHER: 908. Is that it?

9 MS. HUGGINS: Yes, that should be it.

10 EMERGENCY DISPATCHER: Okay, 1 -- okay, 1031908?

11 MS. HUGGINS: Yep. Yeah, that's --

12 EMERGENCY DISPATCHER: Okay. Yeah, your --

13 MS. HUGGINS: -- the whole number.

14 EMERGENCY DISPATCHER: The sound of your voice it
15 sounded like there was more coming.

16 MS. HUGGINS: No. I do want to ask, though, has media
17 latched onto this yet?

18 EMERGENCY DISPATCHER: Oh, yeah. They're all over us,
19 but we're not giving any -- they're basically (indiscernible).

20 MS. HUGGINS: Okay. Is this, is this from the local
21 area or are we --

22 EMERGENCY DISPATCHER: So far it's been local, but
23 there -- you know, I mean, this is -- we are a suburb of
24 Philadelphia, so it's a network affiliate, so --

25 MS. HUGGINS: Okay.

1 EMERGENCY DISPATCHER: You know, it won't be long
2 before the networks grab.

3 MS. HUGGINS: All right.

4 EMERGENCY DISPATCHER: And we're kind of staving them
5 off until we have a formal CIO in the area.

6 MS. HUGGINS: Gotcha.

7 EMERGENCY DISPATCHER: All right?

8 MS. HUGGINS: All right. Thank you for the
9 information.

10 EMERGENCY DISPATCHER: Thank you.

11 MS. HUGGINS: I'll go ahead and pass it along.

12 EMERGENCY DISPATCHER: And your name or number?

13 MS. HUGGINS: My name's Huggins, H-u-g-g-i-n-s.

14 EMERGENCY DISPATCHER: Okay. Thank you. I appreciate
15 it.

16 MS. HUGGINS: You're welcome.

17 EMERGENCY DISPATCHER: Bye now.

18 MS. HUGGINS: Bye-bye.

19 (End of call.)

20 (Talking Clock Time: 07:46:00)

21 * * *

22 (Talking Clock Time: 07:49:40)

23 (Dialing.)

24 RECORDED MESSAGE: Thank you for calling Solvay

25 Solexis, West Deptford, New Jersey. Our normal business hours are

1 from 8 a.m. to 5 p.m., Eastern Standard Time, Monday through
2 Friday. If you know your party's extension you may dial it at any
3 time during this greeting by dialing star plus your party's four-
4 digit extension number. If this is an emergency, please press 1.

5 To reach --

6 (Dialing; phone ringing.)

7 SOLVAY EMPLOYEE: Solvay Polymers. Good morning.

8 EMERGENCY DISPATCHER: Hey, how are you? This is
9 Gloucester County Emergency Response.

10 SOLVAY EMPLOYEE: All right.

11 EMERGENCY DISPATCHER: Give you a heads up. I don't
12 know if you're aware of it or not, but the rail bridge collapsed
13 over the Mantua Creek.

14 SOLVAY EMPLOYEE: I did -- I was not aware.

15 EMERGENCY DISPATCHER: Okay. There are five tank cars
16 compromised in the creek. As far as we know it is vinyl chloride.

17 SOLVAY EMPLOYEE: Um-hum.

18 EMERGENCY DISPATCHER: Okay, they're vapping, and --

19 SOLVAY EMPLOYEE: Hold on. Hold on just a second. Hold
20 on. Hold on just a second.

21 (Page to Mr. Cattuso) **** PII ****, what extension
22 are you near?

23 I'm going to transfer this call. Hold on just a
24 second.

25 EMERGENCY DISPATCHER: Okay.

1 SOLVAY EMPLOYEE: Hello, Justin?

2 EMERGENCY DISPATCHER: Hello.

3 MR. CATTUSO: Hello.

4 (Talking Clock Time: 07:51:20)

5 EMERGENCY DISPATCHER: How are you?

6 MR. CATTUSO: Good.

7 EMERGENCY DISPATCHER: It's Gloucester County.

8 MR. CATTUSO: Hey, how you doing?

9 EMERGENCY DISPATCHER: All right. I'll give you a

10 heads up here. The railroad bridge over Mantua Creek has

11 collapsed.

12 MR. CATTUSO: Oh, **** Wow.

13 EMERGENCY DISPATCHER: We've got five tank cars in the

14 water.

15 MR. CATTUSO: Oh, ****

16 EMERGENCY DISPATCHER: They are off-gassing, and the

17 wind is headed your way.

18 MR. CATTUSO: Okay. What's, what's in the --

19 EMERGENCY DISPATCHER: To our knowledge it's vinyl

20 chloride.

21 MR. CATTUSO: Okay, what precautions do we take for our

22 plant?

23 EMERGENCY DISPATCHER: Okay. I'm not sure -- I'm

24 looking more for the effect that it would have on like your stuff.

25 What's --

1 MR. CATTUSO: That's what I mean. Do we have
2 anything --

3 EMERGENCY DISPATCHER: All -- like I said, as we -- at
4 this point all we know is that it is vinyl chloride in one of the
5 tanks.

6 MR. CATTUSO: Okay.

7 EMERGENCY DISPATCHER: They're reporting it possibly
8 (indiscernible), you know, for all cars.

9 (Talking Clock Time: 07:52:00)

10 MR. CATTUSO: Okay.

11 EMERGENCY DISPATCHER: Some of the cars are under
12 water. We can't tell.

13 MR. CATTUSO: Okay. So none of the cars are our rail
14 cars then?

15 EMERGENCY DISPATCHER: No, none of it's yours. I'm
16 just giving you the heads up on it.

17 MR. CATTUSO: Okay. Is there anything you think we
18 need to do with our facilities?

19 EMERGENCY DISPATCHER: I don't know -- you know, I
20 really can't tell you that. I don't know the policy, you know, of
21 your place. I think, you know, you have air monitors in place
22 (indiscernible).

23 (Talking Clock Time: 07:52:20)

24 MR. CATTUSO: Okay.

25 EMERGENCY DISPATCHER: But that's -- winds are calm.

1 You know, winds are calm at this point --

2 MR. CATTUSO: Okay.

3 EMERGENCY DISPATCHER: -- and it seems to be pretty
4 much laying on the creek.

5 MR. CATTUSO: Okay.

6 EMERGENCY DISPATCHER: But wind direction is toward
7 you.

8 MR. CATTUSO: Okay. Who's running the show down there?

9 EMERGENCY DISPATCHER: At this point it's still, I
10 believe, EM-17 or the Paulsboro Emergency Management.

11 MR. CATTUSO: Okay.

12 EMERGENCY DISPATCHER: We have hazmat teams out of
13 Valero's refinery. We have --

14 MR. CATTUSO: Okay.

15 EMERGENCY DISPATCHER: -- county hazmat.

16 MR. CATTUSO: Okay.

17 EMERGENCY DISPATCHER: Also REACT's been notified --
18 they're going out -- Coast Guard, all those good people.

19 MR. CATTUSO: Okay. Where are they putting --

20 EMERGENCY DISPATCHER: And National Response has been
21 told.

22 MR. CATTUSO: Do you know where they're setting up
23 their command post?

24 EMERGENCY DISPATCHER: We're moving -- our stuff, we're
25 putting it at the Gloucester County fire academy.

1 MR. CATTUSO: Okay.

2 EMERGENCY DISPATCHER: But their command post right now
3 is in the backyard, in the hot zone, and we're trying to get
4 everybody out.

5 MR. CATTUSO: Okay.

6 EMERGENCY DISPATCHER: But you know how it runs.

7 MR. CATTUSO: Can I give you a cell phone number?

8 EMERGENCY DISPATCHER: Yeah, sure.

9 MR. CATTUSO: PII --

10 EMERGENCY DISPATCHER: Okay.

11 MR. CATTUSO: -- **PII**.

12 EMERGENCY DISPATCHER: And your name?

13 MR. CATTUSO: Justin --

14 (Talking Clock Time: 07:53:20)

15 MR. CATTUSO: -- last name C-a-t-t-u-s-o.

16 EMERGENCY DISPATCHER: Okay. All right.

17 MR. CATTUSO: Okay?

18 EMERGENCY DISPATCHER: Yep, anything I hear, I'll let
19 you know.

20 MR. CATTUSO: Okay. Thank you.

21 EMERGENCY DISPATCHER: Bye.

22 MR. CATTUSO: Bye.

23 (End of call.)

24 * * *

25 (Talking Clock Time: 07:54:20)

1 EMERGENCY DISPATCHER (ANDY): Communications.

2 SPEAKER: Yeah, are you in charge today, Andy?

3 EMERGENCY DISPATCHER (ANDY): Yes.

4 SPEAKER: Gee, just think, you wanted a quiet Friday,
5 right?

6 EMERGENCY DISPATCHER (ANDY): Yeah.

7 SPEAKER: Yeah, so did I. Can you do me a favor? Can
8 you contact the Red Cross? I have some residents that I'm going
9 to start putting in the Paulsboro firehouse.

10 EMERGENCY DISPATCHER (ANDY): Okay. What's the
11 distance from the scene to that? Do you know?

12 SPEAKER: About half a mile, I guess, quarter mile.

13 EMERGENCY DISPATCHER (ANDY): Yeah, half mile is what
14 this **** guidebook is saying for this ****

15 SPEAKER: Yeah, we should be good. We're not sure now
16 if it's the fog that's laying on the creek or what it is, but
17 we're going to use the firehouse for now.

18 EMERGENCY DISPATCHER (ANDY): Okay. So you're starting
19 to (indiscernible) --

20 (Talking Clock Time: 07:55:00)

21 EMERGENCY DISPATCHER (ANDY): -- in the Paulsboro
22 firehouse. That's Delaware Street, right?

23 SPEAKER: Thomson Avenue.

24 EMERGENCY DISPATCHER (ANDY): Thomson Avenue?

25 SPEAKER: Thomson and Swedesboro Avenues. I'm having

1 some residents in here now that the police had to --

2 EMERGENCY DISPATCHER (ANDY): Okay.

3 (Talking Clock Time: 07:55:20)

4 SPEAKER: -- (indiscernible) evacuated.

5 EMERGENCY DISPATCHER (ANDY): Right.

6 SPEAKER: What we have used our alert warning system to

7 tell people to shelter in place.

8 EMERGENCY DISPATCHER (ANDY): The one that talks?

9 SPEAKER: Yes.

10 EMERGENCY DISPATCHER (ANDY): Okay. I don't think that

11 works.

12 SPEAKER: Yes, it does.

13 EMERGENCY DISPATCHER (ANDY): Oh, they fixed it?

14 SPEAKER: Yep.

15 EMERGENCY DISPATCHER (ANDY): Oh. Where is it?

16 SPEAKER: It's at the borough hall.

17 EMERGENCY DISPATCHER (ANDY): Oh, you're going to do

18 it? Okay.

19 SPEAKER: Yeah, I've already done that.

20 EMERGENCY DISPATCHER (ANDY): Oh, okay.

21 SPEAKER: No, I'm not using his deals. I have my own.

22 EMERGENCY DISPATCHER (ANDY): I'm going to kill

23 Armstrong --

24 SPEAKER: My system already worked.

25 EMERGENCY DISPATCHER (ANDY): -- I swear the ****

1 SPEAKER: No, mine already worked. Mine --

2 EMERGENCY DISPATCHER (ANDY): Okay.

3 SPEAKER: I've already made the announcement twice.

4 EMERGENCY DISPATCHER (ANDY): All right.

5 SPEAKER: And we're going to use this for the police
6 too, so we're probably going to need a canteen unless the Red
7 Cross can do all that.

8 EMERGENCY DISPATCHER (ANDY): All right. All right,
9 let me get that working then, Glenn (ph.)

10 SPEAKER: All right, thanks.

11 EMERGENCY DISPATCHER (ANDY): All right. Bye.

12 SPEAKER: All right. Bye.

13 (End of call.)

14 (Talking Clock Time: 07:56:00]

15 * * *

16 (Talking Clock Time: 07:59:00)

17 EMERGENCY DISPATCHER (ANDY): Communications, Andy.

18 SPEAKER: (Indiscernible).

19 EMERGENCY DISPATCHER (ANDY): Put a page out?

20 SPEAKER: Not me. What's going on?

21 EMERGENCY DISPATCHER (ANDY): The railroad bridge over
22 Mantua Creek has collapsed. I've got five tank cars of vinyl
23 chloride in the creek. They're apparently compromised. I've got
24 rail cars overturned on the land leading to the rail bridge.

25 SPEAKER: Wonderful. So you need Field Com t and all

1 that crap?

2 EMERGENCY DISPATCHER (ANDY): I have a (indiscernible)
3 and -- yeah, well, Field Com, yes, and I also need people for the
4 room, that's why it's four. But Field Com's got to out and --

5 SPEAKER: All right. Where do you want me? I can come
6 in for a little bit.

7 EMERGENCY DISPATCHER (ANDY): Well, Field Com is still
8 here.

9 SPEAKER: Okay.

10 EMERGENCY DISPATCHER (ANDY): Carl took CBRNE.

11 SPEAKER: Okay. Do you want me to come and drive the
12 truck then?

13 EMERGENCY DISPATCHER (ANDY): Yeah, either you or
14 Kevin, because Kevin's coming in too, so -- you know, you guys get
15 here --

16 SPEAKER: Then Kevin's on his way?

17 EMERGENCY DISPATCHER (ANDY): Yeah. Well --

18 SPEAKER: I can do --

19 EMERGENCY DISPATCHER (ANDY): -- he's got get dressed
20 and everything too.

21 SPEAKER: I could do one of two things. I can either
22 go here or go there. What do you want?

23 EMERGENCY DISPATCHER (ANDY): You might as well go
24 there. At this point, you know, CBRNE and all is staging at the
25 fire academy.

1 SPEAKER: Okay.

2 EMERGENCY DISPATCHER (ANDY): Okay. It's a half mile
3 evac.

4 SPEAKER: Okay. So I'll go to the fire academy and
5 meet there.

6 EMERGENCY DISPATCHER (ANDY): Yeah, go to the fire
7 academy. I'll send Kevin there, and if they want to move that
8 elsewhere then we can do it from there.

9 SPEAKER: All right. I'll get dressed and head to the
10 fire academy.

11 EMERGENCY DISPATCHER (ANDY): Okay.

12 SPEAKER: All right, Andy.

13 (End of call.)

14 (Talking Clock Time: 08:00:20)

15 * * *

16 (Talking Clock Time: 08:03:00)

17 (Phone ringing.)

18 RECORDED MESSAGE: Hi, this is Alan Richter of
19 Conrail's Risk Management Department. I'm not in the office to
20 take your call today, so if you'd like to leave a message please
21 do so at the tone and I'll get back to you as soon as I can. If
22 you have an urgent environmental or hazardous material matter
23 please contact the supervisor of train operations at area code
24 **** PII **** so that the appropriate parties can be notified.
25 Thanks.

1 EMERGENCY DISPATCHER: Hey, Mr. Richter, if you can,
2 give Gloucester County a call. It's **** PII ****, in reference to
3 a derailment. Thanks.

4 (End of call.)

5 (Talking Clock Time: 08:04:20)

6 * * *

7 (Talking Clock Time: 08:05:40)

8 EMERGENCY DISPATCHER: Communications.

9 TERRY: Hey, it's Terry.

10 EMERGENCY DISPATCHER: Yeah.

11 TERRY: I'm on my way in.

12 EMERGENCY DISPATCHER: Okay, have -- yeah, okay.

13 TERRY: All right. They said they called for four and
14 I just left the class and then I told her to head in.

15 EMERGENCY DISPATCHER: All right. I got two already
16 here. If you can go get Field Com (indiscernible) hot zone.

17 TERRY: What, Field Com's on the way?

18 EMERGENCY DISPATCHER: No. No, not yet. I don't have
19 anybody to drive it yet.

20 TERRY: Where do they want --

21 EMERGENCY DISPATCHER: I'm not send -- I can't --

22 TERRY: -- (indiscernible).

23 EMERGENCY DISPATCHER: -- I'm not sending anybody out
24 of the room. You're already at the fire academy aren't you?

25 TERRY: I'm at the fire academy.

1 EMERGENCY DISPATCHER: And I forgot you were all there.
2 TERRY: Yeah, I'm in the --
3 EMERGENCY DISPATCHER: (indiscernible).
4 TERRY: -- class. This is our last day, so we're out.
5 EMERGENCY DISPATCHER: Bill Ross is headed that way
6 too, so. Oh, well.
7 TERRY: Which way?
8 EMERGENCY DISPATCHER: To the fire academy.
9 TERRY: What's he doing there?
10 EMERGENCY DISPATCHER: He's going to meet Field Com.
11 TERRY: Oh, Field Com's on the way?
12 EMERGENCY DISPATCHER: No. Kevin's on his way here for
13 Field Com.
14 TERRY: Oh, okay.
15 EMERGENCY DISPATCHER: And **** PII **** was headed
16 straight there.
17 TERRY: What do you want me to do?
18 EMERGENCY DISPATCHER: **** PII **** Ross
19 in the room.
20 TERRY: Huh?
21 EMERGENCY DISPATCHER: Yeah, I mean, I'd rather have
22 you come in here because you're more helpful.
23 TERRY: Whatever you -- if that's what you want me to
24 do, that's fine. I'm on my way.
25 EMERGENCY DISPATCHER: Yeah, you're more helpful.

1 TERRY: Okay.

2 EMERGENCY DISPATCHER: Plus that way you don't have to
3 breathe the ****

4 Any idea how to put out a verbal (indiscernible)?

5 TERRY: Absolutely not.

6 EMERGENCY DISPATCHER: Okay.

7 TERRY: (Indiscernible)

8 EMERGENCY DISPATCHER: (To co-worker) What?

9 (To Terry) All right. All right, I'll see you in a
10 bit.

11 TERRY: All right. I'm on my way.

12 (End of call.)

13 * * *

14 (Talking Clock Time: 08:11:00)

15 (Dialing; phone ringing.)

16 POLYONE: Good morning, Patrick (ph.) Town Industrial
17 Complex, can I help you?

18 EMERGENCY DISPATCHER: Hi, is this PolyOne?

19 POLYONE: Yes, it is.

20 EMERGENCY DISPATCHER: This is Gloucester County. We
21 have a train derailment in Paulsboro.

22 POLYONE: Okay.

23 EMERGENCY DISPATCHER: And the tank cars are marked as
24 vinyl chloride. And emergency management in this area said that
25 you guys may have meters?

1 [POLYONE: Hold on, I'm going to transfer you to Oxy.
2 Hold on, please.

3 EMERGENCY DISPATCHER: (To co-worker) Yeah, tell them
4 shelter in place. Huh?

5 (Phone ringing.)

6 EMERGENCY DISPATCHER: (To co-worker) In place means
7 where they're at.

8 POLYONE: Console (ph.).

9 EMERGENCY DISPATCHER: (Speaking to co-worker) Okay,
10 in place means where they are. Tell them shelter in place and
11 because of the derailment.

12 (To PolyOne) Hi, how are you?

13 POLYONE: Good.

14 EMERGENCY DISPATCHER: Sorry about that. We have a
15 train derailment in Paulsboro.

16 POLYONE: Okay.

17 EMERGENCY DISPATCHER: The tank cars are labeled as
18 vinyl chloride.

19 POLYONE: Okay.

20 EMERGENCY DISPATCHER: And emergency management in this
21 area said that you guys may have some meters to detect vinyl
22 chloride.

23 POLYONE: Okay, I guess I've got to get our
24 transportation guy involved in that. Is there a number he needs
25 to call?

1 EMERGENCY DISPATCHER: Okay. Well, he can call here
2 again. What we're looking to do is see if we can borrow some
3 meters or have somebody run some meters up this way.

4 POLYONE: Okay.

5 EMERGENCY DISPATCHER: Because nobody has anything
6 specific to vinyl chloride.

7 POLYONE: Let me get your phone number.

8 EMERGENCY DISPATCHER: It is [REDACTED].

9 POLYONE: Okay.

10 EMERGENCY DISPATCHER: [REDACTED].

11 POLYONE: [REDACTED].

12 EMERGENCY DISPATCHER: [REDACTED].

13 POLYONE: [REDACTED].

14 EMERGENCY DISPATCHER: Okay?

15 POLYONE: And you said it's in Paulsboro?

16 EMERGENCY DISPATCHER: Well, yeah, it's the Mantua
17 Creek between Paulsboro and West Deptford.

18 POLYONE: Okay.

19 EMERGENCY DISPATCHER: The bridge itself had collapsed.

20 POLYONE: Okay. [REDACTED]?

21 EMERGENCY DISPATCHER: Right.

22 POLYONE: Got you.

23 EMERGENCY DISPATCHER: Thank you.

24 POLYONE: All right, bye.

25 (End of call.)

1 * * *

2 (Talking Clock Time: 08:13:00)

3 EMERGENCY DISPATCHER: Yo.

4 SPEAKER: That request for Miller Environmental to do
5 booming?

6 EMERGENCY DISPATCHER: I don't know. I didn't hear it.

7 SPEAKER: Well, it --

8 EMERGENCY DISPATCHER: I'm sorry. I'm in the middle of
9 all the other **** Why?

10 SPEAKER: I'm sure. It just went through to -- for
11 (indiscernible).

12 (Talking Clock Time: 08:13:20)

13 SPEAKER: They requested Miller Environmental to do
14 booming inside the creek. Can the Coast Guard not get in there?

15 EMERGENCY DISPATCHER: I don't think Coast Guard's even
16 on scene yet.

17 SPEAKER: Okay. I mean, they should be able to handle
18 that whole booming thing --

19 EMERGENCY DISPATCHER: Okay.

20 SPEAKER: -- rather than putting Miller in there.

21 EMERGENCY DISPATCHER: All right.

22 SPEAKER: So --

23 EMERGENCY DISPATCHER: Yeah, I don't know that we've
24 put something out. I'll check with Coast Guard.

25 SPEAKER: Yeah. See if they can get into the creek and

1 set up and a boom in operation --

2 EMERGENCY DISPATCHER: Right.

3 SPEAKER: -- before we go through to Miller.

4 EMERGENCY DISPATCHER: Okay.

5 SPEAKER: All right?

6 EMERGENCY DISPATCHER: All right.

7 SPEAKER: Thanks, man.

8 EMERGENCY DISPATCHER: Bye.

9 SPEAKER: See ya.

10 (End of call.)

11 * * *

12 (Talking Clock Time: 08:15:20)

13 BRICE: Hey, what's up? It's Brice.

14 EMERGENCY DISPATCHER: Yeah.

15 BRICE: Where's -- the fire academy is like a freak'n

16 circus over here. Where is the hazmat team, where are we

17 mustering up?

18 EMERGENCY DISPATCHER: At the fire academy itself.

19 BRICE: Okay.

20 (Talking Clock Time: 08:15:40)

21 EMERGENCY DISPATCHER: And CBRNE 1 is on the way, so I

22 guess look for the big white truck when it gets there, is the

23 easiest thing to do, Brice.

24 BRICE: I'll give you a heads up, they ain't fitting

25 CBRNE 1 in here.

1 EMERGENCY DISPATCHER: No? Well, then they'll put it
2 next door at the fire marshal.

3 BRICE: That's kind of where I'm at right now.

4 EMERGENCY DISPATCHER: Yeah.

5 BRICE: I don't know if you maybe want to advise them
6 and see if we can get (indiscernible). They got --

7 EMERGENCY DISPATCHER: Well --

8 BRICE: -- all the, all the counties EMS units are
9 there and I spot like four, three or four life support vehicles.

10 EMERGENCY DISPATCHER: Right.

11 BRICE: And a bunch of POVs. You're never going to fit
12 that in there, so --

13 EMERGENCY DISPATCHER: All right, well --

14 BRICE: -- I don't know if we can get out in front of
15 it and maybe move it to --

16 EMERGENCY DISPATCHER: Yeah, we'll see what we can do.

17 BRICE: I'm over, I'm over at the communications center
18 now and the parking lot's clear.

19 EMERGENCY DISPATCHER: The new communications center?

20 BRICE: Right.

21 EMERGENCY DISPATCHER: Yeah, that's what I said, that's
22 where the fire marshal office is.

23 BRICE: Right.

24 EMERGENCY DISPATCHER: And you said it's clear, right?

25 BRICE: Yes.

1 Paulsboro.

2 EMERGENCY DISPATCHER: Which parking lot?

3 UNIDENTIFIED SPEAKER: The old Ames parking lot.

4 EMERGENCY DISPATCHER: Ames? Oh, okay.

5 UNIDENTIFIED SPEAKER: Yeah.

6 EMERGENCY DISPATCHER: All right.

7 UNIDENTIFIED SPEAKER: And we'll go from there.

8 EMERGENCY DISPATCHER: Okay.

9 UNIDENTIFIED SPEAKER: Kevin -- I already talked to

10 Kevin. He's on his way now.

11 EMERGENCY DISPATCHER: All right.

12 UNIDENTIFIED SPEAKER: And he's just going to go in,

13 grab the truck, and bail.

14 EMERGENCY DISPATCHER: Okay.

15 UNIDENTIFIED SPEAKER: All right?

16 EMERGENCY DISPATCHER: All right.

17 UNIDENTIFIED SPEAKER: How you making out as far as

18 personnel? Okay?

19 EMERGENCY DISPATCHER: Yeah, we should have two people

20 here shortly.

21 UNIDENTIFIED SPEAKER: Okay.

22 EMERGENCY DISPATCHER: All right?

23 UNIDENTIFIED SPEAKER: Very good.

24 EMERGENCY DISPATCHER: All right.

25 UNIDENTIFIED SPEAKER: Anything, just give me a page.

1 EMERGENCY DISPATCHER: All right.

2 UNIDENTIFIED SPEAKER: Bye.

3 (End of call.)

4 (Phone ringing.)

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1 Paulsboro Incoming Calls 5811TS

2 (Talking Clock Time: 07:09:08)

3 EMERGENCY DISPATCHER (TAYLOR): Communications, Taylor.

4 UNIDENTIFIED SPEAKER: Copy that. Propane tanker
5 that's overturned and leaking.

6 EMERGENCY DISPATCHER (TAYLOR): Propane from the leak?

7 UNIDENTIFIED SPEAKER: Yep.

8 EMERGENCY DISPATCHER (TAYLOR): All right. How many?

9 UNIDENTIFIED SPEAKER: One so far. We're -- they're
10 trying to do whatever they can.

11 EMERGENCY DISPATCHER (TAYLOR): Okay.

12 UNIDENTIFIED SPEAKER: All right.

13 EMERGENCY DISPATCHER (TAYLOR): All right.

14 (Talking Clock Time: 07:09:20)

15 * * *

16 (Talking Clock Time: 07:35:40)

17 EMERGENCY DISPATCHER: (Indiscernible).

18 JOE: Yes.

19 EMERGENCY DISPATCHER: I have 18 plus affected by the
20 vapors right now at the Paulsboro Marine Terminal.

21 JOE: Ah, awesome. Where --

22 EMERGENCY DISPATCHER: 82-35 is on a call.

23 JOE: Okay.

24 EMERGENCY DISPATCHER: 45 comes up next, but I don't --
25 I mean, what do you want me to do? How many do you want me to

1 send?

2 JOE: Well, is -- my question is that, is that area
3 contaminated?

4 EMERGENCY DISPATCHER: I don't know, probably.

5 JOE: Yeah, I mean, I can't send them into a hot zone
6 (indiscernible).

7 EMERGENCY DISPATCHER: How far out are you?

8 JOE: Huh? I'm in Clayton. I'm --

9 EMERGENCY DISPATCHER: Oh, you're still in Clayton?

10 JOE: Yeah, I'm slowed down on Delsea Drive.

11 EMERGENCY DISPATCHER: Oh. I just have to find out
12 where.

13 (To co-worker) Where is the command post?

14 (To Speaker 2) ****PII**** East Jefferson is the command post.

15 JOE: Okay.

16 EMERGENCY DISPATCHER: This is at 4th Street and Mantua
17 -- and Mantua Avenue.

18 JOE: All right. And 18 definite confirmed?

19 EMERGENCY DISPATCHER: It says -- the call came in, 18-
20 plus people with effects from vapors.

21 JOE: Okay.

22 EMERGENCY DISPATCHER: (To co-worker) What kind of
23 effects, Ed? Respiratory or other? Respiratory?

24 (To Speaker 2) Respiratory.

25 JOE: All right. Start me three ambulances.

1 EMERGENCY DISPATCHER: Okay, 4, 5 -- 2, 4 -- 1, 4 and
2 5?

3 JOE: 1, 4 and 5. That is correct. And just use
4 (indiscernible) initiate EMS task force assignment.

5 EMERGENCY DISPATCHER: Okay.

6 JOE: Is that -- and that's a safe staging area?

7 EMERGENCY DISPATCHER: I will find out.

8 JOE: Okay.

9 EMERGENCY DISPATCHER: We will, we will --

10 JOE: If not --

11 EMERGENCY DISPATCHER: -- find out for you.

12 JOE: If not, send them to a safe area.

13 EMERGENCY DISPATCHER: Okay.

14 (Talking Clock Time: 07:37:20)

15 JOE: (indiscernible).

16 EMERGENCY DISPATCHER: All righty.

17 JOE: All right?

18 EMERGENCY DISPATCHER: This is your phone -- your cell
19 phone?

20 JOE: Yeah.

21 EMERGENCY DISPATCHER: It's ****PII****?

22 JOE: Yep.

23 EMERGENCY DISPATCHER: Okay. Just do me a favor. Keep
24 it open because I'll just call you on that.

25 JOE: All right. And the command post is where again?

1 SPEAKER: Okay.

2 EMERGENCY DISPATCHER: We have 18-plus people with
3 respiratory issues from the vapors.

4 SPEAKER: Okay.

5 EMERGENCY DISPATCHER: It is stabilized vinyl chloride.

6 SPEAKER: Stabilized vinyl chloride. I guess that's a
7 respiratory irritant?

8 EMERGENCY DISPATCHER: It's 1086. The placard was
9 1086.

10 SPEAKER: 1086. All right. I'll (indiscernible) --
11 (Talking Clock Time: 07:43:20)

12 SPEAKER: -- this stuff up and -- does Life Support 100
13 know about this?

14 EMERGENCY DISPATCHER: Life Support 100 is aware. The
15 command post is ***PII*** East Jefferson Street.

16 SPEAKER: Okay.

17 EMERGENCY DISPATCHER: It's -- okay?

18 SPEAKER: All right. Sounds good.

19 EMERGENCY DISPATCHER: So if you can just let me know
20 when you're on your way, 58-11.

21 SPEAKER: Okay.

22 EMERGENCY DISPATCHER: Thank you.

23 SPEAKER: All right.

24 EMERGENCY DISPATCHER: Bye-bye.

25 (End of call.)

1 (Talking Clock Time: 07:43:40)

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3 (Talking Clock Time: 07:45:40)

4 EMERGENCY DISPATCHER: Police, fire, and ambulance
5 communications.

6 ANDY: Hey, it's Andy.

7 EMERGENCY DISPATCHER: Hi. How the heck are you?

8 ANDY: I don't know. Tell me what we actually know.

9 EMERGENCY DISPATCHER: Five tankers in the water. It's
10 a trail -- train bridge collapse. Vinyl, stabilized vinyl
11 chloride. We're staging, at least 3-5 right now, at the fire
12 academy. We've got 18-plus people in Paulsboro already with
13 having issues with the vapors. Life Support 4 is going to be
14 responding shortly. I just talked to them. What did you have?

15 ANDY: Nobody's been transported off scene yet,
16 correct?

17 EMERGENCY DISPATCHER: We have one -- we have 82-35
18 Life Support 1 in Paulsboro right now on a call on Broad Street.
19 I don't know if it's associated with it. It was somebody with
20 chest pain. Nobody has been transported yet.

21 ANDY: Okay. And these 18 people that are complaining,
22 are these residents?

23 EMERGENCY DISPATCHER: They are -- believe it -- the
24 way the call came in was Paulsboro Marine Terminal.

25 ANDY: Okay. Which bridge is this? Is this the one

1 that I can see from 44?

2 EMERGENCY DISPATCHER: Honestly, Andy, I don't know.

3 ANDY: Okay. Underwood in the loop yet?

4 EMERGENCY DISPATCHER: Um, I don't know. Maybe I
5 should probably give them a call.

6 ANDY: Yeah, let me, let me call them direct. I'll
7 call them right now.

8 EMERGENCY DISPATCHER: You're going to call them?

9 ANDY: I'll call them. Where's the command post set
10 up?

11 EMERGENCY DISPATCHER: [REDACTED] East Jefferson Street.

12 ANDY: [REDACTED] East Jefferson. Copy. Thanks.

13 EMERGENCY DISPATCHER: You're headed there?

14 ANDY: I'm headed there.

15 EMERGENCY DISPATCHER: All righty. I'll put you on the
16 card.

17 ANDY: Thanks.

18 EMERGENCY DISPATCHER: All righty.

19 ANDY: Bye.

20 (End of call.)

21 (Talking Clock Time: 07:47:20)

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1 Paulsboro Incoming Calls 5813TS

2 (Talking Clock Time: 07:11:01)

3 BAILEY: Security, Bailey (ph.).

4 EMERGENCY DISPATCHER (NICK): Yes, Gloucester County
5 Communications calling. We have a train derailment and the
6 Paulsboro fire chief is requesting your hazmat unit.

7 BAILEY: You have a train derailment where?

8 EMERGENCY DISPATCHER (NICK): Where? In the rear of
9 [REDACTED] East Jefferson Street. We have four tank cars in the water.

10 BAILEY: [REDACTED] East Jefferson?

11 EMERGENCY DISPATCHER (NICK): Yeah, in Paulsboro.

12 BAILEY: And they're asking for our hazmat?

13 EMERGENCY DISPATCHER (NICK): Yeah.

14 BAILEY: Okay.

15 EMERGENCY DISPATCHER (NICK): Okay?

16 BAILEY: All right. Your name?

17 EMERGENCY DISPATCHER (NICK): Nick.

18 BAILEY: And your number?

19 EMERGENCY DISPATCHER (NICK): [REDACTED] .

20 BAILEY: Okay, 856?

21 EMERGENCY DISPATCHER (NICK): [REDACTED] .

22 BAILEY: Okay.

23 EMERGENCY DISPATCHER (NICK): Okay?

24 BAILEY: All right. Bye.

25 (End of call.)

1 * * *

2 (Talking Clock Time: 07:58:00)

3 (Phone ringing.)

4 CONRAIL (DAVE): Conrail Trouble Desk, Dave here.

5 EMERGENCY DISPATCHER: Yes, Gloucester County

6 Communications calling in reference to this derailment down in
7 Paulsboro. And we need the shipping papers down there.

8 CONRAIL (DAVE): Okay. The train crew did get the
9 shipping papers to your local police there. We are having the
10 waybills pulled up and faxed over to ****PII****.

11 EMERGENCY DISPATCHER: ****PII**** you said?

12 CONRAIL (DAVE): Area code ****PII**** --

13 EMERGENCY DISPATCHER: Uh-huh.

14 CONRAIL (DAVE): -- ****PII**** --

15 EMERGENCY DISPATCHER: Uh-huh.

16 CONRAIL (DAVE): -- ****PII****.

17 EMERGENCY DISPATCHER: Okay.

18 CONRAIL (DAVE): That was the request we had to fax
19 them there.

20 EMERGENCY DISPATCHER: Okay. I was just told to give
21 you a call. Also, do you have a phone number for Alan Richter,
22 your hazmat guy?

23 CONRAIL (DAVE): Alan Richter, right?

24 EMERGENCY DISPATCHER: That's who they requested.

25 CONRAIL (DAVE): Actually, I don't.

1 it.

2 EMERGENCY DISPATCHER: Okay. They're requesting to
3 have a representative from your company out there to the command
4 post in reference to possibly needing booms.

5 KEVIN: Okay. Actually, I believe one of my
6 representatives, one of my supervisors is actually out there right
7 now analyzing it. Hold on one second. Where did you say you were
8 calling from, I'm sorry?

9 EMERGENCY DISPATCHER: This is Gloucester County
10 Communications.

11 KEVIN: Oh, Gloucester County Communications.

12 EMERGENCY DISPATCHER: Yeah.

13 KEVIN: Okay. Gloucester County -- and you guys are
14 requesting --

15 EMERGENCY DISPATCHER: A representative to the command
16 post on Jefferson Street.

17 KEVIN: Command post on Jefferson.

18 EMERGENCY DISPATCHER: [REDACTED] East Jefferson.

19 KEVIN: [REDACTED] East Jefferson?

20 EMERGENCY DISPATCHER: Yeah.

21 KEVIN: All right, I will send somebody -- I will
22 actually call the supervisor and then, if necessary, send an
23 additional supervisor out there --

24 EMERGENCY DISPATCHER: Okay.

25 KEVIN: -- to check it out and we will get on it. Can

1 I get a number from you?

2 EMERGENCY DISPATCHER: Sure, it's [REDACTED].

3 KEVIN: [REDACTED].

4 EMERGENCY DISPATCHER: [REDACTED].

5 KEVIN: [REDACTED].

6 EMERGENCY DISPATCHER: [REDACTED].

7 KEVIN: [REDACTED]?

8 EMERGENCY DISPATCHER: [REDACTED].

9 KEVIN: Okay. And this is Gloucester County
10 Communications?

11 EMERGENCY DISPATCHER: Yep.

12 KEVIN: All right, thank you.

13 EMERGENCY DISPATCHER: Okay, bye.

14 (End of call.)

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1 Paulsboro Incoming Calls 5814TS

2 (Talking Clock Time: 07:10:16)

3 EMERGENCY DISPATCHER: -- Ambulance Communications.

4 1702 (DEPUTY FIRE CHIEF): Say, hi. This is 17-0-2
5 (indiscernible) railroad.

6 EMERGENCY DISPATCHER: Hey.

7 1702 (DEPUTY FIRE CHIEF): Can you -- I gave you that
8 placard number over radio. Can you tell me what that is? I'm on
9 my property, so --

10 EMERGENCY DISPATCHER: Yeah.

11 (To co-worker) Cathy, come here with that. I have
12 1702 on the phone.

13 CATHY: 1086 is stabilized vinyl chloride.

14 EMERGENCY DISPATCHER: Stabilized vinyl chloride.

15 1702 (DEPUTY FIRE CHIEF): Okay. Stabilized vinyl
16 chloride. Okay.

17 EMERGENCY DISPATCHER: Okay. Yeah, I don't --

18 1702 (DEPUTY FIRE CHIEF): I don't have anything on me
19 on the hazards of that, but --

20 EMERGENCY DISPATCHER: Let me see.

21 1702 (DEPUTY FIRE CHIEF): Um-hum.

22 EMERGENCY DISPATCHER: 116 --

23 1702 (DEPUTY FIRE CHIEF): Whatever it was, it reacted
24 with water. There's -- all four cars are into the water,
25 fortunately not the engine.

1 EMERGENCY DISPATCHER: All four? Anybody in the
2 engine?

3 1702 (DEPUTY FIRE CHIEF): No. The engine's about
4 another 15 cars up. They're fine.

5 (Talking Clock Time: 07:11:00)

6 SPEAKER: Just a second.

7 1702 (DEPUTY FIRE CHIEF): The whole bridge has
8 collapsed.

9 MALE SPEAKER (To Dispatcher): -- over the area. I'm
10 going to send out a major incident, see if we can get people
11 started.

12 EMERGENCY DISPATCHER: (To Male Speaker) Okay. I have
13 17-0-2 on the phone now, so --

14 (To 1702) We have -- it is stabilized vinyl chloride.

15 (Talking Clock Time: 07:11:20)

16 1702 (DEPUTY FIRE CHIEF): Okay. All right. I didn't
17 know the reactivity. I can't really see the placard that well
18 other than the number. I guess it's -- I don't know if it's
19 flammable or what, but they're all under the water, but the rest
20 is lumber, so --

21 EMERGENCY DISPATCHER: Oh, there's lumber too? That's
22 awesome.

23 1702 (DEPUTY FIRE CHIEF): Yeah. Yeah, there's three
24 cars over containing lumber. Yeah. All right.

25 EMERGENCY DISPATCHER: And at least one propane, right?

1 1702 (DEPUTY FIRE CHIEF): Yeah.

2 EMERGENCY DISPATCHER: Yeah, there's at least one
3 propane.

4 1702 (DEPUTY FIRE CHIEF): Ah, it's just -- no, I don't
5 think so.

6 EMERGENCY DISPATCHER: Are you going to -- are you
7 doing any evacuations?

8 1702 (DEPUTY FIRE CHIEF): (Speaking to someone off-
9 line) Sir, are you from the railroad? What is this one; do you
10 know? I'm the fire chief.

11 (To Dispatcher) All right. I'll get back to you.

12 EMERGENCY DISPATCHER: All right, hon.

13 1702 (DEPUTY FIRE CHIEF): I got a railroad guy here.

14 EMERGENCY DISPATCHER: I got --

15 (End of call.)

16 (Talking Clock Time: 07:12:00)

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18 (Talking Clock Time: 07:13:40)

19 CSX RAILROAD: -- from CSX Railroad. I got a report
20 from Conrail in regards to the Penns Grove -- I'm sorry, Pauls --
21 Penns Grove Bridge has fallen in.

22 EMERGENCY DISPATCHER: Okay. And, I'm sorry, where are
23 you from?

24 CSX RAILROAD: CSX Railroad.

25 EMERGENCY DISPATCHER: Okay. Hold on one second.

1 SPEAKER: Okay.

2 (End of call.)

3 (Talking Clock Time: 07:14:00)

4 * * *

5 (Talking Clock Time: 07:26:20)

6 EMERGENCY DISPATCHER: Communications.

7 LIFE SUPPORT 100: Hey, Life Support 100 here.

8 EMERGENCY DISPATCHER: Hey, what's up?

9 LIFE SUPPORT 100: The job in Paulsboro, the hazmat, is

10 that a full team response or is that just a local thing?

11 EMERGENCY DISPATCHER: I believe it's full team.

12 LIFE SUPPORT 100: Okay. I --

13 EMERGENCY DISPATCHER: (To co-worker) Is it a full team

14 response for hazmat? Full team?

15 (To Life Support 100) Yes, it is.

16 LIFE SUPPORT 100: Okay. Is that -- I think that's --

17 hey, that's the one for special ops trailer? I'm not sure that --

18 EMERGENCY DISPATCHER: Umm -- hold on. Hold on one

19 second for me. I'm going to clarify. Okay?

20 LIFE SUPPORT 100: Yep.

21 EMERGENCY DISPATCHER: All right.

22 (Talking Clock Time: 07:27:00)

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24 (Talking Clock Time: 07:27:40)

25 EMERGENCY DISPATCHER: Communications.

1 CHRIS: Hey, it's Chris with ****PII****.

2 EMERGENCY DISPATCHER: Hi. How are you?

3 CHRIS: Good. How are you?

4 EMERGENCY DISPATCHER: Okay.

5 CHRIS: Hey, do you have a train derailment in
6 Paulsboro?

7 EMERGENCY DISPATCHER: Yes. We have no further
8 information at this time. We're telling everybody they're going
9 to have to call back.

10 CHRIS: All right. Thank you.

11 EMERGENCY DISPATCHER: Thank you. Bye-bye.

12 CHRIS: Bye.

13 (End of call.)

14 * * *

15 ELLIOTT: It's Elliott (ph.).

16 EMERGENCY DISPATCHER: Hey, what's up?

17 ELLIOTT: What type of incident you got going on?

18 EMERGENCY DISPATCHER: It is going to be in Paulsboro.

19 ELLIOTT: Um-hum.

20 EMERGENCY DISPATCHER: A bridge collapsed.

21 ELLIOTT: Okay.

22 (Talking Clock Time: 07:30:00)

23 EMERGENCY DISPATCHER: Okay? A train derailment.

24 ELLIOTT: All right.

25 EMERGENCY DISPATCHER: We have, I believe, at least

1 four cars into the water with --

2 ELLIOTT: Oh, boy.

3 EMERGENCY DISPATCHER: Yeah, with vapors. One of the
4 chemicals is going to be stabilized vinyl chloride. There is also
5 a propane tanker and then I think boxcars with lumber and plastic
6 materials.

7 ELLIOTT: Oh, **** fantastic.

8 EMERGENCY DISPATCHER: So it is a full team response.

9 ELLIOTT: Okay. I'm en route to the fire academy, so
10 you can just put me in the cab there, 17-66.

11 EMERGENCY DISPATCHER: Not a problem.

12 ELLIOTT: All right. Thanks, **PII**.

13 EMERGENCY DISPATCHER: All right, bye.

14 ELLIOTT: All right, bye.

15 (End of call.)

16 (Talking Clock Time: 07:30:40)

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1 Paulsboro Incoming Calls 5822TS

2 (Talking Clock Time: 08:52:16)

3 (Phone ringing.)

4 EMERGENCY RESPONSE: Hello. ****PII****?

5 MR. TRAUGER: That's correct.

6 EMERGENCY RESPONSE: ****PII**** (ph.) with the
7 Gloucester County Emergency Response.

8 MR. TRAUGER: Yeah.

9 EMERGENCY RESPONSE: You're a vinyl chloride
10 specialist?

11 MR. TRAUGER: Well, I'm no specialist, but I worked
12 with it for 40 years.

13 EMERGENCY RESPONSE: Okay. You're a private business?

14 MR. TRAUGER: No. I worked with Tenneco Chemicals in
15 Burlington.

16 EMERGENCY RESPONSE: Okay. So you're a -- just a --

17 MR. TRAUGER: A chemical reactor operator, wastewater
18 treatment, et cetera. But we have to -- we're all -- all members
19 have to go to school for vinyl chloride, (indiscernible).

20 EMERGENCY RESPONSE: Okay.

21 MR. TRAUGER: Now, static electricity can
22 (indiscernible) vinyl chloride.

23 (Talking Clock Time: 08:53:00)

24 EMERGENCY RESPONSE: Okay.

25 MR. TRAUGER: No smoking, please. Keep all cars and

1 everything the ****PII**** away from them, and make sure everything is
2 grounded. So --

3 EMERGENCY RESPONSE: Yeah, well, I don't know that they
4 even get to these things. They're in the water. They're in the
5 lake -- or in the river.

6 MR. TRAUGER: Yeah, well, if they're leaking, they will
7 bubble up.

8 EMERGENCY RESPONSE: Yes. Yeah, we're seeing the frost
9 on the news extras here.

10 MR. TRAUGER: All right. The smoke will stay ground
11 level. It will not go high. It will stay low because it's heavy.

12 EMERGENCY RESPONSE: Yep.

13 MR. TRAUGER: That is what you got to watch for.

14 EMERGENCY RESPONSE: Okay.

15 MR. TRAUGER: You can walk through a cloud of vinyl
16 chloride and it's not going to bother you, but anything that
17 causes static -- now, static is not very much.

18 EMERGENCY RESPONSE: Yes.

19 MR. TRAUGER: It will blow or ignite the fumes.

20 EMERGENCY RESPONSE: Okay. I will, I will pass that on
21 to the hazmat commander and I'll give him your phone number also
22 for any future --

23 MR. TRAUGER: Let me get his -- well, what to look for
24 and what not to look for. I had a vinyl chloride pump blow up on
25 me and I was right there at the fire when it went up.

1 EMERGENCY RESPONSE: Okay.

2 MR. TRAUGER: So I know what I'm talking about.

3 EMERGENCY RESPONSE: Not a problem, sir. Thank you.

4 MR. TRAUGER: All right. Bye now.

5 EMERGENCY RESPONSE: Bye-bye.

6 (End of call.)

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1 Paulsboro Incoming Calls 5823TS

2 (Talking Clock Time: 08:35:20)

3 (Dial tone; dialing; dial tone)

4 EMERGENCY RESPONSE: Hello, Jeff?

5 JEFF: Yes.

6 EMERGENCY RESPONSE: Okay. It's five rail cars.

7 JEFF: Okay.

8 EMERGENCY RESPONSE: Leaking vinyl chloride.

9 JEFF: All five are leaking?

10 EMERGENCY RESPONSE: (To Chuck) All five are leaking,
11 Chuck?

12 CHUCK: I'm not sure.

13 EMERGENCY RESPONSE: (To Jeff) Yeah, we're not sure
14 yet. They're still assessing at the scene. Some are compromised.

15 JEFF: Okay.

16 EMERGENCY RESPONSE: Okay. Like I said, it's leaking
17 vinyl chloride into the water. The Coast Guard's on scene.

18 JEFF: Okay.

19 EMERGENCY RESPONSE: We have a hazmat (indiscernible)
20 team and fire out there.

21 (Talking Clock Time: 08:36:00)

22 JEFF: Okay. Is it Glouc -- and how do you pronounce
23 it?

24 EMERGENCY RESPONSE: Gloucester. G-l-o-u-c-e-s-t-e-r.

25 JEFF: All right. Is it sheriff's or police?

1 EMERGENCY RESPONSE: It's countywide incident.

2 JEFF: I know, but on scene.

3 EMERGENCY RESPONSE: Oh, that's emergency response
4 (indiscernible).

5 JEFF: Okay. All right. Is the hazmat team on scene
6 yet?

7 EMERGENCY RESPONSE: Yes.

8 JEFF: Okay. And I assume part of them are emergency
9 response?

10 EMERGENCY RESPONSE: Correct.

11 JEFF: All right. And is that just coming out of the
12 fire department?

13 EMERGENCY RESPONSE: Hazmat is part of the county,
14 local fire department. Many of them there, obviously, if they
15 have (indiscernible) -- also --

16 (To co-worker) Eighteen injuries at this point?

17 EMERGENCY RESPONSE 2: There's more than that.

18 EMERGENCY RESPONSE: (To Jeff) Okay. More than 18
19 injuries. Eighteen that we know of, but the people are still
20 filtering into the location.

21 JEFF: Is that residents?

22 EMERGENCY RESPONSE: Residents?

23 UNIDENTIFIED SPEAKER: No, the residents --

24 EMERGENCY RESPONSE: Yes, yes.

25 JEFF: Okay. (indiscernible) responding?

1 EMERGENCY RESPONSE: Not at this point, no.

2 (Talking Clock Time: 08:37:00)

3 JEFF: All right. How big is the evacuation?

4 EMERGENCY RESPONSE: I don't -- hold on. I don't have
5 that information. Let me see if I can get you over to -- instead
6 of asking questions over my shoulder. Hold on.

7 (End of call.)

8 (Talking Clock Time: 08:37:20)

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10 (Talking Clock Time: 09:44:00)

11 EMERGENCY DISPATCHER: Police, Fire and Ambulance
12 Communications.

13 CHRISTINA: Hey, this is Christina with
14 (indiscernible).

15 EMERGENCY DISPATCHER: Yes.

16 CHRISTINA: I'm just trying to get a little more
17 information on the Paulsboro derailment you got going on up there?

18 EMERGENCY DISPATCHER: I don't think I have any more
19 for you from the last time I spoke with you, but what is it you're
20 looking for?

21 CHRISTINA: Well, I guess there's some conflicting
22 information. We were told at one point there's no evacuations,
23 just shelter in place for a half-mile radius, but we've had --

24 EMERGENCY DISPATCHER: That's, that's what we're
25 saying, but apparently --

1 CHRISTINA: Okay.

2 EMERGENCY DISPATCHER: -- whoever it was from Conrail
3 just reported on the news that there are going to be evacuations.

4 CHRISTINA: Okay.

5 EMERGENCY DISPATCHER: But we haven't made that
6 determination yet as far as the county goes.

7 CHRISTINA: Okay.

8 EMERGENCY DISPATCHER: Did you guys speak with Conrail
9 or --

10 CHRISTINA: Yeah, we just (indiscernible) I thought you
11 guys might -- so we don't -- okay.

12 EMERGENCY DISPATCHER: That determination has not been
13 made on a county level as far as I'm aware.

14 CHRISTINA: Okay. All right. Thank you very much.

15 EMERGENCY DISPATCHER: All right. Christina, what's
16 your number? Because I'm going have the emergency management
17 director give you call back if there's additional information.

18 CHRISTINA: All right. So, it's 1-800 --

19 EMERGENCY DISPATCHER: Right.

20 CHRISTINA: -- **** PII ****.

21 EMERGENCY DISPATCHER: Okay.

22 CHRISTINA: And if -- he can ask for Myrtie.

23 EMERGENCY DISPATCHER: Marty?

24 CHRISTINA: It's actually Myrtie, M-y-r-t-i-e (ph.).

25 EMERGENCY DISPATCHER: Okay.

1 CHRISTINA: She's actually the one that's handling the
2 incident, but --

3 EMERGENCY DISPATCHER: Okay. Yeah, I've spoken with
4 her already also this morning.

5 CHRISTINA: Okay.

6 EMERGENCY DISPATCHER: All right. Thank you.

7 CHRISTINA: Thank you. Bye-bye.

8 EMERGENCY DISPATCHER: All right, bye.

9 (End of call.)

10 (Talking Clock Time: 09:45:20)

11 * * *

12 (Talking Clock Time: 10:46:40)

13 EMERGENCY DISPATCHER: Police, Fire and Ambulance
14 Communication.

15 DOL OSHA: Hi. This is Henry (indiscernible). I'm
16 with New Jersey Department of Labor, Public Employees OSHA.

17 EMERGENCY DISPATCHER: Okay.

18 DOL OSHA: I'm trying to get some information on -- has
19 an incident command been established anywhere?

20 EMERGENCY DISPATCHER: Yes, it has, sir.

21 DOL OSHA: Okay. Where would that be?

22 EMERGENCY DISPATCHER: There's two different. There's
23 a forward and a rear command. Standby let me get (indiscernible)
24 questions.

25 DOL OSHA: Okay.

1 (End of call.)

2 (Talking Clock Time: 10:47:00)

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1 Paulsboro Incoming Calls 5824TS

2 (Talking Clock Time: 11:44:54)

3 EMERGENCY RESPONSE: Chuck Martzel (ph.)

4 GREG: Hey, Chuck. This is Greg. How are you today?

5 EMERGENCY RESPONSE: (indiscernible)

6 GREG: I bet you are. Hey, I don't know if my pager
7 went off this morning. I don't, I don't think it did, but I don't
8 know if Dennis needed me out there to help him out.

9 EMERGENCY RESPONSE: I think they're just waiting to
10 see what the next move is by Conrail right now. I will reach out
11 to him and if he needs help I will get back to you.

12 GREG: Okay. You got my cell?

13 EMERGENCY RESPONSE: No. Let me write it down real
14 fast. Is it what you're calling from?

15 GREG: No. This is my work number.

16 EMERGENCY RESPONSE: Okay.

17 GREG: I just got here.

18 EMERGENCY RESPONSE: All right. Your cell?

19 GREG: ****PII**** --

20 EMERGENCY RESPONSE: All right.

21 GREG: -- ****PII**** --

22 EMERGENCY RESPONSE: All right.

23 GREG: -- ****PII****.

24 EMERGENCY RESPONSE: ****PII****. Very good.

25 GREG: All right?

1 EMERGENCY RESPONSE: Get back, get back to you if they
2 need you.

3 GREG: All right.

4 (Talking Clock Time: 11:45:40)

5 EMERGENCY RESPONSE: Thank you, sir. Bye-bye.

6 GREG: Bye.

7 (End of call.)

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1 Paulsboro Incoming Calls 5856TS

2 (Talking Clock Time: 09:39:00)

3 RON: Hi. My name's Ron (indiscernible), hazmat
4 (indiscernible). I'm just calling to see if you could tell me
5 where they're staging at now?

6 EMERGENCY DISPATCHER: Yes, sir. They're at the
7 St. James Church.

8 RON: Uh-huh.

9 EMERGENCY DISPATCHER: That's at Commerce and
10 Jefferson.

11 RON: The St. James Church at Commerce and Jefferson?

12 EMERGENCY DISPATCHER: Yes.

13 RON: In Paulsboro?

14 EMERGENCY DISPATCHER: Yes.

15 RON: All right, man, thanks. Appreciate it.

16 (End of call.)

17 * * *

18 (Talking Clock Time: 11:01:40)

19 EMERGENCY DISPATCHER: Police, Fire and Ambulance
20 Communication.

21 CALLER: Hi, I'm (indiscernible). I was calling in
22 reference to the train derailment in Paulsboro.

23 EMERGENCY DISPATCHER: Okay.

24 CALLER: I was wondering -- I called the EPA to find
25 out if they had anybody doing air, air monitoring. Because I was

1 going down Broad Street by the Gibbstown School and it stinks.
2 But, I mean, that could be anything from the refinery or -- you
3 know. So I just figured I'd give them a call and they told me to
4 call this number.

5 EMERGENCY DISPATCHER: Oh.

6 (Phone ringing.)

7 POLICE DISPATCHER: Police Communications.

8 EMERGENCY DISPATCHER: This is Paulsboro.

9 CALLER: How are you doing --

10 (End of call.)

11 (Talking Clock Time: 11:02:00)

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1 Paulsboro Incoming Calls 5857TS

2 (Talking Clock Time: 07:09:11)

3 CONRAIL (STEVE): Conrail trouble desk, Steve here.

4 EMERGENCY DISPATCHER: Hey, Gloucester County
5 Communications here. Are you aware your train -- the bridge
6 collapse in Paulsboro?

7 CONRAIL (STEVE): Yes, we are.

8 EMERGENCY DISPATCHER: We got four cars that are in the
9 water broken open, other boxcars.

10 CONRAIL (STEVE): Yes, we do.

11 EMERGENCY DISPATCHER: Do you have people in route?
12 Okay. Going to [REDACTED] East Jefferson for the command post for now.

13 CONRAIL (STEVE): [REDACTED] East Jefferson. And --

14 EMERGENCY DISPATCHER: Right.

15 CONRAIL: -- what does that mean command post?

16 EMERGENCY DISPATCHER: Hang on one second.

17 (To co-worker) They're setting the command post up at
18 Jefferson, right?

19 CONRAIL (STEVE): Okay.

20 EMERGENCY DISPATCHER: Yeah, that's where our -- the
21 fire department and everybody is setting up as the command post
22 for now.

23 CONRAIL (STEVE): Okay. [REDACTED] East Jefferson.

24 EMERGENCY DISPATCHER: Yes.

25 CONRAIL (STEVE): Do we have a -- do you have any

1 contact number for them or anybody there?

2 EMERGENCY DISPATCHER: I'll give you our number.

3 CONRAIL (STEVE): Okay.

4 EMERGENCY DISPATCHER: That's **** PII **** .

5 CONRAIL (STEVE): 0?

6 EMERGENCY DISPATCHER: **** PII **** .

7 CONRAIL (STEVE): **** PII **** . Okay. Thanks a lot.

8 EMERGENCY DISPATCHER: **** PII **** .

9 CONRAIL (STEVE): Roger.

10 EMERGENCY DISPATCHER: All right?

11 CONRAIL (STEVE): Yep. Thank you.

12 EMERGENCY DISPATCHER: Okay. Bye.

13 (End of call.)

14 (Talking Clock Time: 07:10:20)

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16 (Talking Clock Time: 07:15:20)

17 EMERGENCY DISPATCHER: (indiscernible)

18 CONRAIL: (indiscernible), hi.

19 EMERGENCY DISPATCHER: Good day, (indiscernible). How

20 are you?

21 CONRAIL: Good. Somebody called and talked to our

22 shift super?

23 EMERGENCY DISPATCHER: Yes?

24 CONRAIL: What, what can -- how can I help?

25 EMERGENCY DISPATCHER: I have four rail cars in the

1 water at the creek by Gary Stevenson's house.

2 CONRAIL: Oh, okay.

3 EMERGENCY DISPATCHER: On Jefferson?

4 CONRAIL: All right.

5 EMERGENCY DISPATCHER: They're requesting your
6 assistance out there.

7 CONRAIL: Okay. Let me head over and do a size-up
8 and -- who's on the scene now? Paulsboro?

9 EMERGENCY DISPATCHER: Yeah.

10 CONRAIL: Okay.

11 EMERGENCY DISPATCHER: Yeah, Paulsboro Chief, Assistant
12 Chief (indiscernible) up there.

13 CONRAIL: Okay. I'll go meet up with them.

14 EMERGENCY DISPATCHER: Very good.

15 CONRAIL: Thanks.

16 EMERGENCY DISPATCHER: Thanks.

17 CONRAIL: Off the bridge or what they'd do?

18 EMERGENCY DISPATCHER: Yeah, the bridge collapsed.

19 CONRAIL: Oh, okay. Thank you, sir.

20 EMERGENCY DISPATCHER: All right? Take care.

21 CONRAIL: Bye.

22 (End of call.)

23 (Talking Clock Time: 07:16:00)

24 * * *

25 (Talking Clock Time: 07:24:20)

1 EMERGENCY DISPATCHER: Police, Fire, Ambulance
2 Communications.

3 LESLIE: Hi. This is Leslie ** PII **.

4 EMERGENCY DISPATCHER: Yes.

5 LESLIE: How are you?

6 EMERGENCY DISPATCHER: Okay.

7 LESLIE: Good. I just want to check, we're hearing
8 reports of a train derailment in Paulsboro?

9 EMERGENCY DISPATCHER: Yep.

10 LESLIE: A hazmat?

11 EMERGENCY DISPATCHER: Yes.

12 LESLIE: That's accurate?

13 EMERGENCY DISPATCHER: En route. No other information
14 at this time.

15 LESLIE: Do you know what time it came out and if there
16 are any evacuations?

17 EMERGENCY DISPATCHER: No evacuations that we're aware
18 of at this time, but it's show and tell; a while, about 20
19 minutes, half hour.

20 LESLIE: About 20 minutes. Okay. And is there a
21 better street location other than just North Commerce? Is there a
22 hundred block or anything?

23 EMERGENCY DISPATCHER: Not at this time.

24 LESLIE: Okay.

25 EMERGENCY DISPATCHER: All right?

1 LESLIE: Thank you.

2 EMERGENCY DISPATCHER: See you.

3 LESLIE: Bye-bye.

4 (End of call.)

5 * * *

6 (Talking Clock Time: 07:31:20)

7 MR. KRAMER: Hey, this is ****PII**** (ph.) calling
8 from ****PII**** and the ****PII****. I'm just
9 trying to --

10 EMERGENCY DISPATCHER: Okay. We're busy.

11 MR. KRAMER: Yeah, I'm just trying to -- I was on hold
12 for someone.

13 EMERGENCY DISPATCHER: Okay.

14 MR. KRAMER: I don't know if I got disconnected. I'm
15 just trying to confirm that there's an evacuation in Paulsboro?

16 EMERGENCY DISPATCHER: We have no confirmation of
17 anything at this time. Hang on and I'll transfer you to Police.

18 MR. KRAMER: Thanks.

19 (Phone ringing.)

20 (Talking Clock Time: 07:31:40)

21 * * *

22 (Talking Clock Time: 07:36:00)

23 EMERGENCY DISPATCHER: Police, Fire, Ambulance
24 Communications.

25 KEN SCHULTZ: Hi. How you doing? Is ****PII****

1 in?

2 EMERGENCY DISPATCHER: He's busy with this thing in
3 Paulsboro.

4 MR. SCHULTZ: Okay. This is ****PII****. I'm supposed
5 to be on the team, but I'm not sure if I still am on the team.

6 EMERGENCY DISPATCHER: Hang on one second.

7 (To co-worker) ****PII**** on your list?

8 EMERGENCY DISPATCHER 2: Yep.

9 EMERGENCY DISPATCHER: (To Mr. Schultz) You're on the
10 list.

11 MR. SCHULTZ: Okay.

12 EMERGENCY DISPATCHER: You going?

13 MR. SCHULTZ: They took my gear, so --

14 EMERGENCY DISPATCHER: Oh.

15 MR. SCHULTZ: -- that's what -- with the audit. I
16 don't have any gear yet.

17 EMERGENCY DISPATCHER: Okay.

18 MR. SCHULTZ: So that's why I was going to speak to
19 Dennis.

20 EMERGENCY DISPATCHER: Well, you know, he's -- yeah,
21 he's not here at the moment.

22 MR. SCHULTZ: All right.

23 EMERGENCY DISPATCHER: So I don't know what you want to
24 do. You're on the list, so I don't know if you want to head out
25 there and see. I don't know.

1 MR. SCHULTZ: All right.

2 EMERGENCY DISPATCHER: What are you going to do? You
3 heading out or --

4 MR. SCHULTZ: Yeah, I guess I'll head out.

5 EMERGENCY DISPATCHER: Okay.

6 MR. SCHULTZ: All right. I'll talk to you later, man.

7 EMERGENCY DISPATCHER: See you.

8 (End of call.)

9 (Talking Clock Time: 07:37:00)

10 * * *

11 (Talking Clock Time: 07:39:00)

12 EMERGENCY DISPATCHER: Police, Fire, Ambulance
13 Communications.

14 COAST GUARD: Hi, sir. This is Petty Officer Crosland
15 calling from Coast Guard Sector Dollar Bay.

16 EMERGENCY DISPATCHER: Good morning. What's up?

17 COAST GUARD: Good morning. Obviously about the
18 railroad bridge that collapsed.

19 EMERGENCY DISPATCHER: Yes. Yes.

20 COAST GUARD: I just want to confirm there's no persons
21 in the water or anything of that nature?

22 EMERGENCY DISPATCHER: No people, just a lot of other
23 mess.

24 COAST GUARD: Okay. And I know the report was there
25 was one car that was compromised?

1 EMERGENCY DISPATCHER: We have possibly up to four.

2 COAST GUARD: So up to four?

3 EMERGENCY DISPATCHER: Yes, but there's nothing
4 confirmed completely. But we have reports of between three and
5 four that are involved in the water --

6 COAST GUARD: And is this off --

7 EMERGENCY DISPATCHER: -- possibly compromised.

8 COAST GUARD: -- Columbia railroad bridge?

9 EMERGENCY DISPATCHER: It's off -- right by -- get my
10 map here.

11 (Talking Clock Time: 07:39:40)

12 EMERGENCY DISPATCHER: It is right by -- Jefferson?
13 I'm trying to look at my map to help you out here.

14 COAST GUARD 2: You said that there was vinyl chloride
15 on the cars?

16 EMERGENCY DISPATCHER: Yes, stabilized vinyl chloride.

17 COAST GUARD 2: Stabilized?

18 (Talking Clock Time: 07:40:40)

19 EMERGENCY DISPATCHER: It's right by East Jefferson
20 Street, if that helps you at all, over Mantua Creek.

21 COAST GUARD 2: And have you guys -- is -- have you
22 guys sent anybody out?

23 EMERGENCY DISPATCHER: Oh, we got the fire department
24 -- actually the assistant fire chief is the one that reported it.

25 COAST GUARD 2: All right.

1 COAST GUARD: Well, I guess that's all we'll need for
2 now. I'm sure you'll be hearing back from us.

3 EMERGENCY DISPATCHER: Yeah. Okay, you guys sending
4 somebody out there or --

5 COAST GUARD: Yeah, absolutely.

6 EMERGENCY DISPATCHER: Okay.

7 COAST GUARD: All right?

8 EMERGENCY DISPATCHER: Thanks.

9 COAST GUARD: Thank you.

10 EMERGENCY DISPATCHER: All right.

11 COAST GUARD 2: Do we have an amount?

12 EMERGENCY DISPATCHER: Hello?

13 COAST GUARD 2: What's the most potential discharge?

14 EMERGENCY DISPATCHER: Four rail cars.

15 COAST GUARD 2: Yeah, but how much, how much vinyl
16 chloride --

17 COAST GUARD: Is in each rail car? Do you know?

18 EMERGENCY DISPATCHER: No, I don't know. Whatever a
19 normal, you know, tank car would be. Lots. I know that's not
20 very definitive, but I don't know what the gallonage would be on
21 them.

22 COAST GUARD 2: But we know that four of them have it
23 on there, but one of them's been compromised?

24 COAST GUARD: No.

25 EMERGENCY DISPATCHER: Possibly up to four compromised.

1 They're not sure at this time how many.

2 COAST GUARD: Okay. And do you know if, like, in the
3 actual -- in the car it's like barrels or how was it --

4 EMERGENCY DISPATCHER: It was a tank car.

5 COAST GUARD: Okay. That's all we --

6 (Talking Clock Time: 07:41:00)

7 EMERGENCY DISPATCHER: Four tank cars.

8 COAST GUARD: Okay. Great. Thank you.

9 EMERGENCY DISPATCHER: Okay?

10 COAST GUARD: Bye.

11 EMERGENCY DISPATCHER: Right.

12 (End of call.)

13 * * *

14 (Talking Clock Time: 08:20:00)

15 EMERGENCY DISPATCHER: Communications.

16 CHIEF JUROWSKI: Hey, how are you doing? This is
17 Chief Jurowski (ph.) from the Coast Guard.

18 EMERGENCY DISPATCHER: Yo. What's up?

19 CHIEF JUROWSKI: Yeah, I'm calling in reference to the
20 train.

21 EMERGENCY DISPATCHER: Okay.

22 CHIEF JUROWSKI: Do you guys have an on-scene commander
23 or somebody who's down on the scene that's in charge down there by
24 chance?

25 EMERGENCY DISPATCHER: Yeah.

1 CHIEF JUROWSKI: Could you give me their name and
2 number?

3 EMERGENCY DISPATCHER: I don't know if we have a
4 contact number for them yet. Hang on one second.

5 CHIEF JUROWSKI: Thank you.

6 EMERGENCY DISPATCHER: (To co-worker) Do you have a
7 phone number for the scene --

8 (Talking Clock Time: 08:20:20)

9 EMERGENCY DISPATCHER: -- a telephone number for the
10 incident scene? Can you see if we have one? Command post or
11 whoever's --

12 CHIEF JUROWSKI: (To co-worker) Hey, Ms. Greer (ph.),
13 can you grab that?

14 EMERGENCY DISPATCHER: (To co-worker) Coast Guard wants
15 to get ahold of him.

16 CHIEF JUROWSKI: (To co-worker) I'll talk to him.

17 EMERGENCY DISPATCHER: (To co-worker) We're going to
18 have to get it. You can look it up in this -- Rolodex.

19 CHIEF JUROWSKI: (To co-worker) I'm talking to
20 Gloucester right now.

21 EMERGENCY DISPATCHER: (To Chief Jurowski) We're
22 working on getting your number.

23 CHIEF JUROWSKI: All right, thanks, man.

24 (Talking Clock Time: 08:21:20)

25 EMERGENCY DISPATCHER 2: What is this ****

1 EMERGENCY DISPATCHER: (To Dispatcher 2) I agree.

2 EMERGENCY DISPATCHER 2: Man, this stuff is crazy.

3 CHIEF JUROWSKI: (To co-worker) Hey, somebody tell
4 Majesta (ph.) to come down here. Hey, Senior --

5 SENIOR: Sir?

6 CHIEF JUROWSKI: (To co-worker) Can you call Majesta
7 and tell him to come down here? He's going to get some press
8 calls.

9 EMERGENCY DISPATCHER: (To co-worker) That's his cell?

10 CHIEF JUROWSKI: Yes?

11 GLOUCESTER COUNTY EMERGENCY DISPATCHER: (To co-worker)
12 423's the home number. All right, call him back and give us the
13 number over the radio.

14 CHIEF JUROWSKI: (To co-worker) Hold on, man.

15 (Talking Clock Time: 08:22:00)

16 CHIEF JUROWSKI: (To co-worker) Yeah, I'm talking to
17 Gloucester getting the number of the on-scene command.

18 COAST GUARD: (To Chief Jurowski) All right the
19 captain wants to be initiated it as well, and I know it just says
20 know for a major hazmat.

21 CHIEF JUROWSKI: (To co-worker) Yeah, yeah, that's
22 fine.

23 COAST GUARD: But --

24 EMERGENCY DISPATCHER: (To Chief Jurowski) What a
25 circus.

1 CHIEF JUROWSKI: Yeah, I know it's crazy.

2 EMERGENCY DISPATCHER: He's got to call in because we
3 -- we switched over to a new system. We can't look up phone
4 numbers like we used to.

5 CHIEF JUROWSKI: Yeah, no worries, man, no worries.
6 (Talking Clock Time: 08:22:40)

7 CHIEF JUROWSKI: I just know the captain's going to
8 want to talk to somebody down there on the scene.

9 EMERGENCY DISPATCHER: I understand.

10 COAST GUARD 2: Let's just plan for a brief at 8:30.
11 She wants as much hard --

12 CHIEF JUROWSKI: (To co-worker) She wants a brief in
13 six minutes?

14 COAST GUARD 2: (Indiscernible) 8:30. So, I mean, if
15 we call now, I mean -- if we call now (indiscernible) call back
16 about the --

17 (Talking Clock Time: 08:23:00)

18 CHIEF JUROWSKI: Yeah, the initial call was within five
19 minutes. We're way past that.

20 COAST GUARD 3: Well, the only bridge thing and bridge
21 closures that, you know --

22 COAST GUARD 2: I mean, she wants us -- then we can do
23 it.

24 CHIEF JUROWSKI: Want to do it then? Just get it done?
25 I'm over here waiting (indiscernible) --

1 Oh, you need this? Yeah, you can take this.

2 COAST GUARD 3: Do we have -- is it five?

3 COAST GUARD 2: Four.

4 CHIEF JUROWSKI: Four.

5 COAST GUARD 3: Four.

6 CHIEF JUROWSKI: Four cars in the water, both --

7 COAST GUARD 3: I think the total has five positions.

8 CHIEF JUROWSKI: That's fine. They can -- I mean,

9 she's going to probably get good information. Well, we got a

10 picture here what they're looking for.

11 (Talking Clock Time: 08:23:40)

12 EMERGENCY DISPATCHER: You know what? Let me get a

13 contact number for you and I'll give you a call back.

14 CHIEF JUROWSKI: Yeah, sure, it's -- do you have my

15 number?

16 EMERGENCY DISPATCHER: No, what is it?

17 CHIEF JUROWSKI: [REDACTED].

18 GLOUCESTER COUNTY EMERGENCY DISPATCHER: Right.

19 CHIEF JUROWSKI: [REDACTED].

20 EMERGENCY DISPATCHER: All right, we'll get back to you

21 with that number as soon as we can.

22 CHIEF JUROWSKI: All right, man, thanks a lot.

23 EMERGENCY DISPATCHER: All right, see ya.

24 CHIEF JUROWSKI: Bye.

25 (End of call.)

1 NJDOT: Do you know how many are leaking?

2 EMERGENCY DISPATCHER: Possibly five, between four and
3 five, four or five. We're not really sure at this time.

4 (Talking Clock Time: 08:45:40)

5 NJDOT: And they're all carrying the same thing?

6 EMERGENCY DISPATCHER: As far as we know. We haven't
7 gotten complete information from the scene yet.

8 NJDOT: Wonderful.

9 EMERGENCY DISPATCHER: As far as we know it's all
10 stabilized vinyl chloride.

11 (Talking Clock Time: 08:46:00)

12 NJDOT: (Indiscernible) evacuations in progress?

13 EMERGENCY DISPATCHER: No. Shelter in place.

14 NJDOT: (Indiscernible) DOT?

15 EMERGENCY DISPATCHER: Pardon?

16 (Talking Clock Time: 08:46:20)

17 NJDOT: (Indiscernible).

18 EMERGENCY DISPATCHER: I'm not sure yet. It depends on
19 if they start evacuating further or closing the other roads off.

20 NJDOT: But right now it's just 44 that's closed,
21 correct?

22 EMERGENCY DISPATCHER: I guess, yeah, in that the area.
23 I'm don't know if you want to send somebody out there and just
24 meet them at the command post.

25 NJDOT: That command post is safe?

1 EMERGENCY DISPATCHER: I'm sorry?

2 NJDOT: The command post is safe, correct?

3 EMERGENCY DISPATCHER: Yes. They're at St. James
4 Church, Commerce and Jefferson.

5 NJDOT: St. James?

6 EMERGENCY DISPATCHER: (To co-worker) They're moving
7 the command post to Ames?

8 EMERGENCY DISPATCHER 2: Yes, they're getting out.
9 They don't know where.

10 EMERGENCY DISPATCHER: Okay.

11 (To NJDOT) Oh, okay. The command post is being moved,
12 so -- I guess they're moving it. They're not sure where it's
13 going to go. (indiscernible) that way, I guess.

14 NJDOT: (Indiscernible)

15 (Talking Clock Time: 08:47:00)

16 EMERGENCY DISPATCHER: Well, that's where it was.

17 NJDOT: Okay.

18 EMERGENCY DISPATCHER: But they're moving it because
19 they're getting some readings in that area. We're not sure where
20 they're going yet. We're still trying to figure that out.

21 NJDOT: Okay. So that's the information you have for
22 now. Any other (indiscernible)?

23 EMERGENCY DISPATCHER: Not really.

24 NJDOT: Any damage to any structures or anything like
25 that?

1 EMERGENCY DISPATCHER: Just the bridge that collapsed.

2 NJDOT: Oh, the bridge collapsed? That's what
3 happened?

4 EMERGENCY DISPATCHER: Yep. Yeah, Channel 29's got a
5 nice picture of it right now.

6 NJDOT: Who has it? Channel 9?

7 EMERGENCY DISPATCHER: Channel 29.

8 NJDOT: 29?

9 EMERGENCY DISPATCHER: Fox -- Philadelphia, Fox 29.

10 NJDOT: Wonderful. Any injuries or --

11 EMERGENCY DISPATCHER: Not at this -- well, nothing
12 directly related, no. I'm not sure exactly. They transported
13 some people due to reported symptoms, but unknown for sure. We
14 got one, two, three, four, five --

15 The command post is still going to be at St. James
16 Church, Commerce and Jefferson.

17 NJDOT: And what town is that?

18 EMERGENCY DISPATCHER: Paulsboro.

19 At Commerce and Jefferson. All right?

20 NJDOT: Okay, sir. Thank you.

21 EMERGENCY DISPATCHER: All right. Take care. Bye.

22 (End of call.)

23 (Talking Clock Time: 08:48:20)

24 * * *

25

26

1 Paulsboro Incoming Calls 5858TS

2 (Talking Clock Time: 10:25:35)

3 GLENN: Hello?

4 CONNOR: Glenn?

5 GLENN: Yo.

6 CONNOR: Connor.

7 GLENN: Hey.

8 CONNOR: The Red Cross is at the firehouse and is
9 looking for (indiscernible).

10 GLENN: Okay. I'm on my way there now.

11 CONNOR: Excellent.

12 GLENN: Okay?

13 CONNOR: Thank you.

14 GLENN: Yeah, all right.

15 CONNOR: Bye-bye.

16 GLENN: Hey, if you get any news, the press briefing
17 will be probably within the next 15 minutes at Paulsboro
18 Firehouse.

19 (Talking Clock Time: 10:26:20)

20 CONNOR: Outstanding.

21 GLENN: All right?

22 CONNOR: Thank you.

23 GLENN: All right.

24 CONNOR: Bye-bye.

25 (End of call.)

CERTIFICATE

This is to certify that the attached proceeding before the
NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: CONRAIL DERAILMENT/HAZARDOUS
 MATERIAL RELEASE
 PAULSBORO, NEW JERSEY
 NOVEMBER 30, 2012
 Paulsboro Fire Department Communications

DOCKET NUMBER: DCA-13-MR-002

PLACE: Paulsboro, New Jersey

DATE: November 30, 2012

was held according to the record, and that this is the original,
complete, true and accurate transcript which has been compared to
the recording.

Kay Maurer
Proofreader