



3 April, 2003

Mr. Jason Ragogna
NTSB, South Central Office
624 Six Flags Dr., Suite 150
Arlington, TX 76011

Mr. Ragogna:

Having received the GPSMAP 195 (s/n 61023731) from you for retrieval of data, I regret to inform you that no data could be recovered. There is damage to the circuit board of the unit that broke a trace, which allowed reading of the on-board memory. While the damage was localized and small (on the back of the circuit board, mid board, left side) it is not repairable. The memory used for data storage is SDRAM and loss of power will clear the memory location of the data and that prevents the removal and installation of the memory chip on another circuit board.

I am sorry that we were not able to be of assistance in this investigation and please do not hesitate to contact me in the future if the need arises.

Best regards,

A handwritten signature in black ink, which is partially obscured by a black redaction box.

Matthew M. Harrah
Product Support Manager