



Memorandum for Record

**Doug Brazy NTSB
Eastern Region, Office of Aviation Safety (ERA)
National Transportation Safety Board**

**Date: 9/18/2018
Fuel Requests – N2707J at Airports LNA and EYW
NTSB Accident Number: ERA18FA244**

Narrative:

9/10/18 Mr. Aaron Klein, of airport operations at Palm Beach County Park Airport (LNA), provided the following information in an in-person interview:

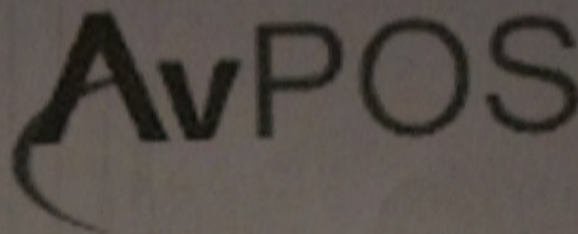
The airplane was most recently fueled at LNA on 9/5/18. The request from the pilot was to top off the tip tanks (which are the main fuel tanks). The invoice shows a total of 50.1 gallons of 100LL fuel was provided.

On 9/18/18, Mr. Brian Coyle, Corporate Manager, Fuel Quality Control at Key West International Airport (EYW) provided the following information via email:

I can confirm that N2707J was fueled at our EYW location on 9/9/2018 at 0900hrs with 46.8 gallons of 100LL. The fuel order was to "Top Off" the inboard tanks.

A fuel invoice shows that a total of 46.8 gallons of 100LL fuel was provided.

Stellar Aviation of South Palm Beach



Remit to:	Stellar Aviation of South Palm Beach 2633 Lantana Road #18 Lake Worth, FL 33462 Ph: 561-656-9815 Fax: 561-283-1006
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Bill to:	Nova Aviation	Ship to:	Nova Aviation
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Invoice Date	Service Date	Terms	Tail Number	Type	Invoice Number
09/05/2018	09/05/2018	N/A	N2707J	Invoiced	INV-47194

Item Number	Inv. Item	Description	Quantity	Unit Price	Discount	Tax/Fees	Total
1	100LL	100LL	50.100	6.14	0.00	0.00	307.61

CSR: Aaron Klein
Closed: 09/06/2018 10:11:09

Discounts	\$0.00
Subtotal	\$307.61
Total	\$307.61
Credit	\$307.61

CUSTOMER ACKNOWLEDGES RECEIPT OF PRODUCT AND AGREES TO PERFORM THE OBLIGATIONS SET FORTH IN THE CARD ISSUER AGREEMENT.

Customer Signature: _____

STELLAR AVIATION OF SOUTH PALM
(100LL)

47194

INVOICE NO. _____

DATE 9-5-18

CO. NAME _____

TYPE PAYMENT _____ ACCOUNT# _____

DISPATCHER _____

MAKE OF A/C C-335 N. 27075

FUEL _____

OIL TO _____ GRADE _____

METER READINGS

AFTER 65399.3

BEFORE 65389.2

TOTAL GALLONS 50.1

OIL ADDED _____ R. ENG _____ L. ENG _____

TOTAL OIL _____

AVIATION LIQUIDS _____

PILOT SIGNATURE _____

REMARKS _____

LINEMAN Hh TIME _____

Customer Information		Aircraft Information	
Robertson, Brian Company or Owner	Pilot's Name [REDACTED]	C-340 Aircraft Type	N2707J Tail Number
Address 1	Cell Phone [REDACTED]	ETA 09/06/2018 11:34	Open 9/6/2018 11:34
Address 2	Hotel	ETD 9/6/18	Close
City	Shuttle Pick-Up Time	HANGAR	On-Line Time
State ZipCode	# of Pax Arriving	RAMP	
Phone Number	# of Pax Departing	POS Invoice Number	8967

Aircraft Services			
Catering: Y / N	100LL [] JET A [] JET A W/FSII []	Requested Time	
Number:	Fuel Instructions: <i>ON WAY OUT</i>	Completed Time	
Linens/Dishes: Y / N		Fuel Truck	Fueler
Crew Car: Y / N		ASR Ticket Number	0
Newspapers: Y / N	Total Gallons Delivered:	Oil Type and Instructions	
Coffee: Y / N	Other Services:	GPU	Water
Ice: Y / N		LAV	Cabin Clean
Fax Delivered: Y / N			

1: "Signature" refers to Signature Flight Support Corporation, or any of its subsidiaries. "Customer" refers to the legal entity for whom the services have been performed. "Airport" refers to the airport at which the services are performed. "Services" refers collectively to any products and services furnished by Signature to Customer.
 2: Customer represents that it currently maintains policies of aircraft and commercial general liability insurance with respect to its aircraft, operations and maintenance, as well as, "all risk" type hull insurance on its aircraft and engines. In the event any third party claim is made against Signature Customer's insurance carrier shall provide primary coverage.
 3: Customer agrees to indemnify, save and hold harmless Signature and the Airport from and against any and all claims, suits, damages, fines and penalties including all expenses, reasonable attorneys' fees and costs incidental to the defense of any claims arising out of Signature's acts or omissions, or the act or omissions of its directors, officers, employees, agents or assigns in connection with this Agreement, except to the extent such claims arise from the negligence or willful misconduct of Signature.
 4: The parties agree that under no circumstances shall Signature be liable to the customer for indirect, incidental, consequential, special or exemplary damages, whether in contract or tort (including strict liability and negligence), such as, but not limited to, loss of revenue, loss of use or anticipated profits, diminution or loss of value, or costs associated with substitution or replacement aircraft.
 5: Customer releases Signature from any damages sustained to Customer's aircraft or other personal property as a result of high winds or other adverse weather conditions.
 6: In consideration of the Services provided by Signature, Customer agrees to pay all charges incurred for Services provided with respect to the aircraft described on this Agreement while located at the Airport, including reasonable attorneys' fees if collection is required. Signature shall have the right to retain possession of the aforementioned aircraft or its parts as security for the payment of Services.
 7: By providing your email address, you authorize Signature Flight Support Corporation to contact you in the future with customer satisfaction surveys and information about products and services available through the BBA Aviation family of companies. Your email address will solely be used by Signature Flight Support Corporation and its affiliate companies within BBA Aviation and will not be shared with any other entity.

X [REDACTED] 9/6/18
 Signature [REDACTED] Date ET

Email Address

On-File Credit Card
 On-File Card#:
 Comments:

Handling Charge: 39
 Infrastructure Fee: 5
 Over Night: 24.72 / night
 Min. Fuel: 12 gal

Signature
FLIGHT SUPPORT
A BBA Aviation company

8967

Aircraft Service Record

3078403

Base EYW

DATE: <u>09/09/2018</u>	TAIL #: <u>2707J</u>
CUSTOMER:	A/C TYPE:

100LL / AVGAS <input checked="" type="checkbox"/>	
AUTO <input type="checkbox"/>	OIL _____ <input type="checkbox"/> : _____ OTHER _____

Gold Cap <input type="checkbox"/>	Lav <input type="checkbox"/>	Water <input type="checkbox"/>	GPU <input type="checkbox"/>	Hangar <input type="checkbox"/>
Initials:	Initials:	Initials:	Initials:	Initials:

SPECIAL REQUESTS:

REQUESTED FUEL AMOUNT: T/O inboards

Meter Reading 2 _____ Finish 316137.7 Meter Reading 1 _____

AVGAS

Meter Reading 2 _____ Start 316090.9 Meter Reading 1 _____

← Total Gallons → 46.8

Fueler's Initials: <u>EJW</u>	Unit #: <u>12</u>	On A/C Time: <u>8:50</u>	Off A/C Time: <u>9:00</u>
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DID YOU SECURE OIL/FUEL CAPS AND PANELS?

Received by: (Customer) X JF

Invoice # 8967
Invoice Date 9/9/2018 9:11
Customer Robertson, Brian
Registration N2707J
Operator Id Victoria F



3471 S. Roosevelt Blvd.
 Key West, FL 33040
 Phone +1 305 296 5422
 Fax +1 305 296 4141

✓ Flg 3 nights

Services provided by Signature Flight Support - EYW from 06 Sep 2018 11:40 to 09 Sep 2018 01:00

Service	Description	Quantity	Unit Price	Tax Amount	Total Price
3101	HANDLING CHARGE	1.00	\$39.000	\$0.000	\$39.000
1970	HCDISC ABOVEMIN	1.00	\$(39.000)	\$0.000	\$(39.000)
3100	RAMP OVERNIGHT	3.00	\$23.000	\$5.180	\$69.000
1100	100 LL/AVGAS	46.80	\$6.466	\$0.000	\$302.610
	Comments [Fuel Ticket/ASR #: 3078403]				
2005	FED EXCISE-100LL	46.80	\$0.194	\$0.000	\$9.080
2402	ARPRT FEE 100LL	46.80	\$0.060	\$0.000	\$2.810
1997	WKND TKOFF AVGAS	46.80	\$(0.500)	\$0.000	\$(23.400)
3300	INFRASTRUCTURE FEE	1.00	\$5.000	\$0.380	\$5.000
			Subtotal		\$365.100

STATE SALES TAX (USD): \$5.56

Total (USD): \$370.66

Paid With MASTERCARD 3598 (M) (03897Z-6876988) **\$370.66**

Balance Due (USD): \$0.00

pilot left w/o signing

 Customer Signature

I agree to the credit card amount shown and to perform the obligations set forth in the terms of the issuer's cardholder agreement.

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