

# NATIONAL TRANSPORTATION SAFETY BOARD Investigative Hearing



Washington Metropolitan Area Transit Authority Metrorail train 302 that encountered heavy smoke in the tunnel between the L'Enfant Plaza Station and the Potomac River Bridge on January 12, 2015

Agency / Organization

Title

## UNITED STATES OF AMERICA

#### NATIONAL TRANSPORTATION SAFETY BOARD

\* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \* \*

Investigation of:

\*

WMATA INCIDENT AT L'ENFANT PLAZA

STATION, WASHINGTON, D.C. JANUARY 12, 2015

\* Docket No.: DCA-15-FR-004

Interview of: JOE PENNING

WMATA Headquarters Jackson Graham Building Washington, D.C.

Tuesday, April 14, 2015

The above-captioned matter convened, pursuant to notice.

BEFORE: MICHAEL FLANIGON

Railroad Accident Investigator

The interviewee was afforded an opportunity to review this transcript for accuracy. Corrections are shown in strikeout/underline in the text.

## APPEARANCES:

MICHAEL FLANIGON, Railroad Accident Investigator National Transportation Safety Board

RICK NARVELL, Human Performance Investigator National Transportation Safety Board

LOREN GROFF, Ph.D., Transportation Safety Analyst National Transportation Safety Board

# I N D E X

ITEM			PAGE
Interview	of Joe	Penning:	
	By Mr.	Flanigon	4
	By Mr.	Groff	17
	By Mr.	Narvell	20

- 1 INTERVIEW
- 2 MR. FLANIGON: My name is Mike Flanigon,
- 3 F-l-a-n-i-q-o-n. It's April 14th. We're at WMATA. We're
- 4 interviewing Mr. Joe Penning, P-e-n-n-i-n-g, who is involved in
- 5 electrical maintenance on the system, and I'll ask him to explain
- 6 a little more what he does. It's April 14th, 2015, and this is in
- 7 regard to the L'Enfant Plaza smoke and arc incident that occurred
- 8 April -- January 12th, 2015.
- 9 And, Mr. Penning, just to confirm, you understand we
- 10 record the interview and provide you a transcript.
- 11 MR. PENNING: Yes.
- MR. FLANIGON: And I'll ask the other folks here with me
- 13 to identify themselves.
- DR. GROFF: Loren Groff, L-o-r-e-n, G-r-o-f-f, NTSB.
- 15 MR. NARVELL: Rick Narvell, N, like in Nancy,
- 16 a-r-v, like in Victor-e-double 1, with NTSB.
- 17 INTERVIEW OF JOE PENNING
- 18 BY MR. FLANIGON:
- 19 Q. Great, well, let's start, if you could, tell us a little
- 20 bit about how long you've worked for WMATA, what you actually do,
- 21 what your job title is, and what you're responsible for.
- 22 A. I've been at WMATA for 18 years, a little over 18 years,
- 23 18 years and 4 months. I've spent the majority of that time in
- 24 plant maintenance. I spent a year at MOC, and then I came back to
- 25 plant maintenance. I primarily, until, it's only been the last

- 1 couple of years that I've actually had any direct dealings with
- 2 the tunnel fans. Prior to that, I was on the pumping station
- 3 crew. I maintained the S&I Yard, Branch Avenue, the Royal Street
- 4 Bus Garage before it closed down, and hopefully I'm waiting on the
- 5 new bus garage that's being built in Lorton or at Newington. But
- 6 the last, I would say, maybe 3 years, I have been involved with
- 7 tunnel fans in our region, the Alexandria region, which stretches
- 8 from Springfield to the Pentagon. Well, it was Springfield to the
- 9 Pentagon. Now it includes Foggy Bottom further Farragut westWest,
- 10 and McPherson Square.
- 11 Q. And what is it that you do actually? What is your -- do
- 12 you have a job title?
- 13 A. General Equipment Mechanic AA.
- Q. AA Equipment Mechanic, so you can maintain a variety of
- 15 A. Yes.
- 16 Q. -- electromechanical sorts of infrastructure at WMATA.
- 17 A. Yes.
- 18 Q. And that includes the tunnel fans.
- 19 A. Yes.
- Q. Got it. You mentioned a couple of letters, MOC, Mike,
- 21 Oscar, Charley. That stands for what?
- A. Maintenance Operations Center.
- Q. Is that the one that's in the Rail Operations Center?
- A. Yes. It used to be downstairs here. I guess there's
- 25 still an office here, right? I haven't been there in a long time.

- 1 Most of that operation, I understand, has been moved to the Carmen
- 2 Turner Facility. And basically, what we do is we answer the phone
- 3 and generate tickets for different regions that people call in.
- 4 Station managers will call in; other plant folks will call in, and
- 5 report failures to pumping stations, things that happen in a bus
- 6 garage, bus lifts, S&I lifts, train lifts, virtually any type of
- 7 facility maintenance -- anything associated with a facility. We
- 8 don't specifically deal with the high-voltage portion of it. Our
- 9 responsibility, as I understand it, is generally from the
- 10 disconnect to the fan or disconnect to the air conditioning unit
- 11 or that type of thing.
- 12 Q. Well, having been here 18 years, you've seen a lot of
- 13 ups and downs in the WMATA organization. And certainly one of
- 14 the, I guess, for lack of a better term, a low point was around
- 15 the time of Fort Totten and a whole series of other accidents that
- 16 occurred around that time.
- 17 A. Yes.
- 18 Q. And so, a general question is, you know, since -- in
- 19 that 6, 7 years since that time, what kind of changes have you
- 20 seen in terms of safety at WMATA? Changes for the good? Changes
- 21 for the bad? Or no change?
- 22 A. I think most of the changes that I've seen have been to
- 23 the good. Sometimes, and this is just my opinion now. Sometimes
- 24 I think it can cause certain -- it might cause people to be overly
- 25 safe, maybe too cautious. I mean, that's not necessarily a bad

- 1 thing, but sometimes it slows things down.
- 2 Q. So, give me an example of being overly safe.
- A. Well, sometimes it's just differences within two or
- 4 three people working on the crew. You know, one person has an
- 5 idea to do it one way. Another person has an idea to do it
- 6 another way, and then -- and you have to come to some conclusion
- 7 as to the best way to do it. And sometimes it takes a supervisor
- 8 to step in and decide what the best way to do it is.
- 9 Q. And that's because people are overly cautious or overly
- 10 concerned or --
- 11 A. Well, sometimes I think, yeah, I think people tend to
- 12 get overly cautious.
- 13 Q. How would you characterize your working relationship
- 14 with your peers?
- 15 A. I have a good working relationship with my whole crew.
- 16 Q. And how about supervisors, managers, kind of above you?
- 17 A. Our supervisor and our lead man, they have a good
- 18 working relationship with the people that we have on our crew
- 19 right now. I think, you know, we're all pretty confident that
- 20 everyone on our crew has got the back of the next guy down the
- 21 line, or whatever.
- 22 Q. Do you feel any kind of pressures to take safety
- 23 shortcuts --
- 24 A. No.
- Q. -- to get productivity where it needs to be?

- 1 A. I think our productivity is where it needs to be. And,
- 2 no, we don't get any pressure to do any -- to take safety
- 3 shortcuts. As a matter of fact, when I first started doing tunnel
- 4 fans, I was doing those tunnel fans by myself. Then it got to the
- 5 point where we always had two people doing them. And it's a good
- 6 thing.
- 7 O. Sure.
- 8 A. It's a good thing, because some of the places that we go
- 9 to, there are ladders, and it's weather like this. The ladders
- 10 get slippery, the stairs get slippery, and if something should
- 11 happen, it's a good thing to have a second person there to call
- 12 for help.
- Q. Sure. Do you feel free to raise safety issues?
- 14 A. Yes.
- 15 Q. And are you aware of any close call reporting system or
- 16 near-miss reporting system that WMATA has?
- 17 A. I know we have a close call -- or I guess that's what
- 18 it's called, close call reporting system. I don't have any direct
- 19 involvement in it. I believe those things are reported to the
- 20 supervisor and I think he has access to it on the Internet
- 21 website, I believe.
- 22 Q. How about the safety hotline? Have you had any
- 23 experience with that?
- A. I've never used it. I've never had to.
- Q. Do you know what it is?

- 1 A. I know there is a safety hotline. I know there used to
- 2 be a general managers' hotline, but I don't know if that's in
- 3 existence anymore.
- Q. So, as far as safety issues that come up in your day-to-
- 5 day work, do you feel those get addressed?
- 6 A. Yes.
- 7 Q. You know, without going to hotlines and --
- 8 A. Yes.
- 9 Q. That's good. You think it's a safe place to work?
- 10 A. Yes.
- 11 Q. And why do you say that?
- 12 A. Because I've seen it evolve over the years. I think
- 13 that it's become a safer place, because, I think, people tend to
- 14 follow the rules and some of the old-timers that used to work here
- 15 that have retired and gone on, I didn't -- I mean, I don't want to
- 16 talk bad about them, but some of them I didn't think were as
- 17 knowledgeable as they could be.
- 18 Q. Does your -- well, maybe explain before I ask this
- 19 question, kind of explain how the supervision structures work.
- 20 So, who do you report to, kind of on a daily basis, that signs
- 21 your work and --
- 22 A. I report to my supervisor.
- 23 Q. And that's the gentleman outside there?
- A. No. My supervisor -- he is the -- the gentleman that
- 25 was over here?

- 1 Q. Yeah.
- 2 A. He's a systems maintenance supervisor. My supervisor is
- 3 a plant maintenance supervisor, and he works in the Alexandria
- 4 yard, or his office -- we report to the Alexandria Rail yard.
- 5 O. You mentioned a lead man also. What's a lead man?
- 6 A. He's mostly an administrative person.
- 7 Q. He's not out on the field with you?
- 8 A. Not all the time. Sometimes, but not all the time. Not
- 9 on a routine basis.
- 10 Q. And then going up above the supervisor, is that where
- 11 the assistant superintendent?
- 12 A. We have an assistant superintendent, and I think you're
- 13 talking to him this afternoon, our assistant superintendent -- my
- 14 assistant superintendent.
- 15 Q. So, do they ever come out and visit you in the field,
- 16 see what you're doing?
- 17 A. Yes.
- 18 Q. Kind of examine, you know, observe your work?
- 19 A. Yes.
- 20 Q. And in doing that, do they ever provide any
- 21 clarification or information about procedures and proper ways of
- 22 doing things?
- 23 A. Yes.
- Q. And how often would you say you typically see them in
- 25 the field? Kind of average, you know, once a week, once a month?

- 1 A. A couple times a week.
- 2 Q. Couple times a week?
- 3 A. Couple times a week. Well, a couple times a week for
- 4 the supervisor. The assistant superintendent doesn't come out,
- 5 maybe a couple times a month. You know, I see him, not as often.
- 6 His office -- our assistant superintendent's office is in the West
- 7 Falls Church Yard. So, he probably sees the West Falls Church
- 8 crew more than he sees us, although, when I fill in as lead man --
- 9 I talk to him on a regular basis or he calls me on a regular
- 10 basis.
- 11 Q. In terms of training, have you received any kind of
- 12 training on Incident Command System, how emergencies are managed?
- 13 A. No. At least, not -- no, I don't think so. I don't
- 14 think so. Or nothing specific, at least.
- 15 Q. So, in an emergency, like the L'Enfant Plaza smoke
- 16 arcing incident, who is actually in charge when something like
- 17 that happens? If you know. If you don't know, that's okay.
- 18 A. I would have to specifically read the SOP to see that,
- 19 although, I believe it says that there is an on-scene commander
- 20 who takes charge of the whole operation. But I don't know that
- 21 it's a specific person. I don't know that there is any one person
- 22 who would, like, be -- who would respond to every emergency. I
- 23 don't know that for sure.
- Q. Okay. Have you ever had the experience or the need to
- 25 be involved in any kind of emergency response to a problem with a

- 1 train in a tunnel or some smoke or fire or medical emergency or
- 2 anything like that?
- 3 A. I've had to respond to water in a tunnel several years
- 4 ago now, and I -- probably 10 or 12 years ago, I would guess. I
- 5 don't know for sure. We had a problem with a pumping station in
- 6 the short tunnel section in between Braddock Road and National
- 7 Airport. There's a short tunnel system that goes underneath Route
- 8 1 there, I think, in that general -- and we had enough water that
- 9 they had to single track, they had to move -- they had to single
- 10 track to the other section until we got the water down. And we
- 11 had to respond to that. That was myself, my supervisor, and one
- 12 other equipment mechanic like myself. He's retired now, but I
- 13 think that's probably the only time that I've actually had to
- 14 respond to an emergency-type situation.
- 15 Q. And there's an organization here in the D.C. area called
- 16 the Tri-state Oversight Committee. Have you heard of them or know
- 17 anything about them?
- 18 A. I've heard of them. I don't really -- I don't think
- 19 I've ever met any of them. I kind of have a broad idea, I guess,
- 20 of what they do. They're more than an investigative body as far
- 21 as from what I understand.
- 22 Q. And you haven't run across them out in the field or --
- A. Not that I'm aware of.
- Q. Switching gears a little bit, how would you characterize
- 25 the functionality of the current radio system of WMATA?

- 1 A. Sometimes it's good, sometimes it's bad.
- 2 O. Uneven.
- 3 A. Yes, uneven.
- 4 Q. And when it's bad, what does that mean?
- 5 A. There's no radio -- sometimes, in certain spots, I would
- 6 say, the radios will just go into an out-of-range alarm.
- 7 Q. And when that happens, they don't work, basically?
- 8 A. Can't talk to anybody on them.
- 9 Q. Now, in the vent shaft right by where this arcing
- 10 occurred at L'Enfant Plaza, there is a smoke alarm in that vent
- 11 shaft. Is that something that you would take care of or does
- 12 somebody else taken care of that?
- 13 A. Somebody else takes care of that. I'm not sure whether
- 14 that would be a communications function or whether that would be a
- 15 -- I tend to think that it would probably be a communications
- 16 function, but I'm not positive about that. I don't think our fire
- 17 equipment folks work on those things. I think they work on more
- 18 of the fire extinguishers and those kinds of things.
- 19 Q. Do you know where an alarm's to? In other words, if it
- 20 alarms, do you know where that message goes, if it goes anywhere?
- 21 A. I think it goes to the nearest station kiosk and the
- 22 ROCC. I think.
- Q. Now, there's a QA program at WMATA. Have you heard of
- 24 that?
- A. QA program?

14

- 1 Q. Quality assurance, quality control?
- 2 A. Yeah, I've heard of it. I don't know -- I haven't
- 3 really had any involvement with them.
- 4 Q. They don't get involved in the fan maintenance or the
- 5 other equipment you maintain?
- 6 A. I think there's other -- I'm not aware -- occasionally,
- 7 my supervisor will get emails from, I believe, it may be a QA
- 8 person. But I don't think he has ever gone into any of the vent
- 9 shafts or tunnel fan shafts. I think he stays mostly in the
- 10 stations. That's been my experience. I don't think he's ever
- 11 reported anything on the fan shafts.
- 12 Q. Now, when you are doing the fan check, we've seen some
- 13 checklists of how that works. And one of the steps is to get the
- 14 controller at the ROCC to remotely exercise the fans.
- 15 A. Correct.
- 16 Q. And we've heard that in some cases, it's difficult to
- 17 get them to do that. Has that been your experience?
- 18 A. It can be difficult depending on the time of day. And
- 19 probably 50 other things that they might have to deal with at the
- 20 same time. It doesn't happen -- well, I don't get that that
- 21 often, because, well, when I worked in the Maintenance Operations
- 22 Center, I knew how it was. I only worked there for a year, but I
- 23 knew how it was. I didn't work on the ROCC part of it. I worked
- 24 in the maintenance -- in the other part of it. But I know how
- 25 busy it can be and I know that the best -- and I've kind of

- 1 figured out the best times to try and call them and get them to
- 2 exercise the fans. And that's generally how I try and do it,
- 3 unless we have -- unless we get pushed outside of that envelope by
- 4 some other circumstances or whatever.
- 5 Q. And are the maintenance checks on the fans, are they
- 6 pretty much done on the day shift or could be any shift?
- 7 A. It's on the day shift.
- 8 Q. Day shift. And depending on the time of day, I guess,
- 9 you're referring to rush hour and --
- 10 A. Yes.
- 11 Q. -- and maybe other things that might be going on.
- 12 A. I know when we did the system-wide testing, after the
- incident at L'Enfant; we were limited from 10:00 a.m. to 2:00 p.m.
- 14 And that's generally what we're limited to on a regular basis,
- 15 because 10:00 a.m. is after rush hour, and at 2:00 p.m., that's
- 16 when the ROCC controllers are changing over from one crew to
- 17 another crew. Plus it's starting to gear up for rush hour at the
- 18 same time. So, it's been my experience, if we keep it within the
- 19 10:00 to 2:00 window, you're generally okay. And if you can avoid
- 20 from 11:00 to 12:00, because I think that's when -- generally they
- 21 have two people on the desk, and I'm not sure, but possibly
- 22 between 11:00 and 12:00, one of them goes to lunch for a half
- 23 hour, comes back, then the other one takes their lunch for a half
- 24 hour. So, there's -- I don't know this for sure, but I think
- 25 there's only one person on the desk at that time.

- 1 Q. So, that's kind of the tactic that you've developed?
- 2 A. I try and avoid that hour. I do other things, take my
- 3 own lunch or I do other things that I can do without contacting
- 4 the ROCC during that hour.
- 5 Q. And is that something you individually just sort of,
- 6 through your experience, worked up or is that something everybody
- 7 does or --
- 8 A. No, that's just me.
- 9 Q. Just me.
- 10 A. That's just me. That's what I do.
- 11 Q. So, when you're assigned fans, what's kind of the
- 12 expected production? What do they expect you to do? I mean, how
- 13 long did it take? How many fans in a day? That sort of thing.
- 14 A. I mean, if we do, realistically, two fans in a day, I
- 15 would think.
- 16 Q. So, that's an array of fans.
- 17 A. Right.
- 18 Q. There might be three or four fans --
- 19 A. A fan shaft can have anywhere from two fans -- we have
- 20 one that has two fans, and we have one that has six fans, I think,
- 21 or five fans. And then, again, it depends on whether it's an
- 22 annual PM or whether it's a monthly PM, because an annual PM,
- 23 we're required to inspect the fan blades and check and make sure
- 24 that they're tight. Some are easier than others, because there is
- 25 an access that you can reach and grab. On other ones, there is no

- 1 access and you have to take that whole front --
- 2 Q. Disassemble it.
- 3 A. -- screen off of it in order to access, you know, check
- 4 for tightness and that kind of thing.
- Q. And so, do you have any trouble meeting that goal?
- 6 A. Generally, no. I mean, it depends on the work load.
- 7 And it depends on, sometimes, what my supervisor has me doing on a
- 8 day-to-day basis. I probably -- I don't know. I probably fill in
- 9 and help other people a little bit more than other people do. And
- 10 so, I get involved a little bit more.
- And sometimes, it gets towards the end of the month and
- 12 we have to rush a little bit to do the monthly P- -- do them, but
- 13 generally, it's not a real problem. I think the worst time of
- 14 year is the winter time when we have a lot of snow, because we
- 15 also have that responsibility. And when we're clearing stations
- 16 of snow, then we don't do anything else. We might do emergency
- 17 tickets, but -- or anything that might constitute and emergency,
- 18 but other than that, we generally concentrate solely on the snow
- 19 part of it.
- 20 MR. FLANIGON: That's all I had. I'll ask my colleague
- 21 over there if he has any more.
- 22 BY DR. GROFF:
- Q. This is Loren Groff, NTSB, for the recording. I
- 24 actually just want to follow up on a couple things that Mike was
- 25 talking about. Just to help me understand just the way, sort of

18

- 1 work with the sign and the way you do your work. Do you have,
- 2 like, do you get job tickets that you have to complete or do you
- 3 have -- you know you have to get through all the fans by the end
- 4 of the month? Or how does that actually work?
- 5 A. Well, we -- at the beginning of each month, we have a PM
- 6 list that's generated that lists all the fans and all the
- 7 preventive maintenance tickets that we have to do for that month.
- 8 In addition, we have what, I guess, what is commonly called the
- 9 backlog report or the backlogs, which are individual tickets that
- 10 are generated -- could be generated on a daily basis by people
- 11 calling the MOC generating a ticket, and we also have those to
- 12 respond to and complete or do whatever we need to do with them.
- 13 Q. So the -- it's kind of the routine -- that your
- 14 preventive maintenance or PM list is kind of your routine stuff
- 15 you know is going to have to do, and then you've got to fit in
- 16 things that are broken or malfunctioning and have been reported.
- 17 A. Right.
- 18 Q. Is that up to you or who decides when that work all gets
- 19 sort of fit in? Who builds that schedule?
- 20 A. The supervisor does that.
- 21 Q. So then, you said snow removal, you have to -- you add
- 22 that into the mix. Then I'd say -- I imagine it's gets pretty
- 23 busy in the wintertime. Like, this year, we had a lot of snow.
- 24 A. It was very -- well, it was very busy. Especially, I
- 25 guess, January and February, right, was pretty busy.

- 1 Q. Then, with those, like the tests of the fans and
- 2 everything, you said that to call the ROCC, you kind of know the
- 3 times that they work. Do you think your co-workers kind of know
- 4 that, too, over time, when's a good time to call if they've got to
- 5 exercise the fans?
- 6 A. I think they're getting into the same routine that I am.
- 7 I think they pretty much understand the --
- 8 Q. Just over time, you figure it out?
- 9 A. Just over time, I think you just kind of figure it out.
- 10 I don't know -- I can't speak for all the rest of the regions. I
- 11 can only speak for my own region.
- 12 Q. Sure. The interesting -- I guess where I'm going with
- 13 the questioning is that if you've got all that work to do, do you
- 14 have the opportunity always to be able to adjust -- you got to
- 15 exercise the fans, do you have the opportunity to be able to
- 16 adjust your schedule to get them to exercise the fans when it
- 17 works. And you got all that -- if it gets busy, do you always
- 18 have a chance to work around them or do you have other options, if
- 19 you can't?
- 20 A. About the only -- well, I have gotten them to test
- 21 tunnel fans in that hour that they generally use for lunch. And,
- 22 yeah, I do do that, if I have to. I just -- I may try and make
- 23 the effort to avoid it, if I can.
- Q. Is it the kind of thing where they come back and say,
- 25 we're too busy right now?

- 1 A. Sometimes they will, yeah. Sometimes. Sometimes we get
- 2 put on hold and we'll have to wait on hold for a while or
- 3 whatever.
- 4 Q. And if I understand right, you have -- do you have the
- 5 ability to test and do them while you're standing there, too, if
- 6 you can't get them to do it, is that possible or not?
- A. We can operate them remotely, but I don't know. Or no,
- 8 we can operate them locally. We can't operate them remotely.
- 9 Q. So, you -- so it doesn't qualify as the check. You have
- 10 to do a remote check or if you were forced to, could you do a
- 11 local?
- 12 A. Well, we do a local, anyway. We operate them -- we do
- 13 both.
- Q. Okay. Thank you, that's helpful.
- 15 A. It's my belief that the most important part of the whole
- 16 PM is making sure that ROCC can operate them remotely, because the
- 17 tunnel fans are not manned 24 hours a day. And there's not -- I
- 18 mean, we only have a skeleton crew on evening shift and the night
- 19 shift. And so, it's just my opinion or my belief, that that's
- 20 probably the most important thing is to make sure they can operate
- 21 them remotely for the simple fact that they're not manned 24 hours
- 22 a day.
- DR. GROFF: Well, thank you. That's helps me.
- BY MR. NARVELL:
- Q. Just a couple. This is Rick Narvell, NTSB. Joe, you've

- 1 been here 18 years and some change, right, as well?
- 2 A. Yes, sir.
- Q. In your time here, and we'll start back and we'll work
- 4 up to the kind of present date, what kind of safety issues and
- 5 concerns have you see in your job?
- 6 A. I think probably, when I first came here, we had no --
- 7 we had virtually no roadway protection training, the proper
- 8 procedure to go out onto the tracks and, you know, walk the track
- 9 from Point A to Point B. It was -- well, the training was just --
- 10 what little training there was, was just done by supervisors and
- 11 senior people who had been there for a while. That is -- that was
- 12 the most concerning thing that I had, that I ran into when I first
- 13 got here. It concerns -- as I look back on it, it -- that's just
- 14 the way things were done then. And I, you know, I guess I didn't
- 15 think it was a very smart thing at the time, but that's the way it
- 16 was done. I mean, I had just retired from the Army, and it was --
- 17 I guess it was hard for me to adapt from Army life to the way
- 18 thing in Metro -- the way people did things in Metro at the time.
- 19 And there wasn't a whole lot of training, really. It was mostly
- 20 on-the-job training and some of it I don't think was all that
- 21 great.
- 22 Q. And I'm going to assume that has gotten better?
- 23 A. Yes.
- 24 Q. Since you're in more structure and procedures and
- 25 protocols and so on and so forth.

22

- 1 A. Yes.
- Q. How about, we'll say, modern day, the last few years.
- 3 What do you see out there that caused you heartache or concern
- 4 from a safety perspective, if anything?
- 5 A. I think the occasional radio failure, and sometimes I'm
- 6 not sure if it's a specific radio or if it's just -- if it's just
- 7 a specific radio or a specific area that it occurs in. Other than
- 8 that, we have probably become overall safer as a company. I mean,
- 9 it's been a good thing, at least I think it's been a good thing.
- 10 I think we've made a lot of progress. And I think -- and all
- 11 these accidents have been unfortunate and, I mean, some of -- how
- 12 some of these things happen just kind of amazes me sometimes.
- I mean, I don't know everything that goes on in Metro
- 14 all the time. I only see a little picture of it. You know, I
- 15 can't really -- it's difficult for me to talk about -- I mean, I
- 16 can talk in broad perspective of how I see things, and I think
- 17 we've become safer.
- 18 Q. Well, that leads me into the next area of questioning
- 19 here, radios. You've mentioned that there are problems with
- 20 radios, good days and bad days, essentially. Is there any kind of
- 21 a backup system that WMATA has or -- and/or that you use on your
- 22 own when those situations occur, like a redundant type of a Plan
- 23 B, if you will?
- 24 A. We either -- I think we actually -- the only one time
- 25 that I really had to do anything differently was, we had a radio

- 1 failure and we had two radios, and neither one of them would work.
- 2 And I went so far as to climb up the ladder to a hatch and open up
- 3 a hatch and try and get it to work up there, and I couldn't get it
- 4 to work anywhere. So, part of the -- my understanding of part of
- 5 the roadway protection thing -- roadway protection is if you have
- 6 a complete radio failure, complete communications failure, try
- 7 your cell phone. And that's what I did. We were in a tunnel. We
- 8 had tested a tunnel fan. We had a complete radio failure and I
- 9 called ROCC on my cell phone and asked for foul time to walk from
- 10 where we were on the tunnel fans back to the exit to the tunnel.
- 11 And their question was, well, how am I going to know whether
- 12 you're clear of the tracks? Well, I'll call you back on my cell
- 13 phone when I get out.
- 14 O. You got your foul time and you gave it back, then?
- 15 A. This was a very short walk. It wasn't -- short at all,
- 16 but without a radio, you don't know what's going on, on the rail
- 17 at all. And a cell phone's not going to do you any good, so I
- 18 called ROCC, asked for foul time, and they granted it and we
- 19 walked out. Then I called them back and told them that we were
- 20 clear.
- Q. How often have you had to use, in this case, a cell
- 22 phone, as a backup?
- 23 A. Just that one time.
- Q. Only one time.
- 25 A. Only one time.

- 1 Q. Safety committees, are there any safety committees here
- 2 at WMATA that you're aware of? If so, can you tell us what's out
- 3 there?
- 4 A. We have a -- every morning, we have what we call -- I
- 5 guess what it's called -- I think maybe I kind of made this up.
- 6 Or this is what I call -- I called it toolbox safety meeting.
- 7 Every morning we have a meeting and we review the safety rule of
- 8 the day. And then, that's where, generally, the assignments are
- 9 passed out and that kind of thing.
- 10 The supervisor has a -- there is a local safety
- 11 committee in the yard, and he has to go to that meeting once a
- 12 month. He also attends -- the assistant superintendent has his
- 13 safety meeting once a month. Our own crew has our own safety
- 14 meeting once a month that's just specifically safety. It's not
- 15 the morning meeting. So, we have that in addition.
- There's the local, there's the assistant
- 17 superintendent's safety meeting, and then there's -- plant
- 18 maintenance has a safety meeting at Carmen Turner once a month.
- 19 Q. Just a couple more and I'll be done here. When you go
- 20 out, do you do job briefings for your crew before you start a job.
- 21 A. Yes.
- Q. Every time?
- 23 A. Yes.
- Q. And just briefly, tell us what the job briefing consists
- 25 of here at WMATA.

- A. Well, you know, we talk about where we're going, what
- 2 we're going to be doing, whether we need fall protection, because
- 3 we're on ladders. We talk about whether we need dust masks,
- 4 because fan shafts and vent shafts are horribly dusty.
- 5 Q. I can't imagine.
- 6 (Laughter.)
- 7 A. And, I mean, you know, we talk -- we make sure we have
- 8 gloves and flashlights and that kind of thing. Mostly, it's just
- 9 a -- well, what I do, I suppose, it's just more of a general
- 10 safety briefing type of thing about fall protection, tripping
- 11 hazards, slippery ladders, if we're going up and down a ladder,
- 12 because some of the fan shafts are only accessed by a metal
- 13 ladder. And if it's raining like this, all the rungs are wet and
- 14 slippery.
- 15 Q. Right. Is there a form that everybody on the crew signs
- 16 off on?
- 17 A. No, we don't do that on a -- we don't do that within our
- 18 general crew as far as specific jobs. We do that -- we just -- we
- 19 do that when we escort contractors, we have a form that we go over
- 20 and have all the contractors sign.
- 21 Q. So, when they come on the property for a job, you have
- 22 to have a form for them.
- 23 A. Right. We have a form for them, and there's a non-
- 24 roadway form and a roadway form. And there's no actual form that
- 25 we -- well, I guess, unless we have to go on the roadway. Then

- 1 there's a form that we use. And that's really -- that's
- 2 specifically for the roadway portion, when we're walking from
- 3 Point A to Point B. That doesn't necessarily consist of what
- 4 we're doing at a tunnel thing or a pumping station or vent shaft
- 5 or whatever. That pretty much covers the walking on the roadway
- 6 on the catwalk from Point A to Point B.
- 7 Q. Part (indiscernible), basically.
- 8 A. Right. That's part of that.
- 9 Q. Last question for me is, and if you don't know, you
- 10 don't know. Have any idea how many fans there are throughout the
- 11 entire WMATA system, just a ballpark figure?
- 12 A. No, I don't --
- 13 Q. How about in your section, your territory? Any idea?
- 14 A. We have 10 fan shafts. As far as counting up the fans.
- 15 Q. That's okay; I'm trying to just get a ballpark from --
- 16 at least in your territory, roughly.
- 17 A. We have 10 fan shafts.
- 18 Q. Okay, thank you.
- 19 A. They range from -- some of them have two fans. Some of
- 20 them have five and six fans.
- Q. So at a minimum, you have probably about a minimum of 20
- 22 fans, but there's more than that.
- 23 A. Probably, yeah. I mean, I've never actually
- 24 individually counted them all. I just know we have 10 fan shafts.
- MR. NAVRALL: Thank you, that's all.

1	MR. FLANIGON: I'm good.		
2	UNIDENTIFIED SPEAKER: I'm good, too.		
3	MR. FLANIGON: Okay. Anything you want to add?		
4	MR. PENNING: No.		
5	MR. FLANIGON: Should we have asked you some other		
6	question? What's the answer to it?		
7	MR. PENNING: No, you know, I really didn't know what to		
8	expect. Although I really didn't think it was going to be like an		
9	9 inquisition.		
10	UNIDENTIFIED SPEAKER: Sorry. Is that how it felt?		
11	UNIDENTIFIED SPEAKER: We can make it that way.		
12	(Laughter.)		
13	MR. FLANIGON: I'll turn this guy off.		
14	(Whereupon, the interview was concluded.)		
15			
16			
17			
18			
19			
20			
21			
22			
23			
24			

#### CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: WMATA INCIDENT AT L'ENFANT PLAZA

STATION, WASHINGTON, D.C.

JANUARY 12, 2015

Interview of Joe Penning

DOCKET NUMBER: DCA-15-FR-004

PLACE: Washington, D.C.

DATE: April 14, 2015

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Wendy C. Cutting

Transcriber