Docket No. SA-534 Exhibit No. 4-Q

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Survival Factors Group Chairman Factual Report – Appendix P Public Liaison Workshop Agenda

(2 Pages)

San Mateo County First Responders
Pacific Gas and Electric Company
Spring Communication Meeting

Thursday, March 25 10:00 AM to 11:30 AM San Carlos Service Center Auditorium 275 Industrial Way, San Carlos, CA

Agenda

10:00 AM

■ Welcome and Coffee
Nicole Yelich -Government Affairs, PG&E

10:05 AM

■ Electric Emergency Plan Overview Electric Supervisor – Peninsula Division

10:35 AM

☐ Gas Emergency Plan Overview and Gas Meter Demonstration

Gas Supervisor-Peninsula Division

11:05 AM

■ 911 Response

11:20 AM

Final Q&A

San Mateo County First Responders Pacific Gas and Electric Company Spring Communication Meeting

Thursday, March 25 10:00 AM to 11:30 AM San Carlos Service Center Auditorium 275 Industrial Way, San Carlos, CA

Minutes

Attendees (see attached sign in list)

■ Electric Emergency Plan Overview

 Mitchell Kirk reviewed the safety procedures for dealing with the most common and often occurring electric emergency situations. Remember: Is the power off? Is the line grounded?

 Wire samples were presented to the group to illustrate particular safety concerns when live wires become entangled in trees and can be mistaken for small branches by emergency personnel.

 Examples of recent situations where safety precautions were not followed by local emergency responder personnel and the PG&E response and resolution to those issues.

o PG&E ICS structure discussed and reviewed.

Gas Emergency Plan Overview and Gas Meter Demonstration

- Mitchell Kirk reviewed the safety procedures and precautions for common gas emergency situations.
- Discussed ongoing gas leak survey program.
- Samples of the various gas line materials were presented along with common issues associated with each.
- o Sample gas meters used in demonstration.
- o NTSB report of the Rancho Cordova explosion in December 2008 was discussed.
- o PG&E ICS structure discussed and reviewed.

■ 911 Response/Final Q&A

- o Discussion about ICS procedures and PG&E EOC activation procedures.
- Increased coordination processes between PG&E, County OES and local emergency responders discussed and will be implemented for future storms.
- Overview provided on PG&E storm response priorities.