

Docket No. SA-534

Exhibit No. 4-J

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

Survival Factors Group Chairman
Factual Report – Appendix I
Example of a Bill Stuffer for the Affected Public (Distribution)

(1 Page)

Simple safety measures to ensure reliable gas service

PG&E is committed to the safe operation of our pipelines. As a part of our commitment, we regularly patrol and monitor our pipelines and also conduct internal and external pipeline inspections. Visit www.pge.com/pipelineplanning or call **1-888-743-7431** for important safety information.

Para consejos importantes de seguridad sobre tuberías de gas y para mantener segura a su familia: **1-800-660-6789**

有關煤氣管及家居安全須知：
1-800-893-9555

Hướng dẫn quan trọng về an toàn trong hệ thống ống dẫn ga và giúp gia đình tránh các hiểm nguy: **1-800-298-8438**



Call 811 before you dig

The greatest cause of pipeline accidents is damage from excavation. If you plan on digging or trenching, **please call Underground Service Alert (USA) by dialing 811 at least two working days before you begin.** This free service will notify underground utilities in the area of your planned work. PG&E will locate and mark our underground gas and electric facilities.

Signs of a gas leak: Don't rely solely on your nose

The most obvious warning sign of a gas leak is usually a rotten-egg smell. However, sometimes there may be no odor at all. Other signs could include dirt spraying in the air, a hissing sound, continual bubbling in a pond or creek or plants that seem to be dying for no reason.

If you suspect a gas leak:

- **Leave the area immediately and move to a safe location.** Then, dial **911** and call PG&E at **1-800-743-5000**.
- Warn others to stay away.
- If gas is burning, do not attempt to extinguish the fire or stop the flowing gas.
- Only PG&E employees should operate pipeline valves.
- Unless you are a safe distance away from the suspected leak, do not light a match, start an engine, use metal tools, or operate any device with the potential to create a spark that might ignite the gas, including electric switches, door bells, radios, televisions, lights, appliances, and garage door openers.

Transmission pipeline markers

Gas transmission pipelines transport high volumes of natural gas and are identified by transmission pipeline markers. These markers specify the approximate location of pipelines, but not all pipelines follow a straight path between two markers and markers do not detail the depth of the pipeline. Extra care should be taken around these signs.

Pipeline operator contact information is located on the marker. Visit www.pge.com/pipelineplanning or call **1-888-743-7431** for PG&E pipeline maps and information. For maps of all types of pipelines, visit www.npms.phmsa.dot.gov.



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