

**Docket No. SA-534**

**Exhibit No. 2-Y**

**NATIONAL TRANSPORTATION SAFETY BOARD**

**Washington, D.C.**

SAN FRANCISCO  
CONTROL ROOM TRANSCRIPTS

(440 Pages)

UNITED STATES OF AMERICA  
NATIONAL TRANSPORTATION SAFETY BOARD

\* \* \* \* \*  
Investigation of: \*  
\*  
PACIFIC GAS & ELECTRIC COMPANY \*  
SEPTEMBER 9, 2010 ACCIDENT \* Docket No. DCA-10-MP-008  
SAN BRUNO, CALIFORNIA \*  
\*  
\* \* \* \* \*

Gas Control Operator Logs

September 9, 2010

1                                    R E C O R D I N G

2                    (Start time: 2:05:43 p.m.)

3                    GAS CONTROL OPERATOR: We're filling on your guys slow  
4 line 167 here at Wild Goose. We filling slow again and that line  
5 is several blocks and bled on our --

6                                    \* \* \*

7                    (Start time: 2:06:20 p.m.)

8                    GAS CONTROL OPERATOR: -- line 167 and you're 606 pounds  
9 and --

10                                  \* \* \*

11                    (Start time: 2:06:32 p.m.)

12                    GAS CONTROL OPERATOR: I went out there and personally  
13 double blocked and bled all the valves on that line. So there's  
14 no possible way we can --

15                                  \* \* \*

16                    (Start time: 2:07:35 p.m.)

17                    GAS CONTROL OPERATOR: And now it's up to 1.1. It  
18 happened the other day, and I called over and I just, you know,  
19 printed those sheets, but I went out there like I say and  
20 personally made sure and, of course, your pressure's lower than  
21 ours. So, yeah, it's not possible. Yeah, out of calibration or  
22 something.

23                                  \* \* \*

24                    (Start time: 2:07:56 p.m.)

25                    GAS CONTROL OPERATOR: (indiscernible).

1                               \* \* \*

2               (Start time: 2:08:03 p.m.)

3               GAS CONTROL OPERATOR: They just zeroed it because you  
4 guys, if you don't get up to a certain amount on that, say on that  
5 energy rate --

6                               \* \* \*

7               (Start time: 2:08:12 p.m.)

8               GAS CONTROL OPERATOR: Like the other day, it was a .10.  
9 So your guys' computer kicks it out.

10                              \* \* \*

11              (Start time: 2:08:20 p.m.)

12              GAS CONTROL OPERATOR: So that wasn't a problem for you  
13 guys, you know, because zero (indiscernible) but I just wanted to  
14 get it right because we never had this problem before.

15                              \* \* \*

16              (Start time: 2:08:40 p.m.)

17              GAS CONTROL OPERATOR: Control, (indiscernible)  
18 speaking.

19              JEFF: Yes, this is Jeff from (indiscernible) Center. I  
20 wanted to let you know we're going to be starting up in a minute  
21 to do some testing and we should be online for no more than an  
22 hour.

23              GAS CONTROL OPERATOR: Okay. Super. Thank you.

24              JEFF: Thank you.

25              GAS CONTROL OPERATOR: Okay. Bye.

1 \* \* \*

2 (Start time: 2:25:06 p.m.)

3 MR. JANARA: Stewart Janara (ph.). Good afternoon.

4 UNIDENTIFIED SPEAKER: (indiscernible).

5 MR. JANARA: Good. I was wondering, are we still going  
6 out to Brentwood?

7 \* \* \*

8 (Start time: 2:15:22 p.m.)

9 MR. JANARA: Is the nightshift going out there tonight?

10 \* \* \*

11 (Start time: 2:15:31 p.m.)

12 MR. JANARA: -- with that. I'll be there tomorrow  
13 morning.

14 UNIDENTIFIED SPEAKER: (indiscernible).

15 MR. JANARA: Yeah, I'm switching with Mark. I was just  
16 checking to see if it was still on.

17 UNIDENTIFIED SPEAKER: (indiscernible).

18 MR. JANARA: Okay.

19 \* \* \*

20 (Start time: 2:15:47 p.m.)

21 MR. JANARA: Thanks.

22 UNIDENTIFIED SPEAKER: (indiscernible).

23 MR. JANARA: Okay. Bye-bye.

24 \* \* \*

25 (Start time: 2:23:25 p.m.)

1           GAS CONTROL OPERATOR: Gas Control, Barry speaking.  
2           CURT: Hey, Barry. This is Curt (indiscernible).  
3           GAS CONTROL OPERATOR: Yeah.  
4           CURT: Hey, my men need to do the fire alarm.  
5           GAS CONTROL OPERATOR: Okay.  
6           CURT: In the operations building and the control  
7 building. So you're going to see an alarm (indiscernible).  
8           GAS CONTROL OPERATOR: Okay. Cool.  
9           CURT: Okay.  
10          GAS CONTROL OPERATOR: Thanks, Curt.  
11          CURT: Bye.  
12          GAS CONTROL OPERATOR: Bye.  
13          (Busy signal.)  
14          GAS CONTROL OPERATOR: Gas control, Barry speaking.  
15          CLAY: Hey, Barry, this is Clay.  
16          GAS CONTROL OPERATOR: Hey, Clay.  
17          CLAY: (indiscernible).  
18          GAS CONTROL OPERATOR: Boy, Clay, I'm having a hard time  
19 hearing you. You're going to do the weekly routines where?  
20          CLAY: (indiscernible).  
21          GAS CONTROL OPERATOR: One more time.  
22          CLAY: (indiscernible) Sherman Island.  
23          GAS CONTROL OPERATOR: Okay. Okay. (indiscernible)  
24 Sherman Island. Gotcha. Is there clearance, is there clearance  
25 with it?

1 CLAY: (indiscernible).

2 GAS CONTROL OPERATOR: Okay. Thanks, Clay. Appreciate  
3 it, man.

4 CLAY: I'll give you a call when I'm all done.

5 GAS CONTROL OPERATOR: Excellent. Thanks. Bye.

6 \* \* \*

7 (Start time: 2:36:58 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Cinaceris (ph.).

9 MR. BELL: Hey, this is Mike Bell, Los (indiscernible).

10 GAS CONTROL OPERATOR: Mike Bell, hi.

11 MR. BELL: Is it okay if I start K1.

12 GAS CONTROL OPERATOR: Yes, please.

13 MR. BELL: Okay. Will do.

14 GAS CONTROL OPERATOR: Thank you, sir.

15 MR. BELL: Thank you.

16 GAS CONTROL OPERATOR: Bye.

17 (Busy signal.)

18 \* \* \*

19 (Start time: 2:44:47 p.m.)

20 GAS CONTROL OPERATOR: Gas control, (indiscernible)  
21 speaking.

22 MIKE: Yes, this is Mike, the telecom tech that called  
23 you about a half an hour ago.

24 GAS CONTROL OPERATOR: Uh-huh.

25 MIKE: That you would probably get some alarms because I

1 was working on the AvTech (ph.). Nothing related to them. It was  
2 just consoles --

3 GAS CONTROL OPERATOR: Uh-huh.

4 MIKE: -- their consoles.

5 GAS CONTROL OPERATOR: Uh-huh.

6 MIKE: I'm done. So all alarms should be done.

7 GAS CONTROL OPERATOR: Okay. And they are.

8 MIKE: Yep, I thought so.

9 GAS CONTROL OPERATOR: All right.

10 MIKE: All right.

11 GAS CONTROL OPERATOR: Thanks.

12 \* \* \*

13 (Start time: 2:46:17 p.m.)

14 GAS CONTROL OPERATOR: Gas control, (indiscernible)  
15 speaking.

16 UNIDENTIFIED SPEAKER: (indiscernible).

17 GAS CONTROL OPERATOR: Hey.

18 UNIDENTIFIED SPEAKER: Hey, I'm working on the  
19 (indiscernible).

20 GAS CONTROL OPERATOR: Yeah.

21 UNIDENTIFIED SPEAKER: (indiscernible). Anyway, this  
22 lady's terminal panel here --

23 GAS CONTROL OPERATOR: Uh-huh.

24 UNIDENTIFIED SPEAKER: -- we're going to have to  
25 (indiscernible) power (indiscernible).



1           GAS CONTROL OPERATOR: Uh-huh.

2           UNIDENTIFIED SPEAKER: (indiscernible).

3           GAS CONTROL OPERATOR: All right.

4           UNIDENTIFIED SPEAKER: (indiscernible) lose power on

5 those. The (indiscernible) controllers are (indiscernible).

6           GAS CONTROL OPERATOR: Okay.

7           UNIDENTIFIED SPEAKER: So basically we're going to

8 (indiscernible).

9           GAS CONTROL OPERATOR: Okay.

10          UNIDENTIFIED SPEAKER: And then we're going to do the

11 LP.

12          GAS CONTROL OPERATOR: Okay.

13          UNIDENTIFIED SPEAKER: Probably each one will be out

14 (indiscernible) and then we're going to be terminating and

15 transferring over --

16          GAS CONTROL OPERATOR: Uh-huh.

17          UNIDENTIFIED SPEAKER: -- probably at the most 10

18 minutes on each one, if that.

19          GAS CONTROL OPERATOR: Okay.

20          UNIDENTIFIED SPEAKER: Do you need a clearance number?

21          GAS CONTROL OPERATOR: Yeah.

22          UNIDENTIFIED SPEAKER: MIL-10-09.

23          GAS CONTROL OPERATOR: I'm sorry. MIL-

24          UNIDENTIFIED SPEAKER: 10.

25          GAS CONTROL OPERATOR: 10.

1 UNIDENTIFIED SPEAKER: 09.  
2 GAS CONTROL OPERATOR: Okay.  
3 UNIDENTIFIED SPEAKER: Okay.  
4 GAS CONTROL OPERATOR: All righty.  
5 UNIDENTIFIED SPEAKER: And I also (indiscernible) I  
6 never got to because I'm stuck on this.  
7 GAS CONTROL OPERATOR: Okay.  
8 UNIDENTIFIED SPEAKER: So pull me off of that. Sorry  
9 about that.  
10 GAS CONTROL OPERATOR: I'll do that.  
11 UNIDENTIFIED SPEAKER: Thank you.  
12 GAS CONTROL OPERATOR: All right. Bye.  
13 \* \* \*  
14 (Start time: 2:51:09 p.m.)  
15 GAS CONTROL OPERATOR: Gas control, (indiscernible)  
16 speaking.  
17 MR. ESCOBAR: Hi, this is Dave Escobar out of Modesta.  
18 I just want to let you know that we're all done in Escalon (ph.).  
19 GAS CONTROL OPERATOR: Okay.  
20 MR. ESCOBAR: We were doing maintenance there.  
21 GAS CONTROL OPERATOR: Okay. Thank you. I'll sign you  
22 off.  
23 MR. ESCOBAR: Thank you. Bye.  
24 GAS CONTROL OPERATOR: All right. Bye.  
25 \* \* \*

1 (Start time: 2:51:28 p.m.)

2 (Busy signal.)

3 GAS CONTROL OPERATOR: Gas control, (indiscernible)  
4 speaking.

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 GAS CONTROL OPERATOR: Clear.

7 UNIDENTIFIED SPEAKER: All right. Thank you.

8 GAS CONTROL OPERATOR: Uh-huh. Bye.

9 \* \* \*

10 (Start time: 2:55:24 p.m.)

11 GAS CONTROL OPERATOR: Gas control, Valenti (ph.).

12 JOHN: Hi, this is John down in Santa Cruz.

13 GAS CONTROL OPERATOR: Hey, how's it going down there?

14 JOHN: I was wondering if you could (indiscernible) the  
15 pole on that gas folder RCU?

16 GAS CONTROL OPERATOR: I sure can. Let's see. Let me  
17 get over there quick. Santa Cruz.

18 \* \* \*

19 (Start time: 2:56:01 p.m.)

20 (No recorded audio.)

21 \* \* \*

22 (Start time: 2:56:17 p.m.)

23 GAS CONTROL OPERATOR: -- a couple of times. Let's see  
24 here. Yeah, it's still in a (indiscernible) state. I can keep  
25 trying. Let's see here. I've cleared all the errors, reset to 6

1 and did a demand scan three times.

2 UNIDENTIFIED SPEAKER: (indiscernible).

3 GAS CONTROL OPERATOR: Yeah, it's still in a failed  
4 state. It's showing the success and (indiscernible) both at 0.

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 \* \* \*

7 (Start time: 2:56:54 p.m.)

8 GAS CONTROL OPERATOR: Do you want to try something else  
9 and call me back or -- hello. Are you there? I think I lost you.  
10 Please call me back.

11 \* \* \*

12 (Start time: 3:00:16 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Barry speaking.

14 CURT: This is Curt.

15 GAS CONTROL OPERATOR: Yeah, Curt.

16 CURT: (indiscernible).

17 GAS CONTROL OPERATOR: I didn't. They're not in right  
18 now.

19 CURT: You don't know if they came in.

20 GAS CONTROL OPERATOR: Hold on. Let me recheck the  
21 summary. Hang on a sec.

22 \* \* \*

23 (Start time: 3:00:27 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Valenti.

25 MR. TURNER: Hey, Valenti, this is Joel Turner.

1           GAS CONTROL OPERATOR: Hey, Joel. How's it going?

2           MR. TURNER: I've got a -- I'm trying to find a  
3 clearance that was disapproved.

4           GAS CONTROL OPERATOR: Is it's a system standard or a  
5 new one?

6           MR. TURNER: It should be a system standard and it's for  
7 valve -- our gas and valve 0115.28 in Shingletown.

8           GAS CONTROL OPERATOR: So is that going to be under I  
9 guess BUR maybe. Let's see here.

10          MR. TURNER: How are you guys finding them? I mean is  
11 there a page that you're looking at.

12          GAS CONTROL OPERATOR: Yeah, I mean there's the master  
13 clearance board and there's approved clearances and you can go to  
14 standards and then click on Burney and --

15          MR. TURNER: All right. I guess -- I've got a headache.

16          GAS CONTROL OPERATOR: Let me check our master clearance  
17 board here. Let's see here. It's going to be for Shingletown you  
18 said.

19          MR. TURNER: Yeah.

20          GAS CONTROL OPERATOR: Okay. I've got a line 400, valve  
21 3 maintenance, line 400, valve 115.26 maintenance, valve 10  
22 maintenance, valve 115.28 maintenance on 401.

23          MR. TURNER: Right there. Yeah, that's it.

24          GAS CONTROL OPERATOR: Okay. Then I have monitor --  
25 then I have line 41 monitor valve, 115.27.

1 MR. TURNER: It was the other one.

2 GAS CONTROL OPERATOR: Okay. So it's Shingletown, okay.  
3 So let me open this one up here and see. Okay. The description  
4 on this one is maintenance to line 41, mainline valve 115.28.

5 MR. TURNER: Yeah.

6 GAS CONTROL OPERATOR: That's the one, okay. The number  
7 for this one, the clearance number is BUR-STD-SHI64.

8 MR. TURNER: Okay. Now the question is, is how can I  
9 get that? I'm sitting here at Nolla (ph.) page. How do I get to  
10 your master clearance board? Is there a website I got to?

11 GAS CONTROL OPERATOR: Yeah, I think there's a website.  
12 Let's see. I think you can go to the --

13 MR. TURNER: I appreciate this. I'm sorry.

14 GAS CONTROL OPERATOR: Oh, yeah, no problem. I think  
15 you can go to the S drive. Let me try to find it myself. I have  
16 icons already set up on the desktop.

17 MR. TURNER: Yeah, that's -- I'm going to do that.

18 GAS CONTROL OPERATOR: Let's see here. I wonder if  
19 maybe it's easier if I could send you the master clearance board.  
20 Let's see.

21 MR. TURNER: Yeah, if you could send it to me  
22 (indiscernible). Then I'll have it.

23 \* \* \*

24 (Start time: 3:00:45 p.m.)

25 (No recorded audio.)

1 \* \* \*

2 (Start time: 3:00:51 p.m.)

3 GAS CONTROL OPERATOR: Yeah, they're in there.

4 UNIDENTIFIED SPEAKER: (indiscernible).

5 GAS CONTROL OPERATOR: Okay.

6 UNIDENTIFIED SPEAKER: And then I'll call

7 (indiscernible).

8 GAS CONTROL OPERATOR: Okay. Sounds good. You know,

9 someone is going to be there in about an hour or two.

10 UNIDENTIFIED SPEAKER: Who is?

11 GAS CONTROL OPERATOR: We're starting operations there

12 tonight.

13 UNIDENTIFIED SPEAKER: Oh, okay.

14 GAS CONTROL OPERATOR: Yeah. Are you guys going to be

15 out there tomorrow?

16 UNIDENTIFIED SPEAKER: Possibly (indiscernible).

17 GAS CONTROL OPERATOR: Bring some steaks. Are the

18 barbecues still there?

19 UNIDENTIFIED SPEAKER: Yeah, they're still there.

20 GAS CONTROL OPERATOR: All right. Just checking. Okay.

21 All right. I'll see you later.

22 UNIDENTIFIED SPEAKER: Okay. Bye.

23 GAS CONTROL OPERATOR: All right. Bye.

24 (Phone rings.)

25 GAS CONTROL OPERATOR: Gas control, Barry speaking.

1           MR. DAVENPORT: Barry, Jim Davenport here at  
2 Shingletown.

3           GAS CONTROL OPERATOR: Yeah, Jim.

4           MR. DAVENPORT: I'm done with all of those clearances.

5           GAS CONTROL OPERATOR: Awesome.

6           MR. DAVENPORT: Do you want me to repeat them off to  
7 you?

8           GAS CONTROL OPERATOR: No, I pulled them all. I've got  
9 them all on here.

10          MR. DAVENPORT: I did notice an operational problem with  
11 valve 115.28.

12          GAS CONTROL OPERATOR: Yeah.

13          MR. DAVENPORT: I've got Joel Turner coming down here to  
14 help me with that. I want to go ahead and when he gets here work  
15 on that, an repair that (indiscernible) valve.

16          GAS CONTROL OPERATOR: Okay.

17          MR. DAVENPORT: And when he gets here, I'll go ahead and  
18 call those clearances in.

19          GAS CONTROL OPERATOR: Can't you use the same one.

20          MR. DAVENPORT: Well --

21          GAS CONTROL OPERATOR: Well, actually it's written up as  
22 something more specific. It looks like a routine valve operation,  
23 huh?

24          MR. DAVENPORT: The other one we wrote up for valve  
25 (indiscernible) valve operation.



1           GAS CONTROL OPERATOR: Okay. Okay. Well, there's no  
2 problem. So it's going to be a new clearance then.

3           MR. DAVENPORT: No, it's --

4           GAS CONTROL OPERATOR: Okay. You do have one.

5           MR. DAVENPORT: It's one that's already been approved.

6           GAS CONTROL OPERATOR: Okay. Okay. Good. That makes  
7 things way easier.

8           MR. DAVENPORT: Yeah, I just don't happen to have a copy  
9 of it here on file.

10          GAS CONTROL OPERATOR: Well, can I send it to you?

11          MR. DAVENPORT: I don't have access to any electronic  
12 things down here at Shingletown.

13          GAS CONTROL OPERATOR: Yeah. Yeah. You don't have a  
14 full control room with computers and everything there? You can  
15 just pull out your laptop.

16          MR. DAVENPORT: You know, (indiscernible) down here.

17          GAS CONTROL OPERATOR: Yeah, yeah. What do you want to  
18 do?

19          MR. DAVENPORT: Okay. So there is a clearance that has  
20 been approved by Robert --

21          GAS CONTROL OPERATOR: Uh-huh.

22          MR. DAVENPORT: -- for the isolation of the valve, and  
23 then the other one that you want to pull it out, this will let me  
24 disable the (indiscernible) and put the control in manual.

25          GAS CONTROL OPERATOR: Okay.

1 MR. DAVENPORT: It's BUR-NB-SH541.

2 GAS CONTROL OPERATOR: Okay.

3 MR. DAVENPORT: And then I can put the control on manual

4 operation.

5 GAS CONTROL OPERATOR: Okay.

6 MR. DAVENPORT: When we get that other clearance, put

7 that in place with the valve, and I'll give you a call when we get

8 ready to do all that.

9 GAS CONTROL OPERATOR: Okay. Sounds good. No problem,

10 Jim.

11 MR. DAVENPORT: Okay. Thank you.

12 GAS CONTROL OPERATOR: All right. Talk to you later.

13 MR. DAVENPORT: Okay.

14 GAS CONTROL OPERATOR: Bye.

15 \* \* \*

16 (Start time: 3:03:29 p.m.)

17 (No recorded audio.)

18 \* \* \*

19 (Start time: 3:03:38 p.m.)

20 GAS CONTROL OPERATOR: Okay. Yeah, let's try this.

21 Let's see.

22 MR. TURNER: (indiscernible).

23 GAS CONTROL OPERATOR: Yeah, but I'm -- do you have your

24 e-mail up?

25 MR. TURNER: Yeah, you want to e-mail it to me. That

1 way I can have it.

2 GAS CONTROL OPERATOR: I'm going to try to e-mail it to  
3 you right now. Let's see if this works.

4 \* \* \*

5 (Start time: 3:03:50 p.m.)

6 (Phone rings.)

7 UNIDENTIFIED SPEAKER: Hello.

8 \* \* \*

9 (Start time: 3:04:04 p.m.)

10 GAS CONTROL OPERATOR: Let me know when you get it.

11 MR. TURNER: Hey. There. (indiscernible) attachment.

12 GAS CONTROL OPERATOR: Yes. Just hit yes on that.

13 MR. TURNER: (indiscernible).

14 GAS CONTROL OPERATOR: It went --

15 MR. TURNER: Here's one.

16 GAS CONTROL OPERATOR: Okay.

17 MR. TURNER: (indiscernible).

18 GAS CONTROL OPERATOR: Oh, it's thinking. It should  
19 work.

20 \* \* \*

21 (Start time: 3:04:39 p.m.)

22 MR. TURNER: Okay. It looks right here. I want to save  
23 it.

24 GAS CONTROL OPERATOR: You can right click and go create  
25 a desktop or something.

1 MR. TURNER: In the middle of it.

2 GAS CONTROL OPERATOR: Did it open up?

3 MR. TURNER: It opened up. This is your master  
4 clearance board. This is some pretty tricky ---- right here. I'm  
5 going to create a shortcut. Create shortcut.

6 GAS CONTROL OPERATOR: And this should give you an icon  
7 and then you can --

8 MR. TURNER: Okay.

9 GAS CONTROL OPERATOR: Now when you go to --

10 MR. TURNER: Clearances, yeah.

11 GAS CONTROL OPERATOR: Okay. And then click on approved  
12 clearances. See the top middle one.

13 MR. TURNER: Yep.

14 GAS CONTROL OPERATOR: Top center one, and then click on  
15 standards and then click on Burney and then if you scroll down  
16 about three-quarters of the way, you'll see about five Shingletown  
17 clearances, and it's the fourth one. And then if you -- over on  
18 the Word document, on the far left, that little Word icon, if you  
19 double click on that, it'll open it up.

20 \* \* \*

21 (Start time: 3:04:47 p.m.)

22 UNIDENTIFIED SPEAKER: Right. So --

23 \* \* \*

24 (Start time: 3:04:56 p.m.)

25 UNIDENTIFIED SPEAKER: I'll head to (indiscernible).

1 All right.

2 \* \* \*

3 (Start time: 3:06:05 p.m.)

4 GAS CONTROL OPERATOR: -- bottom of the screen, the tab  
5 on the bottom of the screen.

6 MR. TURNER: Yeah.

7 GAS CONTROL OPERATOR: Go ahead and click on that.  
8 Sometimes --

9 MR. TURNER: I've got her.

10 GAS CONTROL OPERATOR: Okay.

11 MR. TURNER: That thing's 12 pages long.

12 GAS CONTROL OPERATOR: Wow.

13 MR. TURNER: Cool. That's what I need.

14 GAS CONTROL OPERATOR: Now did you end up like is it a  
15 small screen with a sidebar?

16 MR. TURNER: Yeah.

17 GAS CONTROL OPERATOR: Okay. Go ahead and click on that  
18 X on the far right, the bottom X.

19 MR. TURNER: That helps.

20 GAS CONTROL OPERATOR: That gets rid of that and then if  
21 you go up to the top, where it says view, if you click on that,  
22 you'll get a little dropdown box, hit normal, and then that way  
23 you can look at it page by page and it's a little bit bigger so  
24 you can actually read it.

25 MR. TURNER: Cool. That's a lot better.

1           GAS CONTROL OPERATOR: Yeah, that's the way I always  
2 look at it. I can't read it when it's too small. So we should  
3 have one printed up here already, and you're going to start on  
4 this one right now?

5           MR. TURNER: What's going on is Jim went down there to  
6 do service on them, and he's got a problem with the valve down  
7 there.

8           GAS CONTROL OPERATOR: Okay.

9           MR. TURNER: And we don't have a clearance down there  
10 and so I've got to get the clearance printed up and get one down  
11 there to him.

12          GAS CONTROL OPERATOR: Okay. Okay.

13          MR. TURNER: That's why I'm kind of in a hurry to get  
14 down there.

15          GAS CONTROL OPERATOR: Do you want me to go ahead then  
16 and request this clearance at this time and let them know you guys  
17 are going to be working on this one?

18          MR. TURNER: Yes.

19          GAS CONTROL OPERATOR: Okay. I'll go ahead and do that,  
20 and I'll just sign it out to you.

21          MR. TURNER: And we'll call you back before we get to  
22 this. Well, let me take that -- yeah, yeah, put a request in for  
23 it but we're not logged onto it yet.

24          GAS CONTROL OPERATOR: Okay. All right. Sounds good.  
25 I'll go ahead and get it ready.

1 MR. TURNER: Okay. Thank you.

2 GAS CONTROL OPERATOR: Thanks, Joe.

3 MR. TURNER: Bye.

4 GAS CONTROL OPERATOR: Bye-bye.

5 \* \* \*

6 (Start time: 3:07:55 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti.

8 MATT: Hey, Mike. Matt.

9 GAS CONTROL OPERATOR: Hey, Matt. We're just looking

10 at, remember that photo --

11 MATT: What's that?

12 GAS CONTROL OPERATOR: The photo that was taken of

13 everyone back in 1990, all the people in the gas department.

14 MATT: Oh,-----.

15 GAS CONTROL OPERATOR: Twenty years ago. We just came

16 across you just a minute ago. Yeah, what a baby. Good looking

17 baby, yeah. Puppy.

18 MATT: Puppy --

19 GAS CONTROL OPERATOR: Good looking puppy.

20 MATT: Did I have my glasses on?

21 GAS CONTROL OPERATOR: Do you guys remember if Matt had

22 his glasses on? I think you just had a hat.

23 MATT: Just a hat.

24 GAS CONTROL OPERATOR: I think you had a hat on. Yeah,

25 you had the same hat and you've got your glasses on.

1           MATT: Same hat, huh?

2           GAS CONTROL OPERATOR: Yeah. You've got your glasses  
3 on. Yeah. Wow. You look like you're about what? Fifteen.

4           MATT: I've got gray hair now.

5           GAS CONTROL OPERATOR: You've got gray hair now.

6           MATT: Hey, listen. I have a (indiscernible) and I'm  
7 done.

8           GAS CONTROL OPERATOR: Okay. Let me take a look at the  
9 alarms to make sure.

10          MATT: I seen Pat and Steve over here a while ago.

11          GAS CONTROL OPERATOR: What were they doing?

12          MATT: I don't know.

13          GAS CONTROL OPERATOR: Are they gone now?

14          MATT: Yeah.

15          GAS CONTROL OPERATOR: Okay. Yeah, everything's clear.

16          MATT: Okay. Cool.

17          GAS CONTROL OPERATOR: All right. Thanks, Matt.

18          MATT: Bye.

19          GAS CONTROL OPERATOR: Bye-bye.

20                           \* \* \*

21          (Start time: 3:13:35 p.m.)

22          GAS CONTROL OPERATOR: Gas control, (indiscernible)  
23 speaking.

24          JEFF: Hey, this is Jeff at (indiscernible). I want to  
25 let you know that we are done testing (indiscernible).



1           GAS CONTROL OPERATOR:   Okay.   Thank you very much for  
2   calling.

3           JEFF:   All right.

4           GAS CONTROL OPERATOR:   Bye-bye.

5           JEFF:   Bye.

6                               \*   \*   \*

7           (Start time:   3:16:59 p.m.)

8           GAS CONTROL OPERATOR:   Gas control, Barry speaking.

9           ELOY:   Barry, this is Eloy (ph.).   How are you doing?

10          GAS CONTROL OPERATOR:   Good.   All right.

11          ELOY:   Hey, I (indiscernible) right now. I've got a  
12   question.   I've got a work request (indiscernible) --

13          GAS CONTROL OPERATOR:   Yeah.

14          ELOY:   -- and they're showing flow in section 1.

15          GAS CONTROL OPERATOR:   So they're showing flow and they  
16   shouldn't be.

17          ELOY:   Yeah.   I've got (indiscernible) injection meter  
18   that's showing (indiscernible) more than the line pressure.

19          GAS CONTROL OPERATOR:   Yeah.   Gees.

20          ELOY:   There's (indiscernible) if you could check.

21          GAS CONTROL OPERATOR:   I would say it's probably our M1,  
22   right?

23          ELOY:   Yeah.

24          GAS CONTROL OPERATOR:   What did AT have on that?

25          ELOY:   (indiscernible) today.   They just reported it.

1                   GAS CONTROL OPERATOR: Oh, okay.

2                   ELOY: And I'm just thinking, I'm wondering if it's  
3 (indiscernible) are you showing injection or --

4                   GAS CONTROL OPERATOR: No, I'm showing injection. 1.54  
5 and that's on 2.

6                   ELOY: No, no, 1.

7                   GAS CONTROL OPERATOR: Oh, I'm sorry. None.

8                   ELOY: (indiscernible).

9                   GAS CONTROL OPERATOR: Yeah.

10                  ELOY: Yeah, (indiscernible) go out there  
11 (indiscernible).

12                  GAS CONTROL OPERATOR: I guess so. This is the first  
13 I've heard about it.

14                  ELOY: All right. Nothing big as long as that's what  
15 you're showing (indiscernible).

16                  GAS CONTROL OPERATOR: Who submitted the work request?

17                  ELOY: George Ringsetter (ph.).

18                  GAS CONTROL OPERATOR: Ringsetter, yeah.

19                  ELOY: (indiscernible).

20                  GAS CONTROL OPERATOR: Yeah, I mean I'm not sure. I  
21 just don't know anything about it. I can't really help you.

22                  ELOY: You just did if you're telling me what's  
23 happening on 1.

24                  GAS CONTROL OPERATOR: Yeah, M1 is just showing 0 either  
25 direction.

1           ELOY:   Okay.   Thank you very much.

2           GAS CONTROL OPERATOR:   Yeah, hang on a sec.   Oh, that's

3 PPM.   Never mind.   Okay, yeah.   That's good.   Okay.   Bye.

4                               \* \* \*

5           (Start time:   3:22:43 p.m.)

6           GAS CONTROL OPERATOR:   Gas control, (indiscernible)

7 speaking.

8           MARK:   Hey, (indiscernible).   This is Mark in Meridia

9 (ph.).

10          GAS CONTROL OPERATOR:   Yes.

11          MARK:   We've got a -- George Ringsetter sent me a

12 priority 1 work request for Wild Goose (indiscernible) and he said

13 it was sent by --

14          GAS CONTROL OPERATOR:   It was.

15          MARK:   -- Hoystown (ph.) or something like that.

16          GAS CONTROL OPERATOR:   That's me.

17          MARK:   Oh, that was you.   Okay.   Who called that in?

18          GAS CONTROL OPERATOR:   One of the people at Wild Goose

19 called the senior here.

20          MARK:   Wild Goose called you guys.

21          GAS CONTROL OPERATOR:   Yeah, but over on the other side,

22 and then he told me to make out a work request.

23          MARK:   Do you know how long ago?

24          GAS CONTROL OPERATOR:   Let me ask him.   Hang on.   About

25 2:00.

1           MARK: 2:00. Okay. Because I talked to the tech in the  
2 field and he was saying that he talked to, I don't know, I think  
3 it was Barry he just got done talking to, and that you guys  
4 weren't showing any (indiscernible) at the station. Here, I'll  
5 let him talk to you and explain what Barry told him.

6           GAS CONTROL OPERATOR: He called. He talked to Barry.

7           MARK: Yeah.

8           GAS CONTROL OPERATOR: Oh, okay. Hang on.

9                               \* \* \*

10           (Start time: 3:24:16 p.m.)

11           (Busy signal.)

12                               \* \* \*

13           (Start time: 3:24:25 p.m.)

14           (Busy signal.)

15                               \* \* \*

16           (Start time: 3:24:28 p.m.)

17           GAS CONTROL OPERATOR: Hello.

18           MARK: Hello.

19           GAS CONTROL OPERATOR: Sorry. Okay. Now what are we  
20 doing?

21           MARK: The tech in the field talked to me and he says  
22 that when he called Barry, and you guys just check, there actually  
23 is no flow going through the pipes. I believe that was just a few  
24 minutes ago.

25           GAS CONTROL OPERATOR: Oh.

1           MARK: So if you want to look, you can, if you need to  
2 verify that, but it sounds like it's just probably like an  
3 exception or something that came up.

4                           \* \* \*

5           (Start time: 3:24:44 p.m.)

6           GAS CONTROL OPERATOR: Gas control, Valenti.

7           PHIL: Michael.

8           GAS CONTROL OPERATOR: Hey. Are we going with day 2?

9           PHIL: Yeah, well, it's getting close. It's getting  
10 close. Day 2, and then tomorrow we'll finish it up.

11          GAS CONTROL OPERATOR: Okay.

12          PHIL: I just reported in. I report back on in the  
13 morning.

14          GAS CONTROL OPERATOR: Okay.

15          PHIL: We're probably half an hour from being finished  
16 today and we'll be out at the station.

17          GAS CONTROL OPERATOR: Okay.

18          PHIL: Tomorrow, we'll repressurize.

19          GAS CONTROL OPERATOR: Okay. Sounds good. Sounds good.  
20 I'll --

21          PHIL: I just wanted to keep you guys up to date as far  
22 as (indiscernible) all's going well.

23                           \* \* \*

24          (Start time: 3:25:01 p.m.)

25          GAS CONTROL OPERATOR: You mean if there's -- I can't

1 even get Wild Goose (indiscernible). This is ridiculous. Come  
2 on, you silly machine.

3 \* \* \*

4 (Start time: 3:25:22 p.m.)

5 GAS CONTROL OPERATOR: Very good, and I appreciate that.  
6 All right. Thanks, Phil.

7 PHIL: Are you going to be on tomorrow?

8 GAS CONTROL OPERATOR: Yeah, yeah, I'll be back  
9 tomorrow.

10 PHIL: Talk to you tomorrow.

11 GAS CONTROL OPERATOR: Okay. Bye.

12 \* \* \*

13 (Start time: 3:25:24 p.m.)

14 GAS CONTROL OPERATOR: We aren't showing any flow now  
15 you mean?

16 MARK: Right. You're not showing any flow, right.

17 GAS CONTROL OPERATOR: Uh-uh.

18 MARK: It's showing 0 flow. So whatever it was, it was  
19 an anomaly, an exception, and so we get these things. Usually  
20 every Monday there's a list of exceptions that the tech reviews to  
21 see if there's outage or norm. So I think that's probably what  
22 that was.

23 GAS CONTROL OPERATOR: Whoa, whoa, whoa, wait a minute.  
24 I've got a 1.54 flow on meter 2 right now.

25 MARK: Hang on a second. I'm going to let you talk to

1 Eloy.

2 GAS CONTROL OPERATOR: Okay.

3 ELOY: Hi, this is Eloy.

4 GAS CONTROL OPERATOR: Hi, Eloy.

5 ELOY: Yeah, if there's no flow, don't worry about it.

6 I'll get --

7 GAS CONTROL OPERATOR: But I'm showing a flow.

8 ELOY: You're showing flow right now.

9 GAS CONTROL OPERATOR: On meter 2.

10 ELOY: Oh, yeah, meter 2, there's --

11 GAS CONTROL OPERATOR: Oh, okay. Just meter 1.

12 ELOY: Meter 1 is where it goes into the field

13 (indiscernible).

14 GAS CONTROL OPERATOR: Okay.

15 ELOY: I'll just go ahead and get (indiscernible).

16 GAS CONTROL OPERATOR: Okay.

17 ELOY: Meter 1 is not showing anything right now.

18 GAS CONTROL OPERATOR: Okay.

19 ELOY: We're good.

20 GAS CONTROL OPERATOR: I'm, I'm not familiar enough with

21 that particular station to tell you that it's fine, but --

22 ELOY: No, no, what I'm saying. Meter 2 is the line,

23 167 going to Yuba City (ph.).

24 GAS CONTROL OPERATOR: Right, and that's good.

25 ELOY: Okay. And meter 1 is the parallel of that line,

1 and it gets injected into their field (indiscernible).  
2 GAS CONTROL OPERATOR: Uh-huh.  
3 ELOY: As long as that is showing 0, we're okay.  
4 GAS CONTROL OPERATOR: Oh, okay.  
5 ELOY: So if M1 is showing 0, that's all they can see.  
6 They can't see M2.  
7 GAS CONTROL OPERATOR: I see. Okay.  
8 ELOY: Okay.  
9 GAS CONTROL OPERATOR: I think so.  
10 ELOY: Okay. Thank you very much.  
11 GAS CONTROL OPERATOR: If I have any more questions,  
12 I'll call you back.  
13 ELOY: You do that.  
14 GAS CONTROL OPERATOR: Okay.  
15 ELOY: Bye.  
16 GAS CONTROL OPERATOR: Thanks. Bye.  
17 \* \* \*  
18 (Start time: 3:26:31 p.m.)  
19 GAS CONTROL OPERATOR: Gas control, Valenti.  
20 PAUL: This is Paul (indiscernible).  
21 GAS CONTROL OPERATOR: Yeah, hi, Paul. How you doing?  
22 PAUL: I'm doing all right. Hey, I'm filing for a  
23 prelim.  
24 GAS CONTROL OPERATOR: Okay.  
25 PAUL: KE10-14.



1                   GAS CONTROL OPERATOR: Is this -- this is a new system  
2 clearance?  
3                   PAUL: Yes.  
4                   GAS CONTROL OPERATOR: Okay. You said the first letters  
5 were A like apple, E like egg?  
6                   PAUL: Right. K like Kelly, E as in Edward.  
7                   GAS CONTROL OPERATOR: Oh, KE, I'm sorry. Okay. That  
8 makes more sense. KEN 14.  
9                   PAUL: Yes.  
10                  GAS CONTROL OPERATOR: Okay. Let me, let me find it,  
11 Paul, and let me go ahead and print it up if it's not printed or  
12 get it out of the cabinet, and I'll get it approved for the  
13 prelim, and I'll call you right back. What's the number, a good  
14 number for you please?  
15                  PAUL: Area code 559 --  
16                  GAS CONTROL OPERATOR: 559 --  
17                  PAUL: -- 351 --  
18                  GAS CONTROL OPERATOR: -- 351 --  
19                  PAUL: -- 3300.  
20                  GAS CONTROL OPERATOR: -- 3300. I'll call you right  
21 back.  
22                  PAUL: All right. Thank you.  
23                  GAS CONTROL OPERATOR: Thanks, Paul.  
24                  PAUL: Bye.  
25                  UNIDENTIFIED SPEAKER: Bye.

1 \* \* \*

2 (Start time: 3:31:23 p.m.)

3 (Phone rings.)

4 AL: This is Al.

5 GAS CONTROL OPERATOR: Hey, Al, this is Barry.

6 AL: What's happening, Barry?

7                   GAS CONTROL OPERATOR: Hey, Al, we were just kind of  
8 wondering how come you're still on your second day of this Antioch  
9 (indiscernible) when most people get it done in like one.

10 AL: (indiscernible).

11 GAS CONTROL OPERATOR: No, he didn't.

12 AL: I have to call him.

13           GAS CONTROL OPERATOR: Okay. I'll just say yesterday at  
14 1500 or something.

15 AL: Yeah. It's all done.

16                   GAS CONTROL OPERATOR: We knew that. I just wanted to  
17 harass you. He set you up, man. He set you up. Where are you  
18 guys at today? I haven't talked to you?

19 AL: We're at the terminal hanging out.

20 GAS CONTROL OPERATOR: Like you guys do, yeah. Okay.

21 AL: Yeah. I had surgery on the 23rd.

22 GAS CONTROL OPERATOR: For what? Liposuction.

23 AL: Hernia.

24 GAS CONTROL OPERATOR: Hernia.

25 AL: I wish.

1           GAS CONTROL OPERATOR: You know what? I think it goes  
2 hand-in-hand with that weight gain? You know why? Because I had  
3 one, too.

4           AL: Oh, really.

5           GAS CONTROL OPERATOR: I had an umbilical hernia, yeah.

6           AL: The same one I have.

7           GAS CONTROL OPERATOR: You know what, dude? Did that  
8 suck or what?

9           AL: Yeah, it hurts.

10          GAS CONTROL OPERATOR: Well, what I mean is the surgery.  
11 I mean when it was over, it was miserable for about 48 hours. I  
12 was racked up. I was sick. The medication was -- that medication  
13 was really making me feel sick. So on top of the pain, I stopped  
14 taking any medication for 24 hours. It didn't matter anyway. The  
15 pain was so bad, nothing even touched it anyway. It really hurt  
16 me. So it didn't bother you that much, huh?

17          AL: No, an hour after the surgery was I ready to go  
18 home.

19          GAS CONTROL OPERATOR: Did they stuff it with -- did  
20 they put a, what do you call it? You know, like a metal --

21          AL: The mesh screen.

22          GAS CONTROL OPERATOR: Yeah, the mesh screen.

23          AL: Yeah.

24          GAS CONTROL OPERATOR: Wow. It didn't bother you. You  
25 went home and you were just like, you know, right away?

1           AL: They wouldn't let me go home.

2           GAS CONTROL OPERATOR: Okay.

3           AL: Because I had to stay one night.

4           GAS CONTROL OPERATOR: Really. See, they let me go that

5 afternoon. I went in like around noon and I think I was home

6 round 3:00 or 4:00, but I was just a mess. I could only lay on my

7 back and I wasn't comfortable and I couldn't sleep and, for about

8 48 hours, I was pretty miserable.

9           AL: Yeah, well, I guess I went into surgery, you know,

10 they knocked me out --

11          GAS CONTROL OPERATOR: Yeah.

12          AL: -- and they incubated me.

13          GAS CONTROL OPERATOR: What's that?

14          AL: That's where they put the tube down you for

15 breathing.

16          GAS CONTROL OPERATOR: Okay.

17          AL: Down your throat.

18          GAS CONTROL OPERATOR: Yeah.

19          AL: And they couldn't get it in.

20          GAS CONTROL OPERATOR: Oh, gosh.

21          AL: And the oxygen, they thought I had sleep apnea.

22          GAS CONTROL OPERATOR: Yeah.

23          AL: And the oxygen in my blood was crashing.

24          GAS CONTROL OPERATOR: Oh, no.

25          AL: They almost gave me a freaking tracheotomy.

1           GAS CONTROL OPERATOR: Oh, my God.

2           AL: But they finally got through then. So that's why I  
3 had to stay in the hospital. They were thinking I might die in my  
4 sleep.

5           GAS CONTROL OPERATOR: That's not good.

6           AL: Yeah, it didn't help (indiscernible).

7           GAS CONTROL OPERATOR: No, I'm sure. That's messed up.  
8 Spending the night in the hospital. Did they keep you drugged up?  
9 Were you able to sleep and rest?

10          AL: No, I can't sleep sitting up.

11          GAS CONTROL OPERATOR: Okay. So, yeah, you're just  
12 laying on your back or sitting up, and you can't sleep.

13          AL: Right.

14          GAS CONTROL OPERATOR: So it's pretty miserable.

15          AL: And then I go home and I can't sleep on my back  
16 because I can feel all that mesh screen in the (indiscernible) --

17          GAS CONTROL OPERATOR: Yeah.

18          AL: -- I could feel it pulling and tugging in there.

19          GAS CONTROL OPERATOR: Yeah, you can't lay on your side.  
20 You cannot lay on your side, no.

21          AL: I got two hours a sleep a night.

22          GAS CONTROL OPERATOR: Yeah, I can't sleep on my back  
23 either. It's not the way I normally sleep. And it was too  
24 painful to lay any other way. That was awful, man. It was  
25 horrible.

1           AL: Right. You need to go get the power plant chairs  
2 or something.

3           GAS CONTROL OPERATOR: Yeah.

4           AL: (indiscernible).

5           GAS CONTROL OPERATOR: (indiscernible) control chairs.

6           AL: Yeah.

7           GAS CONTROL OPERATOR: Yeah, yeah, I did not enjoy that.  
8 And after that, I was like, you know, if somebody tells me I'm  
9 going in for minor surgery, I go there's no such thing as minor  
10 surgery. Don't let them tell you there is. It's miserable. It's  
11 all better now.

12          AL: How long did you have it?

13          GAS CONTROL OPERATOR: About a year ago.

14          AL: About a year ago. Okay.

15          GAS CONTROL OPERATOR: Yeah, about a year ago. So it's  
16 been a while. So, yeah, now I don't even know. How long has  
17 yours been?

18          AL: Three weeks.

19          GAS CONTROL OPERATOR: Oh, okay. So you still have to  
20 take it easy for six weeks or something, right?

21          AL: Yeah, I (indiscernible).

22          GAS CONTROL OPERATOR: Yeah. How's it any different  
23 than what you were doing before?

24          AL: Huh?

25          GAS CONTROL OPERATOR: Never mind. I just said how can

1 you tell the difference?

2 AL: I just stand here and read books. That's all.

3 GAS CONTROL OPERATOR: Yeah. I'm glad you're feeling  
4 better, man. I did not like that experience whatsoever.

5 AL: You can't do anything.

6 GAS CONTROL OPERATOR: No, you can't. I think I did  
7 start lifting some things after three or four weeks, nothing heavy  
8 but, you know, they told me I couldn't lift anything over five  
9 pounds.

10 AL: Yeah.

11 GAS CONTROL OPERATOR: I mean that's ridiculous, you  
12 know, that's crazy. You can't even live if you can't lift five  
13 pounds.

14 AL: Yeah, the surgeon told me four weeks after surgery,  
15 I couldn't drive a car, I couldn't be a passenger in a car for  
16 (indiscernible). I'm like what? You're driving and getting back  
17 to the office --

18 GAS CONTROL OPERATOR: Uh-huh.

19 AL: -- (indiscernible) heard that before.

20 GAS CONTROL OPERATOR: When I talked to that guy, the  
21 first guy, he give me a LTD.

22 AL: Yeah (indiscernible). There ain't nothing on TV to  
23 watch any more.

24 GAS CONTROL OPERATOR: Yeah. You've got a point.

25 AL: (Indiscernible) bring in the groceries. I'm

1 helping her.

2 GAS CONTROL OPERATOR: Go fix some dinner, woman. Bring  
3 me a sandwich. And feed me while you're at because I can't lift  
4 it.

5 AL: Yeah.

6 GAS CONTROL OPERATOR: There you go. I better go.

7 AL: All right, Barry.

8 GAS CONTROL OPERATOR: I'll talk to you later.

9 AL: Bye.

10 GAS CONTROL OPERATOR: Bye.

11 \* \* \*

12 (Start time: 3:31:49 p.m.)

13 (Phone rings.)

14 PAUL: Paul (indiscernible).

15 GAS CONTROL OPERATOR: Hey, Paul. It's Michael in gas  
16 control.

17 PAUL: Yes.

18 GAS CONTROL OPERATOR: So you got the okay for that  
19 prelim and if you could just give us a call for the final before  
20 you start, that would be great.

21 PAUL: All right. Will do.

22 GAS CONTROL OPERATOR: Okay, sir. Talk to you later.

23 PAUL: All right. Thank you.

24 GAS CONTROL OPERATOR: All right. Take care. Bye-bye.

25 \* \* \*



1           (Start time: 3:33:19 p.m.)  
2           GAS CONTROL OPERATOR: Gas control, Valenti.  
3           DONNA: Hey, it's Donna in Santa Cruz.  
4           GAS CONTROL OPERATOR: I lost you last time.  
5           DONNA: Yeah, but I was in my com room and  
6 (indiscernible).  
7           GAS CONTROL OPERATOR: Well, let's see what we've got  
8 here. Yeah, we've got good green data. It's looking good.  
9           DONNA: I just thought I'd answer back.  
10          GAS CONTROL OPERATOR: What's that?  
11          DONNA: I just thought I'd answer back.  
12          GAS CONTROL OPERATOR: Okay, yeah, looking good here.  
13 The only alarm that's still in is the RT door alarm.  
14          DONNA: And that's about to go away. So, okay.  
15 Wonderful. It's good news on this end. Yea.  
16          GAS CONTROL OPERATOR: Yeah. So you guys are pulling  
17 cable all day, huh?  
18          DONNA: Yeah, we are. Nothing goes like you plan.  
19          GAS CONTROL OPERATOR: Yeah, it never does.  
20          DONNA: We had a problem, having a full box, to get the  
21 cable out. Anyway, but we got it. You should see that alarm  
22 clear on your board.  
23          GAS CONTROL OPERATOR: It hasn't yet. The signal hasn't  
24 reached us quite yet. Let's see here.  
25          DONNA: (indiscernible).

1           GAS CONTROL OPERATOR: Yeah, I'll try that. Okay. It  
2 is now clear.

3           DONNA: All right. Wonderful. Thank you.

4           GAS CONTROL OPERATOR: Okay. Thanks for your help.

5           DONNA: Okay. Bye-bye.

6           GAS CONTROL OPERATOR: Bye-bye.

7                           \* \* \*

8           (Start time: 3:35:35 p.m.)

9           UNIDENTIFIED SPEAKER: (indiscernible) Muskgrove (ph.)  
10 Grounds.

11                           \* \* \*

12           (Start time: 3:35:58 p.m.)

13           (No recorded audio.)

14                           \* \* \*

15           (Start time: 3:36:39 p.m.)

16           GAS CONTROL OPERATOR: Gas control, Valenti.

17           MR. THOMPSON: Yeah, this is Jim Thompson, Sacramento.  
18 I just want to sign off for clearance at the gas load center. We  
19 just did some calibrating of the transducers.

20           GAS CONTROL OPERATOR: Okay. Was that a system  
21 clearance that we had or it was just --

22           MR. THOMPSON: It's just a system clearance, like the  
23 canned clearance that we got.

24           GAS CONTROL OPERATOR: Okay. So those aren't clearances  
25 that we have copies of then. It's just like a station clearance.

1 MR. THOMPSON: Yeah.

2 GAS CONTROL OPERATOR: Okay.

3 MR. THOMPSON: I talked to Keith (ph.) --

4 GAS CONTROL OPERATOR: Okay.

5 MR. THOMPSON: -- and said that we were going to be the  
6 clearance (indiscernible).

7 GAS CONTROL OPERATOR: And that was at the, that was at  
8 the Sacville (ph.) gas load center?

9 MR. THOMPSON: Yeah.

10 GAS CONTROL OPERATOR: Okay. Very good, Jim. We'll do  
11 that.

12 MR. THOMPSON: And all we ended up doing was calibrating  
13 the transducers for M1 or (indiscernible). It took longer than we  
14 thought but we're going to start back in the morning, and we'll do  
15 the rest of these. I'll call back for the clearance again.

16 GAS CONTROL OPERATOR: Okay. That sounds great.

17 MR. THOMPSON: Okay.

18 GAS CONTROL OPERATOR: Thank you, Jim.

19 MR. THOMPSON: Yeah, bye.

20 GAS CONTROL OPERATOR: Bye-bye.

21 \* \* \*

22 (Start time: 3:36:50 p.m.)

23 GAS CONTROL OPERATOR: Gas control, can I help you?

24 OSCAR: Is this Barry or who?

25 GAS CONTROL OPERATOR: Yeah, you've got Larry.

1           OSCAR: Larry, it's Oscar here at Milpitas (ph.).  
2           GAS CONTROL OPERATOR: Yeah, guy.  
3           OSCAR: Hey, we're (indiscernible) going to power supply  
4 for the (indiscernible).  
5           GAS CONTROL OPERATOR: Okay.  
6           OSCAR: We're going to loss (indiscernible) only for a  
7 minimal time but we're going to probably (indiscernible).  
8           GAS CONTROL OPERATOR: Okay. So this is all in  
9 Milpitas, right?  
10          OSCAR: Yeah.  
11          GAS CONTROL OPERATOR: How long are we -- I mean that's  
12 going to take you a while to do that, and it's going to take you a  
13 while to put them back.  
14          OSCAR: What we're doing is we've got temporary  
15 (indiscernible).  
16          GAS CONTROL OPERATOR: Right.  
17          OSCAR: What we're going to do is we're going to  
18 (indiscernible) the breaker to it (indiscernible) power supply.  
19 So the (indiscernible) will be the first one and then the other  
20 ones in the other ones. You're talking maybe a minute to two  
21 minutes at the most on each one --  
22          GAS CONTROL OPERATOR: Okay.  
23          OSCAR: -- to power back up. My question is valve 1 and  
24 2, both of those are pretty much disposed.  
25          GAS CONTROL OPERATOR: You caught me. Hold on a minute.

1 Keith stepped out, and I've been doing Robert's job all day today.  
2 So you caught me.

3 OSCAR: Oh, my (indiscernible), huh?

4 GAS CONTROL OPERATOR: The guy's on vacation. The guy  
5 needed it. Okay. Valves 1 and 2 are where?

6 OSCAR: (indiscernible).

7 \* \* \*

8 (Start time: 3:37:56 p.m.)

9 (No recorded audio.)

10 \* \* \*

11 (Start time: 3:38:07 p.m.)

12 (Phone rings.)

13 GAS CONTROL OPERATOR: This is Theresa.

14 MARK: Hey, Theresa. This is Mark (indiscernible).

15 GAS CONTROL OPERATOR: Hi.

16 \* \* \*

17 (Start time: 3:38:32 p.m.)

18 GAS CONTROL OPERATOR: Run that by me again.

19 OSCAR: Dover Spring (indiscernible).

20 GAS CONTROL OPERATOR: No, what tube?

21 OSCAR: There's a valve off of (indiscernible), valves 1  
22 and 2.

23 \* \* \*

24 (Start time: 3:38:50 p.m.)

25 GAS CONTROL OPERATOR: I see it. I see it. Okay. 1

1 and 2. Okay. What about them?

2 OSCAR: My question is are those valves going to have  
3 loss of power (indiscernible) flowing --

4 GAS CONTROL OPERATOR: I am -- that's affirmative. I'm  
5 flowing 10 million an hour on the B line.

6 OSCAR: Yeah, I'm going to try to -- there's no way we  
7 can (indiscernible), right?

8 GAS CONTROL OPERATOR: Not if you're going to close  
9 that, no.

10 OSCAR: Okay. I'm going to see if I can lock them in  
11 the open position temporarily.

12 GAS CONTROL OPERATOR: Okay.

13 OSCAR: If they don't close, see what I can do on those  
14 (indiscernible).

15 GAS CONTROL OPERATOR: Okay.

16 OSCAR: I'll call you back.

17 GAS CONTROL OPERATOR: Do you want me to hang on or are  
18 you going to call?

19 OSCAR: I'll call you back.

20 GAS CONTROL OPERATOR: Sounds good, Oscar. Thank you.

21 \* \* \*

22 (Start time: 4:03:52 p.m.)

23 GAS CONTROL OPERATOR: Gas control, Valenti.

24 UNIDENTIFIED SPEAKER: (indiscernible).

25 GAS CONTROL OPERATOR: Hey, dud.

1 UNIDENTIFIED SPEAKER: We're going to get ready to do  
2 this (indiscernible).

3 GAS CONTROL OPERATOR: Okay.

4 UNIDENTIFIED SPEAKER: I already got the clearance on  
5 (indiscernible).

6 GAS CONTROL OPERATOR: Yeah, I know. Keith has it over  
7 on her desk. I saw it.

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 \* \* \*

10 (Start time: 4:04:19 p.m.)

11 UNIDENTIFIED SPEAKER: (indiscernible) portable  
12 (indiscernible).

13 GAS CONTROL OPERATOR: Okay.

14 UNIDENTIFIED SPEAKER: But we're going to  
15 (indiscernible) bring that one back up and then what we're going  
16 to do is we're going to put all the (indiscernible) manual  
17 (indiscernible) don't operate.

18 GAS CONTROL OPERATOR: Okay.

19 UNIDENTIFIED SPEAKER: Because then we have  
20 (indiscernible).

21 \* \* \*

22 (Start time: 4:04:55 p.m.)

23 UNIDENTIFIED SPEAKER: -- record all the set points and  
24 then power them back up (indiscernible) where they're supposed to  
25 be.

1                   GAS CONTROL OPERATOR:   Okay.

2                   UNIDENTIFIED SPEAKER:   We only (indiscernible) about a  
3 minute to two minutes because (indiscernible) --

4                   GAS CONTROL OPERATOR:   Okay.

5                   UNIDENTIFIED SPEAKER:   -- back on auto.

6                   GAS CONTROL OPERATOR:   Okay.

7                   UNIDENTIFIED SPEAKER:   And the last thing is the  
8 (indiscernible), you're going to lose that for a minute or two  
9 also.

10                  GAS CONTROL OPERATOR:   Okay.   And this is all on that  
11 clearance?

12                  UNIDENTIFIED SPEAKER:   Yes.

13                  GAS CONTROL OPERATOR:   Okay.

14                  UNIDENTIFIED SPEAKER:   Okay.

15                  GAS CONTROL OPERATOR:   I will go grab the clearance and  
16 kind of follow along with you and watch it.

17                  UNIDENTIFIED SPEAKER:   Okay.

18                  GAS CONTROL OPERATOR:   Okay.

19                  UNIDENTIFIED SPEAKER:   I didn't write it.   Dave wrote it  
20 but (indiscernible).

21                  GAS CONTROL OPERATOR:   Okay.

22                  UNIDENTIFIED SPEAKER:   (indiscernible).

23                  GAS CONTROL OPERATOR:   Okay.   Sounds good.   All right.

24                  UNIDENTIFIED SPEAKER:   (indiscernible).

25                  GAS CONTROL OPERATOR:   Okay.   Very good.   Thank you.



1 UNIDENTIFIED SPEAKER: Bye-bye.

2 GAS CONTROL OPERATOR: All right. Bye-bye.

3 \* \* \*

4 (Start time: 4:05:43 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Keith speaking.

6 \* \* \*

7 (Start time: 4:14:06 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Valenti.

9 MR. BOUNDS: Hey, Valenti. This is Doug Bounds, the

10 supervisor in Concord Dispatch.

11 GAS CONTROL OPERATOR: Yeah, hi, Doug, how you doing?

12 MR. BOUNDS: Good. I just wanted to give you a heads up

13 on something that's going on in San Ramon right now.

14 GAS CONTROL OPERATOR: Okay.

15 MR. BOUNDS: We got a call from the fire department, San

16 Ramon Fire Department, that a gas meter blew up and caught a house

17 on fire.

18 GAS CONTROL OPERATOR: Okay. Gas meter explosion I

19 guess. I'll say explosion. Okay. And which caused a house fire.

20 MR. BOUNDS: Yes, right.

21 GAS CONTROL OPERATOR: Okay. Let's see. What time is

22 it right now? 16:14. Doug, what's your last name again please?

23 MR. BOUNDS: Bounds, B O U N D S.

24 GAS CONTROL OPERATOR: And Concord Dispatch.

25 MR. BOUNDS: Yes.

1           GAS CONTROL OPERATOR:   Okay.   Concord.

2           MR. BOUNDS:   We have a GSR en route right now.

3           GAS CONTROL OPERATOR:   Okay.   What's the address, Doug?

4           MR. BOUNDS:   It's 159 Marketplace in San Ramon.

5           GAS CONTROL OPERATOR:   Okay.   And let's see.   It was

6 reported to PG&E by the fire department?

7           MR. BOUNDS:   Yes, it was.

8           GAS CONTROL OPERATOR:   At what time please?

9           MR. BOUNDS:   (indiscernible) -- hold on one second.

10          GAS CONTROL OPERATOR:   Okay.   I've got a house fire at

11 San Ramon.

12          MR. BOUNDS:   Sorry about that.

13          GAS CONTROL OPERATOR:   No, that's okay.   Take your time.

14          MR. BOUNDS:   Okay.   Let's just call it 15:53.

15          GAS CONTROL OPERATOR:   Okay.   And we're not there yet.

16 We're en route, the GSRs.

17          MR. BOUNDS:   The GSRs are en route.

18          GAS CONTROL OPERATOR:   Okay.   And do you have that

19 person's name?

20          MR. BOUNDS:   I do.   His name is Hoa, H O A.

21          GAS CONTROL OPERATOR:   Okay.

22          MR. BOUNDS:   And his cell phone number is                   .

23          GAS CONTROL OPERATOR:                   .   And what's his first or

24 last name?

25          MR. BOUNDS:   His first name is Hoa.

1           GAS CONTROL OPERATOR:   Okay.

2           MR. BOUNDS:   And --

3                               \* \* \*

4           (Start time:   4:16:56 p.m.)

5           MR. BOUNDS:   It is.   It's P H A N.

6           GAS CONTROL OPERATOR:   P H A N.

7           MR. BOUNDS:   Yeah.

8           GAS CONTROL OPERATOR:   Okay.

9           MR. BOUNDS:   And the press has been notified as well.   I

10   have his name and number as well when you're ready.

11           GAS CONTROL OPERATOR:   Okay.   Press notified.   Okay.

12   Yeah, please.

13           MR. BOUNDS:   His name is Joel, J O E L, Hart, H A R T.

14           GAS CONTROL OPERATOR:   Okay.   And what's his title?

15   He's a --

16           MR. BOUNDS:   He's a gas service supervisor out of

17   Hayward but he's covering for Livermore today --

18           GAS CONTROL OPERATOR:   Okay.

19           MR. BOUNDS:   -- as well.   San Ramon is out of the

20   Livermore Yard.

21           GAS CONTROL OPERATOR:   Okay.   Livermore sup on call.

22   Okay.   And Joel's phone number please.

23           MR. BOUNDS:   Area code                       .

24           GAS CONTROL OPERATOR:   Okay.   Do we know how it

25   happened, the incident happened?

1           MR. BOUNDS: No, they didn't say.

2           GAS CONTROL OPERATOR: Okay. Do we know if any media is

3 on site yet or anything like that?

4           MR. BOUNDS: No, I haven't heard.

5           GAS CONTROL OPERATOR: Okay.

6           MR. BOUNDS: The GSR will let us know as soon as he gets

7 there. He'll call in to us.

8           GAS CONTROL OPERATOR: Okay. Would you mind giving me a

9 call back as soon as you hear from him.

10          MR. BOUNDS: Okay.

11          GAS CONTROL OPERATOR: And can I get your phone number

12 please, Doug?

13          MR. BOUNDS: Yeah. How about my cell phone number?

14          GAS CONTROL OPERATOR: Yeah, that would be good.

15          MR. BOUNDS: I'm not always at my desk.

16          GAS CONTROL OPERATOR: That would be great. Thank you.

17          MR. BOUNDS: .

18          GAS CONTROL OPERATOR: . Great. Okay. I'll talk

19 to you in a little bit then.

20          MR. BOUNDS: Okay.

21          GAS CONTROL OPERATOR: Thank you.

22          MR. BOUNDS: Bye-bye.

23          GAS CONTROL OPERATOR: Bye-bye.

24                           \* \* \*

25          (Start time: 4:29:32 p.m.)

1           GAS CONTROL OPERATOR: Gas control, Barry speaking.  
2           TIM: Yes, this is (indiscernible) calling.  
3           GAS CONTROL OPERATOR: Yes.  
4           TIM: (indiscernible).  
5           GAS CONTROL OPERATOR: Yeah, stand by, Tim.  
6                                   \* \* \*  
7           (Start time: 4:30:09 p.m.)  
8           GAS CONTROL OPERATOR: Gas control, Larry.  
9           SPLITTER: Splitter (ph.) here, TTC.  
10          GAS CONTROL OPERATOR: Yeah.  
11          SPLITTER: Yeah, Johnna (ph.) is signing off for a  
12 clearance there at Santa Cruz. She is complete with her work  
13 there, installed a temporary outdoor cable to (indiscernible)  
14 building, and so she's signing off for tonight. She's done.  
15 She's going to finish everything tomorrow. I think she talked to  
16 you earlier, somebody.  
17          GAS CONTROL OPERATOR: It wasn't me.  
18          SPLITTER: Okay.  
19          GAS CONTROL OPERATOR: So, but okay. Sounds good and  
20 thank you very much for the update.  
21          SPLITTER: Thank you.  
22          GAS CONTROL OPERATOR: Have a good day.  
23                                   \* \* \*  
24          (Start time: 4:30:35 p.m.)  
25          GAS CONTROL OPERATOR: Hey, Jim, Michael Valenti. How

1     you doing?

2                 JIM:   (indiscernible).

3                 GAS CONTROL OPERATOR:   Man, you're just getting bad

4     luck, man.

5                 JIM:   (indiscernible).

6                 GAS CONTROL OPERATOR:   I was hoping, and it's not

7     Sacramento area.

8                 JIM:   (indiscernible) rest.

9                 GAS CONTROL OPERATOR:   Well, here's what we've got.

10    This just happened right now.   So I don't have a lot for you, but

11    I just wanted to give you a heads up.   I just received a call from

12    Doug Bounds.   He's the Concord dispatch.   PG&E received a call

13    from the fire department regarding a house fire in San Ramon which

14    was caused by a gas meter explosion.   The GSR is en route right

15    now.

16                 JIM:   Okay.

17                 GAS CONTROL OPERATOR:   His name is Hoa Phan, H O A, P H

18    A N, phone number                     .   The on-call supervisor for that

19    area today happens to be Joel Hart.   He has also already bee

20    notified.   His number is                     .   Doug Bounds at Concord

21    dispatch, I have his cell phone number, too if you need it.

22                 JIM:   No.

23                 GAS CONTROL OPERATOR:   No, okay.

24                 JIM:   (indiscernible).

25                 GAS CONTROL OPERATOR:   Yeah, he's supposed to -- as soon

1 as they get on site, I told them what information I'm looking for  
2 and they're supposed to call me. So I'm just standing by.

3 JIM: Okay. (indiscernible).

4 GAS CONTROL OPERATOR: Yeah, I said what caused it, and  
5 they said they don't know yet. That came from the fire  
6 department. So --

7 JIM: (indiscernible).

8 GAS CONTROL OPERATOR: Okay. Hey, Jim, what's your cell  
9 again please.

10 JIM: --

11 GAS CONTROL OPERATOR: --

12 JIM: -- --

13 GAS CONTROL OPERATOR: -- --

14 JIM: -- .

15 GAS CONTROL OPERATOR: -- . I have to tell you,  
16 you're one of the nicest guys to work with here and professional.  
17 It's a pleasure working with you on these things. You're making  
18 it easy for me.

19 JIM: (indiscernible).

20 GAS CONTROL OPERATOR: Thank you, Jim.

21 JIM: (indiscernible).

22 GAS CONTROL OPERATOR: Talk to you again. Bye-bye.

23 \* \* \*

24 (Start time: 4:31:11 p.m.)

25 (Phone rings.)

1 (Busy signal.)

2 \* \* \*

3 (Start time: 4:31:25 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Barry speaking.

5 MR. LARA: Hey, this is Lara (indiscernible).

6 GAS CONTROL OPERATOR: Yeah.

7 MR. LARA: (indiscernible).

8 GAS CONTROL OPERATOR: Okay. Thanks, Lara.

9 MR. LARA: All right.

10 GAS CONTROL OPERATOR: Okay. Bye.

11 \* \* \*

12 (Start time: 4:31:53 p.m.)

13 MR. MARTINEZ: You've reached Oscar Martinez with PG&E

14 California Gas and Electric. Leave a message.

15 GAS CONTROL OPERATOR: Gas control, Larry.

16 SAL: Larry, this is Sal.

17 GAS CONTROL OPERATOR: Yeah, what's going on, guy?

18 SAL: (indiscernible).

19 GAS CONTROL OPERATOR: Okay. Because I've got people

20 here having kittens.

21 SAL: I know. I know.

22 GAS CONTROL OPERATOR: All right, guy.

23 SAL: (indiscernible), okay.

24 GAS CONTROL OPERATOR: All right, guy. Thank you.

25 SAL: Thanks, Larry.



1           GAS CONTROL OPERATOR: Bye.

2                           \* \* \*

3           (Start time: 4:33:07 p.m.)

4           GAS CONTROL OPERATOR: Gas control, Joaquin.

5                           \* \* \*

6           (Start time: 4:33:07 p.m.)

7           (No recorded audio.)

8                           \* \* \*

9           (Start time: 4:35:08 p.m.)

10          GAS CONTROL OPERATOR: Gas control, Barry speaking.

11          JIM: Barry, Jim down on (indiscernible) at Shingletown.

12          GAS CONTROL OPERATOR: Jim, what's happening?

13          JIM: I've got the clearance for you that you can use

14 here.

15          GAS CONTROL OPERATOR: Sure.

16          JIM: BUR-(indiscernible), pulled it out.

17          GAS CONTROL OPERATOR: Uh-huh.

18          JIM: And SHI32.

19          GAS CONTROL OPERATOR: Okay.

20          JIM: I had it earlier.

21          GAS CONTROL OPERATOR: Yeah.

22          JIM: (indiscernible).

23          GAS CONTROL OPERATOR: Yes, it looks like Larry pulled

24 that one. It's already out. Yeah.

25          JIM: (indiscernible).

1           GAS CONTROL OPERATOR: Yeah, hang on a sec. Yeah, go  
2 ahead, Jim.

3           JIM: Okay. Thank you.

4           GAS CONTROL OPERATOR: All right. Bye.

5                           \* \* \*

6           (Start time: 4:38:43 p.m.)

7           GAS CONTROL OPERATOR: Gas control, Barry speaking.

8           OSCAR: Barry, (indiscernible).

9           GAS CONTROL OPERATOR: Yeah. I came back from break,  
10 and I was like, oh, my God.

11          OSCAR: Tell me about it. (indiscernible).

12          GAS CONTROL OPERATOR: Oh, man, yeah. That was  
13 exciting. I actually printed a screen on that showing, showing  
14 everything 0 at Milpitas. That was kind of fund.

15          OSCAR: (indiscernible).

16          GAS CONTROL OPERATOR: Yeah, everything looks good.  
17 Everything looks normal as far as I could tell.

18          OSCAR: (indiscernible).

19          GAS CONTROL OPERATOR: Okay.

20          OSCAR: (indiscernible).

21          GAS CONTROL OPERATOR: Okay. So we'll have com errors  
22 all over this thing and okay. All right. For about five minutes.

23          OSCAR: Yeah, I'll give you a holler right before we  
24 power it down.

25          GAS CONTROL OPERATOR: Okay. Sounds good, Oscar.

1 OSCAR: Okay.

2 GAS CONTROL OPERATOR: All right. Thanks. Bye.

3 (Busy signal.)

4 \* \* \*

5 (Start time: 4:46:19 p.m.)

6 GAS CONTROL OPERATOR: Gas control.

7 OSCAR: Hey, Barry.

8 GAS CONTROL OPERATOR: Yeah.

9 OSCAR: We're going to go ahead and (indiscernible).

10 GAS CONTROL OPERATOR: Okay. Great. Thanks, Oscar.

11 OSCAR: Okay.

12 GAS CONTROL OPERATOR: Bye.

13 OSCAR: Bye.

14 \* \* \*

15 (Start time: 4:48:46 p.m.)

16 (No recorded audio.)

17 \* \* \*

18 (Start time: 4:48:58 p.m.)

19 (No recorded audio.)

20 \* \* \*

21 (Start time: 4:49:16 p.m.)

22 (Phone rings.)

23 JIM: Hi, this is Jim. I'm away from the phone. So

24 leave a message and I'll get back to you as soon as possible.

25 Thanks and have a safe day.

1           RECORDING: Please begin recording at the tone.

2                   GAS CONTROL OPERATOR: Hi, Jim, Michael Valenti in gas  
3 control. Listen, I wanted to give you a heads up. I just  
4 received a call that there's a house fire in San Ramon, and  
5 possibly caused by a gas meter explosion. I don't know the source  
6 that would have caused that but I got the call from Doug Bounds,  
7 Concord Dispatch, and he did say that a GSR is en route, Hoa Phan,  
8 and the on-call gas supervisor is Joel Hart, and he's also been  
9 notified, but I just wanted to let you, too. It's 4:50 right now.  
10 My number is                   . GSR is en route. So I'm just kind  
11 of waiting for some more information right now. All I really have  
12 is house fire, San Ramon, caused by gas meter explosion and GSR is  
13 en route. So -- all right. I'll talk to you later. Thank you.

14 \* \* \*

15 (Start time: 4:49:40 p.m.)

16 GAS CONTROL OPERATOR: Gas control, Barry speaking.

17 MARK: Hey, Barry, this is Mark with Phone and Telecomm  
18 out here in Daly City. I'm just curious if you could check  
19 Sullivan Station and see if it's working.

20 GAS CONTROL OPERATOR: Sure. Yeah, it looks good.

21           MARK: Okay. I downloaded some information on the  
22 modem. I came down to verify a few things. So you may have seen  
23 it offline for a few minutes, in the last 20 minutes or so.

24                   GAS CONTROL OPERATOR: Yeah, it looked shaky for a  
25 little while, and now it looks pretty solid though.

1 MARK: Okay. All right. Thank you.

2 GAS CONTROL OPERATOR: Okay.

3 MARK: Bye.

4 GAS CONTROL OPERATOR: Bye.

5 \* \* \*

6 (Start time: 4:51:09 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti.

8 MR. HART: Hey, Valenti. This is Joel Hart

9 (indiscernible).

10 GAS CONTROL OPERATOR: Hey, Joel, how are you doing?

11 MR. HART: I'm well, man. You got a call from dispatch

12 about the explosion?

13 GAS CONTROL OPERATOR: I did, yeah. Doug had called me

14 and -- to tell me about a house fire in San Ramon, possibly caused

15 by gas meter explosion and he told me that he did notify you and

16 then that a GSR was en route, Hoa Phan.

17 MR. HART: Yeah. He called me from up there.

18 GAS CONTROL OPERATOR: Oh, really, okay. Wow.

19 MR. HART: As I understand it, Hoa is on site.

20 Basically what happened was there was some cardboard boxes in

21 front of some gas meters, and I don't know how they caught on

22 fire, but there was a gas leak and that cardboard caught on fire

23 and the heat from the fire melted the (indiscernible) --

24 GAS CONTROL OPERATOR: Okay.

25 MR. HART: -- (indiscernible). The building's fine.

1 They just need to replace some melted (indiscernible).

2 GAS CONTROL OPERATOR: Okay. So -- okay. Let me write  
3 this down because I've been notifying everybody already. I'm glad  
4 it's (indiscernible) though but -- okay. So cardboard boxes were  
5 stored by the gas meter, but we still don't know how they actually  
6 caught fire.

7 MR. HART: Yeah, I couldn't (indiscernible).

8 GAS CONTROL OPERATOR: Okay.

9 MR. HART: Apparently they caught on fire  
10 (indiscernible).

11 GAS CONTROL OPERATOR: What's the indexes? I'm not  
12 familiar with that?

13 MR. HART: Oh, you know, the dials behind the plastic  
14 gaskets.

15 GAS CONTROL OPERATOR: Oh, okay. Gotcha.

16 MR. HART: (indiscernible).

17 GAS CONTROL OPERATOR: Okay. So it caused the indexes  
18 to melt and so did the meter actually blow up?

19 MR. HART: No.

20 GAS CONTROL OPERATOR: No, okay.

21 MR. HART: I mean they need to be changed but there was  
22 no explosion out there.

23 GAS CONTROL OPERATOR: Okay. And the house itself just  
24 had minor damage.

25 MR. HART: Yeah, I think the only thing that happened

1 was the heat caused the plastic indexes on the meter to melt.

2 GAS CONTROL OPERATOR: Oh, wow. Wow. That news sure

3 started bad.

4 MR. HART: Yeah.

5 GAS CONTROL OPERATOR: Okay. Well, that's great.

6 MR. HART: Yes, (indiscernible).

7 GAS CONTROL OPERATOR: Okay. Hey, thanks, Joel. I

8 appreciate it, bud. Now I can get out of here on time. Talk to

9 you later.

10 MR. HART: Bye-bye.

11 GAS CONTROL OPERATOR: Bye-bye.

12 \* \* \*

13 (Start time: 4:52:43 p.m.)

14 GAS CONTROL OPERATOR: Gas control, Barry speaking.

15 MARK: Barry, this is Mark.

16 GAS CONTROL OPERATOR: Yeah, what's up?

17 MARK: (indiscernible).

18 GAS CONTROL OPERATOR: All right.

19 MARK: How about (indiscernible)?

20 GAS CONTROL OPERATOR: Yeah.

21 MARK: (indiscernible).

22 GAS CONTROL OPERATOR: Do I have a location for you?

23 MARK: Is that it? (indiscernible).

24 GAS CONTROL OPERATOR: Yeah. Hang on a sec, buddy.

25 Hold on.

1 (On hold.)

2 \* \* \*

3 (Start time: 4:53:51 p.m.)

4 (Phone rings.)

5 JIM: Jim.

6 GAS CONTROL OPERATOR: Hey, Jim, it's Mike on gas  
7 control. You know, here's another first for me.

8 JIM: Go ahead.

9 GAS CONTROL OPERATOR: This is a false alarm. I just  
10 got a --

11 JIM: (indiscernible).

12 GAS CONTROL OPERATOR: Yeah, I just got a call from Joel  
13 Hart, the gas service supervisor on call, and he goes, hey,  
14 Michael, here's the story. Cardboard boxes were stored near the  
15 gas meter. Somehow they caught fire and the heat caused the  
16 indexes to melt. The fire department got there, put the fire out.  
17 The meter was damaged, but no release of gas. There was no --

18 JIM: (indiscernible).

19 GAS CONTROL OPERATOR: No, there was no fire to house.

20 JIM: (indiscernible).

21 GAS CONTROL OPERATOR: So I don't know how it started  
22 off so exciting.

23 JIM: Yeah, yeah. I'll take it (indiscernible).

24 GAS CONTROL OPERATOR: Yeah. Current events. So I know  
25 I was getting ready here. I was filling out all the paperwork,



1 making my calls and e-pages and wow.

2 JIM: Okay.

3 GAS CONTROL OPERATOR: So I've got to turn it around.

4 Okay.

5 JIM: Okay.

6 GAS CONTROL OPERATOR: Okay. Thank you, Jim. I'm not

7 even going to do anything on this one then.

8 JIM: No, it's not (indiscernible). It's not

9 reportable. It's just like you said a false alarm.

10 GAS CONTROL OPERATOR: Right.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: Thank you.

13 JIM: Thank you.

14 GAS CONTROL OPERATOR: All right.

15 JIM: Bye-bye.

16 GAS CONTROL OPERATOR: Bye-bye.

17 \* \* \*

18 (Start time: 4:54:41 p.m.)

19 GAS CONTROL OPERATOR: Hey, Dean. Dean, are you there?

20 DEAN: Yeah.

21 GAS CONTROL OPERATOR: Yeah. You know, we have a

22 database for stuff like that, and at one time or another we've

23 pretty much requested that kind of information from everybody, and

24 some stuff we have and some stuff we don't, and one of the things

25 we don't have an address on is the Allston Way.

1           DEAN: (indiscernible).  
2           GAS CONTROL OPERATOR: Ours is just listed as Allston.  
3           DEAN: There was a (indiscernible) station there on the  
4 corner. Is it still (indiscernible)?  
5           GAS CONTROL OPERATOR: No.  
6           DEAN: Is that (indiscernible)?  
7           GAS CONTROL OPERATOR: Yeah.  
8           DEAN: The (indiscernible) guy was just out and just  
9 drove by me.  
10           GAS CONTROL OPERATOR: Are you talking about the Allston  
11 Way line on 105 pressure, right, specifically?  
12           DEAN: They sent me out here to look.  
13           GAS CONTROL OPERATOR: Yeah.  
14           DEAN: Is it working still?  
15           GAS CONTROL OPERATOR: Yeah, it's, it's -- well, you  
16 know what? It looks flat and I looked at the alarm center and I  
17 didn't see it. Let me double check it, because it looks really  
18 flat. So I'm think it's still (indiscernible). I just missed it  
19 on the alarm summary. Son of a bitch. Yep, there it is. Allston  
20 Way, line 105, it's still holding pressure. Yeah. It's old data  
21 I mean. Call Don Jones. Do you have his number? I can get it  
22 for you.  
23           DEAN: I called him. He told me it was here somewhere.  
24 He told me walk up and down the street. So I walked up and down.  
25 That guy.

1           GAS CONTROL OPERATOR: Yeah. Yeah, I can't help you.  
2 Tell Don Jones to give us the address and then we can give you  
3 stuff like that.

4           DEAN: It's not Allston.

5           GAS CONTROL OPERATOR: I can't even tell you that.  
6 That's the name of the data point.

7           DEAN: I've got all day to drive around.

8           GAS CONTROL OPERATOR: Okay. Good luck, Dean.

9           DEAN: Bye.

10          GAS CONTROL OPERATOR: Bye.

11                           \* \* \*

12          (Start time: 4:55:44 p.m.)

13          (Phone rings.)

14          RECORDING: I'm sorry. You have reached a number that  
15 has been disconnected or is no longer in service. If you feel you  
16 have reached this recording in error, please check the number and  
17 try your call again.

18          I'm sorry. You have reached a number that has been  
19 disconnected or is no longer in service. If you feel you have  
20 reached this recording --

21                           \* \* \*

22          (Start time: 4:56:27 p.m.)

23          MR. HART: Service Department, Joel speaking.

24          GAS CONTROL OPERATOR: Hey, Joel, it's Michael in gas  
25 control. Hey, I just wanted to ask you one more question please.

1 I just wanted to confirm there was no release of gas.

2 MR. HART: No, I do not believe so. The meter -- I know  
3 this much. The meters are gone, and they need to be replaced.

4 GAS CONTROL OPERATOR: So they just capped it and --

5 MR. HART: Yeah, I think the gas service guys are out  
6 there right now --

7 GAS CONTROL OPERATOR: Uh-huh.

8 MR. HART: -- checking the integrity of the manifold and  
9 from what they've told me so far, the manifold is just fine.

10 GAS CONTROL OPERATOR: So any release was just minimal  
11 due to them changing the meter out.

12 MR. HART: Right, right. If there's any release, it's  
13 not -- it wasn't blowing or anything like that.

14 GAS CONTROL OPERATOR: Right.

15 MR. HART: They got there, the manifold was shut off and  
16 the manifold was tagged, and they're just removing the two meters  
17 that were melted, you know, destroyed, and they're putting two new  
18 meters in there and I think they replaced the regs to make sure  
19 that the integrity of the reg is okay.

20 GAS CONTROL OPERATOR: Okay.

21 \* \* \*

22 (Start time: 4:57:15 p.m.)

23 (No recorded audio.)

24 \* \* \*

25 (Start time: 4:57:30 p.m.)

1 (Phone rings.)

2 MR. JONES: Hello, Jones

3 GAS CONTROL OPERATOR: Yeah, John, this is Larry.

4 MR. JONES: Yeah.

5 GAS CONTROL OPERATOR: I've got Mr. Barnes lost, okay.

6 I need a physical address for Allston Way.

7 MR. JONES: ----, I don't have one. I call you.

8 GAS CONTROL OPERATOR: No, I don't handle those. No,  
9 sir, I don't. If you guys in the field have given them to me, I  
10 put them in the database. I do not have any addresses for any of  
11 your stuff.

12 MR. JONES: Okay. Well, I'll call him back.

13 GAS CONTROL OPERATOR: Sorry, guy. I don't have it.

14 MR. JONES: Well, I'll roll over and look around myself.

15 GAS CONTROL OPERATOR: Okay.

16 MR. JONES: It's going to look like a charred box,  
17 right?

18 GAS CONTROL OPERATOR: It should. It should.

19 MR. JONES: Yeah. Yeah, in one of those pedestals  
20 things, right?

21 GAS CONTROL OPERATOR: Yeah, I would agree. Yes.

22 MR. JONES: Okay. Well, I'll roll over there then.

23 GAS CONTROL OPERATOR: All right. Thank you, sir.

24 MR. JONES: All right. Bye.

25 \* \* \*

1 (Start time: 4:57:32 p.m.)  
2 UNIDENTIFIED SPEAKER: Very good. Perfect. Thank you.  
3 Sorry to bother you.  
4 GAS CONTROL OPERATOR: No worry.  
5 UNIDENTIFIED SPEAKER: Bye-bye.  
6 \* \* \*  
7 (Start time: 4:57:39 p.m.)  
8 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
9 Hello.  
10 \* \* \*  
11 (Start time: 5:02:06 p.m.)  
12 (No recorded audio.)  
13 \* \* \*  
14 (Start time: 5:07:00 p.m.)  
15 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
16 OMAR: This is Omar (ph.). Leaving Burney.  
17 GAS CONTROL OPERATOR: Okay. Take it easy, Omar.  
18 OMAR: Okay. Thank you.  
19 GAS CONTROL OPERATOR: Bye.  
20 (Busy signal.)  
21 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
22 CHARLES: Hey, Barry, this is Charles in Delevan.  
23 GAS CONTROL OPERATOR: Hey, Charles.  
24 CHARLES: I finished the (indiscernible) up.  
25 GAS CONTROL OPERATOR: Yeah, okay, man. Looks good.

1 CHARLES: All right. Bye.

2 GAS CONTROL OPERATOR: Okay. Bye.

3 \* \* \*

4 (Start time: 5:09:35 p.m.)

5 (No recorded audio.)

6 \* \* \*

7 (Start time: 5:09:54 p.m.)

8 (Phone rings.)

9 MR. JONES: Don Jones.

10 GAS CONTROL OPERATOR: Yeah, Don. Allston and McGee.

11 (indiscernible) Allston and McGee. Got on the company maps and it  
12 took a while. I'm not real good with them, but you've got a  
13 district reg there at Allston and McGee.

14 MR. JONES: Right.

15 GAS CONTROL OPERATOR: Okay.

16 MR. JONES: But you want the (indiscernible) checked up  
17 on that same one, right?

18 GAS CONTROL OPERATOR: Well, it should be right there,  
19 right?

20 MR. JONES: No, the chart's there but the SCADA is up on  
21 the Shaddick (ph.).

22 GAS CONTROL OPERATOR: Well, it doesn't show that. It  
23 doesn't show RT on the map.

24 MR. JONES: I just got a call from Barnes that said he  
25 walked up there about a half a mile and there it was.

1           GAS CONTROL OPERATOR: I'll be----- . Okay. Shaddick.  
2 Allston and Shaddick.

3           MR. JONES: You should see it I guess.

4           GAS CONTROL OPERATOR: Allston and Shaddick. All right.  
5 I'll check on the map and see if I can find it on that, too. All  
6 right, guy. Thank you, Don.

7           MR. JONES: Yeah, if you find something out, but I mean  
8 there's a chart outside across from the pit.

9           GAS CONTROL OPERATOR: Okay. All right.

10          MR. JONES: I know that.

11          GAS CONTROL OPERATOR: All right. Sounds good. Thank  
12 you, Don.

13          MR. JONES: All right. Bye.

14                                   \* \* \*

15          (Start time: 5:21:05 p.m.)

16          (No recorded audio.)

17                                   \* \* \*

18          (Start time: 5:21:27 p.m.)

19          GAS CONTROL OPERATOR: Gas control, Larry.

20          UNIDENTIFIED SPEAKER: I wanted Barry.

21          GAS CONTROL OPERATOR: Sorry.

22                                   \* \* \*

23          (Start time: 5:21:52 p.m.)

24          GAS CONTROL OPERATOR: He's working on comm. Yeah, he  
25 said he's going with comm. That got forwarded, too.



1 \* \* \*

2 (Start time: 5:22:07 p.m.)

3 (No recorded audio.)

4 \* \* \*

5 (Start time: 5:22:18 p.m.)

6 (No recorded audio.)

7 \* \* \*

8 (Start time: 5:22:30 p.m.)

9 MR. JONES: Don Jones.

10 GAS CONTROL OPERATOR: Don, I'm not trying to give you a  
11 bad time. This is Larry. I'm trying to find a better way to give  
12 you better service from up here. Okay. If I go to your work  
13 request list, I show two sites. One at, what was it? Allston Way  
14 and McGee which you said was the district reg, and I show another  
15 one at Allston Way and San Pablo, but it doesn't list anything at  
16 all of your stuff at Allston and Shaddick or just Shaddick.

17 MR. JONES: Okay.

18 GAS CONTROL OPERATOR: So I'm trying, you know, that's  
19 what I'm saying. I'm trying to find it. So if you ever ask me  
20 again, if you know what the address is, I can go to a better  
21 source and come up with it.

22 MR. JONES: So are you going to let me know that?

23 GAS CONTROL OPERATOR: Yeah.

24 MR. JONES: If I give you a call.

25 GAS CONTROL OPERATOR: Yeah. Well, call me back. I'll

1 call Dean back.

2 MR. JONES: Call him back and tell him if -- I mean I  
3 don't know what he sees up there, but --

4 GAS CONTROL OPERATOR: Okay.

5 MR. JONES: -- but we're off from this one.

6 GAS CONTROL OPERATOR: Right.

7 MR. JONES: If you want to direct him to San Pablo, you  
8 can do that, too.

9 GAS CONTROL OPERATOR: Okay. Allston and San Pablo.  
10 Okay. It's saying that you have DO2D there, and I don't know,  
11 like I said, I'm not sure of these codes, but it gives two  
12 physical addresses and you already confirmed that McGee was just a  
13 reg. So I'll call Dean right now and tell him, okay.

14 MR. JONES: Okay.

15 GAS CONTROL OPERATOR: All right. Thank you, Don.

16 MR. JONES: Bye.

17 \* \* \*

18 (Start time: 5:24:31 p.m.)

19 (No recorded audio.)

20 \* \* \*

21 (Start time: 5:24:39 p.m.)

22 (Phone rings.)

23 MR. BARNES: This is Dean Barnes, PG&E. I'm sorry I  
24 missed your call. Leave your name and a number, a short message,  
25 and I'll get back with you as soon as I can. Thanks. Have a good

1 day.

2 GAS CONTROL OPERATOR: Yeah, Dean, this is Larry, system  
3 gas control. Okay. I've got two addresses, okay. Don Jones  
4 confirmed that Allston Way and McGee is a district reg, but I also  
5 have another address for a site, but I'm not sure if it's an RT.  
6 It doesn't list it as one, at Allston and San Pablo in Berkeley.  
7 So if you haven't found it, try Allston and San Pablo. Thank you,  
8 sir. Bye.

9 \* \* \*

10 (Start time: 5:25:37 p.m.)

11 (No recorded audio.)

12 \* \* \*

13 (Start time: 5:25:47 p.m.)

14 (Phone rings.)

15 UNIDENTIFIED SPEAKER: (indiscernible) --

16 \* \* \*

17 (Start time: 5:25:59 p.m.)

18 GAS CONTROL OPERATOR: -- high, high pressures all over,  
19 Silver Creek, Poli (ph.) Road, Aborn (ph.) and White, Irvington,  
20 North Ringstore (ph.).

21 UNIDENTIFIED SPEAKER: Yeah.

22 GAS CONTROL OPERATOR: Yeah, they look real, man.

23 UNIDENTIFIED SPEAKER: (indiscernible).

24 GAS CONTROL OPERATOR: They're all coming in right now.

25 UNIDENTIFIED SPEAKER: From Milpitas?

1                   GAS CONTROL OPERATOR: Yeah.

2                   UNIDENTIFIED SPEAKER: What -- oh, what's going on?  
3 Everything here is -- (indiscernible). Yeah. Okay. Let's do  
4 something real quick.

5                   GAS CONTROL OPERATOR: Okay. All right.

6   \* \* \*

7                   (Start time: 5:28:25 p.m.)

8                   (Phone rings.)

9                   MR. BARNES: Dean.

10                  GAS CONTROL OPERATOR: Dean, this is Larry, gas control.

11                  MR. BARNES: I got your mess.

12                  GAS CONTROL OPERATOR: Okay. Also I can't, these codes,  
13 I don't have a thing to tell me what the codes are. There's some  
14 kind of site at Channing and Shaddick, C H A N N I N G, and  
15 Shaddick in Berkeley, and then like I said, I've got two on  
16 Allston Way, Allston Way and McGee.

17                  MR. BARNES: I'm at Allston and I think San Pablo.

18                  GAS CONTROL OPERATOR: Okay. Is it there?

19                  MR. BARNES: Well, yeah. I think the (indiscernible)  
20 phone modem that sits in here --

21                  GAS CONTROL OPERATOR: Yeah.

22                  MR. BARNES: -- it's got power to the back of it. I  
23 just pulled the cover off it. But it looks like it's been  
24 smashed, but --

25                  GAS CONTROL OPERATOR: Oh, okay.

1           MR. BARNES:  -- I don't see no lights in the front.

2   There's usually a little red light --

3           GAS CONTROL OPERATOR:  Right.

4           MR. BARNES:  -- working, and it ain't working.

5           GAS CONTROL OPERATOR:  Okay.

6           MR. BARNES:  I've got it apart right now.  I was just  
7   going to make sure --

8           GAS CONTROL OPERATOR:  Beautiful.  Now this way I know,  
9   too, because I'm trying -- what I did was to find these addresses,  
10   okay, if this comes up again, tell the guys to go into the  
11   division work request program, and each division has got like all  
12   their sites listed but with the codes I can't tell exactly what  
13   the site is but I have addresses.

14          MR. BARNES:  Right.

15          GAS CONTROL OPERATOR:  So if that ever comes up again,  
16   where we're looking for something, just say can you look under the  
17   division in the work requests and maybe you have an address for  
18   me.  So as far as you're concerned, it does look like it's at  
19   Allston and San Pablo then.

20          MR. BARNES:  It looks like.  This phone card isn't  
21   working.

22          GAS CONTROL OPERATOR:  Okay.  Do you want me to call the  
23   wire chief for you and make a tag?

24          MR. BARNES:  I mean it's got power to the back but --  
25   and the transducer is working okay.

1           GAS CONTROL OPERATOR:   Okay.

2           MR. BARNES:   I've got power to my outlet and the power  
3 light on the back of the --

4           GAS CONTROL OPERATOR:   Okay.

5           MR. BARNES:   -- unit is on but the red light in the  
6 front ain't working.

7           GAS CONTROL OPERATOR:   Okay.   I'll make a work list to  
8 the wire chief and see if we can get somebody out there, okay.

9           MR. BARNES:   Okay.

10          GAS CONTROL OPERATOR:   All right, Dean.   Thanks a lot  
11 for your time, guy.

12          MR. BARNES:   Thank you, man.

13          GAS CONTROL OPERATOR:   Take care.   Bye.

14                                   \* \* \*

15          (Start time:   5:28:35 p.m.)

16          GAS CONTROL OPERATOR:   Gas control, Barry speaking.

17          UNIDENTIFIED SPEAKER:   What are you guys showing right  
18 now?

19          GAS CONTROL OPERATOR:   We're showing like -- we're on  
20 monitor control at Tully.   Let me go back here.   Aborn and White,  
21 line 100, North Ringstore on line 101, Sierra Vista on line 109.  
22 It's a little bit high.   It's not too high.   Tully Road, line 100  
23 is high high.   Silver Creek, line 100 is high high.   Something  
24 opened up.

25          UNIDENTIFIED SPEAKER:   Coming out of Milpitas.

1           GAS CONTROL OPERATOR: Yeah, coming out of Milpitas.  
2           UNIDENTIFIED SPEAKER: (indiscernible).  
3           GAS CONTROL OPERATOR: We can't see them. We don't have  
4 no communication.  
5           UNIDENTIFIED SPEAKER: (indiscernible).  
6           GAS CONTROL OPERATOR: We have communication to the  
7 incoming lines and then once the mixer's out, those outgoing lines  
8 were still showing the old pressures.  
9           UNIDENTIFIED SPEAKER: (indiscernible).  
10          GAS CONTROL OPERATOR: Yeah, we're not showing any -- we  
11 have no communication. We do have a few pressures downstream of  
12 the lines coming in, the regs coming in.  
13          UNIDENTIFIED SPEAKER: (indiscernible).  
14          GAS CONTROL OPERATOR: Yeah. You must be on -- all the  
15 outgoing lines, 101, 132, 100, and 109, I would say --  
16          UNIDENTIFIED SPEAKER: (indiscernible).  
17          GAS CONTROL OPERATOR: Uh-huh. 132. I'm trying to, I'm  
18 trying to pinpoint which one it could have been that opened up.  
19 Yeah, like on line 101, our flow jumped up.  
20          UNIDENTIFIED SPEAKER: On (indiscernible).  
21                                   \* \* \*  
22          (Start time: 5:28:51 p.m.)  
23          GAS CONTROL OPERATOR: Gas control, Mark Cinaceris.  
24          SEAN: Hello, (indiscernible).  
25          GAS CONTROL OPERATOR: Hello.

1           SEAN: This is Sean.

2           GAS CONTROL OPERATOR: Oh. Hey, are you in front of  
3 your SCADA?

4           SEAN: I am.

5           GAS CONTROL OPERATOR: Can you look at Milpitas Terminal  
6 and then the San Jose distribution number 1?

7           SEAN: (indiscernible).

8           GAS CONTROL OPERATOR: We're having an abnormal as we  
9 speak.

10          SEAN: All right.

11          GAS CONTROL OPERATOR: What a way to start?

12          SEAN: Yeah. Okay. Here's Milpitas. Yeah.

13          GAS CONTROL OPERATOR: So Oscar Martinez is working  
14 there and he's got all the data goofy there.

15          SEAN: I have 0s and everything looks like it's shut.

16          GAS CONTROL OPERATOR: Yeah. And I'm not really sure  
17 what they're doing yet. My GSOs are tied up. So I haven't asked  
18 them, but if you'd look at the San Jose distribution.

19          SEAN: I've got it. San Jose distribution.

20          GAS CONTROL OPERATOR: We've got 381 pounds all the way  
21 down to Aborn.

22          SEAN: I see the high highs there.

23          GAS CONTROL OPERATOR: Yeah.

24          SEAN: I called in at the perfect time then, didn't I?

25          GAS CONTROL OPERATOR: I know.



1 SEAN: Fantastic. All right.

2 GAS CONTROL OPERATOR: That's it.

3 SEAN: That's it.

4 GAS CONTROL OPERATOR: All right. So we faxed over  
5 about 18 pages of documents to you earlier today.

6 SEAN: Okay.

7 GAS CONTROL OPERATOR: So hopefully you should find them  
8 on your fax machine.

9 SEAN: I will look. The only fax machine I see here,  
10 there's nothing there, but I'll look. Maybe it's sticking out  
11 right there. We just went around and turned on all the computers  
12 and made sure everything was working here.

13 GAS CONTROL OPERATOR: Okay. Go look for it because --

14 SEAN: Okay.

15 GAS CONTROL OPERATOR: -- it's part of the process here.

16 SEAN: Okay. Hold on. Do you want me to call you back?

17 GAS CONTROL OPERATOR: No, I'll wait.

18 SEAN: Okay. Hold on.

19 (On hold.)

20 \* \* \*

21 (Start time: 5:30:33 p.m.)

22 GAS CONTROL OPERATOR: (indiscernible).

23 UNIDENTIFIED SPEAKER: (indiscernible).

24 GAS CONTROL OPERATOR: Yeah, those are fine. The one  
25 that's (indiscernible) is B, and so you've got 458 pounds coming

1     into the mixer, all right.

2             UNIDENTIFIED SPEAKER:   Coming into the mixer?

3             GAS CONTROL OPERATOR:   Yeah, 458 pounds coming into the

4     mixer.   I can see that.

5             UNIDENTIFIED SPEAKER:   (indiscernible) from Hollister

6     side, right?

7             GAS CONTROL OPERATOR:   Yes, coming up B.   There's -- B

8     is (indiscernible).

9             UNIDENTIFIED SPEAKER:   Could it be from CL7 that we're

10    getting the pressure from?

11            GAS CONTROL OPERATOR:   I don't think so.   What are you

12    showing downstream of the mixer because we can't see it?   Because

13    that's where --

14            UNIDENTIFIED SPEAKER:   I lost (indiscernible).

15            GAS CONTROL OPERATOR:   Uh-huh.   Is it shut?

16            UNIDENTIFIED SPEAKER:   (indiscernible).

17            GAS CONTROL OPERATOR:   Yeah, see we have this -- I can't

18    see any pressures there.   I can see nothing.

19            UNIDENTIFIED SPEAKER:   (indiscernible).

20            GAS CONTROL OPERATOR:   Okay.

21            UNIDENTIFIED SPEAKER:   (indiscernible).

22            GAS CONTROL OPERATOR:   Yeah, but I can't see -- yeah, go

23    ahead and close it.   It shouldn't be open.   Close the mixer pipe

24    half please.

25            UNIDENTIFIED SPEAKER:   (indiscernible).

\* \* \*

1

2           (Start time: 5:31:20 p.m.)

3           (PHONE RINGS.)

4           GAS CONTROL OPERATOR: Come on. I know somebody's

5 there.

6           (PHONE RINGS.)

7           SLATTER: CCC, Slatter (ph.).

8           GAS CONTROL OPERATOR: Hey, this is Larry, system gas

9 control.

10          SLATTER: Yeah.

11          GAS CONTROL OPERATOR: I've got to call a gas tech out

12 to a site in Berkeley and basically I need a generated tag, if we

13 can get somebody out there tomorrow by the telephone company it

14 would be fine.

15          SLATTER: First thing in the morning.

16          GAS CONTROL OPERATOR: Yeah, if possible. What I have

17 is I've got a smashed card. It looks like somebody vandalized the

18 telephone box out there where our signal bounces through.

19          SLATTER: Okay. Where's that?

20          GAS CONTROL OPERATOR: Okay. It is at Allston, A L L S

21 T O N, Way --

22          SLATTER: Okay.

23          GAS CONTROL OPERATOR: -- and

24          SLATTER: Can I call you back? I've got another --

25          GAS CONTROL OPERATOR: Sure. Call me. I'm at

1 SLATTER: --  
2 GAS CONTROL OPERATOR: .  
3 SLATTER: -- .  
4 GAS CONTROL OPERATOR: You've got it, guy.  
5 SLATTER: All right.  
6 GAS CONTROL OPERATOR: Bye.  
7 SLATTER: All right. Thanks.  
8 \* \* \*  
9 (Start time: 5:32:04 p.m.)  
10 GAS CONTROL OPERATOR: I'm talking to Sean.  
11 UNIDENTIFIED SPEAKER: He's looking for the papers you  
12 faxed.  
13 \* \* \*  
14 (Start time: 5:32:14 p.m.)  
15 GAS CONTROL OPERATOR: He said he was going to go get  
16 them.  
17 \* \* \*  
18 (Start time: 5:32:23 p.m.)  
19 (No recorded audio.)  
20 \* \* \*  
21 (Start time: 5:32:36 p.m.)  
22 (No recorded audio.)  
23 \* \* \*  
24 (Start time: 5:32:38 p.m.)  
25 GAS CONTROL OPERATOR: Any luck?

1 SEAN: (indiscernible).  
2 \* \* \*  
3 (Start time: 5:32:47 p.m.)  
4 GAS CONTROL OPERATOR: I don't have a link to it.  
5 GAS CONTROL OPERATOR 1: Okay. All you have to do is  
6 call up the division.  
7 GAS CONTROL OPERATOR: Uh-huh.  
8 GAS CONTROL OPERATOR 1: All their sites have addresses.  
9 The only thing is I don't have a code for it but we found two  
10 addresses on Allston.  
11 \* \* \*  
12 (Start time: 5:33:01 p.m.)  
13 GAS CONTROL OPERATOR: Okay.  
14 UNIDENTIFIED SPEAKER: (indiscernible).  
15 \* \* \*  
16 (Start time: 5:33:07 p.m.)  
17 UNIDENTIFIED SPEAKER: (indiscernible).  
18 \* \* \*  
19 (Start time: 5:33:12 p.m.)  
20 UNIDENTIFIED SPEAKER: Yeah.  
21 UNIDENTIFIED SPEAKER: (indiscernible) --  
22 \* \* \*  
23 (Start time: 5:33:19 p.m.)  
24 GAS CONTROL OPERATOR: There you are.  
25 UNIDENTIFIED SPEAKER: (indiscernible).

1           GAS CONTROL OPERATOR: Well done.

2           UNIDENTIFIED SPEAKER: (indiscernible).

3                           \* \* \*

4           (Start time: 5:33:19 p.m.)

5           OSCAR: (indiscernible) 21R.

6           GAS CONTROL OPERATOR: You watched controller 20 and

7 21R, okay.

8           OSCAR: (indiscernible).

9           GAS CONTROL OPERATOR: No, no. Oscar, no, I can't see

10 what's actually going on here. Hang on. I want to see once you

11 close that bypass. Is it shut now? I want to see how our flows

12 do.

13          OSCAR: (indiscernible).

14          GAS CONTROL OPERATOR: It's coming down. It is shut?

15          OSCAR: It is such according to (indiscernible).

16          GAS CONTROL OPERATOR: And do we know the positions of

17 21 and 21R and 27 and 27R?

18          OSCAR: Which ones?

19          GAS CONTROL OPERATOR: 21 and 21R.

20          OSCAR: 21 (indiscernible).

21          GAS CONTROL OPERATOR: No, it's wide open.

22          OSCAR: It's wide open right now.

23          GAS CONTROL OPERATOR: No, I'm asking you. I can't see

24 it.

25          OSCAR: No, I'm going to have to go to the pit. What's

1 the (indiscernible) if I go in the pit.

2 GAS CONTROL OPERATOR: Oh, boy. Oscar, I don't know how  
3 this station was set up before, before this happened. Hang on a  
4 moment.

5 (On hold.)

6 \* \* \*

7 (Start time: 5:35:04 p.m.)

8 GAS CONTROL OPERATOR: Leave 21 and 21R where they're  
9 at. We think they should be wide open. Where we were controlling  
10 the flow, was that the control valves, either 8 to 8R or 7 to 7R.

11 OSCAR: 8 to 8R or 7 to 7R?

12 GAS CONTROL OPERATOR: That's where we were controlling  
13 pressure, yeah.

14 OSCAR: (indiscernible).

15 GAS CONTROL OPERATOR: Okay. They are, huh?

16 OSCAR: (indiscernible).

17 GAS CONTROL OPERATOR: That's what we want, yeah.

18 OSCAR: (indiscernible).

19 GAS CONTROL OPERATOR: Yeah. So they're -- can you see  
20 the position on any of them or are you looking at the same thing  
21 I'm looking at which shows a 0 or -3?

22 OSCAR: (indiscernible).

23 GAS CONTROL OPERATOR: Are you looking at the same  
24 position feedback which I'm seeing which is -3?

25 OSCAR: Yeah.

1           GAS CONTROL OPERATOR: On all of them. Okay. So what's  
2 going on, Oscar?

3           OSCAR: Well, we transferred everything on  
4 (indiscernible) --

5                               \* \* \*

6           (Start time: 5:35:06 p.m.)

7           GAS CONTROL OPERATOR: Gas control, Larry.

8           MR. DAVENPORT: Larry, Jim Davenport here at  
9 Shingletown.

10          GAS CONTROL OPERATOR: Yes, sir.

11          MR. DAVENPORT: I'm through with the three clearances I  
12 had open here.

13          GAS CONTROL OPERATOR: Okay. Let me look at  
14 Shingletown. Hold on a second.

15          (On hold.)

16                               \* \* \*

17          (Start time: 5:35:26 p.m.)

18          GAS CONTROL OPERATOR: Good. Everything's working the  
19 way it should be, Jim. Looks good.

20          MR. DAVENPORT: Okay. And everything's back to normal,  
21 normal operations.

22          GAS CONTROL OPERATOR: Yeah. Let me check the alarm  
23 base and make sure I've got nothing hanging.

24          MR. DAVENPORT: You should have a door on still.

25          GAS CONTROL OPERATOR: I've got three pages. Hold on a



1 second.

2 MR. DAVENPORT: Okay.

3 (On hold.)

4 \* \* \*

5 (Start time: 5:35:27 p.m.)

6 GAS CONTROL OPERATOR: Gas control, Mark Cinaceris.

7 SEAN: Sorry. I was pushing and looking through boxes

8 and I couldn't find anything.

9 GAS CONTROL OPERATOR: Really.

10 SEAN: Yeah, I looked on the new fax machine and we have

11 the other fax machine. So I don't know what number or did you

12 send it to the one in the other room?

13 GAS CONTROL OPERATOR: It might be over there.

14 SEAN: I can go look but I have to try to find the keys

15 because I don't have any keys to that one. So I'll go. I'll try

16 to find a key for that one right now.

17 \* \* \*

18 (Start time: 5:35:51 p.m.)

19 GAS CONTROL OPERATOR: -- cleared, either that or I

20 never got it.

21 UNIDENTIFIED SPEAKER: Oh, okay.

22 GAS CONTROL OPERATOR: All right.

23 UNIDENTIFIED SPEAKER: All right. I've got a few things

24 to do yet.

25 GAS CONTROL OPERATOR: Sounds good.

1 UNIDENTIFIED SPEAKER: Do you need the clearance numbers  
2 I had open or --

3 GAS CONTROL OPERATOR: No, I've got them over here. No  
4 problem at all.

5 UNIDENTIFIED SPEAKER: Okay.

6 GAS CONTROL OPERATOR: All right. Thank you, buddy.  
7 Take care.

8 UNIDENTIFIED SPEAKER: Thank you.

9 GAS CONTROL OPERATOR: Bye.

10 \* \* \*

11 (Start time: 5:35:52 p.m.)

12 GAS CONTROL OPERATOR: Look see, because I've still got  
13 some stuff to do here anyway.

14 SEAN: Okay. Very good.

15 GAS CONTROL OPERATOR: All right. No hurry.

16 SEAN: Okay.

17 GAS CONTROL OPERATOR: Bye.

18 \* \* \*

19 (Start time: 5:36:49 p.m.)

20 GAS CONTROL OPERATOR: We go back to the way we were  
21 before this happened?

22 OSCAR: Put it back the way it was.

23 GAS CONTROL OPERATOR: Yeah.

24 OSCAR: Yeah, (indiscernible) lots of programming  
25 (indiscernible) --

1 \* \* \*

2 (Start time: 5:37:17 p.m.)

3 OSCAR: -- figure out how we're going to  
4 (indiscernible).

5                   GAS CONTROL OPERATOR:    So do we have any mixer  
6    controllers that are working?   We've got the bypass closed.  
7    You've got --

8 OSCAR: 29 is the mixer bypass, right?

9                   GAS CONTROL OPERATOR: Yes, and you've got that shut  
10 which is good. So we want to control, we want to control what's  
11 coming out of the mixer with either 21 and 21R or 27 and 27R.

12 OSCAR: 21 and 21R.

13 GAS CONTROL OPERATOR: One or the other, yeah.

14 OSCAR: (indiscernible).

15 GAS CONTROL OPERATOR: Yeah.

16 OSCAR: (indiscernible).

17                   GAS CONTROL OPERATOR: Yeah, are they functioning 27 and  
18   27R?

19 OSCAR: 27 and 27R are.

20                   GAS CONTROL OPERATOR: Okay. Great. What are you  
21 showing for a (indiscernible) on those?

22 OSCAR: For 27R, I have (indiscernible).

23                   GAS CONTROL OPERATOR: Man. Can you hang on for a  
24 second, Oscar?

25           You know, we must have lost control at -- because the

1 mixer valves, and I'm going back and turning stuff back there.  
2 They're wide open. They were before we had this problem. So that  
3 means that -- hang on a moment please.

4 300D, 8 and 8R and 7 and 7R malfunctioned.

5 OSCAR: 8 and 8R and 7 and 7R?

6 GAS CONTROL OPERATOR: Yeah, that's 300D coming in. So  
7 can you send someone down to the yard to check the position. I  
8 believe they're wide open.

9 OSCAR: 8 and 8R.

10 GAS CONTROL OPERATOR: Yeah.

11 OSCAR: And 7 and 7R, right?

12 GAS CONTROL OPERATOR: Yeah.

13 OSCAR: Okay. I'll go --

14 GAS CONTROL OPERATOR: Let me go -- go ahead. Please  
15 do.

16 OSCAR: Because I'm showing (indiscernible) 7 and 7R,  
17 that they're flowing.

18 GAS CONTROL OPERATOR: See, everything's showing closed.  
19 Everything coming in is showing closed.

20 OSCAR: I'll go verify 7 and 7R and 8 and 8R.

21 GAS CONTROL OPERATOR: Can you do that?

22 OSCAR: I'm going to go out there and check it real  
23 quick.

24 GAS CONTROL OPERATOR: All right. Thanks.

25 OSCAR: Uh-huh. Bye.

1           GAS CONTROL OPERATOR: We're screwed. We're screwed.  
2                                   \* \* \*  
3           (Start time: 5:38:02 p.m.)  
4           GAS CONTROL OPERATOR: Gas control, Valenti.  
5           UNIDENTIFIED SPEAKER: Yeah, is Larry in?  
6           GAS CONTROL OPERATOR: One moment please.  
7           (On hold.)  
8                                   \* \* \*  
9           (Start time: 5:38:09 p.m.)  
10          GAS CONTROL OPERATOR: Gas control, Larry.  
11          SLATTER: Larry.  
12          GAS CONTROL OPERATOR: Yeah.  
13          SLATTER: Okay. I wanted to get back to you on that.  
14          GAS CONTROL OPERATOR: Okay. It's at Allston, A L L S T  
15 O N, and San Pablo in Berkeley. There's -- it's an RTU site,  
16 okay.  
17          SLATTER: San Pablo.  
18          GAS CONTROL OPERATOR: San Pablo, right. Allston and  
19 San Pablo in Berkeley.  
20          SLATTER: Uh-huh.  
21          GAS CONTROL OPERATOR: Okay. It's an RTU site that has  
22 a phone lease line box there, and somebody smashed the card in  
23 there. Okay. Our tech went out to find out what was going on and  
24 our stuff is working and the signal coming into the box is working  
25 but with the smashed equipment, it's not bouncing out.

1           SLATTER:   Okay.

2           GAS CONTROL OPERATOR:   Okay.   And we've got vandalism to  
3 the box and if you'd have somebody check it out.

4           SLATTER:   Okay.   Yeah, that's at in Berkeley.   Now --

5           GAS CONTROL OPERATOR:   Berkeley, Allston and San Pablo,  
6 and it would be East Bay Division.

7           SLATTER:   Okay.   Now that's for 7:00 high priority.

8           GAS CONTROL OPERATOR:   Please.

9           SLATTER:   Okay.   Not tonight.

10          GAS CONTROL OPERATOR:   Not tonight.   It doesn't need to  
11 go tonight.

12          SLATTER:   I'll get you set up.

13          GAS CONTROL OPERATOR:   Thank you very much.

14          SLATTER:   Thank you, Larry.

15          GAS CONTROL OPERATOR:   Appreciate it.   Bye.

16                           \* \* \*

17          (Start time:   5:39:13 p.m.)

18          (No recorded audio.)

19                           \* \* \*

20          (Start time:   5:39:49 p.m.)

21          (No recorded audio.)

22                           \* \* \*

23          (Start time:   5:40:16 p.m.)

24          UNIDENTIFIED SPEAKER:   -- right now.

25          UNIDENTIFIED SPEAKER:   We can try it.

1 \* \* \*

2 (Start time: 5:40:32 p.m.)

3 UNIDENTIFIED SPEAKER: It looks like everything's coming  
4 in close to what (indiscernible).

5 \* \* \*

6 (Start time: 5:40:54 p.m.)

7 UNIDENTIFIED SPEAKER: -- closed down (indiscernible).

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 UNIDENTIFIED SPEAKER: It should (indiscernible) --

10 \* \* \*

11 (Start time: 5:41:19 p.m.)

12 UNIDENTIFIED SPEAKER: (indiscernible) I don't know. I  
13 wonder if (indiscernible).

14 UNIDENTIFIED SPEAKER: (indiscernible).

15 \* \* \*

16 (Start time: 5:41:29 p.m.)

17 UNIDENTIFIED SPEAKER: (indiscernible) that would cut  
18 the (indiscernible).

19 UNIDENTIFIED SPEAKER: (indiscernible) --

20 \* \* \*

21 (Start time: 5:41:35 p.m.)

22 GAS CONTROL OPERATOR: Gas Control, Larry.

23 SLATTER: Larry, I just called you on the other line and  
24 you didn't answer.

25 GAS CONTROL OPERATOR: Sorry about that.

1           SLATTER: Slatter here.

2           GAS CONTROL OPERATOR: Yeah.

3           SLATTER: What's your ID?

4           GAS CONTROL OPERATOR: LNR3. Okay. And what's your tag

5 number?

6           SLATTER: I don't even have it.

7           GAS CONTROL OPERATOR: Don't worry about it then. Do

8 not worry about it. LNR3.

9           SLATTER: We've got you.

10          GAS CONTROL OPERATOR: Thank you, brother.

11          SLATTER: Thanks a lot.

12          GAS CONTROL OPERATOR: Bye.

13                                   \* \* \*

14          (Start time: 5:41:42 p.m.)

15          GAS CONTROL OPERATOR: Gas control, Mark Cinaceris.

16          SEAN: Nothing.

17          GAS CONTROL OPERATOR: Not even in the other building.

18          SEAN: We don't even have it. We have nothing in the

19 other building. That's pretty much all wiped out.

20          GAS CONTROL OPERATOR: It's all gone.

21          SEAN: Yeah.

22          GAS CONTROL OPERATOR: So I wonder where that machine is

23 setting. So what's the fax number on the machine that you have

24 there in the room?

25          SEAN: I have number 85824894.



1           GAS CONTROL OPERATOR: Okay. We're going to fax it all  
2 back to you again.

3           SEAN: Okay.

4           GAS CONTROL OPERATOR: So give me 5 minutes to gather it  
5 back up because we faxed it and I refiled it all. So now I've got  
6 to go back and grab it all out so we can fax it again.

7           SEAN: Is it stuff I can get off the computer anywhere?

8           GAS CONTROL OPERATOR: Well, maybe. Some of it, I was  
9 going to send you the send out, the AMRs, the Wild Goose and load  
10 item balances, the forecasts, their plan, their current plan, you  
11 know, the winter plan, the gas day, the Asian forecast.

12          SEAN: Okay.

13          GAS CONTROL OPERATOR: I was going to send you -- I sent  
14 you all that.

15          SEAN: Okay. All right.

16          GAS CONTROL OPERATOR: So I mean --

17          SEAN: Yeah, that stuff --

18          GAS CONTROL OPERATOR: You'd probably want it.

19          SEAN: Yeah.

20          GAS CONTROL OPERATOR: You'll be glad to have it by  
21 9:00.

22          SEAN: Yeah, exactly. Oh, and by the way, I see that  
23 you didn't call another (indiscernible) for today.

24          GAS CONTROL OPERATOR: Did not need it. Yeah.

25          SEAN: Yeah, I looked it up before I got in contact with

1   you. Did I miss it today?

2               GAS CONTROL OPERATOR: No, no, you did good.

3               SEAN: Everything was smooth.

4               GAS CONTROL OPERATOR: Yeah, you did good.

5               SEAN: If anything, then I can always go into the

6   weekend.

7               GAS CONTROL OPERATOR: Yeah, that might be there for

8   you.

9               SEAN: Okay.

10              GAS CONTROL OPERATOR: All right. So let me gather this

11   up, and we'll send it again to that other number.

12              SEAN: Okay. Very good.

13              GAS CONTROL OPERATOR: All right. So call me back in,

14   call me back in 10 minutes if you haven't gotten the papers. If

15   you get the papers, call me sooner.

16              SEAN: Okay.

17              GAS CONTROL OPERATOR: All right. Bye.

18                               \* \* \*

19              (Start time: 5:42:38 p.m.)

20              GAS CONTROL OPERATOR: Gas control, Valenti.

21              OSCAR: Yeah, Mike, Oscar. Barry wanted me to check the

22   positions of 7 and 7R and 8 and 8R. They're wide open.

23                               \* \* \*

24              (Start time: 5:42:38 p.m.)

25              GAS CONTROL OPERATOR: Gas control, Valenti.

1           OSCAR: Yeah, Mike, Oscar. Barry wanted me to check the  
2 positions of 7 and 7R and 8 and 8R. They're wide open.

3           GAS CONTROL OPERATOR: Let's see here. 7 and 7R.  
4 You're telling me they're wide open?

5           OSCAR: Yes.

6           GAS CONTROL OPERATOR: Okay. Well, I mean I don't see  
7 that.

8           OSCAR: I know.

9           GAS CONTROL OPERATOR: Am I supposed to see that?

10          OSCAR: Larry wanted me to check them.

11          GAS CONTROL OPERATOR: Okay. I'm not sure what you're  
12 asking me, Oscar.

13          OSCAR: Well, Barry wanted me to go check these and give  
14 him a call back.

15          GAS CONTROL OPERATOR: You wanted him to check those?

16          BARRY: I wanted to know the position those valves are  
17 in.

18          GAS CONTROL OPERATOR: He said they're wide open.

19          UNIDENTIFIED SPEAKER: They should be controlling the  
20 (indiscernible).

21          GAS CONTROL OPERATOR: Well, we can see. The  
22 communications are not there.

23          BARRY: It's right there.

24          GAS CONTROL OPERATOR: We're not getting any  
25 communication. It's -- everything is 0. I've got -200 at the

1 mixer.

2 OSCAR: (indiscernible) the monitors right now

3 (indiscernible) --

4 GAS CONTROL OPERATOR: Yeah.

5 UNIDENTIFIED SPEAKER: -- 7 and 7R.

6 GAS CONTROL OPERATOR: Yeah, absolutely. Yeah. Let's

7 do that to start with. He's going to lower his monitors so we can

8 get out of high high here.

9 OSCAR: Okay. I'll go ahead for 7 and 7R and 8 and 8R,

10 right?

11 GAS CONTROL OPERATOR: Yeah, 7 and 8, right.

12 OSCAR: Okay. I'll go lower the monitors down. What do

13 you guys want them down to?

14 GAS CONTROL OPERATOR: So that would be 5 and 6. Well,

15 below 370 to get us out of high high.

16 OSCAR: Where do you want them?

17 GAS CONTROL OPERATOR: Yeah, 370 is fine.

18 OSCAR: 370. Okay. I'll go do that right now.

19 GAS CONTROL OPERATOR: Okay. All right. We'll talk to

20 you in a little bit.

21 \* \* \*

22 (Start time: 5:42:46 p.m.)

23 GAS CONTROL OPERATOR: Gas control, Larry.

24 MR. BARNES: Larry, this is Dean Barnes.

25 GAS CONTROL OPERATOR: Yeah, Dean. Okay. I got -- go

1 ahead. I got a hold of the OR chief and he's going to have a  
2 telephone guy up there at 7:00 in the morning tomorrow.

3 MR. BARNES: Okay. What (indiscernible).

4 GAS CONTROL OPERATOR: Okay.

5 MR. BARNES: I don't know -- I mean you're the  
6 (indiscernible) working on this box, that modem that they have.

7 GAS CONTROL OPERATOR: Yeah.

8 MR. BARNES: And the red light (indiscernible).

9 GAS CONTROL OPERATOR: Well, you know, with you playing  
10 with it, Dean, the last 20 minutes it updated.

11 MR. BARNES: It did?

12 GAS CONTROL OPERATOR: Yeah, it went up about 2 pounds.

13 MR. BARNES: Because I've got 137 (indiscernible).

14 GAS CONTROL OPERATOR: I'm showing 137.8 and before you  
15 did any jiggling the last 20 minutes, I was at 135.7.

16 MR. BARNES: Okay.

17 GAS CONTROL OPERATOR: Okay. Maybe you've got it  
18 working.

19 MR. BARNES: I got it working. I got 137.7.

20 GAS CONTROL OPERATOR: I'm .1 off. So I think we're in  
21 that plus or minus (indiscernible).

22 MR. BARNES: Oh, yeah. (indiscernible).

23 GAS CONTROL OPERATOR: Okay. Hey, Dean, just to help  
24 you out, okay, which I didn't even think about. My partner  
25 thought of it and it worked perfect. The next time you ask for an

1 address, okay, and the guy says, well, I don't have it, ask him to  
2 do this, is to go to the work request and the work request. We  
3 have a work request thing here, okay.

4 MR. BARNES: What's it called?

5 GAS CONTROL OPERATOR: It's called work, like, you know,  
6 like you're working, work request and go to the specific division,  
7 like East Bay or yours, Mission.

8 MR. BARNES: Right.

9 GAS CONTROL OPERATOR: If they go there and they go to  
10 your stuff, they've got all the addresses listed of where sites  
11 are at. So I can actually get a physical address by a process of  
12 elimination of what you're trying to find.

13 MR. BARNES: Okay.

14 GAS CONTROL OPERATOR: So that's a good source.

15 MR. BARNES: (indiscernible). I'm across the street  
16 from 2161 on --

17 GAS CONTROL OPERATOR: Allston.

18 MR. BARNES: -- Allston.

19 GAS CONTROL OPERATOR: Right, right by San Pablo.

20 MR. BARNES: Yeah, San Pablo is the street right up  
21 here.

22 GAS CONTROL OPERATOR: Right. So it got you close  
23 enough where you could find it. Okay. Okay. Good. Good.

24 MR. BARNES: (indiscernible) Oxford.

25 GAS CONTROL OPERATOR: Oxford?

1           MR. BARNES: Oxford and Allston. Is there another one  
2 at San Pablo?

3           GAS CONTROL OPERATOR: Okay. All right.

4           MR. BARNES: Is there another one down the street?

5           GAS CONTROL OPERATOR: Now that might, like I said,  
6 there probably is.

7           MR. BARNES: I can go look at that one. This one is  
8 137.8 and the only thing I see wrong with this one is the red  
9 light is not working on the this card that slips into this --

10                               \* \* \*

11           (Start time: 5:45:34 p.m.)

12           GAS CONTROL OPERATOR: Like I said, about 20 minutes  
13 ago, when you started playing with it, the thing updated.

14           MR. BARNES: Huh.

15           GAS CONTROL OPERATOR: When you pulled that card out and  
16 kind of looked at it and, you know, did the stuff you were doing,  
17 whatever you put back in, it's -- I got an update.

18           MR. BARNES: Okay. Well, let me mess with it some more.

19           GAS CONTROL OPERATOR: Okay.

20           MR. BARNES: I'll call you back.

21           GAS CONTROL OPERATOR: You've got it, Dean.

22           MR. BARNES: Bye.

23           GAS CONTROL OPERATOR: Bye.

24                               \* \* \*

25           (Start time: 5:46:32 p.m.)

1           GAS CONTROL OPERATOR: Gas control, Larry.

2           OSCAR: Larry, this is Oscar.

3           GAS CONTROL OPERATOR: Yeah, let me give you to, let me

4 give you to Barry. Okay. Because he's dealing with it. Hold on

5 just a minute.

6           (On hold.)

7                               \* \* \*

8           (Start time: 5:46:42 p.m.)

9           GAS CONTROL OPERATOR: Hey, Oscar.

10          OSCAR: (indiscernible).

11          GAS CONTROL OPERATOR: Yeah.

12          OSCAR: Okay. You want it at 370?

13          GAS CONTROL OPERATOR: Yes.

14          OSCAR: (indiscernible).

15                               \* \* \*

16          (Start time: 5:47:14 p.m.)

17          UNIDENTIFIED SPEAKER: I'm sorry, Joaquin. I'm trying

18 to get to the other side.

19          GAS CONTROL OPERATOR: (indiscernible).

20          UNIDENTIFIED SPEAKER: Montez. Let me find out what

21 number to call.

22          GAS CONTROL OPERATOR: (indiscernible).

23          UNIDENTIFIED SPEAKER: Can you forward me over to them?

24          GAS CONTROL OPERATOR: (indiscernible).

25          UNIDENTIFIED SPEAKER: Yeah.



1 \* \* \*

2 (Start time: 5:47:22 p.m.)

3 (No recorded audio.)

4 \* \* \*

5 (Start time: 5:47:31 p.m.)

6 GAS CONTROL OPERATOR: (indiscernible).

7 \* \* \*

8 (Start time: 5:47:51 p.m.)

9 STEVE: Hello.

10 GAS CONTROL OPERATOR: Hello.

11 STEVE: He, what's going on? We're over here, me and  
12 Matt. We're on our way with that (indiscernible) we looking at.

13 GAS CONTROL OPERATOR: How long you been there, Steve?

14 STEVE: I just got done, but I've been here since about  
15 quarter of 6:00, when Sean got here and turned everything on.

16 GAS CONTROL OPERATOR: That's Oscar. Oscar's working  
17 out there.

18 STEVE: Okay. Well, (indiscernible) control high high.

19 GAS CONTROL OPERATOR: No, it's (indiscernible).  
20 They're doing an abnormal for it probably.

21 STEVE: Okay. What do you do? What happened? How did  
22 it start?

23 GAS CONTROL OPERATOR: They're doing a switchover and  
24 they thing the genius blocked open valve 29 but, you know what?  
25 We don't know. Everything is still pending. It's -- he's on the

1 phone. We've been working on it for a half an hour now, hour  
2 actually. Barry's on the phone with Oscar right now. We're -- we  
3 don't know. It's something they did there.

4 STEVE: All right.

5 GAS CONTROL OPERATOR: I don't have an answer for you.  
6 Oscar's out there with somebody else. They're just doing a  
7 clearance and something happened.

8 STEVE: Well, (indiscernible) Irvington. Is that  
9 (indiscernible) or is there something -- is there a specific  
10 reason why that line --

11 GAS CONTROL OPERATOR: No, we didn't get any alarms from  
12 Milpitas or Irvington today. It was just -- B was the primary in  
13 Milpitas. The clearances that they were doing in the switchover,  
14 in the (indiscernible) switchover and when they were in the middle  
15 of it, then something opened that shouldn't have. Something  
16 opened that shouldn't have and now they're scrambling in Milpitas  
17 right now trying to figure out what the hell opened and what's  
18 going on.

19 STEVE: Well, at about 5:20 the Irvington line 107  
20 opened up to 10 million and went into high high flow. You don't  
21 know why?

22 GAS CONTROL OPERATOR: No, I don't. Let's see. Is it  
23 still there?

24 STEVE: Well, it's still flowing, but it backed off a  
25 little bit. I guess maybe that's the primary.

1           GAS CONTROL OPERATOR: Well, yeah, 300B is -- oh, at  
2   Irvington. Let's see here. 300B is the primary for Milpitas and  
3   Irvington primary is tube 6, 303.

4                           \* \* \*

5           (Start time: 5:47:53 p.m.)

6           UNIDENTIFIED SPEAKER: -- about halfway closed down  
7   (indiscernible) slowly.

8                           \* \* \*

9           (Start time: 5:48:11 p.m.)

10          GAS CONTROL OPERATOR: He's closing (indiscernible) down  
11   to 370. It's wide open. So we're trying to control it from  
12   there.

13          GAS CONTROL OPERATOR 1: Well, okay. You could have  
14   just come down here. (indiscernible).

15          GAS CONTROL OPERATOR: I can't see anything.

16          GAS CONTROL OPERATOR 1: I know.

17          GAS CONTROL OPERATOR: You know, it's terrible.

18          GAS CONTROL OPERATOR 1: What's that? Can you repeat  
19   that?

20          UNIDENTIFIED SPEAKER: (indiscernible).

21          GAS CONTROL OPERATOR 1: Can you have somebody perhaps  
22   check the position of valve 62 and 63?

23          UNIDENTIFIED SPEAKER: 4 and 63.

24          GAS CONTROL OPERATOR 1: 62 and 63.

25          UNIDENTIFIED SPEAKER: Okay. 63 is the one I did the

1 monitor on.

2 GAS CONTROL OPERATOR: Right, right.

3 UNIDENTIFIED SPEAKER: (indiscernible).

4 \* \* \*

5 (Start time: 5:49:16 p.m.)

6 GAS CONTROL OPERATOR: You set it down. Did you have it

7 at 375?

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 GAS CONTROL OPERATOR: Yeah, that's -- so if 62 went

10 open on this little mishap, then that could be causing it also.

11 UNIDENTIFIED SPEAKER: (indiscernible).

12 GAS CONTROL OPERATOR: They already closed that.

13 UNIDENTIFIED SPEAKER: Okay.

14 GAS CONTROL OPERATOR: They closed that. It was that at

15 first, yeah.

16 UNIDENTIFIED SPEAKER: Okay.

17 GAS CONTROL OPERATOR: So now we're checking this one,

18 too.

19 UNIDENTIFIED SPEAKER: 63 is shut.

20 GAS CONTROL OPERATOR: 63 is shut. Okay. Thank you.

21 \* \* \*

22 (Start time: 5:49:54 p.m.)

23 GAS CONTROL OPERATOR: Yes. Yes, 62 is wide open and 63

24 is shut. Okay. Can you close 62?

25 UNIDENTIFIED SPEAKER: (indiscernible).

1           GAS CONTROL OPERATOR: Yes, please.

2           UNIDENTIFIED SPEAKER: Yeah.

3           GAS CONTROL OPERATOR: Whatever it takes.

4           UNIDENTIFIED SPEAKER: I'll call you right back.

5           GAS CONTROL OPERATOR: Okay.

6           **(Busy signal.)**

7                                   \* \* \*

8           (Start time: 5:50:31 p.m.)

9           GAS CONTROL OPERATOR: That's not the flow that opened

10 up, right?

11           GAS CONTROL OPERATOR 1: 23 opened up.

12           GAS CONTROL OPERATOR: 23.

13           GAS CONTROL OPERATOR 1: Maybe --

14           GAS CONTROL OPERATOR: I think that's just coming --

15           GAS CONTROL OPERATOR 1: Is that supposed to be there?

16 I mean has it always been there?

17           GAS CONTROL OPERATOR: The reason is raises concern with

18 us because there's a high high -- the high flow. That's what I

19 mean. I don't know --

20           GAS CONTROL OPERATOR 1: Yeah.

21           GAS CONTROL OPERATOR: -- what happened, why all of a

22 sudden it went from 0 flow to almost 12, 12.5 million.

23           GAS CONTROL OPERATOR 1: I don't know. Let me --

24 Barry's on the phone with Oscar right now. Let me, let me let

25 them guys know.

1           GAS CONTROL OPERATOR: Is there anything else going on?

2           GAS CONTROL OPERATOR 1: No, not really. Everything  
3 else is done. Been chasing (indiscernible) all day. There was  
4 quite a few system standards going on today, but I think everyone  
5 else is gone in now. Oscar's the only one out there.

6           Hey, Larry. Look at Irvington. 23, the flow shot up to  
7 10 million. Does that have anything to do with Oscar?

8           GAS CONTROL OPERATOR 2: Yeah.

9           GAS CONTROL OPERATOR 1: That was caused by Oscar's  
10 thing.

11          GAS CONTROL OPERATOR 2: It was caused by  
12 (indiscernible) pressure coming in --

13          GAS CONTROL OPERATOR 1: Yeah. Larry said that  
14 Irvington high flow was because of Oscar's --

15          GAS CONTROL OPERATOR: Everything else went into high  
16 high or something.

17          GAS CONTROL OPERATOR 1: Yeah. We've got high highs all  
18 over. It did catch it. It's coming back down now. Oscar is just  
19 shutting the monitors because we're trying to get out of high high  
20 and then he's going to go back to the drawing board and figure out  
21 what's going on.

22   \* \* \*

23           (Start time: 5:52:33 p.m.)

24          UNIDENTIFIED SPEAKER: Just going over the summary, I  
25 thought about the (indiscernible) alarms.

1                   GAS CONTROL OPERATOR: Uh-huh.

2                   UNIDENTIFIED SPEAKER: All the feeder pressures low  
3 (indiscernible)?

4                   GAS CONTROL OPERATOR: When did that come in? An hour  
5 ago. Let's see here. (indiscernible) Roseville feeder.

6                   UNIDENTIFIED SPEAKER: (indiscernible).

7                   GAS CONTROL OPERATOR: Yeah, I know I'm going to look at  
8 the --

9                   UNIDENTIFIED SPEAKER: (indiscernible) 1505.

10                  GAS CONTROL OPERATOR: Yeah.

11                  UNIDENTIFIED SPEAKER: It looks like it's just floating  
12 around low anyway.

13                  GAS CONTROL OPERATOR: Yeah. Yeah, the trend looks good  
14 on that. It looks like it's actually coming back up. Yeah. It  
15 had only dropped a pound. What else?

16                  UNIDENTIFIED SPEAKER: Ryan's (indiscernible), is that a  
17 usual subset?

18                  GAS CONTROL OPERATOR: Ryan's (indiscernible) --

19                  UNIDENTIFIED SPEAKER: (indiscernible).

20                  GAS CONTROL OPERATOR: I don't know. Let me check and  
21 see if that's immediate or not. Ryan's (indiscernible) next day.  
22 Yeah, I know. I'm looking. It's been real busy today.

23   \* \* \*

24                   (Start time: 5:54:03 p.m.)

25                  GAS CONTROL OPERATOR: He's on the phone with Oscar

1 still right now.

2 \* \* \*

3 (Start time: 5:54:14 p.m.)

4 GAS CONTROL OPERATOR: Allston Way will be fixed  
5 tomorrow. That's an AT&T issue. Somebody vandalized our AT&T  
6 board.

7 GAS CONTROL OPERATOR 1: That's the entry. That's just  
8 the --

9 GAS CONTROL OPERATOR: That's just the usual. The  
10 (indiscernible) is next day. Barry, anything else that you can  
11 think of?

12 GAS CONTROL OPERATOR 1: What about those low lows at  
13 Pea Creek (ph.)?

14 GAS CONTROL OPERATOR: That's a day two, three day  
15 clearance.

16 GAS CONTROL OPERATOR 1: Oh, yeah. Everything else  
17 looks good.

18 GAS CONTROL OPERATOR: All right.

19 GAS CONTROL OPERATOR 1: Do you need me to stick around  
20 to clean up that other issue or are you going to turn that over or  
21 what? Whose working on Milpitas --

22 GAS CONTROL OPERATOR: Barry. He's on the phone with  
23 them. I can't even talk to him right now because he's on the  
24 phone with them. We'll stick it out. We'll, we'll -- I don't  
25 know. We're going to finish things up here probably with Milpitas



1 and then we'll forward all the phones.

2 GAS CONTROL OPERATOR 1: Is Keith over there?

3 GAS CONTROL OPERATOR: No, she left. She's supposed to

4 be in Brentwood any minute to drop off all the boxes, all the

5 clearances and --

6 GAS CONTROL OPERATOR 1: Oh, okay.

7 GAS CONTROL OPERATOR: -- crap.

8 GAS CONTROL OPERATOR 1: Dave?

9 GAS CONTROL OPERATOR: Who?

10 GAS CONTROL OPERATOR 1: Dave.

11 GAS CONTROL OPERATOR: Dave bailed early this morning

12 when he found out there was five people here.

13 GAS CONTROL OPERATOR 1: Both of them?

14 GAS CONTROL OPERATOR: Huh?

15 GAS CONTROL OPERATOR 1: Both Larry and Dave took --

16 GAS CONTROL OPERATOR: No, Larry's here working with

17 (indiscernible) all day.

18 GAS CONTROL OPERATOR 1: Oh.

19 GAS CONTROL OPERATOR: Working on clearances, you know,

20 the folders and --

21 GAS CONTROL OPERATOR 1: Yeah.

22 GAS CONTROL OPERATOR: -- helping here.

23 GAS CONTROL OPERATOR 1: Yeah. I understand. We'll be

24 talking then. We'll be here. Let us know.

25 GAS CONTROL OPERATOR: What number can I call you back

1 on? Because nothing is forwarded yet.

2 GAS CONTROL OPERATOR 1: You should have a freaking list  
3 right next to the phone with those issues. I don't know.

4 GAS CONTROL OPERATOR: Do you want me to call your cell  
5 phone.

6 GAS CONTROL OPERATOR 1: Yeah, you can.

7 GAS CONTROL OPERATOR: All right. I'll call your cell  
8 phone.

9 GAS CONTROL OPERATOR 2: Cinaceris would probably know  
10 because he's the one that's going to roll these over, is what Sean  
11 was saying.

12 GAS CONTROL OPERATOR: I wish. We're going to be  
13 rolling them over.

14 GAS CONTROL OPERATOR 2: You're supposed to have some  
15 kind of information or something. That's what Sean's saying.

16 GAS CONTROL OPERATOR: See, I don't -- all right.

17 GAS CONTROL OPERATOR 1: We don't have a list of how we  
18 can get a hold of you guys and how you guys are supposed to get a  
19 hold of us. I don't know.

20 GAS CONTROL OPERATOR: Well, there is -- yeah, I mean we  
21 were -- the numbers are either here or there. We're supposed to  
22 forward them before we leave and then they're supposed to be  
23 reactivated Sunday morning or I guess it would be Monday morning  
24 from there reactivated back to here. There's -- (indiscernible)  
25 handed everyone a sheet. It says to activate call forwarding and

1 active -- oh, excuse me, call, ----, cancel call forwarding.

2 GAS CONTROL OPERATOR 1: But each location should have  
3 an outside number where it's not actually being rolled that we  
4 can --

5 GAS CONTROL OPERATOR: Yeah, I know. I don't know. I  
6 can't remember any of them from Brentwood, but I even tried the  
7 old 634 number a little while ago and it came here.

8 GAS CONTROL OPERATOR 1: Yeah. Okay.

9 GAS CONTROL OPERATOR: I'll just call your cell phone in  
10 a little while and give you an update on Milpitas.

11 GAS CONTROL OPERATOR 1: Okay. Find out if those guys  
12 have a way, you know, if you find out, let us know the numbers.  
13 We can make a list and put it right here on the phone.

14 GAS CONTROL OPERATOR: What do you mean? What numbers?

15 GAS CONTROL OPERATOR 1: Like if we do actually have an  
16 outside number that doesn't roll so that we can get a hold of each  
17 other back and forth without rolling, if you find those numbers  
18 out, let me know. If I find out, I'll let you know, and I'll tape  
19 the numbers to the phone here so that we don't run into this  
20 again.

21 GAS CONTROL OPERATOR: Okay.

22 GAS CONTROL OPERATOR 1: All right.

23 GAS CONTROL OPERATOR: All right. Talk to you in a  
24 little bit.

25 \* \* \*

1 (Start time: 5:55:01 p.m.)  
2 GAS CONTROL OPERATOR: Gas control, Larry.  
3 OSCAR: Hey, Larry. This is Oscar. Is Barry there?  
4 GAS CONTROL OPERATOR: Yeah, let me get him. Hold on a  
5 second.  
6 (On hold.)  
7 \* \* \*  
8 (Start time: 5:55:12 p.m.)  
9 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
10 OSCAR: Barry, this is Oscar. 62 is closed.  
11 GAS CONTROL OPERATOR: 62 is closed in the manual. All  
12 right. Thank you.  
13 OSCAR: (indiscernible) right now, monitor valve 5 is  
14 closed and monitor 6 --  
15 GAS CONTROL OPERATOR: Yeah, it should stay closed  
16 because we're showing almost 500 pounds downstream. Can you --  
17 Oscar, can you do some gauging for us?  
18 OSCAR: Sure.  
19 GAS CONTROL OPERATOR: Okay. Can you gauge downstream  
20 at the mixer say valve 48 or 49?  
21 OSCAR: Valve 48.  
22 GAS CONTROL OPERATOR: Yeah, 49 or 64.  
23 OSCAR: 48, 49 or 64. Okay. Thanks a lot.  
24 GAS CONTROL OPERATOR: Okay. Thanks, Oscar.  
25 \* \* \*

1 (Start time: 5:57:59 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Larry.

3 MR. DAVENPORT: Yeah, Larry. Jim Davenport here, and  
4 I'm leaving Shingletown now.

5 GAS CONTROL OPERATOR: Okay. Our alarms look to be  
6 clear, guy.

7 MR. DAVENPORT: Okay. Thanks a lot.

8 GAS CONTROL OPERATOR: Take care.

9 MR. DAVENPORT: Okay. Bye.

10 \* \* \*

11 (Start time: 6:02:19 p.m.)

12 GAS CONTROL OPERATOR: Gas control, Larry.

13 KEITH: Hey, Larry. Have you guys sent it over yet?

14 GAS CONTROL OPERATOR: No, we're not going to. We're  
15 not going to. We've got a major, major problem at Milpitas and  
16 we've overpressured the whole peninsula. So nothings getting  
17 turned over. It might be a couple of hours. Hopefully it's only  
18 10 minutes, but it's going to be a while.

19 KEITH: All right.

20 GAS CONTROL OPERATOR: All right.

21 KEITH: Well, I'm not there yet because the traffic is  
22 (indiscernible) bad.

23 GAS CONTROL OPERATOR: No, it's Keith. She said the  
24 traffic's horrendous.

25 KEITH: Okay. I'll call you guys later.

1           GAS CONTROL OPERATOR: Okay. That genius block, it  
2 reshut everything in and opened up the bypass valve.

3           KEITH: Oh, no, not 62.

4           GAS CONTROL OPERATOR: Yeah.

5           KEITH: Okay. Sorry. Bye.

6           GAS CONTROL OPERATOR: Bye.

7                           \* \* \*

8           (Start time: 6:04:05 p.m.)

9           GAS CONTROL OPERATOR: Gas control, Larry.

10          UNIDENTIFIED SPEAKER: (indiscernible).

11          GAS CONTROL OPERATOR: Yeah, hold on. Let me give you  
12 to Barry. He's handling the situation. Hold on just a minute.

13          UNIDENTIFIED SPEAKER: Okay.

14          (On hold.)

15                           \* \* \*

16          (Start time: 6:04:17 p.m.)

17          GAS CONTROL OPERATOR: This is Barry.

18          DAVE: Hey, Barry. This is Dave in Milpitas.

19          GAS CONTROL OPERATOR: Yeah, hey, Dave.

20          DAVE: What do we do or what's happening right now?

21          GAS CONTROL OPERATOR: Well, right now what we've done  
22 is gone upstream to all the supplies coming into Milpitas and set  
23 them down to 370 so we can get control of this. It looks like  
24 pressures are, pressures are coming down. So that's good. The  
25 best thing --

1 DAVE: Is everything opened up?

2 GAS CONTROL OPERATOR: Actually, you know what? We  
3 can't see it. I don't know what opened up or what didn't but  
4 every time I ask Oscar something, it looked like it opened up,  
5 yeah. You know, the station bypass apparently opened, valve 62,  
6 the mixer bypass off 29 opened. Our 300D was our primary support  
7 for the mixer and apparently those valves went open. Pretty much  
8 every time we asked him he said it was open. So --

9 DAVE: Okay.

10 GAS CONTROL OPERATOR: So is there an engineer there  
11 that's looking at this?

12 DAVE: I'm not sure right now if there is or not. I can  
13 talk to Oscar and see (indiscernible) what he was doing.

14 GAS CONTROL OPERATOR: Uh-huh.

15 DAVE: I'm not sure. (indiscernible) earlier.

16 GAS CONTROL OPERATOR: You know, what it looks like,  
17 we're getting some indication back here.

18 DAVE: Okay. I'll let you go, and if you need me, just  
19 give me a call.

20 GAS CONTROL OPERATOR: Okay. Will do. Thanks.

21 DAVE: All right. Thanks.

22 \* \* \*

23 (Start time: 6:04:33 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Larry.

25 OSCAR: Larry, this is Oscar. I just want to give Barry

1     some (indiscernible) 396.

2                 GAS CONTROL OPERATOR:   Okay.   396, that's downstream

3     of --

4                 OSCAR:   (indiscernible).

5                 GAS CONTROL OPERATOR:   Okay.   Downstream of 48 is what?

6                 OSCAR:   No, I'm curious what other valves he wanted me

7     to check.

8                 GAS CONTROL OPERATOR:   Okay.   He's talking with Boyd

9     right now.   Hold on a second.   I've been dealing with everything

10    else to let him handle you and I've been trying to take everything

11    else.   Hold on a second.   Mark, other than the pressure downstream

12    of 49 is 396, was there any other spots you wanted him to check

13    with the gauge?

14                GAS CONTROL OPERATOR 1:   Just have him leave the gauge

15    on there for now.

16                GAS CONTROL OPERATOR:   Can you leave the gauge on that

17    one, Oscar?

18                OSCAR:   On that one?

19                GAS CONTROL OPERATOR:   Yeah, leave the gauge on that

20    one, please, just for a few minutes.

21                OSCAR:   48.

22                GAS CONTROL OPERATOR:   Just for a few minutes.

23                OSCAR:   You want 48 also?

24                GAS CONTROL OPERATOR:   Do you want 48?

25                GAS CONTROL OPERATOR 1:   Just downstream, 48 is fine.



1     Wherever it's at.

2                 GAS CONTROL OPERATOR:   Okay.   Wherever it's at, 49 or

3     48.   Either one's fine.

4                 OSCAR:   48 is 396.

5                 GAS CONTROL OPERATOR:   396, you've got it.   Thank you,

6     Oscar.

7                 OSCAR:   All right.   Bye.

8                 GAS CONTROL OPERATOR:   Bye.

9                                 \*   \*   \*

10                (Start time:   6:10:29 p.m.)

11                (No recorded audio.)

12                                 \*   \*   \*

13                (Start time:   6:10:40 p.m.)

14                (No recorded audio.)

15                                 \*   \*   \*

16                (Start time:   6:11:41 p.m.)

17                UNIDENTIFIED SPEAKER:   Fine mess you got me in.   Okay.

18     What's up, big boy?

19                                 \*   \*   \*

20                (Start time:   6:11:42 p.m.)

21                GAS CONTROL OPERATOR:   You've got Larry.

22                SEAN:   Hey, Larry.   Sean.

23                GAS CONTROL OPERATOR:   He's just walking back in the

24     room right now.   Hold on a second.

25                (On hold.)

1 \* \* \*

2 (Start time: 6:11:56 p.m.)

3 UNIDENTIFIED SPEAKER: Meanwhile, what's the  
4 (indiscernible) on this? I realize you guys seem to have some  
5 concern, some problem there at --

6 \* \* \*

7 (Start time: 6:12:01 p.m.)

8 GAS CONTROL OPERATOR: Sean, my lad.

9 SEAN: What a way to end your perfect day.

10 GAS CONTROL OPERATOR: Yes, indeed. More fun than a  
11 barrel of monkeys.

12 SEAN: You've got to love it.

13 GAS CONTROL OPERATOR: I do actually. I like Milpitas.  
14 So what we did, just so you're up to date --

15 SEAN: Uh-huh.

16 GAS CONTROL OPERATOR: -- we didn't know what was  
17 feeding because we can't see the date.

18 SEAN: Okay.

19 GAS CONTROL OPERATOR: And so what we did is at PL7, I  
20 lowered both A and B side to 370.

21 SEAN: Okay.

22 GAS CONTROL OPERATOR: And at Sheridan, I lowered it to  
23 370.

24 SEAN: Okay.

25 GAS CONTROL OPERATOR: So that sooner or later, it was

1 going to run out of gas, right?

2 SEAN: Yeah.

3 GAS CONTROL OPERATOR: Now he's still hunting around.

4 He put a gauge downstream at about 49.

5 SEAN: 49.

6 GAS CONTROL OPERATOR: Yeah, which is line 132.

7 SEAN: I see it right here.

8 GAS CONTROL OPERATOR: And he had 396.

9 SEAN: Okay.

10 GAS CONTROL OPERATOR: So we really do have a lot of  
11 pressure in the pipe going out and if you can believe the trends,  
12 the trends all just changed because the values went goofy.

13 SEAN: Yeah.

14 GAS CONTROL OPERATOR: But they looked like they were  
15 (indiscernible). So I'm going to go over here to Los Stataros  
16 (ph.).

17 SEAN: Okay. And also we were having a discussion here,  
18 too, Irvington, your pressure at Irvington jumped (indiscernible).  
19 So it looks like --

20 \* \* \*

21 (Start time: 6:12:14 p.m.)

22 UNIDENTIFIED SPEAKER: You guys sure you're not on  
23 monitor control right now. I think everything flew open it looks  
24 like.

25 \* \* \*

1 (Start time: 6:12:32 p.m.)

2 UNIDENTIFIED SPEAKER: Yeah, you're looking at some bad  
3 stuff because we don't have that kind of pressure there.

4 \* \* \*

5 (Start time: 6:12:47 p.m.)

6 UNIDENTIFIED SPEAKER: Because you're overpressured,  
7 right, on certain lines. Yeah.

8 \* \* \*

9 (Start time: 6:13:32 p.m.)

10 GAS CONTROL OPERATOR: -- back into 107.

11 UNIDENTIFIED SPEAKER: Backfeed into 107 which is  
12 helping relieve that a little bit.

13 GAS CONTROL OPERATOR: That's good. And also at Los  
14 Stataros the pressure is coming down. It was about 394. Now it's  
15 down to 388.

16 UNIDENTIFIED SPEAKER: Okay.

17 GAS CONTROL OPERATOR: So it's coming down and  
18 eventually -- Oscar Martinez and he's there with a tech, I mean  
19 with an engineer -- hang on just a second. No, there's no  
20 engineer. It's Dave Boyd and Oscar Martinez. So you've got a  
21 good tech and a good transmission mechanic. And so they're trying  
22 to sort it out, trying to figure out went wrong with the PLC or  
23 the genius block there, whatever it was that caused this thing to  
24 go haywire.

25 UNIDENTIFIED SPEAKER: Okay.

1           GAS CONTROL OPERATOR: Oscar is pretty stressed out  
2 there.

3           UNIDENTIFIED SPEAKER: Yeah.

4           GAS CONTROL OPERATOR: And I really don't want to  
5 subject him to a change in license --

6           UNIDENTIFIED SPEAKER: Yeah.

7           GAS CONTROL OPERATOR: -- just yet and I didn't want you  
8 guys to have to try and pick this up --

9           UNIDENTIFIED SPEAKER: Okay.

10          GAS CONTROL OPERATOR: -- midstream.

11          UNIDENTIFIED SPEAKER: Okay.

12          GAS CONTROL OPERATOR: But depending on how this is  
13 going to lay out, you know, it might be another hour or two, and I  
14 don't know that I want to wait around that long. Once we're  
15 stable, I think we're pretty stable. The pressure looks like it's  
16 dropping a little bit.

17          UNIDENTIFIED SPEAKER: It is a little bit. That  
18 (indiscernible) did work (indiscernible).

19          GAS CONTROL OPERATOR: Okay.

20          UNIDENTIFIED SPEAKER: Now we're thinking about what we  
21 can do to (indiscernible) --

22   \* \* \*

23           (Start time: 6:15:02 p.m.)

24          UNIDENTIFIED SPEAKER: -- when you've got things going  
25 and stuff and then give me a call and brief me.

1 UNIDENTIFIED SPEAKER: Okay.

2 \* \* \*

3 (Start time: 6:15:12 p.m.)

4 GAS CONTROL OPERATOR: -- (indiscernible). So that's  
5 why I chose to operate around it.

6 SEAN: That's good because then you can pretty much  
7 lower the pressure in that whole system.

8 GAS CONTROL OPERATOR: Yeah, and that just started the  
9 beast as it were.

10 SEAN: Yeah. All right. I'm going to send you an e-  
11 mail. I guess you scanned everything on the computer and sent it  
12 over.

13 GAS CONTROL OPERATOR: Okay. Because I was going to --  
14 I was looking for her to tell her that the faxes didn't go because  
15 the number you gave us, the faxes didn't work.

16 SEAN: Yeah.

17 GAS CONTROL OPERATOR: So, but I don't know where she is  
18 now. She -- has she left to go home?

19 SEAN: I don't know. She just said that I'm faxing or  
20 I'm e-mailing you all the stuff. I said, okay, and then I looked  
21 on my e-mail and, I'm, oh, there it is.

22 GAS CONTROL OPERATOR: So you got everything.

23 SEAN: All 18 pages that you have here, yeah.

24 GAS CONTROL OPERATOR: Oh, fantastic. Okay. So you've  
25 got that.

1           SEAN: Yeah.

2           GAS CONTROL OPERATOR: So then we can do the briefing.

3           SEAN: Yeah.

4           GAS CONTROL OPERATOR: Okay.

5           SEAN: Let me grab them real fast.

6           GAS CONTROL OPERATOR: I don't have them yet either

7 because I think Sandy ended up with them.

8           SEAN: Oh, did she.

9           GAS CONTROL OPERATOR: And I don't know where she's at.

10          SEAN: All right. Let me grab what I have and then I'll

11 be right back.

12          GAS CONTROL OPERATOR: All right. How do I call you?

13          SEAN: I'll just put you --

14          GAS CONTROL OPERATOR: Do you have your cell phone with

15 you?

16          SEAN: I don't know.

17          GAS CONTROL OPERATOR: How about your personal one?

18          SEAN: 925-330-0949.

19          GAS CONTROL OPERATOR: Okay. So if I need you, I'll

20 call you on that.

21          SEAN: Okay.

22          GAS CONTROL OPERATOR: Thanks.

23          SEAN: All right. Bye.

24          GAS CONTROL OPERATOR: Bye-bye.

25                           \* \* \*

1 (Start time: 6:17:13 p.m.)  
2 (No recorded audio.)  
3 \* \* \*  
4 (Start time: 6:17:29 p.m.)  
5 (No recorded audio.)  
6 \* \* \*  
7 (Start time: 6:17:38 p.m.)  
8 GAS CONTROL OPERATOR: Gas control, Joaquin.  
9 \* \* \*  
10 (Start time: 6:17:46 p.m.)  
11 UNIDENTIFIED SPEAKER: Okay. Bye.  
12 \* \* \*  
13 (Start time: 6:19:04 p.m.)  
14 (No recorded audio.)  
15 \* \* \*  
16 (Start time: 6:19:08 p.m.)  
17 (No recorded audio.)  
18 \* \* \*  
19 (Start time: 6:19:13 p.m.)  
20 (No recorded audio.)  
21 \* \* \*  
22 (Start time: 6:19:19 p.m.)  
23 (Phone rings.)  
24 SEAN: Hello.  
25 GAS CONTROL OPERATOR: Sean.



1           SEAN: Yeah.

2           GAS CONTROL OPERATOR: Did you get the ASGC cell phone.

3           SEAN: ASGC cell phone, no, I do not.

4           GAS CONTROL OPERATOR: There should be two of them there

5 I think.

6           SEAN: Oh, something's right here. Yeah, I've got this

7 phone.

8           GAS CONTROL OPERATOR: Is that lit up?

9           SEAN: Does it work?

10          GAS CONTROL OPERATOR: Yeah.

11          SEAN: Oh, yeah. The power came on.

12          GAS CONTROL OPERATOR: Hey. Give me that number and

13 I'll call you back on that one because I want to make sure it

14 works.

15          SEAN: Okay. It's 408-768-2754.

16          GAS CONTROL OPERATOR: Okay. I'll call you back on one

17 or the other in 30 seconds.

18          SEAN: Okay.

19          GAS CONTROL OPERATOR: All right. Bye.

20          SEAN: Bye-bye.

21                           \* \* \*

22          (Start time: 6:19:26 p.m.)

23          (No recorded audio.)

24                           \* \* \*

25          (Start time: 6:19:40 p.m.)

1           MATT: Hello.

2           GAS CONTROL OPERATOR: Hey, Matt, it's Barry.

3           MATT: Hey.

4           GAS CONTROL OPERATOR: Hey. So you have pen and paper

5 out.

6           MATT: I guess.

7           GAS CONTROL OPERATOR: What do you mean you guess?

8           MATT: (indiscernible).

9           GAS CONTROL OPERATOR: What's that?

10          MATT: You should stay for a while (indiscernible).

11          GAS CONTROL OPERATOR: I didn't do this mess. It's

12 under control. Here, write this-----down. So while doing the

13 UPS work, we lost communications with Milpitas and everything

14 downstream, the mixer went high pressure, went on monitor control.

15 Okay. Oscar Martinez is working on it. Right now we're not quite

16 sure where he is at his end, but what we've done, we've done some

17 things. So the first thing we've done is the station bypass,

18 valve 62 was open, and the mixer bypass valve 29 were open. Those

19 were manually closed.

20          MATT: Wait. Hold on. The first thing you said bypass

21 valve 62 was opened.

22          GAS CONTROL OPERATOR: I meant closed. Manually closed.

23 So 62 and 29 are manually closed.

24          MATT: And 29.

25          GAS CONTROL OPERATOR: Yeah.

1 MATT: All right.

2 GAS CONTROL OPERATOR: Since B was originally feeding  
3 the mixer, we wanted to make sure that we got that under control  
4 because 7, 7R and 8 and 8R were wide open. So 5 and 6 are --  
5 monitor valves 5 and 6 which are 300B are set down to 370.

6 MATT: 300B.

7 GAS CONTROL OPERATOR: Yeah, the monitors are set,  
8 they're set down to 370.

9 MATT: And they're controlling?

10 GAS CONTROL OPERATOR: Well, they're shut because  
11 downstream is higher than that. It didn't matter because it  
12 looked like things were getting set from everywhere. It looks  
13 like everything went open. In light of that, what we've done is  
14 gone back to TLS7 and set the A and B down to 370 there, to  
15 control that, coming in at 370, and at Sheridan, we're set down to  
16 370.

17 MATT: Okay.

18 GAS CONTROL OPERATOR: And line 107 I think is deadhead  
19 anyway. So we're getting things back under control. As you can  
20 see right now, it looks like all our pressures are coming back to  
21 normal.

22 MATT: (indiscernible).

23 GAS CONTROL OPERATOR: Well, we're not 100 percent sure  
24 because we're not exactly sure of the status of all the valves.

25 MATT: They're showing all closed.

1           GAS CONTROL OPERATOR: Yeah, but they're not. Most  
2 likely they're all open. The only pressure indications that we  
3 have that are reliable are these valves, are the header valves.  
4 You can see that it's showing 370.

5           MATT: Uh-huh.

6           GAS CONTROL OPERATOR: Those are real, and those are  
7 what you can expect to see downstream of the mixer also. If you  
8 look at say the (indiscernible) distribution screen, you could see  
9 like at Sierra Vista and Aborn and White, at Tully, all those  
10 pressures are following along with those header pressures at  
11 Milpitas. Okay. So we know the mixer valve 21 and 21R are open.  
12 So --

13          MATT: Mixer valves 21 and 21R are open.

14          GAS CONTROL OPERATOR: Yes.

15          MATT: So the regulation like you said earlier is  
16 incoming line 300B, probably on the monitors 4 and 5  
17 (indiscernible).

18          GAS CONTROL OPERATOR: 5 and 6 are set at 370, but we're  
19 assuming that all the control valves feeding the mixer have gone  
20 open, okay. If you trend --

21          MATT: (indiscernible).

22          GAS CONTROL OPERATOR: Yeah. We think everything in the  
23 station went open basically.

24                                   \* \* \*

25           (Start time: 6:19:44 p.m.)

1           GAS CONTROL OPERATOR: Which unit? Okay, 2, a big one  
2 and --

3                               \* \* \*

4           (Start time: 6:20:13 p.m.)

5           UNIDENTIFIED SPEAKER: The installation tomorrow?

6                               \* \* \*

7           (Start time: 6:21:15 p.m.)

8           (No recorded audio.)

9                               \* \* \*

10          (Start time: 6:21:28 p.m.)

11          (Phone rings.)

12          SEAN: Hello.

13          GAS CONTROL OPERATOR: So it works.

14          SEAN: Yeah, it works.

15          GAS CONTROL OPERATOR: Okay. Good. All right. So she  
16 sent you or scanned you a bunch of sheets, right.

17          SEAN: Yeah, she sent me (indiscernible).

18          GAS CONTROL OPERATOR: Okay. So sent you the emergency  
19 phone forwarding instructions.

20          SEAN: Yes. Is that how you have to do it?

21          GAS CONTROL OPERATOR: I guess so. I didn't get a  
22 chance to. We haven't done it yet. All right. And that's one of  
23 the reasons I haven't done it yet is because we've been busy with  
24 the other. I sent you the time book schedule just in case you  
25 need it. I couldn't find the on-calls though for --

1           SEAN: I have on-call in the e-mail I believe.

2           GAS CONTROL OPERATOR: I was hoping so. Okay. I sent

3 you the lost weather forecast and charts.

4           SEAN: Yeah.

5           GAS CONTROL OPERATOR: I sent you the latest storage

6 fuel (indiscernible).

7           SEAN: Yeah.

8           GAS CONTROL OPERATOR: And I sent you the September bulk

9 capacity for Hinkley North and Kettleman North.

10          SEAN: Yeah.

11          GAS CONTROL OPERATOR: I sent the (indiscernible)

12 forecast.

13          SEAN: Yes.

14          GAS CONTROL OPERATOR: And the gas day and the weather

15 plan.

16          SEAN: Yeah.

17          GAS CONTROL OPERATOR: Offer plan 3.

18          SEAN: Yeah.

19          GAS CONTROL OPERATOR: We sent you plan 3.

20          SEAN: Yeah. I didn't get the finals though.

21          GAS CONTROL OPERATOR: The finals, the send out.

22          SEAN: Yeah, but I can look that up.

23          GAS CONTROL OPERATOR: That's on the -- yeah, that's on

24 the site. You can get that.

25          SEAN: Oh, no, not that one. The finals on the plan.

1           GAS CONTROL OPERATOR: Oh, yeah, I can still send that  
2 one to you.

3           SEAN: It's not a problem. I can always print it.

4           GAS CONTROL OPERATOR: Oh, you know, you can look on the  
5 plan. It's still on the plan.

6           SEAN: Yeah.

7           GAS CONTROL OPERATOR: Yeah, yeah. Okay. And then I  
8 sent you the Wild Goose and load I8 daily balance.

9           SEAN: Uh-huh.

10          GAS CONTROL OPERATOR: And then I sent you two sets of  
11 AMRs. The first -- one of the sets was yesterday's and the second  
12 set was today's, and today's AMRs came in about 10 to 4:00.

13          SEAN: Oh, they did.

14          GAS CONTROL OPERATOR: Yeah.

15          SEAN: Wow. Long, huh?

16          GAS CONTROL OPERATOR: Yeah. But they're reasonably  
17 close. The only one that was off really was the electric gen. It  
18 was off about 23.

19          SEAN: Okay.

20          GAS CONTROL OPERATOR: And I had used a close enough  
21 number that for the manual insert number. So I think we're good.

22          SEAN: Okay.

23          GAS CONTROL OPERATOR: And then I sent you this GLS  
24 message about Pea Creek K8.

25          SEAN: Yeah.

1           GAS CONTROL OPERATOR:   Okay.

2           SEAN:   Monday.

3           GAS CONTROL OPERATOR:   Yeah.

4           SEAN:   So I've got to let Roger know that he's got to  
5   put that in because they're going to do 25 a day because that 25  
6   and start at Pea Creek.

7           GAS CONTROL OPERATOR:   Right.   And like last night, if  
8   all is well after Wednesday, they want to continue to run until  
9   the field is full.

10          SEAN:   Okay.

11          GAS CONTROL OPERATOR:   All right.   So now we're back to  
12   the plan.

13          SEAN:   Okay.   The plan.   Is there a reason why on --  
14   okay.   Go ahead.

15          GAS CONTROL OPERATOR:   No, ask.

16          SEAN:   On P73, on pipeline injection for tomorrow.

17          GAS CONTROL OPERATOR:   Yes, and the reason is the  
18   numbers bounced to 0 at 73.

19          SEAN:   Oh, good.   Okay.

20          GAS CONTROL OPERATOR:   And in order to get the pipeline  
21   injection, I'd have to run the unit for 2 which isn't that big of  
22   a deal.   We could probably hang one over and do it, but I just  
23   didn't -- I just kind of like showing the 0s.

24          SEAN:   Okay.

25          GAS CONTROL OPERATOR:   But you can -- I mean I would



1 probably recommend for Roger to let one unit trail over and get  
2 that 2 million --

3 SEAN: Okay.

4 GAS CONTROL OPERATOR: -- you know. So --

5 SEAN: All right.

6 GAS CONTROL OPERATOR: If you have -- in fact, if you  
7 have, what's the name, Extearin (ph.) out there at 7:00 and they  
8 just start shutting in, it might be 2 or 3 million before they get  
9 them all shut in anyway.

10 SEAN: Yeah. Exactly.

11 GAS CONTROL OPERATOR: Right.

12 SEAN: We're good to go.

13 GAS CONTROL OPERATOR: And you'll get your 75.

14 SEAN: Yeah.

15 GAS CONTROL OPERATOR: That's why though.

16 SEAN: Okay.

17 GAS CONTROL OPERATOR: Okay. So the 480, I'm showing  
18 480 for today. I started at 45. So I've just been nudging it up  
19 and down during the day. I'm feeling good about the 445 and the  
20 e-gen. Excuse me. I'm feeling good about the 1030. I'm not so  
21 good about the 445.

22 SEAN: Oh, okay.

23 GAS CONTROL OPERATOR: That's what I meant to say. And  
24 they I'd raise it up tomorrow because my Cal high (indiscernible)  
25 sheet --

1 SEAN: Uh-huh.

2 GAS CONTROL OPERATOR: -- which I attempted to send you  
3 in the first pass, but I forgot to do it this time, the Cal high  
4 (indiscernible) sheet, you should have the e-mail anyway, and it's  
5 showing it's going up about 40.

6 SEAN: Oh, really.

7 GAS CONTROL OPERATOR: Yeah. So we'll see. And then I  
8 have it down in the 380s some days out. The temperatures, per the  
9 temperatures and the weekend, I think that's going to be -- that's  
10 my best guess at it. The load I (ph.) came in for a 54 inject --

11 SEAN: Okay.

12 GAS CONTROL OPERATOR: -- for tomorrow. They told me  
13 they were going to do 200, no, 120 but it only played out as a 54.

14 SEAN: Okay. And are you just rolling that across?

15 GAS CONTROL OPERATOR: Yeah, and I'm just rolling it  
16 across because she told me she was going to be at maybe 200 inject  
17 across the weekend, right.

18 SEAN: Yeah.

19 GAS CONTROL OPERATOR: You're not an OFO to call in at  
20 the end of the day --

21 SEAN: Yeah.

22 GAS CONTROL OPERATOR: -- and so Roger should get the  
23 Friday morning data and know whether or not it shows up --

24 SEAN: Okay.

25 GAS CONTROL OPERATOR: -- right.

1           SEAN: It's supposed to be around 200 or so.

2           GAS CONTROL OPERATOR: Yeah. So she told me 200 for the

3 weekend.

4           SEAN: Okay.

5           GAS CONTROL OPERATOR: I didn't trust it just yet.

6           SEAN: Really.

7           GAS CONTROL OPERATOR: Especially when today's didn't

8 show up.

9           SEAN: Okay.

10          GAS CONTROL OPERATOR: All right. So Cal T55 today, it

11 started out at 220 and it went up.

12          SEAN: All right.

13          GAS CONTROL OPERATOR: And then 239 is low Cal for days

14 out. I'm showing 65 for Los Spadonis (ph.) but then they

15 struggled to get it on so it's really only projecting 43 right

16 now.

17          SEAN: Okay.

18          GAS CONTROL OPERATOR: So it's like 22 off. So I was

19 guessing it might do like 38 or so. So you're going to have to

20 true that up on your plan 4.

21          SEAN: Okay.

22          GAS CONTROL OPERATOR: Because you're not going to get

23 65 is what I'm really saying.

24          SEAN: Oh, okay.

25          GAS CONTROL OPERATOR: Right.

1           SEAN: Yeah, yeah, yeah.

2           GAS CONTROL OPERATOR: They didn't get it on until 4:30.

3           SEAN: At what time?

4           GAS CONTROL OPERATOR: 4:30.

5           SEAN: Okay. All right.

6           GAS CONTROL OPERATOR: They had troubles with it this

7 morning getting it going.

8           SEAN: Well, I can probably bring on 2 and then after

9 the -- on the (indiscernible) make it up with that, right, or even

10 1 and 2.

11          GAS CONTROL OPERATOR: Yeah, yeah. So right now I have

12 -- I told them to go ahead and bring K2 back on.

13          SEAN: You did right now?

14          GAS CONTROL OPERATOR: Yeah. Well, about 15, 20 minutes

15 ago. Hang on just a second. Do we have a functional fax number

16 out there yet?

17          SEAN: Do we?

18          GAS CONTROL OPERATOR: Yeah.

19          SEAN: The best way, if he needs to send -- is that

20 Joaquin?

21          GAS CONTROL OPERATOR: Yes.

22          SEAN: The best way to do it is to scan it on --

23          GAS CONTROL OPERATOR: Scan it and send it.

24          SEAN: -- scan it and send it to our -- yeah.

25          GAS CONTROL OPERATOR: Okay.

1           SEAN: That's the easiest and most efficient way to do  
2 it because the fax number, the fax doesn't work here.

3           GAS CONTROL OPERATOR: Where's the scanner?

4           SEAN: It's where the relief sits.

5           GAS CONTROL OPERATOR: Okay.

6           SEAN: So it's the computer back there. All you need is  
7 the land ID, (indiscernible)@pg&e.com and then it'll send it right  
8 to them.

9           GAS CONTROL OPERATOR: All right. Hang on just a  
10 second. I've got to hear this.

11                               \* \* \*

12           (Start time: 6:22:15 p.m.)

13           UNIDENTIFIED SPEAKER: Tomorrow's south, isn't that  
14 troublesome?

15                               \* \* \*

16           (Start time: 6:22:59 p.m.)

17           (No recorded audio.)

18                               \* \* \*

19           (Start time: 6:23:17 p.m.)

20           UNIDENTIFIED SPEAKER: It's coming in at 600 that I've  
21 got a path --

22                               \* \* \*

23           (Start time: 6:23:39 p.m.)

24           UNIDENTIFIED SPEAKER: We're at 1100. You probably want  
25 it around --

1 \* \* \*

2 (Start time: 6:24:00 p.m.)

3 GAS CONTROL OPERATOR: It's Keith. I thought I was  
4 going to talk to Sean out there. It's not forwarded yet, huh?

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 GAS CONTROL OPERATOR: Okay. Don't know how he wants  
7 his paperwork. Well --

8 \* \* \*

9 (Start time: 6:24:15 p.m.)

10 GAS CONTROL OPERATOR: Uh-huh. Okay. Thanks.

11 \* \* \*

12 (Start time: 6:24:33 p.m.)

13 UNIDENTIFIED SPEAKER: -- over retro. Okay.

14 \* \* \*

15 (Start time: 6:24:45 p.m.)

16 GAS CONTROL OPERATOR: The solution to that problem is  
17 to just to pinch everything off upstream and control it there. So  
18 we should start to see --

19 UNIDENTIFIED SPEAKER: You think 300 (indiscernible)  
20 Milpitas?

21 GAS CONTROL OPERATOR: Yeah, I know it. If you go to  
22 PL7 and look at the pressure.

23 UNIDENTIFIED SPEAKER: They're all open per monitor  
24 control 3, 4, 5, 6.

25 GAS CONTROL OPERATOR: Yeah.

1 UNIDENTIFIED SPEAKER: 131 and 107 monitor valve, did  
2 they close those manually?

3 GAS CONTROL OPERATOR: No, they haven't done anything  
4 like that yet, no. You know, we couldn't -- we were just blinded  
5 the whole station. I mean we just couldn't see anything. So we  
6 made a couple of quick checks. Hey, did the bypass open? Did the  
7 mixer open? Did the B valves go open? Those are the obvious  
8 culprits because that's what, you know, could cause what happened  
9 but we still --

10 UNIDENTIFIED SPEAKER: 131 looks wide open because the  
11 same pressure matches that --

12 GAS CONTROL OPERATOR: Yeah, exactly.

13 UNIDENTIFIED SPEAKER: -- (indiscernible).

14 GAS CONTROL OPERATOR: Exactly. Everything's matching.  
15 Look at the, look at A at PLS7 is 370. Everything's matching up.

16 UNIDENTIFIED SPEAKER: Monitor 12 (indiscernible).

17 GAS CONTROL OPERATOR: So, you know, if you look at, if  
18 you look at PLS7, are you there?

19 UNIDENTIFIED SPEAKER: I looked at it earlier.

20 GAS CONTROL OPERATOR: Well, it's feeding now. It's  
21 feeding. It's showing 56 percent open. Let's go over to Sheridan  
22 and see what it's doing.

23 \* \* \*

24 (Start time: 6:25:03 p.m.)

25 UNIDENTIFIED SPEAKER: No wonder you don't see a reason

1 to draft it. You're off.

2 \* \* \*

3 (Start time: 6:25:57 p.m.)

4 GAS CONTROL OPERATOR: Everything's matching up.

5 \* \* \*

6 (Start time: 6:26:20 p.m.)

7 UNIDENTIFIED SPEAKER: Yeah.

8 \* \* \*

9 (Start time: 6:26:32 p.m.)

10 (No recorded audio.)

11 \* \* \*

12 (Start time: 6:26:33 p.m.)

13 GAS CONTROL OPERATOR: -- opening up and starting to  
14 feed. So we've got our supplies coming in. I'm going to trend  
15 Sheridan here and see if it's been coming open. Yeah. It's  
16 opening up now, too. So we've got our supplies coming in. We've  
17 got the pressures under control and right now it's just a matter  
18 of the people at Milpitas getting everything back for us.

19 UNIDENTIFIED SPEAKER: All right. I'll leave it up to  
20 you and Boyd.

21 GAS CONTROL OPERATOR: Hey, we just like a  
22 (indiscernible), you know what I'm saying? Can you hear me?

23 UNIDENTIFIED SPEAKER: (indiscernible) stick around  
24 (indiscernible) 35 minutes to go.

25 GAS CONTROL OPERATOR: Yeah, whatever, half an hour.



1 Jesus.

2 UNIDENTIFIED SPEAKER: Look at this way. You won't get  
3 in the bad traffic.

4 GAS CONTROL OPERATOR: It's a big part. Yeah, I guess  
5 I'll get to see you, right.

6 UNIDENTIFIED SPEAKER: You can (indiscernible) when you  
7 get home.

8 GAS CONTROL OPERATOR: ----.

9 UNIDENTIFIED SPEAKER: You've got a big (indiscernible).

10 GAS CONTROL OPERATOR: Oh, my God.

11 UNIDENTIFIED SPEAKER: Are you guys coming back  
12 tomorrow?

13 GAS CONTROL OPERATOR: Yeah. See you in the morning.

14 UNIDENTIFIED SPEAKER: All right. I'm going to run home  
15 -- no, I won't be able to run home.

16 GAS CONTROL OPERATOR: Not for a while.

17 UNIDENTIFIED SPEAKER: Yeah.

18 GAS CONTROL OPERATOR: Is Keith still there or did she  
19 ever show up?

20 UNIDENTIFIED SPEAKER: She never showed up yet.

21 GAS CONTROL OPERATOR: She said traffic was really bad.  
22 So she's on her way over.

23 UNIDENTIFIED SPEAKER: We're getting (indiscernible)  
24 pressure?

25 GAS CONTROL OPERATOR: What?

1 UNIDENTIFIED SPEAKER: (indiscernible).

2 \* \* \*

3 (Start time: 6:27:15 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Larry.

5 MR. BARNES: Larry, how we looking?

6 GAS CONTROL OPERATOR: Who's this?

7 MR. BARNES: This is Barnes.

8 GAS CONTROL OPERATOR: Okay. We're good. It's  
9 updating. I'm at 137.2.

10 MR. BARNES: That's what I've got.

11 GAS CONTROL OPERATOR: Okay. You fixed it. I don't  
12 know what you did, sir, but you fixed it. I'm still going to have  
13 the comm tech go out or the Bell guy come out and check it  
14 tomorrow.

15 MR. BARNES: The red light should be working. I don't  
16 know if it's just burned out.

17 GAS CONTROL OPERATOR: Right. Well, like I said, I had  
18 that wire chief cut the tag. There will be a telephone guy there  
19 tomorrow to take a look at it.

20 MR. BARNES: Can he get into the box?

21 GAS CONTROL OPERATOR: Pardon me.

22 MR. BARNES: Can he get into the box? It is locked.  
23 You have to have that socket key.

24 GAS CONTROL OPERATOR: They should have it.

25 MR. BARNES: Okay.

1           GAS CONTROL OPERATOR: They should have it.

2           MR. BARNES: All right.

3           GAS CONTROL OPERATOR: Okay. Hey, Dean, thanks for your  
4 time, guy.

5           MR. BARNES: No problem. Anytime.

6           GAS CONTROL OPERATOR: You betcha. Take care, drive  
7 home safe, huh?

8           MR. BARNES: Thank you, man.

9           GAS CONTROL OPERATOR: You bet. Bye.

10          MR. BARNES: Bye-bye.

11                           \* \* \*

12          (Start time: 6:27:22 p.m.)

13          GAS CONTROL OPERATOR: Gas control, Valenti.

14          SEAN: Yes, this is Sean calling from Concord dispatch.

15          GAS CONTROL OPERATOR: Yeah, hi, Sean.

16          SEAN: Quick question. You guys lose any pressure or  
17 anything out in San Bruno? I'm getting a couple of calls right  
18 now that they're saying there's a flame I guess that's shot up in  
19 the air about 3 or 4, 3 stories I guess, and it sounds like a jet  
20 engine.

21          GAS CONTROL OPERATOR: In San Bruno?

22          SEAN: Yeah, in San Bruno off Sneath and Skyline.

23          GAS CONTROL OPERATOR: Sneath and Skyline. We have not  
24 received any calls yet.

25          SEAN: Okay. I'll keep you guys informed. I've got a

1 couple of guys heading out there, one a supervisor and a GSR to  
2 figure out what's going on. They literally said it sounds like a  
3 jet engine crashed or something or, you know, I have no idea at  
4 this point. I figured maybe you guys had some information if it  
5 was our line.

6 GAS CONTROL OPERATOR: Okay.

7 SEAN: Great.

8 GAS CONTROL OPERATOR: All right. Thank you. Bye-bye.

9 \* \* \*

10 (Start time: 6:28:31 p.m.)

11 GAS CONTROL OPERATOR: What's going on in Martin there?

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 GAS CONTROL OPERATOR: What's going on in Martin?

14 UNIDENTIFIED SPEAKER: (indiscernible). All right.

15 Well, it sounds like you guys are going to be there for a little  
16 bit.

17 GAS CONTROL OPERATOR: Yeah, yeah, we'll be here for a  
18 bit. Okay. We'll talk to you later.

19 UNIDENTIFIED SPEAKER: Okay. All right. Bye.

20 (Busy signal.)

21 \* \* \*

22 (Start time: 6:29:22 p.m.)

23 GAS CONTROL OPERATOR: We have line break at San Bruno  
24 with flames. It sounds like a jet engine, and Martin Station's  
25 dropping like a rock.

1 UNIDENTIFIED SPEAKER: Line break San Bruno.

2 GAS CONTROL OPERATOR: Yeah, while-we have Milpitas

3 going down.

4 UNIDENTIFIED SPEAKER: Line break in San Bruno. Line

5 break in San Bruno. Check it out.

6 GAS CONTROL OPERATOR: So -- ----.

7 \* \* \*

8 (Start time: 6:29:51 p.m.)

9 GAS CONTROL OPERATOR: Just watching the pressure just

10 plummet like a rock.

11 \* \* \*

12 (Start time: 6:30:02 p.m.)

13 GAS CONTROL OPERATOR: San Bruno is farther north.

14 ----. So line 132 pressure was up at 396 and now it's down to 56

15 pounds, down to 56 pounds. ----.

16 UNIDENTIFIED SPEAKER: And Martin (indiscernible).

17 GAS CONTROL OPERATOR: And we were overpressure at

18 Milpitas. No, we might have been under pressure but we had a low

19 pressure.

20 UNIDENTIFIED SPEAKER: Okay. Martin Station there.

21 GAS CONTROL OPERATOR: ----. All right. So --

22 UNIDENTIFIED SPEAKER: It's just getting better.

23 GAS CONTROL OPERATOR: It's just getting better and

24 better.

25 UNIDENTIFIED SPEAKER: All right.

1           GAS CONTROL OPERATOR: So, you know what? I'm going to  
2 call Andy.

3           UNIDENTIFIED SPEAKER: Okay.

4           GAS CONTROL OPERATOR: I need to talk to Andy and I'll  
5 get back to you.

6           UNIDENTIFIED SPEAKER: Okay. Very good.

7           GAS CONTROL OPERATOR: All right. So you try and start  
8 looking at that San Bruno site for me.

9           UNIDENTIFIED SPEAKER: Yeah.

10          GAS CONTROL OPERATOR: All right.

11          UNIDENTIFIED SPEAKER: Are they making phone calls out  
12 over there?

13          GAS CONTROL OPERATOR: Yeah, they've got crews rolling.

14          UNIDENTIFIED SPEAKER: They've got crews rolling now?

15          GAS CONTROL OPERATOR: Yeah.

16          UNIDENTIFIED SPEAKER: Okay. Very good.

17          GAS CONTROL OPERATOR: All right. Bye-bye.

18          UNIDENTIFIED SPEAKER: All right. Bye.

19          (Call ended.)

20          GAS CONTROL OPERATOR: Can this get any better? Okay.

21                                   \* \* \*

22          (Start time: 6:31:02 p.m.)

23          (No recorded audio.)

24                                   \* \* \*

25          (Start time: 6:31:12 p.m.)

1           GAS CONTROL OPERATOR: Call San Francisco and tell them  
2 we may be losing something.

3           RECORDING: You have reached PG&E's Concord and Fresno  
4 Dispatching Centers. Press 1 for area 1 dispatchers. Press 2  
5 for --

6           For San Francisco-Coma, press 1. For San Carlos, press  
7 2.

8           (Phone rings.)

9           DISPATCH: Dispatch, Sal.

10          GAS CONTROL OPERATOR: Yeah, this is Larry, system gas  
11 control. Are you the dispatcher that just called us or was it --

12          DISPATCH: That's Sean. Hold on a --

13          GAS CONTROL OPERATOR: Can you -- thank you.

14          (Call transferred.)

15          DISPATCH: Dispatch, Sean.

16          GAS CONTROL OPERATOR: Yeah, Sean. This is Larry.  
17 Yeah, that may be our stuff. This is Larry out of system gas  
18 control.

19          DISPATCH: You what happened is I just got a report that  
20 apparently a gas station blew up and took a couple of houses with  
21 it.

22          GAS CONTROL OPERATOR: Oh, a gas station did, because  
23 I've got a major pressure drop at a station up in that area.

24          DISPATCH: Well, it looks like it took two houses  
25 completely.

1           GAS CONTROL OPERATOR: So a natural -- excuse me. A  
2 gasoline station blew up and took a couple of houses with it.

3           DISPATCH: That's what we heard on the radio. So I --

4           GAS CONTROL OPERATOR: Well, if that blew up, if that  
5 main was running by that gas station, it might have gone up with  
6 it. Can you give me, as soon as you can, can I give you a number  
7 to call in here?

8           DISPATCH: Sure.

9           GAS CONTROL OPERATOR: Okay. 223-7986. Can you get me  
10 a physical location of that gas station?

11          DISPATCH: As soon as the GSR calls. He says he's  
12 caught in traffic.

13          GAS CONTROL OPERATOR: Okay. Okay. The closer --

14          DISPATCH: (indiscernible) Sneath and 35.

15          GAS CONTROL OPERATOR: Sneed, N E E D, S N E E D.

16          DISPATCH: Yeah.

17          GAS CONTROL OPERATOR: S N E E D and Fifth.

18          DISPATCH: 35, it's Highway 35.

19          GAS CONTROL OPERATOR: Highway 35.

20          DISPATCH: It's actually Sneath as in S N E A T H.

21          GAS CONTROL OPERATOR: A T H, Sneath.

22          DISPATCH: You know, they also call it Skyline, Skyline  
23 and Sneath.

24          GAS CONTROL OPERATOR: Skyline and Sneath.

25          DISPATCH: Correct.



1           GAS CONTROL OPERATOR: Okay. Anyway, when your guy gets  
2 out there, can you give me an address?

3           DISPATCH: Sure. So 223-7896.

4           GAS CONTROL OPERATOR: You betcha. Thank you, sir.

5           DISPATCH: Got it.

6           GAS CONTROL OPERATOR: There's somebody here 24/7. Bye.

7                           \* \* \*

8           (Start time: 6:31:28 p.m.)

9           (Phone rings.)

10          (Busy signal.)

11          (Phone rings.)

12          MR. WINSLOW: Hi, you've reached the voicemail of Andy  
13 Winslow. Sorry I missed your call. Please leave your number and  
14 a message. I'll return it as soon as possible. Thank you.

15          RECORDING: At the tone, please record your message.  
16 When you've finished recording, you may hang up or press 1 for  
17 more options. To send a fax, press 4 now. To leave a callback  
18 number, press 5.

19          GAS CONTROL OPERATOR: Andrew, John, Mark Cinaceris. We  
20 have a very serious issue up the Peninsula. I need you to call me  
21 back as soon as you possibly can. Thank you very much. Bye-bye.

22          (Phone rings.)

23          MEGAN: Hello.

24          GAS CONTROL OPERATOR: This is Mark Cinaceris from PG&E.  
25 I'm just calling to see if Andy's home yet.

1 MEGAN: No, he hasn't gotten home yet.

2 GAS CONTROL OPERATOR: Okay. What time do you expect  
3 him home?

4 MEGAN: He said he'd be home around 7:00.

5 GAS CONTROL OPERATOR: Okay. As soon as he gets home,  
6 would you have him call me please at work?

7 MEGAN: Yes.

8 GAS CONTROL OPERATOR: Thank you.

9 MEGAN: Okay.

10 GAS CONTROL OPERATOR: This is Megan. Is that right?

11 MEGAN: Yeah.

12 GAS CONTROL OPERATOR: Thanks, Megan. Bye-bye.

13 MEGAN: You're welcome. Bye-bye.

14 \* \* \*

15 (Start time: 6:31:52 p.m.)

16 (No recorded audio.)

17 \* \* \*

18 (Start time: 6:32:10 p.m.)

19 (Phone rings.)

20 MR. MARTINEZ: Hi, this is Chuck Martinez. Please leave  
21 me a message, and I'll get back to you. Thanks.

22 GAS CONTROL OPERATOR: Hey, Chuck, this is Michael  
23 Valenti in system gas control. Listen, we've got pressure  
24 dropping like a rock here at Martin Station. We did have some  
25 issues going on with the clearance right now in Milpitas where the

1 lines are being overpressured, leaving the Milpitas Station, and  
2 it's possible that -- I don't know, maybe a seam broke somewhere  
3 because we just got another call in San Bruno of a leak but Martin  
4 Station is the only thing that's showing up right now as far as  
5 pressure dropping. Would you mind giving me a call please as soon  
6 as you can. It's 18:32, and the number is 1-800-811-4111. Thank  
7 you.

8 \* \* \*

9 (Start time: 6:34:40 p.m.)

10 (No recorded audio.)

11 \* \* \*

12 (Start time: 6:35:00 p.m.)

13 (No recorded audio.)

14 \* \* \*

15 (Start time: 6:35:10 p.m.)

16 GAS CONTROL OPERATOR: Gas control, Barry speaking.

17 MR. CORONA: Hey, Barry. This is John. I'm the  
18 superintendent, San Francisco Gas.

19 GAS CONTROL OPERATOR: Yes.

20 MR. CORONA: Hey, you guys aren't getting any SCADA  
21 warnings for the San Bruno Skyline area, are you?

22 GAS CONTROL OPERATOR: Yes, we are, at Martin Station on  
23 line 132, we've had a pretty serious pressure drop.

24 MR. CORONA: Okay. Do you realize the news media is  
25 showing that we have an explosion at Skyline in the San Bruno

1 area?

2 GAS CONTROL OPERATOR: Yes, yeah, we're aware of it.  
3 We're aware of it. Can you give me your full name, John?

4 MR. CORONA: Sure. John Corona, C O R O N A.

5 GAS CONTROL OPERATOR: Okay. Thanks, John. And you're  
6 the San Francisco --

7 MR. CORONA: Right. I (indiscernible) but I live here  
8 in Pacifico and I was just wondering if you got a hold of Mitchell  
9 Kirk (ph.).

10 GAS CONTROL OPERATOR: No.

11 MR. CORONA: You call Mitchell Kirk. He's the  
12 superintendent of the region. You need to activate the T&R guys  
13 out there.

14 GAS CONTROL OPERATOR: Yeah, he absolutely does.

15 MR. CORONA: All right.

16 GAS CONTROL OPERATOR: Okay. Thank you.

17 Mr. CORONA: I'll talk to you. Bye.

18 \* \* \*

19 (Start time: 6:36:00 p.m.)

20 GAS CONTROL OPERATOR: Gas control, Cinaceris.

21 MR. MARTINEZ: Yeah, this is Chuck Martinez. Returning  
22 a call from Mike.

23 GAS CONTROL OPERATOR: Mike Valenti. Hang on just a  
24 second.

25 We have a gas incident in the San Bruno area. We've got

1 reports that it's near Skyline and Sneath, and we've got reports  
2 of a gas station having a blow up of some sort. Apparently  
3 there's flames and it sounds like a jet plane roaring.

4 MR. MARTINEZ: Uh-oh.

5 GAS CONTROL OPERATOR: Yeah. So we also have a  
6 corresponding loss of pressure at Martin Station. The pressure  
7 dropped from mixer pressure down to, down to 54 pounds, 64 pounds.  
8 So the flow is feeding at 5.5, almost 6 million an hour, and it  
9 never feeds that heavily.

10 MR. MARTINEZ: Okay. I'm San Francisco. So get a hold  
11 of San Carlos Yard. I think that's --

12 GAS CONTROL OPERATOR: Macarkel (ph.).

13 MR. MARTINEZ: Yeah, but he's gone.

14 GAS CONTROL OPERATOR: Is he?

15 MR. MARTINEZ: So I think Steve Polo.

16 GAS CONTROL OPERATOR: Steve Polo.

17 MR. MARTINEZ: Yeah. I'll try giving him a call, too,  
18 and then I'll see. I might have some time. I'll have him run out  
19 to Martin.

20 GAS CONTROL OPERATOR: Okay.

21 MR. MARTINEZ: All right. Thanks.

22 GAS CONTROL OPERATOR: Thanks, Chuck Martinez. Bye-bye.

23 MR. MARTINEZ: Okay. Bye.

24 \* \* \*

25 (Start time: 6:38:09 p.m.)

1 (Busy signal.)

2 DAVE: Dave.

3 GAS CONTROL OPERATOR: Hey, Dave, this is Barry at gas  
4 control. We've got a bigger problem than what's been going on in  
5 your station. Up the Peninsula, at Martin Station, we're showing  
6 a pressure drop from, you know, 380 down to about 50 pounds, and  
7 we've had reports of a gas -- we have reports of flames 200 feet  
8 high in the air in the San Bruno area, and we've heard conflicting  
9 reports. Somebody said a gas station blew up, and we've also  
10 heard that it's making a noise like a roaring jet plane. So --

11 DAVE: Sounds like a gas line, yeah.

12 GAS CONTROL OPERATOR: Yeah, or we could have a line  
13 break. I'm not sure why our pressure --

14 DAVE: Yeah.

15 GAS CONTROL OPERATOR: -- has dropped down like that,  
16 the way it is. So maybe you could get somebody going, rolling up  
17 there.

18 DAVE: Martin's.

19 GAS CONTROL OPERATOR: Yeah.

20 DAVE: Well, all we have is Oscar.

21 GAS CONTROL OPERATOR: That's all you've got?

22 DAVE: Pretty much right now. I can try and get a hold  
23 of Wagner.

24 GAS CONTROL OPERATOR: Yeah.

25 DAVE: I'll try and give you a call back. If we can't

1 get a hold of him, we'll have to probably try to get a hold of  
2 somebody in Tracy and have them go to Milpitas and then Oscar head  
3 up to Martin. So let me try and get a hold of Wagner, and --

4 GAS CONTROL OPERATOR: Okay.

5 DAVE: -- I'll get back to you as quick as I can.

6 GAS CONTROL OPERATOR: Okay. Sounds good, Dave. All  
7 right. Thanks.

8 DAVE: Thanks.

9 GAS CONTROL OPERATOR: Bye.

10 DAVE: Bye.

11 \* \* \*

12 (Start time: 6:39:12 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Valenti.

14 MR. LARA: Valenti, this is Lara, TCC Warrant Chief.

15 GAS CONTROL OPERATOR: Hey, how's it going?

16 MR. LARA: How you doing today?

17 GAS CONTROL OPERATOR: Horrible.

18 MR. LARA: I didn't know. Is there some explosion in  
19 the city, somewhere in south city?

20 GAS CONTROL OPERATOR: We're getting calls that  
21 something happened in San Bruno.

22 MR. LARA: Yeah, exactly.

23 GAS CONTROL OPERATOR: Yeah, crews are en route now. We  
24 don't know what's going on yet.

25 MR. LARA: All right. You guys will let me know.

1           GAS CONTROL OPERATOR: Yeah, I'll give you a call as  
2 soon as we find out. We --

3           MR. LARA: I put on the news here. I can't find  
4 anything.

5           GAS CONTROL OPERATOR: Oh, yeah. Actually it is on the  
6 news already. I don't know which station.

7           MR. LARA: Okay. All right. I'll take a look at it.

8           GAS CONTROL OPERATOR: Okay. What's your last name  
9 again?

10          MR. LARA: Last name is Lara, L A R A.

11          GAS CONTROL OPERATOR: L A R A. Okay. What's your  
12 first name.

13          MR. LARA: Norm.

14          GAS CONTROL OPERATOR: Okay. Norm. Yeah, you know, we  
15 were working on a clearance in Milpitas a couple of hours ago and  
16 they did overpressure the line.

17          MR. LARA: Oh.

18          GAS CONTROL OPERATOR: And they're still working on that  
19 clearance.

20          MR. LARA: That's your clearance, right? Not ours.

21          GAS CONTROL OPERATOR: Yeah. No, no, one of ours.  
22 Yeah, a systems clearance but I'm not sure if it's in connection  
23 with this or not. We are losing pressure at Martin right now.

24          MR. LARA: Okay.

25          GAS CONTROL OPERATOR: But it might have something to do



1 with the --

2 MR. LARA: I'm trying to get into SITEC (ph.). I can't  
3 get in for some reason.

4 GAS CONTROL OPERATOR: Oh, really.

5 MR. LARA: Yeah.

6 GAS CONTROL OPERATOR: We haven't had any problems with  
7 SITEC today.

8 MR. LARA: All right. Like I said, I'll keep an eye on  
9 it and see what's going on. Maybe if you guys can just kind of  
10 update us, that way I can send out an e-mail, I mean page to  
11 management if there's something that needs to be done.

12 GAS CONTROL OPERATOR: Okay. Yeah, it might be a good  
13 idea to give everyone a heads up. Actually, this looks like it's  
14 going to be big.

15 MR. LARA: Okay.

16 GAS CONTROL OPERATOR: Okay. And I'll --

17 MR. LARA: Let us know if it's actually gas, if it's an  
18 explosion. We don't know if it's PG&E or --

19 GAS CONTROL OPERATOR: Yeah, I mean I kind of heard  
20 conflicting stories. Somebody said gas station, but somebody else  
21 said it sounds like a jet engine going off. Well, that would be  
22 us.

23 MR. LARA: Yeah.

24 GAS CONTROL OPERATOR: That would be natural gas I would  
25 think.

1 MR. LARA: Yeah.

2 GAS CONTROL OPERATOR: They said they're shooting about  
3 200 feet in the air.

4 MR. LARA: Wow. Yeah, just let me know what you've got  
5 going, and then I'll send a page out after that.

6 GAS CONTROL OPERATOR: I'll call you as soon as I hear  
7 something.

8 MR. LARA: Okay. Thanks.

9 GAS CONTROL OPERATOR: All right. Thanks, Norm. Bye.

10 \* \* \*

11 (Start time: 6:42:45 p.m.)

12 UNIDENTIFIED SPEAKER: There's a fire in San Bruno and  
13 an explosion and fire. Okay.

14 \* \* \*

15 (Start time: 6:43:01 p.m.)

16 UNIDENTIFIED SPEAKER: -- strongly suspect that it is.

17 \* \* \*

18 (Start time: 6:43:08 p.m.)

19 UNIDENTIFIED SPEAKER: Exactly, but there's -- he's got  
20 a picture of it and this thing is big.

21 \* \* \*

22 (Start time: 6:43:17 p.m.)

23 UNIDENTIFIED SPEAKER: What site are you looking at?

24 KT --

25 \* \* \*

1 (Start time: 6:43:49 p.m.)

2 UNIDENTIFIED SPEAKER: -- sufficient pressure in there  
3 so you don't lose everything around it. I wouldn't drop that  
4 mixer below -- I'd keep it in the max area.

5 \* \* \*

6 (Start time: 6:45:27 p.m.)

7 (No recorded audio.)

8 \* \* \*

9 (Start time: 6:45:39 p.m.)

10 (Phone rings.)

11 UNIDENTIFIED SPEAKER: Yeah.

12 GAS CONTROL OPERATOR: Can we see if we have a pressure  
13 come out of the mixer at 370?

14 UNIDENTIFIED SPEAKER: Do you want one?

15 GAS CONTROL OPERATOR: Yeah, because we have a possible  
16 line break at 132. Martin's dropping like a rock, and we're  
17 getting reports from the news all over that over in the San Bruno  
18 area, Skyline and Sneath, there's a gas flame shooting in the air  
19 about 200 feet, and it sounds like a jet engine crashed.

20 UNIDENTIFIED SPEAKER: What do you want me to do here  
21 now?

22 GAS CONTROL OPERATOR: We wanted to make sure that we  
23 don't lose -- we want 370 coming out of the mixer.

24 UNIDENTIFIED SPEAKER: Okay. Downstream --

25 GAS CONTROL OPERATOR: So you have a gauge at 49 set

1 still?

2 UNIDENTIFIED SPEAKER: I believe it's 49 I have a gauge  
3 at. Yeah, 49. 49 or 48. I think I put it on 48.

4 GAS CONTROL OPERATOR: On 48, okay.

5 UNIDENTIFIED SPEAKER: Do you want me to go --

6 GAS CONTROL OPERATOR: Yeah, Martin is just -- I don't  
7 know if it has something to do with the explosion but Martin is  
8 just dropping like a rock. It's down to 50 pounds. Okay. So,  
9 yeah, we want 370 coming out.

10 UNIDENTIFIED SPEAKER: 370 coming out down on line  
11 (indiscernible) 48.

12 GAS CONTROL OPERATOR: Well, the line break is on 132 it  
13 looks like.

14 UNIDENTIFIED SPEAKER: Okay. So you want me to check  
15 line -- bear with me. I'm trying to -- you want me to check the  
16 pressure downstream on 49. You want -- and that's coming DSM,  
17 right? Is that the San Jose DSM line 132?

18 GAS CONTROL OPERATOR: I believe so. Let's see.

19 UNIDENTIFIED SPEAKER: That's controlled through  
20 Mooney's (ph.). Those are divisions, right?

21 GAS CONTROL OPERATOR: I don't know.

22 UNIDENTIFIED SPEAKER: That's San Jose division, and  
23 those are controlled through the Mooney's. What do you want me to  
24 do, Mike? I have to know what you want me to do.

25 GAS CONTROL OPERATOR: Okay. Hang on. I was just told

1 to get 370 coming out of the mixer down to the Peninsula. Hang  
2 on.

3 He actually had it on 49.

4 GAS CONTROL OPERATOR 1: That's good.

5 GAS CONTROL OPERATOR: But he --

6 GAS CONTROL OPERATOR 1: What's the pressure?

7 GAS CONTROL OPERATOR: He's got it on 48.

8 GAS CONTROL OPERATOR 1: Okay.

9 GAS CONTROL OPERATOR: He said these are Mooney regs and  
10 they're controlled by the division. So --

11 We just want you to read the pressure on 132 coming out  
12 of the mixer. We want to keep it around 370.

13 UNIDENTIFIED SPEAKER: Let me go check that. That's off  
14 31. I'll go down and check on line 132, downstream of 49.

15 GAS CONTROL OPERATOR: Please.

16 UNIDENTIFIED SPEAKER: I'll call you back.

17 GAS CONTROL OPERATOR: Very good. Thank you.

18 He's going to call us right back.

19 \* \* \*

20 (Start time: 6:45:59 p.m.)

21 (No recorded audio.)

22 \* \* \*

23 (Start time: 6:46:14 p.m.)

24 (Phone rings.)

25 (No recorded audio.)

1 \* \* \*

2 (Start time: 6:46:16 p.m.)

3 GAS CONTROL OPERATOR: Gas control, Larry.

4 DAVE: Hey, Larry, this is Dave at Milpitas.

5 GAS CONTROL OPERATOR: Yeah.

6 DAVE: Hey, I've got Rob Wagner heading up to Martin.

7 GAS CONTROL OPERATOR: Okay. Here at Martin. Martin is  
8 north. Okay. I'm giving you a heads up. Martin is north of  
9 where we think the problem is. Okay. At Skyline and Sneath, S N  
10 E A T H, okay, that's where this big fire, supposedly this  
11 explosion happened and this big fire. When that hit, Martin  
12 Station was running at 140, dropped down and it's running  
13 currently at about 60. Okay. So -- but it's only like a quarter  
14 mile from this location that they said where this big explosion  
15 was. So it looks like it's south of Martin Station.

16 DAVE: Okay. As soon as Rob gets there, he's going to  
17 give you guys a call --

18 GAS CONTROL OPERATOR: Okay.

19 DAVE: -- to find out more information.

20 GAS CONTROL OPERATOR: Okay.

21 DAVE: -- and --

22 GAS CONTROL OPERATOR: Dave, do we have anything, do we  
23 have anything that would be south of -- that would be south of  
24 Sneath and Skyline, that area? Is it a straight pull out of  
25 Milpitas all the way up to Martin? There's nothing in between?

1           DAVE: We don't have the pipeline. So I'm not real  
2 familiar with that.

3           GAS CONTROL OPERATOR: Okay. That's 132 up there.  
4 Okay.

5           DAVE: So whoever has San Francisco --

6           GAS CONTROL OPERATOR: Right.

7           DAVE: -- and I'm sure they're all out there now but --

8           GAS CONTROL OPERATOR: Yeah, we're getting a hold of  
9 them.

10          DAVE: -- but as far as we know, we don't have anything  
11 or as far as I know, we don't have anything that we --

12                               \* \* \*

13          (Start time: 6:46:41 p.m.)

14          UNIDENTIFIED SPEAKER: Yeah, Joaquin, how you doing?

15                               \* \* \*

16          (Start time: 6:46:53 p.m.)

17          UNIDENTIFIED SPEAKER: No, I'm not the engineer for  
18 that. It's Drew Kelly is it now? Yeah.

19                               \* \* \*

20          (Start time: 6:47:51 p.m.)

21          DAVE: (indiscernible).

22          GAS CONTROL OPERATOR: Yeah, it sounds like the pipe  
23 went.

24          DAVE: (indiscernible).

25          GAS CONTROL OPERATOR: Right, right. And see, I can't

1 pick up the flow. I should be able to pick up the flow off of 132  
2 out of Milpitas and we can't do it.

3 DAVE: (indiscernible). I'm going to jump in the  
4 shower, and then I'll be heading over there.

5 GAS CONTROL OPERATOR: I understand, Dave. We're right  
6 here, too. I mean we haven't left either. So we're not going  
7 anywhere. Dave, is there anybody we can call for you to help you?

8 DAVE: Fozio (ph.), if you can get a hold of him.

9 GAS CONTROL OPERATOR: Which one? Fozio.

10 DAVE: Yeah, Phil Fozio.

11 GAS CONTROL OPERATOR: You've got it. We'll do. Where  
12 do you want me to tell him to report?

13 DAVE: To report to Milpitas (indiscernible).

14 GAS CONTROL OPERATOR: You've got it. Will do.

15 DAVE: All right.

16 GAS CONTROL OPERATOR: Bye, Dave.

17 DAVE: Bye.

18 \* \* \*

19 (Start time: 6:49:01 p.m.)

20 (No recorded audio.)

21 \* \* \*

22 (Start time: 6:49:10 p.m.)

23 (Phone rings.)

24 GAS CONTROL OPERATOR: Come on, Fozio. Pick up, dude.

25 MR. FOZIO: Hi, this is Phil Fozio, PG&E gas



1 transmission. Sorry I didn't get your call. Please leave a  
2 message and I'll call you back. Thanks. Bye.

3 RECORDING: At the tone, please record your message.  
4 When you've finished recording, you may hang up or press 1 for  
5 more options. To send a fax, press 4 now. To leave a callback  
6 number, press 5.

7 GAS CONTROL OPERATOR: Yeah, Phil, this is Larry out of  
8 gas control. Dave Boyd needs all hands if possible. He'd like  
9 you to report to Milpitas as soon as you can please. We've got  
10 some severe problems in the area. Thank you, Phil. Bye.

11 Yeah, James.

12 JAMES: What's up?

13 GAS CONTROL OPERATOR: Okay. We might have the ultimate  
14 headache. Okay. There's been reports of an explosion in San  
15 Bruno, that a gas station went up, flames 200 feet high and took  
16 houses along with it. At the timing of this explosion, our 132  
17 pressure dropped from 140 to 60 and is holding there.

18 JAMES: Okay.

19 GAS CONTROL OPERATOR: And we don't know, and I've got  
20 (indiscernible) further up. So I don't -- because I'm backfeeding  
21 from Sullivan. I've got a two-way feed up into San Francisco.

22 JAMES: Okay.

23 GAS CONTROL OPERATOR: Okay. Sullivan is absolutely  
24 cranking. That's the other feed, keeping the pressure up so far.  
25 But on the Martin Station, both coming in and going out, I'm

1 sitting at 50 and 60.

2 JAMES: Okay.

3 GAS CONTROL OPERATOR: So what I don't know is, is if  
4 the explosion was caused by the main or not. The location they  
5 gave, crews are still en route. They can't get through because of  
6 the traffic, but they're en route going up there. We've got  
7 transmission crews heading up to Martin Station and everything.  
8 The location they gave me, the 132 main is only about a quarter to  
9 a half a mile from there.

10 JAMES: Okay.

11 GAS CONTROL OPERATOR: Okay. So that's where we're at  
12 and I just wanted to give you as much time as I possibly could.  
13 It's already on the TV I guess.

14 JAMES: Yeah. All right.

15 GAS CONTROL OPERATOR: And we may be -- and this is a  
16 maybe, but we may be involved in this.

17 JAMES: Yeah.

18 GAS CONTROL OPERATOR: Okay.

19 JAMES: So --

20 GAS CONTROL OPERATOR: If I know anything at all, Jim,  
21 I'll get a hold of you right away.

22 JAMES: Okay.

23 GAS CONTROL OPERATOR: All right, sir. What's your  
24 phone number, Jim, so I can call you?

25 JAMES: Sure. --

1           GAS CONTROL OPERATOR:        --  
2           JAMES:    --        --  
3           GAS CONTROL OPERATOR:   --        --  
4           JAMES:    --        .  
5           GAS CONTROL OPERATOR:   --        .   Okay, Jim.   And like I  
6   said, if I know anything at all, you're the first one I'll call.  
7           JAMES:    Appreciate it.  
8           GAS CONTROL OPERATOR:   Okay.   Take care.  
9           JAMES:    Bye-bye.  
10          (Busy signal.)  
11          GAS CONTROL OPERATOR:   Gas control, Larry.  
12          OSCAR:    Larry, Oscar.   Tell them I have 353 pounds at  
13   49.  
14          GAS CONTROL OPERATOR:   353 downstream.   Okay.   Sounds  
15   good, Oscar.  
16          OSCAR:    Okay.  
17          GAS CONTROL OPERATOR:   Thank you, sir.  
18          OSCAR:    You bet.  
19          GAS CONTROL OPERATOR:   Bye.  
20          (Phone rings.)  
21          GAS CONTROL OPERATOR:   Gas control, you have Larry.  
22          MR. FOZIO:   Larry, this is Phil Fozio.   Hi.  
23          GAS CONTROL OPERATOR:   Hi, Phil.   What we've got is  
24   this, okay.   That genius block change at Milpitas screwed up,  
25   okay.   We ended up overpressuring the whole Peninsula.   Okay.

1 They still don't have that fixed. There's also been a major  
2 explosion up in San Bruno, and we've dropped pressure  
3 substantially in one of our transmission lines up there. What he  
4 needs is help at Milpitas so he can release Oscar to go up there  
5 to Martin Station to see what's going on.

6 MR. FOZIO: Okay.

7 GAS CONTROL OPERATOR: So he basically just needs  
8 bodies. So Dave would like you to report to Milpitas as soon as  
9 you could.

10 MR. FOZIO: Do I need to call Dave or just head right  
11 there?

12 GAS CONTROL OPERATOR: Just head right there. I'll get  
13 a hold of Dave and tell him you're going, okay.

14 MR. FOZIO: Thank you, Larry.

15 GAS CONTROL OPERATOR: My pleasure, guy. Bye.

16 \* \* \*

17 (Start time: 6:49:43 p.m.)

18 (No recorded audio.)

19 \* \* \*

20 (Start time: 6:49:52 p.m.)

21 (Phone rings.)

22 SEAN: Hey, how's it going?

23 GAS CONTROL OPERATOR: Busy, busy.

24 SEAN: We're looking at the footage on line right now.

25 GAS CONTROL OPERATOR: It can't look good. So you have

1 learned anything?

2 SEAN: The only thing that I've learned is first they  
3 were saying it was a gas station.

4 GAS CONTROL OPERATOR: Uh-huh.

5 SEAN: But people on scene half a mile away hear the  
6 roar of a jet.

7 GAS CONTROL OPERATOR: Yeah.

8 SEAN: They thought it was an earthquake when it first  
9 initially happened.

10 GAS CONTROL OPERATOR: Yeah.

11 SEAN: That's what the witnesses are saying.

12 GAS CONTROL OPERATOR: Okay.

13 SEAN: That's what helicopters are sending out. That's  
14 all that we've gotten so far. So we pulled out the maps over here  
15 to take a look at different things --

16 GAS CONTROL OPERATOR: Uh-huh.

17 SEAN: -- but that's where we're at right now.

18 GAS CONTROL OPERATOR: Okay.

19 SEAN: Our thing was, Petrieras (ph.) Power Plant at  
20 (indiscernible) called in and they went from 140 to 107.

21 GAS CONTROL OPERATOR: Have you called them?

22 SEAN: No, I didn't want to -- I didn't call anybody  
23 because I didn't know where you were at or who you talked to.

24 GAS CONTROL OPERATOR: No, I haven't called Petrieras.  
25 So if you could call them, that would be good.

1 SEAN: Okay. If I can find their phone number in here.

2 You would probably have more access to their phone number.

3 GAS CONTROL OPERATOR: That's true. Yeah.

4 SEAN: Yeah.

5 GAS CONTROL OPERATOR: And then the other thing is I put  
6 in calls to Winslow. I got his voice mail on his phone and he's  
7 not at home yet. He's traveling home from Salt Lake City.

8 SEAN: Okay.

9 GAS CONTROL OPERATOR: All right. So my thought is, you  
10 don't want to do this from up there. I think he might want to do  
11 this from here.

12 SEAN: Okay.

13 GAS CONTROL OPERATOR: All right. So I'm going to talk  
14 to Winslow about having you guys relocate back to here and we can  
15 do the transfer over to dayshift on dayshift tomorrow.

16 SEAN: Okay.

17 GAS CONTROL OPERATOR: All right. So you may want to  
18 prep your crew when they round up and come this way. I don't know  
19 that yet. I'll get clearance from Winslow first. If he doesn't  
20 call me back by 7:30, then I'll just make a call.

21 SEAN: Okay. Very good.

22 GAS CONTROL OPERATOR: All right. So --

23 SEAN: (indiscernible) crews going out. We have it all  
24 set up.

25 GAS CONTROL OPERATOR: Well, yeah.

1 SEAN: We're continuing to feed, right.

2 GAS CONTROL OPERATOR: Yeah, we're continuing to feed at  
3 370 from PL7 and Sheridan Road. I don't know what's actually  
4 feeding the mixer right now.

5 SEAN: Okay.

6 GAS CONTROL OPERATOR: All right. And we have 353  
7 downstream at Milpitas. So I think, you know, that's good enough  
8 for now. We're going to feed that. That will be an adequate  
9 pressure, and we don't need to put any more gas in there.

10 SEAN: Okay.

11 GAS CONTROL OPERATOR: Right.

12 SEAN: Yeah, exactly.

13 GAS CONTROL OPERATOR: And if I could -- if I knew what  
14 was feeding it, I might even pare it down to 325 or 300 or  
15 something but --

16 SEAN: Okay. (indiscernible) I would just continue  
17 to --

18 GAS CONTROL OPERATOR: Just hold it steady.

19 SEAN: -- and hold it steady because I don't want to  
20 lose San Francisco.

21 GAS CONTROL OPERATOR: Yeah, yeah. So what do the  
22 pressures look like up there? I haven't had a chance to look?

23 SEAN: Right now, like I said Petrieras Station, we're  
24 watching for trail. We were at 140. We're now at 107. It's  
25 holding pretty steady --

1           GAS CONTROL OPERATOR: Yeah.

2           SEAN: -- at 107. So that whole system right now is  
3 holding just right above 100, 105, 105 to 110 roughly.

4           GAS CONTROL OPERATOR: Yeah, and Sullivan is feeding  
5 5.92. That's almost 6 million.

6           SEAN: Yeah.

7           GAS CONTROL OPERATOR: And Lameda (ph.) is doing almost  
8 3. So I think, I think we're going to hold San Francisco okay for  
9 now.

10          SEAN: Yeah.

11          GAS CONTROL OPERATOR: I'm not too concerned about  
12 losing it. But if Sullivan burps or Lameda burps, we could be in  
13 trouble.

14          SEAN: Exactly. If one of those --

15          GAS CONTROL OPERATOR: Yeah.

16          SEAN: -- fail, we could be --

17          GAS CONTROL OPERATOR: Yeah.

18          SEAN: -- in bad shape. So, okay.

19          GAS CONTROL OPERATOR: All right.

20          SEAN: What do you want me to do from here? I'll let  
21 these guys know what the game plan is, potentially what the game  
22 plan is.

23          GAS CONTROL OPERATOR: Okay.

24          SEAN: And then get them ready for it. We'll know  
25 within the next half hour or so if we are going to just get up and



1 go out there.

2 GAS CONTROL OPERATOR: Yeah.

3 SEAN: Okay.

4 GAS CONTROL OPERATOR: I don't know. If you can just  
5 think of things that I should have done and then bounce them off  
6 me, I'd be grateful for that.

7 SEAN: Okay.

8 GAS CONTROL OPERATOR: We've got -- I sent the e-page  
9 out. So -- to upper management. But I don't have Winslow and I  
10 don't have Slufsucker (ph.), and I don't really see the point in  
11 asking Trista (ph.) for support, right. So I could get Jack  
12 Dunlof involved or somebody like that, but I'm going to give  
13 Winslow time to respond still.

14 SEAN: Okay.

15 GAS CONTROL OPERATOR: Megan, his daughter, said he was  
16 supposed to be home around 7:00.

17 SEAN: 7:00, okay.

18 GAS CONTROL OPERATOR: So I'm thinking he should be  
19 calling me back any moment.

20 SEAN: Okay. And then potentially we've called  
21 engineers and different people already.

22 GAS CONTROL OPERATOR: I called the TSP engineer. I'll  
23 probably need a pipeline engineer. So that's what I need.

24 SEAN: Yeah, you'll need a pipeline engineer.

25 GAS CONTROL OPERATOR: Yeah.

1           SEAN: That would probably be the best and then they're  
2 going to open OEC, right.

3           GAS CONTROL OPERATOR: Yeah, I think.

4           SEAN: Yeah, I would at least call the pipeline engineer  
5 now --

6           GAS CONTROL OPERATOR: Yeah.

7           SEAN: -- and inform him what's happening.

8           GAS CONTROL OPERATOR: I'll go get that done.

9           SEAN: Okay.

10          GAS CONTROL OPERATOR: All right. Thanks. If you get  
11 anything else, don't hesitate to call back.

12          SEAN: Okay. I will.

13          GAS CONTROL OPERATOR: Thanks, Sean.

14          SEAN: No problem.

15          GAS CONTROL OPERATOR: Bye.

16          (Busy signal.)

17          GAS CONTROL OPERATOR: Andrew.

18          ANDREW: (indiscernible).

19          GAS CONTROL OPERATOR: So we're rocking and rolling  
20 here.

21          ANDREW: That's what it sounds like.

22          GAS CONTROL OPERATOR: Yeah. So here's the bad part is  
23 right before the change of shift, we had Oscar and Dave Boyd at  
24 Milpitas working and something that happened while they were  
25 working was all the data at Milpitas went out of range, and we

1 overpressured the mixer and we got up to 394 pounds on the  
2 outgoing lines.

3           ANDREW: Okay.

4           GAS CONTROL OPERATOR: They didn't know what was  
5 feeding. So we started -- Barry started to go line by line with  
6 them to shut in the monitors and they fed them all down to 370.  
7 At the -- but they thought they had that all done, and it looked  
8 like it was still feeding. So at that point, I went to Sheridan  
9 and PL7 and they shut those down to 370. All right. So just as  
10 those pressures started to come down, we got word of a line break,  
11 a probable line break up at Sneath and Skyline in San Bruno.

12           ANDREW: Okay.

13           GAS CONTROL OPERATOR: The reports are of it sounding  
14 like an earthquake, flames and it sounds like a jet engine. Some  
15 people thought it was a gas station, whatever. But there's a  
16 corresponding loss of pressure at Martin Station.

17           ANDREW: Right. I heard that.

18           GAS CONTROL OPERATOR: And that went from like 394 or so  
19 down to 50 pounds upstream. Evidently, though the rupture  
20 location is north of Martin Station. And so that should have just  
21 been transmission main, transmission header pressure. And so let  
22 me trend that quickly here. I haven't had a chance. I did get an  
23 e-page out. Yeah, so that pressure was at 140 and it just fell to  
24 60.

25           ANDREW: Okay.

1           GAS CONTROL OPERATOR: So I don't thing north of Martin  
2 that it went, it went overpressure.

3           ANDREW: Overpressure.

4           GAS CONTROL OPERATOR: No, no.

5           ANDREW: Okay. Good.

6           GAS CONTROL OPERATOR: Okay. Now -- but I haven't  
7 looked at the map myself, but Joaquin indicated that it was --  
8 Sneath and Skyline is south of Martin. So Sullivan is feeding  
9 almost 7 million. Lameda Park is feeding almost at 3 million, and  
10 we're holding pressure so far in San Francisco.

11          ANDREW: Okay.

12          GAS CONTROL OPERATOR: I do not know if the Milpitas  
13 incident is related to the Martin -- to the Skyline and Sneath  
14 incident. I do not know that. At this point, their coincidental.

15          ANDREW: Okay. But you said the pressure downstream of  
16 Martin never really exceeded --

17          GAS CONTROL OPERATOR: Never got over 140. It looks  
18 like it was flat at 140 and it dropped.

19          ANDREW: Okay. Okay. So that's probably not a  
20 contributing factors from what I'm hearing.

21          GAS CONTROL OPERATOR: That's what I think, too, at this  
22 point, but I don't know for sure. We'll have to find out. Here's  
23 the other thing is that obviously we're supposed to be training  
24 shifts over to Brentwood at this point.

25          ANDREW: Yeah, that's right.

1           GAS CONTROL OPERATOR: And it's just been too hectic and  
2 we haven't done it. So my thought is that we round up those guys,  
3 have them come and relieve us here and make Petrieras shift  
4 tomorrow dayshift.

5           ANDREW: Yeah, that's -- well, yeah, let's do that.  
6 That's probably a reasonable idea. I mean it just doesn't make  
7 any -- you can have a lot of activity anyway.

8           GAS CONTROL OPERATOR: Yeah.

9           ANDREW: Let's not compound it by --

10          GAS CONTROL OPERATOR: Precisely.

11          ANDREW: -- by assigning (indiscernible) into it. So  
12 that's going to be -- so you're going to have a little bit of a  
13 delay, but that's okay.

14          GAS CONTROL OPERATOR: Yeah. Well, it's an hour in  
15 anyway. So what the heck.

16          ANDREW: Now are you going to leave the GSOs out there?

17          GAS CONTROL OPERATOR: No, I was going to bring them all  
18 in.

19          ANDREW: Bring them all in?

20          GAS CONTROL OPERATOR: Yeah.

21          ANDREW: Okay. Let me see.

22          GAS CONTROL OPERATOR: And we'll just do it -- we'll  
23 just -- this was a dry run. We'll do it for real tomorrow morning  
24 at 6:00. And they can -- because if the other guys just show up,  
25 where they're expecting to be, we'll have them where we want them

1 to be.

2 ANDREW: Yeah, okay.

3 GAS CONTROL OPERATOR: Right. And we can call them, we  
4 can call them after it quiets down to say, you know, we'll meet  
5 you there. You be there in the morning.

6 ANDREW: Yeah. All the GSOs are still in the city now.

7 GAS CONTROL OPERATOR: Yes. My dayshift GSOs are still  
8 here.

9 ANDREW: Okay. All right. That's probably a reasonable  
10 thought. All right. I think it's -- yeah, let's just, let's just  
11 do that.

12 GAS CONTROL OPERATOR: I don't want to complicate it.

13 ANDREW: Yeah, I know. You've still got -- and it's  
14 still active right now.

15 GAS CONTROL OPERATOR: Yeah, it is. It's quite active,  
16 yeah.

17 ANDREW: Okay. So, yeah, let's just do that. Let's  
18 keep them there, everyone stays until they get out to San  
19 Francisco.

20 GAS CONTROL OPERATOR: Okay.

21 ANDREW: Have you, have you -- you need to contact  
22 Trista and we need to kind of get her up to speed.

23 GAS CONTROL OPERATOR: Okay. I have done the e-page,  
24 but I haven't called her directly yet. I can do that now.

25 ANDREW: Good. Okay. Because it could -- I mean she's

1 kind of the lead of the OEC. So I mean at this point, and if we  
2 need to open up the PRC, they need some pipeline replacements,  
3 then we need to, I think it's Todd Hoganson (ph.), and get a hold  
4 of him and say, hey, you know, at this point --

5 GAS CONTROL OPERATOR: Okay.

6 ANDREW: -- we don't know what we have, but the more  
7 help we bring in, you know, the faster we bring it in.

8 GAS CONTROL OPERATOR: The better.

9 ANDREW: The better.

10 GAS CONTROL OPERATOR: So call Trista and ask for the  
11 OEC.

12 ANDREW: Yeah, ask, you know, and tell her what -- get  
13 her up to speed.

14 GAS CONTROL OPERATOR: Yeah.

15 ANDREW: It's all over the news and --

16 GAS CONTROL OPERATOR: Yeah.

17 ANDREW: -- then she's going to be probably bombarded  
18 with questions from someone else.

19 GAS CONTROL OPERATOR: Okay. The only way she would  
20 know right now if she had got her e-page, if she received it.

21 ANDREW: Of if she turned on the news.

22 GAS CONTROL OPERATOR: Or if she turned on the news,  
23 right. All right. So I'll give her a call.

24 ANDREW: Okay.

25 GAS CONTROL OPERATOR: Stay in touch.

1           ANDREW: All right.

2           GAS CONTROL OPERATOR: Are you going home or are you  
3 coming here?

4           ANDREW: Well, now, I may come there.

5           GAS CONTROL OPERATOR: All right.

6           ANDREW: Let me call home.

7           GAS CONTROL OPERATOR: All right. Bye.

8           ANDREW: Bye.

9   \* \* \*

10           (Start time: 6:49:55 p.m.)

11           GAS CONTROL OPERATOR: Gas control, Valenti.

12           MR. MAGUDA: Michael, Jim Maguda (ph.).

13           GAS CONTROL OPERATOR: Oh, hi, Jim.

14           GAS CONTROL OPERATOR 1: I want to talk to him.

15           GAS CONTROL OPERATOR: You want to talk to him. All  
16 right. Larry wants to talk to you. He's going to give you a  
17 heads up on a situation we've got going on over on the Peninsula.

18           MR. MAGUDA: Okay.

19           GAS CONTROL OPERATOR: Hold on one second please.

20           (On hold.)

21   \* \* \*

22           (Start time: 6:50:26 p.m.)

23           MARK: Joaquin, this is Mark.

24           GAS CONTROL OPERATOR: (indiscernible).

25           MARK: Hey, I'll be in tomorrow. I guess we're going to



1 Brentwood.

2 GAS CONTROL OPERATOR: (indiscernible).

3 MARK: Okay. Hey, I just heard of a big explosion in

4 San Bruno.

5 GAS CONTROL OPERATOR: (indiscernible).

6 MARK: Oh, yeah, you're losing pressure.

7 GAS CONTROL OPERATOR: (indiscernible).

8 MARK: Oh, yeah, that's probably what it is then.

9 GAS CONTROL OPERATOR: (indiscernible).

10 MARK: All right. I'll let you go. You'll be busy.

11 GAS CONTROL OPERATOR: (indiscernible).

12 MARK: Okay.

13 GAS CONTROL OPERATOR: (indiscernible).

14 MARK: Okay, Joaquin. Bye.

15 \* \* \*

16 (Start time: 6:51:09 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti.

18 MR. KELLY: Valenti, this is Drew Kelly.

19 GAS CONTROL OPERATOR: Hi, Drew.

20 MR. KELLY: (indiscernible).

21 GAS CONTROL OPERATOR: Yes.

22 MR. KELLY: I just got a call regarding a huge fire

23 or --

24 GAS CONTROL OPERATOR: We're working on it, man. We've

25 got non-stop here. We don't know exactly what the cause is. The

1 GSRs are en route. It's on the news. It was a loud explosion,  
2 sounds like a jet engine going off. It was a gas station  
3 exploded, a couple of houses caught fire. We don't know.

4 MR. KELLY: Okay. That's fine. I did hear  
5 (indiscernible). I believe our transmission is not that far away  
6 (indiscernible) so that's a possibility.

7 GAS CONTROL OPERATOR: We think we're okay. It looks  
8 like it might, if anything, distribution.

9 MR. KELLY: You haven't heard anything in terms of the  
10 transmission line pressure?

11 GAS CONTROL OPERATOR: No.

12 MR. KELLY: That's good.

13 GAS CONTROL OPERATOR: That's real good, yeah. Martin  
14 Station is dropping like a rock though.

15 MR. KELLY: Martin's dropping like a rock?

16 GAS CONTROL OPERATOR: Yeah.

17 MR. KELLY: Healy, do we have (indiscernible) pumping  
18 station?

19 GAS CONTROL OPERATOR: Healy. No, I don't think so.

20 MR. KELLY: Martin is (indiscernible) on the upstream  
21 side, huh?

22 GAS CONTROL OPERATOR: Both pressures.

23 MR. KELLY: Okay. That's something to watch hard.

24 GAS CONTROL OPERATOR: It's dropping like a r-ck. You  
25 know, I left a message for Chuck Martinez. I haven't heard back

1 from yet.

2 MR. KELLY: Yeah, that's (indiscernible) cross tie  
3 (indiscernible).

4 GAS CONTROL OPERATOR: Yeah. Lameda, you know, let me  
5 see. Let me look again. The last time I looked at it, it wasn't  
6 even moving. Let me double check here.

7 MR. KELLY: I think the cross tie at Healy is open. It  
8 might be closed.

9 GAS CONTROL OPERATOR: Okay. Lameda's got a little bit  
10 of a drop on both sides, actually it's dropping slowing. It did  
11 not drop like Martin, but Lameda is starting to go down.

12 MR. KELLY: Whoever (indiscernible) request, make sure  
13 they know that because that's something we can be watching right  
14 now because that might be a very (indiscernible).

15 GAS CONTROL OPERATOR: Okay. And what was it that you  
16 said that's causing it? The cross --

17 MR. KELLY: I don't know.

18 GAS CONTROL OPERATOR: Oh.

19 MR. KELLY: Okay. But if it is our gas transmission  
20 line --

21 GAS CONTROL OPERATOR: Okay.

22 MR. KELLY: -- you know, there was a rupture.

23 GAS CONTROL OPERATOR: Right.

24 MR. KELLY: That's what we see with pressure dropping  
25 rapidly. So it's something to be -- it can be a bad indicator.

1           GAS CONTROL OPERATOR: Yeah.

2           MR. KELLY: We've got real problems.

3           GAS CONTROL OPERATOR: I mean actually, I actually think

4 we might though.

5           MR. KELLY: Okay.

6           GAS CONTROL OPERATOR: We've got everyone in the room.

7           GAS CONTROL OPERATOR 1: (indiscernible).

8           GAS CONTROL OPERATOR: No, I haven't heard back from

9 Chuck yet. Can you try his house? I left a message on his cell.

10 Can you try his house.

11           MR. KELLY: I'm going to get off the phone because I

12 know you've got things to do. Yeah, definitely call me

13 (indiscernible) right now. My cell phone's running low. So I've

14 got to go find a charger for it, but (indiscernible).

15           GAS CONTROL OPERATOR: What's your number again, Drew?

16           MR. KELLY: Drew Kelly.

17           GAS CONTROL OPERATOR: Yeah, I remember your name. I

18 remember you.

19           MR. KELLY:        --

20           GAS CONTROL OPERATOR: Okay.        --

21           MR. KELLY:  --        --

22           GAS CONTROL OPERATOR:  --        --

23           MR. KELLY:  --        .

24           GAS CONTROL OPERATOR: --        .

25           MR. KELLY: I'm also sitting at my office phone right

1 now.

2 GAS CONTROL OPERATOR: Okay.

3 MR. KELLY: That's .

4 GAS CONTROL OPERATOR: . Office. What were you  
5 saying about the -- something I don't see on SITEC, across  
6 something that feeds from Martin -- between Martin and Lameda or  
7 something.

8 MR. KELLY: There's a station at Healy that there's  
9 cross ties at but I'm not sure if the valves are open or closed.

10 GAS CONTROL OPERATOR: Station at Healy. H E A L --

11 MR. KELLY: L Y.

12 GAS CONTROL OPERATOR: Okay. Yeah, I don't see it. We  
13 don't have that on there.

14 MR. KELLY: Well, if they don't show it, that just means  
15 there's no SCADA there but it's (indiscernible).

16 GAS CONTROL OPERATOR: Okay. And that's a cross tie?

17 MR. KELLY: Yeah, 109 and 132 (indiscernible) that  
18 station and (indiscernible) cross ties. You know what. They  
19 could be closed. I don't know if those valves are normally kept  
20 open or closed.

21 GAS CONTROL OPERATOR: Okay.

22 MR. KELLY: The cross tie valves.

23 GAS CONTROL OPERATOR: Okay.

24 MR. KELLY: I'll get out of your hair right now because  
25 I know you've got go on that, but there's -- yeah, contact me if

1 you hear anything.

2 GAS CONTROL OPERATOR: Okay. We got it. Thank you,  
3 Drew. Bye-bye.

4 MR. KELLY: Bye now.

5 \* \* \*

6 (Start time: 6:51:18 p.m.)

7 UNIDENTIFIED SPEAKER: Hello. Roger.

8 GAS CONTROL OPERATOR: (indiscernible).

9 UNIDENTIFIED SPEAKER: This is Mark (indiscernible).

10 GAS CONTROL OPERATOR: (indiscernible).

11 UNIDENTIFIED SPEAKER: Yeah. Who am I speaking with?

12 GAS CONTROL OPERATOR: (indiscernible).

13 UNIDENTIFIED SPEAKER: Good afternoon.

14 GAS CONTROL OPERATOR: (indiscernible).

15 UNIDENTIFIED SPEAKER: You heard about the explosion on  
16 Peninsula. Are we involved in that?

17 GAS CONTROL OPERATOR: (indiscernible)

18 \* \* \*

19 (Start time: 6:51:46 p.m.)

20 GAS CONTROL OPERATOR: Gas control, Barry speaking.

21 SEAN: Yeah, Barry, this is Sean calling from dispatch.

22 GAS CONTROL OPERATOR: Yeah, Sean.

23 SEAN: I want to give you a heads up. We're not sure  
24 (indiscernible).

25 GAS CONTROL OPERATOR: We've got 10 houses on fire.

1     Okay, Sean.

2                 SEAN:   (indiscernible) CBS.  I don't know if you guys  
3     have access to it.

4                 GAS CONTROL OPERATOR:  We do, but we don't even have  
5     time right now.  Tell me what you see.  You see 10 houses on fire.  
6     It's in San Bruno, right.

7                 SEAN:  I can't confirm how many but it looks -- it  
8     literally is a (indiscernible).

9                 GAS CONTROL OPERATOR:  Oh, my God.

10                SEAN:  (indiscernible).

11                GAS CONTROL OPERATOR:  Yeah.

12                SEAN:  (indiscernible).

13                GAS CONTROL OPERATOR:  Okay.  Okay.  Great.  Thanks for  
14     your -- Sean, you're at SF Gas Dispatch?

15                SEAN:  We've over in Concord, yeah.

16                GAS CONTROL OPERATOR:  You're Concord dispatch, okay.  
17     Thanks, Sean.  Talk to you later.

18                                 \* \* \*

19                (Start time:  6:51:47 p.m.)

20                UNIDENTIFIED SPEAKER:  -- (indiscernible).

21                                 \* \* \*

22                (Start time:  6:51:54 p.m.)

23                UNIDENTIFIED SPEAKER:  (indiscernible).

24                                 \* \* \*

25                (Start time:  6:52:01 p.m.)

1 (No recorded audio.)

2 \* \* \*

3 (Start time: 6:52:13 p.m.)

4 GAS CONTROL OPERATOR: Sure, (indiscernible).

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 GAS CONTROL OPERATOR: Okay.

7 \* \* \*

8 (Start time: 6:52:23 p.m.)

9 GAS CONTROL OPERATOR: I hope it's not as bad as it just

10 sounded, the news from Mark. So tell me what's going on.

11 UNIDENTIFIED SPEAKER: (indiscernible).

12 \* \* \*

13 (Start time: 6:52:41 p.m.)

14 (No recorded audio.)

15 \* \* \*

16 (Start time: 6:53:25 p.m.)

17 GAS CONTROL OPERATOR: Did you ever get a hold of

18 Martinez? Did San Francisco ever call you back?

19 GAS CONTROL OPERATOR 1: No, I haven't heard back from

20 Chuck yet.

21 GAS CONTROL OPERATOR: Keep bugging him, man, because

22 it's --

23 (Phone ringing.)

24 DAVE: Hello.

25 GAS CONTROL OPERATOR: Yeah, Dave, this is Larry.



1 Phil's heading to Milpitas.

2 DAVE: Okay. When he gets there, have him put the  
3 gauges on for the line 132 so we can see what we've got down  
4 there.

5 GAS CONTROL OPERATOR: You've got it.

6 DAVE: And I just saw pictures on the news. I mean it's  
7 a Fresno station but it shows the fire up there, and it's, it's a  
8 major fire.

9 GAS CONTROL OPERATOR: It's pretty ugly.

10 DAVE: Yeah.

11 GAS CONTROL OPERATOR: All right, sir. Thank you.

12 DAVE: All right. Bye. Thank you.

13 GAS CONTROL OPERATOR: Bye.

14 \* \* \*

15 (Start time: 6:53:31 p.m.)

16 UNIDENTIFIED SPEAKER: Yeah. (indiscernible).

17 \* \* \*

18 (Start time: 6:53:47 p.m.)

19 (Phone rings.)

20 UNIDENTIFIED SPEAKER: Hello.

21 GAS CONTROL OPERATOR: Yeah, hi. This is Barry at gas  
22 control. Is Chuck in by chance?

23 UNIDENTIFIED SPEAKER: Yeah, he's on the phone. Hold on  
24 a second.

25 GAS CONTROL OPERATOR: Sure.

1 UNIDENTIFIED SPEAKER: Hold one second. He's taking  
2 your call.

3 GAS CONTROL OPERATOR: Okay. Great.

4 (On hold.)

5 MR. MARTINEZ: What's up?

6 GAS CONTROL OPERATOR: Hey, Chuck, this is Barry at gas  
7 control. I just wanted to make sure you're aware of it. It  
8 sounds like you are.

9 MR. MARTINEZ: Yeah, I'm all over it.

10 GAS CONTROL OPERATOR: Yeah, you're all over it. So,  
11 yeah, what we're seeing is at Martin, this is where we're seeing  
12 the pressure drop. We saw it just collapsed out about 60 pounds.

13 MR. MARTINEZ: On the inlet.

14 GAS CONTROL OPERATOR: Yeah.

15 MR. MARTINEZ: Okay.

16 GAS CONTROL OPERATOR: So --

17 MR. MARTINEZ: So that might have something to do with  
18 what's going on in San Bruno.

19 GAS CONTROL OPERATOR: Yeah. Absolutely. We believe  
20 the break is on 132.

21 MR. MARTINEZ: Yeah. Okay. All right. Thanks.

22 GAS CONTROL OPERATOR: Where are you at right now? Tell  
23 me what you've got going real quick.

24 MR. MARTINEZ: Well, I'm at home. I just talked to the  
25 San Carlo guys.

1           GAS CONTROL OPERATOR: Uh-huh.

2           MR. MARTINEZ: They have three rolled in.

3           GAS CONTROL OPERATOR: Okay. San Carlos has got crews  
4 rolling into Martin or where are they going to meet?

5           MR. MARTINEZ: I'm not sure, because this is all covered  
6 out of their yard at San Carlos.

7           GAS CONTROL OPERATOR: Okay.

8           MR. MARTINEZ: So I'm just supporting them.

9           GAS CONTROL OPERATOR: Okay. Great. Great.

10          MR. MARTINEZ: I'm letting them call the shots and I'm  
11 going to start heading in and see what I can start figuring out.

12          GAS CONTROL OPERATOR: So have you talked to Bob Dyson?

13          MR. MARTINEZ: I talked to Steve Polo. Bob Dyson's on  
14 his way in along with (indiscernible).

15          GAS CONTROL OPERATOR: Okay. Steve Polo's rolling, and  
16 Dyson is aware of it I'm sure.

17          MR. MARTINEZ: Yeah.

18          GAS CONTROL OPERATOR: Okay. Great. All right, Chuck.  
19 If you have any updates for us let us know, okay.

20          MR. MARTINEZ: Sure.

21          GAS CONTROL OPERATOR: Thank you. Bye.

22          (PHONE RINGS.)

23          GAS CONTROL OPERATOR: Gas control, Barry speaking.

24          TOM: Hey, Barry. This is Tom (indiscernible).

25          GAS CONTROL OPERATOR: Yeah, hey, Tom.

1           TOM: (indiscernible).  
2           GAS CONTROL OPERATOR: Yeah.  
3           TOM: What kind of readings have you got?  
4 (indiscernible).  
5           GAS CONTROL OPERATOR: Okay. At Martin sub, excuse me,  
6 at Martin Station, upstream of the regs we're showing that we  
7 dropped down to 50 pounds.  
8           TOM: Upstream?  
9           GAS CONTROL OPERATOR: Yeah, upstream.  
10          TOM: What have you got downstream?  
11          GAS CONTROL OPERATOR: I'm showing 62 downstream.  
12          TOM: 62.  
13          GAS CONTROL OPERATOR: Yeah, yeah.  
14          TOM: 50 and 62.  
15          GAS CONTROL OPERATOR: Yeah, it's -- yeah, that's what  
16 we're seeing.  
17          TOM: What do you --  
18          GAS CONTROL OPERATOR: See, the regs probably opened up  
19 there. So it's probably feeding both directions.  
20          TOM: (indiscernible) 50 pounds upstream.  
21          GAS CONTROL OPERATOR: Right.  
22          TOM: That's impossible.  
23          GAS CONTROL OPERATOR: Well, if it's a big enough break  
24 I suppose it's not.  
25          TOM: (indiscernible).

1           GAS CONTROL OPERATOR: Yeah, you haven't heard. We've  
2 got reports of some pretty big flames out there. I talked to  
3 somebody at Concord dispatch who was looking on the news reports.  
4 He said it looks like there's as many as 10 houses on fire and  
5 some pretty good size flames.

6           TOM: Okay. Let me -- I'm going to be heading into  
7 (indiscernible). I'm going to head down to the Martin Station.

8           GAS CONTROL OPERATOR: Okay.

9           TOM: (indiscernible).

10          GAS CONTROL OPERATOR: Okay. Okay. Great.

11          (Busy signal.)

12                                   \* \* \*

13          (Start time: 6:53:48 p.m.)

14          UNIDENTIFIED SPEAKER: Well, what is it? They don't  
15 think it's gas, do they?

16                                   \* \* \*

17          (Start time: 6:54:12 p.m.)

18          UNIDENTIFIED SPEAKER: (indiscernible).

19                                   \* \* \*

20          (Start time: 6:54:21 p.m.)

21          UNIDENTIFIED SPEAKER: Well, what can you see?

22          UNIDENTIFIED SPEAKER: (indiscernible).

23          UNIDENTIFIED SPEAKER: Okay.

24                                   \* \* \*

25          (Start time: 6:54:32 p.m.)

1 (No recorded audio.)

2 \* \* \*

3 (Start time: 6:54:46 p.m.)

4 UNIDENTIFIED SPEAKER: (indiscernible). So when the  
5 pipe was overpressured at the time of the, at the time of the  
6 event, the explosion, was it the pipe with the pressure reduced  
7 back down or --

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 \* \* \*

10 (Start time: 6:54:53 p.m.)

11 (No recorded audio.)

12 \* \* \*

13 (Start time: 6:55:06 p.m.)

14 RECORDING: Press 1 for area 1 dispatchers. Press 2 for  
15 area 2.

16 For San Francisco-Coma, press 1. For San Carlos, press  
17 2.

18 (Phone rings.)

19 DISPATCH: Dispatch, Sean.

20 GAS CONTROL OPERATOR: Sean, this is Larry.

21 DISPATCH: Hey, Larry.

22 GAS CONTROL OPERATOR: Okay. This looks like it's for  
23 real, and it may be our stuff, okay.

24 DISPATCH: Okay.

25 GAS CONTROL OPERATOR: So here's what we need, the

1 calvary out. Okay. I've got what looks like one line,  
2 transmission line 132 is busted.

3 DISPATCH: Okay.

4 GAS CONTROL OPERATOR: It was 140 pounds going in. It's  
5 only down to 60. Okay.

6 DISPATCH: Okay.

7 GAS CONTROL OPERATOR: This is the other gas feed going  
8 into San Francisco all the way in.

9 DISPATCH: Okay.

10 GAS CONTROL OPERATOR: Now Sullivan, which is the  
11 opposite feed, there's two feeds going in up there --

12 DISPATCH: Okay.

13 GAS CONTROL OPERATOR: -- the flow's increased  
14 substantially but it appears to be holding the pressure. So what  
15 I need is, is possibly a couple of servicemen checking pressures  
16 in the city.

17 DISPATCH: Okay.

18 GAS CONTROL OPERATOR: Okay. I haven't been able to get  
19 a hold of Chuck Martinez, okay.

20 DISPATCH: Okay.

21 GAS CONTROL OPERATOR 1: I talked to him.

22 GAS CONTROL OPERATOR: Oh, you did call Chuck. Okay.

23 So we got a hold of Chuck, but you might want to put a couple of  
24 servicemen out and check a couple of services to make sure we're  
25 not losing any pressure downtown.

1           DISPATCH: Is there a particular area?

2           GAS CONTROL OPERATOR: I'd say, doggone, the Oakland

3 side of San Francisco.

4           DISPATCH: The Oakland side of San Francisco.

5           GAS CONTROL OPERATOR: You know what I'm saying. The

6 Bay Bridge side of San Francisco.

7           DISPATCH: Okay.

8           GAS CONTROL OPERATOR: Okay. Okay. So -- and you might

9 want to alert -- I'm going to call Peninsula, too. I'll give

10 Peninsula a call.

11          DISPATCH: Okay.

12          GAS CONTROL OPERATOR: But you might want to alert your

13 on-call gas guy for Peninsula.

14          DISPATCH: I've already done that.

15          GAS CONTROL OPERATOR: Okay. Good.

16          DISPATCH: Everyone's pretty much aware of it.

17          GAS CONTROL OPERATOR: But unfortunately, Sean, this may

18 be ours.

19          DISPATCH: Okay.

20          GAS CONTROL OPERATOR: All right.

21          DISPATCH: I'll just go ahead and relay the message.

22          GAS CONTROL OPERATOR: Like I said, maybe.

23          DISPATCH: Okay.

24          GAS CONTROL OPERATOR: But it's a big maybe. It looks

25 like it.



1 DISPATCH: Got it.

2 GAS CONTROL OPERATOR: Okay. Thank you much.

3 DISPATCH: All right.

4 GAS CONTROL OPERATOR: Bye.

5 (Busy signal.)

6 \* \* \*

7 (Start time: 6:55:18 p.m.)

8 (No recorded audio.)

9 \* \* \*

10 (Start time: 6:55:30 p.m.)

11 UNIDENTIFIED SPEAKER: Hello. Pete.

12 \* \* \*

13 (Start time: 6:55:44 p.m.)

14 UNIDENTIFIED SPEAKER: That could very well be it.

15 GAS CONTROL OPERATOR: Okay. You know, we should

16 probably -- Trista's probably been in the loop, right?

17 \* \* \*

18 (Start time: 6:55:50 p.m.)

19 GAS CONTROL OPERATOR: Gas control, Valenti.

20 MR. CORONA: Valenti, this is John Corona at

21 (indiscernible) San Francisco.

22 GAS CONTROL OPERATOR: Hi, John.

23 MR. CORONA: I'm on site at the location of the fire.

24 I'm at Glenvue and San Bruno. I can see the fire roughly about

25 200 yards north of me.

1                   GAS CONTROL OPERATOR:   Okay.

2                   MR. CORONA:   Are you guys still getting a low alarm from  
3 Martin for the TP side?

4                   GAS CONTROL OPERATOR:   Yeah, it's down to 50 pounds on  
5 the one side, 62 on the other, and Lameda Park has got a slow  
6 drop.   They're down to 141 and 262.

7                   MR. CORONA:   You know, there's an unconfirmed plane  
8 crash, but if we've got that much combustion, that means we're  
9 feeding it, all right.

10                  GAS CONTROL OPERATOR:   It is a plane crash.

11                  MR. CORONA:   We don't know.   It's unconfirmed.   I'll try  
12 to get a little closer but it doesn't sound like transmission  
13 pressure.   Do you know offhand if we've got a DSM coming off the  
14 transmission pressure?

15                  GAS CONTROL OPERATOR:   I don't.   I don't think it is  
16 transmission either.   I think it is DSM.   But --

17                  MR. CORONA:   Because the roar is not that loud, all  
18 right.   So I'm going to try to get a little closer.   I've got some  
19 of the Coma guys reporting in to see if they can grab me the flat  
20 sheet to see if we can see what we've got out there.

21                  GAS CONTROL OPERATOR:   What was that address again of  
22 the fire exactly?

23                  MR. CORONA:   Well, it's got to be at least -- yeah, what  
24 is that street?   I can't see it.   I can't really go -- I'm on  
25 Skyline and San Bruno Avenue.

1           GAS CONTROL OPERATOR: Okay. You're at Skyline and San  
2 Bruno. Okay. Are you going to try to get a little closer?

3           MR. CORONA: Yeah, I'm walking.

4           GAS CONTROL OPERATOR: Okay.

5           MR. CORONA: Okay. Mitchell Kirk is activating his  
6 command center. He's on site ICS and then I'll just relay  
7 everything to Mitchell Kirk.

8           GAS CONTROL OPERATOR: Okay. Mitchell Kirk activating  
9 command center.

10          MR. CORONA: Right, and I believe he opened up the OEC  
11 down in San Carlos.

12          GAS CONTROL OPERATOR: OEC in San Carlos. Okay.

13          MR. CORONA: All right.

14          GAS CONTROL OPERATOR: Okay. All right, John. Can you  
15 call me back as soon as you get some more info?

16          MR. CORONA: Sure. Let me give you my cell phone. It's  
17 415 --

18          GAS CONTROL OPERATOR: Okay.

19          MR. CORONA: -- --

20          GAS CONTROL OPERATOR: .

21          MR. CORONA: -- .

22          GAS CONTROL OPERATOR: . Okay. Thanks, John.

23          MR. CORONA: Thanks.

24          GAS CONTROL OPERATOR: Bye.

25                           \* \* \*

1 (Start time: 6:56:06 p.m.)

2 (No recorded audio.)

3 \* \* \*

4 (Start time: 6:57:10 p.m.)

5 (No recorded audio.)

6 \* \* \*

7 (Start time: 6:57:24 p.m.)

8 (Phone rings.)

9 UNIDENTIFIED SPEAKER: (indiscernible).

10 \* \* \*

11 (Start time: 6:57:50 p.m.)

12 UNIDENTIFIED SPEAKER: -- want to alert you on, we do  
13 have a transmission line there, and so the key is Martin Station  
14 and Lameda Station, and I heard the pressures were diving at  
15 Martin. So that could mean, you know, the worst case, there could  
16 be a line rupture or something out there. So, yeah, please focus  
17 on that right now.

18 \* \* \*

19 (Start time: 6:58:01 p.m.)

20 (Phone rings.)

21 UNIDENTIFIED SPEAKER: Hello.

22 GAS CONTROL OPERATOR: Yeah, this is PG&E out of San  
23 Francisco. Is Bob home?

24 UNIDENTIFIED SPEAKER: He's on his way to San Bruno.

25 GAS CONTROL OPERATOR: Good, that's what I'm calling

1 for.

2 UNIDENTIFIED SPEAKER: Yeah, he's actually on his way to  
3 the yard to meet up -- to get his work truck and a couple of other  
4 guys and everybody's shooting up there.

5 GAS CONTROL OPERATOR: Okay. Everybody knows. It looks  
6 like it's for real.

7 UNIDENTIFIED SPEAKER: It's wild, yeah.

8 GAS CONTROL OPERATOR: Yeah, it's for real. -----it.

9 UNIDENTIFIED SPEAKER: I'll see you in a couple of days.

10 GAS CONTROL OPERATOR: Yeah, yeah, there you go. Take  
11 care.

12 UNIDENTIFIED SPEAKER: Okay.

13 GAS CONTROL OPERATOR: Bye.

14 UNIDENTIFIED SPEAKER: Take care. Bye.

15 \* \* \*

16 (Start time: 6:58:17 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti.

18 DAVE: This is Dave (indiscernible).

19 GAS CONTROL OPERATOR: I'm sorry. Dave.

20 DAVE: Yeah.

21 GAS CONTROL OPERATOR: Hi, Dave. How you doing?

22 DAVE: I'm okay. How are you doing?

23 GAS CONTROL OPERATOR: Oh, we got all this stuff going  
24 off right now, trying to figure out what's going on there in San  
25 Bruno.

1           DAVE:   Okay.

2           GAS CONTROL OPERATOR:   We don't know yet.   We're getting  
3 all kinds of stories, a gas station blew up, a possible plane  
4 crash.   It looks like our DSM might be affected.   Our crews can't  
5 get too close because of the fire right now.   We do have some  
6 pressure dropping down at Martin Station and a little bit at  
7 Lameda Park but we do have Mitchell Kirk activating the OEC at San  
8 Carlos and we're just trying to notify everybody we can right now  
9 and the calls are coming in like crazy.   It is on the news I guess  
10 but --

11           DAVE:   I'm looking at it right now.

12           GAS CONTROL OPERATOR:   Okay.   Okay.   I can call you back  
13 when I get some more if you'd like, more info.

14           DAVE:   Yes, if you would (indiscernible).

15           GAS CONTROL OPERATOR:   I'm sorry.   I didn't hear you  
16 please.

17           DAVE:   (indiscernible).

18           GAS CONTROL OPERATOR:   A gas feed notification.

19           DAVE:   Yeah.

20           GAS CONTROL OPERATOR:   We --

21           DAVE:   (indiscernible).

22           GAS CONTROL OPERATOR:   Well, we've actually been making  
23 notifications left to right just trying to get the proper people  
24 out there to find out exactly what's going on.   Can I get your  
25 number, Dave, a good contact number to call you back at?

1 DAVE: Yeah, you can call me (indiscernible) --

2 GAS CONTROL OPERATOR: --

3 DAVE: -- .

4 GAS CONTROL OPERATOR: -- . Okay. I'll give you  
5 call back as soon as we get some more concrete info.

6 DAVE: Okay. Sounds good.

7 GAS CONTROL OPERATOR: Okay. Thanks, Dave.

8 DAVE: Thanks.

9 GAS CONTROL OPERATOR: Bye-bye.

10 \* \* \*

11 (Start time: 6:59:09 p.m.)

12 (Phone rings.)

13 BOB: This is Bob.

14 GAS CONTROL OPERATOR: Yeah, Bob, this is Larry out of  
15 gas control San Francisco. I called your home and your wife said  
16 you were already rolling. Looks like it's real. Looks like it's  
17 on transmission line 132 below Martin Station. Whenever that  
18 thing popped, we lost from 140 and we're holding at about 60 on  
19 that DSM, okay. Now I'm still supporting San Francisco on the  
20 Sullivan side, and it appears to be holding up. I've got  
21 servicemen going to check, you know, start checking services in  
22 San Francisco, but it looks like it's the 130 transmission. Now  
23 the location they gave for this, Sneath and Skyline, it looks like  
24 that main is within a half mile there. So if they were off just a  
25 little bit, it could have been us.

1 BOB: Okay. Well, that's fine.

2 GAS CONTROL OPERATOR: All right.

3 BOB: It sounds like there's a transmission line's  
4 there, and I'm headed to the yard. My superintendent probably has  
5 all the M&Ts coming in.

6 GAS CONTROL OPERATOR: You've got it. Okay. I've got  
7 Oscar Martinez heading up that way from Milpitas who is, you know,  
8 he'll be the Martin Station guy. He'll be up there. Probably  
9 it's going to take him a while to get up there but he's rolling,  
10 too. So if you need any help at all, I know you've got your guys,  
11 but you call me, okay.

12 BOB: Oh, you bet.

13 GAS CONTROL OPERATOR: System gas control. Okay. Thank  
14 you, sir.

15 BOB: Thank you. Bye-bye now.

16 GAS CONTROL OPERATOR: Bye.

17 \* \* \*

18 (Start time: 6:59:27 p.m.)

19 GAS CONTROL OPERATOR: Gas control, Barry speaking.

20 MR. LEWIS: This is Chuck Lewis.

21 GAS CONTROL OPERATOR: Hang on a second. Who's this  
22 again? Chuck.

23 MR. LEWIS: Chuck Lewis.

24 GAS CONTROL OPERATOR: Chuck Lewis.

25 MR. LEWIS: Law Department.



1           GAS CONTROL OPERATOR: Law Department, yeah.

2           MR. LEWIS: (indiscernible).

3           GAS CONTROL OPERATOR: Yes, yes, we expect we have a gas  
4 line break in the area.

5           MR. LEWIS: (indiscernible).

6           GAS CONTROL OPERATOR: A major transmission line break.

7           MR. LEWIS: (indiscernible).

8           GAS CONTROL OPERATOR: Can you say it again? I'm having  
9 a hard time hearing you.

10          MR. LEWIS: 9.

11          GAS CONTROL OPERATOR: No, 132.

12          MR. LEWIS: (indiscernible).

13          GAS CONTROL OPERATOR: It's near -- the location would  
14 be near Skyline and Sneath in San Bruno.

15          MR. LEWIS: (indiscernible).

16          GAS CONTROL OPERATOR: Can you say it again?

17          MR. LEWIS: Do you know what caused it?

18          GAS CONTROL OPERATOR: No, we've got kind of multiple  
19 reports. Somebody just said a plane crashed possibly. So it's  
20 pretty crazy. We don't know what caused it just yet.

21          MR. LEWIS: Thanks a lot.

22          GAS CONTROL OPERATOR: Okay.

23                           \* \* \*

24           (Start time: 6:59:36 p.m.)

25          UNIDENTIFIED SPEAKER: Just a minute. I don't even know

1 his name, but I've got him on my phone. And also there's, you  
2 know, Bob --

3 \* \* \*

4 (Start time: 6:59:44 p.m.)

5 UNIDENTIFIED SPEAKER: -- the person was in there before  
6 that we reached is probably the best, but the Q&R supervisor, just  
7 a minute, let me go back into the office here.

8 \* \* \*

9 (Start time: 7:00:01 p.m.)

10 UNIDENTIFIED SPEAKER: I'm running around right now,  
11 trying to find a charger for this phone that I've got because it's  
12 about to go off. Let me give you another cell phone number if we  
13 die. It's area code . In fact, I'll tell you what.  
14 Let's make that my phone number now for as long as -- yeah, let's  
15 do that because I've got a full battery on that one. Thank you.

16 \* \* \*

17 (Start time: 7:00:50 p.m.)

18 (No recorded audio.)

19 \* \* \*

20 (Start time: 7:01:16 p.m.)

21 (Phone rings.)

22 MR. KELLY: Drew Kelly.

23 UNIDENTIFIED SPEAKER: (indiscernible).

24 MR. KELLY: Yeah, Tony Morabe, M O R A B E, and I don't  
25 even know if he's started on the new job yet. So that's contact

1 1. Contact number 2 would be Bob Dyson and you've already got his  
2 phone numbers. And contact 3 would be Vern Lotts (ph.)

3 UNIDENTIFIED SPEAKER: (indiscernible).

4 MR. KELLY: And if you get any of those -- well, if you  
5 get Vern or Bob, and you've got some heads that absolutely know  
6 that system, like backup (indiscernible).

7 UNIDENTIFIED SPEAKER: (indiscernible).

8 GAS CONTROL OPERATOR: Yeah.

9 \* \* \*

10 (Start time: 7:02:02 p.m.)

11 MR. KELLY: -- phone numbers or anything, you can call  
12 me. I've some numbers. I've got some cell phone numbers. I  
13 don't have their home phone numbers but I've at least got some if  
14 you're lacking them.

15 \* \* \*

16 (Start time: 7:02:16 p.m.)

17 MR. KELLY: -- their cell phone numbers.

18 UNIDENTIFIED SPEAKER: (indiscernible).

19 MR. KELLY: Same thing, it's your final outlet --

20 \* \* \*

21 (Start time: 7:02:22 p.m.)

22 MR. KELLY: -- on your report right now, a listing  
23 through the TR supervisors. You should have every contact number  
24 for him, his home phone numbers and all that type of thing.

25 UNIDENTIFIED SPEAKER: (indiscernible).

1 MR. KELLY: I'd make that your first call.

2 \* \* \*

3 (Start time: 7:03:50 p.m.)

4 GAS CONTROL OPERATOR: Uh-huh.

5 GAS CONTROL OPERATOR 1: Call Mitchell first.

6 GAS CONTROL OPERATOR: Okay.

7 GAS CONTROL OPERATOR 1: Dave (indiscernible) called.

8 GAS CONTROL OPERATOR: Okay.

9 GAS CONTROL OPERATOR 1: (indiscernible).

10 GAS CONTROL OPERATOR: Okay.

11 (Phone rings.)

12 GAS CONTROL OPERATOR: Gas control, Cinaceris.

13 MR. TURLEY: Cinaceris, I need you to tell me it's not

14 natural gas in San Francisco.

15 GAS CONTROL OPERATOR: I -- who am I talking to?

16 MR. TURLEY: Mr. Turley (ph.).

17 GAS CONTROL OPERATOR: Oh, I think it is.

18 MR. TURLEY: I'm one of the stockholders.

19 GAS CONTROL OPERATOR: I think it is natural gas in San

20 Bruno.

21 MR. TURLEY: Yeah, it's hitting the news.

22 GAS CONTROL OPERATOR: Yeah, I know. I've got to call

23 Trista. I'll call back.

24 MR. TURLEY: Yeah, later.

25 GAS CONTROL OPERATOR: Bye.

1 MR. TURLEY: Bye.

2 \* \* \*

3 (Start time: 7:04:56 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Cinaceris.

5 UNIDENTIFIED SPEAKER: Mr. Cinaceris, this is  
6 (indiscernible).

7 GAS CONTROL OPERATOR: Yes. You know, you could be of  
8 great help at Milpitas.

9 UNIDENTIFIED SPEAKER: I'm not getting you, Michael.  
10 What's going down?

11 GAS CONTROL OPERATOR: They had a problem at Milpitas  
12 where they were doing some work with genius block or the PLC --

13 UNIDENTIFIED SPEAKER: I'm aware of the work. Is that  
14 what caused the overpressurization then?

15 GAS CONTROL OPERATOR: I think it may have. I don't  
16 know that that's caused the problem up at San Bruno but I certain  
17 can't discount it.

18 UNIDENTIFIED SPEAKER: (indiscernible).

19 GAS CONTROL OPERATOR: Yeah, so it's -- so if you could  
20 help them get Milpitas data back.

21 UNIDENTIFIED SPEAKER: What's the number there?

22 GAS CONTROL OPERATOR: At Milpitas.

23 UNIDENTIFIED SPEAKER: Yeah. Hold on a second. Let me  
24 get a pen.

25 GAS CONTROL OPERATOR: Do we have a telephone number for

1 Milpitas?

2 UNIDENTIFIED SPEAKER: I tried to call but I got  
3 (indiscernible) voice mail.

4 GAS CONTROL OPERATOR: Do you have Dave Boyd's or Oscar  
5 Martinez's number?

6 UNIDENTIFIED SPEAKER: Oscar is probably still there.

7 GAS CONTROL OPERATOR: Yeah, he's still there.

8 UNIDENTIFIED SPEAKER: He was working there today.

9 GAS CONTROL OPERATOR: They're both there.

10 UNIDENTIFIED SPEAKER: Yeah, I know John Grapetti (ph.)  
11 was working with them but his cell phone doesn't work.

12 GAS CONTROL OPERATOR: Okay.

13 \* \* \*

14 (Start time: 7:05:20 p.m.)

15 (Phone rings.)

16 JIM: Jim.

17 GAS CONTROL OPERATOR: Yeah, Jim, this is Larry.

18 JIM: Hi, Larry.

19 GAS CONTROL OPERATOR: I'm going to give you some  
20 background of what's been going on, okay. At Milpitas this  
21 afternoon, they replaced the genius block, okay. It was a regular  
22 scheduled clearance. It wasn't supposed to affect anything.  
23 Okay. It was out for about 6 minutes when they made the transfer,  
24 and then the thing just went data on them like 3 minutes later.  
25 The station overpressured all the way up the Peninsula. So if

1 this is a line break, okay, the line was overpressured above MOP  
2 for about an hour, okay. It was about 12 pounds over MOP if that  
3 is the scenario, but the line was overpressured. This is what  
4 broke.

5 JIM: Do you guys have access to TV there?

6 GAS CONTROL OPERATOR: No, we're not -- we're so busy  
7 that -- but I understand it's really ugly. I've already gotten a  
8 call from my bride, telling me to make sure we're all right here  
9 but --

10 JIM: Yeah, Channel 5 is showing aerial shots and it is  
11 blown out of the ground.

12 GAS CONTROL OPERATOR: Okay. Well, we had 384 -- Okay.  
13 The MOP on that line is 375. Okay. We had 384 in the line.  
14 Okay. So if a weld broke and that thing blew, okay. So the  
15 pressure has dropped naturally, okay, we're feeding like crazy out  
16 of Milpitas, but that pressure probably in that line is 200 plus.

17 JIM: And are they doing -- well, you don't --

18 GAS CONTROL OPERATOR: Everybody in the world's rolling.  
19 Everybody in the world. I've got Peninsula, all their crews are  
20 rolling. Milpitas has a tech going to Martin. I've got  
21 servicemen in San Francisco making sure that the pressure is all  
22 right up here in the city, but we've got a mess right now.

23 JIM: Okay. And I don't want to hold you on the line.

24 GAS CONTROL OPERATOR: No, no, no. But anyway, Jim,  
25 that's the best I can give you but until I know for sure it's a

1 gas line, it sure gives an indication that it is, but I don't know  
2 positively.

3 JIM: Okay. And then --

4 GAS CONTROL OPERATOR: And the area that it broke would  
5 be Sneath and Skyline area.

6 JIM: Yeah, on TV they're reporting Skyline and San  
7 Bruno Avenue.

8 GAS CONTROL OPERATOR: Okay. Skyline and San Bruno.  
9 Okay. I'll get a better fix. I've got the map here. I'll call  
10 you back, Jim. Let me get a better fix on that.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: San Bruno. Thank you.

13 JIM: San Bruno Avenue and Skyline.

14 GAS CONTROL OPERATOR: All right.

15 (Phone rings.)

16 GAS CONTROL OPERATOR: Gas control, Larry.

17 JIM: Larry --

18 GAS CONTROL OPERATOR: Can I get you to hold just a  
19 second please?

20 JIM: Are you guys busy? Larry.

21 GAS CONTROL OPERATOR: Yes, sir, can I help you.

22 JIM: This is Jim (indiscernible).

23 GAS CONTROL OPERATOR: Yeah.

24 JIM: Has there been a transmission break someplace?

25 GAS CONTROL OPERATOR: Yeah, it looks like on 132.



1 They're rolling everybody. Jim, offhand, I know -- which group  
2 are you in?

3 JIM: (indiscernible). I'll call my supervisor. Which  
4 line is it?

5 GAS CONTROL OPERATOR: Okay. It's 132 below Martin  
6 Station in San Bruno. It appears that line ruptured.

7 JIM: Okay.

8 GAS CONTROL OPERATOR: We don't know for -- yeah, get a  
9 hold of your supervisor. I'm sure they're going to have everybody  
10 in the world rolling. Okay.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: All right, Jim, thanks for  
13 calling.

14 JIM: Bye.

15 \* \* \*

16 (Start time: 7:05:29 p.m.)

17 UNIDENTIFIED SPEAKER: You got a minute to talk for a  
18 second or are you overwhelmed with calls?

19 GAS CONTROL OPERATOR: (indiscernible).

20 UNIDENTIFIED SPEAKER: Okay. You're busy. I'm calling  
21 about what you might be busy about, the fires up the Peninsula.

22 GAS CONTROL OPERATOR: (indiscernible).

23 UNIDENTIFIED SPEAKER: Right.

24 \* \* \*

25 (Start time: 7:05:42 p.m.)

1 UNIDENTIFIED SPEAKER: -- you know about it. Channel 7  
2 has it on.

3 GAS CONTROL OPERATOR: (indiscernible).

4 UNIDENTIFIED SPEAKER: The fire's still rolling right  
5 now I can tell you.

6 GAS CONTROL OPERATOR: (indiscernible).

7 UNIDENTIFIED SPEAKER: Yeah, that's what I'm thinking.

8 \* \* \*

9 (Start time: 7:05:52 p.m.)

10 RECORDING: Hello, you've reached the PG&E News  
11 Department line. If this is an immediate call that requires  
12 immediate assistance, please press 1 now to speak with a service  
13 representative.

14 This call may be recorded for quality assurance. If you  
15 do not want to be recorded, please advise our service  
16 representative.

17 (Phone rings.)

18 OPERATOR: Thank you for calling PG&E New Department.  
19 How may I direct your call?

20 GAS CONTROL OPERATOR: Yeah, this is Barry Mitchell at  
21 gas control. I just wanted to make sure that the media  
22 representatives are aware of what's happening in San Bruno right  
23 now.

24 OPERATOR: (indiscernible).

25 GAS CONTROL OPERATOR: Yeah, okay. I just wanted to

1     verify that.   Okay.   Okay.   Thank you very much.

2                   OPERATOR:   You're welcome.   (indiscernible).

3                   GAS CONTROL OPERATOR:   Bye.

4                   OPERATOR:   Bye-bye.

5                                   \*   \*   \*

6                   (Start time:   7:05:56 p.m.)

7                   UNIDENTIFIED SPEAKER:   You're there.   You guys are aware  
8   of it.   Bye.

9                   (Phone rings.)

10                  STEVE:   Hey, Joaquin, this is Steve calling, down on the  
11   15th floor, electric transmission.

12                  GAS CONTROL OPERATOR:   (indiscernible).

13                  STEVE:   Hey, is that your guys gas line on fire in San  
14   Bruno?

15                  GAS CONTROL OPERATOR:   (indiscernible).

16                  STEVE:   Okay.   We're just trying to pinpoint if it was  
17   something related to ours or yours.

18                  GAS CONTROL OPERATOR:   (indiscernible).

19                  STEVE:   So, hey, you're real busy.

20                  GAS CONTROL OPERATOR:   (indiscernible).

21                  STEVE:   So, all right.

22                  GAS CONTROL OPERATOR:   (indiscernible).

23                  STEVE:   All right.   Bye.

24                                   \*   \*   \*

25                   (Start time:   7:06:12 p.m.)

1           GAS CONTROL OPERATOR: Gas control, Valenti.

2           MR. JOHNSON: Hey, gas control. This is Kirk Johnson  
3 (ph.). I'm the EOC on call for PG&E.

4           GAS CONTROL OPERATOR: Yeah, hi, Kirk, how you doing.

5           MR. JOHNSON: Lousy actually. And yourself?

6           GAS CONTROL OPERATOR: Same. Yeah.

7           MR. JOHNSON: So did -- we have, we have a rumor of a  
8 plane crash over in San Carlos that hit a gas transmission line.  
9 Is there any verification to that at all?

10          GAS CONTROL OPERATOR: No, but we're hearing the same  
11 rumor. We, we have guys nearby that can't get that close because  
12 of the fire and, and the gas that is shutting in the air, we are  
13 losing pressure right now at Martin Station. Sullivan Station has  
14 kicked up and is going around the loop to try to backfeed that and  
15 Lameda Park. We do have an OEC activated in San Carlos, Mitchell  
16 Kirk did that.

17          MR. JOHNSON: Yeah, okay.

18          GAS CONTROL OPERATOR: Okay. Let me see what else we've  
19 got here. You know, we're just trying to find out what exactly  
20 caused this here. We don't know.

21          MR. JOHNSON: Okay. So at this point you guys don't --  
22 you are losing pressure at Martin though, huh?

23          GAS CONTROL OPERATOR: We are, yeah. In fact, it's down  
24 to 61 and 49.

25          MR. JOHNSON: Okay.

1           GAS CONTROL OPERATOR: We've got crews rolling  
2 everywhere though.

3           MR. JOHNSON: Yeah, if they can get into that area. I  
4 talked to a guy that's nearby and he said they just blocked  
5 everything off. So --

6           GAS CONTROL OPERATOR: At Martin?

7           MR. JOHNSON: -- it may be a while.

8           GAS CONTROL OPERATOR: At Martin Station?

9           MR. JOHNSON: Well, I don't know about Martin Station --

10          GAS CONTROL OPERATOR: Oh, okay.

11          MR. JOHNSON: -- but the whole, the whole area supplier  
12 and the airplane crash.

13          GAS CONTROL OPERATOR: Yeah. What's the new saying  
14 though? Are they saying it's an airplane crash?

15          MR. JOHNSON: You know, all they've said so far is that  
16 it's a catastrophic explosion and then I got a page thing, it was  
17 a plane crash and we deactivated the electric line because of the  
18 plane crash for safety reasons because people wanted to get out  
19 there. So I got the plane crash rumor from PG&E Electric  
20 construction folks.

21          GAS CONTROL OPERATOR: Okay. Plane crash, electric.

22          MR. JOHNSON: The media, when I walked out, I'm actually  
23 in Concord, when I walked out from watching the football game,  
24 they had actually just said a massive explosion.

25          GAS CONTROL OPERATOR: Okay.

1           MR. JOHNSON: So it didn't say a plane crashed at that  
2 point.

3           GAS CONTROL OPERATOR: Okay. And your name is Kirk  
4 Johnson?

5           MR. JOHNSON: Yeah, I'm Kirk Johnson. I actually work  
6 with you guys quite a bit, and I'm the EOC on-call which is the  
7 emergency on-call if PG&E should have a major, major event. I  
8 just wanted to check base with you guys.

9           GAS CONTROL OPERATOR: Okay. Is it for like the media?

10          MR. JOHNSON: No, no, no. For me, I would go in --  
11 Mitchell Kirk opened up the OEC.

12          GAS CONTROL OPERATOR: Right.

13          MR. JOHNSON: If we go above Mitchell Kirk, then I open  
14 up.

15          GAS CONTROL OPERATOR: Oh, gotcha, gotcha. Okay.

16          MR. JOHNSON: I'm with PG&E.

17          GAS CONTROL OPERATOR: Okay. Are you at the -- are you  
18 with Mitchell in San Carlos?

19          MR. JOHNSON: No, I'm not.

20          GAS CONTROL OPERATOR: Okay.

21          MR. JOHNSON: One of my associates will actually go over  
22 there. A guy named Daniel Mario will go over if Mitchell needs  
23 any help.

24          GAS CONTROL OPERATOR: Okay. Can I get your phone  
25 number in case I need to call you for any reason please?

1           MR. JOHNSON:   Sure.   Absolutely.           --  
2           GAS CONTROL OPERATOR:   Uh-huh.  
3           MR. JOHNSON:   --           --  
4           GAS CONTROL OPERATOR:           --  
5           MR. JOHNSON:   --           .  
6           GAS CONTROL OPERATOR:   --           .   Okay.   Yeah, great.   If  
7   you, you know, if you hear any more, you can call us and --  
8           MR. JOHNSON:   I will do that.   I will do that.   The  
9   other guy that I've been talking to is Todd Hoganson.   You  
10   probably know Todd.  
11          GAS CONTROL OPERATOR:   I know Todd.  
12          MR. JOHNSON:   He's the on-call for gas transmission this  
13   week if something happens.   So I've called him also and if we hear  
14   anything at all, we'll give you a call back.  
15          GAS CONTROL OPERATOR:   Okay.   I know Drew Kelly is  
16   aware.   He's the engineer for that area.   He's aware of it, too.  
17          MR. JOHNSON:   Okay.  
18          GAS CONTROL OPERATOR:   Drew Kelly.   Okay.   All right.  
19   Thank you.  
20          MR. JOHNSON:   I'll tell you what.   I'll let you get back  
21   to work.   If I hear anything, I'll give you a call.  
22          GAS CONTROL OPERATOR:   Thank you, Kirk.  
23          MR. JOHNSON:   If we can help you, give us a call.  
24          GAS CONTROL OPERATOR:   Thank you very much.   We will.  
25          MR. JOHNSON:   Okay.

1           GAS CONTROL OPERATOR: All right. Bye-bye.

2           MR. JOHNSON: Bye.

3                           \* \* \*

4           (Start time: 7:06:12 p.m.)

5           UNIDENTIFIED SPEAKER: Are you kidding or were you  
6 serious?

7           GAS CONTROL OPERATOR: No, I'm deadly serious. I'm  
8 serious as a heart attack. Okay. So we want M A R T I N E Z --

9                           \* \* \*

10          (Start time: 7:06:35 p.m.)

11          UNIDENTIFIED SPEAKER: Are they still working there or  
12 are they --

13          GAS CONTROL OPERATOR: Yeah, they're starting to sort it  
14 out. It's --

15          UNIDENTIFIED SPEAKER: --

16          GAS CONTROL OPERATOR: -- .

17          UNIDENTIFIED SPEAKER: That's Oscar.

18          GAS CONTROL OPERATOR: Yes.

19          UNIDENTIFIED SPEAKER: Okay. I'll call him. Who else  
20 is there?

21          GAS CONTROL OPERATOR: Dave Boyd.

22          UNIDENTIFIED SPEAKER: Okay. What's Dave's number?

23          GAS CONTROL OPERATOR: All right. .

24          UNIDENTIFIED SPEAKER: All right. I'll call them up.  
25 Do you want me to call you back and let you know?



1           GAS CONTROL OPERATOR: No, I just want you to get data  
2 back in Milpitas for me.

3           UNIDENTIFIED SPEAKER: All right.

4           GAS CONTROL OPERATOR: Thank you, sir.

5           UNIDENTIFIED SPEAKER: Thanks.

6           GAS CONTROL OPERATOR: Bye.

7                               \* \* \*

8           (Start time: 7:07:38 p.m.)

9           GAS CONTROL OPERATOR: Gas control, Barry speaking.

10          SEAN: Hey, Barry, this is Sean calling. I just want to  
11 give you an update from the fire department. Apparently a plane  
12 crashed and (indiscernible).

13          GAS CONTROL OPERATOR: Yeah, we've heard that, too. The  
14 fire deposition in San Bruno called there.

15          SEAN: San Mateo, you know, I don't exactly those  
16 agencies. It was one of the San Mateo agencies called and they  
17 want that whole area shut down as far as power (indiscernible) if  
18 they heard a plane crashed. So --

19          GAS CONTROL OPERATOR: Yeah. See, we have one of our  
20 guys that's there at the scene. He says the flames are so big  
21 that it looks like a plane crash. He believes it's a plane crash.  
22 We have indication that it's a gas line break.

23          SEAN: Okay.

24          GAS CONTROL OPERATOR: And we're staying with that. If  
25 you talk to the fire department, I would inform them of that, and

1 right now we have crews rolling. We have everybody in the world  
2 activated trying to respond to this.

3 SEAN: Gotcha.

4 GAS CONTROL OPERATOR: Okay, Sean. Later.

5 \* \* \*

6 (Start time: 7:07:57 p.m.)

7 (Phone rings.)

8 TRISTA: Hello.

9 GAS CONTROL OPERATOR: Hi, Trista, this is Mark  
10 Cinaceris.

11 TRISTA: Hi, Mark. What's up?

12 GAS CONTROL OPERATOR: Hi. Have you turned on the news?

13 TRISTA: No.

14 GAS CONTROL OPERATOR: Oh, good. Good, I'm glad to be  
15 the one to tell you then.

16 TRISTA: What happened?

17 GAS CONTROL OPERATOR: Well, there is a problem at  
18 Sneath and Skyline in San Bruno.

19 TRISTA: Uh-huh.

20 GAS CONTROL OPERATOR: It's -- my expectation at this  
21 point is that line 132 has ruptured.

22 TRISTA: Oh.

23 GAS CONTROL OPERATOR: We have crews rolling. We have  
24 engineers rolling. Everybody's been notified that we can think to  
25 notify. San Carlos has opened the OEC, and I think that -- I need

1 to get you and Keith caught up because there may be questions  
2 coming to you.

3 TRISTA: Okay.

4 GAS CONTROL OPERATOR: The, the --

5 TRISTA: Is the GRC open? Do you know? Did they  
6 request the GRC open?

7 GAS CONTROL OPERATOR: I haven't heard that myself.

8 TRISTA: Okay. All right.

9 GAS CONTROL OPERATOR: But the GRC, that's the --

10 TRISTA: That's is (indiscernible) transmissions.

11 GAS CONTROL OPERATOR: Yeah.

12 TRISTA: And that would be if the OEC, I think  
13 (indiscernible).

14 GAS CONTROL OPERATOR: So who would open that? I don't  
15 know who opens that?

16 TRISTA: I think it would probably be Todd.

17 GAS CONTROL OPERATOR: Todd Arnette (ph.).

18 TRISTA: No, Todd Hoganson.

19 GAS CONTROL OPERATOR: Oh, Todd Hoganson.

20 TRISTA: Or Dave Slack. So it's line 132. That's  
21 locally. Let's see. Let me back up.

22 GAS CONTROL OPERATOR: Okay. That's maintained out of  
23 Milpitas.

24 TRISTA: Yeah, I know. Okay. Milpitas.

25 GAS CONTROL OPERATOR: Yes.

1 TRISTA: Is it a GTMC district or is that a division?

2 GAS CONTROL OPERATOR: It's GTMC district.

3 TRISTA: Okay. Let me check GTMC.

4 GAS CONTROL OPERATOR: Okay. That's at --

5 TRISTA: The OEC opened, huh?

6 GAS CONTROL OPERATOR: Yes.

7 TRISTA: All right. Okay. Tell me more about it and  
8 then we'll figure that out.

9 GAS CONTROL OPERATOR: Okay. So shortly before, shortly  
10 before 5:00, I had Oscar Martinez and David Boyd, at Milpitas  
11 Terminal and they were working on either the genius block or a  
12 PLC.

13 TRISTA: Uh-huh.

14 GAS CONTROL OPERATOR: And something happened while the  
15 work was going on that caused us to lose all of our data at  
16 Milpitas.

17 TRISTA: Uh-huh.

18 GAS CONTROL OPERATOR: And the numbers all came in out  
19 of range.

20 TRISTA: Uh-huh.

21 GAS CONTROL OPERATOR: The station remains like that as  
22 we speak.

23 TRISTA: Okay.

24 GAS CONTROL OPERATOR: When all of that happen, when  
25 that happened, the outgoing lines overpressured and they got up to

1 as high as 394 pounds I believe.

2 TRISTA: And what's the maximum.

3 GAS CONTROL OPERATOR: The maximum, the maximum on the  
4 lines, those lines coming out is 400 unless they're obviously  
5 connected to a line which is lower.

6 TRISTA: Okay.

7 GAS CONTROL OPERATOR: And the line 109 is only at 375  
8 MOP.

9 TRISTA: Okay.

10 GAS CONTROL OPERATOR: And they all connected.

11 TRISTA: Okay.

12 GAS CONTROL OPERATOR: So we should be operating to 375.

13 TRISTA: Okay.

14 GAS CONTROL OPERATOR: I do believe the monitors reacted  
15 but they, they reacted and held around 394 or so.

16 TRISTA: WITNESS: Uh-huh.

17 GAS CONTROL OPERATOR: Since we couldn't see Milpitas, I  
18 went to the upstream stations and I lowered those upstream  
19 feeds --

20 TRISTA: Uh-huh.

21 GAS CONTROL OPERATOR: -- at PL7 and Sheridan Road down  
22 to 370 pounds --

23 TRISTA: Uh-huh.

24 GAS CONTROL OPERATOR: -- to basically make sure that I  
25 had no more than 370 at Milpitas.

1 TRISTA: Uh-huh.

2 GAS CONTROL OPERATOR: All right. The pressures were  
3 just starting to recover and then we got this report of this gas  
4 incident in San Bruno. At the same time, we had a corresponding  
5 pressure drop at Martin Station.

6 TRISTA: Uh-huh.

7 GAS CONTROL OPERATOR: And the pressure at Martin  
8 Station went from the 390 down to 50 pounds.

9 TRISTA: Oh. Okay.

10 GAS CONTROL OPERATOR: And that --

11 TRISTA: What station's that?

12 GAS CONTROL OPERATOR: Martin Station.

13 TRISTA: Martin Station, okay.

14 GAS CONTROL OPERATOR: Over by the big yard there on  
15 Geneva.

16 TRISTA: Right.

17 GAS CONTROL OPERATOR: Sullivan Avenue, there's three  
18 transmission border stations.

19 TRISTA: Uh-huh.

20 GAS CONTROL OPERATOR: Sullivan, Martin and Lameda Park.  
21 Sullivan Avenue went up. It's now feeding just shy -- it was  
22 doing 6 or 7 million an hour before. It's just under 6. Lameda  
23 Park went up. It's doing 3 million. Normally these would be down  
24 in the 2. something and 1. something.

25 TRISTA: Uh-huh.

1                   GAS CONTROL OPERATOR: So we are feeding, we are feeding  
2 the break and I believe the fire --

3                   TRISTA: Uh-huh. --

4                   GAS CONTROL OPERATOR: -- Martin or at Sneath and  
5 Skyline is the location.

6                   TRISTA: Who's the incident commander of the OEC?

7                   GAS CONTROL OPERATOR: I don't know yet.

8                   TRISTA: Okay. Who have you been talking to who's on  
9 site?

10                  GAS CONTROL OPERATOR: My GSOs have been talking to  
11 them. So I don't know that yet either. I can call across the  
12 room and ask them.

13                  TRISTA: Yeah, okay.

14                  GAS CONTROL OPERATOR: Hang on just a second.

15                  (On hold.)

16                  GAS CONTROL OPERATOR: We have a fellow named John  
17 Corona from Peninsula.

18                  TRISTA: Yes.

19                  GAS CONTROL OPERATOR: And he's on site, but he says he  
20 can't get close enough to the actual location itself because of  
21 the fire.

22                  TRISTA: Okay.

23                  GAS CONTROL OPERATOR: Evidently it's quite large.

24                  TRISTA: Okay. Well -- okay.

25                  GAS CONTROL OPERATOR: So, you know, (indiscernible)

1 opened the PRC, the pipeline restoration center?

2 TRISTA: Yeah, that's basically what the GRC is. It's  
3 the same thing.

4 GAS CONTROL OPERATOR: Okay.

5 TRISTA: We just named it differently. I don't know  
6 why.

7 GAS CONTROL OPERATOR: Yeah, okay. So I need -- I'm  
8 going to call Todd Hoganson then and ask him about opening it.

9 TRISTA: Yeah. I think you should. Tell him that I  
10 suggested you call him.

11 GAS CONTROL OPERATOR: Yes, I will.

12 TRISTA: And give him John Corona's name. He knows  
13 John.

14 GAS CONTROL OPERATOR: Okay.

15 TRISTA: But he may, if he's not already involved, if  
16 Todd's not already involved, he may want to get in touch with John  
17 Corona.

18 GAS CONTROL OPERATOR: Okay. Okay. So Andy was on site  
19 or (indiscernible). I contacted -- I tried to contact him  
20 earlier.

21 TRISTA: Uh-huh.

22 GAS CONTROL OPERATOR: He didn't respond until about  
23 7:00 and I got him on his cell phone then.

24 TRISTA: Uh-huh. So he's --

25 GAS CONTROL OPERATOR: So he's on board now. I think



1 he's actually going to come in.

2 TRISTA: Okay. All right.

3 GAS CONTROL OPERATOR: And we were in the -- we were  
4 about -- we were right ready to do the change of shift from here  
5 to Brentwood, to the alternate gas control.

6 TRISTA: Right, right.

7 GAS CONTROL OPERATOR: But we're not going to do that  
8 until morning now. We're going to stay here and do -- manage this  
9 from here.

10 TRISTA: Right. Okay. Yeah, I think that's wise.

11 GAS CONTROL OPERATOR: Okay.

12 TRISTA: So at this time basically what you're doing,  
13 what you've done, you've basically tried to -- you've got people  
14 out there, where you can't see the pressure, right? I mean you're  
15 looking up and downstream data.

16 GAS CONTROL OPERATOR: I can see downstream of it.

17 TRISTA: Okay.

18 GAS CONTROL OPERATOR: It's 50 pounds.

19 TRISTA: Okay.

20 GAS CONTROL OPERATOR: And we're feeding, we're feeding  
21 through the transmission header system --

22 TRISTA: Right.

23 GAS CONTROL OPERATOR: -- the 140 pound system, and it's  
24 coming south through Martin --

25 TRISTA: Okay.

1           GAS CONTROL OPERATOR:  -- and feeding back towards the  
2 Peninsula, south across the Peninsula.

3           TRISTA:  Okay.

4           GAS CONTROL OPERATOR:  So, you know, until the crew  
5 arrives, secures it and comes up with a plan --

6           TRISTA:  Yeah.

7           GAS CONTROL OPERATOR:  -- we're just going to continue  
8 to feed it.

9           TRISTA:  Right.  And just watch it, yeah.  Okay.  All  
10 right.  Well, can you -- let's see.  How should I do it?  Call  
11 Todd right away.

12          GAS CONTROL OPERATOR:  Uh-huh.

13          TRISTA:  And then will you give me a call later and let  
14 me know --

15          GAS CONTROL OPERATOR:  Yeah.

16          TRISTA:  -- where things are progressing?

17          GAS CONTROL OPERATOR:  Yes, I'll call you.

18          TRISTA:  Or if Andy's coming in, he can call me.

19          GAS CONTROL OPERATOR:  Yes, okay.

20          TRISTA:  Okay.

21          GAS CONTROL OPERATOR:  Uh-huh.

22          TRISTA:  All right.

23          GAS CONTROL OPERATOR:  All righty.  Oh, I did send an e-  
24 page.  And you're on the list.  Did you not receive that?

25          TRISTA:  I was in the other room.  So --

1           GAS CONTROL OPERATOR: Oh, okay. That's fine.

2           TRISTA: Let me -- I'll tell you what. I'll check and  
3 if I didn't get it, I'll send you an e-mail.

4           GAS CONTROL OPERATOR: We'll talk about it later.

5           TRISTA: Yeah.

6           GAS CONTROL OPERATOR: All right. Bye-bye.

7           TRISTA: Thank you. Bye-bye.

8                               \* \* \*

9           (Start time: 7:08:28 p.m.)

10           UNIDENTIFIED SPEAKER: This is the weather guy next  
11 door. Hey, man, I don't mean to bother you guys. You guys are  
12 probably busy, but do you know that big fire going on in San Bruno  
13 right now?

14                               \* \* \*

15           (Start time: 7:08:45 p.m.)

16           GAS CONTROL OPERATOR: Gas control, Barry speaking.

17           GARY: Hi, Barry. This Gary (indiscernible), pipeline  
18 engineering.

19           GAS CONTROL OPERATOR: Yeah, hi, Gary.

20           GARY: Hi. There's an indication that this event in San  
21 Bruno is gas.

22           GAS CONTROL OPERATOR: Yes, yes, we believe it's a line  
23 break.

24           GARY: Which line is it?

25           GAS CONTROL OPERATOR: Line 132.

1 GARY: Line 132.

2 GAS CONTROL OPERATOR: Line 132, upstream of Martin,  
3 yeah.

4 GARY: Okay.

5 GAS CONTROL OPERATOR: Yeah, we had a pressure drop from  
6 370 to right now we're showing 50.

7 GARY: Okay. Who is, who is -- who do you have for  
8 pipeline engineering?

9 GAS CONTROL OPERATOR: Pipeline engineering, I'm not  
10 sure if anybody's spoke to the pipeline engineering. Yeah, we've  
11 been trying to get a hold of somebody in pipeline engineering and  
12 we haven't had any luck yet. But we do have an address. It's  
13 like at Skyline and Sneath in San Bruno is approximately where --

14 GARY: Skyline and what?

15 GAS CONTROL OPERATOR: Skyline and Sneath, S N --

16 GARY: Sneath.

17 GAS CONTROL OPERATOR: Yeah, S N E E T H.

18 GARY: S N E T H.

19 GAS CONTROL OPERATOR: E E T H, yeah. So we've got  
20 crews, San Carlos folks are rolling up. We're trying to get some  
21 Milpitas people freed up because we had some problems at Milpitas  
22 Station, too. So we have those folks. San Francisco folks are  
23 there. The OEC has been activated.

24 GARY: Okay.

25 GAS CONTROL OPERATOR: By San Carlos. So that's Dyson's

1 group.

2 GARY: Okay.

3 GAS CONTROL OPERATOR: Anything else I can help you

4 with?

5 GARY: No, just keep me posted if you need engineering

6 support. Okay.

7 GAS CONTROL OPERATOR: We do. Do you happen -- boy.

8 Okay. We'll call you back.

9 GARY: Okay. Call me on my cell phone. Do you have my

10 cell phone?

11 GAS CONTROL OPERATOR: Give it to me right now.

12 GARY: --

13 GAS CONTROL OPERATOR: Uh-huh.

14 GARY: -- --

15 GAS CONTROL OPERATOR: Okay.

16 GARY: -- .

17 GAS CONTROL OPERATOR: . Thanks, Gary.

18 GARY: Okay. Bye.

19 GAS CONTROL OPERATOR: Okay. Bye.

20 \* \* \*

21 (Start time: 7:08:45 p.m.)

22 UNIDENTIFIED SPEAKER: -- line break, huh?

23 GAS CONTROL OPERATOR: (indiscernible).

24 UNIDENTIFIED SPEAKER: Do you know that for sure?

25 GAS CONTROL OPERATOR: (indiscernible).

1 \* \* \*

2 (Start time: 7:08:59 p.m.)

3 UNIDENTIFIED SPEAKER: -- line break on --

4 \* \* \*

5 (Start time: 7:09:06 p.m.)

6 UNIDENTIFIED SPEAKER: How big in diameter is a pipe  
7 like that?

8 GAS CONTROL OPERATOR: (indiscernible).

9 \* \* \*

10 (Start time: 7:09:20 p.m.)

11 UNIDENTIFIED SPEAKER: I was just curious.

12 GAS CONTROL OPERATOR: (indiscernible).

13 UNIDENTIFIED SPEAKER: Well, all right. I'll leave you  
14 guys alone. You're probably -- so you said you lost -- how long  
15 ago did it happen?

16 GAS CONTROL OPERATOR: --

17 UNIDENTIFIED SPEAKER: Okay. All right.

18 \* \* \*

19 (Start time: 7:09:30 p.m.)

20 UNIDENTIFIED SPEAKER: Thanks.

21 GAS CONTROL OPERATOR: (indiscernible).

22 UNIDENTIFIED SPEAKER: All right. Thanks, buddy. Bye.

23 \* \* \*

24 (Start time: 7:10:36 p.m.)

25 (No recorded audio.)

1 \* \* \*

2 (Start time: 7:10:37 p.m.)

3 PG&E TELECOMM: Yeah, gas control. Al Badella (ph.),  
4 PG&E Telecomm.

5 GAS CONTROL OPERATOR: (indiscernible).

6 PG&E TELECOMM: Are you guys watching this fireball  
7 that's burning up in San Bruno?

8 GAS CONTROL OPERATOR: (indiscernible).

9 PG&E TELECOMM: Is this our line?

10 GAS CONTROL OPERATOR: (indiscernible).

11 \* \* \*

12 (Start time: 7:10:45 p.m.)

13 RECORDING: Your call is being forwarded to an automatic  
14 voice message system, is not available.

15 GAS CONTROL OPERATOR: Yeah, Jim, this is gas control.  
16 Give me a call. I need to talk to you some more. Thank you, sir.  
17 Bye.

18 \* \* \*

19 (Start time: 7:11:09 p.m.)

20 UNIDENTIFIED SPEAKER: Yeah, that's what it looks like  
21 here. Are you watching Channel 5?

22 GAS CONTROL OPERATOR: (indiscernible).

23 UNIDENTIFIED SPEAKER: Oh, yeah, if you get a chance and  
24 put that TV on up there, Channel 5's got a great shot of it. It  
25 just looks like a gas line fuel. It just seems to be -- I mean

1 it's been going since 6:15, and it's just a constant roar.

2 GAS CONTROL OPERATOR: (indiscernible).

3 \* \* \*

4 (Start time: 7:11:45 p.m.)

5 UNIDENTIFIED SPEAKER: That's weird, because it's up  
6 around a lot of homes, you know, I didn't know that far up in this  
7 housing area, we had that big of a pipeline running up that  
8 backside.

9 \* \* \*

10 (Start time: 7:11:58 p.m.)

11 UNIDENTIFIED SPEAKER: -- houses. It seems to be on the  
12 backside of a housing track. It looks like there's all homes in  
13 front and this fuel looks like it's on a back street, and it's  
14 been burning but everything else is --

15 \* \* \*

16 (Start time: 7:12:19 p.m.)

17 UNIDENTIFIED SPEAKER: It --

18 GAS CONTROL OPERATOR: (indiscernible).

19 UNIDENTIFIED SPEAKER: Yep. Okay. I was just wondering  
20 if you had it.

21 GAS CONTROL OPERATOR: (indiscernible).

22 UNIDENTIFIED SPEAKER: Okay. Thanks.

23 \* \* \*

24 (Start time: 7:13:04 p.m.)

25 (No recorded audio.)



1 \* \* \*

2 (Start time: 7:13:15 p.m.)

3 (Phone rings.)

4 DAVE: Yeah.

5 GAS CONTROL OPERATOR: Dave, I just want to give you  
6 this -- we got a call. Okay. Kirk Johnson's manning the EOC on  
7 this. They've got reports that there was a plane crash that took  
8 out electric transmission and that's what slammed into the main.  
9 They haven't been able to confirm it, but that's what's coming out  
10 of the electric department.

11 DAVE: Holy -----

12 GAS CONTROL OPERATOR: Yeah. But it looks like the main  
13 for real because that's pressure's dropping way down and  
14 everything else. So it's real. Anyway, I've got all of the  
15 Peninsula people rolling. San Francisco people are rolling. So  
16 there's going to be plenty of manpower on their side. So I just  
17 want to give you a heads up that things are going well. Okay. I  
18 haven't been able to get a hold of Phil yet, as far as putting the  
19 gauge on though.

20 DAVE: Well, Oscar said he has one on.

21 GAS CONTROL OPERATOR: Okay. He just gave me one at  
22 358.

23 DAVE: Give him a call and see what the pressure at  
24 Milpitas is.

25 GAS CONTROL OPERATOR: Okay. Will do.

1           DAVE: I'm guessing there's got to be some valves  
2 between Milpitas and Martin Station that division will be  
3 operating.

4           GAS CONTROL OPERATOR: Right. I'm going to pull the map  
5 now. You've got it. Okay.

6           DAVE: Okay.

7           GAS CONTROL OPERATOR: Okay. All right.

8           DAVE: Thanks.

9           GAS CONTROL OPERATOR: Bye.

10          DAVE: Bye.

11                           \* \* \*

12           (Start time: 7:13:47 p.m.)

13          MR. BRENNER: Joaquin, Joe Brenner.

14          GAS CONTROL OPERATOR: (indiscernible).

15          MR. BRENNER: Hey, you got anything going on in San  
16 Bruno? You see the pictures of the fire.

17          GAS CONTROL OPERATOR: (indiscernible).

18                           \* \* \*

19           (Start time: 7:14:10 p.m.)

20           (No recorded audio.)

21                           \* \* \*

22           (Start time: 7:14:22 p.m.)

23          UNIDENTIFIED SPEAKER: Are we opening up the restoration  
24 center or any --

25                           \* \* \*

1 (Start time: 7:14:33 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Barry speaking.

3 MR. ZUDU: Yes, I was trying to get a hold of Larry.

4 This is James Zudu (ph.) (indiscernible) call.

5 GAS CONTROL OPERATOR: Yeah, hey, James. You can talk  
6 to me. What's up?

7 MR. ZUDU: Larry was trying to get a hold of me.

8 GAS CONTROL OPERATOR: Okay. Well, you've heard about  
9 what's happening in San Bruno?

10 MR. ZUDU: Yeah. He had some updates.

11 GAS CONTROL OPERATOR: Okay.

12 MR. ZUDU: He was just going to let me know what's going  
13 on.

14 GAS CONTROL OPERATOR: Okay. Hang on a second.

15 MR. ZUDU: Okay.

16 (On hold.)

17 \* \* \*

18 (Start time: 7:14:43 p.m.)

19 UNIDENTIFIED SPEAKER: -- on something.

20 UNIDENTIFIED SPEAKER: (indiscernible).

21 UNIDENTIFIED SPEAKER: Yeah. Okay. Cool.

22 \* \* \*

23 (Start time: 7:14:48 p.m.)

24 UNIDENTIFIED SPEAKER: Well, we'll be available  
25 depending on what happens, who gets things set up here.

1 \* \* \*

2 (Start time: 7:15:07 p.m.)

3 GAS CONTROL OPERATOR: Jim.

4 JIM: Yeah, Larry.

5                   GAS CONTROL OPERATOR:   Yeah, okay.   Kirk Johnson's  
6   heading to the OEC, okay.   He is saying that the electric  
7   department was given a notification that an airplane struck the  
8   transmission line and then hit, then went down to the ground and  
9   hit the main.   I don't know if they've confirmed it or not but I  
10  wanted to pass that on to you.

11 JIM: Okay.

12                   GAS CONTROL OPERATOR: All right. But the fire is so  
13 big I guess they can't determine anything right now. Anyway, I've  
14 got everybody in the world manpower-wise is heading there. Okay.  
15 All right. Just to let you know, everything's been done that can  
16 possibly be done as far as getting something going.

17 JIM: Okay.

18           GAS CONTROL OPERATOR: Okay. So the next -- the closest  
19    thing I've got, it's at Skyline and San Bruno.

20 JIM: Right.

21 GAS CONTROL OPERATOR: Okay.

22 JIM: Again, that's what they were reporting on the --

23                   GAS CONTROL OPERATOR:   Okay.   So if you want to go  
24   ahead, I guess we can always back off, but if you want to go  
25   ahead.

1 JIM: Okay.

2 GAS CONTROL OPERATOR: You've probably already done it  
3 but --

4 JIM: I haven't done any notification yet. I mean we  
5 have a little bit of time but out of courtesy, I probably should  
6 get a hold of them and let them know --

7 GAS CONTROL OPERATOR: Right.

8 JIM: -- this is underway. The problem is, I can't tell  
9 if they were involved or not yet.

10 GAS CONTROL OPERATOR: Well, right, and I agree with  
11 you, but going by what I'm seeing, you know, with all my trends  
12 and everything else, I'd say we are but --

13 JIM: There's something. We're contributing to it.

14 GAS CONTROL OPERATOR: Right. Well, what I'm afraid of  
15 is Sullivan coming around. Like I said, I have two feeds going to  
16 San Francisco. Sullivan's fill has increased by triple. So I  
17 feel like we're feeding it back the other way probably.

18 JIM: True.

19 GAS CONTROL OPERATOR: Yeah.

20 JIM: Right.

21 GAS CONTROL OPERATOR: We're helping supporting it.

22 JIM: Okay.

23 GAS CONTROL OPERATOR: All right, sir.

24 JIM: All right. Thank you.

25 GAS CONTROL OPERATOR: Thank you.

1 JIM: Bye.

2 GAS CONTROL OPERATOR: Bye-bye.

3 \* \* \*

4 (Start time: 7:15:11 p.m.)

5 UNIDENTIFIED SPEAKER: I'll be available, too. So --  
6 all right. Thanks.

7 \* \* \*

8 (Start time: 7:16:57 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Cinaceris.

10 ANDY: Hey, it's Andy.

11 GAS CONTROL OPERATOR: Okay. I just got off the phone  
12 with Trista. We're going to call Hoganson and open the GRC.

13 ANDY: Okay.

14 GAS CONTROL OPERATOR 1: Hoganson's aware of that.

15 GAS CONTROL OPERATOR: He's aware of it?

16 GAS CONTROL OPERATOR 1: Yes.

17 GAS CONTROL OPERATOR: And he's opening the GRC.

18 GAS CONTROL OPERATOR 1: I don't know. Kirk Johnson  
19 called. He's opening up the EOC.

20 GAS CONTROL OPERATOR: Uh-huh.

21 GAS CONTROL OPERATOR 1: And he's sending his key folks  
22 to the OEC in San Carlos.

23 GAS CONTROL OPERATOR: Okay.

24 GAS CONTROL OPERATOR 1: He told me that Todd Hoganson  
25 is aware of it. He made notification to him.

1           GAS CONTROL OPERATOR: Uh-huh.

2           ANDY: He got this through Kelly.

3           GAS CONTROL OPERATOR 1: He got this through Kelly.

4   Drew Kelly's the engineer.

5           GAS CONTROL OPERATOR: Yeah.

6           GAS CONTROL OPERATOR 1: He got word from the electric

7   department --

8           GAS CONTROL OPERATOR: Uh-huh.

9           GAS CONTROL OPERATOR 1: -- that it is a plane crash and

10   they hit an electric wire and then crashed into a gas transmission

11   line.

12           GAS CONTROL OPERATOR: Well, it could be. We don't

13   know. We don't know.

14           GAS CONTROL OPERATOR 1: That's what the electric

15   department is telling --

16           GAS CONTROL OPERATOR: Yeah.

17           GAS CONTROL OPERATOR 1: -- PG&E.

18           GAS CONTROL OPERATOR: Well, we just don't know yet.

19   Okay. All right. Anything else?

20           UNIDENTIFIED SPEAKER: (indiscernible).

21           GAS CONTROL OPERATOR: Okay.

22           UNIDENTIFIED SPEAKER: (indiscernible).

23           GAS CONTROL OPERATOR: Okay.

24           UNIDENTIFIED SPEAKER: San Francisco is rolling.

25           GAS CONTROL OPERATOR: Okay.

1 UNIDENTIFIED SPEAKER: Call (indiscernible) at dispatch  
2 and make sure he --

3 \* \* \*

4 (Start time: 7:17:59 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Joaquin.

6 JACK: This is Jack. I'm hearing on the radio about a  
7 huge fire in San Bruno. People are saying it's natural gas. Is  
8 that us?

9 \* \* \*

10 (Start time: 7:18:05 p.m.)

11 GAS CONTROL OPERATOR: Yeah, yeah, I know.

12 GAS CONTROL OPERATOR 1: (indiscernible).

13 GAS CONTROL OPERATOR: Yeah, north and south. I can see  
14 that.

15 GAS CONTROL OPERATOR 1: I've got San Francisco checking  
16 pressures (indiscernible).

17 GAS CONTROL OPERATOR: Okay. The system looks pretty  
18 stable right now.

19 GAS CONTROL OPERATOR 1: (indiscernible).

20 GAS CONTROL OPERATOR: Yeah.

21 UNIDENTIFIED SPEAKER: Mark.

22 GAS CONTROL OPERATOR: Yes.

23 UNIDENTIFIED SPEAKER: It sounds like there's two events  
24 going on. Has Drew Kelly reported anything out in the field? Has  
25 he had any sort of sense of what's happening?



1           GAS CONTROL OPERATOR: No. The person who's at the site  
2 is John Corona out of Peninsula, and he reports that he can't get  
3 close enough to the actual site because the fire's so large.

4           UNIDENTIFIED SPEAKER: Yeah, right, right.

5           GAS CONTROL OPERATOR: Okay. And earlier when we spoke,  
6 I was misinformed and I misinformed you. The line break is south  
7 of Martin. It's at the high pressure side of Martin.

8           UNIDENTIFIED SPEAKER: Oh, it is.

9           GAS CONTROL OPERATOR: Yes.

10          UNIDENTIFIED SPEAKER: (indiscernible).

11          GAS CONTROL OPERATOR: Yeah. And that's bad news.

12          UNIDENTIFIED SPEAKER: All right. Well, all right.

13 We're starting to assemble and that's what we need to do.

14          GAS CONTROL OPERATOR: Yeah, I've got Kazmerski (ph.).

15 He called in and he is going to check in with Martinez and Boyd  
16 and see if he can help them get Milpitas back -- data back.

17          UNIDENTIFIED SPEAKER: Okay.

18          GAS CONTROL OPERATOR: All right. So we can get that  
19 back to normal. And I'm going to have Sean come back at this  
20 point. I discussed that with Trista. She thought it was a good  
21 call.

22          UNIDENTIFIED SPEAKER: Okay. Good.

23          GAS CONTROL OPERATOR: All right.

24          UNIDENTIFIED SPEAKER: Let's do it. Okay. I'm heading  
25 in.

1           GAS CONTROL OPERATOR:  You're heading in.  Okay.  See  
2  you in a bit.

3           UNIDENTIFIED SPEAKER:  All right.

4           GAS CONTROL OPERATOR:  Bye.

5                               \* \* \*

6           (Start time:  7:18:58 p.m.)

7           (No recorded audio.)

8                               \* \* \*

9           (Start time:  7:19:24 p.m.)

10          UNIDENTIFIED SPEAKER:  You've got people moving into  
11 (indiscernible) then.

12                               \* \* \*

13          (Start time:  7:19:30 p.m.)

14          GAS CONTROL OPERATOR:  Gas control, Larry.

15          KEITH:  Hey, Larry, you guys are still there?

16          GAS CONTROL OPERATOR:  We're not going anywhere, hon.

17  There's been a tremendous explosion at the San Bruno.  People  
18  killed.  It's unbelievable.  Fire shoots on everything.  It looks  
19  like 132 broke between Lameda Park and San Martin Station.

20          KEITH:  Oh, my God.

21          GAS CONTROL OPERATOR:  Yeah, and it's -- and the line --  
22  yeah.  The line was over -- it's a mess.

23          KEITH:  Oh, Larry.

24          GAS CONTROL OPERATOR:  We're going to be here a while.  
25  You might want to stay there, if you want to stay because I think

1 he'll approve it. You might want to stay there in case we  
2 transfer this over later tonight, there's an extra body. I don't  
3 know. Run it by Sean but I wouldn't leave.

4 KEITH: Well, I will after -- yeah, okay.

5 GAS CONTROL OPERATOR: But it's not good right now. I'm  
6 sitting at 60 --

7 KEITH: (indiscernible).

8 GAS CONTROL OPERATOR: I'm sitting at 60 pounds at  
9 Martin.

10 KEITH: (indiscernible).

11 GAS CONTROL OPERATOR: And I'm at 235 at Lameda. So you  
12 know it's going down and feeding it, and 360 out of Milpitas. I'm  
13 down --

14 KEITH: Son of a bitch.

15 GAS CONTROL OPERATOR: I'm down at 235 of Lameda and  
16 Martin's at 50, and would you believe Sullivan Station's flowing  
17 at 6 million.

18 KEITH: And what blew?

19 GAS CONTROL OPERATOR: 132.

20 KEITH: Oh, (indiscernible) me.

21 GAS CONTROL OPERATOR: yeah.

22 KEITH: Oh, my God.

23 GAS CONTROL OPERATOR: Okay.

24 KEITH: All righty. Well, I'll --

25 GAS CONTROL OPERATOR: It's San Bruno and Skyline.

1 KEITH: Oh,----- . Okay. Later.

2 GAS CONTROL OPERATOR: All right. Bye.

3 KEITH: Bye.

4 (Phone rings.)

5 GAS CONTROL OPERATOR: Gas control, you have Larry.

6 MR. KELLY: Larry, this is Drew Kelly.

7 GAS CONTROL OPERATOR: Yes, sir.

8 MR. KELLY: Do you have any information regarding the

9 Martin Station (indiscernible)?

10 GAS CONTROL OPERATOR: Okay. What we've got is, okay,

11 I'll give you as much as I've got, okay. 132 appears ripped in

12 two. Okay. I'm feeding out of Milpitas at 360 pounds. At Lameda

13 Park, between Lameda Park and Martin, I'm down to 234. Okay. On

14 the other side, the feed coming into San Francisco on the Sullivan

15 side is flowing at 6 million when it normally flows maybe 2. So

16 it looks like I'm feeding back the other way to it, too. So

17 there's been an explosion --

18 MR. KELLY: Sullivan Station, you're --

19 GAS CONTROL OPERATOR: Okay. Sullivan Station's on the

20 opposite. That's coming in on 109, and basically I feed San

21 Francisco two ways, coming up 109 around and 132 to 101. Okay.

22 So Sullivan's flow has increased by triple, all right, since this

23 has happened. My 132 pressure has dropped down to where I'm only

24 at 50 pounds at Martin Station.

25 MR. KELLY: Okay.

1           GAS CONTROL OPERATOR: At Lameda, it's like 8, 9, 10  
2 miles south of that, I'm only at 234 when I normally should be  
3 running about 340.

4           MR. KELLY: Okay.

5           GAS CONTROL OPERATOR: Okay. So unfortunately, I've got  
6 everybody in the world rolling in Peninsula. Okay. San Francisco  
7 has been alerted. They've got a couple of servicemen going out to  
8 check pressures in the town to make sure we're not losing anything  
9 on the south San Francisco side. Oscar will be heading up to  
10 Martin Station as soon as he can get free from Milpitas. That  
11 genius block failed at Milpitas, the replacement, this afternoon,  
12 and we are totally blind in Milpitas from about 4:00 on. So it's  
13 a mess.

14          MR. KELLY: Was there an overpressure?

15          GAS CONTROL OPERATOR: Yes, all the way up the Peninsula  
16 by about 12 pounds above MOP. When the genius block failed, the  
17 bypass opened.

18          MR. KELLY: Okay. I am in the office.

19          GAS CONTROL OPERATOR: Okay.

20          MR. KELLY: I'll be the responsible pipeline engineer on  
21 this.

22          GAS CONTROL OPERATOR: You've got it, Drew.

23          MR. KELLY: I'll be your contact person.

24          GAS CONTROL OPERATOR: Okay.

25          MR. KELLY: And my usual phone number --

1           GAS CONTROL OPERATOR: Okay. Let me have it, will you?  
2   Drew, just so I have them.  
3           MR. KELLY: Of course.       --  
4           GAS CONTROL OPERATOR:       --  
5           MR. KELLY: --       --  
6           GAS CONTROL OPERATOR: --       --  
7           MR. KELLY: --       --  
8           GAS CONTROL OPERATOR: I'm sorry.  
9           MR. KELLY: --       .  
10          GAS CONTROL OPERATOR: Okay. That's your cell or cell?  
11          MR. KELLY: That's the cell phone.  
12          GAS CONTROL OPERATOR: Okay. Drew, just to let you  
13 know, go ahead please. Go ahead.  
14          MR. KELLY: I'm also going to give you a secondary  
15 number.  
16          GAS CONTROL OPERATOR: Please. Please do.  
17          MR. KELLY: Area code       --  
18          GAS CONTROL OPERATOR:       --  
19          MR. KELLY: --       --  
20          GAS CONTROL OPERATOR: --       --  
21          MR. KELLY: --       .  
22          GAS CONTROL OPERATOR: --       .  
23          MR. KELLY: That's correct.  
24          GAS CONTROL OPERATOR: Okay, Drew.  
25          MR. KELLY: Have you been in contact with Brian, Brian

1 McCoy or not?

2 GAS CONTROL OPERATOR: I personally haven't called him.  
3 I don't think -- Hoganson is opening up. Kirk Johnson is running  
4 the EOC. I don't know if Brian's been notified or not. I will  
5 try to get him.

6 MR. KELLY: You know what? I just left a message there.  
7 I (indiscernible), okay.

8 GAS CONTROL OPERATOR: Okay.

9 MR. KELLY: And I'll (indiscernible).

10 GAS CONTROL OPERATOR: Okay. Let me give you a rumor  
11 though that's going around, Drew. From the electric department,  
12 they're saying that a plane hit their transmission line and  
13 crashed, and that's what smashed into our transmission line. So a  
14 plane hit an overhead electric transmission, went down, and  
15 crashed and the same crash that took out our main. Don't know  
16 that for a fact, but that's what the electric department is  
17 saying.

18 MR. KELLY: Okay. Thank you for that.

19 GAS CONTROL OPERATOR: Okay. All right. Okay, Drew.  
20 Anyway, any information, we're here obviously all night. Call the  
21 same number, and if I hear anything different, I'll get a hold of  
22 you, okay.

23 MR. KELLY: Okay. Thank you.

24 GAS CONTROL OPERATOR: And, Drew, once again, because  
25 all the acronyms and whatever, what are you opening up there?

1 MR. KELLY: I'm opening up nothing.

2 GAS CONTROL OPERATOR: Nothing. You're just here.

3 Okay, Drew.

4 MR. KELLY: I'm the pipeline engineer.

5 GAS CONTROL OPERATOR: You've got it.

6 MR. KELLY: I'm (indiscernible).

7 GAS CONTROL OPERATOR: Sure.

8 MR. KELLY: (indiscernible) will probably be opening  
9 something up, and I'll be supporting them.

10 GAS CONTROL OPERATOR: You got it. Sounds good, Drew.

11 MR. KELLY: Thank you.

12 GAS CONTROL OPERATOR: Thank you very much, Drew. Bye.

13 \* \* \*

14 (Start time: 7:19:42 p.m.)

15 GAS CONTROL OPERATOR: Gas control, Cinaceris.

16 MARK: Mark, this is Mark again.

17 GAS CONTROL OPERATOR: Yes.

18 MARK: I spoke with Oscar. I spoke with John. John  
19 Grapetti is at the site, too.

20 GAS CONTROL OPERATOR: Okay.

21 MARK: They are -- they walked the entire station. They  
22 disconnected (indiscernible) and they're walking the entire  
23 station (indiscernible).

24 GAS CONTROL OPERATOR: Yes.

25 MARK: They said that for the time being, they don't



1 need my help. So (indiscernible) I'm coming back. You can my  
2 cell and I'll go out.

3 GAS CONTROL OPERATOR: What's your cell, sir?

4 MARK: --

5 GAS CONTROL OPERATOR: Uh-huh.

6 MARK: -- -- no, --

7 GAS CONTROL OPERATOR: Uh-huh.

8 MARK: -- . (indiscernible) --

9 GAS CONTROL OPERATOR: .

10 MARK: Yeah, if (indisc rnable).

11 GAS CONTROL OPERATOR: Yeah.

12 MARK: Or if you see they're struggling and not making  
13 much progress.

14 GAS CONTROL OPERATOR: Well, you know, what? They've  
15 been struggling with it since about 5:00. It's 7:20 now. Why  
16 don't you just come on out.

17 MARK: Give it another half an hour. If you don't see  
18 any progress, call me.

19 GAS CONTROL OPERATOR: Okay.

20 MARK: You know anything more about that explosion?

21 GAS CONTROL OPERATOR: No. All I know is that I think  
22 it's on my line 132 transmission line.

23 MARK: That's what I figured.

24 GAS CONTROL OPERATOR: It's on the south side of Martin  
25 Station. So it's on the pipeline that was overpressured.

1 MARK: Where did they overpressure from?

2 GAS CONTROL OPERATOR: From Milpitas.

3 \* \* \*

4 (Start time: 7:19:43 p.m.)

5 UNIDENTIFIED SPEAKER: To just let you know, just call  
6 my cell. I'll have it on all the time if something comes up and  
7 I'll -- we called Trista and it looks like that. Thanks.

8 \* \* \*

9 (Start time: 7:20:58 p.m.)

10 GAS CONTROL OPERATOR: (indiscernible).

11 MR. SALIS: Hello. This is Ed Salis (ph.).

12 GAS CONTROL OPERATOR: (indiscernible).

13 MR. SALIS: Do you have any (indiscernible) for the San  
14 Bruno situation?

15 \* \* \*

16 (Start time: 7:21:24 p.m.)

17 UNIDENTIFIED SPEAKER: -- pressure there?

18 GAS CONTROL OPERATOR: In the 390s.

19 UNIDENTIFIED SPEAKER: And the MOPs.

20 GAS CONTROL OPERATOR: The line 109 MOP is 375. The  
21 others are 400 but when they're connected to 109, it's 375, and  
22 they are connected to 109.

23 UNIDENTIFIED SPEAKER: If that's the case  
24 (indiscernible).

25 GAS CONTROL OPERATOR: I know. I know. So there's also

1 some, there's some reports of a gas station blowing up and there's  
2 reports of an airplane crashing onto it, and so --

3 UNIDENTIFIED SPEAKER: That's what I've heard.

4 GAS CONTROL OPERATOR: There's just too many rumors at  
5 this point for me to speculate.

6 UNIDENTIFIED SPEAKER: All right. Do me a favor? Call  
7 me once in a while and let me know what's going on.

8 GAS CONTROL OPERATOR: Hey, if I can work it in, I will.  
9 You know I will.

10 UNIDENTIFIED SPEAKER: Yeah, yeah.

11 GAS CONTROL OPERATOR: All right. Bye-bye.

12 UNIDENTIFIED SPEAKER: Thank you.

13 \* \* \*

14 (Start time: 7:21:37 p.m.)

15 GAS CONTROL OPERATOR: Gas control, Valenti.

16 MR. JONES: Hey, Valenti. Don Jones.

17 GAS CONTROL OPERATOR: Hey, Don, how you doing?

18 MR. JONES: Hey, do you have an emergency in San Bruno?

19 GAS CONTROL OPERATOR: Oh, boy, do we ever.

20 MR. JONES: Is that us?

21 GAS CONTROL OPERATOR: It looks like, it looks like it.  
22 We're trying to get a confirmation. We're getting all kinds of  
23 news. We're getting news that it's a plane crash, that hit the  
24 transmission line, but that's not confirmed. We're not sure  
25 what's going on.

1 MR. JONES: Are you watching TV?

2 GAS CONTROL OPERATOR: No, no, we don't have TV. We've  
3 got all kinds of emergency command centers open up though, Don,  
4 and what have you heard? Is the news saying anything about it?

5 MR. JONES: (indiscernible).

6 GAS CONTROL OPERATOR: Yeah, they said it's like  
7 shooting 200 feet in the air. Our crews can't even get close to  
8 it. They've got the whole area blocked off. Right now we're  
9 losing pressure like crazy down in San Francisco, Martin Station  
10 and Lameda Park --

11 MR. JONES: (indiscernible) gas --

12 GAS CONTROL OPERATOR: Yeah, yeah.

13 MR. JONES: Okay. Well, I guess San Bruno, that's  
14 (indiscernible).

15 GAS CONTROL OPERATOR: Chuck Martinez is the supervisor  
16 and he's got crews rolling.

17 MR. JONES: Okay. I'll Corona and see what he says.

18 GAS CONTROL OPERATOR: Oh, yeah. You know, we actually  
19 talked to him and John, he's the one who's -- who can't get too  
20 close to it because the fire's that big. He can't even tell --

21 MR. JONES: (indiscernible) yeah.

22 GAS CONTROL OPERATOR: Yeah. He's trying to get closer  
23 to it and get more info for us but he hasn't called back yet.

24 MR. JONES: This is big.

25 GAS CONTROL OPERATOR: Yeah, this is big, dude. This is

1 huge.

2 MR. JONES: Okay.

3 GAS CONTROL OPERATOR: Okay, man. I'll talk to you  
4 later, Don.

5 MR. JONES: Hang in there.

6 GAS CONTROL OPERATOR: Okay. Thanks.

7 \* \* \*

8 (Start time: 7:21:48 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 UNIDENTIFIED SPEAKER: (indiscernible).

11 GAS CONTROL OPERATOR: Yeah. Who's this?

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 GAS CONTROL OPERATOR: Yeah, yeah.

14 UNIDENTIFIED SPEAKER: (indiscernible).

15 GAS CONTROL OPERATOR: Yeah, it is. Yes, it is.

16 UNIDENTIFIED SPEAKER: (indiscernible).

17 GAS CONTROL OPERATOR: You know, I'm not 100 percent  
18 sure. It's big though, and it's 375 pounds.

19 UNIDENTIFIED SPEAKER: (indiscernible).

20 GAS CONTROL OPERATOR: Actually I think that stretch  
21 belongs to Milpitas.

22 UNIDENTIFIED SPEAKER: (indiscernible).

23 GAS CONTROL OPERATOR: So we've got the GRC going, the  
24 OEC's going. We've got all these crews from San Carlos rolling  
25 up. The problem is the Milpitas folks are just so short. They've

1 got nothing.

2 UNIDENTIFIED SPEAKER: (indiscernible).

3 GAS CONTROL OPERATOR: Yeah. Okay.

4 UNIDENTIFIED SPEAKER: Okay, Barry. Thanks.

5 GAS CONTROL OPERATOR: Talk to you later.

6 \* \* \*

7 (Start time: 7:22:22 p.m.)

8 GAS CONTROL OPERATOR: Yeah, can you --

9 \* \* \*

10 (Start time: 7:22:25 p.m.)

11 (Phone rings.)

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 GAS CONTROL OPERATOR: Come on back.

14 UNIDENTIFIED SPEAKER: Come back there?

15 GAS CONTROL OPERATOR: Yeah, come back to San Francisco,  
16 and we'll continue tonight from here and open it in the morning.

17 UNIDENTIFIED SPEAKER: Okay.

18 GAS CONTROL OPERATOR: All right. See you soon.

19 UNIDENTIFIED SPEAKER: Bye.

20 GAS CONTROL OPERATOR: Bye.

21 \* \* \*

22 (Start time: 7:22:28 p.m.)

23 UNIDENTIFIED SPEAKER: Okay. Thank you, sir. Bye-bye.

24 \* \* \*

25 (Start time: 7:23:44 p.m.)

1           GAS CONTROL OPERATOR: Gas control, Cinaceris.

2           MR. THOMAS: Mr. Cinaceris, this is Thomas calling. How  
3 are you?

4           GAS CONTROL OPERATOR: Thomas. Mike Thomas.

5           MR. THOMAS: Yes, yes.

6           GAS CONTROL OPERATOR: Yes. Very busy as you might well  
7 imagine.

8           MR. THOMAS: Listen, I don't want to get in the way of  
9 everything.

10          GAS CONTROL OPERATOR: No.

11          MR. THOMAS: I did get in the way and call John Gillio  
12 (ph.).

13          GAS CONTROL OPERATOR: Okay.

14          MR. THOMAS: And he needs Wyman or Keith or one of the  
15 shareholders to order the GRC open. I've already talked to Lang.

16          GAS CONTROL OPERATOR: Uh-huh.

17          MR. THOMAS: Have you already done all that?

18          GAS CONTROL OPERATOR: No. We -- we've talked -- I know  
19 that Todd Hoganson has been spoken to by Kirk Johnson.

20          MR. THOMAS: Oh, good.

21          GAS CONTROL OPERATOR: And I don't know that he's  
22 opening it, but I talked to Trista and I'm trying to get off the  
23 phone to call Hoganson to ensure he's opening it.

24          MR. THOMAS: I will let you do it. It sounds like it's  
25 on the right side. I'll tell Gillio that's an order and if you

1     need me, call my cell phone.

2             GAS CONTROL OPERATOR:   What is it?

3             MR. THOMAS:   Oh,             .

4             GAS CONTROL OPERATOR:   Thank you, sir.

5             MR. THOMAS:   And Lang is your man, but I had to get a

6     hold of him.   He had a blow out (indiscernible).

7             GAS CONTROL OPERATOR:   Okay.

8             MR. THOMAS:   I'll follow up with John.

9             GAS CONTROL OPERATOR:   Thanks.

10            MR. THOMAS:   Okay.

11            GAS CONTROL OPERATOR:   Bye.

12                                       \* \* \*

13            (Start time:   7:25:35 p.m.)

14            GAS CONTROL OPERATOR:   Gas control, Larry.

15            DISPATCH:   Hey, Larry, this is Sal, Concord dispatch.

16            GAS CONTROL OPERATOR:   Yes, sir.

17            DISPATCH:   I've got a call from John Corona.   He's the

18     superintendent of San Francisco --

19            GAS CONTROL OPERATOR:   Right, right.

20            DISPATCH:   -- at the fire.   He's reporting that it is

21     gas involved, and it is reportable.

22            GAS CONTROL OPERATOR:   Oh, of course.

23            DISPATCH:   Yeah.

24            GAS CONTROL OPERATOR:   No, I'm saying -- no, no, I

25     understand that.   John Corona is confirming it is gas.



1           DISPATCH: Gas involved and it is a reportable.

2           GAS CONTROL OPERATOR: Okay. So as far as I know, if

3 you want feedback, you can tell him it's line 132 transmission.

4 Okay. And that was a 400 pound system that went out, that broke.

5 Okay. And if you want to call him back and let him know that.

6 Okay. So do you have a site specific location?

7           DISPATCH: Not at this time.

8           GAS CONTROL OPERATOR: Okay. But John said gas is

9 involved. That's all I need to know. I appreciate it. And your

10 first name again?

11          DISPATCH: My name's Sal.

12          GAS CONTROL OPERATOR: Sal.

13          DISPATCH: Sal, Concord dispatch.

14          GAS CONTROL OPERATOR: You've got it, Sal. And 19:26

15 hours. Thank you, Sal, very much.

16          DISPATCH: Bye.

17          GAS CONTROL OPERATOR: Bye.

18          (Busy signal.)

19                           \* \* \*

20          (Start time: 7:25:41 p.m.)

21          GAS CONTROL OPERATOR: Also, Andy's coming in.

22          (PHONE RINGS.)

23          RECORDING: Your call has been forwarded to an automated

24 voice messaging system.

25          MR. HOGANSON: Todd Hoganson.

1           RECORDING: Is not available. At the tone, please  
2 record your message. When you've finished recording, you may hang  
3 up or press 1 for more options. To send a fax, press 4 now. To  
4 leave a callback number, press 5.

5           GAS CONTROL OPERATOR: Hello, Mr. Hoganson. This is  
6 Mark Cinaceris from system gas control. I just got off the phone  
7 with Trista Brikavitz (ph.) a few moments ago, and we're calling  
8 to verify that you're opening the GRC in relationship to the -- or  
9 in relation to the gas incident up in San Bruno at Sneath and  
10 Skyline. I'm sure you're very busy. So -- but if you could give  
11 us a communication that it's opening, and the contact numbers and  
12 who it will be staffed with as soon as you know, we'd be very  
13 appreciative. So please call us back with that information as  
14 soon as you have it. Thank you very much, sir. Bye-bye.

15   \* \* \*

16           (Start time: 7:25:41 p.m.)

17           GAS CONTROL OPERATOR: Gas control, Valenti.

18           MR. BOYD: Hey, Michael. This is David Boyd.

19           GAS CONTROL OPERATOR: Hi, David, how you doing, buddy?

20           MR. BOYD: Good. How are you?

21           GAS CONTROL OPERATOR: Oh, man. Not good, sir.

22           MR. BOYD: (indiscernible).

23           GAS CONTROL OPERATOR: Okay.

24           MR. BOYD: (indiscernible).

25           GAS CONTROL OPERATOR: I don't think you do because

1 we've talked to Chuck Martinez and he's got crews en route to  
2 Wagner. Let me confirm. Everyone's on the phone non-stop and so  
3 we're trying -- so hang on one second.

4 Larry, did Barry confirm that Chuck Martinez had his own  
5 people going to Martin?

6 GAS CONTROL OPERATOR 1: I didn't talk to Chuck.

7 GAS CONTROL OPERATOR: Okay. Did Mark -- did you see  
8 anything on the news? They're coming off with all kind of  
9 different rumors. Dave?

10 MR. BOYD: Oh, I'm sorry. I thought you were talking to  
11 somebody else.

12 GAS CONTROL OPERATOR: Oh, I'm sorry. Have you got it  
13 on the news? Any update on the TV because we're hearing all kinds  
14 of weird rumors.

15 MR. BOYD: No. All I know is what Larry told me just a  
16 little bit ago.

17 GAS CONTROL OPERATOR: Okay.

18 MR. BOYD: (indiscernible) had the news on  
19 (indiscernible) --

20 GAS CONTROL OPERATOR: Yeah.

21 MR. BOYD: -- and all that was said was basically they  
22 confirmed that line 132 broke.

23 \* \* \*

24 (Start time: 7:25:55 p.m.)

25 GAS CONTROL OPERATOR: Gas control, Barry speaking.

1           MR. BOWERS: Yeah, hey, Barry. This is Chris Bowers,  
2 the gas on-call in San Carlos.

3           GAS CONTROL OPERATOR: Yeah, hey, Chris.

4           MR. BOWERS: I just wanted to touch base with you just  
5 to make sure you've got my numbers and everything.

6           GAS CONTROL OPERATOR: Yeah, let me confirm those with  
7 you. I've got you as                   .

8           MR. BOWERS: Yeah, that's the best one.

9           GAS CONTROL OPERATOR: Okay. That's the best one. Good  
10 deal. So where -- what's happening, Chris? What are you doing?

11          MR. BOWERS: Well, we're mobilizing. We've got  
12 literally everybody and their mother, trying to get to that -- get  
13 down there. We've got the T&R guy, the valving guy's there.  
14 They're the ones that are going to valve this thing down.

15          GAS CONTROL OPERATOR: Right.

16          MR. BOWERS: And we'll take it from there. So what I  
17 need to know is if we need to lower pressure up there --

18          GAS CONTROL OPERATOR: Yes.

19          MR. BOWERS: -- do we do that through you guys or do we  
20 do that through like the gas cap?

21          GAS CONTROL OPERATOR: It's preferable, of course, to  
22 lose as few customers as you possibly can which would mean that  
23 you guys would do the valving. I mean we could, we could take out  
24 some of the major feeds and lose a whole lot of customers.

25          MR. BOWERS: Sure. Sure.

1                   GAS CONTROL OPERATOR: So it's preferable if the folks  
2 in the field can --

3                   MR. BOWERS: Well, I'm sure they're going to try to  
4 bypass something, you know, at least a mile or so --

5                   GAS CONTROL OPERATOR: Yeah.

6                   MR. BOWERS: -- on either end but okay. Okay. All  
7 right, Barry. I just wanted to touch base with you and let you  
8 know what we're doing. What about the media person? Who is that  
9 and who are they contacting?

10                  GAS CONTROL OPERATOR: Okay. The media folks, I called  
11 the media rep, it's like a 24 hour number we call.

12                  MR. BOWERS: Yeah.

13                  GAS CONTROL OPERATOR: I just asked them, I said are you  
14 aware and they said, yes, yes, they are and basically I didn't get  
15 a name of who the representative is.

16                  MR. BOWERS: Okay. Do you have -- okay. So we don't  
17 know who that is yet.

18                  GAS CONTROL OPERATOR: I could get that for you.

19                  MR. BOWERS: Yeah, if you could. That way if somebody  
20 asks us, we have a number available to give to them.

21                  GAS CONTROL OPERATOR: Okay. Chris, I'll call you right  
22 back, all right.

23                  MR. BOWERS: Okay. Thank you very much.

24                  GAS CONTROL OPERATOR: Bye.

25                  MR. BOWERS: Bye.

1 \* \* \*

2 (Start time: 7:26:29 p.m.)

3 UNIDENTIFIED SPEAKER: -- call over here. I just walked  
4 in and heard the phone ringing and was wondering if you're  
5 calling.

6 GAS CONTROL OPERATOR: (indiscernible).

7 UNIDENTIFIED SPEAKER: You are?

8 GAS CONTROL OPERATOR: (indiscernible).

9 UNIDENTIFIED SPEAKER: What part?

10 GAS CONTROL OPERATOR: (indiscernible).

11 UNIDENTIFIED SPEAKER: So that means I shut down or shut  
12 -- bring them on or what?

13 GAS CONTROL OPERATOR: (indiscernible).

14 UNIDENTIFIED SPEAKER: Yeah.

15 GAS CONTROL OPERATOR: (indiscernible).

16 UNIDENTIFIED SPEAKER: But how does that affect --

17 \* \* \*

18 (Start time: 7:26:59 p.m.)

19 (Phone rings.)

20 JIM: Jim.

21 GAS CONTROL OPERATOR: Yeah, Jim, this is Larry. I've  
22 got the superintendent of San Francisco, John Corona, has  
23 confirmed that gas is involved on this. It's been confirmed.

24 JIM: Okay.

25 GAS CONTROL OPERATOR: That's -- I know it's a given,

1 but it's been physically confirmed by the superintendent, okay.

2 JIM: Okay.

3 GAS CONTROL OPERATOR: Best location --

4 JIM: (indiscernible).

5 GAS CONTROL OPERATOR: Best location, Skyline and San

6 Bruno.

7 JIM: Okay.

8 GAS CONTROL OPERATOR: Right now. Right now.

9 JIM: Right.

10 GAS CONTROL OPERATOR: Okay, sir.

11 JIM: We'll get it started.

12 GAS CONTROL OPERATOR: All right then. I'll get

13 something going, too. Thank you, sir.

14 JIM: Okay.

15 GAS CONTROL OPERATOR: Bye.

16 JIM: Bye.

17 \* \* \*

18 (Start time: 7:27:04 p.m.)

19 UNIDENTIFIED SPEAKER: I haven't done any math but I

20 would imagine pretty close to, I mean right on, or not right on,

21 but I mean fairly close, without having done the math at all.

22 \* \* \*

23 (Start time: 7:27:23 p.m.)

24 GAS CONTROL OPERATOR: (indiscernible).

25 UNIDENTIFIED SPEAKER: Oh, yeah. Wasn't Art supposed to

1 work tonight or is he running late or --

2 GAS CONTROL OPERATOR: (indiscernible).

3 UNIDENTIFIED SPEAKER: Okay. Real good. Thanks,  
4 Joaquin.

5 \* \* \*

6 (Start time: 7:27:24 p.m.)

7 GAS CONTROL OPERATOR: Right, loud explosion. Electric  
8 department's saying all kinds of weird things. Did you talk to  
9 Chuck Martinez?

10 GAS CONTROL OPERATOR 1: Yes.

11 GAS CONTROL OPERATOR: Okay. Does he have crews going  
12 to Martin? He does, right? So Dave Boyd, he doesn't need to send  
13 Rob Wagner to Martin, does he or would you like him to?

14 GAS CONTROL OPERATOR 1: I don't think so.

15 GAS CONTROL OPERATOR: Okay. Hang on one second?

16 GAS CONTROL OPERATOR 1: Yeah, verify it with Martinez.

17 GAS CONTROL OPERATOR: Yeah, we're going to verify,  
18 check with Chuck, and I'll call you right back. What's your phone  
19 number please?

20 MR. BOYD: --

21 GAS CONTROL OPERATOR: --

22 MR. BOYD: -- .

23 GAS CONTROL OPERATOR: -- . Okay. I'll call you  
24 right back.

25 MR. BOYD: Okay, Mike. Thanks.



1                   GAS CONTROL OPERATOR:   Okay.   Thanks.

2   \* \* \*

3                   (Start time:   7:27:46 p.m.)

4                   GAS CONTROL OPERATOR:   Gas control, you have Larry.

5                   MR. MARTINEZ:   Hey, Larry.   Chuck Martinez out of San  
6   Francisco.

7                   GAS CONTROL OPERATOR:   Yes, sir.   Okay.

8                   MR. MARTINEZ:   Did you guys lower the set point at  
9   Martin Station as low as you can go so that thing will shut in --

10                  GAS CONTROL OPERATOR:   Okay.

11                  MR. MARTINEZ:   -- so when my guys get there, they'll  
12   secure it?

13                  GAS CONTROL OPERATOR:   Okay.   Hold on just a second  
14   please, Chuck.   Hold on.

15                  MR. MARTINEZ:   Yeah.

16                  (On hold.)

17   \* \* \*

18                  (Start time:   7:28:01 p.m.)

19                  (Busy signal.)

20                  (No recorded audio.)

21   \* \* \*

22                  (Start time:   7:28:25 p.m.)

23                  (No recorded audio.)

24   \* \* \*

25                  (Start time:   7:28:27 p.m.)

1           GAS CONTROL OPERATOR:  -- want to confirm.  You want to  
2 close the valve at Martin.  We're going to support from Sullivan  
3 side completely San Francisco.

4           MR. MARTINEZ:  That's correct.

5           GAS CONTROL OPERATOR:  Okay.

6           MR. MARTINEZ:  (indiscernible) out of south yard.

7           GAS CONTROL OPERATOR:  We're still feeding the gas  
8 incident, but what we're doing is isolating it north of Martin  
9 Station.  That will be completely isolated, right?

10          MR. MARTINEZ:  Correct.

11          GAS CONTROL OPERATOR:  Okay.  All right, Chuck.  I'm  
12 going to do that right now.  Okay.

13          MR. MARTINEZ:  All right.  Thank you.

14          GAS CONTROL OPERATOR:  It has been confirmed by John  
15 that obviously gas is involved and we've got everybody in the  
16 world rolling and Peninsula, too, and also got Milpitas heading up  
17 there, too.  Anyway, Chuck, thank you very much.

18          MR. MARTINEZ:  All right.

19          GAS CONTROL OPERATOR:  All right.

20          MR. MARTINEZ:  Bye.

21          GAS CONTROL OPERATOR:  Bye.

22          GAS CONTROL OPERATOR 1:  Wait, wait.  Whoa, whoa.

23          GAS CONTROL OPERATOR:  You there?

24                                   \* \* \*

25          (Start time:  7:28:38 p.m.)

1           MR. BOYD: This is David Boyd with PG&E Gas  
2   Transmission. I'm unable to take your call right now. So if  
3   you'll leave your name and number, I'll call you back as soon as I  
4   can. Thank you.

5           RECORDING: At the tone, please record your message.  
6   When you've finished recording, you may hang up or press 1 for  
7   more options.

8           GAS CONTROL OPERATOR: Hey, I'm calling Dave and letting  
9   him know he doesn't need to send Rob Wagner to Martin because  
10   Chuck has his own crews there, right?

11          GAS CONTROL OPERATOR 1: It sounds like it.

12          GAS CONTROL OPERATOR: And, Larry, you said they're --  
13   Dave?

14          MR. BOYD: Yes.

15          GAS CONTROL OPERATOR: Yeah, hey. Chuck Martinez has  
16   his own crews at Martin right now, and it looks like they're going  
17   to be shutting in Martin Station and backfeeding San Francisco  
18   from Sullivan.

19          MR. BOYD: Okay. What do I need for Rob to do?

20          GAS CONTROL OPERATOR: Okay. Dave Body has Rob Wagner  
21   available. Where can we send him for assistance? To Milpitas and  
22   get that fixed?

23          GAS CONTROL OPERATOR 1: Yeah, I would say there.

24          GAS CONTROL OPERATOR: Okay. Can he go to Milpitas and  
25   get the PLC fixed please so we can see live pressures and flows

1 coming out of there. That would help us out a lot.

2 MR. BOYD: Yep.

3 GAS CONTROL OPERATOR: Okay. Okay, Dave. Thank you  
4 very much. Dave? Dave, are you there? Hello, Dave.

5 (Busy signal.)

6 \* \* \*

7 (Start time: 7:29:53 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Larry.

9 ART: Hey, Larry. This is Art.

10 GAS CONTROL OPERATOR: This is who?

11 ART: Art.

12 GAS CONTROL OPERATOR: Yeah.

13 ART: Hey, is that a natural gas line?

14 GAS CONTROL OPERATOR: Yes, it is. It's -- and it's a  
15 zoo. We -- the night guys were going to Brentwood tonight. They  
16 called them back to here and, yeah, it's all real. Unfortunately,  
17 it's real.

18 ART: All right.

19 GAS CONTROL OPERATOR: Take care, buddy.

20 ART: All right. Bye.

21 GAS CONTROL OPERATOR: Bye.

22 \* \* \*

23 (Start time: 7:30:26 p.m.)

24 MR. BOYD: This is David Body, PG&E Gas Transmission.

25 I'm unable to take your call right now. If you leave your name

1 and number, I'll call you back as soon as I can. Thank you.

2 RECORDING: At the tone, please record your message.

3 When you've finished recording, you may hang up or press 1 more  
4 options. To send a fax, press 4 now. To leave a callback number,  
5 press 5.

6 GAS CONTROL OPERATOR: Hey, Dave. It's Michael in gas  
7 control. I think we got cut off. So to confirm, you do not need  
8 to send Wagner to Martin. Chuck Martinez's crew is there.  
9 They're going to shut in Martin and we're going to reroute --  
10 refeed San Francisco around from Sullivan. If you could send Rob  
11 to Milpitas and get the PLC working again, that would be great.  
12 Give me a call back later to see how things are going or maybe you  
13 can give me a call when he gets there or something. All right.  
14 Thanks, Bud.

15 \* \* \*

16 (Start time: 7:30:54 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Larry.

18 ART: Hey, Larry. Who's going to Brentwood?

19 GAS CONTROL OPERATOR: No, they're already there.  
20 They've been recalled back to the city.

21 ART: All right.

22 GAS CONTROL OPERATOR: All right.

23 ART: Regular guys?

24 GAS CONTROL OPERATOR: Yeah, you had Matt on and you had  
25 Steve on.

1           ART: All right.

2           GAS CONTROL OPERATOR: They've been called back. If you  
3 want to put a call into -- hold on, let me have you talk to  
4 (indiscernible). Hold on a second.

5           (On hold.)

6           GAS CONTROL OPERATOR: Yeah, Art, get in here if you  
7 can.

8           ART: Okay. To San Francisco?

9           GAS CONTROL OPERATOR: Yes.

10          ART: All right.

11          GAS CONTROL OPERATOR: Thank you, sir. Bye.

12          ART: Bye.

13                                   \* \* \*

14          (Start time: 7:33:48 p.m.)

15          (No recorded audio.)

16                                   \* \* \*

17          (Start time: 7:33:53 p.m.)

18          GAS CONTROL OPERATOR: Gas control, you have Larry.

19          MR. LARA: Larry, Lara.

20          GAS CONTROL OPERATOR: Yeah.

21          MR. LARA: What's going on, Bud?

22          GAS CONTROL OPERATOR: Busted line 132.

23          MR. LARA: Busted line 132.

24          GAS CONTROL OPERATOR: Yeah. We've got a mess.

25          MR. LARA: Oh, man. Okay.

1           GAS CONTROL OPERATOR: All right, sir.

2           MR. LARA: Okay. Thanks.

3           GAS CONTROL OPERATOR: Bye.

4                           \* \* \*

5           (Start time: 7:34:03 p.m.)

6           (Phone rings.)

7           (No recorded audio.)

8                           \* \* \*

9           (Start time: 7:34:29 p.m.)

10          GAS CONTROL OPERATOR: Gas control, you have Larry.

11          MR. BLACK: Hi, Larry. This is Dave Black.

12          GAS CONTROL OPERATOR: Yes, sir.

13          MR. BLACK: Hey, I just wanted to make sure you knew

14          that we do have (indiscernible) down at Milpitas Terminal if they

15          need to operate any valves down there.

16          GAS CONTROL OPERATOR: Sounds good, sir.

17          MR. BLACK: Okay. I wasn't sure if you knew.

18          GAS CONTROL OPERATOR: Yeah, we did but I appreciate the

19          back up call. Thank you very much.

20          MR. BLACK: All right.

21          GAS CONTROL OPERATOR: Thank you, sir. Bye.

22          MR. BLACK: Bye.

23                           \* \* \*

24          (Start time: 7:34:31 p.m.)

25          (Phone rings.)

1 PG&E NEWS DEPARTMENT: Hello, you've reached the PG&E  
2 News Department. If this is an immediate call that requires  
3 immediate assistance, please press 1 now --

4 This call may be recorded for quality assurance. If you  
5 do not want to be recorded, please advise our service  
6 representative.

7 (Phone rings.)

8 OPERATOR: Thank you for calling PG&E New Department.  
9 How may I direct your call?

10 GAS CONTROL OPERATOR: Hey, this is Barry at gas  
11 control. I'm just trying to find out the name of the news rep  
12 who's handling the San Bruno incident. I've talked to some of the  
13 guys in the field, and they want to know who to refer to.

14 OPERATOR: I don't have that information indiscernible).  
15 So I'm not sure of the exact person handling that.

16 GAS CONTROL OPERATOR: Okay.

17 OPERATOR: I'm sorry. What was your name?

18 GAS CONTROL OPERATOR: My name is Barry Mitchell. Who  
19 am I talking to?

20 OPERATOR: This is Ricardo.

21 GAS CONTROL OPERATOR: Ricardo.

22 OPERATOR: What's your phone number to contact you?

23 GAS CONTROL OPERATOR: 800-811-4111.

24 OPERATOR: 800 --

25 \* \* \*



1                   (Start time: 7:34:36 p.m.)

2                   GAS CONTROL OPERATOR: Gas control, Cinaceris.

3                   UNIDENTIFIED SPEAKER: Hi, Mark, I know you're busy.

4                   GAS CONTROL OPERATOR: No, it's good.

5                   UNIDENTIFIED SPEAKER: Hey, has Joaquin been able to

6 pull up GIS and locate the actual area and what line it's coming

7 off of?

8                   GAS CONTROL OPERATOR: It's line 132 and the incident is

9 south of Martin Station. So it's in the high pressure section.

10                  UNIDENTIFIED SPEAKER: Okay. So I guess that's where we

11 had found it, too.

12                  GAS CONTROL OPERATOR: Yeah.

13                  UNIDENTIFIED SPEAKER: Line 132.

14                  GAS CONTROL OPERATOR: Yeah.

15                  UNIDENTIFIED SPEAKER: Okay.

16                  GAS CONTROL OPERATOR: Yeah.

17                  UNIDENTIFIED SPEAKER: Okay. Very good. That's what we

18 were looking at. We were looking at some isolation points in

19 there, too. Are they talking about that right now?

20                  GAS CONTROL OPERATOR: We haven't heard that yet. But

21 I'll get them going on that just as soon as I get off the phone

22 with you. I've got calls out to Todd Hoganson. He's aware of the

23 incident. He's probably in the process of rounding up and opening

24 the GRC.

25                  UNIDENTIFIED SPEAKER: Okay.

1           GAS CONTROL OPERATOR: The OEC, Kirk Johnson opened the  
2 OEC and or the EOC which is the corporate level one, and San  
3 Carlos opened the OEC.

4           UNIDENTIFIED SPEAKER: And they opened the OEC. Okay.

5           GAS CONTROL OPERATOR: Yeah. And we're going to open  
6 the GRC shortly. I mean it's not open yet. We just haven't  
7 talked to them yet.

8           UNIDENTIFIED SPEAKER: Okay.

9           GAS CONTROL OPERATOR: So -- and the crews are  
10 assembling. We have John Corona from I believe Peninsula  
11 division. He's on site but they can't get close enough to it  
12 because of the heat, because of the size of the fire.

13          UNIDENTIFIED SPEAKER: Yeah. Well, we saw, we saw homes  
14 that were on fire, everything. All the newscasts are showing it  
15 all right now. There's multiple homes that are on fire.

16          GAS CONTROL OPERATOR: Yeah.

17          UNIDENTIFIED SPEAKER: The whole neighborhood is just  
18 wiped out.

19          GAS CONTROL OPERATOR: Yeah. So is it -- is it possible  
20 that there was an airplane crash? We heard reports of an airplane  
21 crash.

22          UNIDENTIFIED SPEAKER: No, FAA did say there was no  
23 airplane crash.

24          GAS CONTROL OPERATOR: Okay. That's good to rule that  
25 out I supposed.

1 UNIDENTIFIED SPEAKER: Yeah. Per the FAA, from what  
2 we've read on the Internet.

3 GAS CONTROL OPERATOR: Okay. Thanks.

4 UNIDENTIFIED SPEAKER: Yeah. Okay.

5 GAS CONTROL OPERATOR: All right. Are you on your way  
6 back yet?

7 UNIDENTIFIED SPEAKER: We're all mobilizing right now.  
8 We're shutting up shop and then we're going to send one last  
9 message when we head out in another 5, 10 minutes.

10 GAS CONTROL OPERATOR: Okay.

11 UNIDENTIFIED SPEAKER: We're cleaning up around here and  
12 logging everything off.

13 GAS CONTROL OPERATOR: I understand.

14 UNIDENTIFIED SPEAKER: Okay.

15 GAS CONTROL OPERATOR: All right.

16 UNIDENTIFIED SPEAKER: All right.

17 GAS CONTROL OPERATOR: See you.

18 UNIDENTIFIED SPEAKER: We'll be there maybe in an hour  
19 or so.

20 GAS CONTROL OPERATOR: Okay. Drive safely and have the  
21 crew drive safely.

22 UNIDENTIFIED SPEAKER: Yeah. All right.

23 GAS CONTROL OPERATOR: Because nobody's good to us if  
24 we're alongside the freeway broken.

25 UNIDENTIFIED SPEAKER: Exactly.

1           GAS CONTROL OPERATOR: All right. Thanks.

2           UNIDENTIFIED SPEAKER: All right. Bye.

3           GAS CONTROL OPERATOR: Bye.

4                               \* \* \*

5           (Start time: 7:35:44 p.m.)

6           GAS CONTROL OPERATOR: Gas control, Larry.

7           MR. HOGANSON: Hi, Larry. This is Todd Hoganson.

8           GAS CONTROL OPERATOR: Yes, sir.

9           MR. HOGANSON: Mark Cinaceris called me --

10          GAS CONTROL OPERATOR: Yeah.

11          MR. HOGANSON: -- regarding line 132. You want to know  
12 if we're going to open the GRC. We're in the process of doing  
13 that.

14          GAS CONTROL OPERATOR: Okay. GRC, okay. Mr. Kelly was  
15 trying to get you.

16          MR. HOGANSON: (indiscernible) center.

17          GAS CONTROL OPERATOR: Okay. You are going to open it.  
18 Okay. Drew Kelly is trying to get you.

19          MR. HOGANSON: Yeah, I'm aware of Drew Kelly.

20          GAS CONTROL OPERATOR: Okay.

21          MR. HOGANSON: He got a hold of me.

22          GAS CONTROL OPERATOR: Okay.

23          MR. HOGANSON: And he's in Walnut Creek. So we're going  
24 to -- we'll mobilize in Walnut Creek.

25          GAS CONTROL OPERATOR: Okay.

1 MR. HOGANSON: The OEC in San Carlos is opening.

2 GAS CONTROL OPERATOR: Right. Okay. Just to give you  
3 background, the line broke at 18:11 hours. Okay. The line was  
4 overpressured.

5 MR. HOGANSON: It was overpressured.

6 GAS CONTROL OPERATOR: Yeah, they were replacing the  
7 genius block at Milpitas and it failed, and it failed open. And  
8 they had in local -- it's an every living nightmare. We still  
9 don't have Milpitas back. We've got it stationed manually and the  
10 whole thing, but the line -- everything in the Peninsula  
11 overpressured.

12 MR. HOGANSON: Wow. Overpressured from what to what?

13 GAS CONTROL OPERATOR: 375 to, the high was 386.

14 MR. HOGANSON: And what's it normally run at?

15 GAS CONTROL OPERATOR: It normally runs around 360 to  
16 370.

17 MR. HOGANSON: Okay.

18 GAS CONTROL OPERATOR: We were above the MOP. The MOP  
19 is 375.

20 MR. HOGANSON: Okay. Okay.

21 GAS CONTROL OPERATOR: So --

22 MR. HOGANSON: (indiscernible).

23 GAS CONTROL OPERATOR: We can only go from there, but --  
24 yeah.

25 MR. HOGANSON: That overpressure, that began at about

1    what time?

2                   GAS CONTROL OPERATOR:   That went at -- hold on a minute.

3    Okay.   The line broke at 18:11.   Let me pull my chart back.   I've

4    got it right here.   This SITEC is amazing.   17:25.

5                   MR. HOGANSON:   17:25 --

6                   GAS CONTROL OPERATOR:   Right.

7                   MR. HOGANSON:   -- is when the pressure (indiscernible).

8                   GAS CONTROL OPERATOR:   Right.   That's when it started to

9    go up at 17:25.   Okay.   And leveled off at -- it leveled off at

10   17:59.   It took about 25, 26 minutes to figure out what the heck

11   was going on and get it shut off or whatever.   And then the line

12   broke at like I said 18:11.

13                   MR. HOGANSON:   Okay.

14                   GAS CONTROL OPERATOR:   Okay.

15                   MR. HOGANSON:   Hey, Larry, thank you very much.

16                   GAS CONTROL OPERATOR:   You're welcome, Todd.

17                   MR. HOGANSON:   Do you have an approximate mile point?   I

18   know --

19                   GAS CONTROL OPERATOR:   San Bruno -- it's at San Bruno

20   and Skyline.   I've got the map here.   Hold on a second.

21                   MR. HOGANSON:   That's fine.

22                   GAS CONTROL OPERATOR:   Okay.   Skyline and San Bruno.

23                   MR. HOGANSON:   Skyline and San Bruno.

24                   GAS CONTROL OPERATOR:   Yeah.   If you need to, John

25   Corona, the superintendent for San Francisco is on the -- is as

1 close as he can get up there.

2 MR. HOGANSON: Okay.

3 GAS CONTROL OPERATOR: All right.

4 MR. HOGANSON: Got it.

5 GAS CONTROL OPERATOR: All right, Todd. And once again,

6 what did you open up again, Todd? The acronyms --

7 MR. HOGANSON: Gas restoration center.

8 GAS CONTROL OPERATOR: Got it.

9 MR. HOGANSON: When we open up, we probably are going to

10 open the gas restoration center in Walnut Creek. They're for

11 technical support.

12 GAS CONTROL OPERATOR: You got it. Thank you very much,

13 Todd.

14 MR. HOGANSON: Okay. Bye.

15 GAS CONTROL OPERATOR: Bye.

16 \* \* \*

17 (Start time: 7:36:18 p.m.)

18 GAS CONTROL OPERATOR: Correct.

19 UNIDENTIFIED SPEAKER: (indiscernible).

20 GAS CONTROL OPERATOR: Okay. Great. Thanks.

21 UNIDENTIFIED SPEAKER: All right. Thank you. Bye-bye.

22 \* \* \*

23 (Start time: 7:36:25 p.m.)

24 (Phone rings.)

25 MR. LARA: GCC, this is Lara.

1                   GAS CONTROL OPERATOR: Hey, Norm. It's Michael in gas  
2 control.

3                   MR. LARA: Hey, Michael.

4                   GAS CONTROL OPERATOR: It looks like it's just basically  
5 a line rupture on 132, just south of Martin Station.

6                   MR. LARA: Line rupture.

7                   GAS CONTROL OPERATOR: San Bruno, Skyline and Sneath  
8 area.

9                   MR. LARA: Okay.

10                  GAS CONTROL OPERATOR: And the crews can't get too close  
11 right now. The fire's just too big. No one's letting even near  
12 it. We've actually got crews at Martin where we're shutting in  
13 that station, and we're going to backfeed San Francisco around  
14 from Sullivan.

15                  MR. LARA: Okay.

16                  GAS CONTROL OPERATOR: That's where we're at right now.

17                  MR. LARA: That's the gas line 132 --

18                  GAS CONTROL OPERATOR: Yeah.

19                  MR. LARA: -- that's --

20                  GAS CONTROL OPERATOR: Ruptured, it looks like, yeah.

21                  MR. LARA: All right.

22                  GAS CONTROL OPERATOR: And we do have -- the OEC's  
23 activated.

24                  MR. LARA: Yeah, I saw that. I sent that out.

25                  GAS CONTROL OPERATOR: Oh, you did. Okay. And the EOC



1   also, Kirk Johnson opened up the EOC.

2           MR. LARA:   Okay.  I'll look for it.

3           GAS CONTROL OPERATOR:  Thank you.

4           MR. LARA:   Okay.  Bye-bye.

5           GAS CONTROL OPERATOR:  Bye.

6           (PHONE RINGS.)

7           GAS CONTROL OPERATOR:  Gas control, Barry speaking.

8           UNIDENTIFIED SPEAKER:  Hey --

9                               \* \* \*

10          (Start time:  7:37:31 p.m.)

11          GAS CONTROL OPERATOR:  Gas control, Barry speaking.

12          OSCAR:   This is Barry.

13          GAS CONTROL OPERATOR:  Yeah, hey, Barry.  Or --

14          OSCAR:   This is Oscar here in Milpitas.

15          GAS CONTROL OPERATOR:  Yeah.  Hey, Oscar.

16          OSCAR:   (indiscernible) 40 pounds.

17          GAS CONTROL OPERATOR:  Yeah.  Hang on a second.  Yeah,

18   we can see that.  I mean I do have that indication in the station

19   there.  It looks like I've got flows back.

20          OSCAR:   (indiscernible).

21          GAS CONTROL OPERATOR:  Let's see.  I'm sorry, Chuck.

22   I'm talking out loud.  Did somebody ask you to check that for us?

23          OSCAR:   Yeah, I (indiscernible).

24          GAS CONTROL OPERATOR:  Okay.

25          OSCAR:   (indiscernible).

1           GAS CONTROL OPERATOR: Well, I can see it because I can  
2 see downstream of the, you know, the main control valves and  
3 upstream of the mixer. Those pressures never, never went out. So  
4 we always had that.

5           OSCAR: (indiscernible).

6           GAS CONTROL OPERATOR: And so --

7           OSCAR: (indiscernible).

8           GAS CONTROL OPERATOR: Who's the engineer that's there?

9           OSCAR: John Grapetti.

10          GAS CONTROL OPERATOR: John Grapetti. Okay. Was he  
11 there all along or did he just show up later?

12          OSCAR: (indiscernible).

13          GAS CONTROL OPERATOR: Okay. Thanks. Thanks, Oscar.

14          OSCAR: (indiscernible).

15          GAS CONTROL OPERATOR: It's pretty bad. It's, you know,  
16 it looks like 132 broke between Lameda and Martin.

17          OSCAR: (indiscernible).

18          GAS CONTROL OPERATOR: No, we don't know. We have all  
19 kinds of crazy reports. A plane crash, that's what the electric  
20 department's saying, and the fire department said something along  
21 those lines. We're not sure at this point.

22          OSCAR: (indiscernible).

23          GAS CONTROL OPERATOR: We just don't know. But we do  
24 have a pretty good indication it's a line break.

25          OSCAR: (indiscernible).

1           GAS CONTROL OPERATOR: Yeah.

2           OSCAR: Okay. (indiscernible).

3           GAS CONTROL OPERATOR: Okay. All right. Sounds good.

4   So I guess Dave Boyd is trying to get Wagner or somebody to come  
5   in and relieve you so that you can assist with clearing this line  
6   break.

7           OSCAR: Is that what -- I didn't know who it was. I  
8   didn't know if Wagner was going up to Martin Station or whether I  
9   was going. I didn't know. He's not here.

10          GAS CONTROL OPERATOR: Oh, he's not there. He's on his  
11   way. Okay.

12          OSCAR: (indiscernible).

13          GAS CONTROL OPERATOR: Okay. Yeah, I'm not 100 percent  
14   clear either. So --

15          OSCAR: Either way.

16          GAS CONTROL OPERATOR: Can you have him give us a call  
17   when he gets there.

18          OSCAR: Will do.

19          GAS CONTROL OPERATOR: Thank you. Bye.

20          OSCAR: Bye.

21                               \* \* \*

22           (Start time: 7:39:36 p.m.)

23           (Phone rings.)

24          MR. MAGUDA: Jim Maguda.

25          GAS CONTROL OPERATOR: Yeah, Jim. This is Larry.

1 MR. MAGUDA: Larry.

2 GAS CONTROL OPERATOR: Latest update. Okay. Definitely  
3 not any plane involved at all.

4 MR. MAGUDA: Okay.

5 GAS CONTROL OPERATOR: Okay. So let me give you this.  
6 Okay. The line, so you have this. Okay. The line started  
7 overpressuring at 17:25 hours. Okay. We were able --

8 MR. MAGUDA: 17:25.

9 GAS CONTROL OPERATOR: 17:25 started to climb. Okay.  
10 It overpressured at -- hold on a second. I've got the chart here.  
11 Okay. At 17:45 is when it overpressured. Okay.

12 MR. MAGUDA: Okay. (indiscernible).

13 GAS CONTROL OPERATOR: All right. We had it stabilized  
14 -- 17:45, 17:45, okay, is when it went above MOP. We got it to  
15 stabilize, stabilized to where we stopped it from overpressuring  
16 and was starting to go down at 18:03, all right. And it broke at  
17 18:11. And it broke, it was at 386 when it broke, okay, and --

18 MR. MAGUDA: Okay.

19 GAS CONTROL OPERATOR: -- it reached a high of -- that  
20 was the high, 386.

21 MR. MAGUDA: Okay.

22 GAS CONTROL OPERATOR: Okay. All right. And -- okay.  
23 To give you -- this is going to come out but I'm giving you --

24 MR. MAGUDA: (indiscernible).

25 GAS CONTROL OPERATOR: No, I'm giving you the, you know,

1 (indiscernible) this, but I'm just going to give you a general.  
2 They were doing work at Milpitas. They were replacing the genius  
3 block under a regular clearance that was approved. Okay. The new  
4 part failed. Why? They don't know. Okay. And when it failed,  
5 it opened a couple of valves that weren't supposed to go open and  
6 this is what caused the overpressure. It took them about 20  
7 minutes in the yard there to get everything valved off to where we  
8 could stop the overpressure. Okay. So they had to go out and  
9 manually do everything, bam, bam, bam, bam, and they got it under  
10 control then, but there was that 20 minutes that the line went up.

11 MR. MAGUDA: Okay.

12 GAS CONTROL OPERATOR: Okay.

13 MR. MAGUDA: So the valves automatically --

14 GAS CONTROL OPERATOR: It looks like they failed. Well,  
15 they had in local. Everything was supposed to not happen, and  
16 this thing went in and for whatever reason, it opened up a couple  
17 of valves. It looked like it opened up the bypass valve there  
18 which means it was straight pressure going in and the regs were  
19 slow to react because I mean it was like, bam, that's a big  
20 station and those big lines, and those valves don't operate like  
21 in 10 seconds. It takes them several minutes, and I'm just giving  
22 you what I understand happened --

23 MR. MAGUDA: Right.

24 GAS CONTROL OPERATOR: -- because I was sitting right  
25 here. That's what I understand happened, but there was a regular

1 job going on in Milpitas. If you want the clearance, it was  
2 MIL10-09. That was clearance, and basically the clearance was to  
3 replace the genius block. It was not to replace it. I'm sorry.  
4 It was to install new UPS at Milpitas Terminal. Okay. While they  
5 were doing that, they had to do the genius block and all the other  
6 stuff, and bam. So it would be safer to say replacing UPS.

7 MR. MAGUDA: UPS.

8 GAS CONTROL OPERATOR: That's the battery pack. That's  
9 the battery back up to the --

10 MR. MAGUDA: It is actually the battery back up.

11 GAS CONTROL OPERATOR: Yes, that's affirmative.

12 MR. MAGUDA: And the genius block itself, I mean can you  
13 describe that? Is that a --

14 GAS CONTROL OPERATOR: That's the thinking, that's the  
15 thinking part. That's the thinking part of the PLC.

16 MR. MAGUDA: Okay.

17 GAS CONTROL OPERATOR: So the UPS would affect -- if the  
18 UPS goes down, even if you have the right power, correct power,  
19 that usually will lock out because what it's saying is I'm going  
20 to lock down because I don't have the genius block, I mean I don't  
21 have the power, the battery power to back up in case something  
22 goes wrong. So I'm going to make myself safe now. Well, it  
23 wasn't supposed to open anything. It was supposed to close stuff,  
24 and the stuff full opened, and that's what we're getting. I mean  
25 there's going to be an investigation of exactly what happened, but

1 that's the gist of it is just the UPS replacement went bad, and it  
2 opened some valves that weren't supposed to be opened and for 15  
3 minutes we overpressured the line. The whole Peninsula. Not just  
4 that line, but everything.

5 MR. MAGUDA: Right. Right. Okay.

6 GAS CONTROL OPERATOR: All right, sir.

7 MR. MAGUDA: All right. Thank you --

8 GAS CONTROL OPERATOR: Sorry about that.

9 MR. MAGUDA: -- for the report.

10 GAS CONTROL OPERATOR: All right, sir.

11 MR. MAGUDA: That's all right.

12 GAS CONTROL OPERATOR: Bye.

13 MR. MAGUDA: Bye.

14 \* \* \*

15 (Start time: 7:40:32 p.m.)

16 GAS CONTROL OPERATOR: Gas control, Barry speaking.

17 MR. BERG: Larry, this is Larry Berg (ph.) in gas  
18 (indiscernible).

19 GAS CONTROL OPERATOR: Yes.

20 MR. BERG: Do you know if we've closed valves there on  
21 line 132 yet?

22 GAS CONTROL OPERATOR: We haven't. What we have done,  
23 we have closed at Martin. Okay. That's tying 132 and 101  
24 together there. So we've shut in at Martin but anything upstream  
25 of Martin, we haven't closed yet.

1           MR. BERG: Okay. So is somebody going to close the main  
2 lines out upstream of the fire?

3           GAS CONTROL OPERATOR: Yeah, that's the idea.

4           MR. BERG: Okay. All right. I won't keep you.

5           GAS CONTROL OPERATOR: Where are you, Larry? Are you at  
6 the OEC or the GOC?

7           MR. BERG: No, I'm at home. It's just that I'm getting  
8 a whole bunch of phone calls.

9           GAS CONTROL OPERATOR: I bet you are.

10          MR. BERG: Yeah. No problem. I won't keep you. We'll  
11 be making this report obviously shortly. I guess Jim Maguda's  
12 doing that and we don't know any cause of it? Were they digging  
13 or --

14          GAS CONTROL OPERATOR: We don't believe it's a dig but  
15 we have heard of a report of a plane crash. We've heard a report  
16 of a gas station fire. We've heard a lot of different things.

17          MR. BERG: Yeah, the plane thing, I think people just  
18 heard --

19          GAS CONTROL OPERATOR: It's noisy, yeah.

20          MR. BERG: -- (indiscernible).

21          GAS CONTROL OPERATOR: Sure.

22          MR. BERG: That's what natural gas at 350 pounds does,  
23 yeah.

24          GAS CONTROL OPERATOR: Exactly. Exactly. So we think  
25 it's just a line rupture.



1           MR. BERG: Yeah. It's a bad one though. God. Bad  
2 location.

3           GAS CONTROL OPERATOR: Yeah, yeah.

4           MR. BERG: All right. Well, anyway, hopefully  
5 (indiscernible).

6           GAS CONTROL OPERATOR: Yeah, we've got some people on  
7 site. I haven't heard from any of them lately, but Chuck Davis  
8 did call and say, hey, go ahead and close in, close in at Martin.  
9 So -- or Chuck Martinez, excuse me. So he's there and we also --  
10 all the San Carlos guys, Dyson's group are all on their way. Also  
11 I think some GC crews. Everybody in the world we've got going is  
12 going.

13          MR. BERG: Yeah. Okay.

14          GAS CONTROL OPERATOR: Okay.

15          MR. BERG: All right.

16          GAS CONTROL OPERATOR: Talk to you later.

17          MR. BERG: All right. Bye.

18                               \* \* \*

19          (Start time: 7:42:44 p.m.)

20          GAS CONTROL OPERATOR: Gas control, Barry speaking.

21          MR. CORONA: Hey, Barry. This is John Corona out here  
22 on that San Bruno site.

23          GAS CONTROL OPERATOR: You bet.

24          MR. CORONA: Hey, can you check your SCADA? Because all  
25 of a sudden this pressure's diminishing and I haven't had any word

1 that we have any valve crews out there? Are we doing any kind of  
2 SCADA valving or something?

3 GAS CONTROL OPERATOR: The only change we made, John,  
4 was we shut in Martin.

5 MR. CORONA: You shut Martin in. So the only feed is  
6 Lameda now?

7 GAS CONTROL OPERATOR: That's, that's -- yes, that's  
8 correct.

9 MR. CORONA: It took a hell of a pressure load. So I  
10 guess some of the firemen are getting a little closer, all right.

11 GAS CONTROL OPERATOR: Okay. So that's a good thing.  
12 Is there a main line valve that you guys can shut upstream of that  
13 thing?

14 MR. CORONA: I'm out here. I'm the IC on site.  
15 Mitchell Kirk is opening up. We need to check out the valve  
16 sequence.

17 GAS CONTROL OPERATOR: Okay.

18 MR. CORONA: All right. (indiscernible) the greatest  
19 pressure, because it doesn't even sound like Lameda's feeding it.  
20 I think we lost the whole load.

21 GAS CONTROL OPERATOR: Okay. Okay. It sounds --

22 MR. CORONA: Do you have Lameda shut down though?

23 GAS CONTROL OPERATOR: I'm sorry. Could you --

24 MR. CORONA: (indiscernible).

25 GAS CONTROL OPERATOR: Let me take a look here.

1 MR. CORONA: All right. Thanks.

2 GAS CONTROL OPERATOR: Hello, John.

3 (Busy signal.)

4 \* \* \*

5 (Start time: 7:43:08 p.m.)

6 GAS CONTROL OPERATOR: Gas control, Valenti.

7 UNIDENTIFIED SPEAKER: Hi, this is (indiscernible) San  
8 Carlos.

9 GAS CONTROL OPERATOR: Hi, how are you?

10 UNIDENTIFIED SPEAKER: I've been instructed to call in  
11 and (indiscernible) notification (indiscernible) --

12 \* \* \*

13 (Start time: 7:43:30 p.m.)

14 GAS CONTROL OPERATOR: Yeah, actually Larry's on the  
15 phone with Jim Maguda right now, the gas (indiscernible) on call  
16 and giving him all the information and letting him know. I'm sure  
17 he's going to file it with the CPCRP if he hasn't done it yet.

18 UNIDENTIFIED SPEAKER: (indiscernible).

19 GAS CONTROL OPERATOR: Well, we have, we have crews at  
20 Martin Station right now shutting in that station. We're going to  
21 backfeed San Francisco from Sullivan. It looks like there's a  
22 line rupture just south of Martin Station on 132. And OEC has  
23 been activated and --

24 UNIDENTIFIED SPEAKER: (indiscernible).

25 GAS CONTROL OPERATOR: Yeah, the EOC actually. Kirk

1 Johnson mentioned the EOC has been activated, too.

2 UNIDENTIFIED SPEAKER: Oh, really.

3 GAS CONTROL OPERATOR: Yeah.

4 UNIDENTIFIED SPEAKER: I heard (indiscernible) San

5 Carlos.

6 GAS CONTROL OPERATOR: What is your name? You're in

7 charge of the first line?

8 UNIDENTIFIED SPEAKER: Yeah, first line supervisor.

9 GAS CONTROL OPERATOR: First line supervisor. I'm

10 sorry. Things are a real hectic right now.

11 UNIDENTIFIED SPEAKER: I'm just calling you. You've got

12 notification that you're (indiscernible). We're following

13 protocol here.

14 GAS CONTROL OPERATOR: Okay.

15 \* \* \*

16 (Start time: 7:43:48 p.m.)

17 MR. LARA: Lara, GCC. Hey, how's it going?

18 GAS CONTROL OPERATOR: (indiscernible).

19 MR. LARA: Hey, you guys have a gas tech or a gas -- I'm

20 trying to put a page out and get a better, you know, verbiage on

21 there. Is it a gas tech? Is that what you're calling those guys

22 out there or gas man?

23 GAS CONTROL OPERATOR: (indiscernible).

24 MR. LARA: Doing the investigating.

25 GAS CONTROL OPERATOR: (indiscernible).

1 MR. LARA: Yeah.

2 GAS CONTROL OPERATOR: (indiscernible).

3 MR. LARA: No, no, I mean I just talked to Larry. Can  
4 you hold on for a second?

5 (On hold.)

6 MR. LARA: Sorry about that. Go ahead.

7 GAS CONTROL OPERATOR: (indiscernible).

8 MR. LARA: Is it gas -- Tman is for, you know, the  
9 electrician guys. Who's out there (indiscernible) the fire?

10 GAS CONTROL OPERATOR: (indiscernible).

11 MR. LARA: Can I talk to Larry.

12 GAS CONTROL OPERATOR: (indiscernible).

13 MR. LARA: Okay. Thanks.

14 (On hold.)

15 \* \* \*

16 (Start time: 7:44:01 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Cinaceris.

18 SEAN: Hello, Mark. Sean. We're all leaving right now.

19 GAS CONTROL OPERATOR: Good. See you soon.

20 SEAN: Bye.

21 GAS CONTROL OPERATOR: Bye.

22 \* \* \*

23 (Start time: 7:44:17 p.m.)

24 (No recorded audio.)

25 \* \* \*

1                   (Start time: 7:44:27 p.m.)

2                   RECORDING: You have reached PG&E's Concord and Fresno

3 Dispatch Centers.

4                   For San Francisco-Coma, press 1.

5                   (Phone rings.)

6                   DISPATCH: Dispatch. Sal.

7                   GAS CONTROL OPERATOR: Sal, this is Larry of gas

8 control. Okay. I wanted to give you a heads up of what's going

9 on, okay. We've shut in Martin Station. I'm just going to give

10 you a handle on what's going on. Okay. We've shut in Martin

11 Station. San Francisco is fed by two transmissions, 109 and 132.

12 132 is the one that blew up. Okay. So we shut in Martin Station.

13 So you're completely feeding one way completely all the way

14 around. Okay. Right now it appears the pressure's holding fine.

15 Okay. But you might want on the south side of San Francisco, on

16 the Bay Bridge side, maybe periodically have somebody check a

17 couple of things but we're supporting from the one station and it

18 appears to be doing fine. Okay.

19                   DISPATCH: Okay. Holding on one side. Okay.

20                   GAS CONTROL OPERATOR: Do you want to put me on speaker?

21 Is your supervisor right there?

22                   DISPATCH: No. Let me grab him over here. So --

23                   GAS CONTROL: Sure. Put me on speaker, and I'll tell

24 you what's going on.

25                   DISPATCH: Yeah, hold on one second. I'm writing as

1 fast as I can.

2 GAS CONTROL: No, that's all right. I can repeat.

3 That's fine.

4 DISPATCH: Okay. Let me grab him right here. I've got

5 gas control.

6 GAS CONTROL OPERATOR: Okay. Hey, guys. Are we hooked

7 up?

8 DISPATCH: Not yet. Give me a second.

9 GAS CONTROL OPERATOR: Sure.

10 DISPATCH: Just give me a second.

11 GAS CONTROL: We're fine, guy. We're fine.

12 DISPATCH: I've got to get you on speaker.

13 GAS CONTROL: Okay. Are we good?

14 DISPATCH: Almost. He's coming right now.

15 GAS CONTROL: Okay.

16 DISPATCH: So you've got shut in Martin --

17 GAS CONTROL: Here we go. Here's what's going on.

18 Okay. Everybody can hear me now.

19 DISPATCH: Yeah. Go ahead.

20 GAS CONTROL OPERATOR: Okay. Here's what's going on.

21 Okay. The line break is on 132. San Francisco is fed by two

22 different mains in a circular effect. Transmission line 132

23 coming up on the south bay, on the Bay Bridge side, and then on

24 the opposite side it's fed by line 109. We're completely

25 supporting the city with 109 now. We've shut in Martin Station.

1 So the gas is basically doing a one-way circle all the way down to  
2 Martin Station. Now we haven't shut any gas coming up to Martin,  
3 okay, until we determine what we want to do and how many customers  
4 and whatever we've got to do. But what my recommendation is you  
5 might want to put a couple of servicemen out to check pressure on  
6 the Bay, I'm trying to give you a location on the Bay Bridge side  
7 of San Francisco, maybe down around the airport, whatever, maybe  
8 check pressure a couple of places just to make sure pressure is  
9 holding up for you. But we've gone from two feeds to one. You  
10 appear to be doing fine. The pressure appears to be holding fine,  
11 but just to be on a safety precaution, you might want to check.

12 DISPATCH: Yeah, we've got Andy Lamb out checking  
13 pressures right now.

14 GAS CONTROL OPERATOR: Okay. I would go down, I don't  
15 know how far you guys go down, but do you guys go down to the  
16 airport in your area or is that Peninsula?

17 DISPATCH: Yeah, that's actually Peninsula but we --

18 GAS CONTROL OPERATOR: But I would check there because  
19 basically from Martin Station up, which is below South San  
20 Francisco, that's where it was shut off at. So I'm feeding all  
21 the way around to Martin Station.

22 DISPATCH: Okay.

23 GAS CONTROL OPERATOR: Okay. So I'm just giving you a  
24 precaution, but that's what's going on, guys. Unfortunately it is  
25 our line it looks like.



1           DISPATCH:   Okay.

2           GAS CONTROL OPERATOR:   All right, guys.

3           DISPATCH:   Sounds good.

4           GAS CONTROL OPERATOR:   All right.   You guys have a great

5   day hopefully, and if I get anything that's different or whatever,

6   I will notify you guys, okay.

7           DISPATCH:   Okay.   Sounds good.   Thank you.

8           GAS CONTROL OPERATOR:   My name's Larry, gas dispatch,

9   and my number is in the book or if you want to jot it down, 223-

10   7984, and there will be somebody here 24/7.

11          DISPATCH:   Gotcha.

12          GAS CONTROL OPERATOR:   If it's not me, somebody else,

13   okay.

14          DISPATCH:   Sounds good.

15          GAS CONTROL OPERATOR:   Thank you, guys.

16          DISPATCH:   Thank you.

17          GAS CONTROL OPERATOR:   Bye.

18                       \*   \*   \*

19          (Start time:   7:44:40 p.m.)

20          GAS CONTROL OPERATOR:   -- and are you asking me what

21   advice to give you on what you can do to help (indiscernible)

22   right now.

23          UNIDENTIFIED SPEAKER:   (indiscernible).

24          GAS CONTROL OPERATOR:   I don't think so.   So you guys

25   are all in San Carlos?

1 UNIDENTIFIED SPEAKER: (indiscernible).  
2 GAS CONTROL OPERATOR: Okay. Okay. I thought Mitchell  
3 Kirk had opened that.  
4 UNIDENTIFIED SPEAKER: Yeah, he's on his way. We have  
5 (indiscernible).  
6 GAS CONTROL OPERATOR: Okay. And what is your name  
7 again. I'm sorry.  
8 UNIDENTIFIED SPEAKER: (indiscernible).  
9 GAS CONTROL OPERATOR: WAF2.  
10 UNIDENTIFIED SPEAKER: FA2.  
11 GAS CONTROL OPERATOR: FA2, okay.  
12 UNIDENTIFIED SPEAKER: Anything, we're here, we're open  
13 and (indiscernible).  
14 GAS CONTROL OPERATOR: Can you go ahead and give me a  
15 number please?  
16 UNIDENTIFIED SPEAKER: Sure. The OEC number is 650 --  
17 GAS CONTROL OPERATOR: Uh-huh.  
18 UNIDENTIFIED SPEAKER: -- 598 --  
19 GAS CONTROL OPERATOR: 598 --  
20 UNIDENTIFIED SPEAKER: -- 7548.  
21 GAS CONTROL OPERATOR: -- 7548. Okay. Thank you so  
22 much. I appreciate.  
23 UNIDENTIFIED SPEAKER: Bye-bye.  
24 GAS CONTROL OPERATOR: All right. Bye-bye.  
25 \* \* \*

1 (Start time: 7:45:49 p.m.)  
2 (No recorded audio.)  
3 \* \* \*  
4 (Start time: 7:45:57 p.m.)  
5 (No recorded audio.)  
6 \* \* \*  
7 (Start time: 7:46:03 p.m.)  
8 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
9 ART: Hey, Barry. This is Art.  
10 GAS CONTROL OPERATOR: Hey, Art. What's up?  
11 ART: Do you want me to head down there now?  
12 GAS CONTROL OPERATOR: Yeah.  
13 ART: (indiscernible).  
14 GAS CONTROL OPERATOR: I don't know. I don't think  
15 anybody. Just you right now.  
16 ART: Just me.  
17 GAS CONTROL OPERATOR: I think so.  
18 ART: Okay. I'm on my way.  
19 GAS CONTROL OPERATOR: Okay, bud.  
20 ART: Bye.  
21 GAS CONTROL OPERATOR: Bye.  
22 (Phone rings.)  
23 GAS CONTROL OPERATOR: This is Barry, gas control.  
24 Hello.  
25 \* \* \*

1 (Start time: 7:47:04 p.m.)  
2 GAS CONTROL OPERATOR: Gas control, Barry speaking.  
3 STEVE: Hey, man. (indiscernible).  
4 GAS CONTROL OPERATOR: Who's this?  
5 STEVE: (indiscernible).  
6 GAS CONTROL OPERATOR: Oh, really.  
7 STEVE: (indiscernible).  
8 GAS CONTROL OPERATOR: Did (indiscernible) say to do  
9 that?  
10 STEVE: Huh?  
11 GAS CONTROL OPERATOR: Did (indiscernible) say to do  
12 that?  
13 STEVE: (indiscernible).  
14 GAS CONTROL OPERATOR: Oh, (indiscernible), okay, okay.  
15 They're on their way. Okay. Thanks, Steve.  
16 STEVE: (indiscernible).  
17 GAS CONTROL OPERATOR: Okay. Sounds good.  
18 STEVE: Okay. Catch you in a little while.  
19 GAS CONTROL OPERATOR: Okay. Thanks, Steve. Bye.  
20 STEVE: Okay. Bye.  
21 \* \* \*  
22 (Start time: 7:47:50 p.m.)  
23 GAS CONTROL OPERATOR: Gas control, Cinaceris.  
24 KEITH: Hey, Mark. Do you want -- they're bringing the  
25 stuff back over with them.

1           GAS CONTROL OPERATOR: What's that?

2           KEITH: Do you need any help? The guys are picking up  
3 the stuff and bringing it to them because I was in traffic.

4           GAS CONTROL OPERATOR: Right.

5           KEITH: They're picking it right up here in Pittsburgh.  
6 Do you need any help? Do you need anything?

7           GAS CONTROL OPERATOR: No, we're got Docto (ph.) coming  
8 in and so we'll have those two plus Docto.

9           KEITH: Okay. So you're okay?

10          GAS CONTROL OPERATOR: Yeah. So are you going to be  
11 able to get the materials to them?

12          KEITH: Yeah, they're going to pick them up right here.

13          GAS CONTROL OPERATOR: Okay. Thank you, Keith.

14          KEITH: Okay. And then I'll be in in the morning.

15          GAS CONTROL OPERATOR: All right. You'll be in in the  
16 morning in Brentwood though. That's where we're going to do it is  
17 in Brentwood in the morning. That's the plan right now.

18          KEITH: That's the plan right now.

19          GAS CONTROL OPERATOR: Yeah.

20          KEITH: Okay. Well, if it changes --

21          GAS CONTROL OPERATOR: We'll let you know.

22          KEITH: -- text me or something.

23          GAS CONTROL OPERATOR: Okay.

24          KEITH: All right.

25          GAS CONTROL OPERATOR: All right. Bye-bye.

1 KEITH: Bye.

2 \* \* \*

3 (Start time: 7:48:08 p.m.)

4 (Phone rings.)

5 MR. LARA: GCC, Lara.

6 GAS CONTROL OPERATOR: Yeah, you've got Larry.

7 MR. LARA: There's a message coming on TCC.net manager's  
8 page for the managers. There's a gas tech that's investigating,  
9 right?

10 GAS CONTROL OPERATOR: We don't know -- okay. It is a  
11 transmission line blown up.

12 MR. LARA: So it is the 132?

13 GAS CONTROL OPERATOR: Yeah, the 132.

14 MR. LARA: Okay.

15 GAS CONTROL OPERATOR: Okay.

16 MR. LARA: Thank you.

17 GAS CONTROL OPERATOR: And there was -- if you hear a  
18 rumor, there was no airplane involved.

19 MR. LARA: I know. It's weird because, you know, that's  
20 the way it's -- that's what they had.

21 GAS CONTROL OPERATOR: Yeah, I know. It didn't happen.

22 MR. LARA: Okay. Cool.

23 GAS CONTROL OPERATOR: All right, guy.

24 MR. LARA: Bye.

25 GAS CONTROL OPERATOR: Bye.

1 \* \* \*

2 (Start time: 7:48:25 p.m.)

3 UNIDENTIFIED SPEAKER: (indiscernible). I take it  
4 you're pretty busy over there.

5 UNIDENTIFIED SPEAKER: (indiscernible).

6 UNIDENTIFIED SPEAKER: Quick question. Do you know if  
7 the GRC opened up or not?

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 UNIDENTIFIED SPEAKER: It did open up. Okay. And  
10 they're all mobilizing over in Walnut Creek then. Is that your  
11 understanding?

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 \* \* \*

14 (Start time: 7:49:43 p.m.)

15 GAS CONTROL OPERATOR: Gas control, Barry speaking.

16 MR. GRELLI: Hi, Barry. This is Gary Grelli  
17 (indiscernible).

18 GAS CONTROL OPERATOR: Yeah. Hey, Gary. Were you the  
19 guy that tried to tell me who the media rep was?

20 MR. GRELLI: No, I just (indiscernible) Walnut Creek,  
21 we're going to set up the pipeline restoration center here.

22 GAS CONTROL OPERATOR: Yeah. Where are you going to set  
23 up again? I'm sorry.

24 MR. GRELLI: Pipeline restoration center.

25 GAS CONTROL OPERATOR: Pipeline restoration, okay, PRC.

1 Sure.

2 MR. GRELLI: Do you know if Drew Kelly is down in San  
3 Carlos?

4 GAS CONTROL OPERATOR: Yeah, I believe he is.

5 MR. GRELLI: Okay. Do you know who the incident  
6 commander is?

7 GAS CONTROL OPERATOR: No.

8 MR. GRELLI: Okay.

9 GAS CONTROL OPERATOR: Hang on a sec. I'll ask. It's  
10 Kirk Johnson.

11 MR. GRELLI: Kirk Johnson.

12 GAS CONTROL OPERATOR: Yeah, it's Kirk Johnson.

13 MR. GRELLI: Okay. Do you have a phone number to  
14 contact him?

15 GAS CONTROL OPERATOR: Yeah, hang on a sec.

16 \* \* \*

17 (Start time: 7:50:16 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Valenti.

19 UNIDENTIFIED SPEAKER: Hey, Valenti. This is  
20 (indiscernible).

21 GAS CONTROL OPERATOR: Hey, what's up?

22 UNIDENTIFIED SPEAKER: What's going on with the pipeline  
23 that blew up?

24 GAS CONTROL OPERATOR: We had a line rupture just south  
25 of Martin Station on line 132.



1 UNIDENTIFIED SPEAKER: (indiscernible).

2 GAS CONTROL OPERATOR: We're not sure. We've got --  
3 crews are actually at Martin right now. They're shutting it in,  
4 and we're going to backfeed San Francisco through Sullivan?

5 UNIDENTIFIED SPEAKER: Did somebody dig into or you  
6 don't know?

7 GAS CONTROL OPERATOR: I don't know. We don't know.

8 UNIDENTIFIED SPEAKER: I seen it happened on TV.

9 GAS CONTROL OPERATOR: They said it sounded like a jet  
10 engine going off. Flames are shooting like 200 feet in the air,  
11 and --

12 UNIDENTIFIED SPEAKER: What's the pressure on that line?

13 GAS CONTROL OPERATOR: Well, it got all the way down to  
14 52 pounds. It dropped, let's see here. It went from about 390  
15 down to, yeah, about 60 pounds on the upstream side.

16 UNIDENTIFIED SPEAKER: (indiscernible).

17 GAS CONTROL OPERATOR: I don't know. I don't know  
18 what's going on.

19 UNIDENTIFIED SPEAKER: (indiscernible).

20 GAS CONTROL OPERATOR: You know, we did have, we did  
21 have work going on at Milpitas.

22 UNIDENTIFIED SPEAKER: (indiscernible).

23 GAS CONTROL OPERATOR: San Bruno is going --

24 UNIDENTIFIED SPEAKER: (indiscernible).

25 GAS CONTROL OPERATOR: No, it's going towards -- between

1 (indiscernible) and San Francisco.

2 UNIDENTIFIED SPEAKER: Yeah, I was going to say so.

3 (indiscernible).

4 GAS CONTROL OPERATOR: No, I mean the only thing, the  
5 only thing we had going on in the system at the time was Milpitas,  
6 and it -- we did have an overpressure at Milpitas, come out of  
7 Milpitas.

8 UNIDENTIFIED SPEAKER: (indiscernible).

9 GAS CONTROL OPERATOR: I'm hoping, I'm hoping that not  
10 it.

11 UNIDENTIFIED SPEAKER: (indiscernible).

12 GAS CONTROL OPERATOR: Yeah. They were doing a UPS  
13 switchover and I think the POC, I don't know, did something and  
14 the valves started opening and we had some overpressure coming out  
15 in Milpitas down the Peninsula. But the monitors caught it. It  
16 only went 10 pounds over.

17 UNIDENTIFIED SPEAKER: (indiscernible).

18 GAS CONTROL OPERATOR: So that shouldn't have done it,  
19 right?

20 UNIDENTIFIED SPEAKER: (indiscernible).

21 GAS CONTROL OPERATOR: I hope not. I can't, I can't see  
22 that it would.

23 UNIDENTIFIED SPEAKER: (indiscernible).

24 \* \* \*

25 (Start time: 7:50:57 p.m.)

1           GAS CONTROL OPERATOR: Hang on, Gary.  
2           MR. GRELLI: Sure.  
3           (On hold.)  
4           GAS CONTROL OPERATOR: He set that up in San Carlos,  
5 right?  
6           MR. GRELLI: I think that's what I heard.  
7 -         GAS CONTROL OPERATOR: Yeah. Okay. Here's his cell.  
8 ----- . Do you have that?  
9           MR. GRELLI: I've got the -----.  
10          GAS CONTROL OPERATOR: You want the pager?  
11          MR. GRELLI: Sure.  
12          GAS CONTROL OPERATOR: -----.  
13          MR. GRELLI: Okay.  
14          GAS CONTROL OPERATOR: Okay, Gary.  
15          MR. GRELLI: All right. So let me give you my cell  
16 phone here at Walnut Creek.  
17          GAS CONTROL OPERATOR: Yeah.  
18          MR. GRELLI: -----  
19          GAS CONTROL OPERATOR: And is that going to be the  
20 number for the PRC also?  
21          MR. GRELLI: (indiscernible).  
22          GAS CONTROL OPERATOR: Hello, Gary?  
23          MR. GRELLI: Yeah, I'm looking.  
24          GAS CONTROL OPERATOR: All right. I heard somebody in  
25 the background.

1           MR. GRELLI: Yeah, I'm trying to see what the phone  
2   number is in the conference room. Well, for now, use my cell  
3   phone --

4           GAS CONTROL OPERATOR: Okay.

5           MR. GRELLI: -- until I can get a number to you. I'll  
6   call you later.

7           GAS CONTROL OPERATOR: Okay. Thanks, Gary. Give Drew a  
8   call. I'm not 100 percent sure -- do you know where Drew Kelly is  
9   right now?

10          GAS CONTROL OPERATOR 1: Yeah.

11          GAS CONTROL OPERATOR: Where is he?

12          GAS CONTROL OPERATOR 1: He's in his office, in his  
13   office.

14          GAS CONTROL OPERATOR: Which is where? Walnut Creek.

15          GAS CONTROL OPERATOR 1: Yes.

16          GAS CONTROL OPERATOR: Yeah, Drew's in his office right  
17   now. And we've got his number if you want it.

18          MR. GRELLI: Yeah, give it me.

19          GAS CONTROL OPERATOR: -----.

20          MR. GRELLI: All right.

21          GAS CONTROL OPERATOR: Okay, Gary.

22          MR. GRELLI: Thank you.

23          GAS CONTROL OPERATOR: Talk to you later.

24          MR. GRELLI: Bye.

25                                   \* \* \*

1 (Start time: 7:52:32 p.m.)

2 UNIDENTIFIED SPEAKER: (indiscernible). We're being  
3 told that we have to use SCADA to shut 132 down. Is that  
4 consistent with what you have, Dave?

5 \* \* \*

6 (Start time: 7:52:41 p.m.)

7 UNIDENTIFIED SPEAKER: (indiscernible).

8 GAS CONTROL OPERATOR: We've got the OEC activated. In  
9 fact, we actually have the EOC activated. I've got Dave Slack  
10 calling here. I've got -- I mean first rumor came in from the  
11 electric department said it was a plane crash.

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 GAS CONTROL OPERATOR: But then that's been -- the  
14 rumor's false now. But --

15 UNIDENTIFIED SPEAKER: (indiscernible).

16 GAS CONTROL OPERATOR: Yeah, ----. I was supposed to  
17 (indiscernible) this morning. Yeah, I was getting ready to leave  
18 at 5:30 and then this happened.

19 UNIDENTIFIED SPEAKER: (indiscernible).

20 GAS CONTROL OPERATOR: Oh, man. Yeah, yeah, it's going  
21 to be a long night.

22 UNIDENTIFIED SPEAKER: Okay. Thank you.

23 GAS CONTROL OPERATOR: Okay, Bud. Take care. All  
24 right. Bye-bye.

25 \* \* \*

1 (Start time: 7:53:15 p.m.)

2 UNIDENTIFIED SPEAKER: -- 109 (indiscernible).

3 \* \* \*

4 (Start time: 7:53:28 p.m.)

5 GAS CONTROL OPERATOR: Gas control, you have Larry. Can  
6 I help you please?

7 MS. MIRAMONTEZ: Hi, Larry. This is Nancy Miramontez.

8 GAS CONTROL OPERATOR: I don't know who you are.

9 MS. MIRAMONTEZ: Huh?

10 GAS CONTROL OPERATOR: I do not know who you are.

11 MS. MIRAMONTEZ: Okay. That's okay. We are activating  
12 the Peninsula OEC due to the explosion.

13 GAS CONTROL OPERATOR: Right.

14 MS. MIRAMONTEZ: And I wanted to give you a callback  
15 number.

16 GAS CONTROL OPERATOR: Please. Hold on a second. Nancy  
17 and Miramontez you said.

18 MS. MIRAMONTEZ: M I R A M O N T E Z.

19 GAS CONTROL OPERATOR: Okay. What's your phone number?

20 MS. MIRAMONTEZ: Okay. 650 --

21 GAS CONTROL OPERATOR: 650 --

22 MS. MIRAMONTEZ: -- 598 --

23 GAS CONTROL OPERATOR: -- 5 -- I'm sorry. I've got like  
24 10 phones going. I apologize.

25 MS. MIRAMONTEZ: -- 598 --

1           GAS CONTROL OPERATOR:  -- 598 --  
2           MS. MIRAMONTEZ:  -- 7548.  
3           GAS CONTROL OPERATOR:  Okay.  650-598-7548.  
4           MS. MIRAMONTEZ:  Correct.  
5           GAS CONTROL OPERATOR:  Okay.  Miramontez, and you're  
6  also the Peninsula EOC?  
7           MS. MIRAMONTEZ:  Yes.  
8           GAS CONTROL OPERATOR:  All right.  Thank you very much.  
9  My pleasure.  
10          MR. MIRAMONTEZ:  Bye.  
11          GAS CONTROL OPERATOR:  Bye.  
12                                   \* \* \*  
13          (Start time:  7:53:37 p.m.)  
14          UNIDENTIFIED SPEAKER:  And 109 can support San  
15  Francisco?  
16          UNIDENTIFIED SPEAKER:  (indiscernible).  
17          UNIDENTIFIED SPEAKER:  Okay.  
18                                   \* \* \*  
19          (Start time:  7:54:12 p.m.)  
20          GAS CONTROL OPERATOR:  Gas control, Barry speaking.  
21          MR. CAMPBELL:  Hey, Barry.  This is Dick Campbell.  
22          GAS CONTROL OPERATOR:  Hey, Dick.  
23          MR. CAMPBELL:  Hey, is (indiscernible) in tonight?  
24          GAS CONTROL OPERATOR:  No, he's not.  
25          MR. CAMPBELL:  Oh, okay.  I was kind of wondering.  He

1 asked me a question over the e-mail the other day and I never got  
2 back to him.

3 GAS CONTROL OPERATOR: Okay. Okay.

4 MR. CAMPBELL: Okay. Oh, the other question is, that  
5 fire in San Bruno, is that us?

6 GAS CONTROL OPERATOR: Yeah, it is us.

7 MR. CAMPBELL: Oh, it is. Is it the 101?

8 GAS CONTROL OPERATOR: No, it's 132.

9 MR. CAMPBELL: 132. Okay.

10 GAS CONTROL OPERATOR: Yeah.

11 MR. CAMPBELL: I looked at that, and thought, oh, wow,  
12 if it was (indiscernible) burning so hot it would be an oil fire  
13 (indiscernible) too clean to be an oil fire.

14 GAS CONTROL OPERATOR: Yeah.

15 MR. CAMPBELL: Wow. That's a bummer.

16 GAS CONTROL OPERATOR: Yeah, it is.

17 MR. CAMPBELL: You're busy then.

18 GAS CONTROL OPERATOR: Okay. Talk to you later.

19 MR. CAMPBELL: Yeah, I'll let you go.

20 GAS CONTROL OPERATOR: Sure. Bye.

21 \* \* \*

22 (Start time: 7:54:33 p.m.)

23 GAS CONTROL OPERATOR: Gas control, Valenti.

24 RICK: Hey, Michael, it's Rick.

25 GAS CONTROL OPERATOR: Hey, guy.



1           RICK: I just talked to Art. Are you guys needing  
2 bodies to come in or not?

3           GAS CONTROL OPERATOR: Let me ask if we need some more.

4           RICK: All right.

5           GAS CONTROL OPERATOR: Hang on. Hang on.

6           (On hold.)

7                               \* \* \*

8           (Start time: 7:55:12 p.m.)

9           GAS CONTROL OPERATOR: Yeah, if you can come in, that  
10 would be great, San Francisco.

11          RICK: Okay.

12          GAS CONTROL OPERATOR: Okay. Thanks.

13          RICK: Bye-bye.

14          GAS CONTROL OPERATOR: Bye.

15                               \* \* \*

16          (Start time: 7:57:15 p.m.)

17          UNIDENTIFIED SPEAKER: Hey, I was just calling. I was  
18 watching the news. They've got (indiscernible) there in San  
19 Bruno?

20          GAS CONTROL OPERATOR: (indiscernible).

21          UNIDENTIFIED SPEAKER: What happened?

22          GAS CONTROL OPERATOR: (indiscernible).

23                               \* \* \*

24          (Start time: 7:57:31 p.m.)

25          UNIDENTIFIED SPEAKER: -- or hit it.

1           GAS CONTROL OPERATOR: (indiscernible).  
2           UNIDENTIFIED SPEAKER: Okay.  
3                               \* \* \*  
4           (Start time: 7:57:33 p.m.)  
5           GAS CONTROL OPERATOR: Gas control, Valenti.  
6           MR. KELLY: Hi, this is Drew Kelly.  
7           GAS CONTROL OPERATOR: Hi, Drew.  
8           MR. KELLY: (indiscernible) on that leak.  
9           GAS CONTROL OPERATOR: I'm sorry. What did you say?  
10          MR. KELLY: It is mile point 39.33.  
11          GAS CONTROL OPERATOR: 39.33 mile point of break. Okay.  
12          MR. KELLY: Yeah. And also, if you haven't heard, the  
13 division has already closed the main line valves and so the  
14 section is down to nothing right now.  
15          GAS CONTROL OPERATOR: Yeah, what they did is Chuck  
16 Martinez's crews are at Martin. They had closed Martin Station on  
17 both sides, rerouting San Francisco through Sullivan Station.  
18          MR. KELLY: Yeah, but the key thing is Healy Station,  
19 they closed the main line valve at Healy Station.  
20          GAS CONTROL OPERATOR: Okay. Healy main line valve  
21 closed. Okay. Do we know what time?  
22          MR. KELLY: No, I don't.  
23          GAS CONTROL OPERATOR: Okay.  
24          MR. KELLY: I know this is very recent. They closed  
25 mile point valve 38.49.

1           GAS CONTROL OPERATOR: Okay. 38.49 at Healy.

2           MR. KELLY: No, that's upstream of Healy, and they also

3 shut down mile point south 40.05 at Healy.

4           GAS CONTROL OPERATOR: At Healy. I'm sorry. What's

5 that one? What mile point?

6           MR. KELLY: 40.05.

7           GAS CONTROL OPERATOR: 40.05 also closed.

8           MR. KELLY: That's correct.

9           GAS CONTROL OPERATOR: And that's at Healy.

10          MR. KELLY: And then there at Healy also, they're

11 opening up the downstream cross tie valves between 109 and 132.

12          GAS CONTROL OPERATOR: Okay. Opening up cross tie

13 valves between --

14          MR. KELLY: 109 and 132.

15          GAS CONTROL OPERATOR: -- 109 and 132.

16          MR. KELLY: That's to maintain flow to Martin Station.

17          GAS CONTROL OPERATOR: To maintain flow to --

18          MR. KELLY: Or to establish flow.

19          GAS CONTROL OPERATOR: Yeah, to, okay, yeah, right,

20 right, establish flow to Martin. Okay.

21          MR. KELLY: All right. That's all I've got

22 (indiscernible). The pipeline control center is opening up.

23          GAS CONTROL OPERATOR: Yeah, the EOC is actually open.

24          MR. KELLY: This the division has, and we've also got

25 Walnut Creek opening up, too.

1           GAS CONTROL OPERATOR: Right. Todd Hoganson is there  
2 running that.

3           MR. KELLY: He's not, but I've got a bunch of people  
4 over there looking after it.

5           GAS CONTROL OPERATOR: Oh, okay. Okay. Very good.  
6 Thank you.

7           MR. KELLY: Thank you.

8           GAS CONTROL OPERATOR: Bye-bye.

9           MR. KELLY: Bye.

10                               \* \* \*

11           (Start time: 7:57:40 p.m.)

12           (No recorded audio.)

13                               \* \* \*

14           (Start time: 7:57:51 p.m.)

15           UNIDENTIFIED SPEAKER: Where's that Healy run at, that  
16 132.

17                               \* \* \*

18           (Start time: 7:58:02 p.m.)

19           UNIDENTIFIED SPEAKER: Pretty good pressure. Wow. You  
20 guys are going to be busy tonight.

21           GAS CONTROL OPERATOR: (indiscernible).

22           UNIDENTIFIED SPEAKER: Yeah, I'm sure you do. Yeah, I  
23 just wanted to call in. So --

24           GAS CONTROL OPERATOR: (indiscernible).

25           UNIDENTIFIED SPEAKER: All righty. If you need

1 anything, give me a holler.

2 GAS CONTROL OPERATOR: (indiscernible).

3 UNIDENTIFIED SPEAKER: Okay. Bye.

4 \* \* \*

5 (Start time: 7:59:50 p.m.)

6 GAS CONTROL OPERATOR: Gas control, you have Larry.

7 STEVE: Hey, Larry. (indiscernible) --

8 GAS CONTROL OPERATOR: Can't talk, dude.

9 STEVE: (indiscernible).

10 GAS CONTROL OPERATOR: Just get here as soon as you can,

11 okay.

12 STEVE: Yeah, I'm going to do that. I (indiscernible) I

13 don't know if you guys --

14 GAS CONTROL OPERATOR: Hey, Steve, we've got everything.

15 If you can pull something, bring it. But the bottom line is the

16 line did break, San Bruno and Skyline. It's our line.

17 STEVE: We saw it on TV, man. It's (indiscernible).

18 GAS CONTROL OPERATOR: So I'll see you in a bit. Bye.

19 STEVE: Okay. Bye.

20 \* \* \*

21 (Start time: 8:02:41 p.m.)

22 GAS CONTROL OPERATOR: Gas control, Larry.

23 MR. HOGANSON: Hi, this is Todd Hoganson. Hey, Larry.

24 GAS CONTROL OPERATOR: Yes.

25 MR. HOGANSON: I (indiscernible) what's going on there?

1           GAS CONTROL OPERATOR: Okay. Line 132 broke at mile  
2 point 39.33. We've shut in Martin Station. We're feeding the  
3 city from Sullivan only. Got everybody in the world rolling on it  
4 but it is ours and it is -- that's all us.

5           MR. HOGANSON: Okay. Tell (indiscernible).

6           GAS CONTROL OPERATOR: I'm not sure what you're talking  
7 about. Now I had San Francisco crews shut in Martin. We shut it  
8 in and San Francisco crews made sure that Martin Station is shut  
9 in feeding north.

10          MR. HOGANSON: Oh, they did shut that in.

11          GAS CONTROL OPERATOR: Yeah, because it was backfeeding.  
12 The flames reduced substantially once we shut in Martin.

13          MR. HOGANSON: Okay. Good. I didn't know if that was  
14 going to be closed.

15          GAS CONTROL OPERATOR: Yes. We're feeding out of  
16 Milpitas at 360 and I have 285 at Lameda and I have 124 at Martin.

17          MR. HOGANSON: Okay. Right. (indiscernible) Martin.

18          GAS CONTROL OPERATOR: So we're still feeding it from  
19 Milpitas. So as soon as they get it together where they want to  
20 valve this thing off, you know, we'll get it --

21          MR. HOGANSON: I'm sorry. What now didn't they close?

22          GAS CONTROL OPERATOR: At Martin Station.

23          MR. HOGANSON: Or just --

24          GAS CONTROL OPERATOR: Todd, you're so far ahead of me  
25 right now, I know you need to know but all I know is I have a San

1 Francisco crew that got there first. We remotely controlled and  
2 shut in the feeds both ways, and then they valved it.

3 MR. HOGANSON: Okay.

4 GAS CONTROL OPERATOR: I can call the crew out there if  
5 you need that information or can it wait?

6 MR. HOGANSON: No, it can wait. It's not a problem.

7 GAS CONTROL OPERATOR: Okay.

8 MR. HOGANSON: (indiscernible) if you closed the main  
9 line valve on 132.

10 GAS CONTROL OPERATOR: No, we're not touching 132 until  
11 we get orders exactly what they want to shut in from the field.

12 MR. HOGANSON: Got it.

13 GAS CONTROL OPERATOR: Because we don't want to lose any  
14 more customers than we've got.

15 MR. HOGANSON: I like that decision.

16 GAS CONTROL OPERATOR: Okay, sir.

17 MR. HOGANSON: All right.

18 GAS CONTROL OPERATOR: So the only thing that's been  
19 shut in is Martin Station feeding north.

20 MR. HOGANSON: Okay.

21 GAS CONTROL OPERATOR: Okay. That's the only thing  
22 being shut in.

23 MR. HOGANSON: That is -- that's perfect. Thank you so  
24 much.

25 GAS CONTROL OPERATOR: You're welcome.

1 MR. HOGANSON: (indiscernible).

2 GAS CONTROL OPERATOR: The high was as high as 6  
3 million.

4 MR. HOGANSON: Right.

5 GAS CONTROL OPERATOR: Okay. I'm feeding that line at  
6 360. So hold on just a second. Let me get there and look at it,  
7 okay. Hold on a second.

8 MR. HOGANSON: Okay.

9 GAS CONTROL OPERATOR: Okay. I'm at 246 going up there.  
10 Okay. That's because of the load. It should -- it's starting to  
11 climb a little bit more because I'm not feeding at 6 million  
12 because the pressure in Martin Station north, when that was open,  
13 was at 62. It has since climbed to 137. That should hopefully,  
14 if the weather stays where it's at, that should hopefully get up  
15 to a couple of hundred pounds I hope, and it'll take less and less  
16 and that pressure should start to pack up a little bit better.

17 MR. HOGANSON: Yeah. Well, (indiscernible).

18 GAS CONTROL OPERATOR: Oh, yeah, that's downstream but  
19 the break is before that. The break is south of that.

20 MR. HOGANSON: Exactly. (indiscernible).

21 GAS CONTROL OPERATOR: Okay. So where the break's at,  
22 it was 370, well, it was higher than that unfortunately.

23 MR. HOGANSON: (indiscernible).

24 GAS CONTROL OPERATOR: Yeah, it's a cluster. It's not  
25 good right now. We had a failure at Milpitas that overpressured



1 by about 10 pounds all the way up the line, and then during the  
2 overpressure is when that line broke.

3 MR. HOGANSON: (indiscernible).

4 GAS CONTROL OPERATOR: I don't know that, you know, but  
5 it doesn't look good. Let's put it that way.

6 MR. HOGANSON: (indiscernible).

7 GAS CONTROL OPERATOR: I can't hear you. I'm having  
8 trouble hearing you.

9 MR. HOGANSON: That's okay. That also feeds into line  
10 100. So hopefully that will --

11 GAS CONTROL OPERATOR: All, all the other lines are  
12 fine. Everything else is holding pressure and doing fine. The  
13 only one we've got the problem on is in 132.

14 MR. HOGANSON: Okay.

15 GAS CONTROL OPERATOR: All right.

16 MR. HOGANSON: So if you can (indiscernible).

17 GAS CONTROL OPERATOR: It's already raised at 250.  
18 Well, the reason why it dipped, I'm just going over it again. The  
19 reason why it dipped is because I was backfeeding that fire --

20 MR. HOGANSON: Right.

21 GAS CONTROL OPERATOR: -- until I could get somebody to  
22 Martin. So as soon as they got somebody to Martin, okay, now it's  
23 shut in and I'm not backfeeding. The flow's gone from 6 million  
24 to 2 million. So it is slowly building back up.

25 MR. HOGANSON: Perfect. You did everything perfect.

1           GAS CONTROL OPERATOR: Okay. My pleasure. Any  
2 questions, give me a call back, okay.

3           MR. HOGANSON: Okay. Thanks.

4           GAS CONTROL OPERATOR: Thank you, guy.

5                           \* \* \*

6           (Start time: 8:06:15 p.m.)

7           GAS CONTROL OPERATOR: Gas control, Cinaceris.

8           JACK: Hi, Mark. Jack.

9           GAS CONTROL OPERATOR: Yes.

10          JACK: Hey, if somebody needs to reach me, have them  
11 call my home phone number.

12          GAS CONTROL OPERATOR: Okay. We will. Hang on just a  
13 second.

14          JACK: Okay.

15          (On hold.)

16          GAS CONTROL OPERATOR: Andy, I've got Jack here. Do you  
17 want him for anything, any questions for him on any of the  
18 systems.

19          GAS CONTROL OPERATOR 1: Jack.

20          JACK: Yeah.

21          GAS CONTROL OPERATOR 1: Hey, how are you?

22          JACK: Good.

23          GAS CONTROL OPERATOR 1: I'm not sure. I think that  
24 they have opened OEC, what is it, GRC.

25          GAS CONTROL OPERATOR 2: The GRC is opening in Walnut

1 Creek under Hoganson. We haven't got the confirmation yet.

2 JACK: Okay.

3 GAS CONTROL OPERATOR 2: And the OEC in San Carlos and  
4 the EOC under Johnson, but we don't know where.

5 GAS CONTROL OPERATOR 1: Yeah. Okay. So they've opened  
6 those three. They look like they have a line rupture at a mile  
7 point upstream of Martin Station. They're in the process of  
8 starting to isolate that location right now. So that's the data  
9 that we're getting into the control room.

10 JACK: Okay. The TV pictures are horrendous.

11 GAS CONTROL OPERATOR 1: It's bad, yeah. It's bad.  
12 It's bad. So they're trying to at this point isolate the upstream  
13 side. The downstream side of Martin I think is going to be  
14 backfed, and hopefully they can get this isolated soon and at this  
15 point, you know, reduce the amount of source if that's what it is,  
16 if it's our gas. It seems like it is at this point. So --

17 JACK: Okay. Well, I was trying since -- I gave Joaquin  
18 my cell phone number but I'm getting crappy reception tonight at  
19 home.

20 GAS CONTROL OPERATOR 1: Okay.

21 JACK: So just call me on my home phone. I wouldn't be  
22 surprised, if you're going to open the EOC, they'll probably bring  
23 Trista in and then --

24 GAS CONTROL OPERATOR 1: Trista's been contacted, too.

25 JACK: Yeah, and at some time, she may want some

1 (indiscernible) or some help. So if there's any reason that I  
2 need to come in to help out, just give me a call.

3 GAS CONTROL OPERATOR 1: Okay. That sounds good.

4 JACK: Okay.

5 GAS CONTROL OPERATOR: All right. Thanks.

6 JACK: Thanks.

7 GAS CONTROL OPERATOR: Bye.

8 \* \* \*

9 (Start time: 8:06:44 p.m.)

10 GAS CONTROL OPERATOR: Good.

11 UNIDENTIFIED SPEAKER: (indiscernible).

12 GAS CONTROL OPERATOR: The EOC is opening in Walnut  
13 Creek under Hoganson. We haven't got the confirmation yet. And  
14 the OEC in San Carlos and the EOC under Johnson but we don't know  
15 where.

16 UNIDENTIFIED SPEAKER: They've opened those and it looks  
17 like they have a line puncture at --

18 \* \* \*

19 (Start time: 8:07:26 p.m.)

20 JACK: The TV pictures are horrendous.

21 GAS CONTROL OPERATOR: Yeah. (indiscernible).

22 \* \* \*

23 (Start time: 8:07:55 p.m.)

24 JACK: Well, I was trying since -- I gave Joaquin my  
25 cell phone number but I'm getting crappy reception tonight at

1 home. So --

2 \* \* \*

3 (Start time: 8:08:04 p.m.)

4 JACK: -- my home phone. I wouldn't be surprised, if  
5 you're going to open the EOC, they'll probably bring Trista in and  
6 then --

7 GAS CONTROL OPERATOR: Trista's been contacted, too.

8 JACK: Yeah, and at some time she may want some  
9 (indiscernible) or some help. So if there's any reason I need to  
10 come in to help out, just give me a call.

11 GAS CONTROL OPERATOR: Okay. That sounds good.

12 JACK: Okay.

13 GAS CONTROL OPERATOR: Thanks.

14 JACK: Bye.

15 \* \* \*

16 (Start time: 8:09:11 p.m.)

17 (No recorded audio.)

18 \* \* \*

19 (Start time: 8:09:39 p.m.)

20 (Phone rings.)

21 (No recorded audio.)

22 \* \* \*

23 (Start time: 8:09:54 p.m.)

24 UNIDENTIFIED SPEAKER: Yeah.

25 \* \* \*

1 (Start time: 8:10:05 p.m.)  
2 UNIDENTIFIED SPEAKER: Okay. I'll leave in about 15  
3 minutes.  
4 GAS CONTROL OPERATOR: (indiscernible).  
5 UNIDENTIFIED SPEAKER: Okay. Bye.  
6 \* \* \*  
7 (Start time: 8:13:46 p.m.)  
8 GAS CONTROL OPERATOR: Gas control, Larry.  
9 MR. GRELLI: Hi, Larry. This is Gary Grelli.  
10 GAS CONTROL OPERATOR: Go ahead, Gary.  
11 MR. GRELLI: We're running the PRC set up in Walnut  
12 Creek.  
13 GAS CONTROL OPERATOR: Right.  
14 MR. GRELLI: I'm going to give you a phone number for  
15 this line here.  
16 GAS CONTROL OPERATOR: Okay.  
17 MR. GRELLI: 925-974-4360.  
18 GAS CONTROL OPERATOR: Okay. 925-974-4360. Okay. My  
19 acronyms are bad. Is that GRC or it's P, it's pipeline.  
20 MR. GRELLI: Right.  
21 GAS CONTROL OPERATOR: It would be PRC, okay.  
22 MR. GRELLI: Pipeline restoration center.  
23 GAS CONTROL OPERATOR: Okay.  
24 MR. GRELLI: And I have here, Todd Hoganson is here.  
25 GAS CONTROL OPERATOR: Okay. Todd Hoganson.

1 MR. GRELLI: Drew Kelly.  
2 GAS CONTROL OPERATOR: And Drew.  
3 MR. GRELLI: Tim Blanchard.  
4 GAS CONTROL OPERATOR: Do I need to write all these  
5 down?  
6 MR. GRELLI: Probably not.  
7 GAS CONTROL OPERATOR: Okay.  
8 MR. GRELLI: If anybody needs to talk to anybody for  
9 pipeline related issues, they can call here.  
10 GAS CONTROL OPERATOR: Okay. Gary, real quick, spell  
11 your last name for me again.  
12 MR. GRELLI: G R E L L I.  
13 GAS CONTROL OPERATOR: Thank you very much, Gary. Okay.  
14 I will put it in the log, and they'll know about it. Thank you  
15 very much, Gary.  
16 MR. GRELLI: Thank you.  
17 GAS CONTROL OPERATOR: Bye.  
18 MR. GRELLI: Bye.  
19 \* \* \*  
20 (Start time: 8:14:35 p.m.)  
21 (Phone rings.)  
22 MR. KELLY: Hello, this is Drew Kelly. I --  
23 \* \* \*  
24 (Start time: 8:15:21 p.m.)  
25 (Phone rings.)

1 MR. KELLY: Drew Kelly.

2 GAS CONTROL OPERATOR: Hey, Drew. It's Michael. Hey,  
3 at the Healy Station, those cross tie valves that were open, were  
4 they -- was that 1 and 4 or 2?

5 MR. KELLY: You know what? Let me pull up the diagram.

6 GAS CONTROL OPERATOR: Okay. We're trying to mark up  
7 all of our maps and diagrams.

8 MR. KELLY: Okay.

9 \* \* \*

10 (Start time: 8:15:58 p.m.)

11 GAS CONTROL OPERATOR: I'm sorry. Okay.

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 GAS CONTROL OPERATOR: Yeah.

14 \* \* \*

15 (Start time: 8:16:05 p.m.)

16 GAS CONTROL OPERATOR: -- 87221.

17 MR. KELLY: Okay. I'll have it in just a minute.

18 GAS CONTROL OPERATOR: Okay. The last time I talked to  
19 you, and you were telling me the valving that was going to be  
20 done.

21 MR. KELLY: I was told that Healy Station, that the  
22 cross ties are normally in the closed position --

23 GAS CONTROL OPERATOR: Okay.

24 MR. KELLY: -- which would have explained why we still  
25 had pressure in Lameda and we didn't have pressure at Martin.



1           GAS CONTROL OPERATOR: Okay. So that's why you opened  
2 them, to establish flow back to Martin.

3           MR. KELLY: Exactly.

4           GAS CONTROL OPERATOR: Okay. Right, right.

5           MR. KELLY: (indiscernible).

6           GAS CONTROL OPERATOR: That's okay. Oh, man. I've been  
7 here since 5:00 this morning.

8           MR. KELLY: Have you?

9           GAS CONTROL OPERATOR: Yeah.

10          MR. KELLY: You're probably not going to be out of here  
11 anytime soon either.

12          GAS CONTROL OPERATOR: No.

13          MR. KELLY: (indiscernible).

14                                   \* \* \*

15          (Start time: 8:17:02 p.m.)

16          GAS CONTROL OPERATOR: -- doing some work at Milpitas.

17          MR. KELLY: Yeah.

18          GAS CONTROL OPERATOR: Prior to this, you know, and it  
19 only went 10 pounds over, 9 pounds over, out of --

20          MR. KELLY: I heard it was 40 pounds over normal  
21 operating pressure.

22          GAS CONTROL OPERATOR: No, the monitors caught control.  
23 I thought it was only 10 pounds.

24          MR. KELLY: Oh, okay.

25          GAS CONTROL OPERATOR: And actually I think it was 9,

1 that was over the MOP, so (indiscernible) would have only been 6  
2 over, but don't we have that 10 percent SMYS, whatever it's --

3 MR. KELLY: Yeah, we do.

4 GAS CONTROL OPERATOR: I pretty sure.

5 MR. KELLY: You know what? If it's contributed, it  
6 contributed, you know.

7 GAS CONTROL OPERATOR: Yeah, yeah. I hope, I hope it  
8 wasn't. I hope it wasn't the cause.

9 MR. KELLY: It would have been valves 1.

10 GAS CONTROL OPERATOR: Okay. Let me write this down.

11 MR. KELLY: The cross ties would have been valve 1 and  
12 4.

13 GAS CONTROL OPERATOR: 1 and 4 because that's what we  
14 thought. I just wanted to confirm that with you.

15 MR. KELLY: It could be 1 and 3 also but at least 1 and  
16 4.

17 GAS CONTROL OPERATOR: Okay. 1 and 4 for sure. Okay.  
18 And then the 40.05 is closed and then the (indiscernible) is going  
19 down line 132 towards Milpitas from there.

20 MR. KELLY: That's correct.

21 GAS CONTROL OPERATOR: Okay.

22 MR. KELLY: The one valve is 38.49.

23 GAS CONTROL OPERATOR: Yeah, 49 which we closed. All  
24 right. Upstream of Healy.

25 MR. KELLY: Okay.

1           GAS CONTROL OPERATOR: All right. Thank you. Bye-bye.

2           MR. KELLY: Bye.

3                               \* \* \*

4           (Start time: 8:19:20 p.m.)

5           LEE: This is Lee over here at Wild Goose. I was just  
6 wondering how low that pressure on line 400 is going to go and if  
7 there's any prospects of it coming up.

8                               \* \* \*

9           (Start time: 8:19:48 p.m.)

10          LEE: Okay. I appreciate any help I can get. Thanks,  
11 man.

12          GAS CONTROL OPERATOR: (indiscernible).

13          LEE: Bye-bye.

14                               \* \* \*

15          (Start time: 8:20:17 p.m.)

16          UNIDENTIFIED SPEAKER: You said it was a line break.  
17 You didn't tell me you were burning the----- town down over in  
18 San Bruno.

19          GAS CONTROL OPERATOR: (indiscernible).

20          UNIDENTIFIED SPEAKER: Yeah, yeah. Any details or --  
21 well, I don't want any details. Was it a high pressure line?

22          GAS CONTROL OPERATOR: (indiscernible).

23          UNIDENTIFIED SPEAKER: 400. Was it a rupture or did  
24 someone dig into it?

25          GAS CONTROL OPERATOR: (indiscernible).

1 UNIDENTIFIED SPEAKER: Holy ----. Wow.

2 \* \* \*

3 (Start time: 8:20:19 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Valenti.

5 TONY: This is Tony at Gateway.

6 GAS CONTROL OPERATOR: I'm sorry. I can't hear you.

7 \* \* \*

8 (Start time: 8:20:19 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Valenti.

10 TONY: This is Tony at Gateway.

11 GAS CONTROL OPERATOR: I'm sorry. I can't hear you.

12 TONY: This is Tony at Gateway.

13 GAS CONTROL OPERATOR: Tony at Gateway. What's going  
14 on?

15 TONY: Yeah. The gas pressure is way down to about  
16 (indiscernible).

17 GAS CONTROL OPERATOR: You know, we're dealing with a  
18 huge gas incident right now on the Peninsula over in the San Bruno  
19 area. Would you mind calling back a little later? Because I  
20 don't think this -- I don't think what we've got right now is  
21 going to affect what you're doing in Gateway though. Let's see  
22 here. You should actually be calling the transmission coordinator  
23 side.

24 TONY: What's that number?

25 GAS CONTROL OPERATOR: It would be -- internal or

1 outside would be 973 -- 415-973-3211.

2 TONY: 3211.

3 GAS CONTROL OPERATOR: Yeah.

4 TONY: Thank you.

5 GAS CONTROL OPERATOR: Okay.

6 \* \* \*

7 (Start time: 8:20:40 p.m.)

8 GAS CONTROL OPERATOR: -- get back to it. Take it easy.

9 \* \* \*

10 (Start time: 8:21:50 p.m.)

11 TONY: This is Tony at Gateway, PG&E (indiscernible).

12 GAS CONTROL OPERATOR: You're at Gateway. Hello.

13 TONY: Hello.

14 GAS CONTROL OPERATOR: Hi, Tony. Where are you at?

15 TONY: I'm at Gateway, PG&E.

16 GAS CONTROL OPERATOR: Okay.

17 TONY: It looks like our gas pressure is running a

18 little low at 564.

19 GAS CONTROL OPERATOR: Okay.

20 TONY: Usually we're up to around high 600 or 700 or so.

21 GAS CONTROL OPERATOR: Okay. We'll take a look at it.

22 TONY: Okay.

23 GAS CONTROL OPERATOR: Thank you.

24 TONY: All right. Bye.

25 GAS CONTROL OPERATOR: Bye.

1

\* \* \*

2

(Start time: 8:22:39 p.m.)

3

GAS CONTROL OPERATOR: Gas control, Barry speaking.

4

MR. MAGUDA: Barry, this is Jim Maguda again. I've been  
5 on these calls.

6

GAS CONTROL OPERATOR: Yeah, hey, Jim.

7

MR. MAGUDA: Is Larry there or perhaps you can answer  
8 it.

9

GAS CONTROL OPERATOR: Sure.

10

MR. MAGUDA: I'm just writing a note to the GCC on this  
11 report. Have we taken measures to isolate or shut in that area?

12

GAS CONTROL OPERATOR: Yes, we have.

13

MR. MAGUDA: Okay.

14

GAS CONTROL OPERATOR: Yes, we have. We're reducing  
15 pressure. The last report we have is that the flames have been  
16 significantly -- the pressure and flames have been significantly  
17 reduced. We've shut in at Martin sub and the crews out in the  
18 field have also closed some valves.

19

MR. MAGUDA: Okay. So I'm just going to say --

20

GAS CONTROL OPERATOR: Yes, measures are being taken.

21

MR. MAGUDA: Measures are being taken to isolate the  
22 rupture --

23

GAS CONTROL OPERATOR: Correct.

24

MR. MAGUDA: -- at this time.

25

GAS CONTROL OPERATOR: Correct.

1 MR. MAGUDA: I just wanted to confirm that.

2 GAS CONTROL OPERATOR: Okay.

3 MR. MAGUDA: All right. Appreciate it. Thank you.

4 GAS CONTROL OPERATOR: No problem. Bye.

5 \* \* \*

6 (Start time: 8:23:37 p.m.)

7 UNIDENTIFIED SPEAKER: Oh, I thought we were moving to  
8 Brentwood.

9 GAS CONTROL OPERATOR: (indiscernible).

10 UNIDENTIFIED SPEAKER: Excuse me.

11 \* \* \*

12 (Start time: 8:23:52 p.m.)

13 (No recorded audio.)

14 \* \* \*

15 (Start time: 8:24:01 p.m.)

16 UNIDENTIFIED SPEAKER: We're not moving. We're not  
17 moving until tomorrow. Is that right?

18 GAS CONTROL OPERATOR: (indiscernible).

19 UNIDENTIFIED SPEAKER: Oh, okay. All right.

20 \* \* \*

21 (Start time: 8:24:35 p.m.)

22 GAS CONTROL OPERATOR: Gas control. You've got Larry.

23 MR. LOTTS: Larry, this is Vern Lotts in Peninsula.

24 GAS CONTROL OPERATOR: Yes, sir.

25 MR. LOTTS: Okay. Can you give me the reads for the

1 outlet pressure at Lameda?

2 GAS CONTROL OPERATOR: Yeah. Outlet is 142.

3 MR. LOTTS: 142.

4 GAS CONTROL OPERATOR: Right.

5 MR. LOTTS: And Sullivan?

6 GAS CONTROL OPERATOR: Sullivan is 309. No, I'm sorry.

7 Coming in, it's going up. 139.

8 MR. LOTTS: 139.

9 GAS CONTROL OPERATOR: And on the other side of Martin

10 where we shut it down, it's 138. So it's equalizing.

11 MR. LOTTS: Okay. Now did you guys reset the pressure

12 setting at Martin at that point?

13 GAS CONTROL OPERATOR: Would I?

14 MR. LOTTS: No, did you?

15 GAS CONTROL OPERATOR: No.

16 MR. LOTTS: Was that reset?

17 GAS CONTROL OPERATOR: No, it's been shut in and stays

18 shut in.

19 MR. LOTTS: What we need to is we need to get that valve

20 clean open.

21 GAS CONTROL OPERATOR: Okay. Why?

22 MR. LOTTS: So that we can get more gas back to Healy

23 station where they have the valve shut so we can keep a good

24 supply of gas going back to south city.

25 GAS CONTROL OPERATOR: Right. So we're isolated from



1 the break? So you're going to feed -- are you feeding from 101 in  
2 Martin then or what?

3 MR. LOTTS: We're feeding -- yeah. From 101 into Martin  
4 (indiscernible).

5 GAS CONTROL OPERATOR: Okay. Vern, I'm not trying to be  
6 funny, but it's not that simple. Let me run it by my boss, okay.  
7 And hold on just a minute. I'm going to put you on hold. Don't  
8 go anywhere, please.

9 MR. LOTTS: Sure.

10 (On hold.)

11 \* \* \*

12 (Start time: 8:26:10 p.m.)

13 GAS CONTROL OPERATOR: Vern, that's a go. What do you  
14 need on my side?

15 MR. LOTTS: Okay. I need you to (indiscernible) --

16 GAS CONTROL OPERATOR: Okay.

17 MR. LOTTS: -- at Martin --

18 GAS CONTROL OPERATOR: Okay.

19 MR. LOTTS: -- to about 145.

20 GAS CONTROL OPERATOR: Okay. Now I'm only, I'm only  
21 showing 112 on that side right now.

22 MR. LOTTS: On the inlet side, right?

23 GAS CONTROL OPERATOR: Right. No, the outlet. Excuse  
24 me, you're right. Inlet side. I'm sorry.

25 MR. LOTTS: Yeah, I was just talking to the guys at

1 Martin, Tom Wayne's (ph.) there.

2 GAS CONTROL OPERATOR: Okay.

3 MR. LOTTS: And he said he's got 138 on the  
4 (indiscernible) side --

5 GAS CONTROL OPERATOR: Affirmative.

6 MR. LOTTS: -- and 118 on the inlet side to Martin.

7 GAS CONTROL OPERATOR: Okay.

8 MR. LOTTS: So you've got 113, 118, pretty close.

9 But --

10 GAS CONTROL OPERATOR: Oh, no, it's not going to go  
11 banging if it's only like 20 pounds, but I just want to make sure  
12 that I'm not going to be feeding --

13 MR. LOTTS: No, no. I want, we want to (indiscernible)  
14 because we --

15 GAS CONTROL OPERATOR: It should go slow. No, it should  
16 go slow.

17 MR. LOTTS: We want to step it up slow so that we don't  
18 draw 101 down too much.

19 \* \* \*

20 (Start time: 8:27:16 p.m.)

21 GAS CONTROL OPERATOR: Right.

22 \* \* \*

23 (Start time: 8:27:20 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Cinaceris.

25 MR. CLAIRE: Yeah, my name's Dave Claire (ph.). I'm the

1 director of Core (ph.) Gas Supply.

2 GAS CONTROL OPERATOR: Yes, sir.

3 MR. CLAIRE: I wondered if you knew anything about this  
4 gas pipeline fire?

5 GAS CONTROL OPERATOR: Yes, yes, we're responding to it  
6 as we speak. We have crews on site. We've isolated it and we're  
7 -- we just confirmed that it's isolated. So it's just a matter of  
8 letting the flames come out and then they can begin restoration.

9 MR. CLAIRE: So it's a high pressure line?

10 GAS CONTROL OPERATOR: Yes, it's line 132.

11 MR. CLAIRE: Okay.

12 GAS CONTROL OPERATOR: And it is a high pressure line.

13 MR. CLAIRE: Okay. Well, thanks for the information,  
14 and hopefully we'll get that under control.

15 GAS CONTROL OPERATOR: Yes, we have loads of support and  
16 the EOC and the GRC and the EOC have all been opened. So --

17 MR. CLAIRE: Yeah, I saw that.

18 GAS CONTROL OPERATOR: -- we're mobilizing quite well.

19 MR. CLAIRE: Okay. Thank you.

20 GAS CONTROL OPERATOR: Thank you, sir.

21 MR. CLAIRE: Bye-bye.

22 GAS CONTROL OPERATOR: Bye.

23 \* \* \*

24 (Start time: 8:27:30 p.m.)

25 (No recorded audio.)

1 \* \* \*

2 (Start time: 8:27:53 p.m.)

3 GAS CONTROL OPERATOR: Do you want me to open that  
4 bypass at 10 pounds less?

5 MR. LOTTS: Sure.

6 GAS CONTROL OPERATOR: Okay.

7 MR. LOTTS: Tom Winston (ph.) wants it.

8 GAS CONTROL OPERATOR: Okay. All right. Vern, I'm not  
9 going anywhere, but I'm going to be off the phone for about 10  
10 seconds. Hold on.

11 MR. LOTTS: Okay.

12 (On hold.)

13 \* \* \*

14 (Start time: 8:28:30 p.m.)

15 (No recorded audio.)

16 \* \* \*

17 (Start time: 8:28:36 p.m.)

18 GAS CONTROL OPERATOR: Okay. I'm back. Okay.

19 Pressures, okay, Vern, I'm showing the pressure at 118 on the --

20 MR. LOTTS: Hold on just a second, Barry.

21 GAS CONTROL OPERATOR: Sure.

22 MR. LOTTS: Okay. I'm sorry.

23 GAS CONTROL OPERATOR: Vern, I'm showing the pressure  
24 (indiscernible) into 118, I'm at 133 on the inlet side and --  
25 well, I'm flipping them. I'm sorry. Outlet side I'm at 132.

1 Inlet side I'm at 120.

2 MR. LOTTS: Okay. So it's open a little bit --

3 GAS CONTROL OPERATOR: Yeah.

4 MR. LOTTS: -- and it's starting to (indiscernible).

5 GAS CONTROL OPERATOR: Right.

6 MR. LOTTS: Okay. Now Drew -- hang on a second. Drew,

7 what we're doing is we're stepping open -- the main reg is in the

8 closed position at Martin because the inlet dropped off --

9 GAS CONTROL OPERATOR: There's two --

10 MR. LOTTS: -- closed. So they're trying to open that

11 valve up slowly to get pressure back to Healy.

12 GAS CONTROL OPERATOR: So go to -- well, is it 378 or

13 375.

14 MR. LOTTS: I'm not sure if the valve, what the valve

15 number is.

16 GAS CONTROL OPERATOR: 375, right, because 3 pounds over

17 is at 378. Okay. It seems to be stabilizing. I'm only down --

18 it's staying at 132, Vern, and I've come up to 123.

19 MR. LOTTS: Okay. You've got 132 on the San Francisco

20 side and 123. It's coming up on the side that (indiscernible).

21 GAS CONTROL OPERATOR: We're now up to 125. So it's

22 working.

23 MR. LOTTS: 125. Okay. So it looks like we've got that

24 valve open now.

25 GAS CONTROL OPERATOR: Okay.

1           MR. LOTTS: We've got it so it's backfeeding through 101  
2 through valve 19 back through Martin (indiscernible).

3           GAS CONTROL OPERATOR: Yeah.

4           MR. LOTTS: Okay.

5           GAS CONTROL OPERATOR: It's coming together.

6           MR. LOTTS: I'm --

7           GAS CONTROL OPERATOR: That's what we wanted, right.  
8 Okay. Vern, do you need me for anything else?

9           MR. LOTTS: Just --

10          GAS CONTROL OPERATOR: I can hang on, guy. I can hang  
11 on.

12          MR. LOTTS: I was just trying to get --

13          GAS CONTROL OPERATOR: Yeah, I'm at 126, pressure's  
14 holding at 132.

15          MR. LOTTS: Okay. All right. And you are? Who am I  
16 speaking to? Hello.

17          GAS CONTROL OPERATOR: I'm here. I'm not going  
18 anywhere.

19          MR. LOTTS: Okay. I'm trying to get your name.

20          GAS CONTROL OPERATOR: Larry.

21          MR. LOTTS: Larry. Okay.

22          GAS CONTROL OPERATOR: I'm system gas control, last name  
23 if you need it, but I'm the only Larry up here.

24          MR. LOTTS: The only Larry.

25          GAS CONTROL OPERATOR: Yeah, I'm the one making the

1 report out. So --

2 MR. LOTTS: Okay.

3 GAS CONTROL OPERATOR: All right.

4 MR. LOTTS: Okay, Larry. Thank you. I'll call you

5 back.

6 GAS CONTROL OPERATOR: You've got it, Vern. Oh, Vern --

7 MR. LOTTS: Yeah, Larry.

8 GAS CONTROL OPERATOR: -- we're up to 128.

9 MR. LOTTS: 128.

10 GAS CONTROL OPERATOR: Okay. Thank you.

11 MR. LOTTS: All right. Bye.

12 \* \* \*

13 (Start time: 8:29:16 p.m.)

14 GAS CONTROL OPERATOR: Gas control, Cinaceris.

15 WYMAN: Hey, Mark. This is Wyman here.

16 GAS CONTROL OPERATOR: Hi, Wyman.

17 WYMAN: I'm over here at PRC with (indiscernible).

18 GAS CONTROL OPERATOR: Tim Blanchard.

19 WYMAN: Yeah, Tim Blanchard. He's in the communications

20 stuff. So --

21 GAS CONTROL OPERATOR: Okay.

22 WYMAN: -- he's looking for a couple of e-mail

23 addresses.

24 GAS CONTROL OPERATOR: Okay. The address to use I would

25 say, GSO SS clearance.

1           WYMAN: Wait a minute. GSO SS --  
2           GAS CONTROL OPERATOR: Clearance.  
3           WYMAN: Okay. Got it. Okay. And which other one?  
4           GAS CONTROL OPERATOR: That will hit everybody in gas  
5 control in the operations group. You could also send it to, and  
6 the direct operators, you could also send it to AJW2, that's Andy.  
7           WYMAN: AJW2. Is Andy on site there?  
8           GAS CONTROL OPERATOR: Yes, Andy's here. Uh-huh.  
9           WYMAN: And, Mark, is Andy on site at the gas control  
10 center right now?  
11           GAS CONTROL OPERATOR: Yes, he is. He's here in the  
12 room.  
13           WYMAN: Okay. How do you spell his last name?  
14           UNIDENTIFIED SPEAKER: Wenzel, W E N Z E L. How you  
15 doing, Mark?  
16           GAS CONTROL OPERATOR: No worse.  
17           WYMAN: Okay. And who else?  
18           GAS CONTROL OPERATOR: You probably want to put Keith  
19 Slipslager (ph.), KMS5.  
20           WYMAN: Well, just Slipslager.  
21           GAS CONTROL OPERATOR: Uh-huh.  
22           WYMAN: Okay.  
23                           \* \* \*  
24           (Start time: 8:30:42 p.m.)  
25           WYMAN: What about Trista?



1           GAS CONTROL OPERATOR: I would put Trista, yeah, TX --

2           WYMAN: B E R K.

3                           \* \* \*

4           (Start time: 8:31:01 p.m.)

5           UNIDENTIFIED SPEAKER: You want to open up ESD101 and  
6 I'll start -- it looks like we've got to do about 37 million  
7 because our (indiscernible) dropped I guess.

8           UNIDENTIFIED SPEAKER: (indiscernible).

9           UNIDENTIFIED SPEAKER: So -- all right.

10          UNIDENTIFIED SPEAKER: (indiscernible).

11          UNIDENTIFIED SPEAKER: Thank you, sir.

12                          \* \* \*

13          (Start time: 8:31:05 p.m.)

14          WYMAN: Do I need any other information, Mark, or  
15 anybody else you think we should have on the list?

16          GAS CONTROL OPERATOR: Not off the top of my head,  
17 Wyman. You're in the EOC, right?

18          WYMAN: We're in the GRC.

19          GAS CONTROL OPERATOR: You're in the PRC in Walnut  
20 Creek. Okay.

21          WYMAN: GRC in Walnut Creek.

22          GAS CONTROL OPERATOR: The GRC in Walnut Creek, okay.

23          WYMAN: Yeah.

24          GAS CONTROL OPERATOR: So I know that we have the number  
25 across the room but can you give it to me anyway.

1           WYMAN: For here?

2           GAS CONTROL OPERATOR: Yes.

3           WYMAN: You know what? Once we figure that out, we'll

4 get back to you on that one.

5           GAS CONTROL OPERATOR: Okay. So in the meantime, Wyman,

6 I could use your cell phone.

7           WYMAN: My cell phone's 415-244 --

8           GAS CONTROL OPERATOR: Uh-huh.

9           WYMAN: -- 2902.

10          GAS CONTROL OPERATOR: That's your normal cell phone,

11 right?

12          WYMAN: That's correct.

13          GAS CONTROL OPERATOR: Okay. Thanks.

14          WYMAN: All right.

15          GAS CONTROL OPERATOR: Bye.

16          WYMAN: Bye-bye.

17                           \* \* \*

18          (Start time: 8:31:33 p.m.)

19          TRISTA: Joaquin, this is Trista. Can I speak to Andy?

20 I'll tell you what.

21          GAS CONTROL OPERATOR: (indiscernible).

22          TRISTA: You know what? Yeah, let me talk to him.

23 Actually, you know what? I'm going to call him back in a few

24 minutes. So I have to go. I'll call him back.

25          GAS CONTROL OPERATOR: (indiscernible).

1 TRISTA: Thanks. Bye.

2 \* \* \*

3 (Start time: 8:32:10 p.m.)

4 (No recorded audio.)

5 \* \* \*

6 (Start time: 8:32:45 p.m.)

7 (No recorded audio.)

8 \* \* \*

9 (Start time: 8:32:55 p.m.)

10 (Phone rings.)

11 UNIDENTIFIED SPEAKER: (indiscernible).

12 GAS CONTROL OPERATOR: Good evening, sir. This is Mark  
13 Cinaceris with system gas control.

14 UNIDENTIFIED SPEAKER: How you doing?

15 GAS CONTROL OPERATOR: Not well.

16 UNIDENTIFIED SPEAKER: What do we know?

17 GAS CONTROL OPERATOR: What we know is the line break  
18 was at line -- mile point 39.33 on line 132, which is just south  
19 of Healy Station, next to San Bruno Avenue, and it -- the line was  
20 overpressured earlier in the afternoon and I believe --

21 UNIDENTIFIED SPEAKER: Do you know by how much?

22 GAS CONTROL OPERATOR: It was about 10 pounds over. It  
23 was 385. The pressure it should have been operating at, at a  
24 maximum was 375. However, that particular line is, the MOP is  
25 actually good for 400, but it's being operated in conjunction with

1 line 109 which is MOP 375.

2 UNIDENTIFIED SPEAKER: Okay.

3 GAS CONTROL OPERATOR: So it was actually below its own  
4 MOP but technically over MOP because of the connection to the  
5 lower pipeline.

6 UNIDENTIFIED SPEAKER: (indiscernible).

7 GAS CONTROL OPERATOR: Yes. It has been isolated.

8 UNIDENTIFIED SPEAKER: Okay.

9 GAS CONTROL OPERATOR: And it's been isolated at Healy  
10 Station which is mile 40.05 and a mile and a half south of there  
11 at mile 39, 38.49. So at this point, the break has been isolated  
12 and the -- I would expect that the flames should begin to diminish  
13 and the crews should be able to begin moving in on it.

14 UNIDENTIFIED SPEAKER: Okay. But we don't know at this  
15 point whether the pressurization triggered.

16 GAS CONTROL OPERATOR: No. No.

17 UNIDENTIFIED SPEAKER: Not yet.

18 GAS CONTROL OPERATOR: We don't know that for certain  
19 but, you know, it's a clear possibility obviously.

20 UNIDENTIFIED SPEAKER: Yeah. Yeah.

21 GAS CONTROL OPERATOR: There was work going on at  
22 Milpitas Gas Terminal which is the station that feeds the  
23 Peninsula transmission lines --

24 UNIDENTIFIED SPEAKER: Yeah.

25 GAS CONTROL OPERATOR: -- shortly before 5:00, and the

1 work had some sort of problem that caused the Milpitas Terminal  
2 data to all go out of range on our SITEC SCADA. So we could not  
3 see the way the station was operating.

4 UNIDENTIFIED SPEAKER: Okay.

5 GAS CONTROL OPERATOR: The tech at the station then  
6 began to try and identify what was feeding and in the process of  
7 doing that and then we simply resorted to starting to lower the  
8 monitor controllers to stop whatever it was feeding, and before  
9 that pressure could be controlled properly, it had -- we saw about  
10 390. I would say 393 or 4 at the Milpitas Terminal. That  
11 translated to about 385 up at Martin.

12 UNIDENTIFIED SPEAKER: Okay. Is 109 feeding the city  
13 right now?

14 GAS CONTROL OPERATOR: The city's being fed by 109 and  
15 101 currently and with the current conditions, we should, we  
16 should feed that no trouble.

17 UNIDENTIFIED SPEAKER: Okay. Okay.

18 GAS CONTROL OPERATOR: So there's --

19 UNIDENTIFIED SPEAKER: I appreciate the information and  
20 keep me updated.

21 GAS CONTROL OPERATOR: Okay. And as you probably know,  
22 the EOC, the GRC and OECs have all been opened.

23 UNIDENTIFIED SPEAKER: Yeah. I'm en route and traveling  
24 and should be there in a couple of hours at the EOC.

25 GAS CONTROL OPERATOR: Okay.

1 UNIDENTIFIED SPEAKER: Okay.

2 GAS CONTROL OPERATOR: All right. I'll call you back if  
3 anything changes.

4 UNIDENTIFIED SPEAKER: Okay.

5 GAS CONTROL OPERATOR: Bye-bye.

6 \* \* \*

7 (Start time: 8:33:53 p.m.)

8 GAS CONTROL OPERATOR: How you doing, man?

9 UNIDENTIFIED SPEAKER: Not too bad. Another night  
10 shift. Yee-ha. Hey, have you guys heard anything about that  
11 explosion and the fire just south (indiscernible).

12 \* \* \*

13 (Start time: 8:34:17 p.m.)

14 UNIDENTIFIED SPEAKER: Really.

15 \* \* \*

16 (Start time: 8:34:20 p.m.)

17 GAS CONTROL OPERATOR: Gas control, you have Larry.

18 MR. KELLY: Larry, this is Drew --

19 \* \* \*

20 (Start time: 8:34:21 p.m.)

21 GAS CONTROL OPERATOR: This is gas control. You have  
22 Larry.

23 MR. KELLY: Larry, this is Drew Kelly.

24 GAS CONTROL OPERATOR: Yeah, Drew.

25 MR. KELLY: Hey, I'm not sure if all the valve

1 operations are reported, have been reported into gas control.

2 GAS CONTROL OPERATOR: Yeah, they're in communication  
3 with us as far as I know.

4 MR. KELLY: Are you --

5 GAS CONTROL OPERATOR: Hold on just -- Drew, I'm working  
6 on -- hold on just a second please. I know you need answers. I'm  
7 going to try to give you to the guy that will give you a report.

8 MR. KELLY: Okay.

9 (On hold.)

10 GAS CONTROL OPERATOR: I'm going to give you to Mike.  
11 Hold on.

12 MR. KELLY: Hold on.

13 (On hold.)

14 \* \* \*

15 (Start time: 8:34:34 p.m.)

16 UNIDENTIFIED SPEAKER: Uh-huh.

17 \* \* \*

18 (Start time: 8:34:50 p.m.)

19 UNIDENTIFIED SPEAKER: Holy cow.

20 \* \* \*

21 (Start time: 8:35:01 p.m.)

22 UNIDENTIFIED SPEAKER: It was our gas line?

23 GAS CONTROL OPERATOR: (indiscernible).

24 UNIDENTIFIED SPEAKER: Wow.

25 \* \* \*

1 (Start time: 8:35:06 p.m.)  
2 GAS CONTROL OPERATOR: Drew, it's Michael.  
3 MR. KELLY: Michael.  
4 GAS CONTROL OPERATOR: Hi.  
5 MR. KELLY: I just wanted to make sure that you're aware  
6 that at Martin Station they have opened up valve number 1, the  
7 bypass valve around the regulator.  
8 GAS CONTROL OPERATOR: Okay. Martin Station, valve 1  
9 now open. This is --  
10 MR. KELLY: Martin is now backfeeding --  
11 GAS CONTROL OPERATOR: Okay.  
12 MR. KELLY: -- from 132.  
13 GAS CONTROL OPERATOR: Okay. Bypass. It's a bypass  
14 valve?  
15 MR. KELLY: Yeah, it is but it's just kind of a weird  
16 situation.  
17 GAS CONTROL OPERATOR: Okay.  
18 MR. KELLY: It's downstream of the monitors  
19 (indiscernible) just to verify that it's actually bypassing.  
20 GAS CONTROL OPERATOR: Okay. That's a good one. And so  
21 it's backfeeding to?  
22 MR. KELLY: Transmission line 132 --  
23 GAS CONTROL OPERATOR: Okay.  
24 MR. KELLY: -- is backfeeding, you know, the valve,  
25 Healy Station.



1           GAS CONTROL OPERATOR: Backfeeding to line 132 to Healy  
2 Station.

3           MR. KELLY: Correct.

4           GAS CONTROL OPERATOR: Okay. Let me make sure. Okay.  
5 Let's see. Okay. Let me sure it's right here. Okay. At Martin  
6 Station, valve 1 now open. It's a bypass valve and it's to help  
7 backfeed line 132 back to Healy Station. Is that correct?

8           MR. KELLY: I'm sorry. Say that again.

9           GAS CONTROL OPERATOR: Okay. At Martin Station, valve 1  
10 now open. It's a bypass valve and that's to help backfeed line  
11 132 to Healy Station.

12          MR. KELLY: That's correct.

13          GAS CONTROL OPERATOR: Okay. Thank you very much, Drew.

14          MR. KELLY: Thank you.

15          GAS CONTROL OPERATOR: Okay. Bye-bye.

16                           \* \* \*

17          (Start time: 8:35:35 p.m.)

18          UNIDENTIFIED SPEAKER: The next couple of days.

19          UNIDENTIFIED SPEAKER: (indiscernible).

20          UNIDENTIFIED SPEAKER: All right.

21          UNIDENTIFIED SPEAKER: (indiscernible).

22          UNIDENTIFIED SPEAKER: Yeah, I will. I'll keep pushing  
23 gas that way.

24                           \* \* \*

25          (Start time: 8:35:48 p.m.)-

1 UNIDENTIFIED SPEAKER: No clue. I haven't heard  
2 anything whatsoever.

3 \* \* \*

4 (Start time: 8:35:59 p.m.)

5 UNIDENTIFIED SPEAKER: I guess. Is Keith on vacation or  
6 something?

7 \* \* \*

8 (Start time: 8:36:09 p.m.)

9 UNIDENTIFIED SPEAKER: -- heard anything, and Andy's  
10 supposed to get back to me whether or not I get like relocation  
11 assistance and --

12 UNIDENTIFIED SPEAKER: (indiscernible).

13 UNIDENTIFIED SPEAKER: Yeah, still some --

14 \* \* \*

15 (Start time: 8:36:26 p.m.)

16 UNIDENTIFIED SPEAKER: I hope so, too. I'm ready to go.  
17 I'm jumping at the bit. So --

18 UNIDENTIFIED SPEAKER: (indiscernible).

19 UNIDENTIFIED SPEAKER: All right. Well, if anything  
20 crazy happens up there, you hear anything else about it, let me  
21 know.

22 UNIDENTIFIED SPEAKER: (indiscernible).

23 UNIDENTIFIED SPEAKER: All right. Sounds good. Who's  
24 on?

25 \* \* \*

1 (Start time: 8:36:51 p.m.)

2 UNIDENTIFIED SPEAKER: Okay. All right. Then we'll be  
3 talking to you soon, all right.

4 UNIDENTIFIED SPEAKER: (indiscernible).

5 UNIDENTIFIED SPEAKER: Uh-huh. Bye.

6 \* \* \*

7 (Start time: 8:38:05 p.m.)

8 GAS CONTROL OPERATOR: Gas control. You have Larry.

9 MR. LOTT: Yeah, Larry, this is Vern again.

10 GAS CONTROL OPERATOR: Who?

11 MR. LOTT: Vern.

12 GAS CONTROL OPERATOR: Yeah, Vern.

13 MR. LOTT: Okay. Back at Martin --

14 GAS CONTROL OPERATOR: Okay.

15 MR. LOTT: -- by that (indiscernible) change, we're  
16 going to have to go (indiscernible). All they could do was open  
17 up (indiscernible).

18 GAS CONTROL OPERATOR: It sound be wide open, Vern.

19 MR. LOTT: Well, the (indiscernible) is wide open but  
20 the main valve function, line valve --

21 GAS CONTROL OPERATOR: Then it's stuck.

22 MR. LOTT: Huh?

23 GAS CONTROL OPERATOR: I'm saying then it's stuck, Vern,  
24 because that works off of set point. If I can't meet the set  
25 point, then the main line is supposed to open by itself.

1 MR. LOTTS: (indiscernible).

2 GAS CONTROL OPERATOR: Okay. The bypass is 135. Now I  
3 can raise the bypass if you want me to. I'll raise the bypass to  
4 140 to help, to see if that helps, but that main line valve should  
5 open.

6 MR. LOTTS: Okay. Then I'll tell you what.

7 GAS CONTROL OPERATOR: Let me get -- let's try to  
8 bypass. Okay. I'm going to go to 140 on 13 and 12.

9 MR. LOTTS: Okay.

10 GAS CONTROL OPERATOR: Let's see if that opens --

11 MR. LOTTS: What is it set at now?

12 GAS CONTROL OPERATOR: It's set at 135 but the trimmer,  
13 the 21 and 10 were set at 145.

14 MR. LOTTS: 145.

15 GAS CONTROL OPERATOR: Yeah. That's where it was set  
16 before. Okay. You're equalized now at 135 on both sides.

17 MR. LOTTS: Right.

18 GAS CONTROL OPERATOR: Okay. So I've got the bypass at  
19 140. I've got the main trimmer is at 145. So that should feed.

20 MR. LOTTS: But the trimmer's feeding but the main line  
21 valve's not.

22 GAS CONTROL OPERATOR: Okay. Jump to the other one.  
23 The other one should be opening up for you.

24 MR. LOTTS: Okay. Valve 13.

25 GAS CONTROL OPERATOR: Yeah.

1 MR. LOTTS: Okay. Try that.

2 GAS CONTROL OPERATOR: 10's not open.

3 MR. LOTTS: How about 1?

4 GAS CONTROL OPERATOR: 1's open. The trimmer's working.  
5 10's not opening.

6 MR. LOTTS: We probably have to move the trimmer,  
7 shouldn't we?

8 GAS CONTROL OPERATOR: Yeah. Unless you concerned that  
9 the trimmer's not enough to hold the load.

10 MR. LOTTS: Yeah.

11 GAS CONTROL OPERATOR: Vern, is that the concern?

12 MR. LOTTS: Yeah, we want to get the main line valve all  
13 the way open.

14 GAS CONTROL OPERATOR: Okay. Then I'll tell you what  
15 I'm going to do. I'm going to set the bypass at 145, too. Now I  
16 have them both wide open. Okay.

17 MR. LOTTS: Yes.

18 GAS CONTROL OPERATOR: All right. But 10 should have  
19 opened for you. So the only one that was feeding, I'm just going  
20 to kind of verify this. The only thing feeding was 1, 10 would  
21 not open.

22 MR. LOTTS: The mechanic is there. 1 is still in the  
23 closed position.

24 GAS CONTROL OPERATOR: Oh, 1 is in the closed position.

25 MR. LOTTS: Yeah.

1           GAS CONTROL OPERATOR: Okay. All right. 1 would not  
2 open. Okay. So 10's open. 10's open.

3           GAS CONTROL OPERATOR 1: 1 is not.

4           GAS CONTROL OPERATOR: 1 is not.

5           GAS CONTROL OPERATOR: All right. 13 should be opening.

6           MR. LOTTS: (indiscernible).

7           GAS CONTROL OPERATOR: Okay. Vern, did they have -- I'm  
8 just asking now. Did they have 3 and 4 closed?

9           MR. LOTTS: They had 3 and 4, I'm looking for 3 and 4.  
10 No, they've got --

11                               \* \* \*

12           (Start time: 8:38:25 p.m.)

13           UNIDENTIFIED SPEAKER: Bye-bye. (indiscernible), are  
14 you showing flow there?

15                               \* \* \*

16           (Start time: 8:38:41 p.m.)

17           UNIDENTIFIED SPEAKER: Yeah, I've got the valve open.  
18 I've got 15 percent on that valve and I show that it moved and --

19                               \* \* \*

20           (Start time: 8:38:55 p.m.)

21           UNIDENTIFIED SPEAKER: -- opening when it was 871, and  
22 you guys were at 872 or 3. So --

23                               \* \* \*

24           (Start time: 8:39:23 p.m.)

25           UNIDENTIFIED SPEAKER: I show flowing 10 million right

1 now. So I'll just, I'll just --

2 \* \* \*

3 (Start time: 8:41:15 p.m.)

4 GAS CONTROL OPERATOR: Okay. 3's open. 19's open. 4  
5 should be wide open. Okay. 13 should be opening for you.

6 MR. LOTTS: Okay.

7 GAS CONTROL OPERATOR: So 13 should be wide open and 1  
8 should be wide open and we'll worry about 10 later, but you've got  
9 two feeds now. Your trimmer's feeding with 10 and your main or  
10 your 13 which should be a main line valve, 13 --

11 MR. LOTTS: Is starting to open.

12 GAS CONTROL OPERATOR: Yeah, it should open, and it  
13 should be wide open for your.

14 MR. LOTTS: Okay, Larry. Let me (indiscernible).

15 GAS CONTROL OPERATOR: All right. Call me back, Vern.

16 MR. LOTTS: Thank you.

17 GAS CONTROL OPERATOR: You're welcome, sir. Looks like  
18 they got my feeds back (indiscernible).

19 \* \* \*

20 (Start time: 8:45:40 p.m.)

21 GAS CONTROL OPERATOR: Gas control, Barry speaking.

22 MR. BOYD: Hey, Barry. This is David Boyd in Milpitas.

23 GAS CONTROL OPERATOR: Yeah, hey, Dave. Looks like we  
24 got it back.

25 MR. BOYD: Yes, sir.

1           GAS CONTROL OPERATOR: Good deal.

2           MR. BOYD: The only thing we're currently right now on  
3 monitor control since the line has gone (indiscernible).

4           GAS CONTROL OPERATOR: Okay.

5           MR. BOYD: We should have everything leaving here, we  
6 should have everything leaving here available.

7           GAS CONTROL OPERATOR: Yeah, we do.

8           MR. BOYD: (indiscernible). Yeah, we do have a short  
9 that we're looking for right now.

10          GAS CONTROL OPERATOR: Okay. It was caused by a short.  
11 A short in what? Can you be more specific?

12          MR. BOYD: What's that?

13          GAS CONTROL OPERATOR: A short in what?

14          MR. BOYD: That's what we don't know yet.

15          GAS CONTROL OPERATOR: Okay. Okay.

16          MR. BOYD: We're trying to track that down right now.

17          GAS CONTROL OPERATOR: Okay. All right. Yeah, I think  
18 we're okay right now.

19          MR. BOYD: Okay.

20          GAS CONTROL OPERATOR: We still have a few odds --

21          MR. BOYD: Does it look like this thing was  
22 overpressured by much?

23          GAS CONTROL OPERATOR: No, as high as we got at Martin  
24 which was downstream of the rupture was 385.

25          MR. BOYD: What's the MOP?



1           GAS CONTROL OPERATOR:  It's 400 on 132.

2           MR. BOYD:  Oh, well, gee.  Okay.

3           GAS CONTROL OPERATOR:  Yeah, 109 is the one that's low.

4           MR. BOYD:  (indiscernible).

5           GAS CONTROL OPERATOR:  Yeah.

6           MR. BOYD:  (indiscernible) we'll be here for a while  
7 (indiscernible).

8           GAS CONTROL OPERATOR:  Yeah, before you leave, give us a  
9 call so we can get everything back to normal at the station.  I  
10 know there's some monitors there set lower and things like that.

11          MR. BOYD:  We'll be here for a while.

12          GAS CONTROL OPERATOR:  Okay.  Sounds good.  Talk to you  
13 later.

14          MR. BOYD:  Bye.

15          (Busy signal.)

16                                   \* \* \*

17          (Start time:  8:46:21 p.m.)

18          GAS CONTROL OPERATOR:  Gas control, Larry.

19          CARLENE:  Hey, Larry, it's Carlene (ph.).

20          GAS CONTROL OPERATOR:  Yeah.

21          CARLENE:  Hey, that explosion, my sister called, on the  
22 news.

23          GAS CONTROL OPERATOR:  It's ours and it's ours.

24          CARLENE:  It is ours?

25          GAS CONTROL OPERATOR:  You betcha.  A transmission line

1    went up.

2           CARLENE:  Oh, my gosh.

3           GAS CONTROL OPERATOR:  Yeah.  I've got to go, babe.

4           CARLENE:  Okay.  I'll talk to you later.

5           GAS CONTROL OPERATOR:  Yeah, it's ours.  It's ours.

6           CARLENE:  Okay.  Thank you.  Bye-bye.

7           GAS CONTROL OPERATOR:  You're welcome.

8                               \* \* \*

9           (Start time:  8:50:08 p.m.)

10          GAS CONTROL OPERATOR:  Gas control, Joaquin.

11          MR. LANG:  Joaquin, this is Mike --

12                               \* \* \*

13          (Start time:  8:50:08 p.m.)

14          MR. LANG:  Joaquin, this is Mike Lang.  How are you?

15          GAS CONTROL OPERATOR:  (indiscernible).

16          MR. LANG:  Yeah.  Thank you.  I was calling to see if  
17 anybody activated the GRC e-page.

18                               \* \* \*

19          (Start time:  8:50:29 p.m.)

20          MR. LANG:  -- anybody in gas control sent out the e-page  
21 because I didn't get one and I was talking to Wyman.  So I said,  
22 well, I'll as if anybody sent out an e-page.

23                               \* \* \*

24          (Start time:  8:52:24 p.m.)

25                               \* \* \*

1 (Start time: 8:52:38 p.m.)

2 MR. LANG: What's going on so far?

3 \* \* \*

4 (Start time: 8:52:38 p.m.)

5 UNIDENTIFIED SPEAKER: Did they?

6 \* \* \*

7 (Start time: 8:53:04 p.m.)

8 UNIDENTIFIED SPEAKER: -- the overpressurization mark.

9 \* \* \*

10 (Start time: 8:53:58 p.m.)

11 UNIDENTIFIED SPEAKER: How much pressure did it go over  
12 the MOP?

13 \* \* \*

14 (Start time: 8:54:23 p.m.)

15 UNIDENTIFIED SPEAKER: Was the MOP on it or --

16 \* \* \*

17 (Start time: 8:54:48 p.m.)

18 GAS CONTROL OPERATOR: (indiscernible).

19 UNIDENTIFIED SPEAKER: (indiscernible). Well, I'm on my  
20 way into Walnut Creek.

21 GAS CONTROL OPERATOR: (indiscernible).

22 UNIDENTIFIED SPEAKER: I'll stay in touch with you, guy.

23 GAS CONTROL OPERATOR: (indiscernible).

24 UNIDENTIFIED SPEAKER: All right. Thanks a lot,  
25 (indiscernible).

1           GAS CONTROL OPERATOR: Bye.

2           UNIDENTIFIED SPEAKER: All right. Bye.

3                           \* \* \*

4           (Start time: 8:57:08 p.m.)

5           GAS CONTROL OPERATOR: Gas control, Valenti. Hello.

6 Hello. Gas control. I can't hear you. If you can hear me,  
7 please call back.

8           (Start time: 9:08:55)

9           LARRY: Control. You have Larry. Can I help you?

10          KAY: Hey, Larry, this is Kay.

11          LARRY: Can't talk, girl. 132.

12          KAY: (Indiscernible.) Okay, talk to you later.

13          LARRY: Bye.

14                           \*\*\*

15          (Start time: 9:11:28)

16          SEAN: Control. Sean.

17          TRISTA: Hi Sean. This is Trista.

18          SEAN: Hello, Trista.

19          TRISTA: Exciting night.

20          SEAN: I know. I just got in here.

21          TRISTA: You thought you were going to be in railroad,  
22 huh?

23          SEAN: I know. It turned right back around.

24          TRISTA: No, can you do me a favor?

25          SEAN: Yes?

1 TRISTA: I guess Mark has -- has Mark gone home?  
2 SEAN: No, he's, he's right here.  
3 TRISTA: Okay.  
4 SEAN: He's (indiscernible).  
5 TRISTA: He asked me to -- he's about to leave, but I  
6 guess whoever the senior is --  
7 SEAN: Yeah?  
8 TRISTA: He asked me to let him know -- I'm in the EOC,  
9 the Emergency Operations Center --  
10 SEAN: Okay. EOC, okay.  
11 TRISTA: -- and I have my cell phone, so you can get me  
12 here with my cell phone --  
13 SEAN: Okay.  
14 TRISTA: -- or you can call 39623.  
15 SEAN: 39 --  
16 TRISTA: Is that right?  
17 SEAN: Are you tricking me, Trista?  
18 TRISTA: Yeah, I'm (indiscernible).  
19 SEAN: What is it, 396?  
20 TRISTA: 39623.  
21 SEAN: 23. Okay. And that's the OEC phone number  
22 hotline?  
23 TRISTA: Yeah, that's the number that I'm at.  
24 SEAN: The number you're at. Okay.  
25 TRISTA: I think -- I hope that's right. It's, it's

1 kind of hard to tell here.

2 SEAN: Okay.

3 TRISTA: What's your number? You -- I just dialed you,  
4 right?

5 SEAN: Yeah, yeah. We're 33214.

6 TRISTA: 14, okay.

7 SEAN: Yeah.

8 TRISTA: All right.

9 SEAN: Yeah.

10 TRISTA: Okay.

11 SEAN: Okay?

12 TRISTA: So if you can pass that on? But I also have my  
13 cell phone, so --

14 SEAN: Okay.

15 TRISTA: -- (indiscernible) call me (indiscernible).

16 SEAN: And where are you at in the -- are -- is --

17 TRISTA: It's, it's the EOC, Emergency Operations  
18 Center, which is at 215 Market, First Floor.

19 SEAN: 215 Market.

20 TRISTA: Yeah.

21 SEAN: Okay.

22 TRISTA: Okay?

23 SEAN: 215 Market. Very good. Thank you.

24 TRISTA: All right. Thank you.

25 SEAN: All right. Bye-bye.

1 TRISTA: Bye.

2 \*\*\*

3 (Start time: 9:20:51)

4 MR. MONTEZ: Gas Control, Montez.

5 MR. WAYNE: Montez, it's Tom Wayne and I

6 (indiscernible).

7 MR. MONTEZ: Tom Wayne, what's going on?

8 MR. WAYNE: Hey, do you have Oscar Martinez's

9 (indiscernible)? He's the, he's the guy out of, out of

10 (indiscernible).

11 MR. MONTEZ: Yeah. You need what now? You need his

12 cell number?

13 MR. WAYNE: If you have it (indiscernible).

14 MR. MONTEZ: Yeah. Hold on.

15 MR. WAYNE: He's not (indiscernible)?

16 MR. MONTEZ: Not that I'm aware of.

17 Does anybody know if Oscar's on his way to Martin?

18 UNIDENTIFIED SPEAKER: Why, was he supposed to be?

19 MR. MONTEZ: Yeah. Somebody's asking.

20 UNIDENTIFIED SPEAKER: No, he's still at Millpedes

21 (ph.).

22 MR. MONTEZ: As far as I know, he should be still at

23 Millpedes. Okay, his number is --

24 MR. WAYNE: ?

25 MR. MONTEZ: -- --

1 MR. WAYNE: ?

2 MR. MONTEZ: -- .

3 MR. WAYNE: Any update on the (indiscernible)?

4 MR. MONTEZ: No. Millpedes seems to be back and under  
5 control now.

6 MR. WAYNE: (Indiscernible).

7 MR. MONTEZ: (Indiscernible).

8 MR. WAYNE: (Indiscernible). What's going on  
9 (indiscernible)?

10 MR. MONTEZ: Just that it's been isolated and -- as far  
11 as I know, everything's isolated. It's back, say, I think there's  
12 about a mile and a half that's been isolated. There's one  
13 district reg that was shut -- yeah.

14 MR. WAYNE: Okay, thank you.

15 MR. MONTEZ: Okay, Tom.

16 \*\*\*

17 (Start time: 9:21:43)

18 MR. GRANT: Can you get that, Art? I'm on the phone.

19 UNIDENTIFIED SPEAKER: Hello. No one is available to  
20 take your call. Please leave a message after the tone.

21 MR. GRANT: Hello, Roger Patton (ph.). This is Sean  
22 Grant (ph.) from San Francisco Gas Control. Your presence is  
23 required in San Francisco tomorrow and not in Brentwood. So  
24 please report to San Francisco. Brentwood Alternate Gas Control  
25 has been cancelled. It is 9:22 on Thursday evening, September



1 9th. I'll also call your cell phone. Thanks. Have a great day.

2 \*\*\*

3 (Start time: 9:21:55)

4 MARK: Good evening, (indiscernible). This is Mark  
5 (indiscernible). This is Mark --

6 \*\*\*

7 (Start time: 9:22:08)

8 UNIDENTIFIED SPEAKER: Is Mike Cinceras (ph.) still  
9 around?

10 \*\*\*

11 (Start time: 9:22:39)

12 UNIDENTIFIED SPEAKER: I have a question  
13 (indiscernible).

14 UNIDENTIFIED SPEAKER: Yeah.

15 UNIDENTIFIED SPEAKER: It sounds like (indiscernible)  
16 Mike.

17 UNIDENTIFIED SPEAKER: Mike.

18 UNIDENTIFIED SPEAKER: (Indiscernible).

19 \*\*\*

20 (Start time: 9:23:03)

21 UNIDENTIFIED SPEAKER: Mark, I was told that you have  
22 the date and I'm looking at the com link and it looks like it's  
23 working. At least the, the standard communication is working. I  
24 see a whole flow of crap when we went on the IL (ph.) system, but  
25 that's not, not, not your problem. I'll have to deal with it.

1 You've got all the data, right, Mark? Okay.

2 \*\*\*

3 (Start time: 9:23:18)

4 UNIDENTIFIED SPEAKER: Roger. Please leave a message.

5 To leave a voice message, press 1.

6 MR. GRANT: Hello, Roger Patton. This is Sean Grant  
7 from System Gas Control in San Francisco. Brentwood AGC has been  
8 cancelled for the weekend. Please report to San Francisco  
9 tomorrow morning. This is September 9, 2010 at 22:24:00 hours.  
10 Again, please report to San Francisco in the morning. Thank you.  
11 Have a great day.

12 \*\*\*

13 (Start time: 9:23:39)

14 MR. LESSER: Mike Lesser (ph.), Mark.

15 \*\*\*

16 (Start time: 9:23:45)

17 UNIDENTIFIED SPEAKER: -- lost. (Indiscernible) please.  
18 And I think you, you (indiscernible) me, Mark.

19 \*\*\*

20 (Start time: 9:24:03)

21 UNIDENTIFIED SPEAKER: I haven't talked to anybody yet.

22 I, I have my suspicions. I mean, you know, just like that PG&E  
23 spokesman on the radio (indiscernible). Hold on a second.

24 (Indiscernible).

25 Yeah, I'm sorry, Mark.

1 \*\*\*

2 (Start time: 9:24:18)

3 UNIDENTIFIED SPEAKER: The number you have reached, 40 -  
4 -

5 \*\*\*

6 (Start time: 9:24:27)

7 MR. MCLEAN: No, I'm just making phone calls. Can you  
8 call the crew tomorrow to let them know to report out here?

9 UNIDENTIFIED SPEAKER: The day crew?

10 MR. MCLEAN: Yeah, day crew to report to San --

11 UNIDENTIFIED SPEAKER: (Indiscernible), right?

12 MR. MCLEAN: Yeah.

13 UNIDENTIFIED SPEAKER: (Indiscernible) saying if they  
14 were going to report here tomorrow --

15 MR. MCLEAN: Oh, they (indiscernible). Oh, okay.  
16 Okay.

17 UNIDENTIFIED SPEAKER: Our day crew doesn't have to.

18 MR. MCLEAN: I'm calling them right now. I left a  
19 message with Roger. I'm calling Mr. (indiscernible) now.

20 UNIDENTIFIED SPEAKER: Hello?

21 MR. MCLEAN: Mark McLean (ph.).

22 UNIDENTIFIED SPEAKER: Yeah?

23 MR. MCLEAN: Report to San Francisco tomorrow morning if  
24 -- you're not calling in sick, are you?

25 UNIDENTIFIED SPEAKER: No, I'll be there.

1 MR. MCLEAN: Oh, you'll be here? Okay.

2 UNIDENTIFIED SPEAKER: Go to San Francisco?

3 MR. MCLEAN: Come to San Francisco in the morning, yes.

4 UNIDENTIFIED SPEAKER: Okay.

5 MR. MCLEAN: Okay?

6 UNIDENTIFIED SPEAKER: Yeah.

7 MR. MCLEAN: All right, buddy. Well, I'll see you in  
8 the morning.

9 UNIDENTIFIED SPEAKER: Okay, thanks.

10 MR. MCLEAN: Okay, bye-bye.

11 \*\*\*

12 (Start time: 9:24:40)

13 UNIDENTIFIED SPEAKER: It looks like you're getting the  
14 data back. I, I got a whole slew of (indiscernible) here, but  
15 I'll deal with it.

16 \*\*\*

17 (Start time: 9:24:59)

18 UNIDENTIFIED SPEAKER: I haven't done much, but, hey,  
19 it's going to be a long night. Yeah, it's going to be a long  
20 night. Well, thank you (indiscernible). I'll be in touch. I'll,  
21 I'll be doing some work here, so I'll be in touch.

22 \*\*\*

23 (Start time: 9:25:24)

24 UNIDENTIFIED SPEAKER: I, I, I can't, I can't imagine.  
25 Yeah, I can't imagine. So I'll be here for a while. If you need

1 me, just give me a call.

2 \*\*\*

3 (Start time: 9:25:42)

4 UNIDENTIFIED SPEAKER: I know, it's -- yeah, like I  
5 said, it's going to be a long night. My pleasure. Okay, thank  
6 you. Take care.

7 \*\*\*

8 (Start time: 9:26:13)

9 UNIDENTIFIED SPEAKER: Fourteen nights. I'll be up like  
10 around 2:00. Leave a message and I'll call you back when I wake  
11 up. Have a great day. Bye. At the tone, please --

12 \*\*\*

13 (Start time: 9:26:48)

14 UNIDENTIFIED SPEAKER: -- message. When you finish  
15 recording, you may hang up or press 1 for more options. To send a  
16 fax, press 4 now. To leave a call back number, press 5.

17 STEVE: Hi, Keith, this is Steve. I'm at Gas Control San  
18 Francisco. They just want to let you know that you're the  
19 dayshift tomorrow, to report to San Francisco and not Brentwood.  
20 I'm going to try to call you on your home phone to also leave a  
21 message there. So bottom line is that you'll need to come over  
22 here to the city and not Brentwood at the dayshift tomorrow  
23 morning. Call us if you need anything. Thank you. Bye.

24 \*\*\*

25 (Start time: 9:27:40)

1           RECORDING: Your call has been forwarded to an automatic  
2 voice message system. (Indiscernible).

3   \*\*\*

4           (Start time: 9:28:07)

5           RECORDING: -- available. At the tone, please record  
6 your message. When you are finished recording, you may hang up or  
7 press 1 for more options.

8           STEVE: Yeah, Keith, this is Steve. It's 21:27 in the  
9 evening and they just want to know that your dayshift, report to  
10 San Francisco for your dayshift and not, not Brentwood. So you'll  
11 be here at dayshift tomorrow. Call us if you need any  
12 information. I just need to know that you got this message that  
13 you need to be here in, in San Francisco for your dayshift  
14 tomorrow. Thank you. Bye.

15   \*\*\*

16          (Start time: 9:43:08)

17          GAS CONTROL OPERATOR: Control. This is Art.

18          VERN: Yeah, Art, this is Vern from Central Division.

19          GAS CONTROL OPERATOR: Yeah, Vern?

20          VERN: Okay, I was working with Larry --

21          GAS CONTROL OPERATOR: Uh-huh? He went home.

22          VERN: He went home? Okay.

23          GAS CONTROL OPERATOR: Yeah.

24          VERN: Well, let's bring you up to speed.

25          GAS CONTROL OPERATOR: Okay.

1           VERN:  What we're looking at doing right now is we've  
2  gotten Martin Station with the (indiscernible) back-feeding back  
3  to (indiscernible).

4                   GAS CONTROL OPERATOR:   So Martin Station is back-feeding  
5   on what line?

6           VERN: Martin's back-feeding (indiscernible) San Bruno.

7 GAS CONTROL OPERATOR: And 132 to Healy?

8 VERN: Yeah. And we're bringing back from  
9 (indiscernible) the San Francisco side of Martin --

10 \*\*\*

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11          (Start time: 9:43:55)
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12 GAS CONTROL OPERATOR: Okay.

13           VERN:  -- all the way back in Healy.

14 GAS CONTROL OPERATOR: All right.

15           VERN:  Okay.  What we're going to be doing is we're  
16 going to bring back (indiscernible) to cross-tie line 109 at Healy  
17 Station.

18 GAS CONTROL OPERATOR: 109?

19           VERN: Yeah. We're going to cross-tie it back to 132.

20                   GAS CONTROL OPERATOR: All right, hold on. Cross-tie --

21 and is that Healy? This is something we don't see, huh?

22 VERN: Yeah.

23 GAS CONTROL OPERATOR: Okay.

24 \* \* \*

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25          (Start time:  9:44:28)
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1 GAS CONTROL OPERATOR: I'm just looking at it right now.  
2 \*\*\*  
3 (Start time: 9:44:35)  
4 (No audible recording.)  
5 \*\*\*  
6 (Start time: 9:44:41)  
7 GAS CONTROL OPERATOR: -- and Martin goes to Healy,  
8 cross-tie at 1:09.  
9 UNIDENTIFIED SPEAKER: Right now (indiscernible).  
10 GAS CONTROL OPERATOR: Oh, I see it. Oh, okay.  
11 UNIDENTIFIED SPEAKER: Right now at Healy, we've got  
12 three --  
13 \*\*\*  
14 (Start time: 9:45:04)  
15 GAS CONTROL OPERATOR: 336 on 109 and --  
16 VERN: 346 on 109?  
17 GAS CONTROL OPERATOR: Uh-huh.  
18 VERN: 138 on 136? What we're going to do is we're  
19 going to open bridle valve. We're going to throttle bridle valve  
20 at Healy and bump the pressure. The pressure is right around --  
21 \*\*\*  
22 (Start time: 9:45:33)  
23 GAS CONTROL OPERATOR: -- valve number at Healy?  
24 VERN: The valve number at Healy, that's -- which one,  
25 the one that (indiscernible)?



1           GAS CONTROL OPERATOR: Yeah.

2           VERN: That's 38.91.

3           GAS CONTROL OPERATOR: 38.91?

4           VERN: Yeah, the main line valve is 38.91, and the

5   bridle is -- hang on just a second. Thirty-one --

6                                   \*\*\*

7           (Start time: 9:46:01)

8           UNIDENTIFIED SPEAKER: -- Yes, (indiscernible) is here

9   under EOP. Do you want to talk to him?

10                                  \*\*\*

11           (Start time: 9:46:21)

12           UNIDENTIFIED SPEAKER: That number is 725 --

13           UNIDENTIFIED SPEAKER: Can you give me that, Matt?

14           UNIDENTIFIED SPEAKER: -- 4302, and that's a 415 --

15                                  \*\*\*

16           (Start time: 9:46:36)

17           UNIDENTIFIED SPEAKER: And what are you going to have?

18   Oh, okay. All right. Okay. All right, thank you.

19           Hang on a second.

20           GAS CONTROL OPERATOR: Sure. Take your time.

21           UNIDENTIFIED SPEAKER: Yeah, Brad? Okay.

22                                  \*\*\*

23           (Start time: 9:47:19)

24           UNIDENTIFIED SPEAKER: And the main line goes off

25   (indiscernible). And we if we set those normal operating

1 position --

2 \*\*\*

3 (Start time: 9:47:25)

4 UNIDENTIFIED SPEAKER: And you already verified through

5 transmission in the area, even if we close everything --

6 \*\*\*

7 (Start time: 9:47:31)

8 UNIDENTIFIED SPEAKER: Did you get all that, Matt?

9 Okay, I, I --

10 GAS CONTROL OPERATOR: All right.

11 \*\*\*

12 (Start time: 9:47:43)

13 GAS CONTROL OPERATOR: What bridle valve is that?

14 VERN: They bridle valve that they're feeding on right

15 now is --

16 GAS CONTROL OPERATOR: At, at Healy.

17 VERN: -- at Healy is valve 38.91-3.

18 GAS CONTROL OPERATOR: So they're going to use that to

19 throttle?

20 VERN: They're using it right now to bring 140 into line

21 132 going --

22 \*\*\*

23 (Start time: 9:48:05)

24 GAS CONTROL OPERATOR: 140 to line 1- --

25 VERN: Right around 140 going back to Martin.

1           GAS CONTROL OPERATOR: Oh, okay.

2           VERN: Okay?

3           GAS CONTROL OPERATOR: All right.

4           VERN: So go ahead and reset those pressures at Martin

5 (indiscernible).

6           GAS CONTROL OPERATOR: Okay. What was the --

7           VERN: Okay, hold. Okay, hold --

8                                   \*\*\*

9           (Start time: 9:48:33)

10          UNIDENTIFIED SPEAKER: Hey, Dave, take care. Goodbye.

11 Have a good night.

12                                   \*\*\*

13          (Start time: 9:48:44)

14          (No audible recording.)

15                                   \*\*\*

16          (Start time: 9:48:50)

17          UNIDENTIFIED SPEAKER: Okay, so --

18          GAS CONTROL OPERATOR: I'm going to, I'm going to hit it

19 right now to, back to 140. We only went up five pounds here.

20          VERN: Okay, oh, you only reset it once. Oh, five

21 pounds? Okay. So you got it back to 140?

22          GAS CONTROL OPERATOR: Oh, one moment. Is someone there

23 now?

24          VERN: There's guys at Martin, yes --

25          GAS CONTROL OPERATOR: Okay.

1           VERN:  -- but I'm not talking to them, I'm talking to  
2  Healy.

3 GAS CONTROL OPERATOR: Oh, okay.

4 UNIDENTIFIED SPEAKER: (Indiscernible) Martin  
5 (indiscernible)?

6 UNIDENTIFIED SPEAKER: (Indiscernible).

7 \* \* \*

8 (Start time: 9:49:17)

9                   GAS CONTROL OPERATOR: Do you want to let the guys know  
10 at Martin Station I'm lowering it down?

11           VERN: Yeah, they know. I, I told them that you were  
12 going to do this for me.

13                   GAS CONTROL OPERATOR: Oh, you already let the people at  
14 Martin Station?

15                   VERN:   Tom Wayne's (indiscernible).

16 GAS CONTROL OPERATOR: It's all right. Okay.

17 UNIDENTIFIED SPEAKER: You got 135 back?

18 UNIDENTIFIED SPEAKER: (Indiscernible)?

19                   VERN:    Okay, Art?

20 \*\*\*

```
21          (Start time: 9:49:43)
```

22                   GAS CONTROL OPERATOR: I've got it down to -- one moment  
23 here. Okay, you want the bypass, you want it back to normal. So  
24 we have 140 on valve 1 --

25                    VERN:    Okay.

1           GAS CONTROL OPERATOR:  -- and we have 135 on a bypass.

2           VERN:  Okay, so we're going to close the bypass and, and  
3 get us back on the trimmer.  Can you see the inlet pressure coming  
4 into Martin?

5           GAS CONTROL OPERATOR:  I'm showing 140.

6           VERN:  Okay.  Grab -- let that pressure start building  
7 up.

8   \*\*\*

9           (Start time:  9:50:18)

10          UNIDENTIFIED SPEAKER:  -- Martin, Art.

11   \*\*\*

12          (Start time:  9:50:34)

13          UNIDENTIFIED SPEAKER:  Okay.

14   \*\*\*

15          (Start time:  9:50:44)

16          GAS CONTROL OPERATOR:  -- at Healy?

17          UNIDENTIFIED SPEAKER:  He's at Healy.

18          UNIDENTIFIED SPEAKER:  He's changing the set point  
19 pressure.

20          UNIDENTIFIED SPEAKER:  Okay, let it --

21   \*\*\*

22          (Start time:  9:50:53)

23          GAS CONTROL OPERATOR:  Vern?

24          VERN:  Okay, what -- hang on for a second.

25          GAS CONTROL OPERATOR:  Sure.

1           VERN: Art?

2           GAS CONTROL OPERATOR: Yeah?

3           VERN: What do you have for outlet pressure at Martin?

4           GAS CONTROL OPERATOR: 140.

5           VERN: 140?

6           GAS CONTROL OPERATOR: Yeah.

7           VERN: Okay, so I'm not sure if those valves --

8           GAS CONTROL OPERATOR: Yeah, because of load?

9           VERN: Okay.

10          GAS CONTROL OPERATOR: Yeah.

11          VERN: You've got to keep that (indiscernible) at, bring

12 it up to about 145. That's better.

13                                   \*\*\*

14          (Start time: 9:51:28)

15          GAS CONTROL OPERATOR: Okay, getting it from 109 and

16 bumping it up.

17          VERN: We're getting it, yeah, we're getting it

18 (indiscernible) --

19          GAS CONTROL OPERATOR: Okay.

20          UNIDENTIFIED SPEAKER: -- (indiscernible) 46 off 109.

21          GAS CONTROL OPERATOR: No, I'm just trying to catch up

22 on this.

23          VERN: Yeah, I, I know. Sorry, I kind of hit you with

24 this all of a sudden.

25                                   \*\*\*

1 (Start time: 9:51:49)

2 GAS CONTROL OPERATOR: That's still blowing?

3 VERN: No. I think we've got it down just to  
4 distribution. We already got (indiscernible) locked in. That's  
5 one of the first things we did was lock it in the transmission.

6 GAS CONTROL OPERATOR: Oh, okay.

7 VERN: So now we're working on trying to isolate the  
8 distribution system.

9 GAS CONTROL OPERATOR: What time did you guys shut that  
10 in?

11 VERN: They shut that in about 7:30?

12 GAS CONTROL OPERATOR: 7:30? Okay.

13 VERN: (Indiscernible) ran up there and they knew which  
14 two valves they had to close and closed --

15 \*\*\*

16 (Start time: 9:52:20)

17 UNIDENTIFIED SPEAKER: You got 145 back?

18 \*\*\*

19 (Start time: 9:52:45)

20 (No audible recording.)

21 \*\*\*

22 (Start time: 9:52:54)

23 UNIDENTIFIED SPEAKER: -- was asking if you can, if we  
24 should call for (indiscernible) and maybe just give them a heads  
25 up because it's starting 140 to 110.

1 UNIDENTIFIED SPEAKER: I know (indiscernible). It  
2 doesn't really matter, yeah. Probably (Indiscernible).  
3 \*\*\*  
4 (Start time: 9:53:13)  
5 UNIDENTIFIED SPEAKER: (Indiscernible) call back and  
6 forth (indiscernible).  
7 \*\*\*  
8 (Start time: 9:53:20)  
9 UNIDENTIFIED SPEAKER: (Indiscernible). Art?  
10 \*\*\*  
11 (Start time: 9:53:26)  
12 UNIDENTIFIED SPEAKER: -- 140 on the outlet?  
13 GAS CONTROL OPERATOR: 141. Coming into Martin's  
14 Station and went up a pound.  
15 UNIDENTIFIED SPEAKER: Okay. And what about the outlet  
16 side of, of Martin?  
17 GAS CONTROL OPERATOR: Yeah, that was still 140.  
18 UNIDENTIFIED SPEAKER: The valve -- it shows the valve  
19 plus -- okay, so your bypass run is closed?  
20 GAS CONTROL OPERATOR: That I don't know. I got at 130  
21 -- let me go to 130 to make sure.  
22 UNIDENTIFIED SPEAKER: Okay. That should be closed.  
23 You're showing on the main run valve 1 closed and the trimmer  
24 closed?  
25 GAS CONTROL OPERATOR: I'm showing just a set point of



1 140 downstream of valve 1 at Martin is 141.

2 UNIDENTIFIED SPEAKER: Okay.

3 \*\*\*

4 (Start time: 9:54:06)

5 UNIDENTIFIED SPEAKER: I just want to make sure that  
6 we're --

7 UNIDENTIFIED SPEAKER: Yeah, that it throttled? Yeah.

8 UNIDENTIFIED SPEAKER: (Indiscernible).

9 UNIDENTIFIED SPEAKER: Now, it's going to be kind of  
10 long with a five pound difference.

11 UNIDENTIFIED SPEAKER: Right. It's -- I, I'm trying  
12 to --

13 UNIDENTIFIED SPEAKER: Yeah.

14 UNIDENTIFIED SPEAKER: -- trying to build it up. I  
15 think what I might -- I think what I'm going to have to do is I'm  
16 going to have to get the guys at Martin on the phone.

17 \*\*\*

18 (Start time: 9:54:30)

19 GAS CONTROL OPERATOR: The original was 1:40.

20 VERN: Okay. Well, let me, let me call you back. Let  
21 me --

22 GAS CONTROL OPERATOR: Okay.

23 VERN: Keep an eye on the pressure there and let me talk  
24 to the guys at Martin.

25 GAS CONTROL OPERATOR: All right. What's your, what's

1 your number, Vern?

2 VERN: My number is ----- --

3 \*\*\*

4 (Start time: 9:54:52)

5 VERN: Okay?

6 GAS CONTROL OPERATOR: All right. Give us a heads-up.

7 VERN: All right.

8 GAS CONTROL OPERATOR: All right.

9 VERN: I'll call you right back.

10 GAS CONTROL OPERATOR: Okay.

11 VERN: All right.

12 GAS CONTROL OPERATOR: All right.

13 \*\*\*

14 (Start time: 9:57:49)

15 RECORDING: The number you have reached is not in

16 service. This is a recording. 200 --

17 \*\*\*

18 (Start time: 9:58:06)

19 (Dialing phone.)

20 \*\*\*

21 (Start time: 9:58:15)

22 UNIDENTIFIED SPEAKER: Well, then maybe --

23 \*\*\*

24 (Start time: 9:58:22)

25 UNIDENTIFIED SPEAKER: -- I'll struggle with it for a

1 while then. All right. Thanks, man. Bye-bye.

2 \*\*\*

3 (Start time: 9:58:23)

4 (Phone rings.)

5 MR. SLACK: Dave Slack (ph.).

6 GAS CONTROL OPERATOR: Dave Slack, Sean Grant here,  
7 System Gas Control. How's it going?

8 MR. SLACK: I'm okay. How are you?

9 GAS CONTROL OPERATOR: Not too bad at all. Since  
10 Mr. Cinceras said that I was to call you and update with you any  
11 other further information that you needed and let you know as much  
12 as I knew. Is there anything else that you need?

13 MR. SLACK: I'm in the GRC --

14 GAS CONTROL OPERATOR: Okay.

15 MR. SLACK: -- in Walnut Creek.

16 GAS CONTROL OPERATOR: Okay.

17 MR. SLACK: Can I just put you on speakerphone?

18 GAS CONTROL OPERATOR: Yeah.

19 MR. SLACK: Okay, hang on.

20 I, I have gas control if you want to get an update from  
21 them.

22 UNIDENTIFIED SPEAKER: Yeah. What time was this?

23 MR. SLACK: Well, let's do this.

24 All right, you're on speakerphone. Do you want to go  
25 ahead?

1           GAS CONTROL OPERATOR:   Okay.  What do you, what  
2   information do you need from me that you don't have already?

3           UNIDENTIFIED SPEAKER:   First, what time did those, were  
4   those valves closed?

5           GAS CONTROL OPERATOR:   The time valves closed?  Oh,  
6   (indiscernible) yeah.  I can get -- how about this.  You ask the  
7   questions, and then I can get the information for you because I  
8   don't have that all in front of me right now.  I was just --

9           UNIDENTIFIED SPEAKER:   The two valves, I guess, 38.49  
10   and 40.05 were closed at what time, okay?

11          GAS CONTROL OPERATOR:   Okay.  And then anything else?

12          UNIDENTIFIED SPEAKER:   Well, what other information do  
13   you have?

14          GAS CONTROL OPERATOR:   Well, that's -- I got nothing  
15   else for you except that it's been contained as a new priority.  
16   You all know that.  But if you hold on one second, I can get the  
17   valves closed for you right now.

18          UNIDENTIFIED SPEAKER:   Oh, thank you.

19          GAS CONTROL OPERATOR:   Okay, hold on a second.

20                                   \*\*\*

21           (Start time:  10:01:07)

22          GAS CONTROL OPERATOR:   Sorry about that.  We have all  
23   these notes.  19:59 that was isolated.

24          UNIDENTIFIED SPEAKER:   19:59, okay.  And, and the  
25   incident -- I mean, when we were -- when do we think it ruptured,

1     what time?

2                 GAS CONTROL OPERATOR:   The time of the rupture is  
3     roughly -- let me take a look.   I'll look at Martin Station.   I'll  
4     trend the flow at -- or the pressure at Martin, and that's our  
5     best guess.   And it looks like at about -- we saw pressure drop at  
6     about 1813.

7                 UNIDENTIFIED SPEAKER:   18:13, okay.   Yeah.   Okay.   Yeah.  
8                 Okay.

9                 UNIDENTIFIED SPEAKER:   Gosh.   Okay, it's isolated at --  
10    can you, can you just confirm what mile post we think that was at?

11                GAS CONTROL OPERATOR:   What's that?   Is that a question  
12    to me?

13                UNIDENTIFIED SPEAKER:   Yeah.   What, what mile post are  
14    working that the, the rupture was at?

15                GAS CONTROL OPERATOR:   Oh, it's the, the location, exact  
16    position?   Let's see.   Okay, hold on.   Let me grab the map.

17                UNIDENTIFIED SPEAKER:   We might have that here  
18    (indiscernible).

19                GAS CONTROL OPERATOR:   Okay, I have it at 39.33, the  
20    break on 132.

21                UNIDENTIFIED SPEAKER:   Perfect.   That's what we've got.

22                GAS CONTROL OPERATOR:   Okay.   All right, perfect.   We're  
23    all on the same page.

24                UNIDENTIFIED SPEAKER:   We're all set.

25                GAS CONTROL OPERATOR:   Okay.   Is that all you guys need?

1 UNIDENTIFIED SPEAKER: Yeah. And the intersection we  
2 have is Skyline and San Bruno near Sneed Avenue in San Bruno?

3 GAS CONTROL OPERATOR: That's what I have also, yes,  
4 Skyline and San Bruno.

5 UNIDENTIFIED SPEAKER: Can, can you give us the --

6 UNIDENTIFIED SPEAKER: (Indiscernible) and Clairmont is  
7 what we think it is.

8 GAS CONTROL OPERATOR: No, we've got a different one.

9 UNIDENTIFIED SPEAKER: No, we're --

10 UNIDENTIFIED SPEAKER: (Indiscernible) Clairmont  
11 (indiscernible).

12 UNIDENTIFIED SPEAKER: Are we calling it Glenview and  
13 Clairmont? That's, that's what, that's what Drew and I pegged it  
14 at.

15 UNIDENTIFIED SPEAKER: So what --

16 UNIDENTIFIED SPEAKER: (Indiscernible).

17 UNIDENTIFIED SPEAKER: Glenview what?

18 UNIDENTIFIED SPEAKER: Glenview Drive.

19 UNIDENTIFIED SPEAKER: Drive and, and Clairmont?

20 UNIDENTIFIED SPEAKER: Clairmont (indiscernible).

21 UNIDENTIFIED SPEAKER: (Indiscernible) we have coming in  
22 here besides this one?

23 UNIDENTIFIED SPEAKER: (Indiscernible)

24 UNIDENTIFIED SPEAKER: (Indiscernible). On the other  
25 side of (indiscernible).

1           GAS CONTROL OPERATOR:   So Glenview Drive and Clairmont  
2   is where the street is?

3           UNIDENTIFIED SPEAKER:   Yeah, Glenview Drive   --

4           UNIDENTIFIED SPEAKER:   (indiscernible).

5           UNIDENTIFIED SPEAKER:   -- and Clairmont.

6           GAS CONTROL OPERATOR:   Okay.   Yeah, because I was, I was  
7   hearing reports of San Bruno and that Sky, Skyline, I believe it  
8   was, or Skyler?

9           UNIDENTIFIED SPEAKER:   Skyline.

10          GAS CONTROL OPERATOR:   Skyline, yeah.

11          UNIDENTIFIED SPEAKER:   Well --

12          GAS CONTROL OPERATOR:   So but it's actually Glenview  
13   Drive and Clairmont?

14          UNIDENTIFIED SPEAKER:   Yeah.

15          GAS CONTROL OPERATOR:   Okay.

16          UNIDENTIFIED SPEAKER:   (Indiscernible).

17                                   \*\*\*

18           (Start time:  10:02:21)

19          GARY:   Art, Gary.   Hey, I'm sitting here at my house in  
20   Arizona watching the news.   You guys have got a gas fire?

21                                   \*\*\*

22           (Start time:  10:02:35)

23          GARY:   Well, it looks like it's --

24                                   \*\*\*

25           (Start time:  10:02:48)

1           GARY: They're saying 30 or 40 homes, so  
2 (indiscernible). I was just, I was just curious if it was, if  
3 it's -- it looks -- doesn't look the transmission line, so I just  
4 wondered.

5                               \*\*\*

6           (Start time: 10:03:13)

7           GARY: Oh. Oh, okay. Okay. Yeah, I was just, I was  
8 just curious. Like I said, I was just watching the news. It was  
9 the first headline that came on, on the news.

10                           \*\*\*

11          (Start time: 10:03:40)

12          GARY: I know you guys are busy. I just thought I'd do  
13 a quick check and see if it was, if it was -- what was going on.  
14 Thanks, Art. Okay, bye.

15                           \*\*\*

16          (Start time: 10:03:55)

17          UNIDENTIFIED SPEAKER: We're getting, we're all get --

18          UNIDENTIFIED SPEAKER: (Indiscernible) at Skyline --  
19 That was off (indiscernible), right? (Indiscernible).

20          GAS CONTROL OPERATOR: It could, it could have been off  
21 the initial news feed, potentially, yeah.

22          UNIDENTIFIED SPEAKER: Yeah, that's probably --

23          UNIDENTIFIED SPEAKER: (Indiscernible).

24          UNIDENTIFIED SPEAKER: Okay. No other information?

25          GAS CONTROL OPERATOR: No, that's, all, that's all that



1 I have for you, unless you need anything else that I can dig up.  
2 UNIDENTIFIED SPEAKER: No, I, I -- nothing else.  
3 GAS CONTROL OPERATOR: Okay.  
4 UNIDENTIFIED SPEAKER: Okay. Hey, thanks.  
5 GAS CONTROL OPERATOR: Okay, no problem. Thank you.  
6 UNIDENTIFIED SPEAKER: (indiscernible).  
7 GAS CONTROL OPERATOR: All right, bye-bye.  
8 UNIDENTIFIED SPEAKER: No, we basically have  
9 (indiscernible).  
10 UNIDENTIFIED SPEAKER: Can you hang that up for --  
11 \*\*\*  
12 (Start time: 10:07:13)  
13 (No audible recording.)  
14 \*\*\*  
15 (Start time: 10:07:30)  
16 KEITH: Hello?  
17 GAS CONTROL OPERATOR: Hello, Keith, this is Steve over  
18 here at San Francisco Gas Control.  
19 KEITH: Yeah?  
20 GAS CONTROL OPERATOR: Yeah, they just wanted me to call  
21 you to make sure that you got the message that to report to San  
22 Francisco for the day shift tomorrow.  
23 KEITH: Okay.  
24 GAS CONTROL OPERATOR: Okay?  
25 KEITH: I got it. Thanks.

1           GAS CONTROL OPERATOR: Thank you. Bye-bye.

2           KEITH: All right, bye.

3                               \*\*\*

4           (Start time: 10:18:46)

5           MR. MARCY: I said good evening. This is Marcus Marcy  
6 (ph.) again. I have a question. Maybe you can answer it, maybe  
7 somebody else. When I spoke with -- I don't remember who it was,  
8 some gas control. Maybe (indiscernible). I heard that you saw  
9 the 392 PSI or something like that on line 132. Do you know  
10 anything about it? Yeah, that's the, that's the one that  
11 ruptured.

12           UNIDENTIFIED SPEAKER: (Indiscernible).

13           MR MARCY: Do we know if we indeed saw 390 some pounds  
14 in it?

15                               \*\*\*

16           (Start time: 10:19:40)

17           MR. MARCY: -- at. What -- where do you see the  
18 pressure at Martin --

19                               \*\*\*

20           (Start time: 10:20:01)

21           UNIDENTIFIED SPEAKER: Yes. I --

22                               \*\*\*

23           (Start time: 10:20:07)

24           MR. MARCY: -- (indiscernible) and where at? That's my  
25 question? Two --

1 \*\*\*

2 (Start time: 10:20:17)

3 MR. MARCY: Maybe then you can look at the trend.

4 \*\*\*

5 (Start time: 10:21:15)

6 MR. MARCY: -- and we're sure -- near the rupture was  
7 the Martin Station, right? So what, I'd like to know what the  
8 pressure at Martin was. Upstream of Martin?

9 \*\*\*

10 (Start time: 10:21:34)

11 GAS CONTROL OPERATOR: -- Control. Sean.

12 UNIDENTIFIED SPEAKER: Sean --

13 GAS CONTROL OPERATOR: Yeah?

14 UNIDENTIFIED SPEAKER: -- (indiscernible).

15 GAS CONTROL OPERATOR: What are you doing?

16 UNIDENTIFIED SPEAKER: You -- is that finals or is that  
17 tomorrow's rate?

18 GAS CONTROL OPERATOR: I don't know. What did he send  
19 you? I think that's tomorrow's rates.

20 UNIDENTIFIED SPEAKER: Oh, do we --

21 GAS CONTROL OPERATOR: Did you send them tomorrow's?

22 UNIDENTIFIED SPEAKER: Yeah.

23 GAS CONTROL OPERATOR: Oh, well, they haven't sent  
24 you -- well, yours -- look at SciTech (ph.). You got your finals  
25 on SciTech.

1 UNIDENTIFIED SPEAKER: We'll send them. Who is that?

2 GAS CONTROL OPERATOR: Hey, you know, we're training  
3 now, all right? This three months stuff isn't --

4 (Laughter.)

5 UNIDENTIFIED SPEAKER: (Indiscernible). No, I was just  
6 kidding. I was just kidding.

7 GAS CONTROL OPERATOR: Yeah, we'll -- I'll have them  
8 send that out to you. We haven't updated it yet.

9 UNIDENTIFIED SPEAKER: Yeah. You got -- is it crazy or  
10 what? I --

11 GAS CONTROL OPERATOR: Yeah. Have you heard about the  
12 San Bruno?

13 UNIDENTIFIED SPEAKER: Oh, yeah.

14 GAS CONTROL OPERATOR: Oh, yeah.

15 UNIDENTIFIED SPEAKER: Oh, yeah.

16 GAS CONTROL OPERATOR: So, yeah, you're missing all of  
17 the fun.

18 UNIDENTIFIED SPEAKER: Man.

19 GAS CONTROL OPERATOR: Um-hum.

20 UNIDENTIFIED SPEAKER: (Indiscernible) training exercise  
21 for me.

22 GAS CONTROL OPERATOR: I'm telling you, this would have  
23 been fantastic. Even Ken came in for the training of it.

24 UNIDENTIFIED SPEAKER: I think Ken came in for the  
25 overtime of it.

1                   GAS CONTROL OPERATOR: Well, it could have been that  
2 too.

3 UNIDENTIFIED SPEAKER: Yeah, yeah.

4                   GAS CONTROL OPERATOR:  So -- yeah.  Hold on.  
5                   About, yeah, 30 minutes.

6            So, oh yeah.  It's good to talk to you.  Are you on all  
7  night?

8 UNIDENTIFIED SPEAKER: Yep, I'm here (indiscernible).

9                   GAS CONTROL OPERATOR:  Yeah.  Let me, let me call you  
10  back in a little bit --

11 UNIDENTIFIED SPEAKER: All right.

12                   GAS CONTROL OPERATOR:  -- once it settles down.  All  
13  right, buddy?

14 UNIDENTIFIED SPEAKER: All right.

15 GAS CONTROL OPERATOR: All right, cool.

16 UNIDENTIFIED SPEAKER: Bye.

17 GAS CONTROL OPERATOR: Bye.

18 \* \* \*

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19          (Start time: 10:22:02)
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20 MR. MARCY: The MIOT there is 375, I think. So --

21 \*\*\*

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22          (Start time: 10:22:23)
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23 MR. MARCY: What location?

24 \* \* \*

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25          (Start time: 10:23:09)
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1           MR. MARCY:  -- Martin.  And there is one station  
2  upstream of Martin.  I forget the name of it.  (Indiscernible)  
3  something.

4 \*\*\*

```
5          (Start time: 10:23:21)
```

6 MR. MARCY: -- (indiscernible) something like that.  
7 Yeah.

8 UNIDENTIFIED SPEAKER: I (indiscernible).

9 \*\*\*

```
10          (Start time: 10:24:55)
```

11 MR. MARCY: What was it, 366?

12 \*\*\*

```
13          (Start time: 10:25:00)
```

14 MR. MARCY: -- 366 at Renford (ph.)?

15 \*\*\*

```
16          (Start time: 10:25:13)
```

17 MR. MARCY: -- -6 at Martin?

18 UNIDENTIFIED SPEAKER: (Indiscernible).

19 MR. MARCY: All right.

20 \* \* \*

```
21          (Start time: 10:25:21)
```

22 UNIDENTIFIED SPEAKER: -- much.

23 \*\*\*

24 (Start time: 10:26:17)

25 GAS CONTROL OPERATOR: Gas Control. This is Art.

1 CAROLINE: Hi, Art. This is Caroline in the garage.  
2 GAS CONTROL OPERATOR: Who?  
3 CAROLINE: Caroline in the 50 main garage.  
4 GAS CONTROL OPERATOR: Yes, Caroline?  
5 CAROLINE: Hey, I got the guy that's in the corner that  
6 needs to get out and your car is in the way.  
7 GAS CONTROL OPERATOR: The, oh, the Camry?  
8 CAROLINE: Are you the black, what is this, Accord?  
9 GAS CONTROL OPERATOR: Oh, black Accord.  
10 CAROLINE: Yeah.  
11 GAS CONTROL OPERATOR: That's Matt.  
12 CAROLINE: Oh, okay.  
13 GAS CONTROL OPERATOR: Hey Matt, some guy's trying to  
14 get out.  
15 All right, he'll go down.  
16 CAROLINE: Thanks.  
17 GAS CONTROL OPERATOR: All right.  
18 CAROLINE: Bye-bye.  
19 ART: Bye-bye.  
20 \*\*\*  
21 (Start time: 10:38:49)  
22 (Dial tone.)  
23 \*\*\*  
24 (Start time: 10:39:50)  
25 (Phone rings.)

1 SANDY: Hello?

2 GAS CONTROL OPERATOR: Hey, Sandy, this is Steve Lopez  
3 over at Gas Control in San Francisco.

4 SANDY: Hi.

5 GAS CONTROL OPERATOR: Hi. Just calling Dave because  
6 he's scheduled to work days tomorrow --

7 SANDY: Uh-huh.

8 GAS CONTROL OPERATOR: -- and they were going to be  
9 scheduled -- they were going to work in Brentwood, but because of  
10 this San Bruno fire that we're still working on --

11 SANDY: Yeah, let me let you speak to him then  
12 (indiscernible), okay?

13 GAS CONTROL OPERATOR: Okay, thank you.

14 SANDY: All right.

15 GAS CONTROL OPERATOR: Okay.

16 DAVE: Hello?

17 GAS CONTROL OPERATOR: Hey, Dave, they changed the  
18 dayshift over to San Francisco and they told me to call you to  
19 make sure you got the information to report to San Francisco  
20 instead of Brentwood.

21 DAVE: Oh, God.

22 GAS CONTROL OPERATOR: Yeah, tell me about it, man. We  
23 were at Brentwood tonight, but here we are in San Francisco.

24 DAVE: You're already back to the city again?

25 GAS CONTROL OPERATOR: Yeah. They told us close



1 everything up, report back to the city, so we had to shut  
2 everything down at Brentwood and come back over here.

3 DAVE: Holy crap.

4 GAS CONTROL OPERATOR: Yeah. And they called -- Rick's  
5 here and Art's here. They called them in.

6 DAVE: To do what?

7 GAS CONTROL OPERATOR: I don't know. To kind of help  
8 out, I guess.

9 DAVE: What are you guys doing?

10 GAS CONTROL OPERATOR: Well, Rick's trying to -- they  
11 got Rick doing some kind of a timeline to try to figure out when  
12 phone calls were made and when things occurred. Because I  
13 guess -- Art called in here when they heard about the San Bruno  
14 fire and asked, you know, about it and they told him if he wanted  
15 to come in to come in. And so then Rick -- then Art called Rick  
16 and asked him if they had called him in and Rick says no. And so  
17 he, Rick called in and they told him, yeah, if you want to, come  
18 in too, you know. So they both came in here. This is before they  
19 told us to shut down in Brentwood. And then they told us to shut  
20 down in Brentwood and come back over here. So when we got here,  
21 Rick and Art were already here, along with Larry and Barry and  
22 Valenti. We're here.

23 DAVE: So is Rick and Art spending the night?

24 GAS CONTROL OPERATOR: They're still here hanging in  
25 here. Not much going on. We're still waiting for phone calls.

1 Me and Matt are here and we're, we're the night shift.

2 DAVE: Right.

3 GAS CONTROL OPERATOR: -- you know, so we're already  
4 here. I'm sitting here and Matt's sitting in his chair. But,  
5 yeah, so I just wanted to let you know. They wanted me to call  
6 you because you're scheduled for tomorrow and they want you to  
7 report to San Francisco.

8 DAVE: All right then.

9 GAS CONTROL OPERATOR: All right, man. Thank you. I'll  
10 see you in the morning. I'll be here.

11 DAVE: Yeah.

12 GAS CONTROL OPERATOR: Okay, bye.

13 DAVE: Bye.

14 \*\*\*

15 (Start time: 10:45:43)

16 GAS CONTROL OPERATOR: Gas Control. This is Art.

17 VERN: Yeah, Art, this is Vern.

18 GAS CONTROL OPERATOR: Hey, Vern.

19 VERN: Okay, (indiscernible) --

20 GAS CONTROL OPERATOR: Wait. Hold on. Hold on one  
21 moment.

22 VERN: Sure.

23 GAS CONTROL OPERATOR: Vern.

24 UNIDENTIFIED SPEAKER: (Indiscernible.)

25 GAS CONTROL OPERATOR: Yeah.

1 All right, Vern.

2 VERN: Okay, at Healy Station --

3 GAS CONTROL OPERATOR: Uh-huh.

4 VERN: -- we've got valves 38.91 3 and 4 open.

5 GAS CONTROL OPERATOR: Okay.

6 VERN: And we also have valve 40.05-1 open and that is

7 back-feeding gas to Martin from 109. Cross-tied there.

8 GAS CONTROL OPERATOR: All right.

9 VERN: And upstream of valve 40.05, we have zero, zero

10 PSIG.

11 GAS CONTROL OPERATOR: Upstream has 40 -- okay, that's

12 where the isolation is? Okay. All right.

13 VERN: Okay?

14 GAS CONTROL OPERATOR: All right.

15 VERN: Okay.

16 GAS CONTROL OPERATOR: All right, thank you.

17 VERN: Before I let you -- what do you have at Martin

18 Station now? I, I think they said it was starting to

19 (indiscernible) through the trimmer.

20 GAS CONTROL OPERATOR: Yeah, it's holding at 140. We've

21 got 323 on the upstream.

22 VERN: Okay, great.

23 GAS CONTROL OPERATOR: All right?

24 VERN: Thank you. All right.

25 GAS CONTROL OPERATOR: All right.

1 \*\*\*

2 (Start time: 10:51:18)

3 (Dialing phone.)

4 \*\*

5 (Start time: 10:51:30)

6 (Phone ringing.)

7 RECORDING: Hello, this is Vern with PG&E. I'm sorry I  
8 can't get to your call right now. Please leave your phone number  
9 and time you called and I'll get back to you as soon as I can.  
10 Thank you.

11 GAS CONTROL OPERATOR: Hey, Vern, this is Art at Gas  
12 Control. Hey, you gave me a valve, 40- -- I mean, I'm sorry,  
13 40.05-1 at Healy Station. I don't show that on the schematics. I  
14 just want to make sure there is a valve out there. You can give  
15 me a call. Thanks. Bye.

16 \*\*\*

17 (Start time: 10:58:38)

18 OSCAR: Oscar here.

19 MR. MONTEZ: Oscar, Montez here. How are you doing?

20 OSCAR: (Indiscernible)?

21 MR. MONTEZ: Yeah. I just -- you got a minute? I've  
22 just a couple of valve questions.

23 OSCAR: Sure.

24 MR. MONTEZ: Or do you want me to call you back?

25 OSCAR: No, that's fine. Go ahead.

1           MR. MONTEZ: Okay. I got a -- some -- a couple of  
2 alarms here. I know, I know most everything's back to normal  
3 except the bypass valve. Okay, the first --

4           OSCAR: You --

5           MR. MONTEZ: Huh?

6           OSCAR: You're going to have, you're going to have 17 --  
7 or I should say 21 and, 21 and 21R are out, 38 and 40. That's the  
8 ones you're seeing?

9           MR. MONTEZ: Yeah. What's up with those?

10          OSCAR: We're waiting for William Bong (ph.), the  
11 engineer, to show up. We're going to load all of the programs  
12 back in it because it lost the programs on it.

13          OFFICER MONTEZ: Okay.

14          OSCAR: That's what we're waiting on.

15          MONTEZ: All right. As far as 21R goes, do you want, do  
16 you want to just leave that wide open then or -- in case something  
17 fails? Because you can -- or feed in through the other one, 27,  
18 27R?

19          OSCAR: Yeah, just leave it like that for now. I mean,  
20 I, I (indiscernible) close it if you want me to.

21          MONTEZ: Well, I'm just raising a question, you know,  
22 just in case something happens, because I can't, you know, I can't  
23 manually, I can't remotely do anything with them.

24          OSCAR: Yeah. But I, I could go out there and close it  
25 if you need me to.

1 MR. MONTEZ: Okay.

2 OSCAR: And also, also, we have, I believe Barry had me  
3 close 62.

4 MR. MONTEZ: Yeah, that one doesn't show in manual or  
5 local or anything.

6 OSCAR: Yeah. Well, well, there's a -- it's in -- it's  
7 in local out there, it's closed. And I think I lowered the set  
8 point on the approved area. I believe it was 63. I, I didn't  
9 write anything down because, you know, I was just kind of going  
10 (indiscernible) what he was telling me to do, you know.

11 MR. MONTEZ: 62 is the one where I can, I can remotely  
12 operate here and the set point on that right now is 265?

13 OSCAR: Yeah, which is 63, right?

14 MR. MONTEZ: 62 is the one I can remotely operate. 63  
15 is showing wide open.

16 OSCAR: Okay. I, I thought it was the other way around.

17 MR. MONTEZ: Yeah. Well, it could be SciTech's messed  
18 up that I don't know about, but SciTech here is showing me valve  
19 62 is the one I can remotely control and we have that set at 265.

20 OSCAR: Okay, that's the monitor valve?

21 MR. MONTEZ: No, that's -- not unless I can remotely  
22 operate the manual -- the monitor valve. The monitor valve, I  
23 think, is 63, right?

24 OSCAR : 63. Okay, so 63 is the one that I think I  
25 lowered down, I believe, also. I --

1           MR. MONTEZ: 63 I can manually throttle, but not with  
2 set point.

3           OSCAR: Yeah. And 5 and 6 are lowered down per Barry.

4           MR. MONTEZ: Five -- what was that?

5           OSCAR: Monitor 5 and 6 are pinched down also per Barry.

6           MR. MONTEZ: 5 and 6? Where's that at? Oh.

7           OSCAR: Between 7 and 8.

8           MR. MONTEZ: Oh, it's still pinched down?

9           OSCAR: Yeah.

10          MR. MONTEZ: Okay. Well, is that necessary anymore?

11          OSCAR: Just leave it till we get every -- the program  
12 loaded on --

13          MR. MONTEZ: Okay.

14          OSCAR: -- and I'll touch base with you before we start  
15 putting everything back.

16          MR. MONTEZ: All right.

17          OSCAR: Okay?

18          MR. MONTEZ: Okay, sounds good.

19          OSCAR: How are things going up there?

20          MR. MONTEZ: Oh, it's quiet now. They've got the, all  
21 of the Emergency Operations Center people mobilizing next door in  
22 the other building.

23          OSCAR: Get everything put out?

24          MR. MONTEZ: I think most everything's put out. I think  
25 they have small patch fires, like little hot spots.

1 OSCAR: Casualties? What?

2 MR. MONTEZ: The only thing I can read here on the  
3 internet is six critical burns, but it doesn't say anything about  
4 confirmed casualties. It says several injured and six critically  
5 burned. It doesn't say the extent of critical though.

6 OSCAR: Wow.

7 MR. MONTEZ: But I think we only got up to like 390 down  
8 there --

9 OSCAR: Yeah.

10 MR. MONTEZ: -- 392.

11 OSCAR: 386, I think. That's when I was looking at it.

12 MR. MONTEZ: Yeah.

13 OSCAR: Which, you know, is, you know, way below AOB  
14 (ph.).

15 MR. MONTEZ: Uh-huh.

16 OSCAR: So -- yeah.

17 \*\*\*

18 (Start time: 11:03:33)

19 MR. MONTEZ: Yeah.

20 OSCAR: And it happens right after you leave this, so I  
21 bet you guys were flying over there. I was just scrambling. I  
22 think I was running from place to place like a headless chicken.

23 MR. MONTEZ: Yeah. Yeah, we all did what we had -- what  
24 we could do.

25 OSCAR: Yeah.



1 MR. MONTEZ: Yeah. You can't, can't help if  
2 something's, something's wrong on the actual pipeway down there.

3 OSCAR: Yeah. So I'll give you a call when Wayne comes  
4 and we start running the programs in there (indiscernible) --

5 MR. MONTEZ: Okay.

6 OSCAR: -- (indiscernible).

7 MR. MONTEZ: Okay.

8 OSCAR: That -- I don't have the software for these  
9 353s.

10 MR. MONTEZ: Uh-huh.

11 OSCAR: I got all the stuff for 352s, but these are the  
12 353's.

13 MR. MONTEZ: Uh-huh.

14 OSCAR: Anyways, I'll give you a holler when he shows  
15 up.

16 MR. MONTEZ: Okay, Oscar.

17 OSCAR: Okay, take care.

18 MR. MONTEZ: Bye.

19 OSCAR: Bye.

20 \*\*\*

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21          (Start time: 11:20:05)
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22 STEVE: This is Steve. Can you have -- can you come  
23 open the door for me, man? I left my card inside. Thank you.  
24 Thank --

25 \*\*\*

1 (Start time: 11:20:45)

2 GAS CONTROL OPERATOR: Control. This is Art.

3 UNIDENTIFIED SPEAKER: Hey, Art. Is Steve Lopez  
4 available?

5 GAS CONTROL OPERATOR: Yeah, one moment.

6 \*\*\*

7 (Start time: 11:21:06)

8 MR. LOPEZ: Lopez speaking. Can I help you?

9 ERIC: Dude, I'm watching the news and I'm wondering  
10 what the hell you did.

11 MR. LOPEZ: Who's this, Eric?

12 ERIC: Yeah, yeah.

13 MR. LOPEZ: Hey, man, what you doing?

14 ERIC: I'm watching the news in San Bruno.

15 MR. LOPEZ: Yeah, I know, man. We don't --

16 ERIC: (Indiscernible) 6:00. So when you got there, was  
17 it already (indiscernible)?

18 MR. LOPEZ: We, we, we got here -- we were reporting to,  
19 to -- I'm looking for my ---- key. We both, we were reporting  
20 Brentwood, man, and then we, we, we, we were trying to start the  
21 terminal up, right, when all this happened, and then we were  
22 turned around. Now, I'm in San Francisco.

23 ERIC: Are you in the city?

24 MR. LOPEZ: Yeah, I'm in the city right now.

25 ERIC: Oh, okay.

1 MR. LOPEZ: So --

2 ERIC: Yeah, I figured you guys are busy, but I just  
3 figured I would call.

4 MR. LOPEZ: We're busy as heck, man. We're getting --

5 ERIC: (Indiscernible).

6 MR. LOPEZ: We're getting a lot of phone calls and  
7 everything, so, yeah, we're really busy as hell right now.

8 ERIC: All right, man, I'll let you go.

9 MR. LOPEZ: So I can -- can I call you, can I call you  
10 back later?

11 ERIC: Oh, yeah, yeah. No, I just figured I'd just  
12 check in (indiscernible).

13 MR. LOPEZ: Yeah, man. Well, PG&E is taking this one,  
14 man. It's just one of our lines just -----blew up. That's all  
15 it was.

16 ERIC: All right. So they said it's a high pressure  
17 transmission, so --

18 MR. LOPEZ: They had about, they had about 400 pounds in  
19 it.

20 ERIC: That's (indiscernible).

21 MR. LOPEZ: Yeah.

22 ERIC: (Indiscernible) distribution line has maybe 40  
23 pounds to that. Is it a house?

24 MR. LOPEZ: No, this one here is actually, it usually,  
25 usually runs at about 100. It'll see, it'll see the pressure

1 coming in. Normally, it runs about 150 pounds. And,  
2 unfortunately, we got a high, got a slug of high pressure and we  
3 don't know what happened. As far as what exactly, you know, let  
4 go, we don't know what it is yet. They're still investigating.  
5 They haven't told us.

6 ERIC: I see. All right, man.

7 MR. LOPEZ: Okay?

8 ERIC: Thanks a lot. Take care.

9 MR. LOPEZ: You got it, bro. I'll talk to you later.

10 ERIC: All right, man.

11 MR. LOPEZ: Bye.

12 \*\*\*

13 (Start time: 11:34:26)

14 SEAN: Control. Sean.

15 MR. GARCIA: Hey, Sean, this is Jody Garcia.

16 SEAN: Hey, Jody Garcia. How's it going?

17 MR. GARCIA: How are you?

18 SEAN: Doing well.

19 MR. GARCIA: Hey, I'm out here in (indiscernible)

20 Terminal --

21 SEAN: Okay.

22 MR. GARCIA: -- and, you know, Dave Slack asked me to  
23 come out here. I've been out here for a few hours now --

24 SEAN: Okay.

25 MR. GARCIA: -- just to kind of help Dave Boyd (ph.)

1 out, see what's going on, see if there's anything we could do.

2 SEAN: Uh-huh.

3 MR. GARCIA: How do you guys want to leave this station  
4 tonight? I'm assuming you want to try to get as much of it back in  
5 service as we can?

6 SEAN: Yes.

7 MR. GARCIA: Okay. Well, you know, most of it is back  
8 in service right now. The only things that are not in service, we  
9 have three controllers that have somewhat lost their memory that  
10 we're working on right now --

11 SEAN: Okay.

12 MR. GARCIA: -- which is 21R, valve 38 and valve 40.

13 SEAN: Thirty-eight and 40, okay.

14 MR. GARCIA: Yeah. Now, I got -- we've got Wayne Flog  
15 (ph.) out here right now trying to reload the program and see if  
16 we can get them to work.

17 SEAN: Okay.

18 MR. GARCIA: One of the things that I was talking to the  
19 officer about today that I'd, I'd like, that I'm recommending that  
20 they do is since we kind of lost the power to these other  
21 controllers --

22 SEAN: Uh-huh.

23 MR. GARCIA: -- that we ought to do some (indiscernible)  
24 and testing of you guys changing the set point and just making  
25 sure everything works.

1 SEAN: Okay.

2 MR. GARCIA: Is that a problem for you guys or --

3 SEAN: It shouldn't be now that we've got the whole San  
4 Bruno thing somewhat under control. So we can, we, we can swing,  
5 we can swing 10, 15 pounds --

6 MR. GARCIA: Okay.

7 SEAN: -- if that's what you're -- is that what you're  
8 looking for, something like that?

9 MR. GARCIA: Yeah. I, I'd like to just go through each  
10 one of the controllers and just make sure everything's  
11 automatically working properly.

12 SEAN: Okay.

13 MR. GARCIA: Yeah, just to be on the safe side.

14 SEAN: Okay.

15 MR. GARCIA: So why don't I get with Oscar. I'll kind  
16 of -- unless you guys have a certain list you want to go through,  
17 maybe I'll have him put together here's the valves we want to  
18 check. --

19 SEAN: Okay.

20 MR. GARCIA: -- and then we could talk about that and  
21 say, okay, let's go check in this order.

22 SEAN: Okay.

23 MR. GARCIA: How does that sound?

24 SEAN: That sounds good, yeah.

25 MR. GARCIA: Okay. All right, Sean. I'll, I'll get

1 with Oscar, we'll get you a list, then we'll give you a holler.

2 SEAN: Okay, good. Very good.

3 MR. GARCIA: Okay?

4 SEAN: All right.

5 MR. GARCIA: All right?

6 SEAN: All right, thank you. Bye.

7 MR. GARCIA: Okay, bye.

8 \*\*\*

9 (Start time: 11:40:45)

10 MR. LOPEZ: Lopez speaking. Can I help you?

11 UNIDENTIFIED SPEAKER: Yeah, is Matt still there?

12 MR. LOPEZ: Yeah. Who's this?

13 UNIDENTIFIED SPEAKER: This is Oscar here,  
14 (indiscernible).

15 MR. LOPEZ: Okay, Oscar, hold on a second.

16 \*\*\*

17 (Start time: 11:41:10)

18 GAS CONTROL OPERATOR: Gas Control. Montez.

19 UNIDENTIFIED SPEAKER: (Indiscernible).

20 GAS CONTROL OPERATOR: Sure.

21 UNIDENTIFIED SPEAKER: (Indiscernible.)

22 GAS CONTROL OPERATOR: The ones that are filled?

23 UNIDENTIFIED SPEAKER: Not, not the ones that are  
24 filled, the other ones. (Indiscernible).

25 GAS CONTROL OPERATOR: Which?

1 UNIDENTIFIED SPEAKER: Let's start with ten.  
2 GAS CONTROL OPERATOR: Meter 10?  
3 UNIDENTIFIED SPEAKER: Yeah, meter south 10R.  
4 (Indiscernible).  
5 GAS CONTROL OPERATOR: 10R? Okay, let me find it. So  
6 you want 300A?  
7 UNIDENTIFIED SPEAKER: Yeah.  
8 GAS CONTROL OPERATOR: Do you want me to test the  
9 controls for 10R?  
10 UNIDENTIFIED SPEAKER: Yes, please.  
11 GAS CONTROL OPERATOR: So I can -- I can't manually open  
12 it, I'd have to do it with this pressure set point.  
13 UNIDENTIFIED SPEAKER: Pressure controls?  
14 GAS CONTROL OPERATOR: Yeah.  
15 UNIDENTIFIED SPEAKER: So it's the controls right now,  
16 right?  
17 GAS CONTROL OPERATOR: Yeah.  
18 UNIDENTIFIED SPEAKER: (Indiscernible) open?  
19 GAS CONTROL OPERATOR: Yeah. What's downstream? Let me  
20 see. We've got 350 downstream.  
21 \*\*\*  
22 (Start time: 11:42:29)  
23 GAS CONTROL OPERATOR: Okay, I've put a 355 set point.  
24 You should start seeing it crack in a couple of minutes.  
25 \*\*\*



1 (Start time: 11:42:57)

2 UNIDENTIFIED SPEAKER: Meter off.

3 \*\*\*

4 (Start time: 11:43:12)

5 GAS CONTROL OPERATOR: -- set point in there.

6 UNIDENTIFIED SPEAKER: Please check the set point. I'm  
7 just opening up.

8 GAS CONTROL OPERATOR: Yup.

9 UNIDENTIFIED SPEAKER: Did you lower it?

10 GAS CONTROL OPERATOR: Not yet.

11 UNIDENTIFIED SPEAKER: Did you lower it or raise it?

12 GAS CONTROL OPERATOR: I raised it. Just give me a  
13 minute. I mean, I can go a little bit more to see if it hurries  
14 it up.

15 \*\*\*

16

17 (Start time: 11:43:46)

18 GAS CONTROL OPERATOR: There's a guy on the news right  
19 now saying that he -- that they -- about a week and a half ago  
20 that they had a gas smell and they, PG&E came out to investigate  
21 and they never heard anything back.

22 UNIDENTIFIED SPEAKER: (Indiscernible).

23 GAS CONTROL OPERATOR: Uh-huh. Okay, it's not doing  
24 anything at 355. I'm going to go 360. Maybe 355 was too close to  
25 the downstream.

1 UNIDENTIFIED SPEAKER: (Indiscernible).

2 GAS CONTROL OPERATOR: Three-fifty-two. If it doesn't  
3 correct here, then something's wrong. Okay, 360 set point has  
4 been entered.

5 \*\*\*

6 (Start time: 11:44:51)

7 OSCAR: What did he say? What was he saying? I  
8 couldn't hear him.

9 GAS CONTROL OPERATOR MATT: PG&E didn't check on the  
10 leak. We never heard back from them. They told them they  
11 complained about a leak a week ago. They showed up, but never  
12 heard back from them. They heard all the explosions when the  
13 thing started.

14 GAS CONTROL OPERATOR MATT: Hold on, Oscar.  
15 Just hold that for -- (indiscernible) that crack. This  
16 crack right now. It's not --

17 GAS CONTROL OPERATOR STEVE: Okay. Tending to leak  
18 then, huh?

19 UNIDENTIFIED SPEAKER: I think (indiscernible).

20 GAS CONTROL OPERATOR STEVE: Yeah, Oscar, this is Steve  
21 now. He, Matt had to go do something. But, yeah, he's got a, a  
22 360 downstream set point in there and, but we're not seeing any  
23 movement on the valve. Oh, there it is. It's showing 5.5 as far  
24 as opposition. So it's starting to crack right now. It's  
25 starting to open.

1           OSCAR:   Okay.   Go ahead and lower it back to where it  
2   was.

3           GAS CONTROL OPERATOR STEVE:   Okay, let me see what he  
4   had it set at because I just set -- he just told me to come sit  
5   down here and, and I didn't know what he had it before he changed  
6   it.   Okay, he set, he had it set at 280 then, huh?   Okay, for the  
7   280 in there.

8           Did he have eventually 280 in there?   Is that what he  
9   had in there?

10          UNIDENTIFIED SPEAKER:   What's that?

11          GAS CONTROL OPERATOR STEVE:   Did it eventually -- yeah,  
12   go ahead and put it back to where it was.

13          Was it 280?

14          OSCAR:   Okay.   We had -- I think it was 280.   Yeah,  
15   280's fine.

16          GAS CONTROL OPERATOR STEVE:   That one okay?   Okay.

17          OSCAR:   Yeah.   It's starting, it's starting to open up.

18

19          GAS CONTROL OPERATOR STEVE:   Okay.

20          OSCAR:   See?

21          GAS CONTROL OPERATOR STEVE:   Ten is -- yeah, the, the --

22

23          OSCAR:   It won't (indiscernible).

24          GAS CONTROL OPERATOR STEVE:   It won't, 10 won't open  
25   until we give it like a huge set point.

1 OSCAR: I have it set at (indiscernible).  
2 GAS CONTROL OPERATOR STEVE: Yeah.  
3 OSCAR: (Indiscernible).  
4 GAS CONTROL OPERATOR STEVE: Change this to meter 9, and  
5 then you would put 360 in there.  
6 OSCAR: Meter you would read?  
7 GAS CONTROL OPERATOR STEVE: Yeah.  
8 Okay, we're putting the other side in the lead, and then  
9 we'll put a 360 in there. Hold on, Oscar. Okay, Oscar, we've got  
10 a, I put a 360 in there right no-, so we're just waiting to see if  
11 we're going to see some results of the, the 360 that we put in  
12 there?  
13 OSCAR: (Indiscernible) --  
14 GAS CONTROL OPERATOR STEVE: Uh-huh, okay.  
15 OSCAR: -- it's trying to open now.  
16 GAS CONTROL OPERATOR STEVE: They're starting to see  
17 some --  
18 OSCAR: 2.9 R, 2.9 (indiscernible).  
19 GAS CONTROL OPERATOR STEVE: Really? You're seeing  
20 some? All right, correct. Our indication that it doesn't show  
21 anything yet.  
22 OSCAR: (Indiscernible).  
23 GAS CONTROL OPERATOR STEVE: Yeah. Usually, it --  
24 OSCAR: Okay, is it possible to put in (indiscernible).  
25 GAS CONTROL OPERATOR STEVE: Okay, you want me to put

1 the -- to turn it back to its original set, set point?

2 OSCAR: Yeah.

3 GAS CONTROL OPERATOR STEVE: Okay. It's funny because  
4 our indication is that it's still closed. Even the, you know,  
5 valve color is still green. And then the, as far as percentage,  
6 when it starts to show that it's percentage, it'll show that --  
7 okay, there it is. It just jumped up just now.

8 OSCAR: And what's it showing now?

9 GAS CONTROL OPERATOR STEVE: It's showing 6.7 percent.  
10 Seven percent, that's what it showing.

11 OSCAR: (Indiscernible).

12 GAS CONTROL OPERATOR STEVE: Okay. I'm going to put the  
13 280 back in there.

14 \*\*\*

15 (Start time: 11:49:46)

16 GAS CONTROL OPERATOR STEVE: I just entered the 280 set  
17 point back into it. It should start to close again. Yep. Yeah,  
18 this shows, our indication shows that it's closed.

19 OSCAR: Okay.

20 GAS CONTROL OPERATOR STEVE: It's got a --

21 OSCAR: It's -- well, we'll bounce on over to the 8 or  
22 7R? 8R or 7R which ever one you guys want, which one  
23 (indiscernible).

24 GAS CONTROL OPERATOR STEVE: Okay, so you want to go  
25 over to seven and eight then? Is that what you want to do?

1           OSCAR: Yeah.

2           GAS CONTROL OPERATOR STEVE: Okay, hold on a second.

3   Seven and eight. So, set 300 v-gas.

4           OSCAR: (Indiscernible) nine or (indiscernible) seven?

5           GAS CONTROL OPERATOR STEVE: Yeah, that one's

6   maintaining a 370 -- it's got a 370 set point and we're

7   maintaining the, the, the mixer pressure. We're trying to

8   maintain it. We've got a 370, but there's no gas behind it,

9   right? So we've got the 352 in the hitter right now --

10          OSCAR: Okay.

11          GAS CONTROL OPERATOR STEVE: -- because that's all we

12   have. Well, we've got a 370 set point in there, which is keeping

13   it basically wide open.

14          OSCAR: It's wide open?

15          GAS CONTROL OPERATOR STEVE: Uh-huh. We've got seven in

16   the lead right now.

17          OSCAR: (Indiscernible) downstream.

18          GAS CONTROL OPERATOR STEVE: Okay, so you want me to

19   close it?

20          OSCAR: Yeah, close it. We'll all then take the

21   (indiscernible).

22          GAS CONTROL OPERATOR STEVE: Okay.

23          UNIDENTIFIED SPEAKER: (Indiscernible) seven.

24          UNIDENTIFIED SPEAKER: It's line B seven and eight, so

25   you want to close it?

1                   GAS CONTROL OPERATOR STEVE: Yeah, he wants  
2   (indiscernible) it closed.

3 UNIDENTIFIED SPEAKER: Because everything's wide open,  
4 so -- okay, so, yeah. The B line is (indiscernible). Yeah. If  
5 you want to close it, we can just go to a little bit under 352, so  
6 do you want it 338?

7 UNIDENTIFIED SPEAKER: Okay, 348. Is that going to be  
8 okay? (Indiscernible).

9 UNIDENTIFIED SPEAKER: Well, it'll still flow. He just  
10 wants it closed.

11 UNIDENTIFIED SPEAKER: 348 (indiscernible) B.

12                   GAS CONTROL OPERATOR STEVE:   Okay, Oscar, we gave it  
13   just below the pressure of 353.   We've got a 348 set point in  
14   there right now.

15 OSCAR: Yeah, I can see the set point now.

16 GAS CONTROL OPERATOR STEVE: Uh-huh.

17 \*\*\*

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18          (Start time: 11:52:35)
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19 OSCAR: 95.5 percent, is that right?

20                   GAS CONTROL OPERATOR STEVE: 95.5 is what we got right  
21 now, yeah.

22 OSCAR: 4.2.

23 GAS CONTROL OPERATOR STEVE: Uh-huh.

24 OSCAR: Loading (indiscernible).

25 GAS CONTROL OPERATOR STEVE: Yeah, let's see.

1 OSCAR: Just trying to (indiscernible).

2 GAS CONTROL OPERATOR STEVE: Okay, I, I'm going to put  
3 it back to 370 then. Three, seven, zero. Okay, I just gave it  
4 the 370 set point.

5 OSCAR: Did you set the set point?

6 UNIDENTIFIED SPEAKER: Yup. One, if not two, is going  
7 to be dealing with (indiscernible) for a long time, so we need at  
8 least one or (indiscernible).

9 OSCAR: 98.4.

10 GAS CONTROL OPERATOR STEVE: That's what I'm seeing,  
11 98.4.

12 UNIDENTIFIED SPEAKER: We're, we're going to have to go  
13 through all the different valves and test them out, and then  
14 they've going to do, do the program in order to test them out  
15 again.

16 GAS CONTROL OPERATOR STEVE: Okay, we're going to have  
17 to put 8R in the lead then. We're going to have to change it.

18 OSCAR: Right now, we're still waiting  
19 to -- it's wide open right?

20 GAS CONTROL OPERATOR STEVE: Yeah. It, it's, 8 and 8R  
21 is wide open right now.

22 UNIDENTIFIED SPEAKER: Where are you going? Do we have  
23 to put it in the lead since we --

24 GAS CONTROL OPERATOR STEVE: I thought that -- that's  
25 what we did with the other one. Because I'm, like I said, I'm --



1 Do we have to put, put it in the lead? Because they want to see  
2 if they want to close 8. Do you have to put 8 in the lead to do  
3 that?

4 UNIDENTIFIED SPEAKER: Well, we have --

5 GAS CONTROL OPERATOR STEVE: They want to do the same  
6 with -- well, they want to, they want to -- see, well, not --  
7 they, they, they --

8 UNIDENTIFIED SPEAKER: They were, they were both  
9 closing.

10 GAS CONTROL OPERATOR STEVE: Right, but now they want  
11 to, they want to test 8. They were both closing.

12 UNIDENTIFIED SPEAKER: They were both, both sides were  
13 closing?

14 GAS CONTROL OPERATOR STEVE: Right. You, you know --  
15 did you see that, Oscar, that both sides were closing when, when  
16 we -- when I --

17 OSCAR: No, I, I didn't see it. I didn't catch it. So  
18 they were both closing?

19 GAS CONTROL OPERATOR STEVE: Yeah, they were both  
20 closing, yeah.

21 OSCAR: Okay. Well, that's fine if that's  
22 (indiscernible).

23 GAS CONTROL OPERATOR STEVE: Uh-huh.

24 OSCAR: If it's still (indiscernible) going 11  
25 (indiscernible).

1           GAS CONTROL OPERATOR STEVE:   Okay, 11 and 11R, which is  
2   what, 131 gas.   Okay.

3           So, basically, we're not doing, we're not doing anything  
4   with 131, right?

5           UNIDENTIFIED SPEAKER:   No.   It's shut in, but we still  
6   need to test it.

7           GAS CONTROL OPERATOR STEVE:   So let's put, what, like a  
8   three --

9           UNIDENTIFIED SPEAKER:   Three-sixty, yeah.

10          GAS CONTROL OPERATOR STEVE:   -- 360 in there again?

11          Okay, I'm going to put in the 360 set point in this one.  
12   There it goes.

13   \*\*\*

14          (Start time:   11:55:34)

15          OSCAR:   (Indiscernible) 33, 40 (indiscernible) 5.

16          UNIDENTIFIED SPEAKER:   -- Time valve 40 just shut.

17          GAS CONTROL OPERATOR STEVE:   Valve 40 just shut.

18          UNIDENTIFIED SPEAKER:   On the outgoing line?

19          GAS CONTROL OPERATOR STEVE:   On the outgoing line, that  
20   line 109.

21          UNIDENTIFIED SPEAKER:   Valve 40 just shut, we've got the  
22   program loaded in that.   Do you want that closed?

23          GAS CONTROL OPERATOR STEVE:   No, I think that's supposed  
24   to be open, right?   That's supposed to be open?

25          UNIDENTIFIED SPEAKER:   It was open.

1           GAS CONTROL OPERATOR STEVE: Yeah, it was open and I  
2 think it's supposed to be open.

3 OSCAR: Go ahead and shut it.

4 UNIDENTIFIED SPEAKER: That's the one that has a  
5 controller here running.

6 OSCAR: Can you put it back in valve 40?

7                   GAS CONTROL OPERATOR STEVE: Are you talking to me,  
8   Oscar?

9 OSCAR: Yeah, Steve.

10                   GAS CONTROL OPERATOR STEVE:   Okay, hold on a second.  
11   What is it that I had this at before?   Three-twenty-five, and I  
12   brought it up to 360. So on valve 40, you want me to make a change  
13   on valve 40?

14 OSCAR: Yeah. Do you want to put it back to where you  
15 want it?

16                   GAS CONTROL OPERATOR STEVE : Okay, let's see what,  
17 let's see what we've got here. Hold on a second.

18           Where do you want, where do you want, where do you want  
19   to put valve 40 at? I mean, we can put it back wherever we want  
20   it, okay?

21 UNIDENTIFIED SPEAKER: I want 350. Well --

22 \*\*\*

23 (Start time: 11:57:01)

24 UNIDENTIFIED SPEAKER: He had his (indiscernible).

25 UNIDENTIFIED SPEAKER: That's doable. Valve 40, that's

1 it.

2 GAS CONTROL OPERATOR STEVE: Oh, okay, yeah. This,  
3 this, on our alarm screen, Oscar, it's showing us that valve 40 is  
4 still in a local control.

5 OSCAR: Okay, just put it back in, and (indiscernible).

6 \*\*\*

7 (Start time: 11:57:23)

8 GAS CONTROL OPERATOR STEVE: Yeah, because it's still,  
9 it says it's still in local. We've still got the alarm that's  
10 still in local.

11 UNIDENTIFIED SPEAKER: I just don't think it's updated  
12 yet.

13 GAS CONTROL OPERATOR STEVE: Okay. There it is. It  
14 just now --

15 UNIDENTIFIED SPEAKER: Okay. So let's go ahead and give  
16 you a set point change on that.

17 GAS CONTROL OPERATOR STEVE: Okay, Oscar, give it a set  
18 point change.

19 UNIDENTIFIED SPEAKER: (Indiscernible) set point?

20 GAS CONTROL OPERATOR STEVE: Where is it? What, what  
21 did we put it at? What, what --

22 UNIDENTIFIED SPEAKER: Right now it's at, it's at zero  
23 zero set point. That's why it closed. Okay. We're 375 and, you  
24 know, (indiscernible).

25 UNIDENTIFIED SPEAKER: Do you want us to go 375 on that

1 valve 40 to see if it opens?

2 UNIDENTIFIED SPEAKER: Where do you guys normally have  
3 it?

4 UNIDENTIFIED SPEAKER: I don't know. Isn't it usually  
5 wide opened?

6 UNIDENTIFIED SPEAKER: Hang on.

7 UNIDENTIFIED SPEAKER: 20 is wide open (indiscernible).

8 OSCAR: Hang, hang on, Steve. When -- we, we wrote all  
9 this down because when we transferring everything over  
10 (indiscernible).

11 GAS CONTROL OPERATOR STEVE: We can trend that target  
12 set point and see where we had it.

13 OSCAR: Yeah, see if (indiscernible).

14 GAS CONTROL OPERATOR STEVE: Trim that target set point  
15 on the 40.

16 UNIDENTIFIED SPEAKER: This one right here?

17 GAS CONTROL OPERATOR STEVE: No, up, up to the right.  
18 That target right there where it says zero. Down. Up. Right  
19 there. Click that. And then I scroll back and see where it was  
20 changed from.

21 UNIDENTIFIED SPEAKER: It was changed right here.

22 GAS CONTROL OPERATOR STEVE: Yeah, it looks like it was  
23 around --

24 UNIDENTIFIED SPEAKER: (Indiscernible) 370.

25 GAS CONTROL OPERATOR STEVE: -- it was around 370.

1 UNIDENTIFIED SPEAKER: (Indiscernible) around 360  
2 (indiscernible) set it back.

3 GAS CONTROL OPERATOR STEVE: Because there's that -- is  
4 one of them usually closed and one of those runs open?

5 UNIDENTIFIED SPEAKER: 40 and 38?

6 GAS CONTROL OPERATOR STEVE: Yeah.

7 UNIDENTIFIED SPEAKER: I believe so. One's open  
8 (indiscernible).

9 GAS CONTROL OPERATOR STEVE: Can you -- are you sure it  
10 was 370? It's not 375?

11 UNIDENTIFIED SPEAKER: No, it was at 369.89. Now, it's  
12 right here.

13 GAS CONTROL OPERATOR STEVE: Up there?

14 UNIDENTIFIED SPEAKER: Yeah, right here.

15 GAS CONTROL OPERATOR STEVE: Okay, yeah, 370. It looks  
16 like, yeah, earlier, it was set at, 40, it was set at 370.

17 UNIDENTIFIED SPEAKER: (Indiscernible).

18 GAS CONTROL OPERATOR STEVE: Do you want us to put it at  
19 370?

20 UNIDENTIFIED SPEAKER: Yeah.

21 GAS CONTROL OPERATOR STEVE: All right.

22 UNIDENTIFIED SPEAKER: (Indiscernible) that was set at  
23 370 what your stroke was 378. So that's going to be the next one  
24 (indiscernible) come off.

25 GAS CONTROL OPERATOR STEVE: Thirty-eight's throttling

1 right now. It was set at -- 38 right now is set at -- oh, it was  
2 to -- it was 375, now it just shot to 350, now it's closing.

3 UNIDENTIFIED SPEAKER: This is starting to close.

4 GAS CONTROL OPERATOR STEVE: Why are they changing?

5 UNIDENTIFIED SPEAKER: Because those are the ones that  
6 weren't controlling, they were screwed up and they just finally  
7 got them working.

8 GAS CONTROL OPERATOR STEVE: Oh, okay.

9 UNIDENTIFIED SPEAKER: So go 370 on valve 40 right  
10 there, Steve, downstream target.

11 STEVE: Right here?

12 GAS CONTROL OPERATOR STEVE: Yeah.

13 UNIDENTIFIED SPEAKER: It was, it was 370 at 40 is  
14 originally where we had this (indiscernible) 5 on 38.

15 GAS CONTROL OPERATOR STEVE: Oh, okay.

16 STEVE: Is this, is this, is this like (indiscernible)  
17 in the lead?

18 GAS CONTROL OPERATOR STEVE: Oh, it looks -- yeah, 38's  
19 the lead.

20 Hey, Oscar, it looks like you guys have got to enter the  
21 set point from there. All we can do is a valve max here.

22 OSCAR: We, we (indiscernible).

23 GAS CONTROL OPERATOR STEVE: What about this one right  
24 here? Maybe we can change the lead right there. Check -- click  
25 on that lead.

1           STEVE: Like the lead, the, the 40?

2           GAS CONTROL OPERATOR STEVE: Call -- oh yeah, maybe we  
3 can set it on the lead lag.

4           STEVE: Set the lead to 40?

5           GAS CONTROL OPERATOR STEVE: No, click on the set point  
6 lead lag. Click on that 375 and see if we can enter it right  
7 there.

8           STEVE: Right here?

9           UNIDENTIFIED SPEAKER: I thought -- yeah, we probably  
10 could right there.

11          GAS CONTROL OPERATOR STEVE: Yeah.

12          UNIDENTIFIED SPEAKER: But it's, it's doing it for a 38,  
13 right? Because 38 comes in the, in the lead, and so 40 would be  
14 370?

15          UNIDENTIFIED SPEAKER: Yeah. On, on 38, enter 375 to  
16 switch (indiscernible) to see if it overrides that zero. Yeah.

17          (End of recording.)

18

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## CERTIFICATE

This is to certify that the attached proceeding before the

## NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: PACIFIC GAS & ELECTRIC COMPANY  
SEPTEMBER 9, 2010 ACCIDENT  
SAN BRUNO, CALIFORNIA  
CONTROL ROOM LOGS

DOCKET No.: DCA-10-MP-008

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been compared  
to the recording accomplished at the hearing.

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Kathryn A. Mirfin (p. 1-371)  
Karen Galvez (pp. 372-421)  
Transcribers