Docket No. SA-534
Exhibit No. 2-CE

NATIONAL TRANSPORTATION SAFETY BOARD

Washington, D.C.

INTERVIEW OF RAFFY STEPANIAN, PG&E (JAN-6-2011)

(18 Pages)

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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PACIFIC GAS & ELECTRIC COMPANY

SEPTEMBER 9, 2010 ACCIDENT

* Docket No.: DCA-10-MP-008

SAN BRUNO, CALIFORNIA

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Interview of: RAFFY STEPANIAN

Marriott Hotel San Francisco Airport 1800 Bayshore Highway Burlingame, California 94010

Thursday, January 6, 2011

The above-captioned matter convened, pursuant to notice.

BEFORE: RAVINDRA M. CHHATRE Investigator-in-Charge

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1 INTERVIEW

- MR. CHHATRE: Good morning, everyone. Today is
- 3 Thursday, January 6th, 2011. We are currently in Burlingame,
- 4 California, at the San Francisco Airport Marriott. We are meeting
- 5 in regards to the investigation of pipeline rupture in San Bruno,
- 6 California, that occurred on September 9, 2010. The NTSB accident
- 7 number for this investigation is DCA-10-MP-008. My name is Ravi
- 8 Chhatre. I'm with National Transportation Safety Board in
- 9 Washington, D.C., and I am Investigator-in-Charge of this
- 10 accident.
- I would like to begin by notifying everyone present in
- 12 this room that we are recording this interview for transcription
- 13 at a later date. All parties will have a chance to review the
- 14 transcripts when they are completed.
- 15 Also, I'd like to inform Mr. Raffy Stepanian that you
- 16 are permitted to have one other person with you during this
- 17 interview, and that person can be your supervisor, friend, family
- 18 member, and that person is of your choice, and you also have a
- 19 choice of choosing nobody at all. So for the record, please state
- 20 your full name, spelling of your record, contact information, such
- 21 as e-mail, telephone, mailing address, and whom you have chosen to
- 22 be with you during the interview.
- 23 Mr. STEPANIAN: Sure. My name is Raffy Stepanian.
- 24 First name is R-a-f-f-y. Last name Stepanian, S-t-e-p-a-n-i-a-n.
- 25 I'm the Program Manager for Utility Safety and Reliability Branch

- 1 at the California Public Utilities Commission. My address is ---
- 2 ----- My
- 3 phone number is 6 -- I'm sorry, that's my home number. I don't
- 4 want to give you my home number. -----, and my e-mail
- 5 address is -----.
- 6 MR. CHHATRE: And whom have you chosen to be with you?
- 7 Mr. STEPANIAN: Mr. Pat Berdge, an attorney with the
- 8 California Public Utilities Commission.
- 9 MR. CHHATRE: Thank you for that. Now I'd like to go
- 10 around the room. Each person should introduce themselves,
- 11 spelling of their name, business e-mail, business phone, and we'll
- 12 start with the City of San Bruno.
- MR. CALDWELL: My name is Geoff Caldwell. I work for
- 14 the City of San Bruno. My information is on the card provided.
- 15 MR. DAUBIN: Brian Daubin, PG&E. Information on the
- 16 card provided.
- 17 MR. FASSETT: Bob Fassett, PG&E. Information on the
- 18 card provided.
- 19 MS. JACKSON: Connie Jackson, City of San Bruno, and my
- 20 information is on the card.
- MR. FABRY: Klara Fabry, City of San Bruno, and the
- 22 information is provided on the card.
- 23 MR. SHORI: Sunil Shori, California Public Utilities
- 24 Commission. My information is on the card provided.
- 25 Mr. KATCHMAR: Peter Katchmar, United States Department

- 1 of Transportation, Pipeline Hazardous Materials Safety
- 2 Administration. My information is on the card.
- 3 MR. GUNTHER: Karl Gunther, NTSB, Operations Group
- 4 Chair, karl.gunther@ntsb.gov. Phone (202) 314-6478.
- 5 MS. MAZZANTI: Debbie Mazzanti, International
- 6 Brotherhood of Electrical Workers, Local 1245. My information is
- 7 on the card.
- 8 MR. SPERRY: Joshua Sperry with Engineers and Scientists
- 9 of California, Local 20, IFPTE. My information is on the card.
- 10 Mr. NICHOLSON: Matthew Nicholson, NTSB engineer,
- 11 spelled M-a-t-t-h-e-w, N-i-c-h-o-l-s-o-n.
- 12 matthew.nicholson@ntsb.gov.
- MR. CHHATRE: Ravindra Chhatre. I'm with NTSB, and my
- 14 e-mail is ravindra.chhatre@ntsb.gov. Phone is (202) 314-6644.
- MR. NARVELL: Rick Narvell, Human Performance
- 16 Investigator, NTSB, Washington, D.C. (202) 314-6422. E-mail is
- 17 narvelr@ntsb.gov.
- 18 MR. CHHATRE: Thanks much. I'm sorry. Yes.
- MR. BERDGE: Patrick Berdge, B-e-r-d-g-e, staff counsel,
- 20 California Public Utilities Commission. Address is 505 Van Ness
- 21 Avenue, San Francisco, California 94102. Email is
- 22 psb@cpuc.ca.gov. Telephone number is (415) 703-1519.
- MR. CHHATRE: Thank you much.
- MR. GUNTHER: Karl Gunther, NTSB.
- 25 INTERVIEW OF RAFFY STEPANIAN

- 1 BY MR. GUNTHER:
- Q. I'd like to first get your job title, please.
- 3 A. Program Manager.
- 4 Q. And who do you work for?
- 5 A. California Public Utilities Commission. My branch is
- 6 Utility Safety and Reliability Branch.
- 7 Q. All right. And what are your duties?
- 8 A. My duties are -- I have two sections, a gas safety
- 9 section and an electric safety section. And each one has a
- 10 program and project supervisor, and my duty is to supervise them
- 11 and also to basically manage the branch operations.
- 12 Q. Would you mind discussing, to the extent that you can,
- 13 the corrective action orders that you've taken since the San Bruno
- 14 accident with regard to the San Bruno accident?
- 15 A. I will answer this question as an agency rather than
- 16 personally, because most of the action and most of the decision
- 17 making related to the corrective actions have not necessarily been
- 18 mine. It has been the agencies --
- 19 O. Please do.
- 20 A. -- led by our Executive Director, Paul Clanon. Since
- 21 the accident we have ordered PG&E to reduce pressure on Line 132.
- 22 We have been continuously meeting with PG&E and also other
- 23 utilities, looking at many, many different aspects of their
- 24 operations, and basically trying to make sure that based on what
- 25 we know so far from the NTSB updates, trying to mitigate any

- 1 problems that exist in either utility systems.
- 2 And the details of the, you know, technical aspects, my
- 3 staff would definitely know much more than me, but I can answer
- 4 any general questions about what we have done.
- 5 Q. Okay. Are you considering hydrostatic testing or any
- 6 requirements of that?
- 7 A. Definitely considering it obviously, but a decision has
- 8 not been made at this point to order PG&E to hydrostatically test
- 9 a specific section of a line. That doesn't mean it won't happen,
- 10 but at this point a decision has not been made on that.
- 11 Q. Are you considering perhaps requiring, or thinking about
- 12 improvements in the SCADA system or going to automatic valves or
- 13 are you looking at any of those areas?
- 14 A. Yes. We have inquired with both major utilities in
- 15 California, PG&E and Sempra utilities, which is SDPG&E and Socal
- 16 Gas, and we've sent them data requests asking them about what they
- 17 have currently and also we've asked them about what types of
- 18 improvements they can make in the system, and we are continuously
- 19 in discussion with them on that specific aspect of both remote
- 20 controlled valves and automatic shutoff valves.
- 21 Q. Are you looking into a review of seamless pipe or like
- 22 the piping that's being used in various utilities to see what
- 23 lessons can be learned?
- A. Yes, we are working with both major utilities in terms
- 25 of record keeping. In light of the findings from the NTSB so far,

- 1 we have asked both utilities to review their records thoroughly
- 2 and find any discrepancies in their records and also notify us if
- 3 they have any situations where they believe that what they have in
- 4 the record in terms of the type of pipe may not actually be what
- 5 is in the ground, and that has been a continuous process. It's
- 6 ongoing as we speak. Both utilities are preparing data that they
- 7 will share with us in regards to that. Some of it is taking
- 8 longer than anticipated, but that's -- we're working with them to
- 9 make sure that it's done as soon as practically possible.
- 10 MR. GUNTHER: I'll go ahead and pass on to the City of
- 11 San Bruno.
- 12 MR. CALDWELL: City of San Bruno, Geoff Caldwell, no
- 13 questions at this time.
- MR. DAUBIN: No questions.
- MR. FASSETT: No questions.
- 16 MS. JACKSON: Connie Jackson, City of San Bruno.
- 17 BY MS. JACKSON:
- 18 Q. Does your area of responsibility extend to review or
- 19 monitoring of emergency response procedures through the utility
- 20 companies?
- 21 A. Yes.
- MS. JACKSON: No other questions.
- MS. FABRY: Klara Fabry.
- 24 BY MS. FABRY:
- 25 O. You mentioned that one of the response was ordering PG&E

- 1 to lower the pressure in 132. Knowing that 132 and 109 were
- 2 system transmission sites, that was implied or was directly
- 3 ordered to lower the pressure in the other two pipes?
- 4 A. I believe the order was to lower the pressure on Line
- 5 132 and since the other lines are interconnected, that also
- 6 resulted in lowering the pressure on the two other lines, so it
- 7 was implied. It was not directly ordered.
- 8 Q. Also you mentioned that it's an ongoing process now to
- 9 confirm and verify the correct information for the system versus
- 10 the existence of (indiscernible). Was any specific process
- 11 requested? How they exact means to do that?
- 12 A. My understanding is that PG&E started this process a
- 13 while ago, and they've made a lot of progress there. We are
- 14 monitoring what they're doing. We have not specifically ordered
- 15 them to do this review in a certain manner, but we are after the
- 16 NTSB update came up or the advisory came up, we will be looking at
- 17 that in more detail and there's a possibility that we will direct
- 18 both PG&E and other utilities to do the review in a certain
- 19 specific manner, rather than what they're doing currently.
- MS. FABRY: Thank you.
- 21 MR. SHORI: Sunil Shori, California Public Utilities
- 22 Commission.
- BY MR. SHORI:
- Q. As far as --it's basically based on material, it could
- 25 be other lines. It's not just limited to peninsula; it's limited

- 1 to anywhere there may be an issue that the utility sees?
- 2 A. Correct.
- Q. Also, as far as records, even though there's nothing
- 4 specified in terms of how to validate the GIS or validate
- 5 whatever, based on what we know to be an issue now or what could
- 6 have been a potential issue, it's pretty much open-ended in terms
- 7 of whatever needs to be done to validate that?
- 8 A. Definitely.
- 9 MR. SHORI: Thank you.
- 10 MR. KATCHMAR: Peter Katchmar, DOT. No questions.
- MR. GUNTHER: A few more.
- 12 BY MR. GUNTHER:
- 13 Q. Are you looking into the Integrity Management Plan of
- 14 the utilities in the state to look at this new long-seam threat
- 15 and to make sure that that is covered in the Integrity Management
- 16 Plans?
- 17 A. Definitely. That's a threat that has been identified
- 18 and per code, all threats have to be considered when the lines are
- 19 assessed and are looked at, and the next Integrity Management
- 20 audit for each utility will definitely include this, as a threat,
- 21 but before even going to the next audit we are working with
- 22 utilities to make sure that they strengthen their Integrity
- 23 Management programs to account for this new threat or threats that
- 24 are identified as part of this accident investigation.
- MR. GUNTHER: Thank you. No more questions.

- 1 MS. JACKSON: No questions.
- 2 MS. MAZZANTI: No questions.
- 3 MR. SPERRY: No questions at this time.
- 4 MR. CHHATRE: I just have a few questions.
- 5 BY MR. CHHATRE:
- 6 Q. How often do you guys audit each utility, a time frame?
- 7 A. Each utility is different. For PG&E we do their -- they
- 8 have transmission and distribution, district and divisions, and we
- 9 do the distribution every two years, I believe, and the
- 10 transmission once every three years.
- 11 Q. Going back say last ten years, nine years, audits, do
- 12 you call them audits or inspections?
- 13 A. Audits.
- 0. Audits, okay. Are there any actions taken or
- 15 deficiencies found with PG&E?
- 16 A. Yes. Almost every audit that we have, there are usually
- 17 findings that we summarize and share with the utilities.
- 18 Q. And any deficiencies found on transmission lines?
- 19 A. Yes, there have been deficiencies found on transmission
- 20 lines.
- 21 Q. I realize you are typically removed from the actual work
- 22 at your audits but do you remember any particular deficiency that
- 23 concerned you or draw your attention to transmission lines?
- A. For transmission lines, no. There isn't any significant
- 25 deficiency that we have found in the last few audits that we've

- 1 done of PG&E or even in the last ten years, something that is
- 2 really -- that, you know, that I can remember.
- 3 Q. I'm going to ask a specific question on Line 132. From
- 4 the start of this accident, I have been confused with Line 132
- 5 having 400 psi, as MAOP. At least one other line, I don't
- 6 remember, 101 or 109, has 375 MAOP. And the lines, from what I
- 7 understand so far, are interconnected with cross-ties. How does
- 8 CPUC interplead PG&E's contention that the MAOP is 400, when all
- 9 these lines are connected to each other? Or you guys do not pay
- 10 attention to that?
- 11 A. My interpretation of MAOP is -- the code interpretation
- 12 of MAOP, and if lines are interconnected, basically the lowest of
- 13 all the lines would become the MAOP of the entire system.
- 14 Q. I'm going to go back to Integrity Management real quick.
- 15 UNIDENTIFIED SPEAKER: Off the record.
- MR. CHHATRE: Off the record.
- 17 (Off the record.)
- 18 (On the record.)
- 19 MR. CHHATRE: Back on the record.
- 20 BY MR. CHHATRE:
- Q. Integrity Management, when the last PG&E audit was done
- 22 for that just for the record?
- 23 A. 2010.
- 24 MR. CHHATRE: Okay. That's all I have. Thank you much.
- MR. NARVELL: I have a couple questions. Rick Narvell

- 1 with NTSB.
- 2 BY MR. NARVELL:
- 3 Q. Mr. Stepanian, my questions are going to be basically
- 4 directly towards kind of some components of California PUC, if you
- 5 could be conversant with that.
- 6 A. Sure.
- 7 Q. And specifically, is there an organization or a group
- 8 within PUC that is dedicated or focuses their efforts on what I'll
- 9 generally call risk reduction programs, risk mitigation programs.
- 10 Is there any type of a component or element within PUC that you
- 11 are aware of that addresses that?
- 12 A. As specific to gas safety?
- 13 Q. Okay. Yes, we'll start with that.
- 14 A. That would be part of our branch.
- 15 Q. Okay.
- 16 A. Utility Safety and Reliability. And to the extent that
- 17 we enforce the pipeline regulations, the federal pipeline safety
- 18 regulations, which incorporate risk assessment into the
- 19 requirements of Part 192, Integrity Management Program.
- 20 Q. Do you have dedicated personnel to do just that or is
- 21 that like an ancillary duty or other duties or are there specific
- 22 people that have training and experience in risk mitigation,
- 23 identification and mitigation?
- A. No. The answer to the question, are there dedicated
- 25 people that do risk management? The answer is no. Everyone that

- 1 works in the gas section of my branch, their responsibility is the
- 2 same, which is basically to oversee gas safety and enforce the
- 3 pipeline safety regulations. But among these people, we have not
- 4 identified specific people whose duties are specific to risk
- 5 management.
- 6 MR. NARVELL: Okay, very well. Thank you very much.
- 7 That's all I have.
- 8 MR. CHHATRE: Any follow-up questions? If not, thank
- 9 you very much for your time. I know we kept you waiting there for
- 10 a couple of hours.
- 11 THE WITNESS: No problem. No problem at all.
- MR. CHHATRE: Appreciate your help. Off the record.
- 13 (Whereupon, the interview was concluded.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: PACIFIC GAS & ELECTRIC COMPANY

SEPTEMBER 9, 2010 ACCIDENT

SAN BRUNO, CALIFORNIA

Interview of Raffy Stepanian

DOCKET NUMBER: DCA-10-MP-008

PLACE: Burlingame, California

DATE: January 6, 2011

was held according to the record, and that this is the original, complete, true and accurate transcript which has been compared to the recording accomplished at the hearing.

Sandra K. Ledford Transcriber