

**Docket No. SA-538**

**Exhibit No. 20-N**

**NATIONAL TRANSPORTATION SAFETY BOARD**

**Washington, D.C.**

FOTM Excerpt – Dispatcher Training

(2 Pages)

# FLIGHT OPERATIONS TRAINING MANUAL



## SECTION 5. TOTAL AIRCRAFT DISPATCHER TRAINING HOURS BY CATEGORY AND SEGMENT

	Basic Indoctrination	General Subjects	Aircraft Training	International Classroom	Domestic OJT	International OJT	EWINS	Operating Familiarization	Qualification	Total Hours
Initial New Hire	40	78	72	54	216	216*	N/A	5	27	438 or 708
Initial Equipment	N/A	78	72	54*	216	216*	N/A	5	27	398 or 668
Transition	N/A	N/A	18	54	N/A	216	N/A	5	9	275
Differences	N/A	N/A	1	N/A	N/A	N/A	N/A	N/A	N/A	1
Recurrent	N/A	15	2	1	N/A	N/A	8	5	2	33
EWINS	N/A	N/A	N/A	N/A	N/A	N/A	24	N/A	N/A	24
Requal 1: ≤3 Months	N/A	17.04: if not accomplished during eligibility period	17.14: if not accomplished during eligibility period	17.24: if not accomplished during eligibility period	N/A	N/A	17.54: if not accomplished during eligibility period, as applicable	17.64: if not accomplished during eligibility period	2	2 to 33
Requal 2: >3 To ≤6 Months	N/A	9	17.14: if not accomplished during eligibility period	17.24: if not accomplished during eligibility period	N/A	N/A	17.54: if not accomplished during eligibility period, as applicable	17.64: if not accomplished during eligibility period	2	11 to 33
Requal 3: >6 To ≤12 Months	N/A	11	4	17.24: If not accomplished during eligibility period	TTP	TTP	17.54: if not accomplished during eligibility period, as applicable	5	4	24 to 105
Requal 4: >12 To ≤36 Months	N/A	18	8	TTP	TTP	TTP	17.54: if not accomplished during eligibility period, as applicable	5	9	49 to 219
REQUAL 5: >36 Months	N/A	78	72	54	216	216*	8	5	27	398 to 665

\* As applicable