

**ATTACHMENT 58 – *TRANSCRIPT OF RADIO COMMUNICATIONS***

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of:

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ENBRIDGE OIL SPILL  
MARSHALL, MICHIGAN

\* Docket No.: DCA-10-MP-007

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Dispatch Calls

Sunday,  
July 25, 2010

1                   **(Talking Clock: July 25, 2010, 22:07:59.)**

2                   DISPATCHER 8: Dispatch.

3                   CALLER: Hi. I was just driving north on Old 27 --

4                   DISPATCHER 8: Okay.

5                   CALLER: -- just before the airport, I smelled a real  
6 strong propane gas, I mean strong, strong.

7                   DISPATCHER 8: Okay. Did you happen to be in the area  
8 of 15 Mile Road or not really?

9                   CALLER: Just about where that gas station for the big  
10 tankers. So I'm wondering if they had a spill. Something needs,  
11 something needs to be looked at because that might blow up or  
12 something.

13                   DISPATCHER 8: We have the fire department out on an  
14 odor investigation. I'm just wondering if it's one and the same.  
15 Or is it on Kalamazoo Street by chance?

16                   CALLER: Old 27 coming into Marshall --

17                   DISPATCHER 8: Okay.

18                   CALLER: -- which changes, but --

19                   DISPATCHER 8: Right there by Brooks Arrow, by the  
20 airport you said.

21                   CALLER: Yeah, before the airport --

22                   DISPATCHER 8: Okay.

23                   CALLER: -- I started to smell it, yes.

24                   DISPATCHER 8: Okay.

25                   CALLER: All right.

1           DISPATCHER 8: We have the fire department out. We've  
2 gotten a couple other calls.

3           CALLER: All right. Thank you.

4           DISPATCHER 8: Thank you so much.

5           CALLER: Yeah, bye.

6           **(Talking Clock: July 25, 2010, 23:03:24.)**

7           DISPATCHER 4: (Indiscernible) Central.

8           CALLER: Yes. This is Eric, Marshall Township. Do you  
9 have time and number?

10          DISPATCHER 4: Uh-huh.

11          **(Talking Clock: July 25, 2010, 23:03:34.)**

12          DISPATCHER 4: 15 Mile?

13          CALLER: I don't know. Is that what you call it? I  
14 think it's Old 27 and Division.

15          DISPATCHER 4: The odor outdoors?

16          CALLER: Odor, yeah.

17          DISPATCHER 4: Okay.

18          CALLER: Where did you have it at?

19          DISPATCHER 4: We had it at your station.

20          CALLER: Oh, okay.

21          DISPATCHER 4: Did you call out with it?

22          CALLER: No.

23          DISPATCHER 4: Smell of natural gas coming from the  
24 station is what we have.

25          CALLER: Yeah, it was a substation on Division and Old

1 27, though.

2 DISPATCHER 4: Are you guys 13? I think I'm looking at  
3 the wrong one. Hold on one second?

4 CALLER: No, you are. Odor outside. You guys did say  
5 it was coming from the station on the radio but --

6 DISPATCHER 4: Okay.

7 CALLER: -- I think it was confusion.

8 DISPATCHER 4: All right. Do you want me to change the  
9 address?

10 CALLER: You could put Division and Old 27.

11 DISPATCHER 4: All right. Your run number was 1-5-8.

12 CALLER: Okay.

13 DISPATCHER 4: I'm going to change the address real  
14 quick. This did not exist now.

15 **(Talking Clock: July 25, 2010, 23:04:57.)**

16 DISPATCHER 4: It looks like you were en route at 21:53.

17 CALLER: Okay.

18 DISPATCHER 4: I can just read it because the times are  
19 different than what actually the text says. It doesn't look like  
20 anybody was on scene though until 22:05.

21 CALLER: Okay.

22 DISPATCHER 4: Everybody clear at 23:04.

23 CALLER: Okay.

24 DISPATCHER 4: All right.

25 CALLER: That's good.

1 DISPATCHER 4: Thank you.

2 CALLER: Thank you.

3 DISPATCHER 4: Bye.

4 CALLER: Yeah, bye.

5 (End of recording.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF:           ENBRIDGE OIL SPILL  
                                  MARSHALL, MICHIGAN  
                                  Dispatch Calls

DOCKET NUMBER:           DCA-10-MP-007

PLACE:                     Marshall, Michigan

DATE:                      July 25, 2010

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been compared to  
the recording.

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Kathryn A. Mirfin  
Transcriber

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

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\* Docket No.: DCA-10-MP-007

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Dispatch Calls

Monday,  
July 26, 2010



1                   **(Talking Clock: July 26, 2010, 11:10:18.)**

2                   DISPATCHER: 911.

3                   CALLER: Hey, this isn't a total emergency, but I work  
4 at Serendipity downtown in Marshall --

5                   DISPATCHER: Okay.

6                   CALLER: -- and the whole downtown is smelling like gas.  
7 A customer just came in. She said it's terrible. There's a leak  
8 somewhere.

9                   DISPATCHER: Like natural gas?

10                  CALLER: Like natural -- what?

11                  CUSTOMER: Natural -- it's gas gas.

12                  CALLER: She said it is gas gas. She said it is bad.

13                  DISPATCHER: Okay. What does she mean by gas gas, like  
14 gasoline or natural gas?

15                  CALLER: Here, why don't you talk to her?

16                  CUSTOMER: Hello.

17                  DISPATCHER: Hi. Do you mean gasoline or natural gas?

18                  CUSTOMER: No, this is natural gas.

19                  DISPATCHER: Okay.

20                  CUSTOMER: I mean right when I walked round the corner  
21 from Schlotzsky's right there, that's all I smell.

22                  DISPATCHER: Okay. We'll have it checked out.

23                  CUSTOMER: It's horrible.

24                  DISPATCHER: Okay.

25                  CUSTOMER: Thank you.

1 DISPATCHER: Thank you.

2 CUSTOMER: Bye-bye.

3 DISPATCHER: Bye-bye.

4 **(Talking Clock: July 26, 2010, 11:37:19.)**

5 DISPATCHER: (indiscernible).

6 CALLER: Hi, Gary with Consumers Energy calling.

7 DISPATCHER: Hi, Gary.

8 CALLER: I need to report that you have a crude oil leak  
9 in your city.

10 DISPATCHER: Where?

11 CALLER: At 16240 Division Road in Marshall. We've been  
12 called out for a slew of gas leaks. Our service people have found  
13 a creek filled with black oil.

14 DISPATCHER: We were wondering where it was coming from.  
15 Okay. All right. What was your name again? Gary?

16 CALLER: Yes.

17 DISPATCHER: What's a callback number for your Gary?

18 CALLER: 517-----.

19 DISPATCHER: 1335, clear. Phone number for you, 517-  
20 -----?

21 CALLER: That is correct.

22 DISPATCHER: And you're with Consumers?

23 CALLER: That's correct.

24 DISPATCHER: Do you have any idea if you still have a  
25 crew on scene down there?

1           CALLER: We have people in the area looking for the  
2 specific place where it's coming through the ground.

3           DISPATCHER: And is that a creek that's full of the oil?

4           CALLER: That is correct. And the oil company that's  
5 responsible for it --

6           DISPATCHER: Uh-huh.

7           CALLER: -- we found a marker, belongs to Embridge [sic]  
8 Oil Company.

9           DISPATCHER: Can you spell that for me?

10          CALLER: I just went by the sound, E-M-B-R-I-D-G-E.

11          DISPATCHER: Do that one more time because my fire units  
12 won't be quiet here.

13          CALLER: Yeah, E-M-B-R-I-D-G-E, Embridge Oil Company.

14          DISPATCHER: Okay.

15          CALLER: At this time I don't have a phone number for  
16 them but I should be getting one shortly.

17          DISPATCHER: All right. Well, thank you, Gary. I'll  
18 report this to my supervisor and also our county supervisor.

19          CALLER: All right. Thank you.

20          DISPATCHER: Okay. Thank you.

21          CALLER: Uh-huh. Bye.

22          DISPATCHER: Bye.

23          **(Talking Clock: July 26, 2010, 11:39:20.)**

24          DISPATCHER: Hold on.

25          ANSWERING MACHINE: Hi, this is Durk Dunham. Please

1 leave your name and a brief message, and I will return your call  
2 as soon as possible. Thank you. To leave a voice message, press  
3 1, or just wait for the tone. To send a numeric page, press 2  
4 now. At the tone, please record your voice message. When you are  
5 finished recording, you may hang up or press # for more options.

6 DISPATCHER: Hey, Durk, this is Betha (ph.) with Central  
7 Dispatch. Can you give me a call? There's a crude oil leak in  
8 our county, Division Drive, 16000 block. Thank you. Bye.

9 (End of recording.)

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Communications FD Main

Sunday,  
July 25, 2010

1           **(Talking Clock: July 25, 2010, 21:30:21.)**

2           DISPATCHER: Fire Office 1251.

3           UNIDENTIFIED SPEAKER: Go ahead.

4           DISPATCHER: I just got an outdoor odor investigation.

5    Would you like me to tone that or are you going to be coming up  
6    here soon?

7           UNIDENTIFIED SPEAKER: You can take me out of service.  
8    I'll stop.

9           DISPATCHER: Okay. Clear.

10          **(Talking Clock: July 25, 2010, 21:48:22.)**

11          **(Talking Clock: July 25, 2010, 21:51:23.)**

12          DISPATCHER: Stand by for an odor outdoors.

13          **(Talking Clock: July 25, 2010, 21:51:50.)**

14          DISPATCHER: Thank you, Marshall Township. I need you  
15    to report to your station for an odor outdoors for a strong smell  
16    of natural gas coming from the station, Marshall City or in the  
17    area, indicating it's coming from your station.

18          **(Talking Clock: July 25, 2010, 21:52:26.)**

19          UNIDENTIFIED SPEAKER: Fire Office 1304, Station 1.

20          DISPATCHER: 1304, clear.

21          **(Talking Clock: July 25, 2010, 21:52:53.)**

22          UNIDENTIFIED SPEAKER: This here is Station 2.

23          **(Talking Clock: July 25, 2010, 21:53:02.)**

24          DISPATCHER: (indiscernible) County, you didn't come  
25    through.

1 UNIDENTIFIED SPEAKER: 1386 en route to Station 2.

2 DISPATCHER: Clear.

3 UNIDENTIFIED SPEAKER: 1392 en route to Station 1.

4 DISPATCHER: Clear.

5 **(Talking Clock: July 25, 2010, 21:54:48.)**

6 UNIDENTIFIED SPEAKER: (indiscernible) 1301 will be in  
7 service.

8 **(Talking Clock: July 25, 2010, 21:55:10.)**

9 DISPATCHER: 1301, clear, en route to Station 1.

10 **(Talking Clock: July 25, 2010, 21:57:51.)**

11 UNIDENTIFIED SPEAKER: 1301 to 1392.

12 UNIDENTIFIED SPEAKER: Go ahead.

13 UNIDENTIFIED SPEAKER: Are you out at Station 1 yet?

14 UNIDENTIFIED SPEAKER: I'm at Station 1.

15 UNIDENTIFIED SPEAKER: Will you switch to channel 4  
16 please?

17 **(Talking Clock: July 25, 2010, 21:59:28.)**

18 UNIDENTIFIED SPEAKER: (indiscernible) show 1371 in  
19 service.

20 DISPATCHER: 1371, clear.

21 **(Talking Clock: July 25, 2010, 22:01:06.)**

22 UNIDENTIFIED SPEAKER: (Indiscernible) 1251.

23 DISPATCHER: 1251.

24 UNIDENTIFIED SPEAKER: 1251 will be back in service now,  
25 ma'am.



1 DISPATCHER: Clear.

2 (Talking Clock: July 25, 2010, 22:04:09.)

3 UNIDENTIFIED SPEAKER: (indiscernible) 1251

4 (indiscernible).

5 (Talking Clock: July 25, 2010, 22:05:06.)

6 UNIDENTIFIED SPEAKER: 1231 (indiscernible).

7 DISPATCHER: 1231, clear.

8 (Talking Clock: July 25, 2010, 22:05:29.)

9 UNIDENTIFIED SPEAKER: Show 1371 out in the area.

10 DISPATCHER: 1371, clear.

11 (Talking Clock: July 25, 2010, 22:18:09.)

12 UNIDENTIFIED SPEAKER: Channel 4 to 1301, go to Channel

13 4.

14 (Talking Clock: July 25, 2010, 22:52:52.)

15 UNIDENTIFIED SPEAKER: 1371 to Station 1.

16 DISPATCHER: 1371, clear.

17 (Talking Clock: July 25, 2010, 22:53:11.)

18 UNIDENTIFIED SPEAKER: 1371 from Station 1.

19 UNIDENTIFIED SPEAKER: Station 1.

20 UNIDENTIFIED SPEAKER: Will you go to Channel 4 please?

21 (Talking Clock: July 25, 2010, 22:54:20.)

22 UNIDENTIFIED SPEAKER: Fire Office 1371.

23 DISPATCHER: 1371.

24 (Talking Clock: July 25, 2010, 22:54:39.)

25 DISPATCHER: 1371, you have traffic.

1 UNIDENTIFIED SPEAKER: Fire Office 1371, we're going to  
2 be clear of the scene. We've checked the area out completely and  
3 were unable to find the source of the smell but it's not  
4 registering on our gas meters. So we're going to go ahead and  
5 clear.

6 DISPATCHER: Clear, clearing the scene at 10:54.

7 **(Talking Clock: July 25, 2010, 22:57:38.)**

8 UNIDENTIFIED SPEAKER: Fire Office 1231 back at 12  
9 (indiscernible).

10 DISPATCHER: Clear.

11 **(Talking Clock: July 25, 2010, 23:00:49.)**

12 UNIDENTIFIED SPEAKER: Fire Office 1371 (indiscernible)  
13 Station 1.

14 DISPATCHER: Clear.

15 (End of recording.)

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                                  CO-FD Main

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DATE:                     July 25, 2010

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Communications FD Main

Monday,  
July 26, 2010

1           **(Talking Clock: July 26, 2010, 11:40:54.)**

2           DISPATCHER: Stand by for a hazmat situation.

3           Attention Fredonia firefighters, we have a hazmat  
4 situation, crude oil leak, into the creek, at 16240 Division  
5 Drive, 16240 Division Drive, crude oil leak, it's filling up the  
6 creek there. Consumers is on scene.

7           **(Talking Clock: July 26, 2010, 11:42:13.)**

8           UNIDENTIFIED SPEAKER: 832 en route.

9           DISPATCHER: 832, clear. En route with you also. Just  
10 for information, I have left a message on ES1's cell phone.  
11 Hopefully he'll call back here soon, get him en route.

12          **(Talking Clock: July 26, 2010, 11:46:00.)**

13          UNIDENTIFIED SPEAKER: (Indiscernible) for 833.

14          DISPATCHER: Go ahead.

15          UNIDENTIFIED SPEAKER: (Indiscernible). I need an  
16 address check on Division Drive please.

17          DISPATCHER: The address on Division is 16240 Division  
18 Drive, 1-6-2-4-0 Division Drive. Stand by for a cross street.

19          **(Talking Clock: July 26, 2010, 11:47:04.)**

20          DISPATCHER: Fredonia units en route, it's going to be  
21 Division Drive almost to the curb at Sixteen Mile Road where it  
22 heads northbound. It's right by the creek there. The oil is  
23 filling up the creek.

24          **(Talking Clock: July 26, 2010, 11:47:22.)**

25          UNIDENTIFIED SPEAKER: Ten four. That's going to be on

1 the east side of I-69 then?

2 DISPATCHER: Yes, sir, it is.

3 UNIDENTIFIED SPEAKER: (Indiscernible).

4 DISPATCHER: Okay.

5 **(Talking Clock: July 26, 2010, 11:47:49.)**

6 DISPATCHER: Central Dispatch to 832.

7 UNIDENTIFIED SPEAKER: 832, go ahead.

8 DISPATCHER: We're so busy in here I have not even had a  
9 chance to call the Battle Creek Fire Department and Hazmat Team.  
10 Do you want me to go ahead and do that at this time and request  
11 they respond or just hold off until you advise?

12 UNIDENTIFIED SPEAKER: Well, I'm up at Engine 6. We do  
13 have a major leak here somewhere. Can you see if you can get a  
14 hold of Enbridge, see if they can check their pumping station at  
15 I-69, Division Drive, we have a major leak into the water system  
16 here.

17 DISPATCHER: Okay. Will do. Do any of their flags  
18 there have their TX on it?

19 **(Talking Clock: July 26, 2010, 11:48:42.)**

20 UNIDENTIFIED SPEAKER: No, but they're on Gulf and  
21 South Kalamazoo. Hang on a minute. I've got --

22 **(Talking Clock: July 26, 2010, 11:48:58.)**

23 UNIDENTIFIED SPEAKER: Disregard that. I've got one of  
24 the employees here.

25 DISPATCHER: Excellent. Thank you.

1           **(Talking Clock: July 26, 2010, 11:49:51.)**

2           UNIDENTIFIED SPEAKER: Engine 33 to Firefighter Beatty  
3 (ph.).

4           **(Talking Clock: July 26, 2010, 11:50:04.)**

5           UNIDENTIFIED SPEAKER: Go ahead, 33.

6           UNIDENTIFIED SPEAKER: Are you on scene?

7           UNIDENTIFIED SPEAKER: That's affirmative, 8697 here at  
8 32.

9           UNIDENTIFIED SPEAKER: Okay. I'm just wondering if I  
10 could go up I-69 and check that area out that's off the highway.

11           **(Talking Clock: July 26, 2010, 11:50:35.)**

12           UNIDENTIFIED SPEAKER: Do that Greg, and also, Alarm  
13 Office, we've got people from the company that's going to the  
14 buoys and do some skimming here. So --

15           DISPATCHER: Clear.

16           UNIDENTIFIED SPEAKER: Okay. We still didn't catch you.  
17 Do you want me to go on I-69 or come to the scene and meet at  
18 12:27?

19           **(Talking Clock: July 26, 2010, 11:51:36.)**

20           UNIDENTIFIED SPEAKER: 233, come in oh-one.

21           UNIDENTIFIED SPEAKER: Go ahead.

22           UNIDENTIFIED SPEAKER: I'm just about a mile out, 33.  
23 I'll let you know where we want you as soon as I get there.

24           UNIDENTIFIED SPEAKER: Okay. Ten four. I'm going to  
25 stand at the I-69 entrance ramp and hold there. So let me know.

1 UNIDENTIFIED SPEAKER: 10-4. I'll be back with you  
2 shortly.

3 **(Talking Clock: July 26, 2010, 11:52:23.)**

4 UNIDENTIFIED SPEAKER: (Indiscernible) Alarm Office from  
5 886.

6 DISPATCHER: Go ahead for Alarm Office.

7 UNIDENTIFIED SPEAKER: Can you get a hold of  
8 (indiscernible)? We need Division Drive blocked off at -- on the  
9 new span at Old 27. We also need it blocked at 16 1/2 Mile Road,  
10 Sixteen Mile Road blocked off at A Drive North. We also may have  
11 to block off A Drive North at Fifteen Mile and at Sixteen Mile.  
12 I'll advise on that in a minute.

13 DISPATCHER: I've got it. Clear.

14 **(Talking Clock: July 26, 2010, 11:53:15.)**

15 UNIDENTIFIED SPEAKER: Can you advise the Road  
16 Commission? This is a priority 1 situation. We've got to string  
17 buoys and we've got to do it at the river and A Drive, and they're  
18 going to have to do it on 15 1/2 and also on Division. They're  
19 going to (indiscernible) the river I believe.

20 DISPATCHER: Clear. My supervisor's calling them with  
21 that request right now.

22 UNIDENTIFIED SPEAKER: Okay. And -- okay. I'll have  
23 more in a little bit.

24 **(Talking Clock: July 26, 2010, 11:54:52.)**

25 UNIDENTIFIED SPEAKER: 233 from 801.



1 UNIDENTIFIED SPEAKER: Go ahead.

2 UNIDENTIFIED SPEAKER: 33 come down 69 there where the  
3 creek goes across. If you don't find anything there, or go on  
4 into Marshall, get off and then come out here to Division just  
5 east of 69.

6 UNIDENTIFIED SPEAKER: Ten four. What pumping station  
7 are you at? The one on Division or the one next to I-69?

8 UNIDENTIFIED SPEAKER: We're actually at the creek here  
9 where it flows across, just east of 69. We've got a strong flow  
10 through here.

11 UNIDENTIFIED SPEAKER: Ten four.

12 DISPATCHER: Alarm Office, 871's en route.

13 UNIDENTIFIED SPEAKER: 871, okay.

14 **(Talking Clock: July 26, 2010, 11:56:08.)**

15 DISPATCHER: Alarm Office, two Fredonia firefighters on  
16 scene on Division Drive at the 16000 block. Be advised that the  
17 Road Commission's en route to bring those barricades.

18 UNIDENTIFIED SPEAKER: I'll advise him. He's in Fifteen  
19 Mile and also A Drive and Sixteen Mile. Just a minute, they're  
20 checking down there, but I'm sure we're going to need them there  
21 because that's where they're going to start.

22 DISPATCHER: Okay. Thank you.

23 **(Talking Clock: July 26, 2010, 11:58:16.)**

24 UNIDENTIFIED SPEAKER: 71 from 801.

25 DISPATCHER: 801.

1                   UNIDENTIFIED SPEAKER: Will you stop up at Brook Drive  
2 and Division Drive and not let anybody through. I've got a hold  
3 of the City Street Department. They're supposed to be bringing  
4 out some barricades and then once they get there and close the  
5 road off, then you can come on down here to the scene.

6                   DISPATCHER: Okay.

7                   (End of recording.)

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Dispatch Communications (800)

Sunday,  
July 25, 2010

1           **(Talking Clock: July 25, 2010, 21:31:42.)**

2           UNIDENTIFIED SPEAKER: Fire Office from Station 12 on  
3 800.

4           DISPATCHER: Station 12.

5           UNIDENTIFIED SPEAKER: Did you have another call for us?

6           DISPATCHER: That's affirmative. I have an outdoor odor  
7 investigation at Brooks Arrow, a bad smell of natural gas.

8           UNIDENTIFIED SPEAKER: Okay. Clear. You can show 31 en  
9 route to that.

10          DISPATCHER: Okay. Clear.

11          UNIDENTIFIED SPEAKER: 1231 to Squad 57.

12          **(Talking Clock: July 25, 2010, 21:32:26.)**

13          UNIDENTIFIED SPEAKER: 57, go ahead.

14          UNIDENTIFIED SPEAKER: It's essentially the same exact  
15 location as the relay, I guess it is, for the gas line. It's just  
16 releasing pressure is my impression.

17          UNIDENTIFIED SPEAKER: Yeah, we've been out there  
18 several times for that. I'm sure it's strong enough. You're  
19 going to get probably several calls on it.

20          **(Talking Clock: July 25, 2010, 21:33:19.)**

21          DISPATCHER: Dispatch to Squad 55 (indiscernible).

22          UNIDENTIFIED SPEAKER: 31.

23          DISPATCHER: Squad 55, clear out of Oak Lawn at 9:33.  
24 Other unit (indiscernible).

25          **(Talking Clock: July 25, 2010, 21:33:38.)**

1 UNIDENTIFIED SPEAKER: 1231, on the way.

2 UNIDENTIFIED SPEAKER: (indiscernible).

3 UNIDENTIFIED SPEAKER: Yeah, meet me down here at  
4 Fairway Meadows, will you?

5 **(Talking Clock: July 25, 2010, 21:34:06.)**

6 UNIDENTIFIED SPEAKER: Are you clear on that?

7 UNIDENTIFIED SPEAKER: 31, I'll be there in just a  
8 second.

9 **(Talking Clock: July 25, 2010, 21:41:53.)**

10 UNIDENTIFIED SPEAKER: Central from Squad 55?

11 DISPATCHER: Squad 55.

12 UNIDENTIFIED SPEAKER: We're clear and (indiscernible)  
13 available.

14 DISPATCHER: Clear.

15 **(Talking Clock: July 25, 2010, 21:44:43.)**

16 DISPATCHER: Squad 55 -- never mind. Never minding.

17 **(Talking Clock: July 25, 2010, 21:48:16.)**

18 UNIDENTIFIED SPEAKER: Alarm Office for 1231.

19 **(Talking Clock: July 25, 2010, 21:48:22.)**

20 **(Talking Clock: July 25, 2010, 21:48:24.)**

21 DISPATCHER: 1231.

22 UNIDENTIFIED SPEAKER: Do you want to notify Marshall  
23 Township? This is their area and it seems to be coming from their  
24 station.

25 DISPATCHER: Coming from their station?

1 UNIDENTIFIED SPEAKER: At Division and South Kalamazoo  
2 at their pipe, the pipeline facility.

3 (Talking Clock: July 25, 2010, 21:49:01.)

4 DISPATCHER: Clear. I'll send them out.

5 (Talking Clock: July 25, 2010, 21:50:25.)

6 (Talking Clock: July 25, 2010, 21:52:53.)

7 UNIDENTIFIED SPEAKER: 1304 to 1231 on 800.

8 UNIDENTIFIED SPEAKER: 1231.

9 UNIDENTIFIED SPEAKER: This is a unit on Division Drive  
10 just west of Old 27.

11 (Talking Clock: July 25, 2010, 21:53:16.)

12 UNIDENTIFIED SPEAKER: Right on the corner there, there  
13 on the corner of Division and Old 27.

14 UNIDENTIFIED SPEAKER: Okay. Clear.

15 UNIDENTIFIED SPEAKER: Did you see anything wrong there  
16 or just smelled a strong odor?

17 UNIDENTIFIED SPEAKER: Just a very strong odor of  
18 natural gas.

19 UNIDENTIFIED SPEAKER: All right. Clear. Thanks.

20 UNIDENTIFIED SPEAKER: 1231, clear.

21 (Talking Clock: July 25, 2010, 22:00:09.)

22 UNIDENTIFIED SPEAKER: 1304, 1231.

23 UNIDENTIFIED SPEAKER: Go ahead, 1231.

24 UNIDENTIFIED SPEAKER: Is he standing by out there until  
25 we get there or is he already clear?

1 UNIDENTIFIED SPEAKER: He's already cleared.

2 UNIDENTIFIED SPEAKER: Okay. Clear. Thanks.

3 **(Talking Clock: July 25, 2010, 22:00:40.)**

4 UNIDENTIFIED SPEAKER: I'm pretty sure that it's coming  
5 from that (indiscernible) station out there at 1304.

6 UNIDENTIFIED SPEAKER: Yeah, that's where it's at again.

7 **(Talking Clock: July 25, 2010 22:20:37.)**

8 UNIDENTIFIED SPEAKER: 13 (indiscernible).

9 **(Talking Clock: July 25, 2010, 22:21:19.)**

10 UNIDENTIFIED SPEAKER: 1304 to Station 12 on 800.

11 UNIDENTIFIED SPEAKER: Go ahead.

12 UNIDENTIFIED SPEAKER: What do we have for a wind  
13 direction, Steve?

14 UNIDENTIFIED SPEAKER: Standby 1.

15 **(Talking Clock: July 25, 2010, 22:22:34.)**

16 UNIDENTIFIED SPEAKER: Station 12, 1304.

17 UNIDENTIFIED SPEAKER: Okay.

18 UNIDENTIFIED SPEAKER: We're getting winds that are calm  
19 here, no direction.

20 UNIDENTIFIED SPEAKER: Okay. (Indiscernible.)

21 **(Talking Clock: July 25, 2010, 22:23:07.)**

22 UNIDENTIFIED SPEAKER: 1304, you're going to have to  
23 repeat your traffic. You went completely digital.

24 **(Talking Clock: July 25, 2010, 22:23:26.)**

25 UNIDENTIFIED SPEAKER: Station 12, 1304, can you TX



1 Station 12?

2 UNIDENTIFIED SPEAKER: Negative. I don't have a phone  
3 with me.

4 UNIDENTIFIED SPEAKER: Okay. I couldn't copy your last  
5 traffic there.

6 UNIDENTIFIED SPEAKER: It smells like more of a  
7 petroleum-based smell, and it smelled real heavy in front of  
8 Bostick (ph.).

9 **(Talking Clock: July 25, 2010, 22:24:07.)**

10 UNIDENTIFIED SPEAKER: Okay. Clear.

11 UNIDENTIFIED SPEAKER: We're going to walk around this  
12 Advanced Field Components Company here and see if it's coming from  
13 there.

14 UNIDENTIFIED SPEAKER: Okay. Clear.

15 **(Talking Clock: July 25, 2010, 22:27:35.)**

16 UNIDENTIFIED SPEAKER: 1304 from 1231.

17 UNIDENTIFIED SPEAKER: Go ahead.

18 UNIDENTIFIED SPEAKER: I'm going to be en route back to  
19 your location there. You say you're in front of Advanced Field  
20 Components?

21 UNIDENTIFIED SPEAKER: Negative Advanced Field. Between  
22 Bostick and Walters-Dimmick.

23 UNIDENTIFIED SPEAKER: Okay. Clear.

24 UNIDENTIFIED SPEAKER: Say that again. I walked on you.

25 UNIDENTIFIED SPEAKER: Between Bostick and Walters-

1 Dimmick.

2 UNIDENTIFIED SPEAKER: Affirmative, real heavy in this  
3 area. It smells like petroleum.

4 **(Talking Clock: July 25, 2010, 22:29:32.)**

5 UNIDENTIFIED SPEAKER: 1231 to 1304. What's your exact  
6 location at this time?

7 UNIDENTIFIED SPEAKER: Pulling into McElroy Metal right  
8 now.

9 UNIDENTIFIED SPEAKER: Okay. I'll be there in 30  
10 seconds.

11 UNIDENTIFIED SPEAKER: Clear.

12 **(Talking Clock: July 25, 2010, 22:43:43.)**

13 UNIDENTIFIED SPEAKER: 1231 to Station 12.

14 **(Talking Clock: July 25, 2010, 22:44:19.)**

15 UNIDENTIFIED SPEAKER: 1231 to Station 12.

16 **(Talking Clock: July 25, 2010, 22:44:30.)**

17 UNIDENTIFIED SPEAKER: 1231, go ahead.

18 UNIDENTIFIED SPEAKER: Okay. We definitely smell  
19 something out here. I don't know where it's coming from. I've  
20 got 1304 is here. We can't seem to pinpoint it. It's just in  
21 certain areas.

22 UNIDENTIFIED SPEAKER: Okay. I don't know what to tell  
23 you either. When I first arrived there, it was just really heavy  
24 at Division and Old 27 there, right at that lift station. I don't  
25 know what to tell you. What do you think? Should we call

1 (indiscernible) in? It sounds like natural gas to me.

2 UNIDENTIFIED SPEAKER: Yeah, we just talked to the gas  
3 company. It's not coming from there. It's a different smell than  
4 what natural gas is. It almost smells like crude oil or  
5 something.

6 **(Talking Clock: July 25, 2010, 22:46:02.)**

7 UNIDENTIFIED SPEAKER: Go to Channel 3, would you, 1231?

8 **(Talking Clock: July 25, 2010, 22:53:54.)**

9 UNIDENTIFIED SPEAKER: Alarm Office, 1231.

10 **(Talking Clock: July 25, 2010, 22:55:03.)**

11 UNIDENTIFIED SPEAKER: Alarm Office, 1231 at 800, we're  
12 clear also.

13 UNIDENTIFIED SPEAKER: 1231. Clear.

14 (End of recording.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF:           ENBRIDGE OIL SPILL  
                                  MARSHALL, MICHIGAN  
                                  Dispatch Calls

DOCKET NUMBER:           DCA-10-MP-007

PLACE:                    Marshall, Michigan

DATE:                     July 25, 2010

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been compared to  
the recording.

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Kathryn A. Mirfin  
Transcriber