

Call Statistics per Hour

Commonwealth of Massachusetts

Start Date: 2018-09-13

End Date: 2018-09-13

Queues: lawrencepp-admin, lawrencepp-e7digit, lawrencepp-e911, lawrencepp-noalt-admin, lawrencepp-noalt-e7digit,

Hour	Calls Presented	Calls Answered	Calls Abandoned
00:00 - 01:00	2	2	0
01:00 - 02:00	2	2	0
02:00 - 03:00	0	0	0
03:00 - 04:00	0	0	0
04:00 - 05:00	1	1	0
05:00 - 06:00	2	2	0
06:00 - 07:00	0	0	0
07:00 - 08:00	5	5	0
08:00 - 09:00	7	7	0
09:00 - 10:00	5	5	0
10:00 - 11:00	4	4	0
11:00 - 12:00	3	3	0
12:00 - 13:00	2	2	0
13:00 - 14:00	7	7	0
14:00 - 15:00	8	7	1
15:00 - 16:00	5	5	0
16:00 - 17:00	288	162	126
17:00 - 18:00	112	98	14
18:00 - 19:00	95	87	8
19:00 - 20:00	61	59	2
20:00 - 21:00	40	38	2
21:00 - 22:00	19	19	0
22:00 - 23:00	14	14	0
23:00 - 24:00	6	6	0
Total	688	535	153