NATIONAL TRANSPORTATION SAFETY BOARD

Office of Research and Engineering Washington, D.C. 20594

October 22, 1997

Cockpit Voice Recorder

Group Chairman's Factual Report by Vincent M. Giuliana

A. ACCIDENT

Location:	Newark International Airport
	Newark, NJ
Date:	July 31, 1997
Time:	01310132 Eastern Daylight Time (EDT)
Aircraft:	Federal Express Flight 14
	MD-11, N611FE
NTSB Numbe	

B. GROUP

Chairman:	Vincent M. Giuliana Electronics Engineer/CVR National Transportation Safety Board
Member:	David Kirchgessner Federal Aviation Administration
Member:	Larry Wilkinson FedEx Pilots Association
Member:	Thomas R. Nordberg Flight Standards MD-11 Federal Express Corporation
Member:	Captain T.J. Melody Chief Pilot Boeing (McDonnell Douglas Corporation)

C. SUMMARY

This transcript was derived from a Fairchild Cockpit Voice Recorder (CVR) (Model A100A, S/N 25685) removed from the accident aircraft and delivered to the audio laboratory of the National Transportation Safety Board.

The playback time of the recording was approximately thirty minutes and twentyfive seconds (30:25), all of which was transcribed. All times incorporated into the transcript are in eastern daylight time, correlated with a copy of the New York TRACON audio tape provided by the Federal Aviation Administration.

D. DETAILS OF INVESTIGATION

Three channels of the CVR contained audio information from the cockpit area microphone (CAM), the captain's position and the first officer's position. The fourth channel had no useful information.

The entire external surface of the CVR was scorched and coated with soot but showed only limited impact (structural) damage. The internal crash case was also scorched and heavily discolored but showed no impact damage. Although portions of the thermal jacket's outer casing was melted and the inner material dry and crumbly, any apparent heat damage sustained by the tape was limited to several center-spooled layers that were notably brittle and crinkled.

Consistent with its apparent heat damage, fluctuations in the tape's audio amplitude were evident during the first five minutes of playback. Subsequently, however, the quality of the recording was good', enhanced by the eventual use of crewmember "hot" microphones at time 0106:08 of the transcript.

The captain was the only crewmember to accept the invitation to audition the CVR tape and review the transcript. He had no comments or suggested corrections to the transcript.

The transcript begins as Fedex flight fourteen was in contact with the Boston Air Route Traffic Control Center. According to a radio call at 0102:11, the aircraft was above flight level one eight zero.

Vincent M. Giuliana Electronic Engineer/CVR Transcript of a Fairchild cockpit voice recorder (Model A100A, S/N 25685) installed on a MD-11, N611FE, which was involved in an accident at the Newark International Airport, NJ on July 31, 1997.

LEGEND

- CAM Cockpit area microphone
- **INT** Aircraft intercom system
- HOT Crewmember "hot" microphone
- **RDO** Radio transmission from accident aircraft
- -1 Voice (or position) identified as Captain
- -2 Voice (or position) identified as First Officer
- -3 Voice (or position) identified as Jump Seat Rider
- -? Unidentifiable voice
- **ZBW** Boston Air Route Traffic Control Center (ARTCC)
- **RAMP** FedEx Newark Operations
- MAINT FedEx Newark Maintenance
- **NYAPP** New York Terminal Radar Approach Control (TRACON)
- **ATIS** Newark Automatic Terminal Information Service (ATIS)
- **EWR** Newark Air Traffic Control Tower, Local Control

Note: Unless otherwise noted, only those radio transmissions to and from the accident aircraft were transcribed.

LEGEND (continued)

- * Unintelligible word
- # Expletive deleted
- ... Pause

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- () Questionable text
- [] Editorial insertion
 - Break in continuity

ⁱ CVR Quality Rating Scale

The levels of recording quality are characterized by the following traits of the cockpit voice recorder information:

- **Excellent Quality** Virtually all of the crew conversations could be accurately and easily understood. The transcript that was developed may indicate only one or two words that were not intelligible. Any loss in the transcript is usually attributed to simultaneous cockpit/radio transmissions that obscure each other.
- **Good Quality** Most of the crew conversations could be accurately and easily understood. The transcript that was developed may indicate several words or phrases that were not intelligible. Any loss in the transcript can be attributed to minor technical deficiencies or momentary dropouts in the recording system or to a large number of simultaneous cockpit/radio transmissions that obscure each other.
- **Fair Quality** The majority of the crew conversations were intelligible. The transcript that was developed may indicate passages where conversations were unintelligible or fragmented. This type of recording is usually caused by cockpit noise that obscures portions of the voice signals or by a minor electrical or mechanical failure of the CVR system that distorts or obscures the audio information.
- **Poor Quality** Extraordinary means had to be used to make some of the crew conversations intelligible. The transcript that was developed may indicate fragmented phrases and conversations and may indicate extensive passages where conversations were missing or unintelligible. This type of recording is usually caused by a combination of a high cockpit noise level with a low voice signal (poor signal-to-noise ratio) or by a mechanical or electrical failure of the CVR system that severely distorts or obscures the audio information.
- Unusable Crew conversations may be discerned, but neither ordinary nor extraordinary means made it possible to develop a meaningful transcript of the conversations. This type of recording is usually caused by an almost total mechanical or electrical failure of the CVR system.

	Pag INTRA-COCKPIT COMMUNICATION	je 1 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and <u>SOURCE</u>	CONTENT
0102:03 Beginning d	of Recording		
0102:03 Beginning (of Transcript		
		0102:03 RDO-2	that's affirm SHAFF three after Hancock FedEx fourteen heavy.
		0102:06 ZBW	roger.
		0102:11 ZBW	okay FedEx fourteen, descend and maintain flight level one eight zero.
0102:15 CAM-1	that's affirm.		
		0102:17 RDO-2	down to flight level one eight zero, FedEx fourteen heavy.
0102:22 CAM-1	ah remind me to -	B.	
0102:27 CAM-2	yeah, okay.		
0102:29 CAM-1	* * * you might ask him if wants that at our discretion * * *	•	
0102:34 CAM-?	***.		

	Page INTRA-COCKPIT COMMUNICATION	2 of 36	AIR-GROUND COMMUNICATION
TIME and <u>SOURCE</u>	CONTENT	TIME and <u>SOURCE</u>	CONTENT
		0102:35 RDO-2	and Boston center FedEx fourteen heavy, you want us out of ah three three zero at this time?
		0102:47 ZBW	ah yeah you can start a gradual descent.
		0102:52 RDO-2	and fourteen heavy roger.
0103:00 CAM-2	(isn't) this the APLC when it plugs out those distances?		
0103:03 CAM-1	yup.		
0103:04 CAM-2	that includes the ah runway you have before touchdown, right?		
0103:10 CAM-1	(gimme) that again.		
0103:11 CAM-2	I said that includes the ah that includes the runway that's used up prior to touchdown, right?		
0103:21 CAM-1	for which? beyond (beyond) the glide slope?		
0103:23 CAM-2	yeah.		

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0102.2 yeah, that's showing you how much you got remaining. if you fly the glide slope and you're right on it you've got sixty-eight. twenty-two ah right okay which is the one we're looking at, right? yeah, twenty-two right's got (so beyond is sixty-eight sixty). sixty-eight sixty. so if we go medium brakes we're gonna have eight hundred. so does that mean if we go medium brakes landing on this runway we'll have eight hundred and .. eight hundred feet (in front of us) when we come to a stop? yeah, *. CAMO 0103:50 well we can .. we'll see how it goes .. I don't know. we we CAM-1 can probably as a matter of fact, we can come on off regardless. 0103:57 CAM-2 yeah, *.

AIR-GROUND COMMUNICATION

CONTENT

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TIME and

SOURCE

INTRA-COCKPIT COMMUNICATION

TIME and SOURCE

CONTENT

0103:33

CAM-2

0103:35

CAM-1

0103:37

0103:47

CAM-1

0103:48

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	INTRA-COCKPIT COMMUNICATION	Page 4 of 36	AIR-GROUND COMMUNICATION
TIME and <u>SOURCE</u>	CONTENT	TIME and SOURCE	CONTENT
0103:59		Costo well	
0104:03 CAM-2	I mean I mean if an an a	-	
0104:04 CAM-1	yeah that -		
0104:05 CAM-2	••••• <u>.</u>		
0104:06 CAM-1	that sounds good to me I'd rather play it that wa my original plan then I started thinking well we g plan here, most likely we're gonna go that's what I'd like to do cause we g here and make a left turn and then ah I think the over here so we''ll come in this Pappa Charlie an on that is to ah -	come down ney park us	
0104:32 CAM-2	(not) Pappa Charlie.		
0104:34 CAM-1	(you see) Pappa - sometimes sometimes you r Pappa Bravo depends where they park us.	night go in	
0104:37 CAM-2	yeah.		

AIR-GROUND COMMUNICATION

TIME and SOURCE	CONTENT	TIME and SOURCE	<u>CONTENT</u>
0104:38 CAM-1	but ah I been last few number of times I've come in we park over in this section right here but you're supposed to stay on ah ground until you get up to Pappa -		
0104:48			
CAM-2	until you turn in basically.		
0104:49			
CAM-1	yeah Pappa Charlie but when you get over here you're supposed to contact them some point in time to make sure the gate's still the same.		
0104:54			
CAM-2	yeah.		
0104:56			
CAM-1	anyways, if you're ready, we'll go dark.		
0104:58			
CAM-2	yup, I'm all set.		
0105:07			
CAM-?	**.		
0105:13			
CAM-2	why would this be saying IRS ONLY navigation * *?		
0105:17			
CAM-1	it's just not picking up ah whatever I don't know don't ask me why it should be picking up plenty of VORs out here.		
0105:28			
CAM-2	****		

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	INTRA-COCKPIT COMMUNICATION	Page 6 of 36	AIR-G		
TIME and <u>SOURCE</u>	CONTENT	TIME ar SOURC	nd	CONTENT	
0105:33 CAM	[sound of several loud clicks]				
0105:44 CAM-1	I believe we should be getting an in-range deal from guys telling us what our gate assignment is but all event we don't get one say-				
0105:52 CAM-2	why don't I call them right now.				
0105:53 CAM-1	okay, you can give them a call.				
0106:06 CAM-2	okay, I'm going up on two.				
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0106:08 HOT-1 okay, I've got one.

0106:20 RDO-2	Newark ramp FedEx fourteen heavy.
0106:25 RAMP	fourteen heavy parking gate thirty-one, negative ground power.
0106:32 RDO-2	roger that thirty-one I'll start the APU. we'll probably be in around forty-five.
0106:35 ZBW	FedEx FedEx fourteen Boston center one three four point three.

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AIR-GROUND COMMUNICATION

INTRA-COCKPIT COMMUNICATION

TIME and <u>SOURCE</u>

CONTENT

TIME and SOURCE	CONTENT
0106:37 RAMP	copy that.
0106:39 RDO-1	thirty-four point three, roger.
0106:41 RDO-2	and it might be a little sooner we might be in around thirty- five to forty-five for FedEx fourteen heavy.
0106:45 RAMP	fourteen heavy roger.
0106:50 RDO-1	ah good morning Boston FedEx fourteen is with you out of twenty-one five for one eight zero.
0106:56 ZBW	fourteen roger.

0106:58 HOT-2	gate thirty-one.
0107:06 HOT-1	three one?
0107:06 HOT-2	yeah.
0107:10 HOT-1	it's over in that -
0107:11	

HOT-2 yeah, right where you said we'd be.

			e 8 of 36	AIR-GROUND COMMUNICATION
	TIME and SOURCE	INTRA-COCKPIT COMMUNICATION	TIME and SOURCE	CONTENT
	0107:16 HOT-2	we're way down at the end there there right where you said.	u	
	0107:17 HOT-1	got it so we'll be going in that ah Pappa Charlie and al somewhere along the line when we get down there you can advise the ground the ground control that that's where we want to go in.	n	
	0107:29 HOT-2	okay.		
	0107:29 HOT-1	cause a lot of times they'll be expecting us to come in the other direction there.	ıt	
	0107:42 HOT-1	[sound of human whistling] central award when my st	0107:45 ZBW	FedEx fourteen verify you're going to Newark tonight.
æ	0107:48 CAM	e Trd (sound of tone and verbalized "altitude" from the CAWS]		
/•	0107: 49 HOT-1	that's affirmative.		
			0107:50 RDO-2	FedEx fourteen that's affirmative we're going to Newark.

0107:56 HOT-2 there's coming up on eighteen thousand.

AIR-GROUND COMMUNICATION

CONTENT

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TIME and

SOURCE

TIME and SOURCE

CONTENT

0107:56

HOT-1 boy that cuts it close, don't it.

0108:06

HOT-2 I started to reach for the hand mic.

0108:34

HOT-1 [sound of human whistling]

0108:39

HOT-1 you might ask him if he's gonna expect us to ah cross the ah SPARTA twenty-five degree at eight thousand feet ... or twenty-five miles at eight thousand feet.

0108:53

HOT-2 is this .. who is this Boston still?

0108:55

HOT-1 it's Boston, yeah.

0108:59 RDO-2	ah Boston FedEx fourteen heavy are you expecting us to cross the SPARTA at twenty-five at ah eight thousand?
0109:05 ZBW	(probably) at seven yeah can't do anything for another ten miles we do it every day don't worry I'll take care of you.
0109:09 RDO-2	roger.

0109:12

HOT-1 I think I'm gonna cut this radar off .. I don't think we need it.

	Page 10 of 36 INTRA-COCKPIT COMMUNICATION		AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and <u>SOURCE</u>	CONTENT
		0109:15 RDO-2	yeah.
0109:16 HOT-1	get all the glitter out of there anyways ah we're at eighteen we can do an in-range.		
0109:24 HOT-2	roger that.		
0109:47 HOT-2	(I say) for altimeter there?		
0109:49 HOT-1	three zero two four huh. yeah I'm just gonna hold on the altimeter until we go below eighteen.		
0109:54 HOT-2	thirty twenty-four, okay.		
0110:14 HOT-1	thirty miles.		
		0110:15 ZBW	FedEx fourteen cross twenty-five north of SPARTA at seven thousand altimeter three zero two seven.

0110:21 RDO-2

DO-2 roger twenty-five north of SPARTA at seven thousand three zero two seven FedEx fourteen heavy.

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AIR-GROUND COMMUNICATION

CONTENT

TIME and <u>SOURCE</u>	CONTENT	TIME and SOURCE
0110:29 HOT-1	okay seven is the number I'm gonna put ten in here for just a second so I can get it to slow without shooting through there and three zero two seven.	
0110:50 HOT-2	so won't it slow down automatically?	
0110:53 HOT-1	well I'm I level changed it just to get it to go down quicker.	
0110:56 HOT-2	oh, okay.	
0110:57 HOT-1	and we're behind as it is anyways.	
0111:01 HOT-2	so do you have to keep that ten in until we get to ten basically before you put seven in?	
0111:04 HOT-1	well, it's the safe way to do it.	
0111:05 HOT-2	yeah, okay.	
0111:06 HOT-1	it's just not a it's a technique more than anything else but ah -	
0111:11 HOT-2	two seven on the altimeters and in-range check is complete.	Marka Santa Marka Santa

2

AIR-GROUND COMMUNICATION

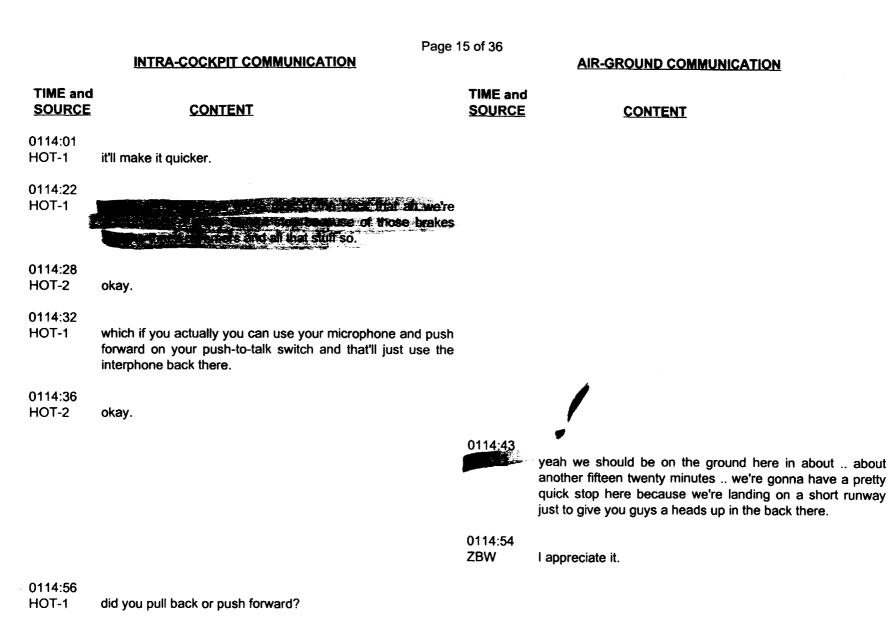
TIME and SOURCE	CONTENT	TIME and SOURCE	Ç
0111:12 CAM	[sound of chime similar to that of ACARS message]		
0111:1 8 HOT-2	gate thirty-one north is what they're saying. negative ground power.		
0111:36 HOT-1	so like we've got thirty-one miles to make that and we've got ah what ah four, three, seven, twenty-one we're looking good.		
0111:43 HOT-2	seven'll be twenty-one, yeah we're fine.		
0111:50 HOT-1	now what I could do when this comes back go back to PROF then I put seven in here and now it will do it automatically.		
0111:59 HOT-2	and you probably pop the -		
0112:00 HOT-1	it's just when you come out of ah -		
0112:02 HOT-2	then you pop the drag out then too huh?		
0112:05 HOT-1	when you come out of that deal there it's ah out of PROF you're on your own. if you put something lower than ten thousand -		

CONTENT

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	INTRA-COCKPIT COMMUNICATION	Page 13 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0112:12 HOT-2	yeah.		
0112:13 HOT-1	in there and you just level change it, it'll shoot right on b	y.	
0112:15 HOT-2	oh it will? okay		
0112:16 HOT-1	yeah.		
0112:27 HOT-2	well this should be at seven thousand not eight tho here.	usand	
0112:30 HOT-1	well below seven or ah -		
0112:32 HOT-2	well I mean that's what he wanted us at seven right so come over here and go like this.) I can	
0112:34 HOT-1	okay yeah you can put it ah you can put it at seven if like.	you'd	
0112:41 HOT-1	you need a slash in there though, you got it?		
0112:42 HOT-2	yeah I was gonna go -		

	INTRA-COCKPIT COMMUNICATION	Page 14 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0112:47 HOT-1	I'm just gonna help this out a little bit. let's see we seven three -	got ah	
0112:57 HOT-2	it's saying not allowed.		
0113:00 HOT-1	well oh you're on the DIRECT TO page.		
0113:02 HOT-2	oh okay.		
0113:02 HOT-1	you need to go back to FLIGHT PLAN.		
0113:08 HOT-2	first time I did that.		
0113:13 HOT-1	just ignore the speed limit exceeded it's not a proble	m.	
0113:49 HOT-1	gotta clear that BUTTON PUSH IGNORED outta there you go.	here	
0113:57 HOT-1	that's okay when we're around the bend here I'll ju change it and it'll it'll do its thing there.	st level	
0114:00 HOT-2	there it goes.		



0114:59

HOT-2 I pushed it forward.

INTRA-COCKPIT	COMMUNICATION
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AIR-GROUND COMMUNICATION

TIME and SOURCE	CONTENT	TIME and SOURCE	<u>CONTENT</u>
0115:01 HOT-1	ah well it should be. test. it should just go to the back if you push forward on it.		
0115:08 CAM	[sound of tone and verbalized "altitude" from the CAWS]		
0115:08 HOT-1	two one.		
0115:11 HOT-2	just went like that.		
0115:13 HOT-1	there you go that'll work.		
0115:17 HOT-2	try [sound of laughter]		
0115:20 HOT-1	oh well.		
0115:20 INT	to give you guys a heads up we're gonna be landing pretty ah pretty quick here we've got about another fifteen minutes to go to get on the ground we got a short runway so so let you know that the aircraft is going to be stopping pretty quick.		
0115:36			

0115:36 HOT-2 [sound of laughter]

	INTRA-COCKPIT_COMMUNICATION	10150	AIR-GROUND COMMUNICATION	
TIME and <u>SOURCE</u>	CONTENT	TIME and SOURCE	CONTENT	
0115:39 HOT-1	I'm sure you're the only guy in this airline that's ever done that before.			
0115:43 CAM-3	I've never done that.			
0115: 44 HOT-1	nah, me neither.			
0115:44 CAM-3	[sound of laughter]			
0115:46 HOT-2	I don't know what in the world happened I mean I was pushing on that thing forward.			
0115: 49 HOT-1	you can turn on those lights if you would.			
0115:51 HOT-2	yeah sure.			
0115:52 HOT-1	ah landing lights.			
0115:53 CAM	[sound of several clicks]			
0115:56 HOT-1	and in-range is complete, correct?			
0115.57				

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0115:57

	INTRA-COCKPIT COMMUNICATION	Page 18	of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT		TIME and SOURCE	CONTENT
0115:59 HOT-1	yeah, we made that with plenty of room to spare.			
0116:16 HOT-1	LAN	DINA	L19)+	Т
0116:28 HOT-1	just having all kinds of fun here.			
0116:29 HOT-2	?			
0116:31 HOT-1	well let's see.			
0116:32 HOT-2	is the left side out?			
0116:33 HOT-1	think so.			
0116:35 HOT-1	en e			
0116:39 HOT-1	well I guess we got another thing we'll write up.			
0116:45 HOT-2	should I punch that over to maintenance real quick	</td <td></td> <td></td>		
0116: 48 HOT-1	say again.			

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TIME and

SOURCE

0116:49

TIME and

SOURCE

- HOT-2 want to ACARS 'em real quick or just let them know?
- 0116:52

HOT-2 I'll call Newark real quick.

- 0116:53
- HOT-1 no, I don't think it's a big issue. they'll defer it if they have to but -

0117:07 RDO-2	Newark maintenance FedEx fourteen.
0117:15 MAINT	fourteen maintenance.
0117:17 RDO-2	yeah maintenance fourteen just giving you a heads-up .
0117:25 MAINT	okay fourteen we'll see you at the gate.
0117:27 RDO-2	bye.

AIR-GROUND COMMUNICATION

CONTENT

0117:29

HOT-1 Hot and the second of the word recommendation these and the second of the word recommendation of the second of the second

0117:44

HOT-2 ah huh.

	Page			e 20 of 36		
SOURCECONTENTSOURCECONTENT0117:45 HOT-1that when you for the parking spot we're going to that if there's any containers on the right-hand side there by the blast fence you'll see this blast fence when we get up there0117:53 HOT-2yeah.0117:54 HOT-1that ah uhm that you're supposed to shut down and get towed in. ah so in theory, they're supposed to always clear those out and you there'll be a hundred of them over there if there's any if there's I mean it'll they'll just be all over the place if just depends on how ah how tight we are here but at least we'll have the blast fence.0118:15 HOT-1yeah, we're going to thirty-one you said?0118:16 HOT-2yeah.0118:17 HOT-1yeah.0118:18 HOT-2it's right down at the end there.0118:19 HOT-1they can't go too far but I've actually just stopped it right			-		AIR-GROUND COMMUNICA	
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HOT-2 yes. 0118:17 yeah. HOT-1 yeah. 0118:18 it's right down at the end there. 0118:19 they can't go too far but I've actually just stopped it right			yeah, we're going to thirty-one you said?			
 HOT-1 yeah. 0118:18 HOT-2 it's right down at the end there. 0118:19 HOT-1 they can't go too far but I've actually just stopped it right 			yes.			
 HOT-2 it's right down at the end there. 0118:19 HOT-1 they can't go too far but I've actually just stopped it right 			yeah.			
HOT-1 they can't go too far but I've actually just stopped it right			it's right down at the end there.			
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		Page 21 of 36	
	INTRA-COCKPIT COMMUNICATION		AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0119:02 HOT-2	luckily the controller probably thinks that I was a ah some passenger airline flight engineer calling up the flight attendants or something.		
0119:08 HOT-1	what's that?		
0119:09 HOT-2	I said hopefully the center will probably thinks that I was a ah some passenger airline calling the flight att -		
0119:13 HOT-1	yeah, he wouldn't figure that it's us ah -		
0119:15 HOT-2	not FedEx.		
0119:16 HOT-1	freight dogs.		
0119:21 HOT-2	[sound of laughter]		
0119:24 HOT-1	ah it barely matters.		
0119:37 HOT-1	[sound of human whistling]		
0119:40 HOT-2	I heard a captain once give a whole briefing on weather their route of flight and everything to the passengers over the		

1

radio one time. it was pretty funny.

	INTRA-COCKPIT COMMUNICATION	Page 22 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0119:49 HOT-1	[sound of laughter]		
0119:50 HOT-2	I was flying with Delta.		
0119:51 HOT-1	probably talking for twenty minutes man.		
0119:52 HOT-2	yeah I bet every air every airline in the system calling him up and saying yeah that sounded real good you know.		
0120:00 HOT-1	[sound of laughter]		
0120:00 HOT-2	really giving him really giving him #.		
0120:02 HOT-1	ah.		
0120:03 HOT-2	and all these other airlines, United and all that stuff.		
0120:22 HOT-1	any time boys.		
		0120:30	

folks don't seem to be overly busy this evening. RDO-1

Page 23 of 36 **AIR-GROUND COMMUNICATION** INTRA-COCKPIT COMMUNICATION **TIME and** SOURCE CONTENT CONTENT yeah and they won't talk to us .. ah see .. we probably should be talking to New York or something. 0120:46 ZBW who's that calling? 0120:48 RDO-1 that was FedEx fourteen .. I was just saying that ah it seems awfully quiet out here, we weren't sure we still had you anymore. 0120:52 ZBW you still do .. let's go over to New York now one two zero correction ah .. (let's get) the right frequency .. one two five point five .. have a nice night. 0120:59 RDO-2 twenty-five five switching. 0121:40 RDO-2 New York FedEx fourteen heavy with you at seven thousand. 0121:44 NYAPP FedEx fourteen heavy New York approach roger .. proceed

0121:53 RDO-2

heavy.

TIME and

SOURCE

0120:36

HOT-1

direct to Teterboro for the ILS two two right .. Newark

direct Teterboro .. three zero two three FedEx fourteen

altimeter three zero two three.

	Pag INTRA-COCKPIT COMMUNICATION	ge 24 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0121:58 HOT-1	I don't have that in there anywhere but if you can just -		
0122:02 HOT-2	I'll put it in there TEB got it.		
0122:08 HOT-1	that's at just about Agnss I'll just I'll just head direct that pretty much for right now.	to	
0122:14 HOT-2	there's the ah -		
0122:15 HOT-1	and when you get it in there we'll you don't have to do the this Agnss and Teterboro are just about the same sp direct there will work.		
0122:22 HOT-2	there it is.		
0122:24 HOT-2	nav's available.		
0122:25 HOT-1	okay, you can make it direct Agnss be alright I'm sor that's close enough it's they're right on top of each othe	•	
0122:45 HOT-2	oh, okay yeah.		

0122:49 NYAPP FedE

FedEx fourteen heavy descend and maintain three thousand.

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AIR-GROUND COMMUNICATION

TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
		0122:52 RDO-2 three thousa	and now FedEx fourteen heavy.

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0122:56 CAM	[sound of several clicks]
0122:57 HOT-1	three thousand ah Agnss will be alright direct Agnss.
0122:58 HOT-2	three thousand and kill Teterboro?
0123:02 HOT-1	yeah, you don't need that. it's pretty much the same spot. okay, now (I'm in NAV).
0124:16 HOT-2	what's that ATIS Kilo there's one ten seventy-five one ten seventy-five.
0124:28 HOT-1	[sound of human whistling]
0125:04 CAM	[sound of tone and verbalized "altitude" from the CAWS repeats twice]
0125:08 HOT-2	and four for three.
0125:09 HOT-1	alright.

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AIR-GROUND COMMUNICATION

TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0125:10 HOT-2	why why does it have that amber altitude up there?		
0125:12 HOT-1	say again.		
0125:14 HOT-2	see that see that amber altitude right below the on your side there.		
0125:16 HOT-1	ah your yeah I've got we've got a difference I got twenty thirty twenty-three you got thirty twenty-seven. he gave twenty-three a minute ago to somebody. we'll just verify it when we get down there.		
0125:23 HOT-2	oh okay I'm sorry.		
0125:26 HOT-1	that's what that's all about.		
0125:26 HOT-2	yeah sure.		
0125:34 HOT-2	(and) coming up on three thousand.		
0125:34 HOT-1	I could be wrong. maybe he gave that to somebody else going someplace else but I heard a three zero two three in there awhile ago.		

	INTRA-COCKPIT COMMUNICATION		AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0125:38 HOT-2	yeah oh, I think you're right I think I forgot failed to set it.		
0126:17 HOT-1	I'll take slats extend.		
0126:20 HOT-2	slats extend.		
0126:21 CAM	[sound of several clicks, similar to that of the flap/slat handle movement]		
0126:21 HOT-1	and well looks like we do an approach check.		
0126:25 HOT-2	(two are tuned there.)		
0126:32 HOT-2	want the approach check?		
0126:33 HOT-1	approach check, yes. I don't know if you heard me or not.		
0126:35 HOT-2	okay, briefing?		
0126:36 HOT-1	ah it's complete for twenty-two right.		
0126:39			

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HOT-2 altimeters?

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	Page 2 INTRA-COCKPIT COMMUNICATION	28 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0126:41 HOT-1	I've got three zero two three set on this side.		
0126:43 HOT-2	three zero two three set on this side we'll we'll check again (with) the next controller there. okay minimums?		
0126:49 HOT-1	ah two eleven.		
0126:50 HOT-2	two eleven radios?		
0126:54 HOT-1	look tuned and identified.		
0126:55 HOT-2	tuned and identified approach checklist complete.		
		0127:24	

0127:24 NYAPP	FedEx fourteen heavy turn right heading one eight zero.
0127:26 RDO-2	one eight zero FedEx fourteen heavy.

0127:34

HOT-1 one eighty.

0127:38 ATIS

Newark airport information Lima time zero four five one Zulu .. automated weather .. wind two five zero at five .. visibility one zero .. eight thousand scattered .. temperature two zero .. dew point one two ..altimeter three zero two four.

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	INTRA-COCKPIT COMMUNICATION	Page 29 of 36	AIR-GROUND COMMUNICATION
TIME and <u>SOURCE</u>	CONTENT	TIME and SOURCE	CONTENT
		0127:59 NYAPP	[continuation of transmission to another aircraft] Newark altimeter three zero two three.
0127:59 HOT-2	the ATIS is calling three zero two four.		
0128:02 HOT-1	okay.		
0128:02 HOT-2	a there he just called three zero two three though.		
		0128:04 NYAPP	FedEx fourteen heavy descend and maintain two thousand advise field in sight.
		0128:08 RDO-2	two thousand will advise FedEx fourteen heavy.
0128:13 HOT-1	flaps fifteen.		
0128:14 HOT-2	flaps fifteen.		
0128:15 CAM	[sound of several clicks, similar to that of the flap/slat h movement]	andle	
0128:50 HOT-2	there's a beacon out there.		

	Page 3 INTRA-COCKPIT COMMUNICATION	0 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0128:51 HOT-1	I sure don't see it.		
0128:58 HOT-2	there's a beacon right out it's all white it's gonna go green again in a little bit.		
		0129:01 NYAPP	FedEx fourteen heavy the field's ah one o'clock and ah eight.
0129:05 CAM-?	it should be over here.		
		0129:05 RDO-2	fourteen heavy roger.
0129:07 HOT-1	l still don't have it.		
0129:08 HOT-2	the white strobes see the white strobes I don't know if that would if that's the end of the runway.		
0129:10 HOT-1	okay yeah got it got it it was sitting right here in the -		
		0129:12 RDO-2	and fourteen heavy's got the field in sight.
		0129:14 NYAPP	FedEx fourteen heavy cleared visual approach runway two two right contact Newark tower one one eight point

three .. good day.

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	Pag INTRA-COCKPIT COMMUNICATION	ge 31 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
		0129:20 RDO-2	eighteen three FedEx fourteen heavy switching.
0129:25 HOT-2	cleared the approach eighteen three.		
0129:32 HOT-2	there it is got it?		
0129:33 HOT-1	l got ít.		
		0129:34 RDO-2	tower FedEx fourteen heavy is rolling final runway two two right.
0129:42 HOT-1	flaps twenty-eight.		
0129:44 HOT-2	flaps twenty-eight.		
0129:45 CAM	[sound of several clicks, similar to that of the flap/slat hand movement]	dle	
		0129:45 EWR	FedEx fourteen heavy ah winds two five zero at five two two right cleared to land.
		0129:51 RDO-2	cleared to land two two right FedEx fourteen heavy.

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	INTRA-COCKPIT COMMUNICATION	Page 32 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0129:55 HOT-2	flaps are at twenty-eight.		
0129:55 HOT-1	got a glide slope capture gear down before l check.	landing	
0129:58 CAM	[sound similar to that of landing gear being lowered]		
0130:01 CAM	[sound of click, similar to that of spoilers being armed]		
0130:02 HOT-2	states.		
0130:03 HOT-1	States will be fine		
0130:05 HOT-2	work.		
0130:17 HOT-1	flaps thirty-five.		
0130:19 CAM	[sound of several clicks, similar to that of the flap/slat movement]	handle	
0130:25 HOT-2	okay, spoilers are armed autobrakes?		
0130:30 HOT-1	okay, maximum looks like it's set.		

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	INTRA-COCKPIT COMMUNICATION	Page 33 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0130:32 HOT-2	land landing gear down in four green.		
0130:34 HOT-1	down in four green flaps fifty.		
0130:36 HOT-2	flaps fifty.		
0130:36 CAM	[sound of several clicks, similar to that of the flap/slat movement]	t handle	
0130:41 HOT-2	flaps are fifty.		
0130:43 HOT-1	okay.		
0130:44 HOT-2	coming up on and -		
0130:45 HOT-1	coming off the autopilot.		
0130:48 HOT-2	flaps are fifty.		
0130:48 CAM	[sound of warble tone and verbalized "autopilot" fr CAWS]	rom the	
0130:49 HOT-2	before landing checklist is complete.		

	INTRA-COCKPIT COMMUNICATION	Page 34 of 36	AIR-GROUND COMMUNICATION
TIME and SOURCE	CONTENT	TIME and SOURCE	CONTENT
0130:59 HOT-1	and the second state of the se		
0131:01 HOT-2	roger that two and three.		
0131:03 CAM	[sound of unknown click and chime]		,
0131:03 CAM	[verbalized "one thousand" from the CAWS]		
0131:07 HOT-1	category one.		
0131:09 HOT-2	(got that.)		
0131:38 CAM	[verbalized "five hundred" from the CAWS]		
0131:40 HOT-2	alright cleared to land two two right.		
0132:03.00 HOT-2	there's (coming up) minimums.		
0132:05.85 HOT-2	okay, gear's down flaps are fifty.		
0132:09.58			

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HOT-2

brakes on max.

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	INTRA-COCKPIT COMMUNICATION	Page 35 of 36	AIR-GROUND COMMUNICATION
TIME and <u>SOURCE</u>	CONTENT	TIME and SOURCE	CONTENT
0132:09.65 CAM	[verbalized "one hundred" from the CAWS]		
0132:13.84 CAM	[verbalized "fifty" from the CAWS]		
0132:14.71 CAM	[verbalized "forty" from the CAWS]		
0132:15.72 CAM	[verbalized "thirty" from the CAWS]		
0132:16.55 CAM	[verbalized "twenty" from the CAWS]		
0132:17.67 CAM	[verbalized "ten" from the CAWS]		
0132:18.75 CAM	[sound of initial touchdown]		
0132:19.21 HOT-1	#.		
0132:20.26 CAM	[sound of increase in high frequency tone, similar t engine spool-up]	o that of	
0132:21.06 CAM	[sound of decrease in high frequency tone, similar t engine spool-down]	o that of	
0132:20.98			

HOT-1 # damn it.

/

AIR-GROUND COMMUNICATION

TIME and SOURCE

CONTENT

0132:21.56 HOT-2 jesus.

0132:21.62 CAM [sound of loud thump, similar to aircraft touchdown]

0132:22.42

HOT-1 # damn it.

0132:23.14

CAM [0.31 second loss in CVR audio]

0132:23.84

HOT-1 #.

0132:24.43

HOT-1 oh #.

0132:26.05

CAM [verbalized "tire failure" repeats twice]

0132:26.43

HOT-2 # damn it (damn it.)

0132:27.42

CAM [sound of metallic break-up]

0132:28.83

CAM [end of recording]

TIME and	
SOURCE	

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CONTENT