

ATTACHMENT #14

**ALL ABOARD AMERICA BUS COMPANY
INFORMATION**

(17 Pages)

USDOT Number MC/MX Number Name

Enter Value: 27402

Search

Company Snapshot

INDUSTRIAL BUS LINES INC

USDOT Number: 27402

[ID/Operations](#) | [Inspections/Crashes In US](#) | [Inspections/Crashes In Canada](#) | [Safety Rating](#)

Other Information for this Carrier

- [SMS Results](#)
- [Licensing & Insurance](#)

Carriers: If you would like to update the following ID/Operations information, please complete and submit form **MCS-150** which can be obtained [online](#) or from your State FMCSA office. If you would like to challenge the accuracy of your company's safety data, you can do so using FMCSA's [DataQs](#) system.

Carrier and other users: FMCSA provides the Company Safety Profile (CSP) to motor carriers and the general public interested in obtaining greater detail on a particular motor carrier's safety performance than what is captured in the Company Snapshot. To obtain a CSP please visit the [CSP order page](#) or call (800)832-5660 or (703)280-4001 (Fee Required).

For help on the explanation of individual data fields, click on any field name or for help of a general nature go to [SAFER General Help](#).

The information below reflects the content of the FMCSA management information systems as of 11/22/2012.

Entity Type:	Carrier		
Operating Status:	REGISTERED	Out of Service Date:	None
Legal Name:	INDUSTRIAL BUS LINES INC		
DBA Name:	ALL ABOARD AMERICA		
Physical Address:	230 S COUNTRY CLUB DR MESA, AZ 85210-1248		
Phone:	(480) 222-6944		
Mailing Address:	230 S COUNTRY CLUB DR MESA, AZ 85210-1248		
USDOT Number:	27402	State Carrier ID Number:	
MC or MX Number:	MC-133171	DUNS Number:	52-380-748
Power Units:	97	Drivers:	175
MCS-150 Form Date:	11/01/2012	MCS-150 Mileage (Year):	4,591,967 (2011)
Operation Classification:			
<input checked="" type="checkbox"/> Auth. For Hire <input type="checkbox"/> Priv. Pass.(Non-business) <input checked="" type="checkbox"/> State Gov't <input type="checkbox"/> Exempt For Hire <input type="checkbox"/> Migrant <input checked="" type="checkbox"/> Local Gov't <input checked="" type="checkbox"/> Private(Property) <input type="checkbox"/> U.S. Mail <input type="checkbox"/> Indian Nation <input checked="" type="checkbox"/> Priv. Pass. (Business) <input checked="" type="checkbox"/> Fed. Gov't			
Carrier Operation:			
<input checked="" type="checkbox"/> Interstate <input type="checkbox"/> Intrastate Only (HM) <input type="checkbox"/> Intrastate Only (Non-HM)			
Cargo Carried:			
<input type="checkbox"/> General Freight <input type="checkbox"/> Liquids/Gases <input type="checkbox"/> Chemicals <input type="checkbox"/> Household Goods <input type="checkbox"/> Intermodal Cont. <input type="checkbox"/> Commodities Dry Bulk <input type="checkbox"/> Metal: sheets, coils, rolls <input checked="" type="checkbox"/> Passengers <input type="checkbox"/> Refrigerated Food <input type="checkbox"/> Motor Vehicles <input type="checkbox"/> Oilfield Equipment <input type="checkbox"/> Beverages <input type="checkbox"/> Drive/Tow away <input type="checkbox"/> Livestock <input type="checkbox"/> Paper Products <input type="checkbox"/> Logs, Poles, Beams, Lumber <input type="checkbox"/> Grain, Feed, Hay <input type="checkbox"/> Utilities <input type="checkbox"/> Building Materials <input type="checkbox"/> Coal/Coke <input type="checkbox"/> Agricultural/Farm Supplies <input type="checkbox"/> Mobile Homes <input type="checkbox"/> Meat <input type="checkbox"/> Construction <input type="checkbox"/> Machinery, Large Objects <input type="checkbox"/> Garbage/Refuse <input type="checkbox"/> Water Well <input type="checkbox"/> Fresh Produce <input type="checkbox"/> US Mail			

[ID/Operations](#) | [Inspections/Crashes In US](#) | [Inspections/Crashes In Canada](#) | [Safety Rating](#)

US Inspection results for 24 months prior to: 11/22/2012

Total inspections: 272

Note: Total inspections may be less than the sum of vehicle, driver, and hazmat inspections. Go to [Inspections Help](#) for further information.

Inspections:

Inspection Type	Vehicle	Driver	Hazmat
Inspections	244	90	0
Out of Service	4	0	0
Out of Service %	1.6%	0%	%
Nat'l Average % (2009- 2010)	20.72%	5.51%	4.50%

Crashes reported to FMCSA by states for 24 months prior to: 11/22/2012

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

Crashes:

Type	Fatal	Injury	Tow	Total
Crashes	0	1	2	3

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

Canadian Inspection results for 24 months prior to: 11/22/2012

Total inspections: 0

Note: Total inspections may be less than the sum of vehicle and driver inspections. Go to [Inspections Help](#) for further information.

Inspections:

Inspection Type	Vehicle	Driver
Inspections	0	0
Out of Service	0	0
Out of Service %	0%	0%

Crashes results for 24 months prior to: 11/22/2012

Note: Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility.

Crashes:

Type	Fatal	Injury	Tow	Total
Crashes	0	0	0	0

ID/Operations | Inspections/Crashes In US | Inspections/Crashes In Canada | Safety Rating

The Federal safety rating does not necessarily reflect the safety of the carrier when operating in intrastate commerce.

Carrier Safety Rating:

The rating below is current as of: 11/22/2012

Review Information:

Rating Date:	08/28/2012	Review Date:	08/23/2012
Rating:	Satisfactory	Type:	Compliance Review



U.S. Department of Transportation
Federal Motor Carrier Safety Administration
A&I Online: Safety Measurement System

INDUSTRIAL BUS LINES INC

DOT#:27402



The SMS provides an assessment of a motor carrier's on-road performance and investigation results within the Behavior Analysis and Safety Improvement Categories (BASICS). Assessments cover 24 months of activity and results are updated monthly. For current Motor Carrier Safety Ratings visit SAFER and for current operating authority and insurance information visit Licensing and Insurance (L&I) system.

Select a BASIC below to view details

BASICS Overview (Based on a 24-month record ending October 26, 2012)	PERFORMANCE			BASICS Status
	On-Road	Investigation		
Unsafe Driving	2.5%	=		
Fatigued Driving (Hours-of-Service)	9.6%	=		
Driver Fitness	No Violations	=		
Controlled Substances and Alcohol	No Violations	=		
Vehicle Maintenance	2.7%	=		
Cargo-Related	Not Public	Not Public	=	Not Public
Crash Indicator	Not Public	Not Applicable	=	Not Public

SUMMARY OF ACTIVITIES

	Number	QOS Rate
Total Inspections:	266	
Vehicle Inspections:	238	2 %
Driver Inspections:	93	0 %
Hazardous Materials Inspections:	0	0 %
HM Placard Inspections:	0	0 %
Total Crashes*:	3	
Tow-aways:	2	
Injuries/Fatalities:	1	

*Crashes listed represent a motor carrier's involvement in reportable crashes, without any determination as to responsibility. Continue for details.

RECENT INVESTIGATIONS

The following are up to five most recent investigations:

Intervention Type	Date
Compliance Review	8/23/2012
Compliance Review	9/24/2008
Compliance Review	10/19/2008
Compliance Review	8/26/1999
Compliance Review	9/2/1997

ICON LEGEND

- Serious violation cited within last 12 months from an investigation.
- Denotes this carrier exceeds the FMCSA intervention threshold relative to its safety event grouping based upon roadside data and/or has been cited with one or more serious violations within the past 12 months during an investigation. Therefore, this carrier may be prioritized for an intervention action and roadside inspection.

Carrier Registration Information as of October 26, 2012

Legal Name:	Industrial Bus Lines Inc	Vehicle Miles Traveled:	4,591,967
DBA Name:	All Aboard America	VMT Year:	2011
DOT#:	27402	Power Units:	87
MC or MX#:	MC-133171	DUNS Number:	5-238-0748
Address:	230 S Country Club Dr Mesa, AZ 85210-1248	Drivers:	144
Telephone:	(480) 222-8944	Carrier Operation:	Interstate
Fax:	(480) 815-4841	Passenger:	Yes
Email:		Subject to Placardable HM Threshold:	No
		HHG:	No
		New Entrant	No

Operation Classification:

<input checked="" type="checkbox"/> AUTHORIZED FOR HIRE	<input type="checkbox"/> EXEMPT FOR HIRE	<input checked="" type="checkbox"/> PRIVATE PROPERTY
<input checked="" type="checkbox"/> PRIVATE PASSENGER, BUSINESS	<input type="checkbox"/> PRIVATE PASSENGER, NON-BUSINESS	<input type="checkbox"/> MIGRANT
<input type="checkbox"/> U. S. MAIL	<input checked="" type="checkbox"/> FEDERAL GOVERNMENT	<input checked="" type="checkbox"/> STATE GOVERNMENT
<input checked="" type="checkbox"/> LOCAL GOVERNMENT	<input type="checkbox"/> INDIAN TRIBE	<input type="checkbox"/> OTHER

Cargo Carried:

<input type="checkbox"/> GENERAL FREIGHT	<input type="checkbox"/> HOUSEHOLD GOODS	<input type="checkbox"/> METAL; SHEETS, COILS, ROLLS
<input type="checkbox"/> MOTOR VEHICLES	<input type="checkbox"/> DRIVE AWAY/TOWAWAY	<input type="checkbox"/> LOGS, POLES, BEAMS, LUMBER
<input type="checkbox"/> BUILDING MATERIALS	<input type="checkbox"/> MOBILE HOMES	<input type="checkbox"/> MACHINERY, LARGE OBJECTS
<input type="checkbox"/> FRESH PRODUCE	<input type="checkbox"/> LIQUIDS/GASES	<input type="checkbox"/> INTERMODAL CONTAINERS
<input checked="" type="checkbox"/> PASSENGERS	<input type="checkbox"/> OIL FIELD EQUIPMENT	<input type="checkbox"/> LIVESTOCK
<input type="checkbox"/> GRAIN, FEED, HAY	<input type="checkbox"/> COAL, COKE	<input type="checkbox"/> MEAT
<input type="checkbox"/> GARBAGE, REFUSE, TRASH	<input type="checkbox"/> U.S. MAIL	<input type="checkbox"/> CHEMICALS
<input type="checkbox"/> COMMODITIES DRY BULK	<input type="checkbox"/> REFRIGERATED FOOD	<input type="checkbox"/> BEVERAGES
<input type="checkbox"/> PAPER PRODUCTS	<input type="checkbox"/> UTILITY	<input type="checkbox"/> FARM SUPPLIES
<input type="checkbox"/> CONSTRUCTION	<input type="checkbox"/> WATER WELL	<input type="checkbox"/> OTHER

4

Vehicle Type Breakdown			
Vehicle Type	Owned	Term Leased	Trip Leased
Straight Trucks			
Truck Tractors			
Trailers*			
Hazmat Cargo Tank Trailers*			
Hazmat Cargo Tank Trucks			
Motor Coach	89		
School Bus 1-8 Passengers			
School Bus 9-15 Passengers			
School Bus 16+ Passengers	2		
Mini-Bus 16+ Passengers	11		
Van 1-8 Passengers			
Van 9-15 Passengers	5		
Limousine 1-8 Passengers			
Limousine 9-15 Passengers			
Limousine 16+ Passengers			

* Indicates power units not used by the Carrier Safety Measurement System when calculating total power units.

USE OF SMS DATA/INFORMATION

The data in the Safety Measurement System (SMS) is performance data used by the Agency and Enforcement Community. A ▲ symbol, based on that data, indicates that FMCSA may prioritize a motor carrier for further monitoring.


The ▲ symbol is not intended to imply any federal safety rating of the carrier pursuant to 49 USC 31144. Readers should not draw conclusions about a carrier's overall safety condition simply based on the data displayed in this system. Unless a motor carrier in the SMS has received an UNSATISFACTORY safety rating pursuant to 49 CFR Part 385, or has otherwise been ordered to discontinue operations by the FMCSA, it is authorized to operate on the nation's roadways.



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Federal Motor Carrier Safety Administration
 1200 New Jersey Avenue SE, Washington, DC 20590 • 1-800-832-5660 • TTY: 1-800-877-8339 • [Field Office Contacts](#)

UNITED STATES DEPARTMENT OF TRANSPORTATION

	US DOT # 27402	Legal: INDUSTRIAL BUS LINES INC Operating (DBA): ALL ABOARD AMERICA							
MC/MX #: 133171				Federal Tax ID:					
Review Type: Compliance Review (CR)									
Scope: Principal Office			Location of Review/Audit: Company facility in the U. S.				Territory:		
Operation Types			Interstate			Intrastate			
Carrier: Non-HM			N/A			Business: Corporation			
Shipper: N/A			N/A			Gross Revenue:			
Cargo Tank: N/A			for year ending: 12/31/2011						
Company Physical Address:									
230 S COUNTRY CLUB DR MESA, AZ 85210-1248									
Contact Name:									
Phone numbers:									
E-Mail Address:									
Company Mailing Address:									
230 S COUNTRY CLUB DR MESA, AZ 85210-1248									
Carrier Classification									
Authorized for Hire Federal Government			Private Property State Government			Private Passenger, Business Local Government			
Cargo Classification									
Passengers									
Does carrier transport placardable quantities of HM? No									
Is an HM Permit required? N/A									
Driver Information									
		Inter		Intra		Average trip leased drivers/month: 0			
< 100 Miles:						Total Drivers: 144			
>= 100 Miles:		144				CDL Drivers: 144			
Equipment									
		Owned		Term Leased		Trip Leased			
Motor Coach		69		0		0		School Bus, 16+	
Minibus, 16+		11		0		0		Van, 9-15	
								2	
								0	
								5	
								0	
								0	
Power units used in the U.S.: 87									
Percentage of time used in the U.S.: 100									

6





ALL ABOARD AMERICA (INDUSTRIAL BUS LINES INC dba)
U.S. DOT #: 27402

Review Date:
08/23/2012

Part A

Questions about this report or the Federal Motor Carrier Safety or Hazardous Materials regulations may be addressed to the Federal Motor Carrier Safety Administration at:

One Arizona Center, 400 East Van Buren, Suite 401
Phoenix, AZ 85004-2223
Phone: (602)379-6851 Fax:(602)379-3627

This report will be used to assess your safety compliance.

Person(s) Interviewed

Name:
Name:

Title: President
Title: Safety Director

(7)





ALL ABOARD AMERICA (INDUSTRIAL BUS LINES INC dba)
U.S. DOT #: 27402

Review Date:
08/23/2012

Part B Violations

1 FEDERAL	Primary: 382.401(b)(2)	Discovered 3	Checked 8	Drivers/Vehicles In Violation	Checked 8
Description Failing to maintain records for two years. Example 06-13-2012					
2 FEDERAL	Primary: 391.45(b)(1) Secondary: 391.11(a)	Discovered 1	Checked 20	Drivers/Vehicles In Violation	Checked 20
Description Using a driver not medically examined and certified during the preceding 24 months. Example 06-28-2012					
3 FEDERAL	Primary: 391.51(b)(7)	Discovered 1	Checked 20	Drivers/Vehicles In Violation	Checked 20
Description Failing to maintain medical examiner's certificate in driver's qualification file. Example 05-11-2012					
4 FEDERAL	Primary: 395.8(e)	Discovered 1	Checked 341	Drivers/Vehicles In Violation	Checked 11
Description False reports of records of duty status. Example 07-19-2012					
5 FEDERAL	Primary: 395.8(e)	Discovered 4	Checked 341	Drivers/Vehicles In Violation	Checked 11
Description False reports of records of duty status. Example 07-07-2012					
6 FEDERAL	Primary: 395.8(f)	Discovered 37	Checked 341	Drivers/Vehicles In Violation	Checked 11
Description Failing to require driver to prepare record of duty status in form and manner prescribed. Example 07-08-2012 Did not flag all change of duty status.					





Part B Violations

7 FEDERAL	Primary: 396.3(a)(2)	Discovered 1	Checked 13	Drivers/Vehicles In Violation 1	Checked 13
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Description

Failing to inspect pushout windows, emergency doors, and emergency marking lights in buses at least every 90 days.

Example

Unit #481
Aug 2012. Last Quarter Emergency Window inspection overdue

8 FEDERAL	Primary: 396.17(a)	Discovered 1	Checked 13	Drivers/Vehicles In Violation 1	Checked 13
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Description

Using a commercial motor vehicle not periodically inspected.

Example

Unit #537
08-22-2012

9 FEDERAL	Primary: 396.21(b)	Discovered 1	Checked 13	Drivers/Vehicles In Violation 1	Checked 13
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Description

Failing to retain periodic inspection report for 14 months from date of inspection.

Example

Unit #525
08-23-2012

Safety Fitness Rating Information:		OOS Vehicle (CR): 0	
Total Miles Operated	4,649,176	Number of Vehicle Inspected (CR): 0	
Recordable Accidents	0	OOS Vehicle (MCMIS): 1	
Recordable Accidents/Million Miles	0.00	Number of Vehicles Inspected (MCMIS): 13	

Your proposed safety rating is : SATISFACTORY	Rating Factors	Acute	Critical
	Factor 1:	S	0
	Factor 2:	S	0
	Factor 3:	S	0
	Factor 4:	S	0
	Factor 5:	N	0
	Factor 6:	S	-

Corrective actions must be taken for any violations (deficiencies) identified on Part B of this report.

6





Part B Requirements and/or Recommendations

1. DRIVER FITNESS BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN;

stated that the violations discovered in 49 CFR Parts 391, 395, and 396 was the result of a breakdown of monitoring and tracking the records and documents of the driver fitness, fatigued driving and vehicle basics. stated that the major problem is because of the different terminals and records located in 3 different States (Arizona, New Mexico & Texas). will assign one person in each terminal to monitor each of these basics' documents and files then report to him at the end of each month on any discrepancies.

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Implement an effective process for monitoring and documenting all drivers' job functions, training, qualifications, renewal dates, disclosed medical conditions, and operational restrictions, including those of drivers on a waiver program or with impairments that may be satisfied by a Skill Performance Evaluation certificate, to ensure that assignments are covered by qualified drivers.
- Review and retain each driver's Motor Vehicle Record (MVR) at least annually to ensure compliance with company policies, federal regulations, and state and local laws and ordinances related to driver fitness. If a driver seems to have numerous violations, the MVR should be reviewed more often. Random MVR checks in addition to annual checks are also effective. File the MVR in each driver's driver qualification file after review.
- Maintain each driver's investigation history file in a secure location with limited and controlled access for as long as the driver is employed and for three years thereafter.
- Maintain roadside inspection reports, moving violation records, training records, the Commercial Driver's License (CDL), the dispatch schedule, bills of lading, and the medical report to help evaluate the performance of all staff involved in qualifying drivers (dispatchers and managers) and the effectiveness of the policies and procedures.
- Implement a system for keeping accurate records of employee driver-fitness training needs, such as entry-level and HAZMAT training, and completed training, via software, a checklist in the driver's file, and/or another appropriate method.
- Evaluate personnel who are monitoring driver-fitness performance by making sure they are reviewing driver-assignment and qualification files; applying the performance standards fairly, consistently, and equitably; and documenting the evaluations.
- Regularly evaluate the company's driver-fitness-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them. Use data to help implement an effective process beyond self-reporting to monitor, document, and evaluate compliance with driver-fitness regulations and company policies.
- When monitoring and tracking any driver-fitness-related issue, always assess whether it is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).
- Monitor all drivers who are used on an intermittent basis to ensure that they are medically qualified and have the proper license class and endorsement ("P" or "S").
- Monitor and track driver-fitness-related passenger complaints and assess safety implications.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

2. FATIGUE DRIVING (HOS) BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN;

stated that the violations discovered in 49 CFR Parts 391, 395, and 396 was the result of a breakdown of monitoring and tracking the records and documents of the driver fitness, fatigued driving and vehicle basics. stated that the major problem is because of the different terminals and records located in 3 different States (Arizona, New Mexico & Texas). will assign one person in each terminal to monitor each of these basics' documents and files then report to him at the end of each month on any discrepancies.



10



Part B Requirements and/or Recommendations

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Implement an effective process for monitoring, tracking, and evaluating all drivers' compliance with Hours-of-Service (HOS) regulations and company policies.
- Promptly review all Records of Duty Status (RODS) for Hours-of-Service (HOS) violations and falsification. Look for discrepancies by comparing driver logs with their "check-in" calls and other supporting documents.
- Document all findings of fatigue-related noncompliance with regulations and/or company policies.
- Systematically check to see if drivers and dispatchers are regularly communicating about Hours-of-Service (HOS) availability and driver-fatigue level.
- Maintain roadside inspection, Records of Duty Status (RODS), supporting documents, dispatch schedules, and communication records to help evaluate the performance of all staff (drivers, dispatchers, and managers) involved in Hours of Service (HOS) and the effectiveness of compliance with HOS policies, procedures, and regulations.
- Regularly evaluate the company's fatigue-related inspection results via the Federal Motor Carrier Safety Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them.
- Implement a system for keeping accurate records of employees' Hours-of-Service (HOS) training needs and completed training, via software, a checklist in the driver's file, and/or another appropriate method.
- Evaluate personnel (log clerks, payroll, dispatchers, and third-party safety consultants) who are monitoring drivers' Records of Duty Status (RODS) for accuracy; for whether they are applying performance standards fairly, consistently, and equitably; and for whether they are documenting evaluations.
- Consider using electronic on-board recorders (EOBRs) to monitor and track Hours-of-Service (HOS) violations.
- When monitoring and tracking any fatigue-related issues, always assess whether an issue is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

Passenger Carriers:

- Monitor and track driver-fatigue-related passenger complaints and assess safety implications.
- Ensure that management ascertains that available hours account for rest periods, separate operations within-company, intermittent and relief drivers, and changes to itinerary that require "extended day." Check in with drivers at predesignated intervals.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.

3. VEHICLE MAINTENANCE BASIC PROCESS BREAKDOWN: Monitoring and Tracking

DESCRIPTION OF PROCESS BREAKDOWN;

stated that the violations discovered in 49 CFR Parts 391, 395, and 396 was the result of a breakdown of monitoring and tracking the records and documents of the driver fitness, fatigued driving and vehicle basics. stated that the major problem is because of the different terminals and records located in 3 different States (Arizona, New Mexico & Texas). will assign one person in each terminal to monitor each of these basics' documents and files then report to him at the end of each month on any discrepancies.

Implement Safety Improvement Practices: The following are recommended practices related to Monitoring and Tracking Processes.

- Check all inspections and relevant records, such as Driver Vehicle Inspection Records (DVIRs), pre-trip and annual inspections, and maintenance and repair records, to ensure that company inspection, repairing, and maintenance policies and procedures are adhered to and properly documented.
- Ensure that Driver Vehicle Inspection Records (DVIRs) are effectively coordinated with maintenance and operations, result in timely corrective measures, and are verified during pre-trip inspections as applicable.
- Require mechanics to note whether parts came from inventory or were ordered, to ensure accuracy of maintenance records.





Part B Requirements and/or Recommendations

- Monitor and track roadside inspection results to ensure that vehicle defects are repaired and documented promptly and to prevent Out-of-Service (OOS) vehicles from operating prior to being repaired.
- Monitor manufacturer recalls through www.nhtsa.dot.gov and consult with manufacturer service representatives to keep current with service bulletins for proactive maintenance.
- Implement a system for keeping accurate records of employee inspection, repair, and maintenance training needs, including updates on a carrier's fleet or equipment and completed training, via software, a checklist in the driver's file, and/or another appropriate method.
- Regularly evaluate the company's vehicle-maintenance-related inspection results via the Federal Motor Carrier Administration's (FMCSA) website at <http://ai.fmcsa.dot.gov/SMS>. Assess violations for process breakdowns and how to remedy them.
- Maintain inspection, repair, maintenance, vehicle identification, and communication records to help evaluate the performance of all staff (drivers, dispatchers, mechanics, and managers) involved in fleet maintenance and the effectiveness of compliance with vehicle maintenance policies, procedures, and regulations.
- Evaluate personnel who are monitoring vehicle maintenance performance by making sure they are using Driver Vehicle Inspection Records (DVIRS), roadside inspections, and other data; applying performance standards fairly, consistently, and equitably; and documenting evaluations.
- When monitoring and tracking vehicle maintenance issues, always assess whether an issue is individual or represents a systemic breakdown in one of the Safety Management Processes (Policies and Procedures, Roles and Responsibilities, etc.).

Passenger Carriers:

- Monitor manufacturer recalls through www.nhtsa.dot.gov; consult with manufacturer service representatives to keep current with service bulletins for proactive maintenance, especially with regard to preowned buses.
- Monitor and track vehicle-maintenance-related passenger complaints and assess safety implications.

Seek Out Resources:

- You are encouraged to review your company's record at the following website: <http://ai.fmcsa.dot.gov/SMS>. You will need to use your PIN Number that has been provided by the FMCSA.
- Contact industry associations to get resources and ideas on safety improvement practices from other carriers in the industry.





ALL ABOARD AMERICA (INDUSTRIAL BUS LINES INC dba)
 U.S. DOT #: 27402

Review Date:
 08/23/2012

Part C

Reason for Review: Compliance Review
Planned Action: Compliance Monitoring

Parts Reviewed Certification:

325	382	383	387	390	391	392	393	395	396	397	398	399	171	172	173	177	178	180
	✓	✓	✓	✓	✓	✓	✓	✓	✓									

Prior Reviews

9/24/2008
 10/19/2006
 8/26/1999

Prior Prosecutions

Unsat/Unfit Information

Is the motor carrier of passengers subject to the safety fitness procedures contained in 49 CFR part 385 subpart A, AND does it transport passengers in a commercial motor vehicle?

Yes - Interstate

Does carrier transport placardable quantities of hazardous materials?

Unsat/Unfit rule:

45-Day - Interstate Passenger

Corporate Contact:

Corporate Contact Title: Safety Director

Special Study Information:

Remarks:

REASON FOR INVESTIGATION:

This compliance intervention was the result of All Aboard America appearing on the motor coach passenger list for Phoenix, Mesa, AZ and was selected to be seen during the FMCSA 2012 Passenger Carrier Task Force. All Aboard America did not have any SMS Score Alerts at the time of this compliance review.

SCOPE OF INVESTIGATION:

This compliance intervention on All Aboard America was a comprehensive compliance intervention due to no SMS score alerts and All Aboard America not having a compliance intervention in the past 3 Years.

CARRIER OPERATION DESCRIPTION:

All Aboard America has been in operation as a for hire passenger carrier for 76 years operating throughout the Western United States. All Aboard America has terminals located in the following States and locations;

- 1) PPOB & Phoenix Division/Terminal. 230 S Country Club DR, Mesa, AZ 85210, (480)
 (General Manager), (Sales Manager) and (Accounting Manager) one 16+ Mini Bus, 27 Motor Coaches, 2 School Buses and one 9 to 15 passenger van.
- 2) Midland, TX Division/Terminal; 10615 West County RD #127, Odessa, TX 79762, (432):
 (General Manager) and (Office Manager), Two 16+ Mini Buses, 11 Motor Coaches and One 9 to 15 passenger van.
- 3) Santa Fe, NM Division/Terminal 2520 Camino Entrada #C, Santa Fe, NM 87507, (505)
 (General Manager) and (Office Manager), Eight 16+ Mini Buses, 18 Motor Coaches and two 9 to 15 passenger vans.
- 4) El Paso, TX Division/Terminal, 4601 Titanic, El Paso, TX 79904, (915) (General Manager), 14 Motor Coaches and One 9 to 15 passenger van.

All Aboard America's four divisions/terminals operate throughout the Western United States. They conduct civilian tours to different resort locations and have several Federal, State and Local Government contracts.

(CEO) of Industrial Bus Lines Inc, DBA: All Aboard America, DOT #27402, MC #133171 received an eight page copy of this compliance intervention. direct phone number is





Part C

Additional corporate officials:

- 1) President
- 2) CFO, VP
- 3) Sec, VP
- 4) Safety Director
- 5) HR Director
- 6) Accounting Manager
- 7) Safety Manager

Gross Revenue - provided the gross revenue and all Part "A" information for this compliance intervention or All Aboard America.

PRE-INVESTIGATION:

The following document was sent to via e- mail by FMCSA Special Agent on 08/27/2012:
To: August 27, 2012 Industrial Bus Lines Inc dba All Aboard America (USDOT 27402)
This agency conducts on-site reviews of motor carrier's operations to determine their compliance with the Federal Motor Carrier Safety Regulations. Accordingly, we will visit your place of business located at 230 S Country Club Dr., Mesa, AZ 85210, Phoenix, AZ 85210 beginning on Monday, August 20th between 9:00 and 9:30 a.m. During this review we will need access to the following records or documents as applicable:
List of drivers used in the past 365 days. The list should include: full name, CDL state and license number, date of birth including, date of hire and date of termination.
q Driver qualification files for all drivers used within the past 12 months.
q Controlled substance testing records for the past 365 days, results and summaries
q Driver records of duty status (logs, time records, etc.) for past six months.
q All supporting documentation for driver's logs (i.e, trip reports, expense records, toll and scale receipts, fuel receipts (Comdata, TCH, EFS to include transaction times), dispatch logs, trip envelopes, bills of lading, for past six months
q Motor vehicle accident files; (for past 365 days);
q List of equipment (company equipment #, license #, registration, year, make and GVWR)
q Vehicle maintenance records (to include: evidence of annual inspections, repair receipts, maintenance schedules and qualifications of persons performing annual inspections
q Driver vehicle inspection reports for the last 90 days.
q Company gross revenue for the last full calendar or fiscal year
q Total fleet mileage for the past four complete quarters.
q A copy of your MCS-90, endorsement for motor carrier policies of insurance for the current policy.

A CDLIS (DRIVER LICENSE) CHECK was conducted on the sampling per EFOTM with no discrepancies discovered.

DRIVERS WITH RED FLAG VIOLATIONS:

All Aboard America did not have any Red Flag Drivers.

CONTROLLED SUBSTANCES AND ALCOHOL SUPPLEMENTAL REVIEW:

A complete drug and alcohol review was conducted as required by a comprehensive review. Tour West's current/active enrollment in the consortium managed by LexisNexis Screening Solutions drug consortium was confirmed (800-939-4782)

INVESTIGATION:

and provided all driver qualification and controlled substance files for the drivers requested for review in a timely manner. All driver and controlled substance files for each division/terminal is maintained at the All Aboard America PPOB located in Mesa, AZ. All logs and supporting documents ie; itineraries, dispatch records, motel receipts, fuel receipts and monthly fuel credit card monthly reports for all terminals are maintained at the PPOB located in Mesa, AZ. These documents were provided by upon request for the drivers selected for review. All Aboard America maintains all maintenance files both electronic and hard copies. The DVIRs are hard copies of the DOT Annual Inspections for all vehicles are maintained at each terminal the vehicles are housed. provided all files and documentation upon request for the vehicles selected for review. The critical violations discovered during this compliance intervention did not meet the 10% criteria for enforcement.

The sampling of all categories were met and did not require expanding beyond minimum amount in accordance with the FOTM





ALL ABOARD AMERICA (INDUSTRIAL BUS LINES INC dba)
 U.S. DOT #: 27402

Review Date:
 08/23/2012

Part C

No vehicles were inspected because All Aboard America had enough roadside and level 5 inspections to calculate the OOS rate.

All Aboard America's interstate operations is only approximately 45% of their operations while approximately 55% of their operations is interstate due to the Federal, State and Local government contracts.

FOLLOW-ON ACTION:

This compliance intervention did not have any Acute or Critical violations discovered. This compliance intervention resulted in a purposed Satisfactory Rating therefore no enforcement is necessary.

DOCUMENTS PROVIDED TO CARRIER:

FMCSA provided a copy of this compliance intervention and his business card with during closeout of this compliance intervention.

Upload Authorized:	Yes	No	
Authorized by:			Date:
Uploaded:	Yes	No	Failure Code:
Verified by:			Date:



ALL ABOARD AMERICA!



All Aboard America!

10615 W County Rd 127
Odessa, TX 79765

800 628-1335

432 561-8529

432 563-4287 fax
www.allaboardamerica.com

Confirmation

Charter # 13369

Date Printed: Friday, February 03, 2012

Show of Support*

P.O. Box 11225
Midland, TX 79702

PO #:

Group Name:

Phone: 432-557-7393 Fax:

Salesperson:

Email:

Cust Email:

		Spot Time	Depart Time	Date	# Vehicles	Description	Total Capacity
Pickup	Midland Local Midland, TX	10:00am	10:30am	11/15/12	1	55 Pax Coach	55
Dropoff	Midland Local Midland, TX			11/15/12			55
Pickup	Midland Local Midland, TX			11/15/12			55
Dropoff	Midland Local Midland, TX	10:00pm	10:00pm	11/15/12			55

Deposit of \$
Remainder of \$
Total Cost: \$

is due: Feb 17, 12
is due: Nov 1, 12

PLEASE SIGN THIS AGREEMENT, ENCLOSE PAYMENT AS NOTED ABOVE. IF PAYING BY CHECK PLEASE REFERENCE THE CHARTER NUMBER ON YOUR CHECK. CHARTER IS SUBJECT TO CANCELLATION IF PAYMENTS AND SIGNED CONTRACTS ARE NOT RECEIVED BY DUE DATES.

This contract is a projection of mileage and/or hours per your itinerary. Any changes that increase the mileage or hours will be charged to the chartering party. *Due to uncontrollable fuel increases, All Aboard America! reserves the right to adjust fuel costs on reserved charters at the time of service.

The chartering party is responsible for all tolls, parking, park entrance fees, driver lodging and/or attractions. Groups are to provide each driver with a single, non smoking room (when applicable). No Smoking or Glass containers permitted at any time on the motorcoach. All Aboard America! is not responsible for personal items left on the coach.

Cancellations: \$150 if charter is cancelled less than 72 hours prior to departure. A four (4) hour minimum will be charged if the service is cancelled on site for local service. All trips outside of the metro area or multi day trips will be subject to higher cancellation fees.

For a copy of the complete copy of our terms & conditions please ask your sales representative.

Signature _____

Date _____

16

Thursday 15, 2012

Pick up at Doubletree by Hilton, Midland head to Permian Basin Vietnam Memorial 10:00 AM
Leave Permian Basin Vietnam Memorial head to CAF Hanger (lunch) 11:30 AM
Leave CAF Hangar return to Hilton 1:00 PM
Pick up at Midland County Horseshoe Arena take to Hilton

opt 9:30 A

hopt 9:30p 10:00 PM -lead only

Doubletree by Hilton-Midland
117 West Wall Street
Midland, TX 79701