

UNITED STATES OF AMERICA
NATIONAL TRANSPORTATION SAFETY BOARD

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Investigation of: *
*
PACIFIC GAS & ELECTRIC COMPANY *
SEPTEMBER 9, 2010 ACCIDENT * Docket No. DCA-10-MP-008
SAN BRUNO, CALIFORNIA *
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Gas Control Operator Logs
September 9, 2010

1 RECORDING

2 (Start time: 2:05:43 p.m.)

3 GAS CONTROL OPERATOR: We're filling on your guys slow
4 line 167 here at Wild Goose. We filling slow again and that line
5 is several blocks and bled on our --

6 * * *

7 (Start time: 2:06:20 p.m.)

8 GAS CONTROL OPERATOR: -- line 167 and you're 606 pounds
9 and --

10 * * *

11 (Start time: 2:06:32 p.m.)

12 GAS CONTROL OPERATOR: I went out there and personally
13 double blocked and bled all the valves on that line. So there's
14 no possible way we can --

15 * * *

16 (Start time: 2:07:35 p.m.)

17 GAS CONTROL OPERATOR: And now it's up to 1.1. It
18 happened the other day, and I called over and I just, you know,
19 printed those sheets, but I went out there like I say and
20 personally made sure and, of course, your pressure's lower than
21 ours. So, yeah, it's not possible. Yeah, out of calibration or
22 something.

23 * * *

24 (Start time: 2:07:56 p.m.)

25 GAS CONTROL OPERATOR: *.

1 * * *

2 (Start time: 2:08:03 p.m.)

3 GAS CONTROL OPERATOR: They just zeroed it because you
4 guys, if you don't get up to a certain amount on that, say on that
5 energy rate --

6 * * *

7 (Start time: 2:08:12 p.m.)

8 GAS CONTROL OPERATOR: Like the other day, it was a .10.
9 So your guys' computer kicks it out.

10 * * *

11 (Start time: 2:08:20 p.m.)

12 GAS CONTROL OPERATOR: So that wasn't a problem for you
13 guys, you know, because zero * but I just wanted to get it right
14 because we never had this problem before.

15 * * *

16 (Start time: 2:08:40 p.m.)

17 GAS CONTROL OPERATOR: Control, Keith speaking.

18 JEFF: Yes, this is Jeff from * Center. I wanted to let
19 you know we're going to be starting up in a minute to do some
20 testing and we should be online for no more than an hour.

21 GAS CONTROL OPERATOR: Okay. Super. Thank you.

22 JEFF: Thank you.

23 GAS CONTROL OPERATOR: Okay. Bye.

24 * * *

25 (Start time: 2:15:06 p.m.)

1 MR. JANARA: Mr. Genera. Good afternoon.

2 UNIDENTIFIED SPEAKER: *.

3 MR. JANARA: Good. I was wondering, are we still going
4 out to Brentwood?

5 * * *

6 (Start time: 2:15:22 p.m.)

7 MR. JANARA: Is the nightshift going out there tonight?

8 * * *

9 (Start time: 2:15:31 p.m.)

10 MR. JANARA: -- with that. I'll be there tomorrow
11 morning.

12 UNIDENTIFIED SPEAKER: *.

13 MR. JANARA: Yeah, I'm switching with Mark. I was just
14 checking to see if it was still on.

15 UNIDENTIFIED SPEAKER: *.

16 MR. JANARA: Okay.

17 * * *

18 (Start time: 2:15:47 p.m.)

19 MR. JANARA: Thanks.

20 UNIDENTIFIED SPEAKER: *.

21 MR. JANARA: Okay. Bye-bye.

22 * * *

23 (Start time: 2:23:25 p.m.)

24 GAS CONTROL OPERATOR: Gas Control, Barry speaking.

25 CURT: Hey, Barry. This is Curt Klippenstein.

1 GAS CONTROL OPERATOR: Yeah.

2 CURT: Hey, my men need to do the fire alarm.

3 GAS CONTROL OPERATOR: Okay.

4 CURT: In the operations building and the control
5 building. So you're going to see an alarm * * and then it will
6 clear.

7 GAS CONTROL OPERATOR: Okay. Cool.

8 CURT: Okay.

9 GAS CONTROL OPERATOR: Thanks, Curt.

10 CURT: Bye.

11 GAS CONTROL OPERATOR: Bye.

12 (Busy signal.)

13 GAS CONTROL OPERATOR: Gas control, Barry speaking.

14 CLAY: Hey, Barry, this is Clay.

15 GAS CONTROL OPERATOR: Hey, Clay.

16 CLAY: *.

17 GAS CONTROL OPERATOR: Boy, Clay, I'm having a hard time
18 hearing you. You're going to do the weekly routines where?

19 CLAY: *.

20 GAS CONTROL OPERATOR: One more time.

21 CLAY: * Sherman Island.

22 GAS CONTROL OPERATOR: Okay. Okay. Lodi Sherman
23 Island. Gotcha. Is there clearance, is there clearance with it?

24 CLAY: *.

25 GAS CONTROL OPERATOR: Okay. Thanks, Clay. Appreciate

1 it, man.

2 CLAY: I'll give you a call when I'm all done.

3 GAS CONTROL OPERATOR: Excellent. Thanks. Bye.

4 * * *

5 (Start time: 2:36:58 p.m.)

6 GAS CONTROL OPERATOR: Gas control, Cinaceris (ph.).

7 MR. BELL: Hey, this is Mike Bell, Los Medanos.

8 GAS CONTROL OPERATOR: Mike Bell, hi.

9 MR. BELL: Is it okay if I start K1.

10 GAS CONTROL OPERATOR: Yes, please.

11 MR. BELL: Okay. Will do.

12 GAS CONTROL OPERATOR: Thank you, sir.

13 MR. BELL: Thank you.

14 GAS CONTROL OPERATOR: Bye.

15 (Busy signal.)

16 * * *

17 (Start time: 2:44:47 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Keith speaking.

19 MIKE: Yes, this is Mike, the telecom tech that called
20 you about a half an hour ago.

21 GAS CONTROL OPERATOR: Uh-huh.

22 MIKE: That you would probably get some alarms because I
23 was working on the AvTech (ph.). Nothing related to them. It was
24 just consoles --

25 GAS CONTROL OPERATOR: Uh-huh.

1 MIKE: -- their consoles.

2 GAS CONTROL OPERATOR: Uh-huh.

3 MIKE: I'm done. So all alarms should be done.

4 GAS CONTROL OPERATOR: Okay. And they are.

5 MIKE: Yep, I thought so.

6 GAS CONTROL OPERATOR: All right.

7 MIKE: All right.

8 GAS CONTROL OPERATOR: Thanks.

9 * * *

10 (Start time: 2:46:17 p.m.)

11 GAS CONTROL OPERATOR: Gas control, Keith speaking.

12 UNIDENTIFIED SPEAKER: Keith, Oscar, Milpitas Terminal.

13 GAS CONTROL OPERATOR: Hey.

14 UNIDENTIFIED SPEAKER: Hey, I'm working on the * * UPS
15 change out here at the terminal.

16 GAS CONTROL OPERATOR: Yeah.

17 UNIDENTIFIED SPEAKER: M & C and John Gropetti. Anyway,
18 we're ready to terminate this terminal panel here --

19 GAS CONTROL OPERATOR: Uh-huh.

20 UNIDENTIFIED SPEAKER: -- we're going to have to
21 transfer power Daniels chromatograph.

22 GAS CONTROL OPERATOR: Uh-huh.

23 UNIDENTIFIED SPEAKER: and genius block.

24 GAS CONTROL OPERATOR: All right.

25 UNIDENTIFIED SPEAKER: And you're going to lose power on

1 those. The 353 controllers are all already on different power
2 supplies.

3 GAS CONTROL OPERATOR: Okay.

4 UNIDENTIFIED SPEAKER: So basically we're going to * try
5 to pick up the chromatograph first.

6 GAS CONTROL OPERATOR: Okay.

7 UNIDENTIFIED SPEAKER: And then we're going to do the
8 PLC.

9 GAS CONTROL OPERATOR: Okay.

10 UNIDENTIFIED SPEAKER: Probably each one will be out
11 (there's) three (of them) and that we're going to be terminating
12 and transferring over --

13 GAS CONTROL OPERATOR: Uh-huh.

14 UNIDENTIFIED SPEAKER: -- probably at the most 10
15 minutes on each one, if that.

16 GAS CONTROL OPERATOR: Okay.

17 UNIDENTIFIED SPEAKER: Do you need a clearance number?

18 GAS CONTROL OPERATOR: Yeah.

19 UNIDENTIFIED SPEAKER: MIL-10-09.

20 GAS CONTROL OPERATOR: I'm sorry. MIL-

21 UNIDENTIFIED SPEAKER: 10.

22 GAS CONTROL OPERATOR: 10.

23 UNIDENTIFIED SPEAKER: 09.

24 GAS CONTROL OPERATOR: Okay.

25 UNIDENTIFIED SPEAKER: Okay.

1 GAS CONTROL OPERATOR: All righty.

2 UNIDENTIFIED SPEAKER: And I also have a clearance for
3 tube 11 today that I never got to because I'm stuck on this.

4 GAS CONTROL OPERATOR: Okay.

5 UNIDENTIFIED SPEAKER: So pull me off of that. Sorry
6 about that.

7 GAS CONTROL OPERATOR: I'll do that.

8 UNIDENTIFIED SPEAKER: Thank you.

9 GAS CONTROL OPERATOR: All right. Bye.

10 * * *

11 (Start time: 2:51:09 p.m.)

12 GAS CONTROL OPERATOR: Gas control, Keith speaking.

13 MR. ESCOBAR: Hi, this is Dave Escobar out of Modesto.

14 I just want to let you know that we're all done in Escalon (ph.).

15 GAS CONTROL OPERATOR: Okay.

16 MR. ESCOBAR: We were doing maintenance there.

17 GAS CONTROL OPERATOR: Okay. Thank you. I'll sign you
18 off.

19 MR. ESCOBAR: Thank you. Bye.

20 GAS CONTROL OPERATOR: All right. Bye.

21 * * *

22 (Start time: 2:51:28 p.m.)

23 (Busy signal.)

24 GAS CONTROL OPERATOR: Gas control, Keith speaking.

25 UNIDENTIFIED SPEAKER: Hey Keith this is * checking the

1 alarm.

2 GAS CONTROL OPERATOR: Clear.

3 UNIDENTIFIED SPEAKER: All right. Thank you.

4 GAS CONTROL OPERATOR: Uh-huh. Bye.

5 * * *

6 (Start time: 2:55:24 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti (ph.).

8 JOHNNNA: Hi, this is Johnna down in Santa Cruz.

9 GAS CONTROL OPERATOR: Hey, how's it going down there?

10 JOHNNNA: I was wondering if you could force a pole on
11 that gas folder RCU?

12 GAS CONTROL OPERATOR: I sure can. Let's see. Let me
13 get over there quick. Santa Cruz.

14 * * *

15 (Start time: 2:56:01 p.m.)

16 (No recorded audio.)

17 * * *

18 (Start time: 2:56:17 p.m.)

19 GAS CONTROL OPERATOR: -- a couple of times. Let's see
20 here. Yeah, it's still in a fate -- failed state. I can keep
21 trying. Let's see here. I've cleared all the errors, reset to 6
22 and did a demand scan three times.

23 UNIDENTIFIED SPEAKER: *.

24 GAS CONTROL OPERATOR: Yeah, it's still in a failed
25 state. It's showing the success and comm. rate both at 0.

1 UNIDENTIFIED SPEAKER: *.

2 * * *

3 (Start time: 2:56:54 p.m.)

4 GAS CONTROL OPERATOR: Do you want to try something else
5 and call me back or -- hello. Are you there? I think I lost you.
6 Please call me back.

7 * * *

8 (Start time: 3:00:16 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 CURT: This is Curt.

11 GAS CONTROL OPERATOR: Yeah, Curt.

12 CURT: *.

13 GAS CONTROL OPERATOR: I didn't. They're not in right
14 now.

15 CURT: You don't know if they came in.

16 GAS CONTROL OPERATOR: Hold on. Let me recheck the
17 summary. Hang on a sec.

18 * * *

19 (Start time: 3:00:27 p.m.)

20 GAS CONTROL OPERATOR: Gas control, Valenti.

21 MR. TURNER: Hey, Valenti, this is Joel Turner.

22 GAS CONTROL OPERATOR: Hey, Joel. How's it going?

23 MR. TURNER: I've got a -- I'm trying to find a
24 clearance that was disapproved.

25 GAS CONTROL OPERATOR: Is it's a system standard or a

1 new one?

2 MR. TURNER: It should be a system standard and it's for
3 valve -- our gas and valve 0115.28 in Shingletown.

4 GAS CONTROL OPERATOR: So is that going to be under I
5 guess BUR maybe. Let's see here.

6 MR. TURNER: How are you guys finding them? I mean is
7 there a page that you're looking at.

8 GAS CONTROL OPERATOR: Yeah, I mean there's the master
9 clearance board and there's approved clearances and you can go to
10 standards and then click on Burney and --

11 MR. TURNER: All right. I guess -- I've got a headache.

12 GAS CONTROL OPERATOR: Let me check our master clearance
13 board here. Let's see here. It's going to be for Shingletown you
14 said.

15 MR. TURNER: Yeah.

16 GAS CONTROL OPERATOR: Okay. I've got a line 400, valve
17 3 maintenance, line 400, valve 115.26 maintenance, valve 10
18 maintenance, valve 115.28 maintenance on 401.

19 MR. TURNER: Right there. Yeah, that's it.

20 GAS CONTROL OPERATOR: Okay. Then I have monitor --
21 then I have line 41 monitor valve, 115.27.

22 MR. TURNER: It was the other one.

23 GAS CONTROL OPERATOR: Okay. So it's Shingletown, okay.
24 So let me open this one up here and see. Okay. The description
25 on this one is maintenance to line 41, mainline valve 115.28.

1 MR. TURNER: Yeah.

2 GAS CONTROL OPERATOR: That's the one, okay. The number
3 for this one, the clearance number is BUR-STD-SHI64.

4 MR. TURNER: Okay. Now the question is, is how can I
5 get that? I'm sitting here at Nolla (ph.) page. How do I get to
6 your master clearance board? Is there a website I got to?

7 GAS CONTROL OPERATOR: Yeah, I think there's a website.
8 Let's see. I think you can go to the --

9 MR. TURNER: I appreciate this. I'm sorry.

10 GAS CONTROL OPERATOR: Oh, yeah, no problem. I think
11 you can go to the S drive. Let me try to find it myself. I have
12 icons already set up on the desktop.

13 MR. TURNER: Yeah, that's -- I'm going to do that.

14 GAS CONTROL OPERATOR: Let's see here. I wonder if
15 maybe it's easier if I could send you the master clearance board.
16 Let's see.

17 MR. TURNER: Yeah, if you could send it to me e-mail it
18 to me. Then I'll have it.

19 * * *

20 (Start time: 3:00:45 p.m.)

21 (No recorded audio.)

22 * * *

23 (Start time: 3:00:51 p.m.)

24 GAS CONTROL OPERATOR: Yeah, they're in there.

25 UNIDENTIFIED SPEAKER: all right. * * * Brentwood * *.

1 GAS CONTROL OPERATOR: Okay.

2 UNIDENTIFIED SPEAKER: And then I'll call **.

3 GAS CONTROL OPERATOR: Okay. Sounds good. You know,
4 someone is going to be there in about an hour or two.

5 UNIDENTIFIED SPEAKER: Who is?

6 GAS CONTROL OPERATOR: We're starting operations there
7 tonight.

8 UNIDENTIFIED SPEAKER: Oh, okay.

9 GAS CONTROL OPERATOR: Yeah. Are you guys going to be
10 out there tomorrow?

11 UNIDENTIFIED SPEAKER: Possibly, yes I think so **.

12 GAS CONTROL OPERATOR: Bring some steaks. Are the
13 barbecues still there?

14 UNIDENTIFIED SPEAKER: Yeah, they're still there.

15 GAS CONTROL OPERATOR: All right. Just checking. Okay.
16 All right. I'll see you later.

17 UNIDENTIFIED SPEAKER: Okay. Bye.

18 GAS CONTROL OPERATOR: All right. Bye.

19 (PHONE RINGS.)

20 GAS CONTROL OPERATOR: Gas control, Barry speaking.

21 MR. DAVENPORT: Barry, Jim Davenport here at
22 Shingletown.

23 GAS CONTROL OPERATOR: Yeah, Jim.

24 MR. DAVENPORT: I'm done with all of those clearances.

25 GAS CONTROL OPERATOR: Awesome.

1 MR. DAVENPORT: Do you want me to repeat them off to
2 you?

3 GAS CONTROL OPERATOR: No, I pulled them all. I've got
4 them all on here.

5 MR. DAVENPORT: I did notice an operational problem with
6 valve 115.28.

7 GAS CONTROL OPERATOR: Yeah.

8 MR. DAVENPORT: I've got Joel Turner coming down here to
9 help me with that. I want to go ahead and when he gets here work
10 pull the clearance on that, and repair that solenoid valve.

11 GAS CONTROL OPERATOR: Okay.

12 MR. DAVENPORT: And when he gets here, I'll go ahead and
13 call those clearances in.

14 GAS CONTROL OPERATOR: Can't you use the same one.

15 MR. DAVENPORT: Well --

16 GAS CONTROL OPERATOR: Well, actually it's written up as
17 something more specific. It looks like a routine valve operation,
18 huh?

19 MR. DAVENPORT: The other one we wrote up for valve
20 maintenance which actually disables the valve operation.

21 GAS CONTROL OPERATOR: Okay. Okay. Well, there's no
22 problem. So it's going to be a new clearance then.

23 MR. DAVENPORT: No, it's --

24 GAS CONTROL OPERATOR: Okay. You do have one.

25 MR. DAVENPORT: It's one that's already been approved.

1 GAS CONTROL OPERATOR: Okay. Okay. Good. That makes
2 things way easier.

3 MR. DAVENPORT: Yeah, I just don't happen to have a copy
4 of it here on file.

5 GAS CONTROL OPERATOR: Well, can I send it to you?

6 MR. DAVENPORT: I don't have access to any electronic
7 things down here at Shingletown.

8 GAS CONTROL OPERATOR: Yeah. Yeah. You don't have a
9 full control room with computers and everything there? You can
10 just pull out your laptop.

11 MR. DAVENPORT: You know, even cell phones don't down
12 here.

13 GAS CONTROL OPERATOR: Yeah, yeah. What do you want to
14 do?

15 MR. DAVENPORT: Okay. So there is a clearance that has
16 been approved by Robert --

17 GAS CONTROL OPERATOR: Uh-huh.

18 MR. DAVENPORT: -- for the isolation of the valve, and
19 then the other one that you want to pull it out, this will let me
20 disable the * and basically put the control in manual.

21 GAS CONTROL OPERATOR: Okay.

22 MR. DAVENPORT: It's BUR-NB-SH541.

23 GAS CONTROL OPERATOR: Okay.

24 MR. DAVENPORT: And then I can put the control on manual
25 operation.

1 GAS CONTROL OPERATOR: Okay.

2 MR. DAVENPORT: When we get that other clearance, put
3 that in place with the valve, and I'll give you a call when we get
4 ready to do all that.

5 GAS CONTROL OPERATOR: Okay. Sounds good. No problem,
6 Jim.

7 MR. DAVENPORT: Okay. Thank you.

8 GAS CONTROL OPERATOR: All right. Talk to you later.

9 MR. DAVENPORT: Okay.

10 GAS CONTROL OPERATOR: Bye.

11 * * *

12 (Start time: 3:03:29 p.m.)

13 (No recorded audio.)

14 * * *

15 (Start time: 3:03:38 p.m.)

16 GAS CONTROL OPERATOR: Okay. Yeah, let's try this.
17 Let's see.

18 MR. TURNER: * * open.

19 GAS CONTROL OPERATOR: Yeah, but I'm -- do you have your
20 e-mail up?

21 MR. TURNER: Yeah, you want to e-mail it to me. That
22 way I can have it.

23 GAS CONTROL OPERATOR: I'm going to try to e-mail it to
24 you right now. Let's see if this works.

25 * * *

1 (Start time: 3:03:50 p.m.)

2 (Phone rings.)

3 UNIDENTIFIED SPEAKER: Hello.

4 * * *

5 (Start time: 3:04:04 p.m.)

6 GAS CONTROL OPERATOR: Let me know when you get it.

7 MR. TURNER: Hey. There. * attachment.

8 GAS CONTROL OPERATOR: Yes. Just hit yes on that.

9 MR. TURNER: *.

10 GAS CONTROL OPERATOR: It went --

11 MR. TURNER: Here's one.

12 GAS CONTROL OPERATOR: Okay.

13 MR. TURNER: *.

14 GAS CONTROL OPERATOR: Oh, it's thinking. It should
15 work.

16 * * *

17 (Start time: 3:04:39 p.m.)

18 MR. TURNER: Okay. It looks right here. I want to save
19 it.

20 GAS CONTROL OPERATOR: You can right click and go create
21 a desktop or something.

22 MR. TURNER: In the middle of it.

23 GAS CONTROL OPERATOR: Did it open up?

24 MR. TURNER: It opened up. This is your master
25 clearance board. This is some pretty tricky [REDACTED] right here. I'm

1 going to create a shortcut. Create shortcut.

2 GAS CONTROL OPERATOR: And this should give you an icon
3 and then you can --

4 MR. TURNER: Okay.

5 GAS CONTROL OPERATOR: Now when you go to --

6 MR. TURNER: Clearances, yeah.

7 GAS CONTROL OPERATOR: Okay. And then click on approved
8 clearances. See the top middle one.

9 MR. TURNER: Yep.

10 GAS CONTROL OPERATOR: Top center one, and then click on
11 standards and then click on Burney and then if you scroll down
12 about three-quarters of the way, you'll see about five Shingletown
13 clearances, and it's the fourth one. And then if you -- over on
14 the Word document, on the far left, that little Word icon, if you
15 double click on that, it'll open it up.

16 * * *

17 (Start time: 3:04:47 p.m.)

18 UNIDENTIFIED SPEAKER: Right. So --

19 * * *

20 (Start time: 3:04:56 p.m.)

21 UNIDENTIFIED SPEAKER: I'll head to Brentwood. All
22 right.

23 * * *

24 (Start time: 3:06:05 p.m.)

25 GAS CONTROL OPERATOR: -- bottom of the screen, the tab

1 on the bottom of the screen.

2 MR. TURNER: Yeah.

3 GAS CONTROL OPERATOR: Go ahead and click on that.

4 Sometimes --

5 MR. TURNER: I've got her.

6 GAS CONTROL OPERATOR: Okay.

7 MR. TURNER: That thing's 12 pages long.

8 GAS CONTROL OPERATOR: Wow.

9 MR. TURNER: Cool. That's what I need.

10 GAS CONTROL OPERATOR: Now did you end up like is it a
11 small screen with a sidebar?

12 MR. TURNER: Yeah.

13 GAS CONTROL OPERATOR: Okay. Go ahead and click on that
14 X on the far right, the bottom X.

15 MR. TURNER: That helps.

16 GAS CONTROL OPERATOR: That gets rid of that and then if
17 you go up to the top, where it says view, if you click on that,
18 you'll get a little dropdown box, hit normal, and then that way
19 you can look at it page by page and it's a little bit bigger so
20 you can actually read it.

21 MR. TURNER: Cool. That's a lot better.

22 GAS CONTROL OPERATOR: Yeah, that's the way I always
23 look at it. I can't read it when it's too small. So we should
24 have one printed up here already, and you're going to start on
25 this one right now?

1 MR. TURNER: What's going on is Jim went down there to
2 do service on them, and he's got a problem with the valve down
3 there.

4 GAS CONTROL OPERATOR: Okay.

5 MR. TURNER: And we don't have a clearance down there
6 and so I've got to get the clearance printed up and get one down
7 there to him.

8 GAS CONTROL OPERATOR: Okay. Okay.

9 MR. TURNER: That's why I'm kind of in a hurry to get
10 down there.

11 GAS CONTROL OPERATOR: Do you want me to go ahead then
12 and request this clearance at this time and let them know you guys
13 are going to be working on this one?

14 MR. TURNER: Yes.

15 GAS CONTROL OPERATOR: Okay. I'll go ahead and do that,
16 and I'll just sign it out to you.

17 MR. TURNER: And we'll call you back before we get to
18 this. Well, let me take that -- yeah, yeah, put a request in for
19 it but we're not logged onto it yet.

20 GAS CONTROL OPERATOR: Okay. All right. Sounds good.
21 I'll go ahead and get it ready.

22 MR. TURNER: Okay. Thank you.

23 GAS CONTROL OPERATOR: Thanks, Joe.

24 MR. TURNER: Bye.

25 GAS CONTROL OPERATOR: Bye-bye.

1 * * *

2 (Start time: 3:07:55 p.m.)

3 GAS CONTROL OPERATOR: Gas control, Valenti.

4 MATT: Hey, Mike. Matt.

5 GAS CONTROL OPERATOR: Hey, Matt. We're just looking
6 at, remember that photo --

7 MATT: What's that?

8 GAS CONTROL OPERATOR: The photo that was taken of
9 everyone back in 1990, all the people in the gas department.

10 MATT: Oh, [REDACTED].

11 GAS CONTROL OPERATOR: Twenty years ago. We just came
12 across you just a minute ago. Yeah, what a baby. Good looking
13 baby, yeah. Puppy.

14 MATT: Puppy --

15 GAS CONTROL OPERATOR: Good looking puppy.

16 MATT: Did I have my glasses on?

17 GAS CONTROL OPERATOR: Do you guys remember if Matt had
18 his glasses on? I think you just had a hat.

19 MATT: Just a hat.

20 GAS CONTROL OPERATOR: I think you had a hat on. Yeah,
21 you had the same hat and you've got your glasses on.

22 MATT: Same hat, huh?

23 GAS CONTROL OPERATOR: Yeah. You've got your glasses
24 on. Yeah. Wow. You look like you're about what? Fifteen.

25 MATT: I've got gray hair now.

1 GAS CONTROL OPERATOR: You've got gray hair now.

2 MATT: Hey, listen. I have a generator load test and
3 I'm done.

4 GAS CONTROL OPERATOR: Okay. Let me take a look at the
5 alarms to make sure.

6 MATT: I seen Pat and Steve over here a while ago.

7 GAS CONTROL OPERATOR: What were they doing?

8 MATT: I don't know.

9 GAS CONTROL OPERATOR: Are they gone now?

10 MATT: Yeah.

11 GAS CONTROL OPERATOR: Okay. Yeah, everything's clear.

12 MATT: Okay. Cool.

13 GAS CONTROL OPERATOR: All right. Thanks, Matt.

14 MATT: Bye.

15 GAS CONTROL OPERATOR: Bye-bye.

16 * * *

17 (Start time: 3:13:35 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Keith speaking.

19 JEFF: Hey, this is Jeff at Wolfskill. I want to let
20 you know that we are done testing at Wolfskill.

21 GAS CONTROL OPERATOR: Okay. Thank you very much for
22 calling.

23 JEFF: All right.

24 GAS CONTROL OPERATOR: Bye-bye.

25 JEFF: Bye.

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* * *

(Start time: 3:16:59 p.m.)

GAS CONTROL OPERATOR: Gas control, Barry speaking.

ELOY: Barry, this is Eloy (ph.). How are you doing?

GAS CONTROL OPERATOR: Good. All right.

ELOY: Hey, I (in Burney) right now. I've got a question. I've got a work request * --

GAS CONTROL OPERATOR: Yeah.

ELOY: -- and they're showing flow in section 1.

GAS CONTROL OPERATOR: So they're showing flow and they shouldn't be.

ELOY: Yeah. I've got work request * Wild Goose showing small amount of flow * * injection meter that's showing *** more than the line pressure.

GAS CONTROL OPERATOR: Yeah. Gees.

ELOY: There's * showing if you could check.

GAS CONTROL OPERATOR: I would say it's probably our M1, right?

ELOY: Yeah.

GAS CONTROL OPERATOR: What date do you have on that?

ELOY: The 9th, today. They just reported it.

GAS CONTROL OPERATOR: Oh, okay.

ELOY: And I'm just thinking, I'm wondering if it's their equipment issue on their end - in SCADA are you showing injection or?

1 GAS CONTROL OPERATOR: No, I'm showing injection. 1.54
2 and that's on 2.
3 ELOY: No, no, 1.
4 GAS CONTROL OPERATOR: Oh, I'm sorry. None.
5 ELOY: no.
6 GAS CONTROL OPERATOR: Yeah.
7 ELOY: Yeah, * go out there do nothing. Small error on
8 their part.
9 GAS CONTROL OPERATOR: I guess so. This is the first
10 I've heard about it.
11 ELOY: All right. Nothing big as long as that's what
12 you're showing *.
13 GAS CONTROL OPERATOR: Who submitted the work request?
14 ELOY: George Ringsetter (ph.).
15 GAS CONTROL OPERATOR: Ringsetter, yeah.
16 ELOY: *.
17 GAS CONTROL OPERATOR: Yeah, I mean I'm not sure. I
18 just don't know anything about it. I can't really help you.
19 ELOY: You just did if you're telling me what's
20 happening on 1.
21 GAS CONTROL OPERATOR: Yeah, M1 is just showing 0 either
22 direction.
23 ELOY: Okay. Thank you very much.
24 GAS CONTROL OPERATOR: Yeah, hang on a sec. Oh, that's
25 PPM. Never mind. Okay, yeah. That's good. Okay. Bye.

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* * *

(Start time: 3:22:43 p.m.)

GAS CONTROL OPERATOR: Gas control, Keith speaking.

MARK: Hey, Keith. This is Mark in Meridian .

GAS CONTROL OPERATOR: Yes.

MARK: We've got a -- George Ringsetter sent me a
priority 1 work request for Wild Goose Gridley and he said it was
sent by --

GAS CONTROL OPERATOR: It was.

MARK: -- Hoystown (ph.) or something like that.

GAS CONTROL OPERATOR: That's me.

MARK: Oh, that was you. Okay. Who called that in?

GAS CONTROL OPERATOR: One of the people at Wild Goose
called the senior here.

MARK: Wild Goose called you guys.

GAS CONTROL OPERATOR: Yeah, but over on the other side,
and then he told me to make out a work request.

MARK: Do you know how long ago?

GAS CONTROL OPERATOR: Let me ask him. Hang on. About
2:00.

MARK: 2:00. Okay. Because I talked to the tech in the
field and he was saying that he talked to, I don't know, I think
it was Barry he just got done talking to, and that you guys
weren't showing any * at the station. Here, I'll let him talk to
you and explain what Barry told him.

1 GAS CONTROL OPERATOR: He called. He talked to Barry.

2 MARK: Yeah.

3 GAS CONTROL OPERATOR: Oh, okay. Hang on.

4 * * *

5 (Start time: 3:24:16 p.m.)

6 (Busy signal.)

7 * * *

8 (Start time: 3:24:25 p.m.)

9 (Busy signal.)

10 * * *

11 (Start time: 3:24:28 p.m.)

12 GAS CONTROL OPERATOR: Hello.

13 MARK: Hello.

14 GAS CONTROL OPERATOR: Sorry. Okay. Now what are we
15 doing?

16 MARK: The tech in the field talked to me and he says
17 that when he called Barry, and you guys just check, there actually
18 is no flow going through the pipes. I believe that was just a few
19 minutes ago.

20 GAS CONTROL OPERATOR: Oh.

21 MARK: So if you want to look, you can, if you need to
22 verify that, but it sounds like it's just probably like an
23 exception or something that came up.

24 * * *

25 (Start time: 3:24:44 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Valenti.

2 PHIL: Michael.

3 GAS CONTROL OPERATOR: Hey. Are we going with day 2?

4 PHIL: Yeah, well, it's getting close. It's getting
5 close. Day 2, and then tomorrow we'll finish it up.

6 GAS CONTROL OPERATOR: Okay.

7 PHIL: I just reported in. I report back on in the
8 morning.

9 GAS CONTROL OPERATOR: Okay.

10 PHIL: We're probably half an hour from being finished
11 today and we'll be out at the station.

12 GAS CONTROL OPERATOR: Okay.

13 PHIL: Tomorrow, we'll repressurize.

14 GAS CONTROL OPERATOR: Okay. Sounds good. Sounds good.
15 I'll --

16 PHIL: I just wanted to keep you guys up to date as far
17 as to check in all's going well.

18 * * *

19 (Start time: 3:25:01 p.m.)

20 GAS CONTROL OPERATOR: You mean if there's -- I can't
21 even get Wild Goose Gridley. This is ridiculous. Come on, you
22 silly machine.

23 * * *

24 (Start time: 3:25:22 p.m.)

25 GAS CONTROL OPERATOR: Very good, and I appreciate that.

1 All right. Thanks, Phil.

2 PHIL: Are you going to be on tomorrow?

3 GAS CONTROL OPERATOR: Yeah, yeah, I'll be back
4 tomorrow.

5 PHIL: Talk to you tomorrow.

6 GAS CONTROL OPERATOR: Okay. Bye.

7 * * *

8 (Start time: 3:25:24 p.m.)

9 GAS CONTROL OPERATOR: We aren't showing any flow now
10 you mean?

11 MARK: Right. You're not showing any flow, right.

12 GAS CONTROL OPERATOR: Uh-uh.

13 MARK: It's showing 0 flow. So whatever it was, it was
14 an anomaly, an exception, and so we get these things. Usually
15 every Monday there's a list of exceptions that the tech reviews to
16 see if there's outage or norm. So I think that's probably what
17 that was.

18 GAS CONTROL OPERATOR: Whoa, whoa, whoa, wait a minute.
19 I've got a 1.54 flow on meter 2 right now.

20 MARK: Hang on a second. I'm going to let you talk to
21 Eloy.

22 GAS CONTROL OPERATOR: Okay.

23 ELOY: Hi, this is Eloy.

24 GAS CONTROL OPERATOR: Hi, Eloy.

25 ELOY: Yeah, if there's no flow, don't worry about it.

1 I'll get --

2 GAS CONTROL OPERATOR: But I'm showing a flow.

3 ELOY: You're showing flow right now.

4 GAS CONTROL OPERATOR: On meter 2.

5 ELOY: Oh, yeah, meter 2, there's --

6 GAS CONTROL OPERATOR: Oh, okay. Just meter 1.

7 ELOY: Meter 1 is where it goes into the field or *.

8 GAS CONTROL OPERATOR: Okay.

9 ELOY: I'll just go ahead and get *.

10 GAS CONTROL OPERATOR: Okay.

11 ELOY: Meter 1 is not showing anything right now.

12 GAS CONTROL OPERATOR: Okay.

13 ELOY: We're good.

14 GAS CONTROL OPERATOR: I'm, I'm not familiar enough with

15 that particular station to tell you that it's fine, but --

16 ELOY: No, no, what I'm saying. Meter 2 is the line,

17 167 going to Yuba City (ph.).

18 GAS CONTROL OPERATOR: Right, and that's good.

19 ELOY: Okay. And meter 1 is the parallel of that line,

20 and it gets injected into their field or withdrawn * *.

21 GAS CONTROL OPERATOR: Uh-huh.

22 ELOY: As long as that is showing 0, we're okay.

23 GAS CONTROL OPERATOR: Oh, okay.

24 ELOY: So if M1 is showing 0, that's all they can see.

25 They can't see M2.

1 GAS CONTROL OPERATOR: I see. Okay.

2 ELOY: Okay.

3 GAS CONTROL OPERATOR: I think so.

4 ELOY: Okay. Thank you very much.

5 GAS CONTROL OPERATOR: If I have any more questions,
6 I'll call you back.

7 ELOY: You do that.

8 GAS CONTROL OPERATOR: Okay.

9 ELOY: Bye.

10 GAS CONTROL OPERATOR: Thanks. Bye.

11 * * *

12 (Start time: 3:26:31 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Valenti.

14 PAUL: This is Paul *.

15 GAS CONTROL OPERATOR: Yeah, hi, Paul. How you doing?

16 PAUL: I'm doing all right. Hey, I'm filing for a
17 prelim.

18 GAS CONTROL OPERATOR: Okay.

19 PAUL: KE10-14.

20 GAS CONTROL OPERATOR: Is this -- this is a new system
21 clearance?

22 PAUL: Yes.

23 GAS CONTROL OPERATOR: Okay. You said the first letters
24 were A like apple, E like egg?

25 PAUL: Right. K like Kelly, E as in Edward.

1 GAS CONTROL OPERATOR: Oh, KE, I'm sorry. Okay. That
2 makes more sense. KEN 14.

3 PAUL: Yes.

4 GAS CONTROL OPERATOR: Okay. Let me, let me find it,
5 Paul, and let me go ahead and print it up if it's not printed or
6 get it out of the cabinet, and I'll get it approved for the
7 prelim, and I'll call you right back. What's the number, a good
8 number for you please?

9 PAUL: Area code 559 --

10 GAS CONTROL OPERATOR: 559 --

11 PAUL: -- 351 --

12 GAS CONTROL OPERATOR: -- 351 --

13 PAUL: -- 3300.

14 GAS CONTROL OPERATOR: -- 3300. I'll call you right
15 back.

16 PAUL: All right. Thank you.

17 GAS CONTROL OPERATOR: Thanks, Paul.

18 PAUL: Bye.

19 UNIDENTIFIED SPEAKER: Bye.

20 * * *

21 (Start time: 3:31:23 p.m.)

22 (Phone rings.)

23 AL: This is Al.

24 GAS CONTROL OPERATOR: Hey, Al, this is Barry.

25 AL: What's happening, Barry?

1 GAS CONTROL OPERATOR: Hey, Al, we were just kind of
2 wondering how come you're still on your second day of this Antioch
3 chromatograph when most people get it done in like one.

4 AL: *.

5 GAS CONTROL OPERATOR: No, he didn't.

6 AL: I have to call him.

7 GAS CONTROL OPERATOR: Okay. I'll just say yesterday at
8 1500 or something.

9 AL: Yeah. It's all done.

10 GAS CONTROL OPERATOR: We knew that. I just wanted to
11 harass you. He set you up, man. He set you up. Where are you
12 guys at today? I haven't talked to you?

13 AL: We're at the terminal hanging out.

14 GAS CONTROL OPERATOR: Like you guys do, yeah. Okay.

15 AL: Yeah. I had surgery on the 23rd.

16 GAS CONTROL OPERATOR: For what? Liposuction.

17 AL: Hernia.

18 GAS CONTROL OPERATOR: Hernia.

19 AL: I wish.

20 GAS CONTROL OPERATOR: You know what? I think it goes
21 hand-in-hand with that weight gain? You know why? Because I had
22 one, too.

23 AL: Oh, really.

24 GAS CONTROL OPERATOR: I had an umbilical hernia, yeah.

25 AL: The same one I have.

1 GAS CONTROL OPERATOR: You know what, dude? Did that
2 suck or what?

3 AL: Yeah, it hurts.

4 GAS CONTROL OPERATOR: Well, what I mean is the surgery.
5 I mean when it was over, it was miserable for about 48 hours. I
6 was racked up. I was sick. The medication was -- that medication
7 was really making me feel sick. So on top of the pain, I stopped
8 taking any medication for 24 hours. It didn't matter anyway. The
9 pain was so bad, nothing even touched it anyway. It really hurt
10 me. So it didn't bother you that much, huh?

11 AL: No, an hour after the surgery was I ready to go
12 home.

13 GAS CONTROL OPERATOR: Did they stuff it with -- did
14 they put a, what do you call it? You know, like a metal --

15 AL: The mesh screen.

16 GAS CONTROL OPERATOR: Yeah, the mesh screen.

17 AL: Yeah.

18 GAS CONTROL OPERATOR: Wow. It didn't bother you. You
19 went home and you were just like, you know, right away?

20 AL: They wouldn't let me go home.

21 GAS CONTROL OPERATOR: Okay.

22 AL: Because I had to stay one night.

23 GAS CONTROL OPERATOR: Really. See, they let me go that
24 afternoon. I went in like around noon and I think I was home
25 round 3:00 or 4:00, but I was just a mess. I could only lay on my

1 back and I wasn't comfortable and I couldn't sleep and, for about
2 48 hours, I was pretty miserable.

3 AL: Yeah, well, I guess I went into surgery, you know,
4 they knocked me out --

5 GAS CONTROL OPERATOR: Yeah.

6 AL: -- and they incubated me.

7 GAS CONTROL OPERATOR: What's that?

8 AL: That's where they put the tube down you for
9 breathing.

10 GAS CONTROL OPERATOR: Okay.

11 AL: Down your throat.

12 GAS CONTROL OPERATOR: Yeah.

13 AL: And they couldn't get it in.

14 GAS CONTROL OPERATOR: Oh, gosh.

15 AL: And the oxygen, they thought I had sleep apnea.

16 GAS CONTROL OPERATOR: Yeah.

17 AL: And the oxygen in my blood was crashing.

18 GAS CONTROL OPERATOR: Oh, no.

19 AL: They almost gave me a freaking tracheotomy.

20 GAS CONTROL OPERATOR: Oh, my God.

21 AL: But they finally got through then. So that's why I
22 had to stay in the hospital. They were thinking I might die in my
23 sleep.

24 GAS CONTROL OPERATOR: That's not good.

25 AL: Yeah, it didn't help *.

1 GAS CONTROL OPERATOR: No, I'm sure. That's messed up.
2 Spending the night in the hospital. Did they keep you drugged up?
3 Were you able to sleep and rest?

4 AL: No, I can't sleep sitting up.

5 GAS CONTROL OPERATOR: Okay. So, yeah, you're just
6 laying on your back or sitting up, and you can't sleep.

7 AL: Right.

8 GAS CONTROL OPERATOR: So it's pretty miserable.

9 AL: And then I go home and I can't sleep on my back
10 because I can feel all that mesh screen in the * --

11 GAS CONTROL OPERATOR: Yeah.

12 AL: -- I could feel it pulling and tugging in there.

13 GAS CONTROL OPERATOR: Yeah, you can't lay on your side.
14 You cannot lay on your side, no.

15 AL: I got two hours a sleep a night.

16 GAS CONTROL OPERATOR: Yeah, I can't sleep on my back
17 either. It's not the way I normally sleep. And it was too
18 painful to lay any other way. That was awful, man. It was
19 horrible.

20 AL: Right. You need to go get the power plant chairs
21 or something.

22 GAS CONTROL OPERATOR: Yeah.

23 AL: *.

24 GAS CONTROL OPERATOR: Some gas control chairs.

25 AL: Yeah.

1 GAS CONTROL OPERATOR: Yeah, yeah, I did not enjoy that.
2 And after that, I was like, you know, if somebody tells me I'm
3 going in for minor surgery, I go there's no such thing as minor
4 surgery. Don't let them tell you there is. It's miserable. It's
5 all better now.

6 AL: How long did you have it?

7 GAS CONTROL OPERATOR: About a year ago.

8 AL: About a year ago. Okay.

9 GAS CONTROL OPERATOR: Yeah, about a year ago. So it's
10 been a while. So, yeah, now I don't even know. How long has
11 yours been?

12 AL: Three weeks.

13 GAS CONTROL OPERATOR: Oh, okay. So you still have to
14 take it easy for six weeks or something, right?

15 AL: Yeah, I * October 11th.

16 GAS CONTROL OPERATOR: Yeah. How's it any different
17 than what you were doing before?

18 AL: Huh?

19 GAS CONTROL OPERATOR: Never mind. I just said how can
20 you tell the difference?

21 AL: I just stand here and read books. That's all.

22 GAS CONTROL OPERATOR: Yeah. I'm glad you're feeling
23 better, man. I did not like that experience whatsoever.

24 AL: You can't do anything.

25 GAS CONTROL OPERATOR: No, you can't. I think I did

1 start lifting some things after three or four weeks, nothing heavy
2 but, you know, they told me I couldn't lift anything over five
3 pounds.

4 AL: Yeah.

5 GAS CONTROL OPERATOR: I mean that's ridiculous, you
6 know, that's crazy. You can't even live if you can't lift five
7 pounds.

8 AL: Yeah, the surgeon told me four weeks after surgery,
9 I couldn't drive a car, I couldn't be a passenger in a car for for
10 very long. I'm like what? You're driving and getting back to the
11 office --

12 GAS CONTROL OPERATOR: Uh-huh.

13 AL: -- Never heard that before.

14 GAS CONTROL OPERATOR: When I talked to that guy, the
15 first guy, he give me a LTD.

16 AL: Yeah *. There ain't nothing on TV to watch any
17 more.

18 GAS CONTROL OPERATOR: Yeah. You've got a point.

19 AL: * bring in the groceries. I'm helping her.

20 GAS CONTROL OPERATOR: Go fix some dinner, woman. Bring
21 me a sandwich. And feed me while you're at because I can't lift
22 it.

23 AL: Yeah.

24 GAS CONTROL OPERATOR: There you go. I better go.

25 AL: All right, Barry.

1 GAS CONTROL OPERATOR: I'll talk to you later.

2 AL: Bye.

3 GAS CONTROL OPERATOR: Bye.

4 * * *

5 (Start time: 3:31:49 p.m.)

6 (Phone rings.)

7 PAUL: Paul *.

8 GAS CONTROL OPERATOR: Hey, Paul. It's Michael in gas
9 control.

10 PAUL: Yes.

11 GAS CONTROL OPERATOR: So you got the okay for that
12 prelim and if you could just give us a call for the final before
13 you start, that would be great.

14 PAUL: All right. Will do.

15 GAS CONTROL OPERATOR: Okay, sir. Talk to you later.

16 PAUL: All right. Thank you.

17 GAS CONTROL OPERATOR: All right. Take care. Bye-bye.

18 * * *

19 (Start time: 3:33:19 p.m.)

20 GAS CONTROL OPERATOR: Gas control, Valenti.

21 DONNA: Hey, it's Donna in Santa Cruz.

22 GAS CONTROL OPERATOR: I lost you last time.

23 DONNA: Yeah, but I was in my com room and *.

24 GAS CONTROL OPERATOR: Well, let's see what we've got
25 here. Yeah, we've got good green data. It's looking good.

1 DONNA: I just thought I'd answer back.

2 GAS CONTROL OPERATOR: What's that?

3 DONNA: I just thought I'd answer back.

4 GAS CONTROL OPERATOR: Okay, yeah, looking good here.

5 The only alarm that's still in is the RT door alarm.

6 DONNA: And that's about to go away. So, okay.

7 Wonderful. It's good news on this end. Yea.

8 GAS CONTROL OPERATOR: Yeah. So you guys are pulling
9 cable all day, huh?

10 DONNA: Yeah, we are. Nothing goes like you plan.

11 GAS CONTROL OPERATOR: Yeah, it never does.

12 DONNA: We had a problem, having a full box, to get the
13 cable out. Anyway, but we got it. You should see that alarm
14 clear on your board.

15 GAS CONTROL OPERATOR: It hasn't yet. The signal hasn't
16 reached us quite yet. Let's see here.

17 DONNA: * another scan.

18 GAS CONTROL OPERATOR: Yeah, I'll try that. Okay. It
19 is now clear.

20 DONNA: All right. Wonderful. Thank you.

21 GAS CONTROL OPERATOR: Okay. Thanks for your help.

22 DONNA: Okay. Bye-bye.

23 GAS CONTROL OPERATOR: Bye-bye.

24 * * *

25 (Start time: 3:35:35 p.m.)

1 UNIDENTIFIED SPEAKER: Is Alfred Musgrove around.

2 * * *

3 (Start time: 3:35:58 p.m.)

4 (No recorded audio.)

5 * * *

6 (Start time: 3:36:39 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti.

8 MR. THOMPSON: Yeah, this is Jim Thompson, Sacramento.

9 I just want to sign off for clearance at the gas load center. We
10 just did some calibrating of the transducers.

11 GAS CONTROL OPERATOR: Okay. Was that a system
12 clearance that we had or it was just --

13 MR. THOMPSON: It's just a system clearance, like the
14 canned clearance that we got.

15 GAS CONTROL OPERATOR: Okay. So those aren't clearances
16 that we have copies of then. It's just like a station clearance.

17 MR. THOMPSON: Yeah.

18 GAS CONTROL OPERATOR: Okay.

19 MR. THOMPSON: I talked to Keith (ph.) --

20 GAS CONTROL OPERATOR: Okay.

21 MR. THOMPSON: -- and said that we were going to be the
22 clearance *.

23 GAS CONTROL OPERATOR: And that was at the, that was at
24 the Sacto gas load center?

25 MR. THOMPSON: Yeah.

1 GAS CONTROL OPERATOR: Okay. Very good, Jim. We'll do
2 that.

3 MR. THOMPSON: And all we ended up doing was calibrating
4 the transducers for M1 or *. It took longer than we thought but
5 we're going to start back in the morning, and we'll do the rest of
6 these. I'll call back for the clearance again.

7 GAS CONTROL OPERATOR: Okay. That sounds great.

8 MR. THOMPSON: Okay.

9 GAS CONTROL OPERATOR: Thank you, Jim.

10 MR. THOMPSON: Yeah, bye.

11 GAS CONTROL OPERATOR: Bye-bye.

12 * * *

13 (Start time: 3:36:50 p.m.)

14 GAS CONTROL OPERATOR: Gas control, can I help you?

15 OSCAR: Is this Barry or who?

16 GAS CONTROL OPERATOR: Yeah, you've got Larry.

17 OSCAR: Larry, it's Oscar here at Milpitas (ph.).

18 GAS CONTROL OPERATOR: Yeah, guy.

19 OSCAR: Hey, we're doing this UPS change out going to
20 power supply for the genius block.

21 GAS CONTROL OPERATOR: Okay.

22 OSCAR: We're going to loss * only for a minimal time
23 but we're going to probably have to * all those reg valves in
24 local, vs. manual so don't they don't all (of a sudden) start
25 opening up.

1 GAS CONTROL OPERATOR: Okay. So this is all in
2 Milpitas, right?

3 OSCAR: Yeah.

4 GAS CONTROL OPERATOR: How long are we -- I mean that's
5 going to take you a while to do that, and it's going to take you a
6 while to put them back.

7 OSCAR: What we're doing is we've got temporary UPSs
8 devices * *.

9 GAS CONTROL OPERATOR: Right.

10 OSCAR: What we're going to do is we're going to kill
11 the breaker to it (which is) the genius block the power supply
12 (that we need to kill). So the one Daniels power supply the
13 chromatograph will be the first one and then the other ones in the
14 other ones. You're talking maybe a minute to two minutes at the
15 most on each one --

16 GAS CONTROL OPERATOR: Okay.

17 OSCAR: -- to power back up. My question is valve 1 and
18 2, both of those are pretty much disposed.

19 GAS CONTROL OPERATOR: You caught me. Hold on a minute.
20 Keith stepped out, and I've been doing Robert's job all day today.
21 So you caught me.

22 OSCAR: Oh, my ('course she did), huh?

23 GAS CONTROL OPERATOR: The guy's on vacation. The guy
24 needed it. Okay. Valves 1 and 2 are where?

25 OSCAR: * * (system) A and B.

1 * * *

2 (Start time: 3:37:56 p.m.)

3 (No recorded audio.)

4 * * *

5 (Start time: 3:38:07 p.m.)

6 (Phone rings.)

7 GAS CONTROL OPERATOR: This is Theresa.

8 MARK: Hey, Theresa. This is (@Joaquin).

9 GAS CONTROL OPERATOR: Hi.

10 * * *

11 (Start time: 3:38:32 p.m.)

12 GAS CONTROL OPERATOR: Run that by me again.

13 OSCAR: [those are] [s]pring operated to close.

14 GAS CONTROL OPERATOR: No, what tube?

15 OSCAR: There's a valve off of 300 A and *, valves 1 and

16 2.

17 * * *

18 (Start time: 3:38:50 p.m.)

19 GAS CONTROL OPERATOR: I see it. I see it. Okay. 1

20 and 2. Okay. What about them?

21 OSCAR: My question is are those valves going to have

22 loss of power * * closed * flowing * * A and B right now?

23 GAS CONTROL OPERATOR: I am -- that's affirmative. I'm

24 flowing 10 million an hour on the B line.

25 OSCAR: Yeah, I'm going to try to -- there's no way we

1 can put the station on safety bypass right now, right?

2 GAS CONTROL OPERATOR: Not if you're going to close
3 that, no.

4 OSCAR: Okay. I'm going to see if I can lock them in
5 the open position temporarily.

6 GAS CONTROL OPERATOR: Okay.

7 OSCAR: If they don't close, see what I can do on those
8 @Larry.

9 GAS CONTROL OPERATOR: Okay.

10 OSCAR: I'll call you back.

11 GAS CONTROL OPERATOR: Do you want me to hang on or are
12 you going to call?

13 OSCAR: I'll call you back.

14 GAS CONTROL OPERATOR: Sounds good, Oscar. Thank you.

15 * * *

16 (Start time: 4:03:52 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti.

18 UNIDENTIFIED SPEAKER: Mike its Oscar in Milpitas.

19 GAS CONTROL OPERATOR: Hey, dud.

20 UNIDENTIFIED SPEAKER: We're going to get ready to do
21 this UPS switch over.

22 GAS CONTROL OPERATOR: Okay.

23 UNIDENTIFIED SPEAKER: I already got the clearance on I
24 just wanted to let you know what we're gonna be doin' here.

25 GAS CONTROL OPERATOR: Yeah, I know. Keith has it over

1 on her desk. I saw it.

2 UNIDENTIFIED SPEAKER: but what we're doing is we're
3 gonna do ah * 'cause we're gonna kill this electrical panel.

4 * * *

5 (Start time: 4:04:19 p.m.)

6 UNIDENTIFIED SPEAKER: * * * so what were doin' is
7 transferring over to Daniels (flow) computers (on) portable
8 (U)PSs.

9 GAS CONTROL OPERATOR: Okay.

10 UNIDENTIFIED SPEAKER: But we're going to transfer that
11 one first * Daniels so then we'll bring that one back up and then
12 what we're going to do is we're going to put all the controllers
13 in in manual so that the the reg valves don't operate.

14 GAS CONTROL OPERATOR: Okay.

15 UNIDENTIFIED SPEAKER: Because then we have to terminate
16 the power to the ah power supply * genius block that should (take)
17 about a minute (to do).

18 * * *

19 (Start time: 4:04:55 p.m.)

20 UNIDENTIFIED SPEAKER: -- we (kinda) recorded all the
21 set points so they will verify it once we power 'em back up once
22 we put 'em back in auto that they're back where they're supposed
23 to be.

24 GAS CONTROL OPERATOR: Okay.

25 UNIDENTIFIED SPEAKER: We only gonna lose it for about a

1 minute to two minutes because genius block come back up --

2 GAS CONTROL OPERATOR: Okay.

3 UNIDENTIFIED SPEAKER: -- back on auto.

4 GAS CONTROL OPERATOR: Okay.

5 UNIDENTIFIED SPEAKER: And the last thing is the is the
6 comm circuit, you're going to lose that for a minute or two also.

7 GAS CONTROL OPERATOR: Okay. And this is all on that
8 clearance?

9 UNIDENTIFIED SPEAKER: Yes.

10 GAS CONTROL OPERATOR: Okay.

11 UNIDENTIFIED SPEAKER: Okay.

12 GAS CONTROL OPERATOR: I will go grab the clearance and
13 kind of follow along with you and watch it.

14 UNIDENTIFIED SPEAKER: Okay.

15 GAS CONTROL OPERATOR: Okay.

16 UNIDENTIFIED SPEAKER: I didn't write it. Dave wrote it
17 but it was approved by * @Quijalvo he was * * *.

18 GAS CONTROL OPERATOR: Okay.

19 UNIDENTIFIED SPEAKER: that's at this stage how we're
20 gonna do it.

21 GAS CONTROL OPERATOR: Okay. Sounds good. All right.

22 UNIDENTIFIED SPEAKER: we'll start with the Daniels
23 first.

24 GAS CONTROL OPERATOR: Okay. Very good. Thank you.

25 UNIDENTIFIED SPEAKER: Bye-bye.

1 GAS CONTROL OPERATOR: All right. Bye-bye.

2 * * *

3 (Start time: 4:05:43 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Keith speaking.

5 * * *

6 (Start time: 4:14:06 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti.

8 MR. BOUNDS: Hey, Valenti. This is Doug Bounds, the
9 supervisor in Concord Dispatch.

10 GAS CONTROL OPERATOR: Yeah, hi, Doug, how you doing?

11 MR. BOUNDS: Good. I just wanted to give you a heads up
12 on something that's going on in San Ramon right now.

13 GAS CONTROL OPERATOR: Okay.

14 MR. BOUNDS: We got a call from the fire department, San
15 Ramon Fire Department, that a gas meter blew up and caught a house
16 on fire.

17 GAS CONTROL OPERATOR: Okay. Gas meter explosion I
18 guess. I'll say explosion. Okay. And which caused a house fire.

19 MR. BOUNDS: Yes, right.

20 GAS CONTROL OPERATOR: Okay. Let's see. What time is
21 it right now? 16:14. Doug, what's your last name again please?

22 MR. BOUNDS: Bounds, B O U N D S.

23 GAS CONTROL OPERATOR: And Concord Dispatch.

24 MR. BOUNDS: Yes.

25 GAS CONTROL OPERATOR: Okay. Concord.

1 MR. BOUNDS: We have a GSR en route right now.

2 GAS CONTROL OPERATOR: Okay. What's the address, Doug?

3 MR. BOUNDS: It's 159 Marketplace in San Ramon.

4 GAS CONTROL OPERATOR: Okay. And let's see. It was
5 reported to PG&E by the fire department?

6 MR. BOUNDS: Yes, it was.

7 GAS CONTROL OPERATOR: At what time please?

8 MR. BOUNDS: ah see * * we were checked out -- hold on
9 one second.

10 GAS CONTROL OPERATOR: Okay. I've got a house fire at
11 San Ramon.

12 MR. BOUNDS: Sorry about that.

13 GAS CONTROL OPERATOR: No, that's okay. Take your time.

14 MR. BOUNDS: Okay. Let's just call it 15:53.

15 GAS CONTROL OPERATOR: Okay. And we're not there yet.
16 We're en route, the GSRs.

17 MR. BOUNDS: The GSRs are en route.

18 GAS CONTROL OPERATOR: Okay. And do you have that
19 person's name?

20 MR. BOUNDS: I do. His name is Hoa, H O A.

21 GAS CONTROL OPERATOR: Okay.

22 MR. BOUNDS: And his cell phone number is 925-784-1681.

23 GAS CONTROL OPERATOR: 1681. And what's his first or
24 last name?

25 MR. BOUNDS: His first name is Hoa.

1 GAS CONTROL OPERATOR: Okay.

2 MR. BOUNDS: And --

3 * * *

4 (Start time: 4:16:56 p.m.)

5 MR. BOUNDS: It is. It's P H A N.

6 GAS CONTROL OPERATOR: P H A N.

7 MR. BOUNDS: Yeah.

8 GAS CONTROL OPERATOR: Okay.

9 MR. BOUNDS: And the press has been notified as well. I
10 have his name and number as well when you're ready.

11 GAS CONTROL OPERATOR: Okay. Press notified. Okay.

12 Yeah, please.

13 MR. BOUNDS: His name is Joel, J O E L, Hart, H A R T.

14 GAS CONTROL OPERATOR: Okay. And what's his title?

15 He's a --

16 MR. BOUNDS: He's a gas service supervisor out of
17 Hayward but he's covering for Livermore today --

18 GAS CONTROL OPERATOR: Okay.

19 MR. BOUNDS: -- as well. San Ramon is out of the
20 Livermore Yard.

21 GAS CONTROL OPERATOR: Okay. Livermore sup on call.

22 Okay. And Joel's phone number please.

23 MR. BOUNDS: Area code 510-332-4964.

24 GAS CONTROL OPERATOR: Okay. Do we know how it
25 happened, the incident happened?

1 MR. BOUNDS: No, they didn't say.

2 GAS CONTROL OPERATOR: Okay. Do we know if any media is
3 on site yet or anything like that?

4 MR. BOUNDS: No, I haven't heard.

5 GAS CONTROL OPERATOR: Okay.

6 MR. BOUNDS: The GSR will let us know as soon as he gets
7 there. He'll call in to us.

8 GAS CONTROL OPERATOR: Okay. Would you mind giving me a
9 call back as soon as you hear from him.

10 MR. BOUNDS: Okay.

11 GAS CONTROL OPERATOR: And can I get your phone number
12 please, Doug?

13 MR. BOUNDS: Yeah. How about my cell phone number?

14 GAS CONTROL OPERATOR: Yeah, that would be good.

15 MR. BOUNDS: I'm not always at my desk.

16 GAS CONTROL OPERATOR: That would be great. Thank you.

17 MR. BOUNDS: 925-383-2930.

18 GAS CONTROL OPERATOR: 2930. Great. Okay. I'll talk
19 to you in a little bit then.

20 MR. BOUNDS: Okay.

21 GAS CONTROL OPERATOR: Thank you.

22 MR. BOUNDS: Bye-bye.

23 GAS CONTROL OPERATOR: Bye-bye.

24 * * *

25 (Start time: 4:29:32 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Barry speaking.

2 [J]IM: Yes, this is @Jim @Maguda * on call.

3 GAS CONTROL OPERATOR: Yes.

4 [J]IM: *.

5 GAS CONTROL OPERATOR: Yeah, stand by, [@J]im.

6 * * *

7 (Start time: 4:30:09 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Larry.

9 SPLITTER: Splitter (ph.) here, TTC.

10 GAS CONTROL OPERATOR: Yeah.

11 SPLITTER: Yeah, Johnna (ph.) is signing off for a
12 clearance there at Santa Cruz. She is complete with her work
13 there, installed a temporary outdoor cable to Holder building, and
14 so she's signing off for tonight. She's done. She's going to
15 finish everything tomorrow. I think she talked to you earlier,
16 somebody.

17 GAS CONTROL OPERATOR: It wasn't me.

18 SPLITTER: Okay.

19 GAS CONTROL OPERATOR: So, but okay. Sounds good and
20 thank you very much for the update.

21 SPLITTER: Thank you.

22 GAS CONTROL OPERATOR: Have a good day.

23 * * *

24 (Start time: 4:30:35 p.m.)

25 GAS CONTROL OPERATOR: Hey, Jim, Michael Valenti. How

1 you doing?

2 JIM: * .

3 GAS CONTROL OPERATOR: Man, you're just getting bad
4 luck, man.

5 JIM: * * you guys * * .

6 GAS CONTROL OPERATOR: I was hoping, and it's not
7 Sacramento area.

8 JIM: * * * those guys need a little rest.

9 GAS CONTROL OPERATOR: Well, here's what we've got.
10 This just happened right now. So I don't have a lot for you, but
11 I just wanted to give you a heads up. I just received a call from
12 Doug Bounds. He's the Concord dispatch. PG&E received a call
13 from the fire department regarding a house fire in San Ramon which
14 was caused by a gas meter explosion. The GSR is en route right
15 now.

16 JIM: Okay.

17 GAS CONTROL OPERATOR: His name is Hoa Phan, H O A, P H
18 A N, phone number 925-784-1681. The on-call supervisor for that
19 area today happens to be Joel Hart. He has also already bee[n]
20 notified. His number is 510-332-4964. Doug Bounds at Concord
21 dispatch, I have his cell phone number, too if you need it.

22 JIM: No.

23 GAS CONTROL OPERATOR: No, okay.

24 JIM: * * * .

25 GAS CONTROL OPERATOR: Yeah, he's supposed to -- as soon

1 as they get on site, I told them what information I'm looking for
2 and they're supposed to call me. So I'm just standing by.

3 JIM: Okay. Yeah its just a (been doing this) for quite
4 some time * never heard of * * explode *.

5 GAS CONTROL OPERATOR: Yeah, I said what caused it, and
6 they said they don't know yet. That came from the fire
7 department. So --

8 JIM: * * *.

9 GAS CONTROL OPERATOR: Okay. Hey, Jim, what's your cell
10 again please.

11 JIM: 415 --

12 GAS CONTROL OPERATOR: 415 --

13 JIM: -- 244 --

14 GAS CONTROL OPERATOR: -- 244 --

15 JIM: -- 1329.

16 GAS CONTROL OPERATOR: -- 1329. I have to tell you,
17 you're one of the nicest guys to work with here and professional.
18 It's a pleasure working with you on these things. You're making
19 it easy for me.

20 JIM: *.

21 GAS CONTROL OPERATOR: Thank you, Jim.

22 JIM: *.

23 GAS CONTROL OPERATOR: Talk to you again. Bye-bye.

24 * * *

25 (Start time: 4:31:11 p.m.)

1 (Phone rings.)

2 (Busy signal.)

3 * * *

4 (Start time: 4:31:25 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Barry speaking.

6 MR. LARA: Hey, this is Lara * * 31 Calaveras road.

7 GAS CONTROL OPERATOR: Yeah.

8 MR. LARA: we're all done diggin' for the day.

9 GAS CONTROL OPERATOR: Okay. Thanks, Lara.

10 MR. LARA: All right.

11 GAS CONTROL OPERATOR: Okay. Bye.

12 * * *

13 (Start time: 4:31:53 p.m.)

14 MR. MARTINEZ: You've reached Oscar Martinez with PG&E
15 California Gas and Electric. Leave a message.

16 GAS CONTROL OPERATOR: Gas control, Larry.

17 SAL: Larry, this is Sal.

18 GAS CONTROL OPERATOR: Yeah, what's going on, guy?

19 SAL: we're powering * the genius blocks up now.

20 GAS CONTROL OPERATOR: Okay. Because I've got people
21 here having kittens.

22 SAL: I know. I know.

23 GAS CONTROL OPERATOR: All right, guy.

24 SAL: (can't say), okay.

25 GAS CONTROL OPERATOR: All right, guy. Thank you.

1 SAL: Thanks, Larry.

2 GAS CONTROL OPERATOR: Bye.

3 * * *

4 (Start time: 4:33:07 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Joaquin.

6 * * *

7 (Start time: 4:33:07 p.m.)

8 (No recorded audio.)

9 * * *

10 (Start time: 4:35:08 p.m.)

11 GAS CONTROL OPERATOR: Gas control, Barry speaking.

12 JIM: Barry, Jim Davenport here at Shingletown.

13 GAS CONTROL OPERATOR: Jim, what's happening?

14 JIM: I've got the clearance for you that you can use

15 here.

16 GAS CONTROL OPERATOR: Sure.

17 JIM: BUR-STD-(S)HI-64, pulled it out.

18 GAS CONTROL OPERATOR: Uh-huh.

19 JIM: And than a SHI32.

20 GAS CONTROL OPERATOR: Okay.

21 JIM: I had it earlier.

22 GAS CONTROL OPERATOR: Yeah.

23 JIM: and ah I think I gave this one already SHI-40*.

24 GAS CONTROL OPERATOR: Yes, [in fact I already pulled

25 that one]. It's already [out] yeah.

1 JIM: and ah * its all right with you I'll go ahead and
2 go to work on it.

3 GAS CONTROL OPERATOR: Yeah, hang on a sec. Yeah, go
4 ahead, Jim.

5 JIM: Okay. Thank you.

6 GAS CONTROL OPERATOR: All right. Bye.

7 * * *

8 (Start time: 4:38:43 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 OSCAR: Barry, it's @Oscar here at Milpitas.

11 GAS CONTROL OPERATOR: Yeah. I came back from break,
12 and I was like, oh, my God.

13 OSCAR: Tell me about it. I'm * nervous as #Hell here
14 too. * * * then I looked up then I saw they hung up him. * * * *.

15 GAS CONTROL OPERATOR: [sound of laughter] Oh, man,
16 yeah. That was exciting. I actually printed a screen on that
17 showing, showing everything 0 at Milpitas. That was kind of fund.

18 OSCAR: so ah * * *?

19 GAS CONTROL OPERATOR: Yeah, everything looks good.
20 Everything looks normal as far as I could tell.

21 OSCAR: * * * *. is that gonna affect anything if * * *.

22 GAS CONTROL OPERATOR: Okay.

23 OSCAR: * * * * (five minutes).

24 GAS CONTROL OPERATOR: Okay. So we'll have com errors
25 all over this thing and okay. All right. For about five minutes.

1 OSCAR: Yeah, I'll give you a holler right before we
2 power it down.

3 GAS CONTROL OPERATOR: Okay. Sounds good, Oscar.

4 OSCAR: Okay.

5 GAS CONTROL OPERATOR: All right. Thanks. Bye.

6 (Busy signal.)

7 * * *

8 (Start time: 4:46:19 p.m.)

9 GAS CONTROL OPERATOR: Gas control.

10 OSCAR: Hey, Barry.

11 GAS CONTROL OPERATOR: Yeah.

12 OSCAR: It's Oscar, hey we're going to go ahead and kill
13 the comm and transfer it over it should be pretty quick.

14 GAS CONTROL OPERATOR: Okay. Great. Thanks, Oscar.

15 OSCAR: Okay.

16 GAS CONTROL OPERATOR: Bye.

17 OSCAR: Bye.

18 * * *

19 (Start time: 4:48:46 p.m.)

20 (No recorded audio.)

21 * * *

22 (Start time: 4:48:58 p.m.)

23 (No recorded audio.)

24 * * *

25 (Start time: 4:49:16 p.m.)

1 (Phone rings.)

2 JIM: Hi, this is Jim. I'm away from the phone. So
3 leave a message and I'll get back to you as soon as possible.
4 Thanks and have a safe day.

5 RECORDING: Please begin recording at the tone.

6 GAS CONTROL OPERATOR: Hi, Jim, Michael Valenti in gas
7 control. Listen, I wanted to give you a heads up. I just
8 received a call that there's a house fire in San Ramon, and
9 possibly caused by a gas meter explosion. I don't know the source
10 that would have caused that but I got the call from Doug Bounds,
11 Concord Dispatch, and he did say that a GSR is en route, Hoa Phan,
12 and the on-call gas supervisor is Joel Hart, and he's also been
13 notified, but I just wanted to let you, too. It's 4:50 right now.
14 My number is 1-800-811-4111. GSR is en route. So I'm just kind
15 of waiting for some more information right now. All I really have
16 is house fire, San Ramon, caused by gas meter explosion and GSR is
17 en route. So -- all right. I'll talk to you later. Thank you.

18 * * *

19 (Start time: 4:49:40 p.m.)

20 GAS CONTROL OPERATOR: Gas control, Barry speaking.

21 MARK: Hey, Barry, this is Mark with Phone and Telecomm
22 out here in Daly City. I'm just curious if you could check
23 Sullivan Station and see if it's working.

24 GAS CONTROL OPERATOR: Sure. Yeah, it looks good.

25 MARK: Okay. I downloaded some information on the

1 modem. I came down to verify a few things. So you may have seen
2 it offline for a few minutes, in the last 20 minutes or so.

3 GAS CONTROL OPERATOR: Yeah, it looked shaky for a
4 little while, and now it looks pretty solid though.

5 MARK: Okay. All right. Thank you.

6 GAS CONTROL OPERATOR: Okay.

7 MARK: Bye.

8 GAS CONTROL OPERATOR: Bye.

9 * * *

10 (Start time: 4:51:09 p.m.)

11 GAS CONTROL OPERATOR: Gas control, Valenti.

12 MR. HART: Hey, Valenti. This is Joel Hart gas services
13 * outta Mission.

14 GAS CONTROL OPERATOR: Hey, Joel, how are you doing?

15 MR. HART: I'm well, man. You got a call from dispatch
16 about the explosion?

17 GAS CONTROL OPERATOR: I did, yeah. Doug had called me
18 and -- to tell me about a house fire in San Ramon, possibly caused
19 by gas meter explosion and he told me that he did notify you and
20 then that a GSR was en route, Hoa Phan.

21 MR. HART: Yeah. He called me from up there.

22 GAS CONTROL OPERATOR: Oh, really, okay. Wow.

23 MR. HART: As I understand it, Hoa is on site.

24 Basically what happened was there was some cardboard boxes in
25 front of some gas meters, and I don't know how they caught on

1 fire, but there was a gas leak and that cardboard caught on fire
2 and the heat from the fire melted the indexes ah the fire
3 department was there to put out the fire * * * --

4 GAS CONTROL OPERATOR: Okay.

5 MR. HART: -- * * melted indexes (happening) so. The
6 building's fine. You just need to replace (some) melted indexes.

7 GAS CONTROL OPERATOR: Okay. So -- okay. Let me write
8 this down because I've been notifying everybody already. I'm glad
9 it's a false alarm though but -- okay. So cardboard boxes were
10 stored by the gas meter, but we still don't know how they actually
11 caught fire.

12 MR. HART: Yeah, I don't I couldn't speak intelligently
13 on that.

14 GAS CONTROL OPERATOR: Okay.

15 MR. HART: Apparently they caught on fire (the heat) * *
16 ah * cause * know the indexes to melt but the fire was stopped
17 before any.

18 GAS CONTROL OPERATOR: What's the indexes? I'm not
19 familiar with that?

20 MR. HART: Oh, you know, the dials behind the plastic
21 gaskets.

22 GAS CONTROL OPERATOR: Oh, okay. Gotcha.

23 MR. HART: *.

24 GAS CONTROL OPERATOR: Okay. So it caused the indexes
25 to melt and so did the meter actually blow up?

1 MR. HART: No.

2 GAS CONTROL OPERATOR: No, okay.

3 MR. HART: I mean they need to be changed but there was
4 no explosion out there.

5 GAS CONTROL OPERATOR: Okay. And the house itself just
6 had minor damage.

7 MR. HART: Yeah, I think the only thing that happened
8 was the heat caused the plastic indexes on the meter to melt.

9 GAS CONTROL OPERATOR: Oh, wow. Wow. That news sure
10 started bad.

11 MR. HART: Yeah.

12 GAS CONTROL OPERATOR: Okay. Well, that's great.

13 MR. HART: Yes, it is we're required to * * * * *.

14 GAS CONTROL OPERATOR: Okay. Hey, thanks, Joel. I
15 appreciate it, bud. Now I can get out of here on time. Talk to
16 you later.

17 MR. HART: Bye-bye.

18 GAS CONTROL OPERATOR: Bye-bye.

19 * * *

20 (Start time: 4:52:43 p.m.)

21 GAS CONTROL OPERATOR: Gas control, Barry speaking.

22 MARK: Barry, this is Mark.

23 GAS CONTROL OPERATOR: Yeah, what's up @Dean?

24 MARK: * (doin' there).

25 GAS CONTROL OPERATOR: All right.

1 MARK: Hey I'm out here at Berkeley * @Kevin @* on
2 Allston and McGee.

3 GAS CONTROL OPERATOR: Yeah.

4 MARK: location?

5 GAS CONTROL OPERATOR: Do I have a location for you?

6 MARK: Is that it? Allston and McGee? * going down
7 again.

8 GAS CONTROL OPERATOR: Yeah. Hang on a sec, buddy.
9 Hold on.

10 (On hold.)

11 * * *

12 (Start time: 4:53:51 p.m.)

13 (Phone rings.)

14 JIM: Jim.

15 GAS CONTROL OPERATOR: Hey, Jim, it's Mike on gas
16 control. You know, here's another first for me.

17 JIM: Go ahead.

18 GAS CONTROL OPERATOR: This is a false alarm. I just
19 got a --

20 JIM: *.

21 GAS CONTROL OPERATOR: Yeah, I just got a call from Joel
22 Hart, the gas service supervisor on call, and he goes, hey,
23 Michael, here's the story. Cardboard boxes were stored near the
24 gas meter. Somehow they caught fire and the heat caused the
25 indexes to melt. The fire department got there, put the fire out.

1 The meter was damaged, but no release of gas. There was no --
2 JIM: *.
3 GAS CONTROL OPERATOR: No, there was no fire to house.
4 JIM: Wow.
5 GAS CONTROL OPERATOR: So I don't know how it started
6 off so exciting.
7 JIM: Yeah, yeah. I'll take it as a good sign.
8 GAS CONTROL OPERATOR: Yeah. Current events. So I know
9 I was getting ready here. I was filling out all the paperwork,
10 making my calls and e-pages and wow.
11 JIM: Okay.
12 GAS CONTROL OPERATOR: So I've got to turn it around.
13 Okay.
14 JIM: Okay.
15 GAS CONTROL OPERATOR: Okay. Thank you, Jim. I'm not
16 even going to do anything on this one then.
17 JIM: No, it's not no release of gas not even something
18 to be deemed ah not reportable. It's just like you said a false
19 alarm.
20 GAS CONTROL OPERATOR: Right.
21 JIM: Okay.
22 GAS CONTROL OPERATOR: Thank you.
23 JIM: Thank you.
24 GAS CONTROL OPERATOR: All right.
25 JIM: Bye-bye.

1 GAS CONTROL OPERATOR: Bye-bye.

2 * * *

3 (Start time: 4:54:41 p.m.)

4 GAS CONTROL OPERATOR: Hey, Dean. Dean, are you there?

5 DEAN: Yeah.

6 GAS CONTROL OPERATOR: Yeah. You know, we have a
7 database for stuff like that, and at one time or another we've
8 pretty much requested that kind of information from everybody, and
9 some stuff we have and some stuff we don't, and one of the things
10 we don't have an address on is the Allston Way.

11 DEAN: * Allson and McGee * * Allston.

12 GAS CONTROL OPERATOR: Ours is just listed as Allston.

13 DEAN: There was a reg station there on the (corner).
14 Is it still down?

15 GAS CONTROL OPERATOR: No.

16 DEAN: It's back up?

17 GAS CONTROL OPERATOR: Yeah.

18 DEAN: The first guy that was out here just drove by me.

19 GAS CONTROL OPERATOR: Are you talking about the Allston
20 Way line on 105 pressure, right, specifically?

21 DEAN: They sent me out here to look.

22 GAS CONTROL OPERATOR: Yeah.

23 DEAN: Is it working still?

24 GAS CONTROL OPERATOR: Yeah, it's, it's -- well, you
25 know what? It looks flat and I looked at the alarm center and I

1 didn't see it. Let me double check it, because it looks really
2 flat. So I'm think it's (still out on me). I just missed it on
3 the alarm summary. [REDACTED]. Yep, there it is. Allston
4 Way, line 105, it's still holding pressure. Yeah. It's old data
5 I mean. Call Don Jones. Do you have his number? I can get it
6 for you.

7 DEAN: I called him. He told me it was here somewhere.
8 He told me walk up and down the street. So I walked up and down.
9 That guy.

10 GAS CONTROL OPERATOR: Yeah. Yeah, I can't help you.
11 Tell Don Jones to give us the address and then we can give you
12 stuff like that.

13 DEAN: It's not Allston.

14 GAS CONTROL OPERATOR: I can't even tell you that.
15 That's the name of the data point.

16 DEAN: I've got all day to drive around.

17 GAS CONTROL OPERATOR: Okay. Good luck, Dean.

18 DEAN: Bye.

19 GAS CONTROL OPERATOR: Bye.

20 * * *

21 (Start time: 4:55:44 p.m.)

22 (Phone rings.)

23 RECORDING: I'm sorry. You have reached a number that
24 has been disconnected or is no longer in service. If you feel you
25 have reached this recording in error, please check the number and

1 try your call again.

2 I'm sorry. You have reached a number that has been
3 disconnected or is no longer in service. If you feel you have
4 reached this recording --

5 * * *

6 (Start time: 4:56:27 p.m.)

7 MR. HART: Service Department, Joel speaking.

8 GAS CONTROL OPERATOR: Hey, Joel, it's Michael in gas
9 control. Hey, I just wanted to ask you one more question please.
10 I just wanted to confirm there was no release of gas.

11 MR. HART: No, I do not believe so. The meter -- I know
12 this much. The meters are gone, and they need to be replaced.

13 GAS CONTROL OPERATOR: So they just capped it and --

14 MR. HART: Yeah, I think the gas service guys are out
15 there right now --

16 GAS CONTROL OPERATOR: Uh-huh.

17 MR. HART: -- checking the integrity of the manifold and
18 from what they've told me so far, the manifold is just fine.

19 GAS CONTROL OPERATOR: So any release was just minimal
20 due to them changing the meter out.

21 MR. HART: Right, right. If there's any release, it's
22 not -- it wasn't blowing or anything like that.

23 GAS CONTROL OPERATOR: Right.

24 MR. HART: They got there, the manifold was shut off and
25 the manifold was tagged, and they're just removing the two meters

1 that were melted, you know, destroyed, and they're putting two new
2 meters in there and I think they replaced the regs to make sure
3 that the integrity of the reg is okay.

4 GAS CONTROL OPERATOR: Okay.

5 * * *

6 (Start time: 4:57:15 p.m.)

7 (No recorded audio.)

8 * * *

9 (Start time: 4:57:30 p.m.)

10 (Phone rings.)

11 MR. JONES: Hello, Jones

12 GAS CONTROL OPERATOR: Yeah, John, this is Larry.

13 MR. JONES: Yeah.

14 GAS CONTROL OPERATOR: I've got Mr. Barnes lost, okay.

15 I need a physical address for Allston Way.

16 MR. JONES: [REDACTED], I don't have one. I call you.

17 GAS CONTROL OPERATOR: No, I don't handle those. No,
18 sir, I don't. If you guys in the field have given them to me, I
19 put them in the database. I do not have any addresses for any of
20 your stuff.

21 MR. JONES: Okay. Well, I'll call him back.

22 GAS CONTROL OPERATOR: Sorry, guy. I don't have it.

23 MR. JONES: Well, I'll roll over and look around myself.

24 GAS CONTROL OPERATOR: Okay.

25 MR. JONES: It's going to look like a charred box,

1 right?

2 GAS CONTROL OPERATOR: It should. It should.

3 MR. JONES: Yeah. Yeah, in one of those pedestals
4 things, right?

5 GAS CONTROL OPERATOR: Yeah, I would agree. Yes.

6 MR. JONES: Okay. Well, I'll roll over there then.

7 GAS CONTROL OPERATOR: All right. Thank you, sir.

8 MR. JONES: All right. Bye.

9 * * *

10 (Start time: 4:57:32 p.m.)

11 UNIDENTIFIED SPEAKER: Very good. Perfect. Thank you.
12 Sorry to bother you.

13 GAS CONTROL OPERATOR: No worry.

14 UNIDENTIFIED SPEAKER: Bye-bye.

15 * * *

16 (Start time: 4:57:39 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Barry speaking.
18 Hello.

19 * * *

20 (Start time: 5:02:06 p.m.)

21 (No recorded audio.)

22 * * *

23 (Start time: 5:07:00 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Barry speaking.

25 OMAR: This is Omar (ph.). Leaving Burney.

1 GAS CONTROL OPERATOR: Okay. Take it easy, Omar.
2 OMAR: Okay. Thank you.
3 GAS CONTROL OPERATOR: Bye.
4 (Busy signal.)
5 GAS CONTROL OPERATOR: Gas control, Barry speaking.
6 CHARLES: Hey, Barry, this is Charles in Delevan.
7 GAS CONTROL OPERATOR: Hey, Charles.
8 CHARLES: Hey got the station locked up, heading home.
9 GAS CONTROL OPERATOR: Yeah, okay, man. Looks good.
10 CHARLES: All right. Bye.
11 GAS CONTROL OPERATOR: Okay. Bye.
12 * * *
13 (Start time: 5:09:35 p.m.)
14 (No recorded audio.)
15 * * *
16 (Start time: 5:09:54 p.m.)
17 (Phone rings.)
18 MR. JONES: Don Jones.
19 GAS CONTROL OPERATOR: Yeah, Don. Allston and McGee.
20 this is @Larry in gas Allston and McGee. Got on the company maps
21 and it took a while. I'm not real good with them, but you've got
22 a district reg there at Allston and McGee.
23 MR. JONES: Right.
24 GAS CONTROL OPERATOR: Okay.
25 MR. JONES: But you want the SCADA site checked up on

1 that same line, right?

2 GAS CONTROL OPERATOR: Well, it should be right there,
3 right?

4 MR. JONES: No, the chart's there but the SCADA is up on
5 the Shaddick (ph.).

6 GAS CONTROL OPERATOR: Well, it doesn't show that. It
7 doesn't show RT on the map.

8 MR. JONES: I just got a call from Barnes that said he
9 walked up there about a half a mile and there it was.

10 GAS CONTROL OPERATOR: [REDACTED]. Okay. Shaddick.
11 Allston and Shaddick.

12 MR. JONES: You should see it I guess.

13 GAS CONTROL OPERATOR: Allston and Shaddick. All right.
14 I'll check on the map and see if I can find it on that, too. All
15 right, guy. Thank you, Don.

16 MR. JONES: Yeah, if you find something out, but I mean
17 there's a chart outside across from the pit.

18 GAS CONTROL OPERATOR: Okay. All right.

19 MR. JONES: I know that.

20 GAS CONTROL OPERATOR: All right. Sounds good. Thank
21 you, Don.

22 MR. JONES: All right. Bye.

23 * * *

24 (Start time: 5:21:05 p.m.)

25 (No recorded audio.)

1 * * *

2 (Start time: 5:21:27 p.m.)

3 GAS CONTROL OPERATOR: Gas control, Larry.

4 UNIDENTIFIED SPEAKER: I wanted Barry.

5 GAS CONTROL OPERATOR: Sorry.

6 * * *

7 (Start time: 5:21:52 p.m.)

8 GAS CONTROL OPERATOR: He's working on comm. Yeah, he
9 said he's going with comm. That got forwarded, too.

10 * * *

11 (Start time: 5:22:07 p.m.)

12 (No recorded audio.)

13 * * *

14 (Start time: 5:22:18 p.m.)

15 (No recorded audio.)

16 * * *

17 (Start time: 5:22:30 p.m.)

18 MR. JONES: Don Jones.

19 GAS CONTROL OPERATOR: Don, I'm not trying to give you a
20 bad time. This is Larry. I'm trying to find a better way to give
21 you better service from up here. Okay. If I go to your work
22 request list, I show two sites. One at, what was it? Allston Way
23 and McGee which you said was the district reg, and I show another
24 one at Allston Way and San Pablo, but it doesn't list anything at
25 all of your stuff at Allston and Shaddick or just Shaddick.

1 MR. JONES: Okay.

2 GAS CONTROL OPERATOR: So I'm trying, you know, that's
3 what I'm saying. I'm trying to find it. So if you ever ask me
4 again, if you know what the address is, I can go to a better
5 source and come up with it.

6 MR. JONES: So are you going to let me know that?

7 GAS CONTROL OPERATOR: Yeah.

8 MR. JONES: If I give you a call.

9 GAS CONTROL OPERATOR: Yeah. Well, call me back. I'll
10 call Dean back.

11 MR. JONES: Call him back and tell him if -- I mean I
12 don't know what he sees up there, but --

13 GAS CONTROL OPERATOR: Okay.

14 MR. JONES: -- but we're off from this one.

15 GAS CONTROL OPERATOR: Right.

16 MR. JONES: If you want to direct him to San Pablo, you
17 can do that, too.

18 GAS CONTROL OPERATOR: Okay. Allston and San Pablo.
19 Okay. It's saying that you have DO2D there, and I don't know,
20 like I said, I'm not sure of these codes, but it gives two
21 physical addresses and you already confirmed that McGee was just a
22 reg. So I'll call Dean right now and tell him, okay.

23 MR. JONES: Okay.

24 GAS CONTROL OPERATOR: All right. Thank you, Don.

25 MR. JONES: Bye.

1 * * *

2 (Start time: 5:24:31 p.m.)

3 (No recorded audio.)

4 * * *

5 (Start time: 5:24:39 p.m.)

6 (Phone rings.)

7 MR. BARNES: This is Dean Barnes, PG&E. I'm sorry I
8 missed your call. Leave your name and a number, a short message,
9 and I'll get back with you as soon as I can. Thanks. Have a good
10 day.

11 GAS CONTROL OPERATOR: Yeah, Dean, this is Larry, system
12 gas control. Okay. I've got two addresses, okay. Don Jones
13 confirmed that Allston Way and McGee is a district reg, but I also
14 have another address for a site, but I'm not sure if it's an RT.
15 It doesn't list it as one, at Allston and San Pablo in Berkeley.
16 So if you haven't found it, try Allston and San Pablo. Thank you,
17 sir. Bye.

18 * * *

19 (Start time: 5:25:37 p.m.)

20 (No recorded audio.)

21 * * *

22 (Start time: 5:25:47 p.m.)

23 (Phone rings.)

24 UNIDENTIFIED SPEAKER: (@Bob) --

25 * * *

1 (Start time: 5:25:59 p.m.)

2 GAS CONTROL OPERATOR: -- I'm getting high, high
3 pressures all over, Silver Creek, Tully (ph.) Road, Aborn (ph.)
4 and White, Irvington, North Rengstorf (ph.).

5 UNIDENTIFIED SPEAKER: Yeah.

6 GAS CONTROL OPERATOR: Yeah, they look real, man.

7 UNIDENTIFIED SPEAKER: * * *.

8 GAS CONTROL OPERATOR: They're all coming in right now.

9 UNIDENTIFIED SPEAKER: From Milpitas?

10 GAS CONTROL OPERATOR: Yeah.

11 UNIDENTIFIED SPEAKER: What -- oh, what's going on?

12 Everything * here - * * (get that going) * * (back) up because *
13 all the controllers are going *. Yeah. Okay. Let's do something
14 real quick.

15 GAS CONTROL OPERATOR: Okay. All right.

16 * * *

17 (Start time: 5:28:25 p.m.)

18 (Phone rings.)

19 MR. BARNES: Dean.

20 GAS CONTROL OPERATOR: Dean, this is Larry, gas control.

21 MR. BARNES: I got your mess.

22 GAS CONTROL OPERATOR: Okay. Also I can't, these codes,
23 I don't have a thing to tell me what the codes are. There's some
24 kind of site at Channing and Shaddick, C H A N N I N G, and
25 Shaddick in Berkeley, and then like I said, I've got two on

1 Allston Way, Allston Way and McGee.

2 MR. BARNES: I'm at Allston and I think San Pablo.

3 GAS CONTROL OPERATOR: Okay. Is it there?

4 MR. BARNES: Well, yeah. I think the Pac Bell phone
5 modem that sits in here --

6 GAS CONTROL OPERATOR: Yeah.

7 MR. BARNES: -- it's got power to the back of it. I
8 just pulled the cover off it. But it looks like it's been
9 smashed, but --

10 GAS CONTROL OPERATOR: Oh, okay.

11 MR. BARNES: -- I don't see no lights in the front.
12 There's usually a little red light --

13 GAS CONTROL OPERATOR: Right.

14 MR. BARNES: -- working, and it ain't working.

15 GAS CONTROL OPERATOR: Okay.

16 MR. BARNES: I've got it apart right now. I was just
17 going to make sure --

18 GAS CONTROL OPERATOR: Beautiful. Now this way I know,
19 too, because I'm trying -- what I did was to find these addresses,
20 okay, if this comes up again, tell the guys to go into the
21 division work request program, and each division has got like all
22 their sites listed but with the codes I can't tell exactly what
23 the site is but I have addresses.

24 MR. BARNES: Right.

25 GAS CONTROL OPERATOR: So if that ever comes up again,

1 where we're looking for something, just say can you look under the
2 division in the work requests and maybe you have an address for
3 me. So as far as you're concerned, it does look like it's at
4 Allston and San Pablo then.

5 MR. BARNES: It looks like. This phone card isn't
6 working.

7 GAS CONTROL OPERATOR: Okay. Do you want me to call the
8 wire chief for you and make a tag?

9 MR. BARNES: I mean it's got power to the back but --
10 and the transducer is working okay.

11 GAS CONTROL OPERATOR: Okay.

12 MR. BARNES: I've got power to my outlet and the power
13 light on the back of the --

14 GAS CONTROL OPERATOR: Okay.

15 MR. BARNES: -- unit is on but the red light in the
16 front ain't working.

17 GAS CONTROL OPERATOR: Okay. I'll make a work list to
18 the wire chief and see if we can get somebody out there, okay.

19 MR. BARNES: Okay.

20 GAS CONTROL OPERATOR: All right, Dean. Thanks a lot
21 for your time, guy.

22 MR. BARNES: Thank you, man.

23 GAS CONTROL OPERATOR: Take care. Bye.

24 * * *

25 (Start time: 5:28:35 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Barry speaking.

2 UNIDENTIFIED SPEAKER: What are you guys showing right
3 now?

4 GAS CONTROL OPERATOR: We're showing like -- we're on
5 monitor control at Tully. Let me go back here. Aborn and White,
6 line 100, North Rengsdorf on line 101, Sierra Vista on line 109.
7 It's a little bit high. It's not too high. Tully Road, line 100
8 is high high. Silver Creek, line 100 is high high. Something
9 opened up.

10 UNIDENTIFIED SPEAKER: Coming out of Milpitas.

11 GAS CONTROL OPERATOR: Yeah, coming out of Milpitas.

12 UNIDENTIFIED SPEAKER: * * * (which) controller?

13 GAS CONTROL OPERATOR: We can't see them. We don't have
14 no communication.

15 UNIDENTIFIED SPEAKER: * * * controller.

16 GAS CONTROL OPERATOR: We have communication to the
17 incoming lines and then once the mixer's out, those outgoing lines
18 were still showing the old pressures.

19 UNIDENTIFIED SPEAKER: Yeah.

20 GAS CONTROL OPERATOR: Yeah, we're not showing any -- we
21 have no communication. We do have a few pressures downstream of
22 the lines coming in, the regs coming in.

23 UNIDENTIFIED SPEAKER: tell me which monitors that can
24 lower in the yard you're more familiar with this * than I am.

25 GAS CONTROL OPERATOR: Yeah. You must be on -- all the

1 outgoing lines, 101, 132, 100, and 109, I would say --

2 UNIDENTIFIED SPEAKER: 109, 100.

3 GAS CONTROL OPERATOR: Uh-huh. 132. I'm trying to, I'm
4 trying to pinpoint which one it could have been that opened up.
5 Yeah, like on line 101, our flow jumped up.

6 UNIDENTIFIED SPEAKER: On 10 and 10R I'm * on the 279
7 set point.

8 * * *

9 (Start time: 5:28:51 p.m.)

10 GAS CONTROL OPERATOR: Gas control, Cinaceris.

11 SEAN: Hello, Marky.

12 GAS CONTROL OPERATOR: Hello.

13 SEAN: This is Sean.

14 GAS CONTROL OPERATOR: Oh. Hey, are you in front of
15 your SCADA?

16 SEAN: I am.

17 GAS CONTROL OPERATOR: Can you look at Milpitas Terminal
18 and then the San Jose distribution number 1?

19 SEAN: (do you break it already)?

20 GAS CONTROL OPERATOR: We're having an abnormal as we
21 speak.

22 SEAN: All right.

23 GAS CONTROL OPERATOR: What a way to start?

24 SEAN: Yeah. Okay. Here's Milpitas. Yeah.

25 GAS CONTROL OPERATOR: So Oscar Martinez is working

1 there and he's got all the data goofy there.

2 SEAN: I have 0s and everything looks like it's shut.

3 GAS CONTROL OPERATOR: Yeah. And I'm not really sure
4 what they're doing yet. My GSOs are tied up. So I haven't asked
5 them, but if you'd look at the San Jose distribution.

6 SEAN: I've got it. San Jose distribution.

7 GAS CONTROL OPERATOR: We've got 381 pounds all the way
8 down to Aborn.

9 SEAN: I see the high highs there.

10 GAS CONTROL OPERATOR: Yeah.

11 SEAN: I called in at the perfect time then, didn't I?

12 GAS CONTROL OPERATOR: I know.

13 SEAN: Fantastic. All right.

14 GAS CONTROL OPERATOR: That's it.

15 SEAN: That's it.

16 GAS CONTROL OPERATOR: All right. So we faxed over
17 about 18 pages of documents to you earlier today.

18 SEAN: Okay.

19 GAS CONTROL OPERATOR: So hopefully you should find them
20 on your fax machine.

21 SEAN: I will look. The only fax machine I see here,
22 there's nothing there, but I'll look. Maybe it's sticking out
23 right there. We just went around and turned on all the computers
24 and made sure everything was working here.

25 GAS CONTROL OPERATOR: Okay. Go look for it because --

1 SEAN: Okay.

2 GAS CONTROL OPERATOR: -- it's part of the process here.

3 SEAN: Okay. Hold on. Do you want me to call you back?

4 GAS CONTROL OPERATOR: No, I'll wait.

5 SEAN: Okay. Hold on.

6 (On hold.)

7 * * *

8 (Start time: 5:30:33 p.m.)

9 GAS CONTROL OPERATOR: ah huh 10 and 10R.

10 UNIDENTIFIED SPEAKER: ah 9 and 9R I'm showing 269.8.

11 GAS CONTROL OPERATOR: Yeah, those are fine. The one
12 that's feeding is B, and so you've got 458 pounds coming into the
13 mixer, all right.

14 UNIDENTIFIED SPEAKER: Coming into the mixer?

15 GAS CONTROL OPERATOR: Yeah, 458 pounds coming into the
16 mixer. I can see that.

17 UNIDENTIFIED SPEAKER: Milpitas from Hollister side,
18 right?

19 GAS CONTROL OPERATOR: Yes, coming up B. There's -- B
20 is feeding.

21 UNIDENTIFIED SPEAKER: Could it be from CL7 that we're
22 getting the pressure from?

23 GAS CONTROL OPERATOR: I don't think so. What are you
24 showing downstream of the mixer because we can't see it? Because
25 that's where --

1 UNIDENTIFIED SPEAKER: I lost (the controller) * * *
2 (on) 29 checked the bypass, uhm I checked the bypass on valve 29
3 (set at) 264.

4 GAS CONTROL OPERATOR: Uh-huh. Is it shut?

5 UNIDENTIFIED SPEAKER: * * * so I don't know what's
6 going on from there.

7 GAS CONTROL OPERATOR: Yeah, see we have this -- I can't
8 see any pressures there. I can see nothing.

9 UNIDENTIFIED SPEAKER: 100% open on the mixer bypass.

10 GAS CONTROL OPERATOR: Okay.

11 UNIDENTIFIED SPEAKER: close her?

12 GAS CONTROL OPERATOR: Yeah, but I can't see that ah --
13 yeah, go ahead and close it. It shouldn't be open. Close the
14 mixer bypass please.

15 UNIDENTIFIED SPEAKER: *.

16 * * *

17 (Start time: 5:31:20 p.m.)

18 (Phone rings.)

19 GAS CONTROL OPERATOR: Come on. I know somebody's
20 there.

21 (Phone rings.)

22 SLATTER: CCC, Slatter (ph.).

23 GAS CONTROL OPERATOR: Hey, this is Larry, system gas
24 control.

25 SLATTER: Yeah.

1 GAS CONTROL OPERATOR: I've got to call a gas tech out
2 to a site in Berkeley and basically I need a generated tag, if we
3 can get somebody out there tomorrow by the telephone company it
4 would be fine.

5 SLATTER: First thing in the morning.

6 GAS CONTROL OPERATOR: Yeah, if possible. What I have
7 is I've got a smashed card. It looks like somebody vandalized the
8 telephone box out there where our signal bounces through.

9 SLATTER: Okay. Where's that?

10 GAS CONTROL OPERATOR: Okay. It is at Allston, A L L S
11 T O N, Way --

12 SLATTER: Okay.

13 GAS CONTROL OPERATOR: -- and

14 SLATTER: Can I call you back? I've got another --

15 GAS CONTROL OPERATOR: Sure. Call me. I'm at 223-7986.

16 SLATTER: 79 --

17 GAS CONTROL OPERATOR: 86.

18 SLATTER: -- 86.

19 GAS CONTROL OPERATOR: You've got it, guy.

20 SLATTER: All right.

21 GAS CONTROL OPERATOR: Bye.

22 SLATTER: All right. Thanks.

23 * * *

24 (Start time: 5:32:04 p.m.)

25 GAS CONTROL OPERATOR: I'm talking to Sean.

1 UNIDENTIFIED SPEAKER: He's looking for the papers you
2 faxed.

3 * * *

4 (Start time: 5:32:14 p.m.)

5 GAS CONTROL OPERATOR: He said he was going to go get
6 them.

7 * * *

8 (Start time: 5:32:23 p.m.)

9 (No recorded audio.)

10 * * *

11 (Start time: 5:32:36 p.m.)

12 (No recorded audio.)

13 * * *

14 (Start time: 5:32:38 p.m.)

15 GAS CONTROL OPERATOR: Any luck?

16 SEAN: Yup.

17 * * *

18 (Start time: 5:32:47 p.m.)

19 GAS CONTROL OPERATOR: I don't have a link to it.

20 GAS CONTROL OPERATOR 1: Okay. All you have to do is
21 call up the division.

22 GAS CONTROL OPERATOR: Uh-huh.

23 GAS CONTROL OPERATOR 1: All their sites have addresses.

24 The only thing is I don't have a code for it but we found two
25 addresses on Allston.

1 * * *

2 (Start time: 5:33:01 p.m.)

3 GAS CONTROL OPERATOR: Okay *.

4 UNIDENTIFIED SPEAKER: ahm 17 and 17R ahm.

5 * * *

6 (Start time: 5:33:07 p.m.)

7 UNIDENTIFIED SPEAKER: * * *.

8 * * *

9 (Start time: 5:33:12 p.m.)

10 UNIDENTIFIED SPEAKER: Yeah.

11 UNIDENTIFIED SPEAKER: * hey look I'm trying to help you

12 I'm trying to make this - you known I'm using this * * --

13 * * *

14 (Start time: 5:33:19 p.m.)

15 GAS CONTROL OPERATOR: There you are.

16 UNIDENTIFIED SPEAKER: * * *.

17 GAS CONTROL OPERATOR: Nice, well done.

18 UNIDENTIFIED SPEAKER: * * *.

19 * * *

20 (Start time: 5:33:19 p.m.)

21 OSCAR: I lost controller (2)1 * 21R.

22 GAS CONTROL OPERATOR: You lost controller 20 and 21R,

23 okay.

24 OSCAR: * I can manually go close (that valve) do you

25 need me manually close that?

1 (Start time: 5:35:04 p.m.)

2 GAS CONTROL OPERATOR: Leave 21 and 21R where they're
3 at. We think they should be wide open. Where we were controlling
4 the flow, was that the control valves, either 8 to 8R or 7 to 7R.

5 OSCAR: 8 to 8R or 7 to 7R?

6 GAS CONTROL OPERATOR: That's where we were controlling
7 pressure, yeah.

8 OSCAR: controls * control (in) *.

9 GAS CONTROL OPERATOR: Okay. They are, huh?

10 OSCAR: valve for ah 7R right now I have ah ah set point
11 of 369.8.

12 GAS CONTROL OPERATOR: That's what we want, yeah.

13 OSCAR: and 8R, 8R * * 369.8.

14 GAS CONTROL OPERATOR: Yeah. So they're -- can you see
15 the position on any of them or are you looking at the same thing
16 I'm looking at which shows a 0 or -3?

17 OSCAR: which one?

18 GAS CONTROL OPERATOR: Are you looking at the same
19 position feedback which I'm seeing which is -3?

20 OSCAR: Yeah.

21 GAS CONTROL OPERATOR: On all of them. Okay. So what's
22 going on, Oscar?

23 OSCAR: Well, we transferred everything on * and all of
24 a sudden we went to (kill) panel * * still something lit (up) *
25 that was on that one last breaker that --

1 * * *

2 (Start time: 5:35:06 p.m.)

3 GAS CONTROL OPERATOR: Gas control, Larry.

4 MR. DAVENPORT: Larry, Jim Davenport here at
5 Shingletown.

6 GAS CONTROL OPERATOR: Yes, sir.

7 MR. DAVENPORT: I'm through with the three clearances I
8 had open here.

9 GAS CONTROL OPERATOR: Okay. Let me look at
10 Shingletown. Hold on a second.

11 (On hold.)

12 * * *

13 (Start time: 5:35:26 p.m.)

14 GAS CONTROL OPERATOR: Good. Everything's working the
15 way it should be, Jim. Looks good.

16 MR. DAVENPORT: Okay. And everything's back to normal,
17 normal operations.

18 GAS CONTROL OPERATOR: Yeah. Let me check the alarm
19 base and make sure I've got nothing hanging.

20 MR. DAVENPORT: You should have a door on still.

21 GAS CONTROL OPERATOR: I've got three pages. Hold on a
22 second.

23 MR. DAVENPORT: Okay.

24 (On hold.)

25 * * *

1 (Start time: 5:35:27 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Mark Cinaceris.

3 SEAN: Sorry. I was pushing and looking through boxes
4 and I couldn't find anything.

5 GAS CONTROL OPERATOR: Really.

6 SEAN: Yeah, I looked on the new fax machine and we have
7 the other fax machine. So I don't know what number or did you
8 send it to the one in the other room?

9 GAS CONTROL OPERATOR: It might be over there.

10 SEAN: I can go look but I have to try to find the keys
11 because I don't have any keys to that one. So I'll go. I'll try
12 to find a key for that one right now.

13 * * *

14 (Start time: 5:35:51 p.m.)

15 GAS CONTROL OPERATOR: -- cleared, either that or I
16 never got it.

17 UNIDENTIFIED SPEAKER: Oh, okay.

18 GAS CONTROL OPERATOR: All right.

19 UNIDENTIFIED SPEAKER: All right. I've got a few things
20 to do yet.

21 GAS CONTROL OPERATOR: Sounds good.

22 UNIDENTIFIED SPEAKER: Do you need the clearance numbers
23 I had open or --

24 GAS CONTROL OPERATOR: No, I've got them over here. No
25 problem at all.

1 UNIDENTIFIED SPEAKER: Okay.

2 GAS CONTROL OPERATOR: All right. Thank you, buddy.

3 Take care.

4 UNIDENTIFIED SPEAKER: Thank you.

5 GAS CONTROL OPERATOR: Bye.

6 * * *

7 (Start time: 5:35:52 p.m.)

8 GAS CONTROL OPERATOR: Look see, because I've still got
9 some stuff to do here anyway.

10 SEAN: Okay. Very good.

11 GAS CONTROL OPERATOR: All right. No hurry.

12 SEAN: Okay.

13 GAS CONTROL OPERATOR: Bye.

14 * * *

15 (Start time: 5:36:49 p.m.)

16 GAS CONTROL OPERATOR: We go back to the way we were
17 before this happened?

18 OSCAR: Put it back the way it was.

19 GAS CONTROL OPERATOR: Yeah.

20 OSCAR: Yeah, (till) figure out what ah * (loss) of
21 programming (to the) controller --

22 * * *

23 (Start time: 5:37:17 p.m.)

24 OSCAR: -- try and figure out how we're going fix, we've
25 got @Gropetti looking at the drawings right now he's the engineer

1 on it ah.

2 GAS CONTROL OPERATOR: So do we have any mixer
3 controllers that are working? We've got the bypass closed.
4 You've got --

5 OSCAR: 29 is the mixer bypass, right?

6 GAS CONTROL OPERATOR: Yes, and you've got that shut
7 which is good. So we want to control, we want to control what's
8 coming out of the mixer with either 21 and 21R or 27 and 27R.

9 OSCAR: 21 and 21R.

10 GAS CONTROL OPERATOR: One or the other, yeah.

11 OSCAR: * * *.

12 GAS CONTROL OPERATOR: Yeah.

13 OSCAR: 21R is the one that * looks we lost the
14 programming *. And what was the other one 27?

15 GAS CONTROL OPERATOR: Yeah, are they functioning 27 and
16 27R?

17 OSCAR: 27 and 27R are.

18 GAS CONTROL OPERATOR: Okay. Great. What are you
19 showing for a set point on those?

20 OSCAR: For 27R, I have (3)79.8.

21 GAS CONTROL OPERATOR: Man. Can you hang on for a
22 second, Oscar?

23 You know, we must have lost control at -- because the
24 mixer valves, and I'm going back and turning stuff back there.
25 They're wide open. They were before we had this problem. So that

1 means that -- hang on a moment please.

2 300D, 8 and 8R and 7 and 7R malfunctioned.

3 OSCAR: 8 and 8R and 7 and 7R?

4 GAS CONTROL OPERATOR: Yeah, that's 300D coming in. So
5 can you send someone down to the yard to check the position. I
6 believe they're wide open.

7 OSCAR: 8 and 8R.

8 GAS CONTROL OPERATOR: Yeah.

9 OSCAR: And 7 and 7R, right?

10 GAS CONTROL OPERATOR: Yeah.

11 OSCAR: Okay. I'll go --

12 GAS CONTROL OPERATOR: Let me go -- go ahead. Please
13 do.

14 OSCAR: Because I'm showing a * * * * on 7R, that
15 they're (showing).

16 GAS CONTROL OPERATOR: See, everything's showing closed.
17 Everything coming in is showing closed.

18 OSCAR: I'll go verify 7 and 7R and 8 and 8R.

19 GAS CONTROL OPERATOR: Can you do that?

20 OSCAR: I'm going to go out there and check it real
21 quick.

22 GAS CONTROL OPERATOR: All right. Thanks.

23 OSCAR: Uh-huh. Bye.

24 GAS CONTROL OPERATOR: We're screwed. We're screwed.

25 * * *

1 (Start time: 5:38:02 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Valenti.

3 UNIDENTIFIED SPEAKER: Yeah, is Larry in?

4 GAS CONTROL OPERATOR: One moment please.

5 (On hold.)

6 * * *

7 (Start time: 5:38:09 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Larry.

9 SLATTER: Larry.

10 GAS CONTROL OPERATOR: Yeah.

11 SLATTER: Okay. I wanted to get back to you on that.

12 GAS CONTROL OPERATOR: Okay. It's at Allston, A L L S T
13 O N, and San Pablo in Berkeley. There's -- it's an RTU site,
14 okay.

15 SLATTER: San Pablo.

16 GAS CONTROL OPERATOR: San Pablo, right. Allston and
17 San Pablo in Berkeley.

18 SLATTER: Uh-huh.

19 GAS CONTROL OPERATOR: Okay. It's an RTU site that has
20 a phone lease line box there, and somebody smashed the card in
21 there. Okay. Our tech went out to find out what was going on and
22 our stuff is working and the signal coming into the box is working
23 but with the smashed equipment, it's not bouncing out.

24 SLATTER: Okay.

25 GAS CONTROL OPERATOR: Okay. And we've got vandalism to

1 the box and if you'd have somebody check it out.

2 SLATTER: Okay. Yeah, that's at in Berkeley. Now --

3 GAS CONTROL OPERATOR: Berkeley, Allston and San Pablo,
4 and it would be East Bay Division.

5 SLATTER: Okay. Now that's for 7:00 high priority.

6 GAS CONTROL OPERATOR: Please.

7 SLATTER: Okay. Not tonight.

8 GAS CONTROL OPERATOR: Not tonight. It doesn't need to
9 go tonight.

10 SLATTER: I'll get you set up.

11 GAS CONTROL OPERATOR: Thank you very much.

12 SLATTER: Thank you, Larry.

13 GAS CONTROL OPERATOR: Appreciate it. Bye.

14 * * *

15 (Start time: 5:39:13 p.m.)

16 (No recorded audio.)

17 * * *

18 (Start time: 5:39:49 p.m.)

19 (No recorded audio.)

20 * * *

21 (Start time: 5:40:16 p.m.)

22 UNIDENTIFIED SPEAKER: -- right now.

23 UNIDENTIFIED SPEAKER: We can try it.

24 * * *

25 (Start time: 5:40:32 p.m.)

1 UNIDENTIFIED SPEAKER: It looks like everything's coming
2 is close to what * * *.

3 * * *

4 (Start time: 5:40:54 p.m.)

5 UNIDENTIFIED SPEAKER: -- * * closed down * * * *.

6 UNIDENTIFIED SPEAKER: * *.

7 UNIDENTIFIED SPEAKER: It should the genius block * *
8 that new genius block * --

9 * * *

10 (Start time: 5:41:19 p.m.)

11 UNIDENTIFIED SPEAKER: * * * I don't know. I wonder if
12 @Steve knows how * * *.

13 UNIDENTIFIED SPEAKER: * * *.

14 * * *

15 (Start time: 5:41:29 p.m.)

16 UNIDENTIFIED SPEAKER: * * * (that would cut the
17 coverage) * * *.

18 UNIDENTIFIED SPEAKER: * * * --

19 * * *

20 (Start time: 5:41:35 p.m.)

21 GAS CONTROL OPERATOR: Gas Control, Larry.

22 SLATTER: Larry, I just called you on the other line and
23 you didn't answer.

24 GAS CONTROL OPERATOR: Sorry about that.

25 SLATTER: Slatter here.

1 GAS CONTROL OPERATOR: Yeah.

2 SLATTER: What's your ID?

3 GAS CONTROL OPERATOR: LNR3. Okay. And what's your tag
4 number?

5 SLATTER: I don't even have it.

6 GAS CONTROL OPERATOR: Don't worry about it then. Do
7 not worry about it. LNR3.

8 SLATTER: We've got you.

9 GAS CONTROL OPERATOR: Thank you, brother.

10 SLATTER: Thanks a lot.

11 GAS CONTROL OPERATOR: Bye.

12 * * *

13 (Start time: 5:41:42 p.m.)

14 GAS CONTROL OPERATOR: Gas control, Mark Cinaceris.

15 SEAN: Nothing.

16 GAS CONTROL OPERATOR: Not even in the other building.

17 SEAN: We don't even have it. We have nothing in the
18 other building. That's pretty much all wiped out.

19 GAS CONTROL OPERATOR: It's all gone.

20 SEAN: Yeah.

21 GAS CONTROL OPERATOR: So I wonder where that machine is
22 setting. So what's the fax number on the machine that you have
23 there in the room?

24 SEAN: I have number 85824894.

25 GAS CONTROL OPERATOR: Okay. We're going to fax it all

1 back to you again.

2 SEAN: Okay.

3 GAS CONTROL OPERATOR: So give me 5 minutes to gather it
4 back up because we faxed it and I refiled it all. So now I've got
5 to go back and grab it all out so we can fax it again.

6 SEAN: Is it stuff I can get off the computer anywhere?

7 GAS CONTROL OPERATOR: Well, maybe. Some of it, I was
8 going to send you the send out, the AMRs, the Wild Goose and load
9 item balances, the forecasts, their plan, their current plan, you
10 know, the winter plan, the gas day, the EGEN forecast.

11 SEAN: Okay.

12 GAS CONTROL OPERATOR: I was going to send you -- I sent
13 you all that.

14 SEAN: Okay. All right.

15 GAS CONTROL OPERATOR: So I mean --

16 SEAN: Yeah, that stuff --

17 GAS CONTROL OPERATOR: You'd probably want it.

18 SEAN: Yeah.

19 GAS CONTROL OPERATOR: You'll be glad to have it by
20 9:00.

21 SEAN: Yeah, exactly. Oh, and by the way, I see that
22 you didn't call an OFO for today.

23 GAS CONTROL OPERATOR: Did not. Did not need it. Yeah.

24 SEAN: Yeah, I looked it up before I got in contact with
25 you. Did I miss it today?

1 GAS CONTROL OPERATOR: No, no, you did good.

2 SEAN: Everything was smooth.

3 GAS CONTROL OPERATOR: Yeah, you did good.

4 SEAN: If anything, then I can always go into the
5 weekend.

6 GAS CONTROL OPERATOR: Yeah, that might be there for
7 you.

8 SEAN: Okay.

9 GAS CONTROL OPERATOR: All right. So let me gather this
10 up, and we'll send it again to that other number.

11 SEAN: Okay. Very good.

12 GAS CONTROL OPERATOR: All right. So call me back in,
13 call me back in 10 minutes if you haven't gotten the papers. If
14 you get the papers, call me sooner.

15 SEAN: Okay.

16 GAS CONTROL OPERATOR: All right. Bye.

17 * * *

18 (Start time: 5:42:38 p.m.)

19 GAS CONTROL OPERATOR: Gas control, Valenti.

20 OSCAR: Yeah, Mike, Oscar. Barry wanted me to check the
21 positions of 7 and 7R and 8 and 8R. They're wide open.

22 * * *

23 (Start time: 5:42:38 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Valenti.

25 OSCAR: Yeah, Mike, Oscar. Barry wanted me to check the

1 positions of 7 and 7R and 8 and 8R. They're wide open.

2 GAS CONTROL OPERATOR: Let's see here. 7 and 7R.
3 You're telling me they're wide open?

4 OSCAR: Yes.

5 GAS CONTROL OPERATOR: Okay. Well, I mean I don't see
6 that.

7 OSCAR: I know.

8 GAS CONTROL OPERATOR: Am I supposed to see that?

9 OSCAR: Larry wanted me to check them.

10 GAS CONTROL OPERATOR: Okay. I'm not sure what you're
11 asking me, Oscar.

12 OSCAR: Well, Barry wanted me to go check these and give
13 him a call back.

14 GAS CONTROL OPERATOR: You wanted him to check those?

15 BARRY: I wanted to know the position those valves are
16 in.

17 GAS CONTROL OPERATOR: He said they're wide open.

18 UNIDENTIFIED SPEAKER: They should be controlling the
19 they should be controlling the 370.

20 GAS CONTROL OPERATOR: Well, we can see. The
21 communications are not there.

22 BARRY: It's right there.

23 GAS CONTROL OPERATOR: We're not getting any
24 communication. It's -- everything is 0. I've got -200 at the
25 mixer.

1 OSCAR: can I just go lower the monitors for * right now

2 * * * --

3 GAS CONTROL OPERATOR: Yeah.

4 UNIDENTIFIED SPEAKER: -- 7 and 7R.

5 GAS CONTROL OPERATOR: Yeah, absolutely. Yeah. Let's
6 do that to start with. He's going to lower his monitors so we can
7 get out of high high here.

8 OSCAR: Okay. I'll go ahead for 7 and 7R and 8 and 8R,
9 right?

10 GAS CONTROL OPERATOR: Yeah, 7 and 8, right.

11 OSCAR: Okay. I'll go lower the monitors down. What do
12 you guys want them down to?

13 GAS CONTROL OPERATOR: So that would be 5 and 6. Well,
14 below 370 to get us out of high high.

15 OSCAR: Where do you want them?

16 GAS CONTROL OPERATOR: Yeah, 370 is fine.

17 OSCAR: 370. Okay. I'll go do that right now.

18 GAS CONTROL OPERATOR: Okay. All right. We'll talk to
19 you in a little bit.

20 * * *

21 (Start time: 5:42:46 p.m.)

22 GAS CONTROL OPERATOR: Gas control, Larry.

23 MR. BARNES: Larry, this is Dean Barnes.

24 GAS CONTROL OPERATOR: Yeah, Dean. Okay. I got -- go
25 ahead. I got a hold of the OR chief and he's going to have a

1 telephone guy up there at 7:00 in the morning tomorrow.

2 MR. BARNES: Okay. * * * *.

3 GAS CONTROL OPERATOR: Okay.

4 MR. BARNES: I don't know -- I mean the only thing I
5 don't see * working on this box, that modem that they have.

6 GAS CONTROL OPERATOR: Yeah.

7 MR. BARNES: And the red light that says XMT out * *.

8 GAS CONTROL OPERATOR: Well, you know, with you playing
9 with it, Dean, the last 20 minutes it updated.

10 MR. BARNES: It did?

11 GAS CONTROL OPERATOR: Yeah, it went up about 2 pounds.

12 MR. BARNES: Because I've got 137 one thirty - thirty
13 seven.

14 GAS CONTROL OPERATOR: I'm showing 137.8 and before you
15 did any jiggling the last 20 minutes, I was at 135.7.

16 MR. BARNES: Okay.

17 GAS CONTROL OPERATOR: Okay. Maybe you've got it
18 working.

19 MR. BARNES: I got it working. I got 137.7.

20 GAS CONTROL OPERATOR: I'm .1 off. So I think we're in
21 that plus or minus half percent guy.

22 MR. BARNES: Oh, yeah. * * *.

23 GAS CONTROL OPERATOR: Okay. Hey, Dean, just to help
24 you out, okay, which I didn't even think about. My partner
25 thought of it and it worked perfect. The next time you ask for an

1 address, okay, and the guy says, well, I don't have it, ask him to
2 do this, is to go to the work request and the work request. We
3 have a work request thing here, okay.

4 MR. BARNES: What's it called?

5 GAS CONTROL OPERATOR: It's called work, like, you know,
6 like you're working, work request and go to the specific division,
7 like East Bay or yours, Mission.

8 MR. BARNES: Right.

9 GAS CONTROL OPERATOR: If they go there and they go to
10 your stuff, they've got all the addresses listed of where sites
11 are at. So I can actually get a physical address by a process of
12 elimination of what you're trying to find.

13 MR. BARNES: Okay.

14 GAS CONTROL OPERATOR: So that's a good source.

15 MR. BARNES: What address am I at right now I'm right-
16 I'm across the street from 2161 on --

17 GAS CONTROL OPERATOR: Allston.

18 MR. BARNES: -- Allston.

19 GAS CONTROL OPERATOR: Right, right by San Pablo.

20 MR. BARNES: Yeah, San Pablo is the street right up
21 here.

22 GAS CONTROL OPERATOR: Right. So it got you close
23 enough where you could find it. Okay. Okay. Good. Good.

24 MR. BARNES: * * * on Oxford.

25 GAS CONTROL OPERATOR: Oxford?

1 * * *

2 (Start time: 5:47:22 p.m.)

3 (No recorded audio.)

4 * * *

5 (Start time: 5:47:31 p.m.)

6 GAS CONTROL OPERATOR: *.

7 * * *

8 (Start time: 5:47:51 p.m.)

9 STEVE: Hello.

10 GAS CONTROL OPERATOR: Hello.

11 STEVE: Hey, what's going on? We're over here, me and
12 Matt. We're on our way with that those high, highs they were
13 looking at.

14 GAS CONTROL OPERATOR: How long you been there, Steve?

15 STEVE: I just got done, but I've been here since about
16 quarter of 6:00, when Sean got here and turned everything on.

17 GAS CONTROL OPERATOR: That's Oscar. Oscar's working
18 out there.

19 STEVE: Okay. Well, that's a controlled high, high.

20 GAS CONTROL OPERATOR: No, it's real. They're doing an
21 abnormal for it probably.

22 STEVE: Okay. What do you do? What happened? How did
23 it start?

24 GAS CONTROL OPERATOR: They're doing a switchover and
25 they thing the genius blocked open valve 29 but, you know what?

1 We don't know. Everything is still pending. It's -- he's on the
2 phone. We've been working on it for a half an hour now, hour
3 actually. Barry's on the phone with Oscar right now. We're -- we
4 don't know. It's something they did there.

5 STEVE: All right.

6 GAS CONTROL OPERATOR: I don't have an answer for you.
7 Oscar's out there with somebody else. They're just doing a
8 clearance and something happened.

9 STEVE: Well, it's flowing through * at Irvington. Is
10 that per order or is there something -- is there a specific reason
11 why that line --

12 GAS CONTROL OPERATOR: No, we didn't get any alarms from
13 Milpitas or Irvington today. It was just -- B was the primary in
14 Milpitas. The clearances that they were doing in the switchover,
15 in the genius block switchover and when they were in the middle of
16 it, then something opened that shouldn't have. Something opened
17 that shouldn't have and now they're scrambling in Milpitas right
18 now trying to figure out what the hell opened and what's going on.

19 STEVE: Well, at about 5:20 the Irvington line 107
20 opened up to 10 million and went into high high flow. You don't
21 know why?

22 GAS CONTROL OPERATOR: No, I don't. Let's see. Is it
23 still there?

24 STEVE: Well, it's still flowing, but it backed off a
25 little bit. I guess maybe that's the primary.

1 GAS CONTROL OPERATOR: Well, yeah, 300B is -- oh, at
2 Irvington. Let's see here. 300B is the primary for Milpitas and
3 Irvington primary is tube 6, 303.

4 * * *

5 (Start time: 5:47:53 p.m.)

6 UNIDENTIFIED SPEAKER: -- about halfway closed now
7 (five) closed it slowly.

8 * * *

9 (Start time: 5:48:11 p.m.)

10 GAS CONTROL OPERATOR: He's closing ah he's settin'
11 these down at 370. These are wide open. So we're trying to
12 control it from there.

13 GAS CONTROL OPERATOR 1: Well, okay. You could have
14 just come down here. * *.

15 GAS CONTROL OPERATOR: I can't see anything.

16 GAS CONTROL OPERATOR 1: I know.

17 GAS CONTROL OPERATOR: You know, it's terrible.

18 GAS CONTROL OPERATOR 1: What's that? Can you repeat
19 that?

20 UNIDENTIFIED SPEAKER: looking at * see what something
21 went wrong but * * be done.

22 GAS CONTROL OPERATOR 1: Can you have somebody perhaps
23 check the position of valve 62 and 63?

24 UNIDENTIFIED SPEAKER: 4 and 63.

25 GAS CONTROL OPERATOR 1: 62 and 63.

1 UNIDENTIFIED SPEAKER: Okay. 63 is the one I did the
2 monitor on.

3 GAS CONTROL OPERATOR: Right, right.

4 UNIDENTIFIED SPEAKER: * * * *.

5 * * *

6 (Start time: 5:49:16 p.m.)

7 GAS CONTROL OPERATOR: You set it down. Did you have it
8 at 375?

9 UNIDENTIFIED SPEAKER: * * (370) * *.

10 GAS CONTROL OPERATOR: Yeah, that's -- so if 62 went
11 open on this little mishap, then that could be causing it also.

12 UNIDENTIFIED SPEAKER: * * * that one.

13 GAS CONTROL OPERATOR: They already closed that.

14 UNIDENTIFIED SPEAKER: Okay.

15 GAS CONTROL OPERATOR: They closed that. It was that at
16 first, yeah.

17 UNIDENTIFIED SPEAKER: Okay.

18 GAS CONTROL OPERATOR: So now we're checking this one,
19 too.

20 UNIDENTIFIED SPEAKER: 63 is shut.

21 GAS CONTROL OPERATOR: 63 is shut. Okay. Thank you.

22 * * *

23 (Start time: 5:49:54 p.m.)

24 GAS CONTROL OPERATOR: Yes. Yes, 62 is wide open and 63
25 is shut. Okay. Can you close 62?

1 UNIDENTIFIED SPEAKER: *.

2 GAS CONTROL OPERATOR: Yes, please.

3 UNIDENTIFIED SPEAKER: Yeah.

4 GAS CONTROL OPERATOR: Whatever it takes.

5 UNIDENTIFIED SPEAKER: I'll call you right back.

6 GAS CONTROL OPERATOR: Okay.

7 **(Busy signal.)**

8 * * *

9 (Start time: 5:50:31 p.m.)

10 GAS CONTROL OPERATOR: That's not the flow that opened
11 up, right?

12 GAS CONTROL OPERATOR 1: 23 opened up.

13 GAS CONTROL OPERATOR: 23.

14 GAS CONTROL OPERATOR 1: Maybe --

15 GAS CONTROL OPERATOR: I think that's just coming --

16 GAS CONTROL OPERATOR 1: Is that supposed to be there?
17 I mean has it always been there?

18 GAS CONTROL OPERATOR: The reason is raises concern with
19 us because there's a high high -- the high flow. That's what I
20 mean. I don't know --

21 GAS CONTROL OPERATOR 1: Yeah.

22 GAS CONTROL OPERATOR: -- what happened, why all of a
23 sudden it went from 0 flow to almost 12, 12.5 million.

24 GAS CONTROL OPERATOR 1: I don't know. Let me --
25 Barry's on the phone with Oscar right now. Let me, let me let

1 them guys know.

2 GAS CONTROL OPERATOR: Is there anything else going on?

3 GAS CONTROL OPERATOR 1: No, not really. Everything
4 else is done. Been chasing Delevan spill all day. There was
5 quite a few system standards going on today, but I think everyone
6 else is gone in now. Oscar's the only one out there.

7 Hey, Larry. Look at Irvington. 23, the flow shot up to
8 10 million. Does that have anything to do with Oscar?

9 GAS CONTROL OPERATOR 2: Yeah.

10 GAS CONTROL OPERATOR 1: That was caused by Oscar's
11 thing.

12 GAS CONTROL OPERATOR 2: It was caused by * pressure
13 coming in * * --

14 GAS CONTROL OPERATOR 1: Yeah. Larry said that
15 Irvington high flow was because of Oscar's --

16 GAS CONTROL OPERATOR: Everything else went into high
17 high or something.

18 GAS CONTROL OPERATOR 1: Yeah. We've got high highs all
19 over. It did catch it. It's coming back down now. Oscar is just
20 shutting the monitors because we're trying to get out of high high
21 and then he's going to go back to the drawing board and figure out
22 what's going on.

23 * * *

24 (Start time: 5:52:33 p.m.)

25 UNIDENTIFIED SPEAKER: Just going over the summary,

1 outside of all the Milpitas alarms.

2 GAS CONTROL OPERATOR: Uh-huh.

3 UNIDENTIFIED SPEAKER: All the feeder pressures low is
4 that real?

5 GAS CONTROL OPERATOR: When did that come in? An hour
6 ago. Let's see here. Antelope Roseville feeder.

7 UNIDENTIFIED SPEAKER: * * *.

8 GAS CONTROL OPERATOR: Yeah, I know I'm going to look at
9 the --

10 UNIDENTIFIED SPEAKER: * 1605 *.

11 GAS CONTROL OPERATOR: Yeah.

12 UNIDENTIFIED SPEAKER: It looks like it's just floating
13 around low anyway.

14 GAS CONTROL OPERATOR: Yeah. Yeah, the trend looks good
15 on that. It looks like it's actually coming back up. Yeah. It
16 had only dropped a pound. What else?

17 UNIDENTIFIED SPEAKER: Ryan's Slough, is that a usual
18 suspect?

19 GAS CONTROL OPERATOR: Ryan's Slough --

20 UNIDENTIFIED SPEAKER: * * *.

21 GAS CONTROL OPERATOR: I don't know. Let me check and
22 see if that's immediate or not. Ryan's Slough next day? Yeah, I
23 know. I'm looking. It's been real busy today.

24 * * *

25 (Start time: 5:54:03 p.m.)

1 GAS CONTROL OPERATOR: He's on the phone with Oscar
2 still right now.

3 * * *

4 (Start time: 5:54:14 p.m.)

5 GAS CONTROL OPERATOR: Allston Way will be fixed
6 tomorrow. That's an AT&T issue. Somebody vandalized our AT&T
7 board.

8 GAS CONTROL OPERATOR 1: That's the entry. That's just
9 the --

10 GAS CONTROL OPERATOR: That's just the usual. The Ryan
11 Slough is next day. Barry, anything else that you can think of?

12 GAS CONTROL OPERATOR 1: What about those low lows at
13 Pea Creek (ph.)?

14 GAS CONTROL OPERATOR: That's a day two, three day
15 clearance.

16 GAS CONTROL OPERATOR 1: Oh, yeah. Everything else
17 looks good.

18 GAS CONTROL OPERATOR: All right.

19 GAS CONTROL OPERATOR 1: Do you need me to stick around
20 to clean up that other issue or are you going to turn that over or
21 what? Whose working on Milpitas --

22 GAS CONTROL OPERATOR: Barry. He's on the phone with
23 them. I can't even talk to him right now because he's on the
24 phone with them. We'll stick it out. We'll, we'll -- I don't
25 know. We're going to finish things up here probably with Milpitas

1 and then we'll forward all the phones.

2 GAS CONTROL OPERATOR 1: Is Keith over there?

3 GAS CONTROL OPERATOR: No, she left. She's supposed to
4 be in Brentwood any minute to drop off all the boxes, all the
5 clearances and --

6 GAS CONTROL OPERATOR 1: Oh, okay.

7 GAS CONTROL OPERATOR: -- crap.

8 GAS CONTROL OPERATOR 1: Dave?

9 GAS CONTROL OPERATOR: Who?

10 GAS CONTROL OPERATOR 1: Dave.

11 GAS CONTROL OPERATOR: Dave bailed early this morning
12 when he found out there was five people here.

13 GAS CONTROL OPERATOR 1: Both of them?

14 GAS CONTROL OPERATOR: Huh?

15 GAS CONTROL OPERATOR 1: Both Larry and Dave took --

16 GAS CONTROL OPERATOR: No, Larry's here working his #Ass
17 off all day.

18 GAS CONTROL OPERATOR 1: Oh.

19 GAS CONTROL OPERATOR: Working on clearances, you know,
20 the folders and --

21 GAS CONTROL OPERATOR 1: Yeah.

22 GAS CONTROL OPERATOR: -- helping here.

23 GAS CONTROL OPERATOR 1: Yeah. I understand. We'll be
24 talking then. We'll be here. Let us know.

25 GAS CONTROL OPERATOR: What number can I call you back

1 on? Because nothing is forwarded yet.

2 GAS CONTROL OPERATOR 1: You should have a freaking list
3 right next to the phone with those issues. I don't know.

4 GAS CONTROL OPERATOR: Do you want me to call your cell
5 phone.

6 GAS CONTROL OPERATOR 1: Yeah, you can.

7 GAS CONTROL OPERATOR: All right. I'll call your cell
8 phone.

9 GAS CONTROL OPERATOR 2: Cinaceris would probably know
10 because he's the one that's going to roll these over, is what Sean
11 was saying.

12 GAS CONTROL OPERATOR: I wish. We're going to be
13 rolling them over.

14 GAS CONTROL OPERATOR 2: You're supposed to have some
15 kind of information or something. That's what Sean's saying.

16 GAS CONTROL OPERATOR: See, I don't -- all right.

17 GAS CONTROL OPERATOR 1: We don't have a list of how we
18 can get a hold of you guys and how you guys are supposed to get a
19 hold of us. I don't know.

20 GAS CONTROL OPERATOR: Well, there is -- yeah, I mean we
21 were -- the numbers are either here or there. We're supposed to
22 forward them before we leave and then they're supposed to be
23 reactivated Sunday morning or I guess it would be Monday morning
24 from there reactivated back to here. There's - a @Fanyee handed
25 everyone a sheet. It says to activate call forwarding and active

1 -- oh, excuse me, call, [REDACTED], cancel call forwarding.

2 GAS CONTROL OPERATOR 1: But each location should have
3 an outside number where it's not actually being rolled that we
4 can --

5 GAS CONTROL OPERATOR: Yeah, I know. I don't know. I
6 can't remember any of them from Brentwood, but I even tried the
7 old 634 number a little while ago and it came here.

8 GAS CONTROL OPERATOR 1: Yeah. Okay.

9 GAS CONTROL OPERATOR: I'll just call your cell phone in
10 a little while and give you an update on Milpitas.

11 GAS CONTROL OPERATOR 1: Okay. Find out if those guys
12 have a way, you know, if you find out, let us know the numbers.
13 We can make a list and put it right here on the phone.

14 GAS CONTROL OPERATOR: What do you mean? What numbers?

15 GAS CONTROL OPERATOR 1: Like if we do actually have an
16 outside number that doesn't roll so that we can get a hold of each
17 other back and forth without rolling, if you find those numbers
18 out, let me know. If I find out, I'll let you know, and I'll tape
19 the numbers to the phone here so that we don't run into this
20 again.

21 GAS CONTROL OPERATOR: Okay.

22 GAS CONTROL OPERATOR 1: All right.

23 GAS CONTROL OPERATOR: All right. Talk to you in a
24 little bit.

25 * * *

1 (Start time: 5:55:01 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Larry.

3 OSCAR: Hey, Larry. This is Oscar. Is Barry there?

4 GAS CONTROL OPERATOR: Yeah, let me get him. Hold on a
5 second.

6 (On hold.)

7 * * *

8 (Start time: 5:55:12 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 OSCAR: Barry, this is Oscar. 62 is closed.

11 GAS CONTROL OPERATOR: 62 is closed in the manual. All
12 right. Thank you.

13 OSCAR: * * right now, monitor valve 5 is closed and
14 monitor 6 --

15 GAS CONTROL OPERATOR: Yeah, it should stay closed
16 because we're showing almost 500 pounds downstream. Can you --
17 Oscar, can you do some gauging for us?

18 OSCAR: Sure.

19 GAS CONTROL OPERATOR: Okay. Can you gauge downstream
20 at the mixer say valve 48 or 49?

21 OSCAR: Valve 48.

22 GAS CONTROL OPERATOR: Yeah, 49 or 64.

23 OSCAR: 48, 49 or 64. Okay. Thanks a lot.

24 GAS CONTROL OPERATOR: Okay. Thanks, Oscar.

25 * * *

1 (Start time: 5:57:59 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Larry.

3 MR. DAVENPORT: Yeah, Larry. Jim Davenport here, and
4 I'm leaving Shingletown now.

5 GAS CONTROL OPERATOR: Okay. Our alarms look to be
6 clear, guy.

7 MR. DAVENPORT: Okay. Thanks a lot.

8 GAS CONTROL OPERATOR: Take care.

9 MR. DAVENPORT: Okay. Bye.

10 * * *

11 (Start time: 6:02:19 p.m.)


12 GAS CONTROL OPERATOR: Gas control, Larry.

13 KEITH: Hey, Larry. Have you guys sent it over yet?

14 GAS CONTROL OPERATOR: No, we're not going to. We're
15 not going to. We've got a major, major problem at Milpitas and
16 we've overpressured the whole peninsula. So nothings getting
17 turned over. It might be a couple of hours. Hopefully it's only
18 10 minutes, but it's going to be a while.

19 KEITH: All right.

20 GAS CONTROL OPERATOR: All right.

21 KEITH: Well, I'm not there yet because the traffic is
22  bad.

23 GAS CONTROL OPERATOR: No, it's Keith. She said the
24 traffic's horrendous.

25 KEITH: Okay. I'll call you guys later.

1 GAS CONTROL OPERATOR: Okay. That genius block, it
2 reshut everything in and opened up the bypass valve.

3 KEITH: Oh, no, not 62.

4 GAS CONTROL OPERATOR: Yeah.

5 KEITH: Okay. Sorry. Bye.

6 GAS CONTROL OPERATOR: Bye.

7 * * *

8 (Start time: 6:04:05 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Larry.

10 UNIDENTIFIED SPEAKER: * * * Milpitas.

11 GAS CONTROL OPERATOR: Yeah, hold on. Let me give you
12 to Barry. He's handling the situation. Hold on just a minute.

13 UNIDENTIFIED SPEAKER: Okay.

14 (On hold.)

15 * * *

16 (Start time: 6:04:17 p.m.)

17 GAS CONTROL OPERATOR: This is Barry.

18 DAVE: Hey, Barry. This is Dave in Milpitas.

19 GAS CONTROL OPERATOR: Yeah, hey, Dave.

20 DAVE: What do we do or what's happening right now?

21 GAS CONTROL OPERATOR: Well, right now what we've done
22 is gone upstream to all the supplies coming into Milpitas and set
23 them down to 370 so we can get control of this. It looks like
24 pressures are, pressures are coming down. So that's good. The
25 best thing --

1 DAVE: Is everything opened up?

2 GAS CONTROL OPERATOR: Actually, you know what? We
3 can't see it. I don't know what opened up or what didn't but
4 every time I ask Oscar something, it looked like it opened up,
5 yeah. You know, the station bypass apparently opened, valve 62,
6 the mixer bypass off 29 opened. Our 300D was our primary support
7 for the mixer and apparently those valves went open. Pretty much
8 every time we asked him he said it was open. So --

9 DAVE: Okay.

10 GAS CONTROL OPERATOR: So is there an engineer there
11 that's looking at this?

12 DAVE: I'm not sure right now if there is or not. I can
13 talk to Oscar * * and see (back to) what he was doing.

14 GAS CONTROL OPERATOR: Uh-huh.

15 DAVE: I'm not sure. * * earlier I believe.

16 GAS CONTROL OPERATOR: You know, what it looks like,
17 we're getting some indication back here.

18 DAVE: Okay. I'll let you go, and if you need me, just
19 give me a call.

20 GAS CONTROL OPERATOR: Okay. Will do. Thanks.

21 DAVE: All right. Thanks.

22 * * *

23 (Start time: 6:04:33 p.m.)

24 GAS CONTROL OPERATOR: Gas control, Larry.

25 OSCAR: Larry, this is Oscar. I just want to give Barry

1 some (pressures * downstream of 49) * 396.

2 GAS CONTROL OPERATOR: Okay. 396, that's downstream
3 of --

4 OSCAR: * *.

5 GAS CONTROL OPERATOR: Okay. Downstream of 48 is what?

6 OSCAR: No, I'm curious what other valves he wanted me
7 to check.

8 GAS CONTROL OPERATOR: Okay. He's talking with Boyd
9 right now. Hold on a second. I've been dealing with everything
10 else to let him handle you and I've been trying to take everything
11 else. Hold on a second. Mark, other than the pressure downstream
12 of 49 is 396, was there any other spots you wanted him to check
13 with the gauge?

14 GAS CONTROL OPERATOR 1: Just have him leave the gauge
15 on there for now.

16 GAS CONTROL OPERATOR: Can you leave the gauge on that
17 one, Oscar?

18 OSCAR: On that one?

19 GAS CONTROL OPERATOR: Yeah, leave the gauge on that
20 one, please, just for a few minutes.

21 OSCAR: 48.

22 GAS CONTROL OPERATOR: Just for a few minutes.

23 OSCAR: You want 48 also?

24 GAS CONTROL OPERATOR: Do you want 48?

25 GAS CONTROL OPERATOR 1: Just downstream, 48 is fine.

1 Wherever it's at.

2 GAS CONTROL OPERATOR: Okay. Wherever it's at, 49 or
3 48. Either one's fine.

4 OSCAR: 48 is 396.

5 GAS CONTROL OPERATOR: 396, you've got it. Thank you,
6 Oscar.

7 OSCAR: All right. Bye.

8 GAS CONTROL OPERATOR: Bye.

9 * * *

10 (Start time: 6:10:29 p.m.)

11 (No recorded audio.)

12 * * *

13 (Start time: 6:10:40 p.m.)

14 (No recorded audio.)

15 * * *

16 (Start time: 6:11:41 p.m.)

17 UNIDENTIFIED SPEAKER: Fine mess you got me in. Okay.
18 What's up, big boy?

19 * * *

20 (Start time: 6:11:42 p.m.)

21 GAS CONTROL OPERATOR: You've got Larry.

22 SEAN: Hey, Larry. Sean.

23 GAS CONTROL OPERATOR: He's just walking back in the
24 room right now. Hold on a second.

25 (On hold.)

1 * * *

2 (Start time: 6:11:56 p.m.)

3 UNIDENTIFIED SPEAKER: Meanwhile, what's the (chill in)
4 on this? I realize you guys seem to have some concern, some
5 problem there at --

6 * * *

7 (Start time: 6:12:01 p.m.)

8 GAS CONTROL OPERATOR: Sean, my lad.

9 SEAN: What a way to end your perfect day.

10 GAS CONTROL OPERATOR: Yes, indeed. More fun than a
11 barrel of monkeys.

12 SEAN: You've got to love it.

13 GAS CONTROL OPERATOR: I do actually. I like Milpitas.
14 So what we did, just so you're up to date --

15 SEAN: Uh-huh.

16 GAS CONTROL OPERATOR: -- we didn't know what was
17 feeding because we can't see the date.

18 SEAN: Okay.

19 GAS CONTROL OPERATOR: And so what we did is at PL7, I
20 lowered both A and B side to 370.

21 SEAN: Okay.

22 GAS CONTROL OPERATOR: And at Sheridan, I lowered it to
23 370.

24 SEAN: Okay.

25 GAS CONTROL OPERATOR: So that sooner or later, it was

1 going to run out of gas, right?

2 SEAN: Yeah.

3 GAS CONTROL OPERATOR: Now he's still hunting around.
4 He put a gauge downstream at about 49.

5 SEAN: 49.

6 GAS CONTROL OPERATOR: Yeah, which is line 132.

7 SEAN: I see it right here.

8 GAS CONTROL OPERATOR: And he had 396.

9 SEAN: Okay.

10 GAS CONTROL OPERATOR: So we really do have a lot of
11 pressure in the pipe going out and if you can believe the trends,
12 the trends all just changed because the values went goofy.

13 SEAN: Yeah.

14 GAS CONTROL OPERATOR: But they looked like they were
15 flat lined. So I'm going to go over here to Los Esteros.

16 SEAN: Okay. And also we were having a discussion here,
17 too, Irvington, your pressure at Irvington jumped *. So it looks
18 like (107) --

19 * * *

20 (Start time: 6:12:14 p.m.)

21 UNIDENTIFIED SPEAKER: You guys sure you're not on
22 monitor control right now. I think everything flew open it looks
23 like.

24 * * *

25 (Start time: 6:12:32 p.m.)

1 UNIDENTIFIED SPEAKER: Yeah, you're looking at some bad
2 stuff because we don't have that kind of pressure there.

3 * * *

4 (Start time: 6:12:47 p.m.)

5 UNIDENTIFIED SPEAKER: Because you're overpressured,
6 right, on certain lines. Yeah.

7 * * *

8 (Start time: 6:13:32 p.m.)

9 GAS CONTROL OPERATOR: -- back into 107.

10 UNIDENTIFIED SPEAKER: Backfeed into 107 which is
11 helping relieve that a little bit.

12 GAS CONTROL OPERATOR: That's good. And also at Los
13 Esteros the pressure is coming down. It was about 394. Now it's
14 down to 388.

15 UNIDENTIFIED SPEAKER: Okay.

16 GAS CONTROL OPERATOR: So it's coming down and
17 eventually -- Oscar Martinez and he's there with a tech, I mean
18 with an engineer -- hang on just a second. No, there's no
19 engineer. It's Dave Boyd and Oscar Martinez. So you've got a
20 good tech and a good transmission mechanic. And so they're trying
21 to sort it out, trying to figure out went wrong with the PLC or
22 the genius block there, whatever it was that caused this thing to
23 go haywire.

24 UNIDENTIFIED SPEAKER: Okay.

25 GAS CONTROL OPERATOR: Oscar is pretty stressed out

1 there.

2 UNIDENTIFIED SPEAKER: Yeah.

3 GAS CONTROL OPERATOR: And I really don't want to
4 subject him to a change in license --

5 UNIDENTIFIED SPEAKER: Yeah.

6 GAS CONTROL OPERATOR: -- just yet and I didn't want you
7 guys to have to try and pick this up --

8 UNIDENTIFIED SPEAKER: Okay.

9 GAS CONTROL OPERATOR: -- midstream.

10 UNIDENTIFIED SPEAKER: Okay.

11 GAS CONTROL OPERATOR: But depending on how this is
12 going to lay out, you know, it might be another hour or two, and I
13 don't know that I want to wait around that long. Once we're
14 stable, I think we're pretty stable. The pressure looks like it's
15 dropping a little bit.

16 UNIDENTIFIED SPEAKER: * * that PLS seven did work * did
17 work * *.

18 GAS CONTROL OPERATOR: Okay.

19 UNIDENTIFIED SPEAKER: Now we're thinking about what we
20 can do this (and do that but I'm all we'll) --

21 * * *

22 (Start time: 6:15:02 p.m.)

23 UNIDENTIFIED SPEAKER: -- when you've got things going
24 and stuff and then give me a call and brief me.

25 UNIDENTIFIED SPEAKER: Okay.

1 * * *

2 (Start time: 6:15:12 p.m.)

3 GAS CONTROL OPERATOR: -- we can't either. So that's
4 why I chose to operate around it.

5 SEAN: That's good because then you can pretty much
6 lower the pressure in that whole system.

7 GAS CONTROL OPERATOR: Yeah, and that just started the
8 beast as it were.

9 SEAN: Yeah. All right. I'm going to send you an e-
10 mail. I guess you scanned everything on the computer and sent it
11 over.

12 GAS CONTROL OPERATOR: Okay. Because I was going to --
13 I was looking for her to tell her that the faxes didn't go because
14 the number you gave us, the faxes didn't work.

15 SEAN: Yeah.

16 GAS CONTROL OPERATOR: So, but I don't know where she is
17 now. She -- has she left to go home?

18 SEAN: I don't know. She just said that I'm faxing or
19 I'm e-mailing you all the stuff. I said, okay, and then I looked
20 on my e-mail and, I'm, oh, there it is.

21 GAS CONTROL OPERATOR: So you got everything.

22 SEAN: All 18 pages that you have here, yeah.

23 GAS CONTROL OPERATOR: Oh, fantastic. Okay. So you've
24 got that.

25 SEAN: Yeah.

1 GAS CONTROL OPERATOR: So then we can do the briefing.

2 SEAN: Yeah.

3 GAS CONTROL OPERATOR: Okay.

4 SEAN: Let me grab them real fast.

5 GAS CONTROL OPERATOR: I don't have them yet either
6 because I think Sandy ended up with them.

7 SEAN: Oh, did she.

8 GAS CONTROL OPERATOR: And I don't know where she's at.

9 SEAN: All right. Let me grab what I have and then I'll
10 be right back.

11 GAS CONTROL OPERATOR: All right. How do I call you?

12 SEAN: I'll just put you --

13 GAS CONTROL OPERATOR: Do you have your cell phone with
14 you?

15 SEAN: I don't know.

16 GAS CONTROL OPERATOR: How about your personal one?

17 SEAN: [REDACTED] .

18 GAS CONTROL OPERATOR: Okay. So if I need you, I'll
19 call you on that.

20 SEAN: Okay.

21 GAS CONTROL OPERATOR: Thanks.

22 SEAN: All right. Bye.

23 GAS CONTROL OPERATOR: Bye-bye.

24 * * *

25 (Start time: 6:17:13 p.m.)

1 (No recorded audio.)
2 * * *
3 (Start time: 6:17:29 p.m.)
4 (No recorded audio.)
5 * * *
6 (Start time: 6:17:38 p.m.)
7 GAS CONTROL OPERATOR: Gas control, Joaquin.
8 * * *
9 (Start time: 6:17:46 p.m.)
10 UNIDENTIFIED SPEAKER: Okay. Bye.
11 * * *
12 (Start time: 6:19:04 p.m.)
13 (No recorded audio.)
14 * * *
15 (Start time: 6:19:08 p.m.)
16 (No recorded audio.)
17 * * *
18 (Start time: 6:19:13 p.m.)
19 (No recorded audio.)
20 * * *
21 (Start time: 6:19:19 p.m.)
22 (Phone rings.)
23 SEAN: Hello.
24 GAS CONTROL OPERATOR: Sean.
25 SEAN: Yeah.

1 GAS CONTROL OPERATOR: Did you get the ASGC cell phone.

2 SEAN: ASGC cell phone, no, I do not.

3 GAS CONTROL OPERATOR: There should be two of them there
4 I think.

5 SEAN: Oh, something's right here. Yeah, I've got this
6 phone.

7 GAS CONTROL OPERATOR: Is that lit up?

8 SEAN: Does it work?

9 GAS CONTROL OPERATOR: Yeah.

10 SEAN: Oh, yeah. The power came on.

11 GAS CONTROL OPERATOR: Hey. Give me that number and
12 I'll call you back on that one because I want to make sure it
13 works.

14 SEAN: Okay. It's 408-768-2754.

15 GAS CONTROL OPERATOR: Okay. I'll call you back on one
16 or the other in 30 seconds.

17 SEAN: Okay.

18 GAS CONTROL OPERATOR: All right. Bye.

19 SEAN: Bye-bye.

20 * * *

21 (Start time: 6:19:26 p.m.)

22 (No recorded audio.)

23 * * *

24 (Start time: 6:19:40 p.m.)

25 MATT: Hello.

1 GAS CONTROL OPERATOR: Hey, Matt, it's Barry.

2 MATT: Hey.

3 GAS CONTROL OPERATOR: Hey. So you have pen and paper
4 out.

5 MATT: I guess.

6 GAS CONTROL OPERATOR: What do you mean you guess?

7 MATT: * for a while.

8 GAS CONTROL OPERATOR: What's that?

9 MATT: You should stay for a while * * clean up this
10 mess.

11 GAS CONTROL OPERATOR: I didn't do this mess. It's
12 under control. Here, write this [REDACTED] down. So while doing the
13 UPS work, we lost communications with Milpitas and everything
14 downstream, the mixer went high pressure, went on monitor control.
15 Okay. Oscar Martinez is working on it. Right now we're not quite
16 sure where he is at his end, but what we've done, we've done some
17 things. So the first thing we've done is the station bypass,
18 valve 62 was open, and the mixer bypass valve 29 were open. Those
19 were manually closed.

20 MATT: Wait. Hold on. The first thing you said bypass
21 valve 62 was opened.

22 GAS CONTROL OPERATOR: I meant closed. Manually closed.
23 So 62 and 29 are manually closed.

24 MATT: And 29.

25 GAS CONTROL OPERATOR: Yeah.

1 MATT: All right.

2 GAS CONTROL OPERATOR: Since B was originally feeding
3 the mixer, we wanted to make sure that we got that under control
4 because 7, 7R and 8 and 8R were wide open. So 5 and 6 are --
5 monitor valves 5 and 6 which are 300B are set down to 370.

6 MATT: 300B.

7 GAS CONTROL OPERATOR: Yeah, the monitors are set,
8 they're set down to 370.

9 MATT: And they're controlling?

10 GAS CONTROL OPERATOR: Well, they're shut because
11 downstream is higher than that. It didn't matter because it
12 looked like things were getting set from everywhere. It looks
13 like everything went open. In light of that, what we've done is
14 gone back to TLS7 and set the A and B down to 370 there, to
15 control that, coming in at 370, and at Sheridan, we're set down to
16 370.

17 MATT: Okay.

18 GAS CONTROL OPERATOR: And line 107 I think is deadhead
19 anyway. So we're getting things back under control. As you can
20 see right now, it looks like all our pressures are coming back to
21 normal.

22 MATT: feeding a downstream Milpitas mixer what's
23 feeding feeding all the peninsula?

24 GAS CONTROL OPERATOR: Well, we're not 100 percent sure
25 because we're not exactly sure of the status of all the valves.

1 MATT: They're showing all closed.

2 GAS CONTROL OPERATOR: Yeah, but they're not. Most
3 likely they're all open. The only pressure indications that we
4 have that are reliable are these valves, are the header valves.
5 You can see that it's showing 370.

6 MATT: Uh-huh.

7 GAS CONTROL OPERATOR: Those are real, and those are
8 what you can expect to see downstream of the mixer also. If you
9 look at say the San Jose distribution screen, you could see like
10 at Sierra Vista and Aborn and White, at Tully, all those pressures
11 are following along with those header pressures at Milpitas.
12 Okay. So we know the mixer valve 21 and 21R are open. So --

13 MATT: Mixer valves 21 and 21R are open.

14 GAS CONTROL OPERATOR: Yes.

15 MATT: So the regulation like you said earlier is
16 incoming line 300B, probably on the monitors 4 and 5 (set at 370).

17 GAS CONTROL OPERATOR: 5 and 6 are set at 370, but we're
18 assuming that all the control valves feeding the mixer have gone
19 open, okay. If you trend --

20 UNIDENTIFIED SPEAKER: *.

21 GAS CONTROL OPERATOR: Yeah. We think everything in the
22 station went open basically.

23 * * *

24 (Start time: 6:19:44 p.m.)

25 GAS CONTROL OPERATOR: Which unit? Okay, 2, a big one

1 and --

2

* * *

3

(Start time: 6:20:13 p.m.)

4

UNIDENTIFIED SPEAKER: The installation tomorrow?

5

* * *

6

(Start time: 6:21:15 p.m.)

7

(No recorded audio.)

8

* * *

9

(Start time: 6:21:28 p.m.)

10

(Phone rings.)

11

SEAN: Hello.

12

GAS CONTROL OPERATOR: So it works.

13

SEAN: Yeah, it works.

14

GAS CONTROL OPERATOR: Okay. Good. All right. So she sent you or scanned you a bunch of sheets, right.

16

SEAN: Yeah, she sent me *-teen of them I just start putting them away.

18

GAS CONTROL OPERATOR: Okay. So sent you the emergency phone forwarding instructions.

20

SEAN: Yes. Is that how you have to do it?

21

GAS CONTROL OPERATOR: I guess so. I didn't get a chance to. We haven't done it yet. All right. And that's one of the reasons I haven't done it yet is because we've been busy with the other. I sent you the time book schedule just in case you need it. I couldn't find the on-calls though for --

1 SEAN: I have on-call in the e-mail I believe.

2 GAS CONTROL OPERATOR: I was hoping so. Okay. I sent
3 you the lost weather forecast and charts.

4 SEAN: Yeah.

5 GAS CONTROL OPERATOR: I sent you the latest storage
6 field OPS.

7 SEAN: Yeah.

8 GAS CONTROL OPERATOR: And I sent you the September Baja
9 capacity for Hinkley North and Kettleman North.

10 SEAN: Yeah.

11 GAS CONTROL OPERATOR: I sent the EGEN forecast.

12 SEAN: Yes.

13 GAS CONTROL OPERATOR: And the gas day and the weather
14 plan.

15 SEAN: Yeah.

16 GAS CONTROL OPERATOR: Offer plan 3.

17 SEAN: Yeah.

18 GAS CONTROL OPERATOR: We sent you plan 3.

19 SEAN: Yeah. I didn't get the finals though.

20 GAS CONTROL OPERATOR: The finals, the send out.

21 SEAN: Yeah, but I can look that up.

22 GAS CONTROL OPERATOR: That's on the -- yeah, that's on
23 the site. You can get that.

24 SEAN: Oh, no, not that one. The finals on the plan.

25 GAS CONTROL OPERATOR: Oh, yeah, I can still send that

1 one to you.

2 SEAN: It's not a problem. I can always print it.

3 GAS CONTROL OPERATOR: Oh, you know, you can look on the
4 plan. It's still on the plan.

5 SEAN: Yeah.

6 GAS CONTROL OPERATOR: Yeah, yeah. Okay. And then I
7 sent you the Wild Goose and load I8 daily balance.

8 SEAN: Uh-huh.

9 GAS CONTROL OPERATOR: And then I sent you two sets of
10 AMRs. The first -- one of the sets was yesterday's and the second
11 set was today's, and today's AMRs came in about 10 to 4:00.

12 SEAN: Oh, they did.

13 GAS CONTROL OPERATOR: Yeah.

14 SEAN: Wow. Long, huh?

15 GAS CONTROL OPERATOR: Yeah. But they're reasonably
16 close. The only one that was off really was the electric gen. It
17 was off about 23.

18 SEAN: Okay.

19 GAS CONTROL OPERATOR: And I had used a close enough
20 number that for the manual insert number. So I think we're good.

21 SEAN: Okay.

22 GAS CONTROL OPERATOR: And then I sent you this GLS
23 message about Pea Creek K8.

24 SEAN: Yeah.

25 GAS CONTROL OPERATOR: Okay.

1 SEAN: Monday.

2 GAS CONTROL OPERATOR: Yeah.

3 SEAN: So I've got to let Roger know that he's got to
4 put that in because they're going to do 25 a day because that 25
5 and start at Pea Creek.

6 GAS CONTROL OPERATOR: Right. And like last night, if
7 all is well after Wednesday, they want to continue to run until
8 the field is full.

9 SEAN: Okay.

10 GAS CONTROL OPERATOR: All right. So now we're back to
11 the plan.

12 SEAN: Okay. The plan. Is there a reason why on --
13 okay. Go ahead.

14 GAS CONTROL OPERATOR: No, ask.

15 SEAN: On P73, on pipeline injection for tomorrow.

16 GAS CONTROL OPERATOR: Yes, and the reason is the
17 numbers bounced to 0 at 73.

18 SEAN: Oh, good. Okay.

19 GAS CONTROL OPERATOR: And in order to get the pipeline
20 injection, I'd have to run the unit for 2 which isn't that big of
21 a deal. We could probably hang one over and do it, but I just
22 didn't -- I just kind of like showing the 0s.

23 SEAN: Okay.

24 GAS CONTROL OPERATOR: But you can -- I mean I would
25 probably recommend for Roger to let one unit trail over and get

1 that 2 million --

2 SEAN: Okay.

3 GAS CONTROL OPERATOR: -- you know. So --

4 SEAN: All right.

5 GAS CONTROL OPERATOR: If you have -- in fact, if you
6 have, what's the name, Extearin (ph.) out there at 7:00 and they
7 just start shutting in, it might be 2 or 3 million before they get
8 them all shut in anyway.

9 SEAN: Yeah. Exactly.

10 GAS CONTROL OPERATOR: Right.

11 SEAN: We're good to go.

12 GAS CONTROL OPERATOR: And you'll get your 75.

13 SEAN: Yeah.

14 GAS CONTROL OPERATOR: That's why though.

15 SEAN: Okay.

16 GAS CONTROL OPERATOR: Okay. So the 480, I'm showing
17 480 for today. I started at 45. So I've just been nudging it up
18 and down during the day. I'm feeling good about the 445 and the
19 e-gen. Excuse me. I'm feeling good about the 1030. I'm not so
20 good about the 445.

21 SEAN: Oh, okay.

22 GAS CONTROL OPERATOR: That's what I meant to say. And
23 they I'd raise it up tomorrow because my Cal ISO sheet --

24 SEAN: Uh-huh.

25 GAS CONTROL OPERATOR: -- which I attempted to send you

1 in the first pass, but I forgot to do it this time, the Cal ISO
2 sheet, you should have the e-mail anyway, and it's showing it's
3 going up about 40.

4 SEAN: Oh, really.

5 GAS CONTROL OPERATOR: Yeah. So we'll see. And then I
6 have it down in the 380s some days out. The temperatures, per the
7 temperatures and the weekend, I think that's going to be -- that's
8 my best guess at it. The load I (ph.) came in for a 54 inject --

9 SEAN: Okay.

10 GAS CONTROL OPERATOR: -- for tomorrow. They told me
11 they were going to do 200, no, 120 but it only played out as a 54.

12 SEAN: Okay. And are you just rolling that across?

13 GAS CONTROL OPERATOR: Yeah, and I'm just rolling it
14 across because she told me she was going to be at maybe 200 inject
15 across the weekend, right.

16 SEAN: Yeah.

17 GAS CONTROL OPERATOR: You're not an OFO to call in at
18 the end of the day --

19 SEAN: Yeah.

20 GAS CONTROL OPERATOR: -- and so Roger should get the
21 Friday morning data and know whether or not it shows up --

22 SEAN: Okay.

23 GAS CONTROL OPERATOR: -- right.

24 SEAN: It's supposed to be around 200 or so.

25 GAS CONTROL OPERATOR: Yeah. So she told me 200 for the

1 weekend.

2 SEAN: Okay.

3 GAS CONTROL OPERATOR: I didn't trust it just yet.

4 SEAN: Really.

5 GAS CONTROL OPERATOR: Especially when today's didn't
6 show up.

7 SEAN: Okay.

8 GAS CONTROL OPERATOR: All right. So Cal T55 today, it
9 started out at 220 and it went up.

10 SEAN: All right.

11 GAS CONTROL OPERATOR: And then 239 is low Cal for days
12 out. I'm showing 65 for Los Medanos but then they struggled to
13 get it on so it's really only projecting 43 right now.

14 SEAN: Okay.

15 GAS CONTROL OPERATOR: So it's like 22 off. So I was
16 guessing it might do like 38 or so. So you're going to have to
17 true that up on your plan 4.

18 SEAN: Okay.

19 GAS CONTROL OPERATOR: Because you're not going to get
20 65 is what I'm really saying.

21 SEAN: Oh, okay.

22 GAS CONTROL OPERATOR: Right.

23 SEAN: Yeah, yeah, yeah.

24 GAS CONTROL OPERATOR: They didn't get it on until 4:30.

25 SEAN: At what time?

1 GAS CONTROL OPERATOR: 4:30.

2 SEAN: Okay. All right.

3 GAS CONTROL OPERATOR: They had troubles with it this
4 morning getting it going.

5 SEAN: Well, I can probably bring on 2 and then after
6 the -- on the off peak and make it up with that, right, or even 1
7 and 2.

8 GAS CONTROL OPERATOR: Yeah, yeah. So right now I have
9 -- I told them to go ahead and bring K2 back on.

10 SEAN: You did right now?

11 GAS CONTROL OPERATOR: Yeah. Well, about 15, 20 minutes
12 ago. Hang on just a second. Do we have a functional fax number
13 out there yet?

14 SEAN: Do we?

15 GAS CONTROL OPERATOR: Yeah.

16 SEAN: The best way, if he needs to send -- is that
17 Joaquin?

18 GAS CONTROL OPERATOR: Yes.

19 SEAN: The best way to do it is to scan it on --

20 GAS CONTROL OPERATOR: Scan it and send it.

21 SEAN: -- scan it and send it to @Art -- yeah.

22 GAS CONTROL OPERATOR: Okay.

23 SEAN: That's the easiest and most efficient way to do
24 it because the fax number, the fax doesn't work here.

25 GAS CONTROL OPERATOR: Where's the scanner?

1 SEAN: It's where the relief sits.

2 GAS CONTROL OPERATOR: Okay.

3 SEAN: So it's the computer back there. All you need is
4 @Art's LAN ID, his LAN ID@pg&e.com and then it'll send it right to
5 them.

6 GAS CONTROL OPERATOR: All right. Hang on just a
7 second. I've got to hear this.

8 * * *

9 (Start time: 6:22:15 p.m.)

10 UNIDENTIFIED SPEAKER: Tomorrow's south, isn't that
11 troublesome?

12 * * *

13 (Start time: 6:22:59 p.m.)

14 (No recorded audio.)

15 * * *

16 (Start time: 6:23:17 p.m.)

17 UNIDENTIFIED SPEAKER: It's coming in at 600 that I've
18 got a path --

19 * * *

20 (Start time: 6:23:39 p.m.)

21 UNIDENTIFIED SPEAKER: We're at 1100. You probably want
22 it around --

23 * * *

24 (Start time: 6:24:00 p.m.)

25 GAS CONTROL OPERATOR: It's @Kathy. I thought I was

1 going to talk to Sean out there. It's not forwarded yet, huh?

2 UNIDENTIFIED SPEAKER: *.

3 GAS CONTROL OPERATOR: Okay. Don't know how he wants
4 his paperwork. Well --

5 * * *

6 (Start time: 6:24:15 p.m.)

7 GAS CONTROL OPERATOR: Uh-huh. Okay. Thanks.

8 * * *

9 (Start time: 6:24:33 p.m.)

10 UNIDENTIFIED SPEAKER: -- over retro. Okay.

11 * * *

12 (Start time: 6:24:45 p.m.)

13 GAS CONTROL OPERATOR: The solution to that problem is
14 to just to pinch everything off upstream and control it there. So
15 we should start to see --

16 UNIDENTIFIED SPEAKER: You think 300 A is also feeding
17 at Milpitas?

18 GAS CONTROL OPERATOR: Yeah, I know it. If you go to
19 PL7 and look at the pressure.

20 UNIDENTIFIED SPEAKER: They're all open per monitor
21 control 3, 4, 5, 6.

22 GAS CONTROL OPERATOR: Yeah.

23 UNIDENTIFIED SPEAKER: 131 and 107 monitor valve, did
24 they close those manually?

25 GAS CONTROL OPERATOR: No, they haven't done anything

1 like that yet, no. You know, we couldn't -- we were just blinded
2 the whole station. I mean we just couldn't see anything. So we
3 made a couple of quick checks. Hey, did the bypass open? Did the
4 mixer open? Did the B valves go open? Those are the obvious
5 culprits because that's what, you know, could cause what happened
6 but we still --

7 UNIDENTIFIED SPEAKER: 131 looks wide open because the
8 same pressure matches at Irv- --

9 GAS CONTROL OPERATOR: Yeah, exactly.

10 UNIDENTIFIED SPEAKER: -- *.

11 GAS CONTROL OPERATOR: Exactly. Everything's matching.
12 Look at the, look at A at PLS7 is 370. Everything's matching up.

13 UNIDENTIFIED SPEAKER: Monitor 12 * * * *.

14 GAS CONTROL OPERATOR: So, you know, if you look at, if
15 you look at PLS7, are you there?

16 UNIDENTIFIED SPEAKER: I looked at it earlier.

17 GAS CONTROL OPERATOR: Well, it's feeding now. It's
18 feeding. It's showing 56 percent open. Let's go over to Sheridan
19 and see what it's doing.

20 * * *

21 (Start time: 6:25:03 p.m.)

22 UNIDENTIFIED SPEAKER: No wonder you don't see a reason
23 to draft it. You're off.

24 * * *

25 (Start time: 6:25:57 p.m.)

1 GAS CONTROL OPERATOR: Everything's matching up.

2 * * *

3 (Start time: 6:26:20 p.m.)

4 UNIDENTIFIED SPEAKER: Yeah.

5 * * *

6 (Start time: 6:26:32 p.m.)

7 (No recorded audio.)

8 * * *

9 (Start time: 6:26:33 p.m.)

10 GAS CONTROL OPERATOR: -- opening up and starting to
11 feed. So we've got our supplies coming in. I'm going to trend
12 Sheridan here and see if it's been coming open. Yeah. It's
13 opening up now, too. So we've got our supplies coming in. We've
14 got the pressures under control and right now it's just a matter
15 of the people at Milpitas getting everything back for us.

16 UNIDENTIFIED SPEAKER: All right. I'll leave it up to
17 you and Boyd.

18 GAS CONTROL OPERATOR: Hey, we just like a *, you know
19 what I'm saying? Can you hear me?

20 UNIDENTIFIED SPEAKER: * (you're) gonna stick around * *
21 * 35 minutes because * * * *.

22 GAS CONTROL OPERATOR: Yeah, whatever, half an hour.
23 Jesus.

24 UNIDENTIFIED SPEAKER: Look at this way. You won't get
25 in the bad traffic.

1 GAS CONTROL OPERATOR: It's a big part. Yeah, I guess
2 I'll get a seat on the way home, right.

3 UNIDENTIFIED SPEAKER: You can take your wife out to
4 dinner when you get home.

5 GAS CONTROL OPERATOR: .

6 UNIDENTIFIED SPEAKER: You've got to think positive.

7 GAS CONTROL OPERATOR: Oh, my God.

8 UNIDENTIFIED SPEAKER: Are you guys coming back
9 tomorrow?

10 GAS CONTROL OPERATOR: Yeah. See you in the morning.

11 UNIDENTIFIED SPEAKER: All right. I'm going to run home
12 -- no, I won't be able to run home.

13 GAS CONTROL OPERATOR: Not for a while.

14 UNIDENTIFIED SPEAKER: Yeah.

15 GAS CONTROL OPERATOR: Is Keith still there or did she
16 ever show up?

17 UNIDENTIFIED SPEAKER: She never showed up yet.

18 GAS CONTROL OPERATOR: She said traffic was really bad.
19 So she's on her way over.

20 UNIDENTIFIED SPEAKER: We're getting Martin Station gas
21 rack pressure?

22 GAS CONTROL OPERATOR: What?

23 UNIDENTIFIED SPEAKER: (high).

24 * * *

25 (Start time: 6:27:15 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Larry.

2 MR. BARNES: Larry, how we looking?

3 GAS CONTROL OPERATOR: Who's this?

4 MR. BARNES: This is Barnes.

5 GAS CONTROL OPERATOR: Okay. We're good. It's
6 updating. I'm at 137.2.

7 MR. BARNES: That's what I've got.

8 GAS CONTROL OPERATOR: Okay. You fixed it. I don't
9 know what you did, sir, but you fixed it. I'm still going to have
10 the comm tech go out or the Bell guy come out and check it
11 tomorrow.

12 MR. BARNES: The red light should be working. I don't
13 know if it's just burned out.

14 GAS CONTROL OPERATOR: Right. Well, like I said, I had
15 that wire chief cut the tag. There will be a telephone guy there
16 tomorrow to take a look at it.

17 MR. BARNES: Can he get into the box?

18 GAS CONTROL OPERATOR: Pardon me.

19 MR. BARNES: Can he get into the box? It is locked.
20 You have to have that socket key.

21 GAS CONTROL OPERATOR: They should have it.

22 MR. BARNES: Okay.

23 GAS CONTROL OPERATOR: They should have it.

24 MR. BARNES: All right.

25 GAS CONTROL OPERATOR: Okay. Hey, Dean, thanks for your

1 time, guy.

2 MR. BARNES: No problem. Anytime.

3 GAS CONTROL OPERATOR: You betcha. Take care, drive
4 home safe, huh?

5 MR. BARNES: Thank you, man.

6 GAS CONTROL OPERATOR: You bet. Bye.

7 MR. BARNES: Bye-bye.

8 * * *

9 (Start time: 6:27:22 p.m.)

10 GAS CONTROL OPERATOR: Gas control, Valenti.

11 SEAN: Yes, this is Sean calling from Concord dispatch.

12 GAS CONTROL OPERATOR: Yeah, hi, Sean.

13 SEAN: Quick question. You guys lose any pressure or
14 anything out in San Bruno? I'm getting a couple of calls right
15 now that they're saying there's a flame I guess that's shot up in
16 the air about 3 or 4, 3 stories I guess, and it sounds like a jet
17 engine.

18 GAS CONTROL OPERATOR: In San Bruno?

19 SEAN: Yeah, in San Bruno off Sneath and Skyline.

20 GAS CONTROL OPERATOR: Sneath and Skyline. We have not
21 received any calls yet.

22 SEAN: Okay. I'll keep you guys informed. I've got a
23 couple of guys heading out there, one a supervisor and a GSR to
24 figure out what's going on. They literally said it sounds like a
25 jet engine crashed or something or, you know, I have no idea at

1 this point. I figured maybe you guys had some information if it
2 was our line.

3 GAS CONTROL OPERATOR: Okay.

4 SEAN: Great.

5 GAS CONTROL OPERATOR: All right. Thank you. Bye-bye.

6 * * *

7 (Start time: 6:28:31 p.m.)

8 GAS CONTROL OPERATOR: What's going on in Martin here?

9 UNIDENTIFIED SPEAKER: *.

10 GAS CONTROL OPERATOR: What's going on in Martin?

11 UNIDENTIFIED SPEAKER2: * 101 109 crap *

12 UNIDENTIFIED SPEAKER: All right. Well, it sounds like
13 you guys are going to be there for a little bit.

14 GAS CONTROL OPERATOR: Yeah, yeah, we'll be here for a
15 bit. Okay. We'll talk to you later.

16 UNIDENTIFIED SPEAKER: Okay. All right. Bye.

17 (Busy signal.)

18 * * *

19 (Start time: 6:29:22 p.m.)

20 GAS CONTROL OPERATOR: We have line break at San Bruno
21 with flames. It sounds like a jet engine, and Martin Station's
22 dropping like a rock.

23 UNIDENTIFIED SPEAKER: Line break San Bruno.

24 GAS CONTROL OPERATOR: Yeah, while we have Milpitas
25 going down.

1 UNIDENTIFIED SPEAKER: Line break in San Bruno. Line
2 break in San Bruno. Check it out.

3 GAS CONTROL OPERATOR: So -- [REDACTED].

4 * * *

5 (Start time: 6:29:51 p.m.)

6 GAS CONTROL OPERATOR: Just watching the pressure just
7 plummet like a rock.

8 * * *

9 (Start time: 6:30:02 p.m.)

10 GAS CONTROL OPERATOR: San Bruno is farther north.
11 [REDACTED]. So line 132 pressure was up at 396 and now it's down to 56
12 pounds, down to 56 pounds. [REDACTED].

13 UNIDENTIFIED SPEAKER: At Martin Station *.

14 GAS CONTROL OPERATOR: And we were overpressure at
15 Milpitas. No, we might have been under pressure but we had a low
16 pressure.

17 UNIDENTIFIED SPEAKER: Okay. Martin Station there.

18 GAS CONTROL OPERATOR: [REDACTED] All right. So --

19 UNIDENTIFIED SPEAKER: It's just getting better.

20 GAS CONTROL OPERATOR: It's just getting better and
21 better.

22 UNIDENTIFIED SPEAKER: All right.

23 GAS CONTROL OPERATOR: So, you know what? I'm going to
24 call Andy.

25 UNIDENTIFIED SPEAKER: Okay.

1 GAS CONTROL OPERATOR: I need to talk to Andy and I'll
2 get back to you.

3 UNIDENTIFIED SPEAKER: Okay. Very good.

4 GAS CONTROL OPERATOR: All right. So you try and start
5 looking at that San Bruno site for me.

6 UNIDENTIFIED SPEAKER: Yeah.

7 GAS CONTROL OPERATOR: All right.

8 UNIDENTIFIED SPEAKER: Are they making phone calls out
9 over there?

10 GAS CONTROL OPERATOR: Yeah, they've got crews rolling.

11 UNIDENTIFIED SPEAKER: They've got crews rolling now?

12 GAS CONTROL OPERATOR: Yeah.

13 UNIDENTIFIED SPEAKER: Okay. Very good.

14 GAS CONTROL OPERATOR: All right. Bye-bye.

15 UNIDENTIFIED SPEAKER: All right. Bye.

16 (Call ended.)

17 GAS CONTROL OPERATOR: Can this get any better? Okay.

18 * * *

19 (Start time: 6:31:02 p.m.)

20 (No recorded audio.)

21 * * *

22 (Start time: 6:31:12 p.m.)

23 GAS CONTROL OPERATOR: Call San Francisco and tell them
24 we may be losing something.

25 RECORDING: You have reached PG&E's Concord and Fresno

1 Dispatching Centers. Press 1 for area 1 dispatchers. Press 2
2 for --

3 For San Francisco-Coma, press 1. For San Carlos, press
4 2.

5 (Phone rings.)

6 DISPATCH: Dispatch, Sal.

7 GAS CONTROL OPERATOR: Yeah, this is Larry, system gas
8 control. Are you the dispatcher that just called us or was it --

9 DISPATCH: That's Sean. Hold on a --

10 GAS CONTROL OPERATOR: Can you -- thank you.

11 (Call transferred.)

12 DISPATCH: Dispatch, Sean.

13 GAS CONTROL OPERATOR: Yeah, Sean. This is Larry.
14 Yeah, that may be our stuff. This is Larry out of system gas
15 control.

16 DISPATCH: You what happened is I just got a report that
17 apparently a gas station blew up and took a couple of houses with
18 it.

19 GAS CONTROL OPERATOR: Oh, a gas station did, because
20 I've got a major pressure drop at a station up in that area.

21 DISPATCH: Well, it looks like it took two houses
22 completely.

23 GAS CONTROL OPERATOR: So a natural -- excuse me. A
24 gasoline station blew up and took a couple of houses with it.

25 DISPATCH: That's what we heard on the radio. So I --

1 GAS CONTROL OPERATOR: Well, if that blew up, if that
2 main was running by that gas station, it might have gone up with
3 it. Can you give me, as soon as you can, can I give you a number
4 to call in here?

5 DISPATCH: Sure.

6 GAS CONTROL OPERATOR: Okay. 223-7986. Can you get me
7 a physical location of that gas station?

8 DISPATCH: As soon as the GSR calls. He says he's
9 caught in traffic.

10 GAS CONTROL OPERATOR: Okay. Okay. The closer --

11 DISPATCH: * Sneath and 35.

12 GAS CONTROL OPERATOR: Sneed, N E E D, S N E E D.

13 DISPATCH: Yeah.

14 GAS CONTROL OPERATOR: S N E E D and Fifth.

15 DISPATCH: 35, it's Highway 35.

16 GAS CONTROL OPERATOR: Highway 35.

17 DISPATCH: It's actually Sneath as in S N E A T H.

18 GAS CONTROL OPERATOR: A T H, Sneath.

19 DISPATCH: You know, they also call it Skyline, Skyline
20 and Sneath.

21 GAS CONTROL OPERATOR: Skyline and Sneath.

22 DISPATCH: Correct.

23 GAS CONTROL OPERATOR: Okay. Anyway, when your guy gets
24 out there, can you give me an address?

25 DISPATCH: Sure. So 223-7896.

1 GAS CONTROL OPERATOR: You betcha. Thank you, sir.

2 DISPATCH: Got it.

3 GAS CONTROL OPERATOR: There's somebody here 24/7. Bye.

4 * * *

5 (Start time: 6:31:28 p.m.)

6 (Phone rings.)

7 (Busy signal.)

8 (Phone rings.)

9 MR. WINSLOW: Hi, you've reached the voicemail of Andy
10 Winslow. Sorry I missed your call. Please leave your number and
11 a message. I'll return it as soon as possible. Thank you.

12 RECORDING: At the tone, please record your message.
13 When you've finished recording, you may hang up or press 1 for
14 more options. To send a fax, press 4 now. To leave a callback
15 number, press 5.

16 GAS CONTROL OPERATOR: Andrew, John, Mark Cinaceris. We
17 have a very serious issue up the Peninsula. I need you to call me
18 back as soon as you possibly can. Thank you very much. Bye-bye.

19 (Phone rings.)

20 MEGAN: Hello.

21 GAS CONTROL OPERATOR: This is Mark Cinaceris from PG&E.
22 I'm just calling to see if Andy's home yet.

23 MEGAN: No, he hasn't gotten home yet.

24 GAS CONTROL OPERATOR: Okay. What time do you expect
25 him home?

1 MEGAN: He said he'd be home around 7:00.

2 GAS CONTROL OPERATOR: Okay. As soon as he gets home,
3 would you have him call me please at work?

4 MEGAN: Yes.

5 GAS CONTROL OPERATOR: Thank you.

6 MEGAN: Okay.

7 GAS CONTROL OPERATOR: This is Megan. Is that right?

8 MEGAN: Yeah.

9 GAS CONTROL OPERATOR: Thanks, Megan. Bye-bye.

10 MEGAN: You're welcome. Bye-bye.

11 * * *

12 (Start time: 6:31:52 p.m.)

13 (No recorded audio.)

14 * * *

15 (Start time: 6:32:10 p.m.)

16 (Phone rings.)

17 MR. MARTINEZ: Hi, this is Chuck Martinez. Please leave
18 me a message, and I'll get back to you. Thanks.

19 GAS CONTROL OPERATOR: Hey, Chuck, this is Michael
20 Valenti in system gas control. Listen, we've got pressure
21 dropping like a rock here at Martin Station. We did have some
22 issues going on with the clearance right now in Milpitas where the
23 lines are being overpressured, leaving the Milpitas Station, and
24 it's possible that -- I don't know, maybe a seam broke somewhere
25 because we just got another call in San Bruno of a leak but Martin

1 Station is the only thing that's showing up right now as far as
2 pressure dropping. Would you mind giving me a call please as soon
3 as you can. It's 18:32, and the number is 1-800-811-4111. Thank
4 you.

5 * * *

6 (Start time: 6:34:40 p.m.)

7 (No recorded audio.)

8 * * *

9 (Start time: 6:35:00 p.m.)

10 (No recorded audio.)

11 * * *

12 (Start time: 6:35:10 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Barry speaking.

14 MR. CORONA: Hey, Barry. This is John. I'm the
15 superintendent, San Francisco Gas.

16 GAS CONTROL OPERATOR: Yes.

17 MR. CORONA: Hey, you guys aren't getting any SCADA
18 warnings for the San Bruno Skyline area, are you?

19 GAS CONTROL OPERATOR: Yes, we are, at Martin Station on
20 line 132, we've had a pretty serious pressure drop.

21 MR. CORONA: Okay. Do you realize the news media is
22 showing that we have an explosion at Skyline in the San Bruno
23 area?

24 GAS CONTROL OPERATOR: Yes, yeah, we're aware of it.
25 We're aware of it. Can you give me your full name, John?

1 MR. CORONA: Sure. John Corona, C O R O N A.

2 GAS CONTROL OPERATOR: Okay. Thanks, John. And you're
3 the San Francisco --

4 MR. CORONA: Right. I (seen on the news) but I live
5 here in Pacifica and I was just wondering if you got a hold of
6 Mitchell Kirk.

7 GAS CONTROL OPERATOR: No.

8 MR. CORONA: You call Mitchell Kirk. He's the
9 superintendent of the region. You need to activate the T&R guys
10 out there.

11 GAS CONTROL OPERATOR: Yeah, he absolutely does.

12 MR. CORONA: All right.

13 GAS CONTROL OPERATOR: Okay. Thank you.

14 MR. CORONA: I'll talk to you. Bye.

15 * * *

16 (Start time: 6:36:00 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Cinaceris.

18 MR. MARTINEZ: Yeah, this is Chuck Martinez. Returning
19 a call from Mike.

20 GAS CONTROL OPERATOR: Mike Valenti. Hang on just a
21 second.

22 We have a gas incident in the San Bruno area. We've got
23 reports that it's near Skyline and Sneath, and we've got reports
24 of a gas station having a blow up of some sort. Apparently
25 there's flames and it sounds like a jet plane roaring.

1 MR. MARTINEZ: Uh-oh.

2 GAS CONTROL OPERATOR: Yeah. So we also have a
3 corresponding loss of pressure at Martin Station. The pressure
4 dropped from mixer pressure down to, down to 54 pounds, 64 pounds.
5 So the flow is feeding at 5.5, almost 6 million an hour, and it
6 never feeds that heavily.

7 MR. MARTINEZ: Okay. I'm San Francisco. So get a hold
8 of San Carlos Yard. I think that's --

9 GAS CONTROL OPERATOR: Macarkel (ph.).

10 MR. MARTINEZ: Yeah, but he's gone.

11 GAS CONTROL OPERATOR: Is he?

12 MR. MARTINEZ: So I think Steve Polo.

13 GAS CONTROL OPERATOR: Steve Polo.

14 MR. MARTINEZ: Yeah. I'll try giving him a call, too,
15 and then I'll see. I might have some time. I'll have him run out
16 to Martin.

17 GAS CONTROL OPERATOR: Okay.

18 MR. MARTINEZ: All right. Thanks.

19 GAS CONTROL OPERATOR: Thanks, Chuck Martinez. Bye-bye.

20 MR. MARTINEZ: Okay. Bye.

21 * * *

22 (Start time: 6:38:09 p.m.)

23 (Busy signal.)

24 DAVE: Dave.

25 GAS CONTROL OPERATOR: Hey, Dave, this is Barry at gas

1 control. We've got a bigger problem than what's been going on in
2 your station. Up the Peninsula, at Martin Station, we're showing
3 a pressure drop from, you know, 380 down to about 50 pounds, and
4 we've had reports of a gas -- we have reports of flames 200 feet
5 high in the air in the San Bruno area, and we've heard conflicting
6 reports. Somebody said a gas station blew up, and we've also
7 heard that it's making a noise like a roaring jet plane. So --

8 DAVE: Sounds like a gas line, yeah.

9 GAS CONTROL OPERATOR: Yeah, or we could have a line
10 break. I'm not sure why our pressure --

11 DAVE: Yeah.

12 GAS CONTROL OPERATOR: -- has dropped down like that,
13 the way it is. So maybe you could get somebody going, rolling up
14 there.

15 DAVE: Martin's.

16 GAS CONTROL OPERATOR: Yeah.

17 DAVE: Well, all we have is Oscar.

18 GAS CONTROL OPERATOR: That's all you've got?

19 DAVE: Pretty much right now. I can try and get a hold
20 of Wagner.

21 GAS CONTROL OPERATOR: Yeah.

22 DAVE: I'll try and give you a call back. If we can't
23 get a hold of him, we'll have to probably try to get a hold of
24 somebody in Tracy and have them go to Milpitas and then Oscar head
25 up to Martin. So let me try and get a hold of Wagner, and --

1 GAS CONTROL OPERATOR: Okay.

2 DAVE: -- I'll get back to you as quick as I can.

3 GAS CONTROL OPERATOR: Okay. Sounds good, Dave. All
4 right. Thanks.

5 DAVE: Thanks.

6 GAS CONTROL OPERATOR: Bye.

7 DAVE: Bye.

8 * * *

9 (Start time: 6:39:12 p.m.)

10 GAS CONTROL OPERATOR: Gas control, Valenti.

11 MR. LARA: Valenti, this is Lara, TCC Warrant Chief.

12 GAS CONTROL OPERATOR: Hey, how's it going?

13 MR. LARA: How you doing today?

14 GAS CONTROL OPERATOR: Horrible.

15 MR. LARA: I didn't know. Is there some explosion in
16 the city, somewhere in south city?

17 GAS CONTROL OPERATOR: We're getting calls that
18 something happened in San Bruno.

19 MR. LARA: Yeah, exactly.

20 GAS CONTROL OPERATOR: Yeah, crews are en route now. We
21 don't know what's going on yet.

22 MR. LARA: All right. You guys will let me know.

23 GAS CONTROL OPERATOR: Yeah, I'll give you a call as
24 soon as we find out. We --

25 MR. LARA: I put on the news here. I can't find

1 anything.

2 GAS CONTROL OPERATOR: Oh, yeah. Actually it is on the
3 news already. I don't know which station.

4 MR. LARA: Okay. All right. I'll take a look at it.

5 GAS CONTROL OPERATOR: Okay. What's your last name
6 again?

7 MR. LARA: Last name is Lara, L A R A.

8 GAS CONTROL OPERATOR: L A R A. Okay. What's your
9 first name.

10 MR. LARA: Norm.

11 GAS CONTROL OPERATOR: Okay. Norm. Yeah, you know, we
12 were working on a clearance in Milpitas a couple of hours ago and
13 they did overpressure the line.

14 MR. LARA: Oh.

15 GAS CONTROL OPERATOR: And they're still working on that
16 clearance.

17 MR. LARA: That's your clearance, right? Not ours.

18 GAS CONTROL OPERATOR: Yeah. No, no, one of ours.
19 Yeah, a systems clearance but I'm not sure if it's in connection
20 with this or not. We are losing pressure at Martin right now.

21 MR. LARA: Okay.

22 GAS CONTROL OPERATOR: But it might have something to do
23 with the --

24 MR. LARA: I'm trying to get into SITEC (ph.). I can't
25 get in for some reason.

1 GAS CONTROL OPERATOR: Oh, really.

2 MR. LARA: Yeah.

3 GAS CONTROL OPERATOR: We haven't had any problems with
4 SITEC today.

5 MR. LARA: All right. Like I said, I'll keep an eye on
6 it and see what's going on. Maybe if you guys can just kind of
7 update us, that way I can send out an e-mail, I mean page to
8 management if there's something that needs to be done.

9 GAS CONTROL OPERATOR: Okay. Yeah, it might be a good
10 idea to give everyone a heads up. Actually, this looks like it's
11 going to be big.

12 MR. LARA: Okay.

13 GAS CONTROL OPERATOR: Okay. And I'll --

14 MR. LARA: Let us know if it's actually gas, if it's an
15 explosion. We don't know if it's PG&E or --

16 GAS CONTROL OPERATOR: Yeah, I mean I kind of heard
17 conflicting stories. Somebody said gas station, but somebody else
18 said it sounds like a jet engine going off. Well, that would be
19 us.

20 MR. LARA: Yeah.

21 GAS CONTROL OPERATOR: That would be natural gas I would
22 think.

23 MR. LARA: Yeah.

24 GAS CONTROL OPERATOR: They said they're shooting about
25 200 feet in the air.

1 MR. LARA: Wow. Yeah, just let me know what you've got
2 going, and then I'll send a page out after that.

3 GAS CONTROL OPERATOR: I'll call you as soon as I hear
4 something.

5 MR. LARA: Okay. Thanks.

6 GAS CONTROL OPERATOR: All right. Thanks, Norm. Bye.

7 * * *

8 (Start time: 6:42:45 p.m.)

9 UNIDENTIFIED SPEAKER: There's a fire in San Bruno and
10 an explosion and fire. Okay.

11 * * *

12 (Start time: 6:43:01 p.m.)

13 UNIDENTIFIED SPEAKER: -- strongly suspect that it is.

14 * * *

15 (Start time: 6:43:08 p.m.)

16 UNIDENTIFIED SPEAKER: Exactly, but there's -- he's got
17 a picture of it and this thing is big.

18 * * *

19 (Start time: 6:43:17 p.m.)

20 UNIDENTIFIED SPEAKER: What site are you looking at?

21 KT --

22 * * *

23 (Start time: 6:43:49 p.m.)

24 UNIDENTIFIED SPEAKER: -- sufficient pressure in there
25 so you don't lose everything around it. I wouldn't drop that

1 mixer below -- I'd keep it in the max area.

2 * * *

3 (Start time: 6:45:27 p.m.)

4 (No recorded audio.)

5 * * *

6 (Start time: 6:45:39 p.m.)

7 (Phone rings.)

8 UNIDENTIFIED SPEAKER: Yeah.

9 GAS CONTROL OPERATOR: Can we see if we have a pressure
10 come out of the mixer at 370?

11 UNIDENTIFIED SPEAKER: Do you want one?

12 GAS CONTROL OPERATOR: Yeah, because we have a possible
13 line break at 132. Martin's dropping like a rock, and we're
14 getting reports from the news all over that over in the San Bruno
15 area, Skyline and Sneath, there's a gas flame shooting in the air
16 about 200 feet, and it sounds like a jet engine crashed.

17 UNIDENTIFIED SPEAKER: What do you want me to do here
18 now?

19 GAS CONTROL OPERATOR: We wanted to make sure that we
20 don't lose -- we want 370 coming out of the mixer.

21 UNIDENTIFIED SPEAKER: Okay. Downstream --

22 GAS CONTROL OPERATOR: So you have a gauge at 49 set
23 still?

24 UNIDENTIFIED SPEAKER: I believe it's 49 I have a gauge
25 at. Yeah, 49. 49 or 48. I think I put it on 48.

1 GAS CONTROL OPERATOR: On 48, okay.

2 UNIDENTIFIED SPEAKER: Do you want me to go --

3 GAS CONTROL OPERATOR: Yeah, Martin is just -- I don't
4 know if it has something to do with the explosion but Martin is
5 just dropping like a rock. It's down to 50 pounds. Okay. So,
6 yeah, we want 370 coming out.

7 UNIDENTIFIED SPEAKER: 370 coming out down on line four-
8 on a 48.

9 GAS CONTROL OPERATOR: Well, the line break is on 132 it
10 looks like.

11 UNIDENTIFIED SPEAKER: Okay. So you want me to check
12 line -- bear with me. I'm trying to -- you want me to check the
13 pressure downstream on 49. You want -- and that's coming DSM,
14 right? Is that the San Jose DSM line 132?

15 GAS CONTROL OPERATOR: I believe so. Let's see.

16 UNIDENTIFIED SPEAKER: That's controlled through
17 Mooney's (ph.). Those are divisions, right?

18 GAS CONTROL OPERATOR: I don't know.

19 UNIDENTIFIED SPEAKER: That's San Jose division, and
20 those are controlled through the Mooney's. What do you want me to
21 do, Mike? I have to know what you want me to do.

22 GAS CONTROL OPERATOR: Okay. Hang on. I was just told
23 to get 370 coming out of the mixer down to the Peninsula. Hang
24 on.

25 He actually had it on 49.

1 GAS CONTROL OPERATOR 1: That's good.

2 GAS CONTROL OPERATOR: But he --

3 GAS CONTROL OPERATOR 1: What's the pressure?

4 GAS CONTROL OPERATOR: He's got it on 48.

5 GAS CONTROL OPERATOR 1: Okay.

6 GAS CONTROL OPERATOR: He said these are Mooney regs and
7 they're controlled by the division. So --

8 We just want you to read the pressure on 132 coming out
9 of the mixer. We want to keep it around 370.

10 UNIDENTIFIED SPEAKER: Let me go check that. That's off
11 31. I'll go down and check on line 132, downstream of 49.

12 GAS CONTROL OPERATOR: Please.

13 UNIDENTIFIED SPEAKER: I'll call you back.

14 GAS CONTROL OPERATOR: Very good. Thank you.

15 He's going to call us right back.

16 * * *

17 (Start time: 6:45:59 p.m.)

18 (No recorded audio.)

19 * * *

20 (Start time: 6:46:14 p.m.)

21 (Phone rings.)

22 (No recorded audio.)

23 * * *

24 (Start time: 6:46:16 p.m.)

25 GAS CONTROL OPERATOR: Gas control, Larry.

1 DAVE: Hey, Larry, this is Dave at Milpitas.

2 GAS CONTROL OPERATOR: Yeah.

3 DAVE: Hey, I've got Rob Wagner heading up to Martin.

4 GAS CONTROL OPERATOR: Okay. Here at Martin. Martin is
5 north. Okay. I'm giving you a heads up. Martin is north of
6 where we think the problem is. Okay. At Skyline and Sneath, S N
7 E A T H, okay, that's where this big fire, supposedly this
8 explosion happened and this big fire. When that hit, Martin
9 Station was running at 140, dropped down and it's running
10 currently at about 60. Okay. So -- but it's only like a quarter
11 mile from this location that they said where this big explosion
12 was. So it looks like it's south of Martin Station.

13 DAVE: Okay. As soon as Rob gets there, he's going to
14 give you guys a call --

15 GAS CONTROL OPERATOR: Okay.

16 DAVE: -- to find out more information.

17 GAS CONTROL OPERATOR: Okay.

18 DAVE: -- and --

19 GAS CONTROL OPERATOR: Dave, do we have anything, do we
20 have anything that would be south of -- that would be south of
21 Sneath and Skyline, that area? Is it a straight pull out of
22 Milpitas all the way up to Martin? There's nothing in between?

23 DAVE: We don't have the pipeline. So I'm not real
24 familiar with that.

25 GAS CONTROL OPERATOR: Okay. That's 132 up there.

1 Okay.

2 DAVE: So whoever has San Francisco --

3 GAS CONTROL OPERATOR: Right.

4 DAVE: -- and I'm sure they're all out there now but --

5 GAS CONTROL OPERATOR: Yeah, we're getting a hold of
6 them.

7 DAVE: -- but as far as we know, we don't have anything
8 or as far as I know, we don't have anything that we --

9 * * *

10 (Start time: 6:46:41 p.m.)

11 UNIDENTIFIED SPEAKER: Yeah, Joaquin, how you doing?

12 * * *

13 (Start time: 6:46:53 p.m.)

14 UNIDENTIFIED SPEAKER: No, I'm not the engineer for
15 that. It's Drew Kelly is it now? Yeah.

16 * * *

17 (Start time: 6:47:51 p.m.)

18 DAVE: * * (sounds like) *.

19 GAS CONTROL OPERATOR: Yeah, it sounds like the pipe
20 went.

21 DAVE: *.

22 GAS CONTROL OPERATOR: Right, right. And see, I can't
23 pick up the flow. I should be able to pick up the flow off of 132
24 out of Milpitas and we can't do it.

25 DAVE: okay, ahm I'm going to jump in the shower, and

1 then I'll be heading over there.

2 GAS CONTROL OPERATOR: I understand, Dave. We're right
3 here, too. I mean we haven't left either. So we're not going
4 anywhere. Dave, is there anybody we can call for you to help you?

5 DAVE: Fozio (ph.), if you can get a hold of him.

6 GAS CONTROL OPERATOR: Which one? Fozio.

7 DAVE: Yeah, Phil Fozio.

8 GAS CONTROL OPERATOR: You've got it. We'll do. Where
9 do you want me to tell him to report?

10 DAVE: To report to Milpitas (for right now).

11 GAS CONTROL OPERATOR: You've got it. Will do.

12 DAVE: All right.

13 GAS CONTROL OPERATOR: Bye, Dave.

14 DAVE: Bye.

15 * * *

16 (Start time: 6:49:01 p.m.)

17 (No recorded audio.)

18 * * *

19 (Start time: 6:49:10 p.m.)

20 (Phone rings.)

21 GAS CONTROL OPERATOR: Come on, Fozio. Pick up, dude.

22 MR. FOZIO: Hi, this is Phil Fozio, PG&E gas
23 transmission. Sorry I didn't get your call. Please leave a
24 message and I'll call you back. Thanks. Bye.

25 RECORDING: At the tone, please record your message.

1 When you've finished recording, you may hang up or press 1 for
2 more options. To send a fax, press 4 now. To leave a callback
3 number, press 5.

4 GAS CONTROL OPERATOR: Yeah, Phil, this is Larry out of
5 gas control. Dave Boyd needs all hands if possible. He'd like
6 you to report to Milpitas as soon as you can please. We've got
7 some severe problems in the area. Thank you, Phil. Bye.

8 Yeah, James.

9 JAMES: What's up?

10 GAS CONTROL OPERATOR: Okay. We might have the ultimate
11 headache. Okay. There's been reports of an explosion in San
12 Bruno, that a gas station went up, flames 200 feet high and took
13 houses along with it. At the timing of this explosion, our 132
14 pressure dropped from 140 to 60 and is holding there.

15 JAMES: Okay.

16 GAS CONTROL OPERATOR: And we don't know, and I've got
17 reads further up. So I don't -- because I'm backfeeding from
18 Sullivan. I've got a two-way feed up into San Francisco.

19 JAMES: Okay.

20 GAS CONTROL OPERATOR: Okay. Sullivan is absolutely
21 cranking. That's the other feed, keeping the pressure up so far.
22 But on the Martin Station, both coming in and going out, I'm
23 sitting at 50 and 60.

24 JAMES: Okay.

25 GAS CONTROL OPERATOR: So what I don't know is, is if

1 the explosion was caused by the main or not. The location they
2 gave, crews are still en route. They can't get through because of
3 the traffic, but they're en route going up there. We've got
4 transmission crews heading up to Martin Station and everything.
5 The location they gave me, the 132 main is only about a quarter to
6 a half a mile from there.

7 JAMES: Okay.

8 GAS CONTROL OPERATOR: Okay. So that's where we're at
9 and I just wanted to give you as much time as I possibly could.
10 It's already on the TV I guess.

11 JAMES: Yeah. All right.

12 GAS CONTROL OPERATOR: And we may be -- and this is a
13 maybe, but we may be involved in this.

14 JAMES: Yeah.

15 GAS CONTROL OPERATOR: Okay.

16 JAMES: So --

17 GAS CONTROL OPERATOR: If I know anything at all, Jim,
18 I'll get a hold of you right away.

19 JAMES: Okay.

20 GAS CONTROL OPERATOR: All right, sir. What's your
21 phone number, Jim, so I can call you?

22 JAMES: Sure. 415 --

23 GAS CONTROL OPERATOR: 415 --

24 JAMES: -- 244 --

25 GAS CONTROL OPERATOR: -- 244 --

1 JAMES: -- 1329.

2 GAS CONTROL OPERATOR: -- 1329. Okay, Jim. And like I
3 said, if I know anything at all, you're the first one I'll call.

4 JAMES: Appreciate it.

5 GAS CONTROL OPERATOR: Okay. Take care.

6 JAMES: Bye-bye.

7 (Busy signal.)

8 GAS CONTROL OPERATOR: Gas control, Larry.

9 OSCAR: Larry, Oscar. Tell them I have 353 pounds at
10 49.

11 GAS CONTROL OPERATOR: 353 downstream. Okay. Sounds
12 good, Oscar.

13 OSCAR: Okay.

14 GAS CONTROL OPERATOR: Thank you, sir.

15 OSCAR: You bet.

16 GAS CONTROL OPERATOR: Bye.

17 (Phone rings.)

18 GAS CONTROL OPERATOR: Gas control, you have Larry.

19 MR. FOZIO: Larry, this is Phil Fozio. Hi.

20 GAS CONTROL OPERATOR: Hi, Phil. What we've got is
21 this, okay. That genius block change at Milpitas screwed up,
22 okay. We ended up overpressuring the whole Peninsula. Okay.
23 They still don't have that fixed. There's also been a major
24 explosion up in San Bruno, and we've dropped pressure
25 substantially in one of our transmission lines up there. What he

1 needs is help at Milpitas so he can release Oscar to go up there
2 to Martin Station to see what's going on.

3 MR. FOZIO: Okay.

4 GAS CONTROL OPERATOR: So he basically just needs
5 bodies. So Dave would like you to report to Milpitas as soon as
6 you could.

7 MR. FOZIO: Do I need to call Dave or just head right
8 there?

9 GAS CONTROL OPERATOR: Just head right there. I'll get
10 a hold of Dave and tell him you're going, okay.

11 MR. FOZIO: Thank you, Larry.

12 GAS CONTROL OPERATOR: My pleasure, guy. Bye.

13 * * *

14 (Start time: 6:49:43 p.m.)

15 (No recorded audio.)

16 * * *

17 (Start time: 6:49:52 p.m.)

18 (Phone rings.)

19 SEAN: Hey, how's it going?

20 GAS CONTROL OPERATOR: Busy, busy.

21 SEAN: We're looking at the footage on line right now.

22 GAS CONTROL OPERATOR: It can't look good. So you have
23 learned anything?

24 SEAN: The only thing that I've learned is first they
25 were saying it was a gas station.

1 GAS CONTROL OPERATOR: Uh-huh.

2 SEAN: But people on scene half a mile away hear the
3 roar of a jet.

4 GAS CONTROL OPERATOR: Yeah.

5 SEAN: They thought it was an earthquake when it first
6 initially happened.

7 GAS CONTROL OPERATOR: Yeah.

8 SEAN: That's what the witnesses are saying.

9 GAS CONTROL OPERATOR: Okay.

10 SEAN: That's what helicopters are sending out. That's
11 all that we've gotten so far. So we pulled out the maps over here
12 to take a look at different things --

13 GAS CONTROL OPERATOR: Uh-huh.

14 SEAN: -- but that's where we're at right now.

15 GAS CONTROL OPERATOR: Okay.

16 SEAN: Our thing was, Potrero Power Plant at I don't
17 know if they called in and they went from 140 to 107.

18 GAS CONTROL OPERATOR: Have you called them?

19 SEAN: No, I didn't want to -- I didn't call anybody
20 because I didn't know where you were at or who you talked to.

21 GAS CONTROL OPERATOR: No, I haven't called Petrieras.
22 So if you could call them, that would be good.

23 SEAN: Okay. If I can find their phone number in here.
24 You would probably have more access to their phone number.

25 GAS CONTROL OPERATOR: That's true. Yeah.

1 SEAN: Yeah.

2 GAS CONTROL OPERATOR: And then the other thing is I put
3 in calls to Winslow. I got his voice mail on his phone and he's
4 not at home yet. He's traveling home from Salt Lake City.

5 SEAN: Okay.

6 GAS CONTROL OPERATOR: All right. So my thought is, you
7 don't want to do this from up there. I think he might want to do
8 this from here.

9 SEAN: Okay.

10 GAS CONTROL OPERATOR: All right. So I'm going to talk
11 to Winslow about having you guys relocate back to here and we can
12 do the transfer over to dayshift on dayshift tomorrow.

13 SEAN: Okay.

14 GAS CONTROL OPERATOR: All right. So you may want to
15 prep your crew when they round up and come this way. I don't know
16 that yet. I'll get clearance from Winslow first. If he doesn't
17 call me back by 7:30, then I'll just make a call.

18 SEAN: Okay. Very good.

19 GAS CONTROL OPERATOR: All right. So --

20 SEAN: We have crews going out. We have it all set up.

21 GAS CONTROL OPERATOR: Well, yeah.

22 SEAN: We're continuing to feed, right.

23 GAS CONTROL OPERATOR: Yeah, we're continuing to feed at
24 370 from PL7 and Sheridan Road. I don't know what's actually
25 feeding the mixer right now.

1 SEAN: Okay.

2 GAS CONTROL OPERATOR: All right. And we have 353
3 downstream at Milpitas. So I think, you know, that's good enough
4 for now. We're going to feed that. That will be an adequate
5 pressure, and we don't need to put any more gas in there.

6 SEAN: Okay.

7 GAS CONTROL OPERATOR: Right.

8 SEAN: Yeah, exactly.

9 GAS CONTROL OPERATOR: And if I could -- if I knew what
10 was feeding it, I might even pare it down to 325 or 300 or
11 something but --

12 SEAN: Okay. Well I was just thinking I would just
13 continue to --

14 GAS CONTROL OPERATOR: Just hold it steady.

15 SEAN: -- and hold it steady because I don't want to
16 lose San Francisco.

17 GAS CONTROL OPERATOR: Yeah, yeah. So what do the
18 pressures look like up there? I haven't had a chance to look?

19 SEAN: Right now, like I said Petrieras Station, we're
20 watching for trail. We were at 140. We're now at 107. It's
21 holding pretty steady --

22 GAS CONTROL OPERATOR: Yeah.

23 SEAN: -- at 107. So that whole system right now is
24 holding just right above 100, 105, 105 to 110 roughly.

25 GAS CONTROL OPERATOR: Yeah, and Sullivan is feeding

1 5.92. That's almost 6 million.

2 SEAN: Yeah.

3 GAS CONTROL OPERATOR: And Lameda (ph.) is doing almost
4 3. So I think, I think we're going to hold San Francisco okay for
5 now.

6 SEAN: Yeah.

7 GAS CONTROL OPERATOR: I'm not too concerned about
8 losing it. But if Sullivan burps or Lameda burps, we could be in
9 trouble.

10 SEAN: Exactly. If one of those --

11 GAS CONTROL OPERATOR: Yeah.

12 SEAN: -- fail, we could be --

13 GAS CONTROL OPERATOR: Yeah.

14 SEAN: -- in bad shape. So, okay.

15 GAS CONTROL OPERATOR: All right.

16 SEAN: What do you want me to do from here? I'll let
17 these guys know what the game plan is, potentially what the game
18 plan is.

19 GAS CONTROL OPERATOR: Okay.

20 SEAN: And then get them ready for it. We'll know
21 within the next half hour or so if we are going to just get up and
22 go out there.

23 GAS CONTROL OPERATOR: Yeah.

24 SEAN: Okay.

25 GAS CONTROL OPERATOR: I don't know. If you can just

1 think of things that I should have done and then bounce them off
2 me, I'd be grateful for that.

3 SEAN: Okay.

4 GAS CONTROL OPERATOR: We've got -- I sent the e-page
5 out. So -- to upper management. But I don't have Winslow and I
6 don't have Slufsucker (ph.), and I don't really see the point in
7 asking Trista (ph.) for support, right. So I could get Jack
8 Dunlof involved or somebody like that, but I'm going to give
9 Winslow time to respond still.

10 SEAN: Okay.

11 GAS CONTROL OPERATOR: Megan, his daughter, said he was
12 supposed to be home around 7:00.

13 SEAN: 7:00, okay.

14 GAS CONTROL OPERATOR: So I'm thinking he should be
15 calling me back any moment.

16 SEAN: Okay. And then potentially we've called
17 engineers and different people already.

18 GAS CONTROL OPERATOR: I called the TSP engineer. I'll
19 probably need a pipeline engineer. So that's what I need.

20 SEAN: Yeah, you'll need a pipeline engineer.

21 GAS CONTROL OPERATOR: Yeah.

22 SEAN: That would probably be the best and then they're
23 going to open OEC, right.

24 GAS CONTROL OPERATOR: Yeah, I think.

25 SEAN: Yeah, I would at least call the pipeline engineer

1 now --

2 GAS CONTROL OPERATOR: Yeah.

3 SEAN: -- and inform him what's happening.

4 GAS CONTROL OPERATOR: I'll go get that done.

5 SEAN: Okay.

6 GAS CONTROL OPERATOR: All right. Thanks. If you get
7 anything else, don't hesitate to call back.

8 SEAN: Okay. I will.

9 GAS CONTROL OPERATOR: Thanks, Sean.

10 SEAN: No problem.

11 GAS CONTROL OPERATOR: Bye.

12 (Busy signal.)

13 GAS CONTROL OPERATOR: Andrew John.

14 ANDREW: Mr. C.

15 GAS CONTROL OPERATOR: So we're rocking and rolling
16 here.

17 ANDREW: That's what it sounds like.

18 GAS CONTROL OPERATOR: Yeah. So here's the bad part is
19 right before the change of shift, we had Oscar and Dave Boyd at
20 Milpitas working and something that happened while they were
21 working was all the data at Milpitas went out of range, and we
22 overpressured the mixer and we got up to 394 pounds on the
23 outgoing lines.

24 ANDREW: Okay.

25 GAS CONTROL OPERATOR: They didn't know what was

1 feeding. So we started -- Barry started to go line by line with
2 them to shut in the monitors and they fed them all down to 370.
3 At the -- but they thought they had that all done, and it looked
4 like it was still feeding. So at that point, I went to Sheridan
5 and PL7 and they shut those down to 370. All right. So just as
6 those pressures started to come down, we got word of a line break,
7 a probable line break up at Sneath and Skyline in San Bruno.

8 ANDREW: Okay.

9 GAS CONTROL OPERATOR: The reports are of it sounding
10 like an earthquake, flames and it sounds like a jet engine. Some
11 people thought it was a gas station, whatever. But there's a
12 corresponding loss of pressure at Martin Station.

13 ANDREW: Right. I heard that.

14 GAS CONTROL OPERATOR: And that went from like 394 or so
15 down to 50 pounds upstream. Evidently, though the rupture
16 location is north of Martin Station. And so that should have just
17 been transmission main, transmission header pressure. And so let
18 me trend that quickly here. I haven't had a chance. I did get an
19 e-page out. Yeah, so that pressure was at 140 and it just fell to
20 60.

21 ANDREW: Okay.

22 GAS CONTROL OPERATOR: So I don't thing north of Martin
23 that it went, it went overpressure.

24 ANDREW: Overpressure.

25 GAS CONTROL OPERATOR: No, no.

1 ANDREW: Okay. Good.

2 GAS CONTROL OPERATOR: Okay. Now -- but I haven't
3 looked at the map myself, but Joaquin indicated that it was --
4 Sneath and Skyline is south of Martin. So Sullivan is feeding
5 almost 7 million. Lameda Park is feeding almost at 3 million, and
6 we're holding pressure so far in San Francisco.

7 ANDREW: Okay.

8 GAS CONTROL OPERATOR: I do not know if the Milpitas
9 incident is related to the Martin -- to the Skyline and Sneath
10 incident. I do not know that. At this point, their coincidental.

11 ANDREW: Okay. But you said the pressure downstream of
12 Martin never really exceeded --

13 GAS CONTROL OPERATOR: Never got over 140. It looks
14 like it was flat at 140 and it dropped.

15 ANDREW: Okay. Okay. So that's probably not a
16 contributing factors from what I'm hearing.

17 GAS CONTROL OPERATOR: That's what I think, too, at this
18 point, but I don't know for sure. We'll have to find out. Here's
19 the other thing is that obviously we're supposed to be training
20 shifts over to Brentwood at this point.

21 ANDREW: Yeah, that's right.

22 GAS CONTROL OPERATOR: And it's just been too hectic and
23 we haven't done it. So my thought is that we round up those guys,
24 have them come and relieve us here and make trading shifts
25 tomorrow dayshift.

1 ANDREW: Yeah, that's -- well, yeah, let's do that.
2 That's probably a reasonable idea. I mean it just doesn't make
3 any -- you can have a lot of activity anyway.

4 GAS CONTROL OPERATOR: Yeah.

5 ANDREW: Let's not compound it by --

6 GAS CONTROL OPERATOR: Precisely.

7 ANDREW: -- by * * into it. So that's going to be -- so
8 you're going to have a little bit of a delay, but that's okay.

9 GAS CONTROL OPERATOR: Yeah. Well, it's an hour in
10 anyway. So what the heck.

11 ANDREW: Now are you going to leave the GSOs out there?

12 GAS CONTROL OPERATOR: No, I was going to bring them all
13 in.

14 ANDREW: Bring them all in?

15 GAS CONTROL OPERATOR: Yeah.

16 ANDREW: Okay. Let me see.

17 GAS CONTROL OPERATOR: And we'll just do it -- we'll
18 just -- this was a dry run. We'll do it for real tomorrow morning
19 at 6:00. And they can -- because if the other guys just show up,
20 where they're expecting to be, we'll have them where we want them
21 to be.

22 ANDREW: Yeah, okay.

23 GAS CONTROL OPERATOR: Right. And we can call them, we
24 can call them after it quiets down to say, you know, we'll meet
25 you there. You be there in the morning.

1 ANDREW: Yeah. All the GSOs are still in the city now.

2 GAS CONTROL OPERATOR: Yes. My dayshift GSOs are still
3 here.

4 ANDREW: Okay. All right. That's probably a reasonable
5 thought. All right. I think it's -- yeah, let's just, let's just
6 do that.

7 GAS CONTROL OPERATOR: I don't want to complicate it.

8 ANDREW: Yeah, I know. You've still got -- and it's
9 still active right now.

10 GAS CONTROL OPERATOR: Yeah, it is. It's quite active,
11 yeah.

12 ANDREW: Okay. So, yeah, let's just do that. Let's
13 keep them there, everyone stays until they get out to San
14 Francisco.

15 GAS CONTROL OPERATOR: Okay.

16 ANDREW: Have you, have you -- you need to contact
17 Trista and we need to kind of get her up to speed.

18 GAS CONTROL OPERATOR: Okay. I have done the e-page,
19 but I haven't called her directly yet. I can do that now.

20 ANDREW: Good. Okay. Because it could -- I mean she's
21 kind of the lead of the OEC. So I mean at this point, and if we
22 need to open up the PRC, they need some pipeline replacements,
23 then we need to, I think it's Todd Hoganson (ph.), and get a hold
24 of him and say, hey, you know, at this point --

25 GAS CONTROL OPERATOR: Okay.

1 ANDREW: -- we don't know what we have, but the more
2 help we bring in, you know, the faster we bring it in.

3 GAS CONTROL OPERATOR: The better.

4 ANDREW: The better.

5 GAS CONTROL OPERATOR: So call Trista and ask for the
6 OEC.

7 ANDREW: Yeah, ask, you know, and tell her what -- get
8 her up to speed.

9 GAS CONTROL OPERATOR: Yeah.

10 ANDREW: It's all over the news and --

11 GAS CONTROL OPERATOR: Yeah.

12 ANDREW: -- then she's going to be probably bombarded
13 with questions from someone else.

14 GAS CONTROL OPERATOR: Okay. The only way she would
15 know right now if she had got her e-page, if she received it.

16 ANDREW: Of if she turned on the news.

17 GAS CONTROL OPERATOR: Or if she turned on the news,
18 right. All right. So I'll give her a call.

19 ANDREW: Okay.

20 GAS CONTROL OPERATOR: Stay in touch.

21 ANDREW: All right.

22 GAS CONTROL OPERATOR: Are you going home or are you
23 coming here?

24 ANDREW: Well, now, I may come there.

25 GAS CONTROL OPERATOR: All right.

1 ANDREW: Let me call home.

2 GAS CONTROL OPERATOR: All right. Bye.

3 ANDREW: Bye.

4 * * *

5 (Start time: 6:49:55 p.m.)

6 GAS CONTROL OPERATOR: Gas control, Valenti.

7 MR. MAGUDA: Michael, Jim Maguda (ph.).

8 GAS CONTROL OPERATOR: Oh, hi, Jim.

9 GAS CONTROL OPERATOR 1: I want to talk to him.

10 GAS CONTROL OPERATOR: You want to talk to him. All
11 right. Larry wants to talk to you. He's going to give you a
12 heads up on a situation we've got going on over on the Peninsula.

13 MR. MAGUDA: Okay.

14 GAS CONTROL OPERATOR: Hold on one second please.

15 (On hold.)

16 * * *

17 (Start time: 6:50:26 p.m.)

18 MARK: Joaquin, this is Mark.

19 GAS CONTROL OPERATOR: *.

20 MARK: Hey, I'll be in tomorrow. I guess we're going to
21 Brentwood.

22 GAS CONTROL OPERATOR: *.

23 MARK: Okay. Hey, I just heard of a big explosion in
24 San Bruno.

25 GAS CONTROL OPERATOR: *.

1 MARK: Oh, yeah, you're losing pressure.

2 GAS CONTROL OPERATOR: *.

3 MARK: Oh, yeah, that's probably what it is then.

4 GAS CONTROL OPERATOR: *.

5 MARK: All right. I'll let you go. You'll be busy.

6 GAS CONTROL OPERATOR: *.

7 MARK: Okay.

8 GAS CONTROL OPERATOR: *.

9 MARK: Okay, Joaquin. Bye.

10 * * *

11 (Start time: 6:51:09 p.m.)

12 GAS CONTROL OPERATOR: Gas control, Valenti.

13 MR. KELLY: Valenti, this is Drew Kelly.

14 GAS CONTROL OPERATOR: Hi, Drew.

15 MR. KELLY: pipeline engineer.

16 GAS CONTROL OPERATOR: Yes.

17 MR. KELLY: I just got a call regarding a huge fire
18 or explosion --

19 GAS CONTROL OPERATOR: We're working on it, man. We've
20 got non-stop here. We don't know exactly what the cause is. The
21 GSRs are en route. It's on the news. It was a loud explosion,
22 sounds like a jet engine going off. It was a gas station
23 exploded, a couple of houses caught fire. We don't know.

24 MR. KELLY: Okay. That's fine. I did hear that that *
25 behind highway 101 (on the way) ah it I believe our transmission

1 line is not that far away * * GIS * so that could be a
2 possibility.

3 GAS CONTROL OPERATOR: We think we're okay. It looks
4 like it might, if anything, distribution.

5 MR. KELLY: You haven't heard anything in terms of the
6 transmission line pressure?

7 GAS CONTROL OPERATOR: No.

8 MR. KELLY: That's good.

9 GAS CONTROL OPERATOR: That's real good, yeah. Martin
10 Station is dropping like a rock though.

11 MR. KELLY: Martin's dropping like a rock?

12 GAS CONTROL OPERATOR: Yeah.

13 MR. KELLY: Healy, do we have * * * station?

14 GAS CONTROL OPERATOR: Healy. No, I don't think so.

15 MR. KELLY: Martin is * (for us) on the upstream side,
16 huh?

17 GAS CONTROL OPERATOR: Both pressures.

18 MR. KELLY: Okay. That's something to watch hard.

19 GAS CONTROL OPERATOR: It's dropping like a rock. You
20 know, I left a message for Chuck Martinez. I haven't heard back
21 from yet.

22 MR. KELLY: Yeah, that's * * * * cross tie at Healy so
23 both those * should (get something) if there's a rupture or
24 something.

25 GAS CONTROL OPERATOR: Yeah. Lameda, you know, let me

1 see. Let me look again. The last time I looked at it, it wasn't
2 even moving. Let me double check here.

3 MR. KELLY: I think the cross tie at Healy is open. It
4 might be closed. It might just *.

5 GAS CONTROL OPERATOR: Okay. Lameda's got a little bit
6 of a drop on both sides, actually it's dropping slowing. It did
7 not drop like Martin, but Lameda is starting to go down.

8 MR. KELLY: Whoever * * to internally there at gas
9 control if you could make sure they know that because that's
10 something we can be watching right now because that might be a
11 very bad * *.

12 GAS CONTROL OPERATOR: Okay. And what was it that you
13 said that's causing it? The cross --

14 MR. KELLY: I don't know.

15 GAS CONTROL OPERATOR: Oh.

16 MR. KELLY: Okay. But if it is our gas transmission
17 line --

18 GAS CONTROL OPERATOR: Okay.

19 MR. KELLY: -- you know, there was a rupture.

20 GAS CONTROL OPERATOR: Right.

21 MR. KELLY: That's what we see with pressure dropping
22 rapidly. So it's something to be -- it can be a bad indicator.

23 GAS CONTROL OPERATOR: Yeah.

24 MR. KELLY: We've got real problems.

25 GAS CONTROL OPERATOR: I mean actually, I actually think

1 we might though.

2 MR. KELLY: Okay.

3 GAS CONTROL OPERATOR: We've got everyone in the room.

4 GAS CONTROL OPERATOR 1: okay.

5 GAS CONTROL OPERATOR: No, I haven't heard back from
6 Chuck yet. Can you try his house? I left a message on his cell.
7 Can you try his house.

8 MR. KELLY: I'm going to get off the phone because I
9 know you've got things to do. Yeah, definitely call me (I'm)
10 pipeline engineer for right now. My cell phone's running low. So
11 I've got to go find a charger for it, but I cover that area.

12 GAS CONTROL OPERATOR: What's your number again, Drew?

13 MR. KELLY: Drew Kelly.

14 GAS CONTROL OPERATOR: Yeah, I remember your name. I
15 remember you.

16 MR. KELLY: 925 --

17 GAS CONTROL OPERATOR: Okay. 925 --

18 MR. KELLY: -- 324 --

19 GAS CONTROL OPERATOR: -- 324 --

20 MR. KELLY: -- 2156.

21 GAS CONTROL OPERATOR: -- 2156.

22 MR. KELLY: I'm also sitting at my office phone right
23 now.

24 GAS CONTROL OPERATOR: Okay.

25 MR. KELLY: That's 583-4077.

1 GAS CONTROL OPERATOR: 4077. Office. What were you
2 saying about the -- something I don't see on SITEC, across
3 something that feeds from Martin -- between Martin and Lameda or
4 something.

5 MR. KELLY: There's a station at Healy that there's
6 cross ties at but I'm not sure if the valves are open or closed.

7 GAS CONTROL OPERATOR: Station at Healy. H E A L --

8 MR. KELLY: L Y.

9 GAS CONTROL OPERATOR: Okay. Yeah, I don't see it. We
10 don't have that on CITECT there.

11 MR. KELLY: Well, if they don't show it, that just means
12 there's no SCADA there but it's (on the operating maps).

13 GAS CONTROL OPERATOR: Okay. And that's a cross tie?

14 MR. KELLY: Yeah, 109 and 132 are both at that station
15 and this mainline valves * cross ties. You know what. They could
16 be closed. I don't know if those valves are normally kept open or
17 closed.

18 GAS CONTROL OPERATOR: Okay.

19 MR. KELLY: The cross tie valves.

20 GAS CONTROL OPERATOR: Okay.

21 MR. KELLY: I'll get out of your hair right now because
22 I know you've got go on that, but there's -- yeah, contact me if
23 you hear anything.

24 GAS CONTROL OPERATOR: Okay. We got it. Thank you,
25 Drew. Bye-bye.

1 MR. KELLY: Bye now.

2 * * *

3 (Start time: 6:51:18 p.m.)

4 UNIDENTIFIED SPEAKER: Hello. Roger.

5 GAS CONTROL OPERATOR: *.

6 UNIDENTIFIED SPEAKER: This is Mark @Kazimirsky.

7 GAS CONTROL OPERATOR: *.

8 UNIDENTIFIED SPEAKER: Yeah. Who am I speaking with?

9 GAS CONTROL OPERATOR: *.

10 UNIDENTIFIED SPEAKER: Good afternoon.

11 GAS CONTROL OPERATOR: *.

12 UNIDENTIFIED SPEAKER: You heard about the explosion on
13 Peninsula. Are we involved in that?

14 GAS CONTROL OPERATOR: *

15 * * *

16 (Start time: 6:51:46 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Barry speaking.

18 SEAN: Yeah, Barry, this is Sean calling from dispatch.

19 GAS CONTROL OPERATOR: Yeah, Sean.

20 SEAN: I want to give you a heads up. We're not sure if
21 you guys are aware of it but * * * at least 10 that are burning *
22 big fire *.

23 GAS CONTROL OPERATOR: We've got 10 houses on fire.

24 Okay, Sean.

25 SEAN: * * * CBS. I don't know if you guys have access

1 to it.

2 GAS CONTROL OPERATOR: We do, but we don't even have
3 time right now. Tell me what you see. You see 10 houses on fire.
4 It's in San Bruno, right.

5 SEAN: I can't confirm how many but it looks -- it
6 literally is a ton.

7 GAS CONTROL OPERATOR: Oh, my God.

8 SEAN: At least ah at least ten.

9 GAS CONTROL OPERATOR: Yeah.

10 SEAN: * like a fire * *.

11 GAS CONTROL OPERATOR: Okay. Okay. Great. Thanks for
12 your -- Sean, you're at SF Gas Dispatch?

13 SEAN: We've over in Concord, yeah.

14 GAS CONTROL OPERATOR: You're Concord dispatch, okay.
15 Thanks, Sean. Talk to you later.

16 * * *

17 (Start time: 6:51:47 p.m.)

18 UNIDENTIFIED SPEAKER: -- * * Milpitas.

19 * * *

20 (Start time: 6:51:54 p.m.)

21 UNIDENTIFIED SPEAKER: *.

22 * * *

23 (Start time: 6:52:01 p.m.)

24 (No recorded audio.)

25 * * *

1 (Start time: 6:52:13 p.m.)

2 GAS CONTROL OPERATOR: *.

3 UNIDENTIFIED SPEAKER: Sure, call me on my cell, thanks.

4 GAS CONTROL OPERATOR: *.

5 * * *

6 (Start time: 6:52:23 p.m.)

7 GAS CONTROL OPERATOR: *.

8 UNIDENTIFIED SPEAKER: (Andy) well I hope it's not as
9 bad as it just sounded, the news from Mark. So tell me what's
10 going on.

11 * * *

12 (Start time: 6:52:41 p.m.)

13 (No recorded audio.)

14 * * *

15 (Start time: 6:53:25 p.m.)

16 GAS CONTROL OPERATOR: Did you ever get a hold of
17 Martinez? Did San Francisco ever call you back?

18 GAS CONTROL OPERATOR 1: No, I haven't heard back from
19 Chuck yet.

20 GAS CONTROL OPERATOR: Keep bugging him, man, because
21 it's --

22 (Phone ringing.)

23 DAVE: Hello.

24 GAS CONTROL OPERATOR: Yeah, Dave, this is Larry.
25 Phil's heading to Milpitas.

1 DAVE: Okay. When he gets there, have him put the
2 gauges on for the line 132 so we can see what we've got down
3 there.

4 GAS CONTROL OPERATOR: You've got it.

5 DAVE: And I just saw pictures on the news. I mean it's
6 a Fresno station but it shows the fire up there, and it's, it's a
7 major fire.

8 GAS CONTROL OPERATOR: It's pretty ugly.

9 DAVE: Yeah.

10 GAS CONTROL OPERATOR: All right, sir. Thank you.

11 DAVE: All right. Bye. Thank you.

12 GAS CONTROL OPERATOR: Bye.

13 * * *

14 (Start time: 6:53:31 p.m.)

15 UNIDENTIFIED SPEAKER: Yeah. That's great.

16 * * *

17 (Start time: 6:53:47 p.m.)

18 (Phone rings.)

19 UNIDENTIFIED SPEAKER: Hello.

20 GAS CONTROL OPERATOR: Yeah, hi. This is Barry at gas
21 control. Is Chuck in by chance?

22 UNIDENTIFIED SPEAKER: Yeah, he's on the phone. Hold on
23 a second.

24 GAS CONTROL OPERATOR: Sure.

25 UNIDENTIFIED SPEAKER: Hold one second. He's taking

1 your call.

2 GAS CONTROL OPERATOR: Okay. Great.

3 (On hold.)

4 MR. MARTINEZ: What's up?

5 GAS CONTROL OPERATOR: Hey, Chuck, this is Barry at gas
6 control. I just wanted to make sure you're aware of it. It
7 sounds like you are.

8 MR. MARTINEZ: Yeah, I'm all over it.

9 GAS CONTROL OPERATOR: Yeah, you're all over it. So,
10 yeah, what we're seeing is at Martin, this is where we're seeing
11 the pressure drop. We saw it just collapsed out about 60 pounds.

12 MR. MARTINEZ: On the inlet.

13 GAS CONTROL OPERATOR: Yeah.

14 MR. MARTINEZ: Okay.

15 GAS CONTROL OPERATOR: So --

16 MR. MARTINEZ: So that might have something to do with
17 what's going on in San Bruno.

18 GAS CONTROL OPERATOR: Yeah. Absolutely. We believe
19 the break is on 132.

20 MR. MARTINEZ: Yeah. Okay. All right. Thanks.

21 GAS CONTROL OPERATOR: Where are you at right now? Tell
22 me what you've got going real quick.

23 MR. MARTINEZ: Well, I'm at home. I just talked to the
24 San Carlo guys.

25 GAS CONTROL OPERATOR: Uh-huh.

1 MR. MARTINEZ: They have three rolled in.

2 GAS CONTROL OPERATOR: Okay. San Carlos has got crews
3 rolling into Martin or where are they going to meet?

4 MR. MARTINEZ: I'm not sure, because this is all covered
5 out of their yard at San Carlos.

6 GAS CONTROL OPERATOR: Okay.

7 MR. MARTINEZ: So I'm just supporting them.

8 GAS CONTROL OPERATOR: Okay. Great. Great.

9 MR. MARTINEZ: I'm letting them call the shots and I'm
10 going to start heading in and see what I can start figuring out.

11 GAS CONTROL OPERATOR: So have you talked to Bob Dyson?

12 MR. MARTINEZ: I talked to Steve Polo. Bob Dyson's on
13 his way in along with ah * *.

14 GAS CONTROL OPERATOR: Okay. Steve Polo's rolling, and
15 Dyson is aware of it I'm sure.

16 MR. MARTINEZ: Yeah.

17 GAS CONTROL OPERATOR: Okay. Great. All right, Chuck.
18 If you have any updates for us let us know, okay.

19 MR. MARTINEZ: Sure.

20 GAS CONTROL OPERATOR: Thank you. Bye.

21 (Phone rings.)

22 GAS CONTROL OPERATOR: Gas control, Barry speaking.

23 TOM: Hey, Barry. This is Tom * *.

24 GAS CONTROL OPERATOR: Yeah, hey, Tom.

25 TOM: * * * *.

1 GAS CONTROL OPERATOR: Yeah.

2 TOM: What kind of readings have you got? We trying to
3 figure this out *.

4 GAS CONTROL OPERATOR: Okay. At Martin sub, excuse me,
5 at Martin Station, upstream of the regs we're showing that we
6 dropped down to 50 pounds.

7 TOM: Upstream?

8 GAS CONTROL OPERATOR: Yeah, upstream.

9 TOM: What have you got downstream?

10 GAS CONTROL OPERATOR: I'm showing 62 downstream.

11 TOM: 62.

12 GAS CONTROL OPERATOR: Yeah, yeah.

13 TOM: 50 and 62.

14 GAS CONTROL OPERATOR: Yeah, it's -- yeah, that's what
15 we're seeing.

16 TOM: What do you --

17 GAS CONTROL OPERATOR: See, the regs probably opened up
18 there. So it's probably feeding both directions.

19 TOM: ahm 50 pounds upstream.

20 GAS CONTROL OPERATOR: Right.

21 TOM: That's impossible.

22 GAS CONTROL OPERATOR: Well, if it's a big enough break
23 I suppose it's not.

24 TOM: (I believe it is) * (break) *?

25 GAS CONTROL OPERATOR: Yeah, you haven't heard. We've

1 got reports of some pretty big flames out there. I talked to
2 somebody at Concord dispatch who was looking on the news reports.
3 He said it looks like there's as many as 10 houses on fire and
4 some pretty good size flames.

5 TOM: Okay. Let me -- I'm going to be heading into
6 (work). I'm going to head down to the Martin Station.

7 GAS CONTROL OPERATOR: Okay.

8 TOM: I'll talk to my boss and tell him *.

9 GAS CONTROL OPERATOR: Okay. Okay. Great.

10 (Busy signal.)

11 * * *

12 (Start time: 6:53:48 p.m.)

13 UNIDENTIFIED SPEAKER: Well, what is it? They don't
14 think it's gas, do they?

15 * * *

16 (Start time: 6:54:12 p.m.)

17 UNIDENTIFIED SPEAKER: * *.

18 * * *

19 (Start time: 6:54:21 p.m.)

20 UNIDENTIFIED SPEAKER: Well, what can you see?

21 UNIDENTIFIED SPEAKER: *.

22 UNIDENTIFIED SPEAKER: Okay.

23 * * *

24 (Start time: 6:54:32 p.m.)

25 (No recorded audio.)

1 * * *

2 (Start time: 6:54:46 p.m.)

3 UNIDENTIFIED SPEAKER: Uhm. So when the pipe was
4 overpressured at the time of the, at the time of the event, the
5 explosion, was it the pipe with the pressure reduced back down or
6 --

7 UNIDENTIFIED SPEAKER: * * .

8 * * *

9 (Start time: 6:54:53 p.m.)

10 (No recorded audio.)

11 * * *

12 (Start time: 6:55:06 p.m.)

13 RECORDING: Press 1 for area 1 dispatchers. Press 2 for
14 area 2.

15 For San Francisco-Coma, press 1. For San Carlos, press
16 2.

17 (Phone rings.)

18 DISPATCH: Dispatch, Sean.

19 GAS CONTROL OPERATOR: Sean, this is Larry.

20 DISPATCH: Hey, Larry.

21 GAS CONTROL OPERATOR: Okay. This looks like it's for
22 real, and it may be our stuff, okay.

23 DISPATCH: Okay.

24 GAS CONTROL OPERATOR: So here's what we need, the
25 calvary out. Okay. I've got what looks like one line,

1 transmission line 132 is busted.

2 DISPATCH: Okay.

3 GAS CONTROL OPERATOR: It was 140 pounds going in. It's
4 only down to 60. Okay.

5 DISPATCH: Okay.

6 GAS CONTROL OPERATOR: This is the other gas feed going
7 into San Francisco all the way in.

8 DISPATCH: Okay.

9 GAS CONTROL OPERATOR: Now Sullivan, which is the
10 opposite feed, there's two feeds going in up there --

11 DISPATCH: Okay.

12 GAS CONTROL OPERATOR: -- the flow's increased
13 substantially but it appears to be holding the pressure. So what
14 I need is, is possibly a couple of servicemen checking pressures
15 in the city.

16 DISPATCH: Okay.

17 GAS CONTROL OPERATOR: Okay. I haven't been able to get
18 a hold of Chuck Martinez, okay.

19 DISPATCH: Okay.

20 GAS CONTROL OPERATOR 1: I talked to him.

21 GAS CONTROL OPERATOR: Oh, you did call Chuck. Okay.
22 So we got a hold of Chuck, but you might want to put a couple of
23 servicemen out and check a couple of services to make sure we're
24 not losing any pressure downtown.

25 DISPATCH: Is there a particular area?

1 GAS CONTROL OPERATOR: I'd say, doggone, the Oakland
2 side of San Francisco.

3 DISPATCH: The Oakland side of San Francisco.

4 GAS CONTROL OPERATOR: You know what I'm saying. The
5 Bay Bridge side of San Francisco.

6 DISPATCH: Okay.

7 GAS CONTROL OPERATOR: Okay. Okay. So -- and you might
8 want to alert -- I'm going to call Peninsula, too. I'll give
9 Peninsula a call.

10 DISPATCH: Okay.

11 GAS CONTROL OPERATOR: But you might want to alert your
12 on-call gas guy for Peninsula.

13 DISPATCH: I've already done that.

14 GAS CONTROL OPERATOR: Okay. Good.

15 DISPATCH: Everyone's pretty much aware of it.

16 GAS CONTROL OPERATOR: But unfortunately, Sean, this may
17 be ours.

18 DISPATCH: Okay.

19 GAS CONTROL OPERATOR: All right.

20 DISPATCH: I'll just go ahead and relay the message.

21 GAS CONTROL OPERATOR: Like I said, maybe.

22 DISPATCH: Okay.

23 GAS CONTROL OPERATOR: But it's a big maybe. It looks
24 like it.

25 DISPATCH: Got it.

1 GAS CONTROL OPERATOR: Okay. Thank you much.

2 DISPATCH: All right.

3 GAS CONTROL OPERATOR: Bye.

4 (Busy signal.)

5 * * *

6 (Start time: 6:55:18 p.m.)

7 (No recorded audio.)

8 * * *

9 (Start time: 6:55:30 p.m.)

10 UNIDENTIFIED SPEAKER: Hello. Pete.

11 * * *

12 (Start time: 6:55:44 p.m.)

13 UNIDENTIFIED SPEAKER: That could very well be it.

14 GAS CONTROL OPERATOR: Okay. You know, we should
15 probably -- Trista's probably been in the loop, right?

16 * * *

17 (Start time: 6:55:50 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Valenti.

19 MR. CORONA: Valenti, this is John Corona at
20 superintendent San Francisco.

21 GAS CONTROL OPERATOR: Hi, John.

22 MR. CORONA: I'm on site at the location of the fire.
23 I'm at Glenvue and San Bruno. I can see the fire roughly about
24 200 yards north of me.

25 GAS CONTROL OPERATOR: Okay.

1 MR. CORONA: Are you guys still getting a low alarm from
2 Martin for the TP side?

3 GAS CONTROL OPERATOR: Yeah, it's down to 50 pounds on
4 the one side, 62 on the other, and Lameda Park has got a slow
5 drop. They're down to 141 and 262.

6 MR. CORONA: You know, there's an unconfirmed plane
7 crash, but if we've got that much combustion, that means we're
8 feeding it, all right.

9 GAS CONTROL OPERATOR: It is a plane crash.

10 MR. CORONA: We don't know. It's unconfirmed. I'll try
11 to get a little closer but it doesn't sound like transmission
12 pressure. Do you know offhand if we've got a DSM coming off the
13 transmission pressure?

14 GAS CONTROL OPERATOR: I don't. I don't think it is
15 transmission either. I think it is DSM. But --

16 MR. CORONA: Because the roar is not that loud, all
17 right. So I'm going to try to get a little closer. I've got some
18 of the Coma guys reporting in to see if they can grab me the flat
19 sheet to see if we can see what we've got out there.

20 GAS CONTROL OPERATOR: What was that address again of
21 the fire exactly?

22 MR. CORONA: Well, it's got to be at least -- yeah, what
23 is that street? I can't see it. I can't really go -- I'm on
24 Skyline and San Bruno Avenue.

25 GAS CONTROL OPERATOR: Okay. You're at Skyline and San

1 Bruno. Okay. Are you going to try to get a little closer?

2 MR. CORONA: Yeah, I'm walking.

3 GAS CONTROL OPERATOR: Okay.

4 MR. CORONA: Okay. Mitchell Kirk is activating his
5 command center. He's on site ICS and then I'll just relay
6 everything to Mitchell Kirk.

7 GAS CONTROL OPERATOR: Okay. Mitchell Kirk activating
8 command center.

9 MR. CORONA: Right, and I believe he opened up the OEC
10 down in San Carlos.

11 GAS CONTROL OPERATOR: OEC in San Carlos. Okay.

12 MR. CORONA: All right.

13 GAS CONTROL OPERATOR: Okay. All right, John. Can you
14 call me back as soon as you get some more info?

15 MR. CORONA: Sure. Let me give you my cell phone. It's
16 415 --

17 GAS CONTROL OPERATOR: Okay.

18 MR. CORONA: -- 716 --

19 GAS CONTROL OPERATOR: 716.

20 MR. CORONA: -- 8088.

21 GAS CONTROL OPERATOR: 8088. Okay. Thanks, John.

22 MR. CORONA: Thanks.

23 GAS CONTROL OPERATOR: Bye.

24 * * *

25 (Start time: 6:56:06 p.m.)

1 (No recorded audio.)

2 * * *

3 (Start time: 6:57:10 p.m.)

4 (No recorded audio.)

5 * * *

6 (Start time: 6:57:24 p.m.)

7 (Phone rings.)

8 UNIDENTIFIED SPEAKER: (Drew Kelly).

9 * * *

10 (Start time: 6:57:50 p.m.)

11 UNIDENTIFIED SPEAKER: -- want to alert you on, we do
12 have a transmission line there, and so the key is Martin Station
13 and Lameda Station, and I heard the pressures were diving at
14 Martin. So that could mean, you know, the worst case, there could
15 be a line rupture or something out there. So, yeah, please focus
16 on that right now.

17 * * *

18 (Start time: 6:58:01 p.m.)

19 (Phone rings.)

20 UNIDENTIFIED SPEAKER: Hello.

21 GAS CONTROL OPERATOR: Yeah, this is PG&E out of San
22 Francisco. Is Bob home?

23 UNIDENTIFIED SPEAKER: He's on his way to San Bruno.

24 GAS CONTROL OPERATOR: Good, that's what I'm calling
25 for.

1 UNIDENTIFIED SPEAKER: Yeah, he's actually on his way to
2 the yard to meet up -- to get his work truck and a couple of other
3 guys and everybody's shooting up there.

4 GAS CONTROL OPERATOR: Okay. Everybody knows. It looks
5 like it's for real.

6 UNIDENTIFIED SPEAKER: It's wild, yeah.

7 GAS CONTROL OPERATOR: Yeah, it's for real. [REDACTED] it.

8 UNIDENTIFIED SPEAKER: I'll see you in a couple of days.

9 GAS CONTROL OPERATOR: Yeah, yeah, there you go. Take
10 care.

11 UNIDENTIFIED SPEAKER: Okay.

12 GAS CONTROL OPERATOR: Bye.

13 UNIDENTIFIED SPEAKER: Take care. Bye.

14 * * *

15 (Start time: 6:58:17 p.m.)

16 GAS CONTROL OPERATOR: Gas control, Valenti.

17 DAVE: This is Dave Slack.

18 GAS CONTROL OPERATOR: I'm sorry. Dave.

19 DAVE: Yeah.

20 GAS CONTROL OPERATOR: Hi, Dave. How you doing?

21 DAVE: I'm okay. How are you doing?

22 GAS CONTROL OPERATOR: Oh, we got all this stuff going
23 off right now, trying to figure out what's going on there in San
24 Bruno.

25 DAVE: Okay.

1 GAS CONTROL OPERATOR: We don't know yet. We're getting
2 all kinds of stories, a gas station blew up, a possible plane
3 crash. It looks like our DSM might be affected. Our crews can't
4 get too close because of the fire right now. We do have some
5 pressure dropping down at Martin Station and a little bit at
6 Lameda Park but we do have Mitchell Kirk activating the OEC at San
7 Carlos and we're just trying to notify everybody we can right now
8 and the calls are coming in like crazy. It is on the news I guess
9 but --

10 DAVE: I'm looking at it right now.

11 GAS CONTROL OPERATOR: Okay. Okay. I can call you back
12 when I get some more if you'd like, more info.

13 DAVE: Yes, if you would * * * * gas event so.

14 GAS CONTROL OPERATOR: I'm sorry. I didn't hear you
15 please.

16 DAVE: * * * gas event * * *.

17 GAS CONTROL OPERATOR: A gas event notification?

18 DAVE: Yeah.

19 GAS CONTROL OPERATOR: We --

20 DAVE: * that thing has * *.

21 GAS CONTROL OPERATOR: Well, we've actually been making
22 notifications left to right just trying to get the proper people
23 out there to find out exactly what's going on. Can I get your
24 number, Dave, a good contact number to call you back at?

25 DAVE: Yeah, you can call me at (home) 925 891 --

1 GAS CONTROL OPERATOR: 891 --

2 DAVE: -- 4899.

3 GAS CONTROL OPERATOR: -- 4899. Okay. I'll give you
4 call back as soon as we get some more concrete info.

5 DAVE: Okay. Sounds good.

6 GAS CONTROL OPERATOR: Okay. Thanks, Dave.

7 DAVE: Thanks.

8 GAS CONTROL OPERATOR: Bye-bye.

9 * * *

10 (Start time: 6:59:09 p.m.)

11 (Phone rings.)

12 BOB: This is Bob.

13 GAS CONTROL OPERATOR: Yeah, Bob, this is Larry out of
14 gas control San Francisco. I called your home and your wife said
15 you were already rolling. Looks like it's real. Looks like it's
16 on transmission line 132 below Martin Station. Whenever that
17 thing popped, we lost from 140 and we're holding at about 60 on
18 that DSM, okay. Now I'm still supporting San Francisco on the
19 Sullivan side, and it appears to be holding up. I've got
20 servicemen going to check, you know, start checking services in
21 San Francisco, but it looks like it's the 130 transmission. Now
22 the location they gave for this, Sneath and Skyline, it looks like
23 that main is within a half mile there. So if they were off just a
24 little bit, it could have been us.

25 BOB: Okay. Well, that's fine.

1 GAS CONTROL OPERATOR: All right.

2 BOB: It sounds like there's a transmission line's
3 there, and I'm headed to the yard. My superintendent probably has
4 all the M&Ts coming in.

5 GAS CONTROL OPERATOR: You've got it. Okay. I've got
6 Oscar Martinez heading up that way from Milpitas who is, you know,
7 he'll be the Martin Station guy. He'll be up there. Probably
8 it's going to take him a while to get up there but he's rolling,
9 too. So if you need any help at all, I know you've got your guys,
10 but you call me, okay.

11 BOB: Oh, you bet.

12 GAS CONTROL OPERATOR: System gas control. Okay. Thank
13 you, sir.

14 BOB: Thank you. Bye-bye now.

15 GAS CONTROL OPERATOR: Bye.

16 * * *

17 (Start time: 6:59:27 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Barry speaking.

19 MR. LEWIS: This is Chuck Lewis.

20 GAS CONTROL OPERATOR: Hang on a second. Who's this
21 again? Chuck.

22 MR. LEWIS: Chuck Lewis.

23 GAS CONTROL OPERATOR: Chuck Lewis.

24 MR. LEWIS: Law Department.

25 GAS CONTROL OPERATOR: Law Department, yeah.

1 MR. LEWIS: Ah so you think there * be involvement in
2 the San Bruno thing.

3 GAS CONTROL OPERATOR: Yes, yes, we expect we have a gas
4 line break in the area.

5 MR. LEWIS: * * * impact.

6 GAS CONTROL OPERATOR: A major transmission line break.

7 MR. LEWIS: 109.

8 GAS CONTROL OPERATOR: Can you say it again? I'm having
9 a hard time hearing you.

10 MR. LEWIS: 9.

11 GAS CONTROL OPERATOR: No, 132.

12 MR. LEWIS: *.

13 GAS CONTROL OPERATOR: It's near -- the location would
14 be near Skyline and Sneath in San Bruno.

15 MR. LEWIS: * * * *.

16 GAS CONTROL OPERATOR: Can you say it again?

17 MR. LEWIS: Do you know what caused it?

18 GAS CONTROL OPERATOR: No, we've got kind of multiple
19 reports. Somebody just said a plane crashed possibly. So it's
20 pretty crazy. We don't know what caused it just yet.

21 MR. LEWIS: Thanks a lot.

22 GAS CONTROL OPERATOR: Okay.

23 * * *

24 (Start time: 6:59:36 p.m.)

25 UNIDENTIFIED SPEAKER: Just a minute. I don't even know

1 his name, but I've got him on my phone. And also there's, you
2 know, Bob --

3 * * *

4 (Start time: 6:59:44 p.m.)

5 UNIDENTIFIED SPEAKER: -- the person was in there before
6 that we reached is probably the best, but the Q&R supervisor, just
7 a minute, let me go back into the office here.

8 * * *

9 (Start time: 7:00:01 p.m.)

10 UNIDENTIFIED SPEAKER: I'm running around right now,
11 trying to find a charger for this phone that I've got because it's
12 about to go off. Let me give you another cell phone number if we
13 die. It's area code 408-960-5921. In fact, I'll tell you what.
14 Let's make that my phone number now for as long as -- yeah, let's
15 do that because I've got a full battery on that one. Thank you.

16 * * *

17 (Start time: 7:00:50 p.m.)

18 (No recorded audio.)

19 * * *

20 (Start time: 7:01:16 p.m.)

21 (Phone rings.)

22 MR. KELLY: Drew Kelly.

23 UNIDENTIFIED SPEAKER: *.

24 MR. KELLY: Yeah, Tony Morabe, M O R A B E, and I don't
25 even know if he's started on the new job yet. So that's contact

1 1. Contact number 2 would be Bob Dyson and you've already got his
2 phone numbers. And contact 3 would be Vern Lopes.

3 UNIDENTIFIED SPEAKER: *.

4 MR. KELLY: And if you get any of those -- well, if you
5 get Vern or Bob, and you've got some heads that absolutely know
6 that system, like back* *.

7 UNIDENTIFIED SPEAKER: *.

8 GAS CONTROL OPERATOR: Yeah.

9 * * *

10 (Start time: 7:02:02 p.m.)

11 MR. KELLY: -- phone numbers or anything, you can call
12 me. I've some numbers. I've got some cell phone numbers. I
13 don't have their home phone numbers but I've at least got some if
14 you're lacking them.

15 * * *

16 (Start time: 7:02:16 p.m.)

17 MR. KELLY: -- their cell phone numbers.

18 UNIDENTIFIED SPEAKER: *.

19 MR. KELLY: Same thing, it's your final outlet --

20 * * *

21 (Start time: 7:02:22 p.m.)

22 MR. KELLY: -- on your report right now, a listing
23 through the TR supervisors. You should have every contact number
24 for him, his home phone numbers and all that type of thing.

25 UNIDENTIFIED SPEAKER: *.

1 MR. KELLY: I'd make that your first call.

2 * * *

3 (Start time: 7:03:50 p.m.)

4 GAS CONTROL OPERATOR: Uh-huh.

5 GAS CONTROL OPERATOR 1: Call Mitchell first.

6 GAS CONTROL OPERATOR: Okay.

7 GAS CONTROL OPERATOR 1: Dave Slack called.

8 GAS CONTROL OPERATOR: Okay.

9 GAS CONTROL OPERATOR 1: Just wants to know *.

10 GAS CONTROL OPERATOR: Okay.

11 (Phone rings.)

12 GAS CONTROL OPERATOR: Gas control, Cinaceris.

13 MR. TURLEY: Cinaceris, I need you to tell me it's not

14 natural gas in San Francisco.

15 GAS CONTROL OPERATOR: I -- who am I talking to?

16 MR. TURLEY: Mr. Turley (ph.).

17 GAS CONTROL OPERATOR: Oh, I think it is.

18 MR. TURLEY: I'm one of the stockholders.

19 GAS CONTROL OPERATOR: I think it is natural gas in San

20 Bruno.

21 MR. TURLEY: Yeah, it's hitting the news.

22 GAS CONTROL OPERATOR: Yeah, I know. I've got to call

23 Trista. I'll call back.

24 MR. TURLEY: Yeah, later.

25 GAS CONTROL OPERATOR: Bye.

1 MR. TURLEY: Bye.

2 * * *

3 (Start time: 7:04:56 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Cinaceris.

5 UNIDENTIFIED SPEAKER: Mr. Cinaceris, this is (Mr.
6 Kazimirski).

7 GAS CONTROL OPERATOR: Yes. You know, you could be of
8 great help at Milpitas.

9 UNIDENTIFIED SPEAKER: I'm not getting you, Michael.
10 What's going down?

11 GAS CONTROL OPERATOR: They had a problem at Milpitas
12 where they were doing some work with genius block or the PLC --

13 UNIDENTIFIED SPEAKER: I'm aware of the work. Is that
14 what caused the overpressurization then?

15 GAS CONTROL OPERATOR: I think it may have. I don't
16 know that that's caused the problem up at San Bruno but I certain
17 can't discount it.

18 UNIDENTIFIED SPEAKER: *.

19 GAS CONTROL OPERATOR: Yeah, so it's -- so if you could
20 help them get Milpitas data back.

21 UNIDENTIFIED SPEAKER: What's the number there?

22 GAS CONTROL OPERATOR: At Milpitas.

23 UNIDENTIFIED SPEAKER: Yeah. Hold on a second. Let me
24 get a pen.

25 GAS CONTROL OPERATOR: Do we have a telephone number for

1 Milpitas?

2 UNIDENTIFIED SPEAKER: I tried to call but I got * voice
3 mail.

4 GAS CONTROL OPERATOR: Do you have Dave Boyd's or Oscar
5 Martinez's number?

6 UNIDENTIFIED SPEAKER: Oscar is probably still there.

7 GAS CONTROL OPERATOR: Yeah, he's still there.

8 UNIDENTIFIED SPEAKER: He was working there today.

9 GAS CONTROL OPERATOR: They're both there.

10 UNIDENTIFIED SPEAKER: Yeah, I know John Grapetti (ph.)
11 was working with them but his cell phone doesn't work.

12 GAS CONTROL OPERATOR: Okay.

13 * * *

14 (Start time: 7:05:20 p.m.)

15 (Phone rings.)

16 JIM: Jim.

17 GAS CONTROL OPERATOR: Yeah, Jim, this is Larry.

18 JIM: Hi, Larry.

19 GAS CONTROL OPERATOR: I'm going to give you some
20 background of what's been going on, okay. At Milpitas this
21 afternoon, they replaced the genius block, okay. It was a regular
22 scheduled clearance. It wasn't supposed to affect anything.
23 Okay. It was out for about 6 minutes when they made the transfer,
24 and then the thing just went data on them like 3 minutes later.
25 The station overpressured all the way up the Peninsula. So if

1 this is a line break, okay, the line was overpressured above MOP
2 for about an hour, okay. It was about 12 pounds over MOP if that
3 is the scenario, but the line was overpressured. This is what
4 broke.

5 JIM: Do you guys have access to TV there?

6 GAS CONTROL OPERATOR: No, we're not -- we're so busy
7 that -- but I understand it's really ugly. I've already gotten a
8 call from my bride, telling me to make sure we're all right here
9 but --

10 JIM: Yeah, Channel 5 is showing aerial shots and it is
11 blown out of the ground.

12 GAS CONTROL OPERATOR: Okay. Well, we had 384 -- Okay.
13 The MOP on that line is 375. Okay. We had 384 in the line.
14 Okay. So if a weld broke and that thing blew, okay. So the
15 pressure has dropped naturally, okay, we're feeding like crazy out
16 of Milpitas, but that pressure probably in that line is 200 plus.

17 JIM: And are they doing -- well, you don't --

18 GAS CONTROL OPERATOR: Everybody in the world's rolling.
19 Everybody in the world. I've got Peninsula, all their crews are
20 rolling. Milpitas has a tech going to Martin. I've got
21 servicemen in San Francisco making sure that the pressure is all
22 right up here in the city, but we've got a mess right now.

23 JIM: Okay. And I don't want to hold you on the line.

24 GAS CONTROL OPERATOR: No, no, no. But anyway, Jim,
25 that's the best I can give you but until I know for sure it's a

1 gas line, it sure gives an indication that it is, but I don't know
2 positively.

3 JIM: Okay. And then --

4 GAS CONTROL OPERATOR: And the area that it broke would
5 be Sneath and Skyline area.

6 JIM: Yeah, on TV they're reporting Skyline and San
7 Bruno Avenue.

8 GAS CONTROL OPERATOR: Okay. Skyline and San Bruno.
9 Okay. I'll get a better fix. I've got the map here. I'll call
10 you back, Jim. Let me get a better fix on that.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: San Bruno. Thank you.

13 JIM: San Bruno Avenue and Skyline.

14 GAS CONTROL OPERATOR: All right.

15 (Phone rings.)

16 GAS CONTROL OPERATOR: Gas control, Larry.

17 JIM: Larry --

18 GAS CONTROL OPERATOR: Can I get you to hold just a
19 second please?

20 JIM: Are you guys busy? Larry.

21 GAS CONTROL OPERATOR: Yes, sir, can I help you.

22 JIM: This is Jim *.

23 GAS CONTROL OPERATOR: Yeah.

24 JIM: Has there been a transmission break someplace?

25 GAS CONTROL OPERATOR: Yeah, it looks like on 132.

1 They're rolling everybody. Jim, offhand, I know -- which group
2 are you in?

3 JIM: I'm on the corrosion side. I'll call my
4 supervisor. Which line is it?

5 GAS CONTROL OPERATOR: Okay. It's 132 below Martin
6 Station in San Bruno. It appears that line ruptured.

7 JIM: Okay.

8 GAS CONTROL OPERATOR: We don't know for -- yeah, get a
9 hold of your supervisor. I'm sure they're going to have everybody
10 in the world rolling. Okay.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: All right, Jim, thanks for
13 calling.

14 JIM: Bye.

15 * * *

16 (Start time: 7:05:29 p.m.)

17 UNIDENTIFIED SPEAKER: You got a minute to talk for a
18 second or are you overwhelmed with calls?

19 GAS CONTROL OPERATOR: *.

20 UNIDENTIFIED SPEAKER: Okay. You're busy. I'm calling
21 about what you might be busy about, the fires up the Peninsula.

22 GAS CONTROL OPERATOR: *.

23 UNIDENTIFIED SPEAKER: Right.

24 * * *

25 (Start time: 7:05:42 p.m.)

1 UNIDENTIFIED SPEAKER: -- you know about it. Channel 7
2 has it on.

3 GAS CONTROL OPERATOR: *.

4 UNIDENTIFIED SPEAKER: The fire's still rolling right
5 now I can tell you.

6 GAS CONTROL OPERATOR: *.

7 UNIDENTIFIED SPEAKER: Yeah, that's what I'm thinking.

8 * * *

9 (Start time: 7:05:52 p.m.)

10 RECORDING: Hello, you've reached the PG&E News
11 Department line. If this is an immediate call that requires
12 immediate assistance, please press 1 now to speak with a service
13 representative.

14 This call may be recorded for quality assurance. If you
15 do not want to be recorded, please advise our service
16 representative.

17 (Phone rings.)

18 OPERATOR: Thank you for calling PG&E New Department.
19 How may I direct your call?

20 GAS CONTROL OPERATOR: Yeah, this is Barry Mitchell at
21 gas control. I just wanted to make sure that the media
22 representatives are aware of what's happening in San Bruno right
23 now.

24 OPERATOR: * there * contact *.

25 GAS CONTROL OPERATOR: Yeah, okay. I just wanted to

1 verify that. Okay. Okay. Thank you very much.

2 OPERATOR: You're welcome. *.

3 GAS CONTROL OPERATOR: Bye.

4 OPERATOR: Bye-bye.

5 * * *

6 (Start time: 7:05:56 p.m.)

7 UNIDENTIFIED SPEAKER: You're there. You guys are aware
8 of it. Bye.

9 (Phone rings.)

10 STEVE: Hey, Joaquin, this is Steve calling, down on the
11 15th floor, electric transmission.

12 GAS CONTROL OPERATOR: *.

13 STEVE: Hey, is that your guys gas line on fire in San
14 Bruno?

15 GAS CONTROL OPERATOR: *.

16 STEVE: Okay. We're just trying to pinpoint if it was
17 something related to ours or yours.

18 GAS CONTROL OPERATOR: *.

19 STEVE: So, hey, you're real busy.

20 GAS CONTROL OPERATOR: *.

21 STEVE: So, all right.

22 GAS CONTROL OPERATOR: *.

23 STEVE: All right. Bye.

24 * * *

25 (Start time: 7:06:12 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Valenti.

2 MR. JOHNSON: Hey, gas control. This is Kirk Johnson
3 (ph.). I'm the EOC on call for PG&E.

4 GAS CONTROL OPERATOR: Yeah, hi, Kirk, how you doing.

5 MR. JOHNSON: Lousy actually. And yourself?

6 GAS CONTROL OPERATOR: Same. Yeah.

7 MR. JOHNSON: So did -- we have, we have a rumor of a
8 plane crash over in San Carlos that hit a gas transmission line.
9 Is there any verification to that at all?

10 GAS CONTROL OPERATOR: No, but we're hearing the same
11 rumor. We, we have guys nearby that can't get that close because
12 of the fire and, and the gas that is shutting in the air, we are
13 losing pressure right now at Martin Station. Sullivan Station has
14 kicked up and is going around the loop to try to backfeed that and
15 Lameda Park. We do have an OEC activated in San Carlos, Mitchell
16 Kirk did that.

17 MR. JOHNSON: Yeah, okay.

18 GAS CONTROL OPERATOR: Okay. Let me see what else we've
19 got here. You know, we're just trying to find out what exactly
20 caused this here. We don't know.

21 MR. JOHNSON: Okay. So at this point you guys don't --
22 you are losing pressure at Martin though, huh?

23 GAS CONTROL OPERATOR: We are, yeah. In fact, it's down
24 to 61 and 49.

25 MR. JOHNSON: Okay.

1 GAS CONTROL OPERATOR: We've got crews rolling
2 everywhere though.

3 MR. JOHNSON: Yeah, if they can get into that area. I
4 talked to a guy that's nearby and he said they just blocked
5 everything off. So --

6 GAS CONTROL OPERATOR: At Martin?

7 MR. JOHNSON: -- it may be a while.

8 GAS CONTROL OPERATOR: At Martin Station?

9 MR. JOHNSON: Well, I don't know about Martin Station --

10 GAS CONTROL OPERATOR: Oh, okay.

11 MR. JOHNSON: -- but the whole, the whole area supplier
12 and the airplane crash.

13 GAS CONTROL OPERATOR: Yeah. What's the new saying
14 though? Are they saying it's an airplane crash?

15 MR. JOHNSON: You know, all they've said so far is that
16 it's a catastrophic explosion and then I got a page thing, it was
17 a plane crash and we deactivated the electric line because of the
18 plane crash for safety reasons because people wanted to get out
19 there. So I got the plane crash rumor from PG&E Electric
20 construction folks.

21 GAS CONTROL OPERATOR: Okay. Plane crash, electric.

22 MR. JOHNSON: The media, when I walked out, I'm actually
23 in Concord, when I walked out from watching the football game,
24 they had actually just said a massive explosion.

25 GAS CONTROL OPERATOR: Okay.

1 MR. JOHNSON: So it didn't say a plane crashed at that
2 point.

3 GAS CONTROL OPERATOR: Okay. And your name is Kirk
4 Johnson?

5 MR. JOHNSON: Yeah, I'm Kirk Johnson. I actually work
6 with you guys quite a bit, and I'm the EOC on-call which is the
7 emergency on-call if PG&E should have a major, major event. I
8 just wanted to check base with you guys.

9 GAS CONTROL OPERATOR: Okay. Is it for like the media?

10 MR. JOHNSON: No, no, no. For me, I would go in --
11 Mitchell Kirk opened up the OEC.

12 GAS CONTROL OPERATOR: Right.

13 MR. JOHNSON: If we go above Mitchell Kirk, then I open
14 up.

15 GAS CONTROL OPERATOR: Oh, gotcha, gotcha. Okay.

16 MR. JOHNSON: I'm with PG&E.

17 GAS CONTROL OPERATOR: Okay. Are you at the -- are you
18 with Mitchell in San Carlos?

19 MR. JOHNSON: No, I'm not.

20 GAS CONTROL OPERATOR: Okay.

21 MR. JOHNSON: One of my associates will actually go over
22 there. A guy named Daniel Mario will go over if Mitchell needs
23 any help.

24 GAS CONTROL OPERATOR: Okay. Can I get your phone
25 number in case I need to call you for any reason please?

1 MR. JOHNSON: Sure. Absolutely. 415 --

2 GAS CONTROL OPERATOR: Uh-huh.

3 MR. JOHNSON: -- 244 --

4 GAS CONTROL OPERATOR: 244 --

5 MR. JOHNSON: -- 1109.

6 GAS CONTROL OPERATOR: -- 1109. Okay. Yeah, great. If
7 you, you know, if you hear any more, you can call us and --

8 MR. JOHNSON: I will do that. I will do that. The
9 other guy that I've been talking to is Todd Hoganson. You
10 probably know Todd.

11 GAS CONTROL OPERATOR: I know Todd.

12 MR. JOHNSON: He's the on-call for gas transmission this
13 week if something happens. So I've called him also and if we hear
14 anything at all, we'll give you a call back.

15 GAS CONTROL OPERATOR: Okay. I know Drew Kelly is
16 aware. He's the engineer for that area. He's aware of it, too.

17 MR. JOHNSON: Okay.

18 GAS CONTROL OPERATOR: Drew Kelly. Okay. All right.
19 Thank you.

20 MR. JOHNSON: I'll tell you what. I'll let you get back
21 to work. If I hear anything, I'll give you a call.

22 GAS CONTROL OPERATOR: Thank you, Kirk.

23 MR. JOHNSON: If we can help you, give us a call.

24 GAS CONTROL OPERATOR: Thank you very much. We will.

25 MR. JOHNSON: Okay.

1 GAS CONTROL OPERATOR: All right. Bye-bye.

2 MR. JOHNSON: Bye.

3 * * *

4 (Start time: 7:06:12 p.m.)

5 UNIDENTIFIED SPEAKER: Are you kidding or were you
6 serious?

7 GAS CONTROL OPERATOR: No, I'm deadly serious. I'm
8 serious as a heart attack. Okay. So we want M A R T I N E Z --

9 * * *

10 (Start time: 7:06:35 p.m.)

11 UNIDENTIFIED SPEAKER: Are they still working there or
12 are they --

13 GAS CONTROL OPERATOR: Yeah, they're starting to sort it
14 out. It's 415-203 --

15 UNIDENTIFIED SPEAKER: 203 --

16 GAS CONTROL OPERATOR: -- 5120.

17 UNIDENTIFIED SPEAKER: That's Oscar.

18 GAS CONTROL OPERATOR: Yes.

19 UNIDENTIFIED SPEAKER: Okay. I'll call him. Who else
20 is there?

21 GAS CONTROL OPERATOR: Dave Boyd.

22 UNIDENTIFIED SPEAKER: Okay. What's Dave's number?

23 GAS CONTROL OPERATOR: All right. 408-483-4210.

24 UNIDENTIFIED SPEAKER: All right. I'll call them up.
25 Do you want me to call you back and let you know?

1 GAS CONTROL OPERATOR: No, I just want you to get data
2 back in Milpitas for me.

3 UNIDENTIFIED SPEAKER: All right.

4 GAS CONTROL OPERATOR: Thank you, sir.

5 UNIDENTIFIED SPEAKER: Thanks.

6 GAS CONTROL OPERATOR: Bye.

7 * * *

8 (Start time: 7:07:38 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 SEAN: Hey, Barry, this is Sean calling. I just want to
11 give you an update from the fire department. Apparently a plane
12 crashed and *.

13 GAS CONTROL OPERATOR: Yeah, we've heard that, too. The
14 fire deposition in San Bruno called there.

15 SEAN: San Mateo, you know, I don't exactly those
16 agencies. It was one of the San Mateo agencies called and they
17 want that whole area shut down as far as power * if they heard a
18 plane crashed. So --

19 GAS CONTROL OPERATOR: Yeah. See, we have one of our
20 guys that's there at the scene. He says the flames are so big
21 that it looks like a plane crash. He believes it's a plane crash.
22 We have indication that it's a gas line break.

23 SEAN: Okay.

24 GAS CONTROL OPERATOR: And we're staying with that. If
25 you talk to the fire department, I would inform them of that, and

1 right now we have crews rolling. We have everybody in the world
2 activated trying to respond to this.

3 SEAN: Gotcha.

4 GAS CONTROL OPERATOR: Okay, Sean. Later.

5 * * *

6 (Start time: 7:07:57 p.m.)

7 (Phone rings.)

8 TRISTA: Hello.

9 GAS CONTROL OPERATOR: Hi, Trista, this is Mark
10 Cinaceris.

11 TRISTA: Hi, Mark. What's up?

12 GAS CONTROL OPERATOR: Hi. Have you turned on the news?

13 TRISTA: No.

14 GAS CONTROL OPERATOR: Oh, good. Good, I'm glad to be
15 the one to tell you then.

16 TRISTA: What happened?

17 GAS CONTROL OPERATOR: Well, there is a problem at
18 Sneath and Skyline in San Bruno.

19 TRISTA: Uh-huh.

20 GAS CONTROL OPERATOR: It's -- my expectation at this
21 point is that line 132 has ruptured.

22 TRISTA: Oh.

23 GAS CONTROL OPERATOR: We have crews rolling. We have
24 engineers rolling. Everybody's been notified that we can think to
25 notify. San Carlos has opened the OEC, and I think that -- I need

1 to get you and Keith caught up because there may be questions
2 coming to you.

3 TRISTA: Okay.

4 GAS CONTROL OPERATOR: The, the --

5 TRISTA: Is the GRC open? Do you know? Did they
6 request the GRC open?

7 GAS CONTROL OPERATOR: I haven't heard that myself.

8 TRISTA: Okay. All right.

9 GAS CONTROL OPERATOR: But the GRC, that's the --

10 TRISTA: That's is * mostly transmissions.

11 GAS CONTROL OPERATOR: Yeah.

12 TRISTA: And that would be if the OEC, actually I think
13 under our new rules it should be open(*)).

14 GAS CONTROL OPERATOR: So who would open that? I don't
15 know who opens that?

16 TRISTA: I think it would probably be Todd.

17 GAS CONTROL OPERATOR: Todd Arnette (ph.).

18 TRISTA: No, Todd Hoganson.

19 GAS CONTROL OPERATOR: Oh, Todd Hoganson.

20 TRISTA: Or Dave Slack. So it's line 132. That's
21 locally. Let's see. Let me back up.

22 GAS CONTROL OPERATOR: Okay. That's maintained out of
23 Milpitas.

24 TRISTA: Yeah, I know. Okay. Milpitas.

25 GAS CONTROL OPERATOR: Yes.

1 TRISTA: Is it a GTMC district or is that a division?

2 GAS CONTROL OPERATOR: It's GTMC district.

3 TRISTA: Okay. Let me check GTMC.

4 GAS CONTROL OPERATOR: Okay. That's at --

5 TRISTA: The OEC opened, huh?

6 GAS CONTROL OPERATOR: Yes.

7 TRISTA: All right. Okay. Tell me more about it and
8 then we'll figure that out.

9 GAS CONTROL OPERATOR: Okay. So shortly before, shortly
10 before 5:00, I had Oscar Martinez and David Boyd, at Milpitas
11 Terminal and they were working on either the genius block or a
12 PLC.

13 TRISTA: Uh-huh.

14 GAS CONTROL OPERATOR: And something happened while the
15 work was going on that caused us to lose all of our data at
16 Milpitas.

17 TRISTA: Uh-huh.

18 GAS CONTROL OPERATOR: And the numbers all came in out
19 of range.

20 TRISTA: Uh-huh.

21 GAS CONTROL OPERATOR: The station remains like that as
22 we speak.

23 TRISTA: Okay.

24 GAS CONTROL OPERATOR: When all of that happen, when
25 that happened, the outgoing lines overpressured and they got up to

1 as high as 394 pounds I believe.

2 TRISTA: And what's the maximum.

3 GAS CONTROL OPERATOR: The maximum, the maximum on the
4 lines, those lines coming out is 400 unless they're obviously
5 connected to a line which is lower.

6 TRISTA: Okay.

7 GAS CONTROL OPERATOR: And the line 109 is only at 375
8 MOP.

9 TRISTA: Okay.

10 GAS CONTROL OPERATOR: And they all connected.

11 TRISTA: Okay.

12 GAS CONTROL OPERATOR: So we should be operating to 375.

13 TRISTA: Okay.

14 GAS CONTROL OPERATOR: I do believe the monitors reacted
15 but they, they reacted and held around 394 or so.

16 TRISTA: WITNESS: Uh-huh.

17 GAS CONTROL OPERATOR: Since we couldn't see Milpitas, I
18 went to the upstream stations and I lowered those upstream
19 feeds --

20 TRISTA: Uh-huh.

21 GAS CONTROL OPERATOR: -- at PL7 and Sheridan Road down
22 to 370 pounds --

23 TRISTA: Uh-huh.

24 GAS CONTROL OPERATOR: -- to basically make sure that I
25 had no more than 370 at Milpitas.

1 TRISTA: Uh-huh.

2 GAS CONTROL OPERATOR: All right. The pressures were
3 just starting to recover and then we got this report of this gas
4 incident in San Bruno. At the same time, we had a corresponding
5 pressure drop at Martin Station.

6 TRISTA: Uh-huh.

7 GAS CONTROL OPERATOR: And the pressure at Martin
8 Station went from the 390 down to 50 pounds.

9 TRISTA: Oh. Okay.

10 GAS CONTROL OPERATOR: And that --

11 TRISTA: What station's that?

12 GAS CONTROL OPERATOR: Martin Station.

13 TRISTA: Martin Station, okay.

14 GAS CONTROL OPERATOR: Over by the big yard there on
15 Geneva.

16 TRISTA: Right.

17 GAS CONTROL OPERATOR: Sullivan Avenue, there's three
18 transmission border stations.

19 TRISTA: Uh-huh.

20 GAS CONTROL OPERATOR: Sullivan, Martin and Lameda Park.
21 Sullivan Avenue went up. It's now feeding just shy -- it was
22 doing 6 or 7 million an hour before. It's just under 6. Lameda
23 Park went up. It's doing 3 million. Normally these would be down
24 in the 2. something and 1. something.

25 TRISTA: Uh-huh.

1 GAS CONTROL OPERATOR: So we are feeding, we are feeding
2 the break and I believe the fire --

3 TRISTA: Uh-huh. --

4 GAS CONTROL OPERATOR: -- Martin or at Sneath and
5 Skyline is the location.

6 TRISTA: Who's the incident commander of the OEC?

7 GAS CONTROL OPERATOR: I don't know yet.

8 TRISTA: Okay. Who have you been talking to who's on
9 site?

10 GAS CONTROL OPERATOR: My GSOs have been talking to
11 them. So I don't know that yet either. I can call across the
12 room and ask them.

13 TRISTA: Yeah, okay.

14 GAS CONTROL OPERATOR: Hang on just a second.

15 (On hold.)

16 GAS CONTROL OPERATOR: We have a fellow named John
17 Corona from Peninsula.

18 TRISTA: Yes.

19 GAS CONTROL OPERATOR: And he's on site, but he says he
20 can't get close enough to the actual location itself because of
21 the fire.

22 TRISTA: Okay.

23 GAS CONTROL OPERATOR: Evidently it's quite large.

24 TRISTA: Okay. Well -- okay.

25 GAS CONTROL OPERATOR: So, you know, uhm, when we,

1 wasn't it that us, opened the PRC, the pipeline restoration
2 center?

3 TRISTA: Yeah, that's basically what the GRC is. It's
4 the same thing.

5 GAS CONTROL OPERATOR: Okay.

6 TRISTA: We just named it differently. I don't know
7 why.

8 GAS CONTROL OPERATOR: Yeah, okay. So I need -- I'm
9 going to call Todd Hoganson then and ask him about opening it.

10 TRISTA: Yeah. I think you should. Tell him that I
11 suggested you call him.

12 GAS CONTROL OPERATOR: Yes, I will.

13 TRISTA: And give him John Corona's name. He knows
14 John.

15 GAS CONTROL OPERATOR: Okay.

16 TRISTA: But he may, if he's not already involved, if
17 Todd's not already involved, he may want to get in touch with John
18 Corona.

19 GAS CONTROL OPERATOR: Okay. Okay. So Andy was on
20 flight * or such so I contacted -- I tried to contact him
21 earlier.

22 TRISTA: Uh-huh.

23 GAS CONTROL OPERATOR: He didn't respond until about
24 7:00 and I got him on his cell phone then.

25 TRISTA: Uh-huh. So he's --

1 GAS CONTROL OPERATOR: So he's on board now. I think
2 he's actually going to come in.

3 TRISTA: Okay. All right.

4 GAS CONTROL OPERATOR: And we were in the -- we were
5 about -- we were right ready to do the change of shift from here
6 to Brentwood, to the alternate gas control.

7 TRISTA: Right, right.

8 GAS CONTROL OPERATOR: But we're not going to do that
9 until morning now. We're going to stay here and do -- manage this
10 from here.

11 TRISTA: Right. Okay. Yeah, I think that's wise.

12 GAS CONTROL OPERATOR: Okay.

13 TRISTA: So at this time basically what you're doing,
14 what you've done, you've basically tried to -- you've got people
15 out there, where you can't see the pressure, right? I mean you're
16 looking up and downstream data.

17 GAS CONTROL OPERATOR: I can see downstream of it.

18 TRISTA: Okay.

19 GAS CONTROL OPERATOR: It's 50 pounds.

20 TRISTA: Okay.

21 GAS CONTROL OPERATOR: And we're feeding, we're feeding
22 through the transmission header system --

23 TRISTA: Right.

24 GAS CONTROL OPERATOR: -- the 140 pound system, and it's
25 coming south through Martin --

1 TRISTA: Okay.

2 GAS CONTROL OPERATOR: -- and feeding back towards the
3 Peninsula, south across the Peninsula.

4 TRISTA: Okay.

5 GAS CONTROL OPERATOR: So, you know, until the crew
6 arrives, secures it and comes up with a plan --

7 TRISTA: Yeah.

8 GAS CONTROL OPERATOR: -- we're just going to continue
9 to feed it.

10 TRISTA: Right. And just watch it, yeah. Okay. All
11 right. Well, can you -- let's see. How should I do it? Call
12 Todd right away.

13 GAS CONTROL OPERATOR: Uh-huh.

14 TRISTA: And then will you give me a call later and let
15 me know --

16 GAS CONTROL OPERATOR: Yeah.

17 TRISTA: -- where things are progressing?

18 GAS CONTROL OPERATOR: Yes, I'll call you.

19 TRISTA: Or if Andy's coming in, he can call me.

20 GAS CONTROL OPERATOR: Yes, okay.

21 TRISTA: Okay.

22 GAS CONTROL OPERATOR: Uh-huh.

23 TRISTA: All right.

24 GAS CONTROL OPERATOR: All righty. Oh, I did send an e-
25 page. And you're on the list. Did you not receive that?

1 TRISTA: I was in the other room. So --

2 GAS CONTROL OPERATOR: Oh, okay. That's fine.

3 TRISTA: Let me -- I'll tell you what. I'll check and
4 if I didn't get it, I'll send you an e-mail.

5 GAS CONTROL OPERATOR: We'll talk about it later.

6 TRISTA: Yeah.

7 GAS CONTROL OPERATOR: All right. Bye-bye.

8 TRISTA: Thank you. Bye-bye.

9 * * *

10 (Start time: 7:08:28 p.m.)

11 UNIDENTIFIED SPEAKER: This is the weather guy next
12 door. Hey, man, I don't mean to bother you guys. You guys are
13 probably busy, but do you know that big fire going on in San Bruno
14 right now?

15 * * *

16 (Start time: 7:08:45 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Barry speaking.

18 GARY: Hi, Barry. This Gary Grelli, pipeline
19 engineering.

20 GAS CONTROL OPERATOR: Yeah, hi, Gary.

21 GARY: Hi. There's an indication that this event in San
22 Bruno is gas.

23 GAS CONTROL OPERATOR: Yes, yes, we believe it's a line
24 break.

25 GARY: Which line is it?

1 GAS CONTROL OPERATOR: Line 132.

2 GARY: Line 132.

3 GAS CONTROL OPERATOR: Line 132, upstream of Martin,
4 yeah.

5 GARY: Okay.

6 GAS CONTROL OPERATOR: Yeah, we had a pressure drop from
7 370 to right now we're showing 50.

8 GARY: Okay. Who is, who is -- who do you have for
9 pipeline engineering?

10 GAS CONTROL OPERATOR: Pipeline engineering, I'm not
11 sure if anybody's spoke to the pipeline engineering. Yeah, we've
12 been trying to get a hold of somebody in pipeline engineering and
13 we haven't had any luck yet. But we do have an address. It's
14 like at Skyline and Sneath in San Bruno is approximately where --

15 GARY: Skyline and what?

16 GAS CONTROL OPERATOR: Skyline and Sneath, S N --

17 GARY: Sneath.

18 GAS CONTROL OPERATOR: Yeah, S N E E T H.

19 GARY: S N E T H.

20 GAS CONTROL OPERATOR: E E T H, yeah. So we've got
21 crews, San Carlos folks are rolling up. We're trying to get some
22 Milpitas people freed up because we had some problems at Milpitas
23 Station, too. So we have those folks. San Francisco folks are
24 there. The OEC has been activated.

25 GARY: Okay.

1 GAS CONTROL OPERATOR: By San Carlos. So that's Dyson's
2 group.
3 GARY: Okay.
4 GAS CONTROL OPERATOR: Anything else I can help you
5 with?
6 GARY: No, just keep me posted if you need engineering
7 support. Okay.
8 GAS CONTROL OPERATOR: We do. Do you happen -- boy.
9 Okay. We'll call you back.
10 GARY: Okay. Call me on my cell phone. Do you have my
11 cell phone?
12 GAS CONTROL OPERATOR: Give it to me right now.
13 GARY: 925 --
14 GAS CONTROL OPERATOR: Uh-huh.
15 GARY: -- 708 --
16 GAS CONTROL OPERATOR: Okay.
17 GARY: -- 2651.
18 GAS CONTROL OPERATOR: 2561. Thanks, Gary.
19 GARY: Okay. Bye.
20 GAS CONTROL OPERATOR: Okay. Bye.
21 * * *
22 (Start time: 7:08:45 p.m.)
23 UNIDENTIFIED SPEAKER: -- line break, huh?
24 GAS CONTROL OPERATOR: *.
25 UNIDENTIFIED SPEAKER: Do you know that for sure?

1 GAS CONTROL OPERATOR: *.
2 * * *
3 (Start time: 7:08:59 p.m.)
4 UNIDENTIFIED SPEAKER: -- line break on --
5 * * *
6 (Start time: 7:09:06 p.m.)
7 UNIDENTIFIED SPEAKER: How big in diameter is a pipe
8 like that?
9 GAS CONTROL OPERATOR: *.
10 * * *
11 (Start time: 7:09:20 p.m.)
12 UNIDENTIFIED SPEAKER: I was just curious.
13 GAS CONTROL OPERATOR: *.
14 UNIDENTIFIED SPEAKER: Well, all right. I'll leave you
15 guys alone. You're probably -- so you said you lost -- how long
16 ago did it happen?
17 GAS CONTROL OPERATOR: --
18 UNIDENTIFIED SPEAKER: Okay. All right.
19 * * *
20 (Start time: 7:09:30 p.m.)
21 UNIDENTIFIED SPEAKER: Thanks.
22 GAS CONTROL OPERATOR: *.
23 UNIDENTIFIED SPEAKER: All right. Thanks, buddy. Bye.
24 * * *
25 (Start time: 7:10:36 p.m.)

1 (No recorded audio.)

2 * * *

3 (Start time: 7:10:37 p.m.)

4 PG&E TELECOMM: Yeah, gas control. Al Badella (ph.),
5 PG&E Telecomm.

6 GAS CONTROL OPERATOR: *.

7 PG&E TELECOMM: Are you guys watching this fireball
8 that's burning up in San Bruno?

9 GAS CONTROL OPERATOR: *.

10 PG&E TELECOMM: Is this our line?

11 GAS CONTROL OPERATOR: *.

12 * * *

13 (Start time: 7:10:45 p.m.)

14 RECORDING: Your call is being forwarded to an automatic
15 voice message system, 415-244-1329 is not available.

16 GAS CONTROL OPERATOR: Yeah, Jim, this is gas control.
17 Give me a call. I need to talk to you some more. Thank you, sir.
18 Bye.

19 * * *

20 (Start time: 7:11:09 p.m.)

21 UNIDENTIFIED SPEAKER: Yeah, that's what it looks like
22 here. Are you watching Channel 5?

23 GAS CONTROL OPERATOR: *.

24 UNIDENTIFIED SPEAKER: Oh, yeah, if you get a chance and
25 put that TV on up there, Channel 5's got a great shot of it. It

1 just looks like a gas line fuel. It just seems to be -- I mean
2 it's been going since 6:15, and it's just a constant roar.

3 GAS CONTROL OPERATOR: *.

4 * * *

5 (Start time: 7:11:45 p.m.)

6 UNIDENTIFIED SPEAKER: That's weird, because it's up
7 around a lot of homes, you know, I didn't know that far up in this
8 housing area, we had that big of a pipeline running up that
9 backside.

10 * * *

11 (Start time: 7:11:58 p.m.)

12 UNIDENTIFIED SPEAKER: -- houses. It seems to be on the
13 backside of a housing track. It looks like there's all homes in
14 front and this fuel looks like it's on a back street, and it's
15 been burning but everything else is --

16 * * *

17 (Start time: 7:12:19 p.m.)

18 UNIDENTIFIED SPEAKER: It --

19 GAS CONTROL OPERATOR: *.

20 UNIDENTIFIED SPEAKER: Yep. Okay. I was just wondering
21 if you had it.

22 GAS CONTROL OPERATOR: *.

23 UNIDENTIFIED SPEAKER: Okay. Thanks.

24 * * *

25 (Start time: 7:13:04 p.m.)

1 (No recorded audio.)

2 * * *

3 (Start time: 7:13:15 p.m.)

4 (Phone rings.)

5 DAVE: Yeah.

6 GAS CONTROL OPERATOR: Dave, I just want to give you
7 this -- we got a call. Okay. Kirk Johnson's manning the EOC on
8 this. They've got reports that there was a plane crash that took
9 out electric transmission and that's what slammed into the main.
10 They haven't been able to confirm it, but that's what's coming out
11 of the electric department.

12 DAVE: [REDACTED].

13 GAS CONTROL OPERATOR: Yeah. But it looks like the main
14 for real because that's pressure's dropping way down and
15 everything else. So it's real. Anyway, I've got all of the
16 Peninsula people rolling. San Francisco people are rolling. So
17 there's going to be plenty of manpower on their side. So I just
18 want to give you a heads up that things are going well. Okay. I
19 haven't been able to get a hold of Phil yet, as far as putting the
20 gauge on though.

21 DAVE: Well, Oscar said he has one on.

22 GAS CONTROL OPERATOR: Okay. He just gave me one at
23 358.

24 DAVE: Give him a call and see what the pressure at
25 Milpitas is.

1 GAS CONTROL OPERATOR: Okay. Will do.

2 DAVE: I'm guessing there's got to be some valves
3 between Milpitas and Martin Station that division will be
4 operating.

5 GAS CONTROL OPERATOR: Right. I'm going to pull the map
6 now. You've got it. Okay.

7 DAVE: Okay.

8 GAS CONTROL OPERATOR: Okay. All right.

9 DAVE: Thanks.

10 GAS CONTROL OPERATOR: Bye.

11 DAVE: Bye.

12 * * *

13 (Start time: 7:13:47 p.m.)

14 MR. BRENNER: Joaquin, Joe Brenner.

15 GAS CONTROL OPERATOR: *.

16 MR. BRENNER: Hey, you got anything going on in San
17 Bruno? You see the pictures of the fire.

18 GAS CONTROL OPERATOR: *.

19 * * *

20 (Start time: 7:14:10 p.m.)

21 (No recorded audio.)

22 * * *

23 (Start time: 7:14:22 p.m.)

24 UNIDENTIFIED SPEAKER: Are we opening up the restoration
25 center or any --

1 * * *

2 (Start time: 7:14:33 p.m.)

3 GAS CONTROL OPERATOR: Gas control, Barry speaking.

4 MR. ZUDU: Yes, I was trying to get a hold of Larry.

5 This is James Maguda, Gas incident on call.

6 GAS CONTROL OPERATOR: Yeah, hey, James. You can talk
7 to me. What's up?

8 MR. ZUDU: Larry was trying to get a hold of me.

9 GAS CONTROL OPERATOR: Okay. Well, you've heard about
10 what's happening in San Bruno?

11 MR. ZUDU: Yeah. He had some updates.

12 GAS CONTROL OPERATOR: Okay.

13 MR. ZUDU: He was just going to let me know what's going
14 on.

15 GAS CONTROL OPERATOR: Okay. Hang on a second.

16 MR. ZUDU: Okay.

17 (On hold.)

18 * * *

19 (Start time: 7:14:43 p.m.)

20 UNIDENTIFIED SPEAKER: -- on something.

21 UNIDENTIFIED SPEAKER: *.

22 UNIDENTIFIED SPEAKER: Yeah. Okay. Cool.

23 * * *

24 (Start time: 7:14:48 p.m.)

25 UNIDENTIFIED SPEAKER: Well, we'll be available

1 depending on what happens, who gets things set up here.

2 * * *

3 (Start time: 7:15:07 p.m.)

4 GAS CONTROL OPERATOR: Jim.

5 JIM: Yeah, Larry.

6 GAS CONTROL OPERATOR: Yeah, okay. Kirk Johnson's
7 heading to the OEC, okay. He is saying that the electric
8 department was given a notification that an airplane struck the
9 transmission line and then hit, then went down to the ground and
10 hit the main. I don't know if they've confirmed it or not but I
11 wanted to pass that on to you.

12 JIM: Okay.

13 GAS CONTROL OPERATOR: All right. But the fire is so
14 big I guess they can't determine anything right now. Anyway, I've
15 got everybody in the world manpower-wise is heading there. Okay.
16 All right. Just to let you know, everything's been done that can
17 possibly be done as far as getting something going.

18 JIM: Okay.

19 GAS CONTROL OPERATOR: Okay. So the next -- the closest
20 thing I've got, it's at Skyline and San Bruno.

21 JIM: Right.

22 GAS CONTROL OPERATOR: Okay.

23 JIM: Again, that's what they were reporting on the --

24 GAS CONTROL OPERATOR: Okay. So if you want to go
25 ahead, I guess we can always back off, but if you want to go

1 ahead.

2 JIM: Okay.

3 GAS CONTROL OPERATOR: You've probably already done it
4 but --

5 JIM: I haven't done any notification yet. I mean we
6 have a little bit of time but out of courtesy, I probably should
7 get a hold of them and let them know --

8 GAS CONTROL OPERATOR: Right.

9 JIM: -- this is underway. The problem is, I can't tell
10 if they were involved or not yet.

11 GAS CONTROL OPERATOR: Well, right, and I agree with
12 you, but going by what I'm seeing, you know, with all my trends
13 and everything else, I'd say we are but --

14 JIM: There's something. We're contributing to it.

15 GAS CONTROL OPERATOR: Right. Well, what I'm afraid of
16 is Sullivan coming around. Like I said, I have two feeds going to
17 San Francisco. Sullivan's fill has increased by triple. So I
18 feel like we're feeding it back the other way probably.

19 JIM: True.

20 GAS CONTROL OPERATOR: Yeah.

21 JIM: Right.

22 GAS CONTROL OPERATOR: We're helping supporting it.

23 JIM: Okay.

24 GAS CONTROL OPERATOR: All right, sir.

25 JIM: All right. Thank you.

1 GAS CONTROL OPERATOR: Thank you.

2 JIM: Bye.

3 GAS CONTROL OPERATOR: Bye-bye.

4 * * *

5 (Start time: 7:15:11 p.m.)

6 UNIDENTIFIED SPEAKER: I'll be available, too. So --
7 all right. Thanks.

8 * * *

9 (Start time: 7:16:57 p.m.)

10 GAS CONTROL OPERATOR: Gas control, Cinaceris.

11 ANDY: Hey, it's Andy.

12 GAS CONTROL OPERATOR: Okay. I just got off the phone
13 with Trista. We're going to call Hoganson and open the GRC.

14 ANDY: Okay.

15 GAS CONTROL OPERATOR 1: Hoganson's aware of that.

16 GAS CONTROL OPERATOR: He's aware of it?

17 GAS CONTROL OPERATOR 1: Yes.

18 GAS CONTROL OPERATOR: And he's opening the GRC.

19 GAS CONTROL OPERATOR 1: I don't know. Kirk Johnson
20 called. He's opening up the EOC.

21 GAS CONTROL OPERATOR: Uh-huh.

22 GAS CONTROL OPERATOR 1: And he's sending his key folks
23 to the OEC in San Carlos.

24 GAS CONTROL OPERATOR: Okay.

25 GAS CONTROL OPERATOR 1: He told me that Todd Hoganson

1 is aware of it. He made notification to him.

2 GAS CONTROL OPERATOR: Uh-huh.

3 ANDY: He got this through Kelly.

4 GAS CONTROL OPERATOR 1: He got this through Kelly.
5 Drew Kelly's the engineer.

6 GAS CONTROL OPERATOR: Yeah.

7 GAS CONTROL OPERATOR 1: He got word from the electric
8 department --

9 GAS CONTROL OPERATOR: Uh-huh.

10 GAS CONTROL OPERATOR 1: -- that it is a plane crash and
11 they hit an electric wire and then crashed into a gas transmission
12 line.

13 GAS CONTROL OPERATOR: Well, it could be. We don't
14 know. We don't know.

15 GAS CONTROL OPERATOR 1: That's what the electric
16 department is telling --

17 GAS CONTROL OPERATOR: Yeah.

18 GAS CONTROL OPERATOR 1: -- PG&E.

19 GAS CONTROL OPERATOR: Well, we just don't know yet.
20 Okay. All right. Anything else?

21 UNIDENTIFIED SPEAKER: *.

22 GAS CONTROL OPERATOR: Okay.

23 UNIDENTIFIED SPEAKER: * peninsula * rolling.

24 GAS CONTROL OPERATOR: Okay.

25 UNIDENTIFIED SPEAKER: San Francisco is rolling.

1 GAS CONTROL OPERATOR: Okay.

2 UNIDENTIFIED SPEAKER: Call gas dispatch and make sure
3 he --

4 * * *

5 (Start time: 7:17:59 p.m.)

6 GAS CONTROL OPERATOR: Gas control, Joaquin.

7 JACK: This is Jack. I'm hearing on the radio about a
8 huge fire in San Bruno. People are saying it's natural gas. Is
9 that us?

10 * * *

11 (Start time: 7:18:05 p.m.)

12 GAS CONTROL OPERATOR: Yeah, yeah, I know.

13 GAS CONTROL OPERATOR 1: *.

14 GAS CONTROL OPERATOR: Yeah, north and south. I can see
15 that.

16 GAS CONTROL OPERATOR 1: I've got San Francisco service
17 men checking pressures couple places * (make sure we're not losing
18 any).

19 GAS CONTROL OPERATOR: Okay. San Francisco looks pretty
20 stable right now.

21 GAS CONTROL OPERATOR 1: The pressure's still down.

22 GAS CONTROL OPERATOR: Yeah.

23 UNIDENTIFIED SPEAKER: Mark.

24 GAS CONTROL OPERATOR: Yes.

25 UNIDENTIFIED SPEAKER: It sounds like there's two events

1 going on. Has Drew Kelly reported anything out in the field? Has
2 he had any sort of sense of what's happening?

3 GAS CONTROL OPERATOR: No. The person who's at the site
4 is John Corona out of Peninsula, and he reports that he can't get
5 close enough to the actual site because the fire's so large.

6 UNIDENTIFIED SPEAKER: Yeah, right, right.

7 GAS CONTROL OPERATOR: Okay. And earlier when we spoke,
8 I was misinformed and I misinformed you. The line break is south
9 of Martin. It's at the high pressure side of Martin.

10 UNIDENTIFIED SPEAKER: Oh, it is.

11 GAS CONTROL OPERATOR: Yes.

12 UNIDENTIFIED SPEAKER: *.

13 GAS CONTROL OPERATOR: Yeah. And that's bad news.

14 UNIDENTIFIED SPEAKER: All right. Well, all right.

15 We're starting to assemble and that's what we need to do.

16 GAS CONTROL OPERATOR: Yeah, I've got Kazmerski (ph.).
17 He called in and he is going to check in with Martinez and Boyd
18 and see if he can help them get Milpitas back -- data back.

19 UNIDENTIFIED SPEAKER: Okay.

20 GAS CONTROL OPERATOR: All right. So we can get that
21 back to normal. And I'm going to have Sean come back at this
22 point. I discussed that with Trista. She thought it was a good
23 call.

24 UNIDENTIFIED SPEAKER: Okay. Good.

25 GAS CONTROL OPERATOR: All right.

1 UNIDENTIFIED SPEAKER: Let's do it. Okay. I'm heading
2 in.

3 GAS CONTROL OPERATOR: You're heading in. Okay. See
4 you in a bit.

5 UNIDENTIFIED SPEAKER: All right.

6 GAS CONTROL OPERATOR: Bye.

7 * * *

8 (Start time: 7:18:58 p.m.)

9 (No recorded audio.)

10 * * *

11 (Start time: 7:19:24 p.m.)

12 UNIDENTIFIED SPEAKER: You've got people moving into
13 shut it down.

14 * * *

15 (Start time: 7:19:30 p.m.)

16 GAS CONTROL OPERATOR: Gas control, Larry.

17 KEITH: Hey, Larry, you guys are still there?

18 GAS CONTROL OPERATOR: We're not going anywhere, hon.

19 There's been a tremendous explosion at the San Bruno. People
20 killed. It's unbelievable. Fire shoots on everything. It looks
21 like 132 broke between Lameda Park and San Martin Station.

22 KEITH: Oh, my God.

23 GAS CONTROL OPERATOR: Yeah, and it's -- and the line --
24 yeah. The line was over -- it's a mess.

25 KEITH: Oh, Larry.

1 GAS CONTROL OPERATOR: We're going to be here a while.
2 You might want to stay there, if you want to stay because I think
3 he'll approve it. You might want to stay there in case we
4 transfer this over later tonight, there's an extra body. I don't
5 know. Run it by Sean but I wouldn't leave.

6 KEITH: Well, I will after -- yeah, okay.

7 GAS CONTROL OPERATOR: But it's not good right now. I'm
8 sitting at 60 pounds at Martin.

9 KEITH: *.

10 GAS CONTROL OPERATOR: I'm sitting at 60 pounds at
11 Martin.

12 KEITH: [REDACTED].

13 GAS CONTROL OPERATOR: And I'm at 235 at Lameda. So you
14 know it's going down and feeding it, and 360 out of Milpitas. I'm
15 down --

16 KEITH: Son of [REDACTED].

17 GAS CONTROL OPERATOR: I'm down at 235 of Lameda and
18 Martin's at 50, and would you believe Sullivan Station's flowing
19 at 6 million.

20 KEITH: And what blew?

21 GAS CONTROL OPERATOR: 132.

22 KEITH: Oh, [REDACTED].

23 GAS CONTROL OPERATOR: yeah.

24 KEITH: Oh, my God.

25 GAS CONTROL OPERATOR: Okay.

1 KEITH: All righty. Well, I'll --

2 GAS CONTROL OPERATOR: It's San Bruno and Skyline.

3 KEITH: Oh, [REDACTED]. Okay. Later.

4 GAS CONTROL OPERATOR: All right. Bye.

5 KEITH: Bye.

6 (Phone rings.)

7 GAS CONTROL OPERATOR: Gas control, you have Larry.

8 MR. KELLY: Larry, this is Drew Kelly.

9 GAS CONTROL OPERATOR: Yes, sir.

10 MR. KELLY: Do you have any information regarding the
11 Martin Station incident?

12 GAS CONTROL OPERATOR: Okay. What we've got is, okay,
13 I'll give you as much as I've got, okay. 132 appears ripped in
14 two. Okay. I'm feeding out of Milpitas at 360 pounds. At Lameda
15 Park, between Lameda Park and Martin, I'm down to 234. Okay. On
16 the other side, the feed coming into San Francisco on the Sullivan
17 side is flowing at 6 million when it normally flows maybe 2. So
18 it looks like I'm feeding back the other way to it, too. So
19 there's been an explosion --

20 MR. KELLY: Sullivan Station, you're --

21 GAS CONTROL OPERATOR: Okay. Sullivan Station's on the
22 opposite. That's coming in on 109, and basically I feed San
23 Francisco two ways, coming up 109 around and 132 to 101. Okay.
24 So Sullivan's flow has increased by triple, all right, since this
25 has happened. My 132 pressure has dropped down to where I'm only

1 at 50 pounds at Martin Station.

2 MR. KELLY: Okay.

3 GAS CONTROL OPERATOR: At Lameda, it's like 8, 9, 10
4 miles south of that, I'm only at 234 when I normally should be
5 running about 340.

6 MR. KELLY: Okay.

7 GAS CONTROL OPERATOR: Okay. So unfortunately, I've got
8 everybody in the world rolling in Peninsula. Okay. San Francisco
9 has been alerted. They've got a couple of servicemen going out to
10 check pressures in the town to make sure we're not losing anything
11 on the south San Francisco side. Oscar will be heading up to
12 Martin Station as soon as he can get free from Milpitas. That
13 genius block failed at Milpitas, the replacement, this afternoon,
14 and we are totally blind in Milpitas from about 4:00 on. So it's
15 a mess.

16 MR. KELLY: Was there an overpressure?

17 GAS CONTROL OPERATOR: Yes, all the way up the Peninsula
18 by about 12 pounds above MOP. When the genius block failed, the
19 bypass opened.

20 MR. KELLY: Okay. I am in the office.

21 GAS CONTROL OPERATOR: Okay.

22 MR. KELLY: I'll be the responsible pipeline engineer on
23 this.

24 GAS CONTROL OPERATOR: You've got it, Drew.

25 MR. KELLY: I'll be your contact person.

1 GAS CONTROL OPERATOR: Okay.

2 MR. KELLY: And my usual phone number --

3 GAS CONTROL OPERATOR: Okay. Let me have it, will you?

4 Drew, just so I have them.

5 MR. KELLY: Of course. 925 --

6 GAS CONTROL OPERATOR: 925 --

7 MR. KELLY: -- 324 --

8 GAS CONTROL OPERATOR: -- 324 --

9 MR. KELLY: -- 21 --

10 GAS CONTROL OPERATOR: I'm sorry.

11 MR. KELLY: -- 2156.

12 GAS CONTROL OPERATOR: Okay. That's your cell or cell?

13 MR. KELLY: That's the cell phone.

14 GAS CONTROL OPERATOR: Okay. Drew, just to let you

15 know, go ahead please. Go ahead.

16 MR. KELLY: I'm also going to give you a secondary

17 number.

18 GAS CONTROL OPERATOR: Please. Please do.

19 MR. KELLY: Area code 408 --

20 GAS CONTROL OPERATOR: 408 --

21 MR. KELLY: -- 960 --

22 GAS CONTROL OPERATOR: -- 960 --

23 MR. KELLY: -- 5921.

24 GAS CONTROL OPERATOR: -- 5921.

25 MR. KELLY: That's correct.

1 GAS CONTROL OPERATOR: Okay, Drew.

2 MR. KELLY: Have you been in contact with Brian, Brian
3 McCoy or not?

4 GAS CONTROL OPERATOR: I personally haven't called him.
5 I don't think -- Hoganson is opening up. Kirk Johnson is running
6 the EOC. I don't know if Brian's been notified or not. I will
7 try to get him.

8 MR. KELLY: You know what? I just left a message there.
9 I * okay.

10 GAS CONTROL OPERATOR: Okay.

11 MR. KELLY: And I'll get (additional PLE).

12 GAS CONTROL OPERATOR: Okay. Let me give you a rumor
13 though that's going around, Drew. From the electric department,
14 they're saying that a plane hit their transmission line and
15 crashed, and that's what smashed into our transmission line. So a
16 plane hit an overhead electric transmission, went down, and
17 crashed and the same crash that took out our main. Don't know
18 that for a fact, but that's what the electric department is
19 saying.

20 MR. KELLY: Okay. Thank you for that.

21 GAS CONTROL OPERATOR: Okay. All right. Okay, Drew.
22 Anyway, any information, we're here obviously all night. Call the
23 same number, and if I hear anything different, I'll get a hold of
24 you, okay.

25 MR. KELLY: Okay. Thank you.

1 GAS CONTROL OPERATOR: And, Drew, once again, because
2 all the acronyms and whatever, what are you opening up there?

3 MR. KELLY: I'm opening up nothing.

4 GAS CONTROL OPERATOR: Nothing. You're just here.

5 Okay, Drew.

6 MR. KELLY: I'm the pipeline engineer.

7 GAS CONTROL OPERATOR: You've got it.

8 MR. KELLY: I'm *.

9 GAS CONTROL OPERATOR: Sure.

10 MR. KELLY: I'm pretty sure Hoganson will probably be
11 opening something up, and I'll be supporting them.

12 GAS CONTROL OPERATOR: You got it. Sounds good, Drew.

13 MR. KELLY: Thank you.

14 GAS CONTROL OPERATOR: Thank you very much, Drew. Bye.

15 * * *

16 (Start time: 7:19:42 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Cinaceris.

18 MARK: Mark, this is Mark again.

19 GAS CONTROL OPERATOR: Yes.

20 MARK: I spoke with Oscar. I spoke with John. John
21 Grapetti is at the site, too.

22 GAS CONTROL OPERATOR: Okay.

23 MARK: They are -- they lost the entire station. They
24 disconnected 24 volts and they lost the entire station and they're
25 trying to restore it.

1 GAS CONTROL OPERATOR: Yes.

2 MARK: They said that for the time being, they don't
3 need my help. So give it a little time, and if you see it's not
4 coming back, you can my cell and I'll go out.

5 GAS CONTROL OPERATOR: What's your cell, sir?

6 MARK: 925 --

7 GAS CONTROL OPERATOR: Uh-huh.

8 MARK: -- 974 -- no, 998 --

9 GAS CONTROL OPERATOR: Uh-huh.

10 MARK: -- 8436. * --

11 GAS CONTROL OPERATOR: 925-998-8436.

12 MARK: Yeah, if *.

13 GAS CONTROL OPERATOR: Yeah.

14 MARK: Or if you see they're struggling and not making
15 much progress.

16 GAS CONTROL OPERATOR: Well, you know, what? They've
17 been struggling with it since about 5:00. It's 7:20 now. Why
18 don't you just come on out.

19 MARK: Give it another half an hour. If you don't see
20 any progress, call me.

21 GAS CONTROL OPERATOR: Okay.

22 MARK: You know anything more about that explosion?

23 GAS CONTROL OPERATOR: No. All I know is that I think
24 it's on my line 132 transmission line.

25 MARK: That's what I figured.

1 GAS CONTROL OPERATOR: It's on the south side of Martin
2 Station. So it's on the pipeline that was overpressured.

3 MARK: Where did they overpressure from?

4 GAS CONTROL OPERATOR: From Milpitas.

5 * * *

6 (Start time: 7:19:43 p.m.)

7 UNIDENTIFIED SPEAKER: To just let you know, just call
8 my cell. I'll have it on all the time if something comes up and
9 I'll -- we called Trista and it looks like that. Thanks.

10 * * *

11 (Start time: 7:20:58 p.m.)

12 GAS CONTROL OPERATOR: *.

13 MR. SALAS: Hello. This is Ed Salas.

14 GAS CONTROL OPERATOR: *.

15 MR. SALIS: Do you have any insight for the San Bruno
16 situation?

17 * * *

18 (Start time: 7:21:24 p.m.)

19 UNIDENTIFIED SPEAKER: -- pressure there?

20 GAS CONTROL OPERATOR: In the 390s.

21 UNIDENTIFIED SPEAKER: And the MOPs.

22 GAS CONTROL OPERATOR: The line 109 MOP is 375. The
23 others are 400 but when they're connected to 109, it's 375, and
24 they are connected to 109.

25 UNIDENTIFIED SPEAKER: If that's the case then we're

1 less than 20 pounds.

2 GAS CONTROL OPERATOR: I know. I know. So there's also
3 some, there's some reports of a gas station blowing up and there's
4 reports of an airplane crashing onto it, and so --

5 UNIDENTIFIED SPEAKER: That's what I've heard.

6 GAS CONTROL OPERATOR: There's just too many rumors at
7 this point for me to speculate.

8 UNIDENTIFIED SPEAKER: All right. Do me a favor? Call
9 me once in a while and let me know what's going on.

10 GAS CONTROL OPERATOR: Hey, if I can work it in, I will.
11 You know I will.

12 UNIDENTIFIED SPEAKER: Yeah, yeah.

13 GAS CONTROL OPERATOR: All right. Bye-bye.

14 UNIDENTIFIED SPEAKER: Thank you.

15 * * *

16 (Start time: 7:21:37 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti.

18 MR. JONES: Hey, Valenti. Don Jones.

19 GAS CONTROL OPERATOR: Hey, Don, how you doing?

20 MR. JONES: Hey, do you have an emergency in San Bruno?

21 GAS CONTROL OPERATOR: Oh, boy, do we ever.

22 MR. JONES: Is that us?

23 GAS CONTROL OPERATOR: It looks like, it looks like it.

24 We're trying to get a confirmation. We're getting all kinds of
25 news. We're getting news that it's a plane crash, that hit the

1 transmission line, but that's not confirmed. We're not sure
2 what's going on.

3 MR. JONES: Are you watching TV?

4 GAS CONTROL OPERATOR: No, no, we don't have TV. We've
5 got all kinds of emergency command centers open up though, Don,
6 and what have you heard? Is the news saying anything about it?

7 MR. JONES: * ball of flames *.

8 GAS CONTROL OPERATOR: Yeah, they said it's like
9 shooting 200 feet in the air. Our crews can't even get close to
10 it. They've got the whole area blocked off. Right now we're
11 losing pressure like crazy down in San Francisco, Martin Station
12 and Lameda Park --

13 MR. JONES: * gas --

14 GAS CONTROL OPERATOR: Yeah, yeah.

15 MR. JONES: Okay. Well, I guess San Bruno, that's *

16 GAS CONTROL OPERATOR: Chuck Martinez is the supervisor
17 and he's got crews rolling.

18 MR. JONES: Okay. I'll Corona and see what he says.

19 GAS CONTROL OPERATOR: Oh, yeah. You know, we actually
20 talked to him and John, he's the one who's -- who can't get too
21 close to it because the fire's that big. He can't even tell --

22 MR. JONES: * over there, yeah.

23 GAS CONTROL OPERATOR: Yeah. He's trying to get closer
24 to it and get more info for us but he hasn't called back yet.

25 MR. JONES: This is big.

1 GAS CONTROL OPERATOR: Yeah, this is big, dude. This is
2 huge.

3 MR. JONES: Okay.

4 GAS CONTROL OPERATOR: Okay, man. I'll talk to you
5 later, Don.

6 MR. JONES: Hang in there.

7 GAS CONTROL OPERATOR: Okay. Thanks.

8 * * *

9 (Start time: 7:21:48 p.m.)

10 GAS CONTROL OPERATOR: Gas control, Barry speaking.

11 UNIDENTIFIED SPEAKER: *.

12 GAS CONTROL OPERATOR: Yeah. Who's this?

13 UNIDENTIFIED SPEAKER: *.

14 GAS CONTROL OPERATOR: Yeah, Quesada (sp) Yeah, yeah.

15 UNIDENTIFIED SPEAKER: *.

16 GAS CONTROL OPERATOR: Yeah, it is. Yes, it is.

17 UNIDENTIFIED SPEAKER: *.

18 GAS CONTROL OPERATOR: You know, I'm not 100 percent
19 sure. It's big though, and it's 375 pounds.

20 UNIDENTIFIED SPEAKER: *.

21 GAS CONTROL OPERATOR: Actually I think that stretch
22 belongs to Milpitas.

23 UNIDENTIFIED SPEAKER: *.

24 GAS CONTROL OPERATOR: So we've got the GRC going, the
25 OEC's going. We've got all these crews from San Carlos rolling

1 up. The problem is the Milpitas folks are just so short. They've
2 got nothing.

3 UNIDENTIFIED SPEAKER: *.

4 GAS CONTROL OPERATOR: Yeah. Okay.

5 UNIDENTIFIED SPEAKER: Okay, Barry. Thanks.

6 GAS CONTROL OPERATOR: Talk to you later.

7 * * *

8 (Start time: 7:22:22 p.m.)

9 GAS CONTROL OPERATOR: Yeah, can you --

10 * * *

11 (Start time: 7:22:25 p.m.)

12 (Phone rings.)

13 UNIDENTIFIED SPEAKER: Hey.

14 GAS CONTROL OPERATOR: Come on back.

15 UNIDENTIFIED SPEAKER: Come back there?

16 GAS CONTROL OPERATOR: Yeah, come back to San Francisco,
17 and we'll continue tonight from here and open it in the morning.

18 UNIDENTIFIED SPEAKER: Okay.

19 GAS CONTROL OPERATOR: All right. See you soon.

20 UNIDENTIFIED SPEAKER: Bye.

21 GAS CONTROL OPERATOR: Bye.

22 * * *

23 (Start time: 7:22:28 p.m.)

24 UNIDENTIFIED SPEAKER: Okay. Thank you, sir. Bye-bye.

25 * * *

1 (Start time: 7:23:44 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Cinaceris.

3 MR. THOMAS: Mr. Cinaceris, this is Thomas calling. How
4 are you?

5 GAS CONTROL OPERATOR: Thomas. Mike Thomas.

6 MR. THOMAS: Yes, yes.

7 GAS CONTROL OPERATOR: Yes. Very busy as you might well
8 imagine.

9 MR. THOMAS: Listen, I don't want to get in the way of
10 everything.

11 GAS CONTROL OPERATOR: No.

12 MR. THOMAS: I did get in the way and call John Gillio
13 (ph.).

14 GAS CONTROL OPERATOR: Okay.

15 MR. THOMAS: And he needs Wyman or Keith or one of the
16 shareholders to order the GRC open. I've already talked to Lang.

17 GAS CONTROL OPERATOR: Uh-huh.

18 MR. THOMAS: Have you already done all that?

19 GAS CONTROL OPERATOR: No. We -- we've talked -- I know
20 that Todd Hoganson has been spoken to by Kirk Johnson.

21 MR. THOMAS: Oh, good.

22 GAS CONTROL OPERATOR: And I don't know that he's
23 opening it, but I talked to Trista and I'm trying to get off the
24 phone to call Hoganson to ensure he's opening it.

25 MR. THOMAS: I will let you do it. It sounds like it's

1 on the right side. I'll tell Gillio that's an order and if you
2 need me, call my cell phone.

3 GAS CONTROL OPERATOR: What is it?

4 MR. THOMAS: Oh, 925-303-0385.

5 GAS CONTROL OPERATOR: Thank you, sir.

6 MR. THOMAS: And Lang is your man, but I had to get a
7 hold of him. He had a blow out on his car.

8 GAS CONTROL OPERATOR: Okay.

9 MR. THOMAS: I'll follow up with John.

10 GAS CONTROL OPERATOR: Thanks.

11 MR. THOMAS: Okay.

12 GAS CONTROL OPERATOR: Bye.

13 * * *

14 (Start time: 7:25:35 p.m.)

15 GAS CONTROL OPERATOR: Gas control, Larry.

16 DISPATCH: Hey, Larry, this is Sal, Concord dispatch.

17 GAS CONTROL OPERATOR: Yes, sir.

18 DISPATCH: I've got a call from John Corona. He's the
19 superintendent of San Francisco --

20 GAS CONTROL OPERATOR: Right, right.

21 DISPATCH: -- at the fire. He's reporting that it is
22 gas involved, and it is reportable.

23 GAS CONTROL OPERATOR: Oh, of course.

24 DISPATCH: Yeah.

25 GAS CONTROL OPERATOR: No, I'm saying -- no, no, I

1 understand that. John Corona is confirming it is gas.

2 DISPATCH: Gas involved and it is a reportable.

3 GAS CONTROL OPERATOR: Okay. So as far as I know, if
4 you want feedback, you can tell him it's line 132 transmission.
5 Okay. And that was a 400 pound system that went out, that broke.
6 Okay. And if you want to call him back and let him know that.
7 Okay. So do you have a site specific location?

8 DISPATCH: Not at this time.

9 GAS CONTROL OPERATOR: Okay. But John said gas is
10 involved. That's all I need to know. I appreciate it. And your
11 first name again?

12 DISPATCH: My name's Sal.

13 GAS CONTROL OPERATOR: Sal.

14 DISPATCH: Sal, Concord dispatch.

15 GAS CONTROL OPERATOR: You've got it, Sal. And 19:26
16 hours. Thank you, Sal, very much.

17 DISPATCH: Bye.

18 GAS CONTROL OPERATOR: Bye.

19 (Busy signal.)

20 * * *

21 (Start time: 7:25:41 p.m.)

22 GAS CONTROL OPERATOR: Also, Andy's coming in.

23 (Phone rings.)

24 RECORDING: Your call has been forwarded to an automated
25 voice messaging system.

1 MR. HOGANSON: Todd Hoganson.

2 RECORDING: Is not available. At the tone, please
3 record your message. When you've finished recording, you may hang
4 up or press 1 for more options. To send a fax, press 4 now. To
5 leave a callback number, press 5.

6 GAS CONTROL OPERATOR: Hello, Mr. Hoganson. This is
7 Mark Cinaceris from system gas control. I just got off the phone
8 with Trista Brikavitz (ph.) a few moments ago, and we're calling
9 to verify that you're opening the GRC in relationship to the -- or
10 in relation to the gas incident up in San Bruno at Sneath and
11 Skyline. I'm sure you're very busy. So -- but if you could give
12 us a communication that it's opening, and the contact numbers and
13 who it will be staffed with as soon as you know, we'd be very
14 appreciative. So please call us back with that information as
15 soon as you have it. Thank you very much, sir. Bye-bye.

16 * * *

17 (Start time: 7:25:41 p.m.)

18 GAS CONTROL OPERATOR: Gas control, Valenti.

19 MR. BOYD: Hey, Michael. This is David Boyd.

20 GAS CONTROL OPERATOR: Hi, David, how you doing, buddy?

21 MR. BOYD: Good. How are you?

22 GAS CONTROL OPERATOR: Oh, man. Not good, sir.

23 MR. BOYD: I've got Rob Wagner heading over to Martin
24 Station (from) earlier request.

25 GAS CONTROL OPERATOR: Okay.

1 MR. BOYD: But I'm curious if we have * people over
2 there already and I don't need to send Rob or do I still need to
3 send Rob?

4 GAS CONTROL OPERATOR: I don't think you do because
5 we've talked to Chuck Martinez and he's got crews en route to
6 Wagner. Let me confirm. Everyone's on the phone non-stop and so
7 we're trying -- so hang on one second.

8 Larry, did Barry confirm that Chuck Martinez had his own
9 people going to Martin?

10 GAS CONTROL OPERATOR 1: I didn't talk to Chuck.

11 GAS CONTROL OPERATOR: Okay. Did Mark -- did you see
12 anything on the news? They're coming off with all kind of
13 different rumors. Dave?

14 MR. BOYD: Oh, I'm sorry. I thought you were talking to
15 somebody else.

16 GAS CONTROL OPERATOR: Oh, I'm sorry. Have you got it
17 on the news? Any update on the TV because we're hearing all kinds
18 of weird rumors.

19 MR. BOYD: No. All I know is what Larry told me just a
20 little bit ago.

21 GAS CONTROL OPERATOR: Okay.

22 MR. BOYD: When I talked to Slack, he had the news on in
23 his house --

24 GAS CONTROL OPERATOR: Yeah.

25 MR. BOYD: -- and all that was said was basically PG&E

1 confirmed that line 132 rup -.

2 * * *

3 (Start time: 7:25:55 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Barry speaking.

5 MR. BOWERS: Yeah, hey, Barry. This is Chris Bowers,
6 the gas on-call in San Carlos.

7 GAS CONTROL OPERATOR: Yeah, hey, Chris.

8 MR. BOWERS: I just wanted to touch base with you just
9 to make sure you've got my numbers and everything.

10 GAS CONTROL OPERATOR: Yeah, let me confirm those with
11 you. I've got you as 650-444-8150.

12 MR. BOWERS: Yeah, that's the best one.

13 GAS CONTROL OPERATOR: Okay. That's the best one. Good
14 deal. So where -- what's happening, Chris? What are you doing?

15 MR. BOWERS: Well, we're mobilizing. We've got
16 literally everybody and their mother, trying to get to that -- get
17 down there. We've got the T&R guy, the valving guy's there.
18 They're the ones that are going to valve this thing down.

19 GAS CONTROL OPERATOR: Right.

20 MR. BOWERS: And we'll take it from there. So what I
21 need to know is if we need to lower pressure up there --

22 GAS CONTROL OPERATOR: Yes.

23 MR. BOWERS: -- do we do that through you guys or do we
24 do that through like the gas cap?

25 GAS CONTROL OPERATOR: It's preferable, of course, to

1 lose as few customers as you possibly can which would mean that
2 you guys would do the valving. I mean we could, we could take out
3 some of the major feeds and lose a whole lot of customers.

4 MR. BOWERS: Sure. Sure.

5 GAS CONTROL OPERATOR: So it's preferable if the folks
6 in the field can --

7 MR. BOWERS: Well, I'm sure they're going to try to
8 bypass something, you know, at least a mile or so --

9 GAS CONTROL OPERATOR: Yeah.

10 MR. BOWERS: -- on either end but okay. Okay. All
11 right, Barry. I just wanted to touch base with you and let you
12 know what we're doing. What about the media person? Who is that
13 and who are they contacting?

14 GAS CONTROL OPERATOR: Okay. The media folks, I called
15 the media rep, it's like a 24 hour number we call.

16 MR. BOWERS: Yeah.

17 GAS CONTROL OPERATOR: I just asked them, I said are you
18 aware and they said, yes, yes, they are and basically I didn't get
19 a name of who the representative is.

20 MR. BOWERS: Okay. Do you have -- okay. So we don't
21 know who that is yet.

22 GAS CONTROL OPERATOR: I could get that for you.

23 MR. BOWERS: Yeah, if you could. That way if somebody
24 asks us, we have a number available to give to them.

25 GAS CONTROL OPERATOR: Okay. Chris, I'll call you right

1 back, all right.

2 MR. BOWERS: Okay. Thank you very much.

3 GAS CONTROL OPERATOR: Bye.

4 MR. BOWERS: Bye.

5 * * *

6 (Start time: 7:26:29 p.m.)

7 UNIDENTIFIED SPEAKER: -- call over here. I just walked
8 in and heard the phone ringing and was wondering if you're
9 calling.

10 GAS CONTROL OPERATOR: *.

11 UNIDENTIFIED SPEAKER: You are?

12 GAS CONTROL OPERATOR: *.

13 UNIDENTIFIED SPEAKER: What part?

14 GAS CONTROL OPERATOR: *.

15 UNIDENTIFIED SPEAKER: So that means I shut down or shut
16 -- bring them on or what?

17 GAS CONTROL OPERATOR: *.

18 UNIDENTIFIED SPEAKER: Yeah.

19 GAS CONTROL OPERATOR: *.

20 UNIDENTIFIED SPEAKER: But how does that affect --

21 * * *

22 (Start time: 7:26:59 p.m.)

23 (Phone rings.)

24 JIM: Jim.

25 GAS CONTROL OPERATOR: Yeah, Jim, this is Larry. I've

1 got the superintendent of San Francisco, John Corona, has
2 confirmed that gas is involved on this. It's been confirmed.

3 JIM: Okay.

4 GAS CONTROL OPERATOR: That's -- I know it's a given,
5 but it's been physically confirmed by the superintendent, okay.

6 JIM: Okay.

7 GAS CONTROL OPERATOR: Best location --

8 JIM: *.

9 GAS CONTROL OPERATOR: Best location, Skyline and San
10 Bruno.

11 JIM: Okay.

12 GAS CONTROL OPERATOR: Right now. Right now.

13 JIM: Right.

14 GAS CONTROL OPERATOR: Okay, sir.

15 JIM: We'll get it started.

16 GAS CONTROL OPERATOR: All right then. I'll get
17 something going, too. Thank you, sir.

18 JIM: Okay.

19 GAS CONTROL OPERATOR: Bye.

20 JIM: Bye.

21 * * *

22 (Start time: 7:27:04 p.m.)

23 UNIDENTIFIED SPEAKER: I haven't done any math but I
24 would imagine pretty close to, I mean right on, or not right on,
25 but I mean fairly close, without having done the math at all.

1 * * *

2 (Start time: 7:27:23 p.m.)

3 GAS CONTROL OPERATOR: *.

4 UNIDENTIFIED SPEAKER: Oh, yeah. Wasn't Art supposed to
5 work tonight or is he running late or --

6 GAS CONTROL OPERATOR: *.

7 UNIDENTIFIED SPEAKER: Okay. Real good. Thanks,
8 Joaquin.

9 * * *

10 (Start time: 7:27:24 p.m.)

11 GAS CONTROL OPERATOR: Right, loud explosion. Electric
12 department's saying all kinds of weird things. Did you talk to
13 Chuck Martinez?

14 GAS CONTROL OPERATOR 1: Yes.

15 GAS CONTROL OPERATOR: Okay. Does he have crews going
16 to Martin? He does, right? So Dave Boyd, he doesn't need to send
17 Rob Wagner to Martin, does he or would you like him to?

18 GAS CONTROL OPERATOR 1: I don't think so.

19 GAS CONTROL OPERATOR: Okay. Hang on one second?

20 GAS CONTROL OPERATOR 1: Yeah, verify it with Martinez.

21 GAS CONTROL OPERATOR: Yeah, we're going to verify,
22 check with Chuck, and I'll call you right back. What's your phone
23 number please?

24 MR. BOYD: 408-483 --

25 GAS CONTROL OPERATOR: 483 --

1 MR. BOYD: -- 4210.

2 GAS CONTROL OPERATOR: -- 4210. Okay. I'll call you
3 right back.

4 MR. BOYD: Okay, Mike. Thanks.

5 GAS CONTROL OPERATOR: Okay. Thanks.

6 * * *

7 (Start time: 7:27:46 p.m.)

8 GAS CONTROL OPERATOR: Gas control, you have Larry.

9 MR. MARTINEZ: Hey, Larry. Chuck Martinez out of San
10 Francisco.

11 GAS CONTROL OPERATOR: Yes, sir. Okay.

12 MR. MARTINEZ: Did you guys lower the set point at
13 Martin Station as low as you can go so that thing will shut in --

14 GAS CONTROL OPERATOR: Okay.

15 MR. MARTINEZ: -- so when my guys get there, they'll
16 secure it?

17 GAS CONTROL OPERATOR: Okay. Hold on just a second
18 please, Chuck. Hold on.

19 MR. MARTINEZ: Yeah.

20 (On hold.)

21 * * *

22 (Start time: 7:28:01 p.m.)

23 (Busy signal.)

24 (No recorded audio.)

25 * * *

1 (Start time: 7:28:25 p.m.)

2 (No recorded audio.)

3 * * *

4 (Start time: 7:28:27 p.m.)

5 GAS CONTROL OPERATOR: -- want to confirm. You want to
6 close the valve at Martin. We're going to support from Sullivan
7 side completely San Francisco.

8 MR. MARTINEZ: That's correct.

9 GAS CONTROL OPERATOR: Okay.

10 MR. MARTINEZ: Ah, that's correct, * * out of south
11 yard.

12 GAS CONTROL OPERATOR: We're still feeding the gas
13 incident, but what we're doing is isolating it north of Martin
14 Station. That will be completely isolated, right?

15 MR. MARTINEZ: Correct.

16 GAS CONTROL OPERATOR: Okay. All right, Chuck. I'm
17 going to do that right now. Okay.

18 MR. MARTINEZ: All right. Thank you.

19 GAS CONTROL OPERATOR: It has been confirmed by John
20 that obviously gas is involved and we've got everybody in the
21 world rolling and Peninsula, too, and also got Milpitas heading up
22 there, too. Anyway, Chuck, thank you very much.

23 MR. MARTINEZ: All right.

24 GAS CONTROL OPERATOR: All right.

25 MR. MARTINEZ: Bye.

1 GAS CONTROL OPERATOR: Bye.

2 GAS CONTROL OPERATOR 1: Wait, wait. Whoa, whoa.

3 GAS CONTROL OPERATOR: You there?

4 * * *

5 (Start time: 7:28:38 p.m.)

6 MR. BOYD: This is David Boyd with PG&E Gas
7 Transmission. I'm unable to take your call right now. So if
8 you'll leave your name and number, I'll call you back as soon as I
9 can. Thank you.

10 RECORDING: At the tone, please record your message.
11 When you've finished recording, you may hang up or press 1 for
12 more options.

13 GAS CONTROL OPERATOR: Hey, I'm calling Dave and letting
14 him know he doesn't need to send Rob Wagner to Martin because
15 Chuck has his own crews there, right?

16 GAS CONTROL OPERATOR 1: It sounds like it.

17 GAS CONTROL OPERATOR: And, Larry, you said they're --
18 Dave?

19 MR. BOYD: Yes.

20 GAS CONTROL OPERATOR: Yeah, hey. Chuck Martinez has
21 his own crews at Martin right now, and it looks like they're going
22 to be shutting in Martin Station and backfeeding San Francisco
23 from Sullivan.

24 MR. BOYD: Okay. What do I need for Rob to do?

25 GAS CONTROL OPERATOR: Okay. Dave Body has Rob Wagner

1 available. Where can we send him for assistance? To Milpitas and
2 get that fixed?

3 GAS CONTROL OPERATOR 1: Yeah, I would say there.

4 GAS CONTROL OPERATOR: Okay. Can he go to Milpitas and
5 get the PLC fixed please so we can see live pressures and flows
6 coming out of there. That would help us out a lot.

7 MR. BOYD: Yep.

8 GAS CONTROL OPERATOR: Okay. Okay, Dave. Thank you
9 very much. Dave? Dave, are you there? Hello, Dave.

10 (Busy signal.)

11 * * *

12 (Start time: 7:29:53 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Larry.

14 ART: Hey, Larry. This is Art.

15 GAS CONTROL OPERATOR: This is who?

16 ART: Art.

17 GAS CONTROL OPERATOR: Yeah.

18 ART: Hey, is that a natural gas line?

19 GAS CONTROL OPERATOR: Yes, it is. It's -- and it's a
20 zoo. We -- the night guys were going to Brentwood tonight. They
21 called them back to here and, yeah, it's all real. Unfortunately,
22 it's real.

23 ART: All right.

24 GAS CONTROL OPERATOR: Take care, buddy.

25 ART: All right. Bye.

1 GAS CONTROL OPERATOR: Bye.

2 * * *

3 (Start time: 7:30:26 p.m.)

4 MR. BOYD: This is David Body, PG&E Gas Transmission.
5 I'm unable to take your call right now. If you leave your name
6 and number, I'll call you back as soon as I can. Thank you.

7 RECORDING: At the tone, please record your message.
8 When you've finished recording, you may hang up or press 1 more
9 options. To send a fax, press 4 now. To leave a callback number,
10 press 5.

11 GAS CONTROL OPERATOR: Hey, Dave. It's Michael in gas
12 control. I think we got cut off. So to confirm, you do not need
13 to send Wagner to Martin. Chuck Martinez's crew is there.
14 They're going to shut in Martin and we're going to reroute --
15 refeed San Francisco around from Sullivan. If you could send Rob
16 to Milpitas and get the PLC working again, that would be great.
17 Give me a call back later to see how things are going or maybe you
18 can give me a call when he gets there or something. All right.
19 Thanks, Bud.

20 * * *

21 (Start time: 7:30:54 p.m.)

22 GAS CONTROL OPERATOR: Gas control, Larry.

23 ART: Hey, Larry. Who's going to Brentwood?

24 GAS CONTROL OPERATOR: No, they're already there.
25 They've been recalled back to the city.

1 ART: All right.

2 GAS CONTROL OPERATOR: All right.

3 ART: Regular guys?

4 GAS CONTROL OPERATOR: Yeah, you had Matt on and you had
5 Steve on.

6 ART: All right.

7 GAS CONTROL OPERATOR: They've been called back. If you
8 want to put a call into -- hold on, let me have you talk to Fan
9 Yee. Hold on a second.

10 (On hold.)

11 GAS CONTROL OPERATOR: Yeah, Art, get in here if you
12 can.

13 ART: Okay. To San Francisco?

14 GAS CONTROL OPERATOR: Yes.

15 ART: All right.

16 GAS CONTROL OPERATOR: Thank you, sir. Bye.

17 ART: Bye.

18 * * *

19 (Start time: 7:33:48 p.m.)

20 (No recorded audio.)

21 * * *

22 (Start time: 7:33:53 p.m.)

23 GAS CONTROL OPERATOR: Gas control, you have Larry.

24 MR. LARA: Larry, Lara.

25 GAS CONTROL OPERATOR: Yeah.

1 MR. LARA: What's going on, Bud?

2 GAS CONTROL OPERATOR: Busted line 132.

3 MR. LARA: Busted line 132.

4 GAS CONTROL OPERATOR: Yeah. We've got a mess.

5 MR. LARA: Oh, man. Okay.

6 GAS CONTROL OPERATOR: All right, sir.

7 MR. LARA: Okay. Thanks.

8 GAS CONTROL OPERATOR: Bye.

9 * * *

10 (Start time: 7:34:03 p.m.)

11 (Phone rings.)

12 (No recorded audio.)

13 * * *

14 (Start time: 7:34:29 p.m.)

15 GAS CONTROL OPERATOR: Gas control, you have Larry.

16 MR. BLACK: Hi, Larry. This is Dave Slack.

17 GAS CONTROL OPERATOR: Yes, sir.

18 MR. BLACK: Hey, I just wanted to make sure you knew
19 that we do have * down at Milpitas Terminal if they need to
20 operate any valves down there.

21 GAS CONTROL OPERATOR: Sounds good, sir.

22 MR. BLACK: Okay. I wasn't sure if you knew.

23 GAS CONTROL OPERATOR: Yeah, we did but I appreciate the
24 back up call. Thank you very much.

25 MR. BLACK: All right.

1 GAS CONTROL OPERATOR: Thank you, sir. Bye.

2 MR. BLACK: Bye.

3 * * *

4 (Start time: 7:34:31 p.m.)

5 (Phone rings.)

6 PG&E NEWS DEPARTMENT: Hello, you've reached the PG&E
7 News Department. If this is an immediate call that requires
8 immediate assistance, please press 1 now --

9 This call may be recorded for quality assurance. If you
10 do not want to be recorded, please advise our service
11 representative.

12 (Phone rings.)

13 OPERATOR: Thank you for calling PG&E New Department.
14 How may I direct your call?

15 GAS CONTROL OPERATOR: Hey, this is Barry at gas
16 control. I'm just trying to find out the name of the news rep
17 who's handling the San Bruno incident. I've talked to some of the
18 guys in the field, and they want to know who to refer to.

19 OPERATOR: I don't have that information. Actually * E-
20 mail * media reps. So I'm not sure * exact person handling that.
21 Contact you.

22 GAS CONTROL OPERATOR: Okay.

23 OPERATOR: I'm sorry. What was your name?

24 GAS CONTROL OPERATOR: My name is Barry Mitchell. Who
25 am I talking to?

1 OPERATOR: This is Ricardo.

2 GAS CONTROL OPERATOR: Ricardo.

3 OPERATOR: What's your phone number to contact you?

4 GAS CONTROL OPERATOR: 800-811-4111.

5 OPERATOR: 800 --

6 * * *

7 (Start time: 7:34:36 p.m.)

8 GAS CONTROL OPERATOR: Gas control, Cinaceris.

9 UNIDENTIFIED SPEAKER: Hi, Mark, I know you're busy.

10 GAS CONTROL OPERATOR: No, it's good.

11 UNIDENTIFIED SPEAKER: Hey, has Joaquin been able to
12 pull up GIS and locate the actual area and what line it's coming
13 off of?

14 GAS CONTROL OPERATOR: It's line 132 and the incident is
15 south of Martin Station. So it's in the high pressure section.

16 UNIDENTIFIED SPEAKER: Okay. So I guess that's where we
17 had found it, too.

18 GAS CONTROL OPERATOR: Yeah.

19 UNIDENTIFIED SPEAKER: Line 132.

20 GAS CONTROL OPERATOR: Yeah.

21 UNIDENTIFIED SPEAKER: Okay.

22 GAS CONTROL OPERATOR: Yeah.

23 UNIDENTIFIED SPEAKER: Okay. Very good. That's what we
24 were looking at. We were looking at some isolation points in
25 there, too. Are they talking about that right now?

1 GAS CONTROL OPERATOR: We haven't heard that yet. But
2 I'll get them going on that just as soon as I get off the phone
3 with you. I've got calls out to Todd Hoganson. He's aware of the
4 incident. He's probably in the process of rounding up and opening
5 the GRC.

6 UNIDENTIFIED SPEAKER: Okay.

7 GAS CONTROL OPERATOR: The OEC, Kirk Johnson opened the
8 OEC and or the EOC which is the corporate level one, and San
9 Carlos opened the OEC.

10 UNIDENTIFIED SPEAKER: And they opened the OEC. Okay.

11 GAS CONTROL OPERATOR: Yeah. And we're going to open
12 the GRC shortly. I mean it's not open yet. We just haven't
13 talked to them yet.

14 UNIDENTIFIED SPEAKER: Okay.

15 GAS CONTROL OPERATOR: So -- and the crews are
16 assembling. We have John Corona from I believe Peninsula
17 division. He's on site but they can't get close enough to it
18 because of the heat, because of the size of the fire.

19 UNIDENTIFIED SPEAKER: Yeah. Well, we saw, we saw homes
20 that were on fire, everything. All the newscasts are showing it
21 all right now. There's multiple homes that are on fire.

22 GAS CONTROL OPERATOR: Yeah.

23 UNIDENTIFIED SPEAKER: The whole neighborhood is just
24 wiped out.

25 GAS CONTROL OPERATOR: Yeah. So is it -- is it possible

1 that there was an airplane crash? We heard reports of an airplane
2 crash.

3 UNIDENTIFIED SPEAKER: No, FAA did say there was no
4 airplane crash.

5 GAS CONTROL OPERATOR: Okay. That's good to rule that
6 out I supposed.

7 UNIDENTIFIED SPEAKER: Yeah. Per the FAA, from what
8 we've read on the Internet.

9 GAS CONTROL OPERATOR: Okay. Thanks.

10 UNIDENTIFIED SPEAKER: Yeah. Okay.

11 GAS CONTROL OPERATOR: All right. Are you on your way
12 back yet?

13 UNIDENTIFIED SPEAKER: We're all mobilizing right now.
14 We're shutting up shop and then we're going to send one last
15 message when we head out in another 5, 10 minutes.

16 GAS CONTROL OPERATOR: Okay.

17 UNIDENTIFIED SPEAKER: We're cleaning up around here and
18 logging everything off.

19 GAS CONTROL OPERATOR: I understand.

20 UNIDENTIFIED SPEAKER: Okay.

21 GAS CONTROL OPERATOR: All right.

22 UNIDENTIFIED SPEAKER: All right.

23 GAS CONTROL OPERATOR: See you.

24 UNIDENTIFIED SPEAKER: We'll be there maybe in an hour
25 or so.

1 GAS CONTROL OPERATOR: Okay. Drive safely and have the
2 crew drive safely.

3 UNIDENTIFIED SPEAKER: Yeah. All right.

4 GAS CONTROL OPERATOR: Because nobody's good to us if
5 we're alongside the freeway broken.

6 UNIDENTIFIED SPEAKER: Exactly.

7 GAS CONTROL OPERATOR: All right. Thanks.

8 UNIDENTIFIED SPEAKER: All right. Bye.

9 GAS CONTROL OPERATOR: Bye.

10 * * *

11 (Start time: 7:35:44 p.m.)

12 GAS CONTROL OPERATOR: Gas control, Larry.

13 MR. HOGANSON: Hi, Larry. This is Todd Hoganson.

14 GAS CONTROL OPERATOR: Yes, sir.

15 MR. HOGANSON: Mark Cinaceris called me --

16 GAS CONTROL OPERATOR: Yeah.

17 MR. HOGANSON: -- regarding line 132. You want to know
18 if we're going to open the GRC. We're in the process of doing
19 that.

20 GAS CONTROL OPERATOR: Okay. GRC, okay. Mr. Kelly was
21 trying to get you.

22 MR. HOGANSON: Gas Restoration center.

23 GAS CONTROL OPERATOR: Okay. You are going to open it.
24 Okay. Drew Kelly is trying to get you.

25 MR. HOGANSON: Yeah, I'm aware of Drew Kelly.

1 GAS CONTROL OPERATOR: Okay.

2 MR. HOGANSON: He got a hold of me.

3 GAS CONTROL OPERATOR: Okay.

4 MR. HOGANSON: And he's in Walnut Creek. So we're going
5 to -- we'll mobilize in Walnut Creek.

6 GAS CONTROL OPERATOR: Okay.

7 MR. HOGANSON: The OEC in San Carlos is opening.

8 GAS CONTROL OPERATOR: Right. Okay. Just to give you
9 background, the line broke at 18:11 hours. Okay. The line was
10 overpressured.

11 MR. HOGANSON: It was overpressured.

12 GAS CONTROL OPERATOR: Yeah, they were replacing the
13 genius block at Milpitas and it failed, and it failed open. And
14 they had in local -- it's an every living nightmare. We still
15 don't have Milpitas back. We've got it stationed manually and the
16 whole thing, but the line -- everything in the Peninsula
17 overpressured.

18 MR. HOGANSON: Wow. Overpressured from what to what?

19 GAS CONTROL OPERATOR: 375 to, the high was 386.

20 MR. HOGANSON: And what's it normally run at?

21 GAS CONTROL OPERATOR: It normally runs around 360 to
22 370.

23 MR. HOGANSON: Okay.

24 GAS CONTROL OPERATOR: We were above the MOP. The MOP
25 is 375.

1 MR. HOGANSON: Okay. Okay.

2 GAS CONTROL OPERATOR: So --

3 MR. HOGANSON: *.

4 GAS CONTROL OPERATOR: We can only go from there, but --
5 yeah.

6 MR. HOGANSON: That overpressure, that began at about
7 what time?

8 GAS CONTROL OPERATOR: That went at -- hold on a minute.
9 Okay. The line broke at 18:11. Let me pull my chart back. I've
10 got it right here. This SITEC is amazing. 17:25.

11 MR. HOGANSON: 17:25 --

12 GAS CONTROL OPERATOR: Right.

13 MR. HOGANSON: -- is when the * pressure *.

14 GAS CONTROL OPERATOR: Right. That's when it started to
15 go up at 17:25. Okay. And leveled off at -- it leveled off at
16 17:59. It took about 25, 26 minutes to figure out what the heck
17 was going on and get it shut off or whatever. And then the line
18 broke at like I said 18:11.

19 MR. HOGANSON: Okay.

20 GAS CONTROL OPERATOR: Okay.

21 MR. HOGANSON: Hey, Larry, thank you very much.

22 GAS CONTROL OPERATOR: You're welcome, Todd.

23 MR. HOGANSON: Do you have an approximate mile point? I
24 know --

25 GAS CONTROL OPERATOR: San Bruno -- it's at San Bruno

1 and Skyline. I've got the map here. Hold on a second.

2 MR. HOGANSON: That's fine.

3 GAS CONTROL OPERATOR: Okay. Skyline and San Bruno.

4 MR. HOGANSON: Skyline and San Bruno.

5 GAS CONTROL OPERATOR: Yeah. If you need to, John
6 Corona, the superintendent for San Francisco is on the -- is as
7 close as he can get up there.

8 MR. HOGANSON: Okay.

9 GAS CONTROL OPERATOR: All right.

10 MR. HOGANSON: Got it.

11 GAS CONTROL OPERATOR: All right, Todd. And once again,
12 what did you open up again, Todd? The acronyms --

13 MR. HOGANSON: Gas restoration center.

14 GAS CONTROL OPERATOR: Got it.

15 MR. HOGANSON: When we open up, we probably are going to
16 open the gas restoration center in Walnut Creek. They're for
17 technical support.

18 GAS CONTROL OPERATOR: You got it. Thank you very much,
19 Todd.

20 MR. HOGANSON: Okay. Bye.

21 GAS CONTROL OPERATOR: Bye.

22 * * *

23 (Start time: 7:36:18 p.m.)

24 GAS CONTROL OPERATOR: Correct.

25 UNIDENTIFIED SPEAKER: Pass it on * * on call.

1 GAS CONTROL OPERATOR: Okay. Great. Thanks.

2 UNIDENTIFIED SPEAKER: All right. Thank you. Bye-bye.

3 * * *

4 (Start time: 7:36:25 p.m.)

5 (Phone rings.)

6 MR. LARA: GCC, this is Lara.

7 GAS CONTROL OPERATOR: Hey, Norm. It's Michael in gas
8 control.

9 MR. LARA: Hey, Michael.

10 GAS CONTROL OPERATOR: It looks like it's just basically
11 a line rupture on 132, just south of Martin Station.

12 MR. LARA: Line rupture.

13 GAS CONTROL OPERATOR: San Bruno, Skyline and Sneath
14 area.

15 MR. LARA: Okay.

16 GAS CONTROL OPERATOR: And the crews can't get too close
17 right now. The fire's just too big. No one's letting even near
18 it. We've actually got crews at Martin where we're shutting in
19 that station, and we're going to backfeed San Francisco around
20 from Sullivan.

21 MR. LARA: Okay.

22 GAS CONTROL OPERATOR: That's where we're at right now.

23 MR. LARA: That's the gas line 132 --

24 GAS CONTROL OPERATOR: Yeah.

25 MR. LARA: -- that's --

1 GAS CONTROL OPERATOR: Ruptured, it looks like, yeah.

2 MR. LARA: All right.

3 GAS CONTROL OPERATOR: And we do have -- the OEC's
4 activated.

5 MR. LARA: Yeah, I saw that. I sent that out.

6 GAS CONTROL OPERATOR: Oh, you did. Okay. And the EOC
7 also, Kirk Johnson opened up the EOC.

8 MR. LARA: Okay. I'll look for it.

9 GAS CONTROL OPERATOR: Thank you.

10 MR. LARA: Okay. Bye-bye.

11 GAS CONTROL OPERATOR: Bye.

12 (PHONE RINGS.)

13 GAS CONTROL OPERATOR: Gas control, Barry speaking.

14 UNIDENTIFIED SPEAKER: Hey --

15 * * *

16 (Start time: 7:37:31 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Barry speaking.

18 OSCAR: This is Barry.

19 GAS CONTROL OPERATOR: Yeah, hey, Barry. Or --

20 OSCAR: This is Oscar here in Milpitas.

21 GAS CONTROL OPERATOR: Yeah. Hey, Oscar.

22 OSCAR: *40 pounds.

23 GAS CONTROL OPERATOR: Yeah. Hang on a second. Yeah,
24 we can see that. I mean I do have that indication in the station
25 there. It looks like I've got flows back.

1 OSCAR: *.

2 GAS CONTROL OPERATOR: Let's see. I'm sorry, Chuck.
3 I'm talking out loud. Did somebody ask you to check that for us?

4 OSCAR: Yeah, I have * *.

5 GAS CONTROL OPERATOR: Okay.

6 OSCAR: *.

7 GAS CONTROL OPERATOR: Well, I can see it because I can
8 see downstream of the, you know, the main control valves and
9 upstream of the mixer. Those pressures never, never went out. So
10 we always had that.

11 OSCAR: *.

12 GAS CONTROL OPERATOR: And so --

13 OSCAR: * *.

14 GAS CONTROL OPERATOR: Who's the engineer that's there?

15 OSCAR: John Grapetti.

16 GAS CONTROL OPERATOR: John Grapetti. Okay. Was he
17 there all along or did he just show up later?

18 OSCAR: He was there all along.

19 GAS CONTROL OPERATOR: Okay. Thanks. Thanks, Oscar.

20 OSCAR: *.

21 GAS CONTROL OPERATOR: It's pretty bad. It's, you know,
22 it looks like 132 broke between Lameda and Martin.

23 OSCAR: *.

24 GAS CONTROL OPERATOR: No, we don't know. We have all
25 kinds of crazy reports. A plane crash, that's what the electric

1 department's saying, and the fire department said something along
2 those lines. We're not sure at this point.

3 OSCAR: *.

4 GAS CONTROL OPERATOR: We just don't know. But we do
5 have a pretty good indication it's a line break.

6 OSCAR: *.

7 GAS CONTROL OPERATOR: Yeah.

8 OSCAR: Okay. Fozio's out there watching pressures, so
9 if you need any * let me know and I can always have him check.

10 GAS CONTROL OPERATOR: Okay. All right. Sounds good.
11 So I guess Dave Boyd is trying to get Wagner or somebody to come
12 in and relieve you so that you can assist with clearing this line
13 break.

14 OSCAR: Is that what -- I didn't know who it was. I
15 didn't know if Wagner was going up to Martin Station or whether I
16 was going. I didn't know. He's not here.

17 GAS CONTROL OPERATOR: Oh, he's not there. He's on his
18 way. Okay.

19 OSCAR: *.

20 GAS CONTROL OPERATOR: Okay. Yeah, I'm not 100 percent
21 clear either. So --

22 OSCAR: Either way.

23 GAS CONTROL OPERATOR: Can you have him give us a call
24 when he gets there.

25 OSCAR: Will do.

1 GAS CONTROL OPERATOR: Thank you. Bye.

2 OSCAR: Bye.

3 * * *

4 (Start time: 7:39:36 p.m.)

5 (Phone rings.)

6 MR. MAGUDA: Jim Maguda.

7 GAS CONTROL OPERATOR: Yeah, Jim. This is Larry.

8 MR. MAGUDA: Larry.

9 GAS CONTROL OPERATOR: Latest update. Okay. Definitely
10 not any plane involved at all.

11 MR. MAGUDA: Okay.

12 GAS CONTROL OPERATOR: Okay. So let me give you this.
13 Okay. The line, so you have this. Okay. The line started
14 overpressuring at 17:25 hours. Okay. We were able --

15 MR. MAGUDA: 17:25.

16 GAS CONTROL OPERATOR: 17:25 started to climb. Okay.
17 It overpressured at -- hold on a second. I've got the chart here.
18 Okay. At 17:45 is when it overpressured. Okay.

19 MR. MAGUDA: Okay.

20 GAS CONTROL OPERATOR: All right. We had it stabilized
21 -- 17:45, 17:45, okay, is when it went above MOP. We got it to
22 stabilize, stabilized to where we stopped it from overpressuring
23 and was starting to go down at 18:03, all right. And it broke at
24 18:11. And it broke, it was at 386 when it broke, okay, and --

25 MR. MAGUDA: Okay.

1 GAS CONTROL OPERATOR: -- it reached a high of -- that
2 was the high, 386.

3 MR. MAGUDA: Okay.

4 GAS CONTROL OPERATOR: Okay. All right. And -- okay.
5 To give you -- this is going to come out but I'm giving you --

6 MR. MAGUDA: *.

7 GAS CONTROL OPERATOR: No, I'm giving you the, you know,
8 gist this, but I'm just going to give you a general. They were
9 doing work at Milpitas. They were replacing the genius block
10 under a regular clearance that was approved. Okay. The new part
11 failed. Why? They don't know. Okay. And when it failed, it
12 opened a couple of valves that weren't supposed to go open and
13 this is what caused the overpressure. It took them about 20
14 minutes in the yard there to get everything valved off to where we
15 could stop the overpressure. Okay. So they had to go out and
16 manually do everything, bam, bam, bam, bam, and they got it under
17 control then, but there was that 20 minutes that the line went up.

18 MR. MAGUDA: Okay.

19 GAS CONTROL OPERATOR: Okay.

20 MR. MAGUDA: So the valves automatically --

21 GAS CONTROL OPERATOR: It looks like they failed. Well,
22 they had in local. Everything was supposed to not happen, and
23 this thing went in and for whatever reason, it opened up a couple
24 of valves. It looked like it opened up the bypass valve there
25 which means it was straight pressure going in and the regs were

1 slow to react because I mean it was like, bam, that's a big
2 station and those big lines, and those valves don't operate like
3 in 10 seconds. It takes them several minutes, and I'm just giving
4 you what I understand happened --

5 MR. MAGUDA: Right.

6 GAS CONTROL OPERATOR: -- because I was sitting right
7 here. That's what I understand happened, but there was a regular
8 job going on in Milpitas. If you want the clearance, it was
9 MIL10-09. That was clearance, and basically the clearance was to
10 replace the genius block. It was not to replace it. I'm sorry.
11 It was to install new UPS at Milpitas Terminal. Okay. While they
12 were doing that, they had to do the genius block and all the other
13 stuff, and bam. So it would be safer to say replacing UPS.

14 MR. MAGUDA: UPS.

15 GAS CONTROL OPERATOR: That's the battery pack. That's
16 the battery back up to the --

17 MR. MAGUDA: It is actually the battery back up.

18 GAS CONTROL OPERATOR: Yes, that's affirmative.

19 MR. MAGUDA: And the genius block itself, I mean can you
20 describe that? Is that a --

21 GAS CONTROL OPERATOR: That's the thinking, that's the
22 thinking part. That's the thinking part of the PLC.

23 MR. MAGUDA: Okay.

24 GAS CONTROL OPERATOR: So the UPS would affect -- if the
25 UPS goes down, even if you have the right power, correct power,

1 that usually will lock out because what it's saying is I'm going
2 to lock down because I don't have the genius block, I mean I don't
3 have the power, the battery power to back up in case something
4 goes wrong. So I'm going to make myself safe now. Well, it
5 wasn't supposed to open anything. It was supposed to close stuff,
6 and the stuff full opened, and that's what we're getting. I mean
7 there's going to be an investigation of exactly what happened, but
8 that's the gist of it is just the UPS replacement went bad, and it
9 opened some valves that weren't supposed to be opened and for 15
10 minutes we overpressured the line. The whole Peninsula. Not just
11 that line, but everything.

12 MR. MAGUDA: Right. Right. Okay.

13 GAS CONTROL OPERATOR: All right, sir.

14 MR. MAGUDA: All right. Thank you --

15 GAS CONTROL OPERATOR: Sorry about that.

16 MR. MAGUDA: -- for the report.

17 GAS CONTROL OPERATOR: All right, sir.

18 MR. MAGUDA: That's all right.

19 GAS CONTROL OPERATOR: Bye.

20 MR. MAGUDA: Bye.

21 * * *

22 (Start time: 7:40:32 p.m.)

23 GAS CONTROL OPERATOR: Gas control, Barry speaking.

24 MR. BERG: Barry, this is Larry Berg in gas regulatory
25 support.

1 GAS CONTROL OPERATOR: Yes.

2 MR. BERG: Do you know if we've closed valves there on
3 line 132 yet?

4 GAS CONTROL OPERATOR: We haven't. What we have done,
5 we have closed at Martin. Okay. That's tying 132 and 101
6 together there. So we've shut in at Martin but anything upstream
7 of Martin, we haven't closed yet.

8 MR. BERG: Okay. So is somebody going to close the main
9 lines out upstream of the fire?

10 GAS CONTROL OPERATOR: Yeah, that's the idea.

11 MR. BERG: Okay. All right. I won't keep you.

12 GAS CONTROL OPERATOR: Where are you, Larry? Are you at
13 the OEC or the GOC?

14 MR. BERG: No, I'm at home. It's just that I'm getting
15 a whole bunch of phone calls.

16 GAS CONTROL OPERATOR: I bet you are.

17 MR. BERG: Yeah. No problem. I won't keep you. We'll
18 be making this report obviously shortly. I guess Jim Maguda's
19 doing that and we don't know any cause of it? Were they digging
20 or --

21 GAS CONTROL OPERATOR: We don't believe it's a dig but
22 we have heard of a report of a plane crash. We've heard a report
23 of a gas station fire. We've heard a lot of different things.

24 MR. BERG: Yeah, the plane thing, I think people just
25 heard --

1 GAS CONTROL OPERATOR: It's noisy, yeah.

2 MR. BERG: -- *.

3 GAS CONTROL OPERATOR: Sure.

4 MR. BERG: That's what natural gas at 350 pounds does,
5 yeah.

6 GAS CONTROL OPERATOR: Exactly. Exactly. So we think
7 it's just a line rupture.

8 MR. BERG: Yeah. It's a bad one though. God. Bad
9 location.

10 GAS CONTROL OPERATOR: Yeah, yeah.

11 MR. BERG: All right. Well, anyway, hopefully we got *
12 en route *.

13 GAS CONTROL OPERATOR: Yeah, we've got some people on
14 site. I haven't heard from any of them lately, but Chuck Davis
15 did call and say, hey, go ahead and close in, close in at Martin.
16 So -- or Chuck Martinez, excuse me. So he's there and we also --
17 all the San Carlos guys, Dyson's group are all on their way. Also
18 I think some GC crews. Everybody in the world we've got going is
19 going.

20 MR. BERG: Yeah. Okay.

21 GAS CONTROL OPERATOR: Okay.

22 MR. BERG: All right.

23 GAS CONTROL OPERATOR: Talk to you later.

24 MR. BERG: All right. Bye.

25 * * *

1 (Start time: 7:42:44 p.m.)

2 GAS CONTROL OPERATOR: Gas control, Barry speaking.

3 MR. CORONA: Hey, Barry. This is John Corona out here
4 on that San Bruno site.

5 GAS CONTROL OPERATOR: You bet.

6 MR. CORONA: Hey, can you check your SCADA? Because all
7 of a sudden this pressure's diminishing and I haven't had any word
8 that we have any valve crews out there? Are we doing any kind of
9 SCADA valving or something?

10 GAS CONTROL OPERATOR: The only change we made, John,
11 was we shut in Martin.

12 MR. CORONA: You shut Martin in. So the only feed is
13 Lameda now?

14 GAS CONTROL OPERATOR: That's, that's -- yes, that's
15 correct.

16 MR. CORONA: It took a hell of a pressure load. So I
17 guess some of the firemen are getting a little closer, all right.

18 GAS CONTROL OPERATOR: Okay. So that's a good thing.
19 Is there a main line valve that you guys can shut upstream of that
20 thing?

21 MR. CORONA: I'm out here. I'm the IC on site.
22 Mitchell Kirk is opening up. We need to check out the valve
23 sequence.

24 GAS CONTROL OPERATOR: Okay.

25 MR. CORONA: All right. Let me report back where we've

1 got the * pressure, because it doesn't even sound like Lameda's
2 feeding it. I think we lost the whole load.

3 GAS CONTROL OPERATOR: Okay. Okay. It sounds --

4 MR. CORONA: Do you have Lameda shut down though?

5 GAS CONTROL OPERATOR: I'm sorry. Could you --

6 MR. CORONA: It's not even blowing anymore.

7 GAS CONTROL OPERATOR: Let me take a look here.

8 MR. CORONA: All right. Thanks.

9 GAS CONTROL OPERATOR: Hello, John.

10 (Busy signal.)

11 * * *

12 (Start time: 7:43:08 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Valenti.

14 UNIDENTIFIED SPEAKER: Hi, this is * supervisor in San
15 Carlos.

16 GAS CONTROL OPERATOR: Hi, how are you?

17 UNIDENTIFIED SPEAKER: I've been instructed to call in *
18 event notification * * CPUC DOT report * officer notification via
19 you guys * * that report later, I guess.

20 * * *

21 (Start time: 7:43:30 p.m.)

22 GAS CONTROL OPERATOR: Yeah, actually Larry's on the
23 phone with Jim Maguda right now, the gas asset on call and giving
24 him all the information and letting him know. I'm sure he's going
25 to file it with the CPUC if he hasn't done it yet.

1 UNIDENTIFIED SPEAKER: Right, right * * San Carlos * *
2 scrambling and mobilizing units.

3 GAS CONTROL OPERATOR: Well, we have, we have crews at
4 Martin Station right now shutting in that station. We're going to
5 backfeed San Francisco from Sullivan. It looks like there's a
6 line rupture just south of Martin Station on 132. And OEC has
7 been activated and --

8 UNIDENTIFIED SPEAKER: * open *.

9 GAS CONTROL OPERATOR: Yeah, the EOC actually. Kirk
10 Johnson mentioned the EOC has been activated, too.

11 UNIDENTIFIED SPEAKER: Oh, really.

12 GAS CONTROL OPERATOR: Yeah.

13 UNIDENTIFIED SPEAKER: I heard we may have, we have a
14 lot of people coming * San Carlos.

15 GAS CONTROL OPERATOR: What is your name? You're in
16 charge of the first line?

17 UNIDENTIFIED SPEAKER: Yeah, first line supervisor.

18 GAS CONTROL OPERATOR: First line supervisor. I'm
19 sorry. Things are a real hectic right now.

20 UNIDENTIFIED SPEAKER: I'm just following the event
21 notification matrix. We're following protocol here.

22 GAS CONTROL OPERATOR: Okay.

23 * * *

24 (Start time: 7:43:48 p.m.)

25 MR. LARA: Lara, GCC. Hey, how's it going?

1 GAS CONTROL OPERATOR: *.

2 MR. LARA: Hey, you guys have a gas tech or a gas -- I'm
3 trying to put a page out and get a better, you know, verbiage on
4 there. Is it a gas tech? Is that what you're calling those guys
5 out there or gas man?

6 GAS CONTROL OPERATOR: *.

7 MR. LARA: Doing the investigating.

8 GAS CONTROL OPERATOR: *.

9 MR. LARA: Yeah.

10 GAS CONTROL OPERATOR: *.

11 MR. LARA: No, no, I mean I just talked to Larry. Can
12 you hold on for a second?

13 (On hold.)

14 MR. LARA: Sorry about that. Go ahead.

15 GAS CONTROL OPERATOR: *.

16 MR. LARA: Is it gas -- Tman is for, you know, the
17 electrician guys. Who's out there investigating the fire?

18 GAS CONTROL OPERATOR: *.

19 MR. LARA: Can I talk to Larry.

20 GAS CONTROL OPERATOR: *.

21 MR. LARA: Okay. Thanks.

22 (On hold.)

23 * * *

24 (Start time: 7:44:01 p.m.)

25 GAS CONTROL OPERATOR: Gas control, Cinaceris.

1 SEAN: Hello, Mark. Sean. We're all leaving right now.

2 GAS CONTROL OPERATOR: Good. See you soon.

3 SEAN: Bye.

4 GAS CONTROL OPERATOR: Bye.

5 * * *

6 (Start time: 7:44:17 p.m.)

7 (No recorded audio.)

8 * * *

9 (Start time: 7:44:27 p.m.)

10 RECORDING: You have reached PG&E's Concord and Fresno
11 Dispatch Centers.

12 For San Francisco-Coma, press 1.

13 (Phone rings.)

14 DISPATCH: Dispatch. Sal.

15 GAS CONTROL OPERATOR: Sal, this is Larry of gas
16 control. Okay. I wanted to give you a heads up of what's going
17 on, okay. We've shut in Martin Station. I'm just going to give
18 you a handle on what's going on. Okay. We've shut in Martin
19 Station. San Francisco is fed by two transmissions, 109 and 132.
20 132 is the one that blew up. Okay. So we shut in Martin Station.
21 So you're completely feeding one way completely all the way
22 around. Okay. Right now it appears the pressure's holding fine.
23 Okay. But you might want on the south side of San Francisco, on
24 the Bay Bridge side, maybe periodically have somebody check a
25 couple of things but we're supporting from the one station and it

1 appears to be doing fine. Okay.

2 DISPATCH: Okay. Holding on one side. Okay.

3 GAS CONTROL OPERATOR: Do you want to put me on speaker?

4 Is your supervisor right there?

5 DISPATCH: No. Let me grab him over here. So --

6 GAS CONTROL: Sure. Put me on speaker, and I'll tell

7 you what's going on.

8 DISPATCH: Yeah, hold on one second. I'm writing as

9 fast as I can.

10 GAS CONTROL: No, that's all right. I can repeat.

11 That's fine.

12 DISPATCH: Okay. Let me grab him right here. I've got

13 gas control.

14 GAS CONTROL OPERATOR: Okay. Hey, guys. Are we hooked

15 up?

16 DISPATCH: Not yet. Give me a second.

17 GAS CONTROL OPERATOR: Sure.

18 DISPATCH: Just give me a second.

19 GAS CONTROL: We're fine, guy. We're fine.

20 DISPATCH: I've got to get you on speaker.

21 GAS CONTROL: Okay. Are we good?

22 DISPATCH: Almost. He's coming right now.

23 GAS CONTROL: Okay.

24 DISPATCH: So you've got shut in Martin --

25 GAS CONTROL: Here we go. Here's what's going on.

1 Okay. Everybody can hear me now.

2 DISPATCH: Yeah. Go ahead.

3 GAS CONTROL OPERATOR: Okay. Here's what's going on.

4 Okay. The line break is on 132. San Francisco is fed by two
5 different mains in a circular effect. Transmission line 132
6 coming up on the south bay, on the Bay Bridge side, and then on
7 the opposite side it's fed by line 109. We're completely
8 supporting the city with 109 now. We've shut in Martin Station.
9 So the gas is basically doing a one-way circle all the way down to
10 Martin Station. Now we haven't shut any gas coming up to Martin,
11 okay, until we determine what we want to do and how many customers
12 and whatever we've got to do. But what my recommendation is you
13 might want to put a couple of servicemen out to check pressure on
14 the Bay, I'm trying to give you a location on the Bay Bridge side
15 of San Francisco, maybe down around the airport, whatever, maybe
16 check pressure a couple of places just to make sure pressure is
17 holding up for you. But we've gone from two feeds to one. You
18 appear to be doing fine. The pressure appears to be holding fine,
19 but just to be on a safety precaution, you might want to check.

20 DISPATCH: Yeah, we've got Andy Lamb out checking
21 pressures right now.

22 GAS CONTROL OPERATOR: Okay. I would go down, I don't
23 know how far you guys go down, but do you guys go down to the
24 airport in your area or is that Peninsula?

25 DISPATCH: Yeah, that's actually Peninsula but we --

1 GAS CONTROL OPERATOR: But I would check there because
2 basically from Martin Station up, which is below South San
3 Francisco, that's where it was shut off at. So I'm feeding all
4 the way around to Martin Station.

5 DISPATCH: Okay.

6 GAS CONTROL OPERATOR: Okay. So I'm just giving you a
7 precaution, but that's what's going on, guys. Unfortunately it is
8 our line it looks like.

9 DISPATCH: Okay.

10 GAS CONTROL OPERATOR: All right, guys.

11 DISPATCH: Sounds good.

12 GAS CONTROL OPERATOR: All right. You guys have a great
13 day hopefully, and if I get anything that's different or whatever,
14 I will notify you guys, okay.

15 DISPATCH: Okay. Sounds good. Thank you.

16 GAS CONTROL OPERATOR: My name's Larry, gas dispatch,
17 and my number is in the book or if you want to jot it down, 223-
18 7984, and there will be somebody here 24/7.

19 DISPATCH: Gotcha.

20 GAS CONTROL OPERATOR: If it's not me, somebody else,
21 okay.

22 DISPATCH: Sounds good.

23 GAS CONTROL OPERATOR: Thank you, guys.

24 DISPATCH: Thank you.

25 GAS CONTROL OPERATOR: Bye.

1 * * *

2 (Start time: 7:44:40 p.m.)

3 GAS CONTROL OPERATOR: -- and are you asking me what
4 advice to give you on what you can do to help us out right now?

5 UNIDENTIFIED SPEAKER: *.

6 GAS CONTROL OPERATOR: I don't think so. So you guys
7 are all in San Carlos?

8 UNIDENTIFIED SPEAKER: San Carlos OEC.

9 GAS CONTROL OPERATOR: Okay. Okay. I thought Mitchell
10 Kirk had opened that.

11 UNIDENTIFIED SPEAKER: Yeah, he's on his way. We have
12 Jason Reagan superintendent San Francisco also coming in.

13 GAS CONTROL OPERATOR: Okay. And what is your name
14 again. I'm sorry.

15 UNIDENTIFIED SPEAKER: *.

16 GAS CONTROL OPERATOR: WAF2.

17 UNIDENTIFIED SPEAKER: FA2.

18 GAS CONTROL OPERATOR: FA2, okay.

19 UNIDENTIFIED SPEAKER: Anything, we're here, we're open
20 and *.

21 GAS CONTROL OPERATOR: Can you go ahead and give me a
22 number please?

23 UNIDENTIFIED SPEAKER: Sure. The OEC number is 650 --

24 GAS CONTROL OPERATOR: Uh-huh.

25 UNIDENTIFIED SPEAKER: -- 598 --

1 GAS CONTROL OPERATOR: 598 --
2 UNIDENTIFIED SPEAKER: -- 7548.
3 GAS CONTROL OPERATOR: -- 7548. Okay. Thank you so
4 much. I appreciate.
5 UNIDENTIFIED SPEAKER: Bye-bye.
6 GAS CONTROL OPERATOR: All right. Bye-bye.
7 * * *
8 (Start time: 7:45:49 p.m.)
9 (No recorded audio.)
10 * * *
11 (Start time: 7:45:57 p.m.)
12 (No recorded audio.)
13 * * *
14 (Start time: 7:46:03 p.m.)
15 GAS CONTROL OPERATOR: Gas control, Barry speaking.
16 ART: Hey, Barry. This is Art.
17 GAS CONTROL OPERATOR: Hey, Art. What's up?
18 ART: Do you want me to head down there now?
19 GAS CONTROL OPERATOR: Yeah.
20 ART: All right. Who else is goin?
21 GAS CONTROL OPERATOR: I don't know. I don't think
22 anybody. Just you right now.
23 ART: Just me.
24 GAS CONTROL OPERATOR: I think so.
25 ART: Okay. I'm on my way.

1 GAS CONTROL OPERATOR: Okay, bud.

2 ART: Bye.

3 GAS CONTROL OPERATOR: Bye.

4 (Phone rings.)

5 GAS CONTROL OPERATOR: This is Barry, gas control.

6 Hello.

7 * * *

8 (Start time: 7:47:04 p.m.)

9 GAS CONTROL OPERATOR: Gas control, Barry speaking.

10 STEVE: Hey, man. A-team on its way over.

11 GAS CONTROL OPERATOR: Who's this?

12 STEVE: Steve man. We closed up Brentwood, and we're

13 headed back to the city right now.

14 GAS CONTROL OPERATOR: Oh, really.

15 STEVE: *.

16 GAS CONTROL OPERATOR: Did Fanyee say to do that?

17 STEVE: Huh?

18 GAS CONTROL OPERATOR: Did Fanyee say to do that?

19 STEVE: *.

20 GAS CONTROL OPERATOR: Oh, *, okay, okay. They're on

21 their way. Okay. Thanks, Steve.

22 STEVE: We're in Brentwood, I mean Pittsburg, and we're

23 going to meet with her and pick up that box.

24 GAS CONTROL OPERATOR: Okay. Sounds good.

25 STEVE: Okay. Catch you in a little while.

1 GAS CONTROL OPERATOR: Okay. Thanks, Steve. Bye.

2 STEVE: Okay. Bye.

3 * * *

4 (Start time: 7:47:50 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Cinaceris.

6 KEITH: Hey, Mark. Do you want -- they're bringing the
7 stuff back over with them.

8 GAS CONTROL OPERATOR: What's that?

9 KEITH: Do you need any help? The guys are picking up
10 the stuff and bringing it to them because I was in traffic.

11 GAS CONTROL OPERATOR: Right.

12 KEITH: They're picking it right up here in Pittsburgh.
13 Do you need any help? Do you need anything?

14 GAS CONTROL OPERATOR: No, we're got Docto (ph.) coming
15 in and so we'll have those two plus Docto.

16 KEITH: Okay. So you're okay?

17 GAS CONTROL OPERATOR: Yeah. So are you going to be
18 able to get the materials to them?

19 KEITH: Yeah, they're going to pick them up right here.

20 GAS CONTROL OPERATOR: Okay. Thank you, Keith.

21 KEITH: Okay. And then I'll be in in the morning.

22 GAS CONTROL OPERATOR: All right. You'll be in in the
23 morning in Brentwood though. That's where we're going to do it is
24 in Brentwood in the morning. That's the plan right now.

25 KEITH: That's the plan right now.

1 GAS CONTROL OPERATOR: Yeah.

2 KEITH: Okay. Well, if it changes --

3 GAS CONTROL OPERATOR: We'll let you know.

4 KEITH: -- text me or something.

5 GAS CONTROL OPERATOR: Okay.

6 KEITH: All right.

7 GAS CONTROL OPERATOR: All right. Bye-bye.

8 KEITH: Bye.

9 * * *

10 (Start time: 7:48:08 p.m.)

11 (Phone rings.)

12 MR. LARA: GCC, Lara.

13 GAS CONTROL OPERATOR: Yeah, you've got Larry.

14 MR. LARA: There's a message coming on TCC.net manager's
15 page for the managers. There's a gas tech that's investigating,
16 right?

17 GAS CONTROL OPERATOR: We don't know -- okay. It is a
18 transmission line blown up.

19 MR. LARA: So it is the 132?

20 GAS CONTROL OPERATOR: Yeah, the 132.

21 MR. LARA: Okay.

22 GAS CONTROL OPERATOR: Okay.

23 MR. LARA: Thank you.

24 GAS CONTROL OPERATOR: And there was -- if you hear a
25 rumor, there was no airplane involved.

1 MR. LARA: I know. It's weird because, you know, that's
2 the way it's -- that's what they had.

3 GAS CONTROL OPERATOR: Yeah, I know. It didn't happen.

4 MR. LARA: Okay. Cool.

5 GAS CONTROL OPERATOR: All right, guy.

6 MR. LARA: Bye.

7 GAS CONTROL OPERATOR: Bye.

8 * * *

9 (Start time: 7:48:25 p.m.)

10 UNIDENTIFIED SPEAKER: *. I take it you're pretty busy
11 over there.

12 UNIDENTIFIED SPEAKER: *.

13 UNIDENTIFIED SPEAKER: Quick question. Do you know if
14 the GRC opened up or not?

15 UNIDENTIFIED SPEAKER: *.

16 UNIDENTIFIED SPEAKER: It did open up. Okay. And
17 they're all mobilizing over in Walnut Creek then. Is that your
18 understanding?

19 UNIDENTIFIED SPEAKER: *.

20 * * *

21 (Start time: 7:49:43 p.m.)

22 GAS CONTROL OPERATOR: Gas control, Barry speaking.

23 MR. GRELLI: Hi, Barry. This is Gary Grelli *
24 engineering.

25 GAS CONTROL OPERATOR: Yeah. Hey, Gary. Were you the

1 guy that tried to tell me who the media rep was?

2 MR. GRELLI: No, I just, uh, came into Walnut Creek,
3 we're going to set up the pipeline restoration center here.

4 GAS CONTROL OPERATOR: Yeah. Where are you going to set
5 up again? I'm sorry.

6 MR. GRELLI: Pipeline restoration center.

7 GAS CONTROL OPERATOR: Pipeline restoration, okay, PRC.
8 Sure.

9 MR. GRELLI: Do you know if Drew Kelly is down in San
10 Carlos?

11 GAS CONTROL OPERATOR: Yeah, I believe he is.

12 MR. GRELLI: Okay. Do you know who the incident
13 commander is?

14 GAS CONTROL OPERATOR: No.

15 MR. GRELLI: Okay.

16 GAS CONTROL OPERATOR: Hang on a sec. I'll ask. It's
17 Kirk Johnson.

18 MR. GRELLI: Kirk Johnson.

19 GAS CONTROL OPERATOR: Yeah, it's Kirk Johnson.

20 MR. GRELLI: Okay. Do you have a phone number to
21 contact him?

22 GAS CONTROL OPERATOR: Yeah, hang on a sec.

23 * * *

24 (Start time: 7:50:16 p.m.)

25 GAS CONTROL OPERATOR: Gas control, Valenti.

1 UNIDENTIFIED SPEAKER: Hey, Valenti. This is Kurala
2 (sp).

3 GAS CONTROL OPERATOR: Hey, what's up?

4 UNIDENTIFIED SPEAKER: What's going on with the pipeline
5 that blew up?

6 GAS CONTROL OPERATOR: We had a line rupture just south
7 of Martin Station on line 132.

8 UNIDENTIFIED SPEAKER: *.

9 GAS CONTROL OPERATOR: We're not sure. We've got --
10 crews are actually at Martin right now. They're shutting it in,
11 and we're going to backfeed San Francisco through Sullivan?

12 UNIDENTIFIED SPEAKER: Did somebody dig into or you
13 don't know?

14 GAS CONTROL OPERATOR: I don't know. We don't know.

15 UNIDENTIFIED SPEAKER: I seen it happened on TV.

16 GAS CONTROL OPERATOR: They said it sounded like a jet
17 engine going off. Flames are shooting like 200 feet in the air,
18 and --

19 UNIDENTIFIED SPEAKER: What's the pressure on that line?

20 GAS CONTROL OPERATOR: Well, it got all the way down to
21 52 pounds. It dropped, let's see here. It went from about 390
22 down to, yeah, about 60 pounds on the upstream side.

23 UNIDENTIFIED SPEAKER: * popped a hole in it.

24 GAS CONTROL OPERATOR: I don't know. I don't know
25 what's going on.

1 UNIDENTIFIED SPEAKER: *.

2 GAS CONTROL OPERATOR: You know, we did have, we did
3 have work going on at Milpitas.

4 UNIDENTIFIED SPEAKER: Where's San Bruno? That's by
5 where?.

6 GAS CONTROL OPERATOR: San Bruno is going --

7 UNIDENTIFIED SPEAKER: *.

8 GAS CONTROL OPERATOR: No, it's going towards -- between
9 Burlingame and San Francisco.

10 UNIDENTIFIED SPEAKER: Yeah, I was going to say so.
11 (nobody doing) stand-by.

12 GAS CONTROL OPERATOR: No, I mean the only thing, the
13 only thing we had going on in the system at the time was Milpitas,
14 and it -- we did have an overpressure at Milpitas, come out of
15 Milpitas.

16 UNIDENTIFIED SPEAKER: *.

17 GAS CONTROL OPERATOR: I'm hoping, I'm hoping that not
18 it.

19 UNIDENTIFIED SPEAKER: * over pressuring or something?

20 GAS CONTROL OPERATOR: Yeah. They were doing a UPS
21 switchover and I think the POC, I don't know, did something and
22 the valves started opening and we had some overpressure coming out
23 in Milpitas down the Peninsula. But the monitors caught it. It
24 only went 10 pounds over.

25 UNIDENTIFIED SPEAKER: *.

1 GAS CONTROL OPERATOR: So that shouldn't have done it,
2 right?

3 UNIDENTIFIED SPEAKER: Nah.

4 GAS CONTROL OPERATOR: I hope not. I can't, I can't see
5 that it would.

6 UNIDENTIFIED SPEAKER: No, not 10 pounds .

7 * * *

8 (Start time: 7:50:57 p.m.)

9 GAS CONTROL OPERATOR: Hang on, Gary.

10 MR. GRELLI: Sure.

11 (On hold.)

12 GAS CONTROL OPERATOR: He set that up in San Carlos,
13 right?

14 MR. GRELLI: I think that's what I heard.

15 GAS CONTROL OPERATOR: Yeah. Okay. Here's his cell.
16 415-244-1109. Do you have that?

17 MR. GRELLI: I've got the 415-244-1109.

18 GAS CONTROL OPERATOR: You want the pager?

19 MR. GRELLI: Sure.

20 GAS CONTROL OPERATOR: 925-281-4107.

21 MR. GRELLI: Okay.

22 GAS CONTROL OPERATOR: Okay, Gary.

23 MR. GRELLI: All right. So let me give you my cell
24 phone here at Walnut Creek.

25 GAS CONTROL OPERATOR: Yeah.

1 MR. GRELLI: 925-708-2651.

2 GAS CONTROL OPERATOR: And is that going to be the
3 number for the PRC also?

4 MR. GRELLI: Um *.

5 GAS CONTROL OPERATOR: Hello, Gary?

6 MR. GRELLI: Yeah, I'm looking.

7 GAS CONTROL OPERATOR: All right. I heard somebody in
8 the background.

9 MR. GRELLI: Yeah, I'm trying to see what the phone
10 number is in the conference room. Well, for now, use my cell
11 phone --

12 GAS CONTROL OPERATOR: Okay.

13 MR. GRELLI: -- until I can get a number to you. I'll
14 call you later.

15 GAS CONTROL OPERATOR: Okay. Thanks, Gary. Give Drew a
16 call. I'm not 100 percent sure -- do you know where Drew Kelly is
17 right now?

18 GAS CONTROL OPERATOR 1: Yeah.

19 GAS CONTROL OPERATOR: Where is he?

20 GAS CONTROL OPERATOR 1: He's in his office, in his
21 office.

22 GAS CONTROL OPERATOR: Which is where? Walnut Creek.

23 GAS CONTROL OPERATOR 1: Yes.

24 GAS CONTROL OPERATOR: Yeah, Drew's in his office right
25 now. And we've got his number if you want it.

1 MR. GRELLI: Yeah, give it me.

2 GAS CONTROL OPERATOR: 925-324-2156.

3 MR. GRELLI: All right.

4 GAS CONTROL OPERATOR: Okay, Gary.

5 MR. GRELLI: Thank you.

6 GAS CONTROL OPERATOR: Talk to you later.

7 MR. GRELLI: Bye.

8 * * *

9 (Start time: 7:52:32 p.m.)

10 UNIDENTIFIED SPEAKER: Again *. We're being told that
11 we have to use SCADA to shut 132 down. Is that consistent with
12 what you have, Dave?

13 * * *

14 (Start time: 7:52:41 p.m.)

15 UNIDENTIFIED SPEAKER: *.

16 GAS CONTROL OPERATOR: We've got the OEC activated. In
17 fact, we actually have the EOC activated. I've got Dave Slack
18 calling here. I've got -- I mean first rumor came in from the
19 electric department said it was a plane crash.

20 UNIDENTIFIED SPEAKER: *.

21 GAS CONTROL OPERATOR: But then that's been -- the
22 rumor's false now. But --

23 UNIDENTIFIED SPEAKER: Ok, it sounds like you're kinda
24 busy.

25 GAS CONTROL OPERATOR: Yeah, [REDACTED]. I was supposed to,

1 I've been here since five this morning. Yeah, I was getting ready
2 to leave at 5:30 and then this happened.

3 UNIDENTIFIED SPEAKER: *.

4 GAS CONTROL OPERATOR: Oh, man. Yeah, yeah, it's going
5 to be a long night.

6 UNIDENTIFIED SPEAKER: Okay. Thank you.

7 GAS CONTROL OPERATOR: Okay, Bud. Take care. All
8 right. Bye-bye.

9 * * *

10 (Start time: 7:53:15 p.m.)

11 UNIDENTIFIED SPEAKER: -- 109 *.

12 * * *

13 (Start time: 7:53:28 p.m.)

14 GAS CONTROL OPERATOR: Gas control, you have Larry. Can
15 I help you please?

16 MS. MIRAMONTEZ: Hi, Larry. This is Nancy Miramontez.

17 GAS CONTROL OPERATOR: I don't know who you are.

18 MS. MIRAMONTEZ: Huh?

19 GAS CONTROL OPERATOR: I do not know who you are.

20 MS. MIRAMONTEZ: Okay. That's okay. We are activating
21 the Peninsula OEC due to the explosion.

22 GAS CONTROL OPERATOR: Right.

23 MS. MIRAMONTEZ: And I wanted to give you a callback
24 number.

25 GAS CONTROL OPERATOR: Please. Hold on a second. Nancy

1 and Miramontez you said.

2 MS. MIRAMONTEZ: M I R A M O N T E Z.

3 GAS CONTROL OPERATOR: Okay. What's your phone number?

4 MS. MIRAMONTEZ: Okay. 650 --

5 GAS CONTROL OPERATOR: 650 --

6 MS. MIRAMONTEZ: -- 598 --

7 GAS CONTROL OPERATOR: -- 5 -- I'm sorry. I've got like

8 10 phones going. I apologize.

9 MS. MIRAMONTEZ: -- 598 --

10 GAS CONTROL OPERATOR: -- 598 --

11 MS. MIRAMONTEZ: -- 7548.

12 GAS CONTROL OPERATOR: Okay. 650-598-7548.

13 MS. MIRAMONTEZ: Correct.

14 GAS CONTROL OPERATOR: Okay. Miramontez, and you're

15 also the Peninsula EOC?

16 MS. MIRAMONTEZ: Yes.

17 GAS CONTROL OPERATOR: All right. Thank you very much.

18 My pleasure.

19 MR. MIRAMONTEZ: Bye.

20 GAS CONTROL OPERATOR: Bye.

21 * * *

22 (Start time: 7:53:37 p.m.)

23 UNIDENTIFIED SPEAKER: And 109 can support San

24 Francisco?

25 UNIDENTIFIED SPEAKER: *.

1 UNIDENTIFIED SPEAKER: Okay.

2 * * *

3 (Start time: 7:54:12 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Barry speaking.

5 MR. CAMPBELL: Hey, Barry. This is Dick Campbell.

6 GAS CONTROL OPERATOR: Hey, Dick.

7 MR. CAMPBELL: Hey, is Rouanzoin in tonight?

8 GAS CONTROL OPERATOR: No, he's not.

9 MR. CAMPBELL: Oh, okay. I was kind of wondering. He
10 asked me a question over the e-mail the other day and I never got
11 back to him.

12 GAS CONTROL OPERATOR: Okay. Okay.

13 MR. CAMPBELL: Okay. Oh, the other question is, that
14 fire in San Bruno, is that us?

15 GAS CONTROL OPERATOR: Yeah, it is us.

16 MR. CAMPBELL: Oh, it is. Is it the 101?

17 GAS CONTROL OPERATOR: No, it's 132.

18 MR. CAMPBELL: 132. Okay.

19 GAS CONTROL OPERATOR: Yeah.

20 MR. CAMPBELL: I looked at that, and thought, oh, wow,
21 [REDACTED], for a minute I thought it was burning so hot it would be an
22 oil fire, but then, no, it looks too clean to be an oil fire.

23 GAS CONTROL OPERATOR: Yeah.

24 MR. CAMPBELL: Wow. That's a bummer.

25 GAS CONTROL OPERATOR: Yeah, it is.

1 MR. CAMPBELL: You're busy then.

2 GAS CONTROL OPERATOR: Okay. Talk to you later.

3 MR. CAMPBELL: Yeah, I'll let you go.

4 GAS CONTROL OPERATOR: Sure. Bye.

5 * * *

6 (Start time: 7:54:33 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Valenti.

8 RICK: Hey, Michael, it's Rick.

9 GAS CONTROL OPERATOR: Hey, guy.

10 RICK: I just talked to Art. Are you guys needing
11 bodies to come in or not?

12 GAS CONTROL OPERATOR: Let me ask if we need some more.

13 RICK: All right.

14 GAS CONTROL OPERATOR: Hang on. Hang on.

15 (On hold.)

16 * * *

17 (Start time: 7:55:12 p.m.)

18 GAS CONTROL OPERATOR: Yeah, if you can come in, that
19 would be great, San Francisco.

20 RICK: Okay.

21 GAS CONTROL OPERATOR: Okay. Thanks.

22 RICK: Bye-bye.

23 GAS CONTROL OPERATOR: Bye.

24 * * *

25 (Start time: 7:57:15 p.m.)

1 UNIDENTIFIED SPEAKER: Hey, I was just calling. I was
2 watching the news. We got any information there in San Bruno?

3 GAS CONTROL OPERATOR: *.

4 UNIDENTIFIED SPEAKER: What happened?

5 GAS CONTROL OPERATOR: *.

6 * * *

7 (Start time: 7:57:31 p.m.)

8 UNIDENTIFIED SPEAKER: -- or * hit it.

9 GAS CONTROL OPERATOR: *.

10 UNIDENTIFIED SPEAKER: Okay.

11 * * *

12 (Start time: 7:57:33 p.m.)

13 GAS CONTROL OPERATOR: Gas control, Valenti.

14 MR. KELLY: Hi, this is Drew Kelly.

15 GAS CONTROL OPERATOR: Hi, Drew.

16 MR. KELLY: * on that leak.

17 GAS CONTROL OPERATOR: I'm sorry. What did you say?

18 MR. KELLY: It is mile point 39.33.

19 GAS CONTROL OPERATOR: 39.33 mile point of break. Okay.

20 MR. KELLY: Yeah. And also, if you haven't heard, the
21 division has already closed the main line valves and so the
22 section is down to nothing right now.

23 GAS CONTROL OPERATOR: Yeah, what they did is Chuck
24 Martinez's crews are at Martin. They had closed Martin Station on
25 both sides, rerouting San Francisco through Sullivan Station.

1 MR. KELLY: Yeah, but the key thing is Healy Station,
2 they closed the main line valve at Healy Station.

3 GAS CONTROL OPERATOR: Okay. Healy main line valve
4 closed. Okay. Do we know what time?

5 MR. KELLY: No, I don't.

6 GAS CONTROL OPERATOR: Okay.

7 MR. KELLY: I know this is very recent. They closed
8 mile point valve 38.49.

9 GAS CONTROL OPERATOR: Okay. 38.49 at Healy.

10 MR. KELLY: No, that's upstream of Healy, and they also
11 shut down mile point south 40.05 at Healy.

12 GAS CONTROL OPERATOR: At Healy. I'm sorry. What's
13 that one? What mile point?

14 MR. KELLY: 40.05.

15 GAS CONTROL OPERATOR: 40.05 also closed.

16 MR. KELLY: That's correct.

17 GAS CONTROL OPERATOR: And that's at Healy.

18 MR. KELLY: And then there at Healy also, they're
19 opening up the downstream cross tie valves between 109 and 132.

20 GAS CONTROL OPERATOR: Okay. Opening up cross tie
21 valves between --

22 MR. KELLY: 109 and 132.

23 GAS CONTROL OPERATOR: -- 109 and 132.

24 MR. KELLY: That's to maintain flow to Martin Station.

25 GAS CONTROL OPERATOR: To maintain flow to --

1 MR. KELLY: Or to establish flow.

2 GAS CONTROL OPERATOR: Yeah, to, okay, yeah, right,
3 right, establish flow to Martin. Okay.

4 MR. KELLY: All right. That's all I've got *. The
5 pipeline control center is opening up.

6 GAS CONTROL OPERATOR: Yeah, the EOC is actually open.

7 MR. KELLY: This the division has, and we've also got
8 Walnut Creek opening up, too.

9 GAS CONTROL OPERATOR: Right. Todd Hoganson is there
10 running that.

11 MR. KELLY: He's not, but I've got a bunch of people
12 over there looking after it.

13 GAS CONTROL OPERATOR: Oh, okay. Okay. Very good.
14 Thank you.

15 MR. KELLY: Thank you.

16 GAS CONTROL OPERATOR: Bye-bye.

17 MR. KELLY: Bye.

18 * * *

19 (Start time: 7:57:40 p.m.)

20 (No recorded audio.)

21 * * *

22 (Start time: 7:57:51 p.m.)

23 UNIDENTIFIED SPEAKER: Where's that Healy run at, that
24 132.

25 * * *

1 (Start time: 7:58:02 p.m.)

2 UNIDENTIFIED SPEAKER: Pretty good pressure. Wow. You
3 guys are going to be busy tonight.

4 GAS CONTROL OPERATOR: *.

5 UNIDENTIFIED SPEAKER: Yeah, I'm sure you do. Yeah, I
6 just wanted to call in. So --

7 GAS CONTROL OPERATOR: *.

8 UNIDENTIFIED SPEAKER: All righty. If you need
9 anything, give me a holler.

10 GAS CONTROL OPERATOR: *.

11 UNIDENTIFIED SPEAKER: Okay. Bye.

12 * * *

13 (Start time: 7:59:50 p.m.)

14 GAS CONTROL OPERATOR: Gas control, you have Larry.

15 STEVE: Hey, Larry, how ya doing? Steve Lopez, I'm * *

16 GAS CONTROL OPERATOR: Can't talk, dude.

17 STEVE: *.

18 GAS CONTROL OPERATOR: Just get here as soon as you can,
19 okay.

20 STEVE: Yeah, I (will) do that. We were looking at the
21 maps, and I don't know if you guys *

22 GAS CONTROL OPERATOR: Hey, Steve, we've got everything.
23 If you can pull something, bring it. But the bottom line is the
24 line did break, San Bruno and Skyline. It's our line.

25 STEVE: We saw it on TV, man. It's live.

1 GAS CONTROL OPERATOR: So I'll see you in a bit. Bye.

2 STEVE: Okay. Bye.

3 * * *

4 (Start time: 8:02:41 p.m.)

5 GAS CONTROL OPERATOR: Gas control, Larry.

6 MR. HOGANSON: Hi, this is *. Hey, Larry.

7 GAS CONTROL OPERATOR: Yes.

8 MR. HOGANSON: I just have a quick question, what's
9 going on there?

10 GAS CONTROL OPERATOR: Okay. Line 132 broke at mile
11 point 39.33. We've shut in Martin Station. We're feeding the
12 city from Sullivan only. Got everybody in the world rolling on it
13 but it is ours and it is -- that's all us.

14 MR. HOGANSON: Okay. Tell * * about that area, * Martin
15 Station, * *.

16 GAS CONTROL OPERATOR: I'm not sure what you're talking
17 about. Now I had San Francisco crews shut in Martin. We shut it
18 in and San Francisco crews made sure that Martin Station is shut
19 in feeding north.

20 MR. HOGANSON: Oh, they did shut that in.

21 GAS CONTROL OPERATOR: Yeah, because it was backfeeding.
22 The flames reduced substantially once we shut in Martin.

23 MR. HOGANSON: Okay. Good. I didn't know if that was
24 going to be closed.

25 GAS CONTROL OPERATOR: Yes. We're feeding out of

1 Milpitas at 360 and I have 285 at Lameda and I have 124 at Martin.

2 MR. HOGANSON: Okay. Right. * Martin.

3 GAS CONTROL OPERATOR: So we're still feeding it from
4 Milpitas. So as soon as they get it together where they want to
5 valve this thing off, you know, we'll get it --

6 MR. HOGANSON: I'm sorry. What now didn't they close?

7 GAS CONTROL OPERATOR: At Martin Station.

8 MR. HOGANSON: Or just --

9 GAS CONTROL OPERATOR: Todd, you're so far ahead of me
10 right now, I know you need to know but all I know is I have a San
11 Francisco crew that got there first. We remotely controlled and
12 shut in the feeds both ways, and then they valved it.

13 MR. HOGANSON: Okay.

14 GAS CONTROL OPERATOR: I can call the crew out there if
15 you need that information or can it wait?

16 MR. HOGANSON: No, it can wait. It's not a problem.

17 GAS CONTROL OPERATOR: Okay.

18 MR. HOGANSON: I thought maybe you closed the main line
19 valve on 132.

20 GAS CONTROL OPERATOR: No, we're not touching 132 until
21 we get orders exactly what they want to shut in from the field.

22 MR. HOGANSON: Got it.

23 GAS CONTROL OPERATOR: Because we don't want to lose any
24 more customers than we've got.

25 MR. HOGANSON: I like that decision.

1 GAS CONTROL OPERATOR: Okay, sir.

2 MR. HOGANSON: All right.

3 GAS CONTROL OPERATOR: So the only thing that's been
4 shut in is Martin Station feeding north.

5 MR. HOGANSON: Okay.

6 GAS CONTROL OPERATOR: Okay. That's the only thing
7 being shut in.

8 MR. HOGANSON: That is -- that's perfect. Thank you so
9 much.

10 GAS CONTROL OPERATOR: You're welcome.

11 MR. HOGANSON: I'm trying to look at SCADA as well, and
12 keep an eye on Sullivan *.

13 GAS CONTROL OPERATOR: The high was as high as 6
14 million.

15 MR. HOGANSON: Right.

16 GAS CONTROL OPERATOR: Okay. I'm feeding that line at
17 360. So hold on just a second. Let me get there and look at it,
18 okay. Hold on a second.

19 MR. HOGANSON: Okay.

20 GAS CONTROL OPERATOR: Okay. I'm at 246 going up there.
21 Okay. That's because of the load. It should -- it's starting to
22 climb a little bit more because I'm not feeding at 6 million
23 because the pressure in Martin Station north, when that was open,
24 was at 62. It has since climbed to 137. That should hopefully,
25 if the weather stays where it's at, that should hopefully get up

1 to a couple of hundred pounds I hope, and it'll take less and less
2 and that pressure should start to pack up a little bit better.

3 MR. HOGANSON: Yeah. Well, Martin Station down stream
4 would only get to like 140.

5 GAS CONTROL OPERATOR: Oh, yeah, that's downstream but
6 the break is before that. The break is south of that.

7 MR. HOGANSON: Exactly. *.

8 GAS CONTROL OPERATOR: Okay. So where the break's at,
9 it was 370, well, it was higher than that unfortunately.

10 MR. HOGANSON: *.

11 GAS CONTROL OPERATOR: Yeah, it's a cluster. It's not
12 good right now. We had a failure at Milpitas that overpressured
13 by about 10 pounds all the way up the line, and then during the
14 overpressure is when that line broke.

15 MR. HOGANSON: *?

16 GAS CONTROL OPERATOR: I don't know that, you know, but
17 it doesn't look good. Let's put it that way.

18 MR. HOGANSON: *.

19 GAS CONTROL OPERATOR: I can't hear you. I'm having
20 trouble hearing you.

21 MR. HOGANSON: That's okay. That also feeds into line
22 100. So hopefully that will --

23 GAS CONTROL OPERATOR: All, all the other lines are
24 fine. Everything else is holding pressure and doing fine. The
25 only one we've got the problem on is in 132.

1 MR. HOGANSON: Okay.

2 GAS CONTROL OPERATOR: All right.

3 MR. HOGANSON: So if you can * * holding pressure * *.

4 GAS CONTROL OPERATOR: It's already raised at 250.

5 Well, the reason why it dipped, I'm just going over it again. The
6 reason why it dipped is because I was backfeeding that fire --

7 MR. HOGANSON: Right.

8 GAS CONTROL OPERATOR: -- until I could get somebody to
9 Martin. So as soon as they got somebody to Martin, okay, now it's
10 shut in and I'm not backfeeding. The flow's gone from 6 million
11 to 2 million. So it is slowly building back up.

12 MR. HOGANSON: Perfect. You did everything perfect.

13 GAS CONTROL OPERATOR: Okay. My pleasure. Any
14 questions, give me a call back, okay.

15 MR. HOGANSON: Okay. Thanks.

16 GAS CONTROL OPERATOR: Thank you, guy.

17 * * *

18 (Start time: 8:06:15 p.m.)

19 GAS CONTROL OPERATOR: Gas control, Cinaceris.

20 JACK: Hi, Mark. Jack.

21 GAS CONTROL OPERATOR: Yes.

22 JACK: Hey, if somebody needs to reach me, have them
23 call my home phone number.

24 GAS CONTROL OPERATOR: Okay. We will. Hang on just a
25 second.

1 JACK: Okay.

2 (On hold.)

3 GAS CONTROL OPERATOR: Andy, I've got Jack here. Do you
4 want him for anything, any questions for him on any of the
5 systems.

6 GAS CONTROL OPERATOR 1: Jack.

7 JACK: Yeah.

8 GAS CONTROL OPERATOR 1: Hey, how are you?

9 JACK: Good.

10 GAS CONTROL OPERATOR 1: I'm not sure. I think that
11 they have opened OEC, what is it, GRC.

12 GAS CONTROL OPERATOR 2: The GRC is opening in Walnut
13 Creek under Hoganson. We haven't got the confirmation yet.

14 JACK: Okay.

15 GAS CONTROL OPERATOR 2: And the OEC in San Carlos and
16 the EOC under Johnson, but we don't know where.

17 GAS CONTROL OPERATOR 1: Yeah. Okay. So they've opened
18 those three. They look like they have a line rupture at a mile
19 point upstream of Martin Station. They're in the process of
20 starting to isolate that location right now. So that's the data
21 that we're getting into the control room.

22 JACK: Okay. The TV pictures are horrendous.

23 GAS CONTROL OPERATOR 1: It's bad, yeah. It's bad.
24 It's bad. So they're trying to at this point isolate the upstream
25 side. The downstream side of Martin I think is going to be

1 backfed, and hopefully they can get this isolated soon and at this
2 point, you know, reduce the amount of source if that's what it is,
3 if it's our gas. It seems like it is at this point. So --

4 JACK: Okay. Well, I was trying since -- I gave Joaquin
5 my cell phone number but I'm getting crappy reception tonight at
6 home.

7 GAS CONTROL OPERATOR 1: Okay.

8 JACK: So just call me on my home phone. I wouldn't be
9 surprised, if you're going to open the EOC, they'll probably bring
10 Trista in and then --

11 GAS CONTROL OPERATOR 1: Trista's been contacted, too.

12 JACK: Yeah, and at some time, she may want some reserve
13 or some help. So if there's any reason that I need to come in to
14 help out, just give me a call.

15 GAS CONTROL OPERATOR 1: Okay. That sounds good.

16 JACK: Okay.

17 GAS CONTROL OPERATOR: All right. Thanks.

18 JACK: Thanks.

19 GAS CONTROL OPERATOR: Bye.

20 * * *

21 (Start time: 8:06:44 p.m.)

22 GAS CONTROL OPERATOR: Good.

23 UNIDENTIFIED SPEAKER: I'm not sure. But I think they
24 either have opened the OEC, uh, or, GRC.

25 GAS CONTROL OPERATOR: The GRC is opening in Walnut

1 Creek under Hoganson. We haven't got the confirmation yet. And
2 the OEC in San Carlos and the EOC under Johnson but we don't know
3 where.

4 UNIDENTIFIED SPEAKER: They've opened those and it looks
5 like they have a line puncture at --

6 * * *

7 (Start time: 8:07:26 p.m.)

8 JACK: The TV pictures are horrendous.

9 GAS CONTROL OPERATOR: Yeah. *.

10 * * *

11 (Start time: 8:07:55 p.m.)

12 JACK: Well, I was trying since -- I gave Joaquin my
13 cell phone number but I'm getting crappy reception tonight at
14 home. So --

15 * * *

16 (Start time: 8:08:04 p.m.)

17 JACK: -- my home phone. I wouldn't be surprised, if
18 you're going to open the EOC, they'll probably bring Trista in and
19 then --

20 GAS CONTROL OPERATOR: Trista's been contacted, too.

21 JACK: Yeah, and at some time she may want some reserve
22 or some help. So if there's any reason I need to come in to help
23 out, just give me a call.

24 GAS CONTROL OPERATOR: Okay. That sounds good.

25 JACK: Okay.

1 GAS CONTROL OPERATOR: Thanks.

2 JACK: Bye.

3 * * *

4 (Start time: 8:09:11 p.m.)

5 (No recorded audio.)

6 * * *

7 (Start time: 8:09:39 p.m.)

8 (Phone rings.)

9 (No recorded audio.)

10 * * *

11 (Start time: 8:09:54 p.m.)

12 UNIDENTIFIED SPEAKER: Yeah.

13 * * *

14 (Start time: 8:10:05 p.m.)

15 UNIDENTIFIED SPEAKER: Okay. I'll leave in about 15

16 minutes.

17 GAS CONTROL OPERATOR: *.

18 UNIDENTIFIED SPEAKER: Okay. Bye.

19 * * *

20 (Start time: 8:13:46 p.m.)

21 GAS CONTROL OPERATOR: Gas control, Larry.

22 MR. GRELLI: Hi, Larry. This is Gary Grelli.

23 GAS CONTROL OPERATOR: Go ahead, Gary.

24 MR. GRELLI: We're running the PRC set up in Walnut

25 Creek.

1 GAS CONTROL OPERATOR: Right.

2 MR. GRELLI: I'm going to give you a phone number for
3 this line here.

4 GAS CONTROL OPERATOR: Okay.

5 MR. GRELLI: 925-974-4360.

6 GAS CONTROL OPERATOR: Okay. 925-974-4360. Okay. My
7 acronyms are bad. Is that GRC or it's P, it's pipeline.

8 MR. GRELLI: Right.

9 GAS CONTROL OPERATOR: It would be PRC, okay.

10 MR. GRELLI: Pipeline restoration center.

11 GAS CONTROL OPERATOR: Okay.

12 MR. GRELLI: And I have here, Todd Hoganson is here.

13 GAS CONTROL OPERATOR: Okay. Todd Hoganson.

14 MR. GRELLI: Drew Kelly.

15 GAS CONTROL OPERATOR: And Drew.

16 MR. GRELLI: Tim Blanchard.

17 GAS CONTROL OPERATOR: Do I need to write all these
18 down?

19 MR. GRELLI: Probably not.

20 GAS CONTROL OPERATOR: Okay.

21 MR. GRELLI: If anybody needs to talk to anybody for
22 pipeline related issues, they can call here.

23 GAS CONTROL OPERATOR: Okay. Gary, real quick, spell
24 your last name for me again.

25 MR. GRELLI: G R E L L I.

1 GAS CONTROL OPERATOR: Thank you very much, Gary. Okay.
2 I will put it in the log, and they'll know about it. Thank you
3 very much, Gary.

4 MR. GRELLI: Thank you.

5 GAS CONTROL OPERATOR: Bye.

6 MR. GRELLI: Bye.

7 * * *

8 (Start time: 8:14:35 p.m.)

9 (Phone rings.)

10 MR. KELLY: Hello, this is Drew Kelly. I --

11 * * *

12 (Start time: 8:15:21 p.m.)

13 (Phone rings.)

14 MR. KELLY: Drew Kelly.

15 GAS CONTROL OPERATOR: Hey, Drew. It's Michael. Hey,
16 at the Healy Station, those cross tie valves that were open, were
17 they -- was that 1 and 4 or 2?

18 MR. KELLY: You know what? Let me pull up the diagram.

19 GAS CONTROL OPERATOR: Okay. We're trying to mark up
20 all of our maps and diagrams.

21 MR. KELLY: Okay.

22 * * *

23 (Start time: 8:15:58 p.m.)

24 GAS CONTROL OPERATOR: I'm sorry. Okay.

25 UNIDENTIFIED SPEAKER: *.

1 GAS CONTROL OPERATOR: Yeah.

2 * * *

3 (Start time: 8:16:05 p.m.)

4 GAS CONTROL OPERATOR: -- 87221.

5 MR. KELLY: Okay. I'll have it in just a minute.

6 GAS CONTROL OPERATOR: Okay. The last time I talked to
7 you, and you were telling me the valving that was going to be
8 done.

9 MR. KELLY: I was told that Healy Station, that the
10 cross ties are normally in the closed position --

11 GAS CONTROL OPERATOR: Okay.

12 MR. KELLY: -- which would have explained why we still
13 had pressure in Lameda and we didn't have pressure at Martin.

14 GAS CONTROL OPERATOR: Okay. So that's why you opened
15 them, to establish flow back to Martin.

16 MR. KELLY: Exactly.

17 GAS CONTROL OPERATOR: Okay. Right, right.

18 MR. KELLY: Wow, this is taking a while.

19 GAS CONTROL OPERATOR: That's okay. Oh, man. I've been
20 here since 5:00 this morning.

21 MR. KELLY: Have you?

22 GAS CONTROL OPERATOR: Yeah.

23 MR. KELLY: You're probably not going to be out of here
24 anytime soon either.

25 GAS CONTROL OPERATOR: No.

1 MR. KELLY: * * .

2 * * *

3 (Start time: 8:17:02 p.m.)

4 GAS CONTROL OPERATOR: -- doing some work at Milpitas.

5 MR. KELLY: Yeah.

6 GAS CONTROL OPERATOR: Prior to this, you know, and it
7 only went 10 pounds over, 9 pounds over, out of --

8 MR. KELLY: I heard it was 40 pounds over normal
9 operating pressure.

10 GAS CONTROL OPERATOR: No, the monitors caught control.
11 I thought it was only 10 pounds.

12 MR. KELLY: Oh, okay.

13 GAS CONTROL OPERATOR: And actually I think it was 9,
14 that was over the MOP, so MAOP would have only been 6 over, but
15 don't we have that 10 percent SMYS, whatever it's --

16 MR. KELLY: Yeah, we do.

17 GAS CONTROL OPERATOR: I pretty sure.

18 MR. KELLY: You know what? If it's contributed, it
19 contributed, you know.

20 GAS CONTROL OPERATOR: Yeah, yeah. I hope, I hope it
21 wasn't. I hope it wasn't the cause.

22 MR. KELLY: It would have been valves 1.

23 GAS CONTROL OPERATOR: Okay. Let me write this down.

24 MR. KELLY: The cross ties would have been valve 1 and
25 4.

1 GAS CONTROL OPERATOR: 1 and 4 because that's what we
2 thought. I just wanted to confirm that with you.

3 MR. KELLY: It could be 1 and 3 also but at least 1 and
4 4.

5 GAS CONTROL OPERATOR: Okay. 1 and 4 for sure. Okay.
6 And then the 40.05 is closed and then the break is going down line
7 132 towards Milpitas from there.

8 MR. KELLY: That's correct.

9 GAS CONTROL OPERATOR: Okay.

10 MR. KELLY: The one valve is 38.49.

11 GAS CONTROL OPERATOR: Yeah, 49 which we closed. All
12 right. Upstream of Healy.

13 MR. KELLY: Okay.

14 GAS CONTROL OPERATOR: All right. Thank you. Bye-bye.

15 MR. KELLY: Bye.

16 * * *

17 (Start time: 8:19:20 p.m.)

18 LEE: This is Lee over here at Wild Goose. I was just
19 wondering how low that pressure on line 400 is going to go and if
20 there's any prospects of it coming up.

21 * * *

22 (Start time: 8:19:48 p.m.)

23 LEE: Okay. I appreciate any help I can get. Thanks,
24 man.

25 GAS CONTROL OPERATOR: *.

1 LEE: Bye-bye.

2 * * *

3 (Start time: 8:20:17 p.m.)

4 UNIDENTIFIED SPEAKER: You said it was a line break.
5 You didn't tell me you were burning the [REDACTED] town down over in
6 San Bruno.

7 GAS CONTROL OPERATOR: *.

8 UNIDENTIFIED SPEAKER: Yeah, yeah. Any details or --
9 well, I don't want any details. Was it a high pressure line?

10 GAS CONTROL OPERATOR: *.

11 UNIDENTIFIED SPEAKER: 400. Was it a rupture or did
12 someone dig into it?

13 GAS CONTROL OPERATOR: *.

14 UNIDENTIFIED SPEAKER: [REDACTED]. Wow.

15 * * *

16 (Start time: 8:20:19 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti.

18 TONY: This is Tony at Gateway.

19 GAS CONTROL OPERATOR: I'm sorry. I can't hear you.

20 * * *

21 (Start time: 8:20:19 p.m.)

22 GAS CONTROL OPERATOR: Gas control, Valenti.

23 TONY: This is Tony at Gateway.

24 GAS CONTROL OPERATOR: I'm sorry. I can't hear you.

25 TONY: This is Tony at Gateway.

1 GAS CONTROL OPERATOR: Tony at Gateway. What's going
2 on?

3 TONY: Yeah. The gas pressure is way down to about *.

4 GAS CONTROL OPERATOR: You know, we're dealing with a
5 huge gas incident right now on the Peninsula over in the San Bruno
6 area. Would you mind calling back a little later? Because I
7 don't think this -- I don't think what we've got right now is
8 going to affect what you're doing in Gateway though. Let's see
9 here. You should actually be calling the transmission coordinator
10 side.

11 TONY: What's that number?

12 GAS CONTROL OPERATOR: It would be -- internal or
13 outside would be 973 -- 415-973-3211.

14 TONY: 3211.

15 GAS CONTROL OPERATOR: Yeah.

16 TONY: Thank you.

17 GAS CONTROL OPERATOR: Okay.

18 * * *

19 (Start time: 8:20:40 p.m.)

20 GAS CONTROL OPERATOR: -- get back to it. Take it easy.

21 * * *

22 (Start time: 8:21:50 p.m.)

23 TONY: This is Tony at Gateway, PG&E Antioch.

24 GAS CONTROL OPERATOR: You're at Gateway. Hello.

25 TONY: Hello.

1 GAS CONTROL OPERATOR: Hi, Tony. Where are you at?

2 TONY: I'm at Gateway, PG&E.

3 GAS CONTROL OPERATOR: Okay.

4 TONY: It looks like our gas pressure is running a
5 little low at 564.

6 GAS CONTROL OPERATOR: Okay.

7 TONY: Usually we're up to around high 600 or 700 or so.

8 GAS CONTROL OPERATOR: Okay. We'll take a look at it.

9 TONY: Okay.

10 GAS CONTROL OPERATOR: Thank you.

11 TONY: All right. Bye.

12 GAS CONTROL OPERATOR: Bye.

13 * * *

14 (Start time: 8:22:39 p.m.)

15 GAS CONTROL OPERATOR: Gas control, Barry speaking.

16 MR. MAGUDA: Barry, this is Jim Maguda again. I've been
17 on these calls.

18 GAS CONTROL OPERATOR: Yeah, hey, Jim.

19 MR. MAGUDA: Is Larry there or perhaps you can answer
20 it.

21 GAS CONTROL OPERATOR: Sure.

22 MR. MAGUDA: I'm just writing a note to the GCC on this
23 report. Have we taken measures to isolate or shut in that area?

24 GAS CONTROL OPERATOR: Yes, we have.

25 MR. MAGUDA: Okay.

1 GAS CONTROL OPERATOR: Yes, we have. We're reducing
2 pressure. The last report we have is that the flames have been
3 significantly -- the pressure and flames have been significantly
4 reduced. We've shut in at Martin sub and the crews out in the
5 field have also closed some valves.

6 MR. MAGUDA: Okay. So I'm just going to say --

7 GAS CONTROL OPERATOR: Yes, measures are being taken.

8 MR. MAGUDA: Measures are being taken to isolate the
9 rupture --

10 GAS CONTROL OPERATOR: Correct.

11 MR. MAGUDA: -- at this time.

12 GAS CONTROL OPERATOR: Correct.

13 MR. MAGUDA: I just wanted to confirm that.

14 GAS CONTROL OPERATOR: Okay.

15 MR. MAGUDA: All right. Appreciate it. Thank you.

16 GAS CONTROL OPERATOR: No problem. Bye.

17 * * *

18 (Start time: 8:23:37 p.m.)

19 UNIDENTIFIED SPEAKER: Oh, I thought we were moving to
20 Brentwood.

21 GAS CONTROL OPERATOR: *.

22 UNIDENTIFIED SPEAKER: Excuse me.

23 * * *

24 (Start time: 8:23:52 p.m.)

25 (No recorded audio.)

1 * * *

2 (Start time: 8:24:01 p.m.)

3 UNIDENTIFIED SPEAKER: We're not moving. We're not
4 moving until tomorrow. Is that right?

5 GAS CONTROL OPERATOR: *.

6 UNIDENTIFIED SPEAKER: Oh, okay. All right.

7 * * *

8 (Start time: 8:24:35 p.m.)

9 GAS CONTROL OPERATOR: Gas control. You've got Larry.

10 MR. LOTTTS: Larry, this is Vern Lotts in Peninsula.

11 GAS CONTROL OPERATOR: Yes, sir.

12 MR. LOTTTS: Okay. Can you give me the reads for the
13 outlet pressure at Lameda?

14 GAS CONTROL OPERATOR: Yeah. Outlet is 142.

15 MR. LOTTTS: 142.

16 GAS CONTROL OPERATOR: Right.

17 MR. LOTTTS: And Sullivan?

18 GAS CONTROL OPERATOR: Sullivan is 309. No, I'm sorry.
19 Coming in, it's going up. 139.

20 MR. LOTTTS: 139.

21 GAS CONTROL OPERATOR: And on the other side of Martin
22 where we shut it down, it's 138. So it's equalizing.

23 MR. LOTTTS: Okay. Now did you guys reset the pressure
24 setting at Martin at that point?

25 GAS CONTROL OPERATOR: Would I?

1 MR. LOTTTS: No, did you?

2 GAS CONTROL OPERATOR: No.

3 MR. LOTTTS: Was that reset?

4 GAS CONTROL OPERATOR: No, it's been shut in and stays
5 shut in.

6 MR. LOTTTS: What we need to is we need to get that valve
7 clean open.

8 GAS CONTROL OPERATOR: Okay. Why?

9 MR. LOTTTS: So that we can get more gas back to Healy
10 station where they have the valve shut so we can keep a good
11 supply of gas going back to south city.

12 GAS CONTROL OPERATOR: Right. So we're isolated from
13 the break? So you're going to feed -- are you feeding from 101 in
14 Martin then or what?

15 MR. LOTTTS: We're feeding -- yeah. From 101 into Martin
16 through valve * *.

17 GAS CONTROL OPERATOR: Okay. Vern, I'm not trying to be
18 funny, but it's not that simple. Let me run it by my boss, okay.
19 And hold on just a minute. I'm going to put you on hold. Don't
20 go anywhere, please.

21 MR. LOTTTS: Sure.

22 (On hold.)

23 * * *

24 (Start time: 8:26:10 p.m.)

25 GAS CONTROL OPERATOR: Vern, that's a go. What do you

1 need on my side?

2 MR. LOTTTS: Okay. I need you to raise the set point --

3 GAS CONTROL OPERATOR: Okay.

4 MR. LOTTTS: -- at Martin --

5 GAS CONTROL OPERATOR: Okay.

6 MR. LOTTTS: -- to about 145.

7 GAS CONTROL OPERATOR: Okay. Now I'm only, I'm only
8 showing 112 on that side right now.

9 MR. LOTTTS: On the inlet side, right?

10 GAS CONTROL OPERATOR: Right. No, the outlet. Excuse
11 me, you're right. Inlet side. I'm sorry.

12 MR. LOTTTS: Yeah, I was just talking to the guys at
13 Martin, Tom Wayne's (ph.) there.

14 GAS CONTROL OPERATOR: Okay.

15 MR. LOTTTS: And he said he's got 138 on the Potrero side
16 --

17 GAS CONTROL OPERATOR: Affirmative.

18 MR. LOTTTS: -- and 118 on the inlet side to Martin.

19 GAS CONTROL OPERATOR: Okay.

20 MR. LOTTTS: So you've got 113, 118, pretty close.

21 But --

22 GAS CONTROL OPERATOR: Oh, no, it's not going to go
23 banging if it's only like 20 pounds, but I just want to make sure
24 that I'm not going to be feeding --

25 MR. LOTTTS: No, no. I want, we want to swing it *

1 because we --

2 GAS CONTROL OPERATOR: It should go slow. No, it should
3 go slow.

4 MR. LOTTIS: We want to step it up slow so that we don't
5 draw 101 down too much.

6 * * *

7 (Start time: 8:27:16 p.m.)

8 GAS CONTROL OPERATOR: Right.

9 * * *

10 (Start time: 8:27:20 p.m.)

11 GAS CONTROL OPERATOR: Gas control, Cinaceris.

12 MR. CLAIRE: Yeah, my name's Dave Claire (ph.). I'm the
13 director of Core (ph.) Gas Supply.

14 GAS CONTROL OPERATOR: Yes, sir.

15 MR. CLAIRE: I wondered if you knew anything about this
16 gas pipeline fire?

17 GAS CONTROL OPERATOR: Yes, yes, we're responding to it
18 as we speak. We have crews on site. We've isolated it and we're
19 -- we just confirmed that it's isolated. So it's just a matter of
20 letting the flames come out and then they can begin restoration.

21 MR. CLAIRE: So it's a high pressure line?

22 GAS CONTROL OPERATOR: Yes, it's line 132.

23 MR. CLAIRE: Okay.

24 GAS CONTROL OPERATOR: And it is a high pressure line.

25 MR. CLAIRE: Okay. Well, thanks for the information,

1 and hopefully we'll get that under control.

2 GAS CONTROL OPERATOR: Yes, we have loads of support and
3 the EOC and the GRC and the EOC have all been opened. So --

4 MR. CLAIRE: Yeah, I saw that.

5 GAS CONTROL OPERATOR: -- we're mobilizing quite well.

6 MR. CLAIRE: Okay. Thank you.

7 GAS CONTROL OPERATOR: Thank you, sir.

8 MR. CLAIRE: Bye-bye.

9 GAS CONTROL OPERATOR: Bye.

10 * * *

11 (Start time: 8:27:30 p.m.)

12 (No recorded audio.)

13 * * *

14 (Start time: 8:27:53 p.m.)

15 GAS CONTROL OPERATOR: Do you want me to open that
16 bypass at 10 pounds less?

17 MR. LOTT: Sure.

18 GAS CONTROL OPERATOR: Okay.

19 MR. LOTT: Tom Winston (ph.) wants it.

20 GAS CONTROL OPERATOR: Okay. All right. Vern, I'm not
21 going anywhere, but I'm going to be off the phone for about 10
22 seconds. Hold on.

23 MR. LOTT: Okay.

24 (On hold.)

25 * * *

1 (Start time: 8:28:30 p.m.)

2 (No recorded audio.)

3 * * *

4 (Start time: 8:28:36 p.m.)

5 GAS CONTROL OPERATOR: Okay. I'm back. Okay.

6 Pressures, okay, Vern, I'm showing the pressure at 118 on the --

7 MR. LOTTIS: Hold on just a second, Barry.

8 GAS CONTROL OPERATOR: Sure.

9 MR. LOTTIS: Okay. I'm sorry.

10 GAS CONTROL OPERATOR: Vern, I'm showing the pressure
11 raising to 118, I'm at 133 on the inlet side and -- well, I'm
12 flipping them. I'm sorry. Outlet side I'm at 132. Inlet side
13 I'm at 120.

14 MR. LOTTIS: Okay. So it's open a little bit --

15 GAS CONTROL OPERATOR: Yeah.

16 MR. LOTTIS: -- and it's starting to back *.

17 GAS CONTROL OPERATOR: Right.

18 MR. LOTTIS: Okay. Now Drew -- hang on a second. Drew,
19 what we're doing is we're stepping open -- the main reg is in the
20 closed position at Martin because the inlet dropped off --

21 GAS CONTROL OPERATOR: There's two --

22 MR. LOTTIS: -- closed. So they're trying to open that
23 valve up slowly to get pressure back to Healy.

24 GAS CONTROL OPERATOR: So go to -- well, is it 378 or
25 375.

1 MR. LOTTTS: I'm not sure if the valve, what the valve
2 number is.

3 GAS CONTROL OPERATOR: 375, right, because 3 pounds over
4 is at 378. Okay. It seems to be stabilizing. I'm only down --
5 it's staying at 132, Vern, and I've come up to 123.

6 MR. LOTTTS: Okay. You've got 132 on the San Francisco
7 side and 123. It's coming up on the side that *.

8 GAS CONTROL OPERATOR: We're now up to 125. So it's
9 working.

10 MR. LOTTTS: 125. Okay. So it looks like we've got that
11 valve open now.

12 GAS CONTROL OPERATOR: Okay.

13 MR. LOTTTS: We've got it so it's backfeeding through 101
14 through valve 19 back through Martin and all the way back to * *.

15 GAS CONTROL OPERATOR: Yeah.

16 MR. LOTTTS: Okay.

17 GAS CONTROL OPERATOR: It's coming together.

18 MR. LOTTTS: I'm --

19 GAS CONTROL OPERATOR: That's what we wanted, right.
20 Okay. Vern, do you need me for anything else?

21 MR. LOTTTS: Just --

22 GAS CONTROL OPERATOR: I can hang on, guy. I can hang
23 on.

24 MR. LOTTTS: I was just trying to get --

25 GAS CONTROL OPERATOR: Yeah, I'm at 126, pressure's

1 holding at 132.

2 MR. LOTTTS: Okay. All right. And you are? Who am I
3 speaking to? Hello.

4 GAS CONTROL OPERATOR: I'm here. I'm not going
5 anywhere.

6 MR. LOTTTS: Okay. I'm trying to get your name.

7 GAS CONTROL OPERATOR: Larry.

8 MR. LOTTTS: Larry. Okay.

9 GAS CONTROL OPERATOR: I'm system gas control, last name
10 if you need it, but I'm the only Larry up here.

11 MR. LOTTTS: The only Larry.

12 GAS CONTROL OPERATOR: Yeah, I'm the one making the
13 report out. So --

14 MR. LOTTTS: Okay.

15 GAS CONTROL OPERATOR: All right.

16 MR. LOTTTS: Okay, Larry. Thank you. I'll call you
17 back.

18 GAS CONTROL OPERATOR: You've got it, Vern. Oh, Vern --

19 MR. LOTTTS: Yeah, Larry.

20 GAS CONTROL OPERATOR: -- we're up to 128.

21 MR. LOTTTS: 128.

22 GAS CONTROL OPERATOR: Okay. Thank you.

23 MR. LOTTTS: All right. Bye.

24 * * *

25 (Start time: 8:29:16 p.m.)

1 GAS CONTROL OPERATOR: Gas control, Cinaceris.

2 WYMAN: Hey, Mark. This is Wyman here.

3 GAS CONTROL OPERATOR: Hi, Wyman.

4 WYMAN: I'm over here at GRC with Sym over here.

5 GAS CONTROL OPERATOR: Tim Blanchard.

6 WYMAN: Yeah, Tim Blanchard. He's in the communications
7 stuff. So --

8 GAS CONTROL OPERATOR: Okay.

9 WYMAN: -- he's looking for a couple of e-mail
10 addresses.

11 GAS CONTROL OPERATOR: Okay. The address to use I would
12 say, GSO SS clearance.

13 WYMAN: Wait a minute. GSO SS --

14 GAS CONTROL OPERATOR: Clearance.

15 WYMAN: Okay. Got it. Okay. And which other one?

16 GAS CONTROL OPERATOR: That will hit everybody in gas
17 control in the operations group. You could also send it to, and
18 the direct operators, you could also send it to AJW2, that's Andy.

19 WYMAN: AJW2. Is Andy on site there?

20 GAS CONTROL OPERATOR: Yes, Andy's here. Uh-huh.

21 WYMAN: And, Mark, is Andy on site at the gas control
22 center right now?

23 GAS CONTROL OPERATOR: Yes, he is. He's here in the
24 room.

25 WYMAN: Okay. How do you spell his last name?

1 UNIDENTIFIED SPEAKER: Wenzel, W E N Z E L. How you
2 doing, Mark?

3 GAS CONTROL OPERATOR: No worse.

4 WYMAN: Okay. And who else?

5 GAS CONTROL OPERATOR: You probably want to put Keith
6 Slipslager (ph.), KMS5.

7 WYMAN: Well, just Slipslager.

8 GAS CONTROL OPERATOR: Uh-huh.

9 WYMAN: Okay.

10 * * *

11 (Start time: 8:30:42 p.m.)

12 WYMAN: What about Trista?

13 GAS CONTROL OPERATOR: I would put Trista, yeah, TX --

14 WYMAN: B E R K.

15 * * *

16 (Start time: 8:31:01 p.m.)

17 UNIDENTIFIED SPEAKER: You want to open up ESD101 and
18 I'll start -- it looks like we've got to do about 37 million
19 because our nom dropped I guess.

20 UNIDENTIFIED SPEAKER: *.

21 UNIDENTIFIED SPEAKER: So -- all right.

22 UNIDENTIFIED SPEAKER: *.

23 UNIDENTIFIED SPEAKER: Thank you, sir.

24 * * *

25 (Start time: 8:31:05 p.m.)

1 WYMAN: Do I need any other information, Mark, or
2 anybody else you think we should have on the list?

3 GAS CONTROL OPERATOR: Not off the top of my head,
4 Wyman. You're in the EOC, right?

5 WYMAN: We're in the GRC.

6 GAS CONTROL OPERATOR: You're in the PRC in Walnut
7 Creek. Okay.

8 WYMAN: GRC in Walnut Creek.

9 GAS CONTROL OPERATOR: The GRC in Walnut Creek, okay.

10 WYMAN: Yeah.

11 GAS CONTROL OPERATOR: So I know that we have the number
12 across the room but can you give it to me anyway.

13 WYMAN: For here?

14 GAS CONTROL OPERATOR: Yes.

15 WYMAN: You know what? Once we figure that out, we'll
16 get back to you on that one.

17 GAS CONTROL OPERATOR: Okay. So in the meantime, Wyman,
18 I could use your cell phone.

19 WYMAN: My cell phone's 415-244 --

20 GAS CONTROL OPERATOR: Uh-huh.

21 WYMAN: -- 2902.

22 GAS CONTROL OPERATOR: That's your normal cell phone,
23 right?

24 WYMAN: That's correct.

25 GAS CONTROL OPERATOR: Okay. Thanks.

1 WYMAN: All right.

2 GAS CONTROL OPERATOR: Bye.

3 WYMAN: Bye-bye.

4 * * *

5 (Start time: 8:31:33 p.m.)

6 TRISTA: Joaquin, this is Trista. Can I speak to Andy?

7 I'll tell you what.

8 GAS CONTROL OPERATOR: *.

9 TRISTA: You know what? Yeah, let me talk to him.

10 Actually, you know what? I'm going to call him back in a few

11 minutes. So I have to go. I'll call him back.

12 GAS CONTROL OPERATOR: *.

13 TRISTA: Thanks. Bye.

14 * * *

15 (Start time: 8:32:10 p.m.)

16 (No recorded audio.)

17 * * *

18 (Start time: 8:32:45 p.m.)

19 (No recorded audio.)

20 * * *

21 (Start time: 8:32:55 p.m.)

22 (Phone rings.)

23 UNIDENTIFIED SPEAKER: This is Ed Salas.

24 GAS CONTROL OPERATOR: Good evening, sir. This is Mark

25 Cinaceris with system gas control.

1 UNIDENTIFIED SPEAKER: How you doing?

2 GAS CONTROL OPERATOR: Not well.

3 UNIDENTIFIED SPEAKER: What do we know?

4 GAS CONTROL OPERATOR: What we know is the line break
5 was at line -- mile point 39.33 on line 132, which is just south
6 of Healy Station, next to San Bruno Avenue, and it -- the line was
7 overpressured earlier in the afternoon and I believe --

8 UNIDENTIFIED SPEAKER: Do you know by how much?

9 GAS CONTROL OPERATOR: It was about 10 pounds over. It
10 was 385. The pressure it should have been operating at, at a
11 maximum was 375. However, that particular line is, the MOP is
12 actually good for 400, but it's being operated in conjunction with
13 line 109 which is MOP 375.

14 UNIDENTIFIED SPEAKER: Okay.

15 GAS CONTROL OPERATOR: So it was actually below its own
16 MOP but technically over MOP because of the connection to the
17 lower pipeline.

18 UNIDENTIFIED SPEAKER: Ok *.

19 GAS CONTROL OPERATOR: Yes. It has been isolated.

20 UNIDENTIFIED SPEAKER: Okay.

21 GAS CONTROL OPERATOR: And it's been isolated at Healy
22 Station which is mile 40.05 and a mile and a half south of there
23 at mile 39, 38.49. So at this point, the break has been isolated
24 and the -- I would expect that the flames should begin to diminish
25 and the crews should be able to begin moving in on it.

1 UNIDENTIFIED SPEAKER: Okay. But we don't know at this
2 point whether the pressurization triggered.

3 GAS CONTROL OPERATOR: No. No.

4 UNIDENTIFIED SPEAKER: Not yet.

5 GAS CONTROL OPERATOR: We don't know that for certain
6 but, you know, it's a clear possibility obviously.

7 UNIDENTIFIED SPEAKER: Yeah. Yeah.

8 GAS CONTROL OPERATOR: There was work going on at
9 Milpitas Gas Terminal which is the station that feeds the
10 Peninsula transmission lines --

11 UNIDENTIFIED SPEAKER: Yeah.

12 GAS CONTROL OPERATOR: -- shortly before 5:00, and the
13 work had some sort of problem that caused the Milpitas Terminal
14 data to all go out of range on our SITEC SCADA. So we could not
15 see the way the station was operating.

16 UNIDENTIFIED SPEAKER: Okay.

17 GAS CONTROL OPERATOR: The tech at the station then
18 began to try and identify what was feeding and in the process of
19 doing that and then we simply resorted to starting to lower the
20 monitor controllers to stop whatever it was feeding, and before
21 that pressure could be controlled properly, it had -- we saw about
22 390. I would say 393 or 4 at the Milpitas Terminal. That
23 translated to about 385 up at Martin.

24 UNIDENTIFIED SPEAKER: Okay. Is 109 feeding the city
25 right now?

1 GAS CONTROL OPERATOR: The city's being fed by 109 and
2 101 currently and with the current conditions, we should, we
3 should feed that no trouble.

4 UNIDENTIFIED SPEAKER: Okay. Okay.

5 GAS CONTROL OPERATOR: So there's --

6 UNIDENTIFIED SPEAKER: I appreciate the information and
7 keep me updated.

8 GAS CONTROL OPERATOR: Okay. And as you probably know,
9 the EOC, the GRC and OECs have all been opened.

10 UNIDENTIFIED SPEAKER: Yeah. I'm en route and traveling
11 and should be there in a couple of hours at the EOC.

12 GAS CONTROL OPERATOR: Okay.

13 UNIDENTIFIED SPEAKER: Okay.

14 GAS CONTROL OPERATOR: All right. I'll call you back if
15 anything changes.

16 UNIDENTIFIED SPEAKER: Okay.

17 GAS CONTROL OPERATOR: Bye-bye.

18 * * *

19 (Start time: 8:33:53 p.m.)

20 GAS CONTROL OPERATOR: How you doing, man?

21 UNIDENTIFIED SPEAKER: Not too bad. Another night
22 shift. Yee-ha. Hey, have you guys heard anything about that
23 explosion and the fire just south of ya.

24 * * *

25 (Start time: 8:34:17 p.m.)

1 UNIDENTIFIED SPEAKER: Really.

2 * * *

3 (Start time: 8:34:20 p.m.)

4 GAS CONTROL OPERATOR: Gas control, you have Larry.

5 MR. KELLY: Larry, this is Drew --

6 * * *

7 (Start time: 8:34:21 p.m.)

8 GAS CONTROL OPERATOR: This is gas control. You have
9 Larry.

10 MR. KELLY: Larry, this is Drew Kelly.

11 GAS CONTROL OPERATOR: Yeah, Drew.

12 MR. KELLY: Hey, I'm not sure if all the valve
13 operations are reported, have been reported into gas control.

14 GAS CONTROL OPERATOR: Yeah, they're in communication
15 with us as far as I know.

16 MR. KELLY: Are you --

17 GAS CONTROL OPERATOR: Hold on just -- Drew, I'm working
18 on -- hold on just a second please. I know you need answers. I'm
19 going to try to give you to the guy that will give you a report.

20 MR. KELLY: Okay.

21 (On hold.)

22 GAS CONTROL OPERATOR: I'm going to give you to Mike.
23 Hold on.

24 MR. KELLY: Hold on.

25 (On hold.)

1 valve?

2 MR. KELLY: Yeah, it is but it's just kind of a weird
3 situation.

4 GAS CONTROL OPERATOR: Okay.

5 MR. KELLY: It's downstream of the monitors * just to
6 verify that it's actually bypassing.

7 GAS CONTROL OPERATOR: Okay. That's a good one. And so
8 it's backfeeding to?

9 MR. KELLY: Transmission line 132 --

10 GAS CONTROL OPERATOR: Okay.

11 MR. KELLY: -- is backfeeding, you know, the valve,
12 Healy Station.

13 GAS CONTROL OPERATOR: Backfeeding to line 132 to Healy
14 Station.

15 MR. KELLY: Correct.

16 GAS CONTROL OPERATOR: Okay. Let me make sure. Okay.
17 Let's see. Okay. Let me sure it's right here. Okay. At Martin
18 Station, valve 1 now open. It's a bypass valve and it's to help
19 backfeed line 132 back to Healy Station. Is that correct?

20 MR. KELLY: I'm sorry. Say that again.

21 GAS CONTROL OPERATOR: Okay. At Martin Station, valve 1
22 now open. It's a bypass valve and that's to help backfeed line
23 132 to Healy Station.

24 MR. KELLY: That's correct.

25 GAS CONTROL OPERATOR: Okay. Thank you very much, Drew.

1 MR. KELLY: Thank you.

2 GAS CONTROL OPERATOR: Okay. Bye-bye.

3 * * *

4 (Start time: 8:35:35 p.m.)

5 UNIDENTIFIED SPEAKER: The next couple of days.

6 UNIDENTIFIED SPEAKER: *.

7 UNIDENTIFIED SPEAKER: All right.

8 UNIDENTIFIED SPEAKER: *.

9 UNIDENTIFIED SPEAKER: Yeah, I will. I'll keep pushing
10 gas that way.

11 * * *

12 (Start time: 8:35:48 p.m.)-

13 UNIDENTIFIED SPEAKER: No clue. I haven't heard
14 anything whatsoever.

15 * * *

16 (Start time: 8:35:59 p.m.)

17 UNIDENTIFIED SPEAKER: I guess. Is Keith on vacation or
18 something?

19 * * *

20 (Start time: 8:36:09 p.m.)

21 UNIDENTIFIED SPEAKER: -- heard anything, and Andy's
22 supposed to get back to me whether or not I get like relocation
23 assistance and --

24 UNIDENTIFIED SPEAKER: *.

25 UNIDENTIFIED SPEAKER: Yeah, still some --

1 * * *

2 (Start time: 8:36:26 p.m.)

3 UNIDENTIFIED SPEAKER: I hope so, too. I'm ready to go.
4 I'm jumping at the bit. So --

5 UNIDENTIFIED SPEAKER: *.

6 UNIDENTIFIED SPEAKER: All right. Well, if anything
7 crazy happens up there, you hear anything else about it, let me
8 know.

9 UNIDENTIFIED SPEAKER: *.

10 UNIDENTIFIED SPEAKER: All right. Sounds good. Who's
11 on?

12 * * *

13 (Start time: 8:36:51 p.m.)

14 UNIDENTIFIED SPEAKER: Okay. All right. Then we'll be
15 talking to you soon, all right.

16 UNIDENTIFIED SPEAKER: *.

17 UNIDENTIFIED SPEAKER: Uh-huh. Bye.

18 * * *

19 (Start time: 8:38:05 p.m.)

20 GAS CONTROL OPERATOR: Gas control. You have Larry.

21 MR. LOTT: Yeah, Larry, this is Vern again.

22 GAS CONTROL OPERATOR: Who?

23 MR. LOTT: Vern.

24 GAS CONTROL OPERATOR: Yeah, Vern.

25 MR. LOTT: Okay. Back at Martin --

1 GAS CONTROL OPERATOR: Okay.

2 MR. LOTTTS: -- by that set point change, we're going to
3 have to go * above that because all they could do was open up *.

4 GAS CONTROL OPERATOR: It sound be wide open, Vern.

5 MR. LOTTTS: Well, the trimmer is wide open but the main
6 valve function, line valve --

7 GAS CONTROL OPERATOR: Then it's stuck.

8 MR. LOTTTS: Huh?

9 GAS CONTROL OPERATOR: I'm saying then it's stuck, Vern,
10 because that works off of set point. If I can't meet the set
11 point, then the main line is supposed to open by itself.

12 MR. LOTTTS: *.

13 GAS CONTROL OPERATOR: Okay. The bypass is 135. Now I
14 can raise the bypass if you want me to. I'll raise the bypass to
15 140 to help, to see if that helps, but that main line valve should
16 open.

17 MR. LOTTTS: Okay. Then I'll tell you what.

18 GAS CONTROL OPERATOR: Let me get -- let's try to
19 bypass. Okay. I'mgoing to go to 140 on 13 and 12.

20 MR. LOTTTS: Okay.

21 GAS CONTROL OPERATOR: Let's see if that opens --

22 MR. LOTTTS: What is it set at now?

23 GAS CONTROL OPERATOR: It's set at 135 but the trimmer,
24 the 21 and 10 were set at 145.

25 MR. LOTTTS: 145.

1 GAS CONTROL OPERATOR: Yeah. That's where it was set
2 before. Okay. You're equalized now at 135 on both sides.

3 MR. LOTTTS: Right.

4 GAS CONTROL OPERATOR: Okay. So I've got the bypass at
5 140. I've got the main trimmer is at 145. So that should feed.

6 MR. LOTTTS: But the trimmer's feeding but the main line
7 valve's not.

8 GAS CONTROL OPERATOR: Okay. Jump to the other one.
9 The other one should be opening up for you.

10 MR. LOTTTS: Okay. Valve 13.

11 GAS CONTROL OPERATOR: Yeah.

12 MR. LOTTTS: Okay. Try that.

13 GAS CONTROL OPERATOR: 10's not open.

14 MR. LOTTTS: How about 1?

15 GAS CONTROL OPERATOR: 1's open. The trimmer's working.
16 10's not opening.

17 MR. LOTTTS: We probably have to move the trimmer,
18 shouldn't we?

19 GAS CONTROL OPERATOR: Yeah. Unless you concerned that
20 the trimmer's not enough to hold the load.

21 MR. LOTTTS: Yeah.

22 GAS CONTROL OPERATOR: Vern, is that the concern?

23 MR. LOTTTS: Yeah, we want to get the main line valve all
24 the way open.

25 GAS CONTROL OPERATOR: Okay. Then I'll tell you what

1 I'm going to do. I'm going to set the bypass at 145, too. Now I
2 have them both wide open. Okay.

3 MR. LOTTTS: Yes.

4 GAS CONTROL OPERATOR: All right. But 10 should have
5 opened for you. So the only one that was feeding, I'm just going
6 to kind of verify this. The only thing feeding was 1, 10 would
7 not open.

8 MR. LOTTTS: The mechanic is there. 1 is still in the
9 closed position.

10 GAS CONTROL OPERATOR: Oh, 1 is in the closed position.

11 MR. LOTTTS: Yeah.

12 GAS CONTROL OPERATOR: Okay. All right. 1 would not
13 open. Okay. So 10's open. 10's open.

14 GAS CONTROL OPERATOR 1: 1 is not.

15 GAS CONTROL OPERATOR: 1 is not.

16 GAS CONTROL OPERATOR: All right. 13 should be opening.

17 MR. LOTTTS: *.

18 GAS CONTROL OPERATOR: Okay. Vern, did they have -- I'm
19 just asking now. Did they have 3 and 4 closed?

20 MR. LOTTTS: They had 3 and 4, I'm looking for 3 and 4.

21 No, they've got --

22 * * *

23 (Start time: 8:38:25 p.m.)

24 UNIDENTIFIED SPEAKER: Lodi. Hey, are you showing flow
25 there?

1 * * *

2 (Start time: 8:38:41 p.m.)

3 UNIDENTIFIED SPEAKER: Yeah, I've got the valve open.

4 I've got 15 percent on that valve and I show that it moved and --

5 * * *

6 (Start time: 8:38:55 p.m.)

7 UNIDENTIFIED SPEAKER: -- opening when it was 871, and

8 you guys were at 872 or 3. So --

9 * * *

10 (Start time: 8:39:23 p.m.)

11 UNIDENTIFIED SPEAKER: I show flowing 10 million right

12 now. So I'll just, I'll just --

13 * * *

14 (Start time: 8:41:15 p.m.)

15 GAS CONTROL OPERATOR: Okay. 3's open. 19's open. 4

16 should be wide open. Okay. 13 should be opening for you.

17 MR. LOTTIS: Okay.

18 GAS CONTROL OPERATOR: So 13 should be wide open and 1

19 should be wide open and we'll worry about 10 later, but you've got

20 two feeds now. Your trimmer's feeding with 10 and your main or

21 your 13 which should be a main line valve, 13 --

22 MR. LOTTIS: Is starting to open.

23 GAS CONTROL OPERATOR: Yeah, it should open, and it

24 should be wide open for your.

25 MR. LOTTIS: Okay, Larry. Let me *.

1 GAS CONTROL OPERATOR: All right. Call me back, Vern.

2 MR. LOTT: Thank you.

3 GAS CONTROL OPERATOR: You're welcome, sir. Looks like
4 they got (Milpitas) back in.

5 * * *

6 (Start time: 8:45:40 p.m.)

7 GAS CONTROL OPERATOR: Gas control, Barry speaking.

8 MR. BOYD: Hey, Barry. This is David Boyd in Milpitas.

9 GAS CONTROL OPERATOR: Yeah, hey, Dave. Looks like we
10 got it back.

11 MR. BOYD: Yes, sir.

12 GAS CONTROL OPERATOR: Good deal.

13 MR. BOYD: The only thing we're currently right now on
14 monitor control since the line has gone *.

15 GAS CONTROL OPERATOR: Okay.

16 MR. BOYD: We should have everything leaving here, we
17 should have everything leaving here available.

18 GAS CONTROL OPERATOR: Yeah, we do.

19 MR. BOYD: *. Yeah, we do have a short that we're
20 looking for right now.

21 GAS CONTROL OPERATOR: Okay. It was caused by a short.
22 A short in what? Can you be more specific?

23 MR. BOYD: What's that?

24 GAS CONTROL OPERATOR: A short in what?

25 MR. BOYD: That's what we don't know yet.

1 GAS CONTROL OPERATOR: Okay. Okay.

2 MR. BOYD: We're trying to track that down right now.

3 GAS CONTROL OPERATOR: Okay. All right. Yeah, I think
4 we're okay right now.

5 MR. BOYD: Okay.

6 GAS CONTROL OPERATOR: We still have a few odds --

7 MR. BOYD: Does it look like this thing was
8 overpressured by much?

9 GAS CONTROL OPERATOR: No, as high as we got at Martin
10 which was downstream of the rupture was 385.

11 MR. BOYD: What's the MOP?

12 GAS CONTROL OPERATOR: It's 400 on 132.

13 MR. BOYD: Oh, well, gee. Okay.

14 GAS CONTROL OPERATOR: Yeah, 109 is the one that's low.

15 MR. BOYD: Ok.

16 GAS CONTROL OPERATOR: Yeah.

17 MR. BOYD: * we'll be here for a while so if you guys
18 need anything give us a call.

19 GAS CONTROL OPERATOR: Yeah, before you leave, give us a
20 call so we can get everything back to normal at the station. I
21 know there's some monitors there set lower and things like that.

22 MR. BOYD: We'll be here for a while.

23 GAS CONTROL OPERATOR: Okay. Sounds good. Talk to you
24 later.

25 MR. BOYD: Bye.

1 (Busy signal.)

2 * * *

3 (Start time: 8:46:21 p.m.)

4 GAS CONTROL OPERATOR: Gas control, Larry.

5 CARLENE: Hey, Larry, it's Carlene (ph.).

6 GAS CONTROL OPERATOR: Yeah.

7 CARLENE: Hey, that explosion, my sister called, on the
8 news.

9 GAS CONTROL OPERATOR: It's ours and it's ours.

10 CARLENE: It is ours?

11 GAS CONTROL OPERATOR: You betcha. A transmission line
12 went up.

13 CARLENE: Oh, my gosh.

14 GAS CONTROL OPERATOR: Yeah. I've got to go, babe.

15 CARLENE: Okay. I'll talk to you later.

16 GAS CONTROL OPERATOR: Yeah, it's ours. It's ours.

17 CARLENE: Okay. Thank you. Bye-bye.

18 GAS CONTROL OPERATOR: You're welcome.

19 * * *

20 (Start time: 8:50:08 p.m.)

21 GAS CONTROL OPERATOR: Gas control, Joaquin.

22 MR. LANG: Joaquin, this is Mike --

23 * * *

24 (Start time: 8:50:08 p.m.)

25 MR. LANG: Joaquin, this is Mike Lang. How are you?

1 GAS CONTROL OPERATOR: *.

2 MR. LANG: Yeah. Thank you. I was calling to see if
3 anybody activated the GRC e-page.

4 * * *

5 (Start time: 8:50:29 p.m.)

6 MR. LANG: -- anybody in gas control sent out the e-page
7 because I didn't get one and I was talking to Wyman. So I said,
8 well, I'll as if anybody sent out an e-page.

9 * * *

10 (Start time: 8:52:24 p.m.)

11 * * *

12 (Start time: 8:52:38 p.m.)

13 MR. LANG: What's going on so far?

14 * * *

15 (Start time: 8:52:38 p.m.)

16 UNIDENTIFIED SPEAKER: Did they?

17 * * *

18 (Start time: 8:53:04 p.m.)

19 UNIDENTIFIED SPEAKER: -- the overpressurization mark.

20 * * *

21 (Start time: 8:53:58 p.m.)

22 UNIDENTIFIED SPEAKER: How much pressure did it go over
23 the MOP?

24 * * *

25 (Start time: 8:54:23 p.m.)

1 UNIDENTIFIED SPEAKER: Was the MOP on it or --

2 * * *

3 (Start time: 8:54:48 p.m.)

4 GAS CONTROL OPERATOR: *.

5 UNIDENTIFIED SPEAKER: What line is it?

6 UNIDENTIFIED SPEAKER2: 132.

7 UNIDENTIFIED SPEAKER: Well, I'm on my way into Walnut
8 Creek.

9 GAS CONTROL OPERATOR: *.

10 UNIDENTIFIED SPEAKER: I'll stay in touch with you, guy.

11 GAS CONTROL OPERATOR: *.

12 UNIDENTIFIED SPEAKER: All right. Thanks Joaquin.

13 GAS CONTROL OPERATOR: Bye.

14 UNIDENTIFIED SPEAKER: All right. Bye.

15 * * *

16 (Start time: 8:57:08 p.m.)

17 GAS CONTROL OPERATOR: Gas control, Valenti. Hello.
18 Hello. Gas control. I can't hear you. If you can hear me,
19 please call back.

20 (Start time: 9:08:55)

21 LARRY: Control. You have Larry. Can I help you?

22 PEG: Hey, Larry, this is Peg.

23 LARRY: Can't talk, girl. 132.

24 PEG: * Okay, talk to you later.

25 LARRY: Bye.

1 TRISTA: -- or you can call 39623.
2 SEAN: 39 --
3 TRISTA: Is that right?
4 SEAN: Are you tricking me, Trista?
5 TRISTA: Yeah, I'm *.
6 SEAN: What is it, 396?
7 TRISTA: 39623.
8 SEAN: 23. Okay. And that's the OEC phone number
9 hotline?
10 TRISTA: Yeah, that's the number that I'm at.
11 SEAN: The number you're at. Okay.
12 TRISTA: I think -- I hope that's right. It's, it's
13 kind of hard to tell here.
14 SEAN: Okay.
15 TRISTA: What's your number? You -- I just dialed you,
16 right?
17 SEAN: Yeah, yeah. We're 33214.
18 TRISTA: 14, okay.
19 SEAN: Yeah.
20 TRISTA: All right.
21 SEAN: Yeah.
22 TRISTA: Okay.
23 SEAN: Okay?
24 TRISTA: So if you can pass that on? But I also have my
25 cell phone, so --

1 SEAN: Okay.

2 TRISTA: -- so if it doesn't work call me *.

3 SEAN: And where are you at in the -- are -- is --

4 TRISTA: It's, it's the EOC, Emergency Operations
5 Center, which is at 215 Market, First Floor.

6 SEAN: 215 Market.

7 TRISTA: Yeah.

8 SEAN: Okay.

9 TRISTA: Okay?

10 SEAN: 215 Market. Very good. Thank you.

11 TRISTA: All right. Thank you.

12 SEAN: All right. Bye-bye.

13 TRISTA: Bye.

14 ***

15 (Start time: 9:20:51)

16 MR. MONTEZ: Gas Control, Montez.

17 MR. WAYNE: Montez, it's Tom Wayne and I *.

18 MR. MONTEZ: Tom Wayne, what's going on?

19 MR. WAYNE: Hey, do you have Oscar Martinez's *? He's
20 the, he's the guy out of, out of Hollister.

21 MR. MONTEZ: Yeah. You need what now? You need his
22 cell number?

23 MR. WAYNE: If you have it *.

24 MR. MONTEZ: Yeah. Hold on.

25 MR. WAYNE: He's not (on his way up there?)

1 MR. MONTEZ: Not that I'm aware of.

2 Does anybody know if Oscar's on his way to Martin?

3 UNIDENTIFIED SPEAKER: Why, was he supposed to be?

4 MR. MONTEZ: Yeah. Somebody's asking.

5 UNIDENTIFIED SPEAKER: No, he's still at Millpedes
6 (ph.).

7 MR. MONTEZ: As far as I know, he should be still at
8 Millpedes. Okay, his number is 408 --

9 MR. WAYNE: 408?

10 MR. MONTEZ: -- 472 --

11 MR. WAYNE: 472?

12 MR. MONTEZ: -- 4220.

13 MR. WAYNE: Any update on the problem up there?

14 MR. MONTEZ: No. Millpedes seems to be back and under
15 control now.

16 MR. WAYNE: *.

17 MR. MONTEZ: * * backfeeding.

18 MR. WAYNE: *. What's going on *?

19 MR. MONTEZ: Just that it's been isolated and -- as far
20 as I know, everything's isolated. It's back, say, I think there's
21 about a mile and a half that's been isolated. There's one
22 district reg that was shut -- yeah.

23 MR. WAYNE: Okay, thank you.

24 MR. MONTEZ: Okay, Tom.

25 ***

1 (Start time: 9:21:43)

2 MR. GRANT: Can you get that, Art? I'm on the phone.

3 UNIDENTIFIED SPEAKER: Hello. No one is available to
4 take your call. Please leave a message after the tone.

5 MR. GRANT: Hello, Roger Patton (ph.). This is Sean
6 Grant (ph.) from San Francisco Gas Control. Your presence is
7 required in San Francisco tomorrow and not in Brentwood. So
8 please report to San Francisco. Brentwood Alternate Gas Control
9 has been cancelled. It is 9:22 on Thursday evening, September
10 9th. I'll also call your cell phone. Thanks. Have a great day.

11 ***

12 (Start time: 9:21:55)

13 MARK: Good evening, *. This is Mark Kazmirsky (sp).
14 This is Mark --

15 ***

16 (Start time: 9:22:08)

17 UNIDENTIFIED SPEAKER: Is Mike Cinceras (ph.) still
18 around?

19 ***

20 (Start time: 9:22:39)

21 UNIDENTIFIED SPEAKER: I have a question. Is Fanyee
22 still around?

23 UNIDENTIFIED SPEAKER: Yeah.

24 UNIDENTIFIED SPEAKER: It sounds like we have a very
25 lively night tonight.

1 UNIDENTIFIED SPEAKER: I will start with Cenicerros and
2 then we can talk to *.

3 ***

4 (Start time: 9:23:03)

5 UNIDENTIFIED SPEAKER: Mark, I was told that you have
6 the date and I'm looking at the com link and it looks like it's
7 working. At least the, the standard communication is working. I
8 see a whole flow of crap when we went on the IL (ph.) system, but
9 that's not, not, not your problem. I'll have to deal with it.
10 You've got all the data, right, Mark? Okay.

11 ***

12 (Start time: 9:23:18)

13 UNIDENTIFIED SPEAKER: Roger. Please leave a message.
14 To leave a voice message, press 1.

15 MR. GRANT: Hello, Roger Patton. This is Sean Grant
16 from System Gas Control in San Francisco. Brentwood AGC has been
17 cancelled for the weekend. Please report to San Francisco
18 tomorrow morning. This is September 9, 2010 at 22:24:00 hours.
19 Again, please report to San Francisco in the morning. Thank you.
20 Have a great day.

21 ***

22 (Start time: 9:23:39)

23 MR. LESSER: Mike Lesser (ph.), Mark.

24 ***

25 (Start time: 9:23:45)

1 UNIDENTIFIED SPEAKER: -- lost. May I talk to Fanyee,
2 please? Anything you need from me, Mark.

3 ***

4 (Start time: 9:24:03)

5 UNIDENTIFIED SPEAKER: I haven't talked to anybody yet.
6 I, I have my suspicions. I mean, you know, just like that PG&E
7 spokesman on the radio. It's too early to talk. Hold on a
8 second.

9 *.

10 Yeah, I'm sorry, Mark.

11 ***

12 (Start time: 9:24:18)

13 UNIDENTIFIED SPEAKER: The number you have reached, 40 -
14 -

15 ***

16 (Start time: 9:24:27)

17 UNIDENTIFIED SPEAKER: No, I'm just making phone calls.
18 Can you call the crew tomorrow to let them know to report out
19 here?

20 UNIDENTIFIED SPEAKER1: The day crew?

21 UNIDENTIFIED SPEAKER: Yeah, day crew to report to San -
22 -

23 UNIDENTIFIED SPEAKER1: *, right?

24 UNIDENTIFIED SPEAKER: Yeah.

25 UNIDENTIFIED SPEAKER1: * saying if they were going to

1 report here tomorrow --

2 UNIDENTIFIED SPEAKER: Oh, they said they're going to
3 report? Oh, okay.

4 Okay.

5 UNIDENTIFIED SPEAKER2: Our day crew doesn't have to.

6 UNIDENTIFIED SPEAKER: I'm calling them right now. I
7 left a message with Roger. I'm calling Mr. Mclean right now.

8 MR. MCLEAN: Hello?

9 UNIDENTIFIED SPEAKER: Mark McLean (ph.).

10 MR. MCLEAN: Yeah?

11 UNIDENTIFIED SPEAKER: Report to San Francisco tomorrow
12 morning if -- you're not calling in sick, are you?

13 MR. MCLEAN: No, I'll be there.

14 UNIDENTIFIED SPEAKER: Oh, you'll be here? Okay.

15 MR. MCLEAN: Go to San Francisco?

16 UNIDENTIFIED SPEAKER: Come to San Francisco in the
17 morning, yes.

18 MR. MCLEAN: Okay.

19 UNIDENTIFIED SPEAKER: Okay?

20 MR. MCLEAN: Yeah.

21 UNIDENTIFIED SPEAKER: All right, buddy. Well, I'll see
22 you in the morning.

23 MR. MCLEAN: Okay, thanks.

24 UNIDENTIFIED SPEAKER: Okay, bye-bye.

25 ***

1 (Start time: 9:24:40)

2 UNIDENTIFIED SPEAKER: It looks like you're getting the
3 data back. I, I got a whole slew of faults here, but I'll deal
4 with it.

5 ***

6 (Start time: 9:24:59)

7 UNIDENTIFIED SPEAKER: I haven't done much, but, hey,
8 it's going to be a long night. Yeah, it's going to be a long
9 night. Well, thank you *. I'll be in touch. I'll, I'll be doing
10 some work here, so I'll be in touch.

11 ***

12 (Start time: 9:25:24)

13 UNIDENTIFIED SPEAKER: I, I, I can't, I can't imagine.
14 Yeah, I can't imagine. So I'll be here for a while. If you need
15 me, just give me a call.

16 ***

17 (Start time: 9:25:42)

18 UNIDENTIFIED SPEAKER: I know, it's -- yeah, like I
19 said, it's going to be a long night. My pleasure. Okay, thank
20 you. Take care.

21 ***

22 (Start time: 9:26:13)

23 UNIDENTIFIED SPEAKER: Fourteen nights. I'll be up like
24 around 2:00. Leave a message and I'll call you back when I wake
25 up. Have a great day. Bye. At the tone, please --

1 ***

2 (Start time: 9:26:48)

3 UNIDENTIFIED SPEAKER: -- message. When you finish
4 recording, you may hang up or press 1 for more options. To send a
5 fax, press 4 now. To leave a call back number, press 5.

6 STEVE: Hi, Keith, this is Steve. I'm at Gas Control San
7 Francisco. They just want to let you know that you're the
8 dayshift tomorrow, to report to San Francisco and not Brentwood.
9 I'm going to try to call you on your home phone to also leave a
10 message there. So bottom line is that you'll need to come over
11 here to the city and not Brentwood at the dayshift tomorrow
12 morning. Call us if you need anything. Thank you. Bye.

13 ***

14 (Start time: 9:27:40)

15 RECORDING: Your call has been forwarded to an automatic
16 voice message system. *.

17 ***

18 (Start time: 9:28:07)

19 RECORDING: -- available. At the tone, please record
20 your message. When you are finished recording, you may hang up or
21 press 1 for more options.

22 STEVE: Yeah, Keith, this is Steve. It's 21:27 in the
23 evening and they just want to know that your dayshift, report to
24 San Francisco for your dayshift and not, not Brentwood. So you'll
25 be here at dayshift tomorrow. Call us if you need any

1 information. I just need to know that you got this message that
2 you need to be here in, in San Francisco for your dayshift
3 tomorrow. Thank you. Bye.

4 ***

5 (Start time: 9:43:08)

6 GAS CONTROL OPERATOR: Control. This is Art.

7 VERN: Yeah, Art, this is Vern from Central Division.

8 GAS CONTROL OPERATOR: Yeah, Vern?

9 VERN: Okay, I was working with Larry --

10 GAS CONTROL OPERATOR: Uh-huh? He went home.

11 VERN: He went home? Okay.

12 GAS CONTROL OPERATOR: Yeah.

13 VERN: Well, let's bring you up to speed.

14 GAS CONTROL OPERATOR: Okay.

15 VERN: What we're looking at doing right now is we've
16 gotten Martin Station with the * back-feeding back to *.

17 GAS CONTROL OPERATOR: So Martin Station is back-feeding
18 on what line?

19 VERN: Martin's back-feeding * * San Bruno.

20 GAS CONTROL OPERATOR: And 132 to Healy?

21 VERN: Yeah. And we're bringing gas from * the San
22 Francisco side of Martin --

23 ***

24 (Start time: 9:43:55)

25 GAS CONTROL OPERATOR: Okay.

1 VERN: -- all the way back in Healy.

2 GAS CONTROL OPERATOR: All right.

3 VERN: Okay. What we're going to be doing is we're
4 going to bring back * to cross-tie line 109 at Healy Station.

5 GAS CONTROL OPERATOR: 109?

6 VERN: Yeah. We're going to cross-tie it back to 132.

7 GAS CONTROL OPERATOR: All right, hold on. Cross-tie --
8 and is that Healy? This is something we don't see, huh?

9 VERN: Yeah.

10 GAS CONTROL OPERATOR: Okay.

11 ***

12 (Start time: 9:44:28)

13 GAS CONTROL OPERATOR: I'm just looking at it right now.

14 ***

15 (Start time: 9:44:35)

16 (No audible recording.)

17 ***

18 (Start time: 9:44:41)

19 GAS CONTROL OPERATOR: -- and Martin goes to Healy,
20 cross-tie at 109.

21 UNIDENTIFIED SPEAKER: Right now *.

22 GAS CONTROL OPERATOR: Oh, I see it. Oh, okay.

23 UNIDENTIFIED SPEAKER: Right now at Healy, we've got
24 three --

25 ***

1 (Start time: 9:45:04)

2 GAS CONTROL OPERATOR: 336 on 109 and --

3 VERN: 346 on 109?

4 GAS CONTROL OPERATOR: Uh-huh.

5 VERN: 138 on 136? What we're going to do is we're
6 going to open bridle valve. We're going to throttle bridle valve
7 at Healy and bump the pressure. The pressure is right around --

8 ***

9 (Start time: 9:45:33)

10 GAS CONTROL OPERATOR: -- valve number at Healy?

11 VERN: The valve number at Healy, that's -- which one,
12 the one that *?

13 GAS CONTROL OPERATOR: Yeah.

14 VERN: That's 38.91.

15 GAS CONTROL OPERATOR: 38.91?

16 VERN: Yeah, the main line valve is 38.91, and the
17 bridle is -- hang on just a second. Thirty-one --

18 ***

19 (Start time: 9:46:01)

20 UNIDENTIFIED SPEAKER: -- Yes, Mr. * is here under EOP.

21 Do you want to talk to him?

22 ***

23 (Start time: 9:46:21)

24 UNIDENTIFIED SPEAKER: That number is 725 --

25 UNIDENTIFIED SPEAKER: Can you give me that, Matt?

1 UNIDENTIFIED SPEAKER: -- 4302, and that's a 415 --

2 ***

3 (Start time: 9:46:36)

4 UNIDENTIFIED SPEAKER: And what are you going to have?

5 Oh, okay. All right. Okay. All right, thank you.

6 Hang on a second.

7 GAS CONTROL OPERATOR: Sure. Take your time.

8 UNIDENTIFIED SPEAKER: Yeah, Brad? Okay.

9 ***

10 (Start time: 9:47:19)

11 UNIDENTIFIED SPEAKER: And the main line goes off *.

12 And we if we set those normal operating position --

13 ***

14 (Start time: 9:47:25)

15 UNIDENTIFIED SPEAKER: And you already verified through

16 transmission in the area, even if we close everything --

17 ***

18 (Start time: 9:47:31)

19 UNIDENTIFIED SPEAKER: Did you get all that, Matt?

20 Okay, I, I --

21 GAS CONTROL OPERATOR: All right.

22 ***

23 (Start time: 9:47:43)

24 GAS CONTROL OPERATOR: What bridle valve is that?

25 VERN: They bridle valve that they're feeding on right

1 now is --

2 GAS CONTROL OPERATOR: At, at Healy.

3 VERN: -- at Healy is valve 38.91-3.

4 GAS CONTROL OPERATOR: So they're going to use that to

5 throttle?

6 VERN: They're using it right now to bring 140 into line

7 132 going --

8 ***

9 (Start time: 9:48:05)

10 GAS CONTROL OPERATOR: 140 to line 1- --

11 VERN: Right around 140 going back to Martin.

12 GAS CONTROL OPERATOR: Oh, okay.

13 VERN: Okay?

14 GAS CONTROL OPERATOR: All right.

15 VERN: So go ahead and reset those pressures at Martin

16 *.

17 GAS CONTROL OPERATOR: Okay. What was the --

18 VERN: Okay, hold. Okay, hold --

19 ***

20 (Start time: 9:48:33)

21 UNIDENTIFIED SPEAKER: Hey, Dave, take care. Goodbye.

22 Have a good night.

23 ***

24 (Start time: 9:48:44)

25 (No audible recording.)

1 ***

2 (Start time: 9:48:50)

3 UNIDENTIFIED SPEAKER: Okay, so --

4 GAS CONTROL OPERATOR: I'm going to, I'm going to hit it
5 right now to, back to 140. We only went up five pounds here.

6 VERN: Okay, oh, you only reset it once. Oh, five
7 pounds? Okay. So you got it back to 140?

8 GAS CONTROL OPERATOR: Oh, one moment. Is someone there
9 now?

10 VERN: There's guys at Martin, yes --

11 GAS CONTROL OPERATOR: Okay.

12 VERN: -- but I'm not talking to them, I'm talking to
13 Healy.

14 GAS CONTROL OPERATOR: Oh, okay.

15 UNIDENTIFIED SPEAKER: * Martin *?

16 UNIDENTIFIED SPEAKER: *.

17 ***

18 (Start time: 9:49:17)

19 GAS CONTROL OPERATOR: Do you want to let the guys know
20 at Martin Station I'm lowering it down?

21 VERN: Yeah, they know. I, I told them that you were
22 going to do this for me.

23 GAS CONTROL OPERATOR: Oh, you already let the people at
24 Martin Station?

25 VERN: Tom Wayne's there.

1 GAS CONTROL OPERATOR: It's (Art). Okay.

2 UNIDENTIFIED SPEAKER: You got 145 back?

3 UNIDENTIFIED SPEAKER: *?

4 VERN: Okay, Art?

5 ***

6 (Start time: 9:49:43)

7 GAS CONTROL OPERATOR: I've got it down to -- one moment
8 here. Okay, you want the bypass, you want it back to normal. So
9 we have 140 on valve 1 --

10 VERN: Okay.

11 GAS CONTROL OPERATOR: -- and we have 135 on a bypass.

12 VERN: Okay, so we're going to close the bypass and, and
13 get us back on the trimmer. Can you see the inlet pressure coming
14 into Martin?

15 GAS CONTROL OPERATOR: I'm showing 140.

16 VERN: Okay. Grab -- let that pressure start building
17 up.

18 ***

19 (Start time: 9:50:18)

20 UNIDENTIFIED SPEAKER: -- Martin, Art.

21 ***

22 (Start time: 9:50:34)

23 UNIDENTIFIED SPEAKER: Okay.

24 ***

25 (Start time: 9:50:44)

1 GAS CONTROL OPERATOR: -- at Healy?
2 UNIDENTIFIED SPEAKER: He's at Healy.
3 UNIDENTIFIED SPEAKER: He's changing the set point
4 pressure.
5 UNIDENTIFIED SPEAKER: Okay, let it --
6 ***
7 (Start time: 9:50:53)
8 GAS CONTROL OPERATOR: Vern?
9 VERN: Okay, what -- hang on for a second.
10 GAS CONTROL OPERATOR: Sure.
11 VERN: Art?
12 GAS CONTROL OPERATOR: Yeah?
13 VERN: What do you have for outlet pressure at Martin?
14 GAS CONTROL OPERATOR: 140.
15 VERN: 140?
16 GAS CONTROL OPERATOR: Yeah.
17 VERN: Okay, so I'm not sure if those valves --
18 GAS CONTROL OPERATOR: Yeah, because of load?
19 VERN: Okay.
20 GAS CONTROL OPERATOR: Yeah.
21 VERN: You've got to keep that * at, bring it up to
22 about 145. That's better.
23 ***
24 (Start time: 9:51:28)
25 GAS CONTROL OPERATOR: Okay, getting it from 109 and

1 bumping it up.

2 VERN: We're getting it, yeah, we're getting it * --

3 GAS CONTROL OPERATOR: Okay.

4 UNIDENTIFIED SPEAKER: -- I got *46 off 109.

5 GAS CONTROL OPERATOR: No, I'm just trying to catch up
6 on this.

7 VERN: Yeah, I, I know. Sorry, I kind of hit you with
8 this all of a sudden.

9 ***

10 (Start time: 9:51:49)

11 GAS CONTROL OPERATOR: (Gas) still blowing?

12 VERN: No. I think we've got it down just to
13 distribution. We already got * line locked in. That's one of the
14 first things we did was lock it in the transmission.

15 GAS CONTROL OPERATOR: Oh, okay.

16 VERN: So now we're working on trying to isolate the
17 distribution system.

18 GAS CONTROL OPERATOR: What time did you guys shut that
19 in?

20 VERN: They shut that in about 7:30?

21 GAS CONTROL OPERATOR: 7:30? Okay.

22 VERN: * * just kind of ran up there and they knew which
23 two valves they had to close and closed --

24 ***

25 (Start time: 9:52:20)

1 UNIDENTIFIED SPEAKER: You got 145 back?

2 ***

3 (Start time: 9:52:45)

4 (No audible recording.)

5 ***

6 (Start time: 9:52:54)

7 UNIDENTIFIED SPEAKER: -- was asking if you can, if we
8 should call Potrero and maybe just give them a heads up because *
9 it's starting 140 to 110.

10 UNIDENTIFIED SPEAKER: I know *. It doesn't really
11 matter, yeah. Probably *.

12 ***

13 (Start time: 9:53:13)

14 UNIDENTIFIED SPEAKER: * call back and forth *.

15 ***

16 (Start time: 9:53:20)

17 UNIDENTIFIED SPEAKER: *. Art?

18 ***

19 (Start time: 9:53:26)

20 UNIDENTIFIED SPEAKER: -- 140 on the outlet?

21 GAS CONTROL OPERATOR: 141. Coming into Martin's
22 Station and went up a pound.

23 UNIDENTIFIED SPEAKER: Okay. And what about the outlet
24 side of, of Martin?

25 GAS CONTROL OPERATOR: Yeah, that was still 140.

1 UNIDENTIFIED SPEAKER: The valve -- it shows the valve
2 plus -- okay, so your bypass run is closed?

3 GAS CONTROL OPERATOR: That I don't know. I got at 130
4 -- let me go to 130 to make sure.

5 UNIDENTIFIED SPEAKER: Okay. That should be closed.
6 You're showing on the main run valve 1 closed and the trimmer
7 closed?

8 GAS CONTROL OPERATOR: I'm showing just a set point of
9 140 downstream of valve 1 at Martin is 141.

10 UNIDENTIFIED SPEAKER: Okay.

11 ***

12 (Start time: 9:54:06)

13 UNIDENTIFIED SPEAKER: I just want to make sure that
14 we're --

15 UNIDENTIFIED SPEAKER: Yeah, that it throttled? Yeah.

16 UNIDENTIFIED SPEAKER: *.

17 UNIDENTIFIED SPEAKER: Now, it's going to be kind of
18 long with a five pound difference.

19 UNIDENTIFIED SPEAKER: Right. It's -- I, I'm trying
20 to --

21 UNIDENTIFIED SPEAKER: Yeah.

22 UNIDENTIFIED SPEAKER: -- trying to build it up. I
23 think what I might -- I think what I'm going to have to do is I'm
24 going to have to get the guys at Martin on the phone.

25 ***

1 (Start time: 9:54:30)

2 GAS CONTROL OPERATOR: The original was 1:40.

3 VERN: Okay. Well, let me, let me call you back. Let
4 me --

5 GAS CONTROL OPERATOR: Okay.

6 VERN: Keep an eye on the pressure there and let me talk
7 to the guys at Martin.

8 GAS CONTROL OPERATOR: All right. What's your, what's
9 your number, Vern?

10 VERN: My number is 650-766-38- --

11 ***

12 (Start time: 9:54:52)

13 VERN: Okay?

14 GAS CONTROL OPERATOR: All right. Give us a heads-up.

15 VERN: All right.

16 GAS CONTROL OPERATOR: All right.

17 VERN: I'll call you right back.

18 GAS CONTROL OPERATOR: Okay.

19 VERN: All right.

20 GAS CONTROL OPERATOR: All right.

21 ***

22 (Start time: 9:57:49)

23 RECORDING: The number you have reached is not in
24 service. This is a recording. 200 --

25 ***

1 (Start time: 9:58:06)

2 (Dialing phone.)

3 ***

4 (Start time: 9:58:15)

5 UNIDENTIFIED SPEAKER: Well, then maybe --

6 ***

7 (Start time: 9:58:22)

8 UNIDENTIFIED SPEAKER: -- I'll struggle with it for a
9 while then. All right. Thanks, man. Bye-bye.

10 ***

11 (Start time: 9:58:23)

12 (Phone rings.)

13 MR. SLACK: Dave Slack (ph.).

14 GAS CONTROL OPERATOR: Dave Slack, Sean Grant here,
15 System Gas Control. How's it going?

16 MR. SLACK: I'm okay. How are you?

17 GAS CONTROL OPERATOR: Not too bad at all. Since
18 Mr. Cinceras said that I was to call you and update with you any
19 other further information that you needed and let you know as much
20 as I knew. Is there anything else that you need?

21 MR. SLACK: I'm in the GRC --

22 GAS CONTROL OPERATOR: Okay.

23 MR. SLACK: -- in Walnut Creek.

24 GAS CONTROL OPERATOR: Okay.

25 MR. SLACK: Can I just put you on speakerphone?

1 GAS CONTROL OPERATOR: Yeah.

2 MR. SLACK: Okay, hang on.

3 I, I have gas control if you want to get an update from
4 them.

5 UNIDENTIFIED SPEAKER: Yeah. What time was this?

6 MR. SLACK: Well, let's do this.

7 All right, you're on speakerphone. Do you want to go
8 ahead?

9 GAS CONTROL OPERATOR: Okay. What do you, what
10 information do you need from me that you don't have already?

11 UNIDENTIFIED SPEAKER: First, what time did those, were
12 those valves closed?

13 GAS CONTROL OPERATOR: The time valves closed? Oh, *
14 yeah. I can get -- how about this. You ask the questions, and
15 then I can get the information for you because I don't have that
16 all in front of me right now. I was just --

17 UNIDENTIFIED SPEAKER: The two valves, I guess, 38.49
18 and 40.05 were closed at what time, okay?

19 GAS CONTROL OPERATOR: Okay. And then anything else?

20 UNIDENTIFIED SPEAKER: Well, what other information do
21 you have?

22 GAS CONTROL OPERATOR: Well, that's -- I got nothing
23 else for you except that it's been contained as a new priority.
24 You all know that. But if you hold on one second, I can get the
25 valves closed for you right now.

1 UNIDENTIFIED SPEAKER: Oh, thank you.

2 GAS CONTROL OPERATOR: Okay, hold on a second.

3 ***

4 (Start time: 10:01:07)

5 GAS CONTROL OPERATOR: Sorry about that. We have all
6 these notes. 19:59 that was isolated.

7 UNIDENTIFIED SPEAKER: 19:59, okay. And, and the
8 incident -- I mean, when we were -- when do we think it ruptured,
9 what time?

10 GAS CONTROL OPERATOR: The time of the rupture is
11 roughly -- let me take a look. I'll look at Martin Station. I'll
12 trend the flow at -- or the pressure at Martin, and that's our
13 best guess. And it looks like at about -- we saw pressure drop at
14 about 1813.

15 UNIDENTIFIED SPEAKER: 18:13, okay. Yeah. Okay. Yeah.
16 Okay.

17 UNIDENTIFIED SPEAKER: Gosh. Okay, it's isolated at --
18 can you, can you just confirm what mile post we think that was at?

19 GAS CONTROL OPERATOR: What's that? Is that a question
20 to me?

21 UNIDENTIFIED SPEAKER: Yeah. What, what mile post are
22 working that the, the rupture was at?

23 GAS CONTROL OPERATOR: Oh, it's the, the location, exact
24 position? Let's see. Okay, hold on. Let me grab the map.

25 UNIDENTIFIED SPEAKER: We might have that here.

1 GAS CONTROL OPERATOR: Okay, I have it at 39.33, the
2 break on 132.

3 UNIDENTIFIED SPEAKER: Perfect. That's what we've got.

4 GAS CONTROL OPERATOR: Okay. All right, perfect. We're
5 all on the same page.

6 UNIDENTIFIED SPEAKER: We're all set.

7 GAS CONTROL OPERATOR: Okay. Is that all you guys need?

8 UNIDENTIFIED SPEAKER: Yeah. And the intersection we
9 have is Skyline and San Bruno near Sneed Avenue in San Bruno?

10 GAS CONTROL OPERATOR: That's what I have also, yes,
11 Skyline and San Bruno.

12 UNIDENTIFIED SPEAKER: Can, can you give us the --

13 UNIDENTIFIED SPEAKER: * and Clairmont is what we think
14 it is.

15 GAS CONTROL OPERATOR: No, we've got a different one.

16 UNIDENTIFIED SPEAKER: No, we're --

17 UNIDENTIFIED SPEAKER: * Clairmont *.

18 UNIDENTIFIED SPEAKER: Are we calling it Glenview and
19 Clairmont? That's, that's what, that's what Drew and I pegged it
20 at.

21 UNIDENTIFIED SPEAKER: So what --

22 UNIDENTIFIED SPEAKER: *.

23 UNIDENTIFIED SPEAKER: Glenview what?

24 UNIDENTIFIED SPEAKER: Glenview Drive.

25 UNIDENTIFIED SPEAKER: Drive and, and Clairmont?

1 UNIDENTIFIED SPEAKER: Clairmont *.

2 UNIDENTIFIED SPEAKER: * we have coming in here besides
3 this one?

4 UNIDENTIFIED SPEAKER: *

5 UNIDENTIFIED SPEAKER: *. On the other side of *.

6 GAS CONTROL OPERATOR: So Glenview Drive and Clairmont
7 is where the street is?

8 UNIDENTIFIED SPEAKER: Yeah, Glenview Drive --

9 UNIDENTIFIED SPEAKER: *.

10 UNIDENTIFIED SPEAKER: -- and Clairmont.

11 GAS CONTROL OPERATOR: Okay. Yeah, because I was, I was
12 hearing reports of San Bruno and that Sky, Skyline, I believe it
13 was, or Skyler?

14 UNIDENTIFIED SPEAKER: Skyline.

15 GAS CONTROL OPERATOR: Skyline, yeah.

16 UNIDENTIFIED SPEAKER: Well --

17 GAS CONTROL OPERATOR: So but it's actually Glenview
18 Drive and Clairmont?

19 UNIDENTIFIED SPEAKER: Yeah.

20 GAS CONTROL OPERATOR: Okay.

21 UNIDENTIFIED SPEAKER: *.

22 ***

23 (Start time: 10:02:21)

24 GARY: Art, Gary. Hey, I'm sitting here at my house in
25 Arizona watching the news. You guys have got a gas fire?

1 ***

2 (Start time: 10:02:35)

3 GARY: Well, it looks like it's --

4 ***

5 (Start time: 10:02:48)

6 GARY: They're saying 30 or 40 homes, so *. I was just,
7 I was just curious if it was, if it's -- it looks -- doesn't look
8 the transmission line, so I just wondered.

9 ***

10 (Start time: 10:03:13)

11 GARY: Oh. Oh, okay. Okay. Yeah, I was just, I was
12 just curious. Like I said, I was just watching the news. It was
13 the first headline that came on, on the news.

14 ***

15 (Start time: 10:03:40)

16 GARY: I know you guys are busy. I just thought I'd do
17 a quick check and see if it was, if it was -- what was going on.
18 Thanks, Art. Okay, bye.

19 ***

20 (Start time: 10:03:55)

21 UNIDENTIFIED SPEAKER: We're getting, we're all get --

22 UNIDENTIFIED SPEAKER: * at Skyline -- That was off *,
23 right? *.

24 GAS CONTROL OPERATOR: It could, it could have been off
25 the initial news feed, potentially, yeah.

1 UNIDENTIFIED SPEAKER: Yeah, that's probably --

2 UNIDENTIFIED SPEAKER: *.

3 UNIDENTIFIED SPEAKER: Okay. No other information?

4 GAS CONTROL OPERATOR: No, that's, all, that's all that

5 I have for you, unless you need anything else that I can dig up.

6 UNIDENTIFIED SPEAKER: No, I, I -- nothing else.

7 GAS CONTROL OPERATOR: Okay.

8 UNIDENTIFIED SPEAKER: Okay. Hey, thanks.

9 GAS CONTROL OPERATOR: Okay, no problem. Thank you.

10 UNIDENTIFIED SPEAKER: *.

11 GAS CONTROL OPERATOR: All right, bye-bye.

12 UNIDENTIFIED SPEAKER: No, we basically have *.

13 UNIDENTIFIED SPEAKER: Can you hang that up for --

14 ***

15 (Start time: 10:07:13)

16 (No audible recording.)

17 ***

18 (Start time: 10:07:30)

19 KEITH: Hello?

20 GAS CONTROL OPERATOR: Hello, Keith, this is Steve over

21 here at San Francisco Gas Control.

22 KEITH: Yeah?

23 GAS CONTROL OPERATOR: Yeah, they just wanted me to call

24 you to make sure that you got the message that to report to San

25 Francisco for the day shift tomorrow.

1 KEITH: Okay.

2 GAS CONTROL OPERATOR: Okay?

3 KEITH: I got it. Thanks.

4 GAS CONTROL OPERATOR: Thank you. Bye-bye.

5 KEITH: All right, bye.

6 ***

7 (Start time: 10:18:46)

8 MR. KAZMIRSKY: I said good evening. This is Mark
9 Kazmirsky again. I have a question. Maybe you can answer it,
10 maybe somebody else. When I spoke with -- I don't remember who it
11 was, some gas control. Maybe Fanyee. I heard that you saw the
12 392 PSI or something like that on line 132. Do you know anything
13 about it? Yeah, that's the, that's the one that ruptured.

14 UNIDENTIFIED SPEAKER: *.

15 MR. MARCY: Do we know if we indeed saw 390 some pounds
16 in it?

17 ***

18 (Start time: 10:19:40)

19 MR. MARCY: -- at. What -- where do you see the
20 pressure at Martin --

21 ***

22 (Start time: 10:20:01)

23 UNIDENTIFIED SPEAKER: Yes. I --

24 ***

25 (Start time: 10:20:07)

1 MR. MARCY: -- High and where at? That's my question?

2 Two --

3 ***

4 (Start time: 10:20:17)

5 MR. MARCY: Maybe then you can look at the trend.

6 ***

7 (Start time: 10:21:15)

8 MR. MARCY: -- and we're sure -- near the rupture was
9 the Martin Station, right? So what, I'd like to know what the
10 pressure at Martin was. Upstream of Martin?

11 ***

12 (Start time: 10:21:34)

13 GAS CONTROL OPERATOR: -- Control. Sean.

14 UNIDENTIFIED SPEAKER: Sean --

15 GAS CONTROL OPERATOR: Yeah?

16 UNIDENTIFIED SPEAKER: -- It's Ernie.

17 GAS CONTROL OPERATOR: What are you doing?

18 UNIDENTIFIED SPEAKER: You -- is that finals or is that
19 tomorrow's rate?

20 GAS CONTROL OPERATOR: I don't know. What did he send
21 you? I think that's tomorrow's rates.

22 UNIDENTIFIED SPEAKER: Oh, do we --

23 GAS CONTROL OPERATOR: Did you send them tomorrow's?

24 UNIDENTIFIED SPEAKER: Yeah.

25 GAS CONTROL OPERATOR: Oh, well, they haven't sent

1 you -- well, yours -- look at SciTech (ph.). You got your finals
2 on SciTech.

3 UNIDENTIFIED SPEAKER: We'll send them. Who is that?

4 GAS CONTROL OPERATOR: Hey, you know, we're training
5 now, all right? This three months stuff isn't --

6 (Laughter.)

7 UNIDENTIFIED SPEAKER: Where's the pay then? No, I was
8 just kidding. I was just kidding.

9 GAS CONTROL OPERATOR: Yeah, we'll -- I'll have them
10 send that out to you. We haven't updated it yet.

11 UNIDENTIFIED SPEAKER: Yeah. You got -- is it crazy or
12 what? I --

13 GAS CONTROL OPERATOR: Yeah. Have you heard about the
14 San Bruno?

15 UNIDENTIFIED SPEAKER: Oh, yeah.

16 GAS CONTROL OPERATOR: Oh, yeah.

17 UNIDENTIFIED SPEAKER: Oh, yeah.

18 GAS CONTROL OPERATOR: So, yeah, you're missing all of
19 the fun.

20 UNIDENTIFIED SPEAKER: Man.

21 GAS CONTROL OPERATOR: Um-hum.

22 UNIDENTIFIED SPEAKER: (It would be a) training exercise
23 for me.

24 GAS CONTROL OPERATOR: I'm telling you, this would have
25 been fantastic. Even Ken came in for the training of it.

1 UNIDENTIFIED SPEAKER: I think Ken came in for the
2 overtime of it.

3 GAS CONTROL OPERATOR: Well, it could have been that
4 too.

5 UNIDENTIFIED SPEAKER: Yeah, yeah.

6 GAS CONTROL OPERATOR: So -- yeah. Hold on.
7 About, yeah, 30 minutes.

8 So, oh yeah. It's good to talk to you. Are you on all
9 night?

10 UNIDENTIFIED SPEAKER: Yep, I'm here *.

11 GAS CONTROL OPERATOR: Yeah. Let me, let me call you
12 back in a little bit --

13 UNIDENTIFIED SPEAKER: All right.

14 GAS CONTROL OPERATOR: -- once it settles down. All
15 right, buddy?

16 UNIDENTIFIED SPEAKER: All right.

17 GAS CONTROL OPERATOR: All right, cool.

18 UNIDENTIFIED SPEAKER: Bye.

19 GAS CONTROL OPERATOR: Bye.

20 ***

21 (Start time: 10:22:02)

22 MR. MARCY: The MIOT there is 375, I think. So --

23 ***

24 (Start time: 10:22:23)

25 MR. MARCY: What location?

1 ***

2 (Start time: 10:23:09)

3 MR. MARCY: -- Martin. And there is one station
4 upstream of Martin. I forget the name of it. * something.

5 ***

6 (Start time: 10:23:21)

7 MR. MARCY: -- * something like that. Yeah.

8 UNIDENTIFIED SPEAKER: I *.

9 ***

10 (Start time: 10:24:55)

11 MR. MARCY: What was it, 366?

12 ***

13 (Start time: 10:25:00)

14 MR. MARCY: -- 366 at Renford (ph.)?

15 ***

16 (Start time: 10:25:13)

17 MR. MARCY: -- -6 at Martin?

18 UNIDENTIFIED SPEAKER: *.

19 MR. MARCY: All right.

20 ***

21 (Start time: 10:25:21)

22 UNIDENTIFIED SPEAKER: -- much.

23 ***

24 (Start time: 10:26:17)

25 GAS CONTROL OPERATOR: Gas Control. This is Art.

1 CAROLINE: Hi, Art. This is Caroline in the garage.

2 GAS CONTROL OPERATOR: Who?

3 CAROLINE: Caroline in the 50 main garage.

4 GAS CONTROL OPERATOR: Yes, Caroline?

5 CAROLINE: Hey, I got the guy that's in the corner that
6 needs to get out and your car is in the way.

7 GAS CONTROL OPERATOR: The, oh, the Camry?

8 CAROLINE: Are you the black, what is this, Accord?

9 GAS CONTROL OPERATOR: Oh, black Accord.

10 CAROLINE: Yeah.

11 GAS CONTROL OPERATOR: That's Matt.

12 CAROLINE: Oh, okay.

13 GAS CONTROL OPERATOR: Hey Matt, some guy's trying to
14 get out.

15 All right, he'll go down.

16 CAROLINE: Thanks.

17 GAS CONTROL OPERATOR: All right.

18 CAROLINE: Bye-bye.

19 ART: Bye-bye.

20 ***

21 (Start time: 10:38:49)

22 (Dial tone.)

23 ***

24 (Start time: 10:39:50)

25 (Phone rings.)

1 SANDY: Hello?

2 GAS CONTROL OPERATOR: Hey, Sandy, this is Steve Lopez
3 over at Gas Control in San Francisco.

4 SANDY: Hi.

5 GAS CONTROL OPERATOR: Hi. Just calling Dave because
6 he's scheduled to work days tomorrow --

7 SANDY: Uh-huh.

8 GAS CONTROL OPERATOR: -- and they were going to be
9 scheduled -- they were going to work in Brentwood, but because of
10 this San Bruno fire that we're still working on --

11 SANDY: Yeah, let me let you speak to him then *, okay?

12 GAS CONTROL OPERATOR: Okay, thank you.

13 SANDY: All right.

14 GAS CONTROL OPERATOR: Okay.

15 DAVE: Hello?

16 GAS CONTROL OPERATOR: Hey, Dave, they changed the
17 dayshift over to San Francisco and they told me to call you to
18 make sure you got the information to report to San Francisco
19 instead of Brentwood.

20 DAVE: Oh, God.

21 GAS CONTROL OPERATOR: Yeah, tell me about it, man. We
22 were at Brentwood tonight, but here we are in San Francisco.

23 DAVE: You're already back to the city again?

24 GAS CONTROL OPERATOR: Yeah. They told us close
25 everything up, report back to the city, so we had to shut

1 everything down at Brentwood and come back over here.

2 DAVE: Holy crap.

3 GAS CONTROL OPERATOR: Yeah. And they called -- Rick's
4 here and Art's here. They called them in.

5 DAVE: To do what?

6 GAS CONTROL OPERATOR: I don't know. To kind of help
7 out, I guess.

8 DAVE: What are you guys doing?

9 GAS CONTROL OPERATOR: Well, Rick's trying to -- they
10 got Rick doing some kind of a timeline to try to figure out when
11 phone calls were made and when things occurred. Because I
12 guess -- Art called in here when they heard about the San Bruno
13 fire and asked, you know, about it and they told him if he wanted
14 to come in to come in. And so then Rick -- then Art called Rick
15 and asked him if they had called him in and Rick says no. And so
16 he, Rick called in and they told him, yeah, if you want to, come
17 in too, you know. So they both came in here. This is before they
18 told us to shut down in Brentwood. And then they told us to shut
19 down in Brentwood and come back over here. So when we got here,
20 Rick and Art were already here, along with Larry and Barry and
21 Valenti. We're here.

22 DAVE: So is Rick and Art spending the night?

23 GAS CONTROL OPERATOR: They're still here hanging in
24 here. Not much going on. We're still waiting for phone calls.
25 Me and Matt are here and we're, we're the night shift.

1 VERN: Okay, at Healy Station --

2 GAS CONTROL OPERATOR: Uh-huh.

3 VERN: -- we've got valves 38.91 3 and 4 open.

4 GAS CONTROL OPERATOR: Okay.

5 VERN: And we also have valve 40.05-1 open and that is

6 back-feeding gas to Martin from 109. Cross-tied there.

7 GAS CONTROL OPERATOR: All right.

8 VERN: And upstream of valve 40.05, we have zero, zero

9 PSIG.

10 GAS CONTROL OPERATOR: Upstream has 40 -- okay, that's

11 where the isolation is? Okay. All right.

12 VERN: Okay?

13 GAS CONTROL OPERATOR: All right.

14 VERN: Okay.

15 GAS CONTROL OPERATOR: All right, thank you.

16 VERN: Before I let you -- what do you have at Martin

17 Station now? I, I think they said it was starting to flow through

18 the trimmer.

19 GAS CONTROL OPERATOR: Yeah, it's holding at 140. We've

20 got 323 on the upstream.

21 VERN: Okay, great.

22 GAS CONTROL OPERATOR: All right?

23 VERN: Thank you. All right.

24 GAS CONTROL OPERATOR: All right.

25 ***

1 (Start time: 10:51:18)

2 (Dialing phone.)

3 **

4 (Start time: 10:51:30)

5 (Phone ringing.)

6 RECORDING: Hello, this is Vern with PG&E. I'm sorry I
7 can't get to your call right now. Please leave your phone number
8 and time you called and I'll get back to you as soon as I can.
9 Thank you.

10 GAS CONTROL OPERATOR: Hey, Vern, this is Art at Gas
11 Control. Hey, you gave me a valve, 40- -- I mean, I'm sorry,
12 40.05-1 at Healy Station. I don't show that on the schematics. I
13 just want to make sure there is a valve out there. You can give
14 me a call. Thanks. Bye.

15 ***

16 (Start time: 10:58:38)

17 OSCAR: Oscar here.

18 MR. MONTEZ: Oscar, Montez here. How are you doing?

19 OSCAR: I'm here * *.

20 MR. MONTEZ: Yeah. I just -- you got a minute? I've
21 just a couple of valve questions.

22 OSCAR: Sure.

23 MR. MONTEZ: Or do you want me to call you back?

24 OSCAR: No, that's fine. Go ahead.

25 MR. MONTEZ: Okay. I got a -- some -- a couple of

1 alarms here. I know, I know most everything's back to normal
2 except the bypass valve. Okay, the first --

3 OSCAR: You --

4 MR. MONTEZ: Huh?

5 OSCAR: You're going to have, you're going to have 17 --
6 or I should say 21 and, 21 and 21R are out, 38 and 40. That's the
7 ones you're seeing?

8 MR. MONTEZ: Yeah. What's up with those?

9 OSCAR: We're waiting for William Bong (ph.), the
10 engineer, to show up. We're going to load all of the programs
11 back in it because it lost the programs on it.

12 OFFICER MONTEZ: Okay.

13 OSCAR: That's what we're waiting on.

14 MONTEZ: All right. As far as 21R goes, do you want, do
15 you want to just leave that wide open then or -- in case something
16 fails? Because you can -- or feed in through the other one, 27,
17 27R?

18 OSCAR: Yeah, just leave it like that for now. I mean,
19 I, I can go close it if you want me to.

20 MONTEZ: Well, I'm just raising a question, you know,
21 just in case something happens, because I can't, you know, I can't
22 manually, I can't remotely do anything with them.

23 OSCAR: Yeah. But I, I could go out there and close it
24 if you need me to.

25 MR. MONTEZ: Okay.

1 OSCAR: And also, also, we have, I believe Barry had me
2 close 62.

3 MR. MONTEZ: Yeah, that one doesn't show in manual or
4 local or anything.

5 OSCAR: Yeah. Well, well, there's a -- it's in -- it's
6 in local out there, it's closed. And I think I lowered the set
7 point on the approved area. I believe it was 63. I, I didn't
8 write anything down because, you know, I was just kind of going
9 off what he was telling me to do, you know.

10 MR. MONTEZ: 62 is the one where I can, I can remotely
11 operate here and the set point on that right now is 265?

12 OSCAR: Yeah, which is 63, right?

13 MR. MONTEZ: 62 is the one I can remotely operate. 63
14 is showing wide open.

15 OSCAR: Okay. I, I thought it was the other way around.

16 MR. MONTEZ: Yeah. Well, it could be SciTech's messed
17 up that I don't know about, but SciTech here is showing me valve
18 62 is the one I can remotely control and we have that set at 265.

19 OSCAR: Okay, that's the monitor valve?

20 MR. MONTEZ: No, that's -- not unless I can remotely
21 operate the manual -- the monitor valve. The monitor valve, I
22 think, is 63, right?

23 OSCAR : 63. Okay, so 63 is the one that I think I
24 lowered down, I believe, also. I --

25 MR. MONTEZ: 63 I can manually throttle, but not with

1 set point.

2 OSCAR: Yeah. And 5 and 6 are lowered down per Barry.

3 MR. MONTEZ: Five -- what was that?

4 OSCAR: Monitor 5 and 6 are pinched down also per Barry.

5 MR. MONTEZ: 5 and 6? Where's that at? Oh.

6 OSCAR: Between 7 and 8.

7 MR. MONTEZ: Oh, it's still pinched down?

8 OSCAR: Yeah.

9 MR. MONTEZ: Okay. Well, is that necessary anymore?

10 OSCAR: Just leave it till we get every -- the program

11 loaded on --

12 MR. MONTEZ: Okay.

13 OSCAR: -- and I'll touch base with you before we start

14 putting everything back.

15 MR. MONTEZ: All right.

16 OSCAR: Okay?

17 MR. MONTEZ: Okay, sounds good.

18 OSCAR: How are things going up there?

19 MR. MONTEZ: Oh, it's quiet now. They've got the, all

20 of the Emergency Operations Center people mobilizing next door in

21 the other building.

22 OSCAR: Get everything put out?

23 MR. MONTEZ: I think most everything's put out. I think

24 they have small patch fires, like little hot spots.

25 OSCAR: Casualties? What?

1 something's, something's wrong on the actual pipeway down there.

2 OSCAR: Yeah. So I'll give you a call when Wayne comes
3 and we start loading the programs in there * --

4 MR. MONTEZ: Okay.

5 OSCAR: -- *.

6 MR. MONTEZ: Okay.

7 OSCAR: That -- I don't have the software for these
8 353s.

9 MR. MONTEZ: Uh-huh.

10 OSCAR: I got all the stuff for 352s, but these are the
11 353's.

12 MR. MONTEZ: Uh-huh.

13 OSCAR: Anyways, I'll give you a holler when he shows
14 up.

15 MR. MONTEZ: Okay, Oscar.

16 OSCAR: Okay, take care.

17 MR. MONTEZ: Bye.

18 OSCAR: Bye.

19 ***

20 (Start time: 11:20:05)

21 STEVE: This is Steve. Can you have -- can you come
22 open the door for me, man? I left my card inside. Thank you.
23 Thank --

24 ***

25 (Start time: 11:20:45)

1 GAS CONTROL OPERATOR: Control. This is Art.

2 UNIDENTIFIED SPEAKER: Hey, Art. Is Steve Lopez
3 available?

4 GAS CONTROL OPERATOR: Yeah, one moment.

5 ***

6 (Start time: 11:21:06)

7 MR. LOPEZ: Lopez speaking. Can I help you?

8 ERIC: Dude, I'm watching the news and I'm wondering
9 what the hell you did.

10 MR. LOPEZ: Who's this, Eric?

11 ERIC: Yeah, yeah.

12 MR. LOPEZ: Hey, man, what you doing?

13 ERIC: I'm watching the news in San Bruno.

14 MR. LOPEZ: Yeah, I know, man. We don't --

15 ERIC: * 6:00. So when you got there, was it already *?

16 MR. LOPEZ: We, we, we got here -- we were reporting to,
17 to -- I'm looking for my [REDACTED] key. We both, we were reporting
18 Brentwood, man, and then we, we, we, we were trying to start the
19 terminal up, right, when all this happened, and then we were
20 turned around. Now, I'm in San Francisco.

21 ERIC: Are you in the city?

22 MR. LOPEZ: Yeah, I'm in the city right now.

23 ERIC: Oh, okay.

24 MR. LOPEZ: So --

25 ERIC: Yeah, I figured you guys are busy, but I just

1 figured I would call.

2 MR. LOPEZ: We're busy as heck, man. We're getting --

3 ERIC: *.

4 MR. LOPEZ: We're getting a lot of phone calls and
5 everything, so, yeah, we're really busy as hell right now.

6 ERIC: All right, man, I'll let you go.

7 MR. LOPEZ: So I can -- can I call you, can I call you
8 back later?

9 ERIC: Oh, yeah, yeah. No, I just figured I'd just
10 check in *.

11 MR. LOPEZ: Yeah, man. Well, PG&E is taking this one,
12 man. It's just one of our lines just [REDACTED] blew up. That's all
13 it was.

14 ERIC: All right. So they said it's a high pressure
15 transmission, so --

16 MR. LOPEZ: They had about, they had about 400 pounds in
17 it.

18 ERIC: That's what I was telling *.

19 MR. LOPEZ: Yeah.

20 ERIC: * distribution line has maybe 40 pounds to that.
21 Is it a house?

22 MR. LOPEZ: No, this one here is actually, it usually,
23 usually runs at about 100. It'll see, it'll see the pressure
24 coming in. Normally, it runs about 150 pounds. And,
25 unfortunately, we got a high, got a slug of high pressure and we

1 don't know what happened. As far as what exactly, you know, let
2 go, we don't know what it is yet. They're still investigating.
3 They haven't told us.

4 ERIC: I see. All right, man.

5 MR. LOPEZ: Okay?

6 ERIC: Thanks a lot. Take care.

7 MR. LOPEZ: You got it, bro. I'll talk to you later.

8 ERIC: All right, man.

9 MR. LOPEZ: Bye.

10 ***

11 (Start time: 11:34:26)

12 SEAN: Control. Sean.

13 MR. GARCIA: Hey, Sean, this is Jody Garcia.

14 SEAN: Hey, Jody Garcia. How's it going?

15 MR. GARCIA: How are you?

16 SEAN: Doing well.

17 MR. GARCIA: Hey, I'm out here in Milpitas Terminal --

18 SEAN: Okay.

19 MR. GARCIA: -- and, you know, Dave Slack asked me to
20 come out here. I've been out here for a few hours now --

21 SEAN: Okay.

22 MR. GARCIA: -- just to kind of help Dave Boyd (ph.)
23 out, see what's going on, see if there's anything we could do.

24 SEAN: Uh-huh.

25 MR. GARCIA: How do you guys want to leave this station

1 tonight? I'm assuming you want to try to get as much of it back in
2 service as we can?

3 SEAN: Yes.

4 MR. GARCIA: Okay. Well, you know, most of it is back
5 in service right now. The only things that are not in service, we
6 have three controllers that have somewhat lost their memory that
7 we're working on right now --

8 SEAN: Okay.

9 MR. GARCIA: -- which is 21R, valve 38 and valve 40.

10 SEAN: Thirty-eight and 40, okay.

11 MR. GARCIA: Yeah. Now, I got -- we've got Wayne Flog
12 (ph.) out here right now trying to reload the program and see if
13 we can get them to work.

14 SEAN: Okay.

15 MR. GARCIA: One of the things that I was talking to the
16 officer about today that I'd, I'd like, that I'm recommending that
17 they do is since we kind of lost the power to these other
18 controllers --

19 SEAN: Uh-huh.

20 MR. GARCIA: -- that we ought to do some end to end
21 testing of you guys changing the set point and just making sure
22 everything works.

23 SEAN: Okay.

24 MR. GARCIA: Is that a problem for you guys or --

25 SEAN: It shouldn't be now that we've got the whole San

1 Bruno thing somewhat under control. So we can, we, we can swing,
2 we can swing 10, 15 pounds --

3 MR. GARCIA: Okay.

4 SEAN: -- if that's what you're -- is that what you're
5 looking for, something like that?

6 MR. GARCIA: Yeah. I, I'd like to just go through each
7 one of the controllers and just make sure everything's
8 automatically working properly.

9 SEAN: Okay.

10 MR. GARCIA: Yeah, just to be on the safe side.

11 SEAN: Okay.

12 MR. GARCIA: So why don't I get with Oscar. I'll kind
13 of -- unless you guys have a certain list you want to go through,
14 maybe I'll have him put together here's the valves we want to
15 check. --

16 SEAN: Okay.

17 MR. GARCIA: -- and then we could talk about that and
18 say, okay, let's go check in this order.

19 SEAN: Okay.

20 MR. GARCIA: How does that sound?

21 SEAN: That sounds good, yeah.

22 MR. GARCIA: Okay. All right, Sean. I'll, I'll get
23 with Oscar, we'll get you a list, then we'll give you a holler.

24 SEAN: Okay, good. Very good.

25 MR. GARCIA: Okay?

1 SEAN: All right.

2 MR. GARCIA: All right?

3 SEAN: All right, thank you. Bye.

4 MR. GARCIA: Okay, bye.

5 ***

6 (Start time: 11:40:45)

7 MR. LOPEZ: Lopez speaking. Can I help you?

8 UNIDENTIFIED SPEAKER: Yeah, is Matt still there?

9 MR. LOPEZ: Yeah. Who's this?

10 UNIDENTIFIED SPEAKER: This is Oscar here, at Milpitas.

11 MR. LOPEZ: Okay, Oscar, hold on a second.

12 ***

13 (Start time: 11:41:10)

14 GAS CONTROL OPERATOR: Gas Control. Montez.

15 UNIDENTIFIED SPEAKER: * valves *.

16 GAS CONTROL OPERATOR: Sure.

17 UNIDENTIFIED SPEAKER: *.

18 GAS CONTROL OPERATOR: The ones that are failed?

19 UNIDENTIFIED SPEAKER: Not, not the ones that are

20 failed, the other ones. *.

21 GAS CONTROL OPERATOR: Which?

22 UNIDENTIFIED SPEAKER: Let's start with ten.

23 GAS CONTROL OPERATOR: Meter 10?

24 UNIDENTIFIED SPEAKER: Yeah, meter south 10R. * *79.8.

25 * * drop it down.

1 GAS CONTROL OPERATOR: -- set point in there.

2 UNIDENTIFIED SPEAKER: Please check the set point. I'm
3 just opening up.

4 GAS CONTROL OPERATOR: Yup.

5 UNIDENTIFIED SPEAKER: Did you lower it?

6 GAS CONTROL OPERATOR: Not yet.

7 UNIDENTIFIED SPEAKER: Did you lower it or raise it?

8 GAS CONTROL OPERATOR: I raised it. Just give me a
9 minute. I mean, I can go a little bit more to see if it hurries
10 it up.

11 ***

12

13 (Start time: 11:43:46)

14 GAS CONTROL OPERATOR: There's a guy on the news right
15 now saying that he -- that they -- about a week and a half ago
16 that they had a gas smell and they, PG&E came out to investigate
17 and they never heard anything back.

18 UNIDENTIFIED SPEAKER: *.

19 GAS CONTROL OPERATOR: Uh-huh. Okay, it's not doing
20 anything at 355. I'm going to go 360. Maybe 355 was too close to
21 the downstream.

22 UNIDENTIFIED SPEAKER: * downstream pressure.

23 GAS CONTROL OPERATOR: Three-fifty-two. If it doesn't
24 correct here, then something's wrong. Okay, 360 set point has
25 been entered.

1 ***

2 (Start time: 11:44:51)

3 UNIDENTIFIED SPEAKER: What did he say? What was he
4 saying? I couldn't hear him.

5 GAS CONTROL OPERATOR MATT: PG&E didn't check on the
6 leak. We never heard back from them. They told them they
7 complained about a leak a week ago. They showed up, but never
8 heard back from them. They heard all the explosions when the
9 thing started.

10 GAS CONTROL OPERATOR MATT: Hold on, Oscar.

11 Just hold that for -- * that crack. This crack right
12 now. It's not --

13 GAS CONTROL OPERATOR STEVE: Okay. Tending to leak
14 then, huh?

15 UNIDENTIFIED SPEAKER: I think *.

16 GAS CONTROL OPERATOR STEVE: Yeah, Oscar, this is Steve
17 now. He, Matt had to go do something. But, yeah, he's got a, a
18 360 downstream set point in there and, but we're not seeing any
19 movement on the valve. Oh, there it is. It's showing 5.5 as far
20 as opposition. So it's starting to crack right now. It's
21 starting to open.

22 OSCAR: Okay. Go ahead and lower it back to where it
23 was.

24 GAS CONTROL OPERATOR STEVE: Okay, let me see what he
25 had it set at because I just set -- he just told me to come sit

1 down here and, and I didn't know what he had it before he changed
2 it. Okay, he set, he had it set at 280 then, huh? Okay, for the
3 280 in there.

4 Did he have eventually 280 in there? Is that what he
5 had in there?

6 UNIDENTIFIED SPEAKER: What's that?

7 GAS CONTROL OPERATOR STEVE: Did it eventually -- yeah,
8 go ahead and put it back to where it was.

9 Was it 280?

10 OSCAR: Okay. We had -- I think it was 280. Yeah,
11 280's fine.

12 GAS CONTROL OPERATOR STEVE: That one okay? Okay.

13 OSCAR: Yeah. It's starting, it's starting to open up.

14 GAS CONTROL OPERATOR STEVE: Okay.

15 OSCAR: See?

16 GAS CONTROL OPERATOR STEVE: Ten is -- yeah, the, the --

17 OSCAR: It won't *.

18 GAS CONTROL OPERATOR MATT: It won't, 10 won't open
19 until we give it like a huge set point.

20 OSCAR: I have it set at *.

21 GAS CONTROL OPERATOR MATT: Yeah.

22 OSCAR: ** 9.

23 GAS CONTROL OPERATOR MATT: Change this to meter 9, and
24 then you would put 360 in there.

25 OSCAR: Meter you would read?

1 GAS CONTROL OPERATOR MATT: Yeah.

2 Okay, we're putting the other side in the lead, and then
3 we'll put a 360 in there. Hold on, Oscar.

4

5 GAS CONTROL OPERATOR STEVE: Okay, Oscar, we've got a, I put a 360
6 in there right now, so we're just waiting to see if we're going to
7 see some results of the, the 360 that we put in there?

8 OSCAR: (* we'll wait for it) --

9 GAS CONTROL OPERATOR STEVE: Uh-huh, okay.

10 OSCAR: -- it's trying to open now.

11 GAS CONTROL OPERATOR STEVE: They're starting to see
12 some --

13 OSCAR: * 9R, 2.9 *.

14 GAS CONTROL OPERATOR STEVE: Really? You're seeing
15 some? All right, correct. Our indication that it doesn't show
16 anything yet.

17 OSCAR: *.

18 GAS CONTROL OPERATOR STEVE: Yeah. Usually, it --

19 OSCAR: Okay, is it possible to put in *.

20 GAS CONTROL OPERATOR STEVE: Okay, you want me to put
21 the -- to turn it back to its original set, set point?

22 OSCAR: Yeah.

23 GAS CONTROL OPERATOR STEVE: Okay. It's funny because
24 our indication is that it's still closed. Even the, you know,
25 valve color is still green. And then the, as far as percentage,

1 when it starts to show that it's percentage, it'll show that --
2 okay, there it is. It just jumped up just now.

3 OSCAR: And what's it showing now?

4 GAS CONTROL OPERATOR STEVE: It's showing 6.7 percent.
5 Seven percent, that's what it showing.

6 OSCAR: That's the reading I have.

7 GAS CONTROL OPERATOR STEVE: Okay. I'm going to put the
8 280 back in there.

9 ***

10 (Start time: 11:49:46)

11 GAS CONTROL OPERATOR STEVE: I just entered the 280 set
12 point back into it. It should start to close again. Yep. Yeah,
13 this shows, our indication shows that it's closed.

14 OSCAR: Okay.

15 GAS CONTROL OPERATOR STEVE: It's got a --

16 OSCAR: It's -- well, we'll bounce on over to the 8 or
17 7R? 8R or 7R which ever one you guys want, which one happen * to
18 * lead or lag, it doesn't matter to me.

19 GAS CONTROL OPERATOR STEVE: Okay, so you want to go
20 over to seven and eight then? Is that what you want to do?

21 OSCAR: Yeah.

22 GAS CONTROL OPERATOR STEVE: Okay, hold on a second.
23 Seven and eight. So, set 300 B-gas.

24 OSCAR: * nine or it could almost be * * seven?

25 GAS CONTROL OPERATOR STEVE: Yeah, that one's

1 maintaining a 370 -- it's got a 370 set point and we're
2 maintaining the, the, the mixer pressure. We're trying to
3 maintain it. We've got a 370, but there's no gas behind it,
4 right? So we've got the 352 in the hitter right now --

5 OSCAR: Okay.

6 GAS CONTROL OPERATOR STEVE: -- because that's all we
7 have. Well, we've got a 370 set point in there, which is keeping
8 it basically wide open.

9 OSCAR: It's wide open?

10 GAS CONTROL OPERATOR STEVE: Uh-huh. We've got seven in
11 the lead right now.

12 OSCAR: * downstream.

13 GAS CONTROL OPERATOR STEVE: Okay, so you want me to
14 close it?

15 OSCAR: Yeah, close it. We'll all then take the *.

16 GAS CONTROL OPERATOR STEVE: Okay.

17 UNIDENTIFIED SPEAKER: * * three seven.

18 UNIDENTIFIED SPEAKER: It's line B seven and eight, so
19 you want to close it?

20 GAS CONTROL OPERATOR STEVE: Yeah, he wants * everything
21 * closed.

22 UNIDENTIFIED SPEAKER: Because everything's wide open,
23 so -- okay, so, yeah. The B line is 350 *. Yeah. If you want to
24 close it, we can just go to a little bit under 352, so do you want
25 it 338?

1 UNIDENTIFIED SPEAKER: Okay, 348. Is that going to be
2 okay? * the mixer *.

3 UNIDENTIFIED SPEAKER: Well, it'll still flow. He just
4 wants it closed.

5 UNIDENTIFIED SPEAKER: 348 ** B.

6 GAS CONTROL OPERATOR STEVE: Okay, Oscar, we gave it
7 just below the pressure of 353. We've got a 348 set point in
8 there right now.

9 OSCAR: Yeah, I can see the set point now.

10 GAS CONTROL OPERATOR STEVE: Uh-huh.

11 ***

12 (Start time: 11:52:35)

13 OSCAR: 95.5 percent, is that right?

14 GAS CONTROL OPERATOR STEVE: 95.5 is what we got right
15 now, yeah.

16 OSCAR: 4.2.

17 GAS CONTROL OPERATOR STEVE: Uh-huh.

18 OSCAR: Loading *.

19 GAS CONTROL OPERATOR STEVE: Yeah, let's see.

20 OSCAR: Just trying to * 370 * open * back up.

21 GAS CONTROL OPERATOR STEVE: Okay, I, I'm going to put
22 it back to 370 then. Three, seven, zero. Okay, I just gave it
23 the 370 set point.

24 OSCAR: Did you set the set point?

25 UNIDENTIFIED SPEAKER 1: Yup. One, if not two, is going

1 to be dealing with Milpitas for a long time, so we need at least
2 one or *.

3 OSCAR: 98.4.

4 GAS CONTROL OPERATOR STEVE: That's what I'm seeing,
5 98.4.

6 UNIDENTIFIED SPEAKER: We're, we're going to have to go
7 through all the different valves and test them out, and then
8 they've going to do, do the program in order to test them out
9 again.

10 GAS CONTROL OPERATOR STEVE: Okay, we're going to have
11 to put 8R in the lead then. We're going to have to change it.

12 OSCAR: Right now, we're still waiting
13 to -- it's wide open right?

14 GAS CONTROL OPERATOR STEVE: Yeah. It, it's, 8 and 8R
15 is wide open right now.

16 UNIDENTIFIED SPEAKER: Where are you going? Do we have
17 to put it in the lead since we --

18 GAS CONTROL OPERATOR STEVE: I thought that -- that's
19 what we did with the other one. Because I'm, like I said, I'm --
20 Do we have to put, put it in the lead? Because they want to see
21 if they want to close 8. Do you have to put 8 in the lead to do
22 that?

23 UNIDENTIFIED SPEAKER: Well, we have --

24 GAS CONTROL OPERATOR STEVE: They want to do the same
25 with -- well, they want to, they want to -- see, well, not --

1 they, they, they --

2 UNIDENTIFIED SPEAKER: They were, they were both
3 closing.

4 GAS CONTROL OPERATOR STEVE: Right, but now they want
5 to, they want to test 8. They were both closing.

6 UNIDENTIFIED SPEAKER: They were both, both sides were
7 closing?

8 GAS CONTROL OPERATOR STEVE: Right. You, you know --
9 did you see that, Oscar, that both sides were closing when, when
10 we -- when I --

11 OSCAR: No, I, I didn't see it. I didn't catch it. So
12 they were both closing?

13 GAS CONTROL OPERATOR STEVE: Yeah, they were both
14 closing, yeah.

15 OSCAR: Okay. Well, that's fine if that's *.

16 GAS CONTROL OPERATOR STEVE: Uh-huh.

17 OSCAR: Let's go ahead and go to 11 11R.

18 GAS CONTROL OPERATOR STEVE: Okay, 11 and 11R, which is
19 what, 131 gas. Okay.

20 So, basically, we're not doing, we're not doing anything
21 with 131, right?

22 UNIDENTIFIED SPEAKER: No. It's shut in, but we still
23 need to test it.

24 GAS CONTROL OPERATOR STEVE: So let's put, what, like a
25 three --

1 UNIDENTIFIED SPEAKER: Three-sixty, yeah.

2 GAS CONTROL OPERATOR STEVE: -- 360 in there again?

3 Okay, I'm going to put in the 360 set point in this one.

4 There it goes.

5 ***

6 (Start time: 11:55:34)

7 OSCAR: * moving * 33, 40 * 5.

8 UNIDENTIFIED SPEAKER: -- Time valve 40 just shut.

9 GAS CONTROL OPERATOR STEVE: Valve 40 just shut.

10 UNIDENTIFIED SPEAKER: On the outgoing line?

11 GAS CONTROL OPERATOR STEVE: On the outgoing line, that

12 line 109.

13 UNIDENTIFIED SPEAKER: Valve 40 just shut, we've got the

14 program loaded in that. Do you want that closed?

15 GAS CONTROL OPERATOR STEVE: No, I think that's supposed

16 to be open, right? That's supposed to be open?

17 UNIDENTIFIED SPEAKER: It was open.

18 GAS CONTROL OPERATOR STEVE: Yeah, it was open and I

19 think it's supposed to be open.

20 OSCAR: Go ahead and shut it.

21 UNIDENTIFIED SPEAKER: That's the one that has a

22 controller here running.

23 OSCAR: Can you put it back in valve 40?

24 GAS CONTROL OPERATOR STEVE: Are you talking to me,

25 Oscar?

1 OSCAR: Yeah, Steve.

2 GAS CONTROL OPERATOR STEVE: Okay, hold on a second.
3 What is it that I had this at before? Three-twenty-five, and I
4 brought it up to 360. So on valve 40, you want me to make a change
5 on valve 40?

6 OSCAR: Yeah. Do you want to put it back to where you
7 want it?

8 GAS CONTROL OPERATOR STEVE : Okay, let's see what,
9 let's see what we've got here. Hold on a second.

10 Where do you want, where do you want, where do you want
11 to put valve 40 at? I mean, we can put it back wherever we want
12 it, okay?

13 UNIDENTIFIED SPEAKER: I want 350. Well --

14 ***

15 (Start time: 11:57:01)

16 UNIDENTIFIED SPEAKER: He had his *.

17 UNIDENTIFIED SPEAKER: That's doable. Valve 40, that's
18 it.

19 GAS CONTROL OPERATOR STEVE: Oh, okay, yeah. This,
20 this, on our alarm screen, Oscar, it's showing us that valve 40 is
21 still in a local control.

22 OSCAR: Okay, just put it back in uh remote.

23 ***

24 (Start time: 11:57:23)

25 GAS CONTROL OPERATOR STEVE: Yeah, because it's still,

1 it says it's still in local. We've still got the alarm that's
2 still in local.

3 UNIDENTIFIED SPEAKER: I just don't think it's updated
4 yet.

5 GAS CONTROL OPERATOR STEVE: Okay. There it is. It
6 just now --

7 UNIDENTIFIED SPEAKER: Okay. So let's go ahead and give
8 you a set point change on that.

9 GAS CONTROL OPERATOR STEVE: Okay, Oscar, give it a set
10 point change.

11 UNIDENTIFIED SPEAKER: * set point?

12 GAS CONTROL OPERATOR STEVE: Where is it? What, what
13 did we put it at? What, what --

14 UNIDENTIFIED SPEAKER: Right now it's at, it's at zero
15 zero set point. That's why it closed. Okay. We're 375 and, you
16 know, *.

17 UNIDENTIFIED SPEAKER: Do you want us to go 375 on that
18 valve 40 to see if it opens?

19 UNIDENTIFIED SPEAKER: Where do you guys normally have
20 it?

21 UNIDENTIFIED SPEAKER: I don't know. Isn't it usually
22 wide opened?

23 UNIDENTIFIED SPEAKER: Hang on.

24 UNIDENTIFIED SPEAKER: 20 is wide open *.

25 OSCAR: Hang, hang on, Steve. When -- we, we wrote all

1 this down because when we transferring everything over *.

2 GAS CONTROL OPERATOR MATT: We can trend that target set
3 point and see where we had it.

4 OSCAR: Yeah, see (what's in there).

5 GAS CONTROL OPERATOR MATT: Trim that target set point
6 on the 40.

7 UNIDENTIFIED SPEAKER: This one right here?

8 GAS CONTROL OPERATOR MATT: No, up, up to the right.
9 That target right there where it says zero. Down. Up. Right
10 there. Click that. And then I scroll back and see where it was
11 changed from.

12 UNIDENTIFIED SPEAKER: It was changed right here.

13 GAS CONTROL OPERATOR MATT: Yeah, it looks like it was
14 around --

15 UNIDENTIFIED SPEAKER: * 370.

16 GAS CONTROL OPERATOR STEVE: -- it was around 370.

17 UNIDENTIFIED SPEAKER: * around 360 right now, * trended
18 it * set it back.

19 GAS CONTROL OPERATOR STEVE: Because there's that -- is
20 one of them usually closed and one of those runs open?

21 UNIDENTIFIED SPEAKER: 40 and 38?

22 GAS CONTROL OPERATOR STEVE: Yeah.

23 UNIDENTIFIED SPEAKER: I believe so. One's open *.

24 GAS CONTROL OPERATOR STEVE: Can you -- are you sure it
25 was 370? It's not 375?

1 UNIDENTIFIED SPEAKER: No, it was at 369.89. Now, it's
2 right here.

3 GAS CONTROL OPERATOR STEVE: Up there?

4 UNIDENTIFIED SPEAKER: Yeah, right here.

5 GAS CONTROL OPERATOR STEVE: Okay, yeah, 370. It looks
6 like, yeah, earlier, it was set at, 40, it was set at 370.

7 UNIDENTIFIED SPEAKER: OK *.

8 GAS CONTROL OPERATOR STEVE: Do you want us to put it at
9 370?

10 UNIDENTIFIED SPEAKER: Yeah.

11 GAS CONTROL OPERATOR STEVE: All right.

12 UNIDENTIFIED SPEAKER: * that was set at 370 what your *
13 was 38. So that's going to be the next one (to) come on.

14 GAS CONTROL OPERATOR STEVE: Thirty-eight's throttling
15 right now. It was set at -- 38 right now is set at -- oh, it was
16 to -- it was 375, now it just shot to 350, now it's closing.

17 UNIDENTIFIED SPEAKER: This is starting to close.

18 GAS CONTROL OPERATOR STEVE: Why are they changing?

19 UNIDENTIFIED SPEAKER: Because those are the ones that
20 weren't controlling, they were screwed up and they just finally
21 got them working.

22 GAS CONTROL OPERATOR STEVE: Oh, okay.

23 UNIDENTIFIED SPEAKER: So go 370 on valve 40 right
24 there, Steve, downstream target.

25 STEVE: Right here?

1 GAS CONTROL OPERATOR STEVE: Yeah.

2 UNIDENTIFIED SPEAKER: It was, it was 370 at 40 is
3 originally where we had this 375 on 38.

4 GAS CONTROL OPERATOR STEVE: Oh, okay.

5 STEVE: Is this, is this, is this like (38) in the lead?

6 GAS CONTROL OPERATOR STEVE: Oh, it looks -- yeah, 38's
7 the lead.

8 Hey, Oscar, it looks like you guys have got to enter the
9 set point from there. All we can do is a valve max here.

10 OSCAR: We, we *.

11 GAS CONTROL OPERATOR STEVE: What about this one right
12 here? Maybe we can change the lead right there. Check -- click
13 on that lead.

14 STEVE: Like the lead, the, the 40?

15 GAS CONTROL OPERATOR STEVE: Call -- oh yeah, maybe we
16 can set it on the lead lag.

17 STEVE: Set the lead to 40?

18 GAS CONTROL OPERATOR STEVE: No, click on the set point
19 lead lag. Click on that 375 and see if we can enter it right
20 there.

21 STEVE: Right here?

22 UNIDENTIFIED SPEAKER: I thought -- yeah, we probably
23 could right there.

24 GAS CONTROL OPERATOR STEVE: Yeah.

25 UNIDENTIFIED SPEAKER: But it's, it's doing it for a 38,

1 right? Because 38 comes in the, in the lead, and so 40 would be
2 370?

3 UNIDENTIFIED SPEAKER: Yeah. On, on 38, enter 375 to
4 switch to see if it overrides that zero. Yeah. (End of
5 recording.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: PACIFIC GAS & ELECTRIC COMPANY
SEPTEMBER 9, 2010 ACCIDENT
SAN BRUNO, CALIFORNIA
CONTROL ROOM LOGS

DOCKET No.: DCA-10-MP-008

was held according to the record, and that this is the original, complete, true and accurate transcript which has been compared to the recording accomplished at the hearing.

Kathryn A. Mirfin (p. 1-371)
Karen Galvez (pp. 372-421)
Transcribers