

DOCKET NO. SA-510

NATIONAL TRANSPORTATION SAFETY BOARD

WASHINGTON, D.C.

Rudder Kick Reports

AFA RUDDER KICK REPORTS

NTSB REQUESTED DATA

DATE: 02-Feb-95 09:59am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-93-0190TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2221-20

Subject: RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP11E0 3318 /dev/sio2 vopems 07/09/93 02:18
DIR 617BOE/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORYAFA-CDG-93-0190TR 9 JUL 93
ATA 2221-20 MODEL 737-300 20 JUL 93 F
RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP
REF /A/ FAX ATTACHMENT - 1 PAGE
AIRPLANE HOURS/CYCLES
F-GHVM/ 8998/6487
PP911

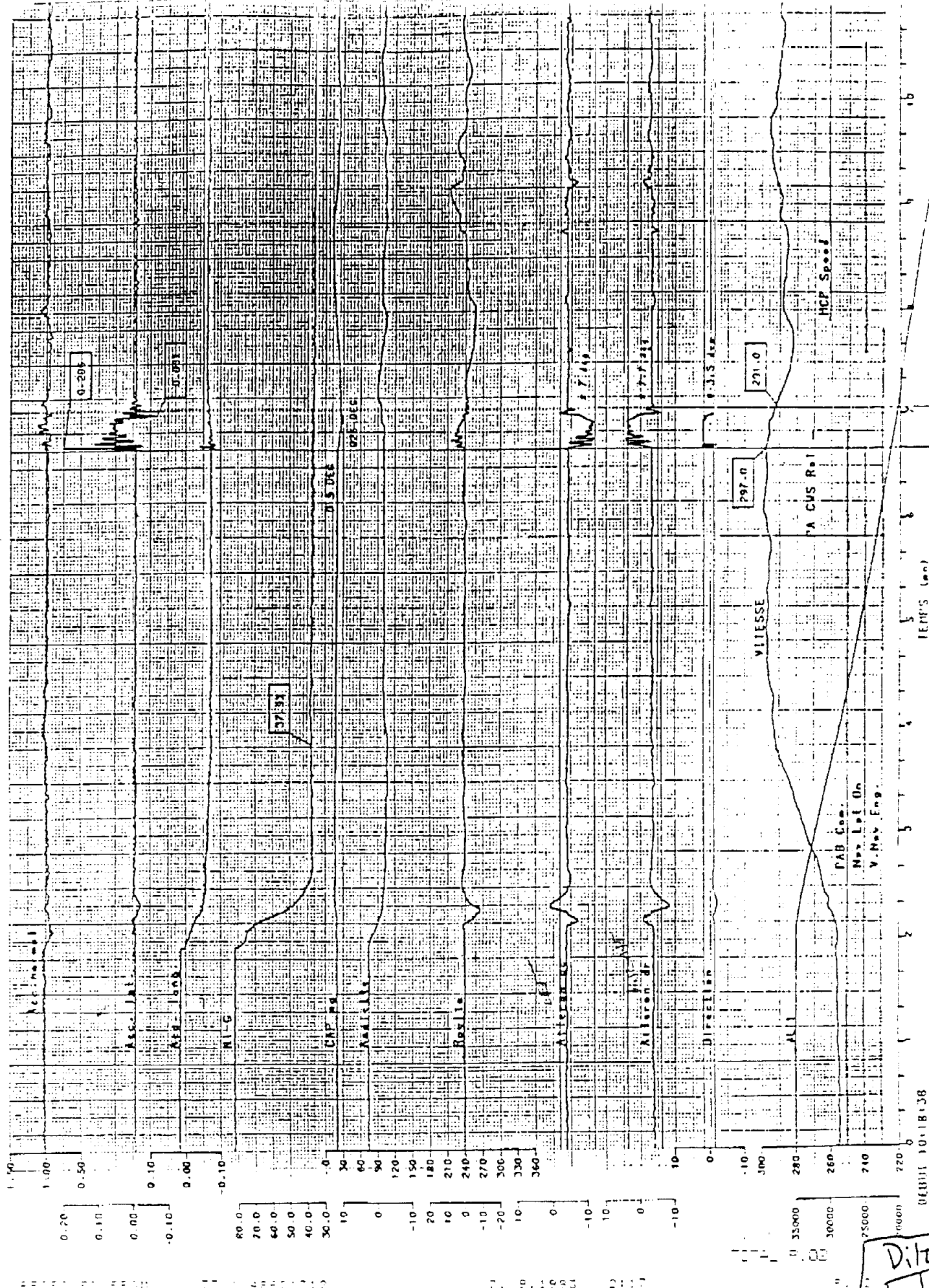
THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

AIR FRANCE REPORTED THAT THE DATA AIRPLANE EXPERIENCED A RUDDER
KICK DURING DESCENT. THIS OCCURRED WHEN THE AIRSPEED WAS REDUCED
TO 290 KNOTS. THERE WERE NO TURBULENCES. THE AIRPLANE HAD A
SUDDEN YAW TO THE RIGHT. CONSEQUENLTLY, THE AUTOPILOT WAS
DISENGAGED. AS A RESULT OF THIS CONDITION, TWO PASSENGERS WERE
REPORTED SLIGHTLY INJURED.AIR FRANCE REPLACED THE YAW DAMPER COUPLER, S/N OUT 88092861.
FURTHERMORE, THE DADC WAS ALSO REPLACED, S/N OUT 1095.AIR FRANCE ENGINEERING AND MAINTENANCE ARE INVESTIGATING THIS
CONDITION. REFERENCE /A/ PRESENTS THE DATA RECORDER IN THE DFDR
FOR YOUR INFORMATION.ACTION
AIR FRANCE WILL PROVIDE SHOP FINDINGS OF THE REMOVED UNITS AT A
LATER DATE.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM FRI 07/09/93 11:25:07

BOESEA-DDSO24-00029-07/09/93-0920Z



To: Airworthiness Manager

Subject: In-Service Events or Discrepancies
To Be Reported To The FAAReference: Boeing Operating Procedure-Agreement B-7000-090 "Reporting
Airplane Failures, Malfunctions and Defects to the FAA"

The following is submitted in accordance with the referenced procedure.

Airplane Identity					
Model-series	Line Nbr.	Reg. (tail) Nbr.	Serial Nbr.	Date occurred	Location
737-300	1595	F-GHVM	24026	unknown - reported 9 Jul	Orly, France

Product or part causing or involved with event or discrepancy:

Part Nbr.: Moog P/N A71882-1Part Name: Rudder PCU Electrohydraulic Servo ValveAppropriate DER (s): Tom Heineman Phone: 234-7059

Nature of failure, malfunction or defect:

During descent into Orly, at 290 knots, a sudden yaw movement was noted. The pilots noted full right yaw damper input on the yaw damper indicator. The yaw damper was disconnected and the problem went away.

Event or discrepancy on delivered airplanes based
on information from:

Airlines (s)
Engineering Liaison
Quality Control
Manufacturing
Materiel
Spares

Prepared by: John Hamilton *KdeJ*Telephone Nbr. 544-9844Approved by: *C. E. Finnegan*

C. E. Finnegan

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0199TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2221-20	

Subject: RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE DMQP

11E0 4684 /dev/sio2 vopems 07/19/93 01:10
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0199TR 19 JUL 93
ATA 2221-20 MODEL 737-300 27 JUL 93 F
RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE DMQP
REF /A/ AFA-CDG-93-0190TR DTD 09 JUL 93 /C/
AIRPLANE HOURS/CYCLES
F-GHVM/ 8998/6487
PP911

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

AIR FRANCE ENGINEERING ADVISES THAT SHOP FINDINGS OF THE REMOVED
UNITS WHICH WERE THE YAW DAMPER COUPLER AND THE DADC, ARE NOT
AVAILABLE AT THIS TIME.

ACTION

AIR FRANCE WILL PROVIDE THE ABOVE INFORMATION AT A LATER DATE

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM MON 07/19/93 10:16:01

BOESEA-DDSO27-00004-07/19/93-0813Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0215TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2720-06

Subject: RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP

11E0 6058 /dev/sio2 vopems 07/27/93 10:08
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0215TR 27 JUL 93
ATA 2221-20 MODEL 737-300
RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP
REF /A/ AFA-CDG-93-0190TR DTD 09 JUL 93 /C/
/B/ AFA-CDG-93-0199TR DTD 19 JUL 93 /C/

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

THE REFERENCE /A/ MESSAGE REPORTED THAT THE DATA AIRCRAFT
EXPERIENCED A RUDDER KICK DURING DESCENT.

AIR FRANCE PROVIDES THE FOLLOWING SHOP FINDINGS OF THE REMOVED
UNITS AS REPORTED IN THE REFERENCE /A/ MESSAGE. INSPECTION
REVEALED THAT THE SERVO VALVE, P/N A71882, S/N 1728, WAS FOUND TO
BE FAULTY. ACCORDING TO AIR FRANCE, THIS WAS DUE TO BAD
INSULATION. AIR FRANCE ALSO ADVISED THAT THERE WAS EVIDENCE OF
SKYDROL IN THE SYSTEM WHICH RESULTED CONTAMINATION OF THE
ELECTRICAL WIRES. THUS, AIR FRANCE CONCLUDED THAT THE SUBJECT
SERVO VALVE WAS THE CAUSE OF THE RUDDER KICK DURING DESCENT.

ACTION
THE ABOVE MESSAGE IS FOR YOUR INFORMATION.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM TUE 07/27/93 19:17:12

BOESEA-DDSO04-00056-07/27/93-1712Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0181TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP JEZEQUEL DMUR

11E0 6981 /dev/sio2 vopems 08/03/93 06:54
DIR 617BOE

/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REP

AFA-ORY-93-0181TR 3 AUG 93
ATA 2221-20 MODEL 737-300 5 AUG 93 H
RUDDER KICK DURING DESCENT
GRANDJEAN/LEMAIRE - DMQP JEZEQUEL DMUR
REF /A/ AFA-CDG-93-0215TR
/B/ AFA-CDG-93-0190TR
/C/ 737 IPC 27-21-00-40 FIG 40 PAGES 0/1
/D/ 737 MM 27-21-00 PAGE 13 FIG 6
AIRPLANE HOURS/CYCLES
PP911 8998/6487

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:

FURTHER TO THE REFERENCE /A/ TELEX, AFA HAVE PROVIDED THE FOLLOWING REPORT WHICH WAS TRANSLATED FROM THE ORIGINAL FRENCH LANGUAGE VERSION.

QUOTE

NATURE OF THE INCIDENT

VIOLENT MOVEMENT OF YAW DURING DECENT

DURING DECENT AT ORLY, THE SKY WAS CLEAR AND THE ATMOSPHERE WAS CALM, THE AUTOPILOT WAS ENGAGED, THE ENGINE POWERS WERE REDUCED, THE SPEED WAS AT 290 KNOTS WHEN A SUDDEN VIOLENT MOVEMENT OF YAW WAS NOTED. SIMULTANIOUSLY, THE CONTROL WHEEL WAS ROTATED TO A VERTICAL POSITION.

THERE WAS NO INSTRUMENT WARNING AND THE RUDDER PEDALS DID NOT MOVE. AFTER VERIFICATION OF THE ENGINES AND THE REVERSERS, THE ANOMALY WAS IDENTIFIED BY THE INDICATION OF THE YAW DAMPER WHICH INDICATED THE RUDDER IN THE FULL RIGHT DIRECTION.

THE FLIGHT CREW DISENGAGED THE YAW DAMPER, THE INDICATOR NEEDLE THEN RETURNED TO THE NORMAL POSITION AND THE CONTROL COLUMN WENT BACK TO THE HORIZONTAL POSITION.

A DOCTOR WAS ASKED TO MEET THE SLIGHTLY INJURED PASSENGERS; TWO OF THEM WERE TRANSFERED TO A MEDICAL FACILITY AT ORLY SOUTH.

THE YAW DAMPER COUPLER AND THE DIGITAL AIR DATA COMPUTER WERE REPLACED DURING TRANSIT, THEN ON THE 27 JUNE THE TRANSFER VALVE ON THE PCU WAS ALSO REPLACED.

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UNQUOTE

AFA SUBSEQUENTLY DETERMINED THAT THE YAW DAMPER COUPLER AND THE DADC REMOVED AS STATED IN REF /B/ TELEX, WERE FOUND TO HAVE NO FAULTS. THE POWER CONTROL UNIT WAS ALSO FOUND TO HAVE NO FAULTS EXCEPT FOR THE TRANSFER VALVE. REFERRING TO REFERENCE /D/, AFA DETERMINED THAT AT NO TIME WAS THERE ANY PRESSURE ON ONE SIDE OF THE YAW DAMPER ACTUATOR. THERE WAS, HOWEVER, PRESSURE ON THE OPPOSITE SIDE. THE PRESSUREIZED YAW DAMPER ACTUATOR ALWAYS RESULTED IN A RIGHT RUDDER MOVEMENT. ALSO IT SHOULD BE NOTED THAT THE CAP AT THE TOP OF THE REFERENCE /D/ DIAGRAM, WAS REMOVED AND FOUND TO BE FULL OF HYDRAULIC FLUID.

IN ADDITION TO THESE FINDINGS, AFA ALSO REPORT THAT THE BALL JOINT, REFERENCE /C/ CIRCLE D, CIRCLE J, ITEM 445 (P/N BLFR-16-086), WAS FOUND WITH THE TEFLON LINER MISSING. THIS ALLOWED A GREAT DEAL OF PLAY, BOTH AXIALLY AND RADIALY, AT THIS LOCATION. AFA BELIEVE THAT IT IS THIS THAT CAUSED THE TRANSFER VALVE TO FAIL.

AFA ADVISE THAT THE TRANSFER VALVE AND THE BALL JOINT ARE AVAILABLE FOR BOEING INVESTIGATION IF DESIRED.

ACTION:

PLEASE ADVISE IF BOEING WISHES TO HAVE THE TRANSFER VALVE AND THE BALL JOINT FOR EXAMINATION.

REGARDS,

A GARDNER / E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ONLY

FSE-BOECOM TUE 08/03/93 15:50:33

BOESEA-DDSO24-00036-08/03/93-1358Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0222TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2720-06

Subject: RUDDER KICK DURING CRUISE
 GRANDJEAN/LEMAIRE - DMQP JEZEQUEL - DMUR BONNIO - DONT

11E0 7297 /dev/sio2 vopems 08/04/93 10:30
 DIR 617BOE

/ATTN (617) G. B. CROSS
 /7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
 /CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0222TR 4 AUG 93
 ATA 2221-20 MODEL 737-300 12 AUG 93 F
 RUDDER KICK DURING CRUISE
 GRANDJEAN/LEMAIRE - DMQP JEZEQUEL - DMUR BONNIO - DONT
 REF /A/ AFA-CDG-93-0190TR DTD 09 JUL 93 /C/
 /B/ AFA-CDG-93-0215TR DTD 27 JUL 93 /C/
 /C/ AFA-ORY-93-0181TR DTD 03 AUG 93 /H/
 AIRPLANE HOURS/CYCLES
 F-GFUA

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

THE REFERENCE /A/ MESSAGE REPORTED RUDDER KICK DURING DESCENT ON
 AIRPLANE F-GHVM. AIR FRANCE ADVISES THAT RECENTLY, THE DATA
 AIRPLANE, F-GFUA, EXPERIENCED A SERIE OF LIGHT RUDDER KICK DURING
 CRUISE. THE EVENTS WERE AS FOLLOWS:

24 JUL 93

 THE FLIGHT CREW REPORTED THAT LIGHT RUDDER KICKS WERE NOTED
 DURING CRUISE. THE AIRPLANE YAWED TO LEFT AND THEN TO THE RIGHT.
 AT THAT TIME, THE CREW BELIEVED THAT THE CONDITION WAS DUE TO THE
 YAW DAMPER ITSELF. NO CORRECTIVE ACTION WAS TAKEN.

29 JUL 93

 SIMILAR CONDITION OCCURRED DURING CRUISE. AS A CORRECTIVE ACTION,
 THE YAW DAMPER WAS RE-RACKED. THEN, THE COUPLER WAS CHECKED PER
 MM 22-12-31. NO ANOMALIES WERE NOTED.

30 JUL 93

 AIR FRANCE REPLACED THE YAW DAMPER CALCULATOR. THE REMOVED S/N
 WAS 87042566. THE P/N WAS NOT AVAILABLE.

01 AUG 93

 THE FLIGHT CREW REPORTED THAT THE YAW DAMPER PERFORMED PROPERLY.
 THE FLIGHT WAS UNEVENTFUL.

04 AUG 93

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LIGHT RUDDER KICKS WERE NOTED AGAIN DURING CRUISE. AGAIN, THE AIRPLANE YAWED TO THE LEFT, THEN TO THE RIGHT. AT THIS TIME, AIR FRANCE PLANS TO REPLACE THE SERVO VALVE SINCE THE SERVO VALVE ON AIRPLANE F-GHVM WAS THE CAUSE OF THE RUDDER KICK CONDITION.

ACTION

AIR FRANCE WILL PROVIDE THE SHOP FINDINGS OF THE SERVO VALVE WHEN IT WILL BE REMOVED AND CHECKED. HOWEVER, IF THE SERVO VALVE IS THE CAUSE OF THE REPORTED CONDITION, AIR FRANCE INDICATES THAT BOEING SHOULD TAKE AN IMMEDIATE ACTION PERTAINING TO THE RUDDER KICK CONDITION.

PLEASE BE ADVISED THAT THIS CONDITION HAS HIGH VISIBILITY WITHIN AIR FRANCE FLIGHT OPERATIONS, MAINTENANCE AND ENGINEERING.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM WED 08/04/93 19:38:35

BOESEA-DDSO01-00053-08/04/93-1735Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0221TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2221-20

Subject: RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES
/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT

GRANDJEAN

11E0 7615 /dev/sio2 vopems 08/06/93 04:16
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

//////RESEND TO ADD TEXT AND QUESTION - ORIG SENT 4 AUG //

AFA-CDG-93-0221TR 6 AUG 93
ATA 2221-20 MODEL 737-300 9 AUG 93 H
RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES
GRANDJEAN/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT
REF /A/ AFA-ORY-93-0181TR
/B/ AFA-CDG-93-0215TR
/C/ OM 03.10.09
/D/ AVIATION WEEK AND SPACE TECHNOLOGY JUL 26 93 ISSUE, UAL
FLIGHT 585
/E/ D6-8735-528 AFM SECTION 3.2 , P.7, NON-NORMAL
PROCEDURES
AIRPLANE HOURS/CYCLES
PP911

FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER

SUBSEQUENT TO THE REF /A/ MESSAGE, AFA WISHES TO CONFIRM CERTAIN OPERATIONAL ASPECTS OF THE SUBJECT EVENT. AS STATED IN REF /A/, THERE WAS NO ALARM OR YAW DAMPER ANNUNCIATION TO THE CREW OTHER THAN THE YAW DAMPER INDICATOR SHOWING HARD RIGHT AND THE CONTROL WHEEL HARD LEFT /PRESUMABLY DUE TO AUTOPILOT REACTION/. IN RESPONSE TO THIS CONDITION, THE CREW TURNED OFF THE YAW DAMPER, THE INDICATOR RETURNED TO THE NORMAL POSITION AND THE CONTROL WHEEL RETURNED TO NEUTRAL. AT SOME LATER POINT, THE A/P WAS DISCONNECTED.

LACKING AN EXPLICIT NON-NORMAL PROCEDURE IN REF /C/, AFA WOULD LIKE CONFIRMATION THAT THE CREW RESPONSE WAS OPTIMUM. CREWS HAVE READ REF /D/ AND OTHER ASSOCIATED ARTICLES AND HAVE EXPRESSED CONCERN THAT THE ABOVE EVENT MIGHT BE RELATED.

----RESEND ADDITIONS----

SUBSEQUENT TO ORIG MESSAGE WE HAVE LOCATED A REFERENCE IN THE NON-NORMAL PROCEDURES OF THE REF /E/ /AFM/ WHICH ADVISES CREW TO TURN THE YAW DAMPER OFF //IF DIRECTIONAL HUNTING OR RUDDER OSCILLATIONS OCCUR//. AFA HAS REQUESTED THAT A SIMILAR INSTRUCTION BE PLACED IN THE QRH/OM FOR ALL 737 MODELS

ACTION:

1. DID THE AFA CREWS RESPOND IN THE BEST WAY TO THE EVENT /Q/
ARE THERE ANY PROCEDURES WHICH BOEING CAN RECOMMEND IN THE
EVENT OF FUTURE OCCURRENCES /Q/

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2. IF THE AUTOPILOT HAD NOT BEEN ENGAGED, WHAT WOULD HAVE BEEN THE PROBABLE RESULT. PLEASE COMMENT ON ANY SIMILARITIES OR SIGNIFICANT DIFFERENCES WITH THE UAL FLIGHT 585 EVENT.

----RESEND ADDITION---

3. PLEASE EVALUATE THE REF /E/ PROCEDURES FOR INCLUSION IN QRH/OM FOR 737 MODELS, AND ADVISE.

WALKER/RAHIMANE BOEING CUSTOMER SERVICES BFSCDG - PARIS

BOESEA-X2RI01-00188-08/04/93-1619Z

FSE-BOECOM FRI 08/06/93 13:25:25

BOESEA-DDSO07-00048-08/06/93-1121Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0195RR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0195RR 06 AUG 93

ATA 2725-10 MODEL 737-300

RUDDER KICK DURING DESCENT

REF /A/ AFA-ORY-93-0181TR DATED 3 AUG 93 /SENT ATA 2221-20/
/C/

/B/ AFA-CDG-93-0190TR DATED 9 JUL 93 /SENT ATA 2221-20/

/C/ AFA-CDG-93-0222TR DATED 4 AUG 93 /SENT ATA 2221-20/

/D/ OHM 27-20-01

AIRPLANE HOURS/CYCLES

PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO
L.RAHIMANE /BCSR/.

THE REFERENCE /A/ AND /B/ TELEXES DISCUSS A RUDDER DISCREPANCY ON
AFA AIRPLANE PP911/F-GHVM. REPORTEDLY, ON DESCENT TO ORLY, A
SUDDEN YAW WAS NOTED AND THE YAW DAMPER INDICATOR SHOWED FULL
RIGHT DEFLECTION. THE FLIGHT CREW TURNED OFF THE YAW DAMPER
SYSTEM AND THE YAW DAMPER INDICATOR RETURNED TO NEUTRAL. THE
YAW DAMPER COUPLER AND DIGITAL AIR DATA COMPUTER /DADC/
AND THE REFERENCE /D/ FIGURE 1101, ITEM 45, RUDDER PCU
ELECTROHYDRAULIC SERVO VALVE /EHSV/, MOOG P/N A71882-1, SERIAL
NUMBER 1728 WERE REMOVED DURING TROUBLESHOOTING. FURTHER
INVESTIGATION REVEALED NO FAULTS WITH THE DADC OR THE YAW DAMPER
COUPLER. HOWEVER, THE EHSV WAS DETERMINED BY AFA TO BE
DISCREPANT. AFA ALSO REPORTED THAT THE P/N BLFR-16-086 BALL
JOINT WAS FOUND WITH THE TEFLON LINER MISSING, REPORTEDLY
ALLOWING SIGNIFICANT FREEPLAY. AFA ADVISED THAT THE BALL JOINT
AND EHSV ARE AVAILABLE FOR OUR EXAMINATION.

THE REFERENCE /C/ TELEX REPORTED A SIMILAR RUDDER DISCREPANCY ON
AFA AIRPLANE F-GFUA/PP902. REPORTEDLY, REPLACEMENT OF THE RUDDER
PCU EHSV CORRECTED THE DISCREPANCY.

WE ARE INTERESTED IN EXAMINING THE REMOVED EHSV AND THE BALL
JOINT FROM AIRPLANE F-GHVM. ADDITIONALLY, WE ARE INTERESTED IN
THE EHSV REMOVED FROM AIRPLANE F-GFUA. IF THESE PARTS ARE
AVAILABLE, PLEASE FORWARD THEM TO THE FOLLOWING ADDRESS:

BOEING COMMERCIAL AIRPLANE GROUP
ATTENTION BRUCE CROSS
CUSTOMER SERVICE CENTER
BLDG. 11-14-1.3 COLUMN E8, MAIL STOP 2H-80
2925 S. 112TH STREET
SEATTLE, WASHINGTON 98168

UPON RECEIPT OF THE PARTS, WE WILL PROVIDE YOU WITH A SCHEDULE
FOR OUR EXAMINATION. PLEASE PROVIDE SHIPPING INFORMATION BY
RETURN TELEX. ADDITIONALLY, OUR COPY OF THE IPC DOES NOT INCLUDE
THE IPC REFERENCE NOTED IN THE REFERENCE /A/ TELEX. PLEASE
PROVIDE FURTHER CLARIFICATION OR FAX US A COPY OF YOUR IPC.

ALSO, WE ARE INTERESTED IN ANY AVAILABLE FLIGHT DATA RECORDER

PREPARED FOR: JohnsonB

DATE: 02-Feb-95 10:00am

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DATA FOR THE REFERENCE /A/ AND /C/ EVENTS, AND THE DATE THAT THE
REFERENCE /A/ EVENT OCCURRED.

NOTE ATA CHANGE.

BOEINGAIR JAH/KLH/BRUCE CROSS M-7272 2H-95
 CUSTOMER SERVICES DIVISION
/VLM 08/06/93 1345

DATE: 02-Feb-95 10:00am

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AFA-CDG-93-0208RR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2221-20

Subject: RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES
/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT

GRANDJEAN

AFA-CDG-93-0208RR 09 AUG 93
ATA 2221-20 MODEL 737-300 16 AUG 93 H
RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES
GRANDJEAN/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT
REF /A/ AFA-CDG-93-0221TR /H/
/B/ AFA-ORY-93-0181TR
/C/ AFA-CDG-93-0215TR
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO L.RAHIMANE /BCSR/ WITH A CC TO
E.FESSLER /BCSR/.

REFERENCE /A/ REQUESTS OPERATIONAL INFORMATION IN CONNECTION WITH
SUBJECT AFA RUDDER KICK DURING DESCENT.

WE ARE CURRENTLY INVESTIGATING THE REFERENCE /A/ INQUIRIES AND
WILL RESPOND WITH ADDITIONAL INFORMATION BY 16 AUGUST.

BOEINGAIR MM/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION

/VNB 08/09/93 1654

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
AFA-ORY-93-0187TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR11E0 8034 /dev/sio2 vopems 08/10/93 05:14
DIR 617BOE/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REPAFA-ORY-93-0187TR 10 AUG 93
ATA 2725-10 MODEL 737-300 17 AUG 93 H
RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0195RR
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:

THE EHSV AND THE BALL JOINT FROM THE DATA AIRPLANE HAVE BEEN FORWARDED TODAY VIA AIRMAIL TO YOUR OFFICE AS REQUESTED. WE HAVE INCLUDED IN THE PACKAGE THE IPC REFERENCES REQUESTED. INCLUDED ALSO IS AN AFA WARRANTY CLAIM FORM THAT AFA IS USING TO REQUEST AN INVESTIGATION OF THE EHSV. AFA HAVE REQUESTED THAT WE SEND THIS FORM IN WITH THE EHSV ALTHOUGH WE ARE NOT SURE OF THE PROCEDURAL IMPLICATIONS OF THIS.

WE ARE NOT YET ABLE TO OBTAIN THE EHSV FROM THE SECOND AIRPLANE SINCE THE PERSON RESPONSIBLE FOR IT IS ON VACATION. WE ANTICIPATE GETTING IN A WEEK OR TWO.

WE ARE WAITING FOR THE PRINT OUT FROM THE FLIGHT DATA RECORDER AND ANTICIPATE THIS IN A COUPLE OF DAYS. WE HAVE TO OBTAIN APPROVAL FROM AFA SECURITY BEFORE THIS CAN BE RELEASED TO US.

ACTION:

PLEASE ADVISE BOEING SCHEDULE FOR EXAMINATION OF THE RETURNED EHSV AND BALL JOINT.

REGARDS,

A GARDNER / E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ORLY

FSE-BOECOM TUE 08/10/93 13:47:38

BOESEA-DDSO21-00138-08/10/93-1219Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0190TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR

11E0 8208 /dev/sio2 vopems 08/11/93 02:21
DIR 617BOE

/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REP

AFA-ORY-93-0190TR 11 AUG 93
ATA 2725-10 MODEL 737-300
RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0187TR
AIRPLANE HOURS/CYCLES
PP911/
F-GHVM

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:

FURTHER TO THE REFERENCE /A/ TELEX, THIS IS TO INFORM YOU THAT WE
NOW HAVE THE FLIGHT DATA RECORDER PRINT OUT FOR THE DATA
AIRPLANE. WE WILL AIRMAIL THIS TO YOUR OFFICE TODAY.

ACTION:

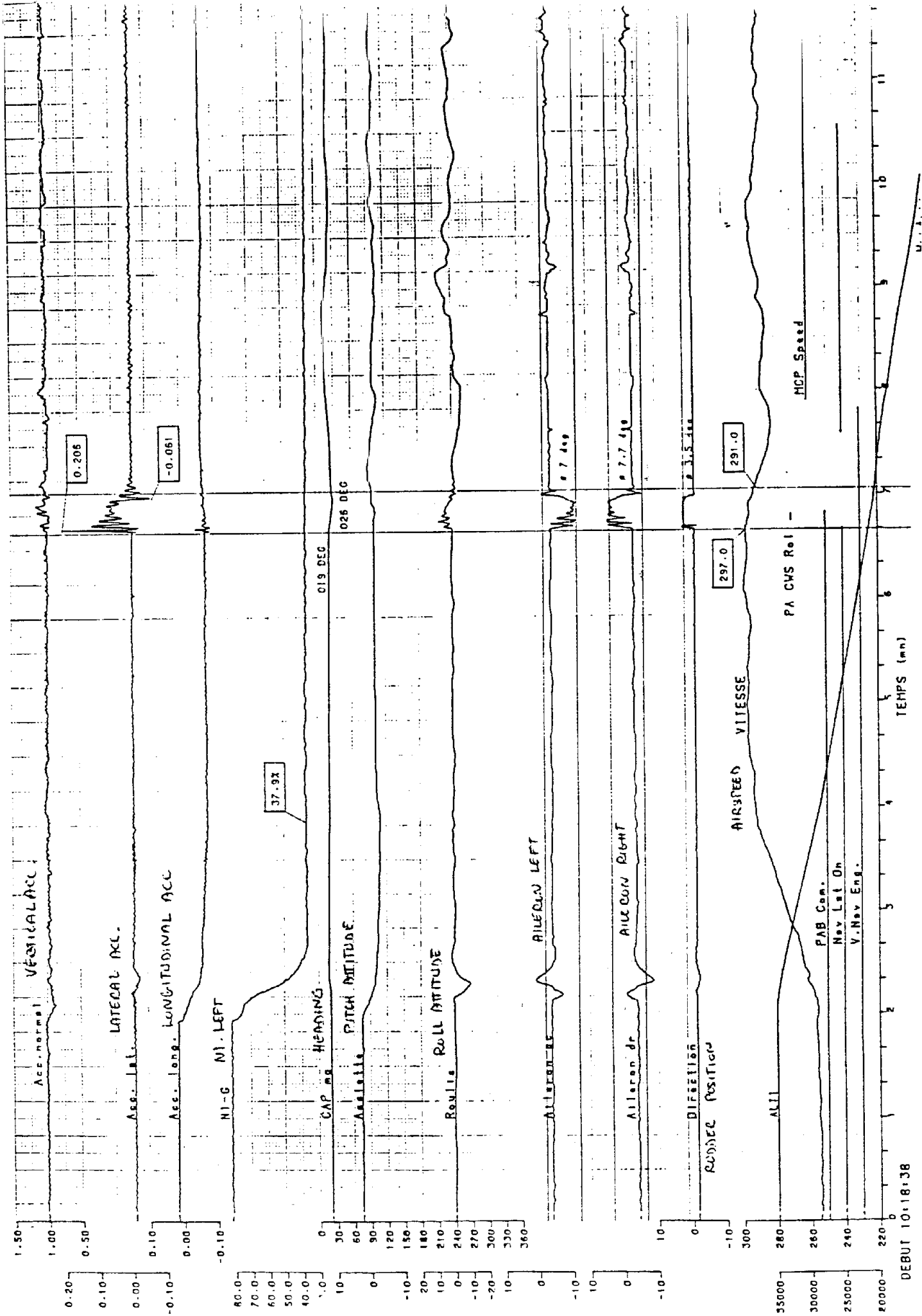
NONE - FOR YOUR INFORMATION

REGARDS,

A GARDNER / E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ORLY

FSE-BOECOM WED 08/11/93 10:54:22

BOESEA-DDSO22-00018-08/11/93-0926Z



DEBUT 10:18:38

[illegible]

Cycle	Heure TU	ALTI	CAP	CAS	ASSI	ATTA	ROULI	TRIM	DIR	GAUCG	GAUCD	ACCZ	ACCY	ACCX	M H R R P C C N Y T E E A W M A A B V V B S S V G D G D C P R L A
(minutes)	ft	deg	kt	deg	deg	deg	deg	deg	deg	deg	deg	g	g	g	
									1.4			1.00	0.037	-0.068	
									0.99			0.049	-0.067		
36	20499	26.5	293.0	-1.1	0.5	-0.4	4.16	0.4	-6.4	0.7		1.01	0.059	-0.066	1 1
												1.02	0.055	-0.066	
								0.0				1.02	0.046	-0.067	
												1.00	0.033	-0.064	
37	20474	26.2	292.5	-0.9	0.5	1.3		-1.4	-7.0	-1.1		1.02	0.015	-0.070	
												1.05	-0.007	-0.067	
								-1.8				1.03	-0.035	-0.067	
												1.03	-0.054	-0.070	
4903	10:25:38	20435	24.8	292.5	-0.9	0.7	0.4	4.16	-1.4	-1.8	-6.0	1.03	-0.061	-0.071	1 1
												1.01	-0.054	-0.071	
								-1.4				0.97	-0.036	-0.070	
												0.95	-0.011	-0.068	
39	20410	25.1	292.5	-1.1	0.4	-2.4		-1.4	-3.5	-4.2		0.92	0.010	-0.067	
												0.93	0.023	-0.065	
								-1.4				0.94	0.030	-0.062	
												0.98	0.027	-0.061	
40	20371	25.5	292.0	-0.9	0.5	-0.3	4.16	-1.4	-6.3	-1.8		1.00	0.012	-0.061	1 1
												1.01	-0.003	-0.063	
								-1.4				1.02	-0.017	-0.065	
												1.01	-0.027	-0.067	
41	20333	24.6	291.5	-0.9	0.7	0.1		-1.4	-4.2	-3.9		1.01	-0.033	-0.068	
												1.01	-0.032	-0.069	
								-1.4				0.99	-0.025	-0.068	
												0.99	-0.015	-0.067	
4904	10:25:42	20294	24.8	291.0	-0.7	0.7	-2.2	4.31	-1.4	-3.9	-4.2	0.99	-0.002	-0.065	1 1
												0.99	0.008	-0.063	
								-1.4				1.01	0.012	-0.067	
												1.02	0.013	-0.066	
43	20262	25.0	290.5	-0.5	0.7	-1.4		-1.4	-4.2	-3.5		1.03	0.006	-0.067	
												1.04	-0.002	-0.067	
								-1.4				1.02	-0.011	-0.064	
												1.04	-0.019	-0.065	
44	20224	24.4	290.5	-0.5	0.9	-0.5	4.31	-1.4	-4.2	-3.5		1.03	-0.022	-0.065	1 1
												1.04	-0.021	-0.063	
								-1.4				1.03	-0.017	-0.062	
												1.04	-0.010	-0.063	
45	20198														

DATE: 02-Feb-95 10:00am

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View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-93-0214RR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2221-20

Subject: RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES
/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT

GRANDJEAN

AFA-CDG-93-0214RR 13 AUG 93

ATA 2221-20 MODEL 737-300

RUDDER KICK DURING DESCENT - OPERATIONAL PROCEDURES

GRANDJEAN/LEMAIRE - DMQP JEZEQUEL DMUR, BONIAU-DONT

REF /A/ AFA-CDG-93-0221TR /C/

/B/ AFA-ORY-93-0181TR

/C/ AFA-CDG-93-0215TR

/D/ OPERATIONS MANUAL 03.10.09

/E/ AW&ST 7/26/93 ISSUE, UAL FLT 585

/F/ D6-8735-528 AFM SECT 3.2, PG 7

/G/ AFA-ORY-93-0187TR

AIRPLANE HOURS/CYCLES

PP911

THE FOLLOWING MESSAGE SENT TO L.RAHIMANE /BCSR/ WITH A CC TO
E.FESSLER /BCSR/.

THE REFERENCE /A/ MESSAGE DESCRIBES A RUDDER KICK DURING DESCENT.
THE REPORT INDICATES HARD LEFT WHEEL POSITION. REFERENCE /G/
INDICATES THAT AFA WILL ATTEMPT TO OBTAIN FDR DATA. WE WOULD
APPRECIATE OBTAINING FDR DATA WHEN AVAILABLE CMA AS WE WOULD NOT
EXPECT FULL WHEEL TRAVEL IN THE EVENT OF A YAW DAMPER EVENT.

REFERENCE /A/ REQUESTS INFORMATION REGARDING OPERATIONAL
PROCEDURES IN CONNECTION WITH THE SUBJECT AFA RUDDER KICK.
THE FOLLOWING RESPONSES ARE PROVIDED.

- 1/ DID THE AFA CREWS RESPOND IN THE BEST WAY TO THE EVENT /Q/
ARE THERE ANY PROCEDURES WHICH BOEING CAN RECOMMEND IN
THE EVENT OF FUTURE OCCURRENCES /Q/

AFTER DISCUSSION WITH BOEING PILOTS AND ENGINEERS CMA BOEING
CONCURS THAT THE AFA PILOTS RESPONDED APPROPRIATELY FOR THIS
YAW DAMPER ANOMALY. WE BELIEVE THAT THE FLIGHT CREW ACTIONS
FOR THIS OCCURRENCE WERE CORRECT.

- 2/ IF THE AUTOPILOT HAD NOT BEEN ENGAGED CMA WHAT WOULD HAVE
BEEN THE PROBABLE RESULT /Q/ PLEASE COMMENT ON ANY
SIMILARITIES OR SIGNIFICANT DIFFERENCES WITH THE UAL
FLIGHT 585 EVENT /Q/.

THE YAW DAMPER ON THE 737-300 HAS A LIMITED AUTHORITY OF 3
DEG RUDDER. THE PILOT HAS THE CAPABILITY AT ALL TIMES TO
OVERCOME ANY ERRONEOUS YAW DAMPER INPUT BY USING WHEEL
AND/OR PEDAL INPUTS. IF THE AUTOPILOT IS NOT ENGAGED CMA THE
PILOT RESPONSE TO THIS TYPE OF OCCURRENCE WOULD BE TO
MAINTAIN CONTROL OF THE AIRPLANE. THE PILOT RESPONSE WOULD
THEREFORE BE SIMILAR TO THE AUTOPILOT RESPONSE AND THE
AIRPLANE RESPONSE WOULD ALSO BE SIMILAR. YAW DAMPER FULL
DEFLECTION MALFUNCTIONS WERE DEMONSTRATED IN FLIGHT TEST
ON BOTH THE 737-300 AND 737-400 AIRPLANES AND WERE SHOWN TO
BE SAFELY CONTROLLABLE CMA INCLUDING DURING APPROACH

DATE: 02-Feb-95 10:00am

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CONDITIONS. THE POSSIBILITY OF THIS TYPE OF MALFUNCTION WAS CONSIDERED IN THE UAL585 ACCIDENT INVESTIGATION AND WAS DETERMINED NOT TO BE A FACTOR IN THE ACCIDENT. THE 737-200 AIRPLANE HAS A 2 DEGREE AUTHORITY YAW DAMPER AND ANY YAW DAMPER ERRONEOUS INPUT IS EASILY CONTROLLED.

- 3/ PLEASE EVALUATE THE REFERENCE /F/ PROCEDURES FOR INCLUSION IN THE QRH/OM FOR 737 MODELS AND ADVISE.

WE ARE CURRENTLY REVIEWING THE OPERATIONS MANUAL IN REGARD TO THIS TYPE OF EVENT. WE WILL ADVISE AFA OF ANY REVISION MADE RELATED TO YAW DAMPER MALFUNCTIONS.

BOEINGAIR MM/KLH/BRUCE CROSS M-7272 2H-95
 CUSTOMER SERVICES DIVISION
/VNB 08/13/93 1736

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0233TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING CRUISE LEMAIRE
/DMQP - JEZEQUEL/DMUR - BONIAU/DONT11E0 8640 /dev/sio2 vopems 08/13/93 01:40
DIR 617BOE/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORYAFA-CDG-93-0233TR 13 AUG 93
ATA 2221-20 MODEL 737-300 16 AUG 93 H
RUDDER KICK DURING CRUISE
LEMAIRE/DMQP - JEZEQUEL/DMUR - BONIAU/DONT
REF /A/ AFA-CDG-93-0222TR DTD 04 AUG 93 /C/
/B/ SERVICE BULLETIN 737-27-1185 DTD 15 APR 93
AIRPLANE HOURS/CYCLES
F-GFUA

/// CORRECTED COPY - PARAGRAPH 2/ HAS BEEN CHANGED ///

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

THE REFERENCE /A/ MESSAGE REPORTED LIGHT RUDDER KICKS ON THE DATA AIRCRAFT DURING CRUISE ON SEVERAL OCCASIONS. CONSEQUENTLY, AIR FRANCE HAS REMOVED THE SERVO VALVE FOR INSPECTIONS. FURTHERMORE, THE REFERENCE /A/ MESSAGE DID NOT PROVIDE THE P/N AND S/N OF THE SUBJECT SERVO VALVE. AIR FRANCE ADVISES THAT THE P/N AND S/N WERE 75130 AND 33761A RESPECTIVELY.

SHOP FINDINGS OF THE SERVO VALVE REVEALED THE FOLLOWING.

- 1/ THERE WERE NO ANOMALIES NOTED ON THE EXTERIOR PARTS OF OF THE SERVO VALVE, INCLUDING THE OPENING OF THE ELECTRICAL SYSTEM.
- 2/ DURING THE ELECTRICAL TEST, IT WAS NOTED THERE WERE NO ANOMALIES. HOWEVER, WHEN THE SERVO VALVE WAS ON THE BENCH WITHOUT ANY ELECTRICAL EXCITATION, INSTABILITY WITHIN THE THE ELECTRICAL SYSTEM WAS NOTED.
- 3/ THE TORQUE MOTOR WAS CHECKED THROUGH A MISCROSCOPE. HOWEVER, AIR FRANCE INDICATES THAT IT IS DIFFICULT TO DETERMINE ANY ANOMALIES. CONSEQUENTLY, AIR FRANCE ELECTED TO REPLACE THE TORQUE MOTOR. AIR FRANCE BELIEVES THAT THIS WOULD CORRECT THIS CONDITION.

ACTION

- 1/ THE REFERENCE /B/ SERVICE BULLETIN GIVES INSTRUCTION TO REPLACE THE DUAL SERVO VALVE ON THE RUDDER POWER CONTROL UNIT (PCU). BOEING RECOMMENDS THAT EACH OPERATOR EXAMINE THIS SERVICE BULLETIN AT THE SOONEST. HOWEVER, THE DATA AIRPLANE IS NOT AFFECTED

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AIR FRANCE PLANS TO EXERCISE THE REFERENCE /B/ SERVICE BULLETIN PER PRECAUTION. DOES BOEING RECOMMEND AIR FRANCE TO PERFORM THE REFERENCE /B/ SERVICE BULLETIN /Q/.

- 2/ AIR FRANCE WOULD LIKE TO INQUIRE WHETHER BOEING BELIEVES THAT THE SUBJECT CONDITION IS RELATED TO THE REFERENCE /B/ SERVICE BULLETIN.
- 3/ THE REFERENCE /B/ SERVICE BULLETIN PROVIDES THE FOLLOWING DUAL SERVO VALVE ASSEMBLY P/N: 68010-5005 OR 68010-5007. ARE THESE P/N THE SAME AS P/N 75130 /Q/.
- 4/ AIR FRANCE WOULD LIKE BOEING TO PROVIDE ANY SUGGESTIONS AND RECOMMENDATIONS TO WHAT ACTION SHOULD BE TAKEN AT THIS TIME TO RESOLVE THE RUDDER KICK CONDITION.

NOTE: BECAUSE OF HIGH VISIBILITY, AIR FRANCE ENGINEERING WOULD GREATLY APPRECIATE AN ANSWER BY 16 AUG 93.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM FRI 08/13/93 10:50:16

BOESEA-DDSO21-00024-08/13/93-0845Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
AFA-CDG-93-0215RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING CRUISE
/DMQP - JEZEQUEL/DMUR - BONIAU/DONT

LEMAIRE

AFA-CDG-93-0215RR 16 AUG 93
ATA 2725-10 MODEL 737-300
RUDDER KICK DURING CRUISE
LEMAIRE/DMQP - JEZEQUEL/DMUR - BONIAU/DONT
REF /A/ AFA-CDG-93-0233TR DTD 13 AUG 93 /C/
/B/ AFA-CDG-93-0222TR DTD 04 AUG 93
/C/ SB 737-27-1185 DTD 15 APR 93
/D/ OHM 27-20-01
AIRPLANE HOURS/CYCLES
F-GFUA

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /A/
TELEX REGARDING RUDDER ANOMALIES DURING FLIGHT ON THE DATA
AIRPLANE. AFA DESCRIBED THESE ANOMALIES IN THE REF /B/ TELEX.
AFA POSED SEVERAL QUESTIONS REGARDING THESE ANOMALIES. THESE
QUESTIONS ARE ADDRESSED SEQUENTIALLY BELOW.

1/ AFA COMMENTED THAT THE DATA AIRPLANE /PP902/ IS NOT AFFECTED
BY THE REF /C/ SERVICE BULLETIN, AND QUERIED WHETHER BOEING
RECOMMENDED THIS BULLETIN BE PERFORMED ON THIS AIRPLANE.

PLEASE NOTE THAT AIRPLANE PP902 IS INCLUDED IN THE AFA
EFFECTIVITY BLOCK ON PAGE 2 OF THE REF /C/ SERVICE BULLETIN.
ACCORDINGLY, WE RECOMMEND THAT AFA ACCOMPLISH THIS BULLETIN ON
THE DATA AIRPLANE, AND ON ALL THEIR MODEL 737 AIRPLANES.

2/ AFA QUERIED WHETHER THE REF /A/ AND REF /B/ DESCRIBED
ANOMALIES WERE RELATED TO THE REF /C/ SERVICE BULLETIN.

THE REF /C/ SERVICE BULLETIN PERTAINS TO THE P/N 68010-5003 DUAL
SERVO VALVE. THIS IS A MECHANICAL SERVO VALVE WHICH DIRECTLY
CONTROLS HYDRAULIC FLOW/PRESSURE TO THE RUDDER PCU ACTUATOR. THE
P/N 75130 VALVE DISCUSSED IN THE REF /A/ TELEX IS AN
ELECTRO-HYDRAULIC SERVO VALVE. THIS VALVE IS RECEIVES COMMAND
SIGNALS FROM THE YAW DAMPER COUPLER AND CONTROLS THE YAW DAMPER
MOD PISTON WITHIN THE RUDDER PCU. SINCE THESE TWO VALVES ARE
PHYSICALLY AND FUNCTIONALLY INDEPENDENT, WE DO NOT BELIEVE THE
REF /A/ ANOMALIES ARE RELATED TO THE REF /C/ SERVICE BULLETIN.

3/ SEE ITEM 2/.

4/ WE SUGGEST THAT AFA REPLACE THE P/N 75130 YAW DAMPER
ELECTRO-HYDRAULIC SERVO VALVE AND TEST THE UNIT PER THE REF /D/
OHM.

BOEINGAIR BDU/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0194TR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR11E0 9097 /dev/sio2 vopems 08/17/93 02:38
DIR 617BOE/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REPAFA-ORY-93-0194TR 17 AUG 93
ATA 2725-10 MODEL 737-300 24 AUG 93 H
RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0187TR
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:

FURTHER TO THE REF /A/ TELEX WE HAVE TODAY FORWARDED THE SECOND
EHSV VIA AIR MAIL. INCLUDED IN THE PACKAGE IS A WARRANTY CLAIM
FORM SIMILAR TO THAT FORWARDED WITH THE FIRST EHSV.

ACTION:

1. PLEASE ADVISE BOEING FINDINGS ASAP ON BOTH THE EHSV'S AND
THE BALL JOINT.
2. AFA NEED TO HAVE BOTH THE EHSV'S BACK AS SOON AS POSSIBLE
SINCE THEY ARE SHORT OF SPARE UNITS. PLEASE ARRANGE TO HAVE THEM
RETURNED AS SOON AS POSSIBLE.
3. AFA HAVE THE CAPABILITY TO REPAIR THESE VALVES, THEREFORE
IT IS NOT NECESSARY FOR BOEING TO ARRANGE FOR REPAIR UNLESS, OF
COURSE, THE REPAIR IS "NO CHARGE".
4. PLEASE ADVISE IF THE FIRST VALVE AND BALL JOINT HAVE
ARRIVED SAFELY

REGARDS,

A GARDNER / E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ORLY

FSE-BOECOM TUE 08/17/93 11:42:00

BOESEA-DDSO07-00023-08/17/93-0943Z

DATE: 02-Feb-95 10:00am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0206RR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR

AFA-ORY-93-0206RR 17 AUG 93
ATA 2725-10 MODEL 737-300 24 AUG 93 H 25 AUG 93 F
RUDDER KICK DURING DESCENT9
JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /H/
/B/ AFA-ORY-93-0181TR DTD 03 AUG 93
/C/ AFA-ORY-93-0195RR DTD 06 AUG 93
/D/ AFA-CDG-93-0190TR DTD 09 JUL 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO
L.RAHIMANE /BCSR/.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /A/
TELEX REGARDING RUDDER CONTROL ANOMALIES ON THE DATA AIRPLANE.
THESE ANOMALIES WERE DESCRIBED IN THE REF /B/ TELEX. IN THE REF
/C/ TELEX, WE REQUESTED THE MOOG P/N A71882-1, S/N 1728 RUDDER
PCU ELECTROHYDRAULIC SERVO VALVE /EHSV/ AND THE BALL JOINT WHICH
WERE REMOVED FROM THIS AIRPLANE DURING TROUBLESHOOTING. WE ALSO
REQUESTED THE SAME EHSV WHICH WAS REMOVED FROM AIRPLANE
PP902/F-GFUA DURING TROUBLESHOOTING OF RUDDER CONTROL ANOMALIES.

IN THE REF /A/ TELEX, AFA ADVISED THAT THEY WERE SENDING THE
REQUESTED PARTS FROM THE DATA AIRPLANE, AND THAT THE EHSV FROM
AIRPLANE PP902 WAS NOT YET AVAILABLE. WE HAVE NOT YET RECEIVED
ANY OF THESE PARTS. WE WILL ADVISE AFA OF THE RECEIPT OF THESE
PARTS AND/OR STATUS OF OUR INVESTIGATION BY 24 AUG 93.

ADDITIONALLY, FURTHER REVIEW OF THE FLIGHT DATA PROVIDED IN THE
FAXED ATTACHMENT TO THE REF /D/ TELEX HAS RESULTED IN THE
FOLLOWING QUESTIONS:

1/ THE DATA INDICATES APPROXIMATELY SEVEN DEGREES OF AILERON
DISPLACEMENT DURING THE YAW DAMPER ANOMALY. THE DATA ALSO
INDICATES THE AIRSPEED WAS APPROXIMATELY 290 KTS. ACCORDINGLY,
WE ASSUME THAT FLAPS WERE IN THE //UP// POSITION AT THIS TIME.

PLEASE NOTE THAT THE AILERON FORCE LIMITER LIMITS LATERAL
AUTOPILOT AUTHORITY TO APPROXIMATELY FIVE DEGREES AILERON
DISPLACEMENT WHEN FLAPS ARE IN THE UP POSITION. THE SEVEN
DEGREES AILERON DISPLACEMENT INDICATES THAT EITHER THE AILERON
FORCE LIMITER IS NOT FUNCTIONING PROPERLY OR THERE WAS ADDITIONAL
FLIGHT CREW INPUT BEYOND THE AUTOPILOT INPUT DURING THE YAW
DAMPER ANOMALY. PLEASE ADVISE US IF THE AILERON FORCE LIMITER
HAS BEEN CHECKED ON THE DATA AIRPLANE, AND/OR WHETHER FLIGHT CREW
INPUT WAS RESPONSIBLE FOR THIS AILERON DEFLECTION.

2/ THE DATA ALSO INDICATES THAT BOTH THE LEFT AND RIGHT AILERONS
WERE IN THE MINUS FOUR DEGREES POSITION DURING NORMAL FLIGHT.
HAS THE AILERON RIGGING AND/OR THE AILERON POSITION TRANSMITTERS
BEEN CHECKED ON THIS AIRPLANE/Q/ IS IT POSSIBLE THAT THE ZERO

PREPARED FOR: JohnsonB

DATE: 02-Feb-95 10:00am

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POSITION ON THESE TWO TRACES IS NOT CORRECT/Q/

IF POSSIBLE, PLEASE PROVIDE THIS INFORMATION BY 25 AUGUST 93.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
 CUSTOMER SERVICES DIVISION
/VNB 08/17/93 1611

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0244TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2200-00

Subject: RUDDER KICK DURING DESCENT

11E0 9633 /dev/sio2 vopems 08/19/93 09:32
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0244TR 19 AUG 93
ATA 2725-10 MODEL 737-300 25 AUG 93 H
RUDDER KICK DURING DESCENT
FINEL-DONT, LEMAIRE-DMQP
REF /A/ AFA-ORY-93-0206RR
/B/ AFA-CDG-93-0221TR
/C/ AFA-CDG-93-0214RR
/D/ FAX, FLIGHT RECORDER DATA
/E/ OM 07.20.03
/F/ OM 07.20.06A , 07.20.02
AIRPLANE HOURS/CYCLES
PP911

FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER

SUBSEQUENT TO REFS, AIR FRANCE OPERATIONS REQUESTS CONFIRMATION OF CERTAIN OPERATIONAL ASPECTS OF THE AUTOPILOT. AS NOTED ON THE REF /D/ FLIGHT DATA, JUST AFTER THE SUBJECT EVENT, LNAV DISENGAGED. THERE APPEARS TO BE A SHORT TIME INTERVAL AND THEN CWS BECOMES ACTIVE, AND FINALLY IT REVERTS TO MANUAL.

IT APPEARS TO AIR FRANCE THAT LNAV DISENGAGED PRIOR TO ANY ACTION BY THE CREW. THE A/P APPARENTLY REVERTED TO CWS, BUT NOT UNTIL SOME TIME AFTER LNAV DROPPED OFF.

AFA REQUESTS EXPLANATION FOR POSSIBLE CAUSES OF LNAV DISENGAGE /ASSUMING NO CREW INPUT AT THAT POINT/, AS WELL AS WHY THE SYSTEM REVERTED TO CWS AND WHY THERE WAS APPARENTLY AN INTERVAL INBETWEEN THE TWO.

ACTION:

1. BESIDES CREW INPUT TO A/P CONTROLS OR CONTROL WHEEL, WHAT COULD HAVE CAUSED LNAV TO DISENGAGE DURING THE EVENT /Q/
2. WHY DID THE SYSTEM APPARENTLY REVERT TO CWS FOR ABOUT 8 SECONDS BEFORE DISENGAGING ALTOGETHER /Q/
3. WHY IS THERE APPARENTLY AN INTERVAL BETWEEN LNAV AND CWS AS REFLECTED ON THE REF /D/ DATA /Q/

THIS TELEX RELATES TO REF /A/, BUT IS NOT INTENDED TO PROVIDE ANSWERS TO THE QUESTIONS OF REF /A/.

WALKER/RAHIMANE BOEING CUSTOMER SERVICES BFSCDG - PARIS

PSE-BOECOM THU 08/19/93 18:42:11

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0215RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR LEBLANC DMUR

AFA-ORY-93-0215RR 24 AUG 93
ATA 2725-10 MODEL 737-300 02 SEP 93 H
RUDDER KICK DURING DESCENT-
JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /H/
/B/ AFA-ORY-93-0194TR DTD 17 AUG 93 /C/
/C/ AFA-ORY-93-0206RR DTD 17 AUG 93
/D/ AFA-ORY-93-0181TR DTD 03 AUG 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO
L.RAHIMANE /BCSR/.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /B/
TELEX AND IS FURTHER INFORMATION TO THE REF /C/ TELEX REGARDING
RUDDER CONTROL ANOMALIES. THESE ANOMALIES WERE DESCRIBED IN THE
REF /D/ TELEX. WE REQUESTED THE MOOG P/N A71882-1, S/N 1728
RUDDER PCU ELECTROHYDRAULIC SERVO VALVE /EHSV/ AND THE BALL JOINT
WHICH WERE REMOVED FROM THE DATA AIRPLANE DURING TROUBLESHOOTING.
WE ALSO REQUESTED THE SAME PART NUMBER EHSV WHICH WAS REMOVED
FROM AIRPLANE PP902/F-GFUA DURING TROUBLESHOOTING OF RUDDER
CONTROL ANOMALIES. IN THE REF /B/ TELEX, AFA REQUESTED
CONFIRMATION OF RECEIPT OF THE PARTS FROM AIRPLANE PP911, AND
ADVISED THAT THE EHSV FROM AIRPLANE PP902 HAD BEEN SENT.

WE HAVE RECEIVED THE FORWARDED PARTS FROM AIRPLANE PP911. PER
THE REF /B/ REQUEST, WE PLAN TO TEST AND EXAMINE THE EHSV FROM
THIS AIRPLANE, AND RETURN IT TO AFA AS QUICKLY AS POSSIBLE IN
ORDER TO MAINTAIN ADEQUATE SPARES. WE HAVE NOT YET RECEIVED THE
EHSV FROM AIRPLANE PP902. HOWEVER, SIMILAR TO THE S/N 1728 EHSV,
WE PLAN TO EXPEDITE THE EXAMINATION AND RETURN OF THIS EHSV UPON
ITS RECEIPT. WE WILL ADVISE AFA OF THE STATUS OF THESE PARTS AND
OUR EXAMINATION/TESTING BY 02 SEP 93.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION
/VNB 08/24/93 1614

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0228RR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2211-00	

Subject: RUDDER KICK DURING DESCENT - AUTOPILOT OPERATION

AFA-CDG-93-0228RR 25 AUG 93
 ATA 2211-00 MODEL 737-300
 RUDDER KICK DURING DESCENT - AUTOPILOT OPERATION
 REF /A/ AFA-CDG-93-0244TR DTD 19 AUG 93 /C/
 /B/ AFA-CDG-93-0190TR DTD 09 JUL 93

THE FOLLOWING MESSAGE SENT TO L.RAHIMANE /BCSR/ WITH A CC TO
 E.FESSLER /BCSR/.

IN THE REFERENCE (A) TELEX, AFA ASKED SEVERAL QUESTIONS RELATED
 TO AUTOPILOT OPERATION WITH THE RUDDER KICK EVENT REPORTED IN THE
 REF (B) MESSAGE. THE FOLLOWING PROVIDES A RESPONSE TO THE THREE
 QUESTIONS IN THE REF (A) TELEX.

Q1. BESIDES CREW INPUT TO A/P CONTROLS OR CONTROL WHEEL, WHAT
 COULD HAVE CAUSED LNAV TO DISENGAGE DURING THE REPORTED
 EVENT?

ANS. WE REVIEWED THE DATA PROVIDED BY AFA FOR THE REPORTED
 EVENT AND, BASED ON THIS DATA, WE ARE NOT ABLE TO EXPLAIN
 WHAT CAUSED LNAV TO DISCONNECT DURING THIS EVENT.

Q2. WHY DID THE SYSTEM APPARENTLY REVERT TO CWS FOR ABOUT 8
 SECONDS BEFORE DISENGAGING ALTOGETHER?

ANS. THE REFERENCE (B) TELEX REPORTED THAT THE AUTOPILOT WAS
 DISENGAGED AFTER THE RUDDER KICK EVENT OCCURRED. THIS SEEMS
 TO INDICATE A MANUAL DISENGAGEMENT. WE ARE NOT ABLE TO
 DETERMINE WHY THE AUTOPILOT SYSTEM WOULD HAVE DISENGAGED
 AUTOMATICALLY, OR REVERTED TO THE CWS MODE, BASED ON THE
 DATA PROVIDED.

Q3. WHY IS THERE APPARENTLY AN INTERVAL BETWEEN LNAV AND CWS AS
 REFLECTED IN THE DATA THAT WAS FAXED WITH THE REF (A) TELEX?

ANS. THE DATA PROVIDED BY AFA INDICATES THAT THERE WAS NO DELAY
 BETWEEN THE TIME WHEN LNAV WAS ENGAGED AND WHEN THE CWS
 MODE WAS SUBSEQUENTLY ENGAGED. THE RECORDED DATA INDICATES
 THAT BIT ASSOCIATED WITH LNAV ENGAGE IS RECORDED EVERY TWO
 SECONDS, AND THE BIT ASSOCIATED WITH CWS ENGAGE IS SET EVERY
 FOUR SECONDS, AS FOLLOWS:

TIME REFERENCE	LNAV BIT	CWS BIT
-----	----	----
T = 0	1	
1		
2	1	
3		
4	1	
5		
6		
7		

PREPARED FOR: JohnsonB

DATE: 02-Feb-95 10:01am

PAGE: 2

8	1
9	
10	
11	
12	1

THE CWS BIT WAS RECORDED AT THE FIRST OPPORTUNITY AFTER THE
LNAV BIT WAS SET TO "NOT TRUE".

PLEASE ADVISE IF AFA HAS FURTHER QUESTIONS REGARDING THE RECORDED
DATA FOR THE SUBJECT EVENT.

BOEINGAIR JSR/KLH/BRUCE CROSS M-7272 2H-95
 CUSTOMER SERVICES DIVISION
/VNB 08/25/93 1850

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0202TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT JEZEQUEL DMUR LEBLANC DMUR

11E0 0514 /dev/sio2 vopems 08/25/93 06:58
DIR 617BOE

/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REP

AFA-ORY-93-0202TR 25 AUG 93
ATA 2725-10 MODEL 737-300 1 SEP 93 F
RUDDER KICK DURING DESCENT JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0206RR
AIRPLANE HOURS/CYCLES
PP911

FOLLOWING MESSAGE SENT TO CROSS WITH COPY TO RAHIMANE

QUESTION 1.

BOEING ASKED IF THE AILERON FORCE LIMITER HAS BEEN CHECKED AND/OR
IF FLIGHT CREW INPUT WAS RESPONSIBLE FOR THE AILERON DEFLECTION.

RESPONSE;

AFA ADVISE THAT FLIGHT CREW INPUT WAS NOT RESPONSIBLE FOR THE
AILERON DEFLECTION. THE ONLY CREW ACTION WAS TO SWITCH OFF THE
YAW DAMPER. AFA ALSO ADVISE THAT THE AIRPLANE WILL BE IN CDG
WITHIN THE NEXT TWO OR THREE DAYS AND THE AILERON FORCE LIMITER
WILL BE CHECKED THEN, TIME PERMITTING. WE WILL PROVIDE AN UPDATE
BY 01 SEP 93.

QUESTION 2.

BOEING ASKED IF THE AILERON RIGGING AND AILERON POSITION
TRANSMITTERS AHD BEEN CHECKED.

RESPONSE

AFA ADVISE THAT THEY HAVE CHECKED THE AIRPLANE AILERON RIGGING
AND THE POSITION TRANSMITTERS AND THEY ARE CORRECTLY RIGGED. THE
MINUS FOUR DEGREES IS A RESULT OF THE GROUND EQUIPMENT USED TO
READ THIS DATA. THE LINE AT MINUS FOUR DEGREES IS THE TRUE ZERO.

ACTION

NONE - FOR YOUR INFORMATION.

REGARDS

A GARDNER/E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ORLY

FSE-BOECOM WED 08/25/93 16:01:06

BOESEA-DDSO22-00033-08/25/93-1404Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0203TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK DURING DESCENT JEZEQUEL DMUR LEBLANC DMUR

11E0 0712 /dev/sio2 vopems 08/26/93 06:22
DIR 617BOE

/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REP

AFA-ORY-93-0203TR 26 AUG 93
ATA 2725-10 MODEL 737-300
RUDDER KICK DURING DESCENT JEZEQUEL DMUR LEBLANC DMUR
REF /A/ AFA-ORY-93-0202TR
AIRPLANE HOURS/CYCLES
PP911

FOLLOWING MESSAGE SENT TO CROSS WITH COPY TO RAHIMANE

FURTHER TO THE REF /A/ TELEX, AFA HAVE NOW CHECKED THE DATA
AIRPLANE AILERON FORCE LIMITER AND FOUND IT TO BE WITHIN CORRECT
LIMITS.

ACTION

NONE - FOR YOUR INFORMATION.

REGARDS

A GARDNER/E. FESSLER - BOEING CUSTOMER SERVICES - PARIS/ORLY

FSE-BOECOM THU 08/26/93 15:24:17

BOESEA-DDSO08-00019-08/26/93-1329Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0266TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK

THEVENET

-DMQP/SATP GRANDJEAN/SAKSIK-DMQP/TE FINEL-DONT

11E0 1851 /dev/sio2 vopems 09/02/93 06:23
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

// RUSH // RUSH // RUSH // RUSH // RUSH // RUSH // RUSH // RUSH

AFA-CDG-93-0266TR 2 SEP 93
ATA 2725-10 MODEL 737-300 2 SEP 93 H
RUDDER KICK

THEVENET-DMQP/SATP GRANDJEAN/SAKSIK-DMQP/TE FINEL-DONT

REF /A/ TELECON RAHIMANE/DIDONATO DATED 02-SEP-93
/B/ AFA-ORY-93-0203TR ATA /2725-10/ DATED 26 AUG 93 /C/
/C/ AFA-ORY-93-0202TR ATA /2725-10/ DATED 25 AUG 93 /C/
/D/ AFA-ORY-93-0215RR ATA /2725-10/ DATED 24 AUG 93 /C/
/E/ AFA-CDG-93-0244TR ATA /2725-10/ DATED 19 AUG 93 /C/
/F/ AFA-ORY-93-0206RR ATA /2725-10/ DATED 17 AUG 93 /C/
/G/ AFA-ORY-93-0194TR ATA /2725-10/ DATED 17 AUG 93 /C/
/H/ AFA-CDG-93-0215RR ATA /2725-10/ DATED 16 AUG 93 /C/
/I/ AFA-CDG-93-0233TR ATA /2221-20/ DATED 13 AUG 93 /C/
/J/ AFA-ORY-93-0195RR ATA /2725-10/ DATED 06 AUG 93 /C/
/K/ AFA-CDG-93-0222TR ATA /2221-20/ DATED 04 AUG 93 /C/
/L/ AFA-ORY-93-0181TR ATA /2221-20/ DATED 03 AUG 93 /C/
/M/ AFA-CDG-93-0215TR ATA /2221-20/ DATED 27 JUL 93 /C/
/N/ AFA-CDG-93-0199TR ATA /2221-20/ DATED 19 JUL 93 /C/
/O/ AFA-CDG-93-0190TR ATA /2221-20/ DATED 19 JUL 93 /C/
/P/ FAXED ATTACHMENT - 8 PAGES

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

INTRODUCTION

THE RUDDER KICK EVENT WAS FIRST REPORTED IN THE REFERENCE /O/ MESSAGE. THIS CONDITION OCCURRED DURING DESCENT WHICH TWO (2) PASSENGERS WERE SLIGHTLY INJURED. THE CAUSES OF THIS CONDITION WERE REPORTED IN THE REFERENCES /L/ AND /M/ MESSAGES. LATER, RUDDER KICK DURING CRUISE ON A DIFFERENT AIRPLANE WAS REPORTED ON SEVERAL OCCASIONS PER THE REFERENCE /K/ MESSAGE. CONSEQUENTLY, THE EHSV WAS SHIPPED TO BOEING FOR INVESTIGATION.

DESCRIPTION

AIR FRANCE ADVISES TODAY THAT AIRPLANE F-GHUM EXPERIENCED TWO (2) VIOLENT RUDDER KICKS DURING TAKEOFF ROLL. THE FIRST CONDITION OCCURRED ON 15 JUN 93. THE TAKEOFF SPEED WAS 100 KNOTS AND THE AIRPLANE YAWED TO THE RIGHT. CONSEQUENTLY, AIR FRANCE MAINTENANCE HAS INSPECTED THE NOSE WHEEL STEERING, AND NOSE GEAR WITHOUT ANY ANOMALIES NOTED.

THE SECOND CONDITION OCCURRED ON 20 AUG 93. THE TAKEOFF SPEED WAS 120 KNOTS AND THE YAWED TO THE RIGHT AT APPROXIMATELY TWO (2)

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METERS OFF THE RUNWAY CENTERLINE. THE FLIGHT CREW INDICATED THAT THERE WERE NO CONTROL WHEEL NOR RUDDER INPUTS AT THAT TIME, AND NO MOVEMENTS OF THE PEDALS NOR THE CONTROL WHEEL DURING RUDDER DISPLACEMENT.

FURTHERMORE, THE CREW FELT THAT THERE WAS A DROP TO THE LEFT HAND SIDE OR BRAKE APPLICATION ON THE RIGHT HAND SIDE. CONSEQUENTLY, AIR FRANCE MAINTENANCE REPLACED THE YAW DAMPER COMPUTER AND THE IFC ACCESSORY UNIT. FURTHERMORE, THE ELECTRICAL SYSTEM WAS CHECKED WITHOUT ANOMALIES NOTED. ALSO, AIR FRANCE INDICATES THAT THE RUDDER POWER UNIT, M175, WAS REPLACED DURING MAINTENANCE CHECK IN JULY 93.

DATA FROM THE QAR TAPE INDICATED A 12.3 DEGREES OF RUDDER MOVEMENT AT A SPEED OF 125 KNOTS. THE LATERAL ACCELERATION WAS 0.211 G AND THE ELAPSE TIME OF THE RUDDER MOVEMENT WAS 2 SECONDS. THE REFERENCE /P/ PRESENTS THE QAR DATA.

CONCLUSION

AIR FRANCE HAS NOT BEEN ABLE TO RESOLVE THE RUDDER KICK EVENTS DURING DIFFERENT PHASES (DESCENT, CRUISE, TAKEOFF ROLL). HOWEVER, AIR FRANCE BELIEVES THAT ALL THE EVENTS MAY NOT BE RELATED TO THE SAME CAUSES.

ACTION

IN ORDER TO ASSIST AIR FRANCE IN RESOLVING THE RUDDER KICK EVENTS, AIR FRANCE WOULD LIKE TO INQUIRE THE FOLLOWING.

- 1/ IS IT POSSIBLE THAT THE YAW DAMPER WOULD CAUSE THE RUDDER MOVEMENT AT 12.3 DEGREES /Q/.

NOTE: THERE WERE NO CONTROL WHEEL NOR RUDDER PEDALS INPUTS.

- 2/ WHETHER OR NOT THE YAW DAMPER IS THE CAUSE, AIR FRANCE WOULD LIKE BOEING TO PROVIDE EXPLANATION.
- 3/ TO BETTER UNDERSTAND THE YAW DAMPER SYSTEM, AIR FRANCE WOULD LIKE TO INQUIRE THE FUNCTION OF THE YAW DAMPER WHEN THE AIRPLANE IS TAXIING, TAKING OFF, LANDING AND ROLLING OUT.
- 4/ THE OPERATING LIMITS OF THE YAW DAMPER ARE +/- 3 DEGREES. ARE THESE LIMITS PROVIDED BY THE YAW DAMPER COMPUTER, OR THE MECHANICAL STOPS OR OTHER SYSTEM /Q/.
- 5/ AIR FRANCE WOULD ALSO TO INQUIRE WHETHER ANY OTHER OPERATORS EXPERIENCED SIMILAR CONDITIONS.
- 6/ PLEASE PROVIDE ANY RECOMMENDATIONS DEEMED NECESSARY TO RESOLVE THE RUDDER KICK EVENTS.
- 7/ DURING THE REFERENCE /A/ TELECON, IT WAS AGREED THAT BFS-CDG WILL INITIATE A TELECON AT 08:30 A.M (SEATTLE TIME) TO DISCUSS FURTHER THIS CONDITION. THE FOLLOWING AIR FRANCE MEMBERS WILL BE PRESENT DURING THE TELECON.

PIERRE LAMBERT	MANAGER DMQP/SATP
GERARD THEVENET	DMQP/STAP
ALAIN GRANDJEAN	DMQP/TE
JEAN-MARC LEMAIRE	DMQP/TE
FINEL	DONT
BONIAU	DONT
LATIF RAHIMANE	BOEING CUSTOMER SERVICES
JAMES WALKER	COEING CUSTOMER SERVICES

PREPARED FOR: JohnsonB

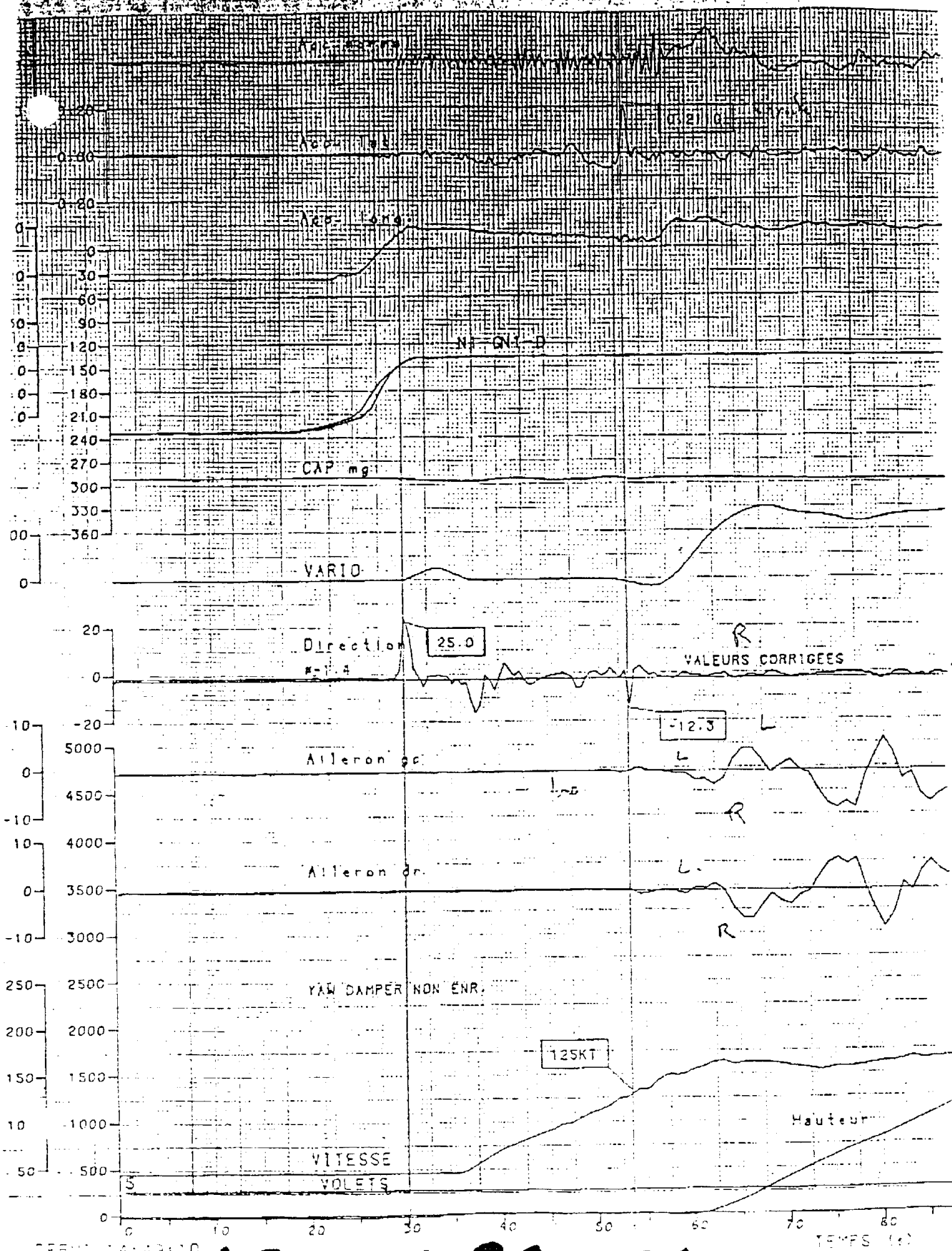
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RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM THU 09/02/93 15:34:45

BOESEA-DDSO25-00041-09/02/93-1329Z



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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0237RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK

AFA-CDG-93-0237RR 02 SEP 93
ATA 2725-10 MODEL 737-300 14 SEP 93 F
RUDDER KICK
REF /A/ AFA-CDG-93-0266TR DTD 02 SEP 93 /C/
/B/ TELECON BOEING/AFA ON 02 SEP 93
/C/ 737-300 MM 27-21-00
/D/ AFA-CDG-93-0190TR DTD 09 JUL 93
/E/ AFA-ORY-93-0181TR DTD 03 AUG 93
/F/ 737-SL-27-82-B DTD 13 JUL 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO L. RAHIMANE /BCSR/ WITH A COPY TO
E. FESSLER /BCSR/.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /A/
TELEX REGARDING RUDDER CONTROL ANOMALIES ON THE DATA AIRPLANE.
AFA ADVISED OF TWO SEPARATE REPORTS OF //UNCOMMANDED// RUDDER
MOVEMENT ON THIS AIRPLANE. THE FIRST OCCURRED ON 15 JUN 93
DURING TAKEOFF ROLL AT 100 KNOTS. AFA ADVISED AIRPLANE YAW KICKS
TO THE RIGHT. THE SECOND OCCURRED ON 20 AUG 93 ALSO DURING
TAKEOFF ROLL AT 120 KNOTS. FLIGHT RECORDER DATA INDICATES A
RUDDER DISPLACEMENT OF 12.3 DEGREES TO THE LEFT FOR THIS REPORT.
AFA POSED SEVERAL QUESTIONS REGARDING THESE ANOMALIES. THESE
QUESTIONS WERE ADDRESSED IN THE REF /B/ TELECON. OUR RESPONSES
TO THESE QUESTIONS ARE REPEATED FOR YOUR CONVENIENCE.

1. IT IS NOT POSSIBLE FOR THE YAW DAMPER ALONE TO CAUSE RUDDER
MOVEMENT OF 12.3 DEGREES. IN ORDER TO MORE EASILY UNDERSTAND THE
YAW DAMPER OPERATION, WE SUGGEST THAT AFA REFER TO THE REF /C/
MAINTENANCE MANUAL FIGURE 1, SHEET 2 /RUDDER CONTROL SYSTEM
COMPONENT LOCATION/ AND FIGURE 6 /RUDDER POWER CONTROL SYSTEM
SCHEMATIC/.

THE YAW DAMPER COUPLER COMMANDS MOVEMENT OF THE RUDDER BY SENDING
ELECTRICAL SIGNALS TO THE RUDDER PCU TRANSFER VALVE. THIS
RESULTS IN PORTING OF HYDRAULIC PRESSURE TO THE YAW DAMPER
ACTUATOR WHICH TRANSLATES AXIALLY. THIS MOVES THE PRIMARY
SUMMING LEVER WHICH, IN TURN MOVES THE PRIMARY VALVE RESULTING IN
MOVEMENT OF THE ACTUATOR PISTON AND RUDDER.

PLEASE NOTE THAT THERE IS NO FEEDBACK INTO THE MANUAL RUDDER
CONTROL SYSTEM DURING YAW DAMPER OPERATION. ACCORDINGLY, THERE
IS NO MOVEMENT OF THE MAIN RUDDER PCU INPUT ROD OR RUDDER PEDALS
WHEN THE RUDDER MOVES DUE TO YAW DAMPER COMMANDS. THIS MEANS THE
RUDDER PCU EXTERNAL SUMMING LINKAGE IS ESSENTIALLY GROUNDED AT
THE ATTACHMENT POINT TO THIS INPUT ROD. THEREFORE, AS THE RUDDER
MOVES PER THE YAW DAMPER COMMAND, THE EXTERNAL SUMMING LINKAGE
MOVES THE PCU INPUT SHAFT AND PHYSICALLY SUMS OUT THE MECHANICAL
COMMAND TO THE PCU PRIMARY VALVE. THE RUDDER PCU CEASES TO MOVE
WHEN THE YAW DAMPER INPUT IS COMPLETELY SUMMED OUT AT THE YAW
DAMPER AUTHORITY LIMIT /3 DEGREES FOR P/N 65-44861-9 RUDDER PCU/.

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2. SEE ITEM 1.

3. AS DISCUSSED IN THE REF /B/ TELECON, THE YAW DAMPER SYSTEM IS EITHER ON OR OFF. THERE IS NO DISTINCTION BETWEEN GROUND AND AIR MODES. THE YAW DAMPER SYSTEM WILL REACT TO AIRPLANE YAW ON THE GROUND THE SAME WAY IT REACTS IN THE AIR.

4. THE YAW DAMPER AUTHORITY IS PHYSICALLY LIMITED BY THE STROKE OF THE YAW DAMPER ACTUATOR AND THE MECHANICAL SUMMING DISCUSSED IN ITEM 1. YAW DAMPER ACTUATOR STROKE IS DEPENDENT UPON RUDDER PCU CONFIGURATION.

5. WE HAVE HAD A NUMBER OF PREVIOUS REPORTS OF RUDDER KICKS. MOST OF THESE REPORTS HAVE BEEN ATTRIBUTED TO YAW DAMPER ANOMALIES.

6. OUR REVIEW OF PREVIOUS AFA CORRESPONDENCE INDICATES THERE HAVE BEEN A TOTAL OF THREE RECENT REPORTS OF RUDDER CONTROL ANOMALIES ON THE DATA AIRPLANE, THE TWO REPORTS DISCUSSED ABOVE AND THE REF /D/ REPORT. THE REF /E/ TELEX INCLUDED MORE DETAILS ABOUT THE THIRD REPORT WHICH OCCURRED IN CRUISE/DESCENT AT 290 KNOTS. AFA ALSO ADVISED IN THIS TELEX THAT THEIR INVESTIGATION OF THE RUDDER PCU REVEALED DISCREPANT OPERATION OF THE ELECTROHYDRAULIC SERVO VALVE /TRANSFER VALVE/, AND THAT THE CAP WHICH HOUSES THE ELECTRICAL PORTION OF THIS VALVE CONTAINED HYDRAULIC FLUID. THIS VALVE WAS SENT TO US FOR OUR EXAMINATION.

WE HAVE NOT YET EXAMINED THIS VALVE. HOWEVER, THE INFORMATION PROVIDED BY AFA INDICATES THAT THE RUDDER ANOMALY IN CRUISE AND THE FIRST RUDDER ANOMALY DURING TAKEOFF ROLL ARE BOTH LIKELY DUE TO DISCREPANT OPERATION OF THE TRANSFER VALVE.

WE HAVE REVIEWED THE REF /A/ DETAILS AND THE FAXED FDR DATA FOR THE SECOND /AUG 20/ RUDDER ANOMALY REPORT DURING TAKEOFF ROLL. WE DO NOT BELIEVE THIS REPORT IS RELATED TO THE OTHER TWO REPORTS DUE TO THE MAGNITUDE OF THE RUDDER DISPLACEMENT /12.3 DEGREES/. WE BELIEVE THERE WAS A MANUAL INPUT TO THE RUDDER PCU FROM SOME SOURCE WHICH CAUSED THIS RUDDER DEFLECTION. IN ORDER TO FURTHER EVALUATE THIS REPORT, WE WOULD APPRECIATE IT IF AFA COULD PROVIDE THE FOLLOWING INFORMATION.

A/ PLEASE ADVISE WEATHER CONDITIONS AT THE AIRPORT WHERE THIS ANOMALY WAS REPORTED ON THE DAY OF THE REPORT. WERE THERE GUSTING WINDS /Q/ FROM WHAT DIRECTION RELATIVE TO THE TAKEOFF DIRECTION /Q/

B/ WAS THE RUDDER TRIM ON THIS AIRPLANE CONFIRMED TO BE AT NEUTRAL PRIOR TO TAKEOFF ROLL /Q/ WAS RUDDER TRIM REQUIRED FOLLOWING TAKEOFF DURING CLIMB OUT /Q/ WHAT DIRECTION AND HOW MUCH /Q/ WAS THERE A JUMP SEAT PASSENGER ON THIS FLIGHT /Q/ WERE THERE ANY FOREIGN OBJECT PLACED ON THE AFT AISLE STAND /Q/

C/ IN THE REF /B/ TELECON, AFA ADVISED THAT FLIGHT CREW MEMBERS DID NOT HAVE THEIR FEET ON THE RUDDER PEDALS DURING TAKEOFF ROLL. PLEASE CONFIRM THIS STATEMENT. IS THIS NORMAL OPERATING PROCEDURE /Q/ IF YES, HOW IS THE AIRPLANE STEERED DURING TAKEOFF ROLL /Q/ IS TILLER STEERING USED AT SPEEDS ABOVE TAXI SPEED /Q/ COULD ONE OF THE FLIGHT CREW MEMBERS HAVE INADVERTENTLY BUMPED OR KICKED THE RUDDER PEDALS AT THE TIME OF THE RUDDER DISPLACEMENT.

D/ AFA COMMENTED THAT THE CREW FELT THERE WAS A DROP IN THE LEFT WING OR BRAKE APPLICATION TO THE RIGHT SIDE OF THE AIRPLANE. HOWEVER, THE FDR DATA FOR THIS EVENT INDICATES THAT THE RUDDER DISPLACEMENT WAS TO THE LEFT, WHICH WOULD PRODUCE A LEFT YAW.

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BRAKE APPLICATION TO THE RIGHT SIDE WOULD PRODUCE RIGHT YAW. PLEASE CONFIRM THE STATEMENT IN REF /A/ TELEX AND THE RUDDER DISPLACEMENT DIRECTION IN THE FDR DATA. THIS INFORMATION IS OF PARTICULAR SIGNIFICANCE BECAUSE IF THE TOP OF EITHER THE CAPTAINS OR FIRST OFFICERS LEFT RUDDER PEDAL WAS ACCIDENTALLY BUMPED, A LEFT RUDDER COMMAND AND LEFT MLG BRAKING WOULD RESULT.

IF POSSIBLE, PLEASE PROVIDE THIS INFORMATION BY 14 SEP 93.

FURTHER INFORMATION

IN THE REF /B/ TELECON, AFA ADVISED THAT OPERATION OF THE DATA AIRPLANE IS CONTINUING WITH THE YAW DAMPER SYSTEM OFF. AS DISCUSSED ABOVE, WE DO NOT THINK THE MOST RECENT RUDDER ANOMALY ON THIS AIRPLANE WAS YAW DAMPER RELATED. FURTHER, WE BELIEVE THE PREVIOUS TWO REPORTS WERE LIKELY RESOLVED BY REMOVAL OF THE DISCREPANT RUDDER PCU TRANSFER VALVE. ACCORDINGLY, WE BELIEVE THAT YAW DAMPER OPERATION SHOULD BE RESUMED ON THIS AIRPLANE.

AFA ALSO QUERIED REGARDING THE POSSIBLE ASSOCIATION OF THE RUDDER ANOMALIES ON THIS AIRPLANE AND THE CONDITION DISCUSSED IN THE REF /F/ SERVICE LETTER. AS NOTED IN THIS TELECON, THE REF /F/ SERVICE LETTER PERTAINS TO ANOMALIES IN THE MAIN RUDDER PCU DUAL SERVO VALVE. THE ANOMALIES REPORTED BY AFA DO NOT INCLUDE THE SYMPTOMS OF THE REF /F/ DISCUSSED CONDITION. ACCORDINGLY, WE DO NOT BELIEVE THESE REPORTS ARE RELATED TO THE REF /F/ SERVICE LETTER.

IF AFA EXPERIENCES FURTHER RUDDER KICK ANOMALIES, WE SUGGEST THAT THE FOLLOWING ITEMS BE CONSIDERED.

- IS THERE ANY FEEDBACK THROUGH THE RUDDER PEDALS. IF YES, CHECK THE STANDBY RUDDER PCU INPUT CRANK FOR BINDING PER THE REF /C/ MAINTENANCE MANUAL TROUBLESHOOTING SECTION. IF NO, YAW DAMPER SYSTEM IS SUSPECT.
- WHEN CHECKING FOR YAW DAMPER ANOMALIES, CONSIDER THE FOLLOWING ITEMS:
 - YAW DAMPER COUPLER / RATE GYRO
 - YAW DAMPER SYSTEM WIRING AND CONNECTIONS, ESPECIALLY TO THE RUDDER PCU
 - RUDDER PCU TRANSFER VALVE
 - RUDDER PCU SOLENOID VALVE
- RUDDER TRIM
 - WAS TRIM INADVERTENTLY APPLIED TO THE RUDDER SYSTEM
 - RUDDER TRIM SWITCH STICKING
- WEATHER CONDITIONS, GUSTY WINDS, ETC
- FOREIGN OBJECTS OR OBSTRUCTIONS IN THE RUDDER PEDAL AREA
- ASYMMETRIC ENGINE THRUST

FOLLOWING RECEIPT OF THE PREVIOUSLY REQUESTED INFORMATION, WE WILL RESPOND ACCORDINGLY. PLEASE ADVISE US IF FURTHER ASSISTANCE IS REQUIRED.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
 CUSTOMER SERVICES DIVISION
/GRD 09/02/93 1931

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Message Number:	Action File Name:	Status:
AFA-ORY-93-0220RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0220RR 02 SEP 93
ATA 2725-10 MODEL 737-300 15 SEP 93 H
RUDDER KICK DURING DESCENT
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /H/
/B/ AFA-ORY-93-0215RR DTD 24 AUG 93
/C/ AFA-ORY-93-0181TR DTD 03 AUG 93
AIRPLANE HOURS/CYCLES
PP902
PP911

THE FOLLOWING MESSAGE SENT TO E. FESSLER /BCSR/ WITH A CC TO
L. RAHIMANE /BCSR/.

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /B/ TELEX :
REGARDING RUDDER CONTROL ANOMALIES. THESE ANOMALIES WERE
DESCRIBED IN THE REF /C/ TELEX. WE REQUESTED THE MOOG P/N
A71882-1, S/N 1728 RUDDER PCU ELECTROHYDRAULIC SERVO VALVE /EHSV/
AND THE BALL JOINT WHICH WERE REMOVED FROM THE DATA AIRPLANE
DURING TROUBLESHOOTING. WE ALSO REQUESTED THE SAME PART NUMBER
EHSV WHICH WAS REMOVED FROM AIRPLANE PP902/F-GFUA DURING
TROUBLESHOOTING OF RUDDER CONTROL ANOMALIES. IN THE REF /B/
TELEX, AFA REQUESTED CONFIRMATION OF RECEIPT OF THE PARTS FROM
AIRPLANE PP911, AND ADVISED THAT THE EHSV FROM AIRPLANE PP902 HAD
BEEN SENT.

AS DISCUSSED IN THE REF /B/ TELEX, WE HAVE RECEIVED THE PARTS
FROM AIRPLANE PP911. WE HAVE NOW RECEIVED THE EHSV FROM AIRPLANE
PP902. WE INTEND TO EXAMINE THESE UNITS AS SOON AS SCHEDULING
PERMITS. WE WILL ADVISE AFA OF THE STATUS OF THIS EXAMINATION BY
15 SEP 93.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION
/GRD 09/02/93 1932

DATE: 02-Feb-95 10:01am

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View Message

Message Number:	Action File Name:	Status:
AFA-CDG-93-0280TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	
Subject: RUDDER KICK GRANDJEAN - DMQP/TE		

11E0 3414 /dev/sio2 vopems 09/13/93 08:51
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95

AFA-CDG-93-0280TR 13 SEP 93
ATA 2725-10 MODEL 737-300 20 SEP 93 F
RUDDER KICK
GRANDJEAN - DMQP/TE
REF /A/ AFA-CDG-93-0237RR DATED 02 SEP 93 /C/
/B/ AFA-CDG-93-0266TR DATED 02 SEP 93 /C/
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH TO E. FESSLER.

THE REFERENCE /A/ MESSAGE INDICATED THAT IN ORDER TO FURTHER
EVALUATE THE REFERENCE /B/ REPORT, BOEING WOULD APPRECIATE IT IF
AIR FRANCE COULD PROVIDE THE INFORMATION REQUESTED IN THE
REFERENCE /A/ MESSAGE.

ACTION
AIR FRANCE IS STILL GATHERING THE INFORMATION AS REQUESTED BY
BOEING AND WILL PROVIDE IT AT A LATER DATE.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM MON 09/13/93 18:01:50

BOESEA-DDSO25-00042-09/13/93-1557Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0231RR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0231RR 15 SEP 93
ATA 2725-10 MODEL 737-300 06 OCT 93 H
RUDDER KICK DURING DESCENT
REF /A/ AFA-ORY-93-0187TR DATED 10 AUG 93 /H/
/B/ AFA-ORY-93-0220RR DATED 2 SEP 93
/C/ AFA-ORY-93-0181TR DATED 3 AUG 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO
L.RAHIMANE /BCSR/.

THE REFERENCE /B/ TELEX ADVISED OUR RECEIPT OF THE EHSV REMOVED
FROM THE RUDDER PCU ON AFA AIRPLANE PP902 AND THE RUDDER PCU
EHSV AND PCU FORWARD SUPPORT BEARING WHICH WERE REMOVED FROM AFA
AIRPLANE PP911. WE ARE CURRENTLY ACCOMPLISHING PRELIMINARY
TESTING OF THE REMOVED EHSV/S. UPON COMPLETION OF THIS TESTING,
WE WILL SCHEDULE OUR DISASSEMBLY AND EXAMINATION OF THE REMOVED
PARTS. WE WILL PROVIDE YOU FURTHER STATUS OF OUR TESTING AND
EXAMINATION ON OR BEFORE 6 OCTOBER 1993.

BOEINGAIR JAH/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION
/VNB 09/15/93 1720

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0297TR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK
GRANDJEAN - DMQP/TE BONIAU - DONT

11E0 4487 /dev/sio2 vopems 09/20/93 01:49
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0297TR 20 SEP 93
ATA 2725-10 MODEL 737-300 27 SEP 93 F
RUDDER KICK
GRANDJEAN - DMQP/TE BONIAU - DONT
REF /A/ AFA-CDG-93-0280TR DATED 13 SEP 93 /C/
/B/ AFA-CDG-93-0237RR DATED 02 SEP 93 /C/
/C/ AFA-CDG-93-0266TR DATED 02 SEP 93 /C/
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH TO E. FESSLER.

THE REFERENCE /B/ MESSAGE INDICATED THAT IN ORDER TO FURTHER
EVALUATE THE REFERENCE /C/ REPORT, BOEING WOULD APPRECIATE IT IF
AIR FRANCE COULD PROVIDE THE INFORMATION REQUESTED IN THE
REFERENCE /B/ MESSAGE.

ACTION

AIR FRANCE IS STILL GATHERING THE INFORMATION AS REQUESTED BY
BOEING AND WILL PROVIDE A STATUS UPDATE AT A LATER DATE.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM MON 09/20/93 11:02:06

BOESEA-DDSO25-00020-09/20/93-0856Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0238RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0238RR 27 SEP 93
ATA 2725-10 MODEL 737-300 06 OCT 93 H 30 SEP 93 F
RUDDER KICK DURING DESCENT
REF /A/ AFA-ORY-93-0231RR DTD 15 SEP 93
/B/ AFA-ORY-93-0181TR DTD 03 AUG 93
/C/ AFA-ORY-93-0187TR DATED 10 AUG 93 /H/
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E. FESSLER /BCSR/ WITH COPY TO
L. RAHIMANE /BCSR/.

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /A/ TELEX
REGARDING OUR EXAMINATION OF THE ELECTROHYDRAULIC SERVO VALVES
REMOVED FROM AIRPLANES PP902 AND PP911. IN THE REF /B/ TELEX,
AFA STATED THE FOLLOWING OF THE EHSV REMOVED FROM AIRPLANE PP911:

//...AFA DETERMINED THAT AT NO TIME WAS THERE ANY PRESSURE ON
ONE SIDE OF THE YAW DAMPER ACTUATOR. THERE WAS, HOWEVER,
PRESSURE ON THE OPPOSITE SIDE. THE PRESSURIZED YAW DAMPER
ACTUATOR ALWAYS RESULTED IN A RIGHT RUDDER MOVEMENT.//

IN ORDER TO ASSIST US IN OUR INVESTIGATION, WE WOULD APPRECIATE
IT IF AFA WOULD PROVIDE FURTHER DETAILS REGARDING THIS
INFORMATION. PLEASE INCLUDE THE FOLLOWING INFORMATION:

- 1/ HOW DID AFA DETERMINE THAT THE YAW DAMPER ACTUATOR /MOD
PISTON/ WAS ONLY RECEIVING HYDRAULIC PRESSURE ON ONE SIDE /Q/
- 2/ DID AFA CONFIRM THAT THE YAW DAMPER MOD PISTON WAS MOVING TO
ONE SIDE WHEN HYDRAULIC POWER WAS APPLIED, OR COULD THE MOD
PISTON HAVE BEEN //STUCK// IN THAT POSITION /Q/
- 3/ WAS THE ELECTROHYDRAULIC SERVO VALVE //STUCK// IN ONE
POSITION, THUS COMMANDING THE MOD PISTON MOVEMENT TO ONE SIDE.
HOW DID AFA DETERMINE THIS /Q/
- 4/ IF YES TO 3/, DID AFA DETERMINE WHETHER THE EHSV POSITION
RESULTED FROM AN ELECTRICAL OR A MECHANICAL MALFUNCTION. IF
YES, HOW WAS THIS DETERMINATION MADE /Q/

IF POSSIBLE, PLEASE PROVIDE THIS INFORMATION BY 30 SEP 93. WE
WILL ADVISE AFA OF THE STATUS OF OUR INVESTIGATION BY 06 OCT 93.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION
/CLA 09/27/93 1454

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0227TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK DURING DESCENT
JEZEQUEL DMUR

11E0 5869 /dev/sio2 vopems 09/28/93 07:45
DIR 617BOE

/ATTN (617) G. B. CROSS M7272 2H-95
/CC (BFSCDG) L. RAHIMANE CUSTOMER SERVICES REP

AFA-ORY-93-0227TR 28 SEP 93
ATA 2725-10 MODEL 737-300 6 OCT 93 H
RUDDER KICK DURING DESCENT
JEZEQUEL DMUR
REF /A/ AFA-ORY-93-0238RR
/B/ AFA-ORY-93-0231RR
/C/ AFA-ORY-93-0181TR
/D/ AFA-ORY-93-0187TR
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:

AFA PROVIDES THE FOLLOWING IN RESPONSE TO LIKE NUMBERED QUESTIONS
IN REF/A/:

1. DURING BENCH TEST OF THE SERVO VALVE, AN ELECTRICAL SIGNAL WAS PROVIDED TO DRIVE THE VALVE IN BOTH DIRECTIONS. THE PRESSURE, HOWEVER, REMAINED HIGH ON ONE SIDE AND LOW ON THE OTHER SIDE AT ALL TIMES.
2. AFA INSTALLED THE SERVO VALVE ON A PCU. THE RESULT WAS THE SAME AS THE BENCH TEST, THE YAW DAMPER MOD PISTON STAYED IN THE SAME POSITION AT ALL TIMES REGARDLESS OF ELECTRICAL SIGNAL TO THE SERVO VALVE.
3. AND 4. AFA DOES NOT HAVE THE ANSWERS TO THESE QUESTIONS. AFA ADVISES THAT THE REASON THE SERVO VALVE WAS SENT TO BOEING WAS TO OBTAIN THE ANSWERS TO THESE QUESTIONS.

ACTION:

PLEASE ADVISE STATUS OF INVESTIGATION.

REGARDS,

EARL FESSLER - CUSTOMER SERVICES MANAGER - PARIS/ORLY

FSE-BOECOM TUE 09/28/93 16:51:18

BOESEA-DDSO03-00054-09/28/93-1454Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0307TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK
DONT THEVENET/GRANDJEAN - DMQP

FINEL -

11E0 6001 /dev/sio2 vopems 09/29/93 00:03
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER BOEING CUSTOMER SERVICES - ORY

AFA-CDG-93-0307TR 29 SEP 93
ATA 2725-10 MODEL 737-300
RUDDER KICK
FINEL - DONT THEVENET/GRANDJEAN - DMQP
REF /A/ AFA-CDG-93-0237RR DATED 02 SEP 93 /C/
/B/ AFA-CDG-93-0266TR DATED 02 SEP 93 /C/
/C/ TELECON BOEING/AFA DATED 02 SEP 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER.

IN ORDER TO FURTHER EVALUATE THE REFERENCE /B/ REPORT, BOEING
WOULD APPRECIATE IF AIR FRANCE COULD PROVIDE FURTHER INFORMATION.
THUS, AIR FRANCE PROVIDES THE FOLLOWING RESPONSES.

QUESTION A

PLEASE ADVISE WHEATHER CONDITIONS AT THE AIRPORT WHERE THIS
ANOMALY WAS REPORTED ON THE DAY OF THE REPORT. WERE THERE GUSTING
WINDS /Q/ FROM WHAT DIRECTION RELATIVE TO THE TAKEOFF DIRECTION
/Q/.

RESPONSE A

AIR FRANCE INDICATED THAT WHEATHER CONDITIONS AT THE AIRPORT
WHICH IS LOCATED AT CAVOK, WAS AS FOLLOWS:

- . HEADWIND WAS LESS THAN 10 KNOTS.
- . THERE WERE NO GUSTING WINDS.

QUESTION B

WAS THE RUDDER TRIM ON THIS AIRPLANE CONFIRMED TO BE AT NEUTRAL
PRIOR TO TAKEOFF ROLL /Q/ WAS RUDDER TRIM REQUIRED FOLLOWING
TAKEOFF DURING CLIMB OUT /Q/ WHAT DIRECTION AND HOW MUCH /Q/ WAS
THERE A JUMP SEAT PASSENGER ON THIS FLIGHT /Q/ WERE THERE ANY
FOREIGN OBJECT PLACED ON THE AFT AISLE STAND /Q/.

RESPONSE B

AIR FRANCE ADVISED THAT THE RUDDER TRIM ON THIS AIRPLANE WAS TO
BE AT NEUTRAL PRIOR TO TAKEOFF ROLL AS SPECIFIED IN THE
CHECKLIST; THE RUDDER TRIM WAS NOT REQUIRED FOLLOWING TAKEOFF
DURING CLIMB OUT; THE DIRECTION OF THE WHEEL WAS NO MORE THAN
0.2 UNIT AT NEUTRAL; THERE WAS NO JUMP SEAT PASSENGER ON THIS

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FLIGHT; THERE WERE NO FOREIGN OBJECT PLACED ON THE AFT AISLE STAND.

QUESTION C

IN THE REFERENCE /C/ TELECON, AIR FRANCE ADVISED THAT FLIGHT CREW MEMBERS DID NOT HAVE THEIR FEET ON THE RUDDER PEDALS DURING TAKEOFF ROLL. PLEASE CONFIRM THIS STATEMENT. IS THIS NORMAL OPERATING PROCEDURE /Q/ IF YES, HOW IS THE AIRPLANE STEERED DURING TAKEOFF ROLL /Q/ IS TILLER STEERING USED AT SPEEDS ABOVE TAXI SPEED /Q/ COULD ONE OF THE FLIGHT CREW MEMBERS HAVE INADVERTENTLY BUMPED OR KICKED THE RUDDER PEDALS AT THE TIME OF THE RUDDER DISPLACEMENT.

RESPONSE C

AIR FRANCE ADVISED THAT THE PILOT HAD HIS FEET ON THE RUDDER PEDALS DURING TAKEOFF ROLL, IN ORDER TO STEER THE AIRCRAFT. TILLER STEERING IS NOT USED FOR SPEED ABOVE 15 KNOTS. FURTHERMORE, FOR FLIGHT CREW MEMBERS (I.E FIRST OFFICER IN THIS CASE) NOT FLYING THE AIRPLANE, THEIR FEET WERE ON THE FLOOR. ALSO, NONE OF THE FLIGHT CREW MEMBERS HAD INADVERTENTLY BUMPED OR KICKED THE RUDDER PEDALS AT THE TIME OF THE RUDDER DISPLACEMENT. AIR FRANCE ALSO INDICATED THAT THE PILOT WHO FLEW THE AIRPLANE DID NOT USE RUDDER OR BRAKE TO CORRECT THE RUDDER DISPLACEMENT.

QUESTION D

AIR FRANCE COMMENTED THAT THE CREW FELT THERE WAS A DROP IN THE LEFT WING OR BRAKE APPLICATION TO THE RIGHT SIDE OF THE AIRPLANE. HOWEVER, THE FDR DATA FOR THIS EVENT INDICATES THAT THE RUDDER DISPLACEMENT WAS TO THE LEFT, WHICH WOULD PRODUCE A LEFT YAW. BRAKE APPLICATION TO THE RIGHT SIDE WOULD PRODUCE RIGHT YAW. PLEASE CONFIRM THE STATEMENT IN REFERENCE /B/ TELEX AND THE RUDDER DISPLACEMENT DIRECTION IN THE FDR DATA. THIS INFORMATION IS OF PARTICULAR SIGNIFICANCE BECAUSE IF THE TOP OF EITHER THE CAPTAINS OR FIRST OFFICERS LEFT RUDDER PEDAL WAS ACCIDENTALLY BUMPED, A LEFT RUDDER COMMAND AND LEFT MLG BRAKING WOULD RESULT.

RESPONSE D

AIR FRANCE CONFIRMED AGAIN THAT THE FLIGHT CREW FELT THERE WAS A DROP IN THE LEFT WING OR BRAKE APPLICATION TO THE RIGHT SIDE OF THE AIRPLANE. AIR FRANCE EMPHASIZED AGAIN THAT THE FLIGHT CREW MEMBERS FELT THESE MOTIONS. HOWEVER, THE FDR DATA FOR THIS EVENT INDICATES THE FOLLOWING:

. HEADING: +0.2 DEGREES RIGHT
. LATERAL ACCELERATION: 0.211G RIGHT
AIR FRANCE INDICATES THAT THIS CONFIRMED A DISPLACEMENT TO THE RIGHT SIDE. THEREFORE, AIR FRANCE FLIGHT OPERATIONS ENGINEERING SUSPECTED THAT THERE WAS A MISTAKE IN THE SIGN CONVENTION OF THE RUDDER DATA FROM THE QUICK ACCESS RECORDER. THUS, AIR FRANCE WAS NOT ABLE TO EXPLAIN OR DETERMINE THE CAUSE OF THIS FAULT.

ACTION
THE ABOVE MESSAGE IS FOR YOUR INFORMATION.

RAHIMANE BOEING CUSTOMER SERVICES BFS CDG-PARIS

FSE-BOECOM WED 09/29/93 08:12:16

BOESEA-DDSO22-00012-09/29/93-0711Z

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
AFA-ORY-93-0243RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0243RR 06 OCT 93
ATA 2725-10 MODEL 737-300 13 OCT 93 H 12 OCT 93 F
RUDDER KICK DURING DESCENT
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /B/
/B/ AFA-ORY-93-0231RR DTD 15 SEP 93
/C/ AFA-ORY-93-0227TR DATED 28 SEP 93 /C/
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO
L.RAHIMANE /BCSR/.

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /B/ TELEX
REGARDING OUR EXAMINATION OF THE EHSV/S REMOVED FROM AFA
AIRPLANES PP902 AND PP911. THESE EHSV/S WERE REMOVED FOLLOWING
RUDDER CONTROL ANOMALIES ON THESE AIRPLANES.

OUR EXAMINATION OF THESE ELECTROHYDRAULIC SERVO VALVES IS
CURRENTLY ONGOING. WE WILL ADVISE AFA OF THE STATUS OF THIS
INVESTIGATION BY 13 OCT 93.

IN THE MEANTIME, WE ARE INTERESTED IN LEARNING ADDITIONAL
INFORMATION REGARDING AFA/S EXAMINATION OF THE EHSV. IF
POSSIBLE, PLEASE PROVIDE THE FOLLOWING INFORMATION BY 12 OCTOBER
1993.

- 1/ AFA ADVISED THAT THE CAP ON THE EHSV WAS FULL OF FLUID.
PLEASE ADVISE WHETHER THE FLUID WAS RELEASED FROM THE CAP
DURING THIS EXAMINATION, OR WHETHER THE FLUID WAS TRAPPED IN
THE CAP AND EHSV.
- 2/ WAS THE CAP REMOVED FOLLOWING ALL FUNCTIONAL TESTING, OR WAS
FURTHER TESTING ACCOMPLISHED AFTER THE CAP WAS REMOVED.

BOEINGAIR BDJ/KLH/BRUCE CROSS M-7272 2H-95
CUSTOMER SERVICES DIVISION
/VNB 10/06/93 1814

DATE: 02-Feb-95 10:01am

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Message Number:	Action File Name:	Status:
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AFA-ORY-93-0247RR	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: EXAMINATION OF RUDDER PCU EHSV/S

AFA-ORY-93-0247RR 13 OCT 93
ATA 2725-10 MODEL 737-300 21 OCT 93 H
EXAMINATION OF RUDDER PCU EHSV/S
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /H/
/B/ AFA-ORY-93-0243RR DTD 06 OCT 93
/C/ AFA-ORY-93-0227TR DTD 28 SEP 93
AIRPLANE HOURS/CYCLES
PP902
PP911

THE FOLLOWING MESSAGE SENT TO E.FESSLER /BCSR/ WITH A CC TO J.DEC
/BCSR/.

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /B/ TELEX
REGARDING OUR EXAMINATION OF THE ELECTROHYDRAULIC SERVO VALVES
/EHSV/ REMOVED FROM AFA AIRPLANES PP902 AND PP911. THESE EHSV/S
WERE REMOVED FROM THE RUDDER PCU/S FOLLOWING RUDDER CONTROL
ANOMALIES ON THESE AIRPLANES.

WE HAVE COMPLETED OUR EXAMINATION OF THE P/N S252T001-5, S/N 1728
EHSV. THIS VALVE WAS REMOVED FROM THE RUDDER PCU ON AIRPLANE
PP911. THE FOLLOWING ARE THE FINDINGS FROM THIS EXAMINATION.

- PRELIMINARY TESTING CONFIRMED LOW INSULATION RESISTANCE.
PERFORMANCE OF THE VALVE DID NOT SEEM TO BE AFFECTED BY THIS
CONDITION.
- NULL BIAS CURRENT REQUIRED TO MAINTAIN THE VALVE IN THE NEUTRAL
POSITION WAS MEASURED AT 0.42MA. THIS SHOULD BE 0.36MA
MAXIMUM.
- INSTALLATION AND TESTING OF THIS UNIT ON A RUDDER PCU REVEALED
NO ANOMALIES. THE UNIT WAS CYCLED AT VARIOUS FREQUENCIES.
OPERATION WAS SMOOTH AND CONTINUOUS. WE WERE UNABLE TO
DUPLICATE THE VALVE HARDOVER CONDITION DESCRIBED IN THE REF /C/
TELEX.
- REMOVAL OF THE TORQUE MOTOR CAP REVEALED HYDRAULIC FLUID WITHIN
THE TORQUE MOTOR CAVITY. THE CAP WAS NOT FULL, BUT THERE WAS A
SMALL POOL OF FLUID IN THE CAP AND ALL PARTS WITHIN THE CAP
WERE COATED WITH HYDRAULIC FLUID.
- SMALL PARTICLE CONTAMINATES WERE NOTED SUSPENDED WITHIN THE
FLUID AND ON SOME INNER COMPONENTS. WE BELIEVE THAT NONE OF
THE OBSERVED PARTICLE WERE LARGE ENOUGH TO CAUSE A TORQUE MOTOR
JAM OR SIGNIFICANTLY AFFECT ITS OPERATION.
- THE UNIT WAS PRESSURIZED WITH THE TORQUE MOTOR CAP REMOVED TO
INVESTIGATE HYDRAULIC LEAKAGE CONDITION. NO LEAKAGE WAS NOTED
DURING THE DURATION OF THIS PRESSURIZATION.
- FURTHER DISASSEMBLY OF THE UNIT REVEALED A SMALL FLOW LINE
IMPRESSION ON AN INTERNAL O-RING. ON THIS SAME O-RING, IT WAS

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NOTED THAT THE COLOR CODING PAINT WAS VERY THICK AND THE CORNER OF THE PAINT WAS SEPARATING FROM THE O-RING MATERIAL. WE BELIEVE BOTH OF THESE CONDITIONS COULD ALLOW SLOW HYDRAULIC LEAKAGE AND COULD ACCOUNT FOR THE HYDRAULIC FLUID FOUND WITHIN THE MOTOR CAVITY.

IN SUMMARY, WE WERE UNABLE TO DUPLICATE ANY OPERATIONAL DISCREPANCIES IN THIS VALVE. FURTHER, WE WERE UNABLE TO DETECT ANY CONDITIONS WHICH MIGHT HAVE RESULTED IN THE ANOMALIES REPORTED BY AFA. WE INTEND TO RETURN THIS /DISASSEMBLED/ VALVE TO AFA PER THEIR PREVIOUS REQUEST UNLESS AFA ADVISES US OTHERWISE.

WE HAVE NOT YET EXAMINED THE EHSV FROM AIRPLANE PP902. SINCE THIS VALVE WAS RECEIVED IN A PARTIALLY DISASSEMBLED STATE, WE WILL BE UNABLE TO PERFORM FUNCTIONAL TESTING OF THIS UNIT. WE WILL ADVISE AFA OF THE STATUS OF THIS EHSV BY 21 OCT 93.

PLEASE NOTE SUBJECT CHANGE.

JOHNSON/KLH/BRUCE CROSS
CUSTOMER SERVICES DIVISION
BOEINGAIR M-7272 2H-95
/VNB 10/13/93 1555

DATE: 02-Feb-95 10:02am

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Message Number:	Action File Name:	Status:
AFA-ORY-93-0240TR/2	AFA-CDG-93-0190TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT
BLANC DMUR JEZEQUEL DMUR

LE

11E0 9045 /dev/sio2 vopems 10/18/93 08:03
DIR 617BOE/ATTN (617) G. B. CROSS - AIRLINE SUPPORT MGR - M7272 2H-95
/CC (BFSCDG) J. DEC - CUSTOMER SERVICE MGR - PARIS/CDGAFA-ORY-93-0240TR 18 OCT 93
ATA 2725-10 MODEL 737-300 21 OCT 93 H
RUDDER KICK DURING DESCENT
LE BLANC DMUR JEZEQUEL DMUR
REF /A/ AFA-ORY-93-0243RR
/B/ AFA-ORY-93-0238TR
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING SENT TO CROSS WITH COPY TO RAHIMANE

DESCRIPTION:
AFA PROVIDES THE FOLLOWING IN RESPONSE TO QUESTIONS /1/ AND /2/
IN REF/A/.BEFORE THE VALVE WAS TESTED THE CAP WAS REMOVED AND FLUID WAS
FOUND UNDER THE CAP. THE SUBSEQUENT TESTING WAS DONE WITH THE CAP
REMOVED.ACTION:
PLEASE ADVISE EXAMINATION RESULTS.

REGARDS,

EARL FESSLER - CUSTOMER SERVICES MANAGER - PARIS/ORLY

FSE-BOECOM MON 10/18/93 16:46:21

BOESEA-DDSO28-00047-10/18/93-1513Z

DATE: 02-Feb-95 10:02am

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Message Number:	Action File Name:	Status:
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AFA-CDG-93-0334TR	AFA-CDG-93-0190TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK
DONT

BONIAU

11E0 9490 /dev/sio2 vopems 10/20/93 04:11
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER CUSTOMER SERVICES MANAGER - ORY

AFA-CDG-93-0334TR 20 OCT 93
ATA 2725-10 MODEL 737-300 26 OCT 93 H
RUDDER KICK
BONIAU DONT

REF /A/ AFA-CDG-93-0190TR
/B/ AFA-CDG-93-0266TR
/C/ AFA-CDG-93-0222TR
/D/ FAX AFA-CDG-93-(SAME AS TELEX) 8 PAGES
/E/ AFA-CDG-93-0214RR
/F/ AFA-CDG-93-0237RR
/G/ AFA-CDG-93-0307TR
AIRPLANE HOURS/CYCLES
PP911
PP902

FOLLOWING MESSAGE SENT TO CROSS WITH COPY TO FESSLER

A REVIEW OF THE VARIOUS TELEXES RELATING TO THE SUBJECT RUDDER KICKS HAS INDICATED A NEED FOR SOME CLARIFICATION. IT IS APPARENT THAT THERE IS SOME CONFUSION ABOUT THE EVENTS BEING REPORTED.

/A/ REF /A/ FIRST REPORTED A RUDDER KICK DURING "DESCENT" ON PP911. THE DATE OF THIS OCCURENCE WAS 24 JUN 93.

/B/ REF /B/ FIRST REPORTED RUDDER KICKS DURING "TAKE OFF" ON THE SAME AIRPLANE, PP911. THE DATES OF THESE EVENTS WERE 15 JUNE 93 AND 20 AUG 93.

/C/ REF /C/ FIRST REPORTED A SERIES OF RUDDER KICKS DURING "CRUISE" ON PP902. THIS CULMINATED IN AN OCCURENCE ON 24 AUG 93. REF /D/ PROVIDES FDR OUTPUT FOR THIS LATTER EVENT. PLEASE NOTE THAT THIS DATA WAS ORIGINALLY INADVERTENTLY FAXED WITH REF /B/ TELEX. THE DATA ON THESE (REF /D/) EIGHT PAGES RELATES TO PP902 NOT PP911.

THE ABOVE EVENTS, ITEMS /A/, /B/ AND /C/ ARE THE ONLY ONES TO HAVE BEEN REPORTED.

AFA OPERATIONS HAVE ASKED A NUMBER OF QUESTIONS RELATIVE TO THESE EVENTS.

ACTION:

1. DOES BOEING HAVE ANYTHING FURTHER TO ADVISE RELATIVE TO REF /E/ ITEM 3 :

DATE: 02-Feb-95 10:02am

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"PLEASE EVALUATE THE REFERENCE /F/ PROCEDURES FOR INCLUSION IN THE QRH/OM FOR 737 MODELS AND ADVISE.

WE ARE CURRENTLY REVIEWING THE OPERATIONS MANUAL IN REGARD TO THIS TYPE OF EVENT. WE WILL ADVISE AFA OF ANY REVISION MADE RELATED TO YAW DAMPER MALFUNCTIONS."

2. REF /B/ ASKED IF OTHER OPERATORS HAD EXPERIENCED SIMILAR RUDDER KICK ANOMOLIES. REF /F/ RESPONDED "WE HAVE HAD A NUMBER OF PREVIOUS REPORTS OF RUDDER KICKS. MOST OF THESE REPORTS HAVE BEEN ATTRIBUTED TO YAW DAMPER ANOMALIES". AFA HAVE ASKED IF BOEING COULD DESCRIBE THE PREVIOUS "OTHER OPERATOR" REPORTS. WERE THEY DURING TAKE OFF, CLIMB CRUISE OR DESCENT. HAVE OTHER OPERATORS EXPERIENCED ANY DIRECTIONAL ANOMOLIES FOR ANY OTHER REASON ON THE 737 FLEET.

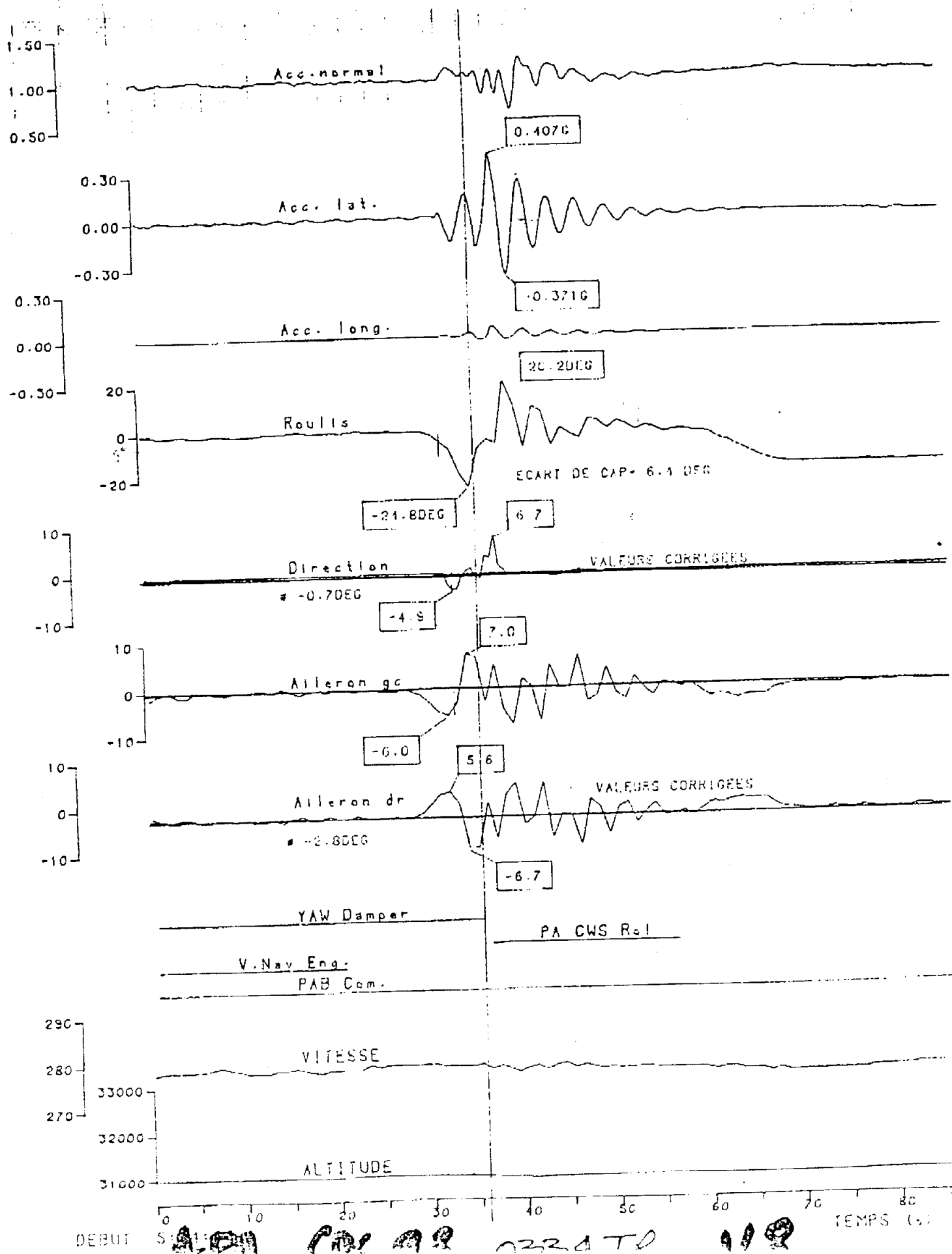
3. PLEASE COMMENT ON THE REF /D/ FAXED FDR PRINT OUT FOR THE RUDDER KICK IN CRUISE EVENT ON PP902 (SEE ITEM /C/ ABOVE)

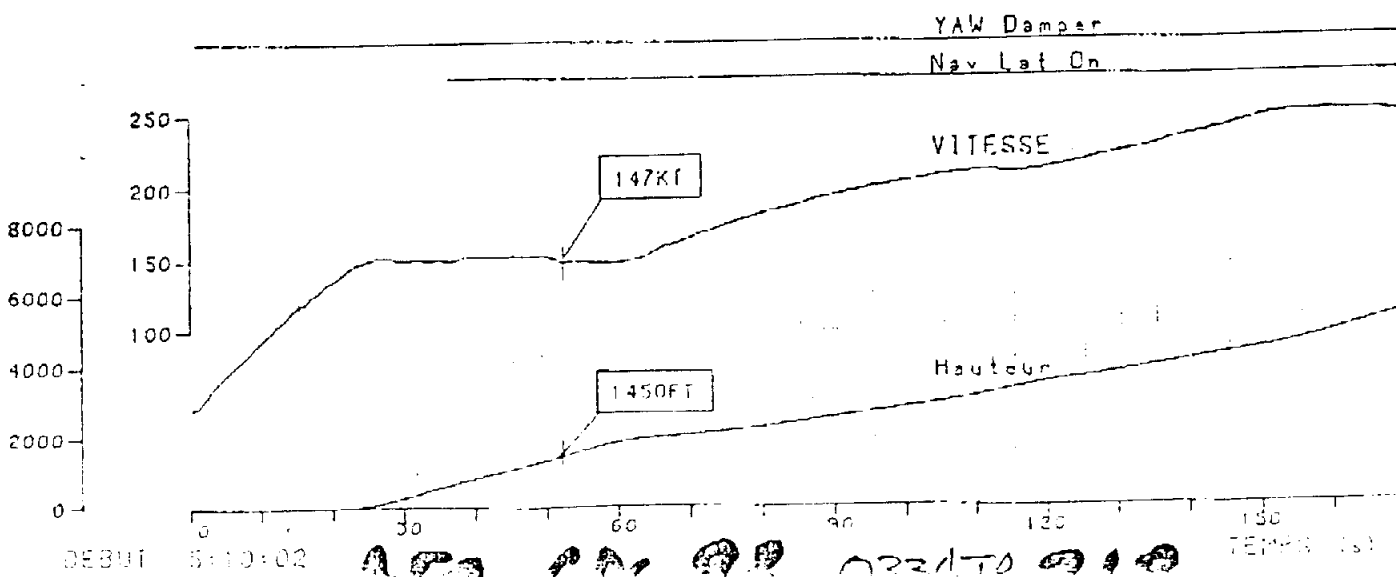
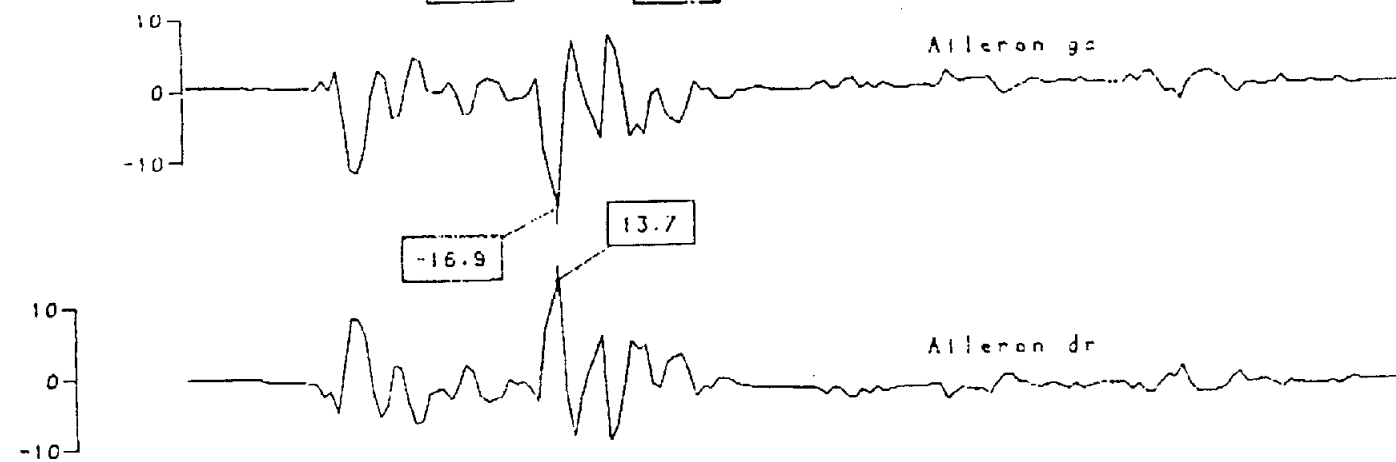
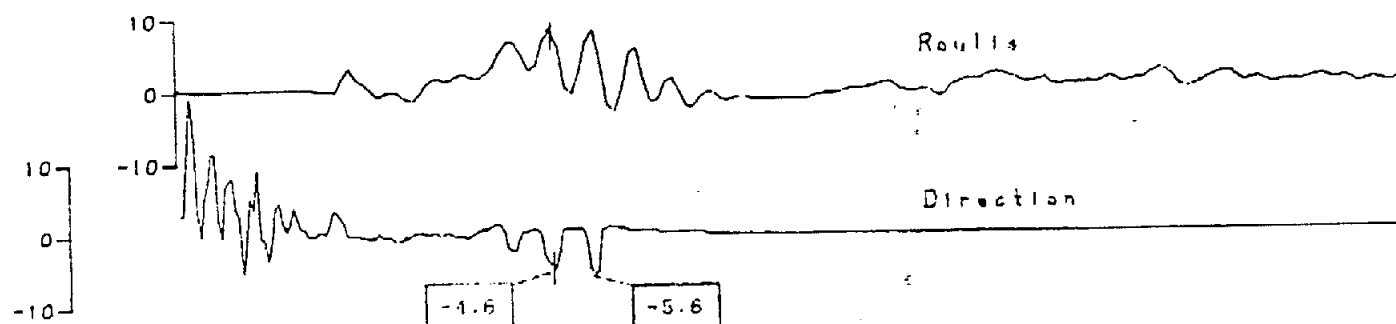
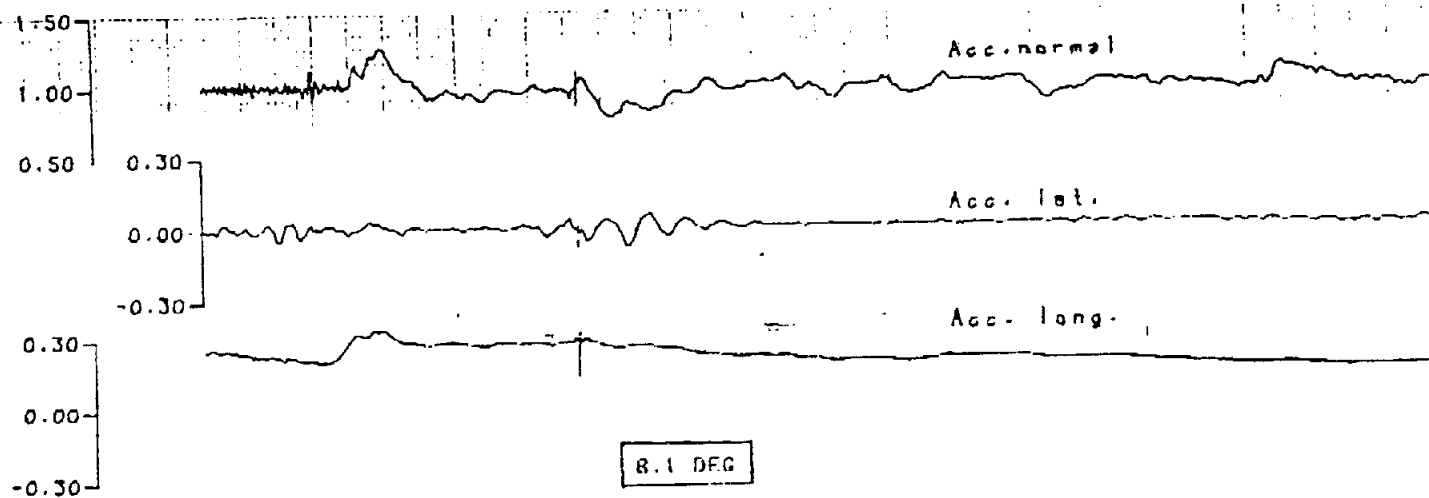
4. DOES BOEING HAVE FURTHER COMMENTS FOLLOWING THE REF /G/ TELEX WHICH PROVIDED CLARIFICATION FROM AFA ON WEATHER CONDITIONS ETC AT THE TIME OF THE RUDDER KICK EVENT DESCRIBED IN REF /B/.

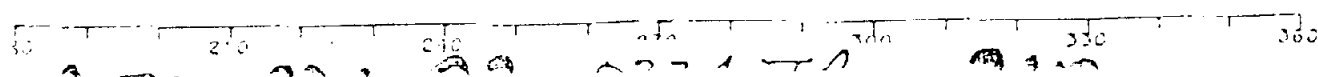
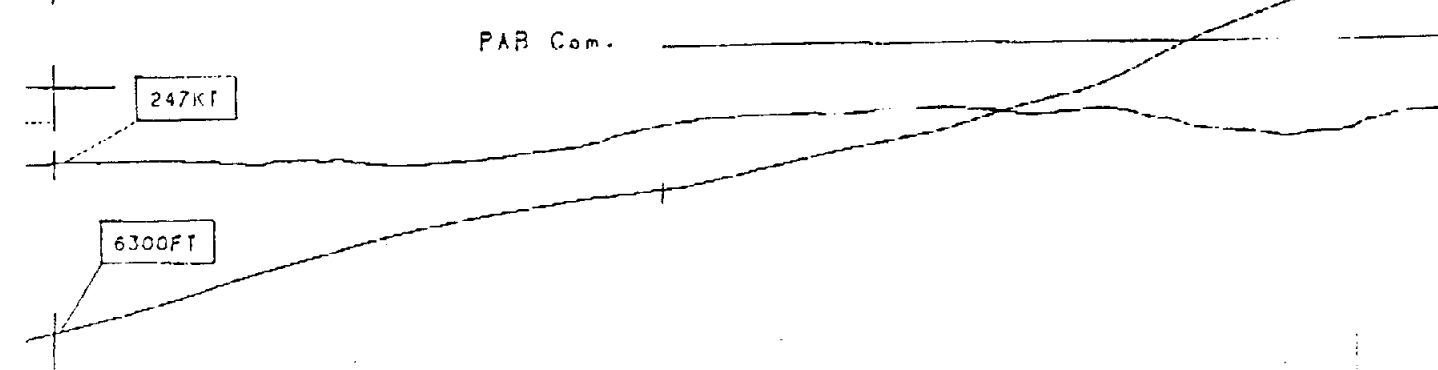
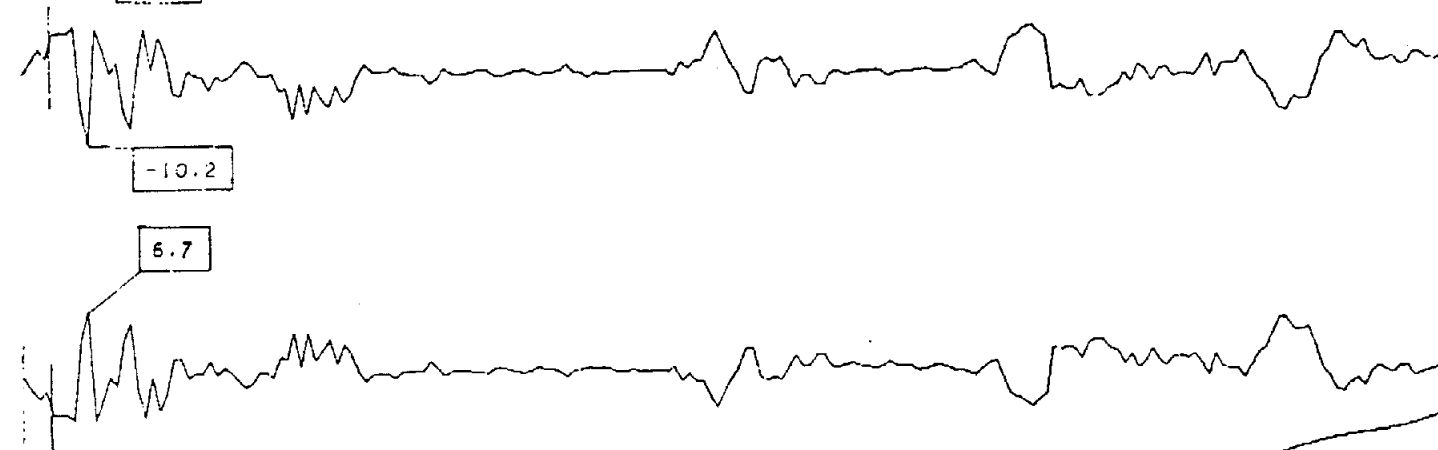
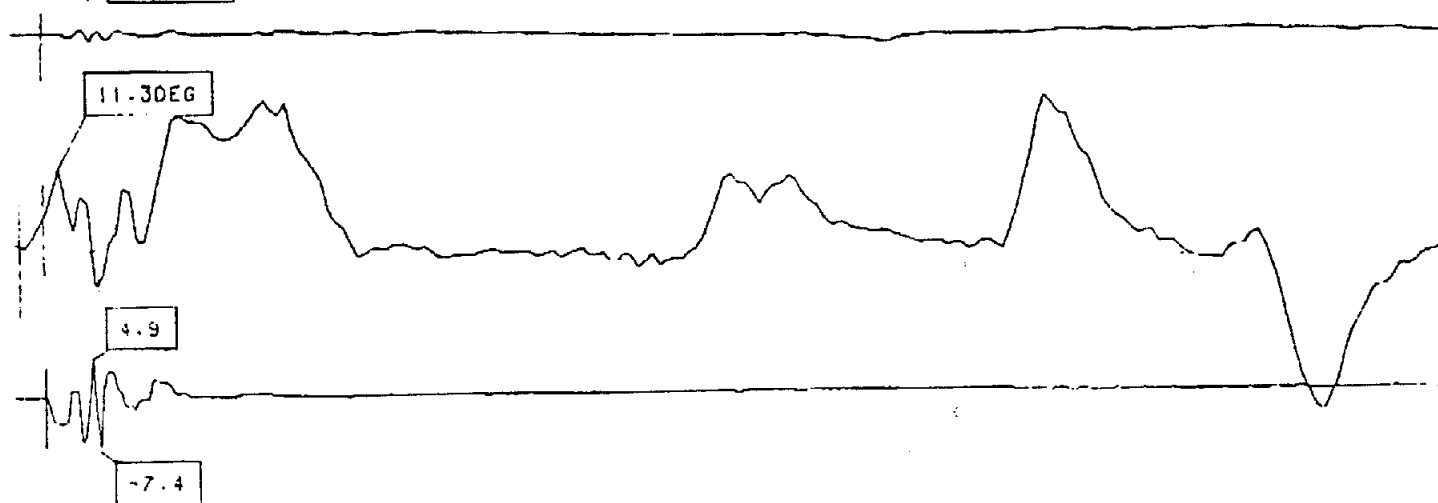
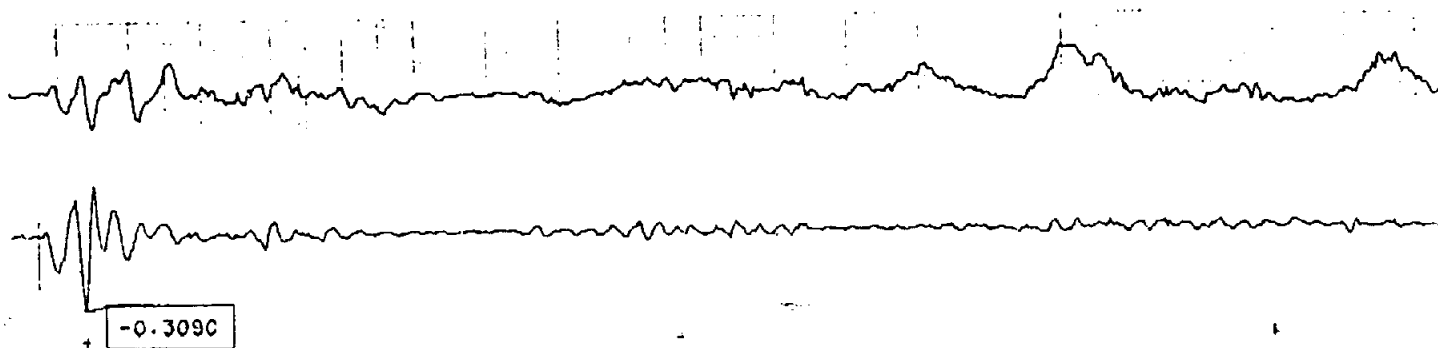
A. GARDNER/DEC BOEING CUSTOMER SERVICES PARIS/CDG

FSE-BOECOM WED 10/20/93 12:27:13

BOESEA-DDSO22-00028-10/20/93-1121Z







Cycle	Moore	TU	HAUTD	CAP	CA	ASSI	ATTA	ROULI	DIR	GAUCD	GAUCD	ACCI	ACCY	ACCY	P	P	P	C	C	N	V	V	NIG	Y12
(minutes)	ft	deg	deg	deg	deg	deg	deg	deg	deg	deg	deg	g	g	g	A	A	A	S	S	S	V	A	0	Y
															A	A	A	S	S	S	V	A	0	Y
															A	A	A	S	S	S	V	A	0	Y
20	4055	333.4	233.5	7.4	3.0	1.7	-0.4	-1.4	-1.4	1.00	0.002	0.167			1	1							83.3	83.4
21	4057	333.4	233.5	7.7	2.6	0.9	-0.4	-2.8	0.4	0.99	0.003	0.166			1	1							83.3	83.2
9284	5:12:22	4119	338.6	234.5	7.7	2.6	-0.4	-0.4	-0.4	-2.4	0.97	0.008	0.163		1	1							83.2	83.4
23	4151	333.4	233.5	7.7	2.6	-0.7	-0.4	-0.7	-3.5	0.97	0.010	0.162			1	1							83.2	83.3
24	4143	333.4	233.5	7.4	2.6	-0.3	-0.4	1.1	-3.5	0.98	-0.001	0.161			1	1							83.1	83.2
25	4215	333.0	232.5	7.2	2.6	0.1	-0.4	1.4	-3.5	0.96	0.003	0.159			1	1							83.1	83.2
9285	5:12:24	4247	336.6	236.5	7.0	2.5	-0.7	-0.4	-0.4	-1.2	0.96	0.007	0.159		1	1							83.3	82.7
27	4279	334.4	235.5	6.9	2.3	1.1	-0.4	0.0	-2.8	0.96	0.003	0.157			1	1							83.2	83.0
28	4305	333.6	241.5	6.9	2.3	1.4	-0.4	-1.4	-1.2	0.97	0.008	0.155			1	1							83.0	83.7
29	4330	338.3	240.5	6.9	2.3	1.5	-0.4	-2.1	-0.7	0.96	0.003	0.154			1	1							83.4	83.2
9286	5:12:30	4356	334.7	244.0	6.7	2.3	0.5	-0.4	-0.7	-2.1	1.01	0.003	0.153		1	1							83.0	83.8
31	4382	333.9	243.0	7.0	2.3	0.0	-0.4	-0.7	-2.1	0.99	0.012	0.157			1	1							83.3	83.7
32	4407	333.9	240.5	7.7	2.3	0.6	-0.4	-1.1	-1.8	1.11	0.004	0.161			1	1							83.3	83.7
33	4439	336.7	247.2	5.1	2.8	0.5	-0.4	-0.7	-2.1	1.11	0.007	0.160			1	1							83.4	83.2
9287	5:12:34	4478	333.7	247.5	6.4	2.6	0.0	-0.4	-0.7	-2.5	1.10	0.008	0.158		1	1							83.4	83.2
35	4516	333.7	240.5	6.4	2.6	-0.2	-0.4	-0.4	-3.2	1.09	0.011	0.156			1	1							82.5	83.8
36	4541	333.7	240.5	9.0	2.5	0.3	-0.4	-0.7	-2.1	1.07	0.007	0.155			1	1							83.2	83.3
37	4606	333.5	240.5	9.1	2.6	0.7	-0.4	-0.7	-2.5	1.07	0.008	0.154			1	1							83.4	83.0
9288	5:12:38	4657	333.3	240.5	9.5	2.6	-0.2	-0.4	-0.7	-2.5	1.06	0.010	0.154		1	1							83.0	84.1
39	4702	332.6	249.0	9.7	2.5	0.3	-0.4	-0.4	-2.5	1.05	0.013	0.153			1	1							83.4	83.1
40	4753	338.6	249.0	9.8	2.5	0.6	-0.4	-0.7	-2.5	1.04	0.009	0.151			1	1							83.1	84.0
41	4804	332.6	249.0	9.8	2.3	0.9	-0.4	-0.7	-2.5	1.01	0.000	0.149			1	1							83.7	82.7
9289	5:12:42	4855	333.1	240.5	10.0	2.3	0.3	-0.4	-0.7	-2.1	1.01	0.002	0.150		1	1							83.0	84.1
43	4906	338.4	240.5	10.0	2.1	0.4	-0.4	-0.7	-2.8	0.99	0.006	0.143			1	1							83.8	83.4
44	4944	335.6	240.5	10.2	2.3	0.5	-0.4	-0.7	-2.1	1.01	0.016	0.151			1	1							83.4	83.9
45	5022	333.6	240.5	10.2	2.1	0.3	-0.4	-1.1	-1.8	1.00	0.034	0.149			1	1							83.3	84.1
9290	5:12:46	5073	338.3	240.5	10.2	2.3	0.3	-0.4	-0.7	-2.1	1.01	0.005	0.150		1	1							83.8	83.0
47	5130	333.7	240.5	10.4	2.1	-0.3	-0.4	-0.7	-2.1	0.99	0.011	0.151			1	1							83.2	84.5
48	5188	338.9	240.5	10.2	2.1	0.7	-0.4	-0.7	-2.1	1.00	0.012	0.150			1	1							83.9	83.3
49	5246	333.7	247.5	10.0	2.1	0.4	-0.4	-0.7	-2.1	0.97	0.000	0.150			1	1							83.7	83.9
9291	5:12:50	5297	338.6	247.5	10.0	1.8	0.1	-0.4	-0.7	-2.1	0.94	0.005	0.150		1	1							83.3	84.1
51	5354	338.7	240.5	10.0	1.6	-0.2	-0.4	-0.7	-2.1	0.95	0.004	0.148			1	1							83.8	83.3
52	5412	339.1	240.5	10.2	2.1	0.1	-0.4	-0.7	-2.1	1.00	0.016	0.151			1	1							83.9	83.2
53	5470	333.7	240.5	10.2	2.1	0.7	-0.4	-0.7	-2.1	1.00	0.007	0.151			1	1							83.2	84.4
9292	5:12:54	5521	333.7	240.5	10.2	2.1	0.9	-0.4	-0.7	-2.1	0.95	-0.002	0.150		1	1							84.1	83.7
55	5578	338.7	240.5	10.0	2.3	0.2	-0.4	-0.7	-2.1	0.94	0.009	0.152			1	1							83.7	83.8
56	5636	333.7	240.5	9.8	2.1	0.6	-0.4	-0.7	-2.1	1.00	0.012	0.152			1	1							83.8	84.3
57	5687	336.5	240.5	9.7	2.1	1.2	-0.4	-0.7	-2.1	0.95	-0.002	0.151			1	1							84.3	83.3
9293	5:12:58	5738	338.6	240.5	9.7	2.1	0.0	-0.4	-0.7	-2.1	0.96	0.001	0.150		1	1							84.3	84.4
59	5796	333.6	240.5	9.7	1.8	0.6	-0.4	-0.4	-2.1	0.92	0.013	0.152			1	1							84.4	84.6
60	5847	333.6	240.5	9.4	2.3	0.3	-0.4	-0.4	-2.5	0.99	-0.008	0.151			1	1							84.5	83.6
61	5898	333.6	240.5	9.6	2.3	0.7	-0.4	-0.0	-2.6	1.03	0.001	0.153			1	1							84.0	84.7
9294	5:13:02	5950	334.7	240.5	9.6	2.3	0.4	-0.4	-1.8	0.99	0.014	0.152			1	1							84.3	84.7
3	6001	333.9	240.5	9.8	2.1	1.8	-0.4	3.2	-5.9	0.99	-0.008	0.154			1	1							84.1	84.5
4	6052	339.1	240.5	9.8	2.3	3.3	-0.4	3.8	-12.6	1.03	0.007	0.153			1	1							84.5	84.0
5	6103	339.4	247.0	9.3	2.3	5.1	-0.4	5.3	-6.1	1.01	-0.003	0.152			1	1							84.3	84.6
9295	5:13:06	6154	332.3	247.0	10.4	2.1	8.1	-3.9	5.3	-6.1	1.00	0.016	0.160		1	1							84.7	84.3
7	6212	333.0	247.0	10.4	3.0	11.3	-2.2	5.3	-6.4	1.08	0.130	0.173			1	1							83.8	84.9
8	6243	337.3	247.5	9.7	2.5	5.7	-3.5	6.3	-8.8	0.93	-0.092	0.149			1	1							84.4	84.3
9	6316	342.3	247.5	9.3	1.6	2.8	0.7	-5.3	2.8	0.85	0.066	0.151			1	1							84.5	84.6
9296	5:13:10	6372	343.6	246.5	10.0	2.1	2.6	-0.2	10.2	0.7	4.00	0.158	0.174		1	1							84.4	84.4
11	6423	332.3	240.5	9.8	3.3	6.5	-1.1	6.0	-8.8	1.15	-0.241	0.147			1	1							84.9	83.8

ATA-006-93-0334TR 5/8

A71-GX-9B-03347R

[illegible]

		PHASE 7		LRO152E4E																	
9460	5:24:16	31006	10.4	276.0	1.9	0.5	-0.1	-0.7	-1.4	-1.8	0.99	0.012	-0.003	1	1	1	79.6	79.9			
		7	31006	10.2	276.5	1.9	0.5	-0.2	-0.7	-0.4	-2.5	0.98	0.001	-0.003	1	1	79.6	80.4			
		8	31006	10.2	276.5	2.1	0.5	-1.1	-0.7	0.0	-2.8	0.99	0.004	-0.005	1	1	79.6	80.5			
		9	31006	10.4	276.5	1.9	0.5	-0.6	-0.7	-1.1	-2.1	1.01	0.008	-0.004	1	1	80.0	80.2			
9461	5:24:10	31018	11.2	276.5	1.9	0.5	-0.4	-0.7	-1.1	-2.1	0.99	-0.003	-0.003	1	1	1	80.3	79.5			
		11	31008	10.2	276.5	1.9	0.5	-0.9	-0.7	0.0	-2.8	1.01	-0.003	-0.006	1	1	80.2	79.1			
		12	31006	10.2	276.0	2.1	0.5	-1.1	-0.7	0.0	-3.2	1.01	0.009	-0.006	1	1	79.5	80.6			
		13	31006	10.4	276.5	2.1	0.5	-0.7	-0.7	-0.7	-2.5	1.03	0.006	-0.006	1	1	79.8	80.4			
9462	5:24:14	31006	10.2	276.0	2.1	0.6	-0.5	-0.7	-0.7	-2.5	0.99	0.000	-0.006	1	1	1	80.4	79.9			
		15	31008	10.2	276.5	2.1	0.4	-1.0	-0.7	-0.6	-2.8	0.99	0.003	-0.005	1	1	80.2	79.6			
		16	31008	10.2	276.0	2.1	0.4	-1.1	-0.7	-0.6	-2.5	0.96	0.008	-0.005	1	1	79.9	80.0			
		17	31008	11.2	276.0	2.1	0.5	-0.8	-0.7	0.0	-1.2	0.97	-0.001	-0.006	1	1	80.0	79.7			
9463	5:24:17	31008	10.0	276.0	1.9	0.4	-0.8	-0.7	0.0	-3.2	0.97	0.006	-0.005	1	1	1	79.5	80.3			
		18	31008	10.0	276.5	1.9	0.5	-0.4	-0.7	-0.4	-2.5	1.00	0.007	-0.004	1	1	79.6	80.3			
		19	31006	9.5	276.5	1.9	0.5	-0.3	-0.7	0.4	-1.5	1.01	-0.005	-0.005	1	1	79.6	80.8			
		20	31008	10.2	279.0	2.1	0.5	-0.6	-0.7	-0.4	-2.5	1.00	0.007	-0.004	1	1	80.4	79.5			
9464	5:24:22	31006	10.3	276.5	2.1	0.5	-0.3	-0.7	-1.1	-2.1	1.02	0.001	-0.006	1	1	1	80.4	79.8			
		23	31006	11.3	276.5	2.1	0.5	0.1	-0.7	-0.4	-2.8	1.00	-0.005	-0.006	1	1	80.2	80.0			
		24	31014	10.0	276.0	2.1	0.5	-0.4	-0.7	-0.4	-2.8	0.98	0.007	-0.006	1	1	79.5	80.6			
		25	31021	10.0	276.5	2.1	0.5	-0.2	-0.7	-0.2	-2.1	0.99	0.003	-0.006	1	1	79.2	80.6			
9465	5:24:25	31027	11.3	276.5	1.9	0.5	-0.2	-0.7	0.0	-2.8	0.96	-0.006	-0.006	1	1	1	80.4	80.0			
		26	31031	10.0	276.5	1.9	0.5	-0.5	-0.7	-0.4	-2.8	0.97	0.005	-0.005	1	1	80.0	79.7			
		27	31040	10.3	276.5	1.9	0.4	-0.1	-0.7	-0.7	-2.1	0.98	0.012	-0.006	1	1	79.9	80.0			
		28	31040	11.3	276.5	1.9	0.5	0.2	-0.7	0.0	-2.8	1.00	-0.002	-0.007	1	1	79.9	80.3			
9466	5:24:29	31040	11.3	276.0	1.9	0.4	-0.4	-0.7	-0.4	-2.8	0.98	0.007	-0.004	1	1	1	79.5	80.8			
		30	31040	10.2	276.5	1.9	0.4	-0.5	-0.7	-0.2	-2.5	1.00	-0.007	-0.004	1	1	79.2	80.6			
		31	31040	10.5	276.5	1.9	0.4	-0.1	-0.7	-0.7	-2.5	1.00	-0.001	-0.006	1	1	79.9	80.5			
		32	31040	11.0	276.5	1.9	0.4	-0.5	-0.7	-0.4	-2.8	0.98	0.000	-0.006	1	1	80.2	79.5			
9467	5:24:34	31040	11.0	276.5	1.9	0.4	-0.4	-0.7	-0.7	-2.5	0.99	0.007	-0.006	1	1	1	80.3	79.8			
		35	31040	10.3	276.5	1.8	0.4	-0.2	-0.7	-1.1	-1.6	0.99	-0.002	-0.006	1	1	80.5	79.7			
		36	31040	11.0	276.5	1.8	0.4	-0.8	-0.7	-3.2	0.4	0.97	0.003	-0.006	1	1	80.2	79.9			
		37	31040	10.3	276.0	1.6	0.4	-2.1	-0.7	-5.3	2.5	0.99	0.008	-0.007	1	1	79.5	81.0			
9468	5:24:37	31040	9.5	276.0	1.8	0.4	-3.5	-0.7	-4.0	2.8	0.98	0.005	-0.007	1	1	1	79.8	80.6			
		38	31031	9.0	276.0	1.8	0.5	-8.5	-4.2	-3.2	0.0	0.99	0.023	-0.000	1	1	80.2	80.4			
		39	31027	9.3	276.0	1.9	1.4	-15.2	-1.4	7.0	-9.5	1.13	-0.149	-0.014	1	1	79.3	80.9			
		40	31027	7.4	276.5	3.0	0.9	-24.5	0.4	6.3	-9.1	1.04	0.094	0.003	1	1	79.2	80.6			
9469	5:24:42	31008	8.5	276.5	1.9	0.4	-0.1	-1.8	-3.2	0.4	1.00	0.051	-0.008	1	1	1	79.9	79.5			
		43	30995	6.5	276.0	2.3	0.9	-6.4	2.5	4.9	-7.4	1.09	-0.111	-0.026	1	1	80.2	80.9			
		44	30995	11.3	276.5	1.2	-0.2	-0.3	0.7	-4.9	2.1	0.95	0.407	0.051	1	1	79.8	80.9			
		45	30989	9.0	277.5	2.6	-0.8	20.2	-1.4	-4.1	4.6	0.90	-0.024	-0.004	1	1	79.5	81.0			
9470	5:24:46	30976	5.7	276.5	0.9	1.2	10.1	-0.7	1.8	-4.6	1.04	-0.312	-0.024	1	1	1	79.8	81.0			
		47	30939	9.5	276.5	1.9	-0.4	-7.9	-1.4	0.0	-2.8	0.69	0.226	0.026	1	1	80.2	80.8			
		48	30989	9.7	278.0	2.1	0.9	9.1	-1.1	-7.2	4.6	1.20	-0.011	-0.005	1	1	79.2	80.5			
		49	30932	5.0	277.0	1.8	1.2	0.9	-1.1	4.5	-7.4	1.10	-0.188	-0.022	1	1	75.7	80.4			
9471	5:24:49	30989	4.8	276.5	2.3	0.5	-7.6	-1.8	-0.4	-2.5	0.92	0.117	0.010	1	1	1	79.6	80.6			
		50	30989	8.4	274.5	2.3	0.9	0.3	-1.4	-0.4	-2.8	1.14	-0.024	-0.008	1	1	79.6	80.4			
		51	30939	6.5	275.0	2.3	0.9	-2.7	-0.7	6.3	-9.1	1.05	-0.089	-0.016	1	1	79.5	80.4			
		52	30995	8.3	276.5	2.6	0.5	-4.6	-0.7	-3.5	0.7	1.02	0.105	0.007	1	1	80.0	79.7			
9472	5:24:54	31002	8.0	276.0	2.3	0.5	3.7	-0.7	-2.1	-4.1	1.04	-0.011	-0.004	1	1	1	79.7	80.5			
		55	31002	7.0	276.5	2.1	0.5	2.0	-1.1	3.9	-6.7	0.97	-0.044	-0.011	1	1	79.4	80.5			

AFB-CX-93-03347R 7/8

DATE: 02-Feb-95 10:02am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
AFA-ORY-93-0251RR	AFA-CDG-93-0190TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK DURING DESCENT

AFA-ORY-93-0251RR 21 OCT 93
ATA 2725-10 MODEL 737-300
RUDDER KICK DURING DESCENT
REF /A/ AFA-ORY-93-0187TR DTD 10 AUG 93 /C/
/B/ AFA-ORY-93-0240TR/2 DTD 18 OCT 93
/C/ AFA-ORY-93-0247RR DTD 13 OCT 93
/D/ AFA-CDG-93-0334TR DTD 20 OCT 93
AIRPLANE HOURS/CYCLES
PP911

THE FOLLOWING MESSAGE SENT TO E. FESSLER /BCSR/ WITH A COPY TO J.
DEC /BCSR/.

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /C/ TELEX
REGARDING OUR EXAMINATION OF THE ELECTROHYDRAULIC SERVO VALVE
/EHSV/ REMOVED FROM AFA AIRPLANES PP902 AND PP911. THESE EHSV/S
WERE REMOVED AND FORWARDED FROM THE RUDDER PCU/S FOLLOWING RUDDER
CONTROL ANOMALIES ON THESE AIRPLANE.

THE FINDINGS OF OUR EXAMINATION OF THE EHSV FROM AIRPLANE PP911
WERE PROVIDED IN THE REF /C/ TELEX. WE HAVE ALSO COMPLETED OUR
EXAMINATION OF THE EHSV REMOVED FROM AIRPLANE PP902. AS NOTED IN
THE REF /C/ TELEX, THIS VALVE APPEARS TO HAVE BEEN TOTALLY
DISASSEMBLED PRIOR TO OUR RECEIPT OF IT. ACCORDINGLY, WE WERE
UNABLE TO TEST THIS VALVE.

THE VALVE WAS DISASSEMBLED AND VISUALLY INSPECTED. SLIGHT
EVIDENCE OF CORROSION DISCOLORATION WAS NOTED IN THE SLEEVE.
THE VALVE SLIDE APPEARED NORMAL. NO FURTHER ANOMALIES WERE
NOTED.

WE PLAN TO RETURN THIS EHSV TO AFA SIMILAR TO THE EHSV REMOVED
FROM AIRPLANE PP911 AS DISCUSSED IN THE REF /C/ TELEX. WE WILL
RESPOND TO THE REF /D/ TELEX BY 26 OCT 93.

JOHNSON/KLH/BRUCE CROSS
CUSTOMER SERVICES DIVISION
BOEINGAIR M-7272 2H-95
/GRD 10/21/93 1649

DATE: 02-Feb-95 10:02am

PAGE: 2

TO RUDDER INDUCED YAW.

- B. IN SOME CASES, THE RUDDER MOVEMENT OCCURS WITH THE YAW DAMPER SYSTEM SHUT OFF. THIS RUDDER MOTION COULD NOT BE YAW DAMPER INDUCED.
- C. THE FDR DATA INDICATES RUDDER DISPLACEMENT OF WELL BEYOND THE YAW DAMPER AUTHORITY LIMIT OF 3 DEGREES. AS DISCUSSED IN THE REF /C/ TELEX, THE RUDDER CANNOT MOVE SIGNIFICANTLY BEYOND THE YAW DAMPER AUTHORITY LIMIT WITHOUT ADDITIONAL EXTERNAL CONTROL INPUT.

THE AFOREMENTIONED CONDITIONS, ESPECIALLY B. AND C., INDICATE THAT THERE WERE MECHANICAL INPUTS TO THE RUDDER CONTROL SYSTEM THROUGH THE RUDDER PEDALS DURING THE FLIGHT CONTROL DISPLACEMENTS SHOWN ON THE FAXED FDR DATA.

4/ WE HAVE NO FURTHER COMMENT FOLLOWING REVIEW OF THE REF /D/ TELEX.

JOHNSON/KLH/BRUCE CROSS
CUSTOMER SERVICES DIVISION
BOEINGAIR M-7272 2H-95
/CAR 10/26/93 1909

DATE: 02-Feb-95 11:01am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0118TR	AFA-CDG-94-0118TR	Closed

Model: 737-300

ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION - JY.FINEL/DONT

11E0 6684 /dev/sio2 vopems 04/13/94 06:56
DIR 617BOE

/ATTN (617) G. B. CROSS
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) E. FESSLER CUSTOMER SERVICES MANAGER - ORY

AFA-CDG-94-0118TR 13 APR 94
ATA 2725-10 MODEL 737-300 18 APR 94 H
RUDDER KICK/OSCILLATION - JY.FINEL/DONT
REF /A/ AFA-CDG-93-0190TR DTD 9 JUL 93
/B/ AFA-ORY-93-0181TR DTD 3 AUG 93
/C/ AFA-CDG-93-0222TR DTD 4 AUG 93
AIRPLANE HOURS/CYCLES
PS606

FOLLOWING MESSAGE SENT TO B. CROSS WITH COPY TO E. FESSLER

REFS /A/ THRU /C/ WERE THE START OF A LENGHTY COMMUNICATION WITH
BOEING ON AIR FRANCE REPORTS OF RUDDER KICKS ON APLS PP911 AND
PP902, RECENTLY AFA REPORTED ANOTHER CASE OF RUDDER KICK/
OSCILLATION ON A THIRD APL: PS606.

AFA FLIGHT OPS ENGINEERING MADE AVAILABLE THE FLIGHT DATA
RECORDER GRAPHS SHOWING THE EVENT. THE INFORMATION WILL BE
MAILED THIS DATA TO YOU FOR YOUR INFORMATION/ANALYSIS.

AFA MAINTENANCE ENGINEERING REPORTS THAT THERE WAS NO KNOWN
MAINTENANCE ACTION DUE TO THE RELATIVELY SMALL RUDDER
DISPLACEMENT.

ACTION

AFA FLIGHT OPS ENGINEERING WOULD LIKE YOUR COMMENTS ON THIS
EVENT.

J. DEC BOEING CUSTOMER SERVICES PARIS/CDG

FSE-BOECOM WED 04/13/94 16:07:16

BOESEA-DDSO02-00037-04/13/94-1407Z

DATE: 02-Feb-95 14:01am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0110RR	AFA-CDG-94-0118TR	Closed

Model: 737-300 ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION

AFA-CDG-94-0110RR 18 APR 94
ATA 2725-10 MODEL 737-300 12 MAY 94 H
RUDDER KICK/OSCILLATION
REF AFA-CDG-94-0118TR DTD 13 APR 94 /H/
AIRPLANE HOURS/CYCLES
PS606

THE FOLLOWING MESSAGE SENT TO J. DEC WITH A COPY TO E. FESSLER.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF
TELEX REGARDING A RUDDER CONTROL ANOMALY ON AFA AIRPLANE PS606.
AFA ADVISED THEY WERE MAILING A COPY OF FLIGHT DATA RECORDER
GRAPHS FOR THE REPORTED ANOMALY, AND REQUESTED OUR COMMENTS.

WE HAVE NOT YET RECEIVED THESE GRAPHS FROM AFA. WE WILL ADVISE
AFA REGARDING THE STATUS OF THIS REPORT BY 12 MAY 94.

JOHNSON/KLH/BRUCE CROSS
CUSTOMER SERVICES DIVISION
BOEINGAIR M-7272 2H-95
/CAR 04/13/94 1511

DATE: 02-Feb-95 11:01am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0140RR	AFA-CDG-94-0118TR	Closed
Model: 737-300	ATA: 2725-10	

Subject: RUDDER KICK/OSCILLATION

AFA-CDG-94-0140RR 11 MAY 94
ATA 2725-10 MODEL 737-300
RUDDER KICK/OSCILLATION
REF /A/ AFA-CDG-94-0118TR DTD 13 APR 94 /C/
/B/ AFA-CDG-94-0110RR DTD 18 APR 94
AIRPLANE HOURS/CYCLES
PS606

FLWG MSG SENT TO J. DEC /BCSR/ WITH COPY TO E. FESSLER /BCSR/

THE FOLLOWING IS FURTHER INFORMATION TO THE REF /B/ TELEX
REGARDING THE REF /A/ REPORTED RUDDER CONTROL ANOMALY ON THE DATA
AIRPLANE. AFA ADVISED THEY WERE MAILING A COPY OF FLIGHT DATA
RECORDER GRAPHS FOR THE REPORTED ANOMALY, AND REQUESTED OUR
COMMENTS.

OUR REVIEW OF THESE FLIGHT DATA RECORDER GRAPHS HAS REVEALED NO
APPARENT RUDDER CONTROL OR YAW DAMPER ANOMALIES. THE DATA
INDICATES THAT RUDDER POSITION WAS WITHIN REASONABLE AGREEMENT
WITH RUDDER PEDAL POSITION AND/OR YAW DAMPER COMMAND AUTHORITY.
THE DATA ALSO INDICATES THAT YAW DAMPER COMMANDED RUDDER
DISPLACEMENTS WERE REACTIONS TO EXTERNAL CONDITIONS SUCH AS
LATERAL ACCELERATIONS OR AILERON COMMANDS. IT APPEARS FROM THE
FLIGHT DATA RECORDER GRAPHS THAT THE RUDDER CONTROL SYSTEM WAS
FUNCTIONING CORRECTLY ON THE DATA AIRPLANE. ACCORDINGLY, WE DO
NOT SUGGEST ANY FURTHER ACTION REGARDING THIS MATTER AT THIS
TIME.

JOHNSON/KLH/BRUCE CROSS
CUSTOMER SERVICES DIVISION
BOEINGAIR M-7272 2H-95
/GJB 05/11/94 1420

PROFUNDITY

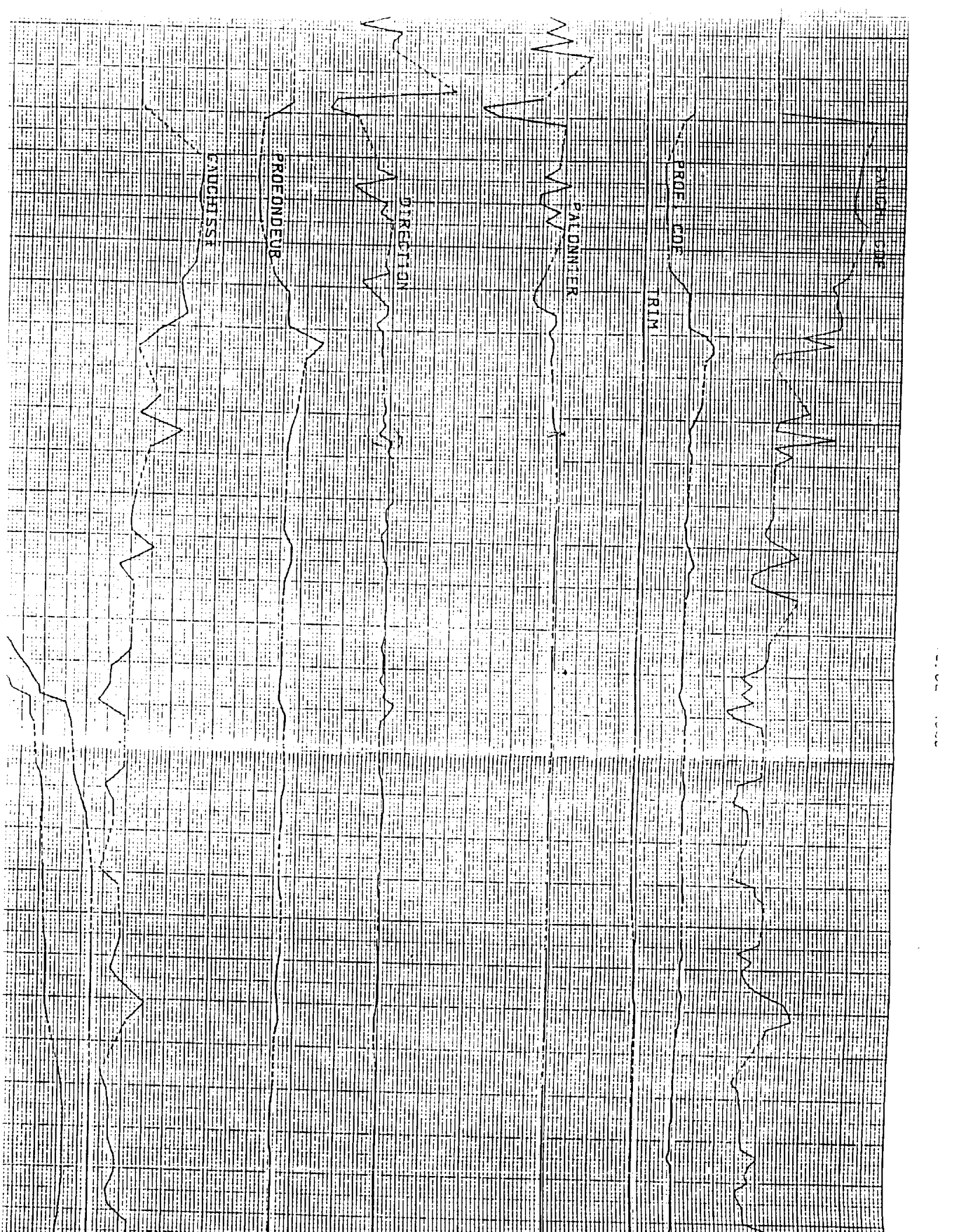
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ACC-NORMAL

ACC-LEAD I

ACC-LEAD II

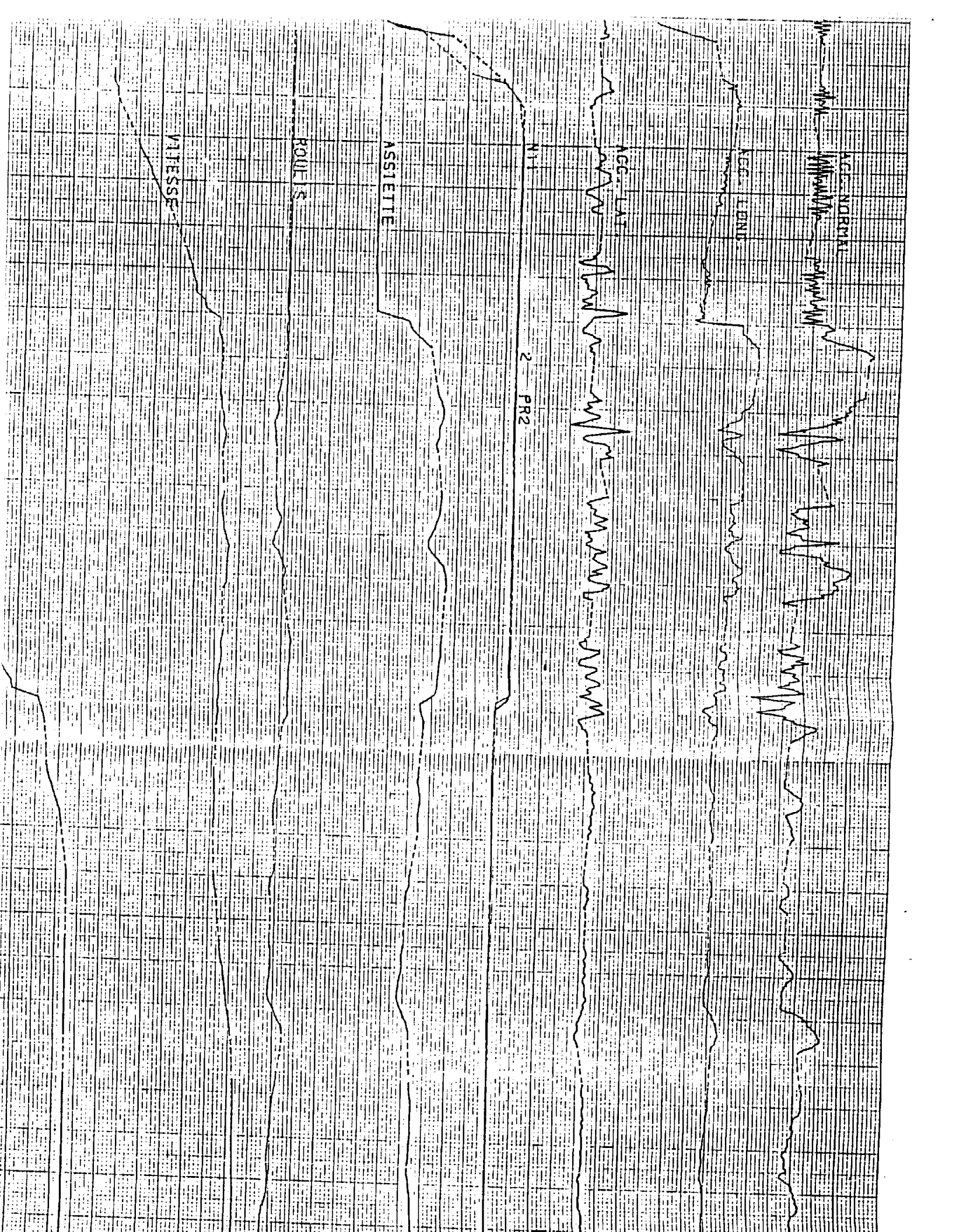
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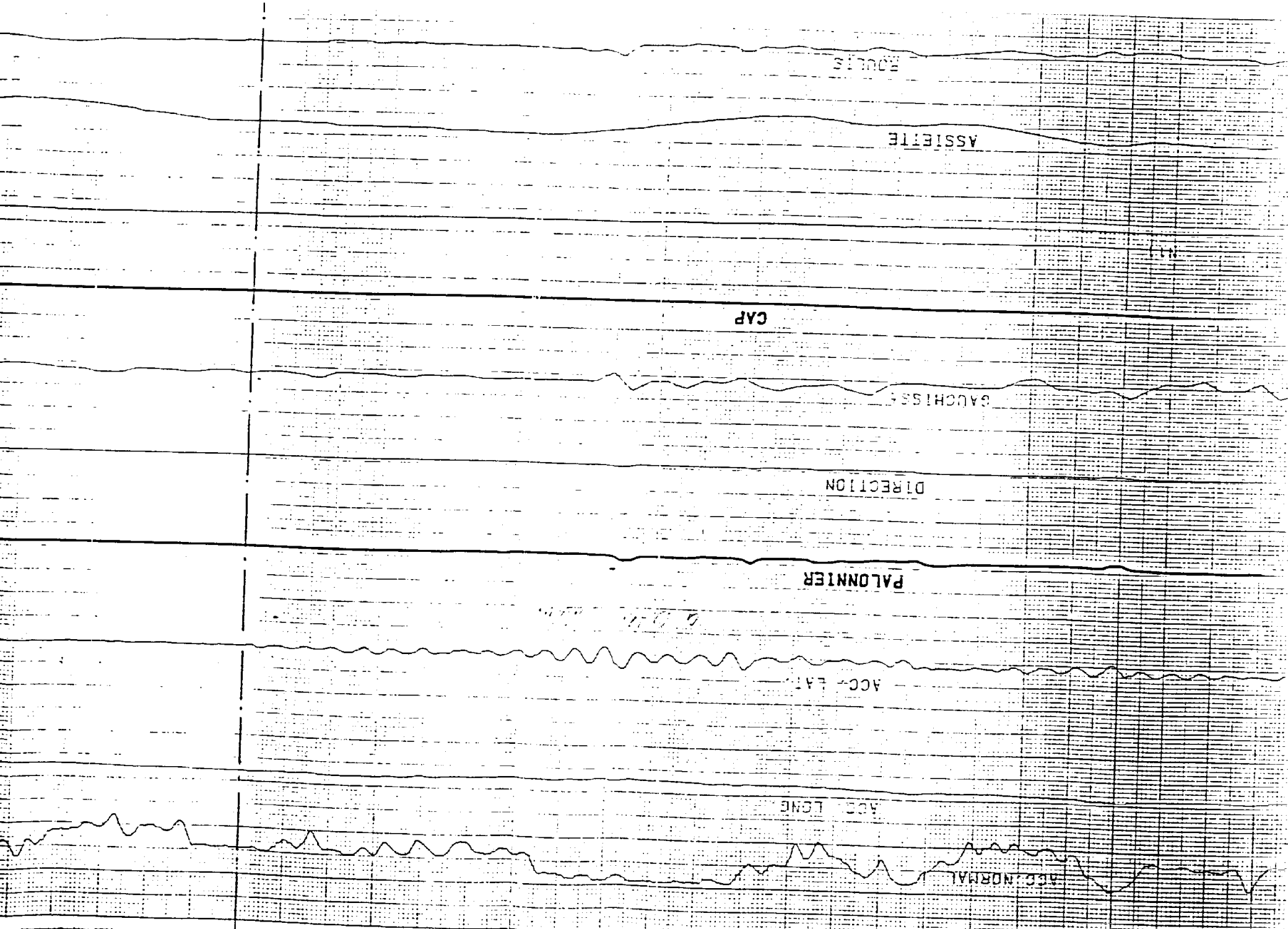
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à 19 700 Ft

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19700 Ft ALTI.



DATE: 02-Feb-95 11:01am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0334TR	AFA-CDG-94-0118TR	Closed

Model: 737-500

ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT

DIR 617BOE

/ATTN (617) M. DIDONATO
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) J. DEC CUSTOMER SERVICES MANAGER - ORY

AFA-CDG-94-0334TR 30 SEP 94
ATA 2725-10 MODEL 737-500 7 OCT 94 H
RUDDER KICK/OSCILLATION DURING DESCENT -
FINEL-DONT
REF /A/ AFA-CDG-94-0118TR /C/
/B/ AFA-CDG-93-0305RR /C/
/C/ AFA-CDG-94-0214RR
/D/ FAX, 1 PG QAR READ-OUT SHOWING RUDDER KICK
AIRPLANE HOURS/CYCLES
F-GJNJ
PT510

FOLLOWING MESSAGE SENT TO M. DIDONATO WITH COPY TO J. DEC

AIR FRANCE CONTINUES TO EXPERIENCE RUDDER /KICKS/ ON 737 AIRCRAFT
OF ALL MODELS. THE LATEST EVENT OCCURED ON THE DATA 737-500
AIRCRAFT WHILE DESCENDING FROM FL060 ON A FLIGHT FROM MUNICH TO
PARIS CDG ON 16 SEPT. THE REF /D/ DATA SHOWS THAT JUST AFTER
SELECTING A LOWER ALTITUDE, THE RUDDER DISPLACED AT A RATE OF 1
CYCLE PER SEC AND THIS APPARENTLY INDUCED A 4 HZ LATERAL
OSCILLATION. NOTE PER THE DATA THAT THE RUDDER PEDALS DO NOT
REGISTER A DISPLACEMENT.

AIR FRANCE BELIEVES THIS FREQUENCY IS CHARACTERISTIC OF A YAW
DAMPER INPUT. AFA REQUESTS BOEING EXAMINATION OF THE EVENT AND
COMMENT. THERE HAVE BEEN 2 OTHER SIMILAR EVENTS FOR WHICH WE ARE
ATTEMPTING TO OBTAIN DATA.

ACTION:
PLEASE REVIEW THIS LATEST EVENT AND COMMENT. IS AIR FRANCE
CORRECT THAT THIS APPEARS TO BE A YAW DAMPER ANOMALY /Q/

WALKER/FESSLER BOEING CUSTOMER SERVICES BFSCDG - PARIS

FSE-BOECOM FRI 09/30/94 15:49:46
BOESEA-X2S005-00017-09/30/94-1450Z

AF-A-CDC-94-0334 TR

07423m39sc

2 SEC. PER UNIT

(*) 15 ACC NORMALT

(S) 7/26/77 11:11

תורת המסות דף ע"א

OTY.I 8

Redd = pedal.

4 DIRECTION)

2. (MANAGE PROPT) control when physical

7
2

3 MANCHE ROFLIST) Couv. d. Willet Lake

ALL INFORMATION CONTAINED HEREIN IS UNCLASSIFIED

ALIBON POSN

(30) INDEPENDENT 9

(17)SV. 6

11/17/1964

STATION DESCENT

1 (ALTI) SELECTED (11)

TOTAL P.01

DATE: 02-Feb-95 11:01am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0344RR	AFA-CDG-94-0118TR	Closed

Model: 737-500

ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT

AFA-CDG-94-0344RR 07 OCT 94
 ATA 2725-10 MODEL 737-500
 RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT
 REF /A/ AFA-CDG-94-0334TR DTD 30 SEP 94 /C/
 /B/ AFA-CDG-94-0118TR
 /C/ AFA-CDG-93-0305RR
 /D/ AFA-CDG-94-0214RR
 /E/ FAX, 1 PG QAR READ-OUT SHOWING RUDDER KICK
 AIRPLANE HOURS/CYCLES
 F-GJNJ
 PT510

THE FOLLOWING MESSAGE SENT TO E. FESSLER WITH A COPY TO J. DEC.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /A/
 TELEX REGARDING RUDDER //KICKS// DURING FLIGHT. AFA REQUESTED WE
 REVIEW AND COMMENT ON FAXED FDR DATA FROM THE DATA AIRPLANE.
 REPORTEDLY, WHILE DESCENDING FROM FL060, THE RUDDER //DISPLACED
 AT A RATE OF 1 CYCLE PER SEC AND THIS APPARENTLY INDUCED A 4 HZ
 LATERAL OSCILLATION//. AFA NOTED THAT THE RUDDER PEDALS DID NOT
 MOVE AT THAT TIME.

WE HAVE REVIEWED THE AFOREMENTIONED FAXED DATA AND WE AGREE THAT
 THE RUDDER APPEARS TO HAVE DISPLACED TO THE YAW DAMPER AUTHORITY
 LIMIT /3 DEGREES/ FOR APPROXIMATELY 3 SECONDS. HOWEVER, THE DATA
 PROVIDED DID NOT INCLUDE SEVERAL SIGNIFICANT PARAMETERS INCLUDING
 HEADING AND ROLL ANGLE DATA WHICH ARE NECESSARY FOR MORE COMPLETE
 ANALYSIS. ACCORDINGLY, WE ARE UNABLE TO DETERMINE WHETHER THE
 INDICATED RUDDER DISPLACEMENT RESULTED FROM A YAW DAMPER SYSTEM
 ANOMALY OR IF IT WAS A REACTION TO ANOTHER FLIGHT ANOMALY /I.E.
 GUST LOAD, SUDDEN HEADING CHANGE, ETC/.

FOR FUTURE REFERENCE, IF AFA WISHES MORE DETAILED ANALYSIS, WE
 SUGGEST THAT THEY PROVIDE US WITH RAW DATA FROM THE FLIGHT DATA
 RECORDER. IT WOULD ALSO BE HELPFUL IF AFA COULD PROVIDE THE
 RESULTS OF YAW DAMPER COUPLER BITE TESTING ACCOMPLISHED FOLLOWING
 A REPORT OF A RUDDER KICK OR UNCOMMANDED RUDDER MOVEMENT.

JOHNSON/DUYUNGAN/MIKE DIDONATO
 CUSTOMER SERVICE ENGINEERING
 BOEINGAIR M-7272 2H-95
 /CAR

07 OCT 94 2108

DATE: 02-Feb-95 11:02am

PAGE: 1

View Message

Message Number:	Action File Name:	Status:
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AFA-CDG-94-0355TR	AFA-CDG-94-0118TR	Closed

Model: 737-500

ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT

DIR 617BOE

/ATTN (617) M. DIDONATO
/7/7/7/7 AIRLINE SUPPORT MANAGER M-72B3 2H-95
/CC (BFSORY) J. DEC CUSTOMER SERVICES MANAGER - ORY

AFA-CDG-94-0355TR 12 OCT 94
ATA 2725-10 MODEL 737-500 19 OCT 94 H
RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT
REF /A/ AFA-CDG-94-0344RR /C/
/B/ AFA-CDG-94-0334TR
/C/ FAX, 8 PAGES DFDR DATA, SENT 12 OCT 94
AIRPLANE HOURS/CYCLES
F-GJNJ
PT510

FOLLOWING MESSAGE SENT TO M. DIDONATO WITH COPY TO J. DEC

AIR FRANCE RECOGNIZES THAT DATA WAS LIMITED IN THE REF /B/
ENQUIRY. ADDITIONAL DATA HAS BECOME AVAILABLE AND IS FORWARDED
PER REF /C/. THIS INCLUDES HEADING AND ACCELERATION IN ALL AXES
BUT DOES NOT INCLUDE ROLL ANGLE DATA.

AIR FRANCE WILL CONTINUE TO SEEK ADDITIONAL DATA ON THIS EVENT
/AND FUTURE EVENTS/ AND FORWARD THIS AS IT BECOMES AVAILABLE.
THE RUDDER KICK PHENOMENON HAS HIGH VISIBILITY, PARTICULARLY WITH
RECENT 737 EVENTS.

ACTION:
PLEASE REVIEW THE ADDITIONAL DATA AND ADVISE IF FURTHER
CONCLUSIONS CAN BE DRAWN.

WALKER/FESSLER BOEING CUSTOMER SERVICES BFSCDG - PARIS

FSE-BOECOM WED 10/12/94 16:10:19
BOESEA-X2S012-00018-10/12/94-1511Z

AFA-CDG-94-0355TR

F.GSNF. B 737.528 - Flight AF2107 - 22 SEPT. 1994

Rudder Kick's during descent Flight level 60

118

Radio Altitude →

ALTI	Altitude	ft	
HAUT	Synthese hauteur	ft	
CAS	Computed airspeed	kt	
ASSI	Pitch angle	deg	+up
STIP	Control column position		+up
PROL	Left elevator position	deg	+up
PROR	Right elevator position	deg	+up
STIR	Control wheel position		+right
AILR	Right aileron position	.	
DIR	Rudder position		+right
PALON	Rudder pedal position		+right
MW	Master warning		no warn
YAW	Yaw damper disengaged		not disengaged
CAP	Magnetic heading	deg	
ACCY	Lateral acceleration	g	+right
ACCX	Longitudinal acceleration	g	+forward
ACCZ	Normal acceleration	g	+up

7 Roulis

AFA-CDG-94-0355 TE

2/8

[illegible]

AFA-CDG-94-0355-TR

318

Cycle	Height TU (Height)	ALT1 ft	HAUT ft	CAS kt	ASSI deg	STIP	PROL deg	PROR deg	STIR	AILR	DIR	PALON	M W	Y A W	CAP deg	ACCY g	ACCX g	ACCZ g
40797	10	6980	6504	228.0	4.1	0.6		0.0	1.4	2.3	-0.7	-0.1	1	1	329.4	0.005	0.025	0.992
																0.003	0.026	0.992
																0.004	0.026	0.983
																0.003	0.026	0.983
	11	6980	6504	228.5	4.2	0.6	0.3		1.4		-0.4	-0.1	1	1	329.4	0.006	0.025	0.983
																0.006	0.026	0.983
																0.006	0.025	0.983
																0.007	0.024	0.992
	12	6980	6504	228.5	4.2	0.5	0.0		1.4	2.0	-0.4	-0.1	1	1	329.4	0.004	0.026	1.001
																0.005	0.027	1.001
																0.006	0.027	1.001
																0.005	0.026	1.001
40798	13	6980	6504	228.5	4.1	0.5	0.3		0.7		-0.4	-0.1	1	1	329.4	0.004	0.030	1.010
																0.005	0.026	1.001
																0.004	0.026	1.001
																0.003	0.026	0.992
	14	6980	6504	228.5	3.9	0.5	-0.3		0.7	2.3	-0.4	-0.2	1	1	329.4	0.003	0.026	0.992
																0.005	0.025	0.992
																0.003	0.022	0.983
																0.005	0.020	0.974
	15	6978	6502	228.5	3.9	0.5	0.0		1.4		-0.4	-0.1	1	1	329.4	0.005	0.019	0.974
																0.007	0.016	0.974
																0.008	0.015	0.974
																0.009	0.011	0.974
	16	6976	6500	229.0	3.5	0.5	-0.3		1.1	1.7	-0.4	-0.1	1	1	329.4	0.011	0.008	0.974
																0.007	0.008	0.955
																0.008	0.006	0.965
																0.005	0.003	0.955
	17	6974	6498	227.5	3.4	0.5	0.3		-0.1		-0.4	-0.1	1	1	329.4	0.004	-0.001	0.965
																-0.003	-0.005	0.946
																-0.003	-0.002	0.965
																0.013	-0.004	0.891
	18	6968	6492	227.5	3.2	0.6	-0.3		0.3	2.0	-0.4	-0.1	1	1	329.4	0.008	-0.004	0.919
																0.003	-0.005	0.946
																0.005	-0.004	0.946
																0.007	-0.007	0.946
19	6960	6484	228.0	2.7	0.5	0.0			-0.5		-0.4	-0.1	1	1	329.4	0.005	-0.010	0.937
																0.006	-0.012	0.919
																0.005	-0.013	0.910
																0.005	-0.014	0.900
																0.006	-0.016	0.891
																0.006	-0.016	0.900

AFA-CDG-94-0355 TR

5/8

Cycle	Heure TU (H:mm:ss)	ALTI ft	HAUT ft	CAS kt	ASSI deg	STIP	PROL deg	PROR deg	STIR	AILR	DIR	PALON	M W	A W	CAP deg	ACCV g	ACCX g	ACCC g
40802	7:23:32	6688	6212	229.0	0.6	0.7	0.3	0.0	0.3		-0.4	-0.1	1	1	329.8	-0.002	-0.026	0.992
		6660	6184	229.5	0.6	0.7	0.3	0.0	0.7	2.0	-0.7	-0.1	1	1	329.8	0.005	-0.026	0.983
		6632	6156	230.0	0.6	0.7	0.3	0.0	4.5		-3.6	-0.1	1	1	329.8	0.007	-0.027	0.992
		6606	6130	230.5	0.7	0.6	0.0	0.0	6.0	3.4	-3.6	-0.2	1	1	329.8	0.001	-0.028	0.974
		6578	6102	230.5	0.7	0.7	0.5	0.0	6.0		-3.6	-0.2	1	1	329.8	0.004	-0.027	0.965
40803	7:23:36	6550	6074	231.0	0.7	0.7	0.0	0.0	7.6	3.7	-3.6	-0.2	1	1	329.8	0.005	-0.038	1.010
		6524	6048	231.5	0.9	0.7	0.5	0.0	8.7		-3.6	-0.2	1	1	329.8	0.006	-0.039	1.029
		6496	6020	232.0	0.9	0.7	0.0	0.0	9.1	4.0	0.9	-0.2	1	1	329.8	0.008	-0.034	1.019
		6470	5994	232.0	0.5	0.7	0.3	0.0	9.1		-0.4	-0.2	1	1	329.4	0.051	-0.025	1.029
		6446	5970	232.0	1.1	0.7	0.0	0.0	7.0	0.3	-0.7	-0.3	1	1	330.5	0.003	-0.032	1.038

AFA-CDG 94-0355TR

818

Cycle	Heure TU (H:m:s)	ALTI ft	HAUT ft	CAS kt	ASSI deg	STIP	PROL deg	PROR deg	STIR	ALIR	DIR	PALON	M W	A W	CAP deg	ACCY g	ACCX g	ACCZ g
	3	5952	5476	231.5	1.2	0.7		0.0	1.8	2.3	-0.7	-0.2			329.4	0.000	-0.029	1.001
	3	5930	5454	231.0	1.2	0.7	0.3		1.8		-0.7	-0.2			329.4	0.003	-0.029	1.001
																0.005	-0.029	0.992
																0.003	-0.028	1.001
																0.005	-0.028	0.992
																0.004	-0.029	1.001
																0.007	-0.027	1.001
																0.007	-0.027	1.001

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Message Number:	Action File Name:	Status:
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AFA-CDG-94-0368RR	AFA-CDG-94-0118TR	Closed

Model: 737-500

ATA: 2725-10

Subject: RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT

AFA-CDG-94-0368RR 19 OCT 94
ATA 2725-10 MODEL 737-500
RUDDER KICK/OSCILLATION DURING DESCENT - FINEL-DONT
REF /A/ AFA-CDG-94-0355TR DTD 12 OCT 94 /C/
/B/ AFA-CDG-94-0344RR
/C/ AFA-CDG-94-0334TR
AIRPLANE HOURS/CYCLES
F-GJNJ
PT510

THE FOLLOWING MESSAGE SENT TO E. FESSLER WITH A COPY TO J. DEC.

THE FOLLOWING INFORMATION IS PROVIDED IN RESPONSE TO THE REF /A/
TELEX REGARDING THE REF /C/ REPORTED RUDDER KICK DURING DESCENT.
IN THE REF /B/ TELEX, WE ADVISED AFA THAT WE WERE UNABLE TO
CONCLUSIVELY DETERMINE THE CAUSE OF THE RUDDER DISPLACEMENT FROM
THE PROVIDED DATA, AND THAT RAW DATA FROM THE FLIGHT DATA
RECORDER WOULD BE MORE USEFUL FOR FUTURE REFERENCE. INCLUDED
WITH THE REF /A/ TELEX WAS FAXED TABULAR DATA ADDITIONAL TO THAT
PROVIDED WITH THE REF /C/ TELEX. AFA REQUESTED THAT WE EVALUATE
AND COMMENT ON THIS ADDITIONAL DATA.

A CURSORY REVIEW OF THE INFORMATION PROVIDED WITH THE REF /A/
TELEX HAS DISCLOSED SOME APPARENT INCONSISTENCIES. HOWEVER, WE
ARE STILL UNABLE TO DETERMINE THE SOURCE OF THESE APPARENT
ANOMALIES WITH THE REF /A/ AND REF /C/ DATA IN PRINTED FORMAT.

FOR FUTURE REFERENCE, WHEN AFA REQUESTS OUR REVIEW OR ANALYSIS OF
DFDR DATA, PLEASE NOTE:

TRANSMISSION OF DFDR DATA IN ONE OF THE FOLLOWING FORMATS AND
MEDIUMS WILL GREATLY FACILITATE OUR ANALYSIS. IF AT ALL
POSSIBLE, IT IS HIGHLY DESIRABLE TO RECEIVE THE DFDR DATA FROM
THE ENTIRE FLIGHT /ENGINE START TO ENGINE SHUTDOWN/.

IN ADDITION TO THE RECORDED DATA, IF WEIGHT AND BALANCE DATA ARE
NO AVAILABLE ON THE DFDR, PLEASE PROVIDE THE AIRCRAFT GROSS
WEIGHT AND CENTER OF GRAVITY FOR THE FLIGHT AND/OR TIME IN
QUESTION.

DATA FORMAT INFORMATION

ALL DFDR DATA SHOULD BE TRANSFERRED IN RAW BINARY FORMAT.
/COMPRESSED DATA FROM A SOLID STATE DFDR SHOULD BE UNCOMPRESSED
PRIOR TO TRANSMISSION/.

THE FOLLOWING INFORMATION WILL FACILITATE THE CONVERSION INTO THE
ENGINEERING SCIENTIFIC BINARY /ESB/ FORMAT REQUIRED FOR
ENGINEERING ANALYSIS:

- AIRCRAFT MODEL
- TAIL OR LINE NUMBER

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- DFDR MANUFACTURER
- DIGITAL FLIGHT DATA ACQUISITION UNIT /DFDAU/ TYPE
- DFDAU DATA FRAME LAYOUT /IF NON BOEING D6-55333 STANDARD FRAME
1 OR 2 FORMAT/

PLEASE PROVIDE AS MUCH OF THIS INFORMATION AS POSSIBLE WITH THE
DFDR DATA.

TRANSMISSION MEDIUMS

DATA MAY BE TRANSMITTED ON ONE OF THE FOLLOWING MEDIUMS:

1/ DATA /PACKED OR UNPACKED/ MAY BE COPIED OR BACKED-UP ONTO 3.5
INCH DISKETTE/S/. /DATA ON A 5.25 INCH DISKETTE IS ALSO
ACCEPTABLE./

- DATA COMPRESSION PROGRAMS /PKZIP, LHARC OR ARJ/ MAY BE
UTILIZED TO DECREASE THE AMOUNT OF DISK SPACE REQUIRED.
PLEASE SPECIFY IF A DATA COMPRESSION UTILITY HAS BEEN
UTILIZED.

2/ A COPY OF THE DFDR DATA ON REEL TO REEL TAPE /COPY TAPE/ IN
RAW BINARY FORMAT OF THE DFDR MANUFACTURE IS ALSO ACCEPTABLE.

RECEIPT OF DFDR DATA IN THE ABOVE DESCRIBED FORM WOULD
SIGNIFICANTLY ASSIST US IF AFA REQUESTS ANY FURTHER ANALYSIS
OF OF THE REF /C/ REPORTED ANOMALY.

JOHNSON/DUYUNGAN/MIKE DIDONATO
CUSTOMER SERVICE ENGINEERING
BOEINGAIR M-7272 2H-95
/CAR

19 OCT 94 2109