

UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

\* \* \* \* \*

Investigation of: \*

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CAPSIZE AND SINKING OF STRETCH DUCK 7 \*

ON TABLE ROCK LAKE, BRANSON, MISSOURI, \* Accident No.: DCA18MM028

JULY 19, 2018 \*

\*

\* \* \* \* \*

Interview of: BRAD SNIDER  
BRIAN McNEVIN  
Stone County Fire Protection District

Stone County Fire Protection  
District Headquarters  
Branson West, Missouri

Wednesday,  
July 25, 2018

APPEARANCES:

MARCEL MUISE, Marine Accident Investigator  
National Transportation Safety Board

LCDR [REDACTED] [REDACTED]  
U.S. Coast Guard

TROOPER [REDACTED] [REDACTED]  
Missouri State Highway Patrol (MSHP)

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I N T E R V I E W

(12:18 p.m.)

1  
2  
3 MR. MUISE: This is Marcel Muise with the National  
4 Transportation Safety Board, and we're at Stone County Fire  
5 District --

6 MR. McNEVIN: Protection District.

7 MR. MUISE: -- Protection District Headquarters.

8 MR. McNEVIN: Yes.

9 MR. MUISE: Investigating the incident involving the stretch  
10 duck 7 from July the 19th.

11 So, would you guys tell us your names, position, and spell  
12 your names, please.

13 MR. SNIDER: My name is Brad Snider, last name is  
14 S-n-i-d-e-r, I'm a captain at Station 2.

15 MR. McNEVIN: My name's Brian McNevin. It's Brian with an I,  
16 last name is M-c, capital N-e-v, as in Victor, i-n. And I'm  
17 Deputy Chief Fire Marshall.

## INTERVIEW OF CAPTAIN BRAD SNIDER

18  
19 BY MR. MUISE:

20 Q. Well, Brad, do you want to go first, since you were first on  
21 scene, do you just go first, tell us --

22 MR. MUISE: I'm sorry. We need to get your voice on the  
23 record too.

24 TROOPER [REDACTED] [REDACTED] [REDACTED] Missouri State Highway  
25 Patrol.

1 LCDR [REDACTED] Lieutenant Commander [REDACTED] [REDACTED] United  
2 States Coast Guard Investigations Center of Expertise.

3 BY MR. MUISE:

4 Q. Sorry, Captain. Go ahead.

5 A. That's fine.

6 Q. Just tell us what you saw, what you heard.

7 A. Water was pretty rough when we was getting there. We took  
8 some pretty good damage to our boat getting there. And as we  
9 pulled up on scene, seen life jackets floating all over the lake,  
10 and around the *Belle*. And then we was advised that a boat had  
11 picked up, that a pontoon had picked up two victims out of the  
12 lake. Then we were instructed to remove a victim from the port  
13 wheel of the *Branson Belle*. We worked with two guys from Indian  
14 Point Marina to remove her from the wheel. And that's what we was  
15 working on when water patrol showed up on scene.

16 And prior to us showing up, there was two victims on the  
17 tugboat for the *Belle*. They'd already pulled them out. And  
18 that's about all I noted at that point from when we first showed  
19 up.

20 INTERVIEW OF DEPUTY CHIEF BRIAN McNEVIN

21 BY MR. MUISE:

22 Q. Chief, tell us -- you were on-scene, onshore, correct?

23 A. Yes. I was incident commander. I got their first, right,  
24 seconds before Brad did. He was in the water, told me what he  
25 had. I established command. And then we just -- I had already --

1 while I was en route there, I already started calling for mutual  
2 aid assistance from two, Mercy EMS, TCAD EMS, Western Taney Fire  
3 District, Branson Fire, and just tell them to send anything they  
4 could.

5 And got there, and when I first pulled down in there, I could  
6 see everything was on this, and I had a, one of their employees  
7 said, well, it's over there, which was -- he was directing me to  
8 the other end of the *Belle*. So, I went over there. We had to cut  
9 a chain on a fence and get down in there. And found out, they  
10 said well, where are you, I said, well, I'm over here. They said,  
11 well, we're over here, where I originally was. So, I went back.

12 Well, as I was leaving, another employee come running up and  
13 said we need somebody down here to the front of the *Belle*, we've  
14 got a victim. Okay. So, I had an engine with me that had just  
15 pulled up. I said you all go down there and check that. I went  
16 back and got with Chief Bernt (ph.), who's the chief of Western  
17 Taney, and that's when we decided, because of this, and it was  
18 more of a treatment, triage, transport type situation, we decided  
19 we would move all the injured parties to the lower level of the  
20 *Branson Belle* dock.

21 And there was a TCAD supervisor, paramedic supervisor.  
22 We put him as EMS operations command on the dock to oversee all  
23 the treatment triage. We left all of the fire rescue boats and  
24 everything else that was assisting with getting people out of the  
25 water. We put them over on our fire ground 1, which is our

1 initial tactical operations channel. And I put, by that time,  
2 our, another deputy chief, Mike Moore, he had arrived, and I told  
3 him, I said I need eyes on the boat, the *Belle*, so he went over  
4 there as operations command on the *Belle*, and let me know what all  
5 was going on over there.

6 And then, of course, I can't remember, it was about 45  
7 minutes, wasn't even an hour, they had already triage treated, and  
8 had probably transported everybody that needed to go to the  
9 hospital. And they were gone, which just left water activities of  
10 finding people.

11 And Branson had dive, or Western Taney had divers, so they  
12 took over diving down. I think they made four different dives.

13 And then Brad, when he got the first three taken to the  
14 shore, he, and he went back to the tug.

15 And I thought you said you got three off the tug.

16 MR. SNIDER: Yeah. We pulled two off the tug.

17 MR. McNEVIN: And then there was two more on the, the away  
18 side, that's port, right, the right side of the boat, if you're  
19 looking at the boat.

20 UNIDENTIFIED SPEAKER: Starboard.

21 MR. McNEVIN: Or whatever. The offside from where I was,  
22 there was supposed one at the rear and one at the front.

23 MR. SNIDER: Well, we pulled two off the tug, and then they  
24 hand-carried the little boy, we brought him off, and took them to  
25 shore. And then once we unloaded them, then we went around to the

1 bow of the boat and --

2 MR. McNEVIN: Yeah.

3 MR. SNIDER: -- removed the last victim off the bow.

4 MR. McNEVIN: Yeah.

5 So, by the time the water patrol trooper went over to State  
6 Park Marina, we had seven deceased onshore. That was the eighth  
7 one. And it remained that way until Western brought the other  
8 three up later in the operations. And when we suspended, which I  
9 think was about 11:30, 23:05, yeah. Well, no -- yeah. But,  
10 anyway, they suspended diving operations 30 before I left. So,  
11 they called that. And that's after they had gone down four times  
12 trying to find where the duck was, and they couldn't.

13 But they did find three more victims and brought them up, and  
14 we put them over with the rest of them. And then they were all  
15 transported over to the temporary morgue over in Hollister at a,  
16 some funeral home or something, I think.

17 MR. MUISE: So, I was trying to count, just to get this  
18 right, you had --

19 MR. SNIDER: So, we pulled one from here.

20 MR. MUISE: So, it's one from the --

21 MR. SNIDER: It was in --

22 MR. MUISE: -- inside --

23 MR. SNIDER: Well, then, no, yeah, there was one there.

24 MR. MUISE: That was a deceased patient?

25 MR. SNIDER: Yes. That was deceased.



1 MR. MUISE: Can you describe him or her?

2 MR. SNIDER: It was a larger female lady.

3 MR. MUISE: Female lady. Yeah.

4 MR. SNIDER: I don't remember for sure color of her skin. We  
5 pulled her out. When we took her ashore, that's when the pontoon  
6 boat that had one on the bow of the pontoon and one on the stern  
7 of the pontoon, we helped remove both of them. Then, from that  
8 point, we went to the tug. There was one on the bow and the stern  
9 also on the tug that we removed them. And then the little boy  
10 would have been on the port side of the *Belle* right about in there  
11 somewhere.

12 MR. MUISE: Was that the seven- or eight-year-old?

13 MR. SNIDER: Yeah. That was the little boy.

14 And then after we put them onshore, when we went around and  
15 picked up the one off the bow of the *Belle*.

16 MR. MUISE: The one on the bow, was he on the, what they call  
17 the stage?

18 MR. SNIDER: Yeah, they lowered their ramp so we could  
19 offload, to offload. Yep.

20 UNIDENTIFIED SPEAKER: That's how they brought it up also.

21 MR. MUISE: And when you said there was seven plus three,  
22 those are the three that they found --

23 UNIDENTIFIED SPEAKER: The three were the one that Western  
24 would have recovered diving.

25 MR. McNEVIN: And then they brought the one over from State

1 Park Marina. So that made --

2 MR. SNIDER: Yes. Yeah.

3 MR. McNEVIN: When I left, we had 11. That was our count.

4 MR. MUISE: State Park Marina, that's to the south?

5 MR. SNIDER: Yes.

6 MR. MUISE: Okay.

7 So, Chief, do I have this right, you were the incident  
8 commander, and then you had --

9 MR. McNEVIN: Uh-huh.

10 MR. MUISE: -- a, and EMS operations below you, and an  
11 operations on the *Belle*?

12 MR. McNEVIN: Yes.

13 MR. MUISE: And the staging area was working for TCAD EMS?

14 MR. McNEVIN: They -- I put that guy, because I think Mercy  
15 had two EMS units, but TCAD brought a whole bunch more, and he was  
16 the first official EMS supervisor that got there. So, we just put  
17 him -- I put him there to coordinate it. And so, he just brought  
18 it all up, and that, he did that on the lower level of the *Branson*  
19 *Belle* deck, or the dock.

20 MR. MUISE: Did either of you see the rescue boat from the  
21 starboard side of the *Belle* in the water?

22 MR. SNIDER: What rescue boat?

23 MR. MUISE: They have a rescue boat on the *Belle*.

24 MR. SNIDER: Oh, yes. They did have their little boat out at  
25 some point. I'm not sure when they got deployed. But they were

1 out after -- I noticed it after I pulled the victim out of the  
2 wheel, I noticed the little boat was running around. And it  
3 wasn't long after that they put it back on the *Belle*.

4 MR. MUISE: The crew on the *Belle*, tell me about what they  
5 did for you.

6 MR. SNIDER: There was two of them, from what I understand,  
7 on that tri tune (ph.), they had jumped off to try to save people.  
8 And they told me that the life jackets they were wearing almost  
9 caused them to drown. They were pretty wore out, and having a  
10 hard time breathing when we got there.

11 MR. McNEVIN: Have you talked to Sheriff Doug Rader (ph.)?

12 MR. MUISE: No.

13 MR. McNEVIN: Because he had a off-duty deputy that was  
14 working security on the *Belle*, they're required to have that.  
15 He's the one that actually jumped in the water. And the lady that  
16 survived, he's the one that actually pulled her out of the water  
17 and helped her get out. That's what he told me at church the  
18 other day. So, his deputy was, did that lady.

19 MR. MUISE: All right. So, I understand you had some damage  
20 to your boat. Was there anybody hurt, any responders?

21 MR. SNIDER: No. We were not injured on the response. We  
22 took a pretty large wave off the bow of the boat when responding.  
23 And our boat has been out of service ever since.

24 MR. MUISE: Tell me again, what's fire ground 1?

25 MR. McNEVIN: Yeah. That's our initial tactical operation.

1 We have a repeated primary frequency that we're dispatched on, and  
2 everybody gets en route, and then we talk back to our central  
3 dispatch. Once -- it's our procedure that once we get on scene,  
4 everybody goes to a simplex channel, which is our fire ground 1,  
5 and that's our initial operations channel. If we need to divide  
6 off of that, we have three others that we can go to, such for  
7 water supply, or this or that or the other.

8 MR. SNIDER: It's basically just our operations channel.

9 MR. McNEVIN: Yeah.

10 MR. MUISE: Is that a 800 megahertz frequency do you know?

11 MR. SNIDER: No. It's still VHF.

12 MR. McNEVIN: Yeah.

13 MR. SNIDER: Branson's the only one running UHF.

14 MR. MUISE: Are you guys familiar with narrow banding? Does  
15 the cause any problems for you guys?

16 MR. SNIDER: Uh-uh. We're narrow band compliant.

17 MR. McNEVIN: The reason we went to VTAC 11 is because not  
18 all of the other responding units have our fire ground 1. Western  
19 Taney Fire does. But they use that VTAC 11, and Taney County had  
20 that, everybody has that, we have it. But I don't think Taney  
21 County has our actual fire ground 1. So, we put them on that.

22 MR. MUISE: And you knew that ahead of time?

23 MR. McNEVIN: Hmmm?

24 MR. MUISE: You knew that ahead of time?

25 MR. McNEVIN: Yes.

1           MR. MUISE: Is there some sort of mass rescue plan for the  
2 whole county?

3           MR. McNEVIN: Emergency management plan that is supposedly  
4 put together by the county emergency management coordinator, and,  
5 you know, everybody puts in information, and it's a Stone County  
6 emergency management plan of what you're going to do, and who  
7 you're going to call and everything else.

8           But he was out there that night. But, you know, we pretty  
9 much knew what we had -- and, out there, as far as the incident,  
10 and what we had available at that time. So, we know what -- we  
11 work pretty close together around here. And, you know, what one  
12 doesn't have, the other one does. And everybody has a little bit  
13 of this, and a little bit of that, and a little bit of everything.  
14 So, we know what to call.

15           And I knew, because the visual thing we had was it sunk. It,  
16 there were 10 people popped up, but there were supposed to be 20  
17 people on it. Well, at that time, I knew that, okay, we've got  
18 bad stuff. So, I Just started calling for everybody. Told  
19 dispatch to call all these agencies, tell them what we got, tell  
20 them send anything and everything they can spare to us to get  
21 enough resources there. Because I'm a firm believer in you can  
22 call and then cancel. But it's better to have it and not need it  
23 than need it and not have it.

24           MR. MUISE: So, that number, 20, is that --

25           MR. SNIDER: That was our initial --

1 MR. McNEVIN: That's the initial --

2 MR. SNIDER: When we initially got paged we were paged that  
3 the duck sank, there was 20 onboard, 10 were missing. That was  
4 our initial understanding.

5 MR. MUISE: Did they say 20 just because it's a  
6 predetermined, hey, this is a level so and so --

7 MR. SNIDER: That -- I have no idea --

8 MR. MUISE: -- incident --

9 MR. SNIDER: -- where they came up with that number. Because  
10 even after we was on scene for a while, that was still the  
11 number --

12 MR. McNEVIN: Yeah.

13 MR. SNIDER: -- we were operating off of.

14 MR. McNEVIN: Yeah. And we didn't --

15 MR. SNIDER: For quite a while.

16 MR. McNEVIN: It took us a while to actually figure out, get  
17 information of actually who -- how many souls were on the duck,  
18 and it got jacked up, because we had -- we knew we had treated and  
19 transported 19 from the deck, from the dock. We're going by  
20 that's 19 people off that duck. Okay? We've got 19 here, 8 over  
21 here, that leaves us this many unaccounted for. Well, come to  
22 find out, after the long run, somehow or another, some people that  
23 were on the *Belle* for the show, something happened to them, and  
24 they got intermingled, so they got shipped all down there. So,  
25 actually, there was only 14 from the duck. So, we have 14, and

1 then 8, and that let them know how many they had left.

2 MR. MUISE: The final number, who gave you that, and what  
3 time did you get it?

4 MR. McNEVIN: The final number of what?

5 MR. MUISE: Of people that were on the duck.

6 MR. McNEVIN: Sheriff Rader. Because he had been trying to  
7 contact the duck people. And he never got a response. And he  
8 said I know they've got a manifest and all this other stuff. So,  
9 finally, after about -- oh, it was well over an hour, hour and a  
10 half, he finally -- they showed up. And he called and left  
11 numerous messages, hey, you duck sunk. You need to give me a call  
12 back. Because -- and then they finally brought all of that out  
13 there to him. And that's when we -- I talked to him briefly, and  
14 he said it was 31. We had 31. And that's -- he told me, he said  
15 we had 2 crew members and 29 people. I said okay. So, that's  
16 when we figured out that, you know, that's where we got the lot  
17 number. And then we sorted out exactly how many injuries from the  
18 duck.

19 MR. MUISE: So, the 31 was -- make sure I have this right,  
20 came from the duck to the sheriff to you as the incident  
21 commander.

22 MR. McNEVIN: Yeah.

23 MR. MUISE: And that process took an hour and a half?

24 MR. McNEVIN: Well, it took an hour and a half for the  
25 sheriff to get it, because he couldn't get a hold of the duck

1 people to get the exact number. It kind of went -- well, it --  
2 somebody -- we were talking. And somebody said that a duck will  
3 actually hold 36 people. And it was almost full. That's what we  
4 were told initially. After we got the initial for 20, we said  
5 okay, so, we're looking at, if it's almost full, we're looking at  
6 maybe 30 people. And he said yeah, probably, because it was  
7 almost full. That's what we got. So, we're, then we kind of  
8 ramped up to well, we, possibly could have had 30.

9 And then, it was a while, because I think the sheriff was  
10 trying to get, starting to get a little frustrated, because the  
11 duck people would not call him back. And so, they finally showed  
12 up. Because I talked with the three guys from Ride the Ducks that  
13 was there.

14 MR. MUISE: That level of ICS training do you guys have?

15 MR. McNEVIN: I've got all the way up to --

16 MR. SNIDER: I've got --

17 MR. McNEVIN: -- everything from 100 all the way up to 400, I  
18 got 800, I got ICS training out the --

19 MR. SNIDER: Yeah. I've got 1, 2, 7 and 8.

20 MR. McNEVIN: Yeah. I've even taught ICS.

21 MR. MUISE: Have you participated in a drill with either the  
22 *Belle* or Ride the Ducks?

23 MR. SNIDER: I have participated in, I believe, three  
24 training events with the *Belle*. And two of them also had the  
25 ducks involved with our fire boat and Western Taney. We, usually



1 once a year we do a training with the *Belle* and the fire  
2 departments.

3 MR. MUISE: How about the Coast Guard auxiliary? Did you see  
4 them out there? Or were they there that night?

5 MR. SNIDER: No. The only --

6 MR. McNEVIN: He called from -- he was on his way from St.  
7 Louis. And that's when everything had sort of died down, and all  
8 we had was Western in diving, and he was asking me what do you  
9 need. And I said well, have you got a boat with sonar. No. I  
10 said okay. We've got plenty of boats.

11 I said have you got any divers. He said, well, no, not with  
12 me.

13 Okay. Well, we need sonar, try to find the duck. We need  
14 divers to go down in the water to relieve the Western Taney  
15 people. And he said well, do you need an extra boat. I said no.  
16 I think we got that pretty well handled.

17 He said you need a helicopter. I said, well, I don't know  
18 what good that would do.

19 So, that's what I told him, and I just told him briefly what  
20 was going on, what we had, and everything, got him up to date.  
21 And then he showed up later. Real nice guy. And he just -- he  
22 wanted to help. But sometimes you just ain't got the right stuff.  
23 You know.

24 MR. MUISE: Were there any air assets use?

25 MR. McNEVIN: No.

1 MR. MUISE: No?

2 That's all I have.

3 Commander, do you have anything?

4 LCDR [REDACTED] Brad, what kind of training do you do with  
5 the *Branson Belle*, just so (indiscernible).

6 MR. SNIDER: We do emergency drills. We do, we train if  
7 there was ever a fire on the *Belle*, we train for medical calls if  
8 they're out on the lake, how to remove somebody from the *Belle*.  
9 And then we have also done power loss. So, if they had full power  
10 loss, we do trainings on how to assist them with full power loss.

11 LCDR [REDACTED] Do you train for numbers, high numbers of  
12 passengers in the water?

13 MR. SNIDER: No.

14 MR. McNEVIN: Closest they ever got to that was when it ran  
15 aground.

16 MR. SNIDER: Yeah.

17 MR. McNEVIN: And you had to get all them people off, figure  
18 out how to do that.

19 LCDR [REDACTED] And that was post-incident, correct?

20 MR. McNEVIN: Yeah.

21 LCDR [REDACTED] That was --

22 MR. SNIDER: Yeah.

23 LCDR [REDACTED] -- not necessarily a drill.

24 MR. McNEVIN: Yeah.

25 MR. SNIDER: Yeah. That was a post-incident thing. And we,

1 you know, like that deal, we figured out it was better to just  
2 leave them where they were at than to try to -- but, no, we do not  
3 do any training for large numbers of --

4 MR. McNEVIN: This was the first time -- you know, you train  
5 for stuff. But this was the first time anything like this has  
6 ever happened to my knowledge with this boat is -- to this  
7 magnitude.

8 LCDR ██████████ Had the incident occurred at a different  
9 time, would air assets have been useful in any way?

10 MR. SNIDER: I don't think --

11 MR. McNEVIN: No, because --

12 MR. SNIDER: -- air assets would have done any good.

13 MR. McNEVIN: -- nobody floated, and everything, everybody,  
14 the dead, we've saw.

15 So -- and then also, after it was all done, and this is when  
16 your trooper went and retrieved the lady from the State Park  
17 Marina, our other boat showed up, because it was, came up, and I  
18 told them, I said here's what I need you to do. Very slowly, just  
19 go from the *Belle* over to State Park Marina, and establish a grid  
20 pattern, and just go back and forth and back and forth, real  
21 slow, because there could be something else out there that we  
22 don't know about. If one made it that far, then there might be  
23 something that we didn't know. And he did. And he did that for  
24 little over an hour. And he called and said I haven't found  
25 nothing. I said okay.

1 LCDR [REDACTED] And, I'm sorry. First notification you  
2 receive, Is that correct, Brad?

3 MR. McNEVIN: We were here. Me and Brad were here at a board  
4 meeting.

5 LCDR [REDACTED] How did you guys receive that?

6 MR. McNEVIN: Our pager.

7 LCDR [REDACTED] You pager.

8 MR. SNIDER: Yeah. Dispatch toned us out.

9 LCDR [REDACTED] And your dispatch, and how did dispatch get  
10 the notification?

11 MR. McNEVIN: I guess through the phone.

12 MR. SNIDER: We don't know that.

13 MR. McNEVIN: They keep records of the time they got it, they  
14 were notified who called. And it's kind of funny how the lake  
15 works, because it just so happened if the *Belle* is at the dock and  
16 somebody on the *Belle* there calls, it comes to our Stone County.  
17 If they would have been out, away from the dock, it'd have went to  
18 Taney County first.

19 MR. SNIDER: Sometimes. It just depends on where they're at.

20 MR. McNEVIN: Yeah. It depends on where they're at.

21 MR. SNIDER: It depends on which way they go.

22 MR. McNEVIN: Yeah.

23 MR. SNIDER: Because they have two different routes that the  
24 *Belle* can take if they're out on a cruise.

25 LCDR [REDACTED] And you never received any communication from

1 Ride the Ducks at any time?

2 MR. McNEVIN: Ride the what?

3 MR. SNIDER: No.

4 MR. McNEVIN: No.

5 LCDR [REDACTED] You never received any communication from  
6 Ride the Ducks?

7 MR. McNEVIN: Not until everybody had been transported and  
8 whatever. And then I went over and I went to the Sheriff Rader,  
9 and he said they finally got back, and there was 31 people on it.  
10 And then they were trying to get the manifest, they were trying to  
11 get, because he told me, he said, they told me that have a  
12 manifest, every ticket has a name on it, they take a group  
13 picture, and then they take a, you know, when they get on, they go  
14 take a picture of the whole, everybody on the duck. And he said  
15 that's how we're identifying a lot of people. Because they  
16 finally got those pictures and the names on the ticket. And  
17 that's how they went to identify the deceased people.

18 But it was well into it before they showed up or the sheriff  
19 had any information. Because I kept asking him do we have a  
20 number. And he says no. The ducks hadn't called back. I said  
21 okay. So, then it was well into it before he finally said it was  
22 31, 2 crew, and 29 members. Said okay.

23 Then we were still, then we went to sorting out how many  
24 transport, they were transported as they came off the duck, not  
25 the Belle. And it, we ended up -- so I think somehow he got a

1 hold of the hospital. And that's where he got the information  
2 that only 14 that had been brought to Cox came off the duck. The  
3 other 5, for whatever reason, came off the *Belle*.

4 LCDR [REDACTED] And this is Sheriff Rader?

5 MR. McNEVIN: Sheriff Rader told me that. Yeah.

6 LCDR [REDACTED] No further questions.

7 MR. MUISE: Mr. [REDACTED]

8 TROOPER [REDACTED] No. I can't think of anything to follow up  
9 on.

10 MR. MUISE: Just a couple follow up, when you said dispatch,  
11 they're not, that's not here?

12 MR. SNIDER: No. It's --

13 MR. McNEVIN: No. It's off of Stonebridge, like you going  
14 into Stonebridge Village, right after you get under the big  
15 bridge, it's a cut right there to the right. It's Stone County  
16 central 911 emergency services.

17 MR. SNIDER: Yeah. We have a central dispatch for Stone  
18 County. They dispatch law, fire --

19 MR. McNEVIN: You can go up there and visit them. I'll call  
20 them and tell them to expect you, and you can ask them questions  
21 for their time frame if you want to.

22 MR. MUISE: Do they do EMS as well?

23 MR. McNEVIN: Yeah.

24 MR. SNIDER: No.

25 MR. McNEVIN: Well, it's kind of funny. They do and they

1 don't.

2 MR. SNIDER: They used to.

3 MR. McNEVIN: Yeah.

4 MR. SNIDER: When Mercy had switched over to MOSWIN, so  
5 another dispatch out of --

6 MR. McNEVIN: Yeah.

7 MR. SNIDER: Mercy Hospital was (indiscernible).

8 MR. McNEVIN: But usually, around here, like I say, that good  
9 working relationship, they send us with Mercy, and then Mercy has  
10 our frequency, and they will get on our frequency and talk to us.  
11 So, they hardly ever go through their Mercy com for anything once  
12 Stone County central pages us, because they know we're going too.

13 MR. MUISE: So, walk me through this. If I'm on the dock at  
14 the *Belle* and I dial 911 on my cell phone --

15 MR. SNIDER: You'll get Stone County.

16 MR. McNEVIN: Yes.

17 MR. MUISE: I'll get Stone County.

18 MR. SNIDER: Yeah.

19 MR. MUISE: And they in turn call Mercy.

20 MR. SNIDER: So, what they'll do is they'll take information,  
21 and if it's a priority 1 call, they will page fire and then  
22 transfer the call to Mercy. So, they'll page us for the fire side  
23 of it, then --

24 MR. McNEVIN: Yeah.

25 MR. SNIDER: -- then it gets transferred to Mercy, and then

1 Mercy take the information to page their medics. So, there's, I  
2 think, about three-minute delay.

3 MR. McNEVIN: And, yeah, and what -- the way it works is they  
4 get the call. They know it's a medical call. They know where  
5 it's at, everything, they know they're going to need an ambulance.  
6 So, they just punch a button, and automatically Mercy com comes  
7 in, while Stone County's talking, Mercy's on the phone with them.  
8 So, Stone County gets all of their stuff, and then they say, well,  
9 we're going to hang up and dispatch our stuff. You continue  
10 talking to the Mercy people. And we get dispatched and then Mercy  
11 com dispatches the ambulance from wherever they're at, and then  
12 they start talking to us.

13 And they were listening to us when we were on the way out  
14 there, and things like that.

15 And they actually call us on our primary, which, you know,  
16 they know our procedures. They'll call and say we're approaching  
17 the scene, switching over to fire ground 1, and they'll get on  
18 fire ground 1, they'll say we're here, where do you want us. They  
19 just kind of fold in with the whole mix.

20 MR. MUISE: And in this case the call went to Taney County  
21 because the deck crew called directly (indiscernible).

22 MR. McNEVIN: Yeah. I don't know how Taney County got it.  
23 We got it first. And I told them, central dispatch, to call Taney  
24 County and Western and all these other people. So, somebody might  
25 have been at the other end of the bell and called, and Taney



1 County could have also got a phone call also.

2 MR. MUISE: We know that the crew on the *Belle* have Taney  
3 County in their phones.

4 MR. McNEVIN: Yes.

5 MR. MUISE: As a matter of practice, they call the 7-digit  
6 number directly.

7 MR. SNIDER: Well, they also have Stone County as well.

8 MR. MUISE: They also have Stone County?

9 MR. SNIDER: Yes. Yeah. They have a direct line --

10 MR. McNEVIN: Because --

11 MR. SNIDER: -- to (indiscernible).

12 MR. McNEVIN: -- when I talked to Chief Bernt, he said that  
13 they didn't -- the only thing they got paged out for was a mutual  
14 aid with Stone County, us.

15 LCDR [REDACTED] Who is Chief Bernt?

16 MR. McNEVIN: He's the chief of the Western Taney County Fire  
17 Protection District.

18 And he said we didn't get dispatched. When they paged us  
19 they said mutual aid with Southern Stone at the *Belle*.

20 MR. MUISE: That's all I have.

21 Anything else you want to share with us?

22 MR. SNIDER: No. And like I said, if you guys want to come  
23 look at our boat, that's fine. It's just a couple miles south of  
24 here at our shop. So, that's up to you guys.

25 MR. MUISE: I might do that actually.

1 TROOPER [REDACTED] I'd like to if we have time.

2 MR. MUISE: All right. Let's do that.

3 Okay. We'll go off the record. It's 12:44.

4 (Whereupon, the interview was concluded.)

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CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD


IN THE MATTER OF:           CAPSIZE AND SINKING OF STRETCH DUCK 7  
                                  ON TABLE ROCK LAKE, BRANSON, MISSOURI,  
                                  JULY 19, 2018  
                                  Interview of Captain Brad Snider  
  Deputy Chief Brian McNevin

ACCIDENT NO.:               DCA18MM028

PLACE:                        Branson, Missouri

DATE:                         July 25, 2018

was held according to the record, and that this is the original,  
complete, true and accurate transcript which has been transcribed  
to the best of my skill and ability.

  
\_\_\_\_\_  
Karen Coen Brooks  
Transcriber