From: Sent: To:

Norway, Chief Engineer

Monday, February 24, 2003 4:09 AM Star, 1st Engineer; Star, Staff Chief Engineer

Subject: FW: Norway service visit 02/23/03

SS.Norway.MSR1.02.2

3.03.doc

----Original Message----

From: tjklaybor@ashland.com [mailto:tjklaybor@ashland.com]

Sent: Monday, February 24, 2003 12:13 PM

To: kkringstad@ncl.com; Chen05@ncl.com; jrmundth@ashland.com;

jdehaai@ashland.com; turrutia@ncl.com Subject: Norway service visit 02/23/03

Mr. Kringstad,

We boarded the Norway in Miami for a service visit on February 23rd. Our report indicates the following:

Log review

Boiler logs indicate continued high conductivity and chloride

Boiler Treatment

Our service report indicates high pH in the #24 and #23 boilers. Recommendations were made to decrease the GC dosage accordingly.

Our service report indicates low condensate pH. Recommendations were made to increase the SLCCA dosage accordingly. Our service report indicates a high conductivity level in the #24 and #23 boilers. Blowdown recommendations were made accordingly.

LPSG

Our service report indicates a high conductivity level. Blowdown recommendations were made accordingly.

Incinerator

Our service report indicates a low phosphate level. Increase AGK-100 dosage by 25% to increase Phosphate level to between 10-20 ppm but do not accede 65ppm Hydrate Alk.

(See attached file: SS.Norway.MSR1.02.23.03.doc)

NCL 1302101

Best regards,

Tim Klaybor Service Engineer Drew Marine