UNITED STATES OF AMERICA

NATIONAL TRANSPORTATION SAFETY BOARD

Investigation of:

DIXIE VANDAL COLLISION WITH * Accident No.: DCA19FM026 99119

MOORED TRINITY

Interview of: TODD BEHLKE

VP Canal & River Vessel Operations

Kirby

United States Coast Guard Sector Houston, Texas

Wednesday, March 28, 2019

APPEARANCES:

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<u>ITEM</u>	I N D E X	PAGE
Interview of Todd Behlke:		
By CWO		4
By LT		5
By CWO		13
By Mr. Young		14

1 INTERVIEW 2 Chief Warrant Officer CWO Coast Guard Sector Houston, Investigations. 3 4 Sector Houston, 5 Investigations. 6 MR. SIAHATGAR: Bijan Siahatgar on behalf of Kirby. 7 MR. PALTIYEVICH: Misha Paltiyevich on behalf of Kirby. Brian Young with the National Transportation 8 MR. YOUNG: 9 Safety Board. 10 Todd Behlke, Vice President, Canal and River MR. BEHLKE: 11 Vessel Operations for Kirby. 12 CWO Mr. Behlke, thank you for your time. 13 you for meeting with us today. Basically, the Coast Guard always 14 -- and the NTSB, we always look at the incidents and we try to get 15 a feel of what may have happened and how can we prevent this type 16 of situation in the future. So, we're always looking at it as --17 from a safety standpoint. So, thank you again for your time. INTERVIEW OF TODD BEHLKE 18 19 BY CWO 2.0 Can you please talk to us what the operations role is when it 21 comes to -- or how involved are the operations when it comes to 22 the watch schedules on the individual boats? 23 So our safety management system prescribes that it not exceed the regulations of 12 hours a day in any 24-hour period. We work 24 25 to -- when crew members are boarding vessels for crew changes, we

- 1 | work to get them on board. They travel during their on-watch time
- 2 so that that travel time, which constitutes or looks at work
- 3 | hours, doesn't exceed that 12 hours in that day. So our crew
- 4 dispatch group, if you live, you know, 4 to 6 hours away from
- 5 | where your vessel's going to be, we will actually stage you in a
- 6 proximity to the boat the night before. So we bring them in the
- 7 | night before. That way, their travel time is, you know, usually
- 8 about an hour or maybe 2 to the vessel, and they do it on their
- 9 own, what's scheduled to be their own time, so it counts as part
- 10 of their work.
- 11 BY LT
- 12 Q. As far as on the vessel, the watch rotations, that's set by
- 13 the vessel or is that set by Kirby Operations?
- 14 A. It's set by the vessel.
- 15 Q. And does it stay as that watch rotations or are you aware
- 16 that it can change often? Or is there a particular captain could
- 17 come on board that says, okay, I'm going back to the 6 and 6, and
- 18 then the next guy gets on, puts it back to 12 and 12?
- 19 A. Typically, the watch schedules remain the same as -- you
- 20 know, if they're a 6 and 6 boat, they typically stay a 6 and 6
- 21 | boat. If the crew as a whole decides they want to go to an
- 22 | alternative watch schedule, such as a 7/5/5/7 or an 8/4/4/8, you
- 23 know, we permit them to do that. That's their discretion. Ours
- 24 strictly is is that they cannot work more than the prescribed 12
- 25 hours a day.

We will occasionally get a call, if you get a new captain, he or she may want to change the schedule, and we work with them and the crew and just to educate them and coach them through, you know, get everybody on board, you know, so you're not -- because otherwise, we end up with a bunch of transfers wanting somebody to work a varied schedule. So a lot of the captains really have no issues with this. There's not a bunch of changing of schedules that we're made aware of. So they tend to stick with what the crew is comfortable with and likes.

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- 10 Q. Uh-huh. Is this all captured in the WheelMate? Does that
 11 have the hours it tracked or --
- A. So work/rest hours are captured in Helm for the deck crew,
 all right, which is our management system for the towing vessel
 record. And in WheelMate, which is the onboard computer system,
 which sends and receives orders to the vessels, captures various
 messaging and some other stuff. But it's got a wheelman on, a
 wheelman off function that they sign into and it just records
 their work hours.
 - Q. I imagine you guys have done an internal investigation for this incident as well. Have you guys discovered any lessons learned for this incident?
- A. The investigation, I mean, we're -- it's certainly not completed. And at this point, any lessons learned are being evaluated, such as the watch rotation of the 12 hours on this boat as opposed to, you know, a 6 and 6 or a 7/5/5/7 or an 8/4/4/8.

Q. Uh-huh.

- 2 A. So I believe that's one thing at this point I can say that
- 3 | we're evaluating that as, you know, a lessons learned.
- 4 Q. Have you guys had a lot of issues with 12 and 12, like
- 5 incidents or concerns of fatigue?
- 6 A. No. It's not -- it's a watch rotation that is typically used
- 7 by the day boats, the fleet boats. So a day boat, they come in
- 8 and actually only technically only work 11 hours. So they come in
- 9 at 7 o'clock in the morning and they'll work until 6 o'clock that
- 10 evening. And we leave that hour for their transit to and from
- 11 home, because they typically live just 15, 20 minutes down the
- 12 road. So it's not a real common watch rotation that's worked for
- 13 live-aboard vessels. But there are boats that do do it, and
- 14 choose to do it.
- 15 You know, a lot of it has to do with the work that they're
- 16 performing. If it's a vessel that's underway, you know, 24 hours
- 17 | a day, you know, for extended voyages, you're not going to want to
- 18 sit in the wheelhouse for 12 hours constantly steering. A boat
- 19 like a fleet boat, you know, they may be over here in the fleet
- 20 | helping somebody get out; they may be down for, you know, for 2, 3
- 21 | hours doing something. You know, some of the harbor boats that
- 22 | are much like the bunker boats, you know, they're on kind of a
- 23 milk run, and they have a lot of down time in between runs, so
- 24 | their stress level -- so that's why we're looking at it. And I
- 25 can't fully constitute that that's a -- you know, the sole reason

- 1 of this particular case.
- 2 Q. We discussed a lot of like watch ready stuff with the crew
- 3 members --
- 4 A. Uh-huh.
- 5 Q. -- and how it translates throughout the watch. And they all
- 6 talked about their stop-work authority. Has anyone ever utilized
- 7 | their stop-work authority to pull over a vessel because of
- 8 fatique?
- 9 A. We have had -- how do I want to say this? We've had reports
- 10 of somebody who has gotten up and they've called in and said, I've
- 11 had some stuff going at home, you know, that might be a family
- 12 member that was ill, so it was on their mind; they didn't get
- 13 | sleep. So what we did was we ordered a shore tankerman and had
- 14 them sleep and rest on that. So we encourage the crews to advise
- 15 us if they're not watch ready.
- 16 Watch ready is a mantra that we developed about 4 years ago,
- 17 | and we've stuck to it pretty hard. It's in our safety action
- 18 plans. It's discussed at the crew. It's on stickers in the
- 19 galleys and around the building, as you see here. So, you know,
- 20 | it's not something I feel that they're afraid to report to us
- 21 because we treat it appropriately. We take it seriously.
- 22 You know, if it would be something that would be repeated
- 23 watch over watch over watch, we would remove the crew member from
- 24 | the boat so they could tend to their issues. But if it's, you
- 25 know, if it's a one-watch deal, you know, we'll make arrangements

- 1 | to either get somebody -- if it's a wheelman, we'll get somebody
- 2 to the boat or let the boat sit moored at the dock or in the
- 3 | fleet. If it's a deck crew, we'll make accommodations to let them
- 4 | rest their next watch until they're -- until they can state that
- 5 they're watch ready for us to go.
- 6 Q. If you had a captain that was out pushing a boat and he calls
- 7 into the office reporting that he feels he's not watch ready, what
- 8 | would take place at that point?
- 9 A. We would immediately tell him to stop at the next safest
- 10 location, notify the off-watch master to come up and assist them
- 11 until they can get secured, and then we would either dispatch
- 12 somebody to that vessel or we would send a port captain to -- or
- 13 have the vessel relieved if we had horsepower. So a lot of
- 14 variables in that situation, depending on the location of the unit
- 15 | and where they're at is -- would play into how we would manage the
- 16 situation. But we would not encourage them to continue to operate
- 17 | in any manner.
- 18 Q. Would they be allowed to just simply push up on a bank and
- 19 rest for a little while or is it up to dispatch, or who makes that
- 20 call?
- 21 A. No, I think we would discuss it. It would be operations that
- 22 | would discuss it with the individual. And I think it would also
- 23 have to be determined what level of watch readiness are you -- I
- 24 mean, have you not slept for, you know, a severe extended period
- of time, or is it you're not watch ready because maybe you have a

- 1 headache or something of that nature. We would have to gauge the
- 2 | severity in discussing with the individual what type of assistance
- 3 can we provide you. And then, we would take the actions
- 4 according.
- 5 Q. Is there any type of fatigue or endurance training that's
- 6 provided to crew members?
- 7 A. So crew members -- crew endurance management started, oh,
- 8 several years ago. It's something that is discussed in their
- 9 bridge resource management and simulator training about how to
- 10 manage and make sure that, you know, they're going -- they're
- 11 expending all their time, their off-watch time resting.
- 12 There's a leadership course and a crucial conversation course
- 13 that discusses -- because we look at the master and the wheelhouse
- 14 personnel to watch and oversee the deck crew. So if they see them
- 15 off watch playing with their phones, staying up watching TV -- you
- 16 know, that crucial conversation course is to help them focus on
- 17 discussing with that individual, you know, the importance as
- 18 opposed to -- so what we saw was, you know, hey, Jim, you need to
- 19 go to bed; well, come on, you're not my dad.
- 20 (Laughter.)
- 21 So it's just a lot of education on our part, and we've looked
- 22 | for -- you know, that course has a curriculum that far and exceeds
- 23 just that, but it is a component of it.
- So crew endurance management, when we got into it, oh, 12, 14
- 25 | years ago, the changes that were done to the vessels -- hospital-

grade mufflers, blacked out all the windows on the vessels so crews could sleep, doors used to have louvers in the doors so, you know, you would hear noise and see light shining through. We changed out doors, provided some better lighting in the galley so that when you're in there, you would feel rejuvenated and -- you know, a lot of it was education passed around.

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Dietary, we send out important dietary information to help them improve their, you know, the foods that they're consuming so they're not eating a bunch of junk foods and feeling bloated. Exercise equipment, we provide anything that they ask for, obviously within reason. We've identified all adequate exercise equipment that, you know, they can purchase and put in the vessels. I mean, there's a number of different things we've -- Q. Are you familiar with the timeline, time frames for the BNWAS

motion sensor system on board the vessels?

A. Yes. So there's two systems that are on board. There is the system which would have been on the *Vandal*, which is the Rio electric system that was installed. And then, any new construction or equipment, if those -- if we have to do any replacement or what else, we put the Furuno BNWAS system on.

So the timing for the Rio system is about anywhere from -it's about 30 seconds, maybe 1 or 2 either way, just depending on,
you know, who's doing the timing of the sensors. And then they'll
get their initial alarm, and then subsequent to that, if you do
not motion, you know, another minute or so later the general alarm

- 1 | will go off.
- 2 | Q. And there weren't any known issues with the system on board
- 3 | the *Vandal*?
- 4 A. No. We looked back and we had not seen any tech reports or
- 5 | no reports from the crew of sensors not responding to our -- our
- 6 test and inspection criteria and requirement, request that as part
- 7 of their voyage planning to ensure that that's tested prior to
- 8 getting underway. And we have not received any reports that it
- 9 has not.
- 10 Q. Is a crew able to disable that device or --
- 11 A. There is no on/off switch that's available to them. I mean,
- 12 you can disable anything, I would assume, if you went to the
- 13 ability of pulling a breaker or doing something of that nature.
- 14 But there is no on/off switch. There is no disable button. There
- 15 | is a delay button, but that is only if you get the -- that is only
- 16 | if you push it and you need to go step outside, if you were shoved
- 17 | into the bank or something and you needed to go check your face
- 18 ropes or doing something so it took you out of that wheelhouse for
- 19 that moment.
- 20 Q. Kirby does annual physicals for all crew members?
- 21 A. Yes, sir.
- 22 Q. Does that include any kind of like a sleep evaluation or
- 23 study?
- 24 A. Not that I'm aware of, no.
- 25 Q. And then, if a crew member has like sleep apnea or a sleep

- 1 disorder or condition, is that made aware to Kirby?
- 2 A. It'll be part of their medical records, but that wouldn't
- 3 | necessarily come to me. I'm not, obviously, privy to violation of
- 4 any HIPAA law, unless they told me or --
- 5 Q. Yeah, yeah, gotcha. Is there any procedures if someone
- 6 | needed a certain kind of equipment on board a vessel to make sure
- 7 | it's available to them on board the vessel, like a sleep apnea
- 8 machine?
- 9 A. There are individuals that bring their own machines, but that
- 10 | would be part of their medical protocol if they needed one, and
- 11 | then they would have a medical waiver that would be associated
- 12 | with that. And then that would be permitted on board.
- 13 Q. But it's not tracked or anything like that or --
- 14 A. Through our medical records group, they will have record of
- 15 who has a sleep apnea machine, because it would be part of their
- 16 medical waiver for their license.
- 17 Q. Is there any way to verify that it would be on board the
- 18 vessel?
- 19 A. I don't have that ability, no.
- 20 LT Do you have any other questions?
- 21 BY CWO
- 22 Q. Are you aware of any written policy, procedure, standard
- 23 where crew members are required to inform, whether it be back at
- 24 | the office or directly to the master on board, if they're taking
- 25 | medications?

1 A. There is a policy that requires them to advise us if they
2 have any prescription-type medicine.

BY MR. YOUNG:

- 4 Q. Thank you for your time today, sir. My name's Brian Young.
- 5 I'm with the NTSB. I understand you are the vice president of
- 6 canal operations. Can you -- probably there's more to it as well
- 7 as that. Can you describe your position and what you're
- 8 responsible for?
- 9 A. So I work with the team of operations managers and port
- 10 captains who oversee the vessels that are basically the owned
- 11 | inland vessels of Kirby Inland Marine.
- 12 So beneath me, there are 5 operations managers and 20 port
- 13 captains who have roughly 10 to 12 vessels per port captain. So
- 14 they manage the day-to-day operations of -- they're basically the
- 15 advocate for the vessel to the shore. So they'll work with the
- 16 captains. If the captains have personnel issues on board that
- 17 they need assistance in resolving, if, you know, they have
- 18 questions or concerns about cargo ops or navigation safety, the
- 19 port captains will work with them. They'll report up to the
- 20 operations managers and then to myself, if it needs to escalate to
- 21 my level.
- But primarily, on a day-to-day basis, checking on ensuring
- 23 that they're watching the crews for high water on the Mississippi,
- 24 making sure they're watching the individuals that we're putting on
- board, making sure they're the right personnel, they're posted,

- 1 | they're trained. And then, obviously, the financial part of it,
- 2 too, but that's a much smaller piece.
- 3 Q. Would you say that you're -- somebody in your office is in
- 4 daily communication with each of your vessels?
- 5 A. Yes.
- 6 Q. And how is that communication? Is it email or phone or a
- 7 | combination of --
- 8 A. There's a combination of ways that they'll, throughout their
- 9 workweek and their months, that they will speak to those boats.
- 10 Not every vessel will be spoken to every day, okay? I didn't want
- 11 | it misunderstood what I meant there. But they're in constant
- 12 communication throughout the workweek for various different
- 13 things, whether it be crew changes to following up on some
- 14 supplies or maybe some change in SMS or policy that we're
- discussing or just reminding them about a safety initiative that
- 16 we have going on. So they could be discussing the 2019 Safety
- 17 Action Plan. They could be discussing a recent lessons-learned
- 18 video, or a reflective learning tool that we put out. So they're
- 19 | constantly communicating with them about various things like that.
- 20 Q. And how long have you been with Kirby?
- 21 A. I've been with Kirby since 1998.
- 22 Q. And do you have any sort of maritime background prior to
- 23 coming to Kirby?
- 24 A. I do. I graduated from Maine Maritime Academy. I've held my
- 25 license since 1992. But then I came to Kirby in '98 and served in

- 1 | various positions all the way to captain, and then I came shore
- 2 | side in 2006.
- 3 Q. About how many vessels would you say you're responsible for?
- 4 A. 236, if you roll them all up.
- $5 \parallel Q$. And would it encompass all sorts of different day boats,
- 6 bunker barges, or is it contained to one type of vessel?
- 7 A. No, we have a large array of fleet boats, bunker boats,
- 8 harbor shift boats, line haul boats that operate on the river
- 9 system, unit tow boats that are just a -- basically serve on a
- 10 contract from maybe an A to B, back and forth contract run, to
- 11 spot moves where they may pick up a tow, go to a location,
- 12 redeliver back to another location, drop that, and pick up
- 13 something else. So it's a vast array of different services that
- 14 we provide.
- 15 Q. And of all these different services, what would you consider
- 16 the Dixie Vandal?
- 17 A. The Dixie Vandal is a bunker.
- 18 O. A bunker boat.
- 19 A. She's been a bunker boat for several years.
- 20 Q. And not considered a day boat, right?
- 21 A. No, sir.
- 22 Q. There was -- I think we did talk a little bit about the
- 23 work/rest histories, that there is a system in place that the
- 24 vessels enter their work/rest history on a computer and then it's
- 25 entered or at least addressed. But is there somebody at the

- company that is keeping an eye on these or watching them when they
 do come in?
- 3 A. They're not screened every day for a compliance perspective.
- 4 But what we do is, if there's a near miss submitted or if there's
- 5 | an incident or if there's a -- you mentioned earlier about
- 6 somebody would report if they weren't watch ready. We would then
- 7 | go in and we'll do spot checks of work/rest hour compliance to
- 8 ensure. But it's truly left up to the master on board to monitor
- 9 that. That's why they have to sign off on it and make sure that
- 10 the personnel on board he or she's boat is in compliance with
- 11 | work/rest hours. But we do, do spot checks, too.
- 12 Q. And then previously, we were talking about some of the SEMS
- 13 training that takes place in either the training facility or the
- 14 simulators. Is there ever any -- I know there's a term called
- 15 coaches that go out to the vessels to instruct the crews about
- 16 SEMS and all?
- 17 A. So we -- several years ago, we went through coaches'
- 18 training, so we actually have several experts shore side that
- 19 brought in all our captains, and we made all our captains coaches.
- 20 So Captain Beau Fournet would have been one of those individuals
- 21 that would have been a coach. So we've done that. It's been a
- 22 | few years since we brought everybody through, but that was our --
- 23 our intent was to make a captain the coach on board each of the
- 24 vessels, so that they could then oversee the crew endurance
- 25 component of their boat.

- Q. And what is entailed in becoming a coach? Are you a coach?
- 2 A. I was a coach, yes. Or I am a coach, yeah. I have not done
- 3 any refresher training in some time, but I did go through -- we
- 4 | brought them in for, I believe it was a day and a half of
- 5 education at our training center. But I would have to get the
- 6 specifics of everything that was covered that day.

- 7 But a lot of it was the different components of crew
- 8 endurance management. The watch schedule is a component, but it's
- 9 not the only component. It was discussing dietary importance. I
- 10 was discussing the engineering improvements that could be done on
- 11 | board the boats, so if they identified -- we did a -- every vessel
- 12 -- this has been, again, several years ago. Every boat was -- got
- 13 a crew endurance audit done on it. So we wanted to make sure if
- 14 they didn't have hospital-grade mufflers, the shipyard schedule
- 15 for them, it was set up to be done and budgeted. Doors blacked
- 16 out, as I mentioned, all those various things. So we did sound
- 17 decibel audio testing inside on the interiors to ensure that the
- 18 bunk rooms were quiet enough for them to get sleep.
- 19 Q. And is that a recurring thing what these audits continue on
- 20 or is it more of a one-shot deal?
- 21 A. It occurred -- it was a one-shot deal at that time, and it's
- 22 been some time since it's been redone. But we've taken a lot of
- 23 those items and adapted them into our new construction, so our new
- 24 construction took from all the lessons that were learned when we
- 25 did those audits. And we've simply been retiring that equipment

- 1 as we go. And then, anything we purchase, as they cycle through
- 2 | the shipyards, we're applying those. So it's an ongoing thing or
- 3 | an ongoing initiative from lessons that we've learned several
- 4 | years ago.
- 5 Q. And I know you mentioned that Kirby does have a safety
- 6 management system. If there is an update to a policy, how does
- 7 that get out to each of your vessels?
- 8 A. So that is distributed through our Helm system. So every
- 9 update we do twice a year to our Vessel Operations Manual and our
- 10 Cargo Handling Procedure Manual. So those are sent to the boats.
- 11 And then they have to go in and acknowledge that they've read and
- 12 received those.
- 13 Q. And I don't mean to jump around a little bit, but I'm just
- 14 looking at my notes.
- 15 A. That's okay.
- 16 Q. On the watch ready system that's in place, is there some sort
- 17 of guidance if a new captain was to come aboard what the captain
- 18 should be looking for when another person is coming to relieve
- 19 | that captain in terms of the evaluation? Is there any specific
- 20 | items that they're supposed to be looking for that is brought to
- 21 their attention by the company? They could just say, okay, make
- 22 | sure this guy is watch ready; what does that entail?
- 23 A. Oh, okay. I see what you're saying. All right. A lot of
- 24 that has to do with the master changeover. The watch ready
- 25 stickers, I mean, we post it that they ensure that they have

- 1 proper PPE. They ensure that the orders that are given to them
- 2 | are understood. A lot of that watch ready is supported through
- 3 | our push of stop-work responsibility, so that the crews feel
- 4 enabled, if they're tired or not watch ready, to enact their stop-
- 5 | work responsibility. So I don't know if that answers your
- 6 question or not, but I'm --
- 7 \mathbb{Q} . In a way.
- 8 A. It's not a checklist of items other than what's listed on
- 9 that sticker of ensuring that you have proper PPE, ensuring that
- 10 you have the proper tools. You know, those are all listed on that
- 11 sticker that -- and that's what people are looking for and that's
- 12 what we felt were the most -- the five key things to watch for.
- Or if so-and-so doesn't look -- looked drowsy, we encourage
- 14 that they do a watch ready huddle and they ask hard questions. So
- 15 | boats, when they do their watch change, they're asking, hey, did
- 16 you get enough sleep last night (indiscernible) or were you
- 17 distracted by anything going on at home? We're trying to -- we've
- 18 been coaching them along on that.
- 19 Q. And how frequently does that coaching occur?
- 20 A. We do it at safety meetings. Port captains do it during
- 21 their vessel visits. We send reflective learning videos out
- 22 | encouraging, you know, watch readiness, risk normalization. A lot
- 23 of those -- they're all components of our safety action plan that
- 24 goes out to the fleet.
- 25 Q. I know the Dixie Vandal was built in the '60s. And the BNWAS

- 1 system was probably put on at a later date. Was there any
- 2 | specific reason why these vessels were equipped with BNWAS
- 3 systems?
- 4 A. I got to tell you, I was on board the vessel at the time that
- 5 decision was made. And if I recall, my understanding at that
- 6 point, it was following the I-40 bridge strike that caused -- I
- 7 | think it was an incapacitated wheelman that ended up hitting the
- 8 bridge. And as a result, we went to put on -- we wanted to put on
- 9 these BNWAS systems, as they call now.
- 10 Q. Right.
- 11 A. I guess they originally were called incapacitated wheelman
- 12 alarms.
- 13 Q. And you might not have this number right off the top of your
- 14 head, but is -- what percentage of your fleet of your tow boats
- 15 have the -- a BNWAS system installed?
- 16 A. Our intention is to have every vessel with one. We were at
- 17 | 100 percent, but our recent acquisitions of *Higman* and *Cenac* are
- 18 the only vessels that do not. And as those boats are going into
- 19 the shipyard, or we have an opportunity to do it if they're
- 20 sitting in the fleet or down for something, we're having them
- 21 | installed. So the intention is to have 100 percent of them done,
- 22 | but that is the only reason I can say that we're not at 100
- 23 percent is because we purchased two companies that did not have
- 24 those systems aboard their vessels. At least not all of them. A
- 25 few of them they did.

- 1 Q. Right. You had talked about some other watch schedules, and
- 2 obviously, want to ensure that the crew is getting the proper
- 3 rest. Do you, as a manager or leader, have any preference or have
- 4 any feedback from your crews as to which watch schedule works the
- 5 best your crews?
- 6 A. So it's -- that's always an ongoing discussion with them, and
- 7 I don't know that -- some of them feel it's really dependent upon
- 8 the work that they do. The boats that are running for long
- 9 periods of time, you know, are typically that 6 and 6 or 7/5/5/7,
- 10 | in my experience. The harbor boats or the boats that are doing
- 11 some more work shifting, stop and go, are typically either that
- $12 \quad 8/4/4/8$, just -- there's a lot of different preferences out there.
- And that's really the only thing, you know, if you're -- the
- 14 deck crew don't want to be out on a barge for 8 hours for a long
- 15 | period of time in the hot sun in July and August, so they'll tend
- 16 to go with a 6 and 6 or a 7/5/5/7. Pilots don't want to be in the
- 17 wheelhouse for 8 hours in a nighttime shift, so they -- 8/4/4/8 is
- 18 probably not your most common preferred one. The 6 and 6, if you
- 19 switch it to that 7/5/5/7, there is that extra hour, which is good
- 20 | in situations, you know, where you can get on there.
- 21 So really it's varied. I think if you asked 10 people, you'd
- 22 get 10 different opinions.
- 23 Q. You talked about the stop-work authority and people using it.
- 24 I have to ask, but are there ever any repercussions for using it?
- 25 A. No, not -- we have, from the highest in our company, the CEO

on down, if an individual uses their stop-work responsibility, we are to honor it. We are to investigate, you know, what the reason is that they did use it. Did we not communicate something? Is there something missing? Is it truly a safety issue or is it a communication issue? But we will -- there may be instances that we end up doing the job, we just do it different and in a manner that they understand and they feel comfortable now performing the

8 job. But as far as disciplinary, no.

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Q. And you think there's an understanding throughout your fleet that to use a stop-work authority, there wouldn't be any repercussions?

A. It's in our policy. It's in our SMS. And I would like to believe that, yes, they do believe that. Is there somebody out there that may be hesitant? I don't know. I hope not. I hope they're believing -- we encourage it in our safety seminars. You know, it's used every day in some form or fashion. You know, maybe not to the level of we're just refusing to do a job. But I see them asking more questions as opposed to just doing the job, getting clarification on stuff when maybe they wouldn't have in the past.

I can tell you the fleets that we acquired have made comments that it's different here; we would not have been treated the same had we asked the same questions or brought the same concerns. So that's encouraging to me that, yes, it is radiating a positive culture in the fleet.

- 1 Q. And if some -- say, a captain did want to stop a tow because
- 2 | the captain felt that there was an unsafe environment. Is there
- 3 | an official tracking of the stop-work request or is it tracked, I
- 4 quess?
- 5 A. There's a near-miss report that they submit. But if they
- 6 just called in, you know, as opposed to submitting a near miss and
- 7 | waiting for it to be, you know, submitted, no. But we would
- 8 encourage them, if they did use a stop-work, hey, turn that in as
- 9 a near miss so we have it in our system, but then we would address
- 10 it. But if they chose not to, no, there is no active log or email
- 11 | that's created to track it.
- 12 Q. And if you can come up with a number, about how many near
- 13 misses do you think are reported to your office within your fleet
- 14 per month?
- 15 A. Last year, we had over 22,000.
- 16 Q. 22,000 reports from your fleet?
- 17 A. Um-hum. We require a near miss a week per vessel. And
- 18 | that's at a minimum. So we're a little over 3300 as of year to-
- 19 date, 2019. So when we track compliance, we -- our safety
- 20 department goes through our near misses. They prioritize the near
- 21 misses Category 1, 2, and 3. All Level 3's are sent to the port
- 22 | captains for review and further investigation or looking into.
- 23 They're submitted via an app on the computer or on their cell
- 24 phones or through a program called Intelex. And that's the
- 25 housing group for all of those.

- 1 Q. What's an example of a Level 3 stop-work, just something so I
- 2 can understand what your leveling system is?
- 3 A. Well, we use it -- it's based on severity. So if, you know,
- 4 | if a boat would have reported a potential man overboard from a
- 5 certain condition or maybe they intervened or saw something that
- 6 was potentially threatening to the equipment, a fire, a fuel leak,
- 7 | or something along those lines. You know, they may elevate that
- 8 to a criteria.
- 9 Q. Are a number of your vessels starting to install CCTVs? Are
- 10 you doing that on some of your newer vessels? Closed circuit TV
- 11 systems?
- 12 A. No. We're not installing --
- 13 Q. Cameras?
- 14 A. Well, we're installing cameras, but we're not installing the
- 15 displays in the wheelhouses for them to view. We feel that that
- 16 is an additional distraction potentially to them. The cameras are
- 17 | a -- basically, a DVR that will override itself after about 96
- 18 hours. And if we have an incident, we have access to them via
- 19 either remotely or we can go on board on the DVR and pull the
- 20 | information. So vessels that are coming into the shipyards, we're
- 21 | installing them, and all new equipment. But no displays are in
- 22 any wheelhouses for those.
- 23 Q. And are any of these that you're installing or retrofitting,
- 24 | are they including cameras in the wheelhouse or not?
- 25 A. They are, yes. There'll be a camera that'll be a camera and

- 1 audio directly above the head of the operator looking down at
- 2 | their -- the sticks and swing meter and throttles and their
- 3 dashboard controls. Then there is also hardwire relay from the
- 4 | radar to the DVR. So those will all be recorded.
- 5 Q. And is this a Kirby initiative to do this?
- 6 A. Yes. There's no Subchapter M or regulatory requirement to
- 7 install cameras on the vessels that I'm aware of.
- 8 Q. And of your fleet, what is your intention with Subchapter M?
- 9 How many of your vessels are you intending to get into it in the
- 10 | near future?
- 11 A. They are all actively in Subchapter M and Subchapter M
- 12 compliant -- or SMS is -- has our TSMS certificate, so we are
- 13 almost to our 20 percent COIs for the July requirement. So we
- 14 | will actually be ahead of that at that point. But everyone is
- 15 following a Subchapter M TSMS-approved SMS at the moment.
- 16 Q. Every one of your vessels?
- 17 A. Every one.
- 18 MR. YOUNG: I don't think I have any more questions. Thank
- 19 you very much for your time. We appreciate you helping us out
- 20 understand everything that happened today. Any questions for us?
- MR. BEHLKE: No, sir.
- MR. YOUNG: We'll secure the recording.
- 23 (Whereupon, the interview was concluded.)

CERTIFICATE

This is to certify that the attached proceeding before the

NATIONAL TRANSPORTATION SAFETY BOARD

IN THE MATTER OF: DIXIE VANDAL COLLISION WITH

MOORED TRINITY

Interview of Todd Behlke

ACCIDENT NO.: DCA19FM026 99119

PLACE: Houston, Texas

DATE: March 28, 2019

was held according to the record, and that this is the original, complete, true and accurate transcript which has been transcribed to the best of my skill and ability.

Wendy C. Cutting
Transcriber



Office of Marine Safety Transcript Errata

Matter: Tow of Dixie Vandal struck moored T/V Trinity: 3/15/2019

Ref: DCA19FM026

Good morning,

Enclosed with this letter is a copy of the transcripts for the interviews of:

- Dixie Vandal Pilot: Kullen South
- Dixie Vandal Relief Captain: Gene Evans
- Kirby VP of Canal and River Operations: Todd Behlke

taken on March 28, 2019. Kindly review these transcripts for accuracy and provide corrections, if any, in the attached tables.

Thank you in advance for your attention to this matter.

Brian Young

5/13/2019 Date

Major Marine Accident Investigator

TABLE OF CORRECTIONS TO TRANSCRIPT OF INTERVIEW FOR

Kirby VP Canal & River Operations: Todd Behlke

TAKEN ON

March 28, 2019

PAGE NUMBER	LINE NUMBER	CURRENT WORDING	CORRECTED WORDING
		7250	TP#SEE
			2000
	2		******
			1976 21000 7400

If, to the best of your knowledge, no corrections are needed kindly circle the statement "no corrections needed" and initial in the space provided.

NO CORRECTIONS NEED. TWB

Todd M BEHLKE
Printed Name of Person providing the above information

Signature of Person providing the above information

15 MA7 2019