



Aviation Investigation Factual Report

Location: Tuckers Crossing, Mississippi

Date & Time: December 29, 2020, 08:35 Local

Aircraft: Hughes 369D

Defining Event: Off-field or emergency landing

Flight Conducted Under: Part 133: Rotorcraft ext. load

Accident Number: CEN21LA102

Registration: N103SU

Aircraft Damage: Destroyed

Injuries: 1 Fatal

On December 29, 2020, about 0835 central standard time, a Hughes 369D helicopter, N103SU, was destroyed when it was involved in an accident near Tuckers Crossing, Mississippi. The pilot was fatally injured. The helicopter was operated as a Title 14 Code of Federal Regulations (CFR) Part 133 external load flight.

According to the operator, the pilot departed for the first flight of the day from a private landing zone to begin aerial tree trimming operations along a transmission line, which was about 2.7 miles from the departure location. The helicopter contained about 400 pounds of fuel and was equipped with an external saw assembly that was about 120 ft in length. The mission's ground support specialist (GSS), who was in communication with the pilot via radio, stated that the helicopter approached the trimming zone from the south and flew northbound to the east of the transmission line. He estimated that the external saw was about 40 to 50 ft above the trees. The GSS and the pilot discussed hazards located in the trimming zone. Shortly thereafter, the pilot announced over the radio that he would be making an emergency landing. The GSS reported he did not see any smoke or hear any "odd noises" coming from the helicopter and that "the helicopter made a quick forward descent until the saw disappeared into the east tree line." The helicopter subsequently impacted trees and terrain, and a postimpact fire ensued.

The accident site was located in wooded terrain to the east of the transmission line (see figure 1). The external saw assembly was found connected to the helicopter's trapeze assembly and entangled in the trees.

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Figure 1. Main wreckage (Source: Federal Aviation Administration).

Pilot Information

Certificate:	Commercial; Flight instructor	Age:	40,Male
Airplane Rating(s):	None	Seat Occupied:	Left
Other Aircraft Rating(s):	Helicopter	Restraint Used:	Unknown
Instrument Rating(s):	Helicopter	Second Pilot Present:	No
Instructor Rating(s):	Helicopter; Instrument helicopter	Toxicology Performed:	Yes
Medical Certification:	Class 2 Without waivers/limitations	Last FAA Medical Exam:	January 14, 2020
Occupational Pilot:	Yes	Last Flight Review or Equivalent:	April 3, 2019
Flight Time:	(Estimated) 5247 hours (Total, all aircraft), 392 hours (Total, this make and model), 3485 hours (Pilot In Command, all aircraft)		

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On August 11, 2017, the pilot successfully completed the "MD520N Pilot Transition Training" course provided by MD Helicopters.

The operator provided the pilot's two resumes, which were not dated. On one resume, the pilot reported 785 hours of flight experience with external load/long-line operations; on the other resume, the pilot reported 1,100 hours. The operator hired the pilot in April 2019, and he completed the 14 *CFR* 133.37 knowledge and skills tests on May 11, 2019.

Between June 2019 and March 2020, the pilot completed 126 flights and accumulated 119.4 total flight hours, of which 117.1 hours were for external load operations. The available information for this accident did not show the pilot's total flight experience with the operator.

Aircraft and Owner/Operator Information

Aircraft Make:	Hughes	Registration:	N103SU
Model/Series:	369D	Aircraft Category:	Helicopter
Year of Manufacture:	1981	Amateur Built:	
Airworthiness Certificate:	Normal	Serial Number:	210895D
Landing Gear Type:	None; Skid	Seats:	4
Date/Type of Last Inspection:	December 20, 2020 100 hour	Certified Max Gross Wt.:	3051 lbs
Time Since Last Inspection:		Engines:	1 Turbo shaft
Airframe Total Time:	12801.5 Hrs as of last inspection	Engine Manufacturer:	ALLISON
ELT:	Not installed	Engine Model/Series:	250-C20B
Registered Owner:	SIGNATURE PROPERTY HOLDINGS LLC	Rated Power:	420 Horsepower
Operator:	SIGNATURE PROPERTY HOLDINGS LLC	Operating Certificate(s) Held:	Rotorcraft external load (133)
Operator Does Business As:	Signature Utility Services	Operator Designator Code:	

A review of the airframe maintenance records revealed that, on December 20, 2020, a 100-hour helicopter inspection was completed, which included the removal of the over-running clutch and the installation of a serviceable over-running clutch. On December 21, 2020, a 300-hour airframe inspection was also completed with a total airframe time of 12,807.2 hours. The engine records revealed that 150/300/600-hour inspections were completed on December 17,

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2020, with a total engine time of 3,332.3 hours, and 3,468 cycles. On December 7, 2020, the fuel control unit was replaced "due to erratic engine operation during start up sequence."

According to company text communications regarding helicopter maintenance and flight operations information, on December 13, 2020, a pilot reported that "had the 'warning' tone annunciate 3 [times] in the last flight. Had no secondary indications. Early in the flight so I don't think it was the low fuel light blinking." A company mechanic responded, "Trans oil pressure may be the cause on [N103SU], a quick flicker will cause tone." A company employee replied that another helicopter in the company's fleet "does it all the time on windy days with the warning audio going off and no secondary indication. If you're not low on fuel then it's likely the trans pressure [gauge]." This company employee also stated that he had "caught it faintly illuminating the panel light with a good gust pushing things way out of trim for a second." The pilot then responded that he "was figuring one or the 2" and that he "tried inducing a trans press light but couldn't get it to do it." The pilot further stated that he would "keep an eye on it." No additional related communications were provided through December 23, 2020, when the text conversation ended.

According to the rotorcraft flight manual emergency and malfunction procedures, if the main rotor transmission oil pressure indicator (red warning light) illuminates, the procedure is to land as soon as possible. The main transmission oil pressure warning does not produce an audible tone; audible and visual warnings are only provided for engine-out and low-rotor conditions.

A review of the accident helicopter's instrument panel showed a warning tone switch below the annunciator panel lights in the center of the upper instrument panel (see figure 2.). The maintenance records did not indicate an installed separate warning tone system for the helicopter.

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Figure 2. Instrument panel with warning tone switch (Source: MD Helicopters).

According to the operator, previous flight experience showed that the main rotor transmission oil pressure light can illuminate when ferrying the external saw at higher speeds or turbulent conditions due to the aerodynamic drag placed on the external saw in forward flight and the nose-low attitude required to pull the external saw during flight. The operator also stated that slowing the airspeed or adjusting the helicopter into trim would extinguish the light and allow for normal operation. The operator added that "the nose-low attitude is not seen during normal flight profiles without the external load's drag."

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Meteorological Information and Flight Plan

Visual (VMC)	Condition of Light:	Day
KLUL,238 ft msl	Distance from Accident Site:	6 Nautical Miles
08:55 Local	Direction from Accident Site:	310°
Clear	Visibility	10 miles
None	Visibility (RVR):	
6 knots / None	Turbulence Type Forecast/Actual:	/
80°	Turbulence Severity Forecast/Actual:	/
30.36 inches Hg	Temperature/Dew Point:	13°C / 11°C
No Obscuration; No Precipita	ition	
Tuckers Crossing, MS	Type of Flight Plan Filed:	None
Tuckers Crossing, MS	Type of Clearance:	None
	Type of Airspace:	Class G
	KLUL,238 ft msl 08:55 Local Clear None 6 knots / None 80° 30.36 inches Hg No Obscuration; No Precipitation Tuckers Crossing, MS	KLUL,238 ft msl Distance from Accident Site: 08:55 Local Direction from Accident Site: Clear Visibility None Visibility (RVR): 6 knots / None Turbulence Type Forecast/Actual: 80° Turbulence Severity Forecast/Actual: 30.36 inches Hg Temperature/Dew Point: No Obscuration; No Precipitation Tuckers Crossing, MS Type of Flight Plan Filed: Tuckers Crossing, MS Type of Clearance:

Wreckage and Impact Information

Crew Injuries:	1 Fatal	Aircraft Damage:	Destroyed
Passenger Injuries:		Aircraft Fire:	On-ground
Ground Injuries:		Aircraft Explosion:	Unknown
Total Injuries:	1 Fatal	Latitude, Longitude:	31.611861,-89.086611

The main wreckage, which consisted of the fuselage, engine, main transmission, and rotor assembly, was consumed by the postimpact fire. The tail rotor assembly had separated from the tailboom near the tail rotor gearbox and was found adjacent to the main wreckage.

Postaccident examination of the helicopter found that the airframe fuselage, cockpit structure, and helicopter instruments and avionics exhibited extensive thermal damage. The tailboom had separated from the aft fuselage boom fairing tail cone. Damage consistent with three main rotor blade strikes was observed on the tailboom. The cargo hook system, which consisted of a primary (electrical) and secondary (hydraulic) release system, was intact, and no anomalies were noted with the system. The cargo hook remained attached to the external saw.

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Due to thermal damage, flight control continuity could not be established to the cyclic, collective, and anti-torque controls. A damaged section of the anti-torque control tube located in the aft tailboom section moved appropriately when the tail rotor blades were manipulated by hand.

The overrunning clutch and main transmission driveshaft exhibited extensive thermal damage. The coupling between the overrunning clutch and main transmission driveshaft was partially separated. The main rotor transmission was thermally damaged except for some internal gears. The main rotor driveshaft was observed inside the static mast. The lower end of the main rotor driveshaft remained splined to the output gear of the main transmission and the upper end was bolted to the main rotor hub. Thermal damage was observed on the static mast and visible portions of the main rotor driveshaft.

The main rotor system exhibited extensive thermal damage. The main rotor hub, including the main rotor blades and pitch housing, remained attached to the main rotor driveshaft. The five main rotor blades exhibited varying degrees of deformation, which included warping, bending, trailing-edge separation, chordwise scratching, and thermal damage. Four main rotor blade pitch links remained attached and intact; one was bent and fractured about midspan. Three main rotor blade pitch horns were intact; two were fractured. The main rotor hub rotated when the main rotor driveshaft was rotated by hand using the main transmission output gear.

The tail rotor driveshaft was fractured into several segments. One segment exhibited damage consistent with a main rotor blade strike. The tail rotor transmission rotated when the tail rotor assembly was rotated by hand; no unusual sounds were heard during rotation. The tail rotor transmission chip detector was removed and found to be free of visible particulate matter.

No fuel system components were identified in the wreckage due to the postimpact fire.

The engine exhibited extensive thermal damage. The engine was disassembled, and seven airfoils, comprising a single packet of third-stage turbine wheel airfoils between the shroud slots, were fractured in overload near the shroud. No evidence indicated progressive fracture on any of the third-stage turbine blades. The intact portion of the shroud on the third-stage turbine wheel exhibited asymmetric rub damage, with the most severe rub damage located about 90° in the direction of engine rotation from the center of the packet of missing airfoils. The first- and second-stage turbine airfoils exhibited tip rub. All other damage was consistent with impact or thermal damage.

Examination of the available airframe and engine components revealed no anomalies that would have precluded operation.

The cockpit warning and caution indicators, which were located at the top of the instrument panel, were submitted to the National Transportation Safety Board's Materials Laboratory for examination. The individual annunciators, each of which had four bulbs, were removed and x-rayed to determine the status of the bulb filaments. The XMSN (transmission) OIL PRESSURE annunciator exhibited hot filament stretching, consistent with the warning light being illuminated at the time of the impact.

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Administrative Information

Investigator In Charge (IIC):	Sauer, Aaron
Additional Participating Persons:	Brian Young; FAA; Jackson, MS Joan Gregoire; MD Helicopters; Mesa, AZ Dave Riser; Rolls Royce; Indianapolis, IN Robby Lane; Signature Utility Services; Mountain Brook, AL
Report Date:	November 18, 2022
Last Revision Date:	
Investigation Class:	Class 3
Note:	The NTSB did not travel to the scene of this accident.
Investigation Docket:	https://data.ntsb.gov/Docket?ProjectID=102472

The National Transportation Safety Board (NTSB) is an independent federal agency charged by Congress with investigating every civil aviation accident in the United States and significant events in other modes of transportation—railroad, transit, highway, marine, pipeline, and commercial space. We determine the probable causes of the accidents and events we investigate, and issue safety recommendations aimed at preventing future occurrences. In addition, we conduct transportation safety research studies and offer information and other assistance to family members and survivors for each accident or event we investigate. We also serve as the appellate authority for enforcement actions involving aviation and mariner certificates issued by the Federal Aviation Administration (FAA) and US Coast Guard, and we adjudicate appeals of civil penalty actions taken by the FAA.

The NTSB does not assign fault or blame for an accident or incident; rather, as specified by NTSB regulation, "accident/incident investigations are fact-finding proceedings with no formal issues and no adverse parties ... and are not conducted for the purpose of determining the rights or liabilities of any person" (Title 49 Code of Federal Regulations section 831.4). Assignment of fault or legal liability is not relevant to the NTSB's statutory mission to improve transportation safety by investigating accidents and incidents and issuing safety recommendations. In addition, statutory language prohibits the admission into evidence or use of any part of an NTSB report related to an accident in a civil action for damages resulting from a matter mentioned in the report (Title 49 United States Code section 1154(b)). A factual report that may be admissible under 49 United States Code section 1154(b) is available here.

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